



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
603) 332-3110 Fax (603) 335-7580

DATE: October 8, 2014
TO: Utility Advisory Board
FROM: Blaine Cox, Director of Finance and Administration
REGARDING: Utility Advisory Board Meeting

Blaine Cox

There will be a meeting of the Utility Advisory Board on Tuesday, October 14, 2014 at 5:30 P.M. in the Conference Room.

AGENDA

1. Call to Order
2. Acceptance of September 8, 2014 Minutes - Page 3
3. Old Business
4. Appeals
 - 4.1 Ted Garland - Page 8
69 Eagle Drive
Rochester, NH 03868
 - 4.2 SSB Properties LLC - Page 15
24 Hemlock Street
Rochester, NH 03867

Re: 4A & 4B Myrtle Street
Rochester, NH
 - 4.3 Audrey Moores - Page 24
13 York Court
Rochester, NH 03868
 - 4.4 Debra Donaldson - Page 33
81 Wakefield Street
Rochester, NH 03867
 - 4.5 John & Linda Yerardi - Page 39
42 Meadow Lane

Rochester, NH 03867

4.6 Rochester Historical Society - Page 54

P O Box 65
Rochester, NH 03866

Re: 58 Hanson Street
Rochester, NH 03867

5. Financials-Page 64

6. Other

7. Adjournment

Copy to: City Manager Fitzpatrick
Mr. Peter Nourse
Ted Garland
SSB Properties, LLC
Audrey Moores
Debra Donaldson
John & Linda Yerardi
Rochester Historical Society

UTILITY ADVISORY BOARD MEETING
September 8, 2014
CITY COUNCIL CONFERENCE ROOM
5:30 P.M.

MEMBERS PRESENT

Daniel Peterson
Sharon Parshley
Arthur Hoffman
Shawn Libby

STAFF PRESENT

Blaine Cox, Deputy City Manager

MEMBERS ABSENT

Tom Willis

OTHERS PRESENT

Paul Brodzinski, Representing K. Picard
Risa Kennedy, Briar Ridge

MINUTES

1. Call to Order.

Daniel Peterson called the meeting to order at 5:30 P.M. Tom Willis was absent; all other Board members were present.

2. Acceptance of July, 2014 Minutes

Arthur Hoffman **MOVED** to accept the July 14, 2014 minutes as written. The motion was seconded and was **ADOPTED** by a unanimous voice vote.

3. Old Business

3.1 Minimum Usage Charges

Deputy Finance Director Cox explained that this is an informational item only. Mr. Cox also indicated he was unable to determine how the dollar amounts were calculated to set the minimums. However, anecdotal information is that these were set by consulting engineers many years ago to capture the system's capital value that is present for customers even if they use little or no water.

4. Appeals

4.1 Christadore Appeal

The appellant seeks an abatement of 146 units of both water and sewer due to a frozen meter that broke causing excess water usage.

Deputy City Manager Cox's recommendation is to abate 39.25 units of sewer valued at \$244.92.

The above recommendation is based upon the following findings:

1. The higher than normal usage for the billing period 11-14-2013 through 02-12-2014 is the result of a leak.
2. There is no indication or evidence to suggest the meter readings are inaccurately high. No water abatement is needed.
3. The leaked usage did not enter the sewer system due to the location of the leak. Therefore, a sewer fees abatement is warranted.

The estimated leaked usage is 39.25 units.

12/12/14 Usage	50.00 units
Average Usage	<u>10.75 units</u>
Estimated Leaked Usage	39.25 units
	<u>x 6.24/unit</u>
	\$ 244.92

Daniel Peterson **MOVED** to abate 39.25 units of sewer valued at \$244.92. The motion received a second and the motion was **ADOPTED** on a unanimous voice vote.

4.2 Picard Appeal

Paul Brodzinski, the brother-in-law of the appellant was present and he explained the basis of the appeal.

The customer seeks abatement due to a high water bill. There was no claim of a leak.

The recommendation of Deputy City Manager Cox is that no abatement be granted.

The above recommendation is based upon the following findings:

1. There were no leaks claimed or documented.
2. There is no indication of why usage is 16.5 units above the average of the previous four quarters.

Sharon Parshley **MOVED** to grant a hardship abatement of 16.5 units of water valued at \$77.06 and 16.5 units of sewer valued at \$107.96 for a total of \$180.02. The motion received a second and the motion was **ADOPTED** on a unanimous voice vote.

4.3 Randolph Appeal

The appellant seeks an abatement of 300 units of both water and sewer and Water and Sewer administrative fees of \$120.00 for a total of \$3,393.00. The appellant advised

that copper pipes within the residence burst and water leaked into the crawl space and dirt floor.

Deputy City Manager Cox recommends denial of this request for abatement.

The above recommendation is based upon the following findings:

1. The City's General Ordinances, Chapter 16.18 (a) regarding water fee appeals and Chapter 17.20 (a) regarding sewer fee appeals, require the customer to request abatement prior to the next billing cycle.
2. The customer seeks abatement of fees for the billing period ending April 3, 2014. A subsequent billing occurred on July 3, 2014. The customer submitted this request for abatement on August 15, 2014.

Shawn Libby **MOVED** to deny an abatement. The motion received a second and the motion was **ADOPTED** on a unanimous voice vote.

4.4. Nelson Appeal

The appellant seeks an abatement of 10 units of excess water and sewer fees due to a leak from a newly installed meter.

The recommendation of Deputy City Manager Cox is to abate 4.5 units of both water and sewer fees valued at \$49.10 for the billing period January 9, 2014 through April 3, 2014.

In addition, Mr. Cox recommends abatement of 35.5 units of both water and sewer fees valued at \$387.31 for the billing period April 3, 2014 through July 1, 2014.

Total abatement recommended is \$436.41.

The above recommendation is based upon the following findings:

1. The replacement meter installed by the City's contractor was defective in that it experienced a leak after being installed.
2. The average usage for the four billing periods prior to the installation of the replacement meter was 9.5. units.

The leaked usage for the April billing cycle is estimated as follows:

April Usage	14.0 Units
Average Usage	<u>- 9.5 Units</u>
Estimated Leaked Usage	4.5 Units

The leaked usage for the July billing cycle is estimated as follows:

July Usage	45.0 Units
Average Usage	<u>- 9.5 Units</u>
Estimated Leaked Usage	35.5 Units

Arthur Hoffman **MOVED** to abate 4.5 units of both water and sewer fees valued at \$49.10 for the billing period January 9, 2014 through April 3, 2014 and to abate 35.5 units of both water and sewer fees valued at \$387.31 for the billing period April 3, 2014 through July 1, 2014. The total abatement would be \$436.41. The motion received a second and the motion was **ADOPTED** on a unanimous voice vote.

5. Briar Ridge Elderly Exemptions

Ms. Risa Kennedy from Briar Ridge Management was present to explain how Briar Ridge seeks to avail its residents of the Elderly Exemption water rates.

Deputy City Manager Cox conveyed a staff recommendation that a system be set up whereby Briar Ridge residents who have been approved for Elderly Exemptions on their property taxes simply present their Briar Ridge water bill to the City for reimbursement.

Sharon Parshley **MOVED** to recommend to the Council's Finance Committee precisely what was recommended by staff. The motion received a second and was **ADOPTED** by a voice vote of 3 yes and 1 abstention. (Board member Arthur Hoffman abstained because he resides in Briar Ridge).

The UAB, after a brief discussion, suggested that Assessor Mullin attend a community meeting at Briar Ridge to explain how Elderly Exemptions work, deadlines, etc.

6. Abatement Request Form

The UAB was in unanimous agreement that the proposed revisions to the Abatement Request Form were very good.

One suggestion was to add to the section "Name the company or person who made the repairs" a request to attach copies of any repair invoices, materials purchased and/or photographs (before/after) of the repairs.

A second suggestion was to add a section requesting photographs of the affected plumbing/fixtures.

7. October Meeting Date

After a brief discussion, Mr. Cox determined the consensus of the UAB to be:

- 1st Choice - move the October UAB meeting to October 14th, if there are no meetings scheduled for Chambers that evening until after 7:00 P.M.

- 2nd Choice - October 20th if no meeting scheduled in Chambers before 7:00 P.M.
- 3rd Choice - October 6th.

8. Financial

There was no discussion on the financial statements.

9. Other

Sharon Parshley advised that she will be absent from the November UAB meeting.

10. Adjournment

Dan Peterson **MOVED** to adjourn the meeting. The motion received a second and the motion was **ADOPTED** on a unanimous voice vote.

The meeting adjourned at 6:32 P.M.

Respectfully,

Blaine M. Cox
Deputy City Manager

BMC: sam



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 5, 2014

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 08/23/2014

Customer Name: Ted Garland

Account: #303260

Service Address: 69 Eagle Drive

Rochester, NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend that no abatement be made in response to this request.

The above recommendation is based upon the following findings:

1. A leak occurred in the water line between the street and the residence (under front yard).
2. The leak was in a section of pipe BEFORE the usage passed through the water meter.
3. Any leaked usage was not recorded by the water meter.

Blaine M. Cox
Deputy City Manager

2014-10-07

Date

WATER/SEWER BILLING MEMORANDUM

TO: Blaine Cox
FROM: Samantha Juneau
DATE: September 17, 2014
SUBJECT: Ted Garland, 69 Eagle Drive, Rochester, NH
Water/Sewer Billing Appeal Application

RECEIVED
SEP 22 2014
FINANCE OFFICE
CITY OF ROCHESTER

Attached please find the Water/Sewer Billing Appeal Application received from Ted Garland along with the consumption history for this address, a copy of the bill in question, and the invoice for repairs he made.

This property had a water line break in the front yard overnight and was repaired the next day.

Mr. Garland is requesting an adjustment on the water and sewer portion of his August 2014 bill. The water leaked did not enter the sewer system.

My File Edit Tools Help



Account

Tier History

Replace Hist

Demand Inq

Report Options

Account 303260

Parcel 022403090326

Location 69 EAGLE DR

Customer 20238

Garland TED M

Status Active

Customer 20238

Garland TED M

Status Active

Mfr SENS Meter # 56431315

Service 100 001 RES WATER

1 of 1

Consumption history

Read Date	Read Time	Bill#	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charg
08/18/2014		13887656	A		291	18	96	0	196.38	
05/14/2014		13880156	A		273	10	79	0	109.06	
02/24/2014		13872852	A		263	11	94	0	119.24	
11/22/2013		13865539	A		252	11	95	0	119.24	
08/19/2013		13858161	A		241	10	90	0	108.40	
05/21/2013		13850738	A		231	11	88	0	119.24	
02/22/2013		13843429	A		220	11	95	0	118.91	
11/19/2012		13836137	A		209	8	89	0	84.80	
08/22/2012		13828797	A		201	9	96	0	95.40	
05/18/2012		13821397	A		192	8	86	0	84.80	
02/22/2012		13814105	A		184	9	93	0	95.40	

Navigation controls: Home, Back, Forward, Search, Print, Refresh, Close.

1 of 1

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: Aug 23rd
2. Property Owner's Name: Ted Garland Account #: 303260
3. Billing Address: 69 Eagle Drive

4. Service Location: 69 Eagle Drive Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-332-8405 Cell: _____
8. Email Address: TedSTAR@Aol.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/14 to 8/18

10. Abatement is being requested for:

a. How many units of water 7 x 4.67 = \$ 32.69

b. How many units of sewer 7 x 6.24 = \$ 43.68

c. Water & Sewer Department Fees of: \$ _____

Total \$ 76.37

bill was about
\$87.00 over normal

11. Explanation of Appeal Request:

A water line broke at 10 PM, I heard
a pop at that time, shortly after I
noticed that I had low water pressure.
IT WAS NOT UNTIL THE NEXT MORNING
AT ABOUT 10 AM THAT I NOTICED I HAD
A BROKEN WATER LINE. I COULD HEAR IT
WHEN I ENTERED THE BATHROOM. I WENT
OUTSIDE AND PART OF MY YARD
WAS ALL WET FROM WHERE IT HAD LEAKED
ALL NIGHT.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? WENT ONTO THE LAWN

If yes, has the leak been repaired? Yes

Who made the repair? MY SELF

Has proof of the repair been attached to this appeal form? Yes - PARTS INVOICE

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

Note - IF you look at my water bills for the past 10yrs you will see that i use around 9 to 11 every quarter.

Rte. 125 RV & Marine, Inc.

