

Rochester City Council Workshop February 18, 2014 COUNCIL CHAMBERS 7:00 PM

## <u>AGENDA</u>

- 1. Call to Order
- 2. Public Input
- 3. Communication from the Mayor
- 4. Communication from the City Manager
- 5. Department Reports
- 6. Presentation on Community Branding
- 7. Presentation of Audit
- 8. Other
- 9. Adjournment

Rochester City Council Special Meeting February 18, 2014 COUNCIL CHAMBERS (Immediately Following the City Council Workshop)

## **AGENDA**

- 1. Call to Order
- 2. Panhandling:

2.1. Chapter 31 of the General Ordinances of the City of Rochester, entitled "Panhandling" Ordinance - *Repeal* 

2.2. Proposed Amendment to the General Ordinances of the City of Rochester Pertaining to Distribution of Items To and From Motor Vehicles – [Forthcoming] First Reading – Refer to Public Hearing

- 3. Resolution Authorizing E-911 Committee the Renaming and/or Renumbering Portions of Calef Highway, Rte 125, Gonic Road, Charles Street, Hancock Street, Columbus Avenue, Columbus Avenue Ext., Old Dover Road, Anctil Court, Gear Road, Main Street, Hanson Street, and Rochester Neck Road – *First Reading, refer to Public Hearing*
- 4. Merit Plan Position Classifications for City Attorney and Evidence Technician
- 5. Adjournment

# January Department Reports

- Assessing
- City Clerk's Office
- Department of Building, Zoning, and Licensing Services
- Economic Development Department
- Finance Department
- Fire Department
- Library
- Planning Department
- Police Department
- Public Works Department
- Recreation and Arena
- Tax Collector
- Welfare

This page intentionally left blank



# City of Rochester, New Hampshire

Assessor's Office 19 Wakefield Street Rochester, New Hampshire 03867-1915 Telephone (603) 332-5109 Fax (603) 335-7591

February 6, 2014

To: City Manager/Council

From: Thomas Mullin, Assessor

Subject: January Council Report

Revenue Received/Collection Warrants issued:

Land Use Change Tax Timber Tax Property Records, Maps & Copies \$ 14,800.00
\$ 1,198.50
\$ 25.50

- The field staff completed the first pass on reviewing properties that have been issued building permits this year and any that were not completed last year. A second and final pass will be performed closer to April 1st to assure all new construction for the year will be assessed.
- Ruth Lawrence a part time clerk has left us for a job in Portsmouth to work in a profession that she previously worked in.
- Ruth is being replaced with Leona Alameda a lifelong Rochester Resident. Leona was selected from a large number of applicants. Her previous customer service experience and pleasant nature will provide the citizens of Rochester with the level of service that they have come to expect from the Assessing Department.
- We have sent out the friendly reminder letters to those who had Elderly and Disabled Exemptions last year and have begun the interviewing process of the 400+/- applicants.

This page intentionally left blank



City Clerk's Office City Hall - First Floor 31 Wakefield Street, Room 105 ROCHESTER, NEW HAMPSHIRE 03867-1917 (603) 332-2130 - Fax (603) 509-1915 Web Site: <u>http://www.rochesternh.net</u>

Clerk of the Council Elections Vital Records Dog Licensing Notary Public Services

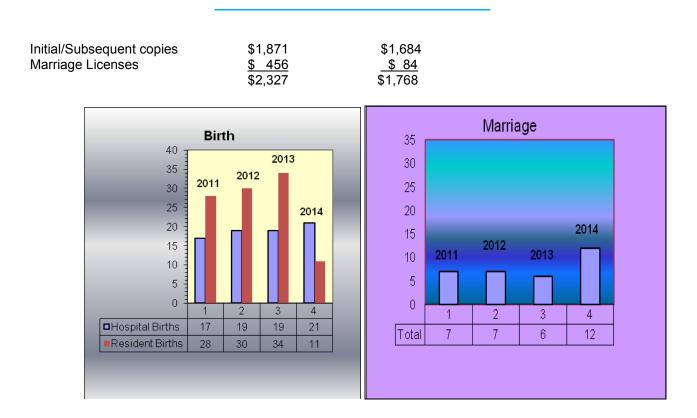
## **City Clerk's Report**

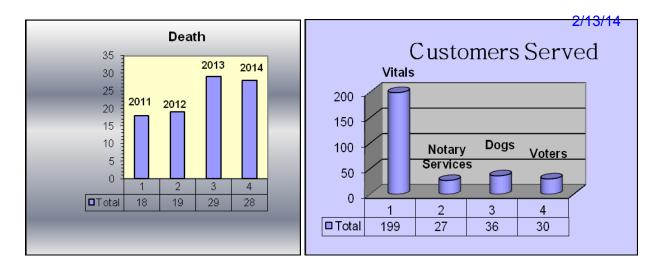
## 2014

February 12, 2014

#### **Vital Statistics**

The City Clerk's staff issued 187 initial copies of vital records, 75 subsequent copies of vital records, and 12 marriage licenses in January. The New Hampshire Division of Vital Records Administration generated the following report of statistics for the City of Rochester. There were 21 babies born in Rochester during the month of January, 11 of which were of Rochester residents. A total of 28 deaths occurred in Rochester during the month of January.





## **Dog Licensing**

The City Clerk's office licensed 36 dogs during the month of January.

Elections

Voter registration summary by party as of January 31, 2013:

	<b>Democrats</b>	<b>Republicans</b>	Undeclared	<u>Total</u>
Ward 1	913	928	1,243	3,084
Ward 2	887	976	1,309	3,172
Ward 3	933	1,010	1,219	3,162
Ward 4	785	714	1,304	2,803
Ward 5	795	869	1,357	3,021
Ward 6	883	666	1,179	2,728
	5,196	5,163	7,611	17,970

Respectfully submitted,

Marcia Roddy

Marcia Roddy Deputy City Clerk

## End of Month Council Report

To the Honorable Mayor and City Council of the City of Rochester, the following is a summary of the revenue collected and the activities performed by the Department of Building, Zoning and Licensing Services for the month of January 2014 with fiscal Year to Date

Department Revenue					
	Current Month	Year to Date	Projected Revenue		
Food Establishments	\$ 60.00	\$ 15,552.50	\$	29,000.00	
Taxi Service Permits	\$ 0.00	\$ 730.00	\$	700.00	
Amusement License	\$ 0.00	\$ 1,940.00	\$	4,000.00	
Building Permits	\$ 14,373.00	\$ 158,974.02	\$	225,000.00	
Hawkers & Peddlers	\$ 200.00	\$ 225.00	\$	500.00	
Second Hand Dealer	\$ 700.00	\$ 1,450.00	\$	1,000.00	
Pawnbroker License	\$ 100.00	\$ 200.00	\$	100.00	
Junk Yard & MVJY	\$ 0.00	\$ 0.00	\$	175.00	
Misc. Permits and Fees	\$ 32.20	\$ 110.40	\$	100.00	
GROSS REVENUE	\$ 15,465.20	\$ 179,181.92	\$	260,575.00	
Fees Refunded	\$ 0.00	\$ 209.00			
Fees Waived – Veteran	\$ 46.00	\$ 2,784.00			
Fees Waived - Municipal	\$ 0.00	\$ 741.00			
Total	\$ 46.00	\$ 3,734.00			
NET REVENUE	\$ 15,419.20	\$ 175,447.92			

## **Department Activities**

2	1	3/	1	4
_		<u> </u>		

Permits :
Foundation Only
Building Permit
Demolition Permit
Sign Permit
Plumbing Permit
Electrical Permit
Mechanical Permit
Pool Permit
Fire Alarm/Sprinkler

Licenses :	
Second Hand Dealer	0
Junk Dealer	0
Motor Vehicle Junk Yard	0
Pawn Broker	0
Taxi - Owner	0
Taxi - Driver	0
Taxi - Vehicle	0
Health	0
Mechanical Devices	0
Day Care	0
Temporary Food	0
Video Games	0
Movie Theater	0
Pool Table	0
Hawkers & Peddlers	2
Mobile Home Parks	3
Food Establishments	3

## Actions:

Building Final	10
Demo	1
Electric Final	13
Electric Rough	5
Electrical Underground	4
Foundation	8
Framing	5
Gas Line	10
Health Inspection	15
Insulation	2
Mechanical Final	13
Mechanical Rough	0
Perm Service	0
Plumbing Final	12
Plumbing Rough	4
Plumbing Underground	0
Pool Bonding	0
Pool Final	0
Re-Bar	3
Service & Service Upgrade	9
Sheetrock	3
Slab	0
Temp Service	2
Walk Through	1
Violation	3

# **Building Permit Detail**

	Month	ı: Ja	nuary 2014	Fiscal Year to Date			
New Permits	Permits	Estimated	Permits	Estimated			
	Issued	Con	struction Value	Issued	Cor	nstruction Value	
Sign	3	\$	35,420	31	\$	244,881	
Plumbing	11		91,751	112	\$	563,530	
Electrical	22	\$	78,199	242	\$	1,865,045	
Mechanical	31	\$	96,833	332	\$	1,488,868	
Fire							
Alarm	4	\$	368,195	14	\$	424,460	
Protection	3	\$	50,186	23	\$	285,381	
Foundation Only	0	\$	0.00	30	\$	154,090	
Building Permit							
Multi-category	0	\$	0.00	5	\$	13,144	
New Home	4		405,700	30	\$	2,984,526	
Addition Non Res	0	\$	0.00	2	\$	42,000	
Alteration Non Res	1	\$	3,200	21	\$	1,982,301	
Repair / Replace Non Res	1	\$	100,000	9	\$	208,255	
Footing	3	\$	0.00	3	\$	0.00	
Pool	0	\$	0.00	2	\$	6,600	
Garage	1	\$	97,000	17	\$	501,950	
Other	0	\$	0.00	34	\$	159,390	
Demo	0	\$	0.00	1	\$	4,900	
Shed	0	\$	0.00	22	\$	89,858	
Addition Res	1	\$	7,000	14	\$	130,861	
Alteration Res	6	\$	69,295	50	\$	507,492	
Repair / Replace Res	5	\$	53,062	133	\$	1,198,265	
Condo	0	\$	0.00	0	\$	0.00	
Apartment	1	\$	150,000	3	\$	1,788,000	
Mobile Home	0	\$	0.00	12	\$	853,182	
Building Non Res	0	\$	0.00	2	\$	713,000	
Total New Permit	97	\$	1,605,841	1,144	\$	16,209,979	
Permit Renewals	1	\$	1,000	18	\$	30,611	
Demolition	2	\$	2,500	16	\$	67,900	
Total Permits Issued	100	\$	1,602,341	1,178	\$	16,111,468	

Respectfully Submitted,

James Shent

James Grant

Note: The above data is subject to adjustment & revision pending further review and analysis as well as year-end closing adjustments.



City of Rochester, New Hampshire Department of Building, Zoning and Licensing Services 31 Wakefield Street \* Rochester, NH 03867 (603) 332-3508 \* Fax (603) 509-1912

2/13/14

January 2014

## APPLICATIONS REVIEWED BY THE ZONING BOARD

**2014-01** Application by Christine and Edward Garcia for a variance under Article 42.16 Table 2 of the City's Zoning Ordinance to permit a garage w/ in-law unit closer to the front property line than what is allowed in the R-1 zone. **Location:** 19 Brookfield Dr., Map 128 Lot 183 Residential 1 Zone- **APPROVED** 

**<u>2014-02</u>** Application by The Lamoureux Family Revocable Living Trust for two variances under the City's Zoning Ordinance. The Applicant wishes to use a portion of the property for parking of RV vehicles for Rte 125 RV and Marine business. The variance requests are to the terms of Article 42, Sections 17 (b) and 42.14 (B)(17). Location: 6 Cemetery Rd., Map 258 Lot 36 Agricultural Zone- **APPROVED** 

#### CODE VIOLATION TYPE & OCCURRENCES Month of: January 2014

#### **Code Compliance Deficiencies**

There are up to four steps of actions being used to deal with complaints/ violations: The first being verbal contact. The next method is a written notice of violation. This consists of a notice that is mailed first class as well as certified mail giving the property owner or violator a detailed description of the deficiencies and a date to make the appropriate corrections. The requested date depends on the time that is considered reasonable for the requested action that needs corrected, for instance, a minor repair to a fence may warrant a couple of days, while replacing an entire fence may require a few weeks. If there has been no contact made by the recipient of the notice, a follow up inspection is then made. If the violation(s) still exist, a second notice of violation is mailed with a new correction date on it. This process is then followed through again with a final notice. If the violation has still not been corrected after these notices, the paper work is turned over to Attorney Grossman for legal/court action to be taken. If the violation was a time sensitive issue, such as trash piling up, we would skip the second notice and go straight to a final notice to help expedite the process.

#### **RUBBISH & GARBAGE**:

• There were four recent in Ward 6 Three were resolved and closed One is currently pending

#### **INTERIOR VIOLATIONS:.**

• There were six recent in Ward 6 Five were resolved and closed One is currently pending

> There was one recent in Ward 4 It was resolved and closed

> There was one recent in Ward 1 It was resolved and closed

> There was one recent in Ward 5 It was resolved and closed

> There was one recent in Ward 2 It was resolved and closed

#### **EXTERIOR VIOLATIONS**:

• There was one recent in Ward 2 It was resolved and closed

There was one recent in Ward 5 It was resolved and closed There was one recent in Ward 6 It was resolved and closed

#### **VEHICLE VIOLATIONS:**

• No Motor Vehicle complaints

## **SIGNS:**

• There were three in Ward 2 All were resolved and closed

> There were two in Ward 6 Both were resolved and closed

## **SITE PLAN/ZONING VIOLATIONS:**

• There was one recent in Ward 4 It was resolved and closed

There were 26 Second Hand Dealer inspections conducted this month

#### Economic Development Department Management Report for January 2014

#### **Mary Ellen Humphrey**

#### **Economic Development Specialist**

#### **Entrepreneurial Program Activity & Strategic Development**

Met with three different interesting people who offer possible opportunities for growth and retention in our city. Andre Garron from UNH Co-Operative Extension to discuss a BR&E (Business Retention & Expansion Visitation Program). This is a program hat includes all efforts to encourage the survival and growth of a community's existing businesses. Zachary Field from Clear Channel Media came in to discuss the branding project and how he can help with our local StartUp Competition. And Michael Moriarty from the Upstart Company explained how his company assists and facilitates innovation within companies, to foster new products and services and to reinvigorate established businesses.

The 2014 StartUp Competition is now in the planning stages. Our team which includes a mix of local businesses and organizations began meeting to organize this year's event, scheduled for May 8th.

#### **Technical Review Process**

In addition to our normal building projects, we saw some noncommercial projects enter the pipeline, including the airport expansion and the East Rochester School district building expansion.

#### **Business Retention & Expansion**

The two ERZ applications were finished and prepared for City Council approval, after which they will be submitted to DRED for acceptance. This is one more incentive we can offer to retain and especially attract new business investment, allowing for some return for the business from BET and BPT tax credits over a five-year period.

January 8 was our 2nd quarterly Manufacturing Exchange. The discussion was lively and informative, and the apparent need for qualified employees was the big topic, with several local companies announcing their expansion intentions and hiring needs. (see attached Union Leader Article). Next exchange will be April 9 at LAARS.

Our monthly business round table attracted some new faces and discussions. See attached recap. There are concerns about how the Affordable Care Act will affect local businesses, as well as discussion about the exclusion of our hospital, Frisbie, from the exchange.

Staff met with another local manufacturer who will be announcing a large investment and expansion plans, ribbon cutting scheduled for March. More to come!

#### **Community Marketing**

In partnership with the Main Street Program and the Chamber of Commerce, we are working to help local restaurants work on a join promotion project Munch Madness, a take on March Madness. This event which will encompass about 3 weeks in March should bring exposure to our local restaurants. Anyone may participate, but they must sign up with Mike Provost at Main Street.

Staff attended several community meetings including the monthly CIBOR meetings (to promote industrial and commercial properties in Rochester), Sidewalk Talk, Lunch & Learn, and the Chamber's Annual Breakfast. Staff is working with Fosters and Main Street to organize and promote the next annual Author's Fair scheduled for April 26th. We also represented the city at two chamber ribbon cutting events: Papaya Thai Restaurant and the Publick House. These are two downtown restaurants adding to our eclectic mix of dining opportunities.

#### Other

We continue to update the chamber on local economic activity at the Governmental Affairs Committee meetings.

#### 2/13/14

Seacoast manufacturers hope to inspire students to pursue opportunities



Joe Snean, president of R.P. Abrasives in Rochester, wants to update the image of modern manufacturing to inspire the next generation of workers and businesses in the area. JOHN QUINN

High-tech manufacturers are looking for qualified workers, but are having trouble finding the, despite a high unemployment rate. Companies say more advanced training is needed -- and some are working to provide it. By JOHN QUINN Union Leader Correspondent ROCHESTER — Despite the unemployment rate, high-tech manufacturers that are expanding are frustrated at the limited pool of qualified applicants in the region.

About a dozen representatives from area companies discussed their needs and challenges Wednesday during a Seacoast Manufacturing Exchange. After building a 343,712-square-foot plant near Skyhaven Airport, Albany Engineering Composites and Safran Aerospace Composites plans to hire 500 employees to produce parts for the aerospace industry in the next five years.

"We're in super growth mode," said Deanna Waldrop, senior director of LEAP Program Development at AEC.

Even though a new Advanced Composites Manufacturing program at Great Bay Community College's Advanced Technology & Academic Center in Rochester produced its first class in December and has a waiting list for the next three sessions this year, it will only produce about half of the necessary workforce. As a result, the company is concerned about hiring qualified employees from a shrinking labor pool that is in high demand, according to Don Rose, director of Facilities & Capital Planning at AEC.

"We're competing for the same people," Rose said.

Ed Cotter, president at ContiTech Thermopol LLC, said the company also looking to expand its workforce — especially with people who are experienced in robotics and understand schematics — as the company has added 100,000 square feet in the past five years and has 360 employees at its Somersworth facility. After determining that the pool of potential workers isn't as large or as qualified, Marcus Mann, coordinator of Employee Growth & Development at Turbocam in Barrington, said the company has started to hire people as part of a training program that allows them to obtain the necessary skills while earning a reduced rate of pay.

"We need to find people with the right aptitude," Mann said, adding the right people can learn and grow into having a better paying career.

Joe Shean, president of RP Abrasives in Rochester, said even though technology and innovations have caused a reduction in employees, it has also increased overall production. "The output of the New Hampshire manufacturing community continues to grow," Shean said.

Shean suggested area guidance counselors take monthly tours of Seacoast manufacturers to help promote viable career opportunities for the future workforce. Mary Ellen Humphrey, economic development specialist for the city, said officials are working to expand the internship program at Career Technical Center at Dover High School.

"We have to take the stigma away (about modern manufacturing)," Humphrey said. "It's not the factory my grandmother used to work in." Additionally, the Regional Technical Center at Spaulding High School offers the only chance in the state for young students to take a class in precision engineering.

As of November, the unemployment rate in the Dover-Rochester area was 4.3 percent and 4.8 in the state. A year before, it was 5.1 percent for the area and 5.3 percent in New Hampshire, according to a Dec. 26 Local Area Unemployment Statistics Report by the N.H. Employment Security, Economic and Labor Market Information Bureau.

For the manufacturing workforce — including machinists, assembler and fabricators, tool and die makers and computer-controlled machine tool operators — the unemployment rate of 9.2 percent is substantially higher compared to other professions, said Annette Nielson, economist with the N.H. Employment Security Department.

"It is a bit of a conundrum that we have unemployment with production occupations," Nielson said, adding as advances in technology streamline the industry, it's essential that manufacturers update the pipeline for the future workforce.

While there is a pool of experienced out-of-work or underemployed workers, Nielson said some of them do not have some of the necessary skills, especially involving computers, used in modern facilities. She said the most-desired employees continue to have work while others have had to pursue other careers.

## January Business Round Table

**Discussion Recap** 

January 21, 2014, City Hall, Rochester NH.

#### Action Items:

- \* Help educate people about what branding is and why it is important.
- \* Route 11 Marketplace send out design information
- \* Update Rochester Data Sheet census information
- \* Keep people informed about what's going on in economic development for the city!

Great discussion this morning as a number of local officials and business representatives met at our monthly Business Round Table. There is an ad-hoc effort to initiate a city-wide branding project, and it was felt that people don't generally understand what branding is, and why it is important. This applies to the general public as well as the various potential funding sources. The ad-hoc committee spear headed by Gerry Gilbert has met and chosen The Glen Group to facilitate the branding process for the city, and now needs to secure funding to pay for it. Attached is an overview of what branding is, why it's important, and how we will benefit by branding Rochester. It was also noted that branding must be inclusive and that various stakeholders need to participate, especially groups like the Chamber of Commerce, Main Street and the Rochester Economic Development Commission.

Everyone expressed appreciation for the positive things happening in the city, the expansion of manufacturing, and the commercial developments, especially the new Granite Ridge Marketplace. They also felt the story needs to get out there, and that the city could do a better job letting everyone know what's going on. City council members present also wanted to better understand what was going on, especially regarding branding, the use of Buxton, and how all this benefits the city.

The city manager added that much of this positive buzz is and will be created by word of mouth, that as the new market place is developed, more and more people will be attracted to the city and will tell others. The downtown will likely continue to be a combination of small entrepreneurs and new restaurants that will grow as part of the gentrification process.

Officer Hayes provided some insights into the great strides in our downtown, reporting that there are mostly property crimes now, rather than fights and personal attacks. Great strides have been made to reduce these property crimes, especially shop lifting, by the police departments facebook page and public disclosure of those convicted or arrested for shoplifting. It has helped many retailers know who the culprits are and reduce losses.

Next Business Roundtable is scheduled for February 18 at 7:30 AM, City Hall.



Rochester, New Hampshire 31 Wakefield Street Rochester, NH 03867 Tel. (603) 335-7609 Fax (603) 335-7589 blaine.cox@rochesternh.net



To: Finance Committee

From: Blaine Cox, Deputy City Manager

Date: February 13, 2014

Subject: Monthly Financial Report

Copied To: City Manager Fitzpatrick

As of the end of January, we are approximately 58% through Fiscal Year 2014.

DEPARTMENT	ORIGI	NAL ESTIM REV	ESTI	M REV ADJ	REVI	SED ESTIM REV	ACT	UAL YTD REVENUE	REM	AINING REVENUE	% COLL
City Clerk	\$	108,400	\$	-	\$	108,400	\$	50,342	\$	58,058	46.4%
Assessor	\$	1,000	\$	-	\$	1,000	\$	377	\$	623	37.7%
<b>Business Office</b>	\$	56,000	\$	-	\$	56,000	\$	36,520	\$	19,480	65.2%
Tax Collector	\$	26,996,312	\$	-	\$	26,996,312	\$	26,162,233	\$	834,079	96.9%
General Overhead	\$	4,749,343	\$	1,606,267	\$	6,355,610	\$	3,661,294	\$	2,694,316	57.6%
Planning	\$	27,300	\$	-	\$	27,300	\$	16,856	\$	10,444	61.7%
Police	\$	349,975	\$	-	\$	349,975	\$	163,944	\$	186,031	46.8%
Fire	\$	24,351	\$	-	\$	24,351	\$	6,043	\$	18,308	24.8%
Dispatch	\$	62,044	\$	-	\$	62,044	\$	4,597	\$	57,447	7.4%
Bldng, Zoning, License	\$	260,575	\$	-	\$	260,575	\$	175,448	\$	85,127	67.3%
Public Works	\$	555,112	\$	-	\$	555,112	\$	434,218	\$	120,894	78.2%
Welfare	\$	10,000	\$	-	\$	10,000	\$	555	\$	9,445	5.6%
Recreation	\$	138,200	\$	-	\$	138,200	\$	120,373	\$	17,827	87.1%
Library	\$	17,050	\$	-	\$	17,050	\$	7,831	\$	9,219	45.9%
Totals	\$	33,355,662	\$	1,606,267	\$	34,961,929	\$	30,840,632	\$	4,121,297	88.2%

General Fund Year to Date Revenue Summary:

Note: If the Property Tax Revenue is removed from Tax Collector Revenue to show only non-property tax revenue, the General Fund Revenue percentage is at 61%.

FUND	ORIGIN	AL ESTIM REV	ESTIN	I REV ADJ	REV	ISED ESTIM REV	ACTU	JAL YTD REVENUE	REM	AINING REVENUE	% COLL
Water	\$	4,923,646	\$	6,000	\$	4,929,646	\$	2,160,843	\$	2,768,803	43.8%
Sewer	\$	6,203,072	\$	179,661	\$	6,382,733	\$	2,956,575	\$	3,426,158	46.3%
Arena	\$	527,196	\$	-	\$	527,196	\$	280,035	\$	247,161	53.1%

## General Fund Year to Date Expenditure Summary:

DEPARTMENT	ORIGI	NAL APPROP	TRA	NFRS/ADJSMTS	REV	ISED BUDGET	YTE	D EXPENDED	EN	CUMBRANCES	AV	AILABLE BUDGET	% USED
Council/ Manager	\$	272,515	\$	(209)	\$	272,306	\$	155,799	\$	3,676	\$	112,831	58.6%
Econ Dev	\$	266,802	\$	1,531	\$	268,333	\$	173,236	\$	5,186	\$	89,910	66.5%
Information Tech	\$	356,365	\$	(1,127)	\$	355,238	\$	198,748	\$	7,880	\$	148,610	58.2%
City Clerk	\$	258,547	\$	(239)	\$	258,308	\$	143,599	\$	8,652	\$	106,057	58.9%
Elections	\$	31,968	\$	(161)	\$	31,807	\$	16,845	\$	695	\$	14,267	55.1%
Assessing	\$	354,797	\$	(89)	\$	354,708	\$	215,794	\$	12,948	\$	125,966	64.5%
<b>Business Office</b>	\$	550,099	\$	540	\$	550,639	\$	352,894	\$	4,838	\$	192,907	65.0%
Tax Collector	\$	324,259	\$	(186)	\$	324,073	\$	192,123	\$	1,057	\$	130,893	59.6%
General Overhead	\$	750,011	\$	(6,324)	\$	743,687	\$	284,968	\$	91,401	\$	367,319	50.6%
Public Buildings	\$	801,956	\$	271	\$	802,227	\$	476,601	\$	48,934	\$	276,691	65.5%
Planning	\$	351,220	\$	(455)	\$	350,765	\$	185,834	\$	2,855	\$	162,075	53.8%
Police	\$	6,635,651	\$	46,281	\$	6,681,932	\$	4,025,130	\$	83,617	\$	2,573,185	61.5%
Fire	\$	4,122,869	\$	(14,013)	\$	4,108,856	\$	2,538,151	\$	83,860	\$	1,486,845	63.8%
Dispatch	\$	721,360	\$	3,446	\$	724,806	\$	397,157	\$	3,053	\$	324,595	55.2%
Bldng, Zoning, License	\$	491,376	\$	(1,161)	\$	490,215	\$	304,393	\$	12,547	\$	173,275	64.7%
Ambulance	\$	51,430	\$	-	\$	51,430	\$	25,715	\$	25,715	\$	-	100.0%
Public Works	\$	2,703,287	\$	(25,318)	\$	2,677,969	\$	1,463,728	\$	337,763	\$	876,478	67.3%
Welfare	\$	449,080	\$	150	\$	449,230	\$	227,015	\$	34,928	\$	187,287	58.3%
Recreation	\$	686,766	\$	(4,484)	\$	682,282	\$	475,410	\$	12,169	\$	194,702	71.5%
Library	\$	1,052,209	\$	(2,452)	\$	1,049,757	\$	668,902	\$	24,125	\$	356,729	66.0%
County Tax	\$	5,739,529	\$	-	\$	5,739,529	\$	5,781,224	\$	-	\$	(41,695)	100.7%
Debt Service	\$	4,465,297	\$	-	\$	4,465,297	\$	3,117,184	\$	-	\$	1,348,113	69.8%
Tax Abatements	\$	92,256	\$	-	\$	92,256	\$	29,808	\$	-	\$	62,448	32.3%
CIP Trans	\$	1,826,013	\$	1,610,267	\$	3,436,280	\$	1,610,267	\$	-	\$	1,826,013	46.9%
Totals		33,355,662		1,606,267		34,961,929		23,060,529		805,898		11,095,503	68.3%

Notes: If all encumbrances are removed, the YTD Expended for all General Fund Departments is at 66% of Revised Budget.

Enterprise Funds Year to Date Expenditure Summary:

FUND	ORIGI	NAL APPROP	TRAN	IFRS/ADJSMTS	REV	SED BUDGET	YTD	EXPENDED	ENC	UMBRANCES	AVA	ILABLE BUDGET	% USED
Water	\$	4,923,646	\$	6,000	\$	4,929,646	\$	2,069,803	\$	160,175	\$	2,699,668	45.2%
Sewer	\$	6,203,072	\$	179,661	\$	6,382,733	\$	3,125,964	\$	122,081	\$	3,134,688	50.9%
Arena	\$	527,196	\$	-	\$	527,196	\$	285,652	\$	13,055	\$	228,489	56.7%

Note: If encumbrances are removed, the YTD Expended is at 42%, 49% and 54% respectively of Revised Budget.

