



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

DATE: December 7, 2020
TO: Utility Advisory Board
FROM: Lisa J. Clark, Utility Billing Office Supervisor

RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday December 14, 2020 at 5:30 PM in Cocheco Conference Room located in the City Hall Annex.**

AGENDA

1. Call to order
2. Acceptance of November 9, 2020 Minutes.
3. Tabled Appeal (to be heard again in January)

3.1 Janice Kane
11 Hillside Drive
Rochester, NH 03867
Re: Account #172353

4. New Appeals

4.1 Mulcahey Family Trust (Pages 7-13)
36 Juniper St.
Rochester, NH 03867
Re: Account # 172340

4.2 Michael & Judy Chick (Pages 14-20)
15 Juniper St.

Rochester, NH 03867
Re: Account #171820

4.3 Becky Carlson (Pages 21-28)
8 Anita St.
Rochester, NH 03867
Re: Account #081880

4.4 Chad Tallaferro (Pages 29-35)
8 Abbott St.
Rochester, NH 03867
Re: Account #181220

4.5 Andrew & Julie Britton (Pages 36-42)
14 Vinewood Ln.
Rochester, NH 03867
Re: Account #171460

4.6 Laura Davie (Pages 43-52)
90 Millers Farm Dr.
Rochester, NH 03867
Re: Account #204517

5. Financials-Water & Sewer Revenue and Expense Reports

6. Adjournment

Utility Advisory Board
November 9, 2020 5:30 P.M.
Annex Building Cocheco Conference Room

MEMBERS PRESENT

Shawn Libby, Chairman
Ralph Sanders
Joe Boudreau
Brett Johnson
Eli Barnes

OTHERS PRESENT

Lisa Clark, Utility Billing Office Supervisor
Kimberly Nickerson, Utility Billing Administrator

MINUTES

1. Call to order:

Mr. Libby called the meeting to order at 5:30 PM. This meeting was held in the Cocheco Conference Room of the City Hall Annex Building.

2. Approval of October 14, 2020 Minutes

Mr. Libby requested a motion or comments on the Minutes for the October 14, 2020 meeting.

Mr. Johnson made a motion to accept the October 14, 2020 meeting minutes as presented. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3. Appeals

3.1 4 Vinewood Lane – James Staples

The appellant was not present for the meeting. The appeal requested a water and sewer abatement and stated that he had above average consumption due to lawn repairs that needed to be done due to sewer tie in as part of the Colonial Pines project.

Mr. Johnson made a motion to abate the July 2020 invoice for 20 units of water at \$5.55 in the amount of \$111.00 and 13 units of sewer at \$6.75 in the amount of \$87.75. The motion was for a total abatement of \$198.75 plus accrued interest. Mr. Johnson's motion stated that a one time only water abatement should be noted on the decision letter. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

3.2 24 Blair Drive – Gloria Snowman

This appeal request was for a sewer abatement due to she had a leak in her irrigation system which was discovered when replacing the system.

Mr. Barnes made a motion to abate the August 2020 invoice for 112 units of Sewer at \$6.75 in the amount of \$756.00. The motion was for a total abatement of \$756.00 plus accrued interest. The motion was seconded by Mr. Johnson. The motion passed unanimously.

3.3 43 Blair Drive – John & Roberta Barry

The appellant was not present for the meeting. The appeal was for a sewer abatement. The owners stated they had a sewer deduct meter that was not connected properly by Tara Estates.

Mr. Johnson made a motion to abate the August 2020 invoice for 40 units of sewer at \$6.75 in the amount of \$270.00. The motion was for a total abatement of \$270.00 plus any accrued interest. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

3.4 24 Hampshire Avenue – John Reckmeyer

The appellant not present for the meeting. The appeal was for a sewer abatement. The owner stated he installed a new lawn which required frequent watering.

Mr. Boudreau made a motion to abate the September 2020 invoice for 36 Units of sewer at \$6.75 in the amount of \$243.00. The motion was for a total abatement of \$243.00 plus accrued interest. The motion was seconded by Mr. Johnson. The motion passed unanimously.

3.5 12 Gagne Street Unit 7– Douglas Colwell

The appellant was not present for the meeting. The appeal was for water and sewer department fees. The owner stated he was told he would not be charged a service charge.

Mr. Libby made a motion deny the water & sewer department fees on the August 2020 invoice as the technician did go to the property for shut-off due to pas due account and left notice on the door per Chapter 17 Water Ordinance that states if city personnel arrive at the customers service the execute the shut off the customer will be assessed a minimum service charge. The motion was seconded by Mr. Boudreau. The motion passed unanimously

3.6 30 Old Dover Road Unit 301– Ibrahim Murad

The appellant was not present for the meeting. The appeal request is for a water and sewer abatement. The owner stated that he installed a toilet and during installation did not remove a rubber mechanism that should have been removed and caused the toilet to have a slight leak.

Mr. Johnson made a motion to deny the abatement on the September 2020 invoice as the water was used and entered the sewer system and per water & sewer adjustment policy this does not meet the criteria that states a customer's excess consumption must exceed 46 units and be greater than 100% of their normal average consumption. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

3.7 – 30 Tingley Street-Laura & Scott Gibson

The appellant was not present for the meeting. The appeal request was for a sewer abatement. The owner stated that they had a re-seeded their lawn and planted some new trees which required frequent watering.

Mr. Johnson made a motion to abate the October 2020 invoice for 43 units of Sewer at \$6.75 in the amount of \$290.25. The motion was for a total abatement of \$290.25 plus accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.8 32 Murray Drive – Lisa Descoteaux

The appellant was not present for the meeting. The appeal request was for a sewer abatement. The owner stated that she had watered her garden frequently and had a leaking hose.

Mr. Johnson made a motion to abate the August 2020 invoice for 36 units of Sewer at \$6.75 in the amount of \$243.00. The motion was for a total abatement of \$243.00 plus accrued interest. The motion was seconded by Mr. Libby. The motion passed unanimously.

3.9 11 Hillside Drive – Janice Kane

The appellant was not present for the meeting. The appeal request was for a water and sewer abatement. The owners stated that they had above average consumption due to lawn repairs that needed to be done due to sewer tie in as part of the Colonial Pines project.

Mr. Barnes made a motion to table this request to obtain another quarter to average new owner usage history. The motion was seconded by Mr. Johnson. The motion passed unanimously.

3.10 20 Pierce Drive – Joe Boudreau

The appellant was present for the meeting. The appeal requested was for a sewer abatement. The owner stated that he had re-seeded his lawn which required frequent watering. Mr. Boudreau recused himself from the discussion of the vote.

Mr. Libby made a motion to abate the August 2020 invoice of 13 units of sewer at \$6.75 in the amount of \$87.75. The motion was for a total abatement of \$87.75 plus accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

4. Financials

The board reviewed and discussed financial reports.

5. Adjournment:

Mr. Libby made a motion to adjourn at 6:09 PM. The motion was seconded by Sanders. The motion passed unanimously.

Minutes respectfully submitted by Kimberly S. Nickerson Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: December 7, 2020
To: Utility Advisory Board
From: Lisa J. Clark, Utility Billing Office Supervisor
Re: Water/Sewer Billing Appeal Application Dated: 11/9/2020

Customer Name: Mulcahey Family Trust Account # 172340
Service Address: 36 Juniper Street

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 22 units of water and 22 units of sewer on the October 2020 invoiced amount. This is an exception to normal policies. The City is responsible to restore properties to pre-project condition when working on private property.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water did not enter the sewer system.
 - A. Total usage on disputed invoice 32
 - B. Average usage on previous 3 years is 10
 - C. Estimated use over average 22

Value of 22 Units of Water at the current water rate of \$5.55=\$122.10
Value of 22 Units of Sewer at the current sewer rate of \$6.75 = \$148.50
Total abatement recommended \$270.60 plus accrued interest.

Lisa J. Clark
Lisa J. Clark, Utility Billing Supervisor

12/7/2020
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: November 10, 2020
SUBJECT: City of Rochester
PROPERTY: 36 Juniper Street

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owner stated she had above average consumption due to lawn repairs that needed to be done due to sewer tie in as part of the Colonial Pines Project.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/9/20

WES

1. Date of Appeal: 11/02/2020
2. Property Owner's Name: Mulcahey Family Trust Account #: 172340
3. Billing Address: 36 Juniper Street
Rochester NH 03867
4. Service Location: 36 Juniper Street Zip Code 03867
5. Owners Representative: Deanna Mulcahey
6. Owners Representative's Signature: *Deanna Mulcahey*
7. Phone #: 603-332-1142 Cell: _____
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from July 2020 to September 2020
10. Abatement is being requested for:
 - a. How many units of water 22 x 5.55 = \$ 122.10
 - b. How many units of sewer 22 x 6.75 = \$ 148.50
 - C. Water & Sewer Department Fees of: \$ _____

Total \$ 270.60

11. Explanation of Appeal Request:

My property was tied into the city sewer system in the Colonial Pines project. Part
of the project was to re-establish lawns back to prior conditions at zero cost to
homeowners. I am seeking both water and sewer charges as the above average
use is for the watering of the lawn.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one) NO

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one) NO

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

no

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 172340

7/16/04 - LETTER SENT REQUESTING BUSHES BE TRIMMED BACK
07/12/07 - SENT LEAK LETTER
[2015-07-10 10:46:00 karenb]: ESTIMATED BILL FOR JULY AND DOOR TAGGED - T/P
INACCESSABLE

[2020-07-15 12:00:50 michele.grant]: FINAL BILL PROCESSED, COL. PINES PROJECT
(WATER ONLY). HAD TO DO AN ADJUSTMENT FOR \$81 CREDIT BECAUSE SEWER GOT BILLED
OUT, FINAL S/H ONLY BEEN FOR WATER.

[2020-08-13 15:42:52 michele.grant]: ADDED INSTALLMENTS ONTO ACCT. TODAY FOR
SEWER CONNECTION. \$167.25X40=\$6690.

[2020-11-02 14:26:29 kimberly.nickerson]:MAILED UAB PAPERWORK FOR COL PINES,
WILL NOT BE PAYING THE AMOUNT THAT SHE PLANS ON APPEALING

[2020-11-10 14:19:59 kimberly.nickerson]: RECEIVED UAB PAPERWORK FOR DECEMBER

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

| CUSTOMER NAME | SERVICE LOCATION |
|---------------|------------------|
|---------------|------------------|

MULCAHY FAMILY IRREVOC TRUST

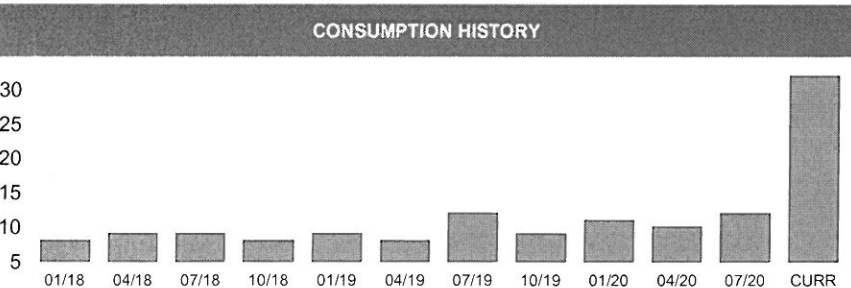
36 JUNIPER ST

| BILL NUMBER | BILL DATE | ACCOUNT # | DUE DATE |
|-------------|------------|-----------|------------|
| 14077389 | 10/28/2020 | 172340 | 11/30/2020 |

| CHARGE DESCRIPTION | READ CODE | PREVIOUS READ DATE | CURRENT READ DATE | PREVIOUS READING | CURRENT READING | USAGE | CHARGE AMOUNT |
|--------------------|-----------|--------------------|-------------------|------------------|-----------------|-------|---------------|
| RES WATER | A | 07/15/2020 | 10/22/2020 | 250 | 282 | 32 | \$177.60 |
| RES SEWER | | 07/15/2020 | 10/22/2020 | | | | \$216.00 |
| HOMEOWNER | | | 09/17/2020 | | | | \$167.25 |

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



| READ CODE | Description | Amount |
|-------------------------|------------------------|-----------------|
| | Total Current Billing | \$560.85 |
| A = Actual | Previous Balance | \$65.76 |
| E = Estimate | Adjustments | \$0.00 |
| F = Final | Less Payments Received | \$355.97 |
| Total Amount Due | | \$270.60 |

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.55 UNIT, MINIMUM \$21.00; SEWER \$6.75 UNIT, MINIMUM \$32.28
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

MULCAHY FAMILY IRREVOC TRUST
% MULCAHY JOHN J & DEANNA M
36 JUNIPER ST
ROCHESTER, NH 03867-5028



WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

| | |
|-------------------|---------------|
| Account Number: | 172340 |
| Bill Number: | 14077389 |
| Pay By: | 11/30/2020 |
| Total Due: | 270.60 |

Service Location
36 JUNIPER ST

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



11/02/2020 14:25
kimberly.nickerson

CITY OF ROCHESTER
UB Consumption History Report

1
| P
| ubcnsing

| Account Number | Customer # Name | Mfr Meter Number | Cd | Read Date | Time | Parcel | Bill # | Curr Read | Location | Usage | Repl | Usage | Charge | Amnt | Billed | Amnt | Status |
|----------------|-----------------|------------------|---------------|--------------|------|--------|----------|-----------|---------------|-------|------|-------|--------|------|--------|--------|--------|
| 172340 | 40342 | MULCAHY FAMILY | IRREVOC TRUST | 013501290000 | | | | | 36 JUNIPER ST | | | | | | | | Active |
| 100 | RES WATER | SENS76167210 | A | 10/22/2020 | | | 14077389 | 282 | 32 | | | | 177.60 | | | 560.85 | |
| 100 | RES WATER | SENS76167210 | F | 07/15/2020 | | | 14065721 | 250 | 12 | | | | 66.60 | | | 147.60 | |
| 100 | RES WATER | SENS76167210 | A | 04/14/2020 | | | 14058860 | 238 | 10 | | | | 55.50 | | | 55.50 | |
| 100 | RES WATER | SENS76167210 | A | 01/16/2020 | | | 14051110 | 228 | 11 | | | | 61.05 | | | 61.05 | |
| 100 | RES WATER | SENS76167210 | A | 10/09/2019 | | | 14043233 | 217 | 19 | | | | 49.95 | | | 49.95 | |
| 100 | RES WATER | SENS76167210 | A | 07/15/2019 | | | 14035408 | 208 | 12 | | | | 66.60 | | | 66.60 | |
| 100 | RES WATER | SENS76167210 | A | 04/09/2019 | | | 14027567 | 196 | 18 | | | | 44.40 | | | 44.40 | |
| 100 | RES WATER | SENS76167210 | A | 01/16/2019 | | | 14019829 | 188 | 9 | | | | 49.95 | | | 49.95 | |
| 100 | RES WATER | SENS76167210 | A | 10/16/2018 | | | 14012035 | 179 | 9 | | | | 44.40 | | | 44.40 | |
| 100 | RES WATER | SENS76167210 | A | 07/11/2018 | | | 14004249 | 171 | 8 | | | | 49.95 | | | 49.95 | |
| 100 | RES WATER | SENS76167210 | A | 04/09/2018 | | | 13996425 | 162 | 9 | | | | 49.36 | | | 49.36 | |
| 100 | RES WATER | SENS76167210 | A | 01/09/2018 | | | 13988787 | 153 | 9 | | | | 42.32 | | | 42.32 | |
| 100 | RES WATER | SENS76167210 | A | 10/17/2017 | | | 13981130 | 145 | 10 | | | | 52.90 | | | 52.90 | |
| 100 | RES WATER | SENS76167210 | A | 07/12/2017 | | | 13973481 | 135 | 8 | | | | 42.32 | | | 42.32 | |
| 100 | RES WATER | SENS76167210 | A | 04/11/2017 | | | 13965802 | 127 | 8 | | | | 45.25 | | | 45.25 | |
| 100 | RES WATER | SENS76167210 | A | 01/09/2017 | | | 13958292 | 119 | 8 | | | | 48.10 | | | 48.10 | |
| 100 | RES WATER | SENS76167210 | A | 10/14/2016 | | | 13950772 | 110 | 10 | | | | 48.10 | | | 48.10 | |
| 100 | RES WATER | SENS76167210 | A | 07/11/2016 | | | 13943236 | 100 | 10 | | | | 38.48 | | | 38.48 | |
| 100 | RES WATER | SENS76167210 | A | 04/08/2016 | | | 13935670 | 90 | 8 | | | | 43.29 | | | 43.29 | |
| 100 | RES WATER | SENS76167210 | A | 01/15/2016 | | | 13928259 | 82 | 9 | | | | 46.80 | | | 46.80 | |
| 100 | RES WATER | SENS76167210 | A | 10/06/2015 | | | 13920872 | 73 | 10 | | | | 46.70 | | | 46.70 | |
| 100 | RES WATER | SENS76167210 | E | 07/07/2015 | | | 13913427 | 63 | 10 | | | | 37.36 | | | 37.36 | |
| 100 | RES WATER | SENS76167210 | A | 04/13/2015 | | | 13905920 | 53 | 8 | | | | 42.03 | | | 42.03 | |
| 100 | RES WATER | SENS76167210 | A | 01/14/2015 | | | 13898576 | 45 | 9 | | | | 42.03 | | | 42.03 | |
| 100 | RES WATER | SENS76167210 | A | 10/15/2014 | | | 13891176 | 36 | 9 | | | | 56.04 | | | 56.04 | |
| 100 | RES WATER | SENS76167210 | A | 07/09/2014 | | | 13883759 | 27 | 12 | | | | 37.06 | | | 37.06 | |
| 100 | RES WATER | SENS76167210 | A | 04/09/2014 | | | 13876316 | 15 | 7 | | | | 46.00 | | | 46.00 | |
| 100 | RES WATER | SENS76167210 | I | 11/13/2013 | | | 13869022 | 7 | 3 | | | | .00 | | | .00 | |
| 100 | RES WATER | NEPT31356722 | A | 10/22/2013 | | | 13861678 | 3,409 | 3 | | | | 69.00 | | | 69.00 | |
| 100 | RES WATER | NEPT31356722 | A | 07/09/2013 | | | 13854298 | 3,391 | 15 | | | | 82.80 | | | 82.80 | |
| 100 | RES WATER | NEPT31356722 | A | 04/05/2013 | | | 13846871 | 3,373 | 18 | | | | 36.80 | | | 36.80 | |
| 100 | RES WATER | NEPT31356722 | A | 01/14/2013 | | | 13839604 | 3,365 | 14 | | | | 63.58 | | | 63.58 | |

Handwritten notes: "NO" and "10" with a box around them.