PO Box 1584
 Rochester, New Hampshire 03866-1584
 Phone: 603-335-0112 Fax: (603)335-0531
 www.theroadiscalling.com
 Email: 125rv@theroadiscalling.com

PART INVOICE

BILL TO		SHIP TO		SHIP METHOD		INVOICE NO.
Cash Customer						30155
						INVOICE DATE
						7/24/2014
						PRINTED DATE
						8/24/2014
						STATUS
						Paid
PHONE	OTHER PHONE					TRANSACTION TYPE
						COUNTER
		PHONE				SOLD BY
						KB

PARTS	ST	DESCRIPTION	QTY	PRICE	TOTAL
88-9218STA	H	COUPLING 1/2"PX1/2"P<SL>	1.00	3.89	3.89
88-9200STA	H	ELBOW 1/2"PX1/2"P<SL>	1.00	4.29	4.29
TOTAL PARTS					8.18

Notes

TOTAL PARTS	8.18
TOTAL SUBLET	0.00
SUPPLY	0.00
MISC/FREIGHT	0.00
DISCOUNTS	0.00
CREDIT	0.00
TAX	0.00
TOTAL	8.18
AMOUNT DUE	0.00

Warranty Information
 No returns after 10 days - All returns are for store credit only No returns on electrical items. No returns on black/gray water plumbing parts.
 Special orders are non-refundable and may incur a shipping charge.

PAYMENTS/DEPOSITS		
CASH	7/24/2014	8.18



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Due 9/22

Paid 8/31

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number 13887656	Account Number 303260	Bill Date 08/21/2014	Past Due Date 09/22/2014	Past Due 0.00	Other Current Charges .00	Current Charges 196.38
Amount Due						\$196.38

303260
GARLAND TED M
69 EAGLE DR
ROCHESTER, NH 03868

Please Note Address Correction Below: *196.38 69 Eagle*
Name _____
Street _____
City _____ State _____ Zip _____



*Note - May bill was \$109.00
Normal usage is 9 to 11*

92096042015613887656000000196386

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer GARLAND TED M				Service Address 69 EAGLE DR /			
Bill Number 13887656		Account Number 303260		Past Due Date 09/22/2014		Bill Date 08/21/2014	
Description RES WATER RES SEWER	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current 08/18/2014	Previous 05/14/2014	Current 291	Previous 273			
Last Payment Amt 109.06		Last Payment Date 05/27/2014		Past Due 0.00		Other Current Charges .00	
				Current Charges 196.38		Amount Due \$196.38	

WATER \$4.67, ELDERLY \$1.99, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
WWW.ROCHESTERNH.NET
MSTERCARD, DISCOVER & AMX CARD PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at ~~Page 14~~ top, without permission, may be subject to a fine.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 5, 2014

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 08/27/2014

Customer Name: SSB Properties LLC

Account: #134700

Service Address: 4A & 4B Myrtle Street

Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend abatement of 21 units of water valued at \$98.07 and 43 units of sewer valued at \$268.32. The total of these is \$366.39.

The above recommendation is based upon the following findings:

1. The actual usage for the June 2013 through July 2014 period is calculated:

June 2014 Meter Read	3433	Units
June 2013 Meter Read	- 3291	Units
Net Actual Usage	142	Units

2. The customer was billed for usage as follows:

	<u>Water</u>	<u>Sewer</u>
June 2013	21	21
Sept 2013	22	22
Dec 2013	0	22
March 2014	22	22
June 2014	<u>98</u>	<u>98</u>
Total Billed Usage	163 units	185 units

3. Overbilled usage is calculated:

	<u>Water</u>	<u>Sewer</u>
Billed Usage	163 units	185 units
Actual Usage	- <u>142 units</u>	- <u>142 units</u>
Overbilled Usage	21 units	43 units

2014-10-07

Blaine M. Cox
Deputy City Manager

Date

WATER/SEWER BILLING MEMORANDUM

TO: Blaine Cox
FROM: Samantha Juneau
DATE: September 22, 2014
SUBJECT: Steve Beaudoin, 4A&B Myrtle Street, Rochester, NH
Water/Sewer Billing Appeal Application

RECEIVED
SEP 22 2014
FINANCE OFFICE
CITY OF ROCHESTER

Attached please find the Water/Sewer Billing Appeal Application received from Steve Beaudoin along with the consumption history for this address, a copy of the bill in question, and back-up notes and bills provided.

This property had an old meter that was estimated for usage on September 2013 and March 2014. The December 2013 bill that the resident received was only charged for 22 units of sewer, and no readings were registered (a fault in the Munis system). The June 2014 reading was **accurate** for the first time since June 2013. The 98 Unit charge on the residents June 2014 bill reflects the difference in the two estimated bills and the December water bill that was never charged or registered.

Mr. Beaudoin is requesting an adjustment on the water and sewer portion of his July 2014 bill. My recommendation is for an abatement of 22 units of sewer for the December bill that was paid, as no reading was registered in the system, causing the June 2014 bill to repeat that sewer charge.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: 08-23-14
2. Property Owner's Name: SSB Properties LLC Account #: _____
3. Billing Address: 24 Howlark St
Rochester NH
4. Service Location: 4A & B Myrtle St Zip Code 03867
5. Owners Representative: Steve Beaudoin
6. Owners Representative's Signature: [Signature]
7. Phone #: 332-9458 Cell: 312-8111
8. Email Address: stevebeaudoin@metrocast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3/13/14 to 6/12/14

10. Abatement is being requested for:

- a. How many units of water 76 x 4.67 = \$ 354.92
- b. How many units of sewer 76 x 6.24 = \$ 474.24
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ 829.16

11. Explanation of Appeal Request:

The city was supposed to install a new meter and didn't because the installer didn't want to clear the dirt away from the old meter. Installation was delayed a second time because they claimed the shut off needed replacement, it was never replaced when the new meter was installed. No plumbing or faucets are currently leaking or have had any work done. The new meter shows only 10 units of water usage since 06-23-14. My conclusion is that the statement of a "dead" meter is accurate. Furthermore, one of the 2 apts in the building was vacant for 3 months.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

my readings were estimated for 2 cycles. The reading
taken was from the meter face. The meter reader
stated that the meter was "dead"

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

why should I pay for water which was
not used?

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
- 3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**

If the board denies this appeal, I would
like the meter that was removed so that
I can test it for accuracy.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

December Bill

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13867577	134700	12/24/2013	01/27/2014	1091.28	.00	137.28
Amount Due						\$1,091.33

134700
SSB PROPERTIES LLC
24 HEMLOCK ST
ROCHESTER, NH 03867-5039

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042014913867577200001091339

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer SSB PROPERTIES LLC			Service Address 4 8 MYRTLE ST /			
Bill Number 13867577	Account Number 134700		Past Due Date 01/27/2014		Bill Date 12/24/2013	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES SEWER ↑ only sewer billed					22	137.28
Last Payment Amt 238.55	Last Payment Date 04/15/2014	Past Due 1091.28	Other Current Charges .00	Current Charges 137.28	Amount Due \$1,091.33	

WATER \$4.60, ELDERLY \$1.99, MINIMUM \$17.48, MINIMUM ELDERLY \$14.00
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$ 23.76
EPA WATER LEAK INFORMATION:
[HTTP://WWW.EPA.GOV/WATERSENCE/PUBS/FISLEAK.HTML](http://www.epa.gov/watersense/pubs/fisleak.html)

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at Page 20 top, without permission, may be subject to a fine.

Account: 134700

10/05 - PAID PAYMENT ARRANGEMENT

NOTICE OF FORECLOSURE RECEIVED TO BE EFFECTIVE 5/2/07

10/10/07- CHARGED TURN OFF FOR NON PAYMENT- WATER IS CURRENTLY OFF AT THIS LOCATION AND TIM SAID PROPERTY IS VACANT

10/22/07- NEW OWNER EFFECTIVE TODAY-STEVE BEAUDOIN 10 DAVIS BLVD. ROCHESTER, NH 03868

1/26/09 - RECEIVED NOTICE OF CHAPTER 7 BANKRUPTCY FOR LISA GODDARD - SHE NO LONGER OWES THIS PROPERTY

[2011-03-31 11:16:05 am]: MARCH 2011 BILL RETURNED - REMAILED TO: 24 HEMLOCK ST., ROCHESTER, NH 03867-5039 (PO FORWARD)

[2014-03-19 13:02:13 am]: FOR SOME UNKNOWN REASON THIS ACCOUNT DID NOT BILL FOR WATER FOR THE DECEMBER BILLING -

CHARGED SEWER FOR THE EXACT AMOUNT AS PRIOR BILL - ADJUSTED MARCH BILL TO REFLECT AVERAGE USAGE FOR THREE MONTHS - SEE DECEMBER 2013 ERROR FILE

[2014-07-24 10:00:25 am]: NEPTUNE METER REPLACED 7/23/14

My File Edit Tools Help



Account

Tier History

Replace Hist

Demand Inq

Report Options

Account 134700

Customer 23910

Parcel 012400020000

SSB PROPERTIES LLC

Location 4 MYRTLE ST

Status Active

Service

Service 100

001 RES WATER

Mfr SENS

Meter # 76166901

1 of 1

Consumption history

Read Date	Read Time	Bill#	P	R	I	Current	Usage	Repl Use	Use Days	Bill Amt	Charg
07/23/2014			0			3442	3442	9	0	47	.00
06/12/2014		13882275	A			3433	3433	98	0	97	1,069.18
03/07/2014		13874858	E			3335	3335	22	0	86	238.60
09/16/2013		13860181	E			3313	3313	22	0	95	238.48
06/13/2013		13852800	A			3291	3291	21	0	92	227.64
03/13/2013		13845424	A			3270	3270	23	0	97	249.32
12/06/2012		13838134	A			3247	3247	23	0	84	244.19
09/13/2012		13830839	A			3224	3224	20	0	91	212.00
06/14/2012		13823475	A			3204	3204	25	0	92	265.00
03/14/2012		13816106	A			3179	3179	24	0	92	254.40
12/13/2011		13808871	A			3155	3155	22	0	88	233.20
09/16/2011		13801559	A			3133	3133	21	0	95	218.73

No December read registered



1 of 5



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number 13882275	Account Number 134700	Bill Date 06/17/2014	Past Due Date 07/21/2014	Past Due 19.69	Other Current Charges .00	Current Charges 1,069.18
Amount Due						\$1,088.87

134700
SSB PROPERTIES LLC
24 HEMLOCK ST
ROCHESTER, NH 03867-5039

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042014913882275400001088871

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer SSB PROPERTIES LLC			Service Address 4 8 MYRTLE ST /			
Bill Number 13882275	Account Number 134700		Past Due Date 07/21/2014		Bill Date 06/17/2014	
Description RES WATER RES SEWER	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current 06/12/2014	Previous 03/07/2014	Current 3433	Previous 3335		
Last Payment Amt 238.55	Last Payment Date 04/15/2014	Past Due 19.69	Other Current Charges .00	Current Charges 1,069.18	Amount Due \$1,088.87	

WATER \$4.67, ELDERLY \$1.99, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
WWW.ROCHESTERNH.NET
MASTERCARD, DISCOVER & AMX CARD PMTS IN TAX OFFICE. 2.95% SERCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at **Page 23** top, without permission, may be subject to a fine.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 5, 2014

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 08/27/2014

Customer Name: Audrey Moores

Account: #300160

Service Address: 13 York Court

Rochester, NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend abatement of 9 units of sewer valued at \$56.16.

The above recommendation is based upon the following findings:

1. A leak occurred and is verified by plumber's invoice.
2. The leaked usage did not enter the sewer collection system.
3. The leaked usage is estimated as follows:

Current Usage	16 units
Average Usage of Prior 4 Qtrs	- <u>7 units</u>
Estimated Leaked Usage	9 units

2014-10-07

Blaine M. Cox
Deputy City Manager

Date

WATER/SEWER BILLING MEMORANDUM

RECEIVED
SEP 22 2014
FINANCE OFFICE
CITY OF ROCHESTER

TO: Blaine Cox
FROM: Samantha Juneau
DATE: September 15, 2014
SUBJECT: Audrey Moores, 13 York Court, Rochester, NH
Water/Sewer Billing Appeal Application

Attached please find the Water/Sewer Billing Appeal Application received from Audrey Moores along with the consumption history for this address and a copy of the bill in question.

Ms. Moores hot water heater was discovered to be leaking onto the floor and a new one had to be installed. Attached is a copy of the bill for the replacement of the water heater which was completed on 8/26/14.