# City and Enterprise Funds Revenue Summary For Period Ending 01/31/14

ACCOUNTS FOR: 1000 GENERAL FUND	ORIGINAL ESTIM REV	ESTIM REV ADJSTMTS	REVISED EST REV	ACTUAL YTD REVENUE	REMAINING REVENUE	PCT COLL
11031 CITY CLERK REVENUE 11051 ASSESSORS REVENUES 11061 BUSINESS OFFICE REVENUE 11062 BUSINESS OFFICE REVENUE 11071 TAX COLLECTOR REVENUE 11081 GENERAL OVERHEAD REVENUE 11082 GENERAL OVERHEAD REVENUE 11091 PUBLIC BLDGS REVENUE 11091 PUBLIC BLDGS REVENUE 12011 POLICE CITY REVENUE 12021 FIRE CITY REVENUE 12022 FIRE STATE REVENUE 12031 DISPATCH CENTER 12041 CODE ENFORCEMENT REVENUE 13011 PUBLIC WORKS REVENUE 13012 STATE HIGHWAY SUBSIDY 14011 WELFARE REVENUE 14021 RECREATION REVENUE 14031 LIBRARY REVENUE	$108,400 \\ 1,000 \\ 55,000 \\ 1,000 \\ 26,996,312 \\ 3,422,203 \\ 1,327,140 \\ 0 \\ 27,300 \\ 349,975 \\ 13,351 \\ 11,000 \\ 62,044 \\ 260,575 \\ 32,000 \\ 523,112 \\ 10,000 \\ 138,200 \\ 17,050 \\ \end{array}$	0 0 0 1,606,267 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	$108,400 \\ 1,000 \\ 5,000 \\ 1,000 \\ 26,996,312 \\ 5,028,470 \\ 1,327,140 \\ 0 \\ 27,300 \\ 349,975 \\ 13,351 \\ 11,000 \\ 62,044 \\ 260,575 \\ 32,000 \\ 523,112 \\ 10,000 \\ 138,200 \\ 17,050 \\ 1,000 \\ 17,050 \\ 1,000 \\ 1$	$\begin{array}{c} 50,342.28\\ 376.85\\ 36,520.15\\ .00\\ 26,162,232.92\\ 2,336,596.16\\ 1,324,698.05\\ 449.04\\ 16,406.65\\ 163,944.47\\ 6,042.57\\ .00\\ 4,597.00\\ 175,447.92\\ 14,825.81\\ 419,391.76\\ 555.40\\ 120,373.14\\ 7,831.45\\ \end{array}$	$58,057.72 \\ 623.15 \\ 18,479.85 \\ 1,000.00 \\ 834,079.08 \\ 2,691,873.94 \\ 2,441.95 \\ -449.04 \\ 10,893.35 \\ 186,030.53 \\ 7,308.43 \\ 11,000.00 \\ 57,447.00 \\ 85,127.08 \\ 17,174.19 \\ 103,720.24 \\ 9,444.60 \\ 17,826.86 \\ 9,218.55 \\ \end{array}$	$\begin{array}{c} 46.4\%\\ 37.7\%\\ 66.4\%\\ .0\%\\ 96.9\%\\ 46.5\%\\ 99.8\%\\ 100.0\%\\ 60.1\%\\ 46.8\%\\ 45.3\%\\ .0\%\\ 7.4\%\\ 67.3\%\\ 46.3\%\\ 80.2\%\\ 5.6\%\\ 87.1\%\\ 45.9\%\\ \end{array}$
TOTAL GENERAL FUND	33,355,662	1,606,267	34,961,929	30,840,631.62	4,121,297.48	88.2%

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL ESTIM REV	ESTIM REV ADJSTMTS	REVISED EST REV	ACTUAL YTD REVENUE	REMAINING REVENUE	PCT COLL
510001 WATER WORKS REVENUE	4,923,646	6,000	4,929,646	2,160,841.46	2,768,804.23	43.8%
TOTAL WATER ENTERPRISE FUND	4,923,646	6,000	4,929,646	2,160,841.46	2,768,804.23	43.8%

ACCOUNTS FOR:	ORIGINAL	ESTIM REV	REVISED	ACTUAL YTD		PCT
5002 SEWER ENTERPRISE FUND	ESTIM REV	ADJSTMTS	EST REV	REVENUE		OLL
520001 SEWER WORKS REVENUE	5,801,952	179,661	5,981,613	2,901,076.93		48.5%
520002 SEWER WORKS REVENUE	401,120	0	401,120	55,496.00		13.8%
TOTAL SEWER ENTERPRISE FUND	6,203,072	179,661	6,382,733	2,956,572.93	3,426,159.90	46.3%

ACCOUNTS FOR: 5003 ARENA ENTERPRISE FUND	ORIGINAL ESTIM REV	ESTIM REV ADJSTMTS	REVISED EST REV	ACTUAL YTD REVENUE	REMAINING PCT REVENUE COLL
530001 ARENA REVENUE	527,196	0	527,196	280,034.64	247,161.36 53.1%
TOTAL ARENA ENTERPRISE FUND	527,196	0	527,196	280,034.64	247,161.36 53.1%

ACCOUNTS FOR:	ORIGINAL	ESTIM REV	REVISED	ACTUAL YTD	REMAINING	PCT
1501 CAPITAL PROJECTS GENERAL FUND	ESTIM REV	ADJSTMTS	EST REV	REVENUE	REVENUE	COLL
150000 CIP REVENUE BONDING	57,303,140	-1,936,311	55,366,828	27,007,610.37	28,359,218.06	48.8%
150001 CIP REVENUE CASH	9,805,612	-252,130	9,553,482	7,990,472.37	1,563,010.11	83.6%
150002 CIP REVENUE STATE	3,382,240	411,563	3,793,803	3,454,925.37	338,877.92	91.1%
150003 CIP REVENUE FUND BAL/RET EAR	2,911,245	229,126	3,140,370	2,870,634.05	269,736.44	91.4%
150004 CIP REVENUE DEDICATED REVENU	2,783,779	10,019	2,793,798	2,751,542.90	42,254.60	98.5%
150005 CIP REVENUE GRANTS	6,090,329	1,827,074	7,917,403	5,153,890.71	2,763,512.32	65.1%
TOTAL CAPITAL PROJECTS GENERAL FUND	82,276,345	289,340	82,565,685	49,229,075.77	33,336,609.45	59.6%

ACCOUNTS FOR: 5501 CAPITAL PROJECTS WATER FUND	ORIGINAL ESTIM REV	ESTIM REV ADJSTMTS	REVISED EST REV	ACTUAL YTD REVENUE	REMAINING REVENUE	PCT COLL
550101 CIP REVENUE CASH 550102 CIP REVENUES STATE 550103 CIP REVENUE FUND BAL/RET EAR 550104 OTHER REVENUES 550105 WATER CIP REVENUE GRANTS	2,660,772 290,000 171,903 30,000 2,521,100	-579,206 24,500 0 104,197	2,081,566 314,500 171,903 30,000 2,625,297	2,290,996.03 314,500.00 171,903.00 30,000.00 10,500.00	-209,429.71 .00 .00 .00 2,614,797.00	110.1% 100.0% 100.0% 100.0% .4%
TOTAL CAPITAL PROJECTS WATER FUND	5,673,775	-450,509	5,223,266	2,817,899.03	2,405,367.29	53.9%

ACCOUNTS FOR:	ORIGINAL	ESTIM REV	REVISED	ACTUAL YTD	REMAINING	PCT
5502 CAPITAL PROJECTS SEWER FUND	ESTIM REV	ADJSTMTS	EST REV	REVENUE	REVENUE	COLL
550201 CIP REVENUE CASH	2,921,662	-551,250	2,370,412	2,660,398.19	-289,985.95	112.2%
550202 CIP REVENUE STATE	390,000	-390,000	0	.00	.00	.0%
550203 CIP REVENUE FUND BAL/RET EAR	583,018	0	583,018	583,018.00	.00	100.0%
550205 CIP REVENUE FUND	2,532,326	303,516	2,835,842	691,303.51	2,144,538.49	24.4%
TOTAL CAPITAL PROJECTS SEWER FUND	6,427,006	-637,734	5,789,272	3,934,719.70	1,854,552.54	68.0%

ACCOUNTS FOR:	ORIGINAL	ESTIM REV	REVISED	ACTUAL YTD	REMAINING	PCT
5503 CAPITAL PROJECTS ARENA FUND	ESTIM REV	ADJSTMTS	EST REV	REVENUE	REVENUE	COLL
550301 CIP REVENUE CASH	35,000	-12,046	22,954	22,954.00	.00	100.0%
550305 CIP REVENUE FUND	64,356	0	64,356	64,356.00	.00	100.0%
TOTAL CAPITAL PROJECTS ARENA FUND	99,356	-12,046	87,310	87,310.00	.00	100.0%

# City and Enterprise Funds Expense Summary For Period Ending 01/31/14

02/04/2014 14:17 mark

#### CITY OF ROCHESTER YEAR-TO-DATE BUDGET REPORT

FOR 2014 07

ACCOUNTS	FOR: GENERAL FUND CITY MANAGER ECONOMIC DEVELOPMENT MUNICIPAL INFORMATION SYST CITY CLERK ELECTIONS ASSESSORS BUSINESS OFFICE HUMAN RESOURCES TAX COLLECTOR GENERAL OVERHEAD PB CITY WIDE 50 PB CITY HALL 51 PB OPERA HOUSE 52 PB OLD POLICE STATION 53 PB CENTRAL FIRE 54 PB GONIC FIRE 55 PB LIBRARY 56 PB DPW GARAGE 57 PB HISTORICAL MUSEUM 61 PB HANSON POOL 63 PB GONIC POOL 64 PB EAST ROCHESTER POOL 65 PB GROUNDS 68 PB DOWNTOWN 69 PB REVENUE BUILDING 70 PB PLAYGROUNDS 71 PB NEW POLICE STATION PLANNING PD ADMINISTRATIVE SERVICES PD PATROL SERVICES PD FIRE DEPARTMENT FIRE DEPATS GONIC SUBSTAT CALL FIRE FOREST FIRES DISPATCH CENTER CODE ENFORCEMENT AMBULANCE PUBLIC WORKS WINTER MAINTENANCE CITY LIGHTS WELFARE RECREATION ADMINISTRATION	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
11000051	CITY MANAGER	272.515	-209	272.306	155.799.11	3.675.90	112.831.14	58.6%
11012351	ECONOMIC DEVELOPMENT	266,802	1,531	268,333	173,236.02	5,186.39	89,910.36	66.5%
11020050	MUNICIPAL INFORMATION SYST	356,365	-1,127	355,238	198,748.30	7,879.87	148,609.74	58.2%
11030051	CITY CLERK	258,547	-239	258,308	143,599.16	8,652.13	106,057.02	58.9%
11040050	ELECTIONS	31,968	-161	31,807	16,845.25	694.52	14,267.32	55.1%
11050070	ASSESSORS	354,797	-89	354,708	215,793.95	12,948.16	125,966.03	64.5%
11060051	BUSINESS OFFICE	429,136	540	429,676	279,527.95	718.29	149,429.45	65.2%
11063151	HUMAN RESOURCES	120,963	0	120,963	73,366.21	4,119.25	43,477.54	64.1%
11070070	TAX COLLECTOR	324,259	-186	324,073	192,123.33	1,057.40	130,892.66	59.6%
11080050	GENERAL OVERHEAD	/50,011	-6,324	/43,68/	284,968.01	91,400.88	367,318.58	50.6%
11090050	PB CITY WIDE 50	549,610	-6,5/0	543,041	327,053.55	11,801.57	203,585.38	62.58
11090051	DB ODEDY HOUSE 23	05,014	-5,100	00,514 20 400	30,709.29 21,241,92	4,703.01	25,041.70 7 551 22	50.00 75 2%
11090052	PB OPERA HOUSE 52 DD DOITCE STATION 53	1 400	-525	30,490 875	729 9/	100 00	36 06	75.20 95 92
11090055	DR CENTRAL FIRE 54	10 644	6 750	17 394	11 301 11	5 876 00	216 89	98.88
11090055	PB GONIC FIRE 55	18 754	3 640	22 394	18 851 71	2 699 73	842 56	96 2%
11090056	PB LIBRARY 56	27.534	-1.800	25.734	19,048,72	3,259,76	3,425,52	86.7%
11090057	PB DPW GARAGE 57	11,007	2,000	11,007	8,161.66	2,437.34	408.00	96.3%
11090059	PB ER FIRE STATION 59	725	0	725	284.17	.00	440.83	39.2%
11090061	PB HISTORICAL MUSEUM 61	5,540	3,875	9,415	402.64	6,445.00	2,567.36	72.7%
11090063	PB HANSON POOL 63	5,005	0	5,005	178.72	280.29	4,545.99	9.2%
11090064	PB GONIC POOL 64	2,880	0	2,880	111.73	92.78	2,675.49	7.1%
11090065	PB EAST ROCHESTER POOL 65	2,825	0	2,825	111.73	92.77	2,620.50	_7.2%
11090068	PB GROUNDS 68	4,390	0	4,390	3,283.36	.00	1,106.64	74.8%
11090069	PB DOWNTOWN 69	17,250	0	17,250	7,906.27	1,958.00	7,385.73	57.2%
11090070	PB REVENUE BUILDING /U	20,340	0	20,340	9,8//.4/	1,648.48	8,814.05	56./%
11090071	PB PLAYGROUNDS /1	2,500	0	2,500			2,500.00	.08
11102051	PB NEW POLICE STATION	∠5,440 251,220	0 4 F F	25,440	105,92/.34	0,01/.20	2,895.38	88.03 E2 0%
12010053	PLANNING DI ADMINIQTOITATE GEOVICEC	351,220 1 709 021	-433 16 281	1 755 302	100,034.42 1000 207 /3	2,054.07	102,075.49 572 387 74	55.00 67 12
12010055	PD PATROL SERVICES	4 410 411	40,201	4 410 411	2 622 484 85	00,010.72	1 787 926 15	59 5%
12012553	PD SUPPORT SERVICES	516 219	0	516 219	303 347 55	.00	212 871 45	58 8%
12020054	FIRE DEPARTMENT	4.064.657	-14.013	4.050.644	2.522.069.41	82.518.93	1,446,055.87	64.3%
12020055	FIRE DEPT 55 GONIC SUBSTAT	27,250	0	27,250	7,492.75	.00	19,757.25	27.5%
12020754	CALL FIRE	30,100	0	30,100	8,518.21	1,341.00	20,240.79	32.8%
12022754	FOREST FIRES	862	0	862	70.98	.00	791.02	8.2%
12030153	DISPATCH CENTER	721,360	3,446	724,806	397,157.46	3,053.00	324,595.21	55.2%
12040051	CODE ENFORCEMENT	491,376	-1,161	490,215	304,393.12	12,546.76	173,275.35	64.7%
12050050	AMBULANCE	51,430	0	51,430	25,715.00	25,715.00	.00	100.0%
13010057	PUBLIC WORKS	1,994,626	-25,318	1,969,308	1,030,099.85	284,373.34	654,834.45	66.7%
13010957	WINTER MAINTENANCE	459,161	0	459,161	297,013.37	60,037.12	102,110.51	77.8%
14010050	CITY LIGHTS	249,500	150	249,500	124,099.76	6,246.00	107 207 20	52.28
14022072	WELFAKE DECREATION ADMINICURATION	449,080	150	449,∠3U	22/,U14.63	34,928.15 0 050 07	107, 207.30	50.38
140220/2	RECREATION ADMINISTRATION	542,851	-905	5∠⊥,886	340,91/.84	8,952.07	100,010.09	00.28



munis

2/13/14

munis

PG 2 glytdbud

02/04/2014 14:17 mark

#### CITY OF ROCHESTER YEAR-TO-DATE BUDGET REPORT

ACCOUNTS FOR: 1000 GENERAL FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
14022150 RECREATION PLAYGROUNDS/CAM 14022250 RECREATION POOLS 14030056 LIBRARY 15000051 COUNTY TAX 17010051 TRANSFERS/PAYMENTS DEBT SV 17030050 OVERLAY 17040051 TRANSFER TO CAPITAL PROJEC	85,497 78,418 1,052,209 5,739,529 4,465,297 92,256 1,826,013	0 -3,519 -2,452 0 1,610,267	85,497 74,899 1,049,757 5,739,529 4,465,297 92,256 3,436,280	65,407.19 63,085.16 668,902.49 5,781,224.00 3,117,183.77 29,808.36 1,610,267.10	1,849.18 1,368.00 24,124.91 .00 .00 .00 .00	$18,240.63 \\ 10,445.41 \\ 356,729.31 \\ -41,695.00 \\ 1,348,113.23 \\ 62,447.64 \\ 1,826,013.00 \\ 1$	78.7% 86.1% 66.0% 100.7% 69.8% 32.3% 46.9%
TOTAL GENERAL FUND	33,355,662	1,606,267	34,961,929	23,047,262.23	819,574.60	11,095,092.27	68.3%

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
51601057 WATER WORKS EXPENSE 51601073 WATER TREATMENT PLANT 51601570 WATER REVENUE OFFICE	3,894,093 972,796 56,757	5,579 421 0	3,899,672 973,217 56,757	1,503,283.19 531,934.77 30,959.76	76,637.55 87,772.62 45.00	2,319,750.95 353,509.61 25,752.24	40.5% 63.7% 54.6%
TOTAL WATER ENTERPRISE FUND	4,923,646	6,000	4,929,646	2,066,177.72	164,455.17	2,699,012.80	45.2%

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
52602057 SEWER WORKS EXPENSE 52602074 SEWER TREATMENT PLANT 52602470 SEWER REVENUE OFFICE	3,251,079 2,895,217 56,776	179,661 0 0	3,430,740 2,895,217 56,776	2,314,872.78 778,769.38 30,961.83	30,045.96 93,389.27 45.00	1,085,821.09 2,023,058.35 25,769.17	68.4% 30.1% 54.6%
TOTAL SEWER ENTERPRISE FUND	6,203,072	179,661	6,382,733	3,124,603.99	123,480.23	3,134,648.61	50.9%

ACCOUNTS FOR: 5003 ARENA ENTERPRISE FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
53603060 ARENA EXPENSE	527,196	0	527,196	285,651.51	13,055.01	228,489.48	56.7%
TOTAL ARENA ENTERPRISE FUND	527,196	0	527,196	285,651.51	13,055.01	228,489.48	56.7%

#### FOR 2014 07

ACCOUNTS FOR: 1501 CAPITAL PROJECTS GENERAL FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
15011010 CIP ECONOMIC DEVELOPMENT 15011020 CIP MIS EXPENSE 15011080 TRANSFER TO OTHER FUNDS 15011081 LAND PURCHASES 15011090 CIP PUBLIC BUILDINGS EXPEN 1501100 CIP PUBLIC BUILDINGS EXPEN 15012010 CIP POLICE EXPENSE 15012020 CIP FIRE EXPENSE 15012020 CIP FIRE EXPENSE 15013010 CIP PUBLIC WORKS EXPENSE 15014030 CIP LIBRARY EXPENSE 15019000 CIP SCHOOL EXPENSE BOND 15019001 CIP SCHOOL EXPENSE CASH	845,086 972,816 1,338,274 1,856,880 2,363,360 25,000 512,005 602,300 34,247,808 39,400 35,626,961 2,994,758	-22,511 -225,000 0 -235,010 0 7,158 781,678 0 -520,161 -213,389	822,574 747,816 1,338,274 1,856,880 2,128,350 25,000 512,005 609,458 35,029,487 39,400 35,106,800 2,781,369	569,361.05 602,981.85 907,587.52 1,298,574.50 1,546,964.09 .00 504,694.49 558,753.84 27,339,665.82 25,000.00 21,134,890.47 1,788,255.75	5,825.00 26,100.29 .00 358,747.68 .00 .00 2,090,118.34 .00 565,972.39 7.656.94	247,388.30 118,734.03 430,686.57 558,305.50 222,638.52 25,000.00 7,310.51 50,704.16 5,599,702.53 14,400.00 13,405,937.52 985,456,70	$\begin{array}{c} 69.9\%\\ 84.1\%\\ 67.8\%\\ 69.9\%\\ 89.5\%\\ .0\%\\ 98.6\%\\ 91.7\%\\ 84.0\%\\ 63.5\%\\ 61.8\%\\ 64.6\%\end{array}$
TOTAL CAPITAL PROJECTS GENERAL FUND	81,424,649	-427,234	80,997,414	56,276,729.38	3,054,420.64	21,666,264.34	73.3%

FOR	2014	<b>^</b> -
FUR	/11/4	
	2011	01

ACCOUNTS FOR: 5501 CAPITAL PROJECTS WATER FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
55016010 CIP WATER EXPENSE	33,110,309	-5,407,760	27,702,549	21,262,810.61	2,180,581.49	4,259,156.76	84.6%
TOTAL CAPITAL PROJECTS WATER FUND	33,110,309	-5,407,760	27,702,549	21,262,810.61	2,180,581.49	4,259,156.76	84.6%

_			
	FOR	2014	<u> </u>
		/11/4	

ACCOUNTS FOR: 5502 CAPITAL PROJECTS SEWER FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
55026020 CIP SEWER EXPENSE	26,337,410	-1,621,894	24,715,516	14,752,032.72	3,683,650.16	6,279,832.68	74.6%
TOTAL CAPITAL PROJECTS SEWER FUND	26,337,410	-1,621,894	24,715,516	14,752,032.72	3,683,650.16	6,279,832.68	74.6%

#### FOR 2014 07

ACCOUNTS FOR: 5503 CAPITAL PROJECTS ARENA FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
55036030 CIP ARENA EXPENSE	910,000	-57,064	852,936	503,272.80	2,055.00	347,608.30	59.2%
TOTAL CAPITAL PROJECTS ARENA FUND	910,000	-57,064	852,936	503,272.80	2,055.00	347,608.30	59.2%

# Special Revenue Funds Revenue Summary For Period Ending 01/31/14

#### FOR 2014 07

ACCOUNTS FOR: 6000 COMMUNITY CENTER SP REV FUND	ORIGINAL ESTIM REV	ESTIM REV ADJSTMTS	REVISED EST REV	ACTUAL YTD REVENUE	REMAINING PCT REVENUE COLL
600001 COMMUNITY CENTER REVENUE	743,668	0	743,668	425,599.38	318,068.62 57.2%
TOTAL COMMUNITY CENTER SP REV FUND	743,668	0	743,668	425,599.38	318,068.62 57.2%

# **CITY OF ROCHESTER**



## YEAR-TO-DATE BUDGET REPORT

#### FOR 2014 07

	ORIGINAL ESTIM REV	ESTIM REV ADJSTMTS	REVISED EST REV	ACTUAL YTD REVENUE	REMAINING REVENUE	PCT COLL
6017 CD JOB LOANS 6041 WALLACE ST ROAD IMPROVEMENT 6043 WESLEY MARTIN DONATION 6057 FY09 CDBG FUND 6064 FY10 CDBG FUND 6071 POLICE SEIZED PROPERTY 6082 FY11 CDBG FUND 6084 FY10 ECONOMIC DEVELOPMENT 6087 FY11 POLICE GRANTS 6091 FY12 CDBG FUND 6093 FY12 POLICE GRANTS 6094 FY12 FIRE GRANTS 6096 GSBP PUBLIC INFRASTRUCTURE 6097 FY13 CDBG FUND 6098 FY13 POLICE GRANTS 6100 FY14 CDBG FUND 6101 FY14 POLICE GRANTS	$\begin{array}{c} 380,000\\ 10,000\\ 6,308\\ 302,411\\ 306,055\\ 5,660\\ 330,986\\ 30,000\\ 381,644\\ 276,362\\ 52,215\\ 204,000\\ 225,961\\ 77,262\\ 108,558\\ 224,505\\ 36,507\\ \end{array}$	0 0 0 10 -4,071 0 -6,683 -52,318 0 0 -7,117 0 0 0	$\begin{array}{r} 380,000\\ 10,000\\ 6,308\\ 302,411\\ 306,055\\ 5,669\\ 330,986\\ 30,900\\ 377,573\\ 276,362\\ 45,532\\ 151,684\\ 5,000,000\\ 225,961\\ 70,145\\ 108,558\\ 224,505\\ 36,507\\ \end{array}$	712,896.11 $10,000.00$ $6,308.29$ $292,319.22$ $305,190.87$ $5,669.47$ $312,016.32$ $30,000.00$ $374,222.59$ $269,634.22$ $40,914.68$ $148,918.55$ $5,000,000.00$ $146,737.63$ $54,350.88$ $108,558.00$ $18,972.15$ $.00$	$\begin{array}{c} -332,896.11\\ .00\\ .00\\ 10,091.78\\ 864.13\\ .00\\ 18,969.68\\ .00\\ 3,350.18\\ 6,727.78\\ 4,617.22\\ 2,765.35\\ .00\\ 79,223.37\\ 15,793.93\\ .00\\ 205,532.85\\ 36,506.80\\ \end{array}$	$187.6\%\\100.0\%\\96.7\%\\99.7\%\\99.7\%\\100.0\%\\94.3\%\\100.0\%\\99.1\%\\97.6\%\\89.9\%\\98.2\%\\100.0\%\\64.9\%\\77.5\%\\100.0\%\\8.5\%\\.0\%$
GRAND TOTAL	7,958,436	-70,180	7,888,256	7,836,708.98	51,546.96	99.3%

\*\* END OF REPORT - Generated by Mark Sullivan \*\*

#### FOR 2014 07

	ORIGINAL	ESTIM REV	REVISED	ACTUAL YTD	REMAINING	PCT
	ESTIM REV	ADJSTMTS	EST REV	REVENUE	REVENUE	COLL
7018 HUD OFFICER GRANT	75,000	0	75,000	20,785.56	54,214.44	27.7%
7023 ECONOMIC DEVELOPMENT FUND	131,000	60,000	191,000	127,511.37	63,488.63	66.8%
GRAND TOTA	L 206,000	60,000	266,000	148,296.93	117,703.07	55.8%

\*\* END OF REPORT - Generated by Mark Sullivan \*\*

# Special Revenue Funds Expense Summary For Period Ending 01/31/14

#### FOR 2014 07

ACCOUNTS FOR: 6000 COMMUNITY CENTER SP REV FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
6070572 COMMUNITY CENTER EXPENSE	743,668	0	743,668	396,010.52	15,960.50	331,696.98	55.4%
TOTAL COMMUNITY CENTER SP REV FUND	743,668	0	743,668	396,010.52	15,960.50	331,696.98	55.4%

# **CITY OF ROCHESTER**



## YEAR-TO-DATE BUDGET REPORT

#### FOR 2014 07

	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE PCT BUDGET USED
6017 CD JOB LOANS 6041 WALLACE ST ROAD IMPROVEMENT 6043 WESLEY MARTIN DONATION 6057 FY09 CDBG FUND 6064 FY10 CDBG FUND 6071 POLICE SEIZED PROPERTY 6082 FY11 CDBG FUND 6084 FY10 ECONOMIC DEVELOPMENT 6087 FY11 POLICE GRANTS 6091 FY12 CDBG FUND 6093 FY12 POLICE GRANTS 6094 FY12 FIRE GRANTS 6096 GSBP PUBLIC INFRASTRUCTURE 6097 FY13 CDBG FUND 6098 FY13 POLICE GRANTS 6099 FY13 FIRE GRANTS 6100 FY14 CDBG FUND 6101 FY14 POLICE GRANTS	$\begin{array}{c} 725,277\\ 10,000\\ 6,308\\ 405,978\\ 346,055\\ 5,660\\ 333,600\\ 30,000\\ 381,644\\ 276,362\\ 52,215\\ 204,002\\ 5,000,000\\ 225,961\\ 77,262\\ 108,558\\ 224,505\\ 36,507\\ \end{array}$	14,987 0 0 -103,567 -40,000 10 -2,614 0 -4,071 0 -6,683 -52,318 0 0 -7,117 0 0	$\begin{array}{r} 740,264\\ 10,000\\ 6,308\\ 302,411\\ 306,055\\ 5,669\\ 330,986\\ 30,000\\ 377,573\\ 276,362\\ 45,532\\ 151,684\\ 5,000,000\\ 225,961\\ 70,145\\ 108,558\\ 224,505\\ 36,507\\ \end{array}$	732,983.64 .00 6,176.77 295,819.22 305,190.87 5,669.47 313,864.49 23,398.20 374,843.33 269,634.22 41,659.69 148,918.55 4,405,792.20 146,737.63 52,887.09 108,558.00 63,618.53 993.07	.00 .00 .00 .00 .00 .00 8,627.08 .00 4,286.39 232.58 2,765.35 .00 .00 1,366.42 .00 61,774.75 9,584.00	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
GRAND TOTAL	8,449,894	-201,375	8,248,520	7,296,744.97	88,636.57	863,138.07 89.5%

\*\* END OF REPORT - Generated by Mark Sullivan \*\*

#### FOR 2014 07

		ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
7018 HUD OFFICER GRANT 7023 ECONOMIC DEVELOPMENT FUN	١D	75,000 131,000	0 60,000	75,000 191,000	24,586.99 54,436.20	602.00 15,729.15	49,811.01 120,834.65	33.6% 36.7%
	GRAND TOTAL	206,000	60,000	266,000	79,023.19	16,331.15	170,645.66	35.8%

\*\* END OF REPORT - Generated by Mark Sullivan \*\*

	AUTHORIZED BUDGET TRANSFERS					
	MONTH ENDING JANUARY 31, 2014					
	DEPARTMENT	FROM ACCOUNT	TO ACCOUNT	DEPARTMENT	AMOUNT	PURPOSE
1.	Business Office	Admin Equipment	Dues and Fees	Business Office	\$ 100.00	NHMA Dues
2.	Arena Expense	Contingency	Contracted Services	Arena Expense	\$ 2,000.00	Snow Removal
3.	PB City Wide 50	Repair and Maintenance Service	Repair and Maintenance Service	PB Central Fire 54	\$ 700.00	Central Fire Doors
4.	City Manager	Health Insurance	Special Events	City Manager	\$ 200.00	Council Picture
5.	City Manager	Health Insurance	Office Supplies	City Manager	\$ 714.00	Document Shredder
6.	City Manager	Health Insurance	Publications	City Manager	\$ 750.00	PR-Buxton
7.	FY14 CDBG Public Facilities	Catherine Street Sidewalks	Gonic School Playground	FY14 CDBG Public Facilities	\$ 30,000.00	Reclass to Gonic Street Playground
8.	Dispatch Center	Other Operational Supplies	Labor Negotiations	Dispatch Center	\$ 1,500.00	Labor Negotiations
9.	Dispatch Center	Travel	Labor Negotiations	Dispatch Center	\$ 1,500.00	Labor Negotiations
10.	PB City Hall 51	Electricity	Repair and Maintenance Service	PB Central 54	\$ 1,000.00	Central Fire Doors
11.	PB City Wide 50	Building Maintenance Supplies	Repair and Maintenance Service	PB Central 54	\$ 400.00	Central Fire Doors
12.	PB City Wide 50	Other Equipment	Repair and Maintenance Service	PB Central 54	\$ 500.00	Central Fire Doors
13.	PB City Hall 51	Repair and Maintenance Service	Repair and Maintenance Service	PB Central 54	\$ 1,000.00	Central Fire Doors
14.	PB Library 56	Repair and Maintenance Service	Repair and Maintenance Service	PB Central 54	\$ 800.00	Central Fire Doors
15.	Recreation Administration	Youth Basketball Equip Game	Adult Basketball - Tee Shirts	Recreation Administration	\$ 450.00	Adult Ball T Shirts
16.	PD Administrative Services	Labor Negotiations	Legal	PD Administrative Services	\$ 6,797.00	Legal Fees
17.	General Overhead	Contingency	Transfer to Capital Fund	Transfer to Capital Projects	\$ 4,000.00	Council Suppl 01/14/2014
18.	City Clerk	Printing and Binding	Admin Equipment	City Clerk	\$ 400.00	Software Purchase - Adobe
19.	PD Administrative Services	Electricity	Other Operational Supplies	PD Administrative Services	\$ 2,600.00	Taser Cart.
20.	Assessors	Admin Equipment	Registry of Deeds	Assessors	\$ 100.00	Reg. of Deeds - Recording Fee
21.	City Clerk	Dog Licenses Supplies	Staff Development	City Clerk	\$ 220.00	CMC Classes

This page intentionally left blank



Rochester Fire Department City of Rochester 37 Wakefield Street – Rochester, NH 03867

Norman Sanborn Jr. Chief of Department Tel (603) 335-7545 Fax (603) 332-9711

February 6, 2014

TO: City Manager Dan Fitzpatrick Mayor T.J. Jean & City Council Members

## MONTHLY REPORT JANUARY 2014

On behalf of the Fire Department, I am pleased to provide you with the following report. It serves as a summary of the activities, projects and programs underway within the department.

## **DEPARTMENT INFORMATION:**

During the month of January the Department responded to 244 calls for service. This represents an increase of 34 runs from last month with 210. Of the 244 calls this month, 8 calls were for fires, ranging from 2 building fires, 1 cooking fire, 2 chimney fires, 1 vehicle fire as well as some other miscellaneous type fires.

There also were an additional 91 runs for vehicle accidents, and medical calls. We also responded to 7 calls for mutual aid assistance. The remaining calls included everything from alarm activations, good intent calls, and public service calls, as well as a multitude of various other type calls.

## **ADMINISTRATIVE STAFF:**

The Police Chief and Fire Chief conducted interviews for the open positions in the dispatch center.

Fire Chief attended a meeting for the Chamber of Commerce Showcase which will be held on February 27<sup>th</sup> at the Rochester Elks.

Staff met with Councilor John Larochelle to discuss the Insurance Services Office (ISO) report.

Staff met with the four new City Councilors to provide them with an orientation of the Fire Department.

Staff met with the City Manager to review the FY15 proposed Fire Department budget.

## FIRE PREVENTION:

With the arctic blast that we continue to experience, please keep in mind safety when using space heaters. They need to be a minimum of 36" away from furniture, pets, and other items. Remember, the oven in your kitchen is not a safe way to heat your home ever. Also, use extreme caution when dealing with frozen pipes and defrosting them.

## **DUTY SHIFT:**

There were 17 training sessions for fulltime firefighters. Call force members were trained on equipment.

## **EMERGENCY MANAGEMENT:**

Met with Julia Chase from NH Emergency Management to discuss the planned update for the City of Rochester Emergency Operations Plan (EOP).

