



# *City of Rochester, New Hampshire*

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
603) 332-3110 Fax (603) 335-7580

DATE: February 5, 2018  
TO: Utility Advisory Board  
FROM: Lisa J. Clark – Utility Billing Office Supervisor  
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, February 12, 2018 at 5:30 P.M.** in the City Hall Council Conference Room.

### AGENDA

1. Call to Order
2. Acceptance of January 8, 2018 Minutes (Pages 3-4)
3. Tabled Appeals
  - 3.1 Jamie & Amee Dube (Pages 5-11)  
47 Millers Farm Dr  
Rochester, NH 03868  
RE: 47 Millers Farm Dr
4. Appeals
  - 4.1 Waking Michel (Pages 12-20)  
2 Fifth St  
Rochester, NH 03867  
RE: 35 Charles St
  - 4.2 Dale Marino (Pages 21-27)  
2 Page St  
Rochester, NH 03867-2451  
RE: 2 Page St
  - 4.3 Flat Rock Bridge Campground (Pages 28-40)  
21 Flat Rock Bridge Rd  
Lebanon, ME 04027  
RE: 21 Flat Rock Bridge Rd

- 4.4 Brookside Property Serv Inc (Pages 41-49)  
110 Lakeshore Dr  
Middleton, NH 03887-6014  
RE: 1 Lincoln St
  
- 4.5 Paradis Philip L & Geraldine A Revoc Trust (Pages 50-56)  
118 Flagg Rd  
Rochester, NH 03839-4919  
RE: 118 Flagg Rd
  
- 4.6 Anthony & Jamie McKnight (Pages 57-69)  
18 Gagne St Unit 4  
Rochester, NH 03867  
RE: 18 Gagne St 4
  
- 4.7 Philip Barron (Pages 70-77)  
427 School St  
Berwick, ME 03901-2859  
RE: 29 31 Academy St
  
- 5. Financials – Water & Sewer Revenue & Expense Reports (Pages 78-85)
- 6. Adjournment

**Utility Advisory Board  
January 8, 2018 5:30 P.M.  
City Hall Council Conference Room**

**MEMBERS PRESENT**

Shawn Libby, Chairman

Joe Boudreau

Eli Barnes

**MEMBERS ABSENT**

Ralph Sanders

**OTHERS PRESENT**

Lisa Clark, Utility Billing Office Supervisor

Lynn Miller – 17 Bridge Street

**MINUTES**

**1. Call to order:**

Chairman Libby called the meeting to order at 5:30 PM.

**2. Appeals –**

**2.1 17 Bridge Street – Lynn Miller**

The appellant was present for the meeting. The appellant stated that the above average usage was caused by a tenants running toilet that was immidiately replaced. She stated the tenant did not inform her there was a problem. Chairman Libby discussed the once in 10 year abatement policy. Ms. Miller stated she understood the policy.

*Mr. Barnes made a motion to abate 70 units of water at \$370.30 and 70 units of sewer at \$456.40 plus accrued interest. Total abatement of \$826.70. The motion stated that the decision letter and account would note that this is a once in ten year abatement. The motion was seconded by Chairman Libby. The motion passed unanimously.*

**2.2 47 Farmington Road – Poulin Realty Acquisition LLC**

The appellant was not present for the meeting. The appeal is for excessive water use. The appellant believes the usage was not accurate. The Board reviewed the notes on account and the Water Usage Analysis provided by the Finance Department.

*Mr. Boudreau made a motion to deny the appeal per the recommendation that states he can request a meter test. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

**3. Approval of December 11, 2017 Minutes**

*Mr. Barnes made a motion to accept the December 11, 2017 meeting minutes as*

*presented. The motion was seconded by Mr. Boudreau. The motion passed unanimously.*

**4. Financials**

Mr. Boudreau made inquiries regarding the financial reports. Ms. Clark responded.

**5. Adjournment:**

*Chairman Libby made a motion to adjourn at 6:00PM. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

*Minutes respectfully submitted by Samantha Juneau, Utility Billing Administrator*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: February 5, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/31/17

Customer Name: Jamie & Anee Dube

Account: 204525

Service Address: #47 Millers Farm Dr

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

I recommend an abatement of 14 units of sewer on the invoiced amount. Customer to be advised of sewer deduct meters for any additional outside water use.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
  - a. Usage on the current invoice is 32 Units
  - b. Average usage of previous 3 years 18 Units
  - c. Estimated increase of Usage 14 Units

Value of 14 Units of Sewer at the current sewer rate of \$6.52 = \$91.28.

Total abatement = \$91.28 plus accrued interest.

Lisa J. Clark  
Utility Billing Office Supervisor

2/5/18  
Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: January 29, 2018  
SUBJECT: Jamie & Amee Dube  
PROPERTY: **47 Millers Farm Dr**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location. This appeal was tabled from the November 2017 meeting to establish usage.

The customer is filing an appeal for above average usage on the October 2017 invoice due to watering of hydroseeded lawn.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 10/31/17

W/S

- 1. Date of Appeal: 10/31/17
- 2. Property Owner's Name: James C. Cimec Account #: 204525
- 3. Billing Address: Dube  
47 Millers Farm Dr  
Rochester Mt 05868
- 4. Service Location: 47 Millers Farm Dr Zip Code 05868
- 5. Owners Representative: Self
- 6. Owners Representative's Signature: [Signature]
- 7. Phone #: Cell: 603 833-7215
- 8. Email Address: dellamommie@aol.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/6/17 to 10/6/2017

10. Abatement is being requested for:

- a. How many units of water \_\_\_\_\_ x 5.29= \$ \_\_\_\_\_
- b. How many units of sewer \_\_\_\_\_ x 6.52= \$ \_\_\_\_\_
- C. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

- lawn was being hydro seeded by the builders
- we did not close on our house until 7/15/17
- builders were using our water faucet for next door neighbors house (49)

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No  (circle one)

If yes, did the water enter the sewer system? no

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

n/a

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***Please note:***

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***



Account: 204525

\*\*\*COPPER CURB STOP\*\*\*

[2017-06-20 14:26:07 karenb]:WATER/SEWER APP RECEIVED

[2017-06-27 11:28:41 karenb]: TURNED ON/INSTALLED METER

[2017-07-11 09:49:20 karenb]: SENT CURRENT BILL TO LISA AT ATLAS HERITAGE AT HER REQUEST. WATER HAS ONLY BEEN ON FOR A WEEK AND PROPERTY HAS BEEN VACANT.

[2017-10-20 15:13:43 karenb]:NEW OWNER CAME IN TO FIND OUT WHEN SHE WOULD GET HER FIRST BILL. LOOKED IT UP FOR HER IN THE BILL RUN; FIRST BILL WILL BE THIS MONTH AND IS FOR 32 UNITS. SHE THOUGHT THIS WAS HIGH AND AFTER SPEAKING WITH HER IT WAS VERIFIED THAT THEY WERE WATERING A HYDROSEEDD LAWN. TECHNICIAN GOT A NEW READ TODAY AND USAGE HAS GONE DOWN TO .14/DAY. LEFT A VOICEMAIL EXPLAINING THAT USAGE HAD GONE DOWN, WHICH SUPPORTS THE LAWN WATERING AND TOLD HER TO CALL ME WITH ANY QUESTIONS.

[2017-11-01 09:52:14 karenb]:UAB FORM RECEIVED. SENT FOR NOVEMBER UAB.

[2017-11-14 13:09:55 sjuneau]: APPEAL TABLED UNTIL FEBRUARY.



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number 13982120	Account Number 204525	Bill Date 10/25/2017	Past Due Date 11/28/2017	Past Due 0.00	Other Current Charges .00	Current Charges 377.92
<b>Amount Due</b>						
<b>\$377.92</b>						

204525  
DUBE JAMIE & AMEE  
47 MILLERS FARM DR  
ROCHESTER, NH 03868

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013982120100000377929

✕ Detach and return the above portion with your payment ✕



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer DUBE JAMIE & AMEE			Service Address 47 MILLERS FARM DR /			
Bill Number 13982120	Account Number 204525		Past Due Date 11/28/2017		Bill Date 10/25/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	10/06/2017	06/26/2017	32		32	169.28
RES SEWER					32	208.64
Last Payment Amt 645.38	Last Payment Date 07/12/2017	Past Due 0.00	Other Current Charges .00	Current Charges 377.92	<b>Amount Due \$377.92</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE.

**BILL IS DUE UPON PRESENTATION**

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



01/29/2018 10:11  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

P 1  
ubcnsing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	By	Bill #	Curr Read	Location	Usage	Repl	Usage	Charge Amt	Billed Amt	Status
204525		47485	DUBE JAMIE & AMEE				215A00120035				47 MILLERS FARM DR						Active
100	- 1 RES WATER	SENS82976415		A	01/04/2018				13989788	50	18			0	95.22	212.58	
100	- 1 RES WATER	SENS82976415		A	10/06/2017				13982120	32	32			0	169.28	377.92	

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: February 5, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 1/10/18

Customer Name: Waking Michel

Account: 140040

Service Address: #35 Charles St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

I recommend an abatement of 43 units of water and sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

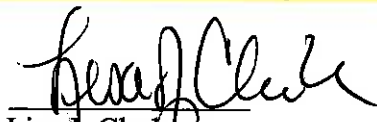
The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of 1/2 of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.
  - a. Total invoiced usage 12/14/2017 128 Units
  - b. Average Consumption (3 years) 43 Units
  - c. Above Average 85 Units
  - d. 1/2 of 85 42.5 Units

Value of 43 Units of Water at the current water rate of \$5.29= \$227.47.

Value of 43 Units of Sewer at the current sewer rate of \$6.52= \$280.36.

Total abatement = \$507.83 plus accrued interest.

  
Lisa J. Clark  
Utility Billing Office Supervisor

2/5/18  
Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: January 29, 2018  
SUBJECT: Waking Michel  
PROPERTY: **35 Charles St**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice, and repair invoice for the above location.

The customer is filing an appeal for 73 units of water and sewer on the December 2017 invoice due to a leaking toilet that has been repaired. The owner is aware that this is a once in ten year appeal.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 11/16/18

WIS

1. Date of Appeal: 1/10/2018
2. Property Owner's Name: WAKING Michel Account #: 140040
3. Billing Address: 2 fyra street  
Rochester NH 03867
4. Service Location: 35 Charles street Zip Code 03867
5. Owners Representative: WAKING Michel
6. Owners Representative's Signature: Waking Michel
7. Phone #: \_\_\_\_\_ Cell: 603-973-5452
8. Email Address: Waking1@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from Sept 17 to Dec 2017

10. Abatement is being requested for:

a. How many units of water 73 x 5.29 = \$ 386.17

b. How many units of sewer 73 x 6.52 = \$ 475.96

c. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ 862.13

11. Explanation of Appeal Request:

Received a call from tenant in apt D  
stating that his bathroom toilet was running  
constantly. once arrived at the apt,  
noticed that toilet was running, ask tenant  
how long this has been going on he mentioned  
for a while. tenant stated that he did not  
think much of it as his toilet was still flushing.  
I informed the tenant that the water bill  
was substantial and that he should contact me  
earlier. Bought new toilet and replaced the old one.

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No  (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? Dana Perkins

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

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**Please note:**

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2. *Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*



LOWE'S HOME CENTERS, LLC  
 160 WASHINGTON ST, SUITE 8  
 ROCHESTER, NH 03839 (603) 833-4000

- 10.00% OFF OTHER DISCOUNT SALE -  
 - SALE -

SALES#: S2449TB3 1711574 TRANS#: 15191052 01-05-18

810485 AQUA HENSHAW EL CH OYSTER	116.10
129.00 DISCOUNT EACH	-12.90
553239 GE SIL I K/B CLEAR 10.1-D	4.75
5.28 DISCOUNT EACH	-0.53
539186 9-IN STNDRD CAULK GUN	2.32
2.58 DISCOUNT EACH	-0.26
SUBTOTAL:	123.17
TOTAL TAX:	0.00
INVOICE 15393 TOTAL:	123.17
DEBIT:	123.17
<b>TOTAL DISCOUNT:</b>	<b>13.69</b>

MYLOWE'S CARD NUMBER: 481000015450206

DEBIT:XXXXXXXXXX5971 AMOUNT:123.17 AUTHCD:  
 SWIPED REFID:244915085871 01/05/18 17:21:44  
 TRACE:00127955

PURCHASE	CASH BACK	TOTAL DEBIT
123.17	0.00	123.17

STORE: 2449 TERMINAL: 15 01/05/18 17:24:53

# OF ITEMS PURCHASED: 3

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
 SEE REVERSE SIDE FOR RETURN POLICY.  
 STORE MANAGER: MICHAEL D RICHARD II

LOWE'S PRICE MATCH GUARANTEE  
 FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

\*\*\*\*\*

\* YOUR OPINIONS COUNT! \*

\* REGISTER FOR A CHANCE TO BE \*

\* ONE OF FIVE \$300 WINNERS DRAWN MONTHLY! \*

\* iREGISTRESE EN EL SORTEO MENSUAL \*

\* PARA SER UNO DE LOS CINCO GANADORES DE \$300! \*

\* \*

\* REGISTER BY COMPLETING A GUEST SATISFACTION SURVEY \*

\* WITHIN ONE WEEK AT: [www.lowes.com/survey](http://www.lowes.com/survey) \*

\* YOUR ID # 15393 2449 005 \*

\* 16 \*

\* NO PURCHASE NECESSARY TO ENTER OR WIN. \*



# RECEIPT

No. 495413

DATE 1/5/2018

FROM Dana Perkins \$ 50.00

Repaired toilet in apt D DOLLARS

FOR RENT Working Micho / 35 Charles Street

Postmaster not

ACCT.  CASH

PAID 50.00  CHECK

DUE  MONEY ORDER

CREDIT CARD

FROM \_\_\_\_\_ TO \_\_\_\_\_

BY [Signature]

A-1152  
T-4161

[2015-12-16 12:10:56 karenb]: ZERO USAGE ON DECEMBER BILL. MAILED DEAD METER LETTER.

[2016-03-15 09:19:00 sjuneau]: METER NOT READING - ESTIMATED MARCH BILL & SENT LETTER - THIS IS A NEW METER.

[2016-03-25 09:41:52 karenb]: TECHNICIAN FIXED AND GOT A READ OF 48 UNITS. I CALLED OWNER AND EXPLAINED THAT THE READ WAS 48 AND HIS BILL WAS ESTIMATED PRETTY LOW DUE TO THE PRIOR READS BEFORE METER WAS REPLACED. I OFFERED TO DO A BILL ADJUSTMENT FOR ACCURATE BILL BUT HE OPTED TO HAVE THE UNITS CARRY OVER ON THE NEXT BILL. HE IS AWARE THAT IT WILL BE HIGH.

[2016-07-21 08:27:36 sjuneau]: MICHAEL STOPPED BY & ASKED THAT WE TRY TO REACH HIM BEFORE ESTIMATING ANY BILLS AT THIS PROPERTY. I TOLD HIM THAT AN EFFORT WOULD BE MADE BUT THAT SOMETIMES WE DO HAVE TO ESTIMATE A BILL TO GET ONE OUT. HE WAS UNDERSTANDING.

[2017-12-19 11:45:36 karenb]:MAILED HIGH USAGE LETTER FOR DECEMBER INVOICE. 128 UNITS

[2018-01-25 09:28:01 karenb]:PAYMENT ARRANGEMENT IN FOLDER: \$600 END OF JANUARY, \$200 END OF FEB, MAR, APR, MAY AND BALANCE END OF JUNE PLUS STAY CURRENT ON NEW INVOICES.

[2018-01-25 15:23:18 karenb]: UAB FORM RECEIVED AND SENT FOR FEBRUARY UAB. HOMEOWNER IS AWARE THAT THIS IS A ONCE IN TEN YEAR APPEAL. READS ON 1/18/18 514 AND 1/25/18 517 SHOW USAGE HAS RETURNED TO NORMAL.