Ms. Moores is requesting an adjustment on the sewer portion of her August 2014 bill as the water leaked did not enter into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: 8/28/2014 360160
2. Property Owner's Name: Audrey Moors Account #: 300160
3. Billing Address: 13 York Court
Rochester, N.Y.
03868
4. Service Location: 13 York Court Zip Code 03868
5. Owners Representative: Audrey Moors
6. Owners Representative's Signature: Audrey Moors
7. Phone #: 603-330-1920 Cell: _____
8. Email Address: audreyrif@gmail.com
(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/14 to 8/14

10. Abatement is being requested for:

- a. How many units of water _____ x ~~4.60~~^{4.67} = \$ _____
b. How many units of sewer 10 x 6.24 = \$ 62.40
c. Water & Sewer Department Fees of: \$ _____
Total \$ 62.40

11. Explanation of Appeal Request:

my hot water heater was leaking and
did not realize it until Friday the 20
Sat the 21st I got my water bill.
Sunday 22 my son in law checked and saw
water on the floor, Monday had Kevin Drake
come to install new one.
son in law drained water heater so as
not to cause any further damage
on average I only use 6 units of water
and this cycle I used 15

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

not for water because it leaked out and
I did not know it, but that water
did not go through sewer

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? no

If yes, has the leak been repaired? replaced water heater

Who made the repair? licensed plumber (copy enclosed)

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

no but it will hurt I am 76 yrs old
and on a fixed income

Please note:

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2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13887402	300160	08/21/2014	09/22/2014	0.00	.00	174.56
Amount Due						\$99.84

300160
MOORES AUDREY W REVOC TRUST
% AUDREY W MOORES TRUSTEE
13 YORK CT
ROCHESTER, NH 03868-7122

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042015613887402900000099846

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
MOORES AUDREY W REVOC TRUST			13 YORK CT /			
Bill Number	Account Number		Past Due Date		Bill Date	
13887402	300160		09/22/2014		08/21/2014	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/18/2014	05/14/2014	275	259	16	74.72
RES SEWER					16	99.84
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
74.72	08/27/2014	0.00	.00	174.56	\$99.84	

WATER \$4.67, ELDERLY \$1.99, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
WWW.ROCHESTERNH.NET
MSTERCARD, DISCOVER & AMX CARD PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curbside, without permission, may be subject to a fine.

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

Customer MOORES AUDREY W REVOC TRUST			Service Address 13 YORK CT /			
Bill Number 13879902	Account Number 300160		Past Due Date 06/16/2014		Bill Date 05/16/2014	
Description RES WATER RES SEWER	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current 05/14/2014	Previous 02/24/2014	Current 259	Previous 256		
Last Payment Amt 97.54		Last Payment Date 03/03/2014	Past Due 0.00	Other Current Charges .00	Current Charges 47.59	Amount Due \$47.59

WATER \$4.67, ELDERLY \$1.99, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
WWW.ROCHESTERNH.NET
MASTERCARD, DISCOVER & AMX CARD PMTS IN TAX OFFICE -2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

<p>Remit payment to: City of Rochester Tax Collector's Office P.O. Box 981096 Boston MA 02298-1096</p> <p>For all other correspondence or accounting inquiries: City of Rochester Water & Sewer Billing Office 19 Wakefield Street Rochester, NH 03867</p> <p>Phone: 1 (603) 332 - 3110 Billing Office 1 (603) 330 - 7127 Off Hour Emergencies</p>

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

My File Edit Tools Help



Account

Tier History

Replace Hist

Demand Inq

Report Options

Account 300160

Customer 31976

Parcel 022403090016

MOORES AUDREY &

Location 13 YORK CT

Status Active

Service

Service 100

001 RES WATER

Mfr SENS Meter # 57938784

1 of 1

Consumption history

Read Date	Read Time	Bill#	Usage	Repl Use	Use Days	Bill Amt	Charg
02/24/2014		13872614	256	9	0	94	97.56
11/22/2013		13865279	247	8	0	95	86.72
08/19/2013		13857901	239	8	0	90	86.72
05/21/2013		13850482	231	2	0	88	47.33
02/22/2013		13843194	229	3	0	95	47.33
11/19/2012		13835881	226	9	0	89	95.40
08/22/2012		13828540	217	7	0	96	74.20
05/18/2012		13821150	210	24	0	86	254.40
02/22/2012		13813877	186	7	0	93	74.20
11/21/2011		13806605	179	10	0	89	106.00
08/24/2011		13799315	169	11	0	97	113.61
05/19/2011		13791955	158	4	0	86	45.60



1 of 2

My File Edit Tools Help



Account

Tier History

Replace Hist

Demand Inq

Report Options

Account 300160 Customer 41776

Parcel 022403090016 MOORES AUDREY W REVOC TRUST

Location 13 YORK CT Status Active

Service 100 001 RES WATER Mfr SENS Meter # 57938784

1 of 1

Consumption history

Read Date	Read Time	Bill#	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charg
08/18/2014		13887402	A			275	16	0	96	174.56
05/14/2014		13879902	A			259	3	0	79	47.59



2 of 2



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 5, 2014

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 09/05/2014

Customer Name: Debra Donaldson

Account: #061900

Service Address: 81 Wakefield Street

Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend a one-time abatement of 22 units of sewer valued at \$137.28, on the condition that the customer provide documentation of the purchase/installation of new trees at the service location.

The above recommendation is based upon the following findings:

1. Customer states that increased usage has resulted from the watering of new trees on her property.
2. The estimated usage for tree watering was estimated as follows:

Current Usage	31 units
Average Usage of Prior 3 Qtrs	- <u>9 units</u>
Estimated Usage or Trees	22 units

2014-10-07

Blaine M. Cox
Deputy City Manager

Date

WATER/SEWER BILLING MEMORANDUM

TO: Blaine Cox

FROM: Samantha Juneau

DATE: September 15, 2014

SUBJECT: Debra Donaldson, 81 Wakefield Street, Rochester, NH

Water/Sewer Billing Appeal Application

RECEIVED
SEP 22 2014
FINANCE OFFICE
CITY OF ROCHESTER

Attached please find the Water/Sewer Billing Appeal Application received from Debra Donaldson along with a copy of the bill in question and a history of consumption.

Mrs. Donaldson purchased 13 new trees and has been watering them daily. She is requesting the additional sewer charges that differ from her average use be refunded.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

- 1. Date of Appeal: 9/5/2014
- 2. Property Owner's Name: Debra Donaldson Account #: 061900
- 3. Billing Address: 81 Wakefield Street
Rochester, NH 03807
- 4. Service Location: 81 Wakefield Street Zip Code 03807
- 5. Owners Representative: N/A
- 6. Owners Representative's Signature: _____
- 7. Phone #: 603-948-1944 Cell: _____
- 8. Email Address: thedonaldsons@yahoo.com

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 5/24/2014 to 8/8/2014

10. Abatement is being requested for:

- a. How many units of water _____ x 4.67 = \$ _____
- b. How many units of sewer _____ x 6.24 = \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

please read below

11. Explanation of Appeal Request:

I am not sure what to ask for regarding units. Basically this is the event that happened. I purchased 13 emerald arborvites trees on my fence line. We have been watering daily since to make sure they take root.

I am asking for the difference in sewer ~~to~~ from my normal QTR + this quarter to be refunded. I understand paying for the water as I used it, but respectfully requesting the difference in sewer refunded.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

*It definitely is not in my budget however
I will not be asking for assistance.*

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
- 3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number 13886872	Account Number 061900	Bill Date 08/18/2014	Past Due Date 09/22/2014	Past Due 0.00	Other Current Charges .00	Current Charges 338.21
Amount Due						\$338.21

061900
DONALDSON DEBRA ANN
81 WAKEFIELD ST
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042015613886872400000338210

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer DONALDSON DEBRA ANN			Service Address 81 WAKEFIELD ST /			
Bill Number 13886872	Account Number 061900		Past Due Date 09/22/2014		Bill Date 08/18/2014	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/08/2014	05/07/2014	161	130	31	144.77
RES SEWER					31	193.44
<i>Normal for a quarter</i>			<i>this qtr.</i>			
Last Payment Amt 76.27	Last Payment Date 08/12/2014	Past Due 0.00	Other Current Charges .00	Current Charges 338.21	Amount Due \$338.21	

WATER \$4.67, ELDERLY \$1.99, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
WWW.ROCHESTERNH.NET
MASTERCARD, DISCOVER & AMX CARD PMTS IN TAX OFFICE 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at Page 37op, without permission, may be subject to a fine.

My File Edit Tools Help



consumption report

Account

Tier History

Account 061900

Customer 36323

Replace Hist

Parcel 0 11602010000

DONALDSON DEBRA ANN

Demand Inq

Location 81 WAKEFIELD ST

Status Active

Report Options

Service

Service 100

Mfr SENS Meter # 69992434

1 of 1

Consumption history

Read Date	Read Time	Bill#	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charg
08/08/2014		13886872	A		161	31	0	93	338.21	
05/07/2014		13879371	A		130	7	0	84	76.27	
02/12/2014		13872073	A		123	8	0	90	86.72	
11/14/2013		13864745	A		115	11	0	98	119.24	
08/08/2013		13857370	A		104	10	0	87	108.40	
05/13/2013		13849950	A		94	8	0	88	86.72	
02/14/2013		13842667	A		86	10	0	99	107.82	
11/07/2012		13835357	A		76	10	0	90	106.00	
08/09/2012		13828001	A		66	9	0	94	95.40	
05/07/2012		13820619	A		57	9	0	89	95.40	
02/08/2012		13813359	A		48	14	0	96	148.40	
11/04/2011		13806069	E		34	6	0	88	63.60	



3 of 4



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 5, 2014

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 09/05/2014

Customer Name: John & Linda Yerardi

Account: #143001

Service Address: 42 Meadow Lane

Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend that no abatement be granted in response to this request.

The above recommendation is based upon the following findings:

1. No leaks have been identified.
2. Both of the new meters installed have measured increased usage as compared to the readings of the previous meter. The first new meter was flow tested and found to be reading accurately.

Blaine M. Cox
Deputy City Manager

2014-10-07

Date

WATER/SEWER BILLING MEMORANDUM

RECEIVED
SEP 22 2014
FINANCE OFFICE
CITY OF ROCHESTER

TO: Blaine Cox

FROM: Samantha Juneau

DATE: September 15, 2014

SUBJECT: John & Linda Yerardi, 42 Meadow Lane, Rochester, NH

Water/Sewer Billing Appeal Application

Attached please find the Water/Sewer Billing Appeal Application received from John & Linda Yerardi along with a copy of the March and June 2014 bills in question. They are also questioning the "0" reading in December. These readings were all taken after the meter was replaced per the Meter Replacement Program in September 2013.


These readings were higher than the residents average annual usage. A meter test was requested by the Yerardi's and the meter came back to be functioning properly. Neptune meters were replaced by the City as they were not considered to be accurate meters and often calculated usage "slow".

A letter from the Yerardi's is included, as well as a detailed chart of consumption calculated by them. She would like an adjustment to her March and June bills.

-Please read the attached notes from the account
also*

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: 09-05-14
2. Property Owner's Name: JOHN + LINDA YERARDI Account #: 143001
3. Billing Address: 42 MEADOW LANE
ROCHESTER, NH
4. Service Location: 42 MEADOW LANE Zip Code 03867
5. Owners Representative: SELF
6. Owners Representative's Signature: 
7. Phone #: _____ Cell: 603-834-4982
8. Email Address: YERARDIJ@YAHOO.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 09-2013 to PRESENT

10. Abatement is being requested for:

- a. How many units of water _____ x 4.67= \$ _____
 - b. How many units of sewer _____ x 6.24= \$ _____
 - C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

PLEASE SEE ATTACHED EXPLANATION FOR
DETAILS.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

PLEASE SEE ATTACHED.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

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- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
- 3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**

42 Meadow Lane
Explanation of Appeal Request

I am filing this appeal due to my water usage and water bill more than doubling since the mandatory installation of a new electronic meter.

In the Summer of 2013, I received a notice from the City of Rochester Water Department stating that I had to have my water meter replaced. This confused me as I had spoken with several other people with the same meter I had and they had not received this notice, and still have not as of today. I received a Second Notice in July 2013. I called and scheduled the appointment to have my meter replaced on September 17, 2013.

Up to September 2013, my water usage had averaged 52.55 units (usage in 100 cubic feet) per year since 2002. Please see attached data and charts.

After having the new meter installed, I received my first bill for a reading on December 20, 2013. The bill did not list how many units were used and I did not really pay it much attention.

On March 6, 2014, the Water Department sent me a letter stating that my meter "reading is higher than usual" being at 42 units on a March 4, 2014 reading. I called the Water Department to find out what was going on with my bill. I was told that the December 2013 reading was "0". I told her that was not possible as we were home during that period and had normal water usage. I asked if it was possible that the reader did not connect properly and that the March reading of 42 was for both December and March (a 6 month reading). I was told that was not the case, *the meter was read properly in December and it read "0"*.