Sincerely,

Norman G. Sanborn, Jr. Fire Chief

#### PG 1 glytdbud

#### 02/05/2014 10:21 CITY OF ROCHESTER cindi OPERATING BUDGET FY14

FOR 2014 06

	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
12021 402157 FIRE PREVENTION FEES 12021 402157 00505 TANK REMOVAL 12021 402157 00506 BLASTING 12021 402157 00507 INCIDENT REPORT 12021 402157 00508 F M REPORT 12021 402157 00509 PHOTOGRAPHS 12021 402157 00510 CD PHOTOS 12021 402157 00511 FIRE ALARM PLAN 12021 402157 00512 SPRINKLER PLAN 12021 402157 00513 COMM HFS/CA 12021 402157 00514 RE-INSPECTION 12021 402157 00515 FINE	-10,000 -1 -25 -25 -25 -25 -25 -500 -1,000 -100 -50 -50 -1,000	õ	-10,000 -1 -25 -25 -25 -25 -25 -25 -25 -25 -50 -1,000 -100 -50 -1,000 -50	-2,639.42 00 -200.00 -25.00 00 -15.00 -155.00 -1,389.00 00 00 -569.19 00		-7,360.58 -1.00 -25.00 175.00 -25.00 -10.00 -25.00 -345.00 389.00 -100.00 -50.00 -50.00 -430.81 -500.00	26.4%* .0%* .0%* 800.0% 100.0% .0%* 60.0% .0%* 138.9% .0%* .0%* .0%* .0%* .0%*
TOTAL FIRE CITY REVENUE	-13,351	0	-13,351	-4,992.61	.00	-8,358.39	37.4%
TOTAL GENERAL FUND	-13,351	0	-13,351	-4,992.61	.00	-8,358.39	37.4%
TOTAL REVENUES	-13,351	0	-13,351	-4,992.61	.00	-8,358.39	
GRAND TOTAL	-13,351	0	-13,351	-4,992.61	.00	-8,358.39	37.4%

\*\* END OF REPORT - Generated by Cindi Potts \*\*

## ROCHESTER FIRE DEPARTMENT

w

÷

# REPORT TO PUBLIC SAFETY COMMITTEE

## FIRE PREVENTION ACTIVITIES FOR THE MONTH OF

# January-14

Duilding Inspections	25
Building Inspections	
Certificate of Occupancy	0
Campfire Inspections	00
Commercial Hood Inspection	7
Day Care Inspections	00
Fire Alarm Tests	0
Fire Drills	0
Fire Extinguisher Classes	0
Fire Investigations	0
Fire Prevention Education	0
Foster Home Inspections	1
Juvenile Firesetter Intervention	0
Knox Box Inspections	0
Meetings	1
Permits of Assembly	17
Plan Review	12
Pre-Construction Meetings	0
Shift Building Inspections	0
Site Reviews	0
Sprinkler Flow Tests	0
Training Sessions	4
Walk-Through Inspections	0
Wood Stove Inspections	1
TOTAL	68

# FIRE DEPARTMENT CALLS

	December-13		January-14	
	Occurences	s Percentage	Occurences	Percentage
Fire/Explosion	7	3.3%	8	3.3%
Overpressure Rupture	0	0.0%	0	0.0%
Rescue Call	86	41.1%	87	35.7%
Hazardous Condition	16	7.7%	23	9.4%
Service Call	42	20.1%	43	17.6%
Good Intent Call	33	15.8%	46	18.9%
False Call	25	12.0%	33	13.5%
Undetermined	0	0.0%	4	1.6%
TOTAL	209	100.0%	244	100.0%

6<sup>1</sup> 4

9 Ó

<b>_</b>	14	3	14	
	/ L	- 1	/ 1	а
	/ T	J.	/ 1	т.

Incident	Incident Date	Alarm Time	Incident Type				
14-2-IN <b>1st Action:</b>	01/01/2014 Investigate	1223	Alarm system sounded due to malfunction				
Location:		9 ISINGLAS DR HOMELESS SHELTER FOR STRAFFORD COUNTY					
14-3-IN <b>1st Action:</b>	01/01/2014 Cancelled en ro	1249 oute	Dispatched & canceled en route				
Location:			UTH FUCHSIA DRIVE				
14-4-IN <b>1st Action</b> :	01/01/2014 Investigate	1453	Service Call, other				
Location:		D PATRIOT PIZ	ZA				
14-5-IN <b>1st Action</b> :	01/01/2014 Provide manpo	1620 ower	Medical assist, assist EMS crew				
Location:							
14-6-IN <b>1st Action</b> :	01/01/2014 Investigate	1814	No incident found on arrival at dispatch address				
Location:	•	T @ 1 RAY DR	YELLOW HOUSE				
14-7-IN 1st Action:	01/01/2014 Investigate	1950	Carbon monoxide incident				
Location:	•	T MOORE, TH	OMAS & GUINNARD PAMELA				
14-8-IN 1st Action:	01/01/2014 Cancelled en re	2200 oute	Dispatched & canceled en route				
Location:	536 MAIN ST						
14-9-IN 1st Action:	01/01/2014 Investigate	2328	Chimney or flue fire, confined to chimney or flue				
Location:	25 DARBY LN						
14-17-IN <b>1st Action</b> :	01/01/2014 Provide first aid	0007 d & check for inji	Medical assist, assist EMS crew uries				
Location:							
14-18-IN <b>1st Action</b> :	01/01/2014 Provide manpo	0039 wer	Medical assist, assist EMS crew				
Location:							
14-19-IN <b>1st Action:</b>	01/01/2014 Provide first aid	0224 d & che <u>ck for inj</u> i	Medical assist, assist EMS crew				
Location:							
14-20-IN 1st Action:	01/01/2014 Investigate	0152	Medical assist, assist EMS crew				
Location:							
14-22-IN <b>1st Action:</b>	01/01/2014 Forcible entry	0256	Lock-out				
Location:	27 RIVER ST						
14-45-IN <b>1st Action</b> :	01/01/2014	0931					
Location:	256 MAIN ST	HATTIES PLAC	E				

2/1	3	1	4

-----

Incident	Incident Date	Alarm Time	Incident Type
14-56-IN <b>1st Action:</b>	01/01/2014	1039	
Location:	SHERIDAN AV	Έ	
14-10-IN <b>1st Action:</b>	01/02/2014 Investigate	0523	Motor vehicle accident with no injuries.
Location:		RO RD @ 302 V	VALNUT ST
14-11-IN 1st Action: Location:	01/02/2014 Investigate 24 MILL ST	1117	Good intent call, other
14-12-IN	01/02/2014	1250	Good intent call, other
1st Action: Location:	Investigate 61 NORTH MA	IN ST FAT TOP	NY'S ITALIAN GRILL
14-23-IN <b>1st Action</b> :	01/02/2014	1625	Cover assignment, standby, moveup
Location:	Investigate 403 FIRST CR	OWN POINT RE	)
14-24-IN <b>1st Action</b> :	01/02/2014	1811	Smoke scare, odor of smoke
Location:	Investigate 12 FAIRWAY A	VE WORTHLE	YRESIDENCE
14-35-IN <b>1st Action</b> :	01/02/2014 Assistance, oth		Lock-out
Location:	3 ARBOR WAY	ł	
14-36-IN 1st Action: Location:	01/02/2014 Investigate 73 MAIN ST [F	2012 RP]	Smoke detector activation due to malfunction
14-201-IN	01/02/2014	1028	
1st Action: Location:	WARD4		
14-25-IN 1st Action: Location:	01/03/2014 Provide manpo	0037 ower	Medical assist, assist EMS crew
14-26-IN 1st Action: Location:	01/03/2014 Investigate	0056	Medical assist, assist EMS crew
14-27-IN 1st Action: Location:		0650 t by fire service p ON RD_NORTH	Mobile property (vehicle) fire, other personnel IGATE APARTMENTS
14-28-IN 1st Action: Location:	01/03/2014 Forcible entry 35 INDUSTRIA	0736 LWAY ECOA	Service Call, other ST SALES
14-29-IN 1st Action: Location:	01/03/2014 Investigate 67 MILTON RE	1452 )	Good intent call, other

÷

4

21	13	/14
<b>Z</b> I	10/	14

Incident	Incident Date	Alarm Time	Incident Type
14-30-IN 1st Action: Location:	01/03/2014 Provide manpow	1147 ver	Medical assist, assist EMS crew
14-31-IN 1st Action: Location:	01/03/2014 Assistance, othe	1547 er	Medical assist, assist EMS crew
14-32-IN 1st Action: Location:	Extricate, disenta	-	Motor vehicle accident with injuries AVEY BROOK LN
14-33-IN 1st Action: Location:	01/03/2014 Investigate 8 FALKLAND LN	2125 N	Carbon monoxide detector activation, no CO
14-37-IN 1st Action: Location:	Investigate	0046 ER HILL RD SC	Alarm system sounded due to malfunction
14-140-IN 1st Action: Location:	Evacuate area	2330 N ST FAT TON	Gas leak (natural gas or LPG) IY'S ITALIAN GRILL
14-142-IN 1st Action: Location:	Investigate	2115 NN ST CUMBE	Gas leak (natural gas or LPG) RLAND FARMS STORE
14-143-IN 1st Action: Location:	01/03/2014 Investigate 303 NORTH MA	2022 NN ST DUNKIN	Gas leak (natural gas or LPG) I DONUTS
14-34-IN 1st Action: Location:	01/04/2014 Investigate 14 HIGHLAND S	0039 ST 14 HIGHLAI	Water or steam leak
14-38-IN 1st Action: Location:	Investigate	1043 VAY WMNH - 0	Alarm system sounded due to malfunction GAS RECOVER FACILITY I
14-39-IN 1st Action: Location:	01/04/2014 Investigate CHESTNUT HIL	0824 .L RD AT FELI	Motor vehicle accident with no injuries. CIANO'S LIMO
14-40-IN 1st Action: Location:	Investigate	0928 ON RD NORTH	Good intent call, other GATE APARTMENTS
14-41-IN 1st Action: Location:	01/04/2014 Investigate HIGHLAND ST	1014 AND GROVE	Motor vehicle accident with no injuries.
14-42-IN 1st Action: Location:	01/04/2014 Assistance, othe 27 RIVER ST	1038 er	Lock-out

ai 5.

+

_ 6			Incident Status
Incident	Incident Date	Alarm Time	Incident Type
14-43-IN <b>1st Action:</b>	01/04/2014 Investigate	1129	Good intent call, other
Location:	21 MCKINLEY	ST LAUREL TE	RRACE
14-44-IN 1st Action: Location:	01/04/2014 Investigate 5 WHITEHALL	1315 RD	Alarm system activation, no fire - unintentional
14-46-IN 1st Action: Location:	01/04/2014 Investigate 13 WYANDOT	1347 TE FLS	Service Call, other
14-47-IN <b>1st Action:</b>	01/04/2014 Assistance, oth		Water or steam leak
Location:	72 MAPLE ST	OBRIEN, GARY	AND KAREN
14-48-IN 1st Action: Location:	01/04/2014 Investigate 15 WALBRIDG	1649 E CT	Good intent call, other
14-49-IN 1st Action: Location:	01/04/2014 Investigate 29 WATERCR	1830 ESS DR	Alarm system sounded due to malfunction
14-50-IN 1st Action: Location:	01/04/2014 Investigate 9 JOSHUA ST	1903	Electrical wiring/equipment problem, other
14-141-IN 1st Action: Location:	01/04/2014 Investigate 23 WASHINGT	0638 ON ST	Alarm system sounded due to malfunction
14-182-IN <b>1st Action:</b> Location:	01/04/2014 Standby 33 KEAY RD	0100	Cover assignment, standby, moveup
14-51-IN 1st Action: Location:	01/05/2014 Assistance, oth	0342 er	Medical assist, assist EMS crew
14-52-IN 1st Action: Location:	01/05/2014 Cancelled en ro 103 EAGLE DF		Dispatched & canceled en route
14-53-IN 1st Action: Location:	01/05/2014 Establish safe a FARMINGTON		Motor vehicle accident with injuries
14-54-IN <b>1st Action:</b> Location:	01/05/2014 Establish safe a 116 FARMING	0914 area TON RD_WALM	Motor vehicle accident with injuries
14-55-IN 1st Action: Location:	01/05/2014 Investigate 5 MILTON RD	1031 KG SPORTS LI	Water or steam leak

Incident	Incident Date	Alarm Time	Incident Type			
14-57-IN <b>1st Action:</b>	01/05/2014 Investigate	0847	Alarm system activation, no fire - unintentional			
Location:	Investigate 87 LOWELL S	T REVOLUTION	I CHURCH, INC			
14-58-IN 1st Action: Location:	01/05/2014 Provide manpc 21 EAST ST	1100 wer	Cover assignment, standby, moveup			
14-59-IN 1st Action: Location:	01/05/2014 Investigate 17 FRANKLIN	1334 HGTS	Water or steam leak			
14-60-IN 1st Action: Location:	01/05/2014 Investigate 3 TOWLE LN	1353	Carbon monoxide detector activation, no CO			
14-61-IN	01/05/2014	1545	Good intent call, other			
1st Action: Location:	Investigate 290 NORTH M	AIN ST HANNA	FORDBROS #8315			
14-62-IN 1st Action: Location:	01/05/2014 Provide manpo	1624 ower	Medical assist, assist EMS crew			
14-63-IN 1st Action: Location:	01/05/2014 Investigate 77 FARMINGT	1651 ON RD HOLID	Sprinkler activation due to malfunction AY INN EXPRESS HOTEL & SUITES			
14-64-IN 1st Action: Location:	01/05/2014 Investigate 154 FLAGG RI	1838 D	Arcing, shorted electrical equipment			
14-65-IN	01/05/2014	2356	Motor vehicle accident with no injuries.			
1st Action: Location:	Investigate 95 FARMINGTON RD_SHELL (FARMINGTON ROAD)					
14-66-IN 1st Action: Location:	01/06/2014 Investigate HAVEN HILL F	0916 RD BY BRIDGE	Good intent call, other			
14-67-IN	01/06/2014	1338	Lock-out			
1st Action: Location:	Forcible entry 299 NORTH M	AIN ST CUMBE	ERLAND FARMS STORE			
14-68-IN 1st Action: Location:	01/06/2014 Investigate 25 OLD DOVE	1348 R RD IMC	Alarm system sounded due to malfunction			
14-69-IN 1st Action: Location:	01/06/2014 Investigate	0104	Medical assist, assist EMS crew			
14-70-IN <b>1st Action:</b> Location:	01/06/2014 Investigate 10 RAILROAD	0858 AVE GONIC S	Service Call, other CHOOL			

2	1	3	/1	4
_		-		

Incident	Incident Date	Alarm Time	Incident Type
14-71-IN 1st Action: Location:	01/06/2014 Investigate 25 OLD DOVE	1442 R RD IMC	Alarm system sounded due to malfunction
14-72-IN 1st Action: Location:	01/06/2014 Standby	1456	Medical assist, assist EMS crew
14-73-IN 1st Action: Location:	01/06/2014 Investigate 11 ERIN LN	1701	Smoke scare, odor of smoke
14-76-IN 1st Action: Location:	01/06/2014 Investigate 18 MCKINLEY	0553 ST	Good intent call, other
14-77-IN 1st Action: Location:	01/06/2014 Investigate 4 SPRING ST	0612	Water or steam leak
14-75-IN 1st Action: Location:	01/07/2014 Provide manpo	0821 wer	Medical assist, assist EMS crew
14-78-IN 1st Action: Location:	01/07/2014 Investigate 87 LOWELL S <sup>-</sup>	1458 T REVOLUTION	Alarm system sounded due to malfunction
14-79-IN 1st Action: Location:	01/07/2014 Provide manpo	1525 ower	Medical assist, assist EMS crew
14-80-IN 1st Action: Location:	01/07/2014 Investigate 79 SOUTH MA	0929 IN ST D'ANGEI	Water or steam leak
14-81-IN <b>1st Action:</b> Location:	01/07/2014 Cancelled en ro 8 SECOND ST	1914 pute LEBANON MA	Dispatched & canceled en route
14-82-IN 1st Action: Location:	01/08/2014 Assistance, oth 56 PRAY ST	0911 ner	Lock-out
14-83-IN <b>1st Action</b> : Location:	01/08/2014 Provide manpo	1225 wer	Medical assist, assist EMS crew
14-84-IN 1st Action: Location:	01/08/2014 Cancelled en ro MAIN ST_FAR	1417 oute MINGTON POL	Dispatched & canceled en route
14-85-IN <b>1st Action</b> : Location:	01/08/2014 Investigate 87 LOWELL S <sup>-</sup>	1401 T REVOLUTION	Alarm system activation, no fire - unintentional

ور م

Incident	Incident Date Ala	arm Time	Incident Type
14-86-IN 1st Action: Location:	01/08/2014 143 Cancelled en route 207 TENERIFFE R		Dispatched & canceled en route
14-87-IN 1st Action: Location:	01/08/2014 183 Provide manpower		Medical assist, assist EMS crew
14-88-IN 1st Action: Location:	01/08/2014 230 Investigate	06	Medical assist, assist EMS crew
14-89-IN 1st Action: Location:	01/09/2014 06 <sup>2</sup> Investigate 4 TAMPA DR TEN		Smoke detector activation due to malfunction
14-90-IN 1st Action: Location:	01/09/2014 100 Investigate 9 TRESTLE RD	02	Smoke detector activation due to malfunction
14-91-IN <b>1st Action:</b> Location:	01/09/2014 102 Investigate 8 NUTTER ST	28	Cooking fire, confined to container
14-92-IN 1st Action: Location:	01/09/2014 113 Remove hazard TEN ROD RD @ E		Vehicle accident, general cleanup
14-93-IN <b>1st Action:</b> Location:	01/09/2014 114 Rescue, remove fro 35 INDUSTRIAL W	om harm	Removal of victim(s) from stalled elevator
14-94-IN 1st Action: Location:	01/09/2014 144 Investigate SPAULDING TPKE		Motor vehicle accident with no injuries. T 15
14-95-IN <b>1st Action:</b> Location:	01/09/2014 125 Investigate 141 DRY HILL RD		Alarm system sounded due to malfunction AUREEN CROWELL
14-96-IN 1st Action: Location:	01/09/2014 144 Cancelled en route 25 OLD DOVER RI		Dispatched & canceled en route
14-97-IN <b>1st Action:</b> Location:	01/09/2014 200 Fill-in or moveup 502 JIM GRANT RI		Cover assignment, standby, moveup
14-98-IN <b>1st Action:</b> Location:	01/10/2014 03 Provide manpower		Medical assist, assist EMS crew
14-99-IN 1st Action: Location:	01/10/2014 032 Provide manpower		Medical assist, assist EMS crew

4 V

Incident	Incident Date	Alarm Time	Incident Type
14-100-IN 1st Action: Location:	01/10/2014 Investigate	0843	EMS call, party transported by non-fire agency
14-101-IN 1st Action: Location:	01/10/2014 Fill-in or moveu SIXTH ST_NO	0959 ip RTH END STAT	Assist police or other governmental agency
14-102-IN 1st Action: Location:	01/10/2014 Investigate SPAULDING T	1156 PKE_NB_MM23	Motor vehicle accident with injuries .8
14-103-IN 1st Action: Location:	01/10/2014 Investigate LORING DR E	2109 EVERGREEN R\	Motor vehicle accident with no injuries.
14-104-IN 1st Action: Location:	01/10/2014 Cancelled en ro 24 LAFAYETT		Dispatched & canceled en route
14-105-IN 1st Action: Location:	01/10/2014 Investigate	1926	Medical assist, assist EMS crew
14-107-IN 1st Action: Location:	01/10/2014 Investigate 64 OLDE FARI	2143 M LN	Assist police or other governmental agency
14-106-IN 1st Action: Location:	01/11/2014 Investigate SPAULDING T	0804 PKE NB AT RA	Vehicle accident, general cleanup MP EXIT 15
14-108-IN 1st Action: Location:	01/11/2014 Investigate HIGHLAND ST	0500 AT EASTERN	Motor vehicle accident with no injuries.
14-109-IN 1st Action: Location:	01/11/2014 Investigate 140 TEN ROD	0755 RD	Fuel burner/boiler malfunction, fire confined
14-110-IN 1st Action: Location:	01/11/2014 Provide manpo	1029 ower	Medical assist, assist EMS crew
14-111-IN 1st Action: Location:	01/11/2014 Provide first aid	1036 d & check for inju	Medical assist, assist EMS crew uries
14-112-IN 1st Action: Location:	01/11/2014 Investigate HANSONVILLI	1154 E RD PARADIS	Malicious, mischievous false call, other E MOBILE HOME PARK
14-113-IN <b>1st Action:</b> Location:	01/11/2014 Investigate 125 WASHING	1833 STON ST STAP	Alarm system activation, no fire - unintentional

-

	Incident Status			
Incident	Incident Date	Alarm Time	Incident Type	
14-114-IN 1st Action: Location:	01/11/2014 Provide manpo	2229 wer	Medical assist, assist EMS crew	
14-115-IN 1st Action: Location:	01/12/2014 Investigate 11 FARMINGT	0726 ON RD GRANIT	Motor vehicle accident with no injuries. E STEAK & GRILLE	
14-116-IN 1st Action: Location:	01/12/2014 Provide manpo	1019 wer	EMS call, excluding vehicle accident with injury	
14-117-IN 1st Action: Location:	01/12/2014 Assistance, oth 2 HIGHLAND S		Lock-out ND FARMS STORE	
14-118-IN 1st Action: Location:	01/12/2014 Investigate 24 WELLSWEI	1134 EP CIR	Carbon monoxide incident	
14-119-IN 1st Action: Location:	01/12/2014 Investigate 265 LOWELL \$	1350 ST	Service Call, other	
14-120-IN 1st Action: Location:	01/12/2014 Investigate 106 MILTON R	1713 D BIG LOTS	Alarm system sounded due to malfunction	
14-121-IN 1st Action: Location:	01/12/2014 Investigate 5 PARADISE D	1747 DR	CO detector activation due to malfunction	
14-122-IN 1st Action: Location:	01/12/2014 Investigate 10 NORTH MA	1914 IN ST	Good intent call, other	
14-123-IN 1st Action: Location:	01/13/2014 Assistance, oth	0455 her	Medical assist, assist EMS crew	
14-124-IN 1st Action: Location:	01/13/2014 Forcible entry 34 SPRINGFIE	1337 LD EST	Lock-out	
14-125-IN 1st Action: Location:	01/13/2014 Assistance, oth	1443 Jer	Medical assist, assist EMS crew	
14-126-IN 1st Action: Location:	01/13/2014 Investigate 65 LAFAYETTI	1830 E ST	Alarm system activation, no fire - unintentional	
14-127-IN 1st Action: Location:	01/13/2014 Investigate 15 MCDUFFEE	2040 E BROOK PL	Carbon monoxide incident	

~

e in			Incident Status
Incident	Incident Date	Alarm Time	Incident Type
14-128-IN 1st Action: Location:	01/14/2014 Investigate 11 ADRIEN CIF	1301 R CHASSE VILI	Service Call, other
14-129-IN 1st Action: Location:	01/14/2014 Investigate 32 WESTERN	1532 AVE	Service Call, other
14-130-IN 1st Action: Location:	01/14/2014 Investigate 37 GOOSEBEF	0809 RRY CIR	Gas leak (natural gas or LPG)
14-131-IN 1st Action: Location:	01/14/2014 Investigate 160 WASHING	0956 TON ST ROCH	Good intent call, other
14-132-IN 1st Action: Location:	01/14/2014 Provide manpo	2307 wer	Medical assist, assist EMS crew
14-133-IN 1st Action: Location:	01/15/2014 Provide manpo	0059 wer	Medical assist, assist EMS crew
14-134-IN 1st Action: Location:	01/15/2014 Provide manpo	0117 wer	Medical assist, assist EMS crew
14-135-IN 1st Action: Location:	01/15/2014 Investigate	0945	Medical assist, assist EMS crew
14-136-IN 1st Action: Location:	01/15/2014 Investigate ESTES RD W/	1535 ASHINGTON	Motor vehicle accident with no injuries.
14-137-IN 1st Action: Location:	01/15/2014 Assistance, oth 23 WILDFLOW		Lock-out
14-138-IN 1st Action: Location:	01/16/2014 Provide manpo	0110 wer	Medical assist, assist EMS crew
14-139-IN 1st Action: Location:	01/16/2014 Cancelled en ro 37 NUTTER ST		Dispatched & canceled en route
14-144-IN 1st Action: Location:	01/16/2014 Assistance, oth	0817 er	Medical assist, assist EMS crew
14-145-IN 1st Action: Location:	01/16/2014 Investigate	0739	Medical assist, assist EMS crew

4 N

- -

4 N)			
Incident	Incident Date	Alarm Time	Incident Type
14-146-IN 1st Action: Location:	01/16/2014 Investigate 12 TWO ROD F	0743 RD TRACTOR S	Gas leak (natural gas or LPG) SUPPLY
14-147-IN 1st Action: Location:	01/16/2014 Investigate HERITAGE ST	0816 CAB	Alarm system activation, no fire - unintentional
14-148-IN 1st Action: Location:	01/16/2014 Assist physically 107 ENGLAND		Assist invalid
14-149-IN 1st Action: Location:	01/16/2014 Investigate 23 MEADERBC	1316 0RO RD [RP]	Alarm system activation, no fire - unintentional
14-150-IN 1st Action: Location:	01/16/2014 Investigate 1 OLD DOVER	1309 RD MERCHAN	Alarm system activation, no fire - unintentional
14-151-IN 1st Action: Location:	01/16/2014 Investigate	1914	Medical assist, assist EMS crew
14-175-IN 1st Action: Location:	01/16/2014 Investigate	1314	Medical assist, assist EMS crew
14-152-IN 1st Action: Location:	01/17/2014 Fill-in or moveu 120 ROUTE 75	•	Cover assignment, standby, moveup
14-154-IN 1st Action: Location:	01/17/2014 Investigate	1145	Medical assist, assist EMS crew
14-155-IN 1st Action: Location:	01/17/2014 Investigate 37 WAKEFIELD	1523 DST ROCHEST	Motor vehicle accident with no injuries. ER FIRE DEPARTMENT
14-156-IN <b>1st Action:</b> Location:	01/17/2014 Investigate 98 HANSONVII	1434 _LE RD	Water or steam leak
14-157-IN 1st Action: Location:	01/17/2014 Cancelled en ro 105 WHITEHO	1616 oute USE RD_AMAZ	Dispatched & canceled en route ON PARK
14-158-IN 1st Action: Location:	01/17/2014 Remove water 72 WINTER ST	1809 [RP]	Water or steam leak
14-159-IN 1st Action: Location:	01/17/2014 Forcible entry 105 MILTON R	1612 D RITE-AID	Lock-out

2/13/14

Incident	Incident Date	Alarm Time	Incident Type
14-160-IN <b>1st Action:</b> Location:	01/17/2014 Investigate 632 SALMON I	1716 FALLS RD	Motor vehicle accident with no injuries.
14-161-IN <b>1st Action:</b> Location:	01/17/2014 Investigate 20 ALLEN ST	1814 ROCHESTER P	Assist police or other governmental agency OST OFFICE
14-166-IN 1st Action: Location:	01/17/2014 Investigate	0636	Medical assist, assist EMS crew
14-162-IN 1st Action: Location:		0657 t by fire service p AUTISM AWA	
14-163-IN 1st Action: Location:	01/18/2014 Investigate SECRETARIA	1238 T WAY	Motor vehicle accident with no injuries.
14-164-IN 1st Action: Location:	01/18/2014 Investigate SPAULDING T	1344 PKE SB	Motor vehicle accident with injuries
14-165-IN <b>1st Action:</b> Location:	01/18/2014 Investigate 30 MCDUFFEE	1502 E ST @ 1 BEAU\	Power line down /IEW ST
14-167-IN 1st Action: Location:	01/18/2014 Provide manpo	1535 wer	Medical assist, assist EMS crew
14-168-IN 1st Action: Location:	01/18/2014 Investigate SPAULDING T	1647 PKE NB SOUTH	Vehicle accident, general cleanup H OF EXIT 16
14-169-IN <b>1st Action:</b> Location:	01/18/2014 Investigate 8 COURT ST	1827	Power line down
14-177-IN 1st Action: Location:	01/18/2014 EASTERN AVI	1650 E	
14-200-IN 1st Action: Location:	01/18/2014 Provide manpo	2238 wer	Medical assist, assist EMS crew
14-170-IN <b>1st Action:</b> Location:	01/19/2014 Provide basic I	0848 ife support (BLS)	Medical assist, assist EMS crew
14-171-IN <b>1st Action:</b> Location:	01/19/2014 Investigate 172 SALMON	1129 FALLS RD	Vehicle accident, general cleanup

4 20

2	1	3	1	4
		0		-

-----

Incident	Incident Date Alarm 1	ime Incident Type
14-172-IN 1st Action: Location:	01/19/2014 1343 Investigate TRADE WIND LN	Vehicle accident, general cleanup
14-173-IN <b>1st Action:</b> Location:	01/20/2014 0356 Assistance, other	Medical assist, assist EMS crew
14-174-IN <b>1st Action:</b> Location:	01/20/2014 0311 Provide manpower 10 VARNEY ST	Cover assignment, standby, moveup
14-176-IN <b>1st Action:</b> Location:	01/20/2014 0904 Cancelled en route 4 WESTERN AVE	Dispatched & canceled en route
14-178-IN <b>1st Action</b> : Location:	01/20/2014 1342 Cancelled en route 21 CALEF HWY RIVIEF	Dispatched & canceled en route RA MOTEL
14-179-IN 1st Action: Location:	01/20/2014 1700 Investigate	Medical assist, assist EMS crew
14-180-IN 1st Action: Location:	01/20/2014 2233 Cancelled en route 105 WHITEHOUSE RD	Dispatched & canceled en route AMAZON PARK
14-181-IN <b>1st Action:</b> Location:	01/20/2014 2324 Cancelled en route 38 ROYAL CREST MHF	Dispatched & canceled en route
14-183-IN <b>1st Action:</b> Location:	01/21/2014 0909 Investigate 1 KNIGHT ST CUMBEF	Motor vehicle accident with no injuries.
14-184-IN 1st Action: Location:	01/21/2014 0935 Provide manpower	Medical assist, assist EMS crew
14-185-IN <b>1st Action:</b> Location:	01/21/2014 1526 Investigate 160 WASHINGTON ST	Good intent call, other KOHL'S
14-186-IN <b>1st Action:</b> Location:	01/21/2014 1612 Provide basic life support	EMS call, excluding vehicle accident with injury rt (BLS)
14-187-IN 1st Action: Location:	01/22/2014 0746 Rescue, remove from ha 35 INDUSTRIAL WAY	Removal of victim(s) from stalled elevator arm ECOAST SALES SOLUTIONS
14-188-IN 1st Action: Location:	01/22/2014 0820 Forcible entry 19 LINCOLN ST [RP]	Lock-out

k k

2	1	3	/1	4

\_

Incident	Incident Date	Alarm Time	Incident Type
14-189-IN 1st Action: Location:	01/22/2014 Cancelled en ro 98 LABRADOR		Dispatched & canceled en route
14-190-IN <b>1st Action:</b> Location:	01/22/2014 Investigate 30 RAILROAD	1455 AVE	Gas leak (natural gas or LPG)
14-191-IN 1st Action: Location:	01/22/2014 Investigate 151 FRANKLIN	1551 I ST @ 576 POF	Motor vehicle accident with no injuries.
14-192-IN 1st Action: Location:	01/22/2014 Investigate	1641	Medical assist, assist EMS crew
14-193-IN 1st Action: Location:	01/22/2014 Cancelled en ro 16 WINTER ST	1853 oute F FARMINGTOI	Dispatched & canceled en route
14-194-IN 1st Action: Location:	01/23/2014 Investigate SIGNAL ST	0812	Gas leak (natural gas or LPG)
14-195-IN 1st Action: Location:	01/23/2014 Provide manpo 7 LAFAYETTE		Service Call, other
14-196-IN 1st Action: Location:	01/23/2014 Investigate 130 WAKEFIEI	1636 LD ST SPAULD	Good intent call, other
14-197-IN 1st Action: Location:	01/23/2014 Assistance, oth	2249 ner	Medical assist, assist EMS crew
14-198-IN 1st Action: Location:	01/24/2014 Investigate 11 SILVER BE	0258 LL MHP	Water or steam leak
14-199-IN 1st Action: Location:	01/24/2014 Investigate 59 MAIN ST_S	0648 T LEO'S CHUR	Alarm system activation, no fire - unintentional
14-202-IN 1st Action: Location:	01/24/2014 Investigate	0717	Medical assist, assist EMS crew
14-203-IN 1st Action: Location:	01/24/2014 Investigate 616 PORTLAN	1913 D ST BRIDLE V	Service Call, other NOODS
14-229-IN 1st Action: Location:	01/24/2014 Investigate 105 STRAFFO	0642 RD RD	Chimney or flue fire, confined to chimney or flue

ъ.

