



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

DATE: February 1, 2021
TO: Utility Advisory Board
FROM: Lisa J. Clark, Utility Billing Office Supervisor

RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday February 8, 2021 at 5:30 PM via Microsoft Teams.**

AGENDA

1. Call to order
2. Acceptance of January 11, 2021 Minutes
3. Tabled Appeal
 - 3.1 Janice Kane (to be heard in March)
11 Hillside Drive
Rochester, NH 03867
Re: Account #172353
 - 3.2 Don & Hope Silver (to be heard in March)
46 Big Bear Road
Rochester, NH 03868
Re: Account # 303320
4. New Appeals
 - 4.1 AA2 Management LLC (Pages 6-13)
8 Pine Street
Rochester, NH 03867
Re: Account # 050440

- 4.2 Nancy Lamarre (Pages 14-20)
49 Temple Drive
Rochester, NH 03867
Re: Account #30202A
- 4.3 Kristina Guay (Pages 21-27)
213 Old Dover Road
Rochester, NH 03867
Re: Account #170099
- 4.4 Sandra Laroche (Pages 28-34)
7 Beaudoin Avenue
Rochester, NH 03868
Re: Account #134360
- 4.5 Rochester Hospitality LLC (Pages 35-42)
77 Farmington Road
Rochester, NH 03867
Re: Account #021107

5. Financials-Water & Sewer Revenue and Expense Reports
6. Adjournment

Utility Advisory Board
January 11, 2021 5:30 P.M.
Virtual Meeting

MEMBERS PRESENT

Shawn Libby, Chairman
Eli Barnes
Ralph Sanders
Brett Johnson
Joe Boudreau

OTHERS PRESENT

Lisa Clark, Utility Billing Office Supervisor
Michele Grant, Utility Billing Administrator

MINUTES

1. Call to order:

Mr. Libby called the meeting to order at 5:30pm. This meeting was held virtually via Microsoft Teams Meeting software program. All board members were present. The appellants declined attendance.

2. Approval of December 14, 2020 Minutes

Mr. Libby requested a motion or comments on the minutes for the December 14, 2020 meeting. *Mr. Johnson made a motion to accept the December 14, 2020 meeting minutes as presented. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

3. Tabled Appeals

3.1 11 Hillside Drive – Janice Kane

This appeal remains tabled from the November 2020 pending next bill as to establish a history.

4. Appeals

4.1 11 Prospect Street – Paul Delnero

The appellant was not present for the meeting. The appeal is for a sewer abatement, the owner stated they had above average consumption due to pressure washing boats and faucet hose connection left on and was leaking. *Mr. Johnson made a motion to deny appeal per the City of Rochester Water Ordinance #260-19, the appellant must notify the business office in writing before next payment is due. Mr. Barnes seconded the motion, motion passed unanimously.*

4.2 23 Patton Street – Roger Scholl

The appellant was not present for the meeting. The appeal request is for a water and sewer abatement. The owners stated there were no leaks, nor any outside watering.

Mr. Johnson made a motion to deny appeal due to the fact that the water was used and usage is back to normal. The motion included a recommendation to grant this applicant a 25% Hardship credit for 25% of the above average usage, \$70.73. Mr. Barnes seconded the motion, motion passed unanimously.

4.3 36 Laredo Lane – Benjamin Higgins

The appellant was not present for the meeting. The appeal request is for a sewer abatement, the owner stated their bill was higher due to watering new lawn area and water didn't enter the sewer. *Mr. Boudreau made a motion to deny appeal per the City of Rochester Water Ordinance #260-19, the appellant must notify the business office in writing before next payment is due. Mr. Johnson seconded the motion, motion passed unanimously.*

4.4 8 Burr Court – Russell Perry

The appellant was not present for the meeting. The appeal request is for water and sewer abatement, the owner stated the bathroom faucet was dripping in the sink and under the sink. *Mr. Johnson made a motion to abate per recommendation for 16 units of sewer at \$6.75 in the amount of \$108.00 plus all accrued interest. The motion was seconded by Mr. Libby. The motion passed unanimously.*

4.5 3 Lyons St. – Anna Lavertu

The appellant was not present for the meeting. The appeal is for a sewer abatement, the owner stated there is no plumbing in the home right now and the usage was used for watering the lawn. *Mr. Libby made a motion to deny this appeal because they were only charged the minimum charges on this invoice. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

4.6 63 Walnut St. – Brett Young

The appellant was not present for the meeting. The appeal is for water and sewer abatement, the owner states the tenants moved something in the basement and cracked water valve and tenants also had toilets leaking. *Mr. Libby made a motion to abate per recommendation for 28 units of water at the rate of \$5.55 totaling \$155.40 and 28 units of sewer at the rate of \$6.75 totaling \$189.00 for a total abatement of \$344.40 plus all accrued interest. The motion stated that this is a once in ten year abatement and that the account should be noted. The motion was seconded by Mr. Boudreau, motion passed unanimously.*

4.7 46 Big Bear Rd. – Don & Hope Silver

The appellant was not present for the meeting. The appeal is for water and sewer abatement, the owner states the irrigation system was leaking constantly whether it was on or off. *Mr. Johnson made a motion to table this abatement until February 8, 2021 meeting for more history to be established. The motion was seconded by Mr. Libby. The motion passed unanimously.*

4.8 24 Blair Dr. – Gloria Snowman

The appellant was not present for the meeting. The appeal is for a sewer abatement, the owner states the sewer deduct was not working. *Mr. Johnson made a motion to abate per recommendation for 19 units of sewer for a total abatement of \$128.25 plus any accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

5. Financials

The board reviewed and discussed financial reports.

6. Adjournment:

Mr. Libby made a motion to adjourn at 6:03pm. The motion was seconded by Mr. Barnes. The motion passed unanimously.

Minutes respectfully submitted by Michele Grant Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 1, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 1/2/21

Customer Name: AA2 Mgmt. LLC Account # 050440

Service Address: 8 Pine Street

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend an abatement of 38 units of sewer on the November 2020 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used and does not meet the criteria for the Water & Sewer Adjustment Policy
3. The water **did not** enter the sewer system.

A. Total usage on disputed invoice	61
B. Average usage on previous 3 years is	<u>23</u>
C. Estimated use over average for water	38

Value of 38 Units of Sewer at the current sewer rate \$6.75=\$256.50
Total abatement recommended=\$256.50 plus accrued interest.

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

2/1/2021

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: January 28, 2021
SUBJECT: City of Rochester
PROPERTY: **8 Pine St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owner stated there was a pipe leaking in basement.