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number 13987266	Account Number 140040	Bill Date 12/20/2017	Past Due Date 01/23/2018	Past Due 1.80	Other Current Charges .00	Current Charges 1,511.68
<b>Amount Due</b>						<b>\$913.48</b>

140040  
MICHEL WAKING  
2 FIFTH ST  
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013987266700000913483

✕ Detach and return the above portion with your payment ✕



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer MICHEL WAKING			Service Address 35 CHARLES ST /			
Bill Number 13987266	Account Number 140040		Past Due Date 01/23/2018		Bill Date 12/20/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	12/14/2017	09/14/2017	476	348	128	677.12
RES SEWER					128	834.56
Last Payment Amt 600.00	Last Payment Date 01/10/2018	Past Due 1.80	Other Current Charges .00	Current Charges 1,511.68	<b>Amount Due \$913.48</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE

**BILL IS DUE UPON PRESENTATION**

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

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P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



Account Number	Service	Customer # Name	Mfr Meter Number	Cd Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
140040		27144	MICHEL WAKING	012502670000				35 CHARLES ST				Active
100	1 RES WATER	SENS76166398		A 12/14/2017		13987266	476	128	0	677.12	1,511.68	
100	1 RES WATER	SENS76166398		A 09/14/2017		13979593	348	51	0	269.79	602.31	
100	1 RES WATER	SENS76166398		A 06/15/2017		13971930	297	56	0	296.24	661.36	
100	1 RES WATER	SENS76166398		A 03/14/2017		13964288	241	59	0	312.11	696.79	
100	1 RES WATER	SENS76166398		A 12/01/2016		13955680	182	47	0	226.36	519.81	
100	1 RES WATER	SENS76166398		A 09/16/2016		13949256	135	47	0	226.07	519.35	
100	1 RES WATER	SENS76166398		A 06/08/2016		13941745	88	71	0	341.51	784.55	
100	1 RES WATER	SENS76166398		E 03/15/2016		13934203	17	17	0	81.77	187.85	
100	1 RES WATER	SENS69890843		I 01/04/2016		0	0	0	0	.00	.00	
100	1 RES WATER	SENS69890843		A 12/14/2015		13926834	1,038	0	0	18.27	48.12	
100	1 RES WATER	SENS69890843		A 09/03/2015		13919384	1,038	0	0	28.02	65.46	
100	1 RES WATER	SENS69890843		A 06/04/2015		13911941	1,032	6	0	116.75	272.75	
100	1 RES WATER	SENS69890843		A 03/12/2015		13904471	1,007	25	0	168.12	392.76	
100	1 RES WATER	SENS69890843		A 12/05/2014		13897119	937	36	0	158.78	370.94	
100	1 RES WATER	SENS69890843		A 09/12/2014		13889713	937	34	0	191.47	447.31	
100	1 RES WATER	SENS69890843		A 06/03/2014		13882293	896	41	0	144.77	338.21	
100	1 RES WATER	SENS69890843		A 03/04/2014		13874876	865	31	0	87.47	206.03	
100	1 RES WATER	SENS69890843		A 12/17/2013		13867594	846	19	0	105.80	249.32	
100	1 RES WATER	SENS69890843		A 09/17/2013		13860198	823	23	0	124.20	292.68	
100	1 RES WATER	SENS69890843		A 06/13/2013		13852818	796	27	0	119.60	281.84	
100	1 RES WATER	SENS69890843		A 03/13/2013		13845442	734	26	0	165.60	390.24	
100	1 RES WATER	SENS69890843		A 12/06/2012		13838152	770	36	0	130.44	307.90	
100	1 RES WATER	SENS69890843		A 09/13/2012		13830857	705	29	0	89.80	212.00	
100	1 RES WATER	SENS69890843		A 06/14/2012		13823493	685	20	0	134.70	318.00	
100	1 RES WATER	SENS69890843		A 03/14/2012		13816124	655	30	0	260.42	614.80	
100	1 RES WATER	SENS69890843		A 12/13/2011		13808889	597	58	0	278.38	657.20	
100	1 RES WATER	SENS69890843		A 09/16/2011		13801577	535	62	0	179.90	427.06	
100	1 RES WATER	SENS69890843		A 06/13/2011		13794282	494	41	0	197.34	471.04	
100	1 RES WATER	SENS69890843		A 03/15/2011		13786972	448	46	0	197.34	471.04	
100	1 RES WATER	SENS69890843		A 12/13/2010		13779797	402	46	0	188.76	450.56	
100	1 RES WATER	SENS69890843		A 09/13/2010		13772536	358	44	0	183.33	439.18	
100	1 RES WATER	SENS69890843		A 06/04/2010		13765209	315	43	0	234.64	567.84	
100	1 RES WATER	SENS69890843		A 03/05/2010		13758052	259	56	0	326.82	790.92	
100	1 RES WATER	SENS69890843		A 12/07/2009		13750885	181	78	0	305.87	740.22	
100	1 RES WATER	SENS69890843		A 09/08/2009		13743606	108	73	0	315.27	758.16	
100	1 RES WATER	SENS69890843		A 06/04/2009		13736318	32	76	0	254.52	601.65	
100	1 RES WATER	NEPT31437018		I 04/17/2009		0	6,216	32	31	.00	.00	
100	1 RES WATER	NEPT31437018		A 03/04/2009		13729115	6,185	31	0	303.00	716.25	
100	1 RES WATER	NEPT31437018		A 12/03/2008		13721969	6,110	75	0	343.40	811.65	
100	1 RES WATER	NEPT31437018		A 09/03/2008		13714743	6,025	85	0	277.86	661.62	
100	1 RES WATER	NEPT31437018		A 06/02/2008		13707471	5,954	71	0	384.78	932.80	
100	1 RES WATER	NEPT31437018		A 03/03/2008		1367571	5,848	106	0	275.88	668.80	
100	1 RES WATER	NEPT31437018		A 12/04/2007		13660786	5,772	76	0	199.65	484.00	
100	1 RES WATER	NEPT31437018		A 09/04/2007		1353950	5,717	55	0	293.49	706.53	
100	1 RES WATER	NEPT31437018		A 06/05/2007		1347080	5,635	82	0	241.50	570.50	
100	1 RES WATER	NEPT31437018		A 03/01/2007		1340296	5,565	70	0	231.15	546.05	
100	1 RES WATER	NEPT31437018		A 11/30/2006		1333543	5,498	67	0	175.95	415.65	
100	1 RES WATER	NEPT31437018		A 09/05/2006		1326768	5,447	51	0	160.04	375.56	
100	1 RES WATER	NEPT31437018		A 06/05/2006		1319919	5,400	47	0	197.40	454.80	
100	1 RES WATER	NEPT31437018		A 03/02/2006		1313193	5,340	60	0	220.43	507.86	
100	1 RES WATER	NEPT31437018		A 12/07/2005		1306525	5,273	77	0	253.33	583.66	



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: February 5, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 01/22/18

Customer Name: Dale Marino

Account: 121340

Service Address: #2 Page St

Rochester NH 03867-2451

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

I recommend an abatement of 69 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
  - a. Usage on the current invoice is 83 Units
  - b. Average usage of previous 3 years 14 Units
  - c. Estimated increase of Usage 69 Units

Value of 69 Units of Sewer at the current sewer rate of \$6.52 = \$449.88.

Total abatement = \$449.88 plus accrued interest.

Lisa J. Clark  
Utility Billing Office Supervisor

Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: January 22, 2018  
SUBJECT: Dale Marino  
PROPERTY: **2 Page St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

The customer is filing an appeal for 70 units of sewer on the December 2017 invoice due to a spigot that was found running. The water did not enter the sewer system.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 1/22/18

W/S

1. Date of Appeal: 1/22/18  
2. Property Owner's Name: Dale Marino Account #: 121340  
3. Billing Address: J Page St.

4. Service Location: J Page St. Zip Code 03867

5. Owners Representative: \_\_\_\_\_

6. Owners Representative's Signature: \_\_\_\_\_

7. Phone #: 767-0917 Cell: \_\_\_\_\_

8. Email Address: Acountryshop@metro

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 9/20/17 to 12/13/17

10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.29= \$ \_\_\_\_\_

b. How many units of sewer 70 x 6.52= \$ 456.40

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ 456.40

11. Explanation of Appeal Request:

I discovered the outside spigot was still on. - Not sure how long it was running. We have learned from this & will be sure to make sure this never happens again.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? no

If yes, has the leak been repaired? spigot was turned off

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

no

**Please note:**

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*



Account: 121340

[2015-03-10 09:09:56 sjuneau]: MARCH BILL ESTIMATED DUE TO SNOW.

[2017-12-19 11:42:38 karenb]: MAILED HIGH USAGE LETTER FOR DECEMBER INVOICE. 83 UNITS.

[2018-01-08 10:30:43 karenb]: GARY CALLED REGARDING HIGH BILL, EXPLAINED HOW TO CHECK METER, HE WILL DO SO AND CALL IF HE HAS ANY FURTHER QUESTIONS.

[2018-01-22 13:25:33 karenb]: DALE CAME IN, HAD FOUND SPIGOT RUNNING AND TURNED IT OFF. NOT SURE HOW LONG IT HAD BEEN RUNNING. SHE BROUGHT IN FOLLOW UP READS FROM 1/8 808, 1/15 808 AND 1/22 809, WHICH SHOWS USAGE IS NORMAL. FILLED OUT APPEAL FORM FOR SEWER PORTION. SENT TO FEBRUARY UAB.



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13986853	121340	12/20/2017	01/23/2018	0.00	.00	980.23
<b>Amount Due</b>						<b>\$980.23</b>

121340  
MARINO GARY E & DALE J  
2 PAGE ST  
ROCHESTER, NH 03867-2451

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013986853300000980235

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

*1/4 80,812.0*  
*1/5 80,882.10*

*80,951.34 1/22*

Customer			Service Address			
MARINO GARY E & DALE J			2 PAGE ST /			
Bill Number	Account Number	Past Due Date	Bill Date			
13986853	121340	01/23/2018	12/20/2017			
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	12/13/2017	09/20/2017	805	722	83	439.07
RES SEWER					83	541.16
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
224.39	10/27/2017	0.00	.00	980.23	<b>\$980.23</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE

**BILL IS DUE UPON PRESENTATION**

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



01/22/2018 13:35  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

I  
P ubcnsing

Account Number	Customer # Name	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Amt	Status
Service	Mfr Meter Number	By				Usage	Usage	Usage	Usage					
121340	3986	MARINO GARY E & DALE J	011100190000			2	PAGE	ST						Active
100	1 RES WATER	SENS69890941	13986853			83			0	439.07			980.23	
100	1 RES WATER	SENS69890941	13979174			19			0	100.51			224.39	
100	1 RES WATER	SENS69890941	13971507			9			0	47.61			106.29	
100	1 RES WATER	SENS69890941	13963867			8			0	42.32			94.48	
100	1 RES WATER	SENS69890941	13956378			9			0	43.93			100.46	
100	1 RES WATER	SENS69890941	13948835			12			0	57.72			132.60	
100	1 RES WATER	SENS69890941	13941320			14			0	67.34			154.70	
100	1 RES WATER	SENS69890941	13933780			9			0	43.29			99.45	
100	1 RES WATER	SENS69890941	13926412			8			0	38.20			88.12	
100	1 RES WATER	SENS69890941	13918963			9			0	42.03			98.19	
100	1 RES WATER	SENS69890941	13911524			19			0	88.73			207.29	
100	1 RES WATER	SENS69890941	13904051			19			0	88.73			207.29	
100	1 RES WATER	SENS69890941	13896699			30			0	140.10			327.30	
100	1 RES WATER	SENS69890941	13889295			40			0	186.80			436.40	
100	1 RES WATER	SENS69890941	13881873			27			0	126.09			294.57	
100	1 RES WATER	SENS69890941	13874457			20			0	92.09			216.89	
100	1 RES WATER	SENS69890941	13867173			21			0	96.60			227.64	
100	1 RES WATER	SENS69890941	13859777			21			0	96.60			227.64	
100	1 RES WATER	SENS69890941	13852394			29			0	133.40			314.36	
100	1 RES WATER	SENS69890941	13845019			18			0	82.80			195.12	
100	1 RES WATER	SENS69890941	13837732			22			0	99.12			233.94	
100	1 RES WATER	SENS69890941	13830434			25			0	112.25			265.00	
100	1 RES WATER	SENS69890941	13823068			22			0	98.78			233.20	
100	1 RES WATER	SENS69890941	13815700			23			0	103.27			243.80	
100	1 RES WATER	SENS69890941	13808469			19			0	85.31			201.40	
100	1 RES WATER	SENS69890941	13801155			28			0	122.59			291.17	
100	1 RES WATER	SENS69890941	13793863			20			0	85.80			204.80	
100	1 RES WATER	SENS69890941	13786549			21			0	90.09			215.04	
100	1 RES WATER	SENS69890941	13779376			43			0	184.47			440.32	
100	1 RES WATER	SENS69890941	13772115			29			0	123.53			296.08	
100	1 RES WATER	SENS69890941	13764789			37			0	155.03			375.18	
100	1 RES WATER	SENS69890941	13757635			19			0	79.61			192.66	
100	1 RES WATER	SENS69890941	13750470			25			0	104.75			253.50	
100	1 RES WATER	SENS69890941	13743186			26			0	107.73			258.91	
100	1 RES WATER	SENS69890941	13735892			22			2	96.96			229.20	
100	1 RES WATER	NEPT31456446	0			22			0	.00			.00	
100	1 RES WATER	NEPT31456446	13728691			22			0	88.88			210.10	
100	1 RES WATER	NEPT31456446	13721543			21			0	84.84			200.55	
100	1 RES WATER	NEPT31456446	13714320			23			0	91.05			216.23	
100	1 RES WATER	NEPT31456446	13707044			33			0	119.79			290.40	
100	1 RES WATER	NEPT31456446	1367145			22			0	179.86			193.60	
100	1 RES WATER	NEPT31456446	1360364			34			0	123.42			299.20	
100	1 RES WATER	NEPT31456446	1353525			21			0	75.47			182.07	
100	1 RES WATER	NEPT31456446	1346652			31			0	106.95			252.65	
100	1 RES WATER	NEPT31456446	1339868			24			0	82.80			195.60	
100	1 RES WATER	NEPT31456446	1333118			20			0	69.00			163.00	
100	1 RES WATER	NEPT31456446	1326342			23			0	78.60			184.79	
100	1 RES WATER	NEPT31456446	1319491			32			0	105.28			242.56	
100	1 RES WATER	NEPT31456446	1312768			22			0	72.38			166.76	
100	1 RES WATER	NEPT31456446	1306097			32			0	105.28			242.56	
100	1 RES WATER	NEPT31456446	1299381			24			0	78.96			179.43	

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# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 5, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 01/20/18

Customer Name: Flat Rock Bridge Family Resort Account: 194175

Service Address: #21 Flat Rock Bridge Rd

Lebanon, ME 04027

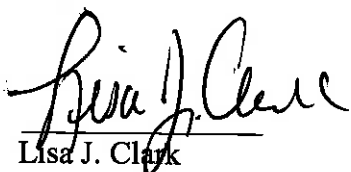
The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

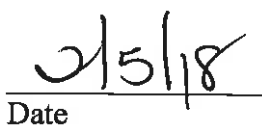
I recommend to table this appeal until meter is put back in the spring and usage is shown to have returned to normal.

The above recommendation is based upon the following findings:

1. Per the policy on Water & Sewer Adjustments: ***The customer must also prove that the deficiency responsible for leakage has been repaired or corrected and consumption has returned to normal usage.***
  - On 8/17/17 the technician met maintenance staff onsite and pulled a meter report which showed 795 units of usage since 7/15/17. The owner was going to contact plumber to locate/repair leaks.
  - Owner stated that they found and repaired a few leaks. Technician pulled a meter report on 8/21/17 that showed there were still leaks; the lowest reads after 8/14/17 were 4.69 gal/minute.
  - 9/28/17 – Technician pulled a meter report which showed there had been repairs made but still a constant leak. Usage in past month was 400 units.
  - 10/16/17 – Meter was pulled for winter and water turned off. The final bill for the season was for 1,618 units of usage, showing that usage is still high and leaks are still believed to be present.
  - The meter was sent for testing and results dated 11/6/17 showed that the meter passed in all categories.

  
Lisa J. Clark

Utility Billing Office Supervisor

  
Date

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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: January 23, 2018  
SUBJECT: Flat Rock Bridge Family Resort  
**PROPERTY: 21 Flat Rock Bridge Rd**

Please find attached the Water Billing Appeal, account notes, consumption history, invoices, sound test invoice and meter test results for the above location.