** END OF REPORT - Generated by Kimberly Nickerson **

Handwritten calculations:
32 * 10 = 320
320 * 5.55 = 1776
320 * 6.75 = 2160
1776 + 2160 = 3936
3936 / 22 = 179
179 * 10 = 1790
1790 + 122.10 = 1912.10
1912.10 = \$148.50
\$270.60



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: December 7, 2020
To: Utility Advisory Board
From: Lisa J. Clark, Utility Billing Office Supervisor
Re: Water/Sewer Billing Appeal Application Dated: 11/4/2020

Customer Name: Michael & Judy Chick Account # 171820
Service Address: 15 Juniper Street

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend an abatement of 7 units of water and 7 units of sewer on the October 2020 invoiced amount. This is an exception to normal policies. The City is responsible to restore properties to pre-project condition when working on private property.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water did not enter the sewer system.

| | |
|---|----|
| A. Total usage on disputed invoice | 17 |
| B. Average usage on previous 3 years is | 10 |
| C. Estimated use over average | 7 |

Value of 7 Units of Water at the current water rate of \$5.55=\$38.85
Value of 7 Units of Sewer at the current sewer rate of \$6.75 = \$47.25
Total abatement recommended \$86.10 plus accrued interest.

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

12/7/2020

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Kimberly Nickerson
DATE: **November 10, 2020**
SUBJECT: City of Rochester
PROPERTY: **15 Juniper St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owner stated she had above average consumption due to lawn repairs that needed to be done due to the sewer tie in as part of the Colonial Pines Project. They needed to repair their lawn twice, in July they dug up the lawn again for drainage pipes.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

| |
|--|
| Office Use Only: Received: <u>11/4/20</u> |
|--|

1. Date of Appeal: 11/4/20
2. Property Owner's Name: Michael & Judy Chick Account #: 171820
3. Billing Address: 15 Juniper Street
Rochester, NH 03867
4. Service Location: 15 Juniper Street Zip Code 03867
5. Owners Representative: Michael & Judy Chick
6. Owners Representative's Signature: Judy Chick
7. Phone #: 603-335-3092 Cell: 603-978-5780
8. Email Address: mjl61@metrocast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/15/20 to 10/20/20

10. Abatement is being requested for:

- a. How many units of water 7 x 5.55= \$ 38.85
- b. How many units of sewer 7 x 6.75= \$ 47.25
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 86.10

11. Explanation of Appeal Request:

I live in the Colonial Pines Neighborhood where the city hook up both sewer and drainage pipes up. We were hooked up to the sewer in January and had our lawn reseeded in May. SUR

came back at the end of July and dug up our front lawn to put the drainage pipes in. They took out half of our lawn. They reseeded the front lawn in August therefore we used extra water again to grow the grass. August was a very hot month so we water 3x a day to get the grass started. We are looking for an appeal for 7 unit of water & sewer.

Thank you

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 171820

[2020-01-08 12:58:23 kimberly.nickerson]: FINAL BILL PROCESSED - COLONIAL PINES PROJECT

[2020-01-31 12:15:44 michele.grant]: BILL #14051076 WAS CREDITED OFF BECAUSE IT WAS DUPLICATED IN ERROR DUE TO COLONIAL PINES PROJECT & FINAL BEING DONE WHEN IN BILL RUN.

[2020-07-31 11:11:38 kimberly.nickerson]: SENT APPEAL PAPERWORK FOR COLONIAL PINES

[2020-08-10 15:48:37 kimberly.nickerson]: RECEIVED APPEAL PAPERWORK FOR SEPTEMBER MEETING

[2020-08-12 10:54:00 kimberly.nickerson]: UAB APPEAL GRANTED

[2020-11-04 12:29:53 kimberly.nickerson]: UAB APPEAL RECEIVED OWNER WILL NOT BE PAYING ENTIRE INVOICE, THEY WILL PAY THE DIFF. OF APPEAL AND BILL

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

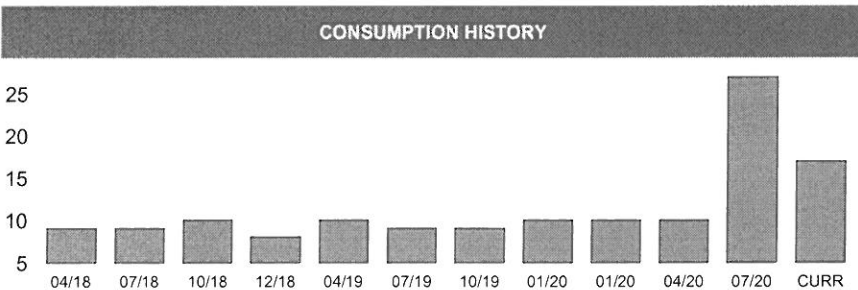
| CUSTOMER NAME | SERVICE LOCATION |
|--------------------------|------------------|
| CHICK MICHAEL R & JUDY A | 15 JUNIPER ST |

| BILL NUMBER | BILL DATE | ACCOUNT # | DUE DATE |
|-------------|------------|-----------|------------|
| 14077356 | 10/28/2020 | 171820 | 11/30/2020 |

| CHARGE DESCRIPTION | READ CODE | PREVIOUS READ DATE | CURRENT READ DATE | PREVIOUS READING | CURRENT READING | USAGE | CHARGE AMOUNT |
|--------------------|-----------|--------------------|-------------------|------------------|-----------------|-------|---------------|
| RES WATER | A | 07/15/2020 | 10/20/2020 | 862 | 879 | 17 | \$94.35 |
| RES SEWER | | 07/15/2020 | 10/20/2020 | | | | \$114.75 |
| HOMEOWNER | | | 09/17/2020 | | | | \$162.75 |

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



| READ CODE | Description | Amount |
|-------------------------|------------------------|-----------------|
| | Total Current Billing | \$371.85 |
| A = Actual | Previous Balance | \$494.35 |
| E = Estimate | Adjustments | -\$203.55 |
| F = Final | Less Payments Received | \$291.30 |
| Total Amount Due | | \$371.85 |

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.55 UNIT, MINIMUM \$21.09; SEWER \$6.75 UNIT, MINIMUM \$32.28
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

| | |
|-------------------|---------------|
| Account Number: | 171820 |
| Bill Number: | 14077356 |
| Pay By: | 11/30/2020 |
| Total Due: | 371.85 |

Service Location
15 JUNIPER ST

CHICK MICHAEL R & JUDY A
15 JUNIPER ST
ROCHESTER, NH 03867-5024

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester





11/04/2020 13:31
kimberly.nickerson

CITY OF ROCHESTER
UB Consumption History Report

17-10=7
7x5.55=38.85

total \$86.10

1 P
|ubcnsing

7x6.75=47.25

| Account Number | Customer # Name | Mfr Meter Number | Cd | Read Date | Time | Parcel | Bill # | Curr | Read | Usage | Repl | Usage | Charge | Amount | Billed | Amount | Status |
|----------------|-----------------|--------------------------|----|------------|------|--------------|----------|------|------|-------|---------|-------|--------|--------|--------|--------|--------|
| 171820 | 27782 | CHICK MICHAEL R & JUDY A | | | | 013500850000 | | | | 15 | JUNIPER | ST | | | | | Active |
| 100 | SENS65759471 | WATER | A | 10/20/2020 | | | 14077356 | | | 879 | | | 94.35 | | | 371.85 | |
| 100 | SENS65759471 | WATER | A | 07/15/2020 | | | 14066784 | | | 862 | | | 61.05 | | | 494.85 | |
| 100 | SENS65759471 | WATER | A | 04/14/2020 | | | 14058826 | | | 835 | | | 55.50 | | | 285.75 | |
| 100 | SENS65759471 | WATER | A | 01/09/2020 | | | 14051076 | | | 825 | | | .00 | | | 55.50 | |
| 100 | SENS65759471 | WATER | F | 01/08/2020 | | | 14050005 | | | 825 | | | 55.50 | | | 55.50 | |
| 100 | SENS65759471 | WATER | A | 10/09/2019 | | | 14043200 | | | 815 | | | 49.95 | | | 49.95 | |
| 100 | SENS65759471 | WATER | A | 07/15/2019 | | | 14035374 | | | 806 | | | 49.95 | | | 49.95 | |
| 100 | SENS65759471 | WATER | A | 04/09/2019 | | | 14027533 | | | 797 | | | 55.50 | | | 55.50 | |
| 100 | SENS65759471 | WATER | A | 12/31/2018 | | | 14019795 | | | 787 | | | 44.40 | | | 44.40 | |
| 100 | SENS65759471 | WATER | A | 10/15/2018 | | | 14012002 | | | 779 | | | 55.50 | | | 55.50 | |
| 100 | SENS65759471 | WATER | A | 07/11/2018 | | | 14004215 | | | 769 | | | 49.95 | | | 49.95 | |
| 100 | SENS65759471 | WATER | A | 04/09/2018 | | | 13996391 | | | 760 | | | 49.95 | | | 49.95 | |
| 100 | SENS65759471 | WATER | A | 01/09/2018 | | | 13988753 | | | 751 | | | 52.90 | | | 52.90 | |
| 100 | SENS65759471 | WATER | A | 10/17/2017 | | | 13981097 | | | 741 | | | 58.19 | | | 58.19 | |
| 100 | SENS65759471 | WATER | A | 07/12/2017 | | | 13973448 | | | 730 | | | 52.90 | | | 52.90 | |
| 100 | SENS65759471 | WATER | A | 04/11/2017 | | | 13965769 | | | 720 | | | 84.64 | | | 84.64 | |
| 100 | SENS65759471 | WATER | A | 01/09/2017 | | | 13958259 | | | 704 | | | 65.37 | | | 65.37 | |
| 100 | SENS65759471 | WATER | A | 10/14/2016 | | | 13950739 | | | 691 | | | 62.53 | | | 62.53 | |
| 100 | SENS65759471 | WATER | A | 07/11/2016 | | | 13943204 | | | 678 | | | 57.72 | | | 57.72 | |
| 100 | SENS65759471 | WATER | A | 04/08/2016 | | | 13935636 | | | 666 | | | 52.91 | | | 52.91 | |
| 100 | SENS65759471 | WATER | A | 01/15/2016 | | | 13928225 | | | 655 | | | 67.34 | | | 67.34 | |
| 100 | SENS65759471 | WATER | A | 10/06/2015 | | | 13920838 | | | 641 | | | 56.15 | | | 56.15 | |
| 100 | SENS65759471 | WATER | A | 07/08/2015 | | | 13913393 | | | 629 | | | 56.04 | | | 56.04 | |
| 100 | SENS65759471 | WATER | A | 04/13/2015 | | | 13905886 | | | 617 | | | 60.71 | | | 60.71 | |
| 100 | SENS65759471 | WATER | A | 01/14/2015 | | | 13898542 | | | 604 | | | 56.04 | | | 56.04 | |
| 100 | SENS65759471 | WATER | A | 10/15/2014 | | | 13891142 | | | 592 | | | 60.71 | | | 60.71 | |
| 100 | SENS65759471 | WATER | A | 07/09/2014 | | | 13883726 | | | 580 | | | 46.33 | | | 46.33 | |
| 100 | SENS65759471 | WATER | A | 04/09/2014 | | | 13876282 | | | 567 | | | 50.60 | | | 50.60 | |
| 100 | SENS65759471 | WATER | A | 01/14/2014 | | | 13868988 | | | 557 | | | 55.20 | | | 55.20 | |
| 100 | SENS65759471 | WATER | A | 10/09/2013 | | | 13861645 | | | 546 | | | 128.80 | | | 128.80 | |
| 100 | SENS65759471 | WATER | A | 07/09/2013 | | | 13854264 | | | 534 | | | 59.80 | | | 59.80 | |
| 100 | SENS65759471 | WATER | A | 04/05/2013 | | | 13846837 | | | 506 | | | 68.12 | | | 68.12 | |
| 100 | SENS65759471 | WATER | A | 01/14/2013 | | | 13839570 | | | 493 | | | 71.84 | | | 71.84 | |
| 100 | SENS65759471 | WATER | A | 10/10/2012 | | | 13832252 | | | 478 | | | 89.80 | | | 89.80 | |
| 100 | SENS65759471 | WATER | A | 07/11/2012 | | | 13824917 | | | 462 | | | 62.86 | | | 62.86 | |
| 100 | SENS65759471 | WATER | A | 04/06/2012 | | | 13817532 | | | 442 | | | 62.86 | | | 62.86 | |
| 100 | SENS65759471 | WATER | A | 01/11/2012 | | | 13810273 | | | 428 | | | 84.31 | | | 84.31 | |
| 100 | SENS65759471 | WATER | A | 10/12/2011 | | | 13802956 | | | 414 | | | 64.35 | | | 64.35 | |
| 100 | SENS65759471 | WATER | A | 07/06/2011 | | | 13795665 | | | 395 | | | 55.77 | | | 55.77 | |
| 100 | SENS65759471 | WATER | A | 04/11/2011 | | | 13788339 | | | 380 | | | 47.19 | | | 47.19 | |
| 100 | SENS65759471 | WATER | A | 01/07/2011 | | | 13781167 | | | 367 | | | 60.06 | | | 60.06 | |
| 100 | SENS65759471 | WATER | A | 10/13/2010 | | | 13773919 | | | 356 | | | 113.39 | | | 113.39 | |
| 100 | SENS65759471 | WATER | A | 07/09/2010 | | | 13766671 | | | 342 | | | 41.90 | | | 41.90 | |
| 100 | SENS65759471 | WATER | A | 04/08/2010 | | | 13759386 | | | 315 | | | 58.66 | | | 58.66 | |
| 100 | SENS65759471 | WATER | A | 01/15/2010 | | | 13752248 | | | 305 | | | 67.01 | | | 67.01 | |
| 100 | SENS65759471 | WATER | A | 10/09/2009 | | | 13745022 | | | 291 | | | 72.72 | | | 72.72 | |
| 100 | SENS65759471 | WATER | A | 06/30/2009 | | | 13737733 | | | 275 | | | 44.44 | | | 44.44 | |
| 100 | SENS65759471 | WATER | A | 04/15/2009 | | | 13730490 | | | 257 | | | 52.52 | | | 52.52 | |
| 100 | SENS65759471 | WATER | A | 01/15/2009 | | | 13723359 | | | 246 | | | 68.68 | | | 68.68 | |
| 100 | SENS65759471 | WATER | A | 10/14/2008 | | | 13716121 | | | 233 | | | 143.60 | | | 143.60 | |
| 100 | SENS65759471 | WATER | A | 07/11/2008 | | | 13708917 | | | 216 | | | | | | | |

AVG
10



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: December 7, 2020

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/5/20

Customer Name: Becky Carlson

Account: 081880

Service Address: 8 Anita St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on this appeal

The above recommendation is based upon the following findings:

1. Water was used and did enter the sewer system.
2. Per the Water & Sewer Adjustment Policy this does not meet criteria stipulated in section #1 that states "a customer's excess consumption must exceed 46 units and be greater than 100% of their normal average consumption".
3. The owner does not dispute the meter reading.
 - A. Total usage on disputed invoice 34
 - B. Average usage on previous 3 years 10
 - C. Estimated use over average 24

Value of 24 Units of Sewer at the current sewer rate of \$6.75=\$162.00.

