



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
603) 332-3110 Fax (603) 335-7580

DATE: August 26, 2014
TO: Utility Advisory Board
FROM: Blaine Cox, Director of Finance and Administration
REGARDING: Utility Advisory Board Meeting

Blaine Cox

There will be a meeting of the Utility Advisory Board on Monday, September 8, 2014 at 5:30 P.M. in the Conference Room.

AGENDA

1. Call to Order
2. Acceptance of July 14, 2014 Minutes -Page 3
3. Old Business
 - 3.1 Minimum Usage Charges -Page 5
4. Appeals
 - 4.1 Eugene C. Christadore -Page 6
16356 SW Indianwood Circle
Indiantown, FL. 34956

Re: 13 Pleasant Street
Rochester, NH 03867
 - 4.2 Katherine Picard -Page 17
101 Maple Street
Rochester, NH 03867
 - 4.3 Selena S. Randolph -Page 23
P.O. Box 483
Rochester, NH 03866

Re: 12 Front Street
East Rochester, NH 03868

4.4 Judy Nelson - Page 30
10 Raab Lane
Rochester, NH 03868

5. Briar Ridge Elderly Exemptions -Page 41
6. Abatement Request Form -Page 45
7. October 13th Meeting Date - Columbus Day Holiday -Page 50
8. Financials -Page 51
9. Other
10. Adjournment

Copy to: City Manager Fitzpatrick
Mr. Peter Nourse
Eugene C. Christadore
Katherine Picard
Selena Randolph
Judy Nelson

UTILITY ADVISORY BOARD MEETING
July 14, 2014
CITY COUNCIL CONFERENCE ROOM
5:30 P.M.

MEMBERS PRESENT

Sharon Parshley
Arthur Hoffman
Tom Willis

STAFF PRESENT

Blaine Cox, Deputy City Manager

OTHERS PRESENT

Christina Rowland - Appellant

MEMBERS ABSENT

Daniel Peterson
Shawn Libby

MINUTES

1. Call to Order.

Sharon Parshley called the meeting to order at 5:30 P.M. Daniel Peterson and Shawn Libby were absent; all other Board members were present.

2. Acceptance of June 9, 2014 Minutes

Arthur Hoffman **MOVED** to accept the June 9, 2014 minutes as written. The motion was seconded and was **ADOPTED** by a unanimous voice vote.

3. Old Business

No old business was discussed.

4. Appeals

4.1 Avery Appeal

The appellant seeks abatement of 96 units of water due to a burst pipe in the basement when the residence was vacant. The water drained through the sump pump.

Deputy City Manager Cox recommended abatement of 96 units of sewer valued at \$599.04.

The recommendation is based upon the following findings:

1. The customer has documented the event of a leak and the repair.
2. The customer's signed application states the leaked usage did not enter the sewer system.
3. The usage before and after the leak was 0 units substantiating the claim that the location was vacant. The leaked usage is estimated, therefore, to be the entire 96 units measured.

Arthur Hoffman **MOVED** to abate 96 units of sewer fees valued at \$599.04. The motion received a second and the motion was **ADOPTED** on a unanimous voice vote.

4.2 Rowland Appeal

The customer seeks abatement of \$47.35 for minimum use charge. Ms. Rowland was present and offered to answer any questions that the Board might have.

The recommendation of Deputy City Manager Cox is to abate the minimum usage charge of \$47.35.

The above recommendation is based upon the following findings:

1. The customer has provided documentation that she was present and occupying the residence during the period the meter registered zero usage.
2. The City is unable to determine why the meter failed to record usage during this period.

Tom Willis **MOVED** to abate the minimum usage charge of \$47.35 and apply it to the customer's account as a credit. The motion received a second and the motion was **ADOPTED** on a unanimous voice vote.

5. Financials

The Board had a brief discussion regarding the year-to-date expenditure percentages.

6. Other

Tom Willis requested information regarding how the "minimum usage" charge is applied.

Arthur Hoffman informed the Board that a meeting of residents at Briar Ridge Estates was held to discuss the elderly exemption issue. Deputy City Manager Cox indicated that this would be an agenda item for the August Utility Advisory Board meeting.

7. Adjournment

Arthur Hoffman **MOVED** to adjourn the meeting. The motion received a second and the motion was **ADOPTED** on a unanimous voice vote.

The meeting adjourned at 5:50 P.M.

Respectfully,

Blaine M. Cox
Deputy City Manager

BMC: sam

Agenda Item Name:

Date Submitted:

Minimum Usage Charges

08/28/2014

Name of Person Submitting Item:

E-mail Address:

Deputy City Manager Cox

blaine.cox@rochesternh.net

Meeting Date Requested:

09/08/2014

This Item is (Select One):

- Informational Only
- Discussion
- As Requested by Finance Committee
- Review & Recommendation to Full City Council
- Referred by Other Council Committee

Summary Statement:

At the August UAB meeting, board member Willis requested information regarding how the "minimum usage charge" is applied.

Response - Active accounts with no charges or charges that are at or below the minimum use charges are charged the minimum use fee. The only time that an account is not charged is if the water is shut off at the street.

Water:

Minimum Fee:

Per quarter per unit without exemption: \$17.74 Per
quarter per unit with elderly exemption: \$14.21

Sewer:

Minimum Fee:

Per quarter per unit without exemption: \$29.85 Per
quarter per unit with elderly exemption: \$23.76

Recommended Action:

None.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: August 5, 2014

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 07/03/2014

Customer Name: Eugene Christadore

Account: #061980

Service Address: 13 Pleasant Street

Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend abatement of 39.25 units of sewer valued at \$244.92.

The above recommendation is based upon the following findings:

1. The higher than normal usage for the billing period 11-14-2013 through 02-12-2014 is the result of a leak.
2. There is no indication or evidence to suggest the meter readings are inaccurately high. No water abatement is needed.
3. The leaked usage did not enter the sewer system due to the location of the leak. Therefore, a sewer fees abatement is warranted.
4. The estimated leaked usage is 39.25 units.

| | |
|------------------------|--------------------|
| 12/12/14 Usage | 50.00 units |
| Average Usage | <u>10.75 units</u> |
| Estimated Leaked Usage | 39.25 units |
| | <u>x 6.24/unit</u> |
| | \$ 244.92 |

Blaine M. Cox

Date

WATER/SEWER BILLING MEMORANDUM

TO: Blaine Cox

FROM: Ann Dupuis

DATE: July 21, 2014

SUBJECT: Eugene C. Christadore

PROPERTY LOCATION: 13 Pleasant St., Rochester, NH

Attached please find Water/Sewer Appeal Application received under the above.

I have also attached a copy of our work orders and consumption histories.

The customer claims the meter was damaged when work was done at 15 Pleasant Street. However, the property was vacant and the meter froze and broke causing the excess water usage. The meter in question is here in our office.

In his appeal he states the water was shut off inside on January 16th., however, it was not shut off at the street until March 4th. The February bill is for the usage from 11/14/13 until 2/12/14 and the May bill is for the usage from 2/12/14 until the water was shut off on 3/4/14.

Ann

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 7/3/14 KEM

1. Date of Appeal: 7/3/14
2. Property Owner's Name: Eugene + Wanda Christ Account #: 061980
3. Billing Address: 16356 SW Indian Wood Circle
Indian town FL 34956
4. Service Location: 13 Pleasant St. Rochester Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: [Signature]
7. Phone #: _____ Cell: 603-238-7813
8. Email Address: Christadore2@msn.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 11/14/13 to 5/7/14

10. Abatement is being requested for:

- a. How many units of water 146 x 4.67 = \$ 681.82
- b. How many units of sewer 146 x 6.24 = \$ 911.04
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

Water was shut off at main feed on Jan 16th, 2014 and all pipes were drained + blown out prior to our departure for Florida where we now reside. In early March we received a bill that was over \$500.00 at which time we contacted water department & told them to shut the water off at street to home that no one was living in the home + house was locked + alarmed with no way to enter. the water dept did not read the meter at that time. We returned to NH on June 29th and found that the meter had split along one side, and was leaking water into the basement on a dirt floor.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

meter damaged - causing inaccurate readings

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? yes

Who made the repair? Rochester water dept.

Has proof of the repair been attached to this appeal form? NO in waterdept. possession

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes. I income currently live in Florida resident (13 Pleasant St.) is for sale.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

| | | | | | | |
|-------------------------|--------------------------|-------------------------|-----------------------------|---------------------|------------------------------|---------------------------|
| Bill Number 13872077 | Account Number 061980 | Bill Date 02/20/2014 | Past Due Date 03/20/2014 | Past Due 1214.89 | Other Current Charges .00 | Current Charges 542.00 |
| Amount Due | | | | | | \$1,756.89 |

061980
CHRISTADORE EUGENE C &
WANDA
13 PLEASANT ST
ROCHESTER, NH 03867-1415

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042014913872077600001756899

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

| Customer CHRISTADORE EUGENE C & | | | Service Address 13 PLEASANT ST / | | | |
|------------------------------------|---------------------------------|---------------------|-------------------------------------|---------------------------|--|--------|
| Bill Number 13872077 | Account Number 061980 | | Past Due Date 03/20/2014 | | Bill Date 02/20/2014 | |
| Description | Read Date | | Meter Readings | | Usage in 100 cu. feet | Charge |
| | Current | Previous | Current | Previous | | |
| RES WATER | 02/12/2014 | 11/14/2013 | 756 | 706 | 50 | 230.00 |
| RES SEWER | | | | | 50 | 312.00 |
| Last Payment Amt 120.69 | Last Payment Date 10/30/2013 | Past Due 1214.89 | Other Current Charges .00 | Current Charges 542.00 | Amount Due \$1,756.89 | |

WATER \$4.60, ELDERLY \$1.99, MINIMUM \$17.48, MINIMUM ELDERLY \$14.00
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
EPA WATER SAVING INFORMATION:
[HTTP://WWW.EPA.GOV/WATERSENSE/OUR WATER/START SAVING. HTML](http://www.epa.gov/watersense/our%20water/start%20saving.html)

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment. Make checks payable to: City of Rochester

| | | | | | | |
|-------------------------|--------------------------|-------------------------|-----------------------------|--------------------|------------------------------|-----------------------------|
| Bill Number 13879374 | Account Number 061980 | Bill Date 05/15/2014 | Past Due Date 06/16/2014 | Past Due 680.87 | Other Current Charges .00 | Current Charges 1,078.02 |
| Amount Due | | | | | | \$1,756.89 |

061980
CHRISTADORE EUGENE C &
CHRISTADORE WANDA
12450 SAND WEDGE DR
BOYNTON BEACH, FL 33437-2047

16356 SW Indianwood Circle
Indian town Fl
34952

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042014913879374000001756899

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

| | | | | | | |
|---|---------------------------------|------------------------|-------------------------------------|-----------------------------|----------------------------------|---------------------------|
| Customer CHRISTADORE EUGENE C & | | | Service Address 13 PLEASANT ST / | | | |
| Bill Number 13879374 | Account Number 061980 | | Past Due Date 06/16/2014 | | Bill Date 05/15/2014 | |
| Description RES WATER RES SEWER TURN OFF | Read Date | | Meter Readings | | Usage in 100 cu. feet | Charge |
| | Current 05/07/2014 | Previous 02/12/2014 | Current 852 | Previous 756 | 96 96 | 446.98 598.04 30.00 |
| Last Payment Amt 120.69 | Last Payment Date 10/30/2013 | Past Due 680.87 | Other Current Charges .00 | Current Charges 1,076.02 | Amount Due \$1,756.89 | |

WATER \$4.67, ELDERLY \$1.99, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
WWW.ROCHESTERNH.NET
MASTERCARD, DISCOVER & AMX CARD PMTS IN TAX OFFICE-2.95 % SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



1
P
ubcensing

CITY OF ROCHESTER
UB Consumption History Report

07/21/2014 09:53
ann

| Account Number Service | Customer # Name Mfr Meter Number | Cd Read Date Time | Parcel By | Bill # Curr Read | Location Usage Repl Usage Charge Amt Billed Amt | Status |
|---------------------------|-------------------------------------|-------------------|--------------|------------------|--|--------|
| 061980 | 41679 CHRISTADORE EUGENE C E | | 011700150000 | | 13 PLEASANT ST | |
| 100 - 1 RES WATER | SENS57000346 | A 05/07/2014 | | 13879374 852 | 96 0 446.98 1,076.02 | |