On March 14, 2014, the Water Department sent a technician to my house to look at the meter. He said the meter looked fine and he could not explain the reading discrepancy. He said that he could send the meter out to be tested but, if it came back okay, then I would be responsible for the \$60 testing fee. Not sure what to do, the technician recommended that I pay the March bill and wait to see if there is still a problem in the June reading. I took his advice and paid the bill.

The next bill I received was read on June 9, 2014 and showed 27 units used. This made a total of 69 units in six months! That is far more than my normal annual usage of 52.55 units.

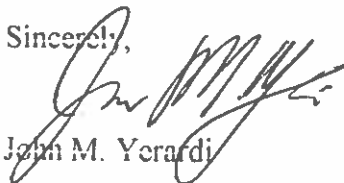
I contacted the Water Department again. She could not explain the discrepancy and said she would send the meter out to be tested. On July 11, 2014, the technician came to my house and replaced the meter.

On August 21, 2014, I spoke with the Water Department and was told that the meter tested properly. This makes no sense to me. How can a meter that is working properly have a reading of "0" in December?? The woman I spoke with could not explain the discrepancies in the readings. She recommended that I appeal these bills to find out what is wrong with these readings.

I have attached data and charts for my water usage dating back to 2002. The 'averages' I used were from 2002-2012. I did not include 2013 because of the "0" reading in December, therefore making 2013 unusable data.

I would appreciate an investigation and/or explanation into these discrepancies and an appropriate adjustment made.

Sincerely,



John M. Yerardi

Enc: Water Reading Data; Quarterly Water Usage Chart; Annual Water Usage Chart; Annual Water Bill

Water Reading Data
42 Meadow Lane
March 2002 to June 2014

<u>Read Date</u>	<u>Usage in 100</u>		<u>Year</u>	<u>Annual Usage in 100</u>	
	<u>cu. Feet</u>	<u>Charge</u>		<u>cu. Feet</u>	<u>Charge</u>
03/06/02	7	\$23.03			
06/04/02	8	\$26.32			
09/05/02	26	\$85.54			
12/02/02	8	\$26.32	2002	49	\$161.21
03/18/03	8	\$26.32			
06/17/03	9	\$29.61			
09/12/03	14	\$46.06			
12/10/03	8	\$26.32	2003	39	\$128.31
03/12/04	9	\$29.61			
06/09/04	11	\$36.19			
09/10/04	13	\$42.77			
12/13/04	12	\$39.48	2004	45	\$148.05
03/16/05	10	\$32.90			
06/10/05	11	\$36.19			
09/12/05	17	\$55.93			
12/08/05	10	\$32.90	2005	48	\$157.92
03/02/06	9	\$29.61			
06/06/06	12	\$39.48			
09/07/06	13	\$44.35			
12/13/06	11	\$37.95	2006	45	\$151.39
03/14/07	10	\$34.50			
06/07/07	11	\$37.95			
09/07/07	31	\$111.09			
12/19/07	11	\$39.93	2007	63	\$223.47
03/10/08	9	\$32.67			
06/16/08	19	\$68.97			
09/10/08	15	\$59.54			
12/02/08	10	\$40.40	2008	53	\$201.58
03/10/09	10	\$40.40			
06/15/09	20	\$80.80			
09/16/09	9	\$37.48			
12/15/09	7	\$29.33	2009	46	\$188.01
03/19/10	8	\$33.52			
06/11/10	12	\$50.28			
09/15/10	28	\$119.54			
12/13/10	7	\$30.03	2010	55	\$233.37
03/18/11	8	\$34.32			
06/14/11	16	\$68.64			
09/16/11	40	\$175.56			
12/09/11	7	\$31.43	2011	71	\$309.95
03/13/12	8	\$35.92			
06/11/12	9	\$40.41			
09/10/12	40	\$179.60			
12/07/12	7	\$31.49	2012	64	\$287.42
03/18/13	9	\$41.40			
06/12/13	10	\$46.00			
09/17/13	19	\$87.40			
12/20/13	0	\$17.48	2013	38	\$192.28
03/04/14	42	\$193.35			
06/09/14	27	\$126.09	2014	69	\$319.44

*The readings of 40 in September of 2011 and 2012 are correct. We watered our lawn a lot (twice a day) those two summers.

Account: 143001

[2014-03-06 14:37:58 ann]: 42 UNITS ON MARCH BILL - LETTER SENT

[2014-08-11 11:04:30 kathy]: 7/11/14 OWNER REQUESTED METER CHANGE AND TEST.

[2014-09-17 08:49:11 sjuneau]: AN APPEAL IS IN THE PROCESS BECAUSE SINCE A NEW METER WAS PUT IN HE HAS HAD HIGH READINGS. THAT METER WAS TAKEN OUT ON JULY 11TH, SENT TO BE TESTED AND REPLACED WITH ANOTHER METER. SPOKE TO HIM TODAY AND HE HAS A HIGH USAGE ON THE NEW METER AS WELL BUT SWEARS HE HAS NO LEAKS. THE METER THAT WAS SENT OFF TO BE TESTED CAME BACK WITH OVER 100% ACCURACY. I DON'T SEE HOW THAT FIRST METER THAT WAS REPLACED COULD BE RUNNING HIGH AND NOW ANOTHER NEW ONE.. I THINK HE HAS A SMALL LEAK THAT HE HASN'T NOTICED. TWO METERS IN A ROW RUNNING HIGH IS VERY UNLIKELY, CONSIDERING THE FIRST ONE PASSED ITS TESTING WITH FLYING COLORS.

 Check Spelling

 Display as HTML



Meter & Backflow Services

Division of E.J. Precott, Inc.

210 Sheep Davis Road
Concord, New Hampshire 03301

Telephone (603) 224-8425

Fax: (603) 224-3842

Website: <http://www.EJPrecott.com>

E-mail: ejp@EJPrecott.com

Municipality
Rochester Water

METER TEST REPORT

Tech Name: N. Whiteman
Date: 7/21/14

Meter Location
Tested at MBS SHOP

Notes:

Meter Information

Size: 5/8-3/4 Make: Sensus

Type: Iperl

Serial #: 76166848

Register Type:

CF

Serial #:

Test	Flow Rate (GPM)	Begin Read	End Read	Registered	CF	Accuracy (%)
Low Flow	1/4	8172.678	8173.663	0.985	1	98.50%
Medium Flow	2	8173.663	8174.668	1.005	1	100.50%
High Flow	15	8174.668	8184.891	10.223	10	102.23%

Test performed in accordance with AWWA recommendations as found in AWWA Manual M6

New Meter Standards

Low Flow 95% - 101%

Medium flow 98.5%-101.5

High Flow 98.5%-101.5%

Meters over 1 year old standards

Low Flow 90% - 101%

Signature: 

My File Edit Tools Help



consumption history

Account

Tier History

Account 143001

Customer 34649

Replace Hist

Parcel 013600350000

YERARDI JOHN M & LINDA A

Demand Inq

Location 42 MEADOW LN

Status Active

Report Options

Service

Service 100

001 RES WATER

Mfr SENS

Meter # 76166952

1 of 1

Consumption history

Read Date	Read Time	Bill#	P	R	I	Current	Usage	Repl Use	Use Days	Bill Amt	Charg
07/11/2014			0			81		12	0	97	.00
06/09/2014		13882485	A			69		27	0	97	126.09
03/04/2014		13875069	A			42		42	0	74	193.35
12/20/2013		13867785	A			0		0	0	94	17.48
09/17/2013		13860393	A			0		0	19	97	87.40
09/17/2013		0	I			867		19	0	97	.00
06/12/2013		13853010	A			848		10	0	86	46.00
03/18/2013		13845635	A			838		9	0	101	41.40
12/07/2012		13838345	A			829		7	0	88	31.49
09/10/2012		13831051	A			822		40	0	91	179.60
06/11/2012		13823688	A			782		9	0	90	40.41
03/13/2012		13816317	A			773		8	0	95	35.92



2 of 3



09/15/2014 08:59
sjuneau

CITY OF ROCHESTER
UB Consumption History Report

P 1
ubcsnsing

Account Number Service	Customer # Name Mfr Mater Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt	Status Billed Amt
143001	34649 YERARDI JOHN M & LINDA A		013600350000		42 MEADOW LN	Active
100 - 1 RES WATER		I 07/11/2014		0	81 12 0	.00 .00
100 - 1 RES WATER	SENS76166848	A 06/09/2014		13882485 69	27 0 126.09	126.09 126.09
100 - 1 RES WATER	SENS76166848	A 03/04/2014		13875069 42	42 0 193.35	193.35 193.35
100 - 1 RES WATER	SENS76166848	A 12/20/2013		13867785 0	0 0 17.48	17.48 17.48
100 - 1 RES WATER	SENS76166848	A 09/17/2013		13860393 0	0 19 87.40	87.40 87.40
100 - 1 RES WATER		I 09/17/2013		0	867 19 0	.00 .00
100 - 1 RES WATER	NEPT31456408	A 06/12/2013		13853010 848	10 0 46.00	46.00 46.00
100 - 1 RES WATER	NEPT31456408	A 03/18/2013		13845635 838	9 0 41.40	41.40 41.40
100 - 1 RES WATER	NEPT31456408	A 12/07/2012		13838345 829	7 0 31.49	31.49 31.49
100 - 1 RES WATER	NEPT31456408	A 09/10/2012		13831051 822	40 0 179.60	179.60 179.60
100 - 1 RES WATER	NEPT31456408	A 06/11/2012		13823688 782	9 0 40.41	40.41 40.41
100 - 1 RES WATER	NEPT31456408	A 03/13/2012		13816317 773	8 0 35.92	35.92 35.92
100 - 1 RES WATER	NEPT31456408	A 12/09/2011		13809082 765	7 0 31.43	31.43 31.43
100 - 1 RES WATER	NEPT31456408	A 09/16/2011		13801769 758	40 0 175.56	175.56 175.56
100 - 1 RES WATER	NEPT31456408	A 06/14/2011		13794474 718	16 0 68.64	68.64 68.64
100 - 1 RES WATER	NEPT31456408	A 03/18/2011		13787167 702	8 0 34.32	34.32 34.32
100 - 1 RES WATER	NEPT31456408	A 12/13/2010		13779988 694	7 0 30.03	30.03 30.03
100 - 1 RES WATER	NEPT31456408	A 09/15/2010		13772728 687	28 0 119.54	119.54 119.54
100 - 1 RES WATER	NEPT31456408	A 06/11/2010		13765397 659	12 0 50.28	50.28 50.28
100 - 1 RES WATER	NEPT31456408	A 03/19/2010		13758242 647	8 0 33.52	33.52 33.52
100 - 1 RES WATER	NEPT31456408	A 12/15/2009		13751078 639	7 0 29.33	29.33 29.33
100 - 1 RES WATER	NEPT31456408	A 09/16/2009		13743798 632	9 0 37.48	37.48 37.48
100 - 1 RES WATER	NEPT31456408	A 06/15/2009		13736508 623	20 0 80.80	80.80 80.80

** END OF REPORT - Generated by Samantha Juneau **

consumption
history back to
2009



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number 13882485	Account Number 143001	Bill Date 06/17/2014	Past Due Date 07/21/2014	Past Due 0.00	Other Current Charges .00	Current Charges 126.09
Amount Due						
\$0.00						

143001
YERARDI JOHN M & LINDA A
42 MEADOW LANE
ROCHESTER, NH 03867-5017

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042014913882485900000000000

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer YERARDI JOHN M & LINDA A			Service Address 42 MEADOW LN /			
Bill Number 13882485	Account Number 143001		Past Due Date 07/21/2014		Bill Date 06/17/2014	
Description RES WATER	Read Date		Meter Readings		Usage in 100 cu. feet 27	Charge 126.09
	Current 06/09/2014	Previous 03/04/2014	Current 69	Previous 42		
Last Payment Amt 126.09	Last Payment Date 07/21/2014	Past Due 0.00	Other Current Charges .00	Current Charges 126.09	Amount Due \$0.00	

WATER \$4.67, ELDERLY \$1.99, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
WWW.ROCHESTERNH.NET
MASTERCARD, DISCOVER & AMX CARD PMTS IN TAX OFFICE. 2.95% SERCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at ~~Page 49~~ top, without permission, may be subject to a fine.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number 13875069	Account Number 143001	Bill Date 03/20/2014	Past Due Date 04/21/2014	Past Due -0.01	Other Current Charges .00	Current Charges 193.35
Amount Due						\$0.00