(1)

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:	
Received:	12/21

1. Date of Appeal: 12/30/20 AA2 management LLC
2. Property Owner's Name: Loren O'Neil Account #: 050440
3. Billing Address: 285 Ad Mountain Rd
Northwood, NH 03261
4. Service Location: 8 Pine St Rochester Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: Loren O'Neil
7. Phone #: 603-817-3028 cell Cell: _____
8. Email Address: Lorenone1+NH@gmail.com
- (Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 8/20/20 to 11/20/20
10. An abatement is being requested for:
 - a. How many units of water _____ x 5.55 = \$ 256.50 105.45
 - b. How many units of sewer _____ x 6.75 = \$ 256.50
 - C. Water & Sewer Department Fees of: \$ _____
Total \$ 361.95

11. Explanation of Appeal Request:

I received a letter from the town stating that my water usage was higher than normal totalling 61 units. The average is 23 units (perfm). The average was 38 units. I had a plumber go over and he fixed the pipe coming out of the basement wall. The leak filled the basement. It did NOT go into the sewer.

-I'm also having issues collecting rents so the average 95 is a hardship. Please grant my appeal of \$361-

Thank you
Loren O'Neil
603-817-3028

I paid the difference of \$358-35 on 12/30/20
 Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? _____

Who made the repair? Plumber

Has proof of the repair been attached to this appeal form? Haven't received Bill yet.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

I haven't received several rents because of Covid.

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Spoke w/ Kim,

November 18, 2020

AA2 Management
285 Old Mountain Road
Northwood, NH 03261

Average is 23 units

Average is 38 382

RE: Water/Sewer Account #050440

256 ~~50~~ Sewer 10 b line
10A - ~~\$105.95~~

LOCATION: 8 Pine Street

Dear Customer:

While processing your water bill we have discovered that the usage is higher than normal (61 Units).
Water didn't enter the water - look for receipt.

You should check the property to see if there are any leaks. If you call this office we can tell you how to read the meter and check the flow indicator to see if anything inside the building is calling for water.

Email brendon@rochester-nh.org

Please do not hesitate to contact this office with any questions or concerns.

Sincerely,

WATER & SEWER BILLING
Kimberly Nickerson
Utility Billing Administrator

Pay'

750.30
- 386.25

364.05

Oct bill is \$261
Dec bill is \$750.30

ACCOUNTS



Account: 050440

NEW OWNER AS OF 1/29/2005. JOHNATHAN FILLIPON 522-8791
MAILING ADDRESS P.O. BOX 1148 WAKEFIELD NH 03872

06/01/07 - SENT 2ND FIX LETTER - APPT. 6/7/07 - BROKEN WIRE - READ1237
ESTIMATED MAY & AUG - SENT LETTER TO REPLACE METER

[2012-01-18 08:23:38 ann]: FIRE AT THIS LOCATION 1/18/12 - NOT SURE OF THE
EXTENT AT THIS TIME

[2012-01-18 12:34:20 kathy]: WATER TURNED OFF AT STREET BECAUSE OF FIRE

[2013-02-20 16:30:03 kathy]: WATER TURN ON AT STREET 2/20/13*****INSTALLED
METER AND CHARGED FOR A METER CONNECT

[2015-05-04 10:11:02 karenb]: ON BOARD 5/11

[2016-05-11 09:51:37 karenb]: TURNED OFF/ON FOR NON PAYMENT 5/10/16

[2017-05-01 12:29:06 karenb]: MAILING PAYMENT TODAY TO 19 WAKEFIELD ST

[2018-11-01 12:21:46 karenb]: MAILING PAYMENT TO 19 WAKEFIELD ST.

[2020-08-06 14:14:13 Lisa.Clark]: OFF/ON NON PAYMENT - SPOKE WITH LAUREN
INSISTS SHE MAILED PAYMENT ON 7/24 OR 7/29/2020. NOT RECEIVED AS OF TODAY
8/6/2020. LAUREN WILL CALL ON WED 8/12 IF PAYMENT NOT RECEIVED AND RECORDED
WILL PAY FEES AND BRING NEW CHECK.

[2020-08-07 07:41:12 Lisa.Clark]: NO CHARGE FOR ABOVE OFF/ON - PAYMENT WAS
FOUND IN TAX OFFICE-ARRIVED 7/27/2020

[2020-11-18 11:32:23 kimberly.nickerson]:SENT LEAK LETTER

[2020-12-30 16:06:28 kimberly.nickerson]: SENT APPEAL PAPERWORK FOR FEB
MEETING WILL BE PAYING PARTIAL PAYMENT

[2021-01-21 13:47:03 michele.grant]: REC'D. APPEAL PAPERWORK BACK ON 1/2/21
FOR FEB. MEETING.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

AA2 MANAGEMENT LLC

8 PINE ST

BILL NUMBER

BILL DATE

ACCOUNT

DUUE DATE

14080375

11/20/2020

050440

12/28/2020

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

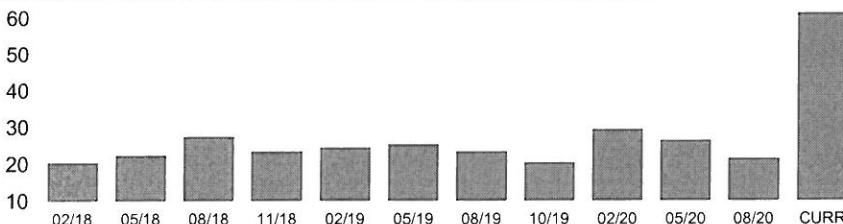
CHARGE AMOUNT

RES WATER	A	08/04/2020	11/16/2020	672	733	61	\$338.55
RES SEWER		08/04/2020	11/16/2020				\$411.75

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8%
interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$750.30
A = Actual	Previous Balance	\$262.09
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$646.32
Total Amount Due		\$364.58

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET

WATER PER UNIT \$5.55, MIN. \$21.09; SEWER PER UNIT \$6.75, MIN. \$32.28
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy

Return this portion with your payment

Account Number: 050440

Bill Number: 14080375

Pay By: 12/28/2020

Total Due: 364.58

Service Location

8 PINE ST

Please write your Account Number on your check
and enclose this portion of bill with your payment.

Make checks payable to: City of Rochester

AA2 MANAGEMENT LLC
285 OLD MOUNTAIN RD
NORTHWOOD, NH 03261



CITY OF ROCHESTER
UB Consumption History Report

a Tyler ERP solution

** END OF REPORT - Generated by Michele Grant **

277: 12
23
13



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 1, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 1/13/21

Customer Name: Nancy Lamarre

Account # 30202A

Service Address: 49 Temple Drive

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend an abatement of 17 units of sewer on the November 2020 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water did enter the sewer system.

A. Total usage on disputed invoice	38
B. Average usage on previous 3 years is	<u>21</u>
C. Estimated use over average for water	17

Value of 17 Units of Sewer at the current sewer rate \$6.75=\$114.75
Total abatement recommended=\$114.75 plus accrued interest.

