



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

DATE: January 4, 2021
TO: Utility Advisory Board
FROM: Lisa J. Clark, Utility Billing Office Supervisor

RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday January 11, 2021 at 5:30 PM via Microsoft Teams.**

AGENDA

1. Call to order
2. Acceptance of December 14, 2020 Minutes.
3. Tabled Appeal (to be heard again in February)

3.1 Janice Kane
11 Hillside Drive
Rochester, NH 03867
Re: Account #172353

4. New Appeals

4.1 Paul Delnero (Pages 6-12)
11 Prospect Street
Rochester, NH 03867
Re: Account # 094670

4.2 Roger Scholl (Pages 13-19)
23 Patton Street
Rochester, NH 03867

Re: Account #013760

4.3 Benjamin Higgins (Pages 20-26)

36 Laredo Lane
Rochester, NH 03867
Re: Account #110070

4.4 Russell Perry (Pages 27-34)

8 Burr Court
Rochester, NH 03868
Re: Account #305550

4.5 Anna Lavertu (Pages 35-42)

3 Lyons Street
Rochester, NH 03867
Re: Account #032580

4.6 Brett Young (Pages 43-50)

63 Walnut Street
Rochester, NH 03867
Re: Account #024900

4.7 Don & Hope Silver (Pages 51-57)

46 Big Bear Road
Rochester, NH 03868
Re: Account # 303320

4.8 Gloria Snowman (Pages 58-64)

24 Blair Drive
Rochester, NH 03868
Re: Account # 303438

5. Financials-Water & Sewer Revenue and Expense Reports

6. Adjournment

**Utility Advisory Board
December 14, 2020 5:30 P.M.
Virtual Meeting**

MEMBERS PRESENT

Shawn Libby, Chairman

Eli Barnes

Ralph Sanders

Brett Johnson

Joe Boudreau

OTHERS PRESENT

Lisa Clark, Utility Billing Office Supervisor

Michele Grant, Utility Billing Administrator

MINUTES

1. Call to order:

Mr. Libby called the meeting to order at 5:32 PM. This meeting was held via Microsoft Teams Meeting software program. All board members were present. The appellants declined attendance.

2. Approval of November 9, 2020 Minutes

Mr. Libby requested a motion or comments on the minutes for the November 9, 2020 meeting. *Mr. Johnson made a motion to accept the November 9, 2020 meeting minutes as presented. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

3. Tabled Appeals

3.1 11 Hillside Drive – Janice Kane

The appellant was not present for the meeting. The appeal was for water and sewer due to Colonial Pines Project. The appeal had been tabled from the November 2020 meeting as they are new customers and need to establish a history *Mr. Libby made a motion to table the abatement until January 11, 2021 meeting. The motion was seconded by Mr. Johnson. The motion passed unanimously.*

4. Appeals

4.1 36 Juniper Street – Mulcahey Family Trust

The appellant was not present for the meeting. The appeal is for water and sewer abatement, the owners stated they had above average consumption due to lawn repairs necessary due to sewer tie in as part of the Colonial Pines project. *Mr. Johnson made a motion to abate per the recommendation for a total of 22 units of water at the rate*

of \$5.55 in the amount of \$122.10 and 22 units of sewer at the rate of \$6.75 in the amount of \$148.50 for a total abatement of \$270.60 plus all accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

4.2 15 Juniper Street – Michael & Judy Chick

The appellant was not present for the meeting. The appeal request is for a water and sewer abatement, the owners stated they had above average consumption due to lawn repairs necessary due to sewer tie in as part of the Colonial Pines project. *Mr. Johnson made a motion to abate per the recommendation of 7 units of water at \$5.55 in the amount of \$38.85 and 7 units of sewer at \$6.75 in the amount of \$47.25 for a total abatement of \$86.10 plus any accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

4.3 8 Anita Street – Becky Carlson

The appellant was not present for the meeting. The appeal request is for a sewer abatement, the owner stated their bill was much higher than usual and they found a faucet in basement dripping. *Mr. Johnson made a motion to deny the abatement as the water did enter the sewer system but did recommend a 25% hardship credit in the amount of \$98.85. This motion was seconded by Mr. Boudreau. The motion passed unanimously.*

4.4 8 Abbott Street – Chad Tallaferro

The appellant was not present for the meeting. The appeal request is for a sewer abatement, the owner stated an end cap failed and water did not enter the sewer system. *Mr. Johnson made a motion to abate per recommendation for 12 units of sewer at \$6.75 in the amount of \$81.00. The motion was for a total abatement of \$81.00 plus accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

4.5 14 Vinewood Lane – Andrew & Julie Britton

The appellant was not present for the meeting. The appeal is for water and sewer abatement, the owners stated they had above average consumption due to lawn repairs necessary due to sewer tie in as part of the Colonial Pines project. *Mr. Johnson made a motion to abate per the recommendation for a total of 39 units of water at the rate of \$5.55 in the amount of \$216.45 and 39 units of sewer at the rate of \$6.75 in the amount of \$263.25 for a total abatement of \$479.70 plus all accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

4.6 90 Millers Farm Drive – Laura Davie

The appellant was not present for the meeting and had submitted two appeals, both

are for a sewer abatement for outside watering. *Mr. Boudreau made a motion to deny first appeal per the City of Rochester Water Ordinance #260-19, the appellant must notify the business office in writing before next payment is due. Mr. Sanders seconded the motion, motion passed unanimously.*

Mr. Boudreau made a motion to abate the second for a total of 20 units of sewer at the rate of \$6.75 and a total amount of \$135.00 plus all accrued interest. The motion was seconded by Mr. Sanders, motion passed unanimously.

5. Financials

The board reviewed and discussed financial reports.

6. Adjournment:

Mr. Barnes made a motion to adjourn at 6:06 PM. The motion was seconded by Mr. Sanders. The motion passed unanimously.

Minutes respectfully submitted by Michele Grant Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2021
To: Utility Advisory Board
From: Lisa J. Clark, Utility Billing Office Supervisor
Re: Water/Sewer Billing Appeal Application Dated: 12/2/20

Customer Name: Paul Delnero Account # 094670
Service Address: 11 Prospect Street

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations:

****I recommend no abatement on this appeal for September invoiced amount.**

The above recommendation is based upon the following findings:

1. Per the City of Rochester Water Ordinance #260-19A and Sewer Ordinance 200-26A "the appellant must notify the Business Office in writing before next payment is due"
2. The owner does not dispute the meter reading.
- 3.

The following information is provided

Total usage on disputed invoice	24
Average usage on previous 3 years	<u>5</u>
Estimated use over average	19

Value of 19 Units of Sewer at the current sewer rate of \$6.75=\$128.25.

Lisa J. Clark

1/5/21

Lisa J. Clark, Utility Billing Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: December 4, 2020
SUBJECT: City of Rochester
PROPERTY: **11 Prospect St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, the owner stated he used the extra water outside pressure washing boats and an outside hose connection left on.

1

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/2/20

- 1. Date of Appeal: 12/2/20
- 2. Property Owner's Name: Paul Delnero Account #: 094670
- 3. Billing Address: 11 Prospect St
Rochester, NH
03867
- 4. Service Location: 11 Prospect Street Zip Code 03867
- 5. Owners Representative: Paul Delnero
- 6. Owners Representative's Signature: X Paul Delnero
- 7. Phone #: 603-770-3310 Cell: _____
- 8. Email Address: fiddler_pad@hotmail.com

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 6/2020 to 9/10/2020

10. An abatement is being requested for:

- a. How many units of water _____ x 5.55 = \$ _____
- b. How many units of sewer 19 x 6.75 = \$ 128.25
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ 128.25

11. Explanation of Appeal Request:

Extra water use for Pressure washing
boats. In addition there was a leaking
faucet hose connection left on for
an undetermined time. Most of this
use was during summer and water
meter readings are back to normal
now.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

no

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 094670

01/07/08- SENT LETTER TO FIX

[2011-12-19 14:53:39 kathy]: TURNED OFF/ ON FOR NON-PAYMENT 12/13/11

[2013-09-16 09:28:52 kathy]: TURNED OFF / ON FOR NON-PAYMENT 9/10/13

[2019-06-03 09:58:39 jeffrey.wiggin]:WILL PAY 1/2 ON 6/7 AND REMAINDER 6/21.

[2020-12-04 09:21:32 michele.grant]: REC'D. UAB APPEAL 12/2/20 FOR JAN. MEETING. OWNER READ HIS METER AND USAGE BACK TO NORMAL, HE WILL NOT PAY DIFFERENCE UNTIL AFTER UAB MEETING.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
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DELNERO PAUL A

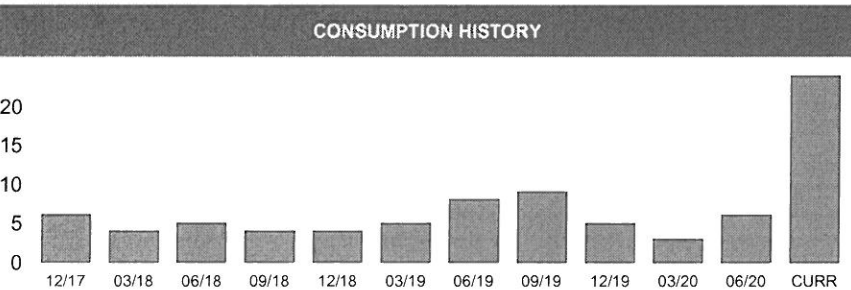
11 PROSPECT ST

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14071816	09/24/2020	094670	10/27/2020

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/11/2020	09/10/2020	613	637	24	\$133.20
RES SEWER		06/11/2020	09/10/2020				\$162.00

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$295.20
A = Actual	Previous Balance	\$129.50
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$294.84
Total Amount Due		\$127.53

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.55 PER UNIT, MIN. \$21.09, SEWER \$6.75 PER UNIT, MIN. \$32.28
MASTERCARD, DISCOVER & AMX PYMTS IN TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

DELNERO PAUL A
11 PROSPECT ST
ROCHESTER, NH 03867

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	094670
Bill Number:	14071816
Pay By:	10/27/2020
Total Due:	127.53

Service Location
11 PROSPECT ST

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester





12/02/2020 13:06
kimberly.nickerson

CITY OF ROCHESTER
UB Consumption History Report

24-5 = 19 X 6.75 = 128.25
1
Subcnsinq

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
094670	28308	DELNERO PAUL A	A	09/10/2020		011801450000	14071816	637	11	PROSPECT ST	133.20	295.20	Active
100	SENS54148024	SENS54148024	A	06/11/2020			14063916	613	24		33.30	73.80	
100	SENS54148024	SENS54148024	A	03/10/2020			14056018	607	6		21.09	53.37	
100	SENS54148024	SENS54148024	A	12/09/2019			14048229	604	3		27.75	61.50	
100	SENS54148024	SENS54148024	A	09/06/2019			14040381	599	5		49.95	110.70	
100	SENS54148024	SENS54148024	A	06/07/2019			14032532	590	5		44.40	98.40	
100	SENS54148024	SENS54148024	A	03/12/2019			14024732	582	8		27.75	61.50	
100	SENS54148024	SENS54148024	A	12/14/2018			14016987	577	4		22.20	54.48	
100	SENS54148024	SENS54148024	A	09/20/2018			14009206	573	4		22.20	54.48	
100	SENS54148024	SENS54148024	A	06/14/2018			14001398	569	4		22.20	54.48	
100	SENS54148024	SENS54148024	A	03/12/2018			13993599	564	4		27.75	61.50	
100	SENS54148024	SENS54148024	A	12/15/2017			13985975	560	4		21.63	52.82	
100	SENS54148024	SENS54148024	A	09/20/2017			13978312	554	6		31.74	70.86	
100	SENS54148024	SENS54148024	A	06/07/2017			13970643	548	6		31.74	70.86	
100	SENS54148024	SENS54148024	A	03/15/2017			13962995	543	5		26.45	59.05	
100	SENS54148024	SENS54148024	A	12/02/2016			13955512	536	7		37.03	82.67	
100	SENS54148024	SENS54148024	A	09/01/2016			13947970	531	5		24.10	55.33	
100	SENS54148024	SENS54148024	A	06/02/2016			13940462	526	5		24.05	55.25	
100	SENS54148024	SENS54148024	A	03/01/2016			13932915	521	5		24.05	55.25	
100	SENS54148024	SENS54148024	A	12/02/2015			13925546	516	5		24.05	55.25	
100	SENS54148024	SENS54148024	A	09/08/2015			13918107	511	5		28.02	65.46	
100	SENS54148024	SENS54148024	A	06/05/2015			13910666	505	6		23.02	54.55	
100	SENS54148024	SENS54148024	A	03/04/2015			13903193	500	6		23.35	54.55	
100	SENS54148024	SENS54148024	A	12/01/2014			13895841	494	5		23.35	54.55	
100	SENS54148024	SENS54148024	A	09/04/2014			13888440	489	5		23.35	54.55	
100	SENS54148024	SENS54148024	A	06/04/2014			13881020	475	14		65.38	152.74	
100	SENS54148024	SENS54148024	A	03/03/2014			13873614	470	5		18.41	48.26	
100	SENS54148024	SENS54148024	A	12/03/2013			13866323	466	4		18.41	48.26	
100	SENS54148024	SENS54148024	A	09/03/2013			13858938	461	4		23.00	54.20	
100	SENS54148024	SENS54148024	A	06/04/2013			13851560	457	4		18.40	48.26	
100	SENS54148024	SENS54148024	A	03/04/2013			13844185	452	5		23.00	54.20	
100	SENS54148024	SENS54148024	A	12/07/2012			13836899	448	4		17.99	47.84	
100	SENS54148024	SENS54148024	A	09/05/2012			13829604	444	4		17.99	47.84	
100	SENS54148024	SENS54148024	A	06/04/2012			13822241	439	5		22.45	53.00	
100	SENS54148024	SENS54148024	A	03/02/2012			13814873	434	5		22.45	53.00	
100	SENS54148024	SENS54148024	A	12/01/2011			13807651	429	4		17.96	47.17	
100	SENS54148024	SENS54148024	A	09/01/2011			13800332	425	6		62.18	143.00	
100	SENS54148024	SENS54148024	A	05/31/2011			13793045	419	4		17.16	45.60	
100	SENS54148024	SENS54148024	A	03/03/2011			13785731	415	4		17.16	45.60	
100	SENS54148024	SENS54148024	A	12/01/2010			13778557	410	5		21.45	51.20	
100	SENS54148024	SENS54148024	A	09/01/2010			13771302	405	4		17.03	45.47	
100	SENS54148024	SENS54148024	A	06/01/2010			13763982	401	4		16.76	45.20	
100	SENS54148024	SENS54148024	A	03/01/2010			13756824	397	4		16.76	45.20	
100	SENS54148024	SENS54148024	A	12/01/2009			13749653	393	4		16.76	45.20	
100	SENS54148024	SENS54148024	A	09/01/2009			13742373	389	2		15.91	44.35	
100	SENS54148024	SENS54148024	A	06/01/2009			13735075	387	4		16.16	42.49	
100	SENS54148024	SENS54148024	A	03/13/2009			13727875	383	4		16.16	42.49	
100	SENS54148024	SENS54148024	A	12/04/2008			13720728	379	3		15.33	41.66	
100	SENS54148024	SENS54148024	A	09/05/2008			13713502	376	3		15.33	41.66	
100	SENS54148024	SENS54148024	A	06/09/2008			13706230	373	4		14.52	39.24	
100	SENS54148024	SENS54148024	A	03/06/2008			13663333	369	3		13.79	38.51	