The customer is filing an appeal for 2,219 units of water on the July and October 2017 invoices. Customer did find some small leaks that were repaired however usage was still high. Meter was sent to be tested when it was pulled for the winter and passing results were received.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 1/23/18

W only

- 1. Date of Appeal: 1/20/18
- 2. Property Owner's Name: JOHN HASTINGS Account #: 194175
- 3. Billing Address: 21 FLAT ROCK BRIDGE RD.  
LEBANON, ME 04027
- 4. Service Location: FLAT ROCK BRIDGE CAMPGROUND  
(ADDRESS ABOVE) Zip Code 04027
- 5. Owners Representative: JOHN HASTINGS
- 6. Owners Representative's Signature: [Signature]
- 7. Phone #: 207 339 9465 Cell: 207 252 2350
- 8. Email Address: jomaha@metrocast.net

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 9/26/16 to 10/16/17

10. Abatement is being requested for:

- a. How many units of water 2,219 x 5.29 = \$ 11,738.51
- b. How many units of sewer 0 x 6.52 = \$ 0
- C. Water & Sewer Department Fees of: \$ ~~11,738.51~~
- Total \$ 11,738.51

11. Explanation of Appeal Request:

SEE ATTACHED EXPLANATION

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12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

QUESTION IT - NEW METER - BILL WENT FROM \$2000 TO MORE THAN \$13,000. NO VISIBLE EVIDENCE OF MASSIVE LEAK. COULD CORRECT AMOUNT OF WATER BE CALCULATED INCORRECTLY?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one) POSSIBLE - SEVERAL SMALL LEAKS FOUND & REPAIRED

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES (?)

Who made the repair? CAMPGROUND STAFF RECEIPT FOR SOUNDER ATTACHED

Has proof of the repair been attached to this appeal form? IN HOUSE - NO RECEIPT REPAIRS

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

IT IS A HUGE EXPENSE THAT WAS DEFINITELY NOT BUDGETED FOR. WE WILL NOT SEEK ASSISTANCE, BUT IT IS CAUSING US TO BE CREATIVE WITH FUNDING.

*Please note:*

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

We have owned and operated the Flat Rock Bridge Campground for the past 13 years. During this time, we have consistently averaged 2.0 to 3.5 units of water per day, which equates to 1,500 to 2,600 gallons of water per day. We had three billing periods where we used slightly higher than this level, but during those times we had done work on one or both of our pools which required some draining and refilling. All of our water lines within the campground are black poly pipe. About half of the lines are above ground. Our main line is 2" pipe which reduces down to 1 ½". The individual lines off of these main lines to each building and individual campsite are ¾" lines. Over the course of the past 13 years, we have had our share of leaks, but they are easily visible on above ground lines as they cast a spray, or they "bubble up" from underground lines and become a puddle. We always quickly repair any leaks that we have, as they create a drop in water pressure, and if puddling in the road, they create a hazard. Also during this time, we have always installed and removed the water meter each spring and fall and called with dates and readings. These readings were always confirmed by staff doing follow up readings.

In 2016, our campground closed for the season on Sunday, September 25. This means that after this date, we had no campers on our property. No bathrooms being used, no pools being used, nothing other than some washing of a few pieces of equipment. For the time period prior to September 25, when we were open, we averaged 2.36 units per day (which equates to 1,763 gallons of water per day). On September 26, knowing that we were now closed and that our water could be turned off without disrupting service to our customers, our water was turned off and our meter replaced with a new one. The city turned our water off, replaced the meter, and turned it back on. On October 17, we turned off our water for the season and winterized the campground with no issues. We winterize by hooking up a large air compressor, pressurizing all of our lines to 60psi, and pushing out any and all water in the lines. During this short period of time after the water meter was replaced, we are being billed for an average of 4.57 units per day, or 3,419 gallons of water per day.

In 2017, we turned our water back on sometime around May 1. The city at some point called and reported to us that we have a massive leak. During this time we spent hundreds of man hours looking for this massive leak. We checked every inch of water line that is above ground. We searched the areas where there are underground leaks. We checked the plumbing in all of our buildings. We found a few small pin hole leaks and the usual broken faucet here and there, but nothing out of the ordinary that would be described as massive. We also had no reports of low water pressure, which it seems would be the issue if we were losing that much water. Even when we fill our pool, people can tell because the water pressure drops. We were told again that we still had this massive leak. We hired a sounder at a cost of \$1,200 to listen to our underground water lines and try to detect a leak. He was unable to find any leaks, and then discounted his fee to \$750. We then searched the banks of the river looking for some evidence of where the water from this massive leak must be going. Still no evidence of any leak. We now began digging up the underground lines to start installing additional shut offs in order to try to better isolate where this leak could be. During this process, we did find another small leak along an area close to the river. Again, nothing we would describe as massive, and definitely not leaking the amounts of water reported. As we started trying to isolate a leak, there was no definite area that we had a massive use of water. Once we did finally turn the water off for the season, as we winterized the lines we did find two more smaller leaks.



During the 2017 season, as we were searching for this leak, we were being charged an average of 14.94 units per day (which equates to 11,177 gallons per day) prior to the reading on July 11, and an average of 17.98 units per day (which equates to 13,447 gallons per day) after July 11. Our water bill jumped from \$1600 to \$2000 per year, to more than \$13,000. We also spent thousands of dollars in man hours, poly pipe and fittings, and the cost of a sounder searching for this mystery leak.

First concern, when we turn the water main on, we always do it slowly and allow the pressure to build gradually so not to overwhelm any of the lines or fittings. As we repair and replace lines, we use 180psi black poly. We have found some older sections of buried lines with 100psi lines, but with miles of line, to dig up every inch of line, some needing to be replaced and some not, would be cost and time prohibited. Something changed when the meter was replaced, so if the water was turned on as if we had solid copper pipes and it caused this leak (or many many small leaks), it seems that the city may bear some of the responsibility. We knew they were scheduled to replace the meter after the 25<sup>th</sup>, but we were not told at the time they were doing it. Had we known, the main shut off within the campground could have been turned off prior to them servicing the meter to avoid any high pressure surge if they could not turn it on gradually.

Second concern is that the new meter, while it reportedly tested correctly, could be registering the water usage in a different way so that the multiplier may be different. We had that issue with an electric meter. Are there other larger accounts that have also seen a dramatic increase in their water bill?

Our plan for this year is to replace the toilets in all of our bath houses. It still is a mystery to us how the volume of water being reported to have leaked out showed no evidence of such anywhere on our grounds, nor did we have reports of low water pressure. We were also able to winterize the campground in 2016, that normally, even when just a few water faucets are left on for a period of time, winterizing is difficult as the air pressure drops. A massive leak would prohibit us from winterizing.

We look forward to meeting with you and hopefully resolving this.

# INVOICE

Date: September 8, 2017  
 Invoice # 103



Certified Hydro Applications  
 PO Box 16704  
 Hooksett, NH 03106  
 (603)851-5321  
 certifiedhydroapplications@gmail.com

T Attn:  
 O *Flat Rock Bridge  
 Family Camp Ground*

OWNER/OPERATOR	JOB	PAYMENT TERMS
Josh Chapman		Due on receipt

QTY	DESCRIPTION	UNIT PRICE	LINE TOTAL
	<i>PRO-RATED</i>	<i>\$250.00</i>	<i>X 3</i>
Please make check out to Certified Hydro Applications. Invoice due on receipt. Interest will be charged for invoices past 30 days.			

*4 hour minimum \$1,200*

SUBTOTAL	
SALES TAX	N/A
TOTAL	<i>\$ 750.00</i>

Thank you for your business!

*Ch*  
*2636*  
*9/8*

**RED HED MANUFACTURING**  
**Division of Everett J. Prescott**  
**38 Albion Road**  
**Lincoln, Rhode Island 02865**  
**401-333-1317**

**METER TEST DATA**

**TEST DATE 11/6/17**

**CUSTOMER EJP CONCORD**  
**METER FROM ROCHESTER, NH**  
**REFERENCE #221**

**METER INFORMATION**  
**SERIAL #82014742**  
**SIZE: 2" OMNI**  
**BRAND: SENSUS**  
**COMMENTS:**

**PASS RANGE: 98.5%-101.5%**

**TESTING DATA**

**AWWWA STANDARDS**

<b>LOW FLOW</b> <b>16 G.P.M.</b>	<b>INTERMEDIATE FLOW</b> <b>50 G.P.M.</b>	<b>HIGH FLOW</b> <b>120 G.P.M.</b>	
-------------------------------------	--	---------------------------------------	--

TEST AMOUNT	% OF METER ACCURACY	TEST AMOUNT	% OF METER ACCURACY	TEST AMOUNT	% OF METER ACCURACY	PASS/FAIL
10 CF	100.5%	20 CF	99.5%	30 CF	100.5%	

Signed 

Date 11/8/17

Account: 194175

[2016-07-18 10:38:55 sjuneau]: METER IS NOT KICKING OUT ALL THE DIGITS, MISSING THE LAST ONE. ENTERED READ IN BILL R/UN AS 'OTHER' READ & LEFT LAST DIGIT A 0. SENT LETTER TO REPAIR.  
 [2016-09-27 10:58:23 sjuneau]: METER REPLACED

[2017-07-18 10:08:34 karenb]: CALLED REGARDING HIGH JULY READING. LEFT VOICEMAIL.  
 [2017-08-14 13:06:40 karenb]: TECHNICIAN WENT OUT TODAY TO CHECK METER WITH MAINTENANCE. THERE IS DEFINITELY A LEAK. PULLED METER REPORT. 795 UNITS OF WATER USED SINCE 7/15/17. THEY ARE GOING TO CONTACT PLUMBER TO LOCATE/FIX LEAK AND WILL BE FILING AN APPEAL.

[2017-08-14 14:11:31 karenb]: DSG PLUMBING WENT OUT TO LOOK; SUGGESTED TO FLAT ROCK BRIDGE THAT THEY SHOULD HIRE SOMEONE TO COME IN WITH A SOUND DEVICE TO WALK THE LINES AND LOCATE LEAKS.  
 [2017-08-23 08:44:34 karenb]: TECHNICIAN PULLED ANOTHER METER REPORT ON 8/21/17; MARY STATED THAT HAD COUGHT A COUPLE LEAKS AND WANTED TO SEE IF IT CHANGED AT ALL. METER REPORT SHOWS THAT THERE ARE STILL LEAKS; THE LOWEST READS AFTER 8/14/17 AR 4.69 GAL/MINUTE.  
 [2017-09-29 09:58:58 karenb]: TECHNICIAN PULLED METER REPORT 9/28/17. IT SHOWS THAT THERE HAVE BEEN SOME REPAIRS MADE, HOWEVER THERE IS STILL A CONSTANT LEAK. USAGE IN PAST MONTH IS 400 UNITS.

[2017-11-01 16:04:13 karenb]: PARK PULLED METER AND SHUT OFF ON 10/16/17. TECHNICIAN PICKED UP AND BROUGHT METER IN FOR TESTING. MARY CALLED UPSET THAT THEY WERE TOLD NOT TO PULL THE METER OR TURN OFF ANYMORE. I EXPLAINED THAT ALTHOUGH THEY HAVE ALWAYS DONE THIS IT IS SUPPOSED TO BE DONE BY THE CITY. SENT HER TO SUPERVISOR.

[2017-10-18 13:35:49 lisa]: SPOKE WITH MARY- SHE EXPLAINED THAT STAFF HAD FOUND LEAKS AND MADE REPAIRS BUT SHE WOULD STILL LIKE METER TESTED. EXPLAINED THAT SHE WOULD BE BILLED FOR THE COST OF TESTING IF THE METER TESTED WITHIN NORMAL RANGES. ALSO EXPLAINED THAT THEY NEED TO CALL BILLING OFFICE TO SCHEDULE METER INSTALL AND REMOVAL EACH SEASON. THE ARE NOT ALLOWED TO OPERATE THE WATER SYSTEM SHUT OFFS.

[2017-11-02 09:52:24 karenb]: SPOKE WITH MARY; SHE WAS INQUIRING ABOUT THE METER TEST AND UAB. EXPLAINED THAT WE WOULD CONTACT HER WHEN WE RECEIVE THE METER RESULTS AND SHOULD SHE DECIDE TO FILE AN APPEAL SHE CAN DO SO AT THAT TIME. SHE STATED THAT SHE FEELS LIKE THEY HAVE TRIED EVERYTHING AND FOUND ALL LEAKS. SHE STATED THAT THEY HAD SOMEONE WATCH THE METER AS THEY TURNED OFF EACH SECTION AND THE METER DID NOT REGISTER USAGE AND THEN THEY TURNED ON EACH SECTION TO CHECK THEM.

[2017-11-14 10:18:37 karenb]: METER TEST RESULTS RECEIVED. PASSED IN ALL CATEGORIES. EMAILED MARY TO LET HER KNOW. ADDED \$120 METER TEST FEE.

[2017-12-07 12:51:46 karenb]: JOHN CALLED REGARDING THE METER TEST FEE AND FILING AN ABATEMENT. EXPLAINED THAT HE CAN FILE AN APPEAL, HOWEVER IT CAN ONLY BE DONE ONCE IN TEN YEARS AND THE USUAL PRACTICE IS TO DENY THE ABATEMENT IF THERE IS STILL EVIDENCE OF A LEAK. HE STILL WANTED THE PAPERWORK AND TO GO BEFORE THE BOARD.

[2018-01-23 14:23:26 karenb]: JOHN DROPPED OFF UAB FORM. SENT FOR FEBRUARY UAB.

Check Spelling

Display as HTML



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number 13974142	Account Number 194175	Bill Date 07/24/2017	Past Due Date 08/28/2017	Past Due 8716.80	Other Current Charges .00	Current Charges 5,449.04
<b>Amount Due</b>						<b>\$8,716.80</b>

194175  
FLAT ROCK BRIDGE FAMILY RESORT  
HASTINGS JOHN & MARY  
21 FLAT ROCK BRIDGE RD  
LEBANON, ME 04027

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013974142500008716805

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer FLAT ROCK BRIDGE FAMILY RESORT			Service Address 21 FLAT ROCK BRIDGE RD /			
Bill Number 13974142	Account Number 194175		Past Due Date 08/28/2017		Bill Date 07/24/2017	
Description COMM WATER	Read Date		Meter Readings		Usage in 100 cu. feet 1046	Charge 5,449.04
	Current 07/11/2017	Previous 10/17/2016	Current 1142	Previous 96		
Last Payment Amt 5,449.04	Last Payment Date 08/23/2017	Past Due 8716.80	Other Current Charges .00	Current Charges 5,449.04	<b>Amount Due \$8,716.80</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.43, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83  
2016 WATER QUALITY REPORT AVAILABLE ONLINE AT:  
[WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT](http://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT)

**BILL IS DUE UPON PRESENTATION**

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

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Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13981792	194175	10/25/2017	11/28/2017	157.58	.00	8,559.22
<b>Amount Due</b>						<b>\$8,716.80</b>

194175  
FLAT ROCK BRIDGE FAMILY RESORT  
HASTINGS JOHN & MARY  
21 FLAT ROCK BRIDGE RD  
LEBANON, ME 04027

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013981792800008716805

✂ Detach and return the above portion with your payment ✂



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer			Service Address			
FLAT ROCK BRIDGE FAMILY RESORT			21 FLAT ROCK BRIDGE RD /			
Bill Number	Account Number		Past Due Date		Bill Date	
13981792	194175		11/28/2017		10/25/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
COMM WATER	10/16/2017	07/11/2017	2760	1142	1618	8,559.22
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
5,449.04	08/23/2017	157.58	.00	8,559.22	<b>\$8,716.80</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE.

