



*City of Rochester, New
Hampshire*

CITY COUNCIL

PUBLIC SAFETY COMMITTEE

31 Wakefield Street □ Rochester, NH 03867

(603) 332-1167

www.RochesterNH.net

February 9, 2022

TO: Public Safety Committee

REGARDING: Public Safety Committee Meeting

There will be a Public Safety Committee meeting on **February 16, 2022** at 6:00 p.m. in Council Chambers.

AGENDA

1. Approve Minutes from January 19, 2022 Public Safety Meeting
2. Public Input
3. Flat Rock Bridge Road/Salmon Falls Road Intersection Safety Concerns (kept in committee)
4. 197 Columbus Avenue-Requesting Handicap Spot (kept in committee)
5. Salmon Falls Road Traffic Issues
6. Q4 Frisbie Report
7. Concern of traffic around William Allen School (resident send email to City Manager)
8. Sidewalk Request on Hansonville Road (email was sent to Councilor Lachapelle)
9. Safety Issue Crosswalk Columbus Avenue near KFC (Route 125) (request was sent by Councilor Berlin)
10. E911 Update
11. Emergency Management Update
12. Other

cc.

Mayor and City Council
Chief Gary Boudreau
Deputy Chief Jason Thomas
Inter Fire Chief Perry Plumber
Assistant Chief Tim Wilder
Mr. Michael Bezanson
Mr. Timothy Goldthwaite
Ms. Lisa Clark

**Public Safety Committee
Draft Meeting Minutes
January 19, 2022
6:00 PM
Council Chambers**

Members Present

Councilor Chris Rice, Chair
Councilor Peter Lachapelle, Vice Chair
Councilor Dana Berlin
Councilor Skip Gilman
Councilor Amy Malone

Others Present

Councilor John LaRochelle
Michael Bezanson, PE, City Engineer
Deputy Chief Jason Thomas, PD
Interim Fire Chief Perry Plummer, FD
Assistant Chief Tim Wilder, FD
Chris Bowlen, Director of Recreation & Arena
Dan Camara, GIS Asset Mgmt. Technician

Minutes

Councilor Rice brought the meeting to order at 6:00 PM.

- 1. Approve Minutes from December 15, 2021 Public Safety Meeting.**
Councilor Lachapelle made a motion to approve the minutes from December 15, 2021. The motion was seconded by Councilor Malone. Unanimous voice vote carried the motion.

2. Public Input

Councilor Rice asked if there was any public input and there was no one present for public input. Councilor Rice said he received an email regarding street name changes from Geraldine Lark and wanted to read it for the record. She stated in her email that “as an elderly people, my husband and I are unable to attend evening meetings, but I would like to bring to your attention some confusion caused by the Street-Name changes that occurred in September 2019, namely: did anyone notify the GPS system of these changes? I live at 24 Pickering Road, the former 67 Main Street. In the past 2 years, I’ve had to call an ambulance twice, and each time, they’ve gone whizzing past our house, on their way to the *old* 24 Pickering Road-which is what came up when they entered the address into GPS. I’ve had friends and furniture deliveries with the same problem. Even my weather app shows our address as 67 Main Street. Now, the point of the Street-Name changes was supposed to be making it easier for emergency services to find the address. That only works, though if someone notifies GPS that in fact, addresses have changed. And I suspect I’m not the only resident of Rochester who would like to see this matter tidied. Thank you for seeing to it. Sincerely Geraldine Lark.” Councilor Lachapelle asked if the City usually notifies Google about the E911 changes. Councilor Rice said that the email was also sent to the Assistant Chief and Shanna Saunders, Planning Director; and, she was going to look in to it. Assistant Chief Wilder of the Fire Department said that the State E911 works with

Google to change addresses, but the State works on their timing; they can lag behind a little bit. He stated he can confirm the address is changed for 911 to make sure that when she picks up the phone to dial that it is the correct address, 24 Pickering Road. He said he can't speak for ambulance and how they train and learn the streets, but if they are relying on their cell phones to get to an address and it hasn't been updated then they will not get to the right address. Councilor Rice asked if it was 911 or the State's responsibility to contact Google for any street changes. Assistant Chief Wilder said he doesn't think it's their responsibility, but they do it. They send an updated list to Google and it is sent out from there. Interim Fire Chief Plummer said they can certainly talk to the ambulance service through the Public Safety Committee to make sure they have the changes locally until it gets changed in Google. Deputy Chief Thomas said there have been a couple of calls there at 24 Pickering Road and they have had no problems; if you put in GPS, it still brings you further down the road.