Aug
15



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 4, 2021
To: Utility Advisory Board
From: Lisa J. Clark, Utility Billing Office Supervisor
Re: Water/Sewer Billing Appeal Application Dated: 12/2/20

Customer Name: Roger Scholl Account # 013760
Service Address: 23 Patten Street

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations:

****I recommend no abatement on this appeal for November invoiced amount.**

The above recommendation is based upon the following findings:

1. Water was used and did enter sewer system.
2. Owner stated that they consumed more water.
3. The owner does dispute the meter reading but declined to have meter tested. Reread was done and read back to normal.
 - A. Total usage on disputed invoice 58
 - B. Average usage on previous 3 years 12
 - C. Estimated use over average 46
 - D. ½ of above average use 23

Value of 23 Units of Water at the current water rate of \$5.55=\$127.65

Value of 23 Units of Sewer at the current sewer rate of \$6.75=\$155.25

Lisa J. Clark

1/5/2021

Lisa J. Clark, Utility Billing Supervisor
13

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: December 4, 2020
SUBJECT: City of Rochester
PROPERTY: **23 Patton St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owner stated he has been home more because of COVID and didn't do any outside watering.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/2/20

2

1. Date of Appeal: 11/30/20
2. Property Owner's Name: Roger Scholl Account #: 013760
3. Billing Address: 23 Patten St
Rochester NH
03867
4. Service Location: 23 Patten St Zip Code 03867
5. Owners Representative: Roger Scholl
6. Owners Representative's Signature: Roger Scholl
7. Phone #: 603-674-5909 Cell: same
8. Email Address: whiceclimb@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 8/7/20 to 11/12/20

10. An abatement is being requested for:

- a. How many units of water 58 x 5.55 = \$ 321.90
- b. How many units of sewer _____ x 6.75 = \$ 391.50
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 713.40

11. Explanation of Appeal Request:

I am appealing my most recent water and sewer bill because it is 3x my normal usage. I have been home since 3/20 awaiting surgery and staying safe from COVID 19. I had kidney transplant surgery on June 23 and only returned to work on a virtual basis on Oct 1.

I do not have a water leak of any kind. AND I do not have a large garden. I also did not water my lawn this summer (never do) and we were conserving water because of the drought.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

I was here all summer recovering from surgery and I have no water leaks in the property

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Possibly. My wife is disabled and I am a senior citizen working from home.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Accounts

Account: 013760

[2009-12-03 14:41:20 kathy]: CUSTOMER SENT CHECK 11/27/09 FOR 105.05
[2010-05-24 16:35:38 kathy]: CUSTOMER PORTESTED BILL BUT PAID IT SO NO SHUT
OFF ..MORE SINCE THE TOWN FIXED A BROKEN VALVE WILL SPEAK TO TOWN MANAGER
[2013-11-15 16:07:29 sjuneau]: PROMISED TO PAY 11/20. ON BOARD FOR 11/25
[2015-02-10 14:33:17 cristina]: FEBRUARY BILL ESTIMATED DUE TO SNOW.
[2018-02-06 10:07:23 sjuneau]: SERVICE CHARGE FOR NON PAYMENT. HE CALLED WHEN
HE GOT TAG . SAID HE MAILED CHECK TO BOSTON.
[2018-04-24 09:25:15 karenb]:PROCESSED ADJUSTMENT FOR SERVICE CHARGE. THIS WAS
ONE OF THE CHECKS THAT WAS DELAYED IN GETTING TO US FROM LOCKBOX IN JANUARY.
[2020-11-16 14:14:40 kimberly.nickerson]:SENT LEAK LETTER
[2020-12-03 12:11:56 kimberly.nickerson]: RECEIVED UAB APPEAL 12/2/2020, DID
REREAD BACK TO NORMAL

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

SCHOLL ROGER R & JANET W

23 PATTON ST

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
-------------	-----------	-----------	----------

14079248

11/20/2020

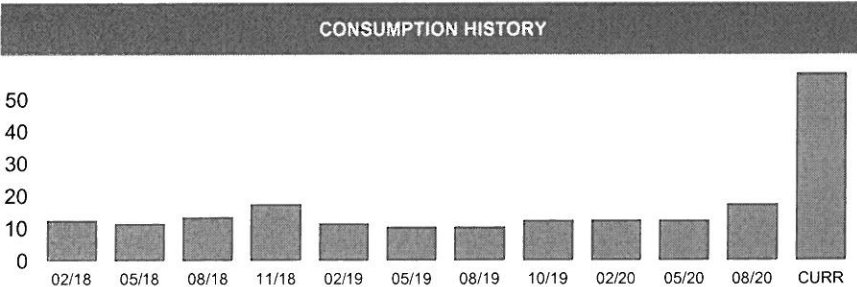
013760

12/28/2020

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	08/07/2020	11/12/2020	546	604	58	\$321.90
RES SEWER		08/07/2020	11/12/2020				\$391.50

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$713.40
A = Actual	Previous Balance	\$209.10
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$209.10
Total Amount Due		\$713.40

***PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET**
WATER PER UNIT \$5.55, MIN. \$21.09; SEWER PER UNIT \$6.75, MIN. \$32.28
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

SCHOLL ROGER R & JANET W
23 PATTON ST
ROCHESTER, NH 03867-1115

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	013760
Bill Number:	14079248
Pay By:	12/28/2020
Total Due:	713.40

Service Location
23 PATTON ST

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester





12/04/2020 09:15
michele.grant

CITY OF ROCHESTER
UB Consumption History Report

1
P
|ubcnsinq

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
013760	33893	SCHOLL ROGER R & JANET W				011600770000			23 PATTON ST				Active
100	SENS69890460	SENS69890460	A	11/12/2020		14079248	604		58	0	321.90	713.40	
100	SENS69890460	SENS69890460	A	08/07/2020		14068650	546		17	0	94.35	209.10	
100	SENS69890460	SENS69890460	A	05/11/2020		14060679	529		12	0	66.60	147.60	
100	SENS69890460	SENS69890460	A	02/10/2020		14052916	517		12	0	66.60	147.60	
100	SENS69890460	SENS69890460	A	10/30/2019		14045039	505		12	0	66.60	147.60	
100	SENS69890460	SENS69890460	A	08/06/2019		14037231	493		10	0	55.50	123.00	
100	SENS69890460	SENS69890460	A	05/08/2019		14029363	483		10	0	55.50	123.00	
100	SENS69890460	SENS69890460	A	02/05/2019		14021615	473		11	0	61.05	135.30	
100	SENS69890460	SENS69890460	A	11/14/2018		14013853	462		17	0	94.35	209.10	
100	SENS69890460	SENS69890460	A	08/10/2018		14006052	445		13	0	72.15	159.90	
100	SENS69890460	SENS69890460	A	05/02/2018		13998173	432		11	0	61.05	135.30	
100	SENS69890460	SENS69890460	A	02/07/2018		13990514	421		12	0	63.48	171.93	
100	SENS69890460	SENS69890460	A	11/07/2017		13982873	409		11	0	58.19	129.91	
100	SENS69890460	SENS69890460	A	08/07/2017		13975218	398		12	0	63.48	141.72	
100	SENS69890460	SENS69890460	A	05/02/2017		13967496	386		11	0	58.19	129.91	
100	SENS69890460	SENS69890460	A	01/31/2017		13959964	375		10	0	51.40	115.73	
100	SENS69890460	SENS69890460	A	11/03/2016		13952472	365		13	0	62.53	143.65	
100	SENS69890460	SENS69890460	A	08/08/2016		13944923	352		16	0	76.96	176.80	
100	SENS69890460	SENS69890460	A	05/02/2016		13937366	336		11	0	52.91	121.55	
100	SENS69890460	SENS69890460	A	02/01/2016		13929923	325		10	0	48.10	110.50	
100	SENS69890460	SENS69890460	A	11/02/2015		13922536	315		11	0	51.92	120.56	
100	SENS69890460	SENS69890460	A	08/03/2015		13915095	304		8	0	37.36	87.28	
100	SENS69890460	SENS69890460	A	05/01/2015		13907575	296		8	0	37.36	87.28	
100	SENS69890460	SENS69890460	E	02/10/2015		13900219	288		8	0	37.36	87.28	
100	SENS69890460	SENS69890460	A	10/31/2014		13892846	280		8	0	37.36	87.28	
100	SENS69890460	SENS69890460	A	08/01/2014		13885451	272		6	0	28.02	65.46	
100	SENS69890460	SENS69890460	A	05/01/2014		13877953	266		8	0	37.19	87.11	
100	SENS69890460	SENS69890460	A	02/03/2014		13870652	258		11	0	50.60	119.24	
100	SENS69890460	SENS69890460	A	11/01/2013		13863340	247		13	0	59.80	140.92	
100	SENS69890460	SENS69890460	A	08/01/2013		13855968	234		17	0	78.20	184.28	
100	SENS69890460	SENS69890460	A	05/03/2013		13848545	217		13	0	59.80	140.92	
100	SENS69890460	SENS69890460	A	02/01/2013		13841258	204		11	0	50.21	118.39	
100	SENS69890460	SENS69890460	A	11/01/2012		13833953	193		12	0	53.88	127.20	
100	SENS69890460	SENS69890460	A	08/01/2012		13826598	181		13	0	58.37	137.80	
100	SENS69890460	SENS69890460	A	05/01/2012		13819219	168		12	0	53.88	127.20	
100	SENS69890460	SENS69890460	A	02/01/2012		13811957	156		13	0	58.37	137.80	
100	SENS69890460	SENS69890460	A	10/31/2011		13804669	143		11	0	49.32	116.48	
100	SENS69890460	SENS69890460	A	07/29/2011		13797365	132		12	0	51.48	122.88	
100	SENS69890460	SENS69890460	A	05/02/2011		13790023	120		15	0	64.35	153.60	
100	SENS69890460	SENS69890460	A	02/01/2011		13782827	105		13	0	55.77	133.12	
100	SENS69890460	SENS69890460	A	11/01/2010		13775610	92		13	0	55.77	133.12	
100	SENS69890460	SENS69890460	A	08/02/2010		13768339	79		13	0	54.93	132.28	
100	SENS69890460	SENS69890460	A	05/03/2010		13761052	66		11	0	54.47	131.82	
100	SENS69890460	SENS69890460	A	02/01/2010		13753918	55		13	0	46.09	111.54	
100	SENS69890460	SENS69890460	A	10/30/2009		13746703	42		10	0	41.90	101.40	
100	SENS69890460	SENS69890460	A	08/03/2009		13739426	32		11	0	45.04	107.44	
100	SENS69890460	SENS69890460	A	05/04/2009		13732129	21		11	0	44.44	105.05	
100	SENS69890460	SENS69890460	I	02/02/2009		13724995	10		10	0	40.40	95.50	
100	NEPT31222665	NEPT31222665	A	11/10/2008		0	2,293		0	0	44.44	105.05	
100	NEPT31222665	NEPT31222665	A	11/05/2008		13717769	2,282		11	0	44.44	105.05	
100	NEPT31222665	NEPT31222665	A	07/31/2008		13710553	2,282		12	0	45.31	108.81	

Handwritten circled number 12 with an arrow pointing to the 'Usage' column of the first row.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2021
To: Utility Advisory Board
From: Lisa J. Clark, Utility Billing Office Supervisor
Re: Water/Sewer Billing Appeal Application Dated: 12/08/20
Customer Name: Benjamin Higgins Account # 110070
Service Address: 36 Laredo Lane

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations:

****I recommend no abatement on this appeal for September invoiced amount.**

The above recommendation is based upon the following findings:

1. Per the City of Rochester Water Ordinance #260-19A and Sewer Ordinance 200-26A "the appellant must notify the Business Office in writing before next payment is due"
2. The owner does not dispute the meter reading.
 - A. Total usage on disputed invoice 60
 - B. Average usage on previous 3 years 20
 - C. Estimated use over average 40
 - D.