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Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



01/23/2018 14:59  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

1  
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Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
194175		305054	FLAT ROCK BRIDGE FAMILY RESORT000000000000							21	FLAT ROCK BRIDGE RD			
110	1	COMM WATER	SENS82014742	A	10/16/2017			13981792	2,760	1,618	0	8,559.22	8,559.22	8,559.22
110	1	COMM WATER	SENS82014742	A	07/11/2017			13974142	1,142	1,046	0	5,449.04	5,449.04	5,449.04
110	1	COMM WATER	SENS82014742	A	10/17/2016			13951429	96	96	165	1,255.41	1,255.41	1,255.41
110	1	COMM WATER	SENS52838053	I	09/26/2016			0	6,225	165	0	.00	.00	.00
110	1	COMM WATER	SENS52838053	O	07/15/2016			13943891	6,060	137	0	658.97	658.97	658.97
110	1	COMM WATER	SENS52838053	A	10/14/2015			13921525	5,923	251	0	1,177.04	1,177.04	1,177.04
110	1	COMM WATER	SENS52838053	A	07/06/2015			13914078	5,672	117	0	546.39	546.39	546.39
110	1	COMM WATER	SENS52838053	A	10/15/2014			13891836	5,555	277	0	1,293.59	1,293.59	1,293.59
110	1	COMM WATER	SENS52838053	A	07/11/2014			13884416	5,278	125	0	578.89	578.89	578.89
110	1	COMM WATER	SENS52838053	A	09/16/2013			13862337	5,153	208	0	956.80	956.80	956.80
110	1	COMM WATER	SENS52838053	A	07/11/2013			13854960	4,945	163	0	746.52	746.52	746.52
110	1	COMM WATER	SENS52838053	A	10/12/2012			13832947	4,782	185	0	830.65	830.65	830.65
110	1	COMM WATER	SENS52838053	A	07/19/2012			13825614	4,597	246	0	1,104.54	1,104.54	1,104.54
110	1	COMM WATER	SENS52838053	A	10/24/2011			13803655	4,351	281	0	1,250.99	1,250.99	1,250.99
110	1	COMM WATER	SENS52838053	A	07/12/2011			13796362	4,070	143	0	613.47	613.47	613.47
110	1	COMM WATER	SENS52838053	A	10/08/2010			13774612	3,927	307	0	1,317.03	1,317.03	1,317.03
110	1	COMM WATER	SENS52838053	A	07/15/2010			13767361	3,620	369	0	1,552.55	1,552.55	1,552.55
110	1	COMM WATER	SENS52838053	A	04/21/2010			13760079	3,251	-230	0	-963.70	-963.70	-963.70
110	1	COMM WATER	SENS52838053	E	01/15/2010			13752944	3,481	230	0	963.70	963.70	963.70
110	1	COMM WATER	SENS52838053	A	10/21/2009			13745720	3,251	211	0	884.09	884.09	884.09
110	1	COMM WATER	SENS52838053	E	07/08/2009			13738433	3,040	220	0	889.75	889.75	889.75
110	1	COMM WATER	SENS52838053	A	10/03/2008			13716817	2,820	276	0	1,115.04	1,115.04	1,115.04
110	1	COMM WATER	SENS52838053	A	07/15/2008			13709611	2,544	213	0	779.48	779.48	779.48
110	1	COMM WATER	SENS52838053	A	12/21/2007			1362818	2,331	197	0	715.11	715.11	715.11
110	1	COMM WATER	SENS52838053	E	10/12/2007			1355987	2,134	192	0	696.96	696.96	696.96
110	1	COMM WATER	SENS52838053	A	07/10/2007			1349101	1,942	287	0	995.32	995.32	995.32
110	1	COMM WATER	SENS52838053	A	04/02/2007			1342306	1,655	6	0	20.70	20.70	20.70
110	1	COMM WATER	SENS52838053	A	10/10/2006			1328765	1,649	273	0	941.85	941.85	941.85
110	1	COMM WATER	SENS52838053	A	07/12/2006			1321936	1,376	202	0	665.99	665.99	665.99
110	1	COMM WATER	SENS52838053	A	10/12/2005			1301776	1,174	238	0	783.02	783.02	783.02
110	1	COMM WATER	SENS52838053	A	07/12/2005			126834	936	154	0	506.66	506.66	506.66
110	1	COMM WATER	SENS52838053	A	10/01/2004			106921	782	203	0	667.87	667.87	667.87
110	1	COMM WATER	SENS52838053	A	07/12/2004			100210	579	165	0	542.85	542.85	542.85
110	1	COMM WATER	SENS52838053	A	12/31/2003			87067	0	0	0	12.50	12.50	12.50
110	1	COMM WATER	SENS52838053	F	10/08/2003			80379	414	190	0	625.10	625.10	625.10
110	1	COMM WATER	SENS52838053	A	07/18/2003			73833	224	175	0	575.75	575.75	575.75
110	1	COMM WATER	SENS52838053	A	10/11/2002			38622	49	47	0	154.63	154.63	154.63
110	1	COMM WATER	SENS52838053	A	04/10/2002			25752	2	0	0	12.50	12.50	12.50
110	1	COMM WATER	SENS52838053	A	07/13/1999			20062750	2	2	0	.00	.00	.00

\*\* END OF REPORT - Generated by Karen Bonneau \*\*

Average July Invoice - 135

Average October Invoice - 245



01/23/2018 14:30  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

1  
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Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
194175	305054	FLAT ROCK BRIDGE FAMILY RESORT000000000000							21 FLAT ROCK BRIDGE RD				
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110	WATER SENS52838053	SENS52838053	A	07/06/2015			13914078	5,923	251	0	1,177.04	1,177.04	
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110	WATER SENS52838053	SENS52838053	E	01/15/2010			13752944	3,481	-230	0	-963.70	.00	
110	WATER SENS52838053	SENS52838053	E	10/21/2009			13745720	3,251	230	0	963.70	963.70	
110	WATER SENS52838053	SENS52838053	E	07/08/2009			13738433	3,040	220	0	884.09	884.09	
110	WATER SENS52838053	SENS52838053	A	10/03/2008			13716817	2,820	220	0	889.75	889.75	
110	WATER SENS52838053	SENS52838053	A	07/15/2008			13709611	2,544	276	0	1,115.04	1,115.04	
110	WATER SENS52838053	SENS52838053	A	12/21/2007			1362818	2,331	213	0	779.48	779.48	
110	WATER SENS52838053	SENS52838053	E	10/12/2007			1355987	2,134	197	0	715.11	715.11	
110	WATER SENS52838053	SENS52838053	A	07/10/2007			1349101	1,942	192	0	696.96	696.96	
110	WATER SENS52838053	SENS52838053	A	04/02/2007			1342306	1,655	287	0	995.32	995.32	
110	WATER SENS52838053	SENS52838053	A	10/10/2006			1328765	1,649	6	0	20.70	20.70	
110	WATER SENS52838053	SENS52838053	A	07/12/2006			1321936	1,376	273	0	941.85	941.85	
110	WATER SENS52838053	SENS52838053	A	10/12/2005			1301776	1,174	202	0	665.99	665.99	
110	WATER SENS52838053	SENS52838053	A	07/12/2005			126834	936	238	0	783.02	783.02	
110	WATER SENS52838053	SENS52838053	A	10/01/2004			106921	782	154	0	506.66	506.66	
110	WATER SENS52838053	SENS52838053	A	07/12/2004			100210	579	203	0	667.87	667.87	
110	WATER SENS52838053	SENS52838053	A	12/31/2003			87067	414	165	0	542.85	542.85	
110	WATER SENS52838053	SENS52838053	F	10/08/2003			80379	224	0	0	12.50	12.50	
110	WATER SENS52838053	SENS52838053	A	07/18/2003			73833	414	190	0	625.10	625.10	
110	WATER SENS52838053	SENS52838053	A	10/11/2002			38622	49	175	0	575.75	575.75	
110	WATER SENS52838053	SENS52838053	A	04/10/2002			25752	2	47	0	154.63	154.63	
110	WATER		A	07/13/1999			20062750	2	0	0	12.50	12.50	

\*\* END OF REPORT - Generated by Karen Bonneau \*\*

Average previous three seasons - 380 units





# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: February 5, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 01/19/18

Customer Name: Brookside Property Serv Inc

Account: 071440

Service Address: #1 Lincoln St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 318 units of water on the November 2017 invoice and 676 units of sewer on the November 2017 (635 units) and February 2018 (41 units) invoiced amounts. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this property.

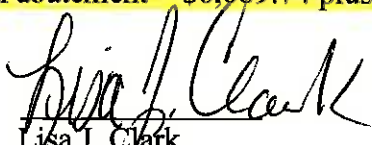
The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of 1/2 of the above average consumption for water & sewer. It is above the minimum requirements of additional use.
3. The water did not enter the sewer system.
  - a. Total invoiced usage (Nov: 665) (Feb: 71)      736 Units
  - b. Average Consumption is 30 (30\*2) is:              60 Units
  - c. Above Average (Nov: 635) (Feb: 41)              676 Units
  - d. 1/2 of 635 (above average use Nov) is:              317.5 Units

Value of 318 Units of Water at the current water rate of \$5.29 = \$1,682.22.

Value of 676 Units of Sewer at the current sewer rate of \$6.52 = \$4,407.52.

Total abatement = \$6,089.74 plus accrued interest.

  
Lisa J. Clark

Utility Billing Office Supervisor

2/5/18  
Date

---

---

WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: February 2, 2018  
SUBJECT: Brookside Property Services Inc  
PROPERTY: **1 Lincoln St**

Please find attached the Water Billing Appeal, account notes, consumption history, invoices and repair invoices for the above location.

The customer is filing an appeal for 314 units of water and 627 units of sewer on the November 2017 invoice and any above average sewer on the February 2018 invoice due to a leak in a basement pipe, which has been repaired.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 1/19/18

W/S

1. Date of Appeal: 1/19/18
2. Property Owner's Name: Brookside Property services in Account #: 194190 071440
3. Billing Address: 110 Lakeshore Dr  
Middleton NH 03887
4. Service Location: 1 Lincoln St Zip Code \_\_\_\_\_
5. Owners Representative: Pete Cicolini
6. Owners Representative's Signature: Pete Cicolini
7. Phone #: \_\_\_\_\_ Cell: 603-755-1307
8. Email Address: Brookside@roadrunner.com

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 8/9/17 to 11/17/17

10. Abatement is being requested for:

- a. How many units of water 314 x 5.29 = \$ 1,661.06
- b. How many units of sewer 627 x 6.52 = \$ 4,088.04
- c. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ 5,749.10

11. Explanation of Appeal Request:

I received a call from Karen Bonneau telling me we had an extremely high bill for the period above  
I sent a plumber there the same day. It turned out we had a leaky joint and he fixed it on the spot  
(Please see attached invoice)  
We were not aware of the leak because there is a sand floor in the basement .

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

No  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one) Y E S

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? Yes

Who made the repair? Tom Travers Licensed Plumber

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Please note:**

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

# INVOICE

**Travers Plumbing & Heating**  
19 Ragged Mountain Road  
New Durham, New Hampshire 03855  
United States

603-365-7049  
piumbertomt@yahoo.com

BILL TO  
**Peter Cicolini**

brookside@roadrunner.com

**Invoice Number:** 1887

**P.O./S.O. Number:** Peter

**Invoice Date:** November 21, 2017

**Payment Due:** November 21, 2017

**Amount Due (USD): \$163.00**

 Pay Securely Online

Items	Quantity	Price	Amount
locate and repair source of wet spot in the dirt floor, found leak in older copper piping at a 90. Appears to have been leaking for awhile labor and materials	1	\$163.00	\$163.00

**Total:** \$163.00

**Amount Due (USD): \$163.00**

Pay Securely Online



Debit, credit, and prepaid cards are all accepted.

[waveapps.com/3gyqtw-twzyyp](http://waveapps.com/3gyqtw-twzyyp)

Account: 071440

MYMOBILE IN APT 1F\*\*

TURN OFF 11/18/03 NON-PAYMENT

TURN ON 11/18/03

08/08/06 - SENT DEAD METER.

08/17/06 - CUST CALLED AND SAID PROPERTY IS CURRENTLY VACANT FEB. 09

BILL WAS RETURNED WITH A NOTE ASKING US TO REMOVE BERCOT PROPERTIES FROM THE ACCOUNT. I SENT A LETTER ON 03/04/09 EXPLAINING THAT THE DEED NEEDS TO BE CHANGED FIRST

[2010-12-07 14:00:10 am]: 63 UNITS ON NOVEMBER 20.10 BILL (DOUBLE LAST BILL) - LEAK LETTER SENT.

[2013-08-12 09:05:11 am]: CALLED - WILL BE IN TODAY TO PAY PAST DUE BALANCE

[2015-02-23 09:08:30 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2015-05-04 15:10:11 sjuneau]: FIRE SERVICE ADDED TO ACCOUNT.

[2017-04-11 09:49:17 sjuneau]: CHECK RETURNED NSF

[2017-05-05 10:32:58 karenb]: ADDED LOW HAZARD BACKFLOW DEVICE TO ACCOUNT AND MAILED PERMIT

[2017-11-20 10:51:33 karenb]: 665 UNITS ON NOVEMBER BILL. CALLED PETER AT BROOKSIDE AND HE IS GOING TO HAVE SOMEONE CHECK ON IT.

[2017-11-20 15:27:17 karenb]: PETER CALLED BACK AND STATED THAT THERE IS A LARGE LEAK IN THE BASEMENT, WHICH THE TENANTS WOULD NOT HAVE BEEN AWARE OF AS THEY DO NOT HAVE ACCESS. THE WATER HAS BEEN TURNED OFF INSIDE AND HE HAS A PLUMBER GOING THERE TODAY TO REPAIR IT. WENT OVER THE APPEAL PROCESS WITH HIM.

[2018-01-25 15:41:53 karenb]: RECEIVED APPEAL FORM 1/19/18. GOT FOLLOW UP READS 1/24/18 1507 AND 1/25/18 1508. THIS SHOWS USAGE WENT DOWN FROM THE NOVEMBER INVOICE. CUSTOMER REQUESTED FOR EXCESS USAGE ON FEBRUARY INVOICE TO BE INCLUDED. SENT FOR FEBRUARY UAB.

[2018-01-29 14:05:03 karenb]: RECEIVED BUSINESS CARD SHOWING PETE CICOLINI AS OWNER OF BROOKSIDE PROPERTY SERVICES. HE IS AWARE THAT THIS IS A ONCE IN TEN YEAR APPEAL FOR WATER.

Check Spelling

Display as HTML



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number 13984617	Account Number 071440	Bill Date 11/20/2017	Past Due Date 12/26/2017	Past Due 7.67	Other Current Charges 838.51	Current Charges 7,853.65
<b>Amount Due</b>						<b>\$6,683.07</b>

071440  
BROOKSIDE PROPERTY SERV INC  
110 LAKESHORE DR  
MIDDLETON, NH 03887-6014

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013984617400005844568

✕ Detach and return the above portion with your payment ✕



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer BROOKSIDE PROPERTY SERV INC			Service Address 1 LINCOLN ST /			
Bill Number 13984617	Account Number 071440		Past Due Date 12/26/2017		Bill Date 11/20/2017	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	11/17/2017	08/09/2017	1442	777	665	3,517.85
RES SEWER					665	4,335.80
Last Payment Amt 2,104.55	Last Payment Date 01/29/2018	Past Due 7.67	Other Current Charges 838.51	Current Charges 7,853.65	<b>Amount Due \$6,683.07</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVERPMTS IN TAX OFFICE. 2.95% SURCHARGE.

**BILL IS DUE UPON PRESENTATION**

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13990295	071440	02/02/2018	03/06/2018	5844.56	.00	838.51
<b>Amount Due</b>						<b>\$6,683.07</b>

071440  
BROOKSIDE PROPERTY SERV INC  
110 LAKESHORE DR  
MIDDLETON, NH 03887-6014

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013990295100006683072

✕ Detach and return the above portion with your payment ✕



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer BROOKSIDE PROPERTY SERV INC			Service Address 1 LINCOLN ST /			
Bill Number 13990295	Account Number 071440		Past Due Date 03/06/2018		Bill Date 02/02/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	02/02/2018	11/17/2017	1513	1442	71	375.59
RES SEWER					71	462.92
Last Payment Amt 2,104.55	Last Payment Date 01/29/2018	Past Due 5844.56	Other Current Charges .00	Current Charges 838.51	<b>Amount Due \$6,683.07</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE 2.95% SURCHARGE

**BILL IS DUE UPON PRESENTATION**

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.