** END OF REPORT - Generated by Ann Dupuis **



1
P
ubcnsing

07/21/2014 09:53
ann

CITY OF ROCHESTER
UB Consumption History Report

Account Number
Service

Customer # Name
Mfr Meter Number

Cd Read Date Time

Parcel
By

Bill # Curr Read

Location
Usage Repl Usage Charge Amt Billed Amt

Status
Billed Amt

| Account Number | Service | Customer # Name | Mfr Meter Number | Cd Read Date Time | Parcel | By | Bill # | Curr Read | Location | Usage | Repl | Usage | Charge Amt | Billed Amt | Status |
|----------------|-------------|-----------------|------------------------|-------------------|--------|----|----------|-----------|----------|-------------|------|-------|------------|------------|--------|
| 061980 | | 26403 | CHRISTADORB EUGENE C & | 011700150000 | | | | | 13 | PURASANT ST | | | | | |
| 100 | 1 RES WATER | SENS57000346 | | A 02/12/2014 | | | 13872077 | 756 | 50 | | | | 230.00 | 542.00 | |
| 100 | 1 RES WATER | SENS57000346 | | A 11/14/2013 | | | 13864749 | 706 | 10 | | | | 46.00 | 108.40 | |
| 100 | 1 RES WATER | SENS57000346 | | A 08/08/2013 | | | 13857374 | 695 | 11 | | | | 50.60 | 119.24 | |
| 100 | 1 RES WATER | SENS57000346 | | A 05/13/2013 | | | 13849954 | 676 | 13 | | | | 41.40 | 97.56 | |
| 100 | 1 RES WATER | SENS57000346 | | A 02/14/2013 | | | 13842671 | 663 | 13 | | | | 59.46 | 140.17 | |
| 100 | 1 RES WATER | SENS57000346 | | A 11/07/2012 | | | 13835161 | 652 | 11 | | | | 49.39 | 116.60 | |
| 100 | 1 RES WATER | SENS57000346 | | A 08/09/2012 | | | 13828005 | 638 | 14 | | | | 62.86 | 148.40 | |
| 100 | 1 RES WATER | SENS57000346 | | A 05/09/2012 | | | 13820623 | 624 | 14 | | | | 62.86 | 148.40 | |
| 100 | 1 RES WATER | SENS57000346 | | A 02/08/2012 | | | 13813363 | 614 | 10 | | | | 44.90 | 106.00 | |
| 100 | 1 RES WATER | SENS57000346 | | A 11/07/2011 | | | 13806073 | 604 | 10 | | | | 44.90 | 106.00 | |
| 100 | 1 RES WATER | SENS57000346 | | A 08/08/2011 | | | 13798775 | 594 | 8 | | | | 34.46 | 82.17 | |
| 100 | 1 RES WATER | SENS57000346 | | A 05/09/2011 | | | 13791428 | 577 | 2 | | | | 16.31 | 44.75 | |
| 100 | 1 RES WATER | SENS57000346 | | E 02/15/2011 | | | 13784237 | 557 | 20 | | | | 85.80 | 174.08 | |
| 100 | 1 RES WATER | SENS57000346 | | A 11/08/2010 | | | 13777017 | 534 | 17 | | | | 54.47 | 204.80 | |
| 100 | 1 RES WATER | SENS57000346 | | E 08/10/2010 | | | 13769751 | 521 | 23 | | | | 97.32 | 234.17 | |
| 100 | 1 RES WATER | SENS57000346 | | E 05/04/2010 | | | 13762459 | 495 | 13 | | | | 54.47 | 131.82 | |
| 100 | 1 RES WATER | SENS57000346 | | E 02/18/2010 | | | 13755331 | 484 | 13 | | | | 54.47 | 131.82 | |
| 100 | 1 RES WATER | SENS57000346 | | E 11/12/2009 | | | 13748111 | 471 | 13 | | | | 54.47 | 131.82 | |
| 100 | 1 RES WATER | SENS57000346 | | A 08/13/2009 | | | 13740826 | 458 | 11 | | | | 45.23 | 108.13 | |
| 100 | 1 RES WATER | SENS57000346 | | A 05/13/2009 | | | 13733525 | 442 | 11 | | | | 45.23 | 108.13 | |
| 100 | 1 RES WATER | SENS57000346 | | E 02/03/2009 | | | 13726396 | 430 | 13 | | | | 52.52 | 124.15 | |
| 100 | 1 RES WATER | SENS57000346 | | A 11/10/2008 | | | 13719166 | 420 | 16 | | | | 64.64 | 152.80 | |
| 100 | 1 RES WATER | SENS57000346 | | A 08/08/2008 | | | 13711950 | 408 | 12 | | | | 45.62 | 109.37 | |
| 100 | 1 RES WATER | SENS57000346 | | A 05/08/2008 | | | 13704696 | 408 | 10 | | | | 36.30 | 88.00 | |
| 100 | 1 RES WATER | SENS57000346 | | E 02/12/2008 | | | 1365138 | 397 | 12 | | | | 43.56 | 105.60 | |
| 100 | 1 RES WATER | SENS57000346 | | A 11/06/2007 | | | 1358311 | 385 | 11 | | | | 39.93 | 96.80 | |
| 100 | 1 RES WATER | SENS57000346 | | A 08/06/2007 | | | 1351432 | 362 | 12 | | | | 42.29 | 101.00 | |
| 100 | 1 RES WATER | SENS57000346 | | A 05/09/2007 | | | 1344644 | 350 | 12 | | | | 41.40 | 97.80 | |
| 100 | 1 RES WATER | SENS57000346 | | A 02/09/2007 | | | 1337861 | 340 | 11 | | | | 37.95 | 89.65 | |
| 100 | 1 RES WATER | SENS57000346 | | A 11/08/2006 | | | 1331081 | 328 | 12 | | | | 41.40 | 97.80 | |
| 100 | 1 RES WATER | SENS57000346 | | A 08/07/2006 | | | 1324269 | 314 | 10 | | | | 33.59 | 78.26 | |
| 100 | 1 RES WATER | SENS57000346 | | A 05/12/2006 | | | 1317487 | 303 | 12 | | | | 39.48 | 90.96 | |
| 100 | 1 RES WATER | SENS57000346 | | A 02/14/2006 | | | 1310789 | 291 | 14 | | | | 46.06 | 106.12 | |
| 100 | 1 RES WATER | SENS57000346 | | A 11/07/2005 | | | 129224 | 279 | 11 | | | | 36.19 | 83.38 | |
| 100 | 1 RES WATER | SENS57000346 | | A 08/08/2005 | | | 122448 | 264 | 12 | | | | 39.48 | 88.33 | |
| 100 | 1 RES WATER | SENS57000346 | | A 05/12/2005 | | | 115819 | 253 | 12 | | | | 39.48 | 88.33 | |
| 100 | 1 RES WATER | SENS57000346 | | A 02/09/2005 | | | 109220 | 241 | 15 | | | | 36.19 | 107.85 | |
| 100 | 1 RES WATER | SENS57000346 | | A 11/05/2004 | | | 102572 | 230 | 11 | | | | 36.19 | 79.09 | |
| 100 | 1 RES WATER | SENS57000346 | | A 08/09/2004 | | | 95910 | 230 | 12 | | | | 39.48 | 84.45 | |
| 100 | 1 RES WATER | SENS57000346 | | A 05/10/2004 | | | 89360 | 230 | 11 | | | | 36.19 | 76.12 | |
| 100 | 1 RES WATER | SENS57000346 | | A 02/10/2004 | | | | 230 | 10 | | | | 32.90 | 67.66 | |

F-10.75
A.S.

** END OF REPORT - Generated by Ann Dupuis **



- Sequence
- Schedule
- Complete
- Cancel SO
- CID Find
- Summary
- Misc Charges
- Report Options
- Global Delete
- Account Master
- Inquiry
- History
- Import Notes

Service order

Reference: 13968 Seq: 001 Entered: 03/03/2014 By: kathy

Status: C COMPLETED

Account: 061980

Parcel: 011700150000

Location: 13 PLEASANT ST

Prop desc:

Customer: 26403 ... CHRISTADORE EUGENE C &

Service: 100 ... 1 RESIDENTIAL WATER

Read meter: SENS 57000346

Install date: 09/08/2000 # Dials: 6

Other Meter:

SD type: MISC - MISCELLANEOUS SERVICE

SD reason: OFF - TURN OFF WATER

Authorized by:

Department: 601 - WATER WORKS

Assigned to:

Priority:

Comments: OWNER MOVED REQUESTED WATER OFF AT STREET
WINTERIZED 1/20/14 HER CONTACT 238-7644
WATER IS OFF AT THE STREET

BOOK: 06 Seq

District: 01 Type

Requested: 03/03/2014

Scheduled: 03/04/2014

Completed: 03/04/2014

Reason:

Start time: End time:

Utilities Work Orders

Notes



- Sequence
- Schedule
- Complete
- Cancel SO
- CID Find
- Summary
- Misc Charges
- Report Options
- Global Delete
- Account Master
- Inquiry
- History
- Import Notes

Service order

Reference: 14212 Seq 001 Entered 05/09/2014 11:13 By kathy

Status: C COMPLETED

Account: 061980

Parcel: 011700150000

Location: 13 PLEASANT ST

Prop desc:

Customer: 41679 ... CHRISTADORE EUGENE C B

Service: 100 ... 1 RESIDENTIAL WATER

Read meter: SENS 57000346

Install date: 09/08/2000 # Dials 6

Other Meter:

SD type: MISC - MISCELLANEOUS SERVICE

SD reason: RERD - REREAD

Authorized by:

Department: 601 - WATER WORKS

Assigned to:

Priority:

Comments: PROPERTY OFF??? IN MARCH HAS 96 UNITS READ IN 5/7/14
WATER IS OFF

BOOK: 06 Seq
District: 01 Type
Requested: 05/09/2014
Scheduled: 05/12/2014
Completed: 05/12/2014

Reason:

Start time: End ti

Utilities Work Orders

Notes



- Sequence
- Schedule
- Complete
- Cancel SO
- CID Find
- Summary
- Misc Charges
- Report Options
- Global Delete
- Account Master
- Inquiry
- History
- Import Notes

Service order

Reference: 14435 Seq 001 Entered 06/30/2014 11:13 By kathy

Status: P PRINTED/EXPORTED

Account: 061980 BOCK 06 Seq

Parcel: 011700150000 District: 01 Type

Location: 13 PLEASANT ST Requested: 06/30/2014

Prop desc: Scheduled: 06/30/2014

Customer: 41679 ... CHRISTADORE EUGENE C B Completed

Service: 100 ... 1 RESIDENTIAL WATER Reason

Read meter: SENS 57000346 Start time End th

Install date: 09/08/2000 # Dials 6 Utilities Work Orders

Other Meter: Notes

SO type: MISC - MISCELLANEOUS SERVICE

SO reason: FROZ - METER FROZE & BROKE

Authorized by:

Department: 601 - WATER WORKS

Assigned to:

Priority:

Comments: METER FROZEN



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: August 4, 2015

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 07/17/2014

Customer Name: Katherine Picard

Account: #051440

Service Address: 101 Maple Street

Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement.

The above recommendation is based upon the following findings:

1. There were no leaks claimed or documented.
2. There is no indication of why usage is 16.5 units above the average of the previous four quarters.

Blaine M. Cox
Deputy City Manager

Date

WATER/SEWER BILLING MEMORANDUM

TO: Blaine Cox

FROM: Ann Dupuis

DATE: July 21, 2014

SUBJECT: Katherine Picard

PROPERTY LOCATION: 101 Maple St.

Attached please find Water/Sewer Billing Appeal Application received under the above. I have also attached a consumption history.

The customer does not feel that anything leaked just that the bill is high as no one was there. I suggested he check the reading on the meter and check the meter to see if anything inside is leaking but the property is now occupied.

Ann

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: 7/17/14
2. Property Owner's Name: Katherine PICARD Account #: 051440
3. Billing Address: 101 MAPLE
Rochester N.H.
03867
4. Service Location: Same as above Zip Code 03867
5. Owners Representative: PAUL BRODZINSKI Brother-in-law
6. Owners Representative's Signature: for owner Paul Brodzinski
7. Phone #: 603-332-9079 Cell: 603-534-2223
8. Email Address: KP BRODZINSKI @ METROCAST.NH call house

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 2-4-14 to 5-2-14

10. Abatement is being requested for:

- a. How many units of water _____ x 4.67 = \$ _____
 - b. How many units of sewer _____ x 6.24 = \$ _____
 - c. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

} For her
Annual Bill
for year

11. Explanation of Appeal Request:

Owner was in hospital for months of
Feb + March, nobody lived in house till
end of May, house was checked everyday
in winter, for heat + any winter problems

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

50452 WAS VACANT DURING THAT PERIOD
EXCEPT FOR SOME WORK BEING DONE BY
PAUL BRODZINSKI

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO LEAK IN 50452

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes, SHE HAS HOSPITAL BILLS FOR
STAYING IN HOSPITAL + ONGOING TREATMENT
FOR CANCER. BILL HAS BEEN PAID

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

| | | | | | | |
|---|--|-------------------------------|--|----------------------------------|--------------------------------|--------|
| Customer PICARD KATHERINE M | | | Service Address 101 MAPLE ST / | | | |
| Bill Number 13879045 | Account Number 051440 | | Past Due Date 06/16/2014 | | Bill Date 05/15/2014 | |
| Description RES WATER RES SEWER | Read Date | | Meter Readings | | Usage in 100 cu. feet | Charge |
| | Current 05/02/2014 | Previous 02/04/2014 | Current 254 | Previous 233 | | |
| Last Payment Amt 48.25 | Last Payment Date 03/03/2014 | Past Due 0.00 | Other Current Charges .00 | Current Charges 228.69 | Amount Due \$228.69 | |

WATER \$4.67, ELDERLY \$1.99, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
WWW.ROCHESTERNH.NET
MASTERCARD, DISCOVER & AMX CARD PMTS IN TAX OFFICE-2.95 % SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