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

2/1/2021

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: January 28, 2021
SUBJECT: City of Rochester
PROPERTY: **49 Temple Dr.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, they stated they were not aware that the sewer deduct was not being used and lots of water was used to water the lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

1. Date of Appeal: January 11, 2021

Office Use Only:
Received: 1/13/21

(2)

2. Property Owner's Name: Nancy Lamarre Account #:30202A

3. Billing Address: 49 Temple Drive, Rochester, NH 03867

4. Service Location: Rochester Zip Code 03867

5. Owner's Representative: Linda Albright (daughter)

6. Owners Representative's Signature: Linda L. Albright

7. Phone # Cell: 603-767-7083

8. Email Address: albrightll@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 8/21/2020 to 11/23/2020

10. An abatement is being requested for: averaging the last 3 years of bills during this season

a. How many units of water 38 x 5.55= \$ 210.90

b. How many units of sewer 19 x 6.75= \$128.25

c. Water & Sewer Department Fees of: \$ _____

Request:

Total \$ _____

11. Explanation of Appeal

My mother has been ill since mid-September, 2020. I am trying to pay her bills and keep her matters organized. I wasn't privy to the spring set up of her irrigation system. In retrospect, it seems as though we needed to have a "sewer deduct" unit in place throughout the season of her irrigation. Summer Rain is her irrigation system manager. It does not seem as though the sewer deduct was ever put into action on her property this spring/summer. It was a near drought in Rochester, NH, during this past growing season. The irrigation system was clearly used a LOT. With no sewer deduct working to negate the volume of water used on the lawn, we do not have an accurate record of what went down the drain vs. what went back into the yard's water table. I

request that we take a 3 year average of this end of year seasonal use, and modify this bill to reflect seasonal sewer usage.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak
normal units of usage? No that caused higher than

If yes, did the water enter the sewer system? _____ If
yes, has the leak been repaired? _____ Who
made the repair? _____ Has
proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will
seek assistance from the City? If so, explain:

_____ N/A _____

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Account: 30202A

[2011-10-07 11:46:15 ann]: SEWER DEDUCT METER PULLED FOR THE WINTER - READ 0028

[2011-12-12 14:18:57 ann]: NOVEMBER 2011 BILL RETURNED WITH CHANGE OF ADDRESS TO: 3 ABBEY LANE, UNIT 16, MEREDITH, NH 03253 [2012-08-23 14:03:25 ann]: SEWER DEDUCT METER DEAD - MARK REPLACED WITH #56431411/#24000197 BEGIN READ OF 0049

[2014-12-09 11:12:49 ann]: SEWER DEDUCT ON NOVEMBER BILL DID NOT READ - METER HAD BEEN REMOVED - MARK GOT READ OFF METER AND I ADJUSTED HER BILL TO REFLECT ACTUAL READ ON DEDUCT METER & SENT CREDIT BILL

[2015-02-26 11:08:56 sjuneau]: GOT AN ACTUAL READ ON MAIN METER BUT COULD NOT READ SEWER DEDUCT DUE TO SNOW. ENTERED "OTHER" READ, SAME AS PREVIOUS.

[2015-05-14 16:08:11 sjuneau]: NO READ ON SEWER DEDUCT - ENTERED OTHER READ ON MAY BILL & INFORMED TARA [2015-08-27 10:47:10 karenb]: CUSTOMER CAME IN REGARDING BILL BECAUSE SHE FELT USAGE WAS HIGHER. HER USAGE IN AUGUST IS USUALLY A LITTLE HIGHER AND SHE DID HAVE A SMALL LEAK IN HER IRRIGATION SYSTEM WHICH WAS FIXED.

[2015-11-10 13:25:58 sjuneau]: CUSTOMER CAME IN AND GAVE ME A READ OF HER IRRIGATION SYSTEM. 01676322 IS WHAT SHE GOT' SO A READ OF 0167. I WILL COMPARE IT WITH THE MAIN METER WHEN WE READ TARA IN A FEW WEEKS.

[2016-11-22 12:43:06 sjuneau]: NO READ ON S/D & WAS NOT NOTIFIED OF REMOVAL. ENTERED READ ON NOVEMBER BILL AS "SAME AS PRIOR".

[2017-02-24 11:51:43 karenb]: NO READ ON S/D. ENTERED READ AS OTHER "SAME AS PRIOR"

[2017-05-19 10:09:46 sjuneau]: NO READ ON S/D. ENTERED READ AS OTHER "SAME AS PRIOR"

[2017-11-21 15:55:00 karenb]: NO READ ON S/D. ENTERED READ AS OTHER "SAME AS PRIOR"

[2018-11-26 08:28:56 karenb]: NO READ ON S/D. ENTERED AS OTHER "SAME AS PRIOR". LET TARA KNOW

[2019-02-22 15:50:46 karenb]: NO READ ON S/D. ENTERED AS OTHER "SAME AS PRIOR". LET TARA KNOW

[2019-02-25 12:40:39 karenb]: SD WAS PULLED IN THE FALL. READ 0305. PRODUCING BILL ADJUSTMENT.

[2019-10-22 14:22:32 karenb]: SEWER DEDUCT PULLED FOR WINTER PER TARA 10/15/19. READ 0382

[2021-01-06 15:33:26 kimberly.nickerson]: SENT APPEAL PAPERWORK

[2021-01-21 13:46:09 michele.grant]: REC'D. APPEAL PAPERWORK BACK 1/13/21 FOR FEB. MEETING.

City of Rochester
19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
LAMARRE NANCY E &	49 TEMPLE DR

BILL NUMBER	BILL DATE	ACCOUNT #			DUE DATE		
CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	08/21/2020	11/23/2020	964	1002	38	\$210.90
RES WATER	A	08/21/2020	11/30/2020	433	433	0	\$0.00
RES SEWER		08/21/2020	11/23/2020				\$256.50

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8%
interest per annum computed to the payment date.

CONSUMPTION HISTORY										READ CODE	Total Current Billing	\$467.40
4										A = Actual	Previous Balance	\$298.68
3										E = Estimate	Adjustments	\$0.00
2										F = Final	Less Payments Received	\$766.08
1											Total Amount Due	\$0.00
0	11/17	02/18	05/18	08/18	11/18	02/19	05/19	08/19	11/19	05/20	08/20	02/18

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET

WATER \$5.55 PER UNIT, MIN. \$21.09, SEWER \$6.75 PER UNIT, MIN. \$32.28
MASTERCARD, DISCOVER, & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT

Promptly Send Payment To:

City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy

Return this portion with your payment

Account Number: 30202A

Bill Number: 14081511

Pay By: 01/04/2021

Total Due: 0.00

Service Location

49 TEMPLE DR

Please write your Account Number on your check
and enclose this portion of bill with your payment.