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

12/7/2020

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Kimberly Nickerson
DATE: **November 10, 2020**
SUBJECT: City of Rochester
PROPERTY: **8 Anita St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, the owner stated she had above average consumption due to a faucet dripping.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 11-5-20

1. Date of Appeal: 11-5-2020
2. Property Owner's Name: Becky L Carlson Account #: 081880
3. Billing Address: 8 Anita St
Rochester Mt
03867
4. Service Location: Rochester Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-923-8732 Cell: _____
8. Email Address: beckyc818@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/4/20 to 9/17/20

10. Abatement is being requested for:

a. How many units of water _____ x 5.55 = \$ _____

b. How many units of sewer 24 x 6.75 = \$ 162.00

c. Water & Sewer Department Fees of: \$ _____

Total \$ 162.00

11. Explanation of Appeal Request:

My bill was three times as much as
several previous years for this billing
period.

I did find a drip from the basement
faucet that is rarely used. going unnoticed
for this reason.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

NO

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? yes

If yes, has the leak been repaired? yes

Who made the repair? down basement sink faucet was left

Has proof of the repair been attached to this appeal form? NO, self resolved - dripping

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes, my husband and I are both on SS.

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**



Accounts

Account: 081880

YEARLY PAY ARRANGEMENT VOIDED/CUSTOMER NEVER RETURNED SIGNED ORIGINAL
POOL CREDIT 05/25/2004 \$10.89
POOL ADJUSTMENT 6/8/04 3 UNITS 10.89
6/6/05 - POOL ADJUSTMENT 3 UNITS \$11.70
9/28/05 - SERVICE CALL - NON-PAYMENT - ROCKY PICKED UP CHECK
10/03/07- PAID PAYMENT ARRANGEMENT
3/13/08 - NEW PAYMENT ARRANGEMENT
6/30/08 - NEW PAYMENT ARRANGEMENT
02/23/09- VOIDED PAYMENT ARRANGEMENT
03/23/09- NEW PAYMENT ARRANGEMENT. \$106/MO. FOR 3 MONTHS BEGINNING 04/15/09
[2010-01-06 12:32:10 kathy]:HAD PAYMENT PLAN 12/31/09 FIRST PAY 1/8/10 THEN 3
X 143.00 PER MONTH UNTIL PAID
[2010-01-26 12:20:12 kathy]: FIRST PAYMENT WAS NOT PAID CALL BECKY 1/11/10 SHE
SAID SHE CAN MAKE IT 1/22/10 CALLED 1/25 LEFT MESSAGE TO CALL ME, CALLED 1/26
LEFT MESSAGE THAT SHE HAS NOT MADE ANY PAYMENTS ON THIS PLAN AND GIVING HER ONE
MORE DAY TO MAKE A PAYMENT OR WE WILL CANCEL AGGREEMET AND WHEN WE SHUT OFF HER
WATER SHE WILL HAVE TO PAY TOTAL OVERDUE BILL TO GET TURNED ON.
[2010-03-02 11:35:41 kathy]:MAKING PAYMENT ON ACCOUNT 3/5/10 PAID OFF PAYMENT
PLAN BUT OVERDUE FOR JAN.
[2010-04-01 10:30:24 kathy]: FIX OUTSIDE READER 4/13/10 1PM RICHARD WORKS
NIGHTS AND ONLY TIME TO GET IN
[2010-05-27 10:26:18 kathy]: POOL READ 20 UNITS \$119.00
[2010-10-01 11:39:58 kathy]: SERVICE CALL FOR NON-PAYMENT
[2011-01-11 10:36:02 kathy]: PAYMENT PLAN - 3 PMTS OF \$121.00 THE 22ND OF
JANUARY, FEBRUARY & MARCH NO PAYMENTS MADE! VOIDED PAYMENT PLAN
[2011-09-15 12:30:15 kathy]: SERIVE CALL FOR NON-PAYMENT 9/14/11
[2011-12-19 11:43:13 kathy]: WENT TO TURN OFF TODAY SAID SALVATION ARMY WILL
PAY BILL TOLD HER THEY WERE GOING TO PAY BY THE 9TH TODAY IS THE 19TH BECKY HAD
ARMY CALL THEY SAID THEY WERE LOOKING FOR A BILL SO THEY CAN PAY TOLD THEM WE
WILL SHUT OFF IF NOT PAID BY 23RD DEC. UP ON BOARD FOR 27TH
[2012-01-12 13:25:15 ann]: PAYMENT FINALLY RECEIVED 1/11/12
[2012-03-12 10:49:12 ann]: PROMISED TO PAY \$50.00 ON 3/30 AND BALANCE ON 4/22
-ON BOARD FOR SHUT OFF 4/3/12 IF NOT PAID
[2012-04-03 11:41:37 ann]: MADE THE \$50.00 PAYMENT - SHUT OFF MOVED TO 4/24
[2012-04-27 10:26:29 ann]: PAST DUE PAID
[2012-06-11 15:06:53 ann]: SHE LEFT MESSAGE THAT SHE WILL PAY PAST DUE
BALANCE ON 6/20/12
[2012-06-11 15:09:16 ann]: POOL CREDIT - 8 UNITS - \$48.88
[2012-06-25 10:28:22 ann]: ZEKE WENT TO SHUT BECAUSE SHE DIDN'T PAY WHEN
PROMISED - SHE SAID SHE WILL BE IN TODAY TO PAY - CHARGE HER SERVICE CALL
[2013-03-05 14:47:22 kathy]: NEW PAYMENT PLAN \$60.00 ON 3/20 AND MAKE NEW
PAYMENT PLAN WITH NEW BILLING
[2013-04-09 13:09:57 sjuneau]: NEW PAYMENT PLAN . \$60 ON 4/17. ON BOARD FOR
4/22. ***PAID***
[2013-06-11 15:00:53 ann]: POOL CREDIT - 12 UNITS - \$74.88
[2013-12-06 15:22:06 sjuneau]: WILL PAY \$100 THE 18TH, THEN \$100 1/18 WITH NEW
BILL
[2014-09-16 16:44:45 sjuneau]: METER NOT READING FROM THE TOUCHPAD - MADE
APPOINTMENT TO REPAIR FOR 9/22 - REPAIRED AND UPDATED READING IN BILL RUN
[2015-05-29 16:32:59 sjuneau]: PAYMENT ARRANGEMENT OF \$45 6/5, \$50 6/19 &
BALANCE 7/3 - ON BOARD
[2015-06-23 14:05:29 karenb]: POOL CREDIT - 7 UNITS = \$43.68
[2015-06-24 08:07:28 karenb]: BECKY WILL BE IN TO MAKE \$50 PAYMENT TODAY.
BALANCE 7/3 ON BOARD**PAID**
[2015-09-11 08:27:12 karenb]: S/C FOR NON-PAYMENT 9/10/15
[2015-09-17 11:46:25 karenb]: OWNER CAME IN AND RECEIVED NOTICE FROM BANK THAT
CHECK BOUNCED. PAYING THE \$54 AND \$25 NSF FEE

[2015-10-16 11:29:05 karenb]: GAVE TRANSFER REQUEST TO TAX OFFICE. \$79 PAYMENT ON 9/17/15 WAS APPLIED TO CURRENT BILL INSTEAD OF BILL NO#13910165. TOOK OFF SHUT OFF LIST.

[2015-12-03 15:19:56 karenb]: \$50 12/3 AND HALF \$60 END OF DECEMBER AND BALANCE END OF JANUARY

[2016-04-28 11:24:15 sjuneau]: CHJECK FOR MARCH BILL RETURNED FOR NSF.

[2016-12-02 15:42:25 karenb]:\$50 12/2 AND THEN \$50/MONTH

[2019-09-04 15:46:18 michele]: BALANCE 9/5

[2019-09-05 09:38:45 karenb]:SERVICE CALL FOR NON PAYMENT 9/4/19. TECH WENT OUT AND HOMEOWNER CALLED AND MADE ARRANGEMENT

[2020-10-22 14:14:42 michele.grant]: BECKY (OWNER) CALLED, SEPT. BILL IS VERY HIGH. SHE DID FIND A DRIP & FIXED THIS, EMAILED HER AN APPEAL FOR

[2020-11-05 14:28:09 kimberly.nickerson]: RECEIVED UAB APPEAL FOR DECEMBER

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

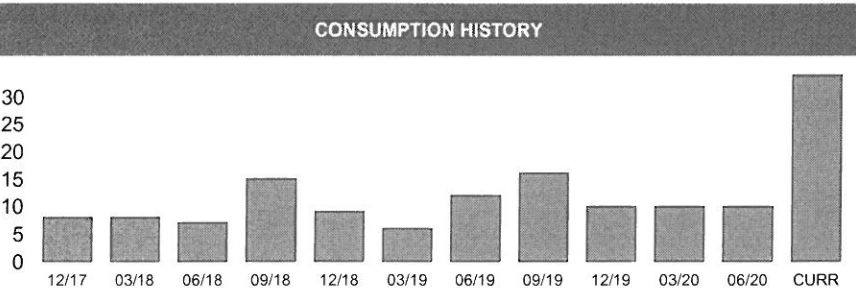
| CUSTOMER NAME | SERVICE LOCATION |
|-----------------------------|------------------|
| CARLSON RICHARD E & BECKY L | 8 ANITA ST |

| BILL NUMBER | BILL DATE | ACCOUNT # | DUE DATE |
|-------------|------------|-----------|------------|
| 14071316 | 09/24/2020 | 081880 | 10/27/2020 |

| CHARGE DESCRIPTION | READ CODE | PREVIOUS READ DATE | CURRENT READ DATE | PREVIOUS READING | CURRENT READING | USAGE | CHARGE AMOUNT |
|--------------------|-----------|--------------------|-------------------|------------------|-----------------|-------|---------------|
| RES WATER | A | 06/04/2020 | 09/17/2020 | 587 | 621 | 34 | \$188.70 |
| RES SEWER | | 06/04/2020 | 09/17/2020 | | | | \$229.50 |

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



| READ CODE | Description | Amount |
|-------------------------|------------------------|-----------------|
| | Total Current Billing | \$418.20 |
| A = Actual | Previous Balance | \$116.00 |
| E = Estimate | Adjustments | \$0.00 |
| F = Final | Less Payments Received | \$140.00 |
| Total Amount Due | | \$395.41 |

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.55 PER UNIT, MIN. \$21.09. SEWER \$6.75 PER UNIT, MIN. \$32.28
MASTERCARD, DISCOVER & AMX PYMTS IN TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

| | |
|-------------------|---------------|
| Account Number: | 081880 |
| Bill Number: | 14071316 |
| Pay By: | 10/27/2020 |
| Total Due: | 395.41 |

Service Location
8 ANITA ST

CARLSON RICHARD E & BECKY L
8 ANITA ST
ROCHESTER, NH 03867-3303

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



24 x 6.75 = 162.00



11/05/2020 14:20
kimberly.nickerson

CITY OF ROCHESTER
WUB Consumption History Report

Account Number
Service

1
P
|ubcnsing

34-10 = 24

| Account Number | Customer # Name | Parcel | Bill # | Curr Read | Location Usage | Repl Usage | Charge Amt | Billed Amt | Status |
|----------------|----------------------------------|--------------|----------|-----------|----------------|------------|------------|------------|--------|
| 081880 | 7500 CARLSON RICHARD E & BECKY L | 013400740000 | | | 8 ANITA ST | | | | Active |
| 100 | SENS69993053 | A | 14071316 | 621 | 34 | 0 | 188.70 | 418.20 | |
| 100 | SENS69993053 | A | 14063420 | 587 | 10 | 0 | 55.50 | 123.00 | |
| 100 | SENS69993053 | A | 14055521 | 577 | 10 | 0 | 55.50 | 123.00 | |
| 100 | SENS69993053 | A | 14047727 | 567 | 10 | 0 | 55.50 | 123.00 | |
| 100 | SENS69993053 | A | 14039883 | 557 | 16 | 0 | 88.80 | 226.80 | |
| 100 | SENS69993053 | A | 14032041 | 541 | 12 | 0 | 66.60 | 147.60 | |
| 100 | SENS69993053 | A | 14024238 | 529 | 6 | 0 | 33.30 | 73.80 | |
| 100 | SENS69993053 | A | 14016489 | 523 | 9 | 0 | 49.95 | 110.70 | |
| 100 | SENS69993053 | A | 14008707 | 514 | 15 | 0 | 83.25 | 184.50 | |
| 100 | SENS69993053 | A | 14000891 | 499 | 7 | 0 | 38.85 | 86.10 | |
| 100 | SENS69993053 | A | 13993097 | 492 | 8 | 0 | 43.09 | 95.93 | |
| 100 | SENS69993053 | A | 13985468 | 484 | 8 | 0 | 42.32 | 94.48 | |
| 100 | SENS69993053 | A | 13977815 | 476 | 13 | 0 | 68.77 | 153.53 | |
| 100 | SENS69993053 | A | 13970140 | 463 | 13 | 0 | 68.77 | 153.53 | |
| 100 | SENS69993053 | A | 13962496 | 450 | 8 | 0 | 42.32 | 94.48 | |
| 100 | SENS69993053 | A | 13955010 | 442 | 6 | 0 | 29.03 | 66.57 | |
| 100 | SENS69993053 | A | 13947468 | 436 | 14 | 0 | 67.34 | 154.70 | |
| 100 | SENS69993053 | A | 13939956 | 422 | 10 | 0 | 48.10 | 110.50 | |
| 100 | SENS69993053 | A | 13932413 | 412 | 6 | 0 | 28.86 | 66.30 | |
| 100 | SENS69993053 | A | 13925038 | 406 | 10 | 0 | 47.68 | 110.08 | |
| 100 | SENS69993053 | A | 13917602 | 396 | 16 | 0 | 74.72 | 204.56 | |
| 100 | SENS69993053 | A | 13910165 | 380 | 9 | 0 | 42.03 | 98.19 | |
| 100 | SENS69993053 | A | 13902696 | 371 | 10 | 0 | 46.70 | 109.10 | |
| 100 | SENS69993053 | A | 13895344 | 361 | 8 | 0 | 37.36 | 87.28 | |
| 100 | SENS69993053 | A | 13887943 | 353 | 14 | 0 | 65.38 | 152.74 | |
| 100 | SENS69993053 | A | 13880524 | 339 | 17 | 0 | 79.39 | 185.47 | |
| 100 | SENS69993053 | E | 13873116 | 322 | 10 | 0 | 46.08 | 108.48 | |
| 100 | SENS69993053 | A | 13865826 | 312 | 12 | 0 | 55.20 | 130.08 | |
| 100 | SENS69993053 | A | 13858438 | 300 | 24 | 0 | 110.40 | 260.16 | |
| 100 | SENS69993053 | A | 13851067 | 276 | 23 | 0 | 105.80 | 249.32 | |
| 100 | SENS69993053 | A | 13843693 | 253 | 11 | 0 | 50.60 | 119.24 | |
| 100 | SENS69993053 | A | 13836405 | 242 | 13 | 0 | 58.54 | 138.17 | |
| 100 | SENS69993053 | A | 13829104 | 229 | 21 | 0 | 94.29 | 252.60 | |
| 100 | SENS69993053 | A | 13821747 | 208 | 10 | 0 | 44.90 | 106.00 | |
| 100 | SENS69993053 | A | 13814379 | 198 | 10 | 0 | 44.90 | 106.00 | |
| 100 | SENS69993053 | A | 13807157 | 188 | 9 | 0 | 40.41 | 95.40 | |
| 100 | SENS69993053 | A | 13799833 | 179 | 13 | 0 | 56.95 | 125.24 | |
| 100 | SENS69993053 | A | 13792551 | 166 | 14 | 0 | 60.06 | 143.36 | |
| 100 | SENS69993053 | A | 13785238 | 152 | 12 | 0 | 51.48 | 122.88 | |
| 100 | SENS69993053 | A | 13778063 | 140 | 14 | 0 | 76.77 | 183.87 | |
| 100 | SENS69993053 | A | 13770810 | 126 | 18 | 0 | 92.18 | 223.08 | |
| 100 | SENS69993053 | E | 13763493 | 108 | 22 | 0 | 75.42 | 182.52 | |
| 100 | SENS69993053 | A | 13756333 | 86 | 18 | 0 | 46.09 | 111.54 | |
| 100 | SENS69993053 | A | 13749160 | 68 | 11 | 0 | 149.28 | 358.88 | |
| 100 | SENS69993053 | A | 13741875 | 57 | 36 | 0 | 56.56 | 133.70 | |
| 100 | SENS69993053 | A | 13734582 | 21 | 14 | 0 | 48.48 | 114.60 | |
| 100 | SENS69993053 | A | 13727386 | 7 | 5 | 0 | .00 | .00 | |
| 100 | NEPT31248672 | I | 13720233 | 1,452 | 5 | 0 | 56.56 | 133.70 | |
| 100 | NEPT31248672 | A | 13713007 | 1,447 | 14 | 0 | 118.27 | 281.14 | |
| 100 | NEPT31248672 | A | 13705733 | 1,433 | 30 | 0 | 61.71 | 149.60 | |

AVG 10



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: December 7, 2020
To: Utility Advisory Board
From: Lisa J. Clark, Utility Billing Office Supervisor
Re: Water/Sewer Billing Appeal Application Dated: 11/30/20
Customer Name: Chad Tallaferro Account # 181220
Service Address: 8 Abbott St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations:

I recommend an abatement of 12 units of sewer only on the October 2020 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water did not enter the sewer system.

| | |
|---|-----------|
| A. Total usage on disputed invoice | 38 |
| B. Average usage on previous 3 years is | <u>26</u> |
| C. Estimated use over average | 12 |

Value of 12 Units of Sewer at the current sewer rate of \$6.75 = \$81.00.
Total abatement recommended \$81.00 plus accrued interest.