Incident	Incident Date	Alarm Time	Incident Type
14-204-IN 1st Action: Location:	01/25/2014 Provide manpo	1027 wer	Medical assist, assist EMS crew
	01/25/2014 Investigate	0812	Arcing, shorted electrical equipment
Location:		ST ELIZABET	H SETON SCHOOL
14-206-IN 1st Action: Location:	01/25/2014 Investigate NORTH MAIN	0917 ST	Good intent call, other
14-207-IN 1st Action: Location:	01/25/2014 Cancelled en ro 40 LITTLE CIT		Dispatched & canceled en route
14-208-IN 1st Action: Location:	01/25/2014 Provide manpo	1613 wer	Medical assist, assist EMS crew
14-209-IN 1st Action: Location:	01/25/2014 Cancelled en ro 329 CHESTNL		Dispatched & canceled en route 2 CHANNINGS LN
14-210-IN 1st Action: Location:	01/25/2014 Provide manpo	2041 wer	Medical assist, assist EMS crew
14-211-IN 1st Action: Location:	01/25/2014 Cancelled en ro 116 FARMING	2134 oute TON RD_WALM	Dispatched & canceled en route
14-212-IN 1st Action: Location:	01/25/2014 Investigate 6 FRANKLIN H	2208 IGTS	Water or steam leak
14-213-IN 1st Action: Location:	01/26/2014 Provide manpo 12 ECHO BRC		Lock-out
14-214-IN 1st Action: Location:	01/26/2014 Investigate HANSONVILLI	1814 E RD AT GEAR	Motor vehicle accident with no injuries.
14-215-IN 1st Action: Location:	01/26/2014 Standby	2113	Medical assist, assist EMS crew
14-216-IN 1st Action: Location:	01/27/2014 Investigate 317 CHESTNL	0614 JT HILL RD RO	Alarm system activation, no fire - unintentional Y, TIMOTHY
14-217-IN 1st Action: Location:	01/27/2014 Investigate 20 COLUMBU	1155 S AVE LINSCO	CO detector activation due to malfunction TT COURT APARTMENTS

2/13/14

Incident	Incident Date	Alarm Time	Incident Type
14-218-IN 1st Action: Location:	01/27/2014 Provide manpo 35 COLUMBUS	1354 wer S AVE @ 175 PC	Motor vehicle accident with injuries
14-219-IN 1st Action: Location:	01/27/2014 Investigate UNION ST BY	1414 MAIN MOON	Vehicle accident, general cleanup
14-220-IN 1st Action: Location:	01/27/2014 Investigate	1609	Medical assist, assist EMS crew
14-221-IN 1st Action: Location:	01/27/2014 Investigate 15 WILSON ST	1636 Г	Service Call, other
14-222-IN 1st Action: Location:	01/27/2014 Standby	1833	Medical assist, assist EMS crew
14-223-IN 1st Action: Location:	01/27/2014 Investigate 2 RAMSEY DR	1922	Electrical wiring/equipment problem, other
14-224-IN 1st Action: Location:	01/27/2014 Ventilate 135 NORTH M	1941 AIN ST	Smoke scare, odor of smoke
14-225-IN 1st Action: Location:	01/27/2014 Investigate 2 CORSON ST	2017 HILL, ROBERT	Electrical wiring/equipment problem, other
14-226-IN 1st Action: Location:	01/28/2014 Provide basic li	0954 fe support (BLS)	EMS call, party transported by non-fire agency
14-227-IN 1st Action: Location:	01/28/2014 Investigate 5 SIGNAL ST	1255	Service Call, other
14-228-IN 1st Action: Location:	01/28/2014 Provide first aid ESTES RD W	1634 I & check for inju ASHINGTON	Motor vehicle accident with injuries ries
14-230-IN 1st Action: Location:	01/28/2014 Investigate 11 WHITEHAL	0709 L RD FRISBIE	Alarm system activation, no fire - unintentional MEMORIAL HOSPITAL
14-231-IN 1st Action: Location:	01/28/2014 Investigate 7 WARREN ST	0834 - [RP]	Good intent call, other
14-232-IN 1st Action: Location:	01/28/2014 Investigate	0940	Medical assist, assist EMS crew

· •

2	1	3	/1	4
_		-		

Incident	Incident Date	Alarm Time	Incident Type
14-233-IN 1st Action: Location:	01/28/2014 Investigate 12 CHARLES \$	1339 ST	Motor vehicle accident with no injuries.
14-234-IN 1st Action: Location:	01/28/2014 Investigate 47 PRAY ST	1437	Alarm system sounded due to malfunction
14-235-IN 1st Action: Location:	01/28/2014 Investigate 83 MAPLE ST	1511	Good intent call, other
14-236-IN 1st Action: Location:	01/28/2014 Investigate	1910	Medical assist, assist EMS crew
14-237-IN 1st Action: Location:	01/29/2014 Investigate FARMINGTON	0732 I RD	Motor vehicle accident with injuries
14-238-IN 1st Action: Location:	01/29/2014 Investigate 59 MAIN ST S	1259 IX T'S LAUNDR	Alarm system activation, no fire - unintentional Y
14-239-IN 1st Action: Location:	01/29/2014 Extinguishmen 10 ACADEMY	1730 t by fire service ( ST [RP]	Building fire personnel
14-240-IN 1st Action: Location:	01/29/2014 Extinguishmen 10 ACADEMY	2320 t by fire service p ST [RP]	Building fire personnel
14-241-IN 1st Action: Location:	01/29/2014 Cancelled en ro 65 SOUTH MA		Dispatched & canceled en route STER PUBLIC LIBRARY
14-242-IN 1st Action: Location:	01/30/2014 Investigate 96 MILTON RE	0834 D MARKET BAS	Good intent call, other
14-243-IN 1st Action: Location:	01/30/2014 Cancelled en ro 45 HIGH ST	1012 oute	Dispatched & canceled en route
14-244-IN 1st Action: Location:	01/30/2014 Investigate 394 SALMON I	1314 FALLS RD @ 11	Motor vehicle accident with no injuries. 8 HIGHLAND ST
14-245-IN 1st Action: Location:	01/30/2014 Investigate SOUTH MAIN	1527 ST OLD ROYAI	Good intent call, other
14-246-IN 1st Action: Location:	01/30/2014 Investigate 5 WALNUT ST	1937	CO detector activation due to malfunction

~ Ø

## Rochester Fire Department Incident Status

-

2/13/14

2. <b>R</b>			incident Status
Incident	Incident Date	Alarm Time	Incident Type
14-247-IN 1st Action: Location:	01/30/2014 Investigate	2128	Medical assist, assist EMS crew
14-277-IN 1st Action: Location:	01/30/2014 Assistance, oth	0015 ner	Medical assist, assist EMS crew
14-248-IN 1st Action: Location:	01/31/2014 Investigate	1030	Medical assist, assist EMS crew
14-249-IN 1st Action: Location:	01/31/2014 Investigate	1149	Medical assist, assist EMS crew
14-250-IN 1st Action: Location:	01/31/2014 Assistance, oth CHARLES CIR	1921 ler ALTON CENT	Cover assignment, standby, moveup RAL STATION
14-251-IN 1st Action: Location:	01/31/2014 Cancelled en ro 616 PORTLAN	2336 pute D ST BRIDLE V	Dispatched & canceled en route

This page intentionally left blank



Rochester Public Library 65 South Main St. Rochester, NH 03867 Main Desk: (603) 332-1428 Reference: 335-7550 Children's: 335-7549 Fax: 335-7582 www.rpl.lib.nh.us

# MONTHLY REPORT January 2014

There were a total of 20,876 items circulated with 10,104 people visiting the library in the month of January. Two hundred seventy patrons used the library's Internet computers for 1,277 hours. Visitors to the library's web site numbered 8,660. Current number of patron registrations is 33,103. Interlibrary loan activity included 54 materials borrowed from other libraries and 352 loaned to other libraries.

Winter story times began in the Children's Room on the week of January 6<sup>th</sup>. Seventeen story times were held throughout the month with over three hundred children in attendance. The busy Children's Room staff also held a winter "Make-It and Take-It" program creating hand-made bracelets and popsicle stick skateboards with 39 enthusiastic children.

The Library was proud to host Artstream and their 20<sup>th</sup> year student exhibition for the month of January. The Artstream students aged 4 to adult created work in clay, paint, printmaking, construction, charcoal and mixed media.

The Wednesday Night Movie Series continued with four popular movies in the month of January. January 8<sup>th</sup> featured the The Way Way Back a smart, imaginative comedy, staring Steve Carrell and Sam Rockwell, Man of Steel a modern telling of the beloved Superman saga on January 15<sup>th</sup>, followed by the quirky comedy World's End on January 22<sup>nd</sup> and finishing the month off with the sci-fi thriller Elysium on January 29<sup>th</sup>.

In addition to the print versions of available books, 242 of our Library patrons downloaded 1,076 e-books to media devices through the library's web site this month. The RPL website also enabled 21 patrons access to Mango Languages.

Trustees meet on February 18<sup>th</sup> in the Rose Room of the library at 6pm.

This page intentionally left blank



Planning Conservation Commission Historic District Commission Arts & Culture Commission Planning & Development Department City Hall - Second Floor 31 Wakefield Street ROCHESTER, NEW HAMPSHIRE 03867-1917 (603) 335-1338 - Fax (603) 335-7585 Web Site: <u>http://www.rochesternh.net</u>

# PLANNING DEPARTMENT MONTHLY REPORT FOR JANUARY 2014

# NEWS FROM THE DEPARTMENT HEAD

The Chief Planner spent a substantial amount of time in the following areas this month:

- Held various meetings with potential applicants, current applicants, and citizens regarding projects that will be coming to the Planning Board or are currently being discussed at the Planning Board
- Participated in a Community Development Department orientation for newly elected City Councilors.
- Held meetings with Planning Staff and the City Engineer regarding the various sureties being held for approved projects
- Participated in a video conference (GoToMeeting) regarding potential new software
- Prepared for Planning Board meetings including review of all applications, discussions with Planning Staff, and preparing Staff Recommendations
- Certified approved plans and certified as-built plans

The Department also worked on the following projects and issues this month:

- Held TRG meetings for applications coming to the Planning Board
- Worked with the Community Development Specialist and City Engineer on the Green Infrastructure Grant
- Participated in the Customer Service Roundtable
- Helped set up and participated in the Seacoast manufacturing Event
- Attended a software demonstration at City Hall for potential new software to link all departments
- Attended the "Sidewalk Talks" with the main Street Program
- Attended a meeting on the Seacoast Startup Competition

Monthly Report For January 2014

Page 2

# APPLICATIONS REVIEWED BY THE PLANNING BOARD

<u>O'Keefe & Martins Retail Store, 29 Milton Road</u> (by Farwell Engineering Services) Site plan and conditional use application to construct a retail store. Case # 215 – 65-3 – 13 – 13 **APPROVED WITH CONDITIONS** 

## NH Department of Administrative Services, Spaulding Turnpike Connector (Exit 16)

(by Stantec Consulting) Site plan application to construct a maintenance facility located near Exit 16 along the Spaulding Turnpike Connector. Case # 216 – 75&81-1 – A – 13 **PRELIMINARY** 

<u>**17 Glenwood Avenue, LLC, 23 Glenwood Avenue</u></u> (by Norway Plains Associates) Request for an extension to an approved site plan to construct 24-unit elderly housing building. Case \# 117 – 3-2 – R2 - 13 <b>APPROVED TO 8/5/2014**</u>

<u>Sensible Self Storage, LLC, 201 Highland Street</u> (by Norway Plains Associates) Request for an extension to an approved site plan to construct a mini storage facility in five (5) phases, each phase being made up of three (3) buildings. Case # 106-3-A-13 **APPROVED TO 7/7/2014** 

**Pease Development Authority, 238 & 290 Rochester Hill Road** (by Jacobs Engineering Group, Inc.) Site plan to reconstruct existing runways, extend Runway 15, extend Taxiway A, and install runway approach lighting. Case # 243 – 18/255 – 17 – A – 14 **CONTINUED TO 2/24/2014** 

# APPLICATIONS REVIEWED BY THE CONSERVATION COMMISSION

**Discussion:** a) David Thayer, 22&24 Farmington Road, (by Norway Plains Associates) Application to excavate existing ledge and overburden to the rear of the parcels to create lots that are more conducive to commercial development. Planning Board Case# 216 – 2&3 – GRD – 14

Scott Lawler c/o Norway Plains Engineering presented this project to the Commission. The Commission asked about drainage, wetlands, blasting in regards to abutters, and site stabilization; Mr. Lawler and Seth Creighton (Staff Planner) answered all questions. The Commission ultimately offered that there were "no concerns".

### **Correspondence Reviewed:**

a) NH DES Utility Maintenance Notification – PSNH ROW's throughout the City.

b) NH DES Wetland Impact Forestry Notification – 74 Estes Rd (Map-Lot: 247-23) The Commission discussed that this cutting was finished.

c) NH DES Wetlands monitoring report update – 2 & 8 Plante St (Map-Lots: 128-34&54)

d) NH DES Wetlands request for more information – Amazon Park, White House Rd (Map-Lot: 255-40) \*The Commission discussed but offered no official comment on these matters.

### Notice of Intent to Cut Wood or Timber / Intent to Excavate:

a) Notice of Intent to Cut – Chestnut Hill Rd (Map/Lot 203-7) *The Commission noted that this cutting was complete.* 

b) Notice of Intent to Cut – Farmington Rd (Map/Lots 216-2&3)

Page 3

Monthly Report For Januar	v 2014

This was directly related to the "Discussion" matter at the beginning of the meeting. The Commission noted that the City should start enforcing the no-cut policy for properties that are actively under review by the Planning Board, of which these lots are.

c) Notice of Intent to Cut – Flat Rock Bridge Rd (Map/Lots 210-50&51)

The Commission noted that most of this land is wetland and that Planning Board had recently approved a site plan on one of these lots, and because the site plan didn't proposed all of this cutting, the Commission asked that this application be stopped until the legality of the cutting can be reviewed.

## Old Business:

a) Order "Conserving Your Land" books- The Commission voted to purchase 10 more of these books because they have proven useful in educating landowners about the Conservation Easement process.
b) Conservation Easement Audit – Seth Creighton explained the status of consultant Chris Kane's progress, and will forward a section of Mr. Kane's report once formatting problems are resolved.

### New Business:

a) Hope Farm Easement Update – The Commission appeared before the City Council on 1-14-14 and was successful in having the Council approve expenditures for placing and easement on Hope Farm. The Commission also was granted \$4,999 from a Moose Plate Grant. The Commission will now work with the property owner on drafting easement language.

b) RFP for Land Conservation Specialist – Upon staff's suggestion, the Commission voted to work on drafting a RFP to find professionals with land acquisition/conservation easement backgrounds to be on call to assist the Commission on future conservation easement acquisitions.

**Other Business:** The Commission re-discussed the purpose of the Green Infrastructure grant and are excited to help update the City's stormwater requirements. They also are hopeful that the City will take a proactive role in enforcing maintenance of stormwater systems. Lastly, the Commission voted to have Seth Creighton email DPW to stress that the City needs to lead by example and follow their own rules, regarding stormwater systems.

**Non-Public Session pursuant to RSA 91-A:3 II(d):** The Con Com discussed the status of several properties being considered for conservation easements.

# APPLICATIONS REVIEWED BY THE HISTORIC DISTRICT COMMISSION

**Peter Adams, 43 North Main Street** amendments to Certificate of Approval for awning in the front of the building. Case# HDC 121 - 374 - B1 - 13 **APPROVED** 

# ARTS AND CULTURE COMMISSION ACTIVITIES

Since only four members were in attendance, there was no meeting. However, the following issues were discussed.

## Discussion

- Elaine Laurterborn from the Rochester City Council is willing to become a member of the Commission. Ms. Laurterborn explained that in the past she was a Music teacher and supporter of the arts. The appointment would need to be made by the Mayor. Alan Reed Erickson previously served as a City Council representative.
- NH Business in Arts was discussed the nomination process is extensive Mr. Provost went through this process was Chinburg was nominated. This maybe a great project to work on next year in November 2014. The application is quite lengthy and the letters of recommendation take a few months to work on.
- <u>Grants Writing Workshop for Arts Learning</u> February 12, 8:30 a.m.–2:30 p.m., at Plymouth State University (PSU) Concord Campus, 2 Pillsbury St., 5th floor. This will be sent out via email.
- There was concern from the members about Art Stream, Jenny Wren, and Sole City Dance all leaving the City. This is a huge loss. It was recommended that that the Commission work on this by bringing in local art business to each Commission meeting.

## What's happening around Rochester?

- Mr. Ejarque stated that the Scenic Theater received the 501 C 3 statuses from the state.
- Mr. Provost discussed that the festival of trees will be Friday December 1<sup>st</sup> it will be a River walk outdoors. The tree lighting will be at the holiday parade. Mr. Provost also talked about the Historical highlights of downtown is now on the Rochester Main Street website. It is a 1.9 mile walking tour of the architectural jewels of Rochester it takes about an hour and a half.
- The Historical Society will be holding an event on the second Thursday in February with a speaker from UNH about how to restore oil paintings.
- The Rochester Opera House upcoming events include Great American Trailer Park Musical, A Dance Party, Johnny Cash, and Juston Mckinny.
- On Saturday April 25<sup>th</sup>-26<sup>th</sup> there will be local authors fair with over 16 local authors attending from 10 am-2:30 pm.

James B. Campbell, Chief Planner

# **ROCHESTER POLICE DEPARTMENT**



MICHAEL J. ALLEN Chief of Police 23 WAKEFIELD STREET ROCHESTER NH, 03867-1933

BUSINESS (603) 330-7127 FAX (603) 330-7159 www.rochesterpd.org

"Dedication, Pride, Integrity"

### POLICE COMMISSION

LUCIEN G. LEVESQUE Chairman BRUCE E. LINDSAY Vice Chairman DEREK J. PETERS Commissioner



February 7, 2014

ГО:	City Manager	Daniel Fitzpatrick
	, 0	1

RE: Monthly Report – January 2014

**OPERATIONS**: We had light attendance at the ward meetings this period. Traffic concerns raised were forwarded to the motor vehicle unit. Officers are monitoring information regarding homeless persons living in the woods.

On January 10<sup>th</sup> Officers had their last breakfast with the children at St. Charles home. The program was extremely successful. We are happy to report the children have been adopted and were the last residential children the home will have as it transitions over to a day school.

The investigations unit had five call outs this period, two shootings, two extensive fraud cases and a commercial burglary. Det. Rousseau gave a talk to the French Club about fraud and preventative measures.

**K-9 ACTIVITY:** There were two tracks and 3 drug searches this period by the team. There was a search of Spaulding High, coordinated with other K9 teams, at the request of the administration at the school. The team visited children at Wentworth Douglas Hospital as part of the (CHaD) Children's Hospital at Dartmouth. This was in conjunction with the upcoming Battle of the Badges hockey game. Officer MacKenzie has participated a number of years representing police. The 2014 game is set for March 1<sup>st</sup> at the Verizon Wireless Arena in Manchester.

**COMMUNICATIONS:** We are still down two positions in the center, but have two candidates who are wending their way through the background process. Specialist John Lavallee was released from his field training to solo headset and has been assigned to his own shift.

**DIVERSION PROGRAM / TEEN DRUG COURT:** 295 youths participated in Teen night in January. The grant from the State for DMC was officially approved by the Governor and Executive Council, as well as by the City Council. This will allow purchases to sustain the program.

"Equal Opportunity Employer"

Staff spoke on behalf of the NH Juvenile Court Diversion Network to the legislature for oversight of DHHS funds and school aged children program. The committee was receptive and supportive of recommending funding alternatives to support the network and current diversion efforts throughout the state. This funding could be used in our program to help cover the cost for referrals to professional services such as licensed alcohol and drug counseling or family in-home counseling.

Staff presented to the State DMC Chief's committee on the Effective Youth and Police Interactions training, using the curriculum from our junior citizen's academy. It was accepted to become the NH State model and staff will present at the state wide forum in February.

**PROSECUTION:** A workload analysis was completed and revealed what we were already aware of – there are simply not enough man hours to handle the workload. We continue to address this through using other staff when feasible to process some of the additional work.

**MV UNIT:** The MV unit made 77 traffic stops with 30 summonses and 3 arrests as a result of those stops. The unit handled 17 motor vehicle accidents, issuing 1 summons.

**POP UNIT:** Officer Hayes made 27 traffic stops and issued 4 summonses. Planning for the 3<sup>rd</sup> annual Wings and Wheels event has begun. The retailer roundup in February had six attendees. Five more retailers have joined the retailer website. Our use of social media has been very successful. Officer Hayes has begun a "Most Wanted Mondays" posting on facebook for a wanted person each week. The first featured wanted person was arrested shortly after the posting.

**ADMINISTRATIVE:** Our most recent FY14 projection shows the bottom line to be in good shape, but, based on current costs our operational lines are projected to be in the red by almost \$30,000., directed to four main lines; legal (\$12,000) due to unanticipated legal matters with personnel; lease/copier (\$9,300) due to reorganizing all copiers and printers city wide; vehicle fuel (\$4,800) and vehicle maintenance and repair (\$6,500). All lines are being scrutinized to minimize the impact of these projections.

Department members completed 65 hours of training this period with the majority being for re certification on the TASER. ACO Paradis attended an animal cruelty case.

Lieutenant Thomas began his 10 weeks of Executive Leadership training at the FBI Academy in Quantico, VA. This experience is unparalleled to any other training an officer will receive in their law enforcement career. Less than 1% of all police officers are bestowed the privilege of attending.

Officer Cilley was released to solo patrol this period. As reported last month, due to class size limits, Officer Forrest will not attend the Academy now until May.

Our search to replace our Crime Analyst has taken us in a new direction. BAIR Analytics offers this service which would include embedding an analyst that works for their company at our Department. There is a small cost savings, and agencies that are using them are reporting good results. We will be the first agency in the Northeast to use this service. It requires a one-year contract, but has a 90-day escape clause.

"Equal Opportunity Employer"

## EMD USE:

There were two Taser displays and two deploys this period.

## FORFEITURE FUND SPENDING:

There was \$479.59 of forfeiture spending this period to send an officer to training. We will be seeking reimbursement through ICAC.

Respectfully Submitted,

*Michael J. Allen* Michael J. Allen Chief of Police

PC: Rochester Police Commission File

"Equal Opportunity Employer"

			PROPERTY	CRIMES - C	Fs by Incident	(2014)						
Specific Crimes	1/01/14- 1/31/14	1/01/13- 01/31/13	% Change	12/01/13- 12/31/13	11/1/13 -11/30 13	%Change	YTD 14	YTD 13*	%Change	YTD 2013 Closure Rate	YTD 2012 Closure Rate	YTD 12*
Shoplifting	38	36	6%	31	37	-16%	38	36	6%	76%	64%	17
Theft from M/V	3	12	-75%	10	14	-29%	3	12	-75%	33%	8%	13
All Other Theft	43	33	30%	40	37	8%	43	33	30%	16%	12%	35
M/V Theft	4	2	100%	1	1	0%	4	2	100%	0%	100%	2
Vandalism	21	37	-43%	25	21	19%	21	37	-43%	62%	24%	32
Burglary	11	5	120%	3	6	-50%	11	5	120%	9%	20%	20
Total Property	120	125	-4%	110	116	-5%	120	125	-4%	43%	32%	119
			OPERTY CR		ESTS by Incide	ent (2014)						
Specific Crime	1/01/14- 1/31/14	1/01/13- 01/31/13	% Change	12/01/13- 12/31/13	11/1/13 -11/30 13	%Change	YTD 14	YTD 13*	%Change	YTD 2013 Closure Rate	YTD 2012 Closure Rate	YTD 12*
Shoplifting	29	23	26%	29	36	-19%	29	23	26%	76%	64%	11
Theft from M/V	1	1	0%	0	0	0%	1	1	0%	33%	8%	0
All Other Theft	7	4	75%	2	4	-50%	7	4	75%	16%	12%	2
M/V Theft	0	2	-100%	0	1	-100%	0	2	-100%	0%	100%	0
Vandalism	13	9	44%	9	10	-10%	13	9	44%	62%	24%	7
Burglary	1	1	0%	1	0	0%	1	1	0%	9%	20%	1
Total Arrests	51	40	28%	41	51	-20%	51	40	28%	43%	32%	21
		_	VIOLENT C		s by Incident (	2014)		_	_			
Specific Crimes	1/01/14- 1/31/14	1/01/13- 01/31/13	% Change	12/01/13- 12/31/13	11/1/13 -11/30 13	%Change	YTD 14	YTD 13*	%Change	YTD 2013 Closure Rate	YTD 2012 Closure Rate	YTD 12*
Homicide	0	0	0%	0	0	0%	0	0	0%	0%	0%	0
Robbery	0	1	-100%	2	1	100%	0	1	-100%	0%	0%	2
Aggravated Assau	5	3	67%	6	3	100%	5	3	67%	80%	33%	4
Simple Assault*	30	26	15%	25	31	-19%	30	26	15%	77%	58%	47
Total Violent	35	30	17%	33	35	-6%	35	30	17%	77%	53%	53
			IOLENT CRI	MES - ARRE	ESTS by Incide	nt (2014)						
Specific Crimes	1/01/14- 1/31/14	1/01/13- 01/31/13	% Change	12/01/13- 12/31/13	11/1/13 -11/30 13	%Change	YTD 14	YTD 13*	%Change	YTD 2013 Closure Rate	YTD 2012 Closure Rate	YTD 12*
Homicide	0	0	0%	0	0	0%	0	0	0%	0%	0%	0
Robbery	0	0	0%	1	0	0%	0	0	0%	0%	0%	1
Aggravated Assau	4	1	300%	5	2	150%	4	1	300%	80%	33%	4
Simple Assault	23	15	53%	18	29	-38%	23	15	53%	77%	58%	16
Total Arrests	27	16	69%	24	31	-23%	27	16	69%	77%	53%	21
* Note : Numbers fro	m 2012 and 2	011 are base	d on Offenses.	2013 number	s are based off of	number of Inc	idents, 2012	Simple Assau	It numbers are	also based o	f of incidents.	

\* Note: Numbers from 2012 and 2011 are based on Offenses. 2013 numbers are based off of number of Incidents. 2012 Simple Assault numbers are also based off of incidents.

All Other Thefts 9 trash toters

10 receiving stolen property arrests this month

				FIEL	D ACTIVITIES					
	1/1/14- 1/31/14	1/1/13 - 1/31/13	% Change	12/1/13- 12/31/13	11/1/13 - 11/30/13	%Change	YTD 14	YTD 13	%Change	YTD 12
Traffic Stops	620	675	-8%	563	508	11%	620	675	-8%	662
Arrests from Stops	14	15	-7%	14	8	75%	14	15	-7%	16
Summons	80	70	14%	79	54	46%	80	70	14%	57
Warnings	489	569	-14%	455	413	10%	489	569	-14%	569
No Action	21	17	24%	15	22	-32%	21	17	24%	21
Accidents	90	100	-10%	113	84	35%	90	100	-10%	84
Summons From A	3	5	-40%	3	5	-40%	3	5	-40%	3
Arrests From Acci	0	6	0%	3	1	200%	0	6	0%	5
Field Interviews	21	13	62%	12	9	33%	21	13	62%	9
DWI	8	8	0%	10	5	100%	8	8	0%	8
DWI from Other	8	3	167%	7	2	250%	8	3	167%	5
DWI from Acciden	0	4	0%	3	3	0%	0	4	0%	3

#### DV COMPSTAT

Dates		11/1/13- 11/30/13	12/1/13- 12/31/13	1/1/14- 1/31/2014	Prior Verbal (PV)	YTD 2014	PV YTD	YTD 2013
Misdem eanor Arrests	18	19	20	24	3	24	3	16
Felony Arrests	3	2	4	3	0	3	0	0
Verbal Cases	11	12	20	23		23		22
Total Cases	32	33	44	50	3	50	3	38

#### 2013 FJC Clients (new clients only)

Jan	Feb	March	April	May	June
4	4	3	7	15	12
July	August	Sept.	Oct	Nov	Dec
15	11	7	26	20	

#### 2012 FJC Clients (new clients only)

Jan	Feb	March	April	May	June
Not open	Not	3	2	10	8
	Open				
July	August	Sept	Oct	Nov	Dec
5	14	7	6	4	6

Total clients for 2012 = 65

	COMMUNICATIONS CALLS FOR SERVICE					
		Mont	hly Calls To	tals		
Year 2013	Call Priority 1	Call Priority 2	Call Priority 3	Duties	Admin Duties	Totals
January	465	657	377	1215	1290	4004
February	389	522	346	1179	1206	3642
March	430	623	393	1475	1360	4281
April	404	730	389	1296	1225	4044
May	419	838	514	1254	1180	4205
June	493	841	444	971	981	3730
July	500	802	591	1344	1079	4316
August	430	872	548	1411	1151	4412
September	432	880	550	1098	1056	4016
October	433	789	437	1140	1231	4030
November	453	642	340	922	1149	3506
December	424	590	329	983	1177	3503
Year End Totals	5272	8786	5258	14288	14085	47689

CAD Priority 1 Call:	Serious to Critical calls for service. Priority to Immediate response or officer initiated.
	Almost always a two officer response. Some examples include; burglary alarm, robbery,
	domestic violence, motor vehicle accident, medical aid, 911 hang-up, wanted person and assaults.
CAD Priority 2 Call:	Timely to Serious calls for service. Short delay to Priority response or Officer initiated. Often a two officer
	response. Some examples include; motor vehicle complaints, thefts, welfare checks,
	juvenile matters, criminal mischief /threatening, missing persons, harassment and suspicious activity.
CAD Priority 3 Call:	Non-threatening to Service calls: Wait for affected zone car response or officer initiated. Almost always
	<ul> <li>a single officer response. Some examples include; property lost or found, motorist assist, extra patrol,</li> </ul>
	animal matters, police information, abandoned auto, and littering.
Proactive	Business check, community policing, directed patrol, extra patrol, footbeat,
Policing:	and traffic stop
Administrative:	reports, employee injury,
	cruiser maintenance, equipment lost/damaged, mealbreak, and paperwork

cruiser maintenance, equipment lost/damaged, mealbreak, and paperwork service.

	COMMUNICATIONS CALLS FOR SERVICE					
			hly Calls To			
Year 2014	Call Priority 1	Call Priority 2	Call Priority 3	Proactive Duties	Admin Duties	Totals
January	411	560	412	1071	1342	3796
February						
March				1		
April						
May				1		
June						
July				1		
August				1		
September				1		
October						
November						
December						
Year End Totals						

CAD Priority 1 Call:	Serious to Critical calls for service. Priority to Immediate response or officer initiated.
L	Almost always a two officer response. Some examples include; burglary alarm, robbery,
	domestic violence, motor vehicle accident, medical aid, 911 hang-up, wanted person and assaults.
CAD Priority 2 Call:	Timely to Serious calls for service. Short delay to Priority response or Officer initiated. Often a two officer
	response. Some examples include; motor vehicle complaints, thefts, welfare checks,
	juvenile matters, criminal mischief /threatening, missing persons, harassment and suspicious activity.
CAD Priority 3 Call:	Non-threatening to Service calls: Wait for affected zone car response or officer initiated. Almost always
	a single officer response. Some examples include; property lost or found, motorist assist, extra patrol,
	animal matters, police information, abandoned auto, and littering.
Proactive	Business check, community policing, directed patrol, extra patrol, footbeat,
Policing:	and traffic stop
Administrative:	reports, employee injury,
	cruiser maintenance, equipment lost/damaged, mealbreak, and paperwork

cruiser maintenance, equipment lost/damaged, mealbreak, and paperwork service.