Make checks payable to: City of Rochester

LAMARRE NANCY E &
LAMARRE PAUL D &
49 TEMPLE DR
ROCHESTER, NH 03868-7106



CITY OF ROCHESTER
UB Consumption History Report

** END OF REPORT - Generated by Michele Grant **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 1, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 1/20/21

Customer Name: Kristina Guay

Account # 170099

Service Address: 213 Old Dover Rd.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

****I recommend no abatement on this appeal for September invoiced amount.**

The above recommendation is based upon the following findings:

1. Per the City of Rochester Water Ordinance #260-19A and Sewer Ordinance 200-26A “In order to qualify for abatement, a customer’s excess consumption must exceed 35,000 gallons (46 units) and be greater than 100% of their normal average consumption.”
2. The owner does not dispute the meter reading
 - A. Total usage on disputed invoice 46
 - B. Average usage on previous 3 years is 6
 - C. Estimated use over average for water 40

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

2/1/2021

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: January 28, 2021
SUBJECT: City of Rochester
PROPERTY: 213 Old Dover Rd.

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water only (has septic tank), owner stated snow fell off roof and the spigot was turned on.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/20/21

1. Date of Appeal: January 18, 2021
 2. Property Owner's Name: Kristina Gray Account #: 170099
 3. Billing Address: 213 Old Dyer Rd.
Rochester NH 03867 (3)
 4. Service Location: Same Zip Code 03867
 5. Owners Representative: Self
 6. Owners Representative's Signature: Christina Gray
 7. Phone #: 603-491-5238 Cell: 603-491-5238
 8. Email Address: tinakmg13@yahoo.com
- (Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 10/20 to 12/20
 10. An abatement is being requested for:
 - a. How many units of water 20 x 5.55 = \$ 110.00
 - b. How many units of sewer _____ x 6.75 = \$ _____
 - C. Water & Sewer Department Fees of: \$ _____
Total \$ _____

11. Explanation of Appeal Request:

I have a metal roof. When it snows, the snow falls off the roof in sheets. On the back side of my house, I have an outside water spigot. If turned on with a $\frac{1}{4}$ turn, The snow fell off the roof, hit the spigot & turned the water on. I can only imagine how long it was on before I realized it. I received a letter from Water & Sewer Billing letting me know about my high usage. Called & spoke to Kim Nickerson. She helped me figure out the abatement amount. I appreciate your consideration.

THANK YOU

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No. I have a septic tank

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? No repair needed.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 170099

8/22/08 - RECEIVED REQUEST TO CHANGE LAST NAME TO GUAY - LETTER SENT
JAN. 09 BILL WAS ESTIMATED DUE TO SNOW

[2018-01-30 08:50:11 karenb]: OWNER CALLED REGARDING HIGH BILL. EXPLAINED HOW
TO CHECK HER METER. SHE WILL DO SO.

[2021-01-08 10:30:48 kimberly.nickerson]: SENT LEAK LETTER

[2021-01-15 14:03:25 kimberly.nickerson]: SENT UAB PAPERWORK

[2021-01-21 13:46:37 michele.grant]: REC'D. APPEAL PAPERWORK BACK ON 1/20/21
FOR FEB. MEETING.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

GUAY KRISTINA M REV TRUST %

213 OLD DOVER RD

BILL NUMBER

BILL DATE

ACCOUNT

DUUE DATE

14085146

01/27/2021

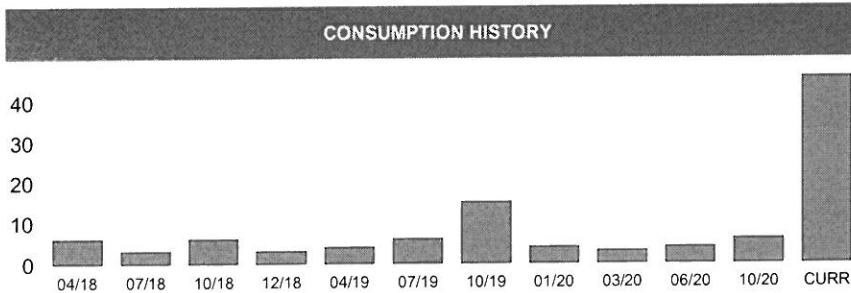
170099

03/02/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	10/05/2020	01/01/2021	300	346	46	\$255.45

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8%
interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$255.45
A = Actual	Previous Balance	\$33.30
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$33.30
Total Amount Due		\$255.45

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET

WATER \$5.83 UNIT, MINIMUM \$22.14; SEWER \$7.43 UNIT, MINIMUM \$34.31
MASTERCARD, DISCOVER & AMX PMT IN TAX OFFICE, 2.79% SURCHARGE

DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT

Promptly Send Payment To:

City of Rochester

P.O. Box 981096
Boston MA 02298-1096



Please Note Address Change Below:

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy

Return this portion with your payment

Account Number:

170099

Bill Number:

14085146

Pay By:

03/02/2021

Total Due:

255.45

Service Location

213 OLD DOVER RD

Please write your Account Number on your check
and enclose this portion of bill with your payment.

Make checks payable to: City of Rochester

GUAY KRISTINA M REV TRUST %
GUAY KRISTINA M TRUSTEE
213 OLD DOVER RD
ROCHESTER, NH 03867-4550



|CITY OF ROCHESTER
|UB Consumption History Report.

Account Number	Customer #	Name	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge	Status Amt Billed	Amt
Service	Mfr Meter	Number											
170099	42240	GUAY KRISTINA M REV TRUST		01/01/2021		14085146		346	46	0	255.45		
100	-	1 RES WATER SENS67956944	A	01/01/2021		14077235		300	6	0	33.30		
100	-	1 RES WATER SENS67956944	A	10/05/2020		14066668		294	4	0	22.20		
100	-	1 RES WATER SENS67956944	A	03/30/2020		14058706		290	3	0	21.09		
100	-	1 RES WATER SENS67956944	A	01/02/2020		14050956		287	4	0	22.20		
100	-	1 RES WATER SENS67956944	A	10/01/2019		14043079		283	6	0	22.20		
100	-	1 RES WATER SENS67956944	A	07/01/2019		14035252		268	6	0	22.20		
100	-	1 RES WATER SENS67956944	A	04/01/2019		14027411		262	4	0	22.20		
100	-	1 RES WATER SENS67956944	A	12/31/2018		14019673		258	3	0	21.09		
100	-	1 RES WATER SENS67956944	A	10/02/2018		14011881		255	6	0	21.09		
100	-	1 RES WATER SENS67956944	A	07/02/2018		14004095		249	6	0	21.09		
100	-	1 RES WATER SENS67956944	A	04/02/2018		13996271		246	5	0	21.09		
100	-	1 RES WATER SENS67956944	A	01/02/2018		13988632		240	5	0	21.09		
100	-	1 RES WATER SENS67956944	A	10/02/2017		13980975		225	3	0	21.09		
100	-	1 RES WATER SENS67956944	A	07/03/2017		13973327		220	3	0	21.09		
100	-	1 RES WATER SENS67956944	A	04/12/2017		13965649		217	3	0	21.09		
100	-	1 RES WATER SENS67956944	A	01/20/2017		13958139		214	4	0	21.09		
100	-	1 RES WATER SENS67956944	A	10/17/2016		13950618		210	5	0	21.09		
100	-	1 RES WATER SENS67956944	A	07/05/2016		13943084		205	5	0	21.09		
100	-	1 RES WATER SENS67956944	A	04/07/2016		13935516		200	3	0	20.09		
100	-	1 RES WATER SENS67956944	A	01/15/2016		13928103		197	4	0	20.09		
100	-	1 RES WATER SENS67956944	A	10/06/2015		13920717		193	6	0	20.26		
100	-	1 RES WATER SENS67956944	A	07/13/2015		13913271		187	5	0	24.05		
100	-	1 RES WATER SENS67956944	A	04/09/2015		13905764		182	4	0	24.05		
100	-	1 RES WATER SENS67956944	A	01/08/2015		13889419		178	5	0	18.27		
100	-	1 RES WATER SENS67956944	A	10/01/2014		138891020		173	6	0	19.24		
								228.07	7	0	28.07		
								23.35	7	0	23.35		
								18.68	7	0	18.68		
								23.35	7	0	23.35		
								32.69	7	0	32.69		