Value of 40 Units of Sewer at the current sewer rate of \$6.75=\$270.00

Lisa J Clark

01/05/21

Lisa J. Clark, Utility Billing Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: December 24, 2020
SUBJECT: City of Rochester
PROPERTY: **36 Laredo Ln.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, the owner states he put in new lawn and needed to water it.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/8/20

1. Date of Appeal: 12/8/20
2. Property Owner's Name: Benjamin Higgins Account #: 110070 (3)
3. Billing Address: 36 Laredo
Rochester, NH
4. Service Location: 36 Laredo Zip Code 03867
5. Owners Representative: [Signature]
6. Owners Representative's Signature: _____
7. Phone #: _____ Cell: 923-8356
8. Email Address: info@athleticinstruct.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/20 to 9/20

10. An abatement is being requested for:

- a. How many units of water _____ x 5.55 = \$ _____
- b. How many units of sewer 20 x 6.75 = \$ 270.00
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 270.00

11. Explanation of Appeal Request:

Installed more surface lawn area which
required frequent watering. Water did not enter
sewer.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

no

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 110070

- [2016-07-15 09:24:29 karenb]: W/S APP AND INSPECTIONS RECEIVED
- [2016-10-04 16:06:38 sjuneau]: GEORGE WENT OUT TO INSTALL METER 9/30 BUT THEY DID NOT HAVE A BALL VALVE. THEY WILL CALL WHEN READY - SLIP IS IN THE BOX.
- [2016-11-03 09:52:32 karenb]: METER INSTALLED/TURNED ON 10/31/16
- [2016-11-07 14:55:26 karenb]: CARRIE AT PRIORITY TITLE SERVICES REQUESTED FINAL BILL. FAXED INVOICE, NO USAGE.
- [2017-09-12 13:28:02 karenb]: NO USAGE SINCE METER INSTALLED. MAILED DEAD METER LETTER.
- [2017-09-28 08:56:06 karenb]:TECHNICIAN CLEANED SAND OUT OF METER AND METER SEEMED TO BE WORKING FINE.
- [2018-09-13 09:14:38 karenb]:45 UNITS ON SEPTEMBER INVOICE. MAILED LETTER.
- [2020-12-08 12:54:19 kimberly.nickerson]: UAB APPEAL RECEIVED, WILL NOT BE PAYING \$270.00 OF BILL THAT IS BEING APPEALED.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

HIGGINS BENJAMIN S & ASHLEY R

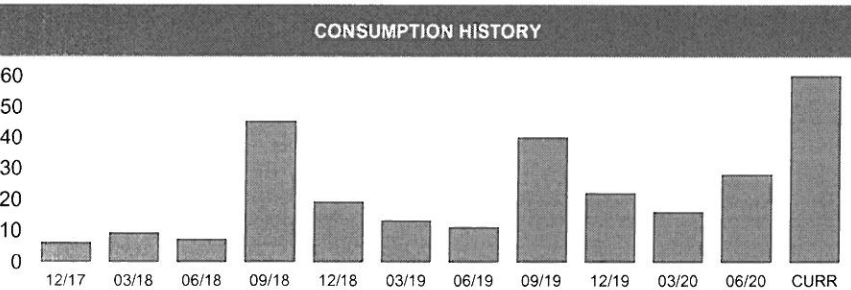
36 LAREDO LN

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14072237	09/24/2020	110070	10/27/2020

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/02/2020	09/01/2020	216	276	60	\$333.00
RES SEWER		06/02/2020	09/01/2020				\$405.00

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$738.00
A = Actual	Previous Balance	\$351.20
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$812.60
Total Amount Due		\$270.75

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.55 PER UNIT, MIN. \$21.09. SEWER \$6.75 PER UNIT, MIN. \$32.28
MASTERCARD, DISCOVER & AMX PYMTS IN TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

City of Rochester
P.O. Box 981096
Boston, MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

HIGGINS BENJAMIN S & ASHLEY R
36 LAREDO LN
ROCHESTER, NH 03867-4400

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	110070
Bill Number:	14072237
Pay By:	10/27/2020
Total Due:	270.75

Service Location
36 LAREDO LN

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester





12/08/2020 12:36
kimberly.nickerson

CITY OF ROCHESTER
UB Consumption History Report

1
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Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Amt	Status
110070	46681	HIGGINS BENJAMIN S & ASHLEY R		022403240007						36	LAREDO LN							Active
100	SENS82017282	SENS82017282	A	09/01/2020		14072237	276			60				333.00			738.00	
100	SENS82017282	SENS82017282	A	06/02/2020		14064340	216			28				155.40			344.40	
100	SENS82017282	SENS82017282	A	03/03/2020		14056437	188			16				88.80			196.80	
100	SENS82017282	SENS82017282	A	12/03/2019		14048651	172			22				122.10			270.60	
100	SENS82017282	SENS82017282	A	09/05/2019		14040796	150			40				222.00			492.00	
100	SENS82017282	SENS82017282	A	06/04/2019		14032948	110			11				61.05			135.30	
100	SENS82017282	SENS82017282	A	03/01/2019		14025153	99			13				72.15			159.90	
100	SENS82017282	SENS82017282	A	12/04/2018		14017406	86			19				105.45			233.70	
100	SENS82017282	SENS82017282	A	09/05/2018		14009619	67			45				249.75			553.50	
100	SENS82017282	SENS82017282	A	06/01/2018		14001813	22			7				38.85			86.10	
100	SENS82017282	SENS82017282	A	03/01/2018		13994014	15			9				48.36			107.70	
100	SENS82017282	SENS82017282	A	12/01/2017		13986390	6			6				31.74			70.86	
100	SENS82017282	SENS82017282	A	09/06/2017		13978723				0				20.09			51.28	
100	SENS82017282	SENS82017282	A	06/05/2017		13971053				0				20.09			51.28	
100	SENS82017282	SENS82017282	A	03/02/2017		13963413				0				20.09			51.28	

Avg
20

** END OF REPORT - Generated by Kimberly Nickerson **

60-20 = 40
40 X 6.75 = \$270



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 12/14/20

Customer Name: Russell Perry Account # 305550

Service Address: 8 Burr Court

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend an abatement of 16 units of sewer on the November 2020 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. Some water from leaking faucet did enter the sewer system and some water did not enter sewer system.

A. Total usage on disputed invoice	41
B. Average usage on previous 3 years is	<u>9</u>
C. Estimated use over average for water	32
D. ½ of above average use	16

Value of 16 Units of Sewer at the current sewer rate of \$6.75 =\$108.00

Total abatement recommended=\$108.00 plus accrued interest.

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

1/5/2021

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: December 24, 2020
SUBJECT: City of Rochester
PROPERTY: 8 Burr Court

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owners stated that this bill is higher than his last bill he had a leak which has now been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 12/14/20

1. Date of Appeal: 12-13-2020
2. Property Owner's Name: RUSSELL PERRY Account #: 305550 (4)
3. Billing Address: 8 Burr Court
ROCHESTER NH
4. Service Location: 8 Burr Ct Rochester NH Zip Code 03868
5. Owners Representative: SELF
6. Owners Representative's Signature: Russell Perry
7. Phone #: _____ Cell: 603 264-1797
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 8-21-2020 to 11-24-2020

10. An abatement is being requested for:

- a. How many units of water 20 x 5.55 = \$ 88.80
- b. How many units of sewer 16 x 6.75 = \$ 108.00
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 196.80

11. Explanation of Appeal Request:

my last bill was 159.90 THE NEW BILL IS
196.80 Over THE CITY OF ROCHESTER

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

miss Read

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? YES

If yes, has the leak been repaired? YES

Who made the repair? Plumber FRIEND PARTS + LABOR \$125.00

Has proof of the repair been attached to this appeal form? YES

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

?

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 305550

12/09/08- WATER IS CURRENTLY OFF FOR THE WINTER
 5/14/09 - WATER IS BACK ON - TARA REPLACED METER AS OLD METER FROZE & BROKE
 11/16/09 - WATER IS OFF AT THE STREET PER MARK @ TARA - READ 25
 [2010-08-24 13:56:48 ann]: USAGE ON AUGUST BILL - TALKED WITH MARK AND WATER
 WAS TURNED BACK ON SOME TIME AGO - OK - CHANGED BACK TO ACTIVE
 [2010-11-16 11:20:41 ann]: WATER IS OFF AT THE STREET PER MARK - READ 41
 [2011-05-12 11:26:15 ann]: WATER IS BACK ON AT THE STREET PER MARK - READ 42
 [2011-11-07 08:16:13 ann]: WATER IS OFF AT THE STREET PER MARK - READ 63
 [2012-05-21 08:38:17 ann]: WATER IS BACK ON AT THE STREET PER MARK - READ 63
 - DELETED FROM MAY 2012 BILL RUN
 [2013-01-04 15:02:40 ann]: WATER IS OFF AT THE STREET PER MARK - READ 0096
 [2013-05-13 09:46:05 ann]: WATER IS BACK ON AT THE STREET PER MARK - READ
 0096
 [2013-11-15 14:50:00 sjuneau]: WATER OFF AT STREET PER MARK - READ 0117
 [2014-05-07 11:47:16 ann]: WATER IS ON AT THE STREET PER MARK - READ 0117
 [2014-10-31 14:13:37 ann]: WATER IS OFF AT THE STREET PER TARA - READ 0137
 [2015-11-17 10:35:12 sjuneau]: WATER IS OFF AT THE STREET PER TARA - READ 157
 ... WE WERE NEVER INFORMED THEY WERE TURNED BACK ON IN THE SPRING.
 [2016-05-17 10:34:23 karenb]: WATER IS ON AT STREET PER TARA 5/16/16 - READ
 0158
 [2017-12-08 10:52:30 karenb]: WATER IS OFF AT THE STREET PER TARA - READ 0202
 [2018-06-22 11:08:32 sjuneau]: WATER HAS BEEN ON PER TARA SINCE 5/1/2018.
 [2020-12-08 14:00:05 kimberly.nickerson]: UAB APPEAL MAILED, OWNER FOUND LEAK,
 SCHEDULED REREAD
 [2020-12-21 12:16:44 michele.grant]: UAB APPEAL RECEIVED 12/14/20 FOR JAN.
 MEETING

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

PERRY RUSSELL E & CHERYL

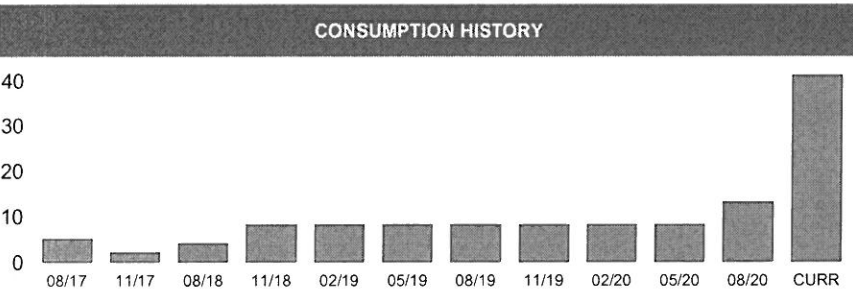
8 BURR CT

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14081672	11/30/2020	305550	01/04/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	08/21/2020	11/24/2020	275	316	41	\$227.55
RES SEWER		08/21/2020	11/24/2020				\$276.75

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$504.30
	Previous Balance	\$159.90
	Adjustments	\$0.00
	Less Payments Received	\$356.70
	Total Amount Due	\$307.50

PAYMENTS ONLINE AT WWW. ROCHESTERNH.NET
WATER \$5.55 PER UNIT, MIN. \$21.09, SEWER \$6.75 PER UNIT, MIN. \$32.28
MASTERCARD, DISCOVER, & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	305550
Bill Number:	14081672
Pay By:	01/04/2021
Total Due:	307.50

Service Location
8 BURR CT

PERRY RUSSELL E & CHERYL
8 BURR CT
ROCHESTER, NH 03868-7068

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



LOVE'S HOME CENTERS, LLC
160 WASHINGTON ST, SUITE 8
ROCHESTER, NH 03839 (603) 833-4000

- MILITARY - PERSONAL USE SALE -
- SALE -

SALES#: S2449LS1 3245181 TRANS#: 10473838 12-08-20

857545 PROJECT SOURCE 2H CH LAV 20.68
22.98 DISCOUNT EACH -2.30

SUBTOTAL: 20.68

TAX: 0.00

INVOICE 10489 TOTAL: 20.68

VISA: 20.68

TOTAL DISCOUNT: 2.30

THANK YOU FOR YOUR
MILITARY SERVICE

VISA: XXXXXXXXXXXX5702 AMOUNT:20.68 AUTHCD: 570223

CHIP REFID:244910275766 12/08/20 19:30:21

APL: VISA CREDIT TUR: 8080008000

AID: A0000000031010 TSI: 6800

STORE: 2449 TERMINAL: 10 12/08/20 19:30:38

OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MICHAEL PAGLIUCA

LOWE'S PRICE MATCH GUARANTEE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