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

12/7/2020

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: December 1, 2020
SUBJECT: City of Rochester
PROPERTY: **8 Abbott St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, the owner stated when he was away an end cap in basement failed and it went unnoticed for a week.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/30/20

1. Date of Appeal: 11-29-2020
2. Property Owner's Name: Chad Tellaferro Account #: 18120
3. Billing Address: 8 Abbott Street
Rochester N.H. 03868
4. Service Location: Same Zip Code _____
5. Owners Representative: Self
6. Owners Representative's Signature: Chad Tellaferro
7. Phone #: _____ Cell: 603-978-8850
8. Email Address: trident72.ct@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6-30-2020 to 9-30-2020

10. An abatement is being requested for:

a. How many units of water _____ x 5.55 = \$ _____

b. How many units of sewer 12 x 6.75 = \$ 81.00

c. Water & Sewer Department Fees of: \$ _____

Total \$ 81.00

11. Explanation of Appeal Request:

I was away in New York and an end cap failed in the basement. It went unnoticed for a week, I will certainly pay for the water. The sewer portion of the bill should be forgiven as the water never entered the sewer. Thank you for your consideration of this matter.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes

Who made the repair? Myself

Has proof of the repair been attached to this appeal form? The end cap was plastic and it was replaced with a brass piece

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 181220

07/24/07- CHAD CALLED AND SAID HE WOULD BE IN TODAY TO PAY SHUTOFF NOTICE OF \$316.54
 OFF/ON FOR NON PAYMENT 10/29/09- CHARGED TURN PAST DUE ON 10/22/10
 [2010-10-12 13:39:19 ann]: CAME IN AND PAID \$200.00 AND WILL PAY BALANCE OF 150.00 1/20 WITH NEW PAYMENT PLAN AND NEW BILLING
 [2010-11-04 11:29:49 kathy]: SERVICE CALL FOR NON-PAYMENT 11/03/10
 [2011-12-28 12:51:48 kathy]: MADE PAYMENT PLAN IN WRITING TODAY 100.00 12/30 & BOARD**COMING IN TODAY 8/6 PM TO PAY BANANCE OF \$130.00
 [2012-07-05 13:11:40 kathy]: MADE PAYMENT PLAN \$150.00 7/6 THEN BALANCE 8/3 ON BALANCE AND NEW
 [2012-11-06 15:20:04 kathy]: MADE PAYMENT PLAN WITH OLD BALANCE AND NEW BALANCE, NOV, DEC, & JAN
 [2012-11-19 16:01:03 ann]: HE MADE NOVEMBER PAYMENT BUT FORGOT SIGNED AGREEMENT - HE WILL BRING IN WHEN HE MAKES THE DECEMBER PAYMENT***PAID***
 [2013-04-11 12:52:09 sjuneau]: TURNED OFF/ON FOR NON-PAYMENT 4/10/13
 [2013-09-05 14:29:28 ann]: NEW PAYMENT PLAN - \$175.00 DUE ON THE 13TH OF SEPTEMBER, OCTOBER AND NOVEMBER 2013
 [2015-01-05 16:20:52 sjuneau]: JANUARY BILL ESTIMATED DUE TO SNOW.
 [2015-04-07 08:07:57 karenb]: FULL PAYMENT 4/10
 [2015-10-05 08:52:41 karenb]: WILL PAY BALANCE 10/5
 [2015-12-23 11:23:12 karenb]: PROMISE TO PAY 1/8TH. TOLD HIM FROM NOW ON WE NEED TO COLLECT HALF BY SHUT OFF DAY
 [2016-07-05 10:44:38 sjuneau]: PROMISED TO PAY 7/7 - ON BOARD***PAID***
 [2016-10-03 09:07:34 karenb]: PROMISED TO PAY 10/7. ON BOARD.***PAID***
 [2017-01-10 09:53:44 sjuneau]: TURNED OFF FOR NONPAYMENT 1/9/17
 [2017-01-10 14:23:28 karenb]: HOMEOWNER CALLED REGARDING TAG FOR SHUT OFF. HE BE CHARGED THE \$30 SERVICE FEE. HE IS PAYING 1/13 WITH A NEW SHUT OFF DATE OF 1/17TH. TOLD HIM THAT IF PAYMENT IS NOT RECEIVED WE WILL MAKE SURE SHUT OFF IS WORKING AND TURNED OFF ON TUESDAY. TECHNICIAN FEELS CONFIDENT THAT IT WAS TURNED OFF; MAKING APPOINTMENT FOR TECHNICIAN TO CHECK ROD.
 [2017-01-12 13:37:18 karenb]: TECHNICIAN CHECKED ROD TODAY; TURNS PROPERLY. TECHNICIAN JQ SUGGESTS SENDING TWO TECHS IF ON SHUT OFF AGAIN TO DETERMINE CUSTOMER OPERATION OF VALVE.
 [2017-03-31 15:56:30 karenb]:WILL BE IN 4/7 TO PAY. ON BOARD.
 [2018-01-05 16:31:00 karenb]:BALANCE 1/8
 [2018-03-30 12:42:01 karenb]:BALANCE 4/6. ON BOARD.
 [2018-10-05 14:52:27 karenb]:BALANCE 10/9. ON BOARD.
 [2019-07-03 15:57:05 karenb]:BALANCE 7/5
 [2020-04-02 10:36:06 michele.grant]: OWNER CALLED TODAY, WILL PAY FULL BAL. 4/23/20. ON BOARD
 [2020-11-03 14:49:14 kimberly.nickerson]: SENT UAB APPEAL
 [2020-12-01 11:26:56 michele.grant]: REC'D. UAB APPEAL YESTERDAY FOR DEC. MTG.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

| CUSTOMER NAME | SERVICE LOCATION |
|---------------|------------------|
|---------------|------------------|

TALIAFERRO CHAD T

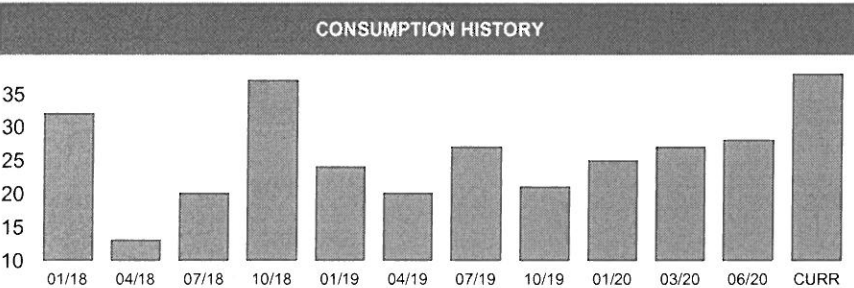
8 ABBOTT ST

| BILL NUMBER | BILL DATE | ACCOUNT # | DUE DATE |
|-------------|------------|-----------|------------|
| 14077663 | 10/28/2020 | 181220 | 11/30/2020 |

| CHARGE DESCRIPTION | READ CODE | PREVIOUS READ DATE | CURRENT READ DATE | PREVIOUS READING | CURRENT READING | USAGE | CHARGE AMOUNT |
|--------------------|-----------|--------------------|-------------------|------------------|-----------------|-------|---------------|
| RES WATER | A | 06/30/2020 | 09/30/2020 | 573 | 611 | 38 | \$210.90 |
| RES SEWER | | 06/30/2020 | 09/30/2020 | | | | \$256.50 |

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



| READ CODE | Description | Amount |
|--------------|-------------------------|----------------|
| | Total Current Billing | \$467.40 |
| A = Actual | Previous Balance | \$342.05 |
| E = Estimate | Adjustments | \$0.00 |
| F = Final | Less Payments Received | \$727.15 |
| | Total Amount Due | \$81.14 |

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.55 UNIT, MINIMUM \$21.09; SEWER \$6.75 UNIT, MINIMUM \$32.28
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

TALIAFERRO CHAD T
8 ABBOTT ST
ROCHESTER, NH 03868-8417

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

| | |
|-------------------|--------------|
| Account Number: | 181220 |
| Bill Number: | 14077663 |
| Pay By: | 11/30/2020 |
| Total Due: | 81.14 |

Service Location
8 ABBOTT ST

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester





| Account Number | Service | Customer # Name | Mfr Meter Number | Parcel | Cd | Read Date | Time | By | Bill # | Curr | Read | Location | Usage | Repl | Usage | Charge | Amt | Billed | Amt | Status |
|----------------|---------|-----------------|------------------|--------|--------------|------------|------|----|----------|------|-------|----------|--------|------|-------|--------|--------|--------|--------|--------|
| 181220 | | 31222 | TALIAFERRO | CHAD T | 010300820000 | | | | | | | 8 | ABBOTT | ST | | | | | | Active |
| 100 | 1 | RES | SENS72917378 | | A | 09/30/2020 | | | 14077663 | | 611 | 38 | | | 0 | | 210.90 | | 467.40 | |
| 100 | 1 | RES | SENS72917378 | | A | 06/30/2020 | | | 14067085 | | 573 | 28 | | | 0 | | 155.40 | | 344.40 | |
| 100 | 1 | RES | SENS72917378 | | A | 03/30/2020 | | | 14059131 | | 545 | 27 | | | 0 | | 149.85 | | 332.10 | |
| 100 | 1 | RES | SENS72917378 | | A | 01/02/2020 | | | 14051378 | | 518 | 25 | | | 0 | | 138.75 | | 307.50 | |
| 100 | 1 | RES | SENS72917378 | | A | 10/08/2019 | | | 14043498 | | 493 | 21 | | | 0 | | 116.55 | | 258.30 | |
| 100 | 1 | RES | SENS72917378 | | A | 07/23/2019 | | | 14035670 | | 472 | 27 | | | 0 | | 149.85 | | 332.10 | |
| 100 | 1 | RES | SENS72917378 | | A | 04/12/2019 | | | 14027829 | | 445 | 20 | | | 0 | | 111.00 | | 246.00 | |
| 100 | 1 | RES | SENS72917378 | | A | 01/17/2019 | | | 14020095 | | 425 | 24 | | | 0 | | 133.20 | | 295.20 | |
| 100 | 1 | RES | SENS72917378 | | A | 10/10/2018 | | | 14012300 | | 401 | 37 | | | 0 | | 205.35 | | 455.10 | |
| 100 | 1 | RES | SENS72917378 | | A | 07/09/2018 | | | 14004513 | | 364 | 30 | | | 0 | | 111.00 | | 246.00 | |
| 100 | 1 | RES | SENS72917378 | | A | 04/06/2018 | | | 13996687 | | 344 | 13 | | | 0 | | 71.06 | | 157.85 | |
| 100 | 1 | RES | SENS72917378 | | A | 01/01/2018 | | | 13989053 | | 331 | 32 | | | 0 | | 169.28 | | 377.92 | |
| 100 | 1 | RES | SENS72917378 | | A | 10/04/2017 | | | 13981397 | | 299 | 43 | | | 0 | | 227.47 | | 507.83 | |
| 100 | 1 | RES | SENS72917378 | | A | 07/05/2017 | | | 13973747 | | 256 | 26 | | | 0 | | 137.54 | | 307.06 | |
| 100 | 1 | RES | SENS72917378 | | A | 04/03/2017 | | | 13966068 | | 230 | 15 | | | 0 | | 100.02 | | 257.04 | |
| 100 | 1 | RES | SENS72917378 | | A | 01/06/2017 | | | 13958557 | | 195 | 18 | | | 0 | | 86.58 | | 198.90 | |
| 100 | 1 | RES | SENS72917378 | | A | 10/06/2016 | | | 13951039 | | 177 | 15 | | | 0 | | 72.15 | | 165.75 | |
| 100 | 1 | RES | SENS72917378 | | A | 07/07/2016 | | | 13943502 | | 162 | 17 | | | 0 | | 81.77 | | 187.85 | |
| 100 | 1 | RES | SENS72917378 | | A | 04/13/2016 | | | 13935932 | | 145 | 15 | | | 0 | | 72.15 | | 165.75 | |
| 100 | 1 | RES | SENS72917378 | | A | 01/11/2016 | | | 13928524 | | 130 | 21 | | | 0 | | 94.13 | | 229.17 | |
| 100 | 1 | RES | SENS72917378 | | A | 10/02/2015 | | | 13921135 | | 109 | 16 | | | 0 | | 78.72 | | 174.56 | |
| 100 | 1 | RES | SENS72917378 | | A | 07/07/2015 | | | 13913692 | | 93 | 14 | | | 0 | | 65.38 | | 152.74 | |
| 100 | 1 | RES | SENS72917378 | | E | 04/02/2015 | | | 13906186 | | 79 | 26 | | | 0 | | 121.42 | | 283.66 | |
| 100 | 1 | RES | SENS72917378 | | A | 10/05/2014 | | | 13898838 | | 58 | 25 | | | 0 | | 116.75 | | 272.75 | |
| 100 | 1 | RES | SENS72917378 | | A | 10/06/2014 | | | 13891440 | | 23 | 4 | | | 0 | | 126.09 | | 294.57 | |
| 100 | 1 | RES | SENS72917378 | | A | 07/03/2014 | | | 13884019 | | 0 | 23 | | | 0 | | 00.00 | | 00.00 | |
| 100 | 1 | RES | NEPT31419059 | | I | 06/16/2014 | | | 13876576 | | 2,308 | 25 | | | 0 | | 115.69 | | 271.69 | |
| 100 | 1 | RES | NEPT31419059 | | E | 04/03/2014 | | | 13869285 | | 2,260 | 25 | | | 0 | | 115.00 | | 271.00 | |
| 100 | 1 | RES | NEPT31419059 | | E | 01/08/2014 | | | 13861941 | | 2,235 | 16 | | | 0 | | 73.60 | | 173.44 | |
| 100 | 1 | RES | NEPT31419059 | | A | 10/16/2013 | | | 13854562 | | 2,129 | 48 | | | 0 | | 220.80 | | 520.32 | |
| 100 | 1 | RES | NEPT31419059 | | A | 07/16/2013 | | | 13854562 | | 2,171 | 48 | | | 0 | | 96.60 | | 287.64 | |
| 100 | 1 | RES | NEPT31419059 | | A | 04/04/2013 | | | 13847133 | | 2,150 | 21 | | | 0 | | 72.67 | | 171.40 | |
| 100 | 1 | RES | NEPT31419059 | | A | 01/09/2013 | | | 13839871 | | 2,134 | 16 | | | 0 | | 161.64 | | 381.60 | |
| 100 | 1 | RES | NEPT31419059 | | A | 10/17/2012 | | | 13825511 | | 2,098 | 36 | | | 0 | | 197.56 | | 466.40 | |
| 100 | 1 | RES | NEPT31419059 | | A | 07/17/2012 | | | 13825215 | | 2,054 | 26 | | | 0 | | 116.74 | | 275.60 | |
| 100 | 1 | RES | NEPT31419059 | | A | 04/13/2012 | | | 13817830 | | 2,028 | 26 | | | 0 | | 80.82 | | 190.80 | |
| 100 | 1 | RES | NEPT31419059 | | A | 01/19/2012 | | | 13810572 | | 2,010 | 18 | | | 0 | | 151.34 | | 358.03 | |
| 100 | 1 | RES | NEPT31419059 | | E | 04/05/2011 | | | 13795965 | | 1,976 | 11 | | | 0 | | 47.19 | | 112.64 | |
| 100 | 1 | RES | NEPT31419059 | | E | 07/13/2011 | | | 13788639 | | 1,965 | 25 | | | 0 | | 107.25 | | 256.00 | |
| 100 | 1 | RES | NEPT31419059 | | E | 10/21/2011 | | | 13781464 | | 1,940 | 24 | | | 0 | | 102.96 | | 275.76 | |
| 100 | 1 | RES | NEPT31419059 | | A | 10/18/2010 | | | 13774216 | | 1,916 | 21 | | | 0 | | 90.09 | | 215.04 | |
| 100 | 1 | RES | NEPT31419059 | | A | 07/16/2010 | | | 13769665 | | 1,895 | 31 | | | 0 | | 130.42 | | 314.87 | |
| 100 | 1 | RES | NEPT31419059 | | A | 04/13/2010 | | | 13759684 | | 1,864 | 22 | | | 0 | | 92.18 | | 223.08 | |
| 100 | 1 | RES | NEPT31419059 | | A | 01/07/2010 | | | 13752546 | | 1,842 | 20 | | | 0 | | 83.80 | | 262.80 | |
| 100 | 1 | RES | NEPT31419059 | | A | 10/14/2009 | | | 13745318 | | 1,822 | 24 | | | 0 | | 100.56 | | 243.36 | |
| 100 | 1 | RES | NEPT31419059 | | A | 07/02/2009 | | | 13738032 | | 1,798 | 18 | | | 0 | | 72.78 | | 172.14 | |
| 100 | 1 | RES | NEPT31419059 | | A | 04/06/2009 | | | 13730790 | | 1,780 | 16 | | | 0 | | 64.64 | | 152.80 | |
| 100 | 1 | RES | NEPT31419059 | | A | 10/07/2008 | | | 13723658 | | 1,747 | 17 | | | 0 | | 68.68 | | 162.35 | |
| 100 | 1 | RES | NEPT31419059 | | A | 10/07/2008 | | | 13716420 | | 1,747 | 19 | | | 0 | | 76.76 | | 181.45 | |
| 100 | 1 | RES | NEPT31419059 | | A | 07/08/2008 | | | 13709215 | | 1,728 | 25 | | | 0 | | 91.64 | | 221.63 | |