#### Priority 1 Calls Year to Date Compared to 2013

	Call			
Priority	Category	2013	2014	Change
	Alarm			
1	Burglary	71	113	42
	Alarm Panic			
1	Hold Up	3	4	1
1	Assault	13	10	-3
1	Burglary	6	11	5
1	Disturbance	39	33	-6
	Domestic			
1	Disturbance	58	50	-8
1	911 Hang up	26	33	7
1	Fight	12	5	-7
	Accident Motor			
1	Vehicle	110	108	-2
1	Robbery	1	0	-1
1	Sex Offenses	2	10	-8
1	Suicide Completed	1	0	-1
1	Unattended Death	0	2	2
1	Unwanted 1 Person		24	1
1	Wanted Person	47	44	-3
1	Weapons Offenses	5	4	-1

# 2/13/14

#### Priority 2 Calls Year to Date Compared to 2013

	Call			
Priority	Category	2013	2014	Change
,				
	Assist Other			
2	Department	81	37	-44
2	Civil Matters	44	46	-2
2	Criminal	44	40	-2
2	Mischief	25	9	-14
			-	
	Criminal			
2	Threatening	12	10	-2
	Criminal			
2	Trespass	7	4	-3
2	Court	10	23	13
	Disorderly			
2	Conduct	5	1	-4
	Dispute			
2	Neighbor	7	14	7
_	DWI Report			
2	of	19	14	-5
	Harassment			
2	not via Phone	21	17	-5
2	Juvenile	21	1/	-5
2	Matter	40	23	-17
-	Missing	10	20	
	Person			
2	Juvenile	9	4	-5
	Motor			
	Vehicle			
2	Complaint	43	40	-3
	Road Haz or			
2	Obstruction	13	14	1
	Stolen			
2	Motor Vehicle	5	6	1
2	Suspicious	5	0	1
2	Activity	68	36	-32
	Suspicious			
2	Subject	39	38	-1
	Suspicious			
2	Vehicle	30	33	3
2	Theft	84	95	11
	Violation			
	Bail			
2	Conditions	1	5	4
	Violating			
2	Restraining Order	3	6	3
۷.	Welfare	3	0	3
2	Check	89	85	-4
-		35		

### Priority 3 Calls Year to Date Compared to

2	0	1	3	
_				

	Call			
Priority	Category	2013	2014	Change
	Auto			
	3 Abandone	ed 5	1	-4
	Animal			
	3 Matters	77	56	-21
	Annoying			
	3 Phone Ca	ll 17	3	-14
	3 BOLO	10	10	0
	Deliver			
	3 Message	13	11	-2
	Auto			
	3 Disabled	33	40	7
	Drug			
	Informati	on		
	3 Offense	9	19	9
	3 Escort	12	19	7
	Fingerprir	nt		
	3 request	6	11	5
	3 Fraud	23	24	1
	3 Houseche	ck 2	1	-1
	3 Littering	46	39	-7
	Motorist			
	3 Assist	26	49	23
	Noise			
	3 Complain	t 25	27	2
	Open Doc			
	Window			
	3 Gate	3	9	6
	Parking			
	3 Complain	t 21	36	15
	Police			
	3 Informati	on 36	59	23
	Property			
	3 Found	23	21	-2
	Property			
	3 Lost	14	9	-5

January 2013 vs January 2014 Response Times in Percentages

	Priority 1	Priority 1	Priority 2	Priority 2	Priority 3	Priority 3
Minutes	2013	2012	2013	2014	2013	2014
0-2	13.8	13.7	25.2	25.1	24.1	22.3
5-Mar	11.7	13.6	4.6	4.6	4.6	2.7
10-Jun	28.4	30.8	12.4	14.4	5.5	10.8
15-Nov	18.9	17.1	12.1	10.6	10	7.3
16-20	8.7	8.1	7.1	6.6	6.6	8.4
21-25	4.9	4.2	5.3	4.6	3.4	5.6
26-30	3.5	3.1	3.8	4	2.6	2.7
31-60	7.7	6	11.8	11.8	15.7	15
61+	2.8	3.8	17.7	18.3	27.5	25.2

			PROPERT	Y CRIMES -	OFs by Inci	dent (2014)		
Specific Cr	1/01/14- 1/31/14	1/01/13- 01/31/13	% Change	12/01/13- 12/31/13	11/1/13 - 11/30-13	%Change	YTD 14	YTD 13*
Shoplifting	38	36	6%	31	37	-16%	38	36
Theft from N	3	12	-75%	10	14	-29%	3	12
All Other Th	43	33	30%	40	37	8%	43	33
M/V Theft	4	2	100%	1	1	0%	4	2
Vandalism	21	37	-43%	25	21	19%	21	37
Burglary	11	5	120%	3	6	-50%	11	5
<b>Total Prope</b>	120	125	-4%	110	116	-5%	120	125

	PROPERTY CRIMES - ARRESTS by Incident (2014)							
Specific C	1/01/14- 1/31/14	1/01/13- 01/31/13	% Change	12/01/13- 12/31/13	11/1/13 - 11/30-13	%Change	YTD 14	YTD 13*
Shoplifting	29	23	26%	29	36	-19%	29	23
Theft from N	1	1	0%	0	0	0%	1	1
All Other Th	7	4	75%	2	4	-50%	7	4
M/V Theft	0	2	-100%	0	1	-100%	0	2
Vandalism	13	9	44%	9	10	-10%	13	9
Burglary	1	1	0%	1	0	0%	1	1
<b>Total Arres</b>	51	40	28%	41	51	-20%	51	40

	VIOLENT CRIMES - OFs by Incident (2014)							
Specific C	1/01/14- 1/31/14	1/01/13- 01/31/13	% Change	12/01/13- 12/31/13	11/1/13 - 11/30-13	%Change	YTD 14	YTD 13*
Homicide	0	0	0%	0	0	0%	0	0
Robbery	0	1	-100%	2	1	100%	0	1
Aggravated	5	3	67%	6	3	100%	5	3
Simple Assa	30	26	15%	25	31	-19%	30	26
Total Viole	35	30	17%	33	35	-6%	35	30

	VIOLENT CRIMES - ARRESTS by Incident (2014)							
Specific Cr	1/01/14- 1/31/14	1/01/13- 01/31/13	% Change	12/01/13- 12/31/13	11/1/13 - 11/30-13	%Change	YTD 14	YTD 13*
Homicide	0	0	0%	0	0	0%	0	0
Robbery	0	0	0%	1	0	0%	0	0
Aggravated	4	1	300%	5	2	150%	4	1
Simple Assa	23	15	53%	18	29	-38%	23	15
<b>Total Arres</b>	27	16	69%	24	31	-23%	27	16

\* <u>Note</u> : Numbers from 2012 and 2011 are based on Offenses. 2013 numbers are based off of number of Incidents. 2012 Simpl

### All Other Thefts 9 trash toters

10 receiving stolen property arrests this month

YTD 2013 Closure RateYTD 2012 Closure RateYTD 2012 Closure RateYTD 12**%Change76%64%17-75%33%8%1330%16%12%35100%0%100%2-43%62%24%32120%9%20%20%120%9%20%20%43%32%119%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 12*%Change76%64%110%33%8%0075%16%12%22-100%0%100%044%62%24%70%9%20%128%43%32%21%ChangeVTD 2013 Closure RateYTD 2012 Closure RateYTD 12*0%0%0%0%0100%0%0%00%0%0%01100%0%33%415%77%58%4715%77%58%4715%77%58%160%0%0%0%00%0%0%0%00%0%0%0%0%0%0%0%0%130%0%0%16160%0%0%16160%0%0%1616 <trr>0%<t< th=""><th></th><th></th><th></th><th></th></t<></trr>				
%ChangeClosure RateVTD 12*6%76%664%17-75%33%8%1330%16%12%35100%0%100%2-43%62%24%32120%9%20%20%120%9%32%119-4%43%32%119%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 12*26%76%64%110%33%8%075%16%12%2100%0%100%044%62%24%70%9%20%144%62%24%70%9%20%144%62%24%70%9%20%110%9%20%128%43%32%21%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 12*%Change17%58%44715%77%58%44715%77%58%00%0%0%00%0%0%00%0%0%00%0%0%00%0%0%00%0%0%110%0%0%0%0%0%0%0%0%0%0%1				
-75%33%8%1330%16%12%35100%0%100%2-43%62%24%32120%9%20%20-4%43%32%119-4%43%32%119-4%43%32%119%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 12*26%76%64%110%33%8%075%16%12%2-100%0%100%044%62%24%70%9%20%128%43%32%21%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 12*%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 12*0%0%0%00100%0%33%415%77%58%4717%77%58%4717%77%58%4717%77%58%470%0%0%00%0%0%00%0%0%00%0%0%1300%80%33%453%77%58%16	%Change		-	YTD 12*
30%         16%         12%         35           100%         0%         100%         2           43%         62%         24%         32           120%         9%         20%         20           -43%         62%         24%         32           120%         9%         20%         20           -4%         43%         32%         119           -4%         43%         32%         119           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           26%         76%         64%         11           0%         33%         8%         0           75%         16%         12%         2           100%         0%         0         0           44%         62%         24%         7           0%         9%         20%         1           28%         43%         32%         21           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 2012 Closure Rate         YTD 2012 Closure Rate           0%         0%         0%         33%         4           15%         77%	6%	76%	64%	17
100%         0%         100%         2           -43%         62%         24%         32           120%         9%         20%         20           -4%         43%         32%         119           -4%         43%         32%         119           -4%         43%         32%         119           -4%         43%         32%         119           -4%         43%         32%         119           -4%         43%         32%         119           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 2013 Closure Rate         0           75%         16%         12%         2           100%         0%         0         1           28%         43%         32%         21           28%         43%         32%         21           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 2012 Closure Rate         YTD 2013 Closure Rate           0%         0%         0%         33%         4           15%         77%         58%         47           17%         77%         58%         47	-75%	33%	8%	13
-43%         62%         24%         32           120%         9%         20%         20           -4%         43%         32%         119           -4%         43%         32%         119           -4%         43%         32%         119           -4%         43%         32%         119           -4%         43%         32%         119           -4%         43%         32%         119           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           26%         76%         64%         11           0%         33%         8%         0           75%         16%         12%         2           -100%         0%         100%         0           44%         62%         24%         7           0%         9%         20%         1           28%         43%         32%         21           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           0%         0%         0%         33%         4           15%         77%         53%         47	30%	16%	12%	35
120%         9%         20%         20           -4%         43%         32%         119           -4%         43%         32%         119           -4%         43%         32%         119           -4%         43%         32%         119           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           26%         76%         64%         11           0%         33%         8%         0           75%         16%         12%         2           -100%         0%         100%         0           444%         62%         24%         7           0%         9%         20%         1           28%         43%         32%         21           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           0%         0%         0%         0         2           67%         80%         33%         4           15%         77%         58%         47           15%         77%         58%         47           16%         0%         0%         0 <tr< td=""><td>100%</td><td>0%</td><td>100%</td><td>2</td></tr<>	100%	0%	100%	2
-4%         43%         32%         119           -4%         43%         32%         119           -4%         -         -         -           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           26%         76%         64%         11           0%         33%         8%         0           75%         16%         12%         2           -100%         0%         100%         0           44%         62%         24%         7           0%         9%         20%         1           28%         43%         32%         21           28%         43%         32%         21           0%         9%         20%         1           28%         43%         32%         21           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           0%         0%         0%         2           15%         77%         58%         47           15%         77%         58%         47           15%         77%         58%         0           0%	-43%	62%	24%	32
YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 2012 Closure Rate         YTD 12*           26%         76%         64%         11           0%         33%         8%         0           75%         16%         12%         2           -100%         0%         100%         0           44%         62%         24%         7           0%         9%         20%         1           28%         43%         32%         21           0%         9%         20%         1           28%         43%         32%         21           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           0%         0%         0%         0         2           67%         80%         33%         4           15%         77%         58%         47           15%         77%         53%         53           60%         0%         0         0           0%         0%         0%         0           15%         77%         58%         47           16%         0%         0%         0      0	120%	9%	20%	20
%ChangeClosure RateClosure RateYTD 12*26%76%64%110%33%8%075%16%12%2-100%0%100%044%62%24%70%9%20%128%43%32%21%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 12*0%0%0%0-100%0%0%0-100%0%0%267%80%33%415%77%58%4715%YTD 2013 Closure RateYTD 2013 Closure RateYTD 2013 Closure Rate%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 2013 Closure Rate%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 2012 Closure Rate%ChangeS17%53%40%0%0%00%0%0%00%0%0%1300%80%33%453%77%58%16	-4%	43%	32%	119
%ChangeClosure RateClosure RateYTD 12*26%76%64%110%33%8%075%16%12%2-100%0%100%044%62%24%70%9%20%128%43%32%21%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 12*0%0%0%0-100%0%0%0-100%0%0%267%80%33%415%77%58%4715%YTD 2013 Closure RateYTD 2013 Closure RateYTD 2013 Closure Rate%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 2013 Closure Rate%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 2012 Closure Rate%ChangeS17%53%40%0%0%00%0%0%00%0%0%1300%80%33%453%77%58%16				
%ChangeClosure RateClosure RateYTD 12*26%76%64%110%33%8%075%16%12%2-100%0%100%044%62%24%70%9%20%128%43%32%21%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 12*0%0%0%0-100%0%0%0-100%0%0%267%80%33%415%77%58%4715%YTD 2013 Closure RateYTD 2013 Closure RateYTD 2013 Closure Rate%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 2013 Closure Rate%ChangeYTD 2013 Closure RateYTD 2012 Closure RateYTD 2012 Closure Rate%ChangeS17%53%40%0%0%00%0%0%00%0%0%1300%80%33%453%77%58%16				
No.         No.         No.         No.           0%         33%         8%         0           75%         16%         12%         2           -100%         0%         100%         0           44%         62%         24%         7           0%         9%         20%         1           28%         43%         32%         21           28%         43%         32%         21           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           0%         0%         0%         0           -100%         0%         0%         0           -100%         0%         0%         2           67%         80%         33%         4           15%         77%         58%         47           15%         77%         53%         53           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           %Change         0%         0%         0         0           0%         0%         0%         1         300%         80%         33%         4           0%	%Change		-	YTD 12*
75%       16%       12%       2         -100%       0%       100%       0         44%       62%       24%       7         0%       9%       20%       1         0%       9%       20%       1         28%       43%       32%       21         28%       43%       32%       21         %Change       YTD 2013 Closure Rate       YTD 2012 Closure Rate       YTD 12*         0%       0%       0%       0         -100%       0%       0%       2         67%       80%       33%       4         15%       77%       58%       47         17%       77%       53%       53         %Change       YTD 2013 Closure Rate       YTD 2012 Closure Rate       YTD 2012 Closure Rate       YTD 2012 Closure Rate         %Change       YTD 2013 Closure Rate       YTD 2012 Closure Rate       YTD 12*         %Change       O%       0%       0         0%       0%       0%       1         300%       80%       33%       4         300%       80%       33%       4         53%       77%       58%       16	26%	76%	64%	11
-100%         0%         100%         0           44%         62%         24%         7           0%         9%         20%         1           28%         43%         32%         21           28%         43%         32%         21           28%         43%         32%         21           28%         43%         32%         21           28%         43%         32%         21           28%         43%         32%         21           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           0%         0%         0%         0         2           67%         80%         33%         4           15%         77%         58%         47           15%         77%         53%         53           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           %Change         0%         0%         0         0           0%         0%         0%         1         1           300%         80%         33%         4         1           300%         80%	0%	33%	8%	0
44%       62%       24%       7         0%       9%       20%       1         28%       43%       32%       21         28%       43%       32%       21         28%       43%       32%       21         28%       43%       32%       21         28%       43%       32%       21         28%       43%       32%       21         %Change       YTD 2013 Closure Rate       YTD 2012 Closure Rate       YTD 20         67%       80%       33%       4         15%       77%       58%       47         17%       75%       53%       53         %Change       YTD 2013 Closure Rate       YTD 2012 Closure Rate       YTD 12*         %Change       YTD 2013 Closure Rate       YTD 2012 Closure Rate       YTD 12*         %Change       0%       0%       0       0         0%       0%       0%       0       1         300%       80%       33%       4       1         300%       80%       33%       4       16	75%	16%	12%	2
NN         NN<	-100%	0%	100%	0
28%         43%         32%         21           28%         43%         32%         21           W         VTD 2013         YTD 2012         VTD 2013           %Change         YTD 2013         YTD 2012         YTD 12*           0%         0%         0%         0           -100%         0%         0%         0           -100%         0%         0%         2           67%         80%         33%         4           15%         77%         58%         47           15%         77%         53%         53           %Change         YTD 2013         YTD 2012         YTD 12*           %Change         YTD 2013         Closure Rate         YTD 12*           %Change         YTD 2013         YTD 2012         YTD 12*           %Change         0%         0%         0           0%         0%         0%         0           0%         0%         0%         0           0%         0%         0%         1           300%         80%         33%         4           53%         77%         58%         16	44%	62%	24%	7
YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 2012 Closure Rate         YTD 12*           0%         0%         0%         0           0%         0%         0%         0           -100%         0%         0%         2           67%         80%         33%         4           15%         77%         58%         47           15%         77%         53%         533           4         53%         47         53%           0%         0%         0%         0           0%         77%         53%         47           15%         77%         53%         47           0%         0%         0%         0           0%         77%         53%         47           0%         0%         0%         0           0%         0%         0%         0           0%         0%         0%         0           0%         0%         0%         1           0%         0%         33%         4           0%         80%         33%         4           0%         67%         58%         16 <td>0%</td> <td>9%</td> <td>20%</td> <td>1</td>	0%	9%	20%	1
%Change         Closure Rate         Closure Rate         YTD 12*           0%         0%         0%         0           -100%         0%         0%         2           67%         80%         33%         4           15%         77%         58%         47           15%         77%         58%         47           17%         53%         53%         53%           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 2012 Closure Rate         YTD 12*           %Change         0%         0%         0         1           300%         80%         33%         4           300%         80%         33%         4           53%         77%         58%         16	28%	43%	32%	21
%Change         Closure Rate         Closure Rate         YTD 12*           0%         0%         0%         0           -100%         0%         0%         2           67%         80%         33%         4           15%         77%         58%         47           15%         77%         58%         47           17%         53%         53%         53%           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 2012 Closure Rate         YTD 12*           %Change         0%         0%         0         1           300%         80%         33%         4           300%         80%         33%         4           53%         77%         58%         16				
%Change         Closure Rate         Closure Rate         YTD 12*           0%         0%         0%         0           -100%         0%         0%         2           67%         80%         33%         4           15%         77%         58%         47           15%         77%         58%         47           17%         53%         53%         53%           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 2012 Closure Rate         YTD 12*           %Change         0%         0%         0         1           300%         80%         33%         4           300%         80%         33%         4           53%         77%         58%         16				
-100%         0%         0%         2           67%         80%         33%         4           15%         77%         58%         47           17%         77%         53%         53           17%         77%         53%         53           17%         77%         53%         53           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           0%         0%         0%         0           0%         0%         0%         1           300%         80%         33%         4           53%         77%         58%         16	%Change		-	YTD 12*
67%         80%         33%         4           15%         77%         58%         47           15%         77%         53%         53           17%         77%         53%         53           17%         77%         53%         53           17%         77%         53%         53           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           0%         0%         0%         0           0%         0%         0%         1           300%         80%         33%         4           53%         77%         58%         16	0%	0%	0%	0
15%         77%         58%         47           15%         77%         53%         53           17%         77%         53%         53           17%         77%         53%         53           17%         77%         53%         53           17%         77%         53%         53           %Change         YTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 12*           0%         0%         0%         0           0%         0%         0%         1           300%         80%         33%         4           53%         77%         58%         16	-100%	0%	0%	2
17%         77%         53%         53           17%         53%         53           17%         53%         53           10%         10%         10%           10%         0%         0%         0           0%         0%         0%         0           0%         0%         0%         1           300%         80%         33%         4           53%         77%         58%         16	67%	80%	33%	4
VTD 2013 Closure Rate         YTD 2012 Closure Rate         YTD 2012 Closure Rate         YTD 12*           0%         0%         0%         0           0%         0%         0%         1           300%         80%         33%         4           53%         77%         58%         16	15%	77%	58%	47
%Change         Closure Rate         Closure Rate         YTD 12*           0%         0%         0%         0           0%         0%         0%         0           0%         0%         0%         0           0%         0%         0%         1           300%         80%         33%         4           53%         77%         58%         16	17%	77%	53%	53
%Change         Closure Rate         Closure Rate         YTD 12*           0%         0%         0%         0           0%         0%         0%         0           0%         0%         0%         0           0%         0%         0%         1           300%         80%         33%         4           53%         77%         58%         16				
%Change         Closure Rate         Closure Rate         YTD 12*           0%         0%         0%         0           0%         0%         0%         0           0%         0%         0%         0           0%         0%         0%         1           300%         80%         33%         4           53%         77%         58%         16				
0%         0%         0%         1           300%         80%         33%         4           53%         77%         58%         16	%Change		-	YTD 12*
300%         80%         33%         4           53%         77%         58%         16	0%	0%	0%	0
53%         77%         58%         16	0%	0%	0%	1
	300%	80%	33%	4
<b>69% 77% 53% 21</b>	00070			
		77%	58%	16

le Assault numbers are also based off of incidents.

				FIE		IES		
	1/1/14- 1/31/14	1/1/13 - 1/31/13	% Change	12/1/13- 12/31/13	11/1/13 - 11/30/13	%Change	YTD 14	YTD 13
Traffic Stops	620	675	-8%	563	508	11%	620	675
Arrests from	14	15	-7%	14	8	75%	14	15
Summons	80	70	14%	79	54	46%	80	70
Warnings	489	569	-14%	455	413	10%	489	569
No Action	21	17	24%	15	22	-32%	21	17
Accidents	90	100	-10%	113	84	35%	90	100
Summons F	3	5	-40%	3	5	-40%	3	5
Arrests Fror	0	6	0%	3	1	200%	0	6
Field Intervie	21	13	62%	12	9	33%	21	13
DWI	8	8	0%	10	5	100%	8	8
DWI from O	8	3	167%	7	2	250%	8	3
DWI from A	0	4	0%	3	3	0%	0	4

2/13/14

%Change	YTD 12
-8%	662
-7%	16
14%	57
-14%	569
24%	21
-10%	84
-40%	3
0%	5
62%	9
0%	8
167%	5
0%	3

David Green received the EPA's 2013 Regional Wastewater Treatment Plant Operator Excellence Award. He was also recognized at the New England Water Environment Association in Boston on January 29<sup>th</sup>.

The Highway and Fleet Maintenance Division has had plenty to keep busy with this winter so far. The staff responded to 76 service calls this month. These calls were either completed or scheduled for future repair. The service calls for the month included sign repairs, light repairs, snow maintenance, icy road calls, mailbox repairs, dead animals, and pothole repair. The DPW treated the city for 13 snow events, with a total of 17 inches of snow. The City Christmas tree and decorations were removed from downtown. Two catch basins were repaired this month, and several were cleaned. Staff removed snow banks from side roads throughout the city in order to provide safe site distance for motorists at intersections. Plows and sanders were repaired for winter maintenance as needed. .

The Utilities Division performed typical maintenance on the water and sewer systems. The staff responded to 32 service calls which were either completed or scheduled for repair. These calls included water pressure issues, frozen water pipes, installation or repair inspections, storm drain clearing, and sewer issues. Water shut-offs throughout the city were located and repaired. A number of dig-safes were completed throughout the city. Water services were repaired at 69 Congress Street, 1 Dewey Street, 1 Quaker Lane, and on Eastern Avenue at the American Legion. The Utilities staff and the Highway staff worked together on numerous snow events for plowing, salting, sanding, hydrant snow removal and downtown snow removal as they always do. They also assist the mechanics on all vehicle, truck and tractor maintenance before and after storms.

The Buildings and Grounds Division performed routine maintenance on all of the city buildings and grounds that they are responsible to maintain. They also responded to 48 service calls. These calls included lighting issues, janitorial issues, grounds maintenance, icy sidewalks and supply deliveries and moving various items to and from storage. The staff treated and plowed all City owned parking lots and walkways on numerous occasions this month. The Community Center floors were refinished in the conference rooms and hallways, and the boiler conversion at the Historical Society building is now completed.

The staff wants to congratulate Sam Currier and Brandon Turcotte on passing the NH Grade 2 Wastewater Treatment Facility Operator Exam.

The staff continues to work closely with the coalition of communities on related wastewater and Great Bay Estuary issues. The peer review continues to move forward, with the final report due on February 19<sup>th</sup>. The staff attended state sponsored training classes, and completed and submitted the annual groundwater monitoring report, as well as the septage receiving report. The shop drawings for four pump station upgrades were approved and the scheduled delivery date is April 20<sup>th</sup>. A pre-bid meeting was conducted and there will be a bid opening for the New 125 pump station upgrade. Alum sludge lagoons have gone through the freeze cycle; once it thaws it will be hauled to WMI for final disposal. The staff met with EPA and DES to review this summers in stream testing results. The installation of a new disk filter media was completed this month. The staff performed preventative and corrective maintenance on equipment, machinery and instrumentation. The average effluent flow was 3.194 Million Gallons per Day. Percent of design flow = 63.5%. Precipitation = 3.51".

Water usage for the month as of January 31, 2014 was approximately 59.97 million gallons from the surface water treatment plant. Cocheco Well Treatment Plant operated this month and supplied an additional 1.23 million gallons for a total of 61.20 million gallons. All testing and monitoring was done per NHDES requirements. We are pleased to report that the City of Rochester again met and exceeded all State and Federal standards for drinking water. Carbon filter cleaning and sanitizing logged water quality improvements in the effluent. Maintenance was completed on all of the water plant components, including pump stations, the well site, and all water tank sites. We are continuing our routine inspections of the Berry's River watershed, reservoirs and dams. Ethernet Communications over MetroCast Cable Broadband lines has been completed.

All work on Brock Street has been completed for the winter and work is scheduled to resume in the spring. The design for the Salmon Falls Road HSIP Curve Softening project is underway, with a Public Informational Meeting scheduled for early 2014. The Chamberlain Street water/sewer project was added to the FY15 proposed budget per the Councils directive. All FY14 Paving Rehab was completed, with candidate work to be brought to the Public Works Committee in March. The Strafford Square Roundabout is being supported by NHDOT, and the current design was discussed. State funding will be available in 2015 for construction. A public information meeting was scheduled for early 2014 regarding Catherine Street I/I, and a design is underway for Franklin St.-Western Ave. – Adams Ave. I/I; planned for a summer construction. The staff is going to start up on the Charles Street sidewalks in spring 2014. The design for the Stillwater Circle bridge repair is nearly complete with construction anticipated for spring or summer.

Water has been brought into the building at the Community Center, and sprinkler work continues. A request for qualifications is being prepared for architectural services to evaluate the existing structure of the City Hall Annex and provide

conceptual designs. The Pump Station Rehab for Kirsten, Weeping Willow, Autumn & Sawyer stations contract has been signed and is proceeding. Long lead times for the pumps are likely to push construction to the spring. The Route 125 Pump Station is also anticipated to start construction in spring. This page intentionally left blank



# **MEMORANDUM**

To: Dan Fitzpatrick, City Manager Mayor TJ Jean Members of the City Council

From: Lauren Colanto, Recreation & Arena Assistant Director

**Date:** February 12, 2014

Re: January 2014 Department Report

January was a busy (and cold!) month here at Rochester Recreation & Arena. While we provided many quality programs and activities during this chilly month, much of our focus has shifted toward planning new and exciting programs for the spring and summer months.

The month of January is prime hockey time at the Rochester Arena. High school teams and their fans flock to the arena multiple days each week for practices and games. Between making ice and tending to the normal needs of such a large facility, our dedicated arena staff manages to provide a top notch ice skating experience for all of our patrons. The Adult House Hockey League boasts 112 players and was so popular a waiting list had to be created at the beginning of the season. Plans are in motion to expand this growing league next season. Public Ice Skating continues to be a popular pastime of both residents of Rochester and neighboring communities with a January total of 257 skaters.

Basketball dominates the month of January at the Recreation Office. Youth Basketball is in full swing and the All Star season starting at the end of January with its 36 top notch players and volunteer coaches. Adult Open Gym has made a successful return to the department with 120 participants in January alone. While this program posed several challenges last year, strategic planning and new rules/regulations have been imposed to prevent such issues. Adult Open Gym runs Monday, Wednesdays and Fridays from 11:30am-1:30pm and is free to all participants. Participants are required to fill out a registration form as well as submit a photo ID before entering the gymnasium. This process has instilled a sense of accountability and responsibility on all participants which has made for a safe, fun atmosphere for all.

Senior Indoor Tennis/Walking hour had a slow month due to cold temperatures and difficult weather conditions. Plans are currently being solidified for new senior programs to begin this spring such as a Senior Power Hour. This program will offer Rochester seniors a free 60 minute session of fitness and nutrition instruction.

As always, please visit our website <u>www.RochesterRec.com</u> to learn more about exciting happenings with Recreation & Arena. We look forward to seeing you at one of our new spring programs that will be announced the end of February!

RECREATION	Jan. 2014	ARENA Jan. 2014
Teen Night	326	Adult House Hockey 112
Youth Basketball	353	
Youth All Star Basketball	36	Learn to Skate
Stay & Play	11	Session #6 1.5-2.16 15
Senior Indoor Tennis/Walking Hour	8	Session #5 1.25-2.15 23
Parent Child Open Gym	333	
Adult Pick Up Basketball (Sunday Morning)	82	Stick Practice 47
30+ Co-Ed Basketball League	60	
Adult Volleyball	43	Public Ice Skating 257
Adult Open Gym	120	



This page intentionally left blank

# City of Rochester Tax Collector's Office January 31, 2014

Fiscal		Annual	Collected		Uncollected	
Year		Warrant	Amount	%	Amount	%
2013	Annual Warrant	53,324,262	50,250,446.86	94.24%	3,073,815.14	5.76%
2012		50,952,912	49,772,875.20	97.68%	1,180,036.80	2.32%
2011		48,856,892	48,173,361.02	98.60%	683,530.98	1.40%
2010		47,308,832	46,983,828.53	99.31%	325,003.47	0.69%
2009		46,898,827	46,671,192.62	99.51%	227,634.38	0.49%
2008		46,522,769	46,363,313.47	99.66%	159,455.53	0.34%
2007		42,964,450	42,843,900.11	99.72%	120,549.89	0.28%
2006		40,794,160	40,673,251.94	99.70%	120,908.06	0.30%
2005		38,024,453	37,988,202.98	99.90%	36,250.02	0.10%
2004		36,065,496	36,037,247.62	99.92%	28,248.38	0.08%
2003		33,310,579	33,297,028.90	99.96%	13,550.10	0.04%
2002		29,725,878	29,715,419.31	99.96%	10,458.69	0.04%
2001		26,943,136	26,934,739.38	99.97%	8,396.62	0.03%
2000		25,415,248	25,409,120.87	99.98%	6,127.13	0.02%
1999		22,973,308	22,969,079.37	99.98%	4,228.63	0.02%
1998		30,592,529	30,586,714.71	99.98%	5,814.29	0.02%
1997		29,835,914	29,830,142.79	99.98%	5,771.21	0.02%
1996		27,726,424	27,721,642.91	99.98%	4,781.09	0.02%
1995		27,712,029	27,708,767.98	99.99%	3,261.02	0.01%
1994		26,989,803	26,986,789.81	99.99%	3,013.19	0.01%
1993		25,611,050	25,608,232.96	99.99%	2,817.04	0.01%
1992		24,746,736	24,744,940.64	99.99%	1,795.36	0.01%
1991		24,296,285	24,294,507.32	99.99%	1,777.68	0.01%
					2,953,409.56	

Tax Collector

Doreen Jones, CTC

This page intentionally left blank

# **Rochester**, New Hampshire **Inter office Memorandum**

- TO: **Daniel Fitzpatrick City Manager**
- FROM: Todd M. Marsh **Director of Welfare**

SUBJECT: Analysis of Direct Assistance for January 2014

DATE: February 13, 2014

This office reported 107 formal client notes for the month of January.

Voucher amounts issued for January 2014 were as follows:

	17	18
	<b>Families</b>	<u>Single</u>
	12 new	10 new
Burial	625.00	1,250.00
Dental	.00	.00
Electricity	133.86	98.29
Food	.00	.00
Fuel heating	949.85	414.90
Mortgage	.00	.00
Medical	.00	.00
Prescriptions	78.20	.00
Rent	3,737.35	2,889.00
Temporary Housing	.00	.00
Transportation	<u>1.50</u>	3.00
OTAL	\$5,525.76	\$4,655.19

то

This represents an average cost per case/family of \$325.04 and case/Individual of \$332.51 for this month.

Total vouchers issued: \$10,180.95

There was an increase of \$3,382.83 in assistance issued this month compared to January 2013. There was a decrease of \$17.84 in vouchers issued this month compared to last month.

We received reimbursements from the Interim Assistance Program SSI, State Medicaid and Personal Reimbursements totaling \$529.22.

McDuffee-Chase Trust Fuel Oil Fund and McKinney Utility Funds unavailable this fiscal year. Contributed to higher fuel heating costs from general direct assistance.

This page intentionally left blank



**City of Rochester Formal Council Meeting** 

# **AGENDA BILL**

NOTE: Agenda Bills are due by 10 AM on the Monday the week before the City Council Meeting.