* SHARE YOUR FEEDBACK! *

* ENTER FOR A CHANCE TO BE *

* ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! *

* ENTRE EN EL SORTEO MENSUAL *

* PARA SER UNO DE LOS CINCO GANADORES DE \$500! *

* *

* ENTER BY COMPLETING A SHORT SURVEY *

* WITHIN ONE WEEK AT: www.lowes.com/survey *

* YOUR ID #104891 244923 438366 *

* *

* NO PURCHASE NECESSARY TO ENTER OR WIN. *

* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *

* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *

STORE: 2449 TERMINAL: 10 12/08/20 19:30:38

LOVE'S HOME CENTERS, LLC
160 WASHINGTON ST, SUITE 8
ROCHESTER, NH 03839 (603) 833-4000

- MILITARY - PERSONAL USE SALE -
- SALE -

SALES#: S2449HT1 3592400 TRANS#: 10355624 12-07-20

239630 DANCO B SEAL-PP CER DISC 2.23

2.48 DISCOUNT EACH -0.25

26276 WATERPROOF GREASE 80360 3.58

3.98 DISCOUNT EACH -0.40

SUBTOTAL: 5.81

TAX: 0.00

INVOICE 10174 TOTAL: 5.81

CASH: 20.00

CHANGE: 14.19

TOTAL DISCOUNT: 0.65

THANK YOU FOR YOUR
MILITARY SERVICE

STORE: 2449 TERMINAL: 10 12/07/20 10:40:24

OF ITEMS PURCHASED: 2

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MICHAEL PAGLIUCA

LOWE'S PRICE MATCH GUARANTEE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

* SHARE YOUR FEEDBACK! *

* ENTER FOR A CHANCE TO BE *

* ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! *

* ENTRE EN EL SORTEO MENSUAL *

* PARA SER UNO DE LOS CINCO GANADORES DE \$500! *

* *

* ENTER BY COMPLETING A SHORT SURVEY *

* WITHIN ONE WEEK AT: www.lowes.com/survey *

* YOUR ID #101748 244963 421570 *

* *

* NO PURCHASE NECESSARY TO ENTER OR WIN. *

* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *

* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *

STORE: 2449 TERMINAL: 10 12/07/20 10:40:24

12/08/2020 13:44
kimberly.nickerson

CITY OF ROCHESTER
UB Consumption History Report

1
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Account Number	Customer # Name	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amount	Billed	Amount	Status
305550	49723	PERRY RUSSELL E & CHERYL			022403090555				8 BURR CT								Active
100	SENS57938494	A	11/24/2020			14081672		316					227.55			504.30	
100	SENS57938494	A	08/21/2020			14071056		275					72.15			159.90	
100	SENS57938494	A	05/20/2020			14063080		262					44.40			98.40	
100	SENS57938494	A	02/21/2020			1405298		254					44.40			98.40	
100	SENS57938494	A	11/21/2019			14047473		246					44.40			98.40	
100	SENS57938494	A	08/21/2019			14039621		238					44.40			98.40	
100	SENS57938494	A	05/23/2019			14031725		230					44.40			98.40	
100	SENS57938494	A	02/22/2019			14023995		222					44.40			98.40	
100	SENS57938494	A	11/20/2018			14016236		214					44.40			98.40	

13
8
8
8
8
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8
8

** END OF REPORT - Generated by Kimberly Nickerson **

32 ÷ 2 = 16
88.80
108.00

\$ 196.80



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2021
To: Utility Advisory Board
From: Lisa J. Clark, Utility Billing Office Supervisor
Re: Water/Sewer Billing Appeal Application Dated: 12/17/20

Customer Name: Anna Lavertu Account # 032580
Service Address: 3 Lyons Street
Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations:

I recommend an abatement of 2 units of sewer only on the November 2020 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water did not enter the sewer system.

A. Total usage on disputed invoice	2
B. Average usage on previous 3 years is	<u>0</u>
C. Estimated use over average	2

Value of 2 Units of Sewer at the current sewer rate of \$6.75 = \$13.50. Total abatement recommended=\$13.50 plus accrued interest.

Lisa J. Clark

1/5/2021

Lisa J. Clark, Utility Billing Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: December 24, 2020
SUBJECT: City of Rochester
PROPERTY: **3 Lyons St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, owner states there is no usage at all in the house, only water used was for the lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/17/2020

1. Date of Appeal: 12-16-2020
2. Property Owner's Name: Annahavertu Account #: 032580
3. Billing Address: 3 Lyons Street
Rochester, NH
03867
4. Service Location: 3 Lyons St. Zip Code 03867
5. Owners Representative: Sharon havertu
6. Owners Representative's Signature: Sharon Lavertu
7. Phone #: (603)205-5344 (cell) Cell: _____
8. Email Address: sl.lavertu@yahoo.com

5

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 8-13 to 11-10-2020

10. An abatement is being requested for:

- a. How many units of water _____ x 5.55= \$ _____
 - b. How many units of sewer 2 x 6.75= \$ 13.50
 - c. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

I wish to again appeal the sewer charges on our recent quarterly statement, as I did for the prior quarterly statement (at the Oct. UAB meeting) as the conditions at the house have not changed. There remains no interior plumbing connected in the house except for the outside faucet. We installed a new front lawn on Oct. 5 and the only water usage was for the watering of that lawn. I have enclosed a copy of that contractor's bill as well as our water + sewer bill. Thank you.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. ^o The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Accounts

Account: 032580

- 05/08/08-SENT LEAK LETTER
- AUG. 08 BILL WAS ESTIMATED BECAUSE WE COULD NOT GET A READ. SENT LETTER TO FIX OUTSIDE READER ON 08/20/08 - REPLACED 11/7/08
- [2015-02-19 15:51:08 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW.
- [2015-08-10 13:25:34 karenb]: ZERO READ ON AUGUST BILL, CHARGED MINIMUM AND SENT LETTER
- [2015-08-13 10:33:19 karenb]: HOUSE HAS BEEN VACANT FOR THE MOST PART. THEY WILL CALL WHEN SOMEONE IS LIVING THERE PERMANENTLY
- [2016-08-10 11:26:24 sjuneau]: GOT AN ACTUAL READ OF ONE UNIT LOWER THAN THE CONSISTENT READ WE HAVE GOTTEN FOR OVER A YEAR. CONCERNED THAT THEY MAY HAVE PUT THE METER IN THEMSELVES BACKWARDS. SENDING A LETTER TO CHECK METER & LEAVING THE USAGE THE SAME AS WE ALWAYS GET.
- [2016-11-10 09:53:35 sjuneau]: GOT THE SAME ACTUAL READ OF ONE UNIT LOWER THAN THE CONSISTENT READ. SENT A SECOND LETTER TO MAKE SURE EVERYTHING IS GOOD & LEFT THE SAME FOR NOVEMBER BILL. *SECOND NOTICE*
- [2017-02-06 14:39:24 karenb]: DAUGHTER CALLED. OWNERS ARE IN FLORIDA UNTIL SPRING AND CANNOT GET ANYONE IN THERE RIGHT NOW. SHE STATED THAT THERE HAS NOT BEEN ANY USAGE. EXPLAINED TO HER THAT THE NUMBERS ON THE METER DID GO BACKWARDS SO WE NEED TO CHECK THE METER. SHE WILL CALL TO SCHEDULE IT WHEN THEY RETURN FROM FLORIDA, BY APRIL 15TH.
- [2017-02-07 15:29:56 sjuneau]: METER IS ONE DIGIT BACKWARDS - SAME AS ABOVE. WILL NEED AN APPOINTMENT
- [2017-05-12 15:05:08 sjuneau]: METER IS STILL ONE UNIT LOWER THAN LAST READ - WILL LEAVE FOR NOW - NEXT BILL SHOULD REFLECT USAGE OF THEM BEING HOME AS THEY RETURNED 4/15 THEN WE CAN DETERMINE IF IT IS BACKWARDS.
- [2017-11-09 14:25:53 sjuneau]: METER STILL ONE UNIT BACKWARDS - LEAVING.
- [2018-08-02 10:44:02 karenb]: TECH WENT OUT TO CHECK BACKWARDS METER 7/30/18. FOUND METER TO BE IN CORRECTLY. OWNER HAS NOT LIVED HERE FOR THREE YEARS BUT WILL BE MOVING IN SOON.
- [2018-08-15 16:35:26 karenb]: FOR BILL RUN PUT READ BACK TO 163 AND MOVING IN SOON PER NOTE ABOVE, NEXT BILL SHOULD REFLECT USAGE
- [2019-05-10 15:40:39 karenb]: STILL NO USAGE. MAILED LETTER TO VERIFY THAT THIS PROPERTY IS STILL VACANT. SHUT OFF DATE 6/11/19.
- [2019-05-17 14:10:07 karenb]: PROPERTY IS STILL VACANT
- [2020-02-14 10:07:46 michele.grant]: PROPERTY STILL VACANT, BEING RENOVATED PER TECH. WAS READING ALL 9'S BUT TECH GOT READ YESTERDAY OF 0162 (SO IS STILL ONE UNIT LOWER THAN NOV. READ SO IS GOING BACK ONE LIKE ABOVE).
- [2020-03-13 14:48:39 michele.grant]: T/W TECH, SINCE PROPERTY IS STILL VACANT WE WILL WAIT TO SEE HOW METER READS ONCE WATER IS USED ON A REGULAR BASIS. LAST READ WAS ON 2/11/20 AND READ WAS 162.
- [2020-09-10 10:10:50 kimberly.nickerson]: UAB APPEAL MAILED
- [2020-09-23 15:16:47 kimberly.nickerson]: UAB APPEAL RECEIVED
- [2020-10-19 11:18:51 kimberly.nickerson]: UAB APPEAL GRANTED
- [2020-12-21 12:15:03 michele.grant]: UAB APPEAL RECEIVED 12/17/20 FOR JAN. MEETING.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

LAVERTU ANNA B

3 LYONS ST

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
-------------	-----------	-----------	----------

14079848

11/20/2020

032580

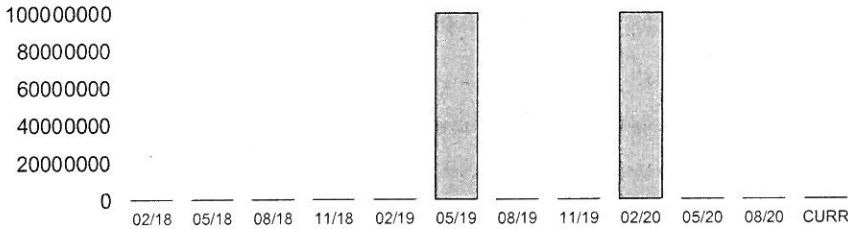
12/28/2020

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	08/13/2020	11/10/2020	201	203	2	\$21.09
RES SEWER		08/13/2020	11/10/2020				\$32.28

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$53.37
A = Actual	Previous Balance	\$479.70
E = Estimate	Adjustments	-\$264.29
F = Final	Less Payments Received	\$216.45
Total Amount Due		\$52.33

***PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET**
WATER PER UNIT \$5.55, MIN. \$21.09; SEWER PER UNIT \$6.75, MIN. \$32.28
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	032580
Bill Number:	14079848
Pay By:	12/28/2020
Total Due:	52.33

Service Location
3 LYONS ST

LAVERTU ANNA B
3 LYONS ST
ROCHESTER, NH 03867-1850

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



Invoice

We Dig It Excavating & Trucking

Steven Lemay
 7 Davis Blvd.
 Rochester, NH 03868

Date	Invoice #
10/5/2020	1758

Phone # 603-973-5037 E-mail Wedigitexcavating@gmail.com

PAID

Bill To	Project Location
Sharon Lavertu 3 Lyons St. Rochester, NH 03867	

Email	Customer Phone	Terms
	205-5344	Due on receipt

Quantity	Item Code	Description	U/M	Price Each	Amount
	Labor & Mate...	Deliver and spread loam, Landscape raked, and hydroseeded. Remove trash and rocks N/C Front lawn		3,500.00	3,500.00
	Materials	Sold electric weed wacker Ryobi = battery + charger		75.00	75.00

Thank you.	Total	\$3,575.00
Web Site www.wedigitexcavating.com	Payments/Credits	\$-3,575.00
	Balance Due	\$0.00



12/24/2020 14:01
michele.grant

CITY OF ROCHESTER
IUB Consumption History Report

1
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Account Number	Customer # Name	Cd Read Date Time	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
032580	48043 LAVERTU ANNA B		012301180000			3 LYONS ST				Active
100	SENS69890317	A 11/10/2020	14079848	203		2		21.09	53.37	
100	SENS69890317	A 08/13/2020	14069254	201		39		216.45	479.70	
100	SENS69890317	A 05/15/2020	14061288	162		0		21.09	53.37	
100	SENS69890317	A 02/11/2020	14053518	162		0		21.09	53.37	
100	SENS69890317	A 11/06/2019	14045641	163		0		21.09	53.37	
100	SENS69890317	A 08/14/2019	14037827	163		0		21.09	53.37	
100	SENS69890317	A 05/10/2019	14029963	163		0		21.09	53.37	
100	SENS69890317	A 02/08/2019	14022215	163		0		21.09	53.37	
100	SENS69890317	A 11/14/2018	14014449	163		0		21.09	53.37	
100	SENS69890317	A 08/15/2018	14006648	163		0		21.09	53.37	
100	SENS69890317	A 05/11/2018	13998774	163		0		21.09	53.37	
100	SENS69890317	A 02/07/2018	13991112	163		0		20.09	51.28	

Average

** END OF REPORT - Generated by Michele Grant **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: January 5 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 12/22/20

Customer Name: Brett Young Account # 024900

Service Address: 63 Walnut Street

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend an abatement of 28 units of water and 28 units of sewer on the November 2020 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water did enter the sewer system.