Handwritten notes in blue ink: "CMTS 26" (circled), "317", "317", "317", and "26" (circled).



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: December 7, 2020
 To: Utility Advisory Board
 From: Lisa J. Clark, Utility Billing Office Supervisor
 Re: Water/Sewer Billing Appeal Application Dated: 11/19/2020

Customer Name: Andrew & Julie Britton Account # 171460
 Service Address: 14 Vinewood Ln.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend an abatement of 39 units of water and 39 units of sewer on the October 2020 invoiced amount. This is an exception to normal policies. The City is responsible to restore properties to pre-project condition when working on private property.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water did not enter the sewer system.

| | |
|---|-----------|
| A. Total usage on disputed invoice | 59 |
| B. Average usage on previous 3 years is | <u>20</u> |
| C. Estimated use over average | 39 |

Value of 39 Units of Water at the current water rate of \$5.55=\$216.45
 Value of 39 Units of Sewer at the current sewer rate of \$6.75 = \$263.25
 Total abatement recommended \$479.70 plus accrued interest.

Lisa J. Clark

 Lisa J. Clark, Utility Billing Supervisor

12/7/2020

 Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: December 1, 2020
SUBJECT: City of Rochester
PROPERTY: **14 Vinewood Lane**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owners stated that they had above average consumption due to lawn repairs that needed to be done due to sewer tie in as part of the Colonial Pines project.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/19/20

1. Date of Appeal: 11/12/2020
2. Property Owner's Name: Andrew + Julie Britton Account #: 171460
3. Billing Address: 14 Vine wood Ln
Rochester NH
4. Service Location: s/a Zip Code 03867
5. Owners Representative: Julie Britton
6. Owners Representative's Signature: Julie Britton
7. Phone #: 603-767-8311 or 781-250-9074 Cell: _____
8. Email Address: Julieannebritton@gmail.com ~ AMBritton24@aol.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/10/20 to 10/22/2020

10. Abatement is being requested for:

- | | | | |
|--------------------------------------|-----------|------------|---------------|
| a. How many units of water | <u>39</u> | x 5.55= \$ | <u>216.45</u> |
| b. How many units of sewer | <u>39</u> | x 6.75= \$ | <u>263.25</u> |
| C. Water & Sewer Department Fees of: | | \$ | <u>479.70</u> |
| | Total | \$ | <u>479.70</u> |

11. Explanation of Appeal Request:

We were part of the Colonial Pines
sewer tie-in & drainage projects.
We were tied in in July & had
our front lawn re-seeded also.
We had to water where lawn
was hydroseeded. The abatement
request is based on our previous
usage - as provided by Rochester
water & sewer dept.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 171460

[2013-07-18 15:24:17 kathy]: TURNED OFF FOR NON-PAYMENT 7/17/13

[2013-07-29 08:05:13 ann]: PAYMENT RECEIVED - WATER TURNED ON

[2016-10-19 12:04:20 sjuneau]: 87 UNITS ON OCTOBER BILL - SENT HIGH USAGE LETTER

[2020-07-10 15:12:56 michele.grant]: FINAL BILL PROCESSED, WATER ONLY, COL. PINES PROJECT

[2020-11-10 11:26:00 kimberly.nickerson]: SENT APPEAL PAPERWORK WILL BE PAYING ONLY DIFFERENCE ON BILL PENDING ABATEMENT

[2020-12-01 11:52:05 michele.grant]: REC'D. UAB APPEAL ON 11/19/20, THIS IS FOR DEC. MEETING.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

| CUSTOMER NAME | SERVICE LOCATION |
|---------------|------------------|
|---------------|------------------|

BRITTON ANDREW M & JULIE A

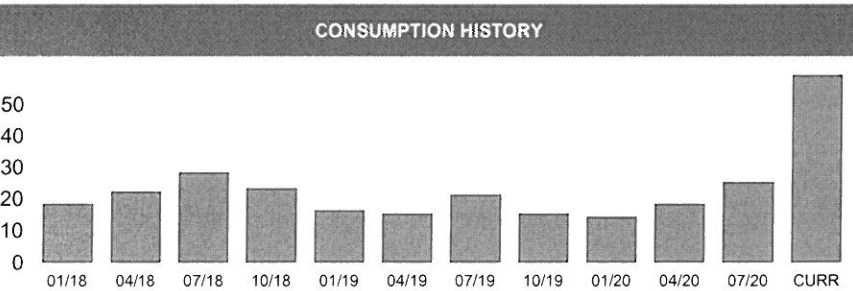
14 VINEWOOD LN

| BILL NUMBER | BILL DATE | ACCOUNT # | DUE DATE |
|-------------|------------|-----------|------------|
| 14077337 | 10/28/2020 | 171460 | 11/30/2020 |

| CHARGE DESCRIPTION | READ CODE | PREVIOUS READ DATE | CURRENT READ DATE | PREVIOUS READING | CURRENT READING | USAGE | CHARGE AMOUNT |
|--------------------|-----------|--------------------|-------------------|------------------|-----------------|-------|---------------|
| RES WATER | A | 07/10/2020 | 10/22/2020 | 636 | 695 | 59 | \$327.45 |
| RES SEWER | | 07/10/2020 | 10/22/2020 | | | | \$398.25 |
| HOMEOWNER | | | 09/17/2020 | | | | \$262.65 |

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



| READ CODE | Description | Amount |
|-------------------------|------------------------|-----------------|
| | Total Current Billing | \$988.35 |
| A = Actual | Previous Balance | \$138.75 |
| E = Estimate | Adjustments | \$0.00 |
| F = Final | Less Payments Received | \$647.40 |
| Total Amount Due | | \$479.92 |

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.55 UNIT, MINIMUM \$21.09; SEWER \$6.75 UNIT, MINIMUM \$32.28
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

BRITTON ANDREW M & JULIE A
14 VINEWOOD LN
ROCHESTER, NH 03867-5443

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

| | |
|-------------------|---------------|
| Account Number: | 171460 |
| Bill Number: | 14077337 |
| Pay By: | 11/30/2020 |
| Total Due: | 479.92 |

Service Location
14 VINEWOOD LN

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



11/10/2020 11:26
kimberly.nickerson

CITY OF ROCHESTER
UB Consumption History Report

IP 1
|ubcnsing



59-20=39
39 x 5.85 = \$216.45
39 x 6.75 = \$263.25
Total = \$479.70

| Account Number | Customer # Name | Mfr Meter Number | Parcel | Bill # | Curr | Read | Location | Usage | Repl | Usage | Charge | Amt | Billed | Status |
|----------------|-----------------|----------------------------|--------------|------------|------|------|----------------|-------|------|-------|--------|-----|--------|--------|
| 171460 | 8045 | BRITTON ANDREW M & JULIE A | 014000220000 | | | | 14 VINEWOOD LN | | | | | | | Active |
| 100 | SENS76167125 | WATER | A | 10/22/2020 | | | 59 | | | | 327.45 | | 988.35 | |
| 100 | SENS76167125 | WATER | F | 07/10/2020 | | | 25 | | | | 138.75 | | 138.75 | |
| 100 | SENS76167125 | WATER | A | 04/14/2020 | | | 18 | | | | 99.90 | | 99.90 | |
| 100 | SENS76167125 | WATER | A | 01/16/2020 | | | 14 | | | | 77.70 | | 77.70 | |
| 100 | SENS76167125 | WATER | A | 10/09/2019 | | | 15 | | | | 83.25 | | 83.25 | |
| 100 | SENS76167125 | WATER | A | 07/15/2019 | | | 21 | | | | 116.55 | | 116.55 | |
| 100 | SENS76167125 | WATER | A | 04/09/2019 | | | 15 | | | | 83.25 | | 83.25 | |
| 100 | SENS76167125 | WATER | A | 01/16/2019 | | | 16 | | | | 88.80 | | 88.80 | |
| 100 | SENS76167125 | WATER | A | 10/15/2018 | | | 23 | | | | 127.65 | | 127.65 | |
| 100 | SENS76167125 | WATER | A | 07/11/2018 | | | 28 | | | | 155.40 | | 155.40 | |
| 100 | SENS76167125 | WATER | A | 04/09/2018 | | | 22 | | | | 120.66 | | 120.66 | |
| 100 | SENS76167125 | WATER | A | 01/09/2018 | | | 18 | | | | 95.22 | | 95.22 | |
| 100 | SENS76167125 | WATER | A | 10/16/2017 | | | 23 | | | | 121.67 | | 121.67 | |
| 100 | SENS76167125 | WATER | A | 07/12/2017 | | | 21 | | | | 111.09 | | 111.09 | |
| 100 | SENS76167125 | WATER | A | 04/11/2017 | | | 26 | | | | 137.54 | | 137.54 | |
| 100 | SENS76167125 | WATER | A | 01/09/2017 | | | 22 | | | | 110.61 | | 110.61 | |
| 100 | SENS76167125 | WATER | A | 10/14/2016 | | | 87 | | | | 418.47 | | 418.47 | |
| 100 | SENS76167125 | WATER | A | 04/08/2016 | | | 49 | | | | 235.69 | | 235.69 | |
| 100 | SENS76167125 | WATER | A | 01/15/2016 | | | 19 | | | | 91.39 | | 91.39 | |
| 100 | SENS76167125 | WATER | A | 10/06/2015 | | | 24 | | | | 115.44 | | 115.44 | |
| 100 | SENS76167125 | WATER | A | 07/20/2015 | | | 19 | | | | 88.94 | | 88.94 | |
| 100 | SENS76167125 | WATER | A | 04/13/2015 | | | 30 | | | | 140.10 | | 140.10 | |
| 100 | SENS76167125 | WATER | A | 01/14/2015 | | | 23 | | | | 107.41 | | 107.41 | |
| 100 | SENS76167125 | WATER | A | 10/15/2014 | | | 23 | | | | 107.41 | | 107.41 | |
| 100 | SENS76167125 | WATER | A | 07/09/2014 | | | 22 | | | | 102.74 | | 102.74 | |
| 100 | SENS76167125 | WATER | A | 04/09/2014 | | | 11 | | | | 88.03 | | 88.03 | |
| 100 | NEPT31456348 | WATER | I | 02/17/2014 | | | 8 | | | | .00 | | .00 | |
| 100 | NEPT31456348 | WATER | A | 01/15/2014 | | | 20 | | | | 92.00 | | 92.00 | |
| 100 | NEPT31456348 | WATER | A | 10/21/2013 | | | 22 | | | | 101.20 | | 101.20 | |
| 100 | NEPT31456348 | WATER | A | 07/09/2013 | | | 32 | | | | 147.20 | | 147.20 | |
| 100 | NEPT31456348 | WATER | A | 04/05/2013 | | | 23 | | | | 105.80 | | 105.80 | |
| 100 | NEPT31456348 | WATER | A | 01/14/2013 | | | 25 | | | | 113.51 | | 113.51 | |
| 100 | NEPT31456348 | WATER | A | 10/09/2012 | | | 40 | | | | 179.60 | | 179.60 | |
| 100 | NEPT31456348 | WATER | A | 07/11/2012 | | | 25 | | | | 112.25 | | 112.25 | |
| 100 | NEPT31456348 | WATER | A | 04/11/2012 | | | 24 | | | | 107.76 | | 107.76 | |
| 100 | NEPT31456348 | WATER | A | 01/13/2012 | | | 24 | | | | 107.76 | | 107.76 | |
| 100 | NEPT31456348 | WATER | A | 10/06/2011 | | | 25 | | | | 110.96 | | 110.96 | |
| 100 | NEPT31456348 | WATER | A | 07/06/2011 | | | 28 | | | | 120.12 | | 120.12 | |
| 100 | NEPT31456348 | WATER | A | 04/12/2011 | | | 24 | | | | 102.96 | | 102.96 | |
| 100 | NEPT31456348 | WATER | A | 01/07/2011 | | | 21 | | | | 90.09 | | 90.09 | |
| 100 | NEPT31456348 | WATER | A | 10/13/2010 | | | 22 | | | | 94.38 | | 94.38 | |
| 100 | NEPT31456348 | WATER | A | 07/09/2010 | | | 41 | | | | 172.19 | | 172.19 | |
| 100 | NEPT31456348 | WATER | A | 04/08/2010 | | | 20 | | | | 83.80 | | 83.80 | |
| 100 | NEPT31456348 | WATER | E | 01/15/2010 | | | 26 | | | | 108.94 | | 108.94 | |
| 100 | NEPT31456348 | WATER | A | 10/09/2009 | | | 33 | | | | 138.22 | | 138.22 | |
| 100 | NEPT31456348 | WATER | A | 06/30/2009 | | | 20 | | | | 80.80 | | 80.80 | |
| 100 | NEPT31456348 | WATER | A | 04/14/2009 | | | 26 | | | | 105.04 | | 105.04 | |
| 100 | NEPT31456348 | WATER | A | 01/14/2008 | | | 26 | | | | 105.04 | | 105.04 | |
| 100 | NEPT31456348 | WATER | A | 10/14/2008 | | | 36 | | | | 145.44 | | 145.44 | |
| 100 | NEPT31456348 | WATER | A | 07/11/2008 | | | 29 | | | | 106.77 | | 106.77 | |

Aug 20



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: December 7, 2020
To: Utility Advisory Board
From: Lisa J. Clark, Utility Billing Office Supervisor
Re: Water/Sewer Billing Appeal Application Dated: 11/12/20

Customer Name: Laura Davie Account # 204517
Service Address: 90 Millers Farm

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations:

Two appeals received:

****I recommend no abatement on this appeal for July invoiced amount.**

The above recommendation is based upon the following findings:

1. Per the City of Rochester Water Ordinance #260-19A and Sewer Ordinance 200-26A "the appellant must notify the Business Office in writing before next payment is due"
2. The owner does not dispute the meter reading.

| | |
|--------------------------------------|-----------|
| A. Total usage on disputed invoice | 16 |
| B. Average usage on previous 3 years | <u>10</u> |
| C. Estimated use over average | 6 |

Value of 6 Units of Sewer at the current sewer rate of \$6.75=\$40.50.