1
P
ubensing

CITY OF ROCHESTER
DB Consumption History Report

07/21/2014 09:27
ann

| Account Number | Customer # Name | Mfr Meter Number | Cd | Read Date | Time | Parcel | Bill # | Curr Read | Location Usage | Repl Usage | Charge Amt | Billed Amt | Status |
|----------------|-----------------|--------------------|----|------------|------|--------------|----------|-----------|----------------|------------|------------|------------|--------|
| 051440 | 6068 | PICARD KATHERINE M | | | | 012300340000 | | | 101 MAPLE ST | | | | Active |
| 100 | 1 RES WATER | INVE61937727 | A | 05/02/2014 | | | 13879045 | 254 | 21 | 0 | 97.65 | 228.69 | |
| 100 | 1 RES WATER | INVE61937727 | A | 02/04/2014 | | | 13871748 | 233 | 4 | 0 | 18.40 | 48.25 | |
| 100 | 1 RES WATER | INVE61937727 | A | 11/06/2013 | | | 13864421 | 229 | 4 | 0 | 18.40 | 48.25 | |
| 100 | 1 RES WATER | INVE61937727 | A | 08/06/2013 | | | 13857048 | 220 | 5 | 0 | 23.00 | 54.20 | |
| 100 | 1 RES WATER | INVE61937727 | A | 05/08/2013 | | | 13849623 | 220 | 5 | 0 | 23.00 | 54.20 | |
| 100 | 1 RES WATER | INVE61937727 | A | 02/05/2013 | | | 13842342 | 215 | 5 | 0 | 22.85 | 53.87 | |
| 100 | 1 RES WATER | INVE61937727 | A | 11/06/2012 | | | 13835031 | 210 | 6 | 0 | 26.94 | 63.60 | |
| 100 | 1 RES WATER | INVE61937727 | A | 08/07/2012 | | | 13827672 | 204 | 5 | 0 | 22.45 | 53.00 | |
| 100 | 1 RES WATER | INVE61937727 | A | 05/04/2012 | | | 13820293 | 199 | 6 | 0 | 26.94 | 63.60 | |
| 100 | 1 RES WATER | INVE61937727 | A | 02/06/2012 | | | 13813030 | 193 | 5 | 0 | 22.45 | 53.00 | |
| 100 | 1 RES WATER | INVE61937727 | A | 11/07/2011 | | | 13805742 | 188 | 6 | 0 | 26.94 | 63.60 | |
| 100 | 1 RES WATER | INVE61937727 | A | 08/04/2011 | | | 13798443 | 182 | 5 | 0 | 21.50 | 51.28 | |
| 100 | 1 RES WATER | INVE61937727 | A | 05/04/2011 | | | 13791096 | 177 | 5 | 0 | 21.45 | 51.20 | |
| 100 | 1 RES WATER | INVE61937727 | A | 02/11/2011 | | | 13783901 | 172 | 6 | 0 | 25.74 | 61.44 | |
| 100 | 1 RES WATER | INVE61937727 | A | 11/03/2010 | | | 13776681 | 166 | 6 | 0 | 25.74 | 61.44 | |
| 100 | 1 RES WATER | INVE61937727 | A | 08/04/2010 | | | 13769414 | 160 | 6 | 0 | 25.37 | 61.07 | |
| 100 | 1 RES WATER | INVE61937727 | A | 05/05/2010 | | | 13762123 | 154 | 5 | 0 | 20.95 | 50.70 | |
| 100 | 1 RES WATER | INVE61937727 | A | 02/02/2010 | | | 13754995 | 149 | 6 | 0 | 25.14 | 60.84 | |
| 100 | 1 RES WATER | INVE61937727 | A | 11/03/2009 | | | 13747777 | 143 | 5 | 0 | 20.95 | 50.70 | |
| 100 | 1 RES WATER | INVE61937727 | A | 08/05/2009 | | | 13740494 | 138 | 5 | 0 | 20.50 | 48.94 | |
| 100 | 1 RES WATER | INVE61937727 | A | 05/06/2009 | | | 13731194 | 133 | 5 | 0 | 20.20 | 47.75 | |
| 100 | 1 RES WATER | INVE61937727 | E | 02/03/2009 | | | 13726065 | 128 | 6 | 0 | 24.24 | 57.30 | |
| 100 | 1 RES WATER | INVE61937727 | A | 11/04/2008 | | | 13718833 | 122 | 5 | 0 | 20.20 | 47.75 | |
| 100 | 1 RES WATER | INVE61937727 | A | 08/12/2008 | | | 13711619 | 117 | 7 | 0 | 26.67 | 63.90 | |
| 100 | 1 RES WATER | INVE61937727 | E | 05/07/2008 | | | 13704365 | 110 | 6 | 0 | 21.78 | 52.80 | |
| 100 | 1 RES WATER | INVE61937727 | A | 02/06/2008 | | | 1364810 | 104 | 4 | 0 | 14.52 | 39.24 | |
| 100 | 1 RES WATER | INVE61937727 | A | 11/13/2007 | | | 1357982 | 100 | 6 | 0 | 25.41 | 61.60 | |
| 100 | 1 RES WATER | INVE61937727 | A | 07/31/2007 | | | 1351105 | 93 | 7 | 0 | 21.06 | 50.20 | |
| 100 | 1 RES WATER | INVE61937727 | A | 04/30/2007 | | | 1344312 | 87 | 6 | 0 | 17.25 | 40.75 | |
| 100 | 1 RES WATER | INVE61937727 | A | 01/31/2007 | | | 1337532 | 82 | 5 | 0 | 20.70 | 48.90 | |
| 100 | 1 RES WATER | INVE61937727 | A | 10/31/2006 | | | 1330753 | 76 | 5 | 0 | 17.25 | 40.75 | |
| 100 | 1 RES WATER | INVE61937727 | A | 08/03/2006 | | | 1323943 | 71 | 6 | 0 | 20.09 | 46.72 | |
| 100 | 1 RES WATER | INVE61937727 | A | 05/02/2006 | | | 1317156 | 65 | 6 | 0 | 19.74 | 45.48 | |
| 100 | 1 RES WATER | INVE61937727 | A | 02/01/2006 | | | 1310459 | 59 | 5 | 0 | 16.45 | 37.90 | |
| 100 | 1 RES WATER | INVE61937727 | A | 10/31/2005 | | | 1303761 | 54 | 6 | 0 | 19.74 | 45.48 | |
| 100 | 1 RES WATER | INVE61937727 | A | 07/29/2005 | | | 128892 | 48 | 6 | 0 | 19.74 | 45.48 | |
| 100 | 1 RES WATER | INVE61937727 | A | 05/02/2005 | | | 122118 | 42 | 6 | 0 | 19.74 | 45.48 | |
| 100 | 1 RES WATER | INVE61937727 | A | 02/01/2005 | | | 115484 | 36 | 6 | 0 | 16.45 | 35.95 | |
| 100 | 1 RES WATER | INVE61937727 | A | 11/04/2004 | | | 108887 | 31 | 7 | 0 | 23.03 | 50.33 | |
| 100 | 1 RES WATER | INVE61937727 | A | 08/06/2004 | | | 102240 | 24 | 6 | 0 | 19.74 | 45.48 | |
| 100 | 1 RES WATER | INVE61937727 | A | 05/06/2004 | | | 95576 | 18 | 6 | 0 | 19.74 | 45.48 | |
| 100 | 1 RES WATER | INVE61937727 | A | 02/06/2004 | | | 89027 | 12 | 6 | 0 | 19.74 | 45.48 | |
| 100 | 1 RES WATER | INVE61937727 | A | 11/10/2003 | | | 82430 | 6 | 6 | 0 | 19.74 | 45.48 | |
| 100 | 1 RES WATER | NEPT31258489 | I | 06/24/2003 | | | 0 | 583 | 0 | 0 | .00 | .00 | |
| 100 | 1 RES WATER | NEPT31258489 | A | 04/30/2003 | | | 53439 | 583 | 6 | 0 | 19.74 | 45.48 | |
| 100 | 1 RES WATER | NEPT31258489 | A | 02/06/2003 | | | 47001 | 577 | 6 | 0 | 19.74 | 45.48 | |
| 100 | 1 RES WATER | NEPT31258489 | A | 11/07/2002 | | | 40547 | 571 | 7 | 0 | 23.03 | 50.33 | |
| 100 | 1 RES WATER | NEPT31258489 | A | 08/06/2002 | | | 34097 | 564 | 7 | 0 | 23.03 | 50.33 | |

** END OF REPORT - Generated by Ann Dupuis **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: August 18, 2014

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 08/05/2014

Customer Name: Selena S. Randolph

Account: #184560

Service Address: 12 Front Street

Rochester, NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend denial of this request for abatement.

The above recommendation is based upon the following findings:

1. The City's General Ordinances, Chapter 16.18 (a) regarding water fee appeals and Chapter 17.20 (a) regarding sewer fee appeals, require the customer to request abatement prior to the next billing cycle.
2. The customer seeks abatement of fees for the billing period ending April 3, 2014. A subsequent billing occurred on July 3, 2014. The customer submitted this request for abatement on August 15, 2014.

Blaine M Cox
Digitally signed by Blaine M Cox
DN: cn=Blaine M Cox, o=City of Rochester, ou=Finance & Administration, email=blaine@rochester-nh.gov

Blaine M. Cox
Deputy City Manager

2014-08-19

Date

WATER/SEWER BILLING MEMORANDUM

TO: Blaine Cox

FROM: Ann Dupuis

DATE: August 15, 2014

SUBJECT: Selena S. Randolph, 12 Front St., Rochester, NH

Water/Sewer Billing Appeal Application

Attached please find Water/Sewer Appeal Application received from Selena Randolph. She has also attached a repair bill from Gauthier's Heating for repair of pipes damaged from freezing.

I have also attached a consumption history and copies of notes from our files. I had called Selena when I discovered the April billing was extremely high. She said she was aware of the situation because the property had frozen up. She picked up an appeal application 4/28/14 but we have no record of receiving the original one.

Ann

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 8/5/14

1. Date of Appeal: August 5, 2014
2. Property Owner's Name: Selena S. Randolph Account #: 184560
3. Billing Address: P.O. BOX 843
Rochester, New Hampshire 03866
4. Service Location: 12 Front Street, East Rochester, NH Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 1-603-833-3588 Cell: _____
8. Email Address: absolutrc@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from February 1, 2014 to April 22, 2014

10. Abatement is being requested for:

a. How many units of water 300 x 4.67= \$ 1401.00

b. How many units of sewer 300 x 6.24= \$ 1872.00

C. Water & Sewer Department Fees of: \$ 120.00

Total \$ 3393.00

11. Explanation of Appeal Request:

I am requesting that you please credit the sewer portion of this above average bill due to copper pipes breaking.

Water leaked into crawl space and dirt floor

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No, water leaked into crawl space and dirt floor

If yes, has the leak been repaired? Yes

Who made the repair? Gauthier's Heating

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

I am single mother of two living on a fixed income, and if this appeal is denied it will definitely cause me numerous financial hardships.

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
- 3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**

Gauthier's Heating

40 Bernard Rd
Rochester, NH 03868

Invoice

| | |
|----------|-------------|
| Date | Invoice # |
| 8/4/2014 | LG 14080408 |

| | |
|--|--------------|
| Bill To | |
| Selena Randolph PO Box 843 Rochester, NH 03866 | |
| Phone # | 603-332-5218 |

| |
|----------------|
| Terms |
| Due on receipt |

| Quantity | Description | Amount |
|---|--|--------|
| 7 | Standard Service Labor 5/8 Tyler/Gordon 12 Front St | 595.00 |
| 4.5 | Standard Service Labor 7/30 Tyler /Gordon 12 Front St | 382.50 |
| 1.25 | Standard Service Labor 7/30 Tyler/ Gordon 12 Front St | 106.25 |
| All of the piping has been replaced for the heating and the water systems at 12 Front St, | | |

| | | |
|--------------------------|-------|------------|
| GauthiersHeating@aol.com | Total | \$1,083.75 |
| E-mail | | |
| Balance Due | | \$1,083.75 |



08/15/2014 10:34
ann

CITY OF ROCHESTER
UB Consumption History Report

Account Number 100
Service 100

Customer # Name 3099 RANDOLPH SELENA S
Mfr Meter Number
Cd Read Date Time By 010200370000