# AGENDA SUBJECT Community Branding Initiative

COUNCIL ACTION ITEM INFORMATION ONLY

FUNDING REQUIRED? YES 🗌 NO 🔀 \* IF YES ATTACH A FUNDING RESOLUTION FORM

RESOLUTION REQUIRED? YES NO

FUNDING RESOLUTION FORM? YES 🗌 NO 🖂

AGENDA DATE	February 18, 2014	
DEPT. HEAD SIGNATURE	Original signature on file with Clerk's offic Karen Pollard, Deputy City Mgr/Dir of Con	
DATE SUBMITTED	February 10, 2014	
ATTACHMENTS YES 🛛 NO 🗌	* IF YES, ENTER THE TOTAL NUMBER OF PAGES ATTACHED	26
COMMITTEE SIGN-OFF		

COMMITTEE	Rochester Economic Development Commission
CHAIR PERSON	Rick Lundborn

DEPARTMENT APPROVALS

DEPUTY CITY MANAGER	
	Karen Pollard, Deputy City Mgr/Dir of Comm. Dev.
CITY MANAGER	Dan Fitzpatrick, City Manager Original signature on file with Clerk's office
	Original signature on the with Clerk's office

### **FINANCE & BUDGET INFORMATION**

DIRECTOR OF FINANCE APPROVAL	
SOURCE OF FUNDS	
ACCOUNT NUMBER	
AMOUNT	
APPROPRIATION REQUIRED YES NO	

### LEGAL AUTHORITY

Presentation on Community Branding as requested by the Rochester City Council.

CC FY14 02-18 AB 30 (Community Branding)

### SUMMARY STATEMENT

### I: Background and Goals

Rochester is New Hampshire's sixth largest city, (pop. 30,000), located in the southeast corner of the state a short drive from the Seacoast, White Mountain, and Lakes Regions. It is located approximately one hour from the metro regions of Manchester, Portland, ME, and Boston MA, and is easily accessible from six exits on the Spaulding Turnpike, which is currently undergoing a 135 million dollar upgrade. Rochester is home to Skyhaven Airport and also has rail freight service. Currently it has public transit connectivity via the COAST bus system with nearby seacoast communities. Recent Economic Development efforts have included the establishment of the Granite Ridge (Commercial Development Corridor) a Tax Increment Finance District and investments in expanding the Granite State Industrial Park. Rochester has a volunteer driven National Main Street Program which is working to revitalize its downtown. Downtown is currently emerging as an arts and entertainment district and is home to the Rochester Opera House. Rochester is the recipient of the prestigious 2011 NH Profile Legacy Award, which was bestowed for it's efforts in leadership, economic development, planning, the arts and historic preservation as a "city to watch" according to Joe McQuade, editor of the Union Leader statewide newspaper.

Long known as the Lilac City, city leaders, civic organizations, and business owners are seeking to help to develop a brand that more accurately reflects a positive image of where we have come from, who we are, and where we want to be.

This effort has several objectives:

- Help us to determine our identity as a diverse community
- Help us to determine what are our strengths
- Help to determine our target audience, who is available and who we can attract
- Bring consensus in developing a new "brand" for our city
- Designing of a logo and suggested uses in communicating that brand

### II: Project

We see this project developing as a gathering together of community stakeholders to determine exactly who we are, what we have to offer (including strengths and weaknesses) and where we need to go using the following steps:

- 1- A Public Meeting to help define our internal and external target markets
- 2- Targeted Meetings with community stakeholders
- 3- Presenting us a menu of options for ideas for refinement
- 4- A final statement for adoption including logo, brand themes, and suggestions as to use in press, print, radio, tv, and social media (including website based marketing)
- 5- A public presentation of results
- 6- Results that are easily adaptable for all community stakeholders

### III: Schedule and Budget

Our time frame for completion of this project is no more than 120 days

Budget range is from \$25-\$50,000 with funding sources to include grants and local civic organizations, corporate and government. Proposals should include a graduated schedule of payments tied to levels of production during the project time frame.

#### **IV: Audience and Functionality**

The final report should include recommendations for initiation and a marketing budget that is suitable for adaptation by corporate, government, small business and civic organizations.

#### **RECOMMENDED ACTION**

Presentation and endorsement of the proposed activity, participation in public and targeted meetings, making suggestions for utilization once the process once fundraising is complete. Consideration and integration of branding logos and themes in future city projects.

#### The Value of Branding Our City

City branding is a key community development tool that helps a city get noticed and connect with its target audiences. A strong brand, like a compass, helps stakeholders stay on course, be consistent in messaging, and effective in marketing.

Effective Branding:

- Stimulates increased competitiveness. A brand enables the city to distinguish itself from competitors and to stand out in the crowded marketing world.
- Is the glue that binds the city together, integrating disparate parts into one cohesive and consistent message that all stakeholders can buy into.
- Increases returns on investment in real estate and infrastructure.
- Provides a sense of purpose and direction, increasing pride in the city.
- Acts as a springboard businesses and organizations can utilize in their own marketing. Joint promotion draws more customers than single business campaigns.

Deliverables from the Branding Process:

1. Stakeholders will receive

- a brand book that includes the background and research that went into the brand development;
- the brand positioning that will provide a unique and own-able point of difference for Rochester and maximize the city's strengths and minimize weaknesses in a credible message;
- the brand promise conveying the city's unique assets with a single minded idea with supporting messaging and taglines;
- a graphics standards/style guide that includes the Rochester logo and tagline with guidelines on how to use them, insuring a consistent messaging;
- samples of brand creative for use in print and electronic advertising, print materials, email templates, websites and social media;
- initiation recommendations and a marketing budget adaptable by government, corporate and civic organizations and small businesses;
- methods for evaluating the effectiveness of the brand over time.

2. Stakeholders will be invited to a public unveiling of the brand and the opportunity to attend brand workshops to learn how to utilize the brand in their own advertising and marketing. This training will show how to infuse the brand into every aspect of the city making it an integral part of every communication, creative product and promotion, and every interaction with residents and visitors.

#### Request for Proposals Rochester, NH Branding Effort

Dates: RFP released: Tuesday, May 1, 2012

Proposals Due: Thursday, June 14, 2012

Respond To: Gerry Gilbert, Steering Committee Chair Rochester NH Branding Effort, c/o Rochester Main Street, Fiscal Agent 18 South Main Street, Suite 2B Rochester. NH 03867

#### I: Background and Goals

Rochester is New Hampshire's sixth largest city, (pop. 30,000), located in the southeast corner of the state a short drive from the Seacoast, White Mountain, and Lakes Regions. It is located approximately one hour from the metro regions of Manchester, Portland, ME, and Boston MA, and is easily accessible from six exits on the Spaulding Turnpike, which is currently undergoing a 135 million dollar upgrade. Rochester is home to Skyhaven Airport and also has rail freight service. Currently it has public transit connectivity via the COAST bus system with nearby seacoast communities. Recent Economic Development efforts have included the establishment of the Granite Ridge (Commercial Development Corridor)Tax Increment Finance District and investments in expanding the Granite State Industrial Park. Rochester has a volunteer driven National Main Street Program which is working to revitalize its downtown. Downtown is currently emerging as an arts and entertainment district and is home to the Rochester Opera House. Rochester is the recipient of the prestigious 2011 NH Profile Legacy Award, which was bestowed for it's efforts in leadership, economic development, planning, the arts and historic preservation as a "city to watch" according to Joe McQuade, editor of the Union Leader statewide newspaper.

Long known as the Lilac City, city leaders, civic organizations, and business owners are seeking to help to develop a brand that more accurately reflects a positive image of where we have come from, who we are, and where we want to be.

This effort has several objectives:

- 1) Help us to determine our identity as a diverse community
- 2) Help us to determine what are our strengths
- 3) Help to determine our target audience, who is available and who we can attract
- 4) Bring consensus in developing a new "brand" for our city
- 5) Designing of a logo and suggested uses in communicating that brand

#### II: Project

We see this project developing as a gathering together of community stakeholders to determine exactly who we are, what we have to offer (including strengths and weaknesses) and where we need to go using the following steps:

- 1- A Public Meeting to help define our internal and external target markets
- 2- Targeted Meetings with community stakeholders
- 3- Presenting us a menu of options for ideas for refinement

- 4- A final statement for adoption including logo, brand themes, and suggestions as to use in press, print, radio, tv, and social media (including website based marketing)
- 5- A public presentation of results
- 6- Results that are easily adaptable for all community stakeholders

#### III: Schedule and Budget

Our time frame for completion of this project is no more than 120 days (in 2012)

Budget range is from \$25-\$50,000 with funding sources to include grants and local civic organizations, corporate and government. Proposals should include a graduated schedule of payments tied to levels of production during the project time frame.

#### **IV: Audience and Functionality**

The final report should include recommendations for initiation and a marketing budget that is suitable for adaption by corporate, government, small business and civic organizations.

#### V: How To Respond To Request For Proposal

Proposals should be mailed to the address at the top of the proposal to the attention of Mr. Gerry Gilbert and should include the following:

1-Proposed schedule and philosophy

2-Graduated delivery of services and payment schedule

3-Required Budget

4-Resumes of key individuals that will serve as project leader(s)

5-References and testimonials

6-Examples of previous work

#### **VII: Nondiscrimination of Contractors**

A bidder, offeror, or contractor shall not be discriminated against in the solicitation or award of this contract because of race, religion, color, sex, national origin, age, or disability, or against faith-based organizations.

#### VIII: Examples of Projects We Like

http://www.northstarideas.com/community-case-studies.htm www.brandgreaterlouisville.com/faqs.html Greater Louisville http://www.c3brandworks.com/projects/community-branding/ C3 Brandworks http://www.destinationbranding.com/pdf/Durham.pdf Durham NC http://www.destinationdevelopment.com/casehistories/

#### VIII: Background Information Sources For Rochester

www.rochesternh.net www.thinkrochester.biz www.rochesternh.org www.rochestermainstreet.org www.rochesteroperahouse.com www.artesprit.org

2/13/12

# PROPOSAL: Rochester, New Hampshire The Brand

........

# Proposal: Rochester, NH Branding Effort

#### Presented to Rochester Branding Effort Committee

By

Glen Group Inc.

170 Kearsarge Street, PO Box 2838

North Conway, NH 03860

Telephone: 603-356-3030 Fax: 603-356-3991

Email: nancy@glengroup.com

www.GlenGroup.com

Date:

June 14, 2012

\_\_\_\_\_\_

# The Situation

Over the past two decades or more, city branding has become a key urban development tool. Rochester is embarking on developing its own unique brand at an opportune time. This "city to watch" and winner of the 2011 New Hampshire Profile Legacy Award is poised to break out of the pack as one of New Hampshire's—if not New England's—most vibrant communities.

In his book, *The Rise of the Creative Class*, Carnegie Mellon University economist, Richard Florida, an expert in city trends and forecasting, coined the term "the creative class" or "idea worker" as people in science, engineering, architecture, education, arts, music, and entertainment, whose economic function is to create new ideas, new technology, and/or new creative content. Florida further posited that, "There are three types of creativity: technological creativity, which is innovation, new products and ideas and technologies: economic creativity, which includes entrepreneurship, turning those things into new businesses and new industries; and cultural and artistic creativity, the ability to invent new ways of thinking about things, new art forms, new designs, new photos, new concepts. Those three things have to come together to spur economic growth."

When we look at Rochester's stakeholders and leading organizations, from city government and its economic development department to the Greater Rochester Chamber of Commerce, volunteer-driven Main Street program, Rochester Opera House and Art Esprit, we see much evidence that Rochester has "the creative class" needed to help develop the city's brand and then use it in to propel the city towards a more prosperous, exciting future.

### **Obstacles & Challenges**

"If your city branding efforts don't begin with top down commitment to both your foundational principles and your aspirational goals....If your community has not done the hard work of self-examination, building consensus, defining goals, and demonstrating commitment through meaningful actions, it [branding] just doesn't matter. If your leadership fails to engender trust, you can't sell strength. If your policies are not incentivizing what you want and penalizing what you don't, you can't sell vision. If your zoning promotes sprawl and your citizens are disconnected from civic participation, you can't sell community."—Scott Doyon, terrain.org, A Journal of the Built & Natural Environments

Branding a city always presents a host of challenges. First, it is a challenge for any city is to integrate its disparate parts into one cohesive branding approach at a time when competition among cities for new business development, tourists and skilled workers is steadily, even dramatically, increasing. A further challenge is to create a brand that enables the city to connect on a personal level with a variety of consumer types and motivate those consumers to take the desired action.

While Rochester faces these same challenges, we believe the process you have described in the Request for Proposals—similar to the process we have used in developing branding for numerous clients—is sound and measured. It will enable us to

- 1. **discover the nature and identity of Rochester,** including its strengths, weaknesses and target audiences, and what the city has to offer.
- 2. **develop the brand** using the insights and differentiations learned. Typically this involves presenting a variety of options, then refining the option chosen.
- 3. **create a plan showing how to utilize the brand,** including how to use it in within the community and in the press, print, radio, television, social media and other web-based marketing.

- 4. **present the brand to the community.** By involving multiple stakeholders—including residents from the start, we will have a broad range of perspectives; and since, typically those taking part in a process become invested in its success, we are more likely to have buy-in and commitment to utilizing the chosen branding.
- 5. demonstrate how the brand can be easily adapted for all community stakeholders.

# Our Plan, Including Proposed Schedule & Philosophy

At Glen Group, we believe that a collaborative approach is the most effective way to work with clients. As such, ongoing consultation, coordination and communication will be an integral part of all our efforts.

Upon award of the contract, we will begin with a kick-off meeting. With input from you, we will create a detailed work plan and timeline with specific tasks/activities and assigned responsibilities. The work plan and timeline will be updated throughout the contract as changes occur, milestones are reached and deliverables provided.

#### Step 1: Discovery

Glen Group will begin by reviewing the existing marketing/communications materials and any available results of their usage, as well as any survey data, market research and local studies, as available; tourism perspectives and other relevant data.

We will then facilitate a public meeting to help define your internal and external target markets, and to understand the city's strengths, weakness and opportunities as perceived by residents. Specifically, we will

- develop and present to you a list of potential questions designed to elicit input on how Rochester is
  perceived, its unique differential(s) and assets. Since we expect anecdotal input, more of these questions
  will be open-ended. Beginning with open-ended questions will open up the possibilities beyond what
  has been done in the past to what is and what could be in the future.
- refine the questions based on your input and again present it for your review.

We recommend that each community stakeholder meeting include 8–10 people; we will guide participants through a comprehensive discussion to identify

- how the city is perceived in the market.
- how stakeholders perceive Rochester.
- Rochester's unique qualities and differential.
- its assets.
- how Rochester should be positioned to take advantage of its strengths and opportunities.

#### Step 2: Developing the Brand

Typically in defining a brand identity, we present the brand positioning, brand promise and a related brand brief in addition to the logo and tagline options. A brand positioning must

- · be relevant to consumer-defined needs and values.
- provide a unique and ownable point of difference.
- maximize strengths and minimize weaknesses.
- be extendable across all venues.
- be credible.
- be deliverable at the point of customer contact.

The brand promise cannot be a tagline, mission statement or business strategy. What it must be is:

- a statement of the city's unique assets.
- · a single-minded idea.
- amplified in practice by supporting messages, taglines and communications.
- supported everywhere the brand touches the consumer.

Defining the rational and emotional aspects of the brand promise is important, as we know that the target audiences will respond to the brand on both levels.

Once we have your feedback on the logo options and we make any needed changes to the selected logo and tagline, we'll develop the brand brief. The brand brief will include

- the brand promise.
- · target markets and what we need to communicate to these markets.
- the messaging to be utilized to introduce the new brand publically.
- · brand strategies: how to reach your external audience through marketing, advertising and social media.

The brand brief will be critical to communicating a unified vision to your stakeholders and marketing partners. Note: With all brands, internal communication is critical because without it no external communication can occur. The key to internal communication is sharing the brand brief with all those who will be "delivering" the brand, from the city and community leaders to business owners and their staffs.

#### Step 3: Utilizing the Brand

We will then develop sample creative including sample print and electronic advertising, print materials, email templates, the existing websites and social media, and other similar products. We anticipate also offering suggestion on other creative products and solutions that take advantage of Rochester's unique assets. This will likely be wide-ranging, out-of-the-box ideas that mix low cost/no cost, easily implemented solutions and more ambitious, long-range projects.

We'll also develop samples of how individual businesses can incorporate the brand into their own advertising and marketing.

Once we have your input, make any needed changes, and have your approval, we will gather work done to date and provide it to you in a detailed a brand "book" that will

- include the background/research that underlies the development of the brand and logos.
- detail how the brand should be presented whenever and wherever it touches the consumer.
   This will help ensure that the branding will be presented in a consistent manner.
- include a graphics standards/style guide.
- show the proposed creative.
- provide recommendations for initiation and a marketing budget that is suitable for adaptation by government, corporate and civic organizations, as well as small businesses.
- methods for evaluating the effectiveness of the branding, the individual creative products and the campaigns.

We will provide you with this document in both printed and digital formats. We recommend that you provide this document to stakeholders and any marketing partners.

#### **Step 4: Public Presentation**

The public presentation is an important milestone in ensuring that the brand is embraced by the community as a whole. It should involve participation by the key stakeholders who have participated in guiding this initiative. Holding it in a venue such as the Opera House and including celebratory elements can help build excitement and inspire attendees to commit to doing their part to promote the brand.

#### Step 5: Brand Workshop

We believe it's not enough to just develop a brand: **The brand needs to be infused into every aspect of the city.** It needs to be an integral part of every communication, every creative product and promotion, and every interaction with residents and visitors alike. That's why education is often a big part of what we do when working with organizations with multiple stakeholders: We help educate the stakeholders and organization staff on HOW to infuse the brand.

That's why we would like to include a brand "workshop" as part of the brand introduction. Businesses and organizations that attend will learn how to utilize the brand in their own advertising and marketing, and how they and their employees are important "brand ambassadors."

#### **Proposed schedule**

Based timeline of not more than 4 months/16 weeks:

- Weeks 1-2: Contract approval. Initial meeting. Initial research.
- Week 3: Initial public meeting
- Weeks 4-6: Stakeholder meetings.
- Weeks 7–10: Brand development, presentation and refinement. Begin planning public presentation.
- Weeks 11–13: Development and presentation of sample creative.
- Week 14: Public presentation and brand workshop.

# Why Our Plan Will Work

We believe that Glen Group is uniquely qualified to provide Rochester with branding development.

**1. Glen Group has extensive experience in the development of brands and related brand strategies, including for cities/destinations.** We were responsible for strategic brand development for:

- **Cities/destinations:** Oneonta, NY; Gore Mountain Region, NY; Chittenden County, VT. *Case studies of these three are provided on the following pages.* Also Mt. Washington Valley, NH; Downtown Hanover, NH.
- Economic development organizations: New Hampshire Division of Economic Development and its sub-agencies, the NH Business Resource Center and International Trade Resource Center; New Hampshire Business & Industry Association, NH; Mt. Washington Valley Economic Council, NH; Maine State Planning/Your Next Move.
- Initiatives & nonprofits: hikeSafe, NH; Starting Point—Services for Victims of Domestic and Sexual Violence, NH; Shooting Star Fund, NH; White Mountain Aquatic Center, NH; Buy Local/NH's Locally Produced Lumber Program; UNH Center for Family Business, NH.
- Consumer goods & services: Carlisle Wide Plank Floors, Stoddard, NH: Chalmers Insurance Group, ME
   and NH: Woodlands Credit Union, NH.

2. When developing a brand for an organization, we typically utilize meetings/focus groups to gather information from stakeholders. For example, we developed a Public Health Communications Plan for New Hampshire. In the initial phases, we held focus groups/workshops in locations around the state to develop a fuller understanding of how public health was perceived by policy makers, public health system partners, businesses and the public. We utilized this understanding in developing and implementing a public health

communication plan. The strategy was to create the tools that would enable the partners to reach the target audiences; and to ensure that the tools would be effective in broadening and deepening these audiences' understanding of public health and how it impacts their lives. The communication tools included a multi-media campaign, collateral, and a tool kit for public health leaders.

Similarly, when Maine State Planning contracted Glen Group to research and develop a marketing campaign for the Your Next Move project, we utilized focus groups in Saco, Topsham and Bangor for the research. In the final report, we included details of the discussions, information about the participants, recommendations for next steps, examples of all ads tested, recommended creative for a 30-second TV spot, four options for creative for a 30-second radio spot, and proposed media plans with several variables and three different budgets. The resulting campaign was designed to target segments of the housing market in Maine that need, prefer or can reasonably be expected to be attracted to the amenities that are associated with traditional neighborhood and/or compact, in-town living.

# 3. We have provided a broad range of advertising, graphic design, publication and web development, and other services to

- State of New Hampshire: NH Department of Health & Human Services; NH Department of Resources & Economic Development; NH Division of Parks & Recreation; Cannon Mountain/Franconia Notch State Park; NH Department of Safety/Homeland Security and Emergency Management.
- **Destinations:** Bethel Chamber of Commerce, ME; Madison County, IA; Southern NH Planning Commission/General Stark Scenic Byway.
- **Organizations & nonprofits:** American Airlines Events, MA; Mid-Atlantic BX, MD; Spaulding Youth Center, NH; NH Public Health Association, NH; New England Inns & Resorts.
- **Consumer goods & services:** Pearl Izumi, USA and Canada; Bridleway Equestrian, USA; Shires Equestrian Products, USA; Globe Manufacturing, NH.

# Graduated Delivery of Services & Payment Schedule

#### Graduated delivery of services

- Step 1: Discovery. Weeks 1-6 in the proposed schedule.
- Step 2: Developing the Brand. Weeks 7–10 in the proposed schedule.
- Step 3: Utilizing the Brand. Weeks 11–13 in the proposed schedule.
- Step 4: Public Presentation. Begins in weeks 7–10 and concludes in week 14 in the proposed schedule.
- Step 5: Brand Workshop. Week 14 in the proposed schedule.

#### **Payment schedule**

- 25% due upon contract signing
- 25% due after completion of Step 2
- 25% due after completion of Step 3
- 25% due upon completion of project

# **Required Budget**

#### Cost: \$40,000.

This does not include any outside expenses such as photography used in proposed creative or printing. Note: Glen Group does not charge for travel time. We have assumed that all meeting space will be provided. Glen Group provides services on a work-for-hire basis, i.e., after payment in full in received, the client owns full rights to any graphics or materials produced on their behalf.

# Glen Group & Key Individuals

A full-service agency, Glen Group has had more than two decades of success in providing branding, marketing, advertising and web development services to government, economic development and tourism organizations, individual businesses and nonprofits throughout the country.

Our team has energy, passion and creativity; the ability to listen, learn and then leverage that information to your benefit; a range of skills that is both broad and deep; a well-honed process; and an unswerving dedication to getting it right.

Service is at the heart of what we do. It is always our goal to both meet a client's immediate needs and goals, as well as anticipate what steps can be taken to better prepare the client for the future. Because we feel such a powerful connection to our clients, we place the highest importance on providing innovative, cost-effective solutions and always going the extra mile.

We've been called "the Best Agency with Big Ideas" in New Hampshire by *NH Business Review*, and we've won a host of other awards including top honors for collateral, ads, campaigns and interactive.

The experienced, talented and dedicated team that will fulfill this contract includes:

- Owner and account manager Nancy Clark. Nancy has extensive experience in working with government organizations as well as nonprofit organizations and public interest groups. Considered an industry expert on strategic branding, marketing and advertising, she is adept at facilitating discussion, building consensus, inspiring cooperation and guiding initiatives and projects to their successful conclusion.
- Art directors Bruce Luetters and Kris Mariani. Bruce and Kris are both skilled at creating brand concepts and bringing them to life as logos, with related messaging and graphics standards, and advertising and communications vehicles. In addition, both design websites that are visually dynamic, functional and maintain the brand image.
- Writer and online marketing specialist Donna Stuart. Donna's duties include writing, editing, reporting, online pay-per-click campaigns. She is known for organizing and distilling complex information into highly readable form.
- **Project coordinator Stacey Burke.** Stacey oversees management of Glen Group's projects with an eye for detail and a commitment to ongoing communication with clients.

Resumes for the staff can be found beginning on page 18.

# **References & Testimonials**

- Steve Boucher, SNHU Director of Marketing & Communications, 2500 North River Road, Manchester, NH 03106.603-644-3158. s.boucher@snhu.edu. Former Communications & Legislative Director for the NH Division of Economic Development.
- Stuart Arnett, Arnett Development Group. 610 Fisk Road Suite B, Concord, NH 03301-6211.
   603-219-0043 stuart@arnettdevelopmentgroup.com
- David Bulmer, Director, Gore Mountain Region Town of Johnsburg Chamber of Commerce, P.O. Box 84, 228 Main Street, North Creek, NY 12853. (518) 251-2612 • davebulmer@aol.com. See case study.
- David Hayes, former Executive Director, Main Street Oneonta, P. O. Box 393, Oneonta NY 13820.
   Cell (607) 353-9000 david@davidhayes.com. See case study.
- Charlie Baker, Executive Director, Chittenden County RPC, 110 West Canal Street, Suite 202, Winooski, VT 05404-2109. (802) 846.4490 x23 • cbaker@ccrpcvt.org. See case study.



June 11, 2012

Gerry Gilbert, Steering Committee Chair Rochester NH Branding Effort c/o Rochester Main Street, Fiscal Agent 18 South Main Street, Suite 2B Rochester, NH 03867

Dear Mr. Gilbert,

It is with great pleasure that I write this letter of recommendation for the Glen Group, a public relations/marketing firm whom I hold in high regard.

In my previous position as Communications and Legislative Director for the New Hampshire Division of Economic Development, I worked with the Glen Group over the course of 10 years and was consistently impressed with their professionalism, hard work and creativity.

Amongst the projects undertaken by the Glen Group were a complete rebranding of our Business Resource Center (including a historic name change), development of collateral material, strategic counseling, and development of ad campaigns. Each of these projects was a truly collaborative process and I always considered the Glen Group a valued member of our team. They care about their work and explore issues from all sides, ensuring that the brand carries through every aspect of an organization's marketing efforts.

To say that this firm comes with my highest recommendation would be an understatement. If you would like to discuss further, please feel free to give me a call at (603) 644-3158.

Sincerely,

Stive Bouches

Steve Boucher Director of Marketing and Communications



June 9, 2012

Nancy Clark, CEO and Owner Glenn Group 170 Kearsarge Street North Conway, NH

### Re: City of Rochester New Hampshire - RFP for Branding and Marketing

Hi Nancy,

It's a pleasure to provide an unconditional recommendation for you and the Glenn Group to provide branding services for the City of Rochester, New Hampshire.

As background, from 1998 to 2006, I served as the state of New Hampshire's Economic Development Director, a position that was responsible for the state's branding in both business recruitment and retention. We were fortunate to have selected Glen Group as our Marketing Contractor after a statewide bid process for several of those years, reporting to me but working through three distinct – and very different – operations: International Trade, Business Resources Center, and Workforce Development. Additionally, we successfully worked to ensure that these efforts were coordinated with those of those in the state for Tourism and Conference Attraction. We also launched the very-successful web-site NHeconomy.com, as well as linked site NHmanufacturing.com, and others.

After reading the RFP and its Scope of Work, it is *exactly* the type of challenge you faced so well when you helped us rediscover *"Why New Hampshire"*, and the rebranding of the state to meet new expectations and market realities. Your good and collaborative work resulted in several recognitions (three times "best state"), positive local attention (complimentary articles in business journals and <u>Union</u>

<u>Leader</u>), and –most importantly – <u>results</u> from both internal and external jobinvesting sources.

A brand needs to be credible, attractive and real; reflecting what makes "us" unique. That is what we ended up with your help. But as importantly was the inclusive – and creative – discussion, brain-storming, and listening sessions you orchestrated so well. Everyone owned this new brand.

This creative work was accomplished during times of budget changes – mostly cuts – and economic and political swings. Our internal turf battles were of legend. And everyone wanted things their way. Through the whole successful process you and your colleagues at Glen Group remained professional, focused, and positive.

The Rochester economic development team has successfully worked over the past several years to build up their market presence and acceptance, and the results show. This community is poised to reach the next level. My hope for you - and as a big fan of Rochester – is that they are fortunate enough to team up with Glen Group, as was I.

If I can answer any anyone's questions, please contact me directly, in confidence if that is helpful.

Best wishes,

# Stu

Stuart T. Arnett Economy Developer www.ArnettDevelopmentGroup.com www.BetterFutureAlliance.com



# Examples of Our Work

# 1. Gore Mountain Region, New York

The Gore Mountain/Town of Johnsburg Chamber of Commerce hired Glen Group to provide brand development assistance; specifically Glen Group was charged with

- · identifying the features, advantages and benefits of the Gore/Johnsburg area.
- the development of a quality brand for the community and area.
- · teaching individual businesses how to use the brand in their own marketing.
- · developing a community-wide resort marketing program.

Sensitive to the economic constraints of a community-based initiative to be paid for by public funds, Glen Group suggested a phased approach to this project, with phases implemented as budget allowed.

- The first phase focused primarily on research. Glen Group sought out available research on the current brand identity/identities of the Gore Mountain Region—including Johnsburg, Chester, Minerva, Blue Mountain, Blue Mountain Lake, North Creek, Indian Lake and Gore Mountain—as well as visitor patterns to the region.
- The firm then gathered information through a series of focus groups made up of stakeholders—
  representatives from the Chamber, business owners and/or staff members from local tourism businesses,
  developers and others—as recommended by the Chamber.

In the second phase, Glen Group developed

- a **brand brief** that describes the brand promise, brand personality and attributes, target market, and needs to communicate to this market. *We found that what the Gore Region offers* is the authentic Adirondacks experience, outstanding recreation and relaxation in an unspoiled mountain setting of great natural scenic beauty. The experience is genuine, active, accessible, and often brings back memories of childhood, which is when many people are introduced to the region.
- a logo and positioning tagline.
- a **brand guide** that includes formal written guidelines detailing how the branding is to be presented in media and in other usages.

We also presented a branding workshop to Gore Mountain Region businesses so they would know how to incorporate the region's new branding into their own marketing efforts.

#### ANATOMY OF A LOGO:

The mountains—the Adirondacks —dominate the image. The snowcapped mountain evokes Mt. Marcy and the start of the Hudson River, as well as Gore ski area. The colors evoke nature: The casual font implies fun and a casual brand.

Water is an important element in the overall brand. This shows the stream opening out into a larger body of water that's representative of the region's flatwater lakes and ponds.

The kayaker is symbolic of the outdoor recreational activities enjoyed in the area.

13

This tagline makes a strong connection with the region as a whole. It connotes an unspoiled and unique area.



(Left) A concept for seasonal banners to be used in village areas in the Gore Mountain Region. (Below) A poster displayed on shuttle buses to promote a local festival.



# 2. Main Street Oneonta, New York

Glen Group started by reviewing the research that the economic development agency had previously commissioned, as well as data on visitor patterns to the area. We then undertook further research with several trips to Oneonta where we gained valuable insights by conducting a series of focus groups designed to find out how Oneonta businesspeople, residents and community leaders felt about their community. Specifically we were able to ascertain

- how the region was perceived.
- the region's unique qualities and differential.
- its assets.
- how the region could be positioned to take advantage of its strengths and opportunities.

We found that Oneonta isn't so much a place, as it is a feeling. Those who know Oneonta love Oneonta because Oneonta offers the opportunity to enjoy life on every level, in every way. Qualities associated with the Oneonta brand included community, friendly, vibrant, warm, unexpected, a sense of balance, intellectually diverse, interesting, complete, genuine, authentic, easy, connected, simple, earthy, friendly, friendly, historic, arts and music.

The results of those focus groups and the earlier research enabled us to develop the Oneonta brand.

When the new **branding** was presented to the mayor, economic development agency and various key stakeholders, we received their enthusiastic approval. We then presented the branding to the community at a **special brand launch event** held in an historic theater that's in downtown Oneonta. At the event, we provided businesses with a **brand book** that showed how they could incorporate the branding into their own advertising, as well as examples of how the branding could be used to promote Oneonta through collateral and print advertising, banners, and outdoor advertising.

#### ANATOMY OF A LOGO:

Oneonta is green- in many ways. This typeface represents a bold, proud character, while at the same time hints at its roots and history; yet it has a

modern, forward look to it.

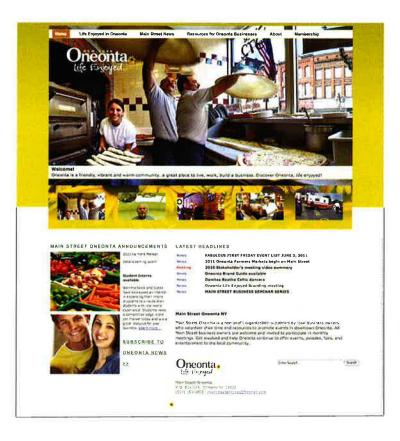
Oneonta life Enjoyed.

Oneonta IS Life Enjoyed. A location that calls back old friends and greets new ones. Oneonta is about its people and a good example of how life can be enjoyed. The casual typeface connotes a friendly, unpretentious community.

When working with visitors who are coming from a distance, the geographical location helps place the town on the map.