****I recommend an abatement of 20 units of sewer only on the October 2020 invoiced amount.**

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water did not enter the sewer system.

| | |
|---|-----------|
| A.Total usage on disputed invoice | 30 |
| B. Average usage on previous 3 years is | <u>10</u> |
| C. Estimated use over average | 20 |

Value of 20 Units of Sewer at the current sewer rate of \$6.75 = \$135.00.
Total abatement recommended \$135.00 plus accrued interest.

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

12/7/2020

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: December 1, 2020
SUBJECT: City of Rochester
PROPERTY: **90 Millers Farm Dr.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, the owner stated they did lots of watering outside and would like a sewer abatement.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

| |
|---|
| Office Use Only: Received: <u>11/12/20</u> |
|---|

1. Date of Appeal: 11/10/2020
2. Property Owner's Name: Laura Davie Account #: 204517
3. Billing Address: 90 Miller's Farm Drive

4. Service Location: 90 Miller's Farm Drive Zip Code 03868
5. Owners Representative: NA
6. Owners Representative's Signature: NA
7. Phone #: 603-303-3507 Cell: _____
8. Email Address: laura.davie@unh.edu

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 03/31/2020 to 07/02/2020

10. Abatement is being requested for:

a. How many units of water _____ x 5.55 = \$ _____

b. How many units of sewer 10 x 6.75 = \$60.75

C. Water & Sewer Department Fees of:

Total \$ 60.75

11. Explanation of Appeal Request:

My average water usage is below 10 during the months I do not water my gardens or lawn.

This particular quarter the average difference was exceptional due to garden and lawn watering. I appreciate the city considering my request to abate the sewer portion of my bill related to used sewer usage.

Laura Davie

12. Do you dispute the meter reading used to determine your units of usage?

Yes (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

| |
|---|
| Office Use Only: Received: <u>11/12/20</u> |
|---|

- 1. Date of Appeal: 11/10/2020
- 2. Property Owner's Name: Laura Davie Account #: 204517
- 3. Billing Address: 90 Miller's Farm Drive

- 4. Service Location: 90 Miller's Farm Drive Zip Code 03868
- 5. Owners Representative: NA
- 6. Owners Representative's Signature: NA
- 7. Phone #: 603-303-3507 Cell: _____
- 8. Email Address: laura.davie@unh.edu

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 07/02/2020 to 10/05/2020

10. Abatement is being requested for:
- a. How many units of water _____ x 5.55 = \$ _____
 - b. How many units of sewer 20 x 6.75 = \$ 135.00
 - c. Water & Sewer Department Fees of: \$ _____
 - Total \$ 135.00

11. Explanation of Appeal Request:
My average water usage is below 10 during the months I do not water my gardens or lawn.
This particular quarter the average difference was exceptional due to garden and lawn watering. I appreciate the city considering my request to abate the sewer portion of my bill related to used sewer usage.

Laura Davie

12. Do you dispute the meter reading used to determine your units of usage?

Yes (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 204517

[2020-12-01 12:01:06 michele.grant]: REC'D. UAB APPEAL 11/12/20 FOR DEC.
MEETING.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

| CUSTOMER NAME | SERVICE LOCATION |
|---------------|------------------|
|---------------|------------------|

DAVIE LAURA K

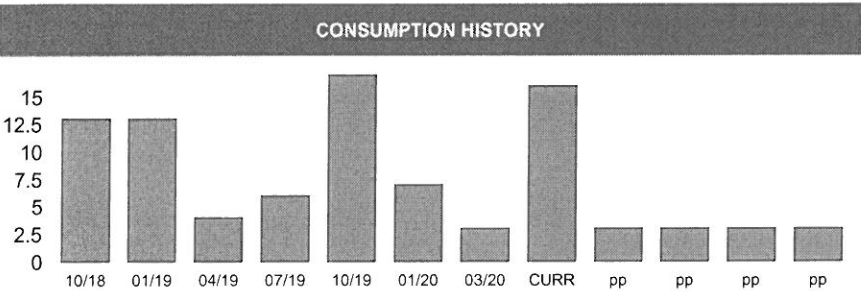
90 MILLERS FARM DR

| BILL NUMBER | BILL DATE | ACCOUNT # | DUE DATE |
|-------------|------------|-----------|------------|
| 14067840 | 07/27/2020 | 204517 | 08/27/2020 |

| CHARGE DESCRIPTION | READ CODE | PREVIOUS READ DATE | CURRENT READ DATE | PREVIOUS READING | CURRENT READING | USAGE | CHARGE AMOUNT |
|--------------------|-----------|--------------------|-------------------|------------------|-----------------|-------|---------------|
| RES WATER | A | 03/31/2020 | 07/02/2020 | 63 | 79 | 16 | \$88.80 |
| RES SEWER | | 03/31/2020 | 07/02/2020 | | | | \$108.00 |

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



| READ CODE | Description | Amount |
|--------------|-------------------------|------------------|
| | Total Current Billing | \$196.80 |
| A = Actual | Previous Balance | \$53.37 |
| E = Estimate | Adjustments | \$0.00 |
| F = Final | Less Payments Received | \$619.17 |
| | Total Amount Due | -\$369.00 |

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
 WATER \$5.55, MINIMUM \$21.09
 SEWER \$6.75, MINIMUM \$32.28
 MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

DAVIE LAURA K
90 MILLERS FARM DR
ROCHESTER, NH 03868

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

| | |
|-------------------|----------------|
| Account Number: | 204517 |
| Bill Number: | 14067840 |
| Pay By: | 08/27/2020 |
| Total Due: | -369.00 |

Service Location
90 MILLERS FARM DR

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME

DAVIE LAURA K

SERVICE LOCATION

90 MILLERS FARM DR

BILL NUMBER

14078424

BILL DATE

10/28/2020

ACCOUNT #

204517

DUE DATE

11/30/2020

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

RES WATER

A

07/02/2020

10/05/2020

79

109

30

\$166.50

RES SEWER

07/02/2020

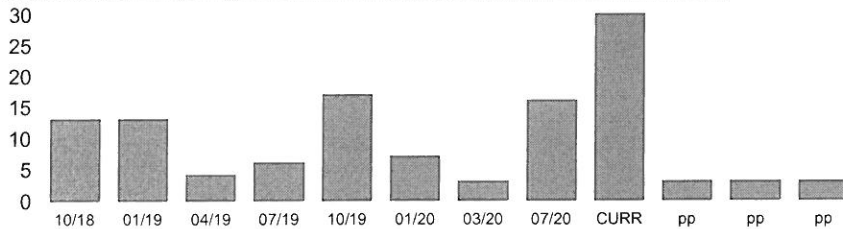
10/05/2020

\$202.50

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE

- A = Actual
- E = Estimate
- F = Final

| | |
|-------------------------|---------------|
| Total Current Billing | \$369.00 |
| Previous Balance | \$196.80 |
| Adjustments | \$0.00 |
| Less Payments Received | \$565.80 |
| Total Amount Due | \$0.00 |

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET

WATER \$5.55 UNIT, MINIMUM \$21.09. SEWER \$6.75 UNIT, MINIMUM \$32.28
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

DAVIE LAURA K
90 MILLERS FARM DR
ROCHESTER, NH 03868

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

| | |
|-------------------|-------------|
| Account Number: | 204517 |
| Bill Number: | 14078424 |
| Pay By: | 11/30/2020 |
| Total Due: | 0.00 |

Service Location
90 MILLERS FARM DR

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester





11/12/2020 08:20
kimberly.nickerson

CITY OF ROCHESTER
UB Consumption History Report

1
P
ubcnsing

| Account Number | Customer # Name | Mfr Meter Number | Cd | Read Date | Time | Parcel By | Bill # | Curr | Read | Location Usage | Repl Usage | Charge Amt | Billed Amt | Status |
|----------------|-----------------|------------------|----|------------|------|--------------|--------|------|------|--------------------|------------|------------|------------|--------|
| 204517 | 49753 | DAVIE LAURA K | | | | 215A00120095 | | | | 90 MILLERS FARM DR | | | | Active |
| 100 | 1 RES WATER | SENS84906572 | A | 10/05/2020 | | 14078424 | | 109 | | 30 | 0 | 166.50 | | 369.00 |
| 100 | 1 RES WATER | SENS84906572 | A | 07/02/2020 | | 14067840 | | 79 | | 16 | 0 | 88.80 | | 196.80 |
| 100 | 1 RES WATER | SENS84906572 | A | 03/31/2020 | | 14059892 | | 63 | | 3 | 0 | 32.28 | | 53.37 |
| 100 | 1 RES WATER | SENS84906572 | A | 01/06/2020 | | 14052137 | | 60 | | 7 | 0 | 38.85 | | 86.10 |
| 100 | 1 RES WATER | SENS84906572 | A | 10/02/2019 | | 14044243 | | 53 | | 17 | 0 | 94.35 | | 209.10 |
| 100 | 1 RES WATER | SENS84906572 | A | 07/09/2019 | | 14036421 | | 36 | | 6 | 0 | 33.30 | | 73.80 |
| 100 | 1 RES WATER | SENS84906572 | A | 04/19/2019 | | 14028578 | | 30 | | 4 | 0 | 22.20 | | 54.48 |
| 100 | 1 RES WATER | SENS84906572 | A | 01/24/2019 | | 14020847 | | 26 | | 13 | 0 | 72.15 | | 159.90 |
| 100 | 1 RES WATER | SENS84906572 | A | 10/03/2018 | | 14013052 | | 13 | | 13 | 0 | 72.15 | | 159.90 |

30
16
3
7
17
6
4
13
13
Avg
9

** END OF REPORT - Generated by Kimberly Nickerson **



CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

12/02/2020 10:16
michele.grant

FOR 2021 01

| ACCOUNTS FOR: | ORIGINAL APPROP | TRANFRS/ADJUSTMTS | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|---------------------------------|-----------------|-------------------|----------------|------------|--------------|------------------|----------|
| 5001 WATER ENTERPRISE FUND | | | | | | | |
| 510001 WATER WORKS REVENUE | | | | | | | |
| 510001 400302 INTEREST INCOME | -5,000 | 0 | -5,000 | .00 | .00 | -5,000.00 | .0%* |
| 510001 406105 XFER FROM RET EAR | -2,691,052 | 0 | -2,691,052 | .00 | .00 | -2,691,052.00 | .0%* |
| 510001 406201 MISCELLANEOUS REV | -25,000 | 0 | -25,000 | -785.00 | .00 | -24,215.00 | 3.1%* |
| 510001 406600 CONSTRUCTION REVE | -50,000 | 0 | -50,000 | -8,122.08 | .00 | -41,877.92 | 16.2%* |
| 510001 406601 USER FEES | -3,900,000 | 0 | -3,900,000 | 419,052.63 | .00 | -4,319,052.63 | -10.7%* |
| 510001 406602 INTEREST ON DEL A | -5,000 | 0 | -5,000 | -282.57 | .00 | -4,717.43 | 5.7%* |
| 510001 406603 HYDRANT RENTAL FE | -24,000 | 0 | -24,000 | .00 | .00 | -24,000.00 | .0%* |
| 510001 406826 HOMEOWNER FINANCE | -10,000 | 0 | -10,000 | -1,194.74 | .00 | -8,805.26 | 11.9%* |
| TOTAL WATER WORKS REVENUE | -6,710,052 | 0 | -6,710,052 | 408,668.24 | .00 | -7,118,720.24 | -6.1% |
| 51601057 WATER WORKS EXPENSE | | | | | | | |
| 51601057 511001 SALARIES - FULL | 686,517 | 0 | 686,517 | 47,745.88 | .00 | 638,771.12 | 7.0% |
| 51601057 511002 SALARIES - PART | 3,890 | 0 | 3,890 | 309.54 | .00 | 3,580.46 | 8.0% |
| 51601057 511099 SALARIES - ADJU | 6,870 | 0 | 6,870 | .00 | .00 | 6,870.00 | 0.0% |
| 51601057 513001 OVERTIME - REGU | 43,000 | 0 | 43,000 | 1,217.59 | .00 | 41,782.41 | 2.8% |
| 51601057 515001 ON CALL | 5,058 | 0 | 5,058 | 339.00 | .00 | 4,719.00 | 6.7% |
| 51601057 516000 LONGEVITY | 3,119 | 0 | 3,119 | 200.00 | .00 | 2,919.00 | 6.4% |
| 51601057 519000 TRAVEL ALLOWANC | 500 | 0 | 500 | .00 | .00 | 500.00 | .0% |
| 51601057 521100 HEALTH INSURANC | 173,805 | 0 | 173,805 | 11,743.54 | .00 | 162,061.46 | 6.8% |
| 51601057 521200 DENTAL INSURANC | 3,214 | 0 | 3,214 | 233.02 | .00 | 2,980.98 | 7.3% |
| 51601057 521300 LIFE INSURANCE | 1,555 | 0 | 1,555 | 117.80 | .00 | 1,437.20 | 7.6% |
| 51601057 523000 RETIRE CONTRIBU | 52,602 | 0 | 52,602 | 3,543.52 | .00 | 49,058.48 | 6.7% |
| 51601057 526000 WORKERS' COMPEN | 82,844 | 0 | 82,844 | 5,549.64 | .00 | 77,294.36 | 6.7% |
| 51601057 528001 DISABILITY INSU | 17,865 | 0 | 17,865 | .00 | .00 | 17,865.00 | .0% |
| 51601057 532001 STAFF DEVELOPME | 6,596 | 0 | 6,596 | 523.58 | .00 | 6,072.42 | 7.9% |
| 51601057 533000 OTHER PROF SERV | 4,080 | 0 | 4,080 | .00 | 88.33 | 3,991.67 | 2.2% |
| 51601057 533001 AUDIT | 7,004 | 0 | 7,004 | 253.97 | 1,692.70 | 5,057.33 | 27.8% |
| 51601057 533002 ENGINEERING SER | 4,140 | 0 | 4,140 | .00 | .00 | 4,140.00 | .0% |
| 51601057 533004 MEDICAL SERVICE | 7,300 | 0 | 7,300 | .00 | .00 | 7,300.00 | .0% |
| 51601057 534003 SOFTWARE MAINT | 500 | 0 | 500 | .00 | 500.00 | .00 | 100.0% |
| 51601057 541100 WATER & SEWERAG | 49,088 | 0 | 49,088 | 34,723.90 | 9,991.72 | 4,372.38 | 91.1% |
| 51601057 542300 CUSTODIAL SERV | 31,800 | 0 | 31,800 | 3,139.88 | 28,660.12 | .00 | 100.0% |
| 51601057 543001 VEHICLE MAINT & | 2,200 | 0 | 2,200 | 198.00 | .00 | 2,002.00 | 9.0% |
| 51601057 543002 EQUIPMENT MAINT | 1,000 | 0 | 1,000 | 200.00 | .00 | 800.00 | 20.0% |
| 51601057 544200 RENTAL OF EQUIP | 1,410 | 0 | 1,410 | 1,290.00 | .00 | 120.00 | 91.5% |
| 51601057 544202 RENTAL OF EQUIP | 3,110 | 0 | 3,110 | .00 | .00 | 3,110.00 | .0% |