A. Total usage on disputed invoice	101
B. Average usage on previous 3 years is	<u>46</u>
C. Estimated use over average for water	55
D. ½ of above average use	28

Value of 28 Units of Water at the current water rate of \$5.55=\$155.40

Value of 28 Units of Sewer at the current sewer rate \$6.75=\$189.00

Total abatement recommended=\$344.40 plus accrued interest.

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

1/5/2021

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: December 24, 2020
SUBJECT: City of Rochester
PROPERTY: **63 Walnut St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owner stated the tenants cracked open the water valve on sink in basement. And both tenants had toilets that were leaking.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/22/20

- 1. Date of Appeal: 12/5/20
- 2. Property Owner's Name: Brett Young Account #: 024900 (6)
- 3. Billing Address: 1076 SECOND CROWN
POINT RD STAFFORD
NH
- 4. Service Location: 63 WALLUTE ST ROCHESTER Zip Code 03867
- 5. Owners Representative: _____
- 6. Owners Representative's Signature: _____
- 7. Phone #: _____ Cell: 603-239-4369
- 8. Email Address: youngbrett9@gmail

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 8/10/20 to 11/4/20

10. An abatement is being requested for:
- a. How many units of water 101 x 5.55 = \$ 560.55
 - b. How many units of sewer _____ x 6.75 = \$ 681.75
 - c. Water & Sewer Department Fees of: \$ 0
- Total \$ 1242.30

11. Explanation of Appeal Request:
My tenant had moved things around in the basement, cracking open the water valve on a sink. Both tenants also had toilets that were leaking and neither of them told me about it. I am requesting an appeal of the water bill I received on 11/20

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? YES

If yes, has the leak been repaired? YES

Who made the repair? ME

Has proof of the repair been attached to this appeal form? YES

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 024900

05/19/08- CHARGED SERVICE CALL FOR NON PAYMENT- TIM LEFT TAG WITH TENANTS

[2010-06-23 12:52:22 kathy]: LEAK IN METER PIPING USED COUPLINGS TO REPAIR - CHARGED TO CUSTOMER

[2014-11-05 09:40:27 sjuneau]: WATER TURNED OFF AT STREET 11/4 FOR NON PAYMENT - TURNED ON, PAYMENT RECEIVED 11/5

[2015-02-18 09:02:00 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2020-01-27 10:14:05 michele.grant]: REC'D. PINK NOTICE BACK IN MAIL, SAID FORWARDING ADDRESS IS: BRETT YOUNG, 1076 2ND CROWN PT. RD., STRAFFORD, NH 03884-6216. I AM MAILING PINK NOTICE TO HIM AT NEW ADDRESS TODAY.

[2020-12-01 13:23:51 kimberly.nickerson]: SENT UAB PAPERWORK FOR JAN MEETING, WILL BE PAYING AUGUST BILL BY 12/4

[2020-12-24 13:54:30 michele.grant]: UAB APPEAL RECEIVED 12/22/20.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

YOUNG BRETT

63 WALNUT ST

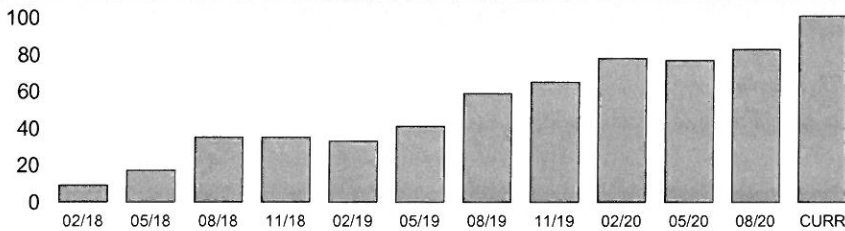
BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14079701	11/20/2020	024900	12/28/2020

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	08/10/2020	11/04/2020	1301	1402	101	\$560.55
RES SEWER		08/10/2020	11/04/2020				\$681.75

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Description	Amount
	Total Current Billing	\$1,242.30
A = Actual	Previous Balance	\$1,020.90
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$0.00
Total Amount Due		\$2,274.39

***PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET**
WATER PER UNIT \$5.55, MIN. \$21.09; SEWER PER UNIT \$6.75, MIN. \$32.28
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	024900
Bill Number:	14079701
Pay By:	12/28/2020
Total Due:	2,274.39

Service Location
63 WALNUT ST

YOUNG BRETT
1076 2ND CROWN PT RD
STRAFFORD, NH 03884-6216

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



735541915260 HANDY BRITE <A> 9.97N
HANDY BRITE
049057104408 PLATINUM2PC <A> 29.96N
KORKY PLATINUM 2PC KIT 14.88N
2@14.98
820909901013 6PKACCENT <A>
6PK 40 LM ACCENT LIGHT W REMOTE

SUBTOTAL 54.81
SALES TAX 0.00
TOTAL \$54.81
USD\$ 54.81

XXXXXXXXXXXX3729
AUTH CODE 002392
Chip Read
AID A0000000980840

Verified By PIN
US DEBIT

3489 12/06/20 09.53 AM



12/24/2020 13:55
michele.grant

CITY OF ROCHESTER
UB Consumption History Report

P 1
|ubcsing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Status
024900	32570	YOUNG BRETT				012201350000				63 WALNUT ST							Active
100	SENS69992493		A	11/04/2020			14079701		1,402	-101				560.55	1,242.30		1,242.30
100	SENS69992493		A	08/10/2020			14069107		1,301	83				460.65	1,020.90		1,020.90
100	SENS69992493		A	05/13/2020			14061139		1,218	77				427.35	947.10		947.10
100	SENS69992493		A	02/05/2020			14053373		1,141	78				432.90	959.40		959.40
100	SENS69992493		A	11/01/2019			14045494		1,063	65				360.75	799.50		799.50
100	SENS69992493		A	08/13/2019			14037681		998	59				327.45	725.70		725.70
100	SENS69992493		A	05/06/2019			14029815		939	41				227.55	504.30		504.30
100	SENS69992493		A	02/12/2019			14022067		898	33				183.15	405.90		405.90
100	SENS69992493		A	11/13/2018			14014303		865	35				194.25	430.50		430.50
100	SENS69992493		A	08/15/2018			14006501		830	35				194.25	430.50		430.50
100	SENS69992493		A	05/07/2018			13998628		795	17				94.35	209.10		209.10
100	SENS69992493		A	02/08/2018			13990968		769	9				47.61	106.46		106.46
100	SENS69992493		A	11/08/2017			13983323		749	20				105.80	236.20		236.20
100	SENS69992493		A	08/02/2017			13975661		727	22				116.38	259.82		259.82
100	SENS69992493		A	05/03/2017			13967937		711	16				84.64	188.96		188.96
100	SENS69992493		A	02/02/2017			13960409		687	24				123.36	277.75		277.75
100	SENS69992493		A	11/02/2016			13952909		664	23				110.63	254.15		254.15
100	SENS69992493		A	08/04/2016			13945361		647	17				81.77	187.85		187.85
100	SENS69992493		A	05/03/2016			13937790		628	19				91.39	209.95		209.95
100	SENS69992493		A	02/03/2016			13930352		609	19				89.72	209.95		209.95
100	SENS69992493		A	11/03/2015			13922957		590	18				84.06	196.38		196.38
100	SENS69992493		A	08/04/2015			13915520		572	17				79.39	185.47		185.47
100	SENS69992493		A	05/04/2015			13907999		555	17				130.76	305.48		305.48
100	SENS69992493		E	02/19/2015			13900644		527	28				135.43	376.39		376.39
100	SENS69992493		A	11/05/2014			13893267		498	29				144.77	338.21		338.21
100	SENS69992493		A	08/04/2014			13885867		467	31				139.56	326.76		326.76
100	SENS69992493		A	05/05/2014			13878366		437	30				105.80	249.32		249.32
100	SENS69992493		A	02/06/2014			13871066		414	25				115.00	271.00		271.00
100	SENS69992493		A	11/05/2013			13863746		389	33				151.80	357.72		357.72
100	SENS69992493		A	08/05/2013			13856376		356	28				128.80	303.52		303.52
100	SENS69992493		A	05/06/2013			13848950		328	20				91.33	215.34		215.34
100	SENS69992493		A	02/04/2013			13841666		308	17				76.33	180.20		180.20
100	SENS69992493		A	11/02/2012			13827005		291	21				94.29	222.60		222.60
100	SENS69992493		A	08/03/2012			13819624		270	23				103.27	243.80		243.80
100	SENS69992493		A	05/03/2012			13812364		247	23				107.36	256.19		256.19
100	SENS69992493		A	11/02/2011			13805078		224	24				81.51	194.56		194.56
100	SENS69992493		A	08/02/2011			13797771		175	19				85.80	204.80		204.80
100	SENS69992493		A	05/03/2011			13790429		156	20				64.35	153.60		153.60
100	SENS69992493		A	02/07/2011			13783236		121	16				67.63	162.83		162.83
100	SENS69992493		A	08/03/2010			13768745		105	16				79.99	192.96		192.96
100	SENS69992493		A	05/04/2010			13761458		86	21				92.18	223.08		223.08
100	SENS69992493		A	02/08/2010			13754325		65	22				139.50	333.13		333.13
100	SENS69992493		A	11/04/2009			13747107		43	34				121.20	286.50		286.50
100	SENS69992493		A	08/11/2009			13739832		9	21				113.12	267.40		267.40
100	SENS69992493		I	04/07/2009			13732532		732	21				137.36	324.70		324.70
100	NEPT28274183		A	02/02/2009			13725399		683	28				151.69	393.87		393.87
100	NEPT28274183		A	11/07/2008			13718174		649	34							
100	NEPT28274183		A	08/05/2008			13710959			40							

440

552-12-916



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 12/22/20

Customer Name: Don & Hope Silver

Account: 303320

Service Address: 46 Big Bear Road
Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend the UAB Board table this request to obtain another quarter to average new owner usage history.

The above recommendation is based upon the following findings:

- A. The owner is new at this location. Insufficient history to determine average.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

1/5/2021

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: December 24, 2020
SUBJECT: City of Rochester
PROPERTY: **46 Big Bear Rd.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer due to unknown irrigation leak.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 12/22/20

1. Date of Appeal: 12-21-2020
2. Property Owner's Name: DON & HOPE SILVER Account #: 303320
3. Billing Address: 46 Big Bear Rd
Rochester, N.H.
03868
4. Service Location: 46 Big Bear Rd. Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-403-4389 Cell: _____
8. Email Address: ATLAKEOK@gmail.com

7

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7-17-2020 to 11-30-2020

10. Abatement is being requested for:

- a. How many units of water _____ x 5.55= \$ _____
- b. How many units of sewer _____ x 6.75= \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

High water usage, caused by a leak
in the irrigation system, which caused
leakage all the time no matter if the system
is on or off. This was found by your technician
from the water and sewer department.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 303320

[2020-06-29 11:50:28 michele.grant]: PER TARA METERS INSTALLED 3/9/20 (EMAIL ORIGINALLY SENT IN MARCH BUT JUST GOT WHEN RESENT 6/24/20). SD METER ADDED 6/19/20.

[2020-07-07 15:01:14 kimberly.nickerson]: ADJUSTED FINAL BILL BECAUSE IT SHOWED AMOUNT FOR SEWER DEDUCT THAT SHOULD HAVE BEEN ZERO, CHARGE FULL AMOUNT FOR SEWER AND SHOULD HAVE ONLY BEEN 8 UNITS

[2020-07-07 15:08:00 kimberly.nickerson]: FINAL BILL PROCESSED

[2020-07-07 15:08:13 kimberly.nickerson]: FINAL READ 0062, SEWER DEDUCT 0054

[2020-09-10 13:52:29 michele.grant]: DON (NEW OWNER) STOPPED IN TODAY, SUPER HIGH BILL (14070981). NOT SURE WHY THERE IS NO SEWER OR SD ON THIS INVOICE, WILL LOOK INTO. TECH GOT READ TODAY MM 0222, SD 0211, SO 48 UNITS USED SINCE 8/21. TECH STOPPED INTO THE OFFICE AT TARA, THEY BELIEVE THERE IS AN ISSUE WITH THE IRRIGATION SYSTEM. THEY WILL SHUT OFF AND CALL COMPANY TO LOOK AT. WILL WAIT TO SEE WHAT TARA SAYS & THEN FIX INVOICE OR ADJUST.

[2020-10-02 16:14:22 michele.grant]: TARA SAID THEY WERE HAVING IRRIGATION LOOKED AT BUT BELIEVE IT IS O.K. THEY SAID H/O WATERS LAWN ALOT AND THE SD HAD HIGH USAGE ON IT SO BELIEVE WHEN NEXT INVOICING COMES OUT IT WILL ALL BE SORTED OUT.

[2020-12-03 14:26:19 michele.grant]: COULDN'T GET READ FOR NOV. BILL, HAD TO ESTIMATE. TARA IS AWARE AND IS WORKING ON.

[2020-12-15 16:47:01 michele.grant]: TARA GOT READ OF 0227 ON 12/4, SOMETHING IS MAJORLY WRONG WITH THIS METER, TONS OF WATER BEING RECORDED ON IT AND H/O ARE AN ELDERLY COUPLE THAT HARDLY USES WATER. TECH HAS APPT. TOMORROW WITH TARA TO GO LOOK AT THIS METER & TRY TO FIGURE OUT THE ISSUE.