| Account Number | Service | Customer # Name | Mfr Meter Number | Cd Read Date Time By | Parcel | Bill # | Curr Read | Location Usage | Repl Usage | Charge Amt | Status |
|----------------|-------------|-----------------|------------------|----------------------|--------|----------|-----------|----------------|------------|------------|----------|
| 100 | 1 RES WATER | INVE58657169 | | A 07/03/2014 | | 13884207 | 1,414 | 23 | 0 | 107.41 | 280.93 |
| 100 | 1 RES WATER | INVE58657169 | | A 04/03/2014 | | 13876762 | 1,391 | 320 | 0 | 1,480.96 | 3,477.76 |
| 100 | 1 RES WATER | INVE58657169 | | A 01/09/2014 | | 13869471 | 1,071 | 13 | 0 | 59.80 | 140.92 |
| 100 | 1 RES WATER | INVE58657169 | | A 07/16/2013 | | 13862130 | 1,058 | 15 | 0 | 69.00 | 162.60 |
| 100 | 1 RES WATER | INVE58657169 | | A 07/17/2013 | | 13854749 | 1,043 | 5 | 0 | 23.00 | 54.20 |
| 100 | 1 RES WATER | INVE58657169 | | A 04/04/2013 | | 13847319 | 1,038 | 4 | 0 | 18.40 | 48.25 |
| 100 | 1 RES WATER | INVE58657169 | | A 01/09/2013 | | 13840058 | 1,034 | 2 | 0 | 17.48 | 47.33 |
| 100 | 1 RES WATER | INVE58657169 | | A 10/17/2012 | | 13832739 | 1,032 | 6 | 0 | 26.94 | 63.60 |
| 100 | 1 RES WATER | INVE58657169 | | A 07/17/2012 | | 13825404 | 1,026 | 12 | 0 | 53.88 | 127.20 |
| 100 | 1 RES WATER | INVE58657169 | | A 04/13/2012 | | 13818016 | 1,014 | 21 | 0 | 94.29 | 222.60 |
| 100 | 1 RES WATER | INVE58657169 | | A 01/20/2012 | | 13810761 | 993 | 37 | 0 | 166.13 | 452.20 |
| 100 | 1 RES WATER | INVE58657169 | | A 10/18/2011 | | 13803444 | 956 | 28 | 0 | 124.68 | 294.93 |
| 100 | 1 RES WATER | INVE58657169 | | A 07/14/2011 | | 13796151 | 928 | 30 | 0 | 128.70 | 307.20 |
| 100 | 1 RES WATER | INVE58657169 | | A 04/18/2011 | | 13788824 | 898 | 165 | 0 | 707.85 | 1,689.60 |
| 100 | 1 RES WATER | INVE58657169 | | A 01/20/2011 | | 13781648 | 733 | 5 | 0 | 21.45 | 81.20 |
| 100 | 1 RES WATER | INVE58657169 | | A 10/19/2010 | | 13774403 | 728 | 9 | 0 | 38.42 | 91.97 |
| 100 | 1 RES WATER | INVE58657169 | | F 06/03/2010 | | 13763285 | 719 | 9 | 0 | 37.71 | 91.26 |
| 100 | 1 RES WATER | INVE58657169 | | A 04/13/2010 | | 13759870 | 710 | 26 | 0 | 108.94 | 263.64 |
| 100 | 1 RES WATER | INVE58657169 | | A 01/07/2010 | | 13752734 | 684 | 23 | 0 | 96.37 | 233.22 |
| 100 | 1 RES WATER | INVE58657169 | | A 10/14/2009 | | 13745510 | 661 | 37 | 0 | 155.03 | 375.18 |
| 100 | 1 RES WATER | INVE58657169 | | A 07/02/2009 | | 13738223 | 624 | 40 | 0 | 161.73 | 382.53 |
| 100 | 1 RES WATER | INVE58657169 | | A 04/07/2009 | | 13730978 | 584 | 36 | 0 | 145.44 | 343.80 |
| 100 | 1 RES WATER | INVE58657169 | | A 01/08/2009 | | 13723848 | 548 | 33 | 0 | 133.32 | 315.15 |
| 100 | 1 RES WATER | INVE58657169 | | A 10/08/2008 | | 13716610 | 515 | 24 | 0 | 96.96 | 229.20 |
| 100 | 1 RES WATER | INVE58657169 | | A 07/09/2008 | | 13709406 | 491 | 11 | 0 | 40.36 | 97.59 |
| 100 | 1 RES WATER | INVE58657169 | | A 04/08/2008 | | 1369401 | 480 | 10 | 0 | 36.30 | 88.00 |
| 100 | 1 RES WATER | INVE58657169 | | E 01/07/2008 | | 1362610 | 470 | 8 | 0 | 28.61 | 68.85 |
| 100 | 1 RES WATER | INVE58657169 | | A 04/11/2007 | | 1342099 | 462 | 19 | 0 | 65.55 | 154.85 |
| 100 | 1 RES WATER | INVE58657169 | | A 01/09/2007 | | 1335339 | 443 | 0 | 0 | 13.13 | 35.60 |
| 100 | 1 RES WATER | INVE58657169 | | A 10/02/2006 | | 1328559 | 441 | 2 | 0 | 13.13 | 35.60 |
| 100 | 1 RES WATER | INVE58657169 | | A 07/10/2006 | | 1321732 | 441 | 10 | 0 | 33.07 | 76.40 |
| 100 | 1 RES WATER | INVE58657169 | | A 04/07/2006 | | 1314987 | 431 | 18 | 0 | 59.22 | 136.44 |
| 100 | 1 RES WATER | INVE58657169 | | A 01/12/2006 | | 1308295 | 413 | 17 | 0 | 55.93 | 128.86 |
| 100 | 1 RES WATER | INVE58657169 | | A 10/11/2005 | | 1301577 | 396 | 18 | 0 | 59.22 | 136.44 |
| 100 | 1 RES WATER | INVE58657169 | | A 07/11/2005 | | 126635 | 378 | 16 | 0 | 52.64 | 115.74 |
| 100 | 1 RES WATER | INVE58657169 | | A 04/05/2005 | | 119966 | 362 | 15 | 0 | 49.35 | 107.85 |
| 100 | 1 RES WATER | INVE58657169 | | A 01/12/2005 | | 113331 | 347 | 17 | 0 | 52.64 | 115.04 |
| 100 | 1 RES WATER | INVE58657169 | | A 10/13/2004 | | 106730 | 331 | 16 | 0 | 55.91 | 122.23 |
| 100 | 1 RES WATER | INVE58657169 | | A 07/09/2004 | | 100020 | 314 | 14 | 0 | 46.06 | 97.25 |
| 100 | 1 RES WATER | INVE58657169 | | A 04/09/2004 | | 93428 | 300 | 25 | 0 | 82.25 | 173.00 |
| 100 | 1 RES WATER | INVE58657169 | | A 01/09/2004 | | 86875 | 275 | 28 | 0 | 92.12 | 186.69 |
| 100 | 1 RES WATER | INVE58657169 | | A 10/10/2003 | | 80191 | 247 | 31 | 0 | 101.99 | 205.84 |
| 100 | 1 RES WATER | INVE58657169 | | A 07/10/2003 | | 73647 | 216 | 43 | 0 | 141.47 | 285.52 |
| 100 | 1 RES WATER | INVE58657169 | | A 04/14/2003 | | 51344 | 173 | 35 | 0 | 115.15 | 232.40 |
| 100 | 1 RES WATER | INVE58657169 | | A 01/07/2003 | | 44888 | 138 | 93 | 0 | 305.97 | 617.52 |
| 100 | 1 RES WATER | INVE58657169 | | A 10/02/2002 | | 38435 | 45 | 11 | 0 | 36.19 | 73.04 |
| 100 | 1 RES WATER | INVE58657169 | | A 07/11/2002 | | 32003 | 34 | 20 | 0 | 65.80 | 130.60 |

12 FRONT ST

AVG 9.95

** END OF REPORT - Generated by Ann Dupuis **

Account: 184560

SERVICE ORDERS 10/11/06 & 10/25/06 BELONG TO ACCOUNT #184570 - 16 FRONT ST.
 01/10/07- SENT DEAD METER LETTER
 NOTICE OF MORTGAGEE FORECLOSURE RECEIVED TO BE EFFECTIVE 2/27/08
 10/23/08- OCT. 08 BILL WAS RETURNED WITH A FORWARDING ADDRESS OF 66 PROSPECT ST. REMAILED BILL TO THIS ADDRESS
 MOTION FOR RELIEF FROM STAY RECEIVED UNDER CHAPTER 13 BANKRUPTCY 12/9/08
 NOTICE OF MORTGAGEE FORECLOSURE SALE TO BE EFFECTIVE 2/4/09.
 4/14/09 - PAYMENT ARRANGMENT - ARRANGEMENT VOID
 [2010-01-26 15:29:23 kathy]: CALLED HER TODAY FOR PAYMENT QUESTIONS SHE SAYS SHE IS GETTING A GRANT AND WILL KNOW NEXT WEEK 2/4 PUT REMIND
 [2010-02-01 14:05:40 kathy]: WILL CALL THURSDAY TO MAKE PAY ARRANGMENTS
 [2010-03-05 11:40:44 kathy]: SENT OUT INTENT TO LEIN LETTER 2/8/10 BUT CAME IN TODAY AND PAID OVERDUE BILLS
 NOTICE OF MORTGAGEE FORECLOSURE SALE TO BE EFFECTIVE 5/28/10
 [2010-06-07 11:43:12 kathy]: TURN OFF/ON FOR NON-PAYMENT
 [2010-11-02 14:41:53 kathy]: SERVICE CALL FOR NON-PAYMENT 10/26/10 , TENANT CAME IN AND PAID BILL
 [2011-04-15 14:12:18 ann]: DUE TO BE SHUT OFF 4/26/11 IF PAST DUE IS NOT PAID
 [2011-06-06 15:58:17 kathy]: SELENA WANTED TO KNOW RE-READ WHICH WAS 4 UNIT FROM APRIL BILLING - THINKS LEAK WAS REPAIRED PROPERLY WILL APPEA
 [2011-08-19 16:02:20 kathy]:COMING IN SEPT 3 TO PAY \$300.00 AND MAKE A PAYMENT PLAN
 [2011-10-06 09:50:36 kathy]: PAID \$400.00 TODAY AND SENT \$100.00 ON BILL PAY WILL MAKE NEW PAYMENT PLAN END OF MONTH WITH NEW BILL
 [2011-11-09 15:44:47 kathy]: TURNED OFF / ON FOR NON-PAYMENT
 [2012-01-18 14:39:17 kathy]: CHANGE OF ADDRESS IN WRITING TO P.O. BOX 843, ROHCETER, NH
 [2012-02-10 16:10:38 kathy]: GRETHEN FROM LAW OFFICE CALLED TODAY 724-892-0727 PROPERTY GOING TO FORECLOSURE
 [2012-03-01 11:35:24 ann]: NOTICE OF MORTGAGEE FORECLOSURE SALE TO BE EFFECTIVE 3/9/12 - SALE POSTPONED UNTIL 3/28/12
 [2012-10-03 10:09:03 ann]: NEW NOTICE OF MORTGAGEE FORECLOSURE SALE TO BE EFFECTIVE 10/24/12 - POSTPONED UNTIL 1/4/13
 [2013-03-29 15:34:25 ann]: NOTICE OF MORTGAGEE SALE TO BE EFFECTIVE 4/24/13 - NO TAXES OR WATER/SEWER BILLS DUE - POSTPONED UNTIL 6/19/13-POS
 8/7/13
 [2014-04-29 08:30:53 ann]: APRIL BILL EXTREMELY HIGH BILL - CALLED SELENA - SHE IS AWARE PROPERTY FROZE UP - SHE CAME IN 4/28/14 AND TOOK APPEAL P
 [2014-07-14 15:27:54 kathy]: TURNED OFF / ON FOR NON-PAYMENT 7-8-14
 [2014-08-05 09:06:17 ann]: I E-MAILED SELENA ANOTHER APPEAL FORM (ABSOLUTRC@GMAIL.COM) - PER LISA WE CAN TURN ON FOR TESTING BUT WILL NEED *
 SHE PAYS
 [2014-08-05 11:56:53 lisa]:SPOKE WITH SELENA REGARDING PIPES BREAKING IN APRIL. SHE STATED SHE FILED AND APPEAL BACK IN APRIL. WE HAVE NO RECORD
 APPEAL PAPERWORK IS RECEIVED, SELENA MUST PAY ENTIRE WATER PORTION OF APRIL BILL, LESS SEWER PORTION WITH INTEREST PRIOR TO TURNING ON. I RE
 TO TURN ON.

Check Spelling

Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: August 18, 2014

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 08/11/2014

Customer Name: Judy Nelson

Account: #181720

Service Address: 10 Raab Lane

Rochester, NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend abatement of 4.5 units of both water and sewer fees valued at \$49.10 for the billing period January 9, 2014 through April 3, 2014.

In addition, I recommend abatement of 35.5 units of both water and sewer fees valued at \$387.31 for the billing period April 3, 2014 through July 1, 2014.

Total abatement recommended is \$436.41.

The above recommendation is based upon the following findings:

1. The replacement meter installed by the City's contractor was defective in that it experienced a leak after being installed.
2. The average usage for the four billing periods prior to the installation of the replacement meter was 9.5 units.
3. The leaked usage for the April billing cycle is estimated as follows:

| | |
|------------------------|-------------|
| April Usage | 14.0 Units |
| Average Usage | - 9.5 Units |
| Estimated Leaked Usage | 4.5 Units |

4. The leaked usage for the July billing cycle is estimated as follows:

| | |
|------------------------|--------------------|
| July Usage | 45.0 Units |
| Average Usage | <u>- 9.5 Units</u> |
| Estimated Leaked Usage | 35.5 Units |

**Blaine M
Cox**

Digitally signed by Blaine M Cox
DN: cn=Blaine M Cox, o=City of Rochester
New Hampshire, ou=Department of
Finance,
email=blaine.cox@rochesternh.net, c=US
Date: 2014.08.19 11:48:10 -0400

Blaine M. Cox
Deputy City Manager

2014-08-19
Date

WATER/SEWER BILLING MEMORANDUM

TO: Blaine Cox

FROM: Ann Dupuis

DATE: August 15, 2014

SUBJECT: Judy Nelson, 10 Raab Ln., Rochester, NH

Water/Sewer Billing Appeal Application

Attached please find two Water/Sewer Billing Appeal Applications received from Judy Nelson along with pictures. Picture #1 is of the area the meter was enclosed and she was unable to determine that the meter was leaking. Pictures #2 and #3 are of the actual meter with a pen floating in the water.

On 3/4/14 Jackson of MBS replaced the old Neptune meter. When she received high bill in July she removed the panel and found that the meter was leaking. Our technician went to her property on 7/29/14 and found that the new meter was indeed leaking. I have attached copies of our Service Order and Job Sheet.

She is appealing the extra usage on the April bill and July bill.