** END OF REPORT - Generated by Michele Grant **

115-121
6



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 1, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 1/20/21

Customer Name: Sandra LaRoche Account # 134360

Service Address: 7 Beaudoin Ave.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend an abatement of 32 units of sewer on the December 2020 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. Water from dripping outside faucet did not enter sewer system.

A. Total usage on disputed invoice	65
B. Average usage on previous 3 years is	<u>33</u>
C. Estimated use over average for water	32

Value of 32 Units of Sewer at the current sewer rate of \$6.75 = \$216.00
Total abatement recommended = \$216.00 plus accrued interest.

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

2/1/2021

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: January 28, 2021
SUBJECT: City of Rochester
PROPERTY: 7 Beaudoin Ave.

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, owner stated water faucet was dripping and is now turned off.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/20/21

1. Date of Appeal: 1/6/2021
 2. Property Owner's Name: Sandra LaRocque Account #: 134360 (4)
 3. Billing Address: 265 Rochester Hill Rd
Rochester NH 03867
 4. Service Location: 7 Beauchamp Ave Zip Code 03867
 5. Owners Representative: Sandra LaRocque
 6. Owners Representative's Signature: Sandra LaRocque
 7. Phone #: (603) 330-3610 Cell: (603) 948-7231
 8. Email Address: theyesrock@yahoo.com
- (Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 9/03/2020 to 12/08/2020
 10. Abatement is being requested for:
 - a. How many units of water 31 x 5.55 = \$ 172.05
 - b. How many units of sewer 31 x 6.75 = \$ 209.25
 - C. Water & Sewer Department Fees of: \$ 381.30Total \$ 381.30

11. Explanation of Appeal Request:

water faucet had small dripping. Turned off.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

I don't think so

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? _____

Who made the repair? my self

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes for the tenant, on (SS) Social Srvty

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 134360

3/30/07 - PAYMENT ARRANGEMENT
08/08/07- PAID PAYMENT ARRANGEMENT
09/26/07-WATER IS CURRENTLY OFF AT THIS LOCATION PER CUST. REQUEST. PROPERTY IS
VACANT

NOTICE OF FORECLOSURE RECEIVED TO BE EFFECTIVE 10/16/07
04/11/08-WATER TURNED BACK ON & METER REINSTALLED

[2020-04-13 12:59:37 kimberly.nickerson]: APPEAL RECEIVED FOR MAY MEETING

[2020-05-13 12:16:52 kimberly.nickerson]:APPEAL GRANTED 5/11 TOTAL ABATEMENT
\$1066.80

[2021-01-21 13:45:19 michele.grant]: REC'D. APPEAL 1/20/21 FOR FEB. MEETING.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

CUSTOMER NAME

PERKINS MICHAEL E &

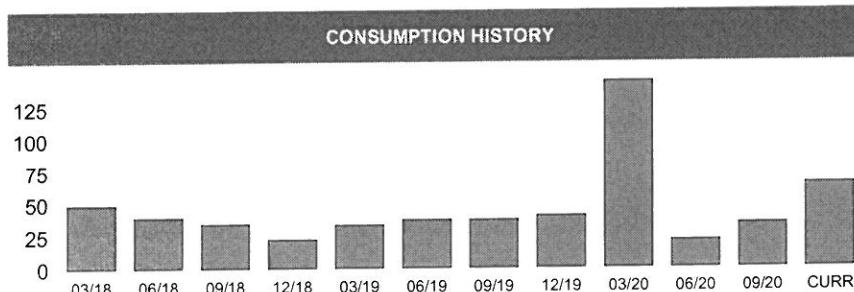
SERVICE LOCATION

7 BEAUDOIN AVE

BILL NUMBER	BILL DATE	ACCOUNT #			DUE DATE		
14083710	12/29/2020			134360			01/31/2021
CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	09/03/2020	12/08/2020	1378	1443	65	\$360.75
RES SEWER		09/03/2020	12/08/2020				\$438.75

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8%
interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$799.50
A = Actual	Previous Balance	\$418.20
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$1,217.70
Total Amount Due		\$0.00

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET

WATER \$5.55 UNIT, MIN. \$21.09; SEWER \$6.75 UNIT, MIN. \$32.28
MASTERCARD, DISCOVER, & AMX PMTS IN TAX OFFICE 2.79% SURCHARGE

DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT

Promptly Send Payment To:

Please Note Address Change Below:

City of Rochester

P.O. Box 981096
Boston MA 02298-1096



Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy

Return this portion with your payment

Account Number:

134360

Bill Number:

14083710

Pay By:

01/31/2021

Total Due:

0.00

Service Location

7 BEAUDOIN AVE

Please write your Account Number on your check
and enclose this portion of bill with your payment.