02/02/2018 11:19  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

1  
P  
ubensing

Account Number	Customer # Name	Mfr Meter Number	Cd Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
071440	41120	BROOKSIDE PROPERTY	SERV INC	012501350000			1 LINCOLN ST				Active
100	SENS69992577		A 02/02/2018		13990295	1,513	71	0	375.59		838.51
100	SENS69992577		A 11/17/2017		13984617	1,442	665	0	3,517.85		7,853.65
100	SENS69992577		A 08/09/2017		13976940	1,777	66	0	349.14		779.46
100	SENS69992577		A 05/11/2017		13969214	711	39	0	206.31		460.59
100	SENS69992577		A 02/08/2017		13961685	672	42	0	217.04		487.88
100	SENS69992577		A 11/07/2016		13954179	630	33	0	158.73		389.65
100	SENS69992577		A 08/12/2016		13946641	597	32	0	153.92		353.60
100	SENS69992577		A 05/18/2016		13939059	565	42	0	202.02		464.10
100	SENS69992577		A 02/17/2016		13931627	523	43	0	206.83		475.15
100	SENS69992577		A 11/04/2015		13924226	480	29	0	136.97		317.93
100	SENS69992577		A 08/05/2015		13916773	451	31	0	144.77		338.21
100	SENS69992577		A 05/05/2015		13909258	420	13	0	60.71		141.83
100	SENS69992577		E 02/20/2015		13901901	407	11	0	51.37		120.01
100	SENS69992577		A 11/06/2014		13894529	396	12	0	56.04		130.92
100	SENS69992577		A 08/06/2014		13887128	384	12	0	56.04		130.92
100	SENS69992577		A 05/06/2014		13879629	372	7	0	32.57		76.25
100	SENS69992577		A 02/07/2014		13872334	365	13	0	59.80		140.92
100	SENS69992577		E 11/14/2013		13865002	352	19	0	87.40		205.96

Handwritten '20' in a yellow box with blue lines pointing to the 'Repl Usage' column for the first three rows.

\*\* END OF REPORT - Generated by Karen Bonneau \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 5, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 1/30/18

Customer Name: Paradis Philip L & Geraldine A Revoc Trust Account: 220060

Service Address: #118 Flagg Rd

Rochester NH 03839-4919

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 57 units of water on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this property.

The above recommendation is based upon the following findings:

1. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of  $\frac{1}{2}$  of the above average consumption for water. It is above the minimum requirements of additional use.
2. This is a water only account.
  - a. Total invoiced usage 125 Units
  - b. Average Consumption (3 years) 11 Units
  - c. Above Average 114 Units
  - d.  $\frac{1}{2}$  of 114 57 Units

Value of 57 Units of Water at the current water rate of \$5.29 = \$301.53.

Total abatement = \$301.53 plus accrued interest.

  
Lisa J. Clark

Utility Billing Office Supervisor

2/5/18  
Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: January 31, 2018  
SUBJECT: Philip Paradis  
PROPERTY: **118 Flagg Rd**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

The customer is filing an appeal for 57 units of water on the January 2018 invoice due to a broken water line that was repaired. The owner is aware that this is a once in ten year appeal.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 1/30/18 (KB)

W only

1. Date of Appeal: 1.27.18
2. Property Owner's Name: PHILIP PARADIS Account #: 220060
3. Billing Address: 118 FLAGG RD  
GONIC NH 03839
4. Service Location: 118 FLAGG RD Zip Code 03839
5. Owners Representative: CLAIRE MOFFETT
6. Owners Representative's Signature: Claire Moffett
7. Phone #: 603 833-8905 Cell: \_\_\_\_\_
8. Email Address: JMOFF45@MSN.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 10.13.2017 to 01.04.2018

10. Abatement is being requested for:

- a. How many units of water 57 x 5.29 = \$ 301.53
- b. How many units of sewer 0 x 6.52 = \$ \_\_\_\_\_
- c. Water & Sewer Department Fees of: \$ 0
- Total \$ 301.53

11. Explanation of Appeal Request:

WE ARE LOOKING FOR THE ONE IN TEN YEAR  
APPEAL ON THE WATER USAGE,  
THE WATER CONSUMPTION AVERAGE FOR  
THE LAST THREE YEARS IS 11 UNITS.  
WE HAD A REPAIR MADE DURING THE  
LAST READING PERIOD SO OUR CONSUMPTION WILL  
GO BACK TO NORMAL.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES

Who made the repair? JOSHUA MOFFETT, LIC PLUMBER

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

IT WILL CAUSE FINANCIAL HARSHIP AS PHILIP IS ELDERLY AND ON A FIXED INCOME.

**Please note:**

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

[2017-12-15 14:05:28 karenb]:ADDED HIGH HAZARD BACKFLOW AND MAILED PERMIT. PARADIS BUTCHER SHOP

[2018-01-10 16:36:45 sjuneau]: 125 UNITS ON JANUARY BILL. EMAILED SUE.

[2018-01-17 08:16:39 karenb]:REPAIR WAS MADE FOR BROKEN WATER LINE. TECHNICIAN GOT A READ ON 1/16/18 OF 464; READ ON 1/4/18 FOR BILL RUN WAS 464. THIS SHOWS THAT USAGE IS NORMAL.

[2018-01-30 13:43:35 karenb]:UAB FORM AND DOCUMENTATION SHOWING CLAIRE MOFFETT AS POWER OF ATTORNEY FOR TRUST RECEIVED AND SENT FOR FEBRUARY UAB.

Check Spelling Display as HTML



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13989959	220060	01/24/2018	02/27/2018	0.30	.00	661.25
<b>Amount Due</b>						<b>\$661.55</b>

220060  
PARADIS PHILIP L & GERALDINE A  
REVOCABLE TRUST % TRUSTEES  
118 FLAGG RD  
ROCHESTER, NH 03839-4919

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013989959500000661553

✕ Detach and return the above portion with your payment ✕



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer PARADIS PHILIP L & GERALDINE A				Service Address 118 FLAGG RD /			
Bill Number 13989959	Account Number 220060		Past Due Date 02/27/2018		Bill Date 01/24/2018		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	01/04/2018	10/13/2017	464	339	125	661.25	
Last Payment Amt 290.95	Last Payment Date 12/01/2017	Past Due 0.30	Other Current Charges .00	Current Charges 661.25	<b>Amount Due \$661.55</b>		

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE.

**BILL IS DUE UPON PRESENTATION**

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



01/30/2018 13:30  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

1  
P ubcnsing

Account Number	Customer # Name	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Amt	Status
Service	Mfr Meter Number	By				Usage								Billed
220060	37659	PARADIS PHILIP L & GERALDINE A02590040000				118	FLAGG RD							Active
100	1 RES WATER	SENS24402736	A 01/04/2018	13989959	464	125		0	0	661.25		661.25	661.25	1
100	1 RES WATER	SENS24402736	A 10/13/2017	13982289	339	55		0	0	290.95		290.95	290.95	1
100	1 RES WATER	SENS24402736	A 07/14/2017	13974640	284	10		0	0	52.90		52.90	52.90	1
100	1 RES WATER	SENS24402736	A 04/18/2017	13966949	274	9		0	0	47.61		47.61	47.61	1
100	1 RES WATER	SENS24402736	A 01/18/2017	13959437	265	13		0	0	65.81		65.81	65.81	1
100	1 RES WATER	SENS24402736	A 10/18/2016	13951907	252	13		0	0	62.53		62.53	62.53	1
100	1 RES WATER	SENS24402736	A 07/08/2016	13944363	239	21		0	0	101.01		101.01	101.01	1
100	1 RES WATER	SENS24402736	A 04/06/2016	13936793	218	9		0	0	43.29		43.29	43.29	1
100	1 RES WATER	SENS24402736	A 01/07/2016	13929386	209	8		0	0	38.48		38.48	38.48	1
100	1 RES WATER	SENS24402736	A 10/14/2015	13921992	201	13		0	0	60.97		60.97	60.97	1
100	1 RES WATER	SENS24402736	A 07/09/2015	13914540	188	8		0	0	37.36		37.36	37.36	1
100	1 RES WATER	SENS24402736	A 04/07/2015	13907037	180	6		0	0	28.02		28.02	28.02	1
100	1 RES WATER	SENS24402736	A 01/13/2015	13899692	174	10		0	0	46.70		46.70	46.70	1
100	1 RES WATER	SENS24402736	A 10/09/2014	13892297	164	14		0	0	65.38		65.38	65.38	1
100	1 RES WATER	SENS24402736	A 07/07/2014	13884870	150	13		0	0	60.71		60.71	60.71	1
100	1 RES WATER	SENS24402736	A 04/07/2014	13877421	137	5		0	0	23.17		23.17	23.17	1
100	1 RES WATER	SENS24402736	A 01/21/2014	13870135	132	8		0	0	36.80		36.80	36.80	1
100	1 RES WATER	SENS24402736	A 10/04/2013	13862788	124	7		0	0	36.80		36.80	36.80	1
100	1 RES WATER	SENS24402736	A 07/05/2013	13855412	116	8		0	0	32.20		32.20	32.20	1
100	1 RES WATER	SENS24402736	A 04/02/2013	13847980	109	5		0	0	23.00		23.00	23.00	1
100	1 RES WATER	SENS24402736	A 01/11/2013	13840719	104	6		0	0	27.22		27.22	27.22	1
100	1 RES WATER	SENS24402736	A 10/04/2012	13833401	98	7		0	0	31.43		31.43	31.43	1
100	1 RES WATER	SENS24402736	A 07/05/2012	13826064	91	11		0	0	49.39		49.39	49.39	1
100	1 RES WATER	SENS24402736	A 04/03/2012	13818678	80	4		0	0	17.96		17.96	17.96	1

\*\* END OF REPORT - Generated by Karen Bonneau \*\*





# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 5, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 01/31/18

Customer Name: Anthony & Jamie McKnight

Account: 041730

Service Address: #18 Gagne St 4

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

I recommend an abatement of 36 units of water on the November 2017 invoice and 89 units of sewer on the November 2017 (71 units) and February 2018 (18 units) invoiced amounts. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of 1/2 of the above average consumption for water & sewer. It is above the minimum requirements of additional use.
3. The water did not enter the sewer system.
  - a. Total invoiced usage (Nov: 96) (Feb: 43) 139 Units
  - b. Average Consumption is 25 (25\*2) is: 50 Units
  - c. Above Average (Nov: 71) (Feb: 18) 89 Units
  - d. 1/2 of 71 (above average use Nov) is: 35.5 Units

Value of 36 Units of Water at the current water rate of \$5.29 = \$190.44.

Value of 89 Units of Sewer at the current sewer rate of \$6.52 = \$580.28.

Total abatement = \$770.72 plus accrued interest.

Lisa J. Clark  
Utility Billing Office Supervisor

2/5/18  
Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: February 2, 2018  
SUBJECT: Anthony & Jamie McKnight  
PROPERTY: **18 Gagne St 4**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice and repair invoices for the above location.

The customer is filing an appeal for above average water and sewer usage on the November 2017 invoice and above average sewer usage on the February 2018 invoice. A repair has been made and usage is back to normal. The owner is aware that this is a once in ten year appeal.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 1/31/18 

W/S

1. Date of Appeal: 1/30/18
2. Property Owner's Name: Anthony & Jamie McKnight Account #: 041730
3. Billing Address: 18 Gagne st.  
Rochester, NH 03867
4. Service Location: \_\_\_\_\_ Zip Code 03867
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: 603-509-3470 Cell: 603-708-0114
8. Email Address: Jamie1783@yahoo.com

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 7/31/17 to 10/31/17
10. Abatement is being requested for:
  - a. How many units of water \_\_\_\_\_ x 5.29= \$ \_\_\_\_\_
  - b. How many units of sewer \_\_\_\_\_ x 6.52= \$ \_\_\_\_\_
  - C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

please also consider  
upcoming bill as  
well.

Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

Please see attached letter!

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12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? yes

If yes, has the leak been repaired? yes

Who made the repair? Home owners & P.J. Labrie & sons

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

This will cause extreme financial hardship if appeal is denied, however we have no knowledge of how to obtain help from the city.

*Please note:*

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
- 2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.*
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

**Subject:** water/sewer  
**From:** Jamie McKnight (Jamie1783@yahoo.com)  
**To:** jamie1783@yahoo.com;  
**Date:** Tuesday, January 30, 2018 8:52 PM

Upon receiving a letter mid November from the water & sewer department we were informed that while processing our water bill it was discovered that the usage is higher than normal (96 Units higher). This letter of course peaked our concern as we have NEVER in the 10 years living at our residence used this many units even in the peak of summer! Shortly after we received our water & sewer bill and the increase was astronomical, we knew their had to be a serious issue. Our typical quarterly bill is usually right around \$320-\$350, our current bill was \$1,133.76. As you can imagine this increase gave us a heart attack and right away I contacted the water & sewer office to seek council on how to handle this. After speaking with your office I was very kindly assisted and educated on how to figure out if there was a leak in our home or another issue that might have caused this dramatic increase. We at that point had a knowledgeable family member come into our home and assist us at looking at every possibility of a potential leak and with that we found we indeed have a leak coming from our water system/boiler.

We were informed that;

- our above average usage is 96 Units
- our average usage is 25 Units
- our above sewer usage is 71 Units

Since discovering this issue we have had this issue repaired and rectified! Please see attached receipts and work orders to show confirmation of completion.

Our ability to pay this increased bill is slim, at best we would have to make monthly payments that will take us well over a year to pay off. The repairs for this issue have already put us in a financial negative and any small financial reserve that we once had was completely diminished to get these repairs taken care of.

We are grateful for your consideration and we appreciate your time and attention.

If you have ANY questions as I have tried my best to put everything in writing properly, please feel free to contact me anytime at 603-708-0114.

Sincerely,

Anthony & Jamie McKnight

# INVOICE



**P.J. Labrie & Sons** INC.

350 Route 108, Suite 103  
Somersworth, NH 03878

Invoice Date: 1/24/2018  
Invoice: 22925  
Account Number: 5984  
Job Date: 1/23/2018

**Bill To:**

JAMIE MCKNIGHT  
18 GAGNE STREET  
ROCHESTER, NH 03867

**Job Site:**

JAMIE MCKNIGHT  
18 GAGNE STREET  
ROCHESTER, NH 03867

Description/Parts	Price/Rate	Qty/Hrs	Amount
BRADFORD WHITE INDIRECT	945.50	1	945.50
MATERIALS TO INSTALL	218.83	1	218.83
SHOP SUPPLIES	25.00	1	25.00
LABOR, GREG 1/17/2018	95.00	1.5	142.50
LABOR TO INSTALL, GREG, MATT 1/23/18	135.00	4	540.00
<b>CASH/CHECK PRICE</b>			<b>1871.83</b>

P. J. Labrie & Sons, Inc. Plumbing & Heating thanks you for your business!

Payments are due upon receipt. Late payments will be subject to a late fee of 1.5% after 30 days, and we can process your charge card on file for any unpaid invoices.

VISA, MASTERCARD & DISCOVER ACCEPTED with A 3% PROCESSING FEE.  
Please call our office for details.

Office number: 603-742-4451

Fax number: 603-692-4300

Email: [pjlabriesons@yahoo.com](mailto:pjlabriesons@yahoo.com)



Show City

More saving.  
More doing.®

280 NORTH MAIN ST. ROCHESTER NH 03867  
NOW HIRING HOMEDEPOT.COM/CAREERS

3489 00056 41485 12/16/17 07:51 PM  
SELF CHECK OUT

XXXXXXXXXXXXXXXX1791	25.00
99 REST \$25 <A,U>	
731919285058 GMPCDSPNTR20 <B>	3.00
GMPCDISPOSABLENITRILE20CT	
MAX REFUND VALUE \$2.77	
098268051964 DET12 TANK <B>	63.48
THERMAL EXPANSION TANK DET 12	
MAX REFUND VALUE \$58.71	
-----Cust. Satisfaction-----	
66.48 Amount Off	-5.00
MUST RETURN ALL ITEMS FOR A FULL REFUND	
-----	

SUBTOTAL	86.48
SALES TAX	0.00
TOTAL	\$86.48

XXXXXXXXXXXX4637 HOME DEPOT  
USD\$ 86.48  
TA

AUTH CODE 016354/3561317  
Chip Read  
AID A0000000049999D8400303 THD PLCC CON  
TVR 8080008000  
IAD 01106010012200000000000000000000FF  
TSI 6800  
ARC 00

<U> - NON-DISCOUNTABLE ITEM



3489 56 41485 12/16/2017 3816

RETURN POLICY DEFINITIONS			
POLICY ID	DAYS	POLICY EXPIRES ON	
A	2	-	NO REFUNDS
A	11	365	12/16/2018



More saving.  
More doing.™

NOW HIRING [HOMEDEPOT.COM/CAREERS](http://HOMEDEPOT.COM/CAREERS)  
RICHARD\_D\_ABRUZZESE@HOMEDEPOT.COM

3409 00057 81075 12/05/17 04:28 PM  
SELF CHECK OUT

697285235762 3/4NCLX-5 <A> 14.97  
T&P VALVE NCLX-5 3/4"

SUBTOTAL 14.97  
SALES TAX 0.00  
TOTAL \$14.97

XXXXXXXXXX2025 VISA  
USD\$ 14.97  
TA

AUTH CODE 552336/4573991  
Chip Read  
AID A0000000031010 VISA CREDIT  
TVR 8080008000  
IAD 06010A03600000  
TSI 6800  
ARC 00



3409 57 81075 12/05/2017 9686

RETURN POLICY DEFINITIONS  
POLICY ID DAYS POLICY EXPIRES ON  
A 1 90 03/05/2018  
THE HOME DEPOT RESERVES THE RIGHT TO  
LIMIT / DENY RETURNS. PLEASE SEE THE  
RETURN POLICY SIGN IN STORES FOR  
DETAILS.