The flower not only is a nod to the art community, but the beauty of the area as well. Flowers are welcoming and add warmth to the brand. The Blackeyed Susan is indigenous to the region, as well.

Page 125





Above: Main Street Oneonta's website at www.mainstreetoneonta.com. Concepts for in-town banners (left) and a billboard (below).



# 3. Chittenden County RPC, Vermont

When Vermont's Chittenden County Regional Planning Commission (CCRPC) and the Chittenden County Metropolitan Planning Organization (CCMPO) merged, they contracted with us to develop a brand for the new organization.

Comprised of 19 municipal commissioners, and five at-large commissioners (representing Agriculture, Conservation/Environment, Socio-Economic/Housing, and Transportation), the new organization was charged with promoting the mutual cooperation of its 19 member municipalities, facilitating the appropriate development and preservation of the physical and human resources in Chittenden County, and overseeing the transportation investments in the county.

Our role: We took the Marketing & Branding Committee, the newly formed Chittenden County Regional Planning Commission (CCRPC) Board of Directors and other stakeholders through our unique branding process to determine the unique qualities and differential the new organization has, its assets, how they want the new organization perceived in the market, and how it should be positioned to take advantage of its strengths and opportunities.

We developed the **brand positioning** and the **brand launch strategy** that includes marketing, advertising and social media; prepared a **brand book /graphic standards manual** to ensure the logo and branding will be correctly utilized; and designed a website landing page that includes the new branding.

#### ANATOMY OF A LOGO:

The colors are a mix of warmth and cool. The blue and gray suggest a cool stability, while the warmer yellow suggests trust and security, and the green the natural landscape.

This icon is a graphic representation of the Commission as setting direction/pointing the way for communities. The circle speaks to the inclusive nature of the organization, the "C" to the Chittenden County and Communities. CHITTENDEN COUNTY RPC

Communities Planning Together

 The typeface is reminiscent of the handwritten script found on architectural and landscape plans.

The tagline succinctly explains what the organization does, but also reinforces the RPC's inclusiveness and spirit of collaboration.

Page 127

17

## Resumes

#### Nancy Clark

PO Box 797, Intervale, NH 03845 603-356-9885 • cell 603-398-9139 • nancy@glengroup.com

#### EXPERIENCE

- 1996–Present: President/Owner, Glen Group Inc., North Conway, NH. Formerly a client of Glen Group, she knows what makes client-agency relationships work, while her expertise in strategic planning, branding, and the development of marketing and communications strategies makes her an invaluable resource for our clients. Current responsibilities:
  - Overall management of Glen Group, including financial planning, account supervision, project management and new business development.
  - Direct strategic and tactical planning efforts for agency clients, with a specialization in market segmentation and brand development as it relates to overall organizational vision, core competencies and goals.

*Relevant clients:* New Hampshire Division of Economic Development, Gore Mountain Region, Chittenden Valley RPC, Oneonta NY, Cannon/Franconia Notch State Park, New Hampshire Department of Health & Human Services, NH Public Health Association, Pearl Izumi.

 1985–1996: Vice President, Marketing, Attitash Ski Resort, Bartlett, NH. Responsible for the departments of Marketing and Sales, Central Reservations, Rental and Retail Operations, Guest Services, Ticket Sales, and Summer Special Events. Also a member of the three-person Senior Management team responsible for the year-round operation of the entire resort.

#### **PROFESSIONAL & COMMUNITY INVOLVEMENT**

- Shooting Star Fund, North Conway, NH. Board of Directors, 2012.
- Mt. Washington Valley Economic Council, North Conway, NH. Past president; Board of Directors, 2004–present.
- New Hampshire Business & Industry Association, Concord, NH. Board of Directors, 2008–present.
- Leadership New Hampshire, 1996.
- University Of New Hampshire, Durham. Contract Professor, Tourism Marketing, Fall 1996.

#### **PROFESSIONAL HONORS**

- Featured in *New Hampshire Magazine* as one of the top five women in advertising in New Hampshire, May 2009.
- Glen Group named "The Best Small Agency With Big Ideas" by New Hampshire Magazine, 2008.
- Glen Group named Business of the Year for 2002 by the Mt. Washington Valley Chamber of Commerce.
- Named Mt. Washington Valley's Young Career Woman of the Year in 1987.

#### EDUCATION

• Long Island University/C.W. Post Campus, Brookville, NY. B.A. Communications/Journalism.

#### **Bruce Luetters**

West Side Road, North Conway, NH 03860 603-387-9105 • bruce@glengroup.com

#### **EXPERIENCE**

- 1998–Present: Art Director, Glen Group Inc., North Conway, NH. Current responsibilities:
  - · All aspects of printed media and collateral including: production, design and concept.
  - · Designer for new media, including coordination of web design with web development team.
  - · Social media: implementing and consulting on web-based and mobile solutions.
  - Specialties include: iphoneography, branding and logo design.
  - Involved in concept development, product and business launches.

*Relevant clients*: Pearl Izumi, Gore Mountain Region, Chittenden Valley RPC, Oneonta NY, Woodlands Credit Union, Globe Manufacturing, White Mountain Aquatic Foundation, NH Division of Economic Development, NH Division of Parks & Recreation/Conservation License Plate.

- **1997–1998: Art Director, Attitash Ski Resort,** Bartlett, NH. Responsible for all aspects of printed media, as well as Web site development.
- **1996–1997: Owner/Designer, 3Sixty Design,** freelance design business, N. Conway, NH. Specialized in traditional print media along with emphasis on Internet image design, Internet imaging and all aspects of Web graphic design.
- 1987–1996: Graphic designer & Art Director, Express Graphics, N. Conway, NH. Responsibilities included: All phases of graphic design for a print/design shop. Pre-press mechanicals and logo design to catalog and 4-color brochure design. Responsible for all forms of in-house marketing. Implemented system setup/maintenance with client filing system and back-ups.
- **1985–1987: Art Director, Independent-Granite State Publishing Co.,** Ctr. Ossipee, NH. Complete concept design for all printed media.
- 1982–1983: Assistant to Art Director, The Young Advertising Agency, Concord, NH. Responsible for: mechanical art, brochure map design and billboard design.

#### **EDUCATION**

- GEL Conference: Short for "Good Experience Live," Gel explores good experience in all its forms—in business, art, society, technology, and life.
- AIGA Conference. The largest design conference in the world.
- HOW Conference. The creativity, business and technology conference for graphic designers.
- The Design Conference That Just Happens To Be In Park City.
- New England College, Henniker, NH. B.A. Visual Arts.

#### Kristopher Mariani

468 Upper Ridge Road, Bridgton, ME 04009 207-632-3046 • kris@glengroup.com

#### EXPERIENCE

- 1998–Present: Art Director, Glen Group Inc., North Conway, NH. Current responsibilities:
  - Concepting and design of integrated marketing campaigns including ad campaigns, print materials, websites and brand identity packages. Print materials include magazines, collateral, direct mail and advertising campaigns. Trade show booth design.
  - Art direction of photography and photography.
  - Specialties include: branding and innovative marketing solutions. *Relevant clients*: Carlisle Wide Plank Floors, Bridleway USA, Cannon/Franconia Notch State Park, NH Division of Economic Development/NH Business Resource Center, Starting Point.
- **1997–1998: Project Assistant/Production Designer, Brown & Company,** Portsmouth, NH. Started as an intern. Progressed to be responsible for production of print materials and in-house photography. Assisted senior designers. Involved in concepting and team project development.

#### **EDUCATION**

- AIGA Conference. The largest design conference in the world.
- HOW Conference. The creativity, business and technology conference for graphic designers.
- The Design Conference That Just Happens To Be In Park City, 2003.
- Wheaton College, Norton, MA. B.A. Studio Art

#### Donna Stuart

33A Sands Circle, Center Conway NH 03813 603-447-5631 • donna@glengroup.com

#### EXPERIENCE

- 1983–Present: Glen Group Inc., North Conway, NH. Current responsibilities:
  - Copywriter: Conceptualizes and develops materials for publications, print, radio, websites and online advertising; direct mail; newspaper and magazine articles; press releases; research; branding.
  - Editor of publications: Has overseen all Glen Group publications including SkiNH (1983-2010), *Bar Harbor Visitors Guide, Trees of Maine,* and others.
  - Strategic planning for client accounts.
  - Search engine marketing—develops, implements and manages regional, national and international pay-per-click campaigns, primarily on Google and Facebook. Also online advertising and website statistical analysis and reports.
  - Website documentation and client training in the use of their website's content management system.
  - · Also involved in new business development.

*Relevant clients*: NH Division of Economic Development, Pearl Izumi, Shires Equestrian Products USA, Bridleway USA, Gore Mountain Region, Southern NH Planning/General John Stark Scenic Byway, Spaulding Youth Center.

• **Ongoing: Freelance writer.** Regular contributor to *Portland Magazine*, the city magazine of Portland, Maine.

#### **COMMUNITY INVOLVEMENT**

 Instructor, Taoist Tai Chi Society USA, 2002–present. Also board member of the New England branch (1995–present, current board president), and member of the Northeast Regional Management Committee (2005–present).

#### **EDUCATION**

Bates College, Lewiston, ME. B.A. English.

#### **Stacey Burke**

33A Sands Circle, Center Conway NH 03813 603-447-5631 • donna@glengroup.com

#### EXPERIENCE

- 2011–Present: Glen Group Inc., North Conway, NH. Current responsibilities:
  - Project management: coordination of all in-house projects including liaison with subcontractors (media, printers, photographers and others),

*Relevant clients:* Globe Manufacturing, Cannon Mountain/Franconia Notch State Park. Woodlands Credit Union, CooperCargillChant, Settlers Green

- **2002-2005: Settlers' Green,** North Conway, NH. Assistant Manager at Tommy Hilfiger Outlet, and sales associate, assistance manager/merchandising manager at Banana Republic Outlet.
- 1999-2002: Monster.com, Maynard, MA.
  - Assistance Product Manager: Conducted research and prepared reports and presentations for ChiefMonster. Monster Talent Market/Temporary, Contract, and Project, and Global Gateway.
  - Field Member Services Representative: Processed and billed orders; assisted customers on a daily basis; conducted on-site demonstrations; and attended trade shows.
  - Voluntary Marketing Promotions Street Team
  - Telesales Member Services Representative: Processed and billed orders; assisted customers on a daily basis; technical problem solving

#### **EDUCATION**

• Dean College, Franklin, MA. AA in Accounting.

# **City of Rochester**

OFFICE OF THE DIRECTOR OF FINANCE FINANCE OFFICE 41 WAKEFIELD STREET ROCHESTER NH 03867 BLAINE COX VOICE 603.332.7609 FAX 603.335.7589 E-MAIL: blaine.cox@rochesternh.net

#### AGENDA BILL

- TO: Mayor Jean and Rochester City Council
- FROM: Blaine Cox, Director of Finance & Administration
- DATE: February 12, 2014
- CC: City Manager Fitzpatrick

The City's Audit firm, Vachon Clukay & Company, PC, has completed the City's Comprehensive Financial Report for the fiscal year July 1, 2012 through June 30, 2013. Mr. Jarad Vartanian, CPA who served as the firm's Senior Audit Team Manager will be present at your City Council Workshop on February 18, 2014 to present his findings with regard to the City's financial statements.

Supplemental Information:

Audit Due to Council per City Ordinances:

11.13 Annual Report of City Receipts and Expenditures.

The City Manager shall annually, before the last day of January, present the independent auditors' report, in accordance with section 11.15 of this ordinance, of the preceding year.

#### 11.15 Audit of City Accounts.

An independent audit of all accounts of the City shall be made annually by certified public accountants selected by the City Council and experienced in municipal accounting in accordance with the provisions of Section 46 of the Rochester City Charter.

Purpose of a Financial Audit:

The purpose of financial statements is to communicate financial conditions and operating results to both internal users (City Councilors, City Manager, Department Heads) and external audiences (public, auditors, state & federal government).

The objective in an annual financial audit is to render an opinion on whether the information appearing in a set of financial statements is presented fairly in conformity with generally accepted accounting principles (GAAP).

Annual audits are conducted after the transactions have occurred, and are performed in accordance with generally accepted auditing standards (GAAS).

# The annual audit results in an "opinion" as to the degree the client (and any third parties) may rely on the financial statements of the governmental entity.

This page intentionally left blank

#### PANHANDLING ORDINANCE

#### **CHAPTER 31**

#### PANHANDLING

#### 31.1 Intent of Ordinance.

This ordinance is adopted in order to, and for the purpose of: (a) protecting persons from threatening, intimidating or harassing behavior; (b) keeping public places safe for use by all members of the community; and (c) maintaining and preserving public places where all of the community can interact in a peaceful manner.

This ordinance is also intended and adopted for the purpose of providing for the free flow of pedestrian and vehicular traffic on streets and sidewalks in the City.

This ordinance is intended to promote the health, safety and welfare of all those that live, work or visit the City.

#### 31.2 <u>Definitions</u>.

The following definitions shall apply in the interpretation and enforcement of this ordinance:

**a) Solicit/Solicitation** - The spoken, written, or printed word and/or such other act(s) or bodily gesture(s) as are undertaken and/or engaged in, in furtherance of the purpose of immediately obtaining money or any other object of value from another person without the exchange of corresponding equivalent compensation therefor.

**b).** Aggressive Manner – (1) Knowingly or recklessly making any physical contact with, or engaging in the touching of, another person, or any approaching within an arm's length of such other person, except with such other person's consent; in the course of a solicitation;

(2) Knowingly or recklessly follows a person being solicited if such conduct is:

i) likely to cause any reasonable person to fear imminent bodily harm or the commission of a criminal act upon the person being solicited and/or followed, or to a person in the company of the person being solicited and/or followed, or upon and/or with regard to property in the person's possession or hat of a person in the company of such person; or

ii)..likely to intimidate the person being solicited and/or followed, or to a person in the company of the person being solicited and/or followed, into responding affirmatively to the solicitation.

(3) Knowingly or recklessly continuing to solicit within five feet of the person being solicited after the person has made a negative response to such solicitation, if continuing the solicitation is:

i) likely to cause any reasonable person to fear imminent bodily harm or the commission of a criminal act upon property in the person's possession; or ii) likely to intimidate the person being solicited and/or followed the person being solicited and/or followed, or any person in the company of the person being solicited and/or followed into responding affirmatively to the solicitation;

(4) Knowingly or recklessly blocks the safe or free passage of the person being solicited and/or followed, or requires the driver of a vehicle, to take evasive action (including stopping, slowing down, or not accelerating) to avoid physical contact with the person making the solicitation;

(5) Knowingly or recklessly using words:

i) likely to cause any reasonable person to fear imminent bodily harm or the commission of a criminal act upon property in the person's possession; or

ii) likely to intimidate the person into responding affirmatively to the solicitation; or

(6) Knowingly or recklessly approaches the person being solicited in a manner that is:

i) likely to cause any reasonable person to fear imminent bodily harm or the commission of a criminal act upon property in the person's possession; or

ii) likely to intimidate the person being solicited and/or followed into responding affirmatively to the solicitation.

(7) Knowingly or recklessly makes any physical contact with or touches another person's property including but not limited to their vehicle, or approaches within an arm's length of the person's property, except with the person's consent; in the course of the solicitation.

**c).** Automated Teller Machine -. A device, linked to a financial institution's account records, which is able to carry out any of the following transactions, such as but not limited, to account transfers, deposits, cash withdrawals, balance inquiries, and mortgage and loan payments.

**d**). Automated Teller Machine Facility - The area comprised of one or more automated teller machines, and any adjacent space which is made available to banking customers after regular banking hours.

e) **Banking Organization** - Any bank, trust company, private banker, savings bank, industrial bank, safe deposit company, savings and loan association, mutual and guaranty savings bank; cooperative bank; building and loan association; credit union; other financial institution organized and operating under the banking laws of the State of New Hampshire; small loan company; first mortgage banker or broker; second mortgage home loan lender; motor vehicle sales finance company; retail sellers of motor vehicles; debt adjusters; and mortgage servicer and investment company as defined in the Rules of the New Hampshire Banking Department.

**f) Private Place** - Any area owned by a private individual(s), business, or organization including any structure and all property surrounding.

**g**) **Roadway** - Any area that is, or can be, traveled on or by a motor vehicle, including but not limited to paved and non-paved roads, parking spaces, and shoulder of roads.

h) Deception - Any spoken, written or gestured non-truthful statement.

#### 31.3 Aggressive Panhandling Prohibited.

**a**). No person shall knowingly or recklessly solicit in an aggressive manner in a public place.

**b**) No person shall knowingly or recklessly solicit within 50 feet of an automated teller machine or an entrance or exit of an automated teller machine facility.

c) No person shall knowingly or recklessly solicit within 50 feet of any entrance or exit of a banking organization or a licensed casher of checks during its business hours.

**d**) No person shall knowingly or recklessly solicit when either the person soliciting or the person being solicited is in a bus shelter or at a bus stop.

e) No person shall knowingly or recklessly solicit within 50 feet of any entrance or exit of any business or organization during its business hours.

f) No person shall knowingly or recklessly solicit from the median of any public road.

g) No person shall solicit on private property, even if the property is open to the public, without the owner's written consent.

h) No person shall step into the roadway to collect any money or other object of value resulting from solicitation.

i) No person shall solicit through deception.

This page intentionally left blank



### **City of Rochester Formal Council Meeting**

## **AGENDA BILL**

NOTE: Agenda Bills are due by 10 AM on the Monday the week before the City Council Meeting.

AGENDA SUBJECT Chapter 31 of the General Ordinances of the City of Rochester is being referred back to the City Council from the Codes and Ordinances Committee.

COUNCIL ACTION ITEM  $\square$ FUNDING REQUIRED? YES NO INFORMATION ONLY \* IF YES ATTACH A FUNDING RESOLUTION FORM

RESOLUTION REQUIRED? YES 🛛 NO 🗌

FUNDING RESOLUTION FORM? YES NO

AGENDA DATE	2014-02-18		
DEPT. HEAD SIGNATURE	Kelly Walters, City Clerk Original signature of file with the City Clerk's office		
DATE SUBMITTED	2014-02-12		
ATTACHMENTS YES 🛛 NO 🗌	* IF YES, ENTER THE TOTAL NUMBER OF PAGES ATTACHED		
COMMITTEE SIGN-OFE			

#### OMMITTEE SIGN-OFI

COMMITTEE The Codes and Ordinances		
Committee		
CHAIR PERSON Peter Lachapelle	Peter Lachapelle, Chair of the Codes and	
	Ordinances Committee	
	Original signature of file with the City Clerk's office.	

#### DEPARTMENT APPROVALS

DEPUTY CITY MANAGER	Blaine Cox, Deputy City Manager Original signature of file with the City Clerk's office.
CITY MANAGER	Daniel Fitzpatrick, City Manager Original signature of file with the City Clerk's office.

#### **FINANCE & BUDGET INFORMATION**

DIRECTOR OF FINANCE APPROVAL	
SOURCE OF FUNDS	
ACCOUNT NUMBER	
AMOUNT	
APPROPRIATION REQUIRED YES NO	

LEGAL AUTHORITY	
Chapter 31 reviewed by City Solicitor Wensley	

#### CC FY14 02-18 AB 32 (Panhandling)

#### SUMMARY STATEMENT

The City of Rochester adopted a panhandling ordinance last year. The Codes and Ordinances Committee has reviewed Chapter 31 and is now sending it back to the City Council.

explain. Councilor Hamann has owned his property for forty years and in the last ten years if there were issues the insurance company made him aware of them. He felt that this is overkill.

Mr. Grant stated that they are following the State RSA, with exception for the right to enter. Councilor Hamann suggested letting the state handle the issue. Mr. Grant explained the state does not do it, as they debated further.

Councilor Gray suggested a compromise. His thought was to have a form, for the landlord and the tenant to do the inspection, which gets sent to the City. He felt that a safe and healthy place to live needs to be provided.

Councilor Collins felt that they were taking on more than they could handle and he questioned section 44.8 on liens and demolitions. He felt that there was a little overkill. Mr. Grant explained this section had the same language as the States RSA.

Councilor Gates stated that federal regulations are broken every day of the year. How many more rules and regulations do they want to impose and how many more can they tolerate.

Councilor Varney asked that the department come back with a complaint driven proposal. Councilor Lachapelle agreed that this ordinance needs to be softer and he asked that Mr. Grant and Mr. Perkins bring it back to the March meeting.

#### 8. Panhandling Ordinance Discussion

Matthew Beaulieu, Assistant Vice President, Service Credit Union, addressed the Codes and Ordinances Committee regarding panhandling. He recently sent Mayor Jean a letter, which can be found in the packet, about this issue. Mr. Beaulieu reviewed the letter with the committee. Mr. Beaulieu explained some of the incidents that have happened in his parking lot. One panhandler actually reached into a customer's car. He does not want to see this ordinance go away. The credit union has seen an eighty-five percent reduction in members and staff being solicited because of this ordinance. Mr. Beaulieu is concerned for the safety of his customers and his employees.

Councilor Varney asked if the ATM was on their property. Mr. Beaulieu stated that it was on their property. Councilor Varney stated that he could take other action where it is on their property. Mr. Beaulieu explained yes, but it was easier to take steps against this type of panhandling because of the ordinance.

Fred Leonard, resident, stated that he was opposed to the panhandling ordinance from the beginning and he feels that there are current laws that will address the Service Credit Union's issues. He stated that the individual that reached into someone's car is breaking the law and the current laws are in place for this. He explained that panhandling is protected by the first amendment. Mr. Leonard also explained that he understood some individuals such as the elderly could feel intimidated by a panhandler. Currently we live in a diverse community and society and no one likes to be solicited. He would like them to find some areas to address the illegal aspects of this issue. He thanked the Codes and Ordinances Committee for their time.

Councilor Lachapelle asked for a motion to go into non-public for a legal consultation on the matter. Mayor Jean motioned to go into non-public, but it was determined that legal representation was not present for the committee. They withdrew from going into non-public.

Councilor Varney said that the panhandling has two issues. Roadways and "aggressive" panhandling.

Councilor Lachapelle did not want to make any new proposals to the City Council at this time. He wanted to wait for further information and keep it in committee until next month pending anything new.

Councilor Varney explained that he has proposed language under Chapter 63, Rights of Pedestrians, which should be looked at next month. He took the Concord, NH ordinance into review when making this proposal. This will add Sections 63.2 and 63.3. Councilor Varney also suggested looking at the definition of aggressive panhandling to make it more defined. Per his discussion with Chief Allen, aggressive panhandling does not meet the standard of disorderly conduct.

Councilor Lachapelle wanted to request a special meeting for the existing Workshop Meeting on February 18, 2014. The Codes and Ordinances Committee were in agreement.

Councilor Varney **MOVED** to recommend repealing the existing panhandling ordinance, Chapter 31, and bring to the full City Council on February 18, 2014. Councilor Lachapelle seconded the motion. The **MOTION CARRIED** by a unanimous voice vote.

Mayor Jean asked if there would be a forthcoming replacement for Chapter 31. Councilor Lachapelle stated not at this time. He is keeping it in committee and looking for legal counsel and more recommendations.

#### 9. Other

No other topics were discussed at this time

#### **10. Adjournment**

Councilor Lauterborn **MOVED** to **ADJOURN** the Committee meeting at 9:08 PM. Councilor Gates seconded the motion. The **MOTION CARRIED** by a unanimous voice vote.

Respectfully submitted,

Nancy Carignan Assistant City Clerk

### RESOLUTION REGARDING THE RENAMING AND RENUMBERING PORTIONS OF CALEF HIGHWAY, NH RTE 125, GONIC RD., CHARLES ST., HANCOCK ST., COLUMBUS AVE, COLUMBUS AVE. EXT, OLD DOVER RD., ANCTIL CT., GEAR RD., MAIN ST., HANSON ST., AND ROCHESTER NECK RD.

# BE IT RESOLVED BY THE MAYOR AND CITY COUNCIL OF THE CITY OF ROCHESTER, AS FOLLOWS:

That the so-called Rochester E-911 Committee, acting in conjunction with such other City Boards, Agencies and/or Entities, as it may deem necessary to carry out the intent of this Resolution, is hereby authorized to take any, and all, steps necessary, and/or required, by the provisions of NH RSA 231:133 and/or NH RSA 231:133-a and by Sections 15.9, 15.9-a and/or 15.9-b of the General Ordinances of the City of Rochester to effectuate the renaming, renumbering or such other actions permitted by such Statutes/Ordinances as the said Rochester E-911 Committee deems necessary and or appropriate and in the best interests of the City of Rochester and/or its residents and/or property owners. This page intentionally left blank



## **City of Rochester Formal Council Meeting**

## AGENDA BILL

#### NOTE: Agenda Bills are due by 10 AM on the Monday the week before the City Council Meeting.

AGENDA SUBJECT Renaming and/or Renumbering Portions of Calef Highway, Rte 125, Gonic Rd, Charles Street, Columbus Avenue, Columbus Avenue Ext., Old Dover Road, Anctil Court, Gear Road, Main Street, Hanson Street, and Rochester Neck Road to comply with E-911 Standards

Council Action ItemX or Information Only	Funding Required? Yes No_X
Send to Council Committee?	Funding Worksheet Attached? Yes No_X
Council Resolution Required? Yes_X No	Coming From Committee? Yes_X_ No Recommendation Attached? Yes_X_ No

AGENDA DATE				
	February 18, 2014			
DEPT. HEAD SIGNATURE				
	Original signature on file with the City Clerk's office			
	Jim Campbell, Chief Planner			
DATE SUBMITTED	February 12, 2014			
ATTACHMENTS Yes				
No 🗆				
COMMITTEE SIGN-OFF				

COMMITTEE: E-911					
CHAIR PERSON: Fire Chief Norman Sanborn	Original signature on file with the City Clerk's office Norm Sanborn, Fire Chief				

#### **DEPARTMENT APPROVALS**

DEUPTY CITY MANAGER	Original signature on file with the City Clerk's office				
CITY MANAGER	Original signature on file with the City Clerk's office				
	Dan Fitzpatrick, City Manager				

#### FINANCE & BUDGET INFORMATION

DIRECTOR OF FINANCE APPROVAL	
SOURCE OF FUNDS	N/A
SOURCE ACCOUNT NUMBER	N/A
EXPENDITURE AMOUNT	N/A
APPROPRIATION REQUIRED Yes No	

#### LEGAL AUTHORITY

City of Rochester, NH General Ordinance Chapter 15, Sections 15.9-a & 15.9-b

and

New Hampshire RSA's 231-133 & 231-133-a

#### CC FY14 02-18 AB 31 (E-911 Committee Recommendation)

#### SUMMARY STATEMENT

The E-911 Committee has worked for several years on renaming and/or renumbering portions of Calef Highway, Rte 125, Gonic Rd, Charles Street, Columbus Avenue, Columbus Avenue Ext., Old Dover Road, Anctil Court, Gear Road, Main Street, Hanson Street, and Rochester Neck Road to comply with State and Local E-911 Standards. The change is this: a Columbus Avenue designation will begin where it currently begins at the intersection of Wakefield Street and extend all the way to the Spaulding Turnpike (Exit 12); a Gonic Road designation will begin at the Spaulding Turnpike (Exit 12) and extend all the way to the Barrington town line

The City Council voted to accept this recommendation at their March 06, 2012 meeting. Notices have been mailed to each affected property owner several times over the last two years; all owners are aware of the March 28, 2014 effective date. The purpose of this agenda bill is to hold this public hearing and vote again to accept this recommendation, to comply with NH RSA 233-133-a.

.

#### **RECOMMENDED ACTION**

The E-911 Committee recommends that City Council vote to accept the address changes, as outlined on the attached list, with an effective date of March 28, 2014.

Seth Creighton Staff Planner Planning Department City Hall – Second Floor 31 Wakefield Street Rochester, NH 03867-1917 (603) 335-1338 Phone (603) 335-7585 Fax seth.creighton@rochesternh.net



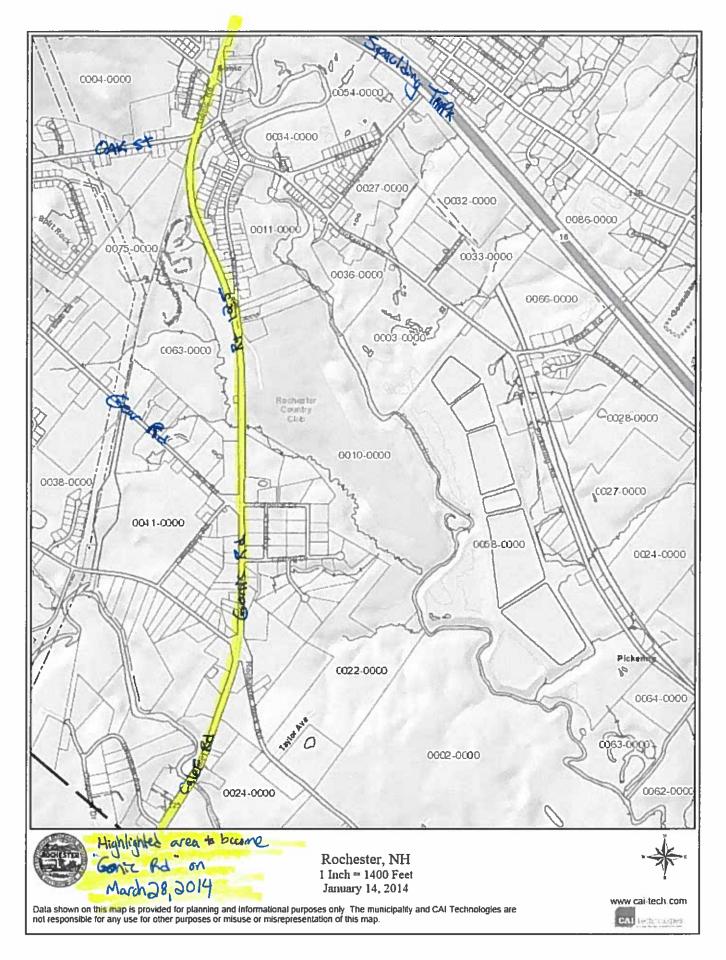
TO:	Rochester City Council
FROM:	Seth Creighton, City of Rochester Staff Planner and E-911 Committee Member, on Behalf of the E-911 Committee
DATE:	February 11, 2014
SUBJECT:	E-911 Recommendation for Columbus Ave and Gonic Rd Address Changes

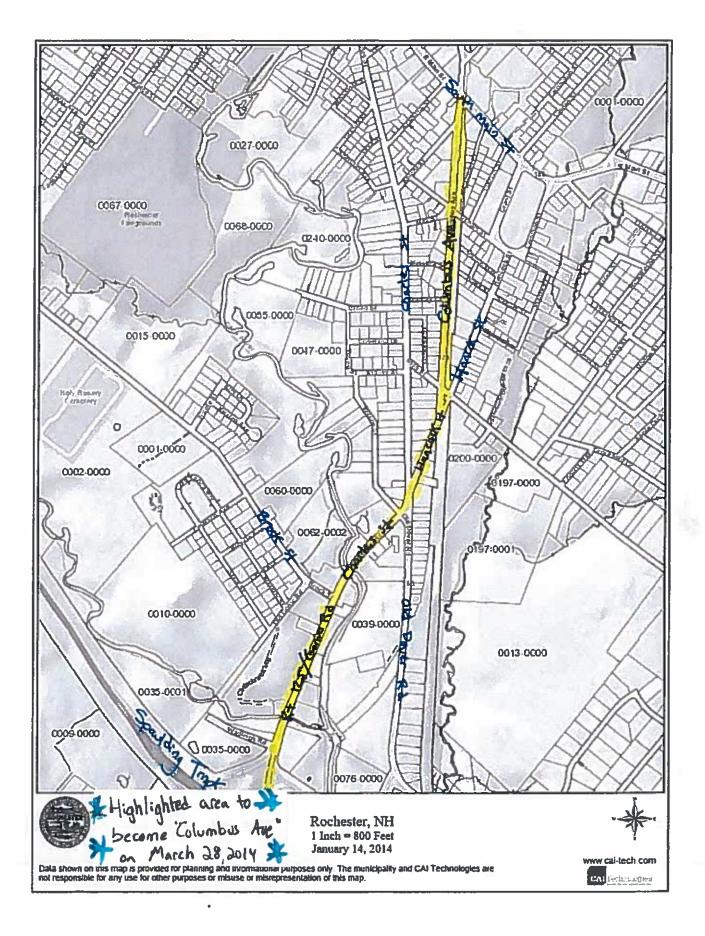
The E-911 Committee fully supports renaming and/or renumbering portions of Calef Highway, Rte 125, Gonic Rd, Charles Street, Columbus Avenue, Columbus Avenue Ext., Old Dover Road, Anctil Court, Gear Road, Main Street, Hanson Street, and Rochester Neck Road to comply with E-911 Standards.