Make checks payable to: City of Rochester

PERKINS MICHAEL E &
LAROCHE SANDRA D & CHRISTINA M
265 ROCHESTER HILL RD
ROCHESTER, NH 03867



CITY OF ROCHESTER
UB Consumption History Report

Account Number	Customer #	Name	Cd Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge	Status
Service	Mfr Meter	Number									Billed Amt
134360	33682	PERKINS MICHAEL E &			012400320000			7 BEAUJOIN AVE			Active
100	-	1 RES WATER SENS69890639	A 12/08/2020		14083710	1,443	65			360.75	799.50
100	-	1 RES WATER SENS69890639	A 09/03/2020		14073096	1,378	34			188.70	418.20
100	-	1 RES WATER SENS69890639	A 06/05/2020		14065198	1,344	21			116.55	258.30
100	-	1 RES WATER SENS69890639	A 03/11/2020		14057301	1,323	40			499.50	1,795.80
100	-	1 RES WATER SENS69890639	A 12/11/2019		14049511	1,177	40			222.00	492.00
100	-	1 RES WATER SENS69890639	A 09/10/2019		14041653	1,137	37			205.35	455.10
100	-	1 RES WATER SENS69890639	A 06/14/2019		14033808	1,100	37			205.35	455.10
100	-	1 RES WATER SENS69890639	A 03/18/2019		14026010	1,063	33			183.15	405.90
100	-	1 RES WATER SENS69890639	A 12/07/2018		14018262	1,030	22			122.10	270.60
100	-	1 RES WATER SENS69890639	A 09/18/2018		14010468	1,008	34			188.70	418.20
100	-	1 RES WATER SENS69890639	A 06/15/2018		14002661	974	39			216.45	479.70
100	-	1 RES WATER SENS69890639	A 03/15/2018		13994865	935	49			265.17	589.92
100	-	1 RES WATER SENS69890639	A 12/14/2017		13987230	886	22			116.38	259.82
100	-	1 RES WATER SENS69890639	A 09/14/2017		13979558	864	25			132.25	295.25
100	-	1 RES WATER SENS69890639	A 06/15/2017		139734167	839	31			163.99	366.11
100	-	1 RES WATER SENS69890639	A 03/10/2017		13964267	808	37			195.73	436.97
100	-	1 RES WATER SENS69890639	A 12/01/2016		13956764	771	33			158.92	364.92
100	-	1 RES WATER SENS69890639	A 09/02/2016		13949221	738	26			125.06	287.30
100	-	1 RES WATER SENS69890639	A 06/10/2016		13941709	712	21			101.01	232.05
100	-	1 RES WATER SENS69890639	A 03/10/2016		13934167	691	17			81.77	187.834
100	-	1 RES WATER SENS69890639	A 12/14/2015		13926798	674	11			52.49	121.135
100	-	1 RES WATER SENS69890639	A 09/03/2015		13919348	663	29			135.43	316.39
100	-	1 RES WATER SENS69890639	A 06/04/2015		13911905	634	17			79.39	185.47
100	-	1 RES WATER SENS69890639	A 03/12/2015		13904435	617	23			107.41	250.93
100	-	1 RES WATER SENS69890639	A 12/05/2014		138897083	594	28			130.76	305.48
100	-	1 RES WATER SENS69890639	A 09/12/2014		13889679	566	21			98.07	229.11
100	-	1 RES WATER SENS69890639	A 06/03/2014		13882257	538	13			59.84	140.96
100	-	1 RES WATER SENS69890639	A 03/04/2014		13874841	517	15			69.00	162.36
100	-	1 RES WATER SENS69890639	A 12/17/2013		13867559	504	489			133.40	314.48
100	-	1 RES WATER SENS69890639	A 09/17/2013		13860163	489	460			310.76	630.48
100	-	1 RES WATER SENS69890639	A 06/13/2013		13852782	460	28			170.20	401.08
100	-	1 RES WATER SENS69890639	A 03/13/2013		13845406	423	21			103.45	244.19
100	-	1 RES WATER SENS69890639	A 12/06/2012		13838116	393	23			148.17	349.80
100	-	1 RES WATER SENS69890639	A 09/13/2012		13830821	370	30			130.21	307.40
100	-	1 RES WATER SENS69890639	A 06/14/2012		13823457	337	30			148.17	349.80
100	-	1 RES WATER SENS69890639	A 03/14/2012		13816088	308	33			103.45	244.19
100	-	1 RES WATER SENS69890639	A 12/13/2011		13808853	275	37			148.17	349.80
100	-	1 RES WATER SENS69890639	A 09/16/2011		13801541	242	30			162.36	385.40
100	-	1 RES WATER SENS69890639	A 06/13/2011		13794247	205	33			128.70	307.40
100	-	1 RES WATER SENS69890639	A 03/15/2011		13786936	175	29			137.28	327.68
100	-	1 RES WATER SENS69890639	A 12/13/2010		13779761	143	21			90.09	215.04
100	-	1 RES WATER SENS69890639	A 09/13/2010		13772501	122	25			148.17	349.80
100	-	1 RES WATER SENS69890639	A 07/17/2010		13765173	97	29			106.64	255.39
100	-	1 RES WATER SENS69890639	A 03/16/2010		13758016	68	30			121.51	294.06
100	-	1 RES WATER SENS69890639	A 12/07/2009		13750849	52	32			67.04	162.24
100	-	1 RES WATER SENS69890639	A 09/08/2009		13743570	28	21			100.56	243.36
100	-	1 RES WATER SENS69890639	A 06/04/2009		13736283	4	25			99.55	239.41
100	-	1 RES WATER NEPT31448280	E 04/02/2009		13729079	4	29			52.52	124.15
100	-	1 RES WATER NEPT31448280	E 03/15/2009		13721934	2	32			41.66	11.66
100	-	1 RES WATER NEPT31448280	E 12/03/2008		13714707	0	33			15.33	41.66
100	-	1 RES WATER NEPT31448280	E 09/03/2008			953	0			956	41.66

1
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a better city solution



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 1, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 1/25/21

Customer Name: Rochester Hosp. LLC Account # 021107

Service Address: 77 Farmington Rd.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend an abatement of 216 units of water on the November 2020 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.

- A. Total usage on disputed invoice 1074
- B. Average usage on previous 3 years is 643
- C. Estimated use over average for water 431
- D. ½ of above average use 216
- E. The UAB may also consider a 25% hardship abatement due to Covid-19 Pandemic.
25% of remaining 216 units of above average use = 54 Units.

Value of 216 Units of water at the current water rate of \$5.55 = \$1,198.80

Value of 54 Units of Water at the current water rate of \$5.55 = \$299.70

If both are granted the total is \$1,498.50.

Lisa J. Clark

2/1/2021

Lisa J. Clark, Utility Billing Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: January 28, 2021
SUBJECT: City of Rochester
PROPERTY: 77 Farmington Rd.

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, they stated outside spigot was broken and leaking.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/25/21

1. Date of Appeal: 1/21/2021
2. Property Owner's Name: Rochester Hosp. LLC Account #: 021107 (B)
3. Billing Address: c/o Raiche & Co., CPA's
680 Central Ave., Ste 101
Dover, NH 03820
4. Service Location: 77 Farmington Road Zip Code 03867
5. Owners Representative: Lawrence Raiche
6. Owners Representative's Signature: _____
7. Phone #: 603-742-8894 Cell 603-988-1470
8. Email Address: LRaiche@raichecpa.com
(Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 7/30/2020 to 11/02/2020
10. An abatement is being requested for:
 - a. How many units of water 242 x 5.55 = \$1343.10
 - b. How many units of sewer 483 x 6.75 = \$3260.25
 - C. Water & Sewer Department Fees of: \$
Total \$4603.35

11. Explanation of Appeal Request:

We have an outside spicket in the back of the building that is covered by landscaping that guests of the hotel had discovered and were using. At some point they broke it and it was apparently leaking for quite some time without us noticing.
We finally noticed when a certain area of our landscaping was greener than the rest and the ground was spongy. This problem was discovered on 08/27/2020 and it was repaired immediately by our maintenance staff with materials that the hotel already had on hand. We calculated the units of sewer as follows:
We calculated the last 3 years average of 642 and then reduced

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes

Who made the repair? Our maintenance dept made the repair using materials on hand.