FOR 2021 01

| ACCOUNTS FOR: | ORIGINAL APPROP | TRANFRS/ADJSTMTS | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|----------------------------------|-----------------|------------------|----------------|------------|--------------|------------------|----------|
| 5001 WATER ENTERPRISE FUND | | | | | | | |
| 51601057 544500 LEASE COPIER/PR | 1,248 | 0 | 1,248 | 847.46 | .00 | 400.54 | 67.9% |
| 51601057 552001 FLEET INSURANCE | 3,987 | 0 | 3,987 | .00 | .00 | 3,987.00 | 0.0% |
| 51601057 552003 GENERAL LIABILI | 5,466 | 0 | 5,466 | .00 | .00 | 5,466.00 | 0.0% |
| 51601057 553400 POSTAGE FEES | 400 | 0 | 400 | 36.60 | .00 | 363.40 | 9.2% |
| 51601057 554000 ADVERTISING | 1,400 | 0 | 1,400 | .00 | .00 | 1,400.00 | 0.0% |
| 51601057 555000 PRINTING AND BI | 1,000 | 0 | 1,000 | .00 | .00 | 1,000.00 | 0.0% |
| 51601057 556000 TUITION | 3,150 | 0 | 3,150 | .00 | .00 | 3,150.00 | 0.0% |
| 51601057 558000 TRAVEL | 3,375 | 0 | 3,375 | 16.67 | .00 | 358.33 | 4.4% |
| 51601057 561003 OFFICE SUPPLIES | 3,165 | 0 | 3,165 | 133.30 | 587.00 | 2,444.70 | 22.8% |
| 51601057 561005 PUBLICATIONS | 60 | 0 | 60 | .00 | .00 | 60.00 | 0.0% |
| 51601057 561008 VEHICLE SUPPLIE | 11,000 | 0 | 11,000 | 495.71 | 2,006.86 | 8,497.43 | 22.8% |
| 51601057 561010 CLOTHING | 7,172 | 0 | 7,172 | 452.64 | 721.85 | 5,997.51 | 16.4% |
| 51601057 561015 SAFETY EQUIPMEN | 5,000 | 0 | 5,000 | 26.64 | 117.91 | 4,855.45 | 2.9% |
| 51601057 561022 HOT TOP COLD PA | 5,500 | 0 | 5,500 | .00 | 5,500.00 | .00 | 100.0% |
| 51601057 561032 SAND AND GRAVEL | 1,800 | 0 | 1,800 | .00 | 1,800.00 | .00 | 100.0% |
| 51601057 562600 VEHICLE FUEL | 21,420 | 0 | 21,420 | 57.63 | 1,061.43 | .00 | 100.0% |
| 51601057 573401 ADMIN EQUIPMENT | 2,435 | 0 | 2,435 | 51.48 | 562.74 | 2,505.94 | 30.9% |
| 51601057 573900 OTHER EQUIPMENT | 7,500 | 0 | 7,500 | .00 | 1,077.16 | 20,293.02 | 5.3% |
| 51601057 575100 INVENTORY PURCH | 124,000 | 0 | 124,000 | .00 | 5,000.00 | 1,820.78 | 25.2% |
| 51601057 581000 DUES AND FEES | 485,435 | 0 | 5,200 | 2,141.00 | .00 | 6,422.84 | 14.4% |
| 51601057 583000 INTEREST EXPENS | 20,000 | 0 | 485,435 | 18,632.19 | .00 | 466,802.81 | 41.2% |
| 51601057 584000 CONTINGENCY | 8,750 | 0 | 20,000 | .00 | .00 | 20,000.00 | 3.8% |
| 51601057 589001 STATE PERMITS & | 600 | 0 | 8,750 | 6,000.00 | 2,152.00 | 598.00 | 93.2% |
| 51601057 589031 LIEN DISCHARGE | 1,638,902 | 0 | 1,638,902 | 25,499.47 | .00 | 600.00 | 0.0% |
| 51601057 591000 REDEMPTION OF P | 1,510,735 | 0 | 1,510,735 | .00 | .00 | 1,613,402.53 | 1.6% |
| 51601057 592001 DEPRECIATION | 250,000 | 0 | 250,000 | 250,000.00 | .00 | 1,510,735.00 | 0.0% |
| 51601057 593002 TRANS TO CAPITAL | 25,000 | 0 | 25,000 | 2,083.33 | .00 | 22,916.67 | 100.0% |
| 51601057 593008 TRANSFER TO GEN | | 0 | | | | | 8.3% |
| TOTAL WATER WORKS EXPENSE | 5,353,392 | 0 | 5,353,392 | 418,913.29 | 61,536.49 | 4,872,942.22 | 9.0% |
| 51601073 WATER TREATMENT PLANT | | | | | | | |
| 51601073 511001 SALARIES - FULL | 301,457 | 0 | 301,457 | 19,823.80 | .00 | 281,633.20 | 6.6% |
| 51601073 513001 OVERTIME - REGU | 20,000 | 0 | 20,000 | 1,352.47 | .00 | 18,647.53 | 6.8% |
| 51601073 515001 ON CALL | 17,914 | 0 | 17,914 | 1,380.50 | .00 | 16,533.50 | 7.7% |
| 51601073 516000 LONGEVITY | 1,525 | 0 | 1,525 | 325.00 | .00 | 1,200.00 | 21.3% |
| 51601073 521100 HEALTH INSURANC | 74,995 | 0 | 74,995 | 4,366.98 | .00 | 70,628.02 | 5.8% |
| 51601073 521200 DENTAL INSURANC | 1,550 | 0 | 1,550 | 104.16 | .00 | 1,445.84 | 6.7% |
| 51601073 521300 LIFE INSURANCE | 638 | 0 | 1,550 | 45.00 | .00 | 593.00 | 7.1% |
| 51601073 522000 SOCIAL SECURITY | 24,108 | 0 | 24,108 | 1,638.25 | .00 | 22,469.75 | 6.8% |

FOR 2021 01

| ACCOUNTS FOR: | ORIGINAL APPROP | TRANFRS/ADJUSTMTS | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|---------------------------------|-----------------|-------------------|----------------|------------|--------------|------------------|----------|
| 5001 WATER ENTERPRISE FUND | | | | | | | |
| 51601073 523000 RETIREMENT CONT | 35,990 | 0 | 35,990 | 2,401.69 | .00 | 33,588.31 | 6.7% |
| 51601073 526000 WORKERS' COMPEN | 5,896 | 0 | 5,896 | .00 | .00 | 5,896.00 | 0% |
| 51601073 528001 DISABILITY INSU | 3,109 | 0 | 3,109 | 223.32 | .00 | 2,885.68 | 7.2% |
| 51601073 528001 STAFF DEVELOPME | 2,000 | 0 | 2,000 | 120.00 | .00 | 1,880.00 | 6.0% |
| 51601073 533000 OTHER PROF SERV | 11,500 | 0 | 11,500 | .00 | 7,850.00 | 3,650.00 | 68.3% |
| 51601073 533002 ENGINEERING SER | 16,500 | 0 | 16,500 | .00 | .00 | 16,500.00 | 0% |
| 51601073 533006 LABORATORY SER | 29,310 | 0 | 29,310 | .00 | 15,656.00 | 13,654.00 | 53.4% |
| 51601073 541901 HVAC SERVICE CO | 6,243 | 0 | 6,243 | .00 | 6,243.00 | 0 | 100.0% |
| 51601073 543000 REPAIR AND MAIN | 81,164 | 0 | 81,164 | 51.80 | 1,940.20 | 79,172.00 | 2.5% |
| 51601073 543002 EQUIPMENT MAINT | 84,576 | 0 | 84,576 | 339.43 | 15,870.00 | 68,366.57 | 19.2% |
| 51601073 544500 LEASE COPIER/PR | 718 | 0 | 718 | 1,159.93 | .00 | -441.93 | 161.6%* |
| 51601073 552002 COMMUNICATIONS | 7,256 | 0 | 7,256 | .00 | .00 | 7,256.00 | 0% |
| 51601073 553000 PROPERTY INSURA | 14,821 | 0 | 14,821 | 618.99 | 3,727.80 | 10,474.21 | 29.3% |
| 51601073 561001 JANITORIAL SUPP | 1,200 | 0 | 1,200 | .00 | 283.85 | 916.15 | 23.7% |
| 51601073 561002 BLDG MAINT SUPP | 1,600 | 0 | 1,600 | .00 | .00 | 1,600.00 | 0% |
| 51601073 561009 TRAINING MATERI | 1,000 | 0 | 1,000 | 210.98 | .00 | 789.02 | 21.1% |
| 51601073 561010 CLOTHING | 6,070 | 0 | 6,070 | 97.55 | 1,362.45 | 4,610.00 | 24.1% |
| 51601073 561015 SAFETY EQUIPMEN | 16,000 | 0 | 16,000 | .00 | 347.90 | 15,652.10 | 2.2% |
| 51601073 561031 CHEMICALS | 195,161 | 0 | 195,161 | 4,162.08 | 17,912.74 | 173,086.18 | 11.3% |
| 51601073 561037 LABORATORY SUPP | 9,634 | 0 | 9,634 | 885.00 | 1,074.33 | 8,559.67 | 11.2% |
| 51601073 561040 EQUIPMENT REPAI | 34,000 | 0 | 34,000 | .00 | 2,576.62 | 30,538.38 | 10.2% |
| 51601073 562200 ELECTRICITY | 180,000 | 0 | 180,000 | .00 | 87,500.00 | 92,500.00 | 48.6% |
| 51601073 562400 HEATING FUEL | 28,000 | 0 | 28,000 | .00 | 12,000.00 | 16,000.00 | 42.9% |
| 51601073 573900 OTHER EQUIPMENT | 31,624 | 0 | 31,624 | .00 | .00 | 31,624.00 | 0% |
| 51601073 589030 PROP TAX TO OTH | 42,000 | 0 | 42,000 | 171.00 | 37.00 | 41,792.00 | .5% |
| TOTAL WATER TREATMENT PLANT | 1,287,559 | 0 | 1,287,559 | 39,477.93 | 174,381.89 | 1,073,699.18 | 16.6% |
| 51601570 WATER REVENUE OFFICE | | | | | | | |
| 51601570 511001 SALARIES - FULL | 34,580 | 0 | 34,580 | 2,737.70 | .00 | 31,842.30 | 7.9% |
| 51601570 521100 HEALTH INSURANC | 13,483 | 0 | 13,483 | 1,060.24 | .00 | 12,422.76 | 7.9% |
| 51601570 521200 DENTAL INSURANC | 126 | 0 | 126 | 10.82 | .00 | 115.18 | 8.6% |
| 51601570 521300 LIFE INSURANCE | 76 | 0 | 76 | 6.28 | .00 | 69.72 | 8.3% |
| 51601570 522000 SOCIAL SECURITY | 2,399 | 0 | 2,399 | 194.88 | .00 | 2,204.12 | 8.1% |
| 51601570 523000 RETIREMENT CONT | 3,862 | 0 | 3,862 | 305.79 | .00 | 3,556.21 | 7.9% |
| 51601570 526000 WORKERS' COMPEN | 61 | 0 | 61 | .00 | .00 | 61.00 | 0% |
| 51601570 528001 DISABILITY INSU | 374 | 0 | 374 | 31.16 | .00 | 342.84 | 8.3% |
| 51601570 543000 REPAIR AND MAIN | 1,250 | 0 | 1,250 | 1,250.00 | .00 | .00 | 100.0% |
| 51601570 544500 LEASE COPIER/PR | 1,080 | 0 | 1,080 | 591.64 | .00 | 488.36 | 54.8% |
| 51601570 553400 POSTAGE FEES | 11,100 | 0 | 11,100 | 865.56 | .00 | 10,234.44 | 7.8% |
| 51601570 555000 PRINTING AND BI | 410 | 0 | 410 | .00 | .00 | 410.00 | 0% |

FOR 2021 01

| ACCOUNTS FOR: | ORIGINAL APPROP | TRANFRS/ ADJSTMTS | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|--|-----------------|-------------------|----------------|------------|--------------|------------------|----------|
| 5001 WATER ENTERPRISE FUND | | | | | | | |
| <u>51601570 561003 OFFICE SUPPLIES</u> | 300 | 0 | 300 | .00 | .00 | 300.00 | .0% |
| TOTAL WATER REVENUE OFFICE | 69,101 | 0 | 69,101 | 7,054.07 | .00 | 62,046.93 | 10.2% |
| TOTAL WATER ENTERPRISE FUND | 0 | 0 | 0 | 874,113.53 | 235,918.38 | -1,110,031.91 | 100.0% |
| TOTAL REVENUES | -6,710,052 | 0 | -6,710,052 | 408,668.24 | .00 | -7,118,720.24 | |
| TOTAL EXPENSES | 6,710,052 | 0 | 6,710,052 | 465,445.29 | 235,918.38 | 6,008,688.33 | |

FOR 2021 01

| | ORIGINAL APPROP | TRANSFRS/ ADJSTMNTS | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|-------------|-----------------|---------------------|----------------|------------|--------------|------------------|----------|
| GRAND TOTAL | 0 | 0 | 0 | 874,113.53 | 235,918.38 | -1,110,031.91 | 100.0% |

** END OF REPORT - Generated by Michele Grant **



CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

12/02/2020 10:17
michele.grant

FOR 2021 01

ACCOUNTS FOR:
5002 SEWER ENTERPRISE FUND

| | ORIGINAL APPROP | TRANFRS/ADJSTMNTS | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|---------------------------------|-----------------|-------------------|----------------|------------|--------------|------------------|----------|
| 520001 SEWER WORKS REVENUE | | | | | | | |
| 520001 400302 INTEREST INCOME | -5,000 | 0 | -5,000 | .00 | .00 | -5,000.00 | .0% |
| 520001 406105 XFER FROM RET EAR | -3,026,173 | 0 | -3,026,173 | .00 | .00 | -3,026,173.00 | .0% |
| 520001 406201 MISCELLANEOUS REV | -4,000 | 0 | -4,000 | .00 | .00 | -4,000.00 | .0% |
| 520001 406211 EASTERSEAL SRF IO | -16,049 | 0 | -16,049 | .00 | .00 | -16,049.00 | .0% |
| 520001 406600 CONSTRUCTION REVE | -10,000 | 0 | -10,000 | -2,270.00 | .00 | -7,730.00 | 22.7% |
| 520001 406601 USER FEES | -4,700,000 | 0 | -4,700,000 | 486,942.70 | .00 | -5,186,942.70 | -10.4% |
| 520001 406602 INTEREST ON DEL A | -5,000 | 0 | -5,000 | -258.02 | .00 | -4,741.98 | 5.2% |
| 520001 406607 IMPACT FEES | -20,000 | 0 | -20,000 | -900.00 | .00 | -19,100.00 | 4.5% |
| 520001 406701 SEPTIC DISPOSAL P | -125,000 | 0 | -125,000 | -14,590.00 | .00 | -110,410.00 | 11.7% |
| 520001 406703 INDUSTRIAL PRE-TR | -10,000 | 0 | -10,000 | .00 | .00 | -10,000.00 | .0% |
| 520001 406826 HOMEOWNER FINANCE | -24,000 | 0 | -24,000 | -14,551.64 | .00 | -9,448.36 | 60.6% |
| TOTAL SEWER WORKS REVENUE | -7,945,222 | 0 | -7,945,222 | 454,373.04 | .00 | -8,399,595.04 | -5.7% |

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520002 SEWER WORKS REVENUE

| | | | | | | | |
|---------------------------------|----------|---|----------|-----|-----|-------------|-----|
| 520002 406306 STATE AID GRANT C | -263,590 | 0 | -263,590 | .00 | .00 | -263,590.00 | .0% |
| 520002 406307 STATE AID GRANT C | -7,291 | 0 | -7,291 | .00 | .00 | -7,291.00 | .0% |
| 520002 406308 STATE AID GRANT C | -10,472 | 0 | -10,472 | .00 | .00 | -10,472.00 | .0% |
| 520002 406309 STATE AID GRANT C | -41,108 | 0 | -41,108 | .00 | .00 | -41,108.00 | .0% |
| 520002 406310 STATE AID GRANT C | -13,607 | 0 | -13,607 | .00 | .00 | -13,607.00 | .0% |
| 520002 406311 STATE AID GRANT C | -29,108 | 0 | -29,108 | .00 | .00 | -29,108.00 | .0% |
| 520002 406312 STATE AID GRANT C | -30,905 | 0 | -30,905 | .00 | .00 | -30,905.00 | .0% |
| TOTAL SEWER WORKS REVENUE | -396,081 | 0 | -396,081 | .00 | .00 | -396,081.00 | .0% |