0112-0003-0000	0	COLUMBUS AVE EXT	38 Columbus Avenue	railroad		NH NORTHCOAST CORP		PO BOX 429	OSSIPEE	NH	03864
0112-0003-0000	20	COLUMBUS AVE	20 Columbus Avenue	apartments		ENCORE MILL LIMITED PARTNER	SHIP %ROCHESTER HOUSING	WELLSWEEP ACRES	ROCHESTER	NH	03867
0120-0318-0000	0	COLUMBUS AVE	144 Columbus Avenue	railroad		NH NORTHCOAST CORP		P O BOX 429	OSSIPEE	NH	03864-0429
0120-0319-0000	40	COLUMBUS AVE	250 Columbus Av enue	Business	Knights of Columbus	COLUMBUS AVE FREIGHT HOUSE INC		40 COLUMBUS AVE	ROCHESTER	NH	03867-2752
0120-0320-0000 0120-0326-0000	0 41	COLUMBUS AVE COLUMBUS AVE	324 Columbus Avenue	Business	Credit Untion	SERVICE CREDIT UNION ROCHESTER LODGE OF ELKS # 1393	% ASSESSING DEPT	19 WAKEFIELD ST P O BOX 1393	ROCHESTER	NH	03867-1915 03866-1393
0120-0326-0000	35	COLUMBUS AVE	295 Columbus Avenue 197 Columbus Avenue	Business Business	Elks Club Lamper Bldg	LAMPER DAVID		35 COLUMBUS AVE STE 201	ROCHESTER ROCHESTER	NH	03867-2746
0120-0400-0000	0	HANSON ST	141 Columbus Avenue	city	Euriper biog	CITY OF ROCHESTER		31 WAKEFIELD ST	ROCHESTER	NH	00001 2140
0120-0409-0000	23	COLUMBUS AVE	59 Columbus Avenue	residential		ROCHESTER HOUSING AUTHORITY %	WELLSWEEP ACRES	77 OLDE FARM LN	ROCHESTER	NH	03867
0120-0424-0000	0	COLUMBUS AVE EXT	28 Columbus Avenue	state		STATE OF NEW HAMPSHIRE	DEPT OF TRANSPORTATION	1 HAZEN DR	CONCORD	NH	03301
0125-0003-0000 0125-0151-0000	0	COLUMBUS AVE COLUMBUS AVE	424 Columbus Avenue	city		CITY OF ROCHESTER CITY OF ROCHESTER		31 WAKEFIELD ST 31 WAKEFIELD ST	ROCHESTER ROCHESTER	NH	
0125-0151-0000	0	COLUMBUS AVE	536 Columbus Avenue 588 Columbus Avenue	city city		CITY OF ROCHESTER		31 WAKEFIELD ST	ROCHESTER	NH	+
0125-0152-0000	75	COLUMBUS AVE	565 Columbus Avenue	residential		OSTERMAIER DENNIS H		75 COLUMBUS AVE APT A	ROCHESTER	NH	03867-3449
0125-0169-0000	65	COLUMBUS AVE	547 Columbus Avenue	Business	KFC Restaurant	KENTUCKY FRIED CHICKEN	% CONIFER	P O BOX 500	NEW GLOUCESTER		04260
0125-0170-0000	0	COLUMBUS AVE	539 Columbus Avenue	vacant lot		NICHOLS PETER		60 SO MAIN ST	ROCHESTER	NH	03867
0125-0171-0000	51	COLUMBUS AVE	531 Columbus Ave Unit 1-2 & 3		Jimmy Jones (1)- Book store(2) -vacent unit (3)	NICHOLS PETER		60 SO MAIN ST	ROCHESTER	NH	03867
0128-0019-0000 0128-0204-0000	87	COLUMBUS AVE HANCOCK ST	597 Columbus Avenue 636 Columbus Avenue	Business city	Foot Doctor	DINELLA JOHN J & SHARLENE R CITY OF ROCHESTER		7 ROCKLEDGE RD 31 WAKEFIELD ST	ROCHESTER ROCHESTER	NH	03867-4585
0128-0216-0000	70	HANCOCK ST	642 Columbus Avenue	old building		WASS ROBERT H & JANE E		72 FULLERTON SHORE	WOLFEBORO	NH	03894-4015
0128-0217-0000	72	HANCOCK ST	646 Columbus Avenue	residential		NICHOLS CHERIE L & DONALD W		72 HANCOCK ST	ROCHESTER	NH	03867-3429
0128-0218-0000	74	HANCOCK ST	652 Columbus Avenue	Business	BP Gas Station	LEEMILTS PETROLEUM INC % GETTY	REALTY GROUP	125 JERICHO TURNPIKE STE		NY	11753
0128-0219-0000	84	HANCOCK ST	656 Columbus Avenue	Business	Future Luis Garden	W & P RESTAURANT CORP		183 CHARLES ST	ROCHESTER	NH	03867
0131-0001-0000 0131-0002-0000	12	GONIC RD GONIC RD	716 Columbus Avenue 724 Columbus Avenue	vacant lot Business	Wild Willys Restaurant	PARTNERS HALEY & RICHARD PARTNERS HALEY & RICHARD		12 GONIC RD 12 GONIC RD	ROCHESTER ROCHESTER	NH	03867 03867
0131-0002-0000	12	GONIC RD	736 Columbus Avenue	residential	AANIA AANIAS LICERARIA	SMITH WILLIAM H & DARLINE D		14 GONIC RD	ROCHESTER	NH	03867-3925
0131-0004-0000	16	GONIC RD	742 Columbus Avenue	city		CITY OF ROCHESTER		31 WAKEFIELD ST	ROCHESTER	NH	
0131-0005-0000	18	GONIC RD	750 Columbus Avenue	Business	Dentist	26 DERRY ROAD REALTY	HOLDINGS LLC	18 GONIC RD	ROCHESTER	NH	03867-3925
0131-0006-0000	17	GONIC RD	725 Columbus Avenue	Business	Quick Cash	FRISBEE GEORGE E &	DIANE L % QUICK CASH	17 GONIC RD	ROCHESTER	NH	03867-3926
0131-0007-0000	7	GONIC RD	717 Columbus Avenue	vacant lot	Advance Auto	MCMANUS ROUTE 125 LLC		112 GATES ST	PORTSMOUTH	MA	03801
0131-0062-0000 0132-0015-0000	88	GONIC RD HANCOCK ST	703 Columbus Avenue 664 Columbus Avenue	Business Business	Advance Auto Thrift Shop/Church	BROOKVILLAGE WEST PARTNERSHIP ABIQUIU LLC	%JERRY LEVIN GENERAL	56 KEARNEY RD P O BOX 4008	NEEDHAM PORTSMOUTH	NH	02494-2507 03802-4008
0132-0040-0000	200	CHARLES ST	694 Columbus Avenue	Business	Credit Untion	NORTHEAST CREDIT UNION	% ACCOUNTING DEPT	P O BOX 1240	PORTSMOUTH	NH	03802-1240
0132-0043-0000	190	CHARLES ST	682 Columbus Avenue	Business	Steve's Ice Cream	SWD PROPERTY MANAGEMENT LLC		750 EXETER RD	HAMPTON	NH	03842
0132-0045-0000	4	GONIC RD	710 Columbus Avenue	Business	old stove shop	MCMANUS LAWRENCE P		112 GATES ST	PORTSMOUTH	NH	03802-1240
0132-0046-0000	195	CHARLES ST	691 Columbus Avenue	Business	Jiiffy Lube	JIFFY LUBE INTERNATIONAL %	% TAX DEPARTMENT PROPERTY	P O BOX 4369	HOUSTON	TX	77210-4369
0132-0047-0000 0132-0048-0000	185 183	CHARLES ST CHARLES ST	673 Columbus Avenue 667 Columbus Avenue	Business Business	Cleary Cleaners Luis Chinese	185 CHARLES ST LLC LAMPES LEON		14 NATURE LN 36 LAWRENCE RD	ROCHESTER DERRY	NH NH	03867 03038-4191
0132-0048-0000	181	CHARLES ST	663 Columbus Avenue	Business	Collins Sports	MARCOTTE STEPHEN G &	MARCOTTE NICHOLAS P	32 STILLWATER WAY	BARRINGTON	NH	03825
0137-0001-0000	26	GONIC RD	754 Columbus Avenue	Business	Stop & Go Store	JOHNSON JOSEPH L		P O BOX 1701	ROCHESTER	NH	03866-1701
0137-0002-0000	0	OLD DOVER RD	760 Columbus Avenue	vacant lot		NORTHERN UTILITIES INC	% UNITIL NORTHERN UTILITIES	6 LIBERTY LANE WEST	ACCOUNTS PA HAMPTON	NH	03842
0137-0003-0000	32	GONIC RD	770 Columbus Avenue	vacant lot		NORTHERN UTILITIES INC	% UNITIL NORTHERN UTILITIES	6 LIBERTY LANE WEST	ACCOUNTS PA HAMPTON	NH	03842
0137-0036-0000	0	OLD GONIC RD	767 Columbus Avenue	vacant lot		CHHAVI HOSPITALITY LLC		13 WADLEIGH RD	ROCHESTER	NH	03867
0137-0037-0000 0137-0038-0000	21	GONIC RD GONIC RD	763 Columbus Avenue 755 Columbus Avenue	city Business	Headliners store	CITY OF ROCHESTER 53 DEERWOOD HOLLOW LLC		31 WAKEFIELD ST 37 EAST HOLLIS ST	ROCHESTER NASHUA	NH	03060-2928
0138-0001-0000	93	MAIN ST	48 Gonic Road	residential		TAYLOR TROY J & KAREN I		93 MAIN ST	ROCHESTER	NH	03839-5217
0138-0054-0000	0	RTE 125	64 Gonic Road	city		CITY OF ROCHESTER		31 WAKEFIELD ST	ROCHESTER	NH	
0138-0081-0000	0	RTE 125	73 Gonic Road	railroad		BOSTON & MAINE RAILROAD		IRON HORSE PARK HIGH ST	NORTH BILLERICA	MA	01862
0138-0081-0001	0	RTE 125	81 Gonic Road	railroad	Desilesses	BOSTON & MAINE RAILROAD		IRON HORSE PARK HIGH ST	NORTH BILLERICA	MA	01862
0138-0113-0000 0138-0113-0001	69 67	GONIC RD GONIC RD	59 Gonic Road 51 Gonic Road	Business Business	Bootleggers Auto center	TARGHEE REALTY LLC MBS PROPERTIES LLC		221 DOCKHAM SHORE RD 35 SHERMAN ST	GILFORD ROCHESTER	NH	03249 03867
0138-0114-0000	2	ANCTIL CT	45 Gonic Road	Business	Car wash	TRI CITY CAR WASH, LLC		2 ANCTIL CT	ROCHESTER	NH	03839-5524
0258-0011-0000	184	GONIC RD	326 Gonic Road	residential		FIVE SAWYER AVENUE REALTY	TRUST % BRIAN P CASSIDY	1 WINTER ST	ROCHESTER	NH	03867
0258-0031-0000	201	GONIC RD	357 Gonic Road	Business	Irving Gas station	COLE IO ROCHESTER NH LLC	% COBALT PROPERTIES	55 UNION ST STE 700	SAINT JOHN	NB	E2L 5B7
0258-0033-0000	3	GEAR RD	343 Gonic Road	Business	RV sales	LAMOUREUX FAMILY REVOCABLE	LIVING TRUST % TRUSTEES	360 TENERIFFE RD	MILTON	NH	03851
0258-0061-0000 0258-0062-0000	187	GONIC RD RTE 125	323 Gonic Road 271 Gonic Road	Business state	Gonic strip mall	ASTORIA BLVD REALTY CORP STATE OF NEW HAMPSHIRE		P O BOX 485 P O BOX 483	ALSTEAD CONCORD	NH	03602
0262-0013-0000	0	RTE 125	372 Gonic Road	vacant lot		LANDRY EUGENE RICHARD JR	& GILMORE RICHARD JAMES	341 GREEN HILL RD	BARRINGTON	NH	03825
0262-0014-0000	0	RTE 125	378 Gonic Road	Business	Clement Auto	LANDRY EUGENE RICHARD JR	& GILMORE RICHARD J	341 GREENHILL RD	BARRINGTON	NH	03825
0262-0015-0000	210	GONIC RD	380 Gonic Road	Business	T he old V- Twin cycles	RIVARD, ROBERT & BRENDA		85 WINKLEY FARM LN	ROCHESTER	NH	03839
0262-0016-0000		GONIC RD	398 Gonic Road	residential	Omited Quickl	ALBERT CAROLE A		230 GONIC RD	ROCHESTER	NH	03839-4923
0262-0017-0000 0262-0018-0000	248	GONIC RD RTE 125	412 Gonic Road 4 Rochester Neck Road	Business residential	Goulet Supply	GPP PROPERTIES 1995-2 LLC GPP PROPERTIES 1995-2 LLC		6 STORRS ST 6 STORRS ST	CONCORD CONCORD	NH NH	03301 03301
0262-0018-0000	3	ROCHESTER NECK RD	438 Gonic Road	Business	Veterinary office	MOON THOMAS A TRUST	%MOON THOMAS A TRUSTEE	3 ROCHESTER NECK RD	ROCHESTER	NH	03839-4801
0262-0028-0000	6 A	CALEF HWY	458 Gonic Road	Business	Rochester Truck	G AND L INVESTMENTS LLC		8 FLAGG RD	ROCHESTER	NH	03839-4902
0262-0029-0000	0	RTE 125	480 Gonic Road	vacant lot		ERVEY REALTY TRUST % B CASSIDY	% BARBARA DEHART ESQ	1 WINTER STREET PLAZA	ROCHESTER	NH	03867
0262-0030-0000		CALEF HWY	490 Gonic Road	Business	Fairway Auto	BLANCHETTE % HURLEY REALTY	LLC	26 CALEF HIGHWAY	ROCHESTER	NH	03839-4900
0262-0031-0000 0262-0032-0000	28	CALEF HWY CALEF HWY	496 Gonic Road 500 Gonic Road	vacant lot Business	Auto body shop	WASTE MANAGEMENT OF NH INC SHERBY RAYMOND F & THERESA D		P O BOX 1450 1 STANLEYS POND DR	CHICAGO ROCHESTER	NH	60690-1450 03867-0000
0262-0032-0000	32	CALEF HWY CALEF HWY	518 Gonic Road	residential	Auto body shop	DAVID ROBERT B & DAWN		P O BOX 7244	ROCHESTER	NH	03839-7244
0262-0048-0000	57	CALEF HWY	529 Gonic Road	residential		LACROIX LAURIER A & JUDI D		57 CALEF HIGHWAY	ROCHESTER	NH	03839
0262-0049-0000	0	CALEF HWY	523 Gonic Road	vacant lot		LACROIX LAURIER A		57 CALEF HWY	ROCHESTER	NH	03839-4901
0262-0050-0000		CALEF HWY	517 Gonic Road	Business	Old cheerleader place	GCT REALTY HOLDINGS LLC		25 HOBBS RD	LEE	NH	03861
0262-0051-0000	21	CALEF HWY CALEF HWY	479 Gonic Road	Business	Rivera Motel	JAY MAHAKALI MAA LLC		21 CALEF HWY 144 FLAGG RD	ROCHESTER	NH NH	03839
0262-0052-0000 0262-0053-0000	15 5	CALEF HWY CALEF HWY	455 Gonic Road 445 Gonic Road	Business Business	RV Sales Sales office	FOUR W S PROPERTIES LLC FLAGG ROAD PARKING AND	TRAILERS LLC	8 FLAGG RD	ROCHESTER ROCHESTER	NH	03839 03839-4902
0262-0033-0000	229	GONIC RD	409 Gonic Road	Business	Evergreen RV sales	PERREAULT MONA G		159 CHESLEY HILL RD	ROCHESTER	NH	03839
0262-0071-0000	227	GONIC RD	401 Gonic Road	residential		LEVESQUE ERIC J & MURIEL R		227 GONIC RD	ROCHESTER	NH	03839-4922
0262-0072-0000	225	GONIC RD	399 Gonic Road	residential		OUELLETTE MARION A REVOCABLE	LIVING TRUST % OUELLETTE	225 GONIC RD	ROCHESTER	NH	03839
0262-0073-0000	221	GONIC RD	393 Gonic Road	Business	Kristis Pizza/Stove shop	CONSTANTINE CHARLES & ANGELOS		65 FIDDLEHEAD LN	ROCHESTER	NH	03867
0262-0074-0000 0262-0075-0000	219 217	GONIC RD GONIC RD	389 Gonic Road 385 Gonic Road	vacant lot residential		BLACKINGTON R J DEVELOP LLC SLONE CHARLES E & ELLEN		220 PINE HILL RD 217 GONIC RD	BERWICK	ME NH	03901-2425 03839-4922
0262-0075-0000	217	GONIC RD GONIC RD	377 Gonic Road	Business	Dunkin Donuts	TWO THIRTEEN GONIC ROAD REALTY	TRUST % WENTWORTH J P	217 GONIC RD 213 GONIC RD	ROCHESTER	NH	03839-4922
0262-0076-000A	213	GONIC RD	381 Gonic Road	residential	Buildin Bonuto	TWO THIRTEEN GONIC ROAD REALTY	TRUST % WENTWORTH J P TRUSTE		ROCHESTER	NH	03839-4922
0262-0077-0000	203	GONIC RD	`	Business	Car wash	BLACK DOG CAR WASH II LLC		123 FARMINGTON RD	ROCHESTER	NH	03867
0267-0007-0000	50	CALEF HWY	552 Gonic Road	residential		DAVID FAMILY REVOCABLE LIVING	TRUST % R & G DAVID TRUSTEES	50 CALEF HWY	ROCHESTER	NH	03839
			553 Gonic Road	Business	Just Oil	FREEMAN DENNIS H SR &	FREEMAN DENNIS H JR	P O BOX 765	BARRINGTON	INH	03825
0267-0008-0001	61	CALEF HWY			3031 011						
	0	CALEF HWY CALEF HWY RTE 125	6 Jonathan Avenue 5 Jonathan Avenue	vacant lot Business	Bills Transmission shop	FREEMAN DENNIS H SR & BLANCHETTE WILLIAM	FREEMAN DENNIS H JR	P O BOX 765 P O BOX 1033	BARRINGTON ROCHESTER	NH NH	03825-0765 03866-1033

_	
429	
752 915	
393 746	
449	
585	
015	
429	
925	
925	
926	
507	
008 240	
240 369	
191	
701	
928	
217	
524	
7	
	13590
	13060 13250
923	13060 13250 6120
	13060 13250
801	13060 13250 6120
801 902	13060 13250 6120
801 902 900 450	13060 13250 6120
801 902 900 450 000	13060 13250 6120
801 902 900 450 000 244	13060 13250 6120
801 902 900 450 000 244	13060 13250 6120
801 902 900 450 000 244	13060 13250 6120
801 902 900 450 000 244 901 901	13060 13250 6120
801 902 450 2244 901 901 902	13060 13250 6120
801 902 900 450 000 244 901 901 901 902	13060 13250 6120
801 902 450 000 244 901 901 902 902 902	13060 13250 6120
801 902 450 000 244 901 901 902 902 902	13060 13250 6120
801 902 450 000 244 901 902 902 902 902 922 425 922 922 922 922	13060 13250 6120
801 902 900 450 900 2244 901 901 902 902 922	13060 13250 6120
801 902 450 000 244 901 902 902 902 902 922 425 922 922 922 922	13060 13250 6120
801 902 450 000 244 901 902 902 902 902 922 425 922 922 922 922	13060 13250 6120

### 2/13/14





# **AGENDA BILL**

OFFICE OF THE DEPUTY CITY MAN		
FINANCE OFFICE	VOICE 603.335.7609	
	FAX 603.335.7589	
ROCHESTER NH 03867	E-MAIL: blaine.cox@rochesternh.net	_
Agenda Item Name: New Position	n Classifications	
Date: February 12, 2014		
Included: _X_ Attach	ned Under Separate Cover	
The following items:		
Personnel Advisory Board Minutes	of January 27, 2014	
City Manager Letter to Personnel Ac	lvisory Board dated January 17, 2014	
Chief Allen Memorandum to City M	anager and Personnel Advisory Board dated January 17, 2014	
City Attorney Job Description		
Evidence Technician Job Descrip	tion	
This item is brought to the Council	as checked below:	
For Committ	ee Approval For Your Use/Information	
As Requester	d Discussion Only	
X For Review of	& Recommendation for Full Council Action	
Other:		

Agenda Item Description:

The Personnel Advisory Board was presented with the following three job descriptions - City Attorney, Assistant City Attorney and Evidence Technician. The Board approved these at the following Merit Plan pay ranges - 18, 15 and 6, respectively.

The City Manager brought two positions, City Attorney and Evidence Technician, to the Finance Committee on February 11, 2014 for review. The Finance Committee adopted a motion recommending the Full Council approve/ add these two position classifications to the City's Merit Plan.

#### Personnel Advisory Board January 27, 2014 City Hall Conference Room

#### Members present:

Joanne Sylvain Gary Stenhouse David Dubois

#### **Others Present:**

Diane Hoyt, Human Resource Manager Dan Fitzpatrick, City Manager Chief Michael Allen

Review of new classifications

- 1. City Attorney; Joanne Sylvain **moved** to recommend pay grade 18. David Dubois **seconded** the motion. The **motion carried** by a unanimous vote.
- **2.** Assistant City Attorney; Gary Stenhouse **moved** to recommend pay grade 15. Joanne Sylvain **seconded** the motion. The **motion carried** by a unanimous vote.
- **3.** Evidence Technician; David Dubois **moved** to recommend pay grade 6. Gary Stenhouse **seconded** the motion. The **motion carried** by unanimous vote.

Joanne Sylvain moved to adjourn the meeting at 2:40PM. Gary Stenhouse seconded the motion. The **motion carried**.



## City of Rochester, New Hampshire

Office of Finance and Administration 31 Wakefield Street • Rochester, NH 03867-1917 (603) 335-7609 Fax (603) 335-7589

Date: January 17, 2014

To: Personnel Advisory Committee

From: Daniel Fitzpatrick, City Manager

Subject: Job Classifications -

City Attorney

Assistant City Attorney

CC: Diane Hoyt, Human Resource Manager

This memorandum serves as a letter of transmittal of the attached two new job

descriptions - City Attorney and Assistant City Attorney. Per the Employment

Policy Handbook Article II; Amendment of Rules, I submit these for your review and recommendation.

These have been drafted and are being proposed as the City contemplates the feasibility of creating an in-house legal department.

Please let me know if you seek additional information to assist your task of

reviewing these job descriptions.

Excerpt from Employment Policy Handbook ARTICLE II

AMENDMENT OF RULES

The City Manager may amend these Rules and Regulations from time to time as deemed suitable and necessary to carry out the provisions of the City Charter by submission of such amendments to the City Council. An amendment shall become effective upon a majority vote of the City Council taken within sixty (60) days of amendment submittal. <u>Written</u> request for re-classification of existing positions or the classification of new positions shall be submitted to the Personnel Advisory Board for review and recommendation to the City Manager. The Board shall make a written recommendation to the City Manager, with a copy submitted to the City Council, within 90 days of the request. Only one (1) request for re-classification, for the same position, shall be considered per year.

To: Dan Fitzpatrick, City Manager Personnel Advisory Board

From: Chief Michael Allen

RE: Evidence Technician

Date: 1-17-14

As part of the Police Department's FY15 budget proposal, we are proposing the creation of a civilian part-time Evidence Technician to replace an existing Evidence Technician position currently occupied by a full-time police officer.

The job description has been modified so that there is no longer a requirement to be a full-time police officer. The essential functions of the job have also been modified where we removed responsibilities associated with:

- Case investigations
- Crime scene response/processing

If approved and funded, the full-time officer position would be redeployed into our Patrol Division.

Respectfully Submitted,

Michael J. Allen Chief of Police

## CITY ATTORNEY

#### **Statement of Duties**

Position is responsible for department level management of the Cityøs Legal Department; providing legal services to the City Council, the Counciløs various standing and Ad hoc committees, boards and commissions of the City, the City Manager and department heads.

#### Supervision

Incumbent works under the administrative direction of the City Manager, rendering legal services to all City Departments. Incumbent establishes objectives, own performance standards and assumes direct accountability for department results; consults with City Manager regarding clarification, interpretation, or exception to municipal policy. Incumbent develops and administers departmental policies, goals, objectives and budgets. Incumbent resolves department and City-wide conflicts and coordinates with others as necessary.

The level of judgment and complexity required by this position is extensive. The nature of the position is to provide advice to municipal officials so that avoidable problems do not occur and to represent those officials when unavoidable problems do happen; work involves the application of specialized legal knowledge and full understanding of municipal operations; analysis and application of state, federal and local laws to municipal operations such as hiring; contracting, law enforcement, municipal regulation, and education.

Incumbent is responsible for the supervision of department employees; responsible for the evaluation of employees and recommends hiring, firing, and discipline of employees to the City Manager for final approval.

#### **Job Environment**

Work is performed under typical office conditions; may be required to work outside of normal business hours.

Operates a computer and general office equipment.

Position requires frequent contact with the public, responding to inquiries in writing, orally and in person. On a daily basis, this position involves constant contact with departments of the municipal government as well as outside organizations.

Incumbent has access to confidential information including personnel files, collective bargaining negotiations, criminal records and legal documents.

Errors could result in delay or loss of service, monetary loss, and legal repercussions.

City of Rochester, N.H. City Attorney/Grade 18 Adopted xx/xx/xx Page 1 of 3

#### **ESSENTIAL FUNCTIONS**

The essential functions or duties listed below are intended only as illustration of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or a logical assignment to the position.

- Represent the City in all matters in which the City has an interest coming before any court, tribunal, quasi-judicial or legislative body, except in such cases as other arrangements may be made by the Council and the City Attorney.
- Render all legal opinions insofar as practicable, as may be requested of him/her in writing, and maintain record of same.
- Advise the City Council, Mayor, department heads, City Manager, Boards and Commissions, in all cases when a legal opinion is requested in writing, insofar as practicable.
- Review and comment upon all deeds, leases, contracts and other legal instruments tendered to him/her prior to their execution or acceptance.
- Draft, or be responsible for the drafting of, all deeds, obligations, contracts, leases, conveyances, agreements, and other legal instruments of whatever nature which may be required of him/her by any ordinance or order of the City Council.
- Commence and prosecute all actions and suits to be commenced by the City or any of its officers in his official capacity before any tribunal whether in law or equity, except in such cases as other arrangements may be made by the Council and the City Attorney.
- Appear in, defend and advocate the rights or interests of the City in any suit or prosecution, where-in any estate, right, privilege, ordinance or act of the City government or any breach of any statute or ordinance may be brought into question except in such cases as other arrangements may be made by the City Council and the City Attorney.
- Appear, when directed by the City Council, before the Legislature of the State or before any committee thereof, whether for either or both branches of the same, and there, on behalf of the City, represent, answer for, and defend and advocate the interests and welfare of the City.
- Pay over to the City Manager all monies received from adverse parties, when the City shall recover the same.
- Develops budget estimates; administers department budget.
- Perform related duties as may be required by the City Manager and/or City/Council.
- Other duties as may be assigned.

City of Rochester, N.H. City Attorney/Grade 18 Adopted xx/xx/xx Page 2 of 3

#### **Recommended Minimum Qualifications**

#### **Education and Experience**

The City Attorney shall be a graduate of an accredited law school and admitted (or eligible to be admitted) to practice law in the courts of New Hampshire; municipal experience preferred. Valid driverøs license required.

#### Knowledge, Skills and Abilities

A candidate for this position should have thorough knowledge of the local, state and federal laws which govern municipal operations; knowledge of legal research materials and other resources; the ability to provide consistent and timely responses to requests for legal assistance; skills in maintaining effective working relationships with customers, other personnel, superiors, subordinates and other offices and agencies; strong skills in the preparation and forceful presentation of legal opinion, written and verbal, and advocacy on behalf of the City; and strong negotiation skills and tact.

#### **Physical and Mental Requirements**

The incumbent works in a quiet office setting and is required to stand, sit, reach with hands and arms, use hands, climb or balance, and walk up to  $1/3^{rd}$  of the time; and talk and listen/hear more than  $2/3^{rd}$  of the time. Incumbent occasionally lifts up to 10 pounds, and seldom lifts up to 30 pounds. Work can be stressful at times and involve the threat of personal injury. Normal vision is required for reading. Equipment operated includes office machines, automobile, and computers.

This job description does not constitute an employment agreement between the employer and employee, and is subject to change by the employer, as the needs of the employer and requirement of the job change.

City of Rochester, N.H. City Attorney/Grade 18 Adopted xx/xx/xx Page 3 of 3

## **EVIDENCE TECHNICIAN**

#### **Statement of Duties**

The evidence technician shall be responsible for the storage, maintenance, and release of all evidence and/or property which comes into the Department.

#### Supervision

The evidence technician shall be under the direct supervision of the Support Services Division Commander or his/her designee. Work is performed independently within established laws, policies and regulations as authorized and required by State Statutes regarding the handling of evidence and other property.

Performs highly responsible work of a complex nature, requiring the exercise of considerable judgment in the interpretation and application of laws and local regulations to frequently changing conditions and problems.

#### **Job Environment**

Administrative work is performed under typical office conditions; occasionally may be required to perform work under varying conditions, with exposure to various weather conditions and the hazards associated with a crime scene.

Required to work a flexible schedule including nights and weekends when needed.

Operates a computer and general office equipment.

Makes frequent contact with the general public, police officers, prosecuting attorneys and civilian prosecution staff. Contact is made by telephone, in person and in writing.

Has access to extensive confidential information such as investigation records and personal information about citizens.

Errors could have a substantial impact upon the successful prosecution of cases, cause confusion and delay of service, and result in adverse public relations.

City of Rochester, N.H. Evidence Technician/Grade 6 Adopted xxxxxx Page 1 of 3

### **Essential Functions**

The essential functions or duties listed below are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or a logical assignment to the position.

Ensure the integrity and security of the evidence/property room.

Follow all RSAøs dealing with the handling, storage and disposition of evidence/property.

The evidence technician will ensure that all property coming into his/her possession is properly marked, packaged and stored. The evidence technician will also maintain and ensure that all records regarding property held by the Rochester Police Department are in proper form and kept up to date.

Regularly update the Support Commander on all matters dealing with evidence/property.

The evidence technician shall be responsible for the transmittal (including blood samples) to and retrieval of evidence from the State Laboratory in Concord. He/she shall ensure that the movement or transfer of all evidence is properly documented.

Assist members of the public in the return of evidence or other property held by the department when appropriate.

Otherwise perform other duties as assigned by the Support Commander or his/her designee.

### **Recommended Minimum Qualifications**

#### **Education and Experience**

High school diploma or equivalent and a minimum of 30 college credits, prior law enforcement experience with knowledge of RSA¢s dealing with the handling, storage and disposition of evidence/property, or any equivalent combination of education and experience in an office environment which provides the required knowledge, skills or ability required.

City of Rochester, N.H. Evidence Technician/Grade 6 Adopted xxxxx Page 2 of 3

#### **Special Requirements**

Valid motor vehicle operatorøs license

#### Knowledge, Ability and Skill

Thorough knowledge of Local, State and Federal Statutes pertaining to the handling, storage and disposition of evidence/property. Knowledge in police investigative techniques and procedures. Willingness to attend training as required by the Rochester Police Department with regard to job functions. Be organized and able to maintain filing systems in order to maintain records on all evidence and property held by the Rochester Police Department.

#### **Physical and Mental Requirements**

Some physical effort generally required in performing duties often under typical office conditions. Position requires the ability to operate computer keyboard and standard office equipment at efficient speed. The employee is frequently required to use hands to finger, handle or feel objects, tools, or controls and to reach with hands and arms. May be required to lift and/or carry up to 100 pounds. The employee is frequently required to sit, talk, listen and hear. Specific vision requirements include close color vision, distance vision, and the ability to adjust focus.

This job description does not constitute an employment agreement between the employer and employee, and is subject to change by the employer, as the needs of the employer and requirements of the job change.

City of Rochester, N.H. Evidence Technician/Grade 6 Adopted xxxxxx Page 3 of 3