Has proof of the repair been attached to this appeal form? not possible.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes, due to Covid 19 our occupancy has been severely impacted by state and city restrictions. Our occupancy was down 35.14% as compared to the prior year 3 month period in question. This has created a financial hardship for the company.

Please note:

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2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

CITY OF ROCHESTER
WATER/SEWER BILLING APPEAL APPLICATION

11. continued

that by 92%. Since Covid 19, our occupancy has been down 35%. If you look at the two prior quarterly meter readings, you can see that the 35% decrease in occupancy has resulted in our consumption to be down by 8%. Hence 642 average X 92% = 591. Meter reading shows 1074 used less 591 = 483.

Account: 021107

THIS IS HOLIDAY INN

08/05/08-SENT LEAK LETTER
 [2010-03-02 09:57:21 ann]: RECEIVED REQUEST TO CHANGE MAILING ADDRESS TO C/O RAICHE & CO., CPAS P.A., 680 CENTRAL AVE. SUITE 101, DOVER, NH 03820
 [2010-05-19 12:14:44 kathy]: CALLED TODAY ABOUT SHUT OFF NOTICE - BILL HAD THE OLD ADDRESS ON IT. LARRY WILL BE IN TO PAY OVERDUE BILL
 [2010-05-28 09:23:29 kathy]: TRACY CALLED WANTED BALANCE TO PAY BILL

[2013-02-05 15:38:00 ann]: JANUARY 2013 BILLING METER ROLL OVER READ 11/2/12 9599, READ 2/4/13 7; CHARGED 407 ON JANUARY 2013 BLLL

SENT OUT HIGH HAZARD BACKFLOW PERMITS

[2015-02-13 16:10:11 sjuneau]: THERE WAS TOO MUCH SNOW TO READ METERS SO GEORGE WENT IN AND MANUALLY READ THEM FOR FEBRUARY BILL RUN.

[2015-11-10 10:13:37 karenb]: MAILED LETTER REQUIRING TEST FOR HIGH HAZARD DEVICE - SHUT OFF DATE 12/17/15

[2015-12-02 14:54:31 karenb]: RECEIVED TEST RESULTS FOR 021107-02 AND 021107-03. NO TEST RESULTS FOR IRRIGATION.

[2016-04-07 15:09:42 karenb]: SENT LETTER REQUIRING BACKFLOW TEST RESULTS. SHUT OFF DATE 5/31/16.

[2016-06-29 09:08:10 karenb]: MAILED PERMIT FOR LOW HAZARD FIRE SYSTEM DATE 12/22/16.

[2018-06-06 14:49:29 karenb]: MAILED LETTER FOR BACKFLOW TEST RESULTS. DUE 7/13/18. IRRIGATION DEVICE ONLY NEEDED.

[2019-06-11 15:31:59 karenb]: MAILED LETTER REQUIRING BACKFLOW TEST RESULTS. SHUT OFF DATE 7/17/19.

[2019-11-13 09:19:22 karenb]: EMAILED APPEAL FORM TO GM. SHE REQUESTED IT IN CASE THEY WANT IT. HAVE BEEN DEALING WITH BROWN WATER AND HYDRANT FLUSHING AND HAVE HAD TO RUN WATER IN SEVERAL ROOMS DAILY TO CLEAR IT.

[2020-02-25 10:33:18 kimberly.nickerson]: BACKFLOW NON COMPLIANCE LETTER SENT

[2020-11-18 10:56:00 kimberly.nickerson]: MAILED NON COMPLIANCE BACKFLOW LETTER 11/16/20

[2021-01-19 12:51:48 kimberly.nickerson]: SENT APPEAL PAPERWORK, WILL BE MAKING PARTIAL PAYMENT PENDING MEETING

[2021-01-27 11:17:13 michelle.grant]: TECH & DPW WAS OUT AT THIS LOCATION YESTERDAY BECAUSE THEY DIDN'T HAVE WATER, THEIR FILTRATION SYSTEM WAS CLOGGED. FOUND TOILET RUNNING IN MAIN LOBBY BATHROOM., ADVISED THEM OF THIS.

[2021-01-28 10:46:02 michelle.grant]: REC'D. APPEAL PAPERWORK BACK FOR FEB MEETING ON 1/25/21.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

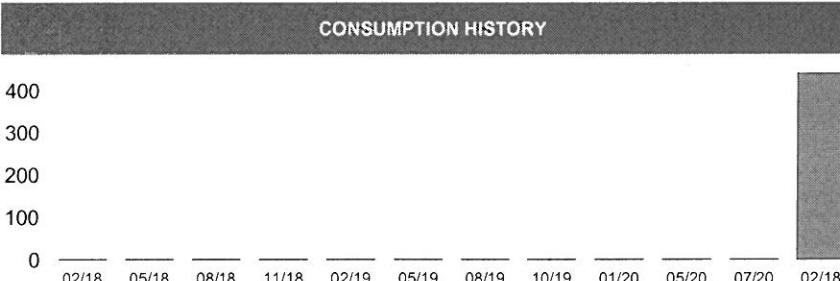
ROCHESTER HOSPITALITY LLC

77 FARMINGTON RD

BILL NUMBER	BILL DATE	ACCOUNT #			DUE DATE		
CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
COMM WATER	A	07/30/2020	11/02/2020	9039	113	1074	\$5,960.70
COMM WATER	A	07/30/2020	11/02/2020	4384	4639	0	\$0.00
COMM SEWER		07/30/2020	11/02/2020				\$5,528.25

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8%
interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$11,488.95
A = Actual	Previous Balance	\$6,900.77
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$6,896.35
Total Amount Due		\$11,567.01

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER PER UNIT \$5.55, MIN. \$21.09; SEWER PER UNIT \$6.75, MIN. \$32.28
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT

Promptly Send Payment To:

City of Rochester

P.O. Box 981096
Boston MA 02298-1096



Please Note Address Change Below:

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy

Return this portion with your payment

Account Number: 021107

Bill Number: 14079406

Pay By: 12/28/2020

Total Due: **11,567.01**

Service Location

77 FARMINGTON RD

Please write your Account Number on your check
and enclose this portion of bill with your payment.