3. Squamanagonic Gate Discussion (kept in committee)

Councilor Rice summarized the issue. He stated that he would like to move the Squamanagonic Gate Discussion up on the agenda; Chris Bowlen, Director of Recreation & Arena, was present to discuss this item. Councilor Lachapelle updated the new committee members on this item. He said that Squamanagonic is a park off the beaten path; it's unique because it sets way back off the road; and, they have had some illegal activity back there. They had put a gate up and it has caused some issues with parking for the Disc Golf Course users. Now they are looking at alternate types of gates. Mr. Bowlen said that Squamanagonic and Disc Golf Course is located off Hansonville Road in Gonic. Through the course of 8 months through some of the issues there was a gate erected further down near the "Y" in the road; left goes to the shooting range, and right goes to the parking for the Disc Golf Course. From that gate back to Hansonville Road DPW cleared the area alongside the entrance road for more parking, but it has been insufficient for the users of the park. He stated that back in October he came to the Public Safety Committee with users of the Disc Golf Course. Mr. Bowlen said the Disc Golf Course is known throughout the State and region; there are 18 holes there covering the more than 45 acres of the park. People come from all over to play here and want to continue to promote it. They are looking at some solutions and have been working with Buildings & Grounds and DPW; they have queued up a project in the upcoming budget for review. Mr. Riley, Buildings and Grounds Supervisor, has found an automatic gate system that would work here and isn't as cost-prohibitive as they initially thought. The power would have to be reintroduced to the site; there would be no cost because they gain a new customer. Total project cost for the gate and a light is estimated to be \$15,000; and, the majority of that cost is to have an electrician install the service to operate the gate. The gate is planned to be set up to automatically open and close at certain times, right now the park is open ½ hour before sunrise to ½ hour after sunset. If someone were to get closed in behind the gate, there will be a sensor to open the gate and let vehicles out; there is also an access code that can be used for emergency entry or if staff need to get back there. Mr. Bezanson added that DPW was able to fit

this project funding into the Department's O&M Budget request. Councilor Rice asked if this new gate was going to be placed near the "Y" in the road. Mr. Bowlen said, no it was going to be placed at the site of the original gate closer to Hansonville Road; they think that would be the best spot for it. Councilor Rice said he drove by during one of the Disc Golf events and there were approximately 35 cars there; it is widely used and he appreciates staff coming up with a solution and he supports it. Councilor Lachapelle said no action had to be taken because it's included in the O&M Budget request and they will discuss it during Budget deliberations. Councilor Rice asked about the current gate that is there now. Mr. Bowlen said once the automatic gate is, in with the Deputy Chief's blessing, they would like to move the current gate over to the left hand side of the "Y", so that cars entering the park for the Disc Golf Course can't drive down to the shooting range. PD would have a key to access when needed. Councilor Lachapelle said since the Disc Golf Course has been there, the users have been good stewards and have taken it upon themselves to police the area; he said it is a good activity.

4. Meeting Dates

Councilor Rice wanted to discuss future meeting dates of the Public Safety Committee for 2022. He submitted a calendar with the agenda packet that has each committee that meets in Council Chambers on it and stated that the Committee has usually met on the third Wednesday of each month. He wanted to know if the third Wednesdays at 6:00 pm works for everyone or if the Committee would like to change the date and time. The Committee was in favor of keeping the Public Safety Committee at 6:00 pm every third Wednesday of each month.

5. Flat Rock Bridge Road/Salmon Falls Road Intersection Safety Concerns (kept in committee)

Councilor Rice summarized the issue. The house 107 Salmon Falls Road was being rented out and they were having a problem exiting the driveway because the dealership next door was parking in the right-of-way and on her property; there were line-of-sight safety concerns. Mr. Bezanson has had a discussion with the surveyor who did the surveying for the property owner. The surveyor is preparing a proposal for delineating right-of-way lines through the Flat Rock Bridge/Salmon Falls Road intersection area. Flat Rock Bridge Road will likely be on the paving list in the next couple of years; and, it will be helpful to pinpoint the edge of the City's right-of-way in the area for purposes of roadway location, as well as assisting the Committee with any decisions regarding line-of-sight at the intersection. Mr. Bezanson is hoping to move forward with this as the weather improves in the spring. He is hopeful that he'll have the survey proposal and more information next for next month's meeting.