143001
YERARDI JOHN M & LINDA A
42 MEADOW LANE
ROCHESTER, NH 03867-5017

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042014913875069000000000000

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer YERARDI JOHN M & LINDA A			Service Address 42 MEADOW LN /			
Bill Number 13875069	Account Number 143001		Past Due Date 04/21/2014		Bill Date 03/20/2014	
Description RES WATER	Read Date		Meter Readings		Usage in 100 cu. feet 42	Charge 193.35
	Current 03/04/2014	Previous 12/20/2013	Current 42	Previous		
Last Payment Amt 126.09	Last Payment Date 07/21/2014	Past Due -0.01	Other Current Charges .00	Current Charges 193.35	Amount Due \$0.00	

WATER \$4.67; ELDERLY \$2.02, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
WWW.ROCHESTERNH.NET
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Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

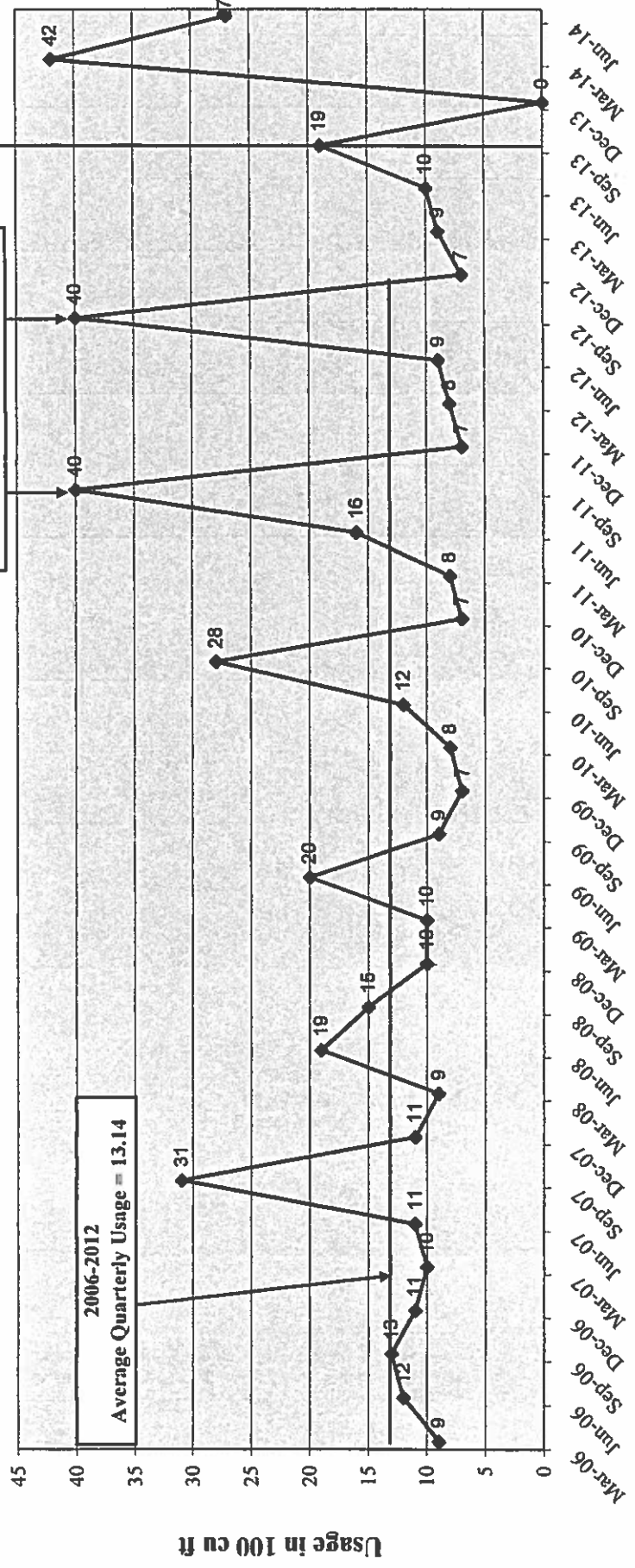
100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at Page 50 Stop, without permission, may be subject to a fine.

**Quarterly Water Usage
42 Meadow Lane
2005-2014**

These readings are correct.
We did a lot of lawn watering these
summers.

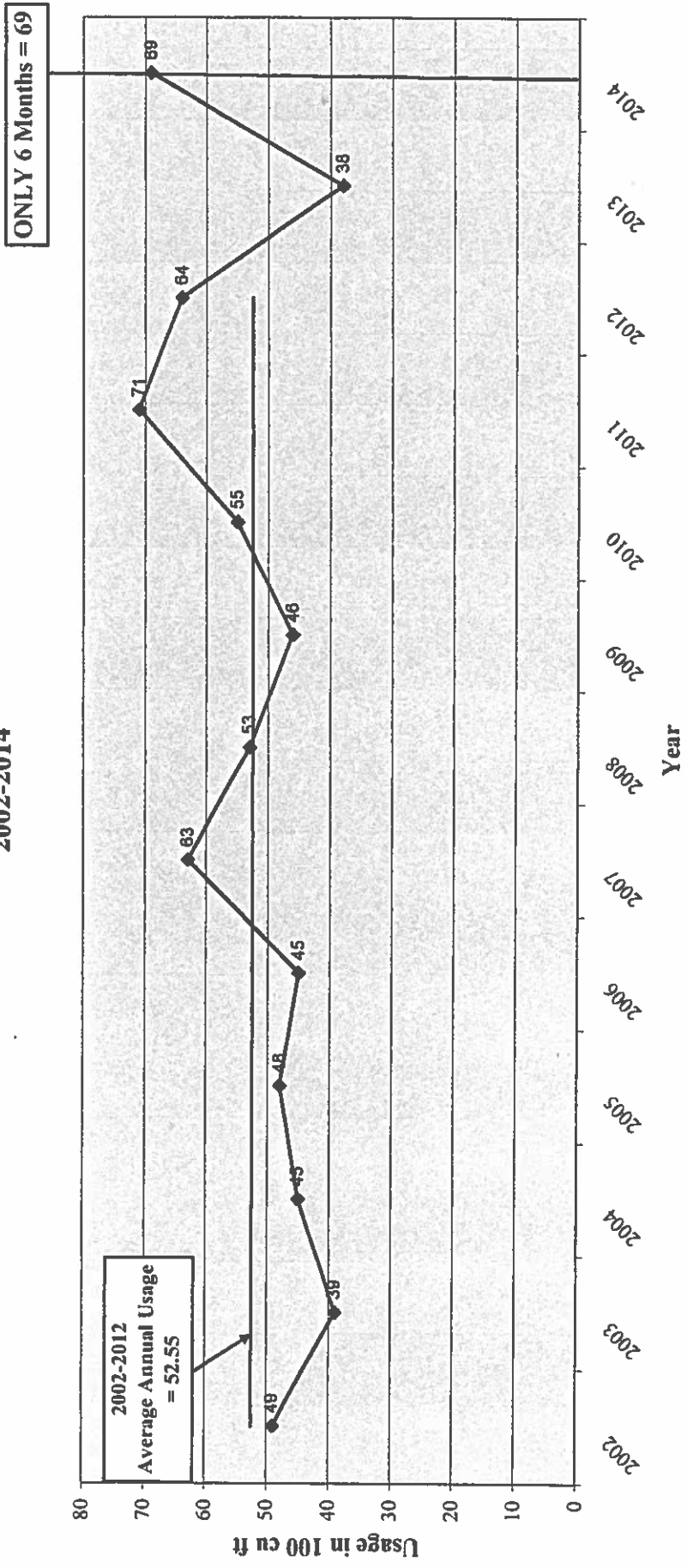
New meter installed.



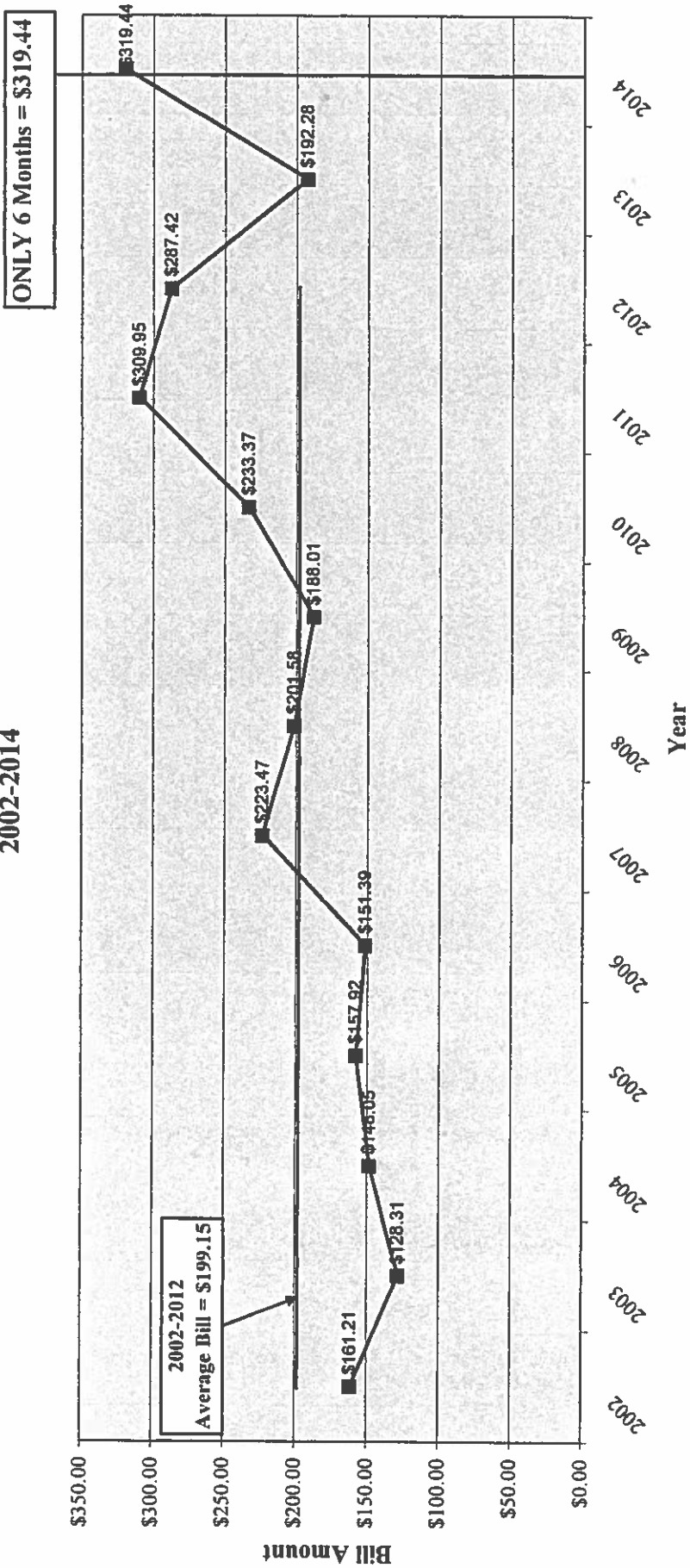
2006-2012
Average Quarterly Usage = 13.14

Quarterly Readings

**Annual Water Usage
42 Meadow Lane
2002-2014**



**Annual Water Bill
42 Meadow Lane
2002-2014**





City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 5, 2014

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 09/08/2014

Customer Name: City of Rochester
Historical Society

Account: #053110

Service Address: 58 Hanson Street
Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend that no abatement be granted in response to this request.

The above recommendation is based upon the following findings:

1. A toilet was found to be leaking. A repair was made and receipts for the repair were supplied.
2. The usage measured by the meter was received by the customer and the leaked usage did enter the sewer collections system.

Blaine M. Cox
Deputy City Manager

2014-10-07

Date

WATER/SEWER BILLING MEMORANDUM

RECEIVED
SEP 22 2014
FINANCE OFFICE
CITY OF ROCHESTER

TO: Blaine Cox

FROM: Samantha Juneau

DATE: September 15, 2014

SUBJECT: Martha Fowler, 58 Hanson Street, Rochester Historical Society

Water/Sewer Billing Appeal Application

Attached please find the Water/Sewer Billing Appeal Application received from Martha Fowler along with the repair receipt and previous bills where less than the minimum water usage was used.

On August 28th, Ms. Fowler called regarding her high usage bill. Further investigation by the staff at the Historical Society revealed a leak in the toilet. It was repaired immediately upon discovery.