Ann

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: Aug 11, 2014
2. Property Owner's Name: Judy Nelson Account #: 181720
3. Billing Address: 10 RAAB Lane
Rochester
TN 3868
4. Service Location: same as above Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: _____ Cell: 603 337-5440
8. Email Address: Judy Green 43 @ yahoo
(Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from Jan 9 to April 3

10. Abatement is being requested for:

- a. How many units of water 10 x 4.67 = \$ 46.70
- b. How many units of sewer 10 x 6.24 = \$ 62.40
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

leak from new meter put
in at 10 RAAB on March 4, 2014

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO Dirt Basement

If yes, has the leak been repaired? yes

Who made the repair? City

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 8/11/14

1. Date of Appeal: Aug 11, 2014
2. Property Owner's Name: Judy Nelson Account #: 18170
3. Billing Address: 10 RAAB Lane
Rochester
NH. 03868
4. Service Location: same as above Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: _____ Cell: 603 337-5640
8. Email Address: Judy Green 43 @ yahoo
(Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from April to July 1
10. Abatement is being requested for:
 - a. How many units of water 38 x 4.67 = \$ 177.46
 - b. How many units of sewer 38 x 6.24 = \$ 237.12
 - c. Water & Sewer Department Fees of: \$ _____Total \$ _____

11. Explanation of Appeal Request:

leak started when new
meter was put in on
March 4th

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO DIRT BASEMENT

If yes, has the leak been repaired? yes

Who made the repair? City

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**

My File Edit Tools Help



Tier History

Replace Hist

Demand Inq

Report Options

Account

Account: 181720 Customer: 40429
 Parcel: 010400410000 NELSON JUDY A
 Location: 10 RAAB LN Status: Active

Service

Service: 100 001 RES WATER Mfr: SENS Meter #: 76167090

1 of 1

Consumption history

| Read Date | Read Time | Bl# | P R | Current | Usage | Repl Use | Use Days | Bl Amt |
|------------|-----------|----------|-----|---------|-------|----------|----------|--------|
| 07/01/2014 | | 13884045 | A | 5? | -15 | 0 | 0 | 87 |
| 04/03/2014 | | 13876603 | A | 14 | 14 | 3 | 3 | 84 |
| 03/04/2014 | | 0 | I | 2406 | 3 | 0 | 0 | 98 |
| 01/09/2014 | | 13869312 | A | 2403 | 7 | 0 | 0 | 85 |
| 10/16/2013 | | 13861968 | A | 2396 | 8 | 0 | 0 | 93 |
| 07/15/2013 | | 13854588 | A | 2388 | 15 | 0 | 0 | 101 |
| 04/05/2013 | | 13847159 | A | 2373 | 8 | 0 | 0 | 73 |
| 01/22/2013 | | 13839897 | A | 2365 | 17 | 0 | 0 | 98 |

Aug 7.5

1 of 2

Account: 181720

[2011-04-28 14:30:19 ann]: APRIL 2011 BILL RETURNED - REMAILED TO: 214 DOVER POINT RD., DOVER, NH 03820-4633 (PO FORWARD)

[2011-05-02 09:34:06 kathy]: BILL NEEDS TO GO TO JUDY NELSON SHE LIVES IN THE HOUSE NOW THEY ARE DEVORCED AND SHE IS RESPONSIBLE FOR BILL

[2011-06-29 08:48:12 kathy]: JUDY CAME IN AND CHANGED ADDRESS TO 10 RAAB LN - SHE IS LIVING THERE FOR NOW GOING THROUGH DIVORCE

[2014-07-21 08:32:36 ann]: CUSTOMER CAME IN AND SAID AFTER SHE RECEIVED HIGH BILL SHE REMOVED PANEL BEFORE METER AND DISCOVERED NEW METER BEING ABSORBED INTO THE GROUND. SHE ALSO REQUESTED A SEWER DEDUCT METER BE INSTALLED AT THE SAME TIME.

 Check Spelling

Display as HTML

07/21/2014 08:32
ann

CITY OF ROCHESTER
UB Service Order

P 1
ubworkor

Date Entered: 07/21/2014
Entered By: ann
Reference: 14518

District: 03 Type: R

Account #: 181720
BOOK: 18
Read Seq: 1720

NELSON JUDY A
10 RAAB LN
ROCHESTER, NH 03868

Location: 10 RAAB LN

Subdiv:
Lot:

Service : 100 -001 RESIDENTIAL WAT Parcel: 010400410000

| | | | |
|----------------|---------------|-------------|--------------|
| Meter Info. | Manuf/Serial | | Manuf/Serial |
| Read Meter | SENS 76167090 | Other Meter | |
| Installed Date | 03/04/2014 | | |
| # of Dials | 8 | | |

Last Reading Info.

| Year/Mo | R | Reading | Usage | Year/Mo | R | Reading | Usage |
|---------|---|---------|-------|---------|---|---------|-------|
| 2014/ 7 | A | 59 | 45 | 2013/ 4 | A | 2,373 | 8 |
| 2014/ 4 | A | 14 | 14 | 2013/ 1 | A | 2,365 | 17 |
| 2014/ | I | 2,406 | 3 | 2012/10 | A | 2,348 | 15 |
| 2014/ 1 | A | 2,403 | 7 | 2012/ 7 | A | 2,333 | 16 |
| 2013/10 | A | 2,396 | 8 | 2012/ 4 | A | 2,317 | 13 |
| 2013/ 7 | A | 2,388 | 15 | 2012/ 1 | A | 2,304 | 15 |

Reason Code: LEAK METER LEAKING
Serv Order Type: MISC MISCELLANEOUS SERVICE

Assigned To:
Date Scheduled: ~~07/24/2014~~ 7/29/14 Time Scheduled: ~~1:00~~ 12:00

Comments: NEW METER LEAKING - ALSO INSTALL SEWER DEDUCT METER
CONTACT JUDY #337-5640

Foul Read 69
ID 76167090

Service Comment: RIGHT SIDE

Add'l Info:

Work Completed By: GEORGE Date Completed: 7/24/14
Completed Reason:

NEED TO GO BACK WITH ROCKY MAYBE
A PLUMBER TALK TO ROCKY. THE WOMAN
SAID WE COULD COME BACK ON TUES. CALL
AND WORK OUT A TIME.

Agenda Item Name:

Date Submitted:

Briar Ridge Elderly Exemptions

08/28/2014

Name of Person Submitting Item:

E-mail Address:

Deputy City Mgr. Cox

blaine.cox@rochesternh.net

Meeting Date Requested:

09/08/2014

This Item is (Select One):

- Informational Only
- Discussion
- As Requested by Finance Committee
- Review & Recommendation to Full City Council
- Referred by Other Council Committee

Summary Statement:

1. Lilac Community (DBA Briar Ridge Estates) is in the process of installing sub-meters on the water systems in their mobile home park. They have requested that the City extend the reduced "Elderly" Exemption water & sewer rates to their residents. A copy of their request is attached. The Finance Committee of the City Council has referred this issue to the Utility Advisor Board for review & comment.
2. The Water Department has determined that the model of water meter being installed at Briar Ridge does not meet the City's specifications. As a result, the City will not be conducting the meter readings and will not be direct billing the residents of Briar Ridge. As a result, the park management proposes to read the meters and will conduct an internal billing process with their residents.
3. If the City allows the application of an elderly rate reduction, a process will need to be set up between the City and Briar Ridge management to assure the exemption is applied appropriately. How will it be determined who is eligible? Are there confidentiality issues? How will the usage amounts for eligible residents be documented & verified? Are there concerns about the accuracy of the meters being utilized?

Recommended Action:

Provide the Finance Committee with a recommendation.

Blaine Cox

From: Risa Kennedy [rkennedy@hynesnet.com]
Sent: Friday, May 02, 2014 2:53 PM
To: Blaine Cox
Subject: elderly exemption

Hello Mr. Cox,

I work for the company that owns Lilac Community (DBA Briar Ridge Estates). We are currently installing individual water meters at each home inside of Briar Ridge, and will begin sub metering water to the residents, passing through the same rate that we are charged for the water. We will continue to receive our Master Meter bill for the entire community from the City of Rochester. (We find it to be a more fair billing process when residents pay only for the water that they use, not an "average per home" amount that is currently a part of lot rent. We also find that water consumption for the property as a whole is lower when residents pay for the amounts that they use.)

I handle setting up the utility billing systems in our company. I noticed that the City of Rochester offers a significant water rate discount to residents who qualify for the Elderly Exemption.

We would like the Briar Ridge Residents whom the City has qualified as Elderly Exempt to receive the Elderly Exempt water rate.

Would it be possible for us to submit monthly to the water department a report that lists the resident names, addresses, meter readings and dates, water used, and amount charged for those who have shown us their tax bill that indicates their Elderly Exemption status? The water department billing staff could then confirm that the residents listed are Elderly Exempt (as they do when they direct bill homeowners who qualify), and then charge us on our Master Meter bill the Elderly Exempt rate on the volume of water that we passed through to the Elderly Exempted residents. The remaining volume of water used on the Master Meter account would be at the usual residential rate.

Please give me a call to discuss, if you have any questions or concerns; we really want to make this work for our residents so they are able to take advantage of the City Program. I can set up our billing software so the monthly report is system generated, leaving little to no risk for error, and I can customize the report so you have as much or as little detail on each account as you prefer. We can also provide any other utility billing reports for your review, in the event that you would like to audit the process.

Have a good week-end, and I hope to hear from you soon.

Risa Kennedy
The Hynes Group
Ph 770-652-1559 fax 877-389-9929

ORDINANCE AMENDMENT
RELATIVE TO SEWER USER RATE

THE CITY OF ROCHESTER ORDAINS:

- That Chapter 16, Section 1625 of the General Ordinances of the City of Rochester, entitled "Wastewater Rate and Fee Schedule", as currently amended, be further amended by deleting that portion of said ordinance entitled "Quarterly Wastewater Rates Residential:" and "Minimum Fee:" and by replacing such deleted portions of the ordinance with the following:

"16.25 Wastewater Rate and Fee Schedule

Quarterly Wastewater Rates Residential:

| | | |
|---|-------------------------------------|------------------|
| Residential Customers without exemption: | \$6.24" per 100cu. ft. of water use | |
| Residential Customers with exemption: | \$4.15 per 100cu. ft. of water use | |
| Commercial and industrial customers: | \$6.24 per 100cu. ft. of water use | |
| High Volmne Customer (i.e. Customers using more than 5,000 units ••monthly) | \$5.62 per 100cu. ft. of water use | Δ # 2.09 / 100 c |

••NOTE: for purposes of this Section the word "unit" shall mean 748 gallons of water use

Unmetered Residential Customers:

| | |
|---------------------------------------|----------|
| >u qumu per unit wit.hoot exemptfon-. | \$199.6S |
| Per quarter per unit with exemption: | \$ 99.81 |

Sewer-Metered Customers: \$ 6.24 per 100 cu. ft.

Minimum Fee:

| | |
|---|----------|
| Per quarter per unit without exemption: | \$ 29.85 |
| Per quarter per unit with exemption: | \$ 23.76 |

Septage Discharge: \$ 48.00 per 500 gal. or portion thereof

RV Septage Discharge: \$ 13.00 flat fee

Gray Water Disposal: \$ 26.00 per 2000 gal. or portion thereof'

TKN Surcharge:

| | |
|----------------|--------------------------|
| Cti\ing \im\ t | 60 pound'l pet day l'KN |
| Surcharge Fee: | \$1.18 per pound of TKN" |

- II That this ordinance omendment shall take effect on December I, 2012

C

J
 {f
 r\ _j'()
 (0 1k)
 \?.,
 \v

**ORDINANCE AMENDMENT
RELATIVE TO WATER USER RATE**

THE CITY OF ROCHESTER ORDAINS:

I. That Chapter 17, Section 17.34 of the General Ordinances of the City of Rochester, entitled "Water Rate and Fee Schedule", be amended by deleting the portion of said ordinance entitled "Quarterly Water Rates" and by replacing such portion of the ordinance with the following:

17.34 Water Rate and Fee Schedule

Quarterly Water Rates

| | | |
|--|--------|------------------------------|
| Residential Customers without exemption: | \$4.67 | per 100 cu. ft. of water use |
| Residential Customers with exemption: | \$2.02 | |
| Commercial and industrial customers: | \$4.67 | |

Δ \$ 2.65 / 100 cu ft

| | |
|---|----------|
| Unmetered Residential Customers: | |
| Per quarter per unit without exemption: | \$124.87 |
| Per quarter per unit with exemption: | \$62.42 |

| | |
|---|---------|
| Minimum Fee: | |
| Per quarter per unit without exemption: | \$17.74 |
| Per quarter per unit with exemption: | \$14.21 |

II. That this ordinance amendment shall take effect on March 1, 2014

Agenda Item

Agenda Item Name:

Date Submitted:

Abatement Request Form

08/28/2014

Name of Person Submitting Item:

E-mail Address:

Deputy City Mgr. Cox

blaine.cox@rochesternh.net

Meeting Date Requested:

09/08/2014

This Item is (Select One):

- Informational Only
- Discussion
- As Requested by Finance Committee
- Review & Recommendation to Full City Council
- Referred by Other Council Committee

Summary Statement:

As a follow up to previous UAB discussions, a new draft version of the Abatement Request Form has been drafted for review & comment.

Recommended Action:

None.

City of Rochester

Water and Sewer Abatement Request Form

Please note: The Utility Advisory Board reviews abatement requests at its monthly meetings. These meetings generally occur on the second Monday of every month. The meetings start at 5:30 PM and are held in the Council Chambers Conference Room in Rochester City Hall. Abatement applications received on or before the 20th of each month are placed on the following month's agenda. Anyone seeking abatement is encouraged, but not required, to appear before the UAB when their abatement request is reviewed.

Date Submitted:

Service Account #:

Service Location Address:

Billing Address:

Name of Person Submitting Request:

E-Mail Address:

Does the person submitting request:

- Own the property
 Rent the property

If renting the property, what is the property owner's name and address:

Billing Period of Appeal (list start and end dates):

The Billing Period of the Appeal is (select only one):

- the most current billing period
 a prior billing period

I seek a **Water Fee** abatement for the following number of billed units:

X \$4.67/unit equals:

I seek a **Sewer Fee** abatement for the following number of billed units:

X \$6.24/unit equals:

I determined the number of Water Fee units for which I seek abatement based upon the following:

I determined the number of Sewer Fee units for which I seek abatement based upon the following:

Do you claim that there was a leak that caused the higher than normal units of usage (select one choice):

- Yes
- No

If **YES**, has the leak been repaired:

- Yes
- No

Name of the company or person who made the repairs:

Did the leaked water enter the sewer system:

- Yes
- No

If **NO**, where did the water go:

- ground
- outside
- Other

If "**Other**" explain:

The following documents (list each item) are attached to verify the nature of the leak, the date of the leak, where the leaked water went, who made the repairs, etc. Lack of supporting documentation may result in delay or denial of a request for abatement.