6. 197 Columbus Avenue-Requesting Handicap Spot (kept in committee)

Councilor Rice summarized the issue. This is the old hardware store. There was an email sent last month regarding an elderly woman who goes to the hair salon to get her hair done and she was requesting a handicap parking spot on Columbus Avenue in front of the salon as sometimes she can't find a suitable parking spot.

Councilor Rice stated that the Committee thought it would be prudent to add a handicap parking space at the time, so a motion was made; but, the motion was rescinded following discussion regarding parking spaces that may be available on the business's parcel, and they were looking into some other options. Councilor Lachapelle said that if there is handicap spot on Columbus Avenue shouldn't there be a curb cut? Mr. Bezanson said yes and they would look to see if something there was sufficient. Mr. Rice was going to reach out to the business owner to see if he would restripe the parking lot himself. Councilor Lachapelle said couldn't the owner of the building put a handicap parking sign up on the building? Mr. Bezanson said yes, handicap parking spaces need to have proper signage. Councilor Berlin asked whether a handicap parking space in a private lot is enforceable. Deputy Chief Thomas said yes, they can enforce if it is properly posted. Councilor LaRochelle said you might want to check on legal requirements for handicap parking. Kept in committee for next month. Councilor Rice asked if the City offers any type of assistance with supplying businesses with signs to make sure they meet the requirements. Mr. Bezanson said they have not in the past. Councilor Lachapelle asked Mr. Bezanson roughly how much a handicap sign would cost. Mr. Bezanson said a sign might cost approximately \$40.

7. Discussion of the Ambulance Contract

Councilor Rice summarized the issue. He stated that he didn't intend this to be a discussion item; he just wanted to update the Committee. He stated that last year under Mayor McCarley an Ambulance Service Committee was formed with Councilor Walker, Councilor Hailey, himself, Deputy Chief Wilder, and Deputy Finance Director Sullivan as City representatives. Their charge was to evaluate bringing ambulance service under the City's umbrella rather than contracting the services out. Councilor Lachapelle said someone from Frisbee will be presenting on the topic at the February City Council Workshop meeting.

8. E911 Update

Councilor Rice summarized the issue. Assistant Chief Wilder said he had nothing to report for this month.

9. Emergency Management Update

Councilor Rice summarized the issue. Interim Fire Chief Plummer said vaccines continue throughout the State and in Rochester and they have administered 490 second doses along with 50 first doses of the vaccines in the schools and vaccinated City employees. The latest storm produced some damage throughout the State, but Rochester had very minor incidents and no real damage.

10. Other

Tebbetts Road and Blackwater Road- Streetlight

Mr. Bezanson said that the streetlight at Tebbetts Road and Blackwater Road has been installed.

Lowell Street Speed Limit Signs

Councilor Rice explained to the Public Safety Committee that there were motions approved at last month's meeting that didn't make it onto the full City Council agenda. These motions were related to signage on Lowell Street; Councilor Rice will bring these up for a vote at the next City Council meeting.

Items for Public Safety Committee Agenda

Councilor Rice asked that if any Committee member has an item for the agenda, please email Laura directly and copy himself and Councilor Lachapelle with documentation and thoughts on the issue. He mentioned that it is a fun committee that affects a lot of positive changes in the City.

Councilor Rice adjourned the meeting at 6:31 pm.

The minutes were respectfully submitted by Laura J. McDormand, Admin. Assistant II.

Laura McDormand

From: Jason Thomas
Sent: Wednesday, January 26, 2022 7:49 AM
To: Laura McDormand; Christopher Rice; Peter Lachapelle; Amy Malone; Dana Berlin; Harlan Gilman
Cc: Michael Bezanson; Perry Plummer; Tim Wilder
Subject: RE: January 19, 2022 Public Safety Committee minutes attached

FWIW, ref # 6. 197 Columbus Ave parking issues; here is the state statute that allows us to enforce the handicap parking (our city ord 254-25 mirrors this state statute):

265:73-a Parking Signs; Disabled. – A parking space on private or public property that is reserved for persons who are disabled shall be marked by a sign affixed to a post or a building. Said sign shall be clearly visible to anyone directly approaching that particular space. Van-accessible spaces shall be allocated according to the requirements of the Americans with Disabilities Act of 1990 and regulations and guidelines promulgated pursuant thereto. One "van only" spot for every 5 spaces which are reserved for persons who are disabled is recommended. Failure to comply with the sign placement requirements of this section shall subject the property owner to a \$250 fine, provided that the owner shall not be fined more than once in any 120-day period for the same violation.