She is appealing the extra usage on the August bill for both water and sewer.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: 9/8/14
2. Property Owner's Name: City of Rochester Account #: 053110
3. Billing Address: Rochester Historical Society
PO Box 65
Rochester NH 03866
4. Service Location: 58 Hanson St Zip Code 03867
5. Owners Representative: Martha Fowler
6. Owners Representative's Signature: Martha Fowler
7. Phone #: 603 330-3099 Museum Cell: Home 603 332-0348
8. Email Address: MARTHA.J.1062@aol.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/8/14 to 8/8/14

10. Abatement is being requested for:

- a. How many units of water 59 x 4.67 = \$ 275.53
 - b. How many units of sewer 59 x 6.24 = \$ 368.16
 - c. Water & Sewer Department Fees of: \$ —
- Total \$ 643.69

11. Explanation of Appeal Request:

We have a men's room we rarely use.
Due to its location by the front door and
its appearance we keep the door closed.
We did not realize the toilet was
leaking. As soon as we discovered it
we turned the water to it off and
replaced the flush valve seal.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No

If yes, did the water enter the sewer system? Yes

If yes, has the leak been repaired? Yes

Who made the repair? Arthur Pelletier

Has proof of the repair been attached to this appeal form? Receipt

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

We are a small group of volunteers who rely on donations + fundraisers to enable us to fulfill our mission of collecting, preserving + displaying Rochester history. This is a huge bill &

- Please note:
1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
 3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

for us as we usually use less than the minimum.

My File Edit Tools Help



consumption history

Account

Tier History

Account 053110

Customer 24214

Replace Hist

Parcel 012003980000

ROCHESTER HISTORICAL SOCIETY

Demand Inq

Location 58 HANSON ST

Status Active

Report Options

Service

Service 115

001 GOVT WATER Mfr SENS Meter # 69993094

1 of 1

Consumption history

Read Date	Read Time	Bill#	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charg
08/08/2014		13886623	A		74	63	0	92	687.33	
05/08/2014		13879123	A		11	0	0	84	47.59	
02/13/2014		13871824	A		11	1	0	87	47.33	
11/18/2013		13864496	A		10	0	0	102	47.33	
08/08/2013		13857123	A		10	1	0	87	47.33	
05/13/2013		13849700	A		9	0	0	95	47.33	
02/07/2013		13842421	A		9	1	0	86	47.33	
11/13/2012		13835109	A		8	0	0	97	46.28	
08/08/2012		13827749	A		8	1	0	93	46.28	
05/07/2012		13820370	A		7	-1	0	96	.00	
02/01/2012		13813107	E		8	1	0	89	46.28	
11/04/2011		13805819	E		7	1	0	86	46.28	



Account: 053110

[2012-02-21 16:44:34 kathy]: LEFT MESSAGE FOR THEM TO CALL ABOUT METER HISTORICAL SOCIETY HOURS ARE THURS 1-4

[2014-08-28 09:04:31 lisa]:RECEIVED CALL BECAUSE OF INCREASE CONSUMPTION. B&G, SHANE WENT TO LOCATION. NO CURRENT LEAKS & METER IS NOT MOVING WHILE BUILDING IS EMPTY. SHANE NOTED THERE WAS PACKAGING IN THE BATHROOM FOR PARTS TO REPAIR SEAL ON BACK OF TOILET. SAMANTHA TO SEND APPEAL PAPERWORK.

 Check Spelling

 Display as HTML



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

Customer ROCHESTER HISTORICAL SOCIETY			Service Address 58 HANSON ST /ROCH HISTORICAL			
Bill Number 13879123	Account Number 053110		Past Due Date 08/16/2014		Bill Date 05/15/2014	
Description GOVT WATER GOVT SEWER	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current 05/08/2014	Previous 02/13/2014	Current 11	Previous 11		
<i>#1607 5-22-14 47.59</i>						17.74 29.85
Last Payment Amt: 47.31	Last Payment Date: 02/28/2014	Past Due 0.00	Other Current Charges .00	Current Charges 47.59	Amount Due \$47.59	

WATER \$4.67, ELDERLY \$1.99, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
WWW.ROCHESTERNH.NET
MASTERCARD, DISCOVER & AMX CARD PMTS IN TAX OFFICE-2.95 % SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

Customer ROCHESTER HISTORICAL SOCIETY			Service Address 58 HANSON ST /ROCH HISTORICAL			
Bill Number 13871824	Account Number 053110	Past Due Date 03/20/2014	Bill Date 02/20/2014			
Description GOVT WATER GOVT SEWER	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current 02/13/2014	Previous 11/18/2013	Current 11	Previous 10		
	<i>H-15-89 2-25-14 -417.31</i>				1 1	17.48 29.85
Last Payment Amt 47.35	Last Payment Date 12/06/2013	Past Due -0.02	Other Current Charges .00	Current Charges 47.33	Amount Due \$47.31	

WATER \$4.60, ELDERLY \$1.99, MINIMUM \$17.48, MINIMUM ELDERLY \$14.00
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
EPA WATER SAVING INFORMATION:
[HTTP://WWW.EPA.GOV/WATERSENSE/OUR WATER/START SAVING. HTML](http://www.epa.gov/watersense/ourwater/startsaving.html)

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City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number: 13886623	Account Number 053110	Bill Date 08/18/2014	Past Due Date 09/22/2014	Past Due 0.00	Other Current Charges .00	Current Charges 687.33
Amount Due						\$687.33

053110
ROCHESTER HISTORICAL SOCIETY
PO BOX 65
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042015613886623100000687335

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer ROCHESTER HISTORICAL SOCIETY			Service Address 58 HANSON ST /ROCH HISTORICAL			
Bill Number 13886623	Account Number 053110		Past Due Date 09/22/2014		Bill Date 08/18/2014	
Description GOVT WATER GOVT SEWER	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current 08/08/2014	Previous 05/08/2014	Current 74	Previous 11		
					63 63	294.21 393.12
Last Payment Amt 47.59	Last Payment Date 05/22/2014	Past Due 0.00	Other Current Charges .00	Current Charges 687.33	Amount Due \$687.33	

WATER \$4.67, ELDERLY \$1.99, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
WWW.ROCHESTERNH.NET
MASTERCARD, DISCOVER & AMX CARD PMTS IN TAX OFFICE 2.95% SURCHARGE

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More saving.
More doing.™

PLEASE LET ME KNOW ABOUT YOUR SHOPPING
EXPERIENCE.AMY_VALKAVITCH1@HOMEDEPOT.COM

3489 00058 98309 08/24/14 10:00 AM
CASHIER SELF CHECK OUT - SCOT58

037155807888 O-RING <A> <M> 2.98
O RING ASSORTMENT
MAX REFUND VALUE \$2.68

037155676286 208/209 SEAL <A> <M> 3.86
208/209 TOILET FLUSH VALVE SEAL
MAX REFUND VALUE \$3.48

-----10% off Military Discount-----
6.84 10% off Military Discount -0.68
MUST RETURN ALL ITEMS FOR A FULL REFUND

Historical Society Toilet
SUBTOTAL 6.16
SALES TAX 0.00
TOTAL \$6.16
XXXXXXXXXXXX7937 VISA 6.16
AUTH CODE 005180/3583339 TA

<M> = Military Appreciation



3489 58 98309 08/24/2014 6261

RETURN POLICY DEFINITIONS
POLICY ID DAYS POLICY EXPIRES ON
A 1 90 11/22/2014
THE HOME DEPOT RESERVES THE RIGHT TO
LIMIT / DENY RETURNS. PLEASE SEE THE
RETURN POLICY SIGN IN STORES FOR
DETAILS.

BUY ONLINE PICK-UP IN STORE
AVAILABLE NOW ON HOMEDEPOT.COM.
CONVENIENT, EASY AND MOST ORDERS
READY IN LESS THAN 2 HOURS!

ENTER FOR A CHANCE
TO WIN A \$5,000
HOME DEPOT GIFT
CARD!

Share Your Opinion With Us! Complete
the brief survey about your store visit
and enter for a chance to win at:

www.homedepot.com/opinion

COMPARTA SU OPINION EN UNA BREVE
ENCUESTA PARA LA OPORTUNIDAD DE GANAR.

User ID:
2PX3 200396 196965

Password:
14424 196907

Entries must be entered by 09/23/2014.
Entrants must be 18 or older to enter.
See complete rules on website. No
purchase necessary.

YEAR-TO-DATE BUDGET REPORT

FOR 2015 03

ACCOUNTS FOR:	ORIGINAL ESTIM REV	ESTIM REV ADJSTMTS	REVISED EST REV	ACTUAL YTD REVENUE	REMAINING REVENUE	PCT COLL
5001 WATER ENTERPRISE FUND						
510001 WATER WORKS REVENUE						
510001 400302 INTEREST INCOME	2,500	0	2,500	.00	2,500.00	.0%
510001 406105 XFER FROM RET EARNIN	1,275,345	0	1,275,345	.00	1,275,345.00	.0%
510001 406201 MISCELLANEOUS REVENU	25,000	0	25,000	14,762.87	10,237.13	59.1%
510001 406600 CONSTRUCTION REVENUE	50,000	0	50,000	13,279.03	36,720.97	26.6%
510001 406601 USER FEES	3,800,000	0	3,800,000	963,278.49	2,836,721.51	25.3%
510001 406602 INTEREST ON DEL ACCT	12,000	0	12,000	2,459.29	9,540.71	20.5%
510001 406603 HYDRANT RENTAL FEES	24,000	0	24,000	.00	24,000.00	.0%
TOTAL WATER WORKS REVENUE	5,188,845	0	5,188,845	993,779.68	4,195,065.32	19.2%
TOTAL WATER ENTERPRISE FUND	5,188,845	0	5,188,845	993,779.68	4,195,065.32	19.2%
TOTAL REVENUES	5,188,845	0	5,188,845	993,779.68	4,195,065.32	

YEAR-TO-DATE BUDGET REPORT

FOR 2015 03

ACCOUNTS FOR:	ORIGINAL ESTIM REV	ESTIM REV ADJSTMTS	REVISED EST REV	ACTUAL YTD REVENUE	REMAINING REVENUE	PCT COLL
5002 SEWER ENTERPRISE FUND						
520001 SEWER WORKS REVENUE						
520001 400302 INTEREST INCOME	2,500	0	2,500	.00	2,500.00	.0%
520001 406102 TRANSFER FROM CIP	0	0	0	55.50	-55.50	100.0%
520001 406105 XFER FROM RET EARNIN	1,290,815	0	1,290,815	.00	1,290,815.00	.0%
520001 406201 MISCELLANEOUS REVENU	4,000	0	4,000	9,640.75	-5,640.75	241.0%
520001 406211 HOMEMAKERS SRF LOAN	16,049	0	16,049	16,408.84	-359.84	102.2%
520001 406600 CONSTRUCTI ON REVENUE	10,000	0	10,000	1,342.80	8,657.20	13.4%
520001 406601 USER FEES	5,047,000	0	5,047,000	1,159,574.03	3,887,425.97	23.0%
520001 406602 INTEREST ON DEL ACCT	12,000	0	12,000	3,220.93	8,779.07	26.8%
520001 406607 IMPACT FEES	14,000	0	14,000	12,820.00	1,180.00	91.6%
520001 406701 SEPTIC DISPOSAL PERM	175,000	0	175,000	37,543.00	137,457.00	21.5%
520001 406703 INDUSTRIAL PRE-TREAT	10,000	0	10,000	3,271.28	6,728.72	32.7%
TOTAL SEWER WORKS REVENUE	6,581,364	0	6,581,364	1,243,877.13	5,337,486.87	18.9%
520002 SEWER WORKS REVENUE						
520002 406306 STATE AID GRANT C-52	369,290	0	369,290	26,360.00	342,930.00	7.1%
520002 406307 STATE AID GRANT C-77	7,290	0	7,290	7,290.00	.00	100.0%
520002 406308 STATE AID GRANT C-77	12,285	0	12,285	3,625.00	8,660.00	29.5%
520002 406310 STATE AID GRANT C-83	0	0	0	5,718.00	-5,718.00	100.0%
520002 406311 STATE AID GRANT C-83	0	0	0	13,272.00	-13,272.00	100.0%
TOTAL SEWER WORKS REVENUE	388,865	0	388,865	56,265.00	332,600.00	14.5%
TOTAL SEWER ENTERPRISE FUND	6,970,229	0	6,970,229	1,300,142.13	5,670,086.87	18.7%
TOTAL REVENUES	6,970,229	0	6,970,229	1,300,142.13	5,670,086.87	