BUY ONLINE PICK-UP IN STORE



Account: 041730

[2015-02-12 11:22:14 sjuneau]: SHE CAME IN - PAID \$150 AND WILL PAY THE OTHER \$150 ON 2/20. \*\*\*PAID\*\*\*

[2015-04-28 11:45:35 karenb]: 1/2 5-8; BALANCE 5/15 - ON BOARD

[2015-07-29 15:47:24 karenb]: PTP \$100 7/31 AND BALANCE 8/7TH. ON BOARD.

[2015-08-06 14:27:43 karenb]: CHANGED PAYMENT PLAN - \$75 8/7THA ND BALANCE 8/14TH

[2015-10-21 12:38:01 karenb]: PTP \$100 10/23, \$100 10/30 AND BALANCE 11/13TH. ON BOARD. \*\*\*PAID\*\*\*

[2016-01-26 15:06:07 karenb]: PTP \$100 1/29, \$100 2/5 AND BALANCE 2/12TH - PHONE: 708-0114

[2016-05-03 12:33:24 karenb]: PTP \$100 5/6 BALANCE 5/13. ON BOARD.

[2016-07-26 10:37:08 cristina]: PTP \$130 8/5 BALANCE ON 8/12. ON BOARD

[2016-11-01 16:52:48 karenb]: PTP \$100 11/4, \$50 11/10 BALANCE 11/18. ON BOARD. \*\*\*PAID\*\*\*

[2017-02-06 10:07:27 karenb]: PTP \$100 2/3, 2/10 AND BALANCE 2/17. ON BOARD. PUTTING IT IN NIGHT DROP BOX 2/17. \*\*\*PAID\*\*\*

[2017-04-27 12:51:53 sjuneau]: PTP \$100 4/28, \$100 5/5 & BALANCE 5/12 - ON BOARD \*\*\*PAID\*\*\*

[2017-07-31 15:13:39 karenb]: PTP \$100 8/4, 8/11 BALANCE 8/18TH. ON BOARD. \*\*\*PAID\*\*\*

[2017-10-31 15:43:51 sjuneau]: PTP \$100 11/3, \$100 11/10 & BALANCE 11/17. \*\*\*PAID\*\*\*

[2017-11-08 12:42:40 sjuneau]: 96 UNITS ON NOVEMBER BILL - SENT HIGH USAGE LETTER & DOOR TAGGED

[2017-11-27 11:52:14 karenb]: CUSTOMER CALLED REGARDING HIGH BILL. SHE STATED THAT SHE ISN'T AWARE OF ANYTHING LEAKING OR ANY REASON FOR THE USAGE. EXPLAINED TO HER HOW TO CHECK THE METER AND READ THE METER. SHE WILL DO SO AND GET BACK TO US@

[2017-12-07 11:54:33 karenb]: JAMIE CAME IN AND STATED THAT THEY FOUND A CRACK IN A PIPE IN THEIR BASEMENT THAT WAS LEAKING. THEY ARE HAVING THE PIPE REPAIRED TOMORROW. WILL GRAB FOLLOW UP READS ON 12/12 AND 12/18TH TO VERIFY THAT THE USAGE IS NORMAL AFTER THE REPAIRS.

[2017-12-18 15:41:30 karenb]: READ ON 12/12 927, READ ON 12/18 929.2 UNITS/6 DAYS = .3/DAY. USAGE IS BACK TO NORMAL. LEFT VOICEMAIL FOR OWNER.

[2018-01-31 11:10:50 karenb]: HOMEOWNER CAME IN WITH UAB FROM AND PROOF OF REPAIR. SHE ALSO HAD TO REPLACE HER HOT WATER TANK ON 1/24/18 AS IT WAS LEAKING. HAD TECHNICIAN GET A READ TODAY WHICH WAS 940, THIS SHOWS THAT THEY DID NOT HAVE A LOT OF USAGE FROM THAT LEAK. STILL AN AVERAGE OF .2/DAY.

[2018-02-02 12:03:43 karenb]: CUSTOMER VERIFIED VIA EMAIL THAT SHE IS AWARE THE APPEAL FOR WATER IS A ONCE IN TEN YEAR APPEAL AND DOES WANT TO USE THE APPEAL AT THIS TIME. SENT FOR FEBRUARY UAB.

REC: Check Spelling

Display as HTML

## Karen E. Bonneau

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**From:** Jamie McKnight [jamie1783@yahoo.com]  
**Sent:** Thursday, February 01, 2018 7:17 PM  
**To:** Karen E. Bonneau  
**Subject:** Re: Appeal

Hello Karen,

My apologies for getting back to you late, we have literally been out straight the last 3 days and not been home since 5:30-6 and I know your office is closed. I am so sorry that I missed that part on the form, **YES I would like to file for anything that we do qualify for.** Honestly we are so upside down right now with everything that we have been up against any amount off of our bill will be helpful and a huge blessing! Especially since before we know it our new tax bill and other spring time expenses will be right around the corner and at this point the hope of catching up seems impossible! **We do understand that the water appeal only allows us once every 10 years.** I hope this is helpful and everything additional that you need from me as my mind is still spinning! If you have any further questions or need anything additional from me please reach out any time! We truly want you to know that we are beyond grateful for ALL of your help and assistance in this matter as it has been such a nightmare. You are truly one of a kind!!!

Many, Many thanks,

Jamie McKnight

On Jan 31, 2018, at 11:26 AM, Karen E. Bonneau <[Karen.E.Bonneau@rochesternh.net](mailto:Karen.E.Bonneau@rochesternh.net)> wrote:

Hi Jamie,

I did get a read today and the usage doesn't look much more than we thought it was going to be already, so that is good. I will send you an email Friday updating you with the February bill amount. The one thing I realized that you did not put in the attached letter is if you want the once in ten year water appeal as well. You will be eligible for 100% of the above average sewer. On your October invoice that will be approximately \$462.92. Because the usage was so high, you do qualify for the water appeal, however you can only file an appeal for water once every ten years and it is only for half of the above average usage. In your case the water appeal would be for 36 units and would be \$190.44. You would not be able to file an appeal for water for another ten years, should you use the appeal now, so I just need confirmation if you want to file for water as well, and if you do, that you are aware it is for once in ten years.

It looks like your February invoice will most likely be for 42 units. This will not qualify you for the water appeal for the February invoice but you will be eligible for above average sewer on that bill which will be approximately \$110.84.

Let me know if you have any questions and if you are requesting the water appeal as well as the sewer.

Karen Bonneau  
Utility Billing Administrator  
City of Rochester, NH  
19 Wakefield St  
Rochester, NH 03867  
(603) 332-3110



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number 13983781	Account Number 041730	Bill Date 11/20/2017	Past Due Date 12/26/2017	Past Due 14.16	Other Current Charges 507.83	Current Charges 1,133.76
<b>Amount Due</b>						<b>\$1,655.75</b>

041730  
MCKNIGHT ANTHONY E II &  
MCKNIGHT JAMIE R  
18 GAGNE ST UNIT 4  
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013983781900001147925

✕ Detach and return the above portion with your payment ✕



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer MCKNIGHT ANTHONY E II &			Service Address 18 GAGNE ST 4 /			
Bill Number 13983781	Account Number 041730		Past Due Date 12/26/2017		Bill Date 11/20/2017	
Description RES WATER RES SEWER	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current 10/31/2017	Previous 07/31/2017	Current 898	Previous 802		
Last Payment Amt 51.55			Last Payment Date 11/17/2017	Past Due 14.16	Other Current Charges 507.83	Current Charges 1,133.76
						<b>Amount Due</b> <b>\$1,655.75</b>

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVERPMTS IN TAX OFFICE. 2.95% SURCHARGE.

**BILL IS DUE UPON PRESENTATION**

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Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13990294	041730	02/02/2018	03/06/2018	1147.92	.00	507.83
<b>Amount Due</b>						<b>\$1,655.75</b>

041730  
MCKNIGHT ANTHONY E II &  
MCKNIGHT JAMIE R  
18 GAGNE ST UNIT 4  
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013990294400001655752

✕ Detach and return the above portion with your payment ✕



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer MCKNIGHT ANTHONY E II &			Service Address 18 GAGNE ST 4 /			
Bill Number 13990294	Account Number 041730		Past Due Date 03/06/2018		Bill Date 02/02/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	02/02/2018	10/31/2017	941	898	43	227.47
RES SEWER					43	280.36
Last Payment Amt 51.55	Last Payment Date 11/17/2017	Past Due 1147.92	Other Current Charges .00	Current Charges 507.83	<b>Amount Due \$1,655.75</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE 2.95% SURCHARGE

**BILL IS DUE UPON PRESENTATION**

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:  
City of Rochester  
Tax Collector's Office  
P.O. Box 981096  
Boston MA 02298-1096

For all other correspondence or accounting inquiries:  
City of Rochester  
Water & Sewer Billing Office  
19 Wakefield Street  
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



02/02/2018 11:16  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

P 1  
ubcnsinq

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	By	Parcel	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
041730	35047	MCKNIGHT ANTHONY E II &					012100320004				18 GAGNE ST 4				Active
100	1 RES WATER	SENS67081464	A	02/02/2018				13990294		941	43	0	227.47	507.83	507.83
100	1 RES WATER	SENS67081464	A	10/31/2017				13983781		898	96	0	507.84	1,133.76	1,133.76
100	1 RES WATER	SENS67081464	A	07/31/2017				13976111		802	21	0	111.09	248.01	248.01
100	1 RES WATER	SENS67081464	A	05/15/2017				13968388		781	25	0	132.25	295.25	295.25
100	1 RES WATER	SENS67081464	A	02/17/2017				13960863		756	27	0	139.26	313.22	313.22
100	1 RES WATER	SENS67081464	A	11/01/2016				13953360		729	23	0	110.63	254.15	254.15
100	1 RES WATER	SENS67081464	A	08/01/2016				13945812		706	25	0	120.25	276.25	276.25
100	1 RES WATER	SENS67081464	A	05/05/2016				13938237		681	21	0	101.01	232.05	232.05
100	1 RES WATER	SENS67081464	A	02/05/2016				13930799		660	22	0	105.82	243.10	243.10
100	1 RES WATER	SENS67081464	A	11/09/2015				13923402		638	32	0	151.33	351.01	351.01
100	1 RES WATER	SENS67081464	A	08/07/2015				13915956		606	33	0	154.11	360.03	360.03
100	1 RES WATER	SENS67081464	A	05/07/2015				13908441		573	21	0	98.07	229.11	229.11
100	1 RES WATER	SENS67081464	A	02/18/2015				13901087		552	22	0	102.74	240.02	240.02
100	1 RES WATER	SENS67081464	A	11/07/2014				13893707		530	27	0	126.09	294.57	294.57
100	1 RES WATER	SENS67081464	A	08/05/2014				13886308		503	28	0	130.76	305.48	305.48
100	1 RES WATER	SENS67081464	A	05/02/2014				13878809		475	21	0	97.65	228.69	228.69
100	1 RES WATER	SENS67081464	A	02/04/2014				13871510		454	21	0	96.60	227.64	227.64
100	1 RES WATER	SENS67081464	A	11/04/2013				13864185		433	19	0	87.40	205.96	205.96
100	1 RES WATER	SENS67081464	A	08/07/2013				13856809		414	22	0	101.20	238.48	238.48
100	1 RES WATER	SENS67081464	A	05/09/2013				13849385		392	23	0	105.80	249.32	249.32
100	1 RES WATER	SENS67081464	A	02/06/2013				13842103		369	18	0	82.29	194.00	194.00
100	1 RES WATER	SENS67081464	A	11/07/2012				13834790		351	17	0	76.33	180.20	180.20
100	1 RES WATER	SENS67081464	A	08/07/2012				13827434		334	20	0	89.80	212.00	212.00
100	1 RES WATER	SENS67081464	A	05/07/2012				13820055		314	21	0	94.29	222.60	222.60
100	1 RES WATER	SENS67081464	A	02/07/2012				13812793		293	18	0	80.82	190.80	190.80
100	1 RES WATER	SENS67081464	A	11/04/2011				13805505		275	23	0	103.27	303.80	303.80
100	1 RES WATER	SENS67081464	A	08/03/2011				13798202		252	18	0	77.33	184.53	184.53
100	1 RES WATER	SENS67081464	A	05/04/2011				13790856		234	18	0	77.22	184.32	184.32
100	1 RES WATER	SENS67081464	A	02/08/2011				13783663		216	16	0	68.64	163.84	163.84
100	1 RES WATER	SENS67081464	A	11/03/2010				13776445		200	17	0	72.93	174.08	174.08
100	1 RES WATER	SENS67081464	A	08/04/2010				13769176		183	37	0	156.44	376.59	376.59
100	1 RES WATER	SENS67081464	A	05/05/2010				13761886		146	15	0	62.85	152.10	152.10
100	1 RES WATER	SENS67081464	A	02/02/2010				13754755		131	19	0	79.61	192.66	192.66
100	1 RES WATER	SENS67081464	A	11/03/2009				13747536		112	25	0	104.75	253.50	253.50

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\*\* END OF REPORT - Generated by Karen Bonneau \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: February 5, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 1/31/18

Customer Name: Philip Barron

Account: 064980

Service Address: #29 31 Academy St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 38 units of water and sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

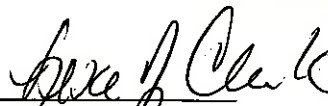
The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of ½ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.
  - a. Total invoiced usage 08/22/2017 172 Units
  - b. Average Consumption (3 years) 38 Units
  - c. Above Average 134 Units
  - d. ½ of 134 67 Units

Value of 67 Units of Water at the current water rate of \$5.29= \$354.43.

Value of 67 Units of Sewer at the current sewer rate of \$6.52 = \$436.84.

**Total abatement = \$791.27 plus accrued interest.**

  
\_\_\_\_\_  
Lisa J. Clark  
Utility Billing Office Supervisor

2/5/18  
\_\_\_\_\_  
Date

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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark  
FROM: Karen Bonneau  
DATE: January 31, 2018  
SUBJECT: Philip Barron  
PROPERTY: **29 31 Academy St**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice and repair invoice for the above location.

The customer is filing an appeal for 67 units of water and sewer on the November 2017 invoice due to a tenant's toilet that was continuously running. A repair has been made and usage is back to normal. The owner is aware that this is a once in ten year appeal.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only: Received: <u>1/31/18</u>
--

W/S

1. Date of Appeal: 1/31/18
2. Property Owner's Name: Philip Barron Account #: 064980
3. Billing Address: 427 School St.  
Berwick Maine 03901
4. Service Location: 29 + 31 Academy St Zip Code 03867
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: 603-422-2420 → Cell: 603-312-8941
8. Email Address: pmbarron2@gmail.com

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 8/14/17 to 11/17/17

10. Abatement is being requested for:

- a. How many units of water 67 x 5.29 = \$ 354.43
  - b. How many units of sewer 67 x 6.52 = \$ 436.84
  - c. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ 791.27

11. Explanation of Appeal Request:

The toilet tank ball float filled with water and prevented the fill valve from closing. This caused water to continuously flow into the tank and into the sewer without a noticeable leak.