Signature of person submitting this request:

Date

For Office Use Only

Date Abatement Request Received

Usage for previous 4 billing cycles

Agenda Item Name:

October 13th Meeting Date - Holiday

Date Submitted:

08/28/2014

Name of Person Submitting Item:

Deputy City Mgr. Cox

E-mail Address:

blaine.cox@rochesternh.net

Meeting Date Requested:

09/08/2014

This Item is (Select One):

- Informational Only
- Discussion
- As Requested by Utility Advisory Board
- Review & Recommendation
- Referred by Council or Other Committee

Summary Statement:

The second Monday in October, which is the regular meeting day of the Utility Advisory Board, falls on October 13th which is Columbus Day. This is a City observed holiday.

It is suggested that the UAB change the meeting to October 6th or October 20th.

Recommended Action:

Change the October meeting date.

CITY OF ROCHESTER

YEAR-TO-DATE BUDGET REPORT



FOR 2015 02

| ACCOUNTS FOR: | ORIGINAL ESTIM REV | ESTIM REV ADJUSTMNTS | REVISED EST REV | ACTUAL YTD REVENUE | REMAINING REVENUE | PCT COLL |
|-------------------------------------|--------------------|----------------------|-----------------|--------------------|-------------------|----------|
| 5001 WATER ENTERPRISE FUND | | | | | | |
| 510001 WATER WORKS REVENUE | | | | | | |
| 510001 400302 INTEREST INCOME | 2,500 | 0 | 2,500 | .00 | 2,500.00 | .0% |
| 510001 406105 XFER FROM RET EARNIN | 1,275,345 | 0 | 1,275,345 | .00 | 1,275,345.00 | .0% |
| 510001 406201 MISCELLANEOUS REVENUE | 25,000 | 0 | 25,000 | 6,701.44 | 18,298.56 | 26.8% |
| 510001 406600 CONSTRUCTION REVENUE | 50,000 | 0 | 50,000 | 11,082.25 | 38,917.75 | 22.2% |
| 510001 406601 USER FEES | 3,800,000 | 0 | 3,800,000 | 656,919.17 | 3,143,080.83 | 17.3% |
| 510001 406602 INTEREST ON DEL ACCT | 12,000 | 0 | 12,000 | 1,329.93 | 10,670.07 | 11.1% |
| 510001 406603 HYDRANT RENTAL FEES | 24,000 | 0 | 24,000 | .00 | 24,000.00 | .0% |
| TOTAL WATER WORKS REVENUE | 5,188,845 | 0 | 5,188,845 | 676,032.79 | 4,512,812.21 | 13.0% |
| TOTAL WATER ENTERPRISE FUND | 5,188,845 | 0 | 5,188,845 | 676,032.79 | 4,512,812.21 | 13.0% |
| TOTAL REVENUES | 5,188,845 | 0 | 5,188,845 | 676,032.79 | 4,512,812.21 | |

CITY OF ROCHESTER

YEAR-TO-DATE BUDGET REPORT



FOR 2015 02

| ACCOUNTS FOR: | ENTERPRISE FUND | ORIGINAL ESTIM REV | ESTIM REV ADJUSTMNTS | REVISED EST REV | ACTUAL YTD REVENUE | REMAINING REVENUE | PCT COLL |
|-----------------------------------|-----------------------------|--------------------|----------------------|-----------------|--------------------|-------------------|----------|
| 520001 SEWER WORKS REVENUE | | | | | | | |
| 520001 400302 | INTEREST INCOME | 2,500 | 0 | 2,500 | .00 | 2,500.00 | .0% |
| 520001 406105 | XFER FROM RET EARNIN | 1,290,815 | 0 | 1,290,815 | .00 | 1,290,815.00 | .0% |
| 520001 406201 | MISCELLANEOUS REVENU | 4,000 | 0 | 4,000 | 2,494.04 | 1,505.96 | 62.4% |
| 520001 406211 | HOMEMAKERS SRF LOAN | 16,049 | 0 | 16,049 | 16,408.84 | -359.84 | 102.2% |
| 520001 406600 | CONSTRUCTION REVENUE | 10,000 | 0 | 10,000 | 1,342.80 | 8,657.20 | 13.4% |
| 520001 406601 | USER FEES | 5,047,000 | 0 | 5,047,000 | 756,302.06 | 4,290,697.94 | 15.0% |
| 520001 406602 | INTEREST ON DEL ACCT | 12,000 | 0 | 12,000 | 2,006.13 | 9,993.87 | 16.7% |
| 520001 406607 | IMPACT FEES | 14,000 | 0 | 14,000 | 9,220.00 | 4,780.00 | 65.9% |
| 520001 406701 | SEPTIC DISPOSAL PERM | 175,000 | 0 | 175,000 | 24,854.00 | 150,146.00 | 14.2% |
| 520001 406703 | INDUSTRIAL PRE-TREAT | 10,000 | 0 | 10,000 | .00 | 10,000.00 | .0% |
| | TOTAL SEWER WORKS REVENUE | 6,581,364 | 0 | 6,581,364 | 812,627.87 | 5,768,736.13 | 12.3% |
| 520002 SEWER WORKS REVENUE | | | | | | | |
| 520002 406306 | STATE AID GRANT C-52 | 369,290 | 0 | 369,290 | .00 | 369,290.00 | .0% |
| 520002 406307 | STATE AID GRANT C-77 | 7,290 | 0 | 7,290 | 7,290.00 | .00 | 100.0% |
| 520002 406308 | STATE AID GRANT C-77 | 12,285 | 0 | 12,285 | .00 | 12,285.00 | .0% |
| 520002 406310 | STATE AID GRANT C-83 | 0 | 0 | 0 | 5,718.00 | -5,718.00 | 100.0% |
| | TOTAL SEWER WORKS REVENUE | 388,865 | 0 | 388,865 | 13,008.00 | 375,857.00 | 3.3% |
| | TOTAL SEWER ENTERPRISE FUND | 6,970,229 | 0 | 6,970,229 | 825,635.87 | 6,144,593.13 | 11.8% |
| | TOTAL REVENUES | 6,970,229 | 0 | 6,970,229 | 825,635.87 | 6,144,593.13 | |

CITY OF ROCHESTER

YEAR-TO-DATE BUDGET REPORT



FOR 2015 02

| ACCOUNTS FOR: | ORIGINAL APPROP | TRANSFRS/ADJUSTS | REVISED BUDGET | YTD EXPENDED | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|-------------------------------------|-----------------|------------------|----------------|--------------|--------------|------------------|----------|
| 5001 WATER ENTERPRISE FUND | | | | | | | |
| 51601057 WATER WORKS EXPENSE | | | | | | | |
| 51601057 511001 SALARIES - FULL TI | 505,076 | -1,050 | 504,026 | 97,065.22 | .00 | 406,960.78 | 19.3% |
| 51601057 511099 SALARIES - ADJUSTM | 815 | 0 | 815 | .00 | .00 | 815.00 | .0% |
| 51601057 513001 OVERTIME - REGULAR | 35,000 | 0 | 35,000 | 3,188.49 | .00 | 31,811.51 | 9.1% |
| 51601057 515001 ON CALL | 4,497 | 0 | 4,497 | 788.04 | .00 | 3,708.96 | 17.5% |
| 51601057 516000 LONGEVITY | 1,136 | 0 | 1,136 | 20.00 | .00 | 1,116.00 | 1.8% |
| 51601057 521100 HEALTH INSURANCE | 140,711 | 0 | 140,711 | 26,872.96 | .00 | 113,838.04 | 19.1% |
| 51601057 521200 DENTAL INSURANCE | 2,479 | 0 | 2,479 | 496.23 | .00 | 1,982.77 | 20.0% |
| 51601057 521300 LIFE INSURANCE | 986 | 0 | 986 | 199.83 | .00 | 786.17 | 20.3% |
| 51601057 522000 SOCIAL SECURITY CO | 37,249 | 0 | 37,249 | 7,124.75 | .00 | 30,124.25 | 19.1% |
| 51601057 523000 RETIRE CONTRIBUTIO | 59,078 | 0 | 59,078 | 10,931.43 | .00 | 48,146.57 | 18.5% |
| 51601057 526000 WORKERS' COMPENSAT | 26,464 | 0 | 26,464 | 12,883.91 | 13,580.09 | .00 | 100.0% |
| 51601057 528001 IPT | 4,132 | 0 | 4,132 | 858.85 | .00 | 3,273.15 | 20.8% |
| 51601057 528001 STAFF DEVELOPMENT | 5,610 | 0 | 5,610 | 251.86 | .00 | 5,358.14 | 4.5% |
| 51601057 532001 CONTRACTED SERVICE | 0 | 1,050 | 1,050 | .00 | 1,048.60 | 1.40 | 99.9% |
| 51601057 533000 OTHER PROF SERVICE | 9,676 | 0 | 9,676 | 141.05 | 346.25 | 9,188.70 | 5.0% |
| 51601057 533001 AUDIT | 5,750 | 0 | 5,750 | .00 | .00 | 5,750.00 | .0% |
| 51601057 533002 ENGINEERING SERVICE | 14,900 | 0 | 14,900 | 740.50 | 5,759.50 | 8,400.00 | 43.6% |
| 51601057 533004 MEDICAL SERVICES | 500 | 0 | 500 | .00 | 250.00 | 250.00 | 50.0% |
| 51601057 533009 LEGAL | 0 | 11,400 | 11,400 | 530.59 | .00 | 10,869.41 | 4.7% |
| 51601057 533010 LABOR NEGOTIATIONS | 3,000 | 0 | 3,000 | .00 | .00 | 3,000.00 | .0% |
| 51601057 534003 SOFTWARE MAINTENAN | 20,991 | 0 | 20,991 | 3,076.96 | .00 | 17,914.04 | 14.7% |
| 51601057 541100 WATER & SEWERAGE | 4,000 | 0 | 4,000 | 1,284.10 | .00 | 2,715.90 | 32.1% |
| 51601057 542300 CUSTODIAL SERVICES | 2,100 | 0 | 2,100 | 201.00 | .00 | 1,899.00 | 9.6% |
| 51601057 543000 REPAIR AND MAINTEN | 0 | 0 | 0 | 11,522.15 | .00 | -11,522.15 | 100.0% |
| 51601057 543001 VEHICLE MAINT & RE | 1,000 | 0 | 1,000 | 151.77 | .00 | 848.23 | 15.2% |
| 51601057 543002 EQUIPMENT MAINTENA | 1,040 | 0 | 1,040 | 465.00 | .00 | 575.00 | 44.7% |
| 51601057 544200 RENTAL OF EQUIPMEN | 410 | 0 | 410 | .00 | .00 | 410.00 | .0% |
| 51601057 544400 RENTAL OF COMP/COM | 1,800 | 0 | 1,800 | 285.56 | 1,514.44 | .00 | 100.0% |
| 51601057 544500 LEASE COPIER/PRINT | 1,656 | 0 | 1,656 | 1,385.58 | .00 | 270.42 | 83.7% |
| 51601057 552001 FLEET INSURANCE | 2,975 | 0 | 2,975 | 2,992.18 | .00 | -17.18 | 100.6% |
| 51601057 552003 GENERAL LIABILITY | 5,836 | 0 | 5,836 | 5,869.70 | .00 | -33.70 | 100.6% |
| 51601057 553400 POSTAGE FEES | 300 | 0 | 300 | 18.57 | 29.27 | 232.16 | 15.9% |
| 51601057 554000 ADVERTISING | 1,650 | 0 | 1,650 | 48.30 | .00 | 1,601.70 | 2.9% |
| 51601057 555000 PRINTING AND BINDI | 1,839 | 0 | 1,839 | 75.00 | .00 | 1,764.00 | 4.1% |
| 51601057 556000 TUITION | 6,980 | 0 | 6,980 | 1,790.00 | .00 | 5,190.00 | 25.6% |
| 51601057 558000 TRAVEL | 825 | 0 | 825 | .00 | 50.00 | 775.00 | 6.1% |
| 51601057 561003 OFFICE SUPPLIES | 2,934 | 0 | 2,934 | 122.51 | 185.27 | 2,626.22 | 10.5% |
| 51601057 561005 PUBLICATIONS | 50 | 0 | 50 | 50.00 | .00 | .00 | 100.0% |
| 51601057 561008 VEHICLE SUPPLIES | 9,000 | 0 | 9,000 | 1,233.76 | 2,915.52 | 4,850.72 | 46.1% |
| 51601057 561010 CLOTHING | 5,800 | 0 | 5,800 | 925.07 | 748.64 | 4,126.29 | 28.9% |