YEAR-TO-DATE BUDGET REPORT

FOR 2015 03

ACCOUNTS FOR:	ORIGINAL APPROP	TRANSFRS/ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND							
51601057 WATER WORKS EXPENSE							
51601057 511001 SALARIES - FULL TI	505,076	-9,050	496,026	135,993.61	.00	360,032.39	27.4%
51601057 511099 SALARIES - ADJUSTM	815	0	815	.00	.00	815.00	.0%
51601057 513001 OVERTIME - REGULAR	35,000	0	35,000	3,747.14	.00	31,252.86	10.7%
51601057 515001 ON CALL	4,497	0	4,497	1,112.71	.00	3,384.29	24.7%
51601057 516000 LONGEVITY	1,136	0	1,136	168.33	.00	967.67	14.8%
51601057 521100 HEALTH INSURANCE	140,711	0	140,711	37,584.93	.00	103,126.07	26.7%
51601057 521200 DENTAL INSURANCE	2,479	0	2,479	694.35	.00	1,784.65	28.0%
51601057 521300 LIFE INSURANCE	986	0	986	281.30	.00	704.70	28.5%
51601057 522000 SOCIAL SECURITY CO	37,249	0	37,249	9,947.67	.00	27,301.33	26.7%
51601057 523000 RETIRE CONTRIBUTIO	59,078	0	59,078	15,190.59	.00	43,887.41	25.7%
51601057 525000 UNEMPLOYMENT COMPE	0	0	0	672.00	.00	-672.00	100.0%
51601057 526000 WORKERS' COMPENSAT	26,464	0	26,464	12,883.91	13,580.09	.00	100.0%
51601057 528001 IPT	4,132	0	4,132	1,208.65	.00	2,923.35	29.3%
51601057 532001 STAFF DEVELOPMENT	5,610	0	5,610	1,124.09	265.00	4,220.91	24.8%
51601057 532200 CONTRACTED SERVICE	0	9,050	9,050	1,001.49	8,047.11	1.40	100.0%
51601057 533000 OTHER PROF SERVICE	9,676	0	9,676	199.90	287.40	9,188.70	5.0%
51601057 533001 AUDIT	5,750	0	5,750	230.00	3,680.00	1,840.00	68.0%
51601057 533002 ENGINEERING SERVIC	14,900	0	14,900	1,998.61	10,301.39	2,600.00	82.6%
51601057 533004 MEDICAL SERVICES	500	0	500	.00	250.00	250.00	50.0%
51601057 533009 LEGAL	0	14,440	14,440	11,630.59	.00	2,809.41	80.5%
51601057 533010 LABOR NEGOTIATIONS	3,000	0	3,000	.00	.00	3,000.00	.0%
51601057 534003 SOFTWARE MAINTENAN	20,991	0	20,991	14,699.11	.00	6,291.89	70.0%
51601057 541100 WATER & SEWERAGE	4,000	0	4,000	1,700.10	.00	2,299.90	42.5%
51601057 542300 CUSTODIAL SERVICES	2,100	0	2,100	367.80	.00	1,732.20	17.5%
51601057 543000 REPAIR AND MAINTEN	0	0	0	.00	.00	.00	.0%
51601057 543001 VEHICLE MAINT & RE	1,000	0	1,000	151.77	.00	848.23	15.2%
51601057 543002 EQUIPMENT MAINTENA	1,040	0	1,040	465.00	.00	575.00	44.7%
51601057 544200 RENTAL OF EQUIPMEN	410	0	410	.00	.00	410.00	.0%
51601057 544400 RENTAL OF COMP/COM	1,800	0	1,800	428.33	1,371.67	.00	100.0%
51601057 544500 LEASE COPIER/PRINT	1,656	0	1,656	1,385.58	.00	270.42	83.7%
51601057 552001 FLEET INSURANCE	2,975	0	2,975	2,992.18	.00	-17.18	100.6%
51601057 552003 GENERAL LIABILITY	5,836	0	5,836	5,869.70	.00	-33.70	100.6%
51601057 553400 POSTAGE FEES	300	0	300	75.21	29.27	195.52	34.8%
51601057 554000 ADVERTISING	1,650	0	1,650	48.30	409.80	1,191.90	27.8%
51601057 555000 PRINTING AND BINDI	1,839	0	1,839	75.00	.00	1,764.00	4.1%
51601057 556000 TUITION	6,980	0	6,980	1,790.00	640.00	4,550.00	34.8%
51601057 558000 TRAVEL	825	0	825	.00	50.00	775.00	6.1%
51601057 561003 OFFICE SUPPLIES	2,934	0	2,934	225.51	944.77	1,763.72	39.9%
51601057 561005 PUBLICATIONS	50	0	50	50.00	.00	.00	100.0%
51601057 561008 VEHICLE SUPPLIES	9,000	0	9,000	3,660.74	1,175.50	4,163.76	53.7%

YEAR-TO-DATE BUDGET REPORT

FOR 2015 03

ACCOUNTS FOR:	ORIGINAL APPROP	TRANSFRS/ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND							
51601057 561010 CLOTHING	5,800	0	5,800	1,485.32	152.14	4,162.54	28.2%
51601057 561015 SAFETY EQUIPMENT &	5,000	0	5,000	778.39	409.68	3,811.93	23.8%
51601057 561022 HOT TOP COLD PATCH	5,500	0	5,500	5,500.00	.00	.00	100.0%
51601057 561023 SAND AND GRAVEL	1,800	0	1,800	1,675.52	124.48	.00	100.0%
51601057 561032 OTHER OPERATIONAL	3,625	0	3,625	64.63	803.15	2,757.22	23.9%
51601057 562600 VEHICLE FUEL	21,420	0	21,420	3,514.38	.00	17,905.62	16.4%
51601057 573401 ADMIN EQUIPMENT	1,635	0	1,635	994.40	.00	640.60	60.8%
51601057 573900 OTHER EQUIPMENT	8,800	0	8,800	116.33	160.00	8,523.67	3.1%
51601057 575100 INVENTORY PURCHASE	104,000	0	104,000	11,419.39	33,427.41	59,153.20	43.1%
51601057 581000 DUES AND FEES	1,020	0	1,020	400.00	8.34	611.66	40.0%
51601057 583000 INTEREST EXPENSE	615,481	0	615,481	213,053.99	.00	402,427.01	34.6%
51601057 584000 CONTINGENCY	30,000	-14,440	15,560	.00	.00	15,560.00	.0%
51601057 589001 STATE PERMITS & FE	2,850	0	2,850	272.35	1,700.00	877.65	69.2%
51601057 589031 LIEN DISCHARGE FEE	1,200	0	1,200	150.00	250.00	800.00	33.3%
51601057 591000 REDEMPTION OF PRIN	1,267,038	0	1,267,038	206,548.59	37,500.00	1,022,989.41	19.3%
51601057 592001 DEPRECIATION	1,060,790	0	1,060,790	.00	.00	1,060,790.00	.0%
51601057 593002 TRANS TO CAPITAL P	73,000	0	73,000	.00	.00	73,000.00	.0%
51601057 593008 TRANSFER TO GENERA	25,000	0	25,000	4,166.66	.00	20,833.34	16.7%
TOTAL WATER WORKS EXPENSE	4,156,404	0	4,156,404	719,794.15	115,567.20	3,321,042.65	20.1%

51601073 WATER TREATMENT PLANT

51601073 511001 SALARIES - FULL TI	281,597	0	281,597	71,407.74	.00	210,189.26	25.4%
51601073 513001 OVERTIME - REGULAR	15,000	0	15,000	3,522.30	.00	11,477.70	23.5%
51601073 515001 ON CALL	16,340	0	16,340	4,370.00	.00	11,970.00	26.7%
51601073 521100 HEALTH INSURANCE	76,825	0	76,825	22,737.99	.00	54,087.01	29.6%
51601073 521200 DENTAL INSURANCE	1,051	0	1,051	340.18	.00	710.82	32.4%
51601073 521300 LIFE INSURANCE	372	0	372	126.75	.00	245.25	34.1%
51601073 522000 SOCIAL SECURITY CO	17,396	0	17,396	5,597.08	.00	11,798.92	32.2%
51601073 523000 RETIREMENT CONTRIB	26,437	0	26,437	8,069.93	.00	18,367.07	30.5%
51601073 526000 WORKERS' COMPENSAT	5,524	0	5,524	2,689.34	2,834.66	.00	100.0%
51601073 528001 IPT	1,953	0	1,953	668.45	.00	1,284.55	34.2%
51601073 533002 ENGINEERING SERVIC	10,000	4,400	14,400	13,872.79	527.21	.00	100.0%
51601073 533006 LABORATORY SERVICE	15,838	0	15,838	988.00	8,794.78	6,055.22	61.8%
51601073 543000 REPAIR AND MAINTEN	33,880	0	33,880	7,354.73	3,804.12	22,721.15	32.9%
51601073 543002 EQUIPMENT MAINTENA	64,000	-4,400	59,600	6,229.06	8,196.64	45,174.30	24.2%
51601073 544500 LEASE COPIER/PRINT	800	0	800	397.18	.00	402.82	49.6%
51601073 552002 PROPERTY INSURANCE	6,709	0	6,709	6,747.74	.00	-38.74	100.6%
51601073 553000 COMMUNICATIONS	10,960	0	10,960	2,806.61	220.00	7,933.39	27.6%
51601073 561001 JANITORIAL SUPPLIE	1,000	0	1,000	173.09	.00	826.91	17.3%
51601073 561002 BLDG MAINT SUPPLIE	1,600	0	1,600	450.91	96.64	1,052.45	34.2%

YEAR-TO-DATE BUDGET REPORT

FOR 2015 03

ACCOUNTS FOR: 5001	WATER ENTERPRISE FUND		ORIGINAL APPROP	TRANSFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
51601073	561010	CLOTHING	5,500	0	5,500	1,428.54	805.73	3,265.73	40.6%
51601073	561015	SAFETY EQUIPMENT &	4,050	0	4,050	968.97	.00	3,081.03	23.9%
51601073	561031	CHEMICALS	170,280	0	170,280	40,118.27	79,817.96	50,343.77	70.4%
51601073	561037	LABORATORY SUPPLIE	6,850	0	6,850	2,643.63	2,701.56	1,504.81	78.0%
51601073	561040	EQUIPMENT REPAIRS	30,000	0	30,000	1,229.21	22.05	28,748.74	4.2%
51601073	562200	ELECTRICITY	130,000	0	130,000	8,931.20	.00	121,068.80	6.9%
51601073	562400	HEATING FUEL	31,125	0	31,125	.00	.00	31,125.00	.0%
51601073	573900	OTHER EQUIPMENT	8,000	0	8,000	373.00	141.00	7,486.00	6.4%
51601073	589030	PROP TAX TO OTH CO	2,800	0	2,800	.00	2,314.00	486.00	82.6%
TOTAL WATER TREATMENT PLANT			975,887	0	975,887	214,242.69	110,276.35	651,367.96	33.3%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	30,404	0	30,404	7,946.21	.00	22,457.79	26.1%
51601570	516000	LONGEVITY	300	0	300	111.15	.00	188.85	37.1%
51601570	521100	HEALTH INSURANCE	11,155	0	11,155	2,884.49	.00	8,270.51	25.9%
51601570	521200	DENTAL INSURANCE	250	0	250	61.31	.00	188.69	24.5%
51601570	521300	LIFE INSURANCE	54	0	54	14.17	.00	39.83	26.2%
51601570	522000	SOCIAL SECURITY CO	2,029	0	2,029	540.52	.00	1,488.48	26.6%
51601570	523000	RETIREMENT CONTRIB	3,306	0	3,306	841.53	.00	2,464.47	25.5%
51601570	526000	WORKERS' COMPENSAT	68	0	68	33.11	34.89	.00	100.0%
51601570	528001	IPT	288	0	288	74.63	.00	213.37	25.9%
51601570	543000	REPAIR AND MAINTEN	500	0	500	.00	.00	500.00	.0%
51601570	553400	POSTAGE FEES	7,500	0	7,500	2,010.11	.00	5,489.89	26.8%
51601570	555000	PRINTING AND BINDI	410	0	410	90.00	.00	320.00	22.0%
51601570	561003	OFFICE SUPPLIES	290	0	290	83.57	67.34	139.09	52.0%
TOTAL WATER REVENUE OFFICE			56,554	0	56,554	14,690.80	102.23	41,760.97	26.2%
TOTAL WATER ENTERPRISE FUND			5,188,845	0	5,188,845	948,727.64	225,945.78	4,014,171.58	22.6%
TOTAL EXPENSES			5,188,845	0	5,188,845	948,727.64	225,945.78	4,014,171.58	