We only enforce "private property" that is open to the public. We wouldn't, lets say, go to Councilor Lachapelle's home to enforce a handicap sign he had posted in his own driveway....

Jason Thomas
Deputy Chief of Police
Rochester Police Department
23 Wakefield Street
Rochester, NH 03867
Office: 603-330-7145
Dispatch: 603-330-7128
<http://www.rochesterpd.org>
<http://www.rochesternh.net>
FBINA Session #256

From: Laura McDormand <laura.mcdormand@rochesternh.net>
Sent: Wednesday, January 26, 2022 7:38 AM
To: Christopher Rice <christopher.rice@rochesternh.net>; Peter Lachapelle <peter.lachapelle@rochesternh.net>; Amy Malone <amy.malone@rochesternh.net>; Dana Berlin <dana.berlin@rochesternh.net>; Harlan Gilman <skip.gilman@rochesternh.net>
Cc: Michael Bezanson <michael.bezanson@rochesternh.net>; Jason Thomas <jason.thomas@rochesternh.net>; Perry Plummer <perry.plummer@rochesternh.net>; Tim Wilder <tim.wilder@rochesternh.net>
Subject: January 19, 2022 Public Safety Committee minutes attached

Good Morning,
Attached are the PSC minutes for January 19, 2022.
Thank you and have a great day.

Laura McDormand
Admin Assistant II

If you don't want to receive such e-mails, you can change your settings at <https://www.rochesternh.net/user/661/edit>.

Message:

Congratulations to our new mayor and elected city councilors.

My name is Bob Mayrand. I live at 514 Salmon Falls Rd.

I am writing on behalf of the people of Salmon Falls Rd. who have signed my Petition to stop the wild traffic on Salmon Falls Rd, specifically from the Portland St. intersection.

The assault on the people and residents on Salmon Falls Rd is not only dangerous but it is against the law. Many people feel hopeless and that nothing can be done about it. However, we have formed a group that supports fixing this problem with a proposal I have put together.

My proposal is in three parts:

First, is identifying the problem and making the police and city officials aware of this unacceptable behavior.

Second, is using road signs alerting traffic of the new speed and noise limits.

Third, a plan for law enforcement.

See my proposal at: www.bobpm.com/SMRDS-2018/ with a link to sign the petition.

I have mailed over 90 postcards to Salmon Falls Rd residents from Highland street to Tara Estates.

So far, I have received 16 responses that have signed my petition.

Fourteen of the respondents have agreed to join me at a city council meeting where I would be glad to read and explain my proposal.

By implementing my proposal I believe we can get traffic back under control and encourage people to drive safely and respectfully.

We would like to present my proposal to the city council at your earliest convenience.

The following is a link to a pdf file of the sixteen residents with comments in support of my proposal.

<http://bobpm.com/SMRDS-2018/Salmon-Falls-Rd-owners2-survey-ALPHA-NE.pdf>

Please review the above and advise your comments and questions.

