



# ***City of Rochester, New Hampshire***

## ***E911 Committee***

### **MINUTES OF THE ROCHESTER E-9-1-1 COMMITTEE PUBLIC HEARING HELD ON *DECEMBER 11, 2018* REGARDING THE RENAMING AND RENUMBERING OF MAIN AND PICKERING ROAD**

#### **Members Present**

Tim Wilder

Mark Klose

Also present: Kenny-Lynn Dempsey, State of New Hampshire E911 Field Rep  
Peter Lachapelle, City Councilor & Tom Abbot, City Councilor

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Tim Wilder, the Assistant Fire Chief and Chairman of the E-9-1-1 Committee opened the public hearing at 7:00 pm. He introduced himself and the other members of the committee. He stated why the public hearing was being held and explained to the audience what the E911 Committee is and what they are tasked with. He empathized with the struggles of changing addresses and recognized that it is a process that will take some time.

Mr. Wilder let the audience know there was an issue with the certified notices, and that we will need to hold another public hearing for this issue. He continued to present the proposal for the renaming and renumbering of Main Street and Pickering Road as well as why these changes need to be made. Mr. Wilder gave a few examples of instances that the duplicate street names and incorrect numbering system has resulted in delays for first responders in the event of an emergency. He also briefed the audience on some of the addressing standards we follow and why. He passed the microphone to the representative from the State.

Kenny-Lynn Dempsey briefed them on different discrepancies that currently exist on Pickering Road and how addressing by a 50 foot increment will avoid this in future situations. She explained how having a duplicate address would cause confusion for first responders. Ms. Dempsey explained what her job is and why having compliant addresses is important, as well as some of how their addresses are correlated with their landline telephones and how the State is involved with that system. She explained what the State and City helps with for these changes.

Someone in the audience asked how many address discrepancies there were on Pickering Road, the Committee answered eight duplicate. He then asked how many addressees there were total on Pickering Road, the Committee didn't have that information in front of them. Ms. Dempsey explained to him that they are trying to be proactive in these changes.

Councilor Lachapelle let the audience know that if this change is approved it is something that will not be happening until May early June at this point. Mr. Wilder explained what would happen at the next meeting that there would be more of a proposal for the changes.

Dave Eddy of 1 Pickering Road (NEFCO), approached to express his concerns. He said that his business does business in thirty-four states, this being said, he would have to change registration in all of these states, which will take time money and effort. They also have private investigation licenses in a number of states. He suggests, instead of changing every single parcel from 125 to Dover, doing it selectively by changing Main Street only and addressing the duplicates on Pickering Road separately. Mr. Wilder explained some reasons why that may not work.

Tammy Munroe, owner of 42 Main Street, stated that it does not sound like it is up for discussion then the change is already decided on. Mr. Wilder explained the process that this is just a proposal to the Council, they then say bring it for public input. He said that the two City Councilors there are listening for the input and recommendations; the staff is here to answer questions and have, what they believe to be the best solution. Councilor Lachapelle let her know that they respect and listen to staff recommendations but it is not set in stone.

There was discussion about other changes made in the City and the proposal for East Rochester's Main Street.

Councilor Abbot asked if we were only notifying the property owners. The committee responded that is correct. He asked how we ensure that tenants are being made aware, especially for places like the Gonic Mill or multi-families. Ms. Dempsey said that it is the property owner's responsibility to notify their tenants. She also explained the states process for notifying property owners of multi-families.

Someone in the audience asked if we would notifying all the different utility companies. She explained a situation she has had in the past with receiving other people mail. Ms. Dempsey responded that one good thing about this is that if the change goes through that will no longer be an issue. She also said that the States deals with phone service providers and the City handles utilities. Chief Klose added that when this change goes through you receive a letter that will serve as official documentation of this change for things like people's mortgage; this could also be used for utilities. He also informed the audience that

the Fire Department is available to do test E911 calls with homeowners if they wish to see how it will work and if it will.

Mr. Wilder informed the audience how the staff is going to accommodate residence through this change and why this makes it so they cannot address all of the discrepancies throughout the City at once.

There was more discussion about rental unit's tenants being notified of the meetings. Ms. Dempsey said she would let Julia know to make sure property owners of multi-units are aware they need to notify their tenants.

Someone in the audience asked if it was possible for people to see the discrepancies being mentioned. Chief Klose listed off the different discrepancies for Pickering Road. Mr. Wilder added that there would be something added to our webpage about different information from the E911 Committee.

Mr. Wilder asked the audience if there were any other questions, no one came forward.

The public hearing closed at 7:50 pm.

Respectfully submitted,

*Julia Libby*