[2020-12-17 08:37:59 michele.grant]: TECH WENT OUT TO THIS PROPERTY 12/16, MET WITH OWNER AND TARA MAINT. GUYS. LOOKS LIKE IRRIGATION ISSUE, TOLD H/O TO MAKE SURE WHEN TURNS IRRIGATION BACK ON IN SPRING TO HAVE THE COMPANY FIX. IRRIGATION IS OFF NOW AND WAS WINTERIZED EITHER THE END OF OCT. OR BEGINNING OF NOV. SINCE METERS BEEN IN THE MM HAS USED 227 UNITS AND SD HAS USED 0213, SO MOST OF WATER WENT THRU SD TO THE OUTSIDE, ONLY 14 UNITS OF WATER WAS USED IN THE HOME. READ ON 12/16 WAS 0227 (SAME READ TARA GOT ON 12/4) SO LOOKS LIKE IT IS NOW NORMAL, THEY SHOULD BE USING VERY SMALL AMOUNTS OF WATER. WILL SEND THEM OVER AN APPEAL FORM TO TRY TO GET SOME OF THEIR MONEY BACK FROM THIS ISSUE.

[2020-12-18 09:29:01 michele.grant]: EMAILED APPEAL PAPERWORK TO DON.

[2020-12-24 13:47:52 michele.grant]: REC'D. UAB APPEAL PAPERWORK 12/22/20.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

SILVER DONALD C & HOPE E

46 BIG BEAR RD

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
-------------	-----------	-----------	----------

14081596

11/30/2020

303320

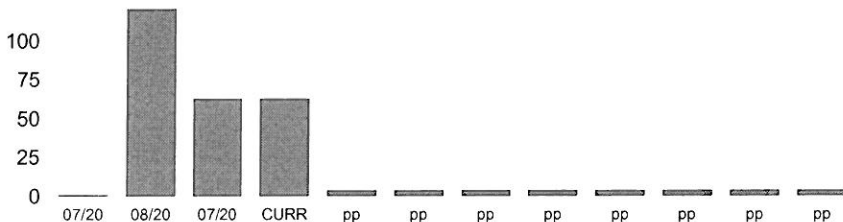
01/04/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	E	07/07/2020	11/30/2020	62	124	62	\$344.10
RES WATER	A	08/20/2020	11/20/2020	174	213	0	\$0.00
RES SEWER		07/07/2020	11/30/2020				\$155.25

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$499.35
A = Actual	Previous Balance	\$666.00
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$1,165.35
	Total Amount Due	\$0.00

PAYMENTS ONLINE AT WWW. ROCHESTERNH.NET
WATER \$5.55 PER UNIT, MIN. \$21.09, SEWER \$6.75 PER UNIT, MIN. \$32.28
MASTERCARD, DISCOVER, & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	303320
Bill Number:	14081596
Pay By:	01/04/2021
Total Due:	0.00

Service Location
46 BIG BEAR RD

SILVER DONALD C & HOPE E
46 BIG BEAR RD
ROCHESTER, NH 03868-7020

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester





12/24/2020 13:50
michele.grant

CITY OF ROCHESTER
UB Consumption History Report

P 1
ubcnsing

Account Number	Customer # Name	Cd Read Date Time	Parcel	Bill # Curr Read	Location	Status
Service	Mfr Meter Number		By		Usage Repl Usage Charge Amt Billed Amt	
303320	52103 SILVER DONALD C & HOPE E		022403090399		46 BIG BEAR RD	Active
100 - 1 RES WATER	SENS87108007	E 11/30/2020		14081596 124	62 0 344.10	499.35

** END OF REPORT - Generated by Michele Grant **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2021
To: Utility Advisory Board
From: Lisa J. Clark, Utility Billing Office Supervisor
Re: Water/Sewer Billing Appeal Application Dated: 12/24/20
Customer Name: Gloria Snowman Account # 303438
Service Address: 24 Blair Drive

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations:

I recommend an abatement of 19 units of sewer only on the November 2020 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water did not enter the sewer system.

A. Total usage on disputed invoice	43
B. Average usage on previous 3 years is	24
C. Estimated use over average	19

Value of 40 Units of Sewer at the current sewer rate of \$6.75 = \$128.25.
Total abatement recommended \$128.25 plus accrued interest.

Lisa J. Clark

1/5/2021

Lisa J. Clark, Utility Billing Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: December 24, 2020
SUBJECT: City of Rochester
PROPERTY: **24 Blair Dr.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, the owner stated there was a leak in their irrigation system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/24/20

- 1. Date of Appeal: 12/15/20
- 2. Property Owner's Name: Gloria Snowman Account #: 303438 (8)
- 3. Billing Address: 24 Blair Dr
Rochester NH
03868
- 4. Service Location: same Zip Code 03868
- 5. Owners Representative: _____
- 6. Owners Representative's Signature: _____
- 7. Phone #: _____ Cell: 603-380-8063
- 8. Email Address: gsnowman@comcast.net

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from Aug to Oct

10. An abatement is being requested for:

- a. How many units of water _____ x 5.55= \$ _____
- b. How many units of sewer _____ x 6.75= \$ 148.50
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 148.50

11. Explanation of Appeal Request:

There was a leak in the irrigation
system + the deduct meter was not
working. This is the 2nd appeal
for this issue, the first was approved.
The deduct meter was replaced by Tara
on 10/6/20 + the leak was repaired

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? Yes

Who made the repair? Tara Estates maintenance

Has proof of the repair been attached to this appeal form? NO

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 303438

[2018-04-26 10:52:50 karenb]:NEW HOME PER TARA 4/10/18. READ 0000
 [2018-05-16 14:03:04 karenb]:FINAL BILL PROCESSED
 [2018-07-18 09:44:58 karenb]:SEWER DEDUCT ADDED 7/17/18 PER TARA
 [2019-10-08 10:31:46 karenb]:SEWER DEDUCT REMOVED FOR WINTER PER TARA. READ 0095. LET THEM KNOW NO USAGE SINCE 11/2018
 [2020-03-13 12:17:50 kimberly.nickerson]: TURNED ON AND OFF 3/11 FOR NO PAYMENT
 [2020-09-23 14:56:40 michele.grant]: HOMEOWNER CALLED, SEWER DEDUCT IS NOT READING ANY WATER USAGE, REFERRED THEM TO THE TARA OFFICE AND TOLD THEM TO HAVE TARA LET ME KNOW.
 [2020-10-19 15:13:17 kimberly.nickerson]: SENT UAB APPEAL PAPERWORK
 [2020-10-20 11:46:45 kimberly.nickerson]: UAB APPEAL RECEIVED
 [2020-11-12 15:48:07 kimberly.nickerson]: UAB APPEAL GRANTED NOVEMBER
 [2020-11-30 10:48:18 michele.grant]: PER TARA NEW SD METER EFF. 10/5/20, OLD METER #89670945 END READ 0095, NEW METER #87427341 START READ 0. ALSO SAID SD WAS SHUT OFF 9/23/20.
 [2020-12-03 14:28:45 michele.grant]: COULDN'T GET READ FOR NOV. BILL, HAD TO ESTIMATE. TARA IS AWARE AND IS WORKING ON.
 [2020-12-24 13:41:09 michele.grant]: UAB APPEAL RECEIVED.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

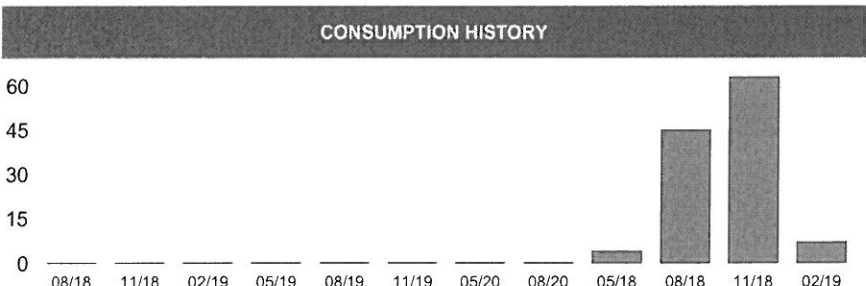
CUSTOMER NAME	SERVICE LOCATION
SNOWMAN GLORIA & ROBERT	24 BLAIR DR

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14081609	11/30/2020	303438	01/04/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	E	08/21/2020	11/20/2020	328	371	43	\$238.65
RES WATER	A	10/05/2020	11/25/2020	0	0	0	\$0.00
RES SEWER		08/21/2020	11/20/2020				\$290.25

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$528.90
A = Actual	Previous Balance	\$1,491.81
E = Estimate	Adjustments	-\$756.00
F = Final	Less Payments Received	\$729.16
	Total Amount Due	\$528.94

PAYMENTS ONLINE AT WWW. ROCHESTERNH.NET
WATER \$5.55 PER UNIT, MIN. \$21.09, SEWER \$6.75 PER UNIT, MIN. \$32.28
MASTERCARD, DISCOVER, & AMX PMTS IN TAX OFFICE, 2.75% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	303438
Bill Number:	14081609
Pay By:	01/04/2021
Total Due:	528.94

Service Location
24 BLAIR DR

SNOWMAN GLORIA & ROBERT
24 BLAIR DR
ROCHESTER, NH 03868-7061

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



12/24/2020 13:42
michele.grant

CITY OF ROCHESTER
UB Consumption History Report

1
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Account Number	Customer # Name	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge Amt	Billed Amt	Status
303438	49370	SNOWMAN GLORIA & ROBERT	02240309346A						24 BLAIR DR						Active
100	SENS89670939	E	11/20/2020		14081609		371		43				238.65	528.90	
100	SENS89670939	A	08/21/2020		14070994		328		133				738.15	1,635.90	
100	SENS89670939	A	05/19/2020		14063021		195		11				61.05	195.30	
100	SENS89670939	A	02/20/2020		14055239		184		11				61.05	135.30	
100	SENS89670939	A	11/20/2019		14047412		173		16				88.80	196.80	
100	SENS89670939	A	08/21/2019		14039561		157		28				155.50	344.40	
100	SENS89670939	A	05/22/2019		14031671		129		10				55.50	123.00	
100	SENS89670939	A	02/21/2019		14023940		119		7				38.85	86.10	
100	SENS89670939	A	11/20/2018		14016181		112		63				349.65	390.15	
100	SENS89670939	A	08/22/2018		14008385		49		45				249.75	297.00	

apparel
apparel
291

** END OF REPORT - Generated by Michele Grant **

1911.8 = 2925.87
24 units average

FOR 2021 13

ACCOUNTS FOR:	ORIGINAL APPROP	TRANSFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND							
510001 WATER WORKS REVENUE							
510001 400302 INTEREST INCOME	-5,000	0	-5,000	.00	.00	-5,000.00	.0%
510001 406105 XFER FROM RET EAR	-2,691,052	-125,000	-2,816,052	.00	.00	-2,816,052.00	.0%
510001 406201 MISCELLANEOUS REV	-25,000	0	-25,000	-10,987.99	.00	-14,012.01	44.0%
510001 406600 CONSTRUCTION REVE	-50,000	0	-50,000	-32,668.16	.00	-17,331.84	65.3%
510001 406601 USER FEES	-3,900,000	0	-3,900,000	-1,701,218.58	.00	-2,198,781.42	43.6%
510001 406602 INTEREST ON DEL A	-5,000	0	-5,000	-2,880.94	.00	-2,119.06	57.6%
510001 406603 HYDRANT RENTAL FE	-24,000	0	-24,000	-1,680.00	.00	-22,320.00	7.0%
510001 406826 HOMEOWNER FINANCE	-10,000	0	-10,000	-4,014.26	.00	-5,985.74	40.1%
TOTAL WATER WORKS REVENUE	-6,710,052	-125,000	-6,835,052	-1,753,449.93	.00	-5,081,602.07	25.7%
51601057 WATER WORKS EXPENSE							
51601057 511001 SALARIES - FULL	686,517	0	686,517	344,689.92	.00	341,827.08	50.2%
51601057 511002 SALARIES - PART	3,890	0	3,890	1,834.22	.00	2,055.78	47.2%
51601057 511099 SALARIES - ADJU	6,870	0	6,870	.00	.00	6,870.00	.0%
51601057 513001 OVERTIME - REGU	43,000	0	43,000	14,531.76	.00	28,468.24	33.8%
51601057 515001 ON CALL	5,058	0	5,058	2,292.00	.00	2,766.00	45.3%
51601057 516000 LONGEVITY	3,119	0	3,119	1,597.50	.00	1,521.50	51.2%
51601057 519000 TRAVEL ALLOWANC	500	0	500	.00	.00	500.00	.0%
51601057 521100 HEALTH INSURANC	173,805	0	173,805	77,835.69	.00	95,969.31	44.8%
51601057 521200 DENTAL INSURANC	3,214	0	3,214	1,559.97	.00	1,654.03	48.5%
51601057 521300 LIFE INSURANCE	1,555	0	1,555	768.22	.00	786.78	49.4%
51601057 523000 RETIRE CONTRIBU	52,602	0	52,602	26,031.08	.00	26,570.92	49.5%
51601057 526000 WORKERS' COMPEN	82,844	0	82,844	40,586.66	.00	42,257.34	49.0%
51601057 528001 DISABILITY INSU	17,865	0	17,865	.00	.00	17,865.00	.0%
51601057 532001 STAFF DEVELOPME	6,596	0	6,596	3,432.74	.00	3,163.26	52.0%
51601057 533000 OTHER PROF SERV	4,080	0	4,080	328.76	232.08	3,519.16	13.7%
51601057 533001 AUDIT	7,004	0	7,004	2,230.37	1,457.99	3,315.64	52.7%
51601057 533002 ENGINEERING SER	4,140	0	4,140	4,022.12	750.38	-632.50	115.3%
51601057 533004 MEDICAL SERVICE	7,300	0	7,300	.00	570.21	6,729.79	7.8%
51601057 534003 SOFTWARE MAINTE	500	0	500	229.33	270.67	.00	100.0%
51601057 541100 WATER & SEWERAG	49,088	0	49,088	43,361.35	1,804.27	3,922.38	92.0%
51601057 542300 CUSTODIAL SERVI	31,800	0	31,800	17,896.08	13,903.92	1,012.00	100.0%
51601057 543001 VEHICLE MAINT &	2,200	0	2,200	1,188.00	.00	736.47	54.0%
51601057 543002 EQUIPMENT MAINT	1,000	0	1,000	263.53	.00	736.47	26.4%
51601057 544200 RENTAL OF EQUIP	1,410	0	1,410	1,406.68	.00	3.32	99.8%
51601057 544202 RENTAL OF EQUIP	3,110	0	3,110	.00	756.00	2,354.00	24.3%