52602057 SEWER WORKS EXPENSE

| | | | | | | | |
|---------------------------------|---------|---|---------|-----------|-----|------------|------|
| 52602057 511001 SALARIES - FULL | 473,270 | 0 | 473,270 | 35,475.14 | .00 | 437,794.86 | 7.5% |
| 52602057 511002 SALARIES - PART | 3,890 | 0 | 3,890 | 309.54 | .00 | 3,580.46 | 8.0% |
| 52602057 511099 SALARIES - ADJU | 6,735 | 0 | 6,735 | .00 | .00 | 6,735.00 | .0% |
| 52602057 513001 OVERTIME - REGU | 8,100 | 0 | 8,100 | 70.30 | .00 | 8,029.70 | .9% |
| 52602057 515001 ON CALL | 5,058 | 0 | 5,058 | 262.50 | .00 | 4,795.50 | 5.2% |
| 52602057 516000 LONGEVITY | 2,077 | 0 | 2,077 | 200.00 | .00 | 1,877.00 | 9.6% |
| 52602057 519000 TRAVEL ALLOWANC | 500 | 0 | 500 | .00 | .00 | 500.00 | .0% |
| 52602057 521100 HEALTH INSURANC | 101,380 | 0 | 101,380 | 8,025.01 | .00 | 93,354.99 | 7.9% |

ACCOUNTS FOR:
5002 SEWER ENTERPRISE FUND

| | ORIGINAL APPROP | TRANFRS/ADJSTMNTS | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|---------------------------------|-----------------|-------------------|----------------|------------|--------------|------------------|----------|
| 52602057 521200 DENTAL INSURANC | 1,714 | 0 | 1,714 | 132.89 | .00 | 1,581.11 | 7.8% |
| 52602057 521300 LIFE INSURANCE | 1,105 | 0 | 1,105 | 89.56 | .00 | 1,015.44 | 8.1% |
| 52602057 522000 SOCIAL SECURITY | 35,297 | 0 | 35,297 | 2,602.44 | .00 | 32,694.56 | 7.4% |
| 52602057 523000 RETIRE CONTRIBU | 54,986 | 0 | 54,986 | 4,050.85 | .00 | 50,935.15 | 7.4% |
| 52602057 526000 WORKERS' COMPEN | 10,833 | 0 | 10,833 | .00 | .00 | 10,833.00 | 0% |
| 52602057 528001 DISABILITY INSU | 4,434 | 0 | 4,434 | 383.07 | .00 | 4,050.93 | 8.6% |
| 52602057 532001 STAFF DEVELOPME | 3,100 | 0 | 3,100 | .00 | 88.34 | 3,011.66 | 2.8% |
| 52602057 533000 OTHER PROF SERV | 7,504 | 0 | 7,504 | 253.98 | 1,692.68 | 5,557.34 | 25.9% |
| 52602057 533001 AUDIT | 4,140 | 0 | 4,140 | .00 | .00 | 4,140.00 | 0% |
| 52602057 533002 ENGINEERING SER | 1,000 | 0 | 1,000 | .00 | .00 | 1,000.00 | 0% |
| 52602057 533004 MEDICAL SERVICE | 500 | 0 | 500 | .00 | 500.00 | .00 | 100.0% |
| 52602057 534003 SOFTWARE MAINTE | 62,877 | 0 | 62,877 | 34,723.89 | 9,991.72 | 18,161.39 | 71.1% |
| 52602057 542300 CUSTODIAL SERVI | 2,200 | 0 | 2,200 | 198.00 | .00 | 2,002.00 | 9.0% |
| 52602057 543000 REPAIR AND MAIN | 2,360 | 0 | 2,360 | .00 | .00 | 2,360.00 | 0% |
| 52602057 543001 VEHICLE MAINT & | 2,500 | 0 | 2,500 | 200.00 | .00 | 2,300.00 | 8.0% |
| 52602057 543002 EQUIPMENT MAINT | 3,690 | 0 | 3,690 | 1,290.00 | .00 | 2,400.00 | 35.0% |
| 52602057 544200 RENTAL OF EQUIP | 2,900 | 0 | 2,900 | .00 | .00 | 2,900.00 | 0% |
| 52602057 544500 LEASE COPIER/PR | 2,150 | 0 | 2,150 | 1,855.44 | .00 | 294.56 | 86.3% |
| 52602057 552001 FLEET INSURANCE | 9,016 | 0 | 9,016 | .00 | .00 | 9,016.00 | 0% |
| 52602057 552002 PROPERTY INSURA | 5,671 | 0 | 5,671 | .00 | .00 | 5,671.00 | 0% |
| 52602057 552003 GENERAL LIABILI | 5,198 | 0 | 5,198 | .00 | .00 | 5,198.00 | 0% |
| 52602057 554000 POSTAGE FEES | 500 | 0 | 500 | 9.50 | .00 | 490.50 | 1.9% |
| 52602057 554000 ADVERTISING | 800 | 0 | 800 | .00 | .00 | 800.00 | 0% |
| 52602057 555000 PRINTING AND BI | 1,639 | 0 | 1,639 | .00 | .00 | 1,639.00 | 0% |
| 52602057 556000 TUITION | 3,150 | 0 | 3,150 | .00 | .00 | 3,150.00 | 0% |
| 52602057 558000 TRAVEL | 875 | 0 | 875 | .00 | 16.67 | 858.33 | 1.9% |
| 52602057 561003 OFFICE SUPPLIES | 3,456 | 0 | 3,456 | 133.31 | 587.00 | 2,735.69 | 20.8% |
| 52602057 561005 PUBLICATIONS | 60 | 0 | 60 | .00 | .00 | 60.00 | 0% |
| 52602057 561008 VEHICLE SUPPLIE | 15,000 | 0 | 15,000 | 1,220.37 | 2,565.26 | 11,214.37 | 25.2% |
| 52602057 561009 TRAINING MATERI | 250 | 0 | 250 | 210.97 | .00 | 39.03 | 84.4% |
| 52602057 561010 CLOTHING | 6,150 | 0 | 6,150 | 235.59 | 263.89 | 5,650.52 | 8.1% |
| 52602057 561015 SAFETY EQUIPMEN | 5,900 | 0 | 5,900 | 26.61 | 1,220.44 | 4,652.95 | 21.1% |
| 52602057 561022 HOT TOP COLD PA | 5,500 | 0 | 5,500 | .00 | 5,500.00 | .00 | 100.0% |
| 52602057 561023 SAND AND GRAVEL | 1,650 | 0 | 1,650 | .00 | 1,650.00 | .00 | 100.0% |
| 52602057 561032 OTHER OPERATION | 1,000 | 0 | 1,000 | 19.55 | 352.81 | 627.64 | 37.2% |
| 52602057 561040 EQUIPMENT REPAI | 6,000 | 0 | 6,000 | .00 | 1,364.43 | 4,635.57 | 22.7% |
| 52602057 562600 VEHICLE FUEL | 41,000 | 0 | 41,000 | 2,024.29 | 562.64 | 38,975.71 | 4.9% |
| 52602057 573401 ADMIN EQUIPMENT | 1,818 | 0 | 1,818 | 51.45 | .00 | 1,203.91 | 33.8% |
| 52602057 573900 OTHER EQUIPMENT | 8,000 | 0 | 8,000 | .00 | .00 | 8,000.00 | 0% |
| 52602057 575100 INVENTORY PURCH | 12,500 | 0 | 12,500 | .00 | 5,000.00 | 7,500.00 | 40.0% |
| 52602057 581000 DUES AND FEES | 1,290 | 0 | 1,290 | .00 | .00 | 1,290.00 | 0% |
| 52602057 583000 INTEREST EXPENS | 542,998 | 0 | 542,998 | 73,084.70 | .00 | 469,913.30 | 13.5% |
| 52602057 584000 CONTINGENCY | 15,000 | 0 | 15,000 | .00 | .00 | 15,000.00 | 0% |
| 52602057 589001 STATE PERMITS & | 5,150 | 0 | 5,150 | 3,000.00 | 1,449.99 | 700.01 | 86.4% |



FOR 2021 01

| ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND | ORIGINAL APPROP | TRANFRS/ ADJUSTMTS | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|---|-----------------|-----------------------|----------------|--------------|--------------|------------------|----------|
| 52602057 591000 REDEMPTION OF P | 2,392,777 | 0 | 2,392,777 | 1,140,410.23 | .00 | 1,252,366.77 | 47.7% |
| 52602057 593002 TRANS TO CAPITA | 185,000 | 0 | 185,000 | 185,000.00 | .00 | .00 | 100.0% |
| 52602057 593008 TRANSFER TO GEN | 25,000 | 0 | 25,000 | 2,083.33 | .00 | 22,916.67 | 8.3% |
| TOTAL SEWER WORKS EXPENSE | 4,106,648 | 0 | 4,106,648 | 1,497,632.51 | 32,805.87 | 2,576,209.62 | 37.3% |
| 52602074 SEWER TREATMENT PLANT | | | | | | | |
| 52602074 511001 SALARIES - FULL | 480,216 | 0 | 480,216 | 37,678.63 | .00 | 442,537.37 | 7.8% |
| 52602074 513001 OVERTIME - REGU | 32,500 | 0 | 32,500 | 3,098.34 | .00 | 29,401.66 | 9.5% |
| 52602074 515001 ON CALL | 33,088 | 0 | 33,088 | 2,512.70 | .00 | 30,575.30 | 7.6% |
| 52602074 516000 LONGEVITY | 1,700 | 0 | 1,700 | .00 | .00 | 1,700.00 | .0% |
| 52602074 521100 HEALTH INSURANC | 113,862 | 0 | 113,862 | 8,670.08 | .00 | 105,191.92 | 7.6% |
| 52602074 521200 DENTAL INSURANC | 2,603 | 0 | 2,603 | 204.16 | .00 | 2,398.84 | 7.8% |
| 52602074 521300 LIFE INSURANCE | 921 | 0 | 921 | 85.68 | .00 | 835.32 | 9.3% |
| 52602074 522000 SOCIAL SECURITY | 39,199 | 0 | 39,199 | 3,122.99 | .00 | 36,076.01 | 8.0% |
| 52602074 523000 RETIREMENT CONT | 56,463 | 0 | 56,463 | 4,554.79 | .00 | 51,908.21 | 8.1% |
| 52602074 526000 WORKERS' COMPEN | 8,760 | 0 | 8,760 | .00 | .00 | 8,760.00 | .0% |
| 52602074 528001 DISABILITY INSU | 3,528 | 0 | 3,528 | 347.64 | .00 | 3,180.36 | 9.9% |
| 52602074 532001 STAFF DEVELOPME | 3,150 | 0 | 3,150 | .00 | .00 | 3,150.00 | .0% |
| 52602074 533000 OTHER PROF SERV | 131,650 | 0 | 131,650 | .00 | .00 | 131,650.00 | .0% |
| 52602074 534009 LABORATORY SERV | 109,258 | 0 | 109,258 | 1,471.38 | 38,517.42 | 69,269.20 | 36.6% |
| 52602074 541901 HVAC SERVICE CO | 40,239 | 0 | 40,239 | .00 | 10,380.00 | 29,859.00 | 25.8% |
| 52602074 543000 REPAIR AND MAIN | 19,389 | 0 | 19,389 | .00 | 19,389.00 | .00 | 100.0% |
| 52602074 543002 EQUIPMENT MAINT | 96,350 | 0 | 96,350 | 75.54 | 6,714.46 | 89,560.00 | 7.0% |
| 52602074 544500 LEASE COPIER/PR | 209,158 | 0 | 209,158 | 11,148.00 | 15,307.70 | 182,702.30 | 12.6% |
| 52602074 552002 PROPERTY INSURA | 2,956 | 0 | 2,956 | 769.72 | .00 | 2,186.28 | 26.0% |
| 52602074 553000 COMMUNICATION | 5,306 | 0 | 5,306 | .00 | .00 | 5,306.00 | .0% |
| 52602074 559000 MISC PURCHASED | 12,945 | 0 | 12,945 | 492.28 | 2,634.50 | 9,818.22 | 24.2% |
| 52602074 561001 JANITORIAL SUPP | 8,000 | 0 | 8,000 | .00 | 7,850.00 | 150.00 | 98.1% |
| 52602074 561002 BUILDING MAINT | 1,600 | 0 | 1,600 | .00 | 351.03 | 1,248.97 | 21.9% |
| 52602074 561010 CLOTHING | 5,300 | 0 | 5,300 | .00 | 1,367.25 | 3,932.75 | 25.8% |
| 52602074 561015 SAFETY EQUIPMEN | 9,100 | 0 | 9,100 | 190.05 | 435.70 | 8,474.25 | 6.9% |
| 52602074 561031 CHEMICAL | 6,200 | 0 | 6,200 | .00 | 385.38 | 5,814.62 | 6.2% |
| 52602074 561037 LABORATORY SUPP | 345,616 | 0 | 345,616 | 34,003.20 | 34,003.20 | 311,612.80 | 9.8% |
| 52602074 561040 EQUIPMENT REPAIR | 30,423 | 0 | 30,423 | 3,703.01 | 7,499.87 | 25,644.35 | 15.7% |
| 52602074 562200 ELECTRICITY | 102,465 | 0 | 102,465 | .00 | 187,500.00 | 94,965.13 | 7.3% |
| 52602074 562400 HEATING FUEL | 425,000 | 0 | 425,000 | .00 | 14,200.00 | 237,500.00 | 44.1% |
| 52602074 573900 OTHER EQUIPMENT | 49,450 | 0 | 49,450 | .00 | .00 | 35,250.00 | 28.7% |
| 52602074 592001 DEPRECIATION | 21,500 | 0 | 21,500 | .00 | .00 | 21,500.00 | .0% |
| TOTAL SEWER TREATMENT PLANT | 1,759,157 | 0 | 1,759,157 | 75,497.62 | 350,238.52 | 3,741,315.86 | 10.2% |



ACCOUNTS FOR:
5002 SEWER ENTERPRISE FUND

| | ORIGINAL APPROP | TRANSFRS/ADJUSTMTS | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|---------------------------------|-----------------|--------------------|----------------|--------------|--------------|------------------|----------|
| 52602470 SEWER REVENUE OFFICE | | | | | | | |
| 52602470 511001 SALARIES - FULL | 34,580 | 0 | 34,580 | 2,737.72 | .00 | 31,842.28 | 7.9% |
| 52602470 521100 HEALTH INSURANC | 13,485 | 0 | 13,485 | 1,060.27 | .00 | 12,424.73 | 7.9% |
| 52602470 521200 DENTAL INSURANC | 127 | 0 | 127 | 10.84 | .00 | 116.16 | 8.5% |
| 52602470 521300 LIFE INSURANCE | 76 | 0 | 76 | 6.32 | .00 | 69.68 | 8.3% |
| 52602470 522000 SOCIAL SECURITY | 2,402 | 0 | 2,402 | 194.91 | .00 | 2,207.09 | 8.1% |
| 52602470 523000 RETIREMENT CONT | 3,864 | 0 | 3,864 | 305.81 | .00 | 3,558.19 | 7.9% |
| 52602470 526000 WORKERS' COMPEN | 61 | 0 | 61 | .00 | .00 | 61.00 | 0% |
| 52602470 528001 DISABILITY INSU | 376 | 0 | 376 | 31.20 | .00 | 344.80 | 8.3% |
| 52602470 543000 REPAIR AND MAIN | 1,250 | 0 | 1,250 | 1,250.00 | .00 | .00 | 100.0% |
| 52602470 544500 LEASE COPIER/PR | 544 | 0 | 544 | 487.68 | .00 | 56.32 | 89.6% |
| 52602470 553400 POSTAGE FEES | 10,188 | 0 | 10,188 | 865.56 | .00 | 9,322.44 | 8.5% |
| 52602470 555000 PRINTING AND BI | 350 | 0 | 350 | .00 | .00 | 350.00 | 0% |
| 52602470 561003 OFFICE SUPPLIES | 300 | 0 | 300 | .00 | .00 | 300.00 | 0% |
| TOTAL SEWER REVENUE OFFICE | 67,603 | 0 | 67,603 | 6,950.31 | .00 | 60,652.69 | 10.3% |
| TOTAL SEWER ENTERPRISE FUND | 0 | 0 | 0 | 2,034,453.48 | 383,044.39 | -2,417,497.87 | 100.0% |
| TOTAL REVENUES | -8,341,303 | 0 | -8,341,303 | 454,373.04 | .00 | -8,795,676.04 | |
| TOTAL EXPENSES | 8,341,303 | 0 | 8,341,303 | 1,580,080.44 | 383,044.39 | 6,378,178.17 | |



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michele.grant

CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

P 5
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FOR 2021 01

| | ORIGINAL APPROP | TRANSFRS/ ADJSTMNTS | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | PCT USED |
|-------------|-----------------|---------------------|----------------|--------------|--------------|------------------|----------|
| GRAND TOTAL | 0 | 0 | 0 | 2,034,453.48 | 383,044.39 | -2,417,497.87 | 100.0% |

** END OF REPORT - Generated by Michele Grant **