CITY OF ROCHESTER



YEAR-TO-DATE BUDGET REPORT

FOR 2015 02

| ACCOUNTS FOR: | WATER | ENTERPRISE FUND | ORIGINAL APPROP | TRANSFRS/ADJUSTMNTS | REVISED BUDGET | YTD EXPENDED | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|---------------|--------|---------------------------|-----------------|---------------------|----------------|--------------|--------------|------------------|----------|
| 5001 | | | | | | | | | |
| 51601057 | 561015 | SAFETY EQUIPMENT & | 5,000 | 0 | 5,000 | 630.35 | 42.53 | 4,327.12 | 13.5% |
| 51601037 | 561022 | HOT TOP COLD PATCH | 5,500 | 0 | 5,500 | 2,086.18 | 3,413.82 | .00 | 100.0% |
| 51601057 | 561023 | SAND AND GRAVEL | 1,800 | 0 | 1,800 | 769.44 | 1,030.56 | .00 | 100.0% |
| 51601057 | 561032 | OTHER OPERATIONAL | 3,625 | 0 | 3,625 | 64.63 | 3,238.70 | 3,238.70 | 10.7% |
| 51601037 | 562600 | VEHICLE FUEL | 21,420 | 0 | 21,420 | 1,905.98 | .00 | 19,514.02 | 8.9% |
| 51601057 | 573401 | ADMIN EQUIPMENT | 1,635 | 0 | 1,635 | .00 | 900.00 | 735.00 | 55.0% |
| 51601057 | 573900 | OTHER EQUIPMENT | 8,800 | 0 | 8,800 | 116.33 | .00 | 8,683.67 | 1.3% |
| 51601037 | 575100 | INVENTORY PURCHASE | 104,000 | 0 | 104,000 | 11,123.79 | 33,876.21 | 59,000.00 | 43.3% |
| 51601057 | 581000 | DUES AND FEES | 1,020 | 0 | 1,020 | .00 | .00 | 1,020.00 | .0% |
| 51601057 | 583000 | INTEREST EXPENSE | 615,481 | 0 | 615,481 | 206,003.99 | .00 | 409,477.01 | 33.5% |
| 51601037 | 584000 | CONTINGENCY | 30,000 | -11,400 | 18,600 | .00 | .00 | 18,600.00 | .0% |
| 51601057 | 589001 | STATE PERMITS & FE | 2,850 | 0 | 2,850 | 50.00 | 1,900.00 | 900.00 | 68.4% |
| 51601057 | 589031 | LIEN DISCHARGE FEE | 1,200 | 0 | 1,200 | 150.00 | 250.00 | 800.00 | 33.3% |
| 51601037 | 591000 | REDEMPTION OF PRIN | 1,267,038 | 0 | 1,267,038 | 206,548.59 | 37,500.00 | 1,022,989.41 | 19.3% |
| 51601057 | 592001 | DEPRECIATION | 1,060,790 | 0 | 1,060,790 | .00 | .00 | 1,060,790.00 | .0% |
| 51601057 | 593002 | TRANS TO CAPITAL P | 73,000 | 0 | 73,000 | .00 | .00 | 73,000.00 | .0% |
| 51601037 | 593008 | TRANSFER TO GENERA | 25,000 | 0 | 25,000 | .00 | .00 | 25,000.00 | .0% |
| | | TOTAL WATER WORKS EXPENSE | 4,156,404 | 0 | 4,156,404 | 623,040.20 | 105,662.37 | 3,427,701.43 | 17.5% |
| 51601073 | | WATER TREATMENT PLANT | | | | | | | |
| 51601073 | 511001 | SALARIES - FULL TI | 281,597 | 0 | 281,597 | 50,379.54 | .00 | 231,217.46 | 17.9% |
| 51601073 | 513001 | OVERTIME - REGULAR | 15,000 | 0 | 15,000 | 2,707.47 | .00 | 12,292.53 | 18.0% |
| 51601073 | 515001 | ON CALL | 16,340 | 0 | 16,340 | 3,115.00 | .00 | 13,225.00 | 19.1% |
| 51601073 | 521100 | HEALTH INSURANCE | 76,825 | 0 | 76,825 | 16,012.29 | .00 | 60,812.71 | 20.8% |
| 51601073 | 521200 | DENTAL INSURANCE | 1,051 | 0 | 1,051 | 240.24 | .00 | 810.76 | 22.9% |
| 51601073 | 521300 | LIFE INSURANCE | 372 | 0 | 372 | 89.11 | .00 | 282.89 | 24.0% |
| 51601073 | 522000 | SOCIAL SECURITY CO | 17,396 | 0 | 17,396 | 3,966.73 | .00 | 13,429.27 | 22.8% |
| 51601073 | 523000 | RETIREMENT CONTRIB | 26,437 | 0 | 26,437 | 5,717.44 | .00 | 20,719.56 | 21.6% |
| 51601073 | 526000 | WORKERS' COMPENSAT | 5,524 | 0 | 5,524 | 2,689.34 | 2,834.66 | .00 | 100.0% |
| 51601073 | 528001 | IPT | 1,953 | 0 | 1,953 | 469.87 | .00 | 1,483.13 | 24.1% |
| 51601073 | 533002 | ENGINEERING SERVIC | 10,000 | 4,400 | 14,400 | 6,801.38 | 7,598.62 | .00 | 100.0% |
| 51601073 | 533006 | LABORATORY SERVICE | 15,838 | 0 | 15,838 | 988.00 | 8,794.78 | 6,055.22 | 61.8% |
| 51601073 | 543000 | REPAIR AND MAINTEN | 33,880 | 0 | 33,880 | 1,672.04 | 9,011.81 | 23,196.15 | 31.5% |
| 51601073 | 543002 | EQUIPMENT MAINTENA | 64,000 | -4,400 | 59,600 | 219.06 | 14,506.64 | 44,874.30 | 24.7% |
| 51601073 | 544500 | LEASE COPIER/PRINT | 800 | 0 | 800 | 397.18 | .00 | 402.82 | 49.6% |
| 51601073 | 552002 | PROPERTY INSURANCE | 6,709 | 0 | 6,709 | 6,747.74 | .00 | -38.74 | 100.6% |
| 51601073 | 553000 | COMMUNICATIONS | 10,960 | 0 | 10,960 | 901.09 | 3,551.26 | 6,507.65 | 40.6% |
| 51601073 | 561001 | JANITORIAL SUPPLIE | 1,000 | 0 | 1,000 | 157.71 | .00 | 842.29 | 15.8% |
| 51601073 | 561002 | BLDG MAINT SUPPLIE | 1,600 | 0 | 1,600 | .00 | 96.64 | 1,503.36 | 6.0% |
| 51601073 | 561010 | CLOTHING | 5,500 | 0 | 5,500 | 574.11 | 1,788.94 | 3,136.95 | 43.0% |

CITY OF ROCHESTER



YEAR-TO-DATE BUDGET REPORT

FOR 2015 '02

| ACCOUNTS FOR: | ORIGINAL APPROP | TRANFRS/ADJSTMTS | REVISED BUDGET | YTD EXPENDED | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|------------------------------------|-----------------|------------------|----------------|--------------|--------------|------------------|----------|
| 5001 WATER ENTERPRISE FUND | | | | | | | |
| 51601073 561015 SAFETY EQUIPMENT & | 4,050 | 0 | 4,050 | 857.44 | .00 | 3,192.56 | 21.2% |
| 51601073 561031 CHEMICALS | 170,280 | 0 | 170,280 | 23,660.10 | 95,027.45 | 51,592.45 | 69.7% |
| 51601073 561037 LABORATORY SUPPLIE | 6,850 | 0 | 6,850 | 2,166.17 | 2,701.56 | 1,982.27 | 71.1% |
| 51601073 561040 EQUIPMENT REPAIR S | 30,000 | 0 | 30,000 | 1,022.75 | 224.64 | 28,752.61 | 4.2% |
| 51601073 562200 ELECTRICITY | 130,000 | 0 | 130,000 | 212.90 | .00 | 129,787.10 | .2% |
| 51601073 562400 HEATING FUEL | 31,125 | 0 | 31,125 | .00 | .00 | 31,125.00 | .0% |
| 51601073 573900 OTHER EQUIPMENT | 8,000 | 0 | 8,000 | 373.00 | 141.00 | 7,486.00 | 6.4% |
| 51601073 589030 PROP TAX TO OTH CO | 2,800 | 0 | 2,800 | .00 | 2,314.00 | 7,486.00 | 82.6% |
| TOTAL WATER TREATMENT PLANT | 975,887 | 0 | 975,887 | 132,137.70 | 148,592.00 | 695,157.30 | 28.8% |
| 51601570 WATER REVENUE OFFICE | | | | | | | |
| 51601570 511001 SALARIES - FULL TI | 30,404 | 0 | 30,404 | 6,021.28 | .00 | 24,382.72 | 19.8% |
| 51601570 516000 LONGEVITY | 11,155 | 0 | 11,155 | 111.15 | .00 | 9,004.92 | 37.1% |
| 51601570 521100 HEALTH INSURANCE | 250 | 0 | 250 | 48.00 | .00 | 202.00 | 19.2% |
| 51601570 521200 DENTAL INSURANCE | 54 | 0 | 54 | 10.79 | .00 | 43.21 | 20.0% |
| 51601570 521300 LIFE INSURANCE | 2,029 | 0 | 2,029 | 410.74 | .00 | 1,618.26 | 20.2% |
| 51601570 522000 SOCIAL SECURITY CO | 3,306 | 0 | 3,306 | 634.23 | .00 | 2,671.77 | 19.2% |
| 51601570 523000 RETIREMENT CONTRIB | 68 | 0 | 68 | 33.11 | 34.89 | .00 | 100.0% |
| 51601570 526000 WORKERS' COMPENSAT | 288 | 0 | 288 | 56.69 | .00 | 231.31 | 19.7% |
| 51601570 528001 IPT | 500 | 0 | 500 | .00 | .00 | 500.00 | .0% |
| 51601570 543000 REPAIR AND MAINTEN | 7,500 | 0 | 7,500 | 1,281.92 | .00 | 6,218.08 | 17.1% |
| 51601570 553400 POSTAGE FEES | 410 | 0 | 410 | 90.00 | .00 | 320.00 | 22.0% |
| 51601570 555000 PRINTING AND BINDI | 290 | 0 | 290 | 83.57 | .00 | 206.43 | 28.8% |
| 51601570 561003 OFFICE SUPPLIES | | | | | | | |
| TOTAL WATER REVENUE OFFICE | 56,554 | 0 | 56,554 | 10,931.56 | 34.89 | 45,587.55 | 19.4% |
| TOTAL WATER ENTERPRISE FUND | 5,188,845 | 0 | 5,188,845 | 766,109.46 | 254,289.26 | 4,168,446.28 | 19.7% |
| TOTAL EXPENSES | 5,188,845 | 0 | 5,188,845 | 766,109.46 | 254,289.26 | 4,168,446.28 | |



CITY OF ROCHESTER

YEAR-TO-DATE BUDGET REPORT

FOR 2015 02

| ACCOUNTS FOR: | SEWER ENTERPRISE FUND | ORIGINAL APPROP | TRANFRS/ADJSTMTS | REVISED BUDGET | YTD EXPENDED | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|-------------------------------------|-----------------------|-----------------|------------------|----------------|--------------|--------------|------------------|----------|
| 52602057 SEWER WORKS EXPENSE | | | | | | | | |
| 52602057 511001 SALARIES - FULL TI | 330,751 | -1,050 | 329,701 | 63,333.76 | .00 | 266,367.24 | 19.2% | |
| 52602057 511099 SALARIES - ADJUSTM | 815 | 0 | 815 | .00 | .00 | 815.00 | .0% | |
| 52602057 513001 OVERTIME - REGULAR | 8,100 | 0 | 8,100 | 1,823.43 | .00 | 6,276.57 | 22.5% | |
| 52602057 515001 ON CALL | 4,497 | 0 | 4,497 | 788.04 | .00 | 3,708.96 | 17.5% | |
| 52602057 516000 LONGEVITY | 1,129 | 0 | 1,129 | 20.00 | .00 | 1,109.00 | 1.8% | |
| 52602057 521100 HEALTH INSURANCE | 83,598 | 0 | 83,598 | 15,916.48 | .00 | 67,681.52 | 19.0% | |
| 52602057 521200 DENTAL INSURANCE | 1,286 | 0 | 1,286 | 268.46 | .00 | 1,017.54 | 20.9% | |
| 52602057 521300 LIFE INSURANCE | 730 | 0 | 730 | 141.21 | .00 | 588.79 | 19.3% | |
| 52602057 522000 SOCIAL SECURITY CO | 23,545 | 0 | 23,545 | 4,684.75 | .00 | 18,860.25 | 19.9% | |
| 52602057 523000 RETIRE CONTRIBUTIO | 37,403 | 0 | 37,403 | 7,151.42 | .00 | 30,251.58 | 19.1% | |
| 52602057 526000 WORKERS' COMPENSAT | 15,860 | 0 | 15,860 | 7,721.39 | 8,138.61 | .00 | 100.0% | |
| 52602057 528001 IPT | 2,797 | 0 | 2,797 | 550.86 | .00 | 2,246.14 | 19.7% | |
| 52602057 532001 STAFF DEVELOPMENT | 6,356 | 0 | 6,356 | 251.88 | .00 | 6,104.12 | 4.0% | |
| 52602057 532200 CONTRACTED SERVICE | 0 | 1,050 | 1,050 | 91.06 | 1,050.00 | .00 | 100.0% | |
| 52602057 533000 OTHER PROF SERVICE | 6,676 | 0 | 6,676 | 96.24 | 96.24 | 6,488.70 | 2.8% | |
| 52602057 533004 AUDIT | 5,750 | 0 | 5,750 | .00 | 250.00 | 5,750.00 | 50.0% | |
| 52602057 533004 MEDICAL SERVICES | 500 | 0 | 500 | 285.84 | .00 | -285.84 | 100.0% | |
| 52602057 533009 LEGAL | 0 | 0 | 0 | .00 | .00 | 3,000.00 | .0% | |
| 52602057 533010 LABOR NEGOTIATIONS | 3,000 | 0 | 3,000 | 3,076.96 | 395.00 | 13,059.04 | 21.0% | |
| 52602057 534003 SOFTWARE MAINTENAN | 16,531 | 0 | 16,531 | 201.00 | .00 | 1,799.00 | 10.1% | |
| 52602057 542300 CUSTODIAL SERVICES | 2,000 | 0 | 2,000 | 11,522.15 | .00 | -9,162.15 | 488.2% | |
| 52602057 543000 REPAIR AND MAINTEN | 2,360 | 0 | 2,360 | 151.76 | .00 | 1,348.24 | 10.1% | |
| 52602057 543001 VEHICLE MAINT & RE | 1,500 | 0 | 1,500 | 465.00 | .00 | 2,777.00 | 14.3% | |
| 52602057 543002 EQUIPMENT MAINTENA | 3,242 | 0 | 3,242 | .00 | .00 | 400.00 | .0% | |
| 52602057 544200 RENTAL OF EQUIPMEN | 400 | 0 | 400 | 285.54 | 1,514.46 | .00 | 100.0% | |
| 52602057 544400 RENTAL OF COMP/COM | 1,800 | 0 | 1,800 | 1,385.17 | .00 | 214.83 | 86.6% | |
| 52602057 544500 LEASE COPIER/PRINT | 1,600 | 0 | 1,600 | 4,189.05 | .00 | -24.05 | 100.6% | |
| 52602057 552001 FLEET INSURANCE | 4,165 | 0 | 4,165 | 5,297.41 | .00 | -30.41 | 100.6% | |
| 52602057 552002 PROPERTY INSURANCE | 5,267 | 0 | 5,267 | 5,537.79 | .00 | -31.79 | 100.6% | |
| 52602057 552003 GENERAL LIABILITY | 5,506 | 0 | 5,506 | .00 | .00 | 2,000.00 | .0% | |
| 52602057 552005 INSURANCE CLAIM DE | 2,000 | 0 | 2,000 | 10.92 | 29.28 | 459.80 | 8.0% | |
| 52602057 553400 POSTAGE FEES | 500 | 0 | 500 | 48.30 | 290.10 | 396.60 | 46.0% | |
| 52602057 554000 ADVERTISING | 735 | 0 | 735 | .00 | .00 | 1,609.00 | .0% | |
| 52602057 555000 PRINTING AND BINDI | 1,609 | 0 | 1,609 | 1,874.50 | .00 | 5,105.50 | 26.9% | |
| 52602057 556000 TUITION | 6,980 | 0 | 6,980 | 6.00 | 194.00 | 625.00 | 24.2% | |
| 52602057 558000 TRAVEL | 825 | 0 | 825 | 33.65 | 185.27 | 2,615.08 | 7.7% | |
| 52602057 561003 OFFICE SUPPLIES | 2,834 | 0 | 2,834 | .00 | .00 | 32.00 | .0% | |
| 52602057 561005 PUBLICATIONS | 32 | 0 | 32 | 2,226.84 | 2,665.38 | 7,857.78 | 38.4% | |
| 52602057 561008 VEHICLE SUPPLIES | 12,750 | 0 | 12,750 | .00 | .00 | 250.00 | .0% | |
| 52602057 561009 TRAINING MATERIALS | 250 | 0 | 250 | .00 | .00 | .00 | .0% | |