ACCOUNTS FOR:	ORIGINAL APPROP	TRANFRS/ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
51601057 544500 LEASE COPIER/PR	1,248	0	1,248	936.45	.00	311.55	75.0%
51601057 552001 FLEET INSURANCE	3,987	0	3,987	.00	.00	3,987.00	0.0%
51601057 552003 GENERAL LIABILL	5,466	0	5,466	.00	.00	5,466.00	0.0%
51601057 553400 POSTAGE FEES	400	0	400	67.10	.00	332.90	16.8%
51601057 554000 ADVERTISING	1,400	0	1,400	292.20	.00	1,107.80	20.9%
51601057 555000 PRINTING AND BI	1,000	0	1,000	74.95	323.93	601.12	39.9%
51601057 556000 TUITION	3,150	0	3,150	.00	.00	3,150.00	0.0%
51601057 558000 TRAVEL	3,375	0	3,375	.00	16.67	358.33	4.4%
51601057 561003 OFFICE SUPPLIES	3,165	0	3,165	1,319.03	171.76	1,674.21	47.1%
51601057 561005 PUBLICATIONS	60	0	60	.00	.00	60.00	0.0%
51601057 561008 VEHICLE SUPPLIE	11,000	0	11,000	7,046.66	1,635.70	2,317.64	78.9%
51601057 561010 CLOTHING	7,172	0	7,172	3,774.14	1,638.53	1,759.33	75.5%
51601057 561015 SAFETY EQUIPMEN	5,000	0	5,000	1,243.54	709.33	3,047.13	39.1%
51601057 561022 HOT TOP COLD PA	5,500	0	5,500	5,500.00	.00	.00	100.0%
51601057 561032 SAND AND GRAVEL	1,800	0	1,800	1,800.00	.00	.00	100.0%
51601057 562600 VEHICLE FUEL	21,420	0	21,420	6,087.92	173.94	15,954.14	28.4%
51601057 573401 ADMIN EQUIPMENT	2,435	0	2,435	705.51	390.74	1,338.75	45.0%
51601057 573900 OTHER EQUIPMENT	7,500	0	7,500	2,105.18	25.00	5,369.82	28.4%
51601057 575100 INVENTORY PURCH	124,000	0	124,000	21,655.81	18,061.23	84,282.96	32.0%
51601057 581000 DUES AND FEES	5,200	0	5,200	2,396.33	.00	2,803.67	46.1%
51601057 583000 INTEREST EXPENS	485,435	0	485,435	336,468.12	.00	148,966.88	69.3%
51601057 584000 CONTINGENCY	20,000	0	20,000	.00	.00	20,000.00	0.0%
51601057 589001 STATE PERMITS &	8,750	0	8,750	8,220.91	50.00	479.09	94.5%
51601057 589031 LIEN DISCHARGE	600	0	600	76.48	88.42	435.10	27.5%
51601057 591000 REDEMPTION OF P	1,638,902	0	1,638,902	474,158.61	.00	1,164,743.39	28.9%
51601057 592001 DEPRECIATION	1,510,735	0	1,510,735	.00	.00	1,510,735.00	0.0%
51601057 593002 TRANS TO CAPITA	250,000	125,000	375,000	375,000.00	.00	.00	100.0%
51601057 593008 TRANSFER TO GEN	25,000	0	25,000	12,500.00	.00	12,500.00	50.0%
TOTAL WATER WORKS EXPENSE	5,353,392	125,000	5,478,392	1,849,370.52	43,030.77	3,585,990.71	34.5%
51601073 WATER TREATMENT PLANT							
51601073 511001 SALARIES - FULL	301,457	0	301,457	153,798.63	.00	147,658.37	51.0%
51601073 513001 OVERTIME - REGU	20,000	0	20,000	13,169.91	.00	6,830.09	65.8%
51601073 515001 ON CALL	17,914	0	17,914	9,680.00	.00	8,234.00	54.0%
51601073 516000 LONGEVITY	1,525	0	1,525	725.00	.00	800.00	47.5%
51601073 521100 HEALTH INSURANC	74,995	0	74,995	28,771.40	.00	46,223.60	38.4%
51601073 521200 DENTAL INSURANC	1,550	0	1,550	695.76	.00	854.24	44.9%
51601073 521300 LIFE INSURANCE	638	0	638	326.52	.00	311.48	51.2%
51601073 522000 SOCIAL SECURITY	24,108	0	24,108	12,873.32	.00	11,234.68	53.4%



CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

01/05/2021 13:09
kimberly.nickerson

FOR 2021 13

ACCOUNTS FOR:	ORIGINAL APPROP	TRANSFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND							
51601073 523000 RETIREMENT CONT	35,990	0	35,990	18,731.35	.00	17,258.65	52.0%
51601073 526000 WORKERS' COMPEN	5,896	0	5,896	.00	.00	5,896.00	0%
51601073 528001 DISABILITY INSU	3,109	0	3,109	1,619.70	.00	1,489.30	52.1%
51601073 528001 STAFF DEVELOPME	2,000	0	2,000	607.00	298.73	1,094.27	45.3%
51601073 533000 OTHER PROF SERV	11,500	0	11,500	8,775.00	.00	2,725.00	76.3%
51601073 533002 ENGINEERING SER	16,500	0	16,500	3,706.02	9,093.98	3,700.00	77.6%
51601073 533006 LABORATORY SER	29,310	0	29,310	7,635.84	9,222.26	12,451.90	57.5%
51601073 541901 HVAC SERVICE CO	6,243	0	6,243	4,682.25	1,560.75	100.00	100.0%
51601073 543000 REPAIR AND MAIN	81,164	0	81,164	2,729.93	16,859.00	61,575.07	24.1%
51601073 543002 EQUIPMENT MAINT	84,576	0	84,576	24,750.58	37,824.53	22,000.89	74.0%
51601073 544500 LEASE COPIER/PR	7,256	0	7,256	1,261.39	.00	-543.39	175.7%*
51601073 552002 PROPERTY INSURA	14,821	0	14,821	7,556.55	2,555.91	4,708.54	68.2%
51601073 561001 JANITORIAL SUPP	1,200	0	1,200	488.60	178.01	533.39	55.6%
51601073 561002 BLDG MAINT SUPP	1,600	0	1,600	1,287.04	30.00	282.96	82.3%
51601073 561009 TRAINING MATERI	1,000	0	1,000	210.98	.00	789.02	21.1%
51601073 561010 CLOTHING	6,070	0	6,070	3,191.31	1,314.82	1,563.87	74.2%
51601073 561015 SAFETY EQUIPMEN	16,000	0	16,000	5,666.19	809.93	9,523.88	40.5%
51601073 561031 CHEMICALS	195,161	0	195,161	92,271.14	15,092.88	87,796.96	55.0%
51601073 561037 LABORATORY SUPP	9,634	0	9,634	5,306.78	963.35	3,363.87	65.1%
51601073 561040 EQUIPMENT REPAI	34,000	0	34,000	9,213.99	9,213.99	18,824.11	44.6%
51601073 562200 ELECTRICITY	180,000	0	180,000	57,680.13	29,829.87	92,490.00	48.6%
51601073 562400 HEATING FUEL	28,000	0	28,000	3,623.69	12,376.31	12,000.00	57.1%
51601073 573900 OTHER EQUIPMENT	31,624	0	31,624	20,319.91	4,862.00	6,442.09	79.6%
51601073 589030 PROP TAX TO OTH	42,000	0	42,000	14,204.00	27,796.00	100.00	100.0%
TOTAL WATER TREATMENT PLANT	1,287,559	0	1,287,559	512,307.82	179,882.32	595,368.86	53.8%
51601570 WATER REVENUE OFFICE							
51601570 511001 SALARIES - FULL	34,580	0	34,580	20,245.37	.00	14,334.63	58.5%
51601570 513001 OVERTIME - REGU	0	0	0	15.04	.00	-15.04	100.0%*
51601570 521100 HEALTH INSURANC	13,483	0	13,483	6,784.60	.00	6,698.40	50.3%
51601570 521200 DENTAL INSURANC	126	0	126	70.04	.00	55.96	55.6%
51601570 521300 LIFE INSURANCE	76	0	76	40.41	.00	35.59	53.2%
51601570 522000 SOCIAL SECURITY	2,399	0	2,399	1,457.18	.00	941.82	60.7%
51601570 523000 RETIREMENT CONT	3,862	0	3,862	2,224.43	.00	1,637.57	57.6%
51601570 526000 WORKERS' COMPEN	61	0	61	.00	.00	61.00	0%
51601570 528001 DISABILITY INSU	374	0	374	200.72	.00	173.28	53.7%
51601570 543000 REPAIR AND MAIN	1,250	0	1,250	1,250.00	.00	100.00	100.0%
51601570 544500 LEASE COPIER/PR	1,080	0	1,080	831.70	.00	248.30	77.0%
51601570 553400 POSTAGE FEES	11,100	0	11,100	4,761.28	.00	6,338.72	42.9%

FOR 2021 13

ACCOUNTS FOR:	ORIGINAL APPROP	TRANFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND							
<u>51601570 555000 PRINTING AND BI</u>	410	0	410	.00	.00	410.00	.0%
<u>51601570 561003 OFFICE SUPPLIES</u>	300	0	300	111.92	.00	188.08	37.3%
TOTAL WATER REVENUE OFFICE	69,101	0	69,101	37,992.69	.00	31,108.31	55.0%
TOTAL WATER ENTERPRISE FUND	0	0	0	646,221.10	222,913.09	-869,134.19	100.0%
TOTAL REVENUES	-6,710,052	-125,000	-6,835,052	-1,753,449.93	.00	-5,081,602.07	
TOTAL EXPENSES	6,710,052	125,000	6,835,052	2,399,671.03	222,913.09	4,212,467.88	

FOR 2021 13

	ORIGINAL APPROP	TRANSFRS/ ADJSTMNTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
GRAND TOTAL	0	0	0	646,221.10	222,913.09	-869,134.19	100.0%

** END OF REPORT - Generated by Kimberly Nickerson **



FOR 2021 13

ACCOUNTS FOR:
5002 SEWER ENTERPRISE FUND

	ORIGINAL APPROP	TRANSFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
520001 SEWER WORKS REVENUE							
520001 400302 INTEREST INCOME	-5,000	0	-5,000	.00	.00	-5,000.00	.0%
520001 406105 XFER FROM RET EAR	-3,026,173	-125,000	-3,151,173	.00	.00	-3,151,173.00	.0%
520001 406201 MISCELLANEOUS REV	-4,000	0	-4,000	-93,581.59	.00	89,581.59	2339.5%
520001 406211 EASTERSEAL SRF IO	-16,049	0	-16,049	-8,203.92	.00	-7,845.08	51.1%
520001 406600 CONSTRUCTION REVE	-10,000	0	-10,000	-11,850.00	.00	1,850.00	118.5%
520001 406601 USER FEES	-4,700,000	0	-4,700,000	-1,696,782.89	.00	-3,003,217.11	36.1%
520001 406602 INTEREST ON DEL A	-5,000	0	-5,000	-2,674.15	.00	-2,325.85	53.5%
520001 406607 IMPACT FEES	-20,000	0	-20,000	-18,400.00	.00	-1,600.00	92.0%
520001 406701 SEPTIC DISPOSAL P	-125,000	0	-125,000	-95,580.00	.00	-29,420.00	76.5%
520001 406703 INDUSTRIAL PRE-TR	-10,000	0	-10,000	-3,735.28	.00	-6,264.72	37.4%
520001 406826 HOMEOWNER FINANCE	-24,000	0	-24,000	-46,645.90	.00	22,645.90	194.4%
TOTAL SEWER WORKS REVENUE	-7,945,222	-125,000	-8,070,222	-1,977,453.73	.00	-6,092,768.27	24.5%
520002 SEWER WORKS REVENUE							
520002 406306 STATE AID GRANT C	-263,590	0	-263,590	.00	.00	-263,590.00	.0%
520002 406307 STATE AID GRANT C	-7,291	0	-7,291	-7,290.00	.00	-1.00	100.0%
520002 406308 STATE AID GRANT C	-10,472	0	-10,472	.00	.00	-10,472.00	.0%
520002 406309 STATE AID GRANT C	-41,108	0	-41,108	.00	.00	-41,108.00	.0%
520002 406310 STATE AID GRANT C	-13,607	0	-13,607	.00	.00	-13,607.00	.0%
520002 406311 STATE AID GRANT C	-29,108	0	-29,108	.00	.00	-29,108.00	.0%
520002 406312 STATE AID GRANT C	-30,905	0	-30,905	.00	.00	-30,905.00	.0%
TOTAL SEWER WORKS REVENUE	-396,081	0	-396,081	-7,290.00	.00	-388,791.00	1.8%
52602057 SEWER WORKS EXPENSE							
52602057 511001 SALARIES - FULL	473,270	0	473,270	258,175.43	.00	215,094.57	54.6%
52602057 511002 SALARIES - PART	3,890	0	3,890	1,834.22	.00	2,055.78	47.2%
52602057 511099 SALARIES - ADJU	6,735	0	6,735	.00	.00	6,735.00	.0%
52602057 513001 OVERTIME - REGU	8,100	0	8,100	2,609.14	.00	5,490.86	32.2%
52602057 515001 ON CALL	5,058	0	5,058	1,770.00	.00	3,288.00	35.0%
52602057 516000 LONGEVITY	2,077	0	2,077	1,597.51	.00	479.49	76.9%
52602057 519000 TRAVEL ALLOWANC	500	0	500	.00	.00	500.00	.0%
52602057 521100 HEALTH INSURANC	101,380	0	101,380	53,659.42	.00	47,720.58	52.9%