12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? yes

If yes, has the leak been repaired? yes

Who made the repair? Home owner

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

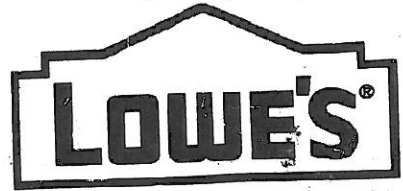
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**Please note:**

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.**
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**



LOWE'S HOME CENTERS, LLC  
160 WASHINGTON ST, SUITE 8  
ROCHESTER, NH 03839 (603) 833-4000

- SALE -

SALESH: FSTLANE4 13    TRANSH: 4651219 12-30-17

802909 PP BALLCOCK KIT - 1 PIECE    10.98

                    SUBTOTAL            10.98  
                    TOTAL TAX            0.00  
INVOICE 04097 TOTAL            10.98  
                    DEBIT                10.98

DEBIT:XXXXXXXXXXXX8367 AMOUNT:10.98 AUTHCD:030579  
SWIPED REFID:244904029178 12/30/17 11:26:53  
TRACE:00168987

          PURCHASE    CASH BACK    TOTAL DEBIT  
          10.98            0.00            10.98

STORE: 2449    TERMINAL: 04 12/30/17 11:27:27

# OF ITEMS PURCHASED: 1  
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
SEE REVERSE SIDE FOR RETURN POLICY.  
STORE MANAGER: MICHAEL D RICHARD II

LOWE'S PRICE MATCH GUARANTEE  
FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

\*\*\*\*\*  
\*                    YOUR OPINIONS COUNT!                    \*  
\*                    REGISTER FOR A CHANCE TO BE                    \*  
\*                    ONE OF FIVE \$300 WINNERS DRAWN MONTHLY!                    \*  
\*                    ¡REGISTRESE EN EL SORTEO MENSUAL                    \*  
\*                    PARA SER UNO DE LOS CINCO GANADORES DE \$300!                    \*  
\*                    REGISTER BY COMPLETING A GUEST SATISFACTION SURVEY                    \*  
\*                    WITHIN ONE WEEK AT: www.lowes.com/survey                    \*  
\*                    Y O U R    I D # 04097 2449 364                    \*  
\*                    NO PURCHASE NECESSARY TO ENTER OR WIN.                    \*  
\*                    VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.                    \*  
\*                    OFFICIAL RULES & WINNERS AT: www.lowes.com/survey                    \*  
\*\*\*\*\*  
STORE: 2449    TERMINAL: 04 12/30/17 11:27:27

Account: 064980

WATER TURNED OFF 5/14/02 FOR NON-PAYMENT  
WATER TURNED ON 5/14/02

NEW OWNER 5/06 - ALBERT BENNETT, 31 ACADEMY ST. HE DOES RECEIVE HIS MAIL AT THAT ADDRESS  
6/5/08 - CHANGE ADDRESS TO PO BOX 241, DURHAM, NH 03824

[2015-02-20 11:02:37 karenb]:FEBRUARY BILL ESTIMATED DUE TO SNOW  
[2015-08-11 11:35:48 karenb]: SENT LETTER TO HAVE TOUCHPAD MOVED UP

[2016-01-26 14:05:14 cristina]:ALBERT BENNETT IS MAILING PAYMENT IN FULL TODAY(1/26/2016)

[2016-05-31 13:35:27 karenb]: MAILED MAY BILL TO NEW OWNER. PHILIP & KALI BARRON.

[2017-05-10 13:33:47 karenb]: SERVICE CHARGE FOR NON-PAYMENT

[2017-08-28 12:07:09 sjuneau]: AUGUST BILL RETURNED WITH FORWARDING TO 427 SCHOOL STREET, BERWICK ME 03901-2859.  
REMAILED & FORWARDED TO ASSESSING

[2017-10-17 16:00:10 sjuneau]: WILL PAY FRIDAY

[2017-10-26 14:13:26 karenb]: PHONE: 312-5941. CUSTOMER CALLED AND STATED THAT HER CHECK MAY BE RETURNED. TOLD HER THAT  
WE WILL CALL IF WE GET NOTIFICATION SO SHE CAN COME IN RIGHT AWAY TO PAY BECAUSE IT WAS TO AVOID SHUT OFF.

[2017-11-20 10:39:57 karenb]: 172 UNITS ON NOVEMBER BILL. MAILED HIGH USAGE LETTER AND DOOR TAGGED.

[2018-01-22 14:44:50 karenb]:HOMEOWNER CALLED AND STATED THEY FOUND A TOILET THAT WAS CONSTANTLY RUNNING. REPAIRED THE  
LEAK AND REQUESTED APPEAL FORM. THEY ARE AWARE THAT IT IS A ONCE IN TEN YEAR ABATEMENT.

[2018-01-29 10:00:52 karenb]:TECHNICIAN GOT FOLLOW UP READS TO VERIFY REPAIR: 1/23/18 1466 AND 1/29/18 1469: 3 UNITS/6 DAYS  
= .5/DAY. USAGE IS NORMAL.

[2018-01-31 13:17:14 karenb]: UAB FORM DROPPED OFF AND SENT FOR FEBRUARY UAB.

Check Spelling

Display as HTML



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

# WATER & SEWER BILL

**Remit Copy**

Please write your account number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**

Bill Number 13984548	Account Number 064980	Bill Date 11/20/2017	Past Due Date 12/26/2017	Past Due 24.04	Other Current Charges .00	Current Charges 2,031.32
<b>Amount Due</b>						<b>\$2,055.36</b>

064980  
BARRON PHILIP M & KALI  
427 SCHOOL ST  
BERWICK, ME 03901-2859

Please Note Address Correction Below:

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_



92096042018013984548100002055366

✕ Detach and return the above portion with your payment ✕



**City of Rochester**  
Rochester, New Hampshire

# WATER & SEWER BILL

**Customer Copy**

Keep this portion for your records

Customer BARRON PHILIP M & KALI			Service Address 29 31 ACADEMY ST /			
Bill Number 13984548	Account Number 064980		Past Due Date 12/26/2017		Bill Date 11/20/2017	
Description RES WATER RES SEWER	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current 11/17/2017	Previous 08/14/2017	Current 1416	Previous 1244		
Last Payment Amt 922.69			Last Payment Date 11/06/2017		Past Due 24.04	
Other Current Charges .00			Current Charges 2,031.32		<b>Amount Due \$2,055.36</b>	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10  
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVERPMTS IN TAX OFFICE. 2.95% SURCHARGE.

**BILL IS DUE UPON PRESENTATION**

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Phone: 1 (603) 332 - 3110 Billing Office  
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons  
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



01/22/2018 14:23  
karenb

CITY OF ROCHESTER  
UB Consumption History Report

P 1  
ubcnsing

Account Number	Customer # Name	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
064980	45945	BARRON PHILIP M & KALI	012502160000		29 ACADEMY ST				Active
100	1 RES WATER		13984548	1,416	172	0	909.88	2,031.32	
100	1 RES WATER	A 11/17/2017	13976872	1,244	75	0	396.75	910.75	
100	1 RES WATER	A 08/14/2017	13969148	1,169	33	0	174.57	419.73	
100	1 RES WATER	A 05/11/2017	13961615	1,136	41	0	212.17	476.73	
100	1 RES WATER	A 02/14/2017	13954109	1,095	37	0	177.97	408.85	
100	1 RES WATER	A 11/07/2016	13946571	1,058	41	0	197.21	453.05	
100	1 RES WATER	A 08/12/2016							

\*\* END OF REPORT - Generated by Karen Bonneau \*\*

02/02/2018 15:34  
karenb

CITY OF ROCHESTER  
YTD BUDGET REPORT

P 1  
glytdbud

FOR 2018 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
510001	406102	TRANSFER FROM CIP	0	0	-16,429.53	.00	.00	16,429.53	100.0%
510001	406105	XFER FROM RET EARNIN	-2,364,068	-2,364,068	.00	.00	.00	-2,364,068.00	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-20,891.99	.00	.00	-4,108.01	83.6%*
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-47,555.88	.00	.00	-2,444.12	95.1%*
510001	406601	USER FEES	-3,700,000	-3,700,000	-1,712,839.35	.00	.00	-1,987,160.65	46.3%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-5,585.49	.00	.00	-6,414.51	46.5%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	-1,680.00	.00	.00	-22,320.00	7.0%*
510001	406826	HOMEOWNER FINANCE RE	0	0	-13,960.37	.00	.00	13,960.37	100.0%
TOTAL WATER WORKS REVENUE			-6,177,568	-6,177,568	-1,821,442.61	.00	.00	-4,356,125.39	29.5%
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	598,983	587,570	335,165.20	.00	.00	252,405.00	57.0%
51601057	511099	SALARIES - ADJUSTM	4,490	4,490	2,207.85	.00	.00	2,282.15	49.2%
51601057	513001	OVERTIME - REGULAR	40,000	40,000	38,516.15	.00	.00	1,483.85	96.3%
51601057	515001	ON CALL	4,397	4,397	2,668.69	.00	.00	1,728.31	60.7%
51601057	516000	LONGEVITY	1,481	1,481	877.76	.00	.00	603.24	59.3%
51601057	519000	TRAVEL ALLOWANCE	500	500	288.45	.00	.00	211.55	57.7%
51601057	521100	HEALTH INSURANCE	157,838	157,838	88,431.51	.00	.00	69,406.49	56.0%
51601057	521200	DENTAL INSURANCE	2,727	2,727	1,419.18	.00	.00	1,307.82	52.0%
51601057	521300	LIFE INSURANCE	1,113	1,113	637.06	.00	.00	475.94	57.2%
51601057	522000	SOCIAL SECURITY CO	46,502	46,502	27,474.29	.00	.00	19,027.71	59.1%
51601057	523000	RETIRE CONTRIBUTIO	73,737	73,737	42,976.02	.00	.00	30,760.98	58.3%
51601057	526000	WORKERS' COMPENSAT	28,071	28,071	28,063.00	.00	.00	8.00	100.0%
51601057	528001	DISABILITY INSURAN	6,180	6,180	3,262.44	.00	.00	2,917.56	52.8%
51601057	532001	STAFF DEVELOPMENT	5,794	5,794	4,165.89	.00	113.33	1,514.78	73.9%
51601057	532200	CONTRACTED SERVICE	0	11,413	8,146.95	.00	.00	3,265.85	71.4%
51601057	533000	OTHER PROF SERVICE	7,995	7,995	3,548.36	.00	1,172.10	3,274.54	59.0%
51601057	533001	AUDIT	3,968	3,968	3,622.50	.00	345.00	.50	100.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	2,324.46	.00	7,925.54	1,550.00	86.9%
51601057	533004	MEDICAL SERVICES	500	500	30.00	.00	470.00	.00	100.0%
51601057	533009	14542 ROCHESTER HIL	0	0	22,134.82	.00	15,000.00	-37,134.82	100.0%*
51601057	534003	SOFTWARE MAINTENAN	32,145	32,145	20,268.61	.00	.00	11,876.39	63.1%

02/02/2018 15:34  
karenb

CITY OF ROCHESTER  
YTD BUDGET REPORT

P 2  
glytbdud

FOR 2018 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	541100	WATER & SEWERAGE	6,000	6,000	5,158.51	.00	202.06	639.43	89.3%
51601057	542300	CUSTODIAL SERVICES	2,100	2,100	1,089.00	.00	.00	1,011.00	51.9%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	189.94	.00	.00	810.06	19.0%
51601057	543002	EQUIPMENT MAINTENA	1,335	1,335	1,292.20	.00	.00	42.80	96.8%
51601057	544200	RENTAL OF EQUIPMEN	410	410	.00	.00	.00	410.00	.0%
51601057	544500	LEASE COPIER/PRINT	1,656	1,656	1,674.44	.00	.00	-18.44	101.1%*
51601057	552001	FLEET INSURANCE	4,127	4,127	4,124.00	.00	.00	3.00	99.9%
51601057	552003	GENERAL LIABILITY	5,657	5,657	5,653.00	.00	.00	4.00	99.9%
51601057	553400	POSTAGE FEES	400	400	107.15	.00	.00	292.85	26.8%
51601057	554000	ADVERTISING	1,650	1,650	466.66	.00	.00	1,183.34	28.3%
51601057	555000	PRINTING AND BINDI	1,000	1,000	245.53	.00	.00	754.47	24.6%
51601057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	375	.00	.00	.00	375.00	.0%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	1,535.63	.00	41.79	1,473.58	51.7%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	6,138.21	.00	1,047.09	1,814.70	79.8%
51601057	561010	CLOTHING	5,800	5,800	3,149.31	.00	1,683.32	967.37	83.3%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	2,848.03	.00	311.05	1,840.92	63.2%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,800.00	.00	.00	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	2,067.54	.00	.00	1,557.46	57.0%
51601057	562600	VEHICLE FUEL	21,420	21,420	6,689.50	.00	.00	14,730.50	31.2%
51601057	573401	ADMIN EQUIPMENT	2,335	105	105.38	.00	.00	.00	100.0%
51601057	573900	OTHER EQUIPMENT	7,000	9,230	5,283.29	.00	16.66	3,929.67	57.4%
51601057	575100	INVENTORY PURCHASE	109,000	109,000	72,126.41	.00	17,349.66	19,523.93	82.1%
51601057	581000	DUES AND FEES	2,410	2,410	106.67	.00	33.33	2,270.00	5.8%
51601057	583000	INTEREST EXPENSE	572,610	572,610	401,252.71	.00	.00	171,357.29	70.1%
51601057	584000	CONTINGENCY	20,000	20,000	.00	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	2,410.00	.00	100.00	240.00	91.3%
51601057	589031	LIEN DISCHARGE FEE	600	600	225.00	.00	175.00	200.00	66.7%
51601057	589034	ABATEMENTS/OVERLAY	0	0	76.93	.00	.00	-76.93	100.0%*
51601057	591000	REDEMPTION OF PRIN	1,728,035	1,728,035	619,949.08	.00	.00	1,108,085.92	35.9%
51601057	592001	DEPRECIATION	1,324,954	1,324,954	.00	.00	.00	1,324,954.00	.0%
51601057	593002	TRANS TO CAPITAL P	100,000	100,000	100,000.00	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	14,583.34	.00	.00	10,416.66	58.3%
TOTAL WATER WORKS EXPENSE			5,007,021	5,007,021	1,902,076.65	.00	45,985.93	3,058,958.42	38.9%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	291,783	291,783	166,985.52	.00	.00	124,797.48	57.2%
51601073	513001	OVERTIME - REGULAR	15,000	15,000	10,914.13	.00	.00	4,085.87	72.8%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	515001	ON CALL	16,285	16,285	9,427.50	.00	.00	6,857.50	57.9%
51601073	516000	LONGEVITY	200	200	200.00	.00	.00	.00	100.0%
51601073	521100	HEALTH INSURANCE	101,371	101,371	58,517.90	.00	.00	42,853.10	57.7%
51601073	521200	DENTAL INSURANCE	1,500	1,500	856.75	.00	.00	643.25	57.1%
51601073	521300	LIFE INSURANCE	530	530	269.25	.00	.00	260.75	50.8%
51601073	522000	SOCIAL SECURITY CO	22,622	22,622	13,184.98	.00	.00	9,437.02	58.3%
51601073	523000	RETIREMENT CONTRIB	34,937	34,937	20,267.76	.00	.00	14,669.24	58.0%
51601073	526000	WORKERS' COMPENSAT	5,859	5,859	5,857.00	.00	.00	2.00	100.0%
51601073	528001	DISABILITY INSURAN	3,160	3,160	1,675.12	.00	.00	1,484.88	53.0%
51601073	533000	OTHER PROF SERVICE	11,500	11,500	7,250.00	.00	.00	4,250.00	63.0%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	2,363.68	.00	3,086.32	4,550.00	54.5%
51601073	533006	LABORATORY SERVICE	32,877	32,877	12,506.92	.00	4,623.82	15,746.26	52.1%
51601073	543000	REPAIR AND MAINTEN	57,400	57,400	21,826.36	.00	12,613.94	22,959.70	60.0%
51601073	543002	EQUIPMENT MAINTENA	69,669	69,669	38,157.84	.00	8,519.00	22,992.16	67.0%
51601073	544500	LEASE COPIER/PRINT	800	800	567.63	.00	.00	232.37	71.0%
51601073	552002	PROPERTY INSURANCE	7,508	7,508	7,503.00	.00	.00	5.00	99.9%
51601073	553000	COMMUNICATIONS	11,253	11,253	7,580.97	.00	1,823.75	1,848.28	83.6%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	654.57	.00	.00	345.43	65.5%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	1,450.25	.00	129.15	20.60	98.7%
51601073	561010	CLOTHING	5,850	5,850	2,716.79	.00	2,100.24	1,032.97	82.3%
51601073	561015	SAFETY EQUIPMENT &	4,050	4,050	395.80	.00	.00	3,654.20	9.8%
51601073	561031	CHEMICALS	187,500	187,500	62,062.30	.00	48,163.50	77,274.20	58.8%
51601073	561037	LABORATORY SUPPLIE	8,000	8,000	4,804.69	.00	3,111.42	83.89	99.0%
51601073	561040	EQUIPMENT REPAIR S	30,000	30,000	12,449.20	.00	701.46	16,849.34	43.8%
51601073	562200	ELECTRICITY	126,000	126,000	76,981.18	.00	.00	49,018.82	61.1%
51601073	562400	HEATING FUEL	34,000	34,000	14,620.45	.00	.00	19,379.55	43.0%
51601073	573900	OTHER EQUIPMENT	12,500	12,500	2,085.32	.00	2,128.25	8,286.43	33.7%
51601073	589030	PROP TAX TO OTH CO	3,155	3,155	33,709.00	.00	.00	-30,554.00	1068.4%*
TOTAL WATER TREATMENT PLANT			1,107,909	1,107,909	597,841.86	.00	87,000.85	423,066.29	61.8%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	33,098	33,098	19,320.43	.00	.00	13,777.57	58.4%
51601570	513001	OVERTIME - REGULAR	0	0	51.18	.00	.00	-51.18	100.0%*
51601570	516000	LONGEVITY	263	263	.00	.00	.00	263.00	.0%
51601570	521100	HEALTH INSURANCE	12,162	12,162	7,023.19	.00	.00	5,138.81	57.7%
51601570	521200	DENTAL INSURANCE	221	221	127.65	.00	.00	93.35	57.8%
51601570	521300	LIFE INSURANCE	60	60	32.10	.00	.00	27.90	53.5%
51601570	522000	SOCIAL SECURITY CO	2,444	2,444	1,433.88	.00	.00	1,010.12	58.7%
51601570	523000	RETIREMENT CONTRIB	3,796	3,796	2,204.47	.00	.00	1,591.53	58.1%
51601570	526000	WORKERS' COMPENSAT	72	72	72.00	.00	.00	.00	100.0%