Thanks for your help and support,
Bob Mayrand



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Frisbie Memorial Hospital

City of Rochester, NH Q4 2021 EMS Report





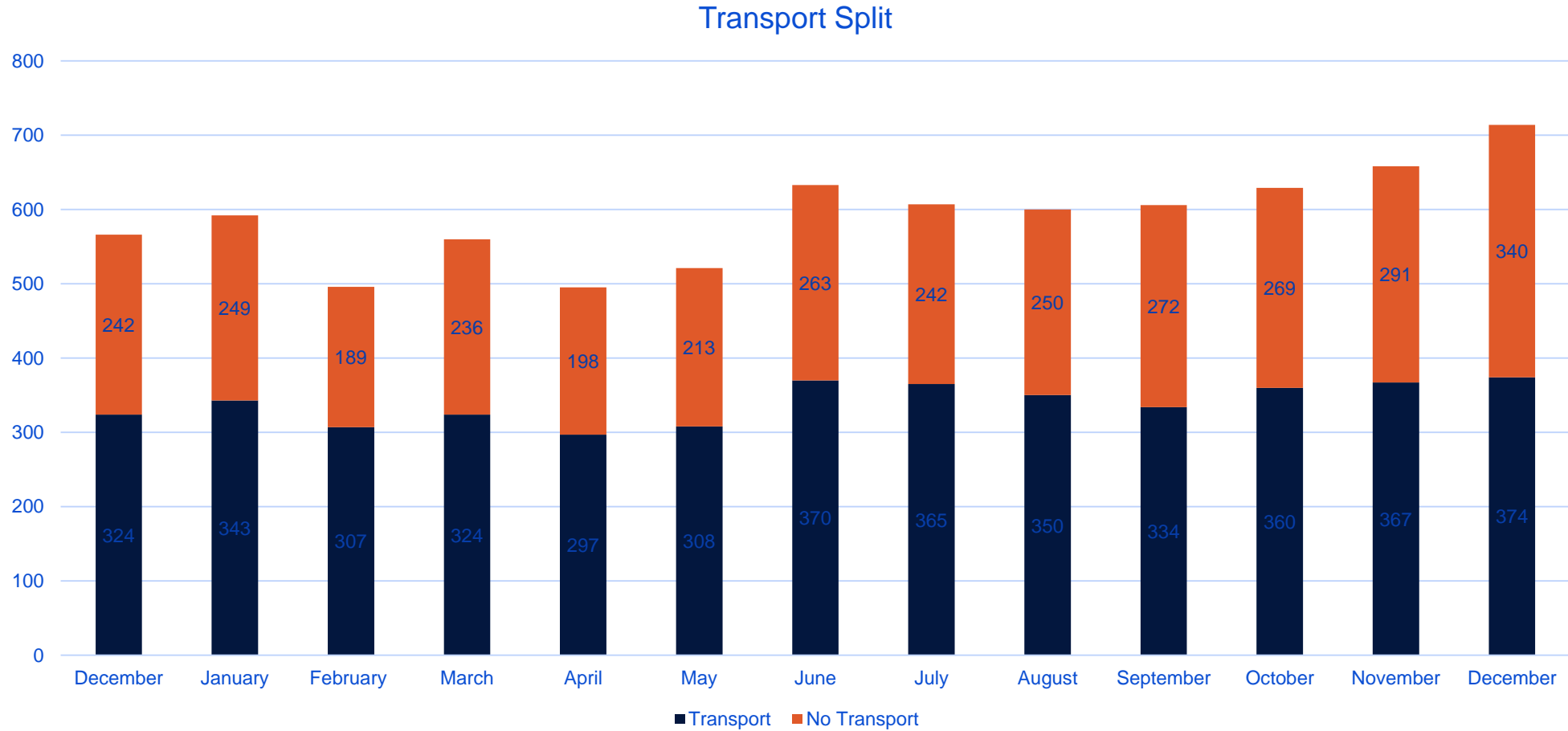
Total Requests



	October	November	December
Transport	360	367	374
No Transport	269	291	340
Total Requests	629	658	714



Transport Non-Transport Split





Average Response Time by 911 Code

Call Code	October	November	December
O	5.88	4.39	5.66
A	5.82	5.98	5.92
B	5.25	6.00	5.49
C	5.37	5.72	5.88
D	5.85	6.15	6.29
E	4.89	4.80	5.79
	Average 5.51	Average 5.51	Average 5.79



Response Time Greater Than 8 Minutes

- 88 calls greater than response metric.
 - A,B, and O = 7
 - C,D, and E = 81
- 95.61% of all calls within response time metric including mutual aid ambulances.
- All were mutual aid in, distance or “quick turns” or multiple call instances.