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ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
52602057 521200 DENTAL INSURANC	1,714	0	1,714	908.90	.00	805.10	53.0%
52602057 521300 LIFE INSURANCE	1,105	0	1,105	584.66	.00	520.34	52.9%
52602057 522000 SOCIAL SECURITY	35,297	0	35,297	19,053.06	.00	16,243.94	54.0%
52602057 523000 RETIRE CONTRIBU	54,986	0	54,986	29,698.82	.00	25,287.18	54.0%
52602057 526000 WORKERS' COMPEN	10,833	0	10,833	.00	.00	10,833.00	0%
52602057 528001 DISABILITY INSU	4,434	0	4,434	2,519.00	.00	1,915.00	56.8%
52602057 532001 STAFF DEVELOPME	3,100	0	3,100	328.77	232.06	2,539.17	18.1%
52602057 533000 OTHER PROF SERV	7,504	0	7,504	2,201.83	1,521.35	3,780.82	49.6%
52602057 533001 AUDIT	4,140	0	4,140	4,022.13	750.37	-632.50	115.3%*
52602057 533002 ENGINEERING SER	1,000	0	1,000	.00	.00	1,000.00	0%
52602057 533004 MEDICAL SERVICE	500	0	500	292.34	207.66	.00	100.0%
52602057 533009 21540 BIOSOLIDS	0	0	0	25,057.50	10,000.00	-35,057.50	100.0%*
52602057 534003 SOFTWARE MAINT	62,877	0	62,877	43,361.34	3,816.27	15,699.39	75.0%
52602057 542300 CUSTODIAL SERVI	2,200	0	2,200	1,188.00	.00	1,012.00	54.0%
52602057 543000 REPAIR AND MAIN	2,360	0	2,360	.00	.00	2,360.00	0%
52602057 543001 VEHICLE MAINT &	2,500	0	2,500	263.52	.00	2,236.48	10.5%
52602057 543002 EQUIPMENT MAINT	3,690	0	3,690	1,854.92	.00	1,835.08	50.3%
52602057 544200 RENTAL OF EQUIP	2,150	0	2,150	2,155.08	756.00	2,144.00	26.1%*
52602057 544500 LEASE COPIER/PR	2,150	0	2,150	.00	.00	-5.08	100.2%*
52602057 552001 FLEET INSURANCE	9,016	0	9,016	.00	.00	9,016.00	0%
52602057 552002 PROPERTY INSURA	5,671	0	5,671	.00	.00	5,671.00	0%
52602057 552003 GENERAL LIABIL	5,198	0	5,198	.00	.00	5,198.00	0%
52602057 553400 POSTAGE FEES	500	0	500	30.55	.00	469.45	6.1%
52602057 554000 ADVERTISING	800	0	800	602.80	.00	197.20	75.4%
52602057 555000 PRINTING AND BI	1,639	0	1,639	.00	323.94	1,315.06	19.8%
52602057 556000 TUITION	3,150	0	3,150	.00	.00	3,150.00	0%
52602057 561003 OFFICE SUPPLIES	875	0	875	1,318.78	171.72	858.33	1.9%
52602057 561005 PUBLICATIONS	60	0	60	.00	.00	60.00	43.1%
52602057 561008 VEHICLE SUPPLIE	15,000	0	15,000	10,131.46	1,334.59	3,533.95	76.4%
52602057 561009 TRAINING MATERI	250	0	250	210.97	.00	39.03	84.4%
52602057 561010 CLOTHING	6,150	0	6,150	2,003.44	307.83	3,838.73	37.6%
52602057 561015 SAFETY EQUIPMEN	5,900	0	5,900	1,943.62	661.93	3,294.45	44.2%
52602057 561022 HOT TOP COLD PA	5,500	0	5,500	5,500.00	.00	.00	100.0%
52602057 561032 SAND AND GRAVEL	1,650	0	1,650	1,650.00	.00	.00	100.0%
52602057 561040 EQUIPMENT REPAI	1,000	0	1,000	699.78	.00	.00	100.0%
52602057 562600 VEHICLE FUEL	6,000	0	6,000	1,367.55	155.00	4,477.45	25.4%
52602057 573401 ADMIN EQUIPMENT	41,000	0	41,000	11,228.13	390.73	29,771.87	27.4%
52602057 573900 OTHER EQUIPMENT	1,818	0	1,818	705.30	24.99	721.97	60.3%
52602057 575100 INVENTORY PURCH	8,000	0	8,000	2,778.26	2,604.92	5,196.75	35.0%
52602057 581000 DUES AND FEES	12,500	0	12,500	2,395.08	.00	7,500.00	40.0%
52602057 583000 INTEREST EXPENS	1,290	0	1,290	33.34	.00	1,256.66	2.6%
52602057 584000 CONTINGENCY	542,998	0	542,998	415,727.16	.00	127,270.84	76.6%
	15,000	0	15,000	.00	.00	15,000.00	0%

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ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANFRS/ ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
52602057 589001 STATE PERMITS &	5,150	0	5,150	4,522.13	181.79	446.08	91.3%
52602057 589034 ABATEMENTS/OVER	0	0	0	148.50	.00	-148.50	100.0%*
52602057 591000 REDEMPTION OF P	2,392,777	0	2,392,777	1,484,919.03	.00	907,857.97	62.1%
52602057 593002 TRANS TO CAPITA	185,000	125,000	310,000	310,000.00	.00	.00	100.0%
52602057 593008 TRANSFER TO GEN	25,000	0	25,000	12,500.00	.00	12,500.00	50.0%
TOTAL SEWER WORKS EXPENSE	4,106,648	125,000	4,231,648	2,723,551.47	23,555.77	1,484,540.76	64.9%
52602074 SEWER TREATMENT PLANT							
52602074 511001 SALARIES - FULL	480,216	0	480,216	264,987.95	.00	215,228.05	55.2%
52602074 513001 OVERTIME -- REGU	32,500	0	32,500	23,235.63	.00	9,264.37	71.5%
52602074 515001 ON CALL	33,088	0	33,088	17,654.89	.00	15,433.11	53.4%
52602074 516000 LONGEVITY	1,700	0	1,700	1,000.00	.00	700.00	58.8%
52602074 521100 HEALTH INSURANC	113,862	0	113,862	55,649.90	.00	58,212.10	48.9%
52602074 521200 DENTAL INSURANC	2,603	0	2,603	1,314.56	.00	1,288.44	50.5%
52602074 521300 LIFE INSURANCE	921	0	921	553.50	.00	367.50	60.1%
52602074 522000 SOCIAL SECURITY	39,199	0	39,199	22,290.10	.00	16,908.90	56.9%
52602074 523000 RETIREMENT CONT	56,463	0	56,463	32,127.13	.00	24,335.87	56.9%
52602074 526000 WORKERS' COMPEN	8,760	0	8,760	.00	.00	8,760.00	0.0%
52602074 528001 DISABILITY INSU	3,528	0	3,528	2,242.85	.00	1,285.15	63.6%
52602074 532001 STAFF DEVELOPME	3,150	0	3,150	1,085.00	73.73	1,991.27	36.8%
52602074 533000 OTHER PROF SERV	131,650	0	131,650	2,250.00	.00	129,400.00	1.7%
52602074 534009 LABORATORY SERV	109,258	0	109,258	18,346.05	24,624.00	66,287.95	39.3%
52602074 541901 INDUSTRIAL PRET	40,239	0	40,239	4,382.26	5,997.74	29,859.00	25.8%
52602074 543000 HVAC SERVICE CO	19,389	0	19,389	14,541.75	4,847.25	87,472.05	9.2%
52602074 543000 REPAIR AND MAIN	96,350	0	96,350	3,381.67	5,496.28	95,784.07	54.2%
52602074 544500 EQUIPMENT MAINT	209,158	0	209,158	66,688.36	46,685.57	2,157.16	27.0%
52602074 552002 LEASE COPIER/PR	2,956	0	2,956	798.84	.00	5,306.00	0.0%
52602074 553000 PROPERTY INSURA	5,306	0	5,306	.00	.00	5,306.00	0.0%
52602074 559000 COMMUNICATION	12,945	0	12,945	6,118.45	2,049.16	4,777.39	63.1%
52602074 590000 MISC PURCHASED	8,000	0	8,000	7,850.00	.00	150.00	98.1%
52602074 561001 JANITORIAL SUPP	1,600	0	1,600	351.03	698.09	550.88	65.6%
52602074 561002 BUILDING MAINT	5,300	0	5,300	3,445.94	.00	1,854.06	65.0%
52602074 561010 CLOTHING	9,100	0	9,100	4,098.32	1,842.70	3,158.98	65.3%
52602074 561015 SAFETY EQUIPMEN	6,200	0	6,200	2,923.20	1,583.70	1,693.10	72.7%
52602074 561031 CHEMICAL	345,616	0	345,616	26,164.85	7,838.35	17,854.50	9.8%
52602074 561037 LABORATORY SUPP	30,423	0	30,423	10,015.78	2,552.72	77,827.42	41.3%
52602074 561040 EQUIPMENT REPAI	102,465	0	102,465	4,250.42	4,250.42	237,500.00	24.0%
52602074 562200 ELECTRICITY	425,000	0	425,000	143,871.77	43,628.23	32,638.00	44.1%
52602074 562400 HEATING FUEL	49,450	0	49,450	6,732.23	10,079.77	20,433.20	34.0%
52602074 573900 OTHER EQUIPMENT	21,500	0	21,500	718.60	348.20	5.0%	

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	ORIGINAL APPROP	TRANFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
52602074 592001 DEPRECIATION	1,759,157	0	1,759,157	.00	.00	1,759,157.00	.0%
TOTAL SEWER TREATMENT PLANT	4,167,052	0	4,167,052	765,207.77	162,595.91	3,239,248.32	22.3%
52602470 SEWER REVENUE OFFICE							
52602470 511001 SALARIES - FULL	34,580	0	34,580	20,245.85	.00	14,334.15	58.5%
52602470 513001 OVERTIME - REGU	0	0	0	15.04	.00	-15.04	100.0%*
52602470 521100 HEALTH INSURANC	13,485	0	13,485	6,784.80	.00	6,700.20	50.3%
52602470 521200 DENTAL INSURANC	127	0	127	70.14	.00	56.86	55.2%
52602470 521300 LIFE INSURANCE	76	0	76	40.61	.00	35.39	53.4%
52602470 522000 SOCIAL SECURITY	2,402	0	2,402	1,457.41	.00	944.59	60.7%
52602470 523000 RETIREMENT CONT	3,864	0	3,864	2,224.53	.00	1,639.47	57.6%
52602470 526000 WORKERS' COMPEN	61	0	61	.00	.00	61.00	.0%
52602470 528001 DISABILITY INSU	376	0	376	200.93	.00	175.07	53.4%
52602470 543000 REPAIR AND MAIN	1,250	0	1,250	1,250.00	.00	.00	100.0%
52602470 544500 LEASE COPIER/PR	544	0	544	533.13	.00	10.87	98.0%
52602470 553400 POSTAGE FEES	10,188	0	10,188	4,761.29	.00	5,426.71	46.7%
52602470 555000 PRINTING AND BI	350	0	350	.00	.00	350.00	.0%
52602470 561003 OFFICE SUPPLIES	300	0	300	111.94	.00	188.06	37.3%
TOTAL SEWER REVENUE OFFICE	67,603	0	67,603	37,695.67	.00	29,907.33	55.8%
TOTAL SEWER ENTERPRISE FUND	0	0	0	1,541,711.18	186,151.68	-1,727,862.86	100.0%
TOTAL REVENUES	-8,341,303	-125,000	-8,466,303	-1,984,743.73	.00	-6,481,559.27	
TOTAL EXPENSES	8,341,303	125,000	8,466,303	3,526,454.91	186,151.68	4,753,696.41	

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	ORIGINAL APPROP	TRANSFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
GRAND TOTAL	0	0	0	1,541,711.18	186,151.68	-1,727,862.86	100.0%

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