## Bid 11-01

## **Questions and Answers**

Is the smoke detector test part of the contract? Yes

Is the alarm company performing the test paid by the elevator company? No

Is the certificate fee part of the contract? Yes

Are all parts covered under the contract? No

When may parts be billed? When job is complete

Can we bill for the repairs and call backs caused by Acts of God, vandalism, and code changes? Yes

Can we bill for regular trouble calls such as worn out parts or dirt? Yes

Are all call backs or repairs part of the contract including Acts of God, vandalism, and code changes? Yes

Are prints on site and are any diagnostic tools available? No prints on site, no diagnostic tools on site.

Is there going to be a walk thru or do we need to set one up? You will need to set one up with Bruce Young at 603-332-4096