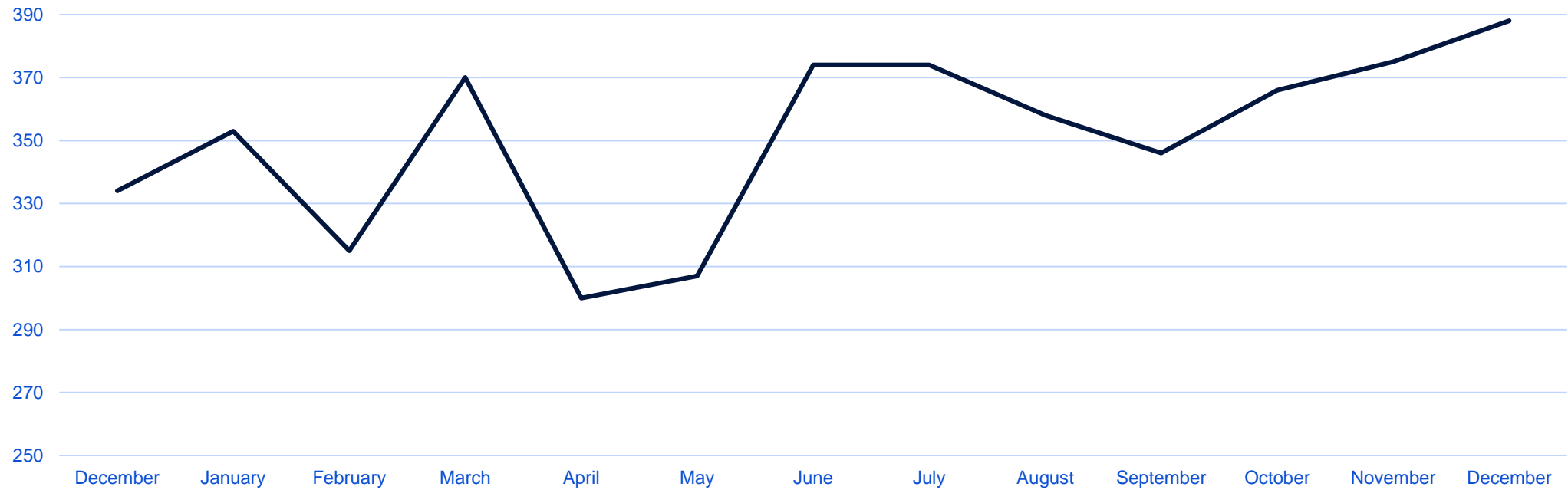
Transports by Destination

	December	January	February	March	April	May	June	July	August	September	October	November	December
FMH	257	266	249	286	229	239	290	285	240	262	262	272	293
WDH	63	78	56	75	61	59	74	76	83	69	91	85	84
Dover ED	2	1	0	3	1	2	3	4	13	8	5	4	1
PRH	10	8	6	6	9	6	6	8	21	6	6	13	8
Huggins	0	0	2	0	0	0	0	0	0	0	0	0	1
Air Medical	2	0	0	0	0	1	0	0	1	1	1	1	1
SMHS	0	0	2	0	0	0	1	1	0	0	1	0	0
Total Transports	334	353	315	370	300	307	374	374	358	346	366	375	388



Total Transports

Total Transports





Service Levels

	October	November	December
No Patient	66	77	89
No Charge	200	205	243
ALS 1	199	229	221
ALS 2	10	17	14
BLS	112	94	106
ALS 1 Bundle	19	19	14
ALS 2 Bundle	5	0	1
Intercept Only	15	8	18
CPR no Tx	0	3	1
ALS Meds	3	6	7
*SCT	0	0	0



Average Scene Times

- Q1 scene time averaged 14.58 minutes.
- Q2 scene time averaged 16.15 minutes.
 - Q3 scene time averaged 13.86
 - Q 4 scene time averaged 14.25



Average Transport Times

- Q1 transport time averaged 9.07 minutes.
- Q2 transport time averaged 10.89 minutes.
 - Q3 transport time averaged 11.35
 - Q4 transport time averaged 12.53



Use of Mutual Aid



- Quarter 4 = 45 companies handled calls in Rochester
 - Percentage of use = 3%
 - 97% of call handled by FMH
- FMH Provided 44 mutual aid responses to surrounding towns



Payor Mix



Medicare	53.6%
Medicaid	11.7%
Mdg Care	13.7%
Comm/Other	3.7%
SP/Charity	17.3%



Calls by Complaint *

- Cardiac – 136
- Weakness (Unspecified) – 96
- Overdose (Misuse)
 - (Drugs) - 69
 - (Alcohol) - 36
- Respiratory – 111
- Syncope/Unconscious/Vertigo/Weakness - 189
- Trauma – 317
- Abdominal Pain / Problems – 90
- Pain (Non-traumatic) – 77
- Psychiatric (Anxiety, Stress, Behavioral) – 164
- No illness or injury
 - (No transport) - 291
 - (Transport requested) – 42