CITY OF ROCHESTER

YEAR-TO-DATE BUDGET REPORT



FOR 2015 02

| ACCOUNTS FOR: | SEWER ENTERPRISE FUND | ORIGINAL APPROP | TRANSFRS/ADJUSTMTS | REVISED BUDGET | YTD EXPENDED | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|-----------------|---------------------------------------|-----------------|--------------------|----------------|--------------|--------------|------------------|----------|
| 52602057 561010 | CLOTHING | 5,615 | 0 | 5,615 | 467.15 | 617.12 | 4,530.73 | 19.3% |
| 52602057 561015 | SAFETY EQUIPMENT & HOT TOP COLD PATCH | 5,875 | 0 | 5,875 | 451.24 | 42.54 | 5,381.22 | 8.4% |
| 52602057 561022 | SAND AND GRAVEL | 5,500 | 0 | 5,500 | 2,086.16 | 3,413.84 | .00 | 100.0% |
| 52602057 561023 | OTHER OPERATIONAL | 1,650 | 0 | 1,650 | 769.44 | 880.56 | .00 | 100.0% |
| 52602057 561040 | EQUIPMENT REPAIR S | 525 | 0 | 525 | 189.47 | 71.67 | 263.86 | 49.7% |
| 52602057 562600 | VEHICLE FUEL | 6,000 | 0 | 6,000 | .00 | 48.80 | 5,951.20 | .8% |
| 52602057 573401 | ADMIN EQUIPMENT | 36,000 | 0 | 36,000 | 3,257.76 | .00 | 32,742.24 | 9.0% |
| 52602057 573900 | OTHER EQUIPMENT | 17,072 | 0 | 17,072 | 158.88 | 16,881.55 | 31.57 | 99.8% |
| 52602057 575100 | INVENTORY PURCHASE | 6,000 | 0 | 6,000 | 116.34 | .00 | 5,883.66 | 1.9% |
| 52602057 581000 | DUES AND FEES | 12,500 | 0 | 12,500 | .00 | 12,500.00 | .00 | 100.0% |
| 52602057 583000 | INTEREST EXPENSE | 1,090 | 0 | 1,090 | .00 | .00 | 1,090.00 | .0% |
| 52602057 584000 | CONTINGENCY | 623,185 | 0 | 623,185 | 235,902.24 | .00 | 387,282.76 | 37.9% |
| 52602057 589001 | STATE PERMITS & FE | 25,000 | 0 | 25,000 | .00 | .00 | 25,000.00 | .0% |
| 52602057 591000 | REDEMPTION OF PRIN | 1,650 | 0 | 1,650 | 50.00 | 1,050.00 | 550.00 | 66.7% |
| 52602057 593002 | TRANS TO CAPITAL P | 1,891,207 | 0 | 1,891,207 | 1,324,466.35 | .00 | 566,740.65 | 70.0% |
| 52602057 593008 | TRANSFER TO GENERA | 669,000 | 0 | 669,000 | .00 | .00 | 669,000.00 | .0% |
| | | 25,000 | 0 | 25,000 | .00 | .00 | 25,000.00 | .0% |
| | TOTAL SEWER WORKS EXPENSE | 3,938,548 | 0 | 3,938,548 | 1,707,255.65 | 50,314.42 | 2,180,977.93 | 44.6% |

52602074 SEWER TREATMENT PLANT

| | | | | | | | | |
|-----------------|--------------------|---------|---|---------|-----------|-----------|------------|--------|
| 52602074 511001 | SALARIES - FULL TI | 419,685 | 0 | 419,685 | 73,271.99 | .00 | 346,413.01 | 17.5% |
| 52602074 513001 | OVERTIME - REGULAR | 30,000 | 0 | 30,000 | 7,028.64 | .00 | 22,971.36 | 23.4% |
| 52602074 515001 | ON CALL | 29,438 | 0 | 29,438 | 5,628.26 | .00 | 23,809.74 | 19.1% |
| 52602074 516000 | LONGEVITY | 600 | 0 | 600 | .00 | .00 | 600.00 | .0% |
| 52602074 521100 | HEALTH INSURANCE | 147,303 | 0 | 147,303 | 25,958.64 | .00 | 121,344.36 | 17.6% |
| 52602074 521200 | DENTAL INSURANCE | 1,737 | 0 | 1,737 | 302.58 | .00 | 1,434.42 | 17.4% |
| 52602074 521300 | LIFE INSURANCE | 1,737 | 0 | 1,737 | 132.15 | .00 | 604.85 | 17.9% |
| 52602074 522000 | SOCIAL SECURITY CO | 33,308 | 0 | 33,308 | 5,991.45 | .00 | 27,316.55 | 18.0% |
| 52602074 523000 | RETIREMENT CONTRIB | 51,668 | 0 | 51,668 | 8,648.36 | .00 | 43,019.64 | 16.7% |
| 52602074 526000 | WORKERS' COMPENSAT | 4,732 | 0 | 4,732 | 2,303.76 | 2,428.24 | .00 | 100.0% |
| 52602074 528001 | IPT | 3,185 | 0 | 3,185 | 561.98 | .00 | 2,623.02 | 17.6% |
| 52602074 533000 | OTHER PROF SERVICE | 5,000 | 0 | 5,000 | .00 | .00 | 5,000.00 | .0% |
| 52602074 533006 | LABORATORY SERVICE | 124,374 | 0 | 124,374 | 3,483.51 | 30,295.82 | 90,594.67 | 27.2% |
| 52602074 534009 | INDUSTRIAL PRETREA | 33,518 | 0 | 33,518 | 1,268.80 | 16,791.20 | 15,458.00 | 53.9% |
| 52602074 543000 | REPAIR AND MAINTEN | 91,526 | 0 | 91,526 | 5,363.48 | 43,997.69 | 42,164.83 | 53.9% |
| 52602074 543002 | EQUIPMENT MAINTENA | 80,585 | 0 | 80,585 | 3,851.41 | 34,916.00 | 41,817.59 | 48.1% |
| 52602074 544500 | LEASE COPIER/PRINT | 1,852 | 0 | 1,852 | 1,122.53 | .00 | 729.47 | 60.6% |
| 52602074 552002 | PROPERTY INSURANCE | 4,833 | 0 | 4,833 | 4,860.91 | .00 | -27.91 | 100.6% |
| 52602074 553000 | COMMUNICATION | 10,130 | 0 | 10,130 | 697.56 | 2,589.96 | 6,842.48 | 32.5% |
| 52602074 559000 | MISC PURCHASED SER | 15,500 | 0 | 15,500 | 14,850.00 | .00 | 650.00 | 95.8% |

CITY OF ROCHESTER



YEAR-TO-DATE BUDGET REPORT

FOR 2015 02

| ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND | ORIGINAL APPROP. | TRANSFRS/ ADJSTMTS | REVISED BUDGET | YTD EXPENDED | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|---|------------------|-----------------------|----------------|--------------|--------------|------------------|----------|
| 52602074 561001 JANITORIAL SUPPLIE | 1,400 | 0 | 1,400 | .00 | .00 | 1,400.00 | .0% |
| 52602074 561002 BUILDING MAINT SUP | 12,450 | 0 | 12,450 | 3,827.99 | .00 | 8,622.01 | 30.7% |
| 52602074 561010 CLOTHING | 9,000 | 0 | 9,000 | 563.35 | 1,336.65 | 7,100.00 | 21.1% |
| 52602074 561015 SAFETY EQUIPMENT & | 6,200 | 0 | 6,200 | 273.89 | .00 | 5,926.11 | 4.4% |
| 52602074 561031 CHEMICAL | 202,940 | 0 | 202,940 | 9,934.14 | 21,934.66 | 171,071.20 | 15.7% |
| 52602074 561037 LABORATORY SUPPLIE | 26,348 | 0 | 26,348 | 316.92 | 1,083.73 | 24,947.35 | 5.3% |
| 52602074 561040 EQUIPMENT REPAIR S | 73,230 | 0 | 73,230 | 5,053.31 | 7,363.82 | 60,812.87 | 17.0% |
| 52602074 562200 ELECTRICITY | 380,000 | 0 | 380,000 | 33,778.67 | .00 | 346,221.33 | 8.9% |
| 52602074 562400 HEATING FUEL | 36,000 | 0 | 36,000 | 326.48 | .00 | 35,673.52 | .9% |
| 52602074 573900 OTHER EQUIPMENT | 13,225 | 0 | 13,225 | .00 | 1,804.70 | 11,420.30 | 13.6% |
| 52602074 592001 DEPRECIATION | 1,124,561 | 0 | 1,124,561 | .00 | .00 | 1,124,561.00 | .0% |
| TOTAL SEWER TREATMENT PLANT | 2,975,065 | 0 | 2,975,065 | 219,400.76 | 164,542.47 | 2,591,121.77 | 12.9% |
| 52602470 SEWER REVENUE OFFICE | | | | | | | |
| 52602470 511001 SALARIES - FULL TI | 30,404 | 0 | 30,404 | 6,021.45 | .00 | 24,382.55 | 19.8% |
| 52602470 516000 LONGEVITY | 300 | 0 | 300 | 111.15 | .00 | 188.85 | 37.1% |
| 52602470 521100 HEALTH INSURANCE | 11,155 | 0 | 11,155 | 2,150.12 | .00 | 9,004.88 | 19.3% |
| 52602470 521200 DENTAL INSURANCE | 252 | 0 | 252 | 48.10 | .00 | 203.90 | 19.1% |
| 52602470 521300 LIFE INSURANCE | 59 | 0 | 59 | 10.87 | .00 | 48.13 | 18.4% |
| 52602470 522000 SOCIAL SECURITY CO | 2,035 | 0 | 2,035 | 410.74 | .00 | 1,624.26 | 20.2% |
| 52602470 523000 RETIREMENT CONTRIB | 3,308 | 0 | 3,308 | 634.29 | .00 | 2,673.71 | 19.2% |
| 52602470 526000 WORKERS' COMPENSAT | 68 | 0 | 68 | 33.11 | 34.89 | 0.00 | 100.0% |
| 52602470 528001 IPT | 295 | 0 | 295 | 56.81 | .00 | 238.19 | 19.3% |
| 52602470 543000 REPAIR AND MAINTEN | 500 | 0 | 500 | .00 | .00 | 500.00 | .0% |
| 52602470 553400 POSTAGE FEES | 7,700 | 0 | 7,700 | 1,281.92 | .00 | 6,418.08 | 16.6% |
| 52602470 555000 PRINTING AND BINDI | 250 | 0 | 250 | 90.00 | .00 | 160.00 | 36.0% |
| 52602470 561003 OFFICE SUPPLIES | 290 | 0 | 290 | 83.87 | .00 | 206.13 | 28.9% |
| TOTAL SEWER REVENUE OFFICE | 56,616 | 0 | 56,616 | 10,932.43 | 34.89 | 45,648.68 | 19.4% |
| TOTAL SEWER ENTERPRISE FUND | 6,970,229 | 0 | 6,970,229 | 1,937,588.84 | 214,891.78 | 4,817,748.38 | 30.9% |
| TOTAL EXPENSES | 6,970,229 | 0 | 6,970,229 | 1,937,588.84 | 214,891.78 | 4,817,748.38 | |