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	ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601570 528001 DISABILITY INSURAN	356	356	197.09	.00	.00	158.91	55.4%
51601570 543000 REPAIR AND MAINTEN	1,200	1,200	1,200.00	.00	.00	.00	100.0%
51601570 553400 POSTAGE FEES	8,256	8,256	4,844.99	.00	.00	3,411.01	58.7%
51601570 555000 PRINTING AND BINDI	410	410	.00	.00	.00	410.00	.0%
51601570 561003 OFFICE SUPPLIES	300	300	166.05	.00	.00	133.95	55.4%
TOTAL WATER REVENUE OFFICE	62,638	62,638	36,673.03	.00	.00	25,964.97	58.5%
TOTAL WATER ENTERPRISE FUND	0	0	715,148.93	.00	132,986.78	-848,135.71	100.0%
TOTAL REVENUES	-6,177,568	-6,177,568	-1,821,442.61	.00	.00	-4,356,125.39	
TOTAL EXPENSES	6,177,568	6,177,568	2,536,591.54	.00	132,986.78	3,507,989.68	
GRAND TOTAL	0	0	715,148.93	.00	132,986.78	-848,135.71	100.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
520001	406102	TRANSFER FROM CIP	0	0	-108,831.00	.00	.00	108,831.00	100.0%
520001	406105	XFER FROM RET EARNIN	-2,575,369	-2,821,529	.00	.00	.00	-2,821,529.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-6,005.54	.00	.00	2,005.54	150.1%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	-23,801.74	.00	.00	7,752.74	148.3%
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	-20,967.40	.00	.00	10,967.40	209.7%
520001	406601	USER FEES	-4,600,000	-4,600,000	-1,821,729.46	.00	.00	-2,778,270.54	39.6%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-6,001.64	.00	.00	-5,998.36	50.0%*
520001	406607	IMPACT FEES	-14,000	-14,000	-86,192.20	.00	.00	72,192.20	615.7%
520001	406701	SEPTIC DISPOSAL PERM	-125,000	-125,000	-75,079.00	.00	.00	-49,921.00	60.1%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-7,293.17	.00	.00	-2,706.83	72.9%*
520001	406826	HOMEOWNER FINANCE RE	0	0	-18,283.63	.00	.00	18,283.63	100.0%
TOTAL SEWER WORKS REVENUE			-7,368,918	-7,615,078	-2,176,684.78	.00	.00	-5,438,393.22	28.6%
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-333,430	-333,430	-29,251.00	.00	.00	-304,179.00	8.8%*
520002	406307	STATE AID GRANT C-77	-7,291	-7,291	-7,291.00	.00	.00	.00	100.0%
520002	406308	STATE AID GRANT C-77	-11,378	-11,378	-2,718.00	.00	.00	-8,660.00	23.9%*
520002	406309	STATE AID GRANT C-83	-44,182	-44,182	-16,396.00	.00	.00	-27,786.00	37.1%*
520002	406310	STATE AID GRANT C-83	-14,510	-14,510	-4,815.00	.00	.00	-9,695.00	33.2%*
520002	406311	STATE AID GRANT C-83	-31,204	-31,204	-11,177.00	.00	.00	-20,027.00	35.8%*
520002	406312	STATE AID GRANT C-85	0	0	-10,269.00	.00	.00	10,269.00	100.0%
TOTAL SEWER WORKS REVENUE			-441,995	-441,995	-81,917.00	.00	.00	-360,078.00	18.5%
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	402,553	391,140	220,501.03	.00	.00	170,639.17	56.4%
52602057	511099	SALARIES - ADJUSTM	4,490	4,490	2,207.85	.00	.00	2,282.15	49.2%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	2,165.07	.00	.00	5,934.93	26.7%
52602057	515001	ON CALL	4,497	4,497	2,668.69	.00	.00	1,828.31	59.3%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	516000	LONGEVITY	1,481	1,481	877.77	.00	.00	603.23	59.3%
52602057	519000	TRAVEL ALLOWANCE	500	500	288.45	.00	.00	211.55	57.7%
52602057	521100	HEALTH INSURANCE	98,492	98,492	51,938.08	.00	.00	46,553.92	52.7%
52602057	521200	DENTAL INSURANCE	1,534	1,534	727.62	.00	.00	806.38	47.4%
52602057	521300	LIFE INSURANCE	757	757	449.26	.00	.00	307.74	59.3%
52602057	522000	SOCIAL SECURITY CO	30,110	30,110	16,491.66	.00	.00	13,618.34	54.8%
52602057	523000	RETIRE CONTRIBUTIO	47,575	47,575	25,669.19	.00	.00	21,905.81	54.0%
52602057	526000	WORKERS' COMPENSAT	16,822	16,822	16,817.00	.00	.00	5.00	100.0%
52602057	528001	DISABILITY INSURAN	4,057	4,057	2,094.81	.00	.00	1,962.19	51.6%
52602057	532001	STAFF DEVELOPMENT	6,344	6,344	2,859.05	.00	113.34	3,371.61	46.9%
52602057	532200	CONTRACTED SERVICE	0	11,413	8,146.95	.00	.00	3,265.85	71.4%
52602057	533000	OTHER PROF SERVICE	9,132	9,132	3,689.22	.00	1,245.09	4,197.69	54.0%
52602057	533001	AUDIT	3,968	3,968	3,622.50	.00	345.00	.50	100.0%
52602057	533004	MEDICAL SERVICES	500	500	30.00	.00	470.00	.00	100.0%
52602057	534003	SOFTWARE MAINTENAN	25,245	25,245	21,188.61	.00	.00	4,056.39	83.9%
52602057	542300	CUSTODIAL SERVICES	2,000	2,000	1,089.00	.00	.00	911.00	54.5%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	.00	.00	.00	2,360.00	.0%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	1,791.44	.00	.00	708.56	71.7%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	1,292.20	.00	.00	2,820.80	31.4%
52602057	544200	RENTAL OF EQUIPMEN	400	400	.00	.00	.00	400.00	.0%
52602057	544500	LEASE COPIER/PRINT	1,600	1,600	1,674.48	.00	.00	-74.48	104.7%*
52602057	552001	FLEET INSURANCE	9,330	9,330	9,324.00	.00	.00	6.00	99.9%
52602057	552002	PROPERTY INSURANCE	5,869	5,869	5,865.00	.00	.00	4.00	99.9%
52602057	552003	GENERAL LIABILITY	5,378	5,378	5,375.00	.00	.00	3.00	99.9%
52602057	553400	POSTAGE FEES	500	500	89.43	.00	.00	410.57	17.9%
52602057	554000	ADVERTISING	735	735	448.67	.00	.00	286.33	61.0%
52602057	555000	PRINTING AND BINDI	1,639	1,639	245.54	.00	.00	1,393.46	15.0%
52602057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
52602057	558000	TRAVEL	875	875	.00	.00	10.00	865.00	1.1%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	1,582.73	.00	79.54	1,685.73	49.6%
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	7,244.32	.00	1,257.25	4,998.43	63.0%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,615	5,615	1,609.54	.00	707.56	3,297.90	41.3%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	2,128.59	.00	311.08	3,460.33	41.4%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	369.41	.00	1,280.59	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	581.03	.00	.00	18.97	96.8%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	2,318.49	.00	.00	3,681.51	38.6%
52602057	562600	VEHICLE FUEL	41,000	41,000	12,698.25	.00	.00	28,301.75	31.0%
52602057	573401	ADMIN EQUIPMENT	1,635	291	271.24	.00	19.87	.00	100.0%
52602057	573900	OTHER EQUIPMENT	6,500	7,844	6,173.62	.00	694.17	976.10	87.6%
52602057	575100	INVENTORY PURCHASE	12,500	12,500	.00	.00	.00	12,500.00	.0%
52602057	581000	DUES AND FEES	1,090	1,090	106.66	.00	33.34	950.00	12.8%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	583000	INTEREST EXPENSE	629,373	629,373	428,956.51	.00	.00	200,416.49	68.2%
52602057	584000	CONTINGENCY	15,000	15,000	.00	.00	.00	15,000.00	.0%
52602057	589001	STATE PERMITS & FE	1,650	1,650	1,200.00	.00	450.00	.00	100.0%
52602057	589034	ABATEMENTS/OVERLAY	0	0	76.94	.00	.00	-76.94	100.0%*
52602057	591000	REDEMPTION OF PRIN	2,562,534	2,562,534	1,447,432.63	.00	.00	1,115,101.37	56.5%
52602057	593002	TRANSFER TO CAPITAL P	214,500	460,660	460,660.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	14,583.34	.00	.00	10,416.66	58.3%
TOTAL SEWER WORKS EXPENSE			4,259,783	4,505,943	2,803,120.87	.00	7,016.83	1,695,805.30	62.4%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	459,334	459,334	238,784.72	.00	.00	220,549.28	52.0%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	19,043.15	.00	.00	13,456.85	58.6%
52602074	515001	ON CALL	29,438	29,438	16,701.93	.00	.00	12,736.07	56.7%
52602074	516000	LONGEVITY	600	600	600.00	.00	.00	.00	100.0%
52602074	521100	HEALTH INSURANCE	95,992	95,992	48,669.81	.00	.00	47,322.19	50.7%
52602074	521200	DENTAL INSURANCE	2,136	2,136	1,080.88	.00	.00	1,055.12	50.6%
52602074	521300	LIFE INSURANCE	833	833	375.66	.00	.00	457.34	45.1%
52602074	522000	SOCIAL SECURITY CO	37,771	37,771	20,235.58	.00	.00	17,535.42	53.6%
52602074	523000	RETIREMENT CONTRIB	56,042	56,042	28,407.62	.00	.00	27,634.38	50.7%
52602074	526000	WORKERS' COMPENSAT	5,020	5,020	5,018.00	.00	.00	2.00	100.0%
52602074	528001	DISABILITY INSURAN	4,075	4,075	1,848.56	.00	.00	2,226.44	45.4%
52602074	533000	OTHER PROF SERVICE	108,500	108,500	.00	.00	900.00	107,600.00	.8%
52602074	533006	LABORATORY SERVICE	119,699	119,699	21,385.78	.00	21,060.52	77,252.70	35.5%
52602074	534009	INDUSTRIAL PRETREA	32,755	32,755	7,038.01	.00	3,341.99	22,375.00	31.7%
52602074	543000	REPAIR AND MAINTEN	87,547	87,547	17,350.14	.00	12,794.69	57,402.17	34.4%
52602074	543002	EQUIPMENT MAINTENA	121,394	121,394	53,118.88	.00	25,482.00	42,793.12	64.7%
52602074	544500	LEASE COPIER/PRINT	1,852	1,852	1,533.15	.00	.00	318.85	82.8%
52602074	552002	PROPERTY INSURANCE	5,489	5,489	5,485.00	.00	.00	4.00	99.9%
52602074	553000	COMMUNICATION	10,844	10,844	8,318.68	.00	1,823.76	701.56	93.5%
52602074	559000	MISC PURCHASED SER	7,750	7,750	7,750.00	.00	.00	.00	100.0%
52602074	561001	JANITORIAL SUPPLIE	1,500	1,500	531.95	.00	.00	968.05	35.5%
52602074	561002	BUILDING MAINT SUP	7,450	7,450	1,610.96	.00	.00	5,839.04	21.6%
52602074	561010	CLOTHING	9,025	9,025	2,910.54	.00	2,208.44	3,906.02	56.7%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	1,580.15	.00	.00	4,619.85	25.5%
52602074	561031	CHEMICAL	347,134	347,134	33,813.31	.00	30,513.09	282,807.60	18.5%
52602074	561037	LABORATORY SUPPLIE	28,057	28,057	12,097.68	.00	374.20	15,585.12	44.5%
52602074	561040	EQUIPMENT REPAIR S	93,948	93,948	20,821.95	.00	2,578.75	70,547.30	24.9%
52602074	562200	ELECTRICITY	375,000	375,000	172,243.89	.00	.00	202,756.11	45.9%
52602074	562400	HEATING FUEL	43,000	43,000	12,332.16	.00	.00	30,667.84	28.7%
52602074	573900	OTHER EQUIPMENT	15,275	15,275	15,101.71	.00	173.29	.00	100.0%

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CITY OF ROCHESTER  
YTD BUDGET REPORT

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FOR 2018 13

	ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602074 592001 DEPRECIATION	1,342,383	1,342,383	.00	.00	.00	1,342,383.00	.0%
TOTAL SEWER TREATMENT PLANT	3,488,543	3,488,543	775,789.85	.00	101,250.73	2,611,502.42	25.1%
52602470 SEWER REVENUE OFFICE							
52602470 511001 SALARIES - FULL TI	33,098	33,098	19,321.26	.00	.00	13,776.74	58.4%
52602470 513001 OVERTIME - REGULAR	0	0	51.20	.00	.00	-51.20	100.0%*
52602470 516000 LONGEVITY	263	263	.00	.00	.00	263.00	.0%
52602470 521100 HEALTH INSURANCE	12,162	12,162	7,023.71	.00	.00	5,138.29	57.8%
52602470 521200 DENTAL INSURANCE	222	222	127.80	.00	.00	94.20	57.6%
52602470 521300 LIFE INSURANCE	60	60	32.25	.00	.00	27.75	53.8%
52602470 522000 SOCIAL SECURITY CO	2,446	2,446	1,434.15	.00	.00	1,011.85	58.6%
52602470 523000 RETIREMENT CONTRIB	3,798	3,798	2,204.56	.00	.00	1,593.44	58.0%
52602470 526000 WORKERS' COMPENSAT	72	72	72.00	.00	.00	.00	100.0%
52602470 528001 DISABILITY INSURAN	360	360	197.39	.00	.00	162.61	54.8%
52602470 543000 REPAIR AND MAINTEN	1,200	1,200	1,200.00	.00	.00	.00	100.0%
52602470 553400 POSTAGE FEES	8,256	8,256	4,844.95	.00	.00	3,411.05	58.7%
52602470 555000 PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470 561003 OFFICE SUPPLIES	300	300	166.05	.00	.00	133.95	55.4%
TOTAL SEWER REVENUE OFFICE	62,587	62,587	36,675.32	.00	.00	25,911.68	58.6%
TOTAL SEWER ENTERPRISE FUND	0	0	1,356,984.26	.00	108,267.56	-1,465,251.82	100.0%
TOTAL REVENUES	-7,810,913	-8,057,073	-2,258,601.78	.00	.00	-5,798,471.22	
TOTAL EXPENSES	7,810,913	8,057,073	3,615,586.04	.00	108,267.56	4,333,219.40	
GRAND TOTAL	0	0	1,356,984.26	.00	108,267.56	-1,465,251.82	100.0%

\*\* END OF REPORT - Generated by Karen Bonneau \*\*