* Top 10 categories with approximately 110 categories used



Calls due to Covid-19 *

- **Known Covid positive (symptomatic) – 80**
 - Up from 8 cases last quarter
- **Covid suspected (unknown exposure) – 15**
 - Up from 5 cases last quarter
- **Patient exposure (Other known positive) – 10**
 - Up from 2 cases last quarter



Mechanical Failures

- No mechanical failures have occurred in the fleet during response or transports.
 - Preventative Maintenance schedule is being reevaluated.
 - Electronic fleet tracking is running for safety and accountability.
 - Service has been moved from Rochester Ford to Rochester Truck.



Personnel Changes and Service Changes

- We have hired two new EMS Supervisors and one new Project Coordinator.
- We have 2 new full time and two more PRN paramedics starting early Q1. Multiple offers and interviews are in progress for even more potential hires.
- New video Laryngoscopes are purchased but on backorder.
- New iPads purchased and put into service on the ambulances
- MIH finished its busiest year to date with over 400 home visits.
- No staff license upgrades in Q4.
- FMH has renewed its service license and prerequisite protocols status for 2 more years.

From: Blaine Cox
Sent: Tuesday, January 25, 2022 3:41 PM
To: Christopher Rice
Cc: Paul Callaghan
Subject: FW: [Rochester NH] Question about Charles St blockage at Granite St (Sent by Angie Fogg, angifogg@gmail.com)

Safety Committee Chair Rice – Is this an issue you want to discuss at your committee?

From: Contact form at Rochester NH <cmsmailer@civicplus.com>
Sent: Tuesday, January 25, 2022 3:29 PM
To: Blaine Cox <blaine.cox@rochesternh.net>
Subject: [Rochester NH] Question about Charles St blockage at Granite St (Sent by Angie Fogg, angifogg@gmail.com)

Hello bcox,

Angie Fogg (angifogg@gmail.com) has sent you a message via your contact form (<https://www.rochesternh.net/users/bcox/contact>) at Rochester NH.

If you don't want to receive such e-mails, you can change your settings at <https://www.rochesternh.net/user/101/edit>.

Message:

Good afternoon Blaine,
This afternoon I was driving my son to work on Congress Street behind Postal Center USA. We were coming down Charles Street from the TD Bank intersection end and as we approached Granite Street there was a long line of cars in the middle of the road waiting to turn down Granite Street once William Allen School let out. This line of cars was blocking the roadway and I could not go around them because there was a car legally parked along the street to the right-hand side. Isn't this a safety hazard if an emergency vehicle had to take this same route? I ended up having to turn around and go back the opposite way to get my son to work on time.

Thank you for your time in this matter.

Angie Fogg
Long Time Rochester Resident

Hansonville Sidewalk Request Backup

Laura McDormand

From: Peter Lachapelle
Sent: Monday, January 31, 2022 8:38 AM
To: shauni.morrison@gmail.com
Cc: Christopher Rice
Subject: Re: [Rochester NH] sidewalk (Sent by Shauni McGowan, shauni.morrison@gmail.com)

Hi Shauni,

Thank you for your email, I've copied Chris Rice, who is the Chair of the Public Safety Committee.

Chris, can we add this to the February 16th agenda?

Thanks,
Pete

From: Contact form at Rochester NH <cmsmailer@civicplus.com>
Sent: Sunday, January 30, 2022 7:33 PM
To: Peter Lachapelle <peter.lachapelle@rochesternh.net>
Subject: [Rochester NH] sidewalk (Sent by Shauni McGowan, shauni.morrison@gmail.com)

Hello plachapelle,
Shauni McGowan (shauni.morrison@gmail.com) has sent you a message via your contact form (<https://www.rochesternh.net/users/plachapelle/contact>) at Rochester NH.
If you don't want to receive such e-mails, you can change your settings at <https://www.rochesternh.net/user/156/edit>.