YEAR-TO-DATE BUDGET REPORT

FOR 2015 03

ACCOUNTS FOR: 5002	SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANSFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED	
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	330,751	-9,050	321,701	88,710.62	.00	232,990.38	27.6%
52602057	511099	SALARIES - ADJUSTM	815	0	815	.00	.00	815.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	0	8,100	2,298.87	.00	5,801.13	28.4%
52602057	515001	ON CALL	4,497	0	4,497	1,112.71	.00	3,384.29	24.7%
52602057	516000	LONGEVITY	1,129	0	1,129	168.34	.00	960.66	14.9%
52602057	521100	HEALTH INSURANCE	83,598	0	83,598	22,194.09	.00	61,403.91	26.5%
52602057	521200	DENTAL INSURANCE	1,286	0	1,286	374.90	.00	911.10	29.2%
52602057	521300	LIFE INSURANCE	730	0	730	198.42	.00	531.58	27.2%
52602057	522000	SOCIAL SECURITY CO	23,545	0	23,545	6,560.36	.00	16,984.64	27.9%
52602057	523000	RETIRE CONTRIBUTIO	37,403	0	37,403	9,942.05	.00	27,460.95	26.6%
52602057	526000	WORKERS' COMPENSAT	15,860	0	15,860	7,721.39	8,138.61	.00	100.0%
52602057	528001	IPT	2,797	0	2,797	773.26	.00	2,023.74	27.6%
52602057	532001	STAFF DEVELOPMENT	6,356	0	6,356	754.10	245.00	5,356.90	15.7%
52602057	532200	CONTRACTED SERVICE	0	9,050	9,050	1,001.49	8,048.51	.00	100.0%
52602057	533000	OTHER PROF SERVICE	6,676	0	6,676	762.30	.00	5,913.70	11.4%
52602057	533001	AUDIT	5,750	0	5,750	230.00	3,680.00	1,840.00	68.0%
52602057	533004	MEDICAL SERVICES	500	0	500	.00	250.00	250.00	50.0%
52602057	533009	LEGAL	0	0	0	285.84	.00	-285.84	100.0%
52602057	533010	LABOR NEGOTIATIONS	3,000	0	3,000	.00	.00	3,000.00	.0%
52602057	534003	SOFTWARE MAINTENAN	16,531	0	16,531	14,699.11	395.00	1,436.89	91.3%
52602057	542300	CUSTODIAL SERVICES	2,000	0	2,000	367.80	.00	1,632.20	18.4%
52602057	543000	REPAIR AND MAINTEN	2,360	0	2,360	.00	.00	2,360.00	.0%
52602057	543001	VEHICLE MAINT & RE	1,500	0	1,500	151.76	.00	1,348.24	10.1%
52602057	543002	EQUIPMENT MAINTENA	3,242	0	3,242	465.00	.00	2,777.00	14.3%
52602057	544200	RENTAL OF EQUIPMEN	400	0	400	.00	.00	400.00	.0%
52602057	544400	RENTAL OF COMP/COM	1,800	0	1,800	428.32	1,371.68	.00	100.0%
52602057	544500	LEASE COPIER/PRINT	1,600	0	1,600	1,385.17	.00	214.83	86.6%
52602057	552001	FLEET INSURANCE	4,165	0	4,165	4,189.05	.00	-24.05	100.6%
52602057	552002	PROPERTY INSURANCE	5,267	0	5,267	5,297.41	.00	-30.41	100.6%
52602057	552003	GENERAL LIABILITY	5,506	0	5,506	5,537.79	.00	-31.79	100.6%
52602057	552005	INSURANCE CLAIM DE	2,000	0	2,000	.00	.00	2,000.00	.0%
52602057	553400	POSTAGE FEES	500	0	500	24.68	29.28	446.04	10.8%
52602057	554000	ADVERTISING	735	0	735	338.40	.00	396.60	46.0%
52602057	555000	PRINTING AND BINDI	1,609	0	1,609	.00	.00	1,609.00	.0%
52602057	556000	TUITION	6,980	0	6,980	1,874.50	640.00	4,465.50	36.0%
52602057	558000	TRAVEL	825	0	825	6.00	194.00	625.00	24.2%
52602057	561003	OFFICE SUPPLIES	2,834	0	2,834	136.66	944.76	1,752.58	38.2%
52602057	561005	PUBLICATIONS	32	0	32	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	12,750	0	12,750	4,338.86	1,402.12	7,009.02	45.0%
52602057	561009	TRAINING MATERIALS	250	0	250	.00	.00	250.00	.0%

YEAR-TO-DATE BUDGET REPORT

FOR 2015 03

ACCOUNTS FOR: 5002	SEWER ENTERPRISE FUND		ORIGINAL APPROP	TRANSFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
52602057	561010	CLOTHING	5,615	0	5,615	725.90	325.65	4,563.45	18.7%
52602057	561015	SAFETY EQUIPMENT &	5,875	0	5,875	599.29	409.68	4,866.03	17.2%
52602057	561022	HOT TOP COLD PATCH	5,500	0	5,500	5,500.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	0	1,650	1,525.55	118.45	6.00	99.6%
52602057	561032	OTHER OPERATIONAL	525	0	525	189.47	335.53	.00	100.0%
52602057	561040	EQUIPMENT REPAIRS	6,000	0	6,000	18.60	396.02	5,585.38	6.9%
52602057	562600	VEHICLE FUEL	36,000	0	36,000	6,586.27	.00	29,413.73	18.3%
52602057	573401	ADMIN EQUIPMENT	17,072	0	17,072	1,090.45	15,981.55	.00	100.0%
52602057	573900	OTHER EQUIPMENT	6,000	0	6,000	116.34	160.00	5,723.66	4.6%
52602057	575100	INVENTORY PURCHASE	12,500	0	12,500	.00	12,500.00	.00	100.0%
52602057	581000	DUES AND FEES	1,090	0	1,090	.00	8.33	1,081.67	.8%
52602057	583000	INTEREST EXPENSE	623,185	0	623,185	237,017.24	.00	386,167.76	38.0%
52602057	584000	CONTINGENCY	25,000	0	25,000	.00	.00	25,000.00	.0%
52602057	589001	STATE PERMITS & FE	1,650	0	1,650	152.35	1,050.00	447.65	72.9%
52602057	591000	REDEMPTION OF PRIN	1,891,207	0	1,891,207	1,324,466.35	.00	566,740.65	70.0%
52602057	593002	TRANS TO CAPITAL P	669,000	0	669,000	.00	.00	669,000.00	.0%
52602057	593008	TRANSFER TO GENERA	25,000	0	25,000	4,166.66	.00	20,833.34	16.7%
TOTAL SEWER WORKS EXPENSE			3,938,548	0	3,938,548	1,764,483.72	56,624.17	2,117,440.11	46.2%

52602074 SEWER TREATMENT PLANT

52602074	511001	SALARIES - FULL TI	419,685	0	419,685	102,580.80	.00	317,104.20	24.4%
52602074	513001	OVERTIME - REGULAR	30,000	0	30,000	8,302.16	.00	21,697.84	27.7%
52602074	515001	ON CALL	29,438	0	29,438	7,892.01	.00	21,545.99	26.8%
52602074	516000	LONGEVITY	600	0	600	.00	.00	600.00	.0%
52602074	521100	HEALTH INSURANCE	147,303	0	147,303	36,301.21	.00	111,001.79	24.6%
52602074	521200	DENTAL INSURANCE	1,737	0	1,737	422.70	.00	1,314.30	24.3%
52602074	521300	LIFE INSURANCE	737	0	737	185.80	.00	551.20	25.2%
52602074	522000	SOCIAL SECURITY CO	33,308	0	33,308	8,280.98	.00	25,027.02	24.9%
52602074	523000	RETIREMENT CONTRIB	51,668	0	51,668	11,942.08	.00	39,725.92	23.1%
52602074	526000	WORKERS' COMPENSAT	4,732	0	4,732	2,303.76	2,428.24	.00	100.0%
52602074	528001	IPT	3,185	0	3,185	790.24	.00	2,394.76	24.8%
52602074	533000	OTHER PROF SERVICE	5,000	0	5,000	.00	.00	5,000.00	.0%
52602074	533006	LABORATORY SERVICE	124,374	0	124,374	8,607.51	25,171.82	90,594.67	27.2%
52602074	534009	INDUSTRIAL PRETREA	33,518	0	33,518	2,366.60	15,693.40	15,458.00	53.9%
52602074	543000	REPAIR AND MAINTEN	91,526	0	91,526	9,577.74	40,858.43	41,089.83	55.1%
52602074	543002	EQUIPMENT MAINTENA	80,585	0	80,585	13,972.59	36,181.00	30,431.41	62.2%
52602074	544500	LEASE COPIER/PRINT	1,852	0	1,852	1,122.53	.00	729.47	60.6%
52602074	552002	PROPERTY INSURANCE	4,833	0	4,833	4,860.91	.00	-27.91	100.6%
52602074	553000	COMMUNICATION	10,130	0	10,130	1,656.85	279.96	8,193.19	19.1%
52602074	559000	MISC PURCHASED SER	15,500	0	15,500	14,850.00	.00	650.00	95.8%

YEAR-TO-DATE BUDGET REPORT

FOR 2015 03

ACCOUNTS FOR: 5002	SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANSFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILBLE BUDGET	PCT USED	
52602074	561001	JANITORIAL SUPPLIE	1,400	0	1,400	435.75	.00	964.25	31.1%
52602074	561002	BUILDING MAINT SUP	12,450	0	12,450	3,859.37	.00	8,590.63	31.0%
52602074	561010	CLOTHING	9,000	0	9,000	1,313.93	699.04	6,987.03	22.4%
52602074	561015	SAFETY EQUIPMENT &	6,200	0	6,200	273.89	.00	5,926.11	4.4%
52602074	561031	CHEMICAL	202,940	0	202,940	16,824.65	13,915.50	172,199.85	15.1%
52602074	561037	LABORATORY SUPPLIE	26,348	0	26,348	2,665.63	22.71	23,659.66	10.2%
52602074	561040	EQUIPMENT REPAIR S	73,230	0	73,230	11,304.52	3,194.55	58,730.93	19.8%
52602074	562200	ELECTRICITY	380,000	0	380,000	61,928.13	.00	318,071.87	16.3%
52602074	562400	HEATING FUEL	36,000	0	36,000	647.51	.00	35,352.49	1.8%
52602074	573900	OTHER EQUIPMENT	13,225	0	13,225	1,784.19	824.70	10,616.11	19.7%
52602074	592001	DEPRECIATION	1,124,561	0	1,124,561	.00	.00	1,124,561.00	.0%
TOTAL SEWER TREATMENT PLANT			2,975,065	0	2,975,065	337,054.04	139,269.35	2,498,741.61	16.0%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	30,404	0	30,404	7,946.45	.00	22,457.55	26.1%
52602470	516000	LONGEVITY	300	0	300	111.15	.00	188.85	37.1%
52602470	521100	HEALTH INSURANCE	11,155	0	11,155	2,884.56	.00	8,270.44	25.9%
52602470	521200	DENTAL INSURANCE	252	0	252	61.43	.00	190.57	24.4%
52602470	521300	LIFE INSURANCE	59	0	59	14.27	.00	44.73	24.2%
52602470	522000	SOCIAL SECURITY CO	2,035	0	2,035	540.52	.00	1,494.48	26.6%
52602470	523000	RETIREMENT CONTRIB	3,308	0	3,308	841.62	.00	2,466.38	25.4%
52602470	526000	WORKERS' COMPENSAT	68	0	68	33.11	34.89	.00	100.0%
52602470	528001	IPT	295	0	295	74.77	.00	220.23	25.3%
52602470	543000	REPAIR AND MAINTEN	500	0	500	.00	.00	500.00	.0%
52602470	553400	POSTAGE FEES	7,700	0	7,700	2,010.11	.00	5,689.89	26.1%
52602470	555000	PRINTING AND BINDI	250	0	250	90.00	.00	160.00	36.0%
52602470	561003	OFFICE SUPPLIES	290	0	290	83.87	67.33	138.80	52.1%
TOTAL SEWER REVENUE OFFICE			56,616	0	56,616	14,691.86	102.22	41,821.92	26.1%
TOTAL SEWER ENTERPRISE FUND			6,970,229	0	6,970,229	2,116,229.62	195,995.74	4,658,003.64	33.2%
TOTAL EXPENSES			6,970,229	0	6,970,229	2,116,229.62	195,995.74	4,658,003.64	