Message:

Mr. Lachapelle,

I am not sure if you are the right person to contact, but the website says you are still the head of the public safety committee. I am writing because I strongly feel there should be a sidewalk on Hansonville Rd between Oak Street and Gear Rd. That is a dangerous section of the road for pedestrians with cars speeding up and down the hill. We live on Gear Road and walk that section of road frequently with our dogs to loop around Ledgeview. With the new Ledgeview condos we have noticed an increase in foot traffic on that section of road, especially kids. There was a pedestrian hit on that section of road in July 2020 and killed. One side of the road does have room for a sidewalk and putting a sidewalk there would actually help with the erosion that happens every year. That side of the road is filled in with dirt every fall, but it doesn't last very long before it erodes. If there is some other process I need to do for this request to be considered please let me know and I am happy to do that.

Thank you,
Shauni McGowan

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Columbus Avenue Crosswalk by KFC

Public Safety Committee

February 16th, 2022

Ladies and Gentlemen of the committee,

There is a safety issue for pedestrians that needs to be brought to this committee's attention. The crosswalk going across Columbus Avenue from Upham St. to May St. (adjacent to KFC) is extremely poorly lit and could result in injury or a fatality at any point. I have attached images to clarify the specific crosswalk, as well as dash cam video of the travel up to the crosswalk at night, so everyone can understand how difficult it is to see.

I am asking for discussion on what would be the easiest remedy to this situation. I.E. – Pedestrian flashing light, or simply adding or moving a street lamp.

I do not believe there is enough pedestrian traffic to warrant the cost of a flashing pedestrian sign, but if the cost between that and a lamp is close, it might be worth it.

Thank you,

Dana Berlin

Bird's eye view



May St

Upham St

over



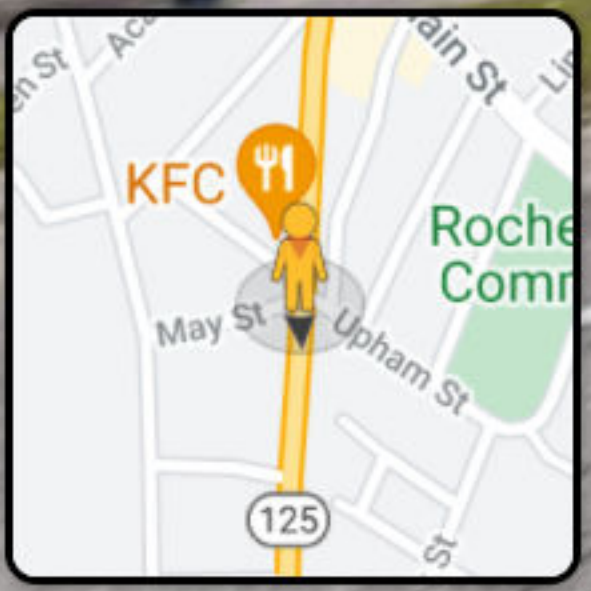


NH-125
 Rochester, New Hampshire

Google

Street View - Aug 2018

North side



Google

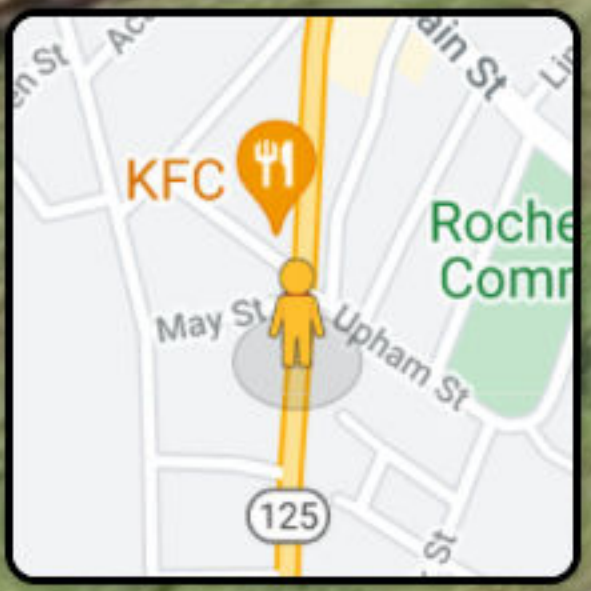


563 NH-125
 Rochester, New Hampshire

Google

Street View - Aug 2018

South Side



Google



Lighting

May St

Upham St

ve