Make checks payable to: City of Rochester

ROCHESTER HOSPITALITY LLC
% RAICHE & CO CPAS PA
680 CENTRAL AVE SUITE 101
DOVER, NH 03820



01/19/2021 12:59
kimberly.nickerson

| CITY OF ROCHESTER
| UB Consumption History Report



Account Number	Customer #	Name	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge	Status Amt	Billed Amt
Service	Mfr Meter	Number											
021107	36091	ROCHESTER HOSPITALITY LLC		021600180002					77 FARMINGTON RD				
110 -	1 COMM WATER	SENS68193171	A	11/02/2020		14079406	113		5, 960.70		11,488.95		
110 -	1 COMM WATER	SENS68193171	A	07/30/2020		14068808	9,039		3,607.50		6,746.25		
110 -	1 COMM WATER	SENS68193171	A	05/01/2020		14060840	8,389		2,630.70		5,830.20		
110 -	1 COMM WATER	SENS68193171	A	01/30/2020		14053075	7,915		3,829.50		8,487.00		
110 -	1 COMM WATER	SENS68193171	A	10/29/2019		14045198	7,225						
110 -	1 COMM WATER	SENS68193171	A	08/01/2019		14037385	6,300		3,857.25		8,251.50		
110 -	1 COMM WATER	SENS68193171	A	05/01/2019		14029520	5,605		3,069.15		6,801.90		
110 -	1 COMM WATER	SENS68193171	A	02/01/2019		14021771	5,052		2,908.20		6,445.00		
110 -	1 COMM WATER	SENS68193171	A	11/01/2018		14014010	4,528		3,790.65		7,354.65		
110 -	1 COMM WATER	SENS68193171	A	08/06/2018		14006205	3,845		4,417.80		8,569.05		
110 -	1 COMM WATER	SENS68193171	A	05/01/2018		13998330	3,049		2,297.70		5,004.45		
110 -	1 COMM WATER	SENS68193171	A	02/01/2018		13990672	2,635		2,334.10		5,125.70		
110 -	1 COMM WATER	SENS68193171	A	10/31/2017		13983030	2,194		4,597.01		8,254.73		
110 -	1 COMM WATER	SENS68193171	A	07/31/2017		13975371	1,325		3,999.24		7,031.04		
110 -	1 COMM WATER	SENS68193171	A	05/16/2017		13967650	569		4,417.80		6,075.51		
110 -	1 COMM WATER	SENS68193171	A	02/01/2017		13960120	389		2,808.99		6,075.51		
110 -	1 COMM WATER	SENS68193171	A	11/14/2016		13952625	9,649		2,018.14		4,531.27		
110 -	1 COMM WATER	SENS68193171	A	08/18/2016		13945076	8,982		3,208.27		6,240.91		
110 -	1 COMM WATER	SENS68193171	A	05/05/2016		13937513	8,039		4,535.83		8,192.47		
110 -	1 COMM WATER	SENS68193171	A	02/02/2016		13930068	7,617		2,029.82		4,663.10		
110 -	1 COMM WATER	SENS68193171	A	11/02/2015		13922680	7,164		2,178.93		5,005.64		
110 -	1 COMM WATER	SENS68193171	A	08/03/2015		13915239	6,260		4,667.00		7,986.11		
110 -	1 COMM WATER	SENS68193171	A	05/01/2015		13907720	5,396		1,984.75		4,636.75		
110 -	1 COMM WATER	SENS68193171	A	02/13/2015		13900364	4,971		1,970.74		4,604.02		
110 -	1 COMM WATER	SENS68193171	A	10/31/2014		13892990	4,549		4,142.29		7,848.85		
110 -	1 COMM WATER	SENS68193171	A	08/01/2014		13885593	3,662		3,376.41		7,955.45		
110 -	1 COMM WATER	SENS68193171	A	05/01/2014		13878097	2,939		1,950.71		4,565.27		
110 -	1 COMM WATER	SENS68193171	A	02/13/2014		13870797	2,520		2,226.40		5,246.56		
110 -	1 COMM WATER	SENS68193171	A	11/04/2013		13863483	2,036		4,130.80		8,966.80		
110 -	1 COMM WATER	SENS68193171	A	08/15/2013		13856111	1,138		5,711		4,841.80		
110 -	1 COMM WATER	SENS68193171	E	05/16/2013		13848688	567		560		2,626.60		
110 -	1 COMM WATER	SENS68193171	A	02/04/2013		13841403	7		2,576.00		6,070.40		
110 -	1 COMM WATER	SENS68193171	A	11/02/2012		13834098	756		4,858.53		4,382.06		
110 -	1 COMM WATER	SENS68193171	A	08/02/2012		13826743	8,843		3,394.44		6,962.68		
110 -	1 COMM WATER	SENS68193171	A	05/02/2012		13819363	8,147		3,125.04		6,198.37		
110 -	1 COMM WATER	SENS68193171	A	02/02/2012		13812103	7,767		3,706.20		3,918.02		
110 -	1 COMM WATER	SENS68193171	A	11/01/2011		13804815	7,423		3,544.56		3,646.40		
110 -	1 COMM WATER	SENS68193171	A	08/01/2011		13797509	6,680		3,336.07		6,458.28		
110 -	1 COMM WATER	SENS68193171	A	05/02/2011		13790169	5,943		3,163.34		6,091.60		
110 -	1 COMM WATER	SENS68193171	A	02/18/2011		13782974	5,745		2,849.42		4,628.48		
110 -	1 COMM WATER	SENS68193171	A	11/01/2010		13775756	5,293		2,882.82		5,696.67		
		I	02/01/2013			0	9,999		400		.00		
		643-12-				0							
		54											

** END OF REPORT - Generated by Kimberly Nickerson **

02/01/2021 15:22
 michele.grant

 CITY OF ROCHESTER
 YEAR-TO-DATE BUDGET REPORT

 P
 glytdbud

FOR 2021 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANSRS/ ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
<u>510001 WATER WORKS REVENUE</u>							
510001 400302 INTEREST INCOME	-5,000	-5,000	-5,000.00	.00	.00	.00	100.0%
510001 406105 XFER FROM RET EAR	-2,691,052	-125,000	-2,816,052	.00	.00	-2,816,052.00	.0%*
510001 406201 MISCELLANEOUS REV	-25,000	0	-25,000	-13,027.99	.00	-11,972.01	52.1%*
510001 406600 CONSTRUCTION REV	-50,000	0	-50,000	-39,425.38	.00	-10,574.62	78.9%*
510001 406601 USER FEES	-3,900,000	0	-3,900,000	-2,028,416.80	.00	-1,871,583.20	52.0%*
510001 406602 INTEREST ON DEL A	-5,000	0	-5,000	-3,622.14	.00	-1,377.86	72.4%*
510001 406603 HYDRANT RENTAL FE	-24,000	0	-24,000	-1,680.00	.00	-22,320.00	7.0%*
510001 406826 HOMEOWNER FINANCE	-10,000	0	-10,000	-5,294.05	.00	-4,705.95	52.9%*
TOTAL WATER WORKS REVENUE	-6,710,052	-125,000	-6,835,052	-2,096,466.36	.00	-4,738,585.64	30.7%
<u>51601057 WATER WORKS EXPENSE</u>							
51601057 511001 SALARIES - FULL	686,517	0	686,517	394,036.10	.00	292,480.90	57.4%
51601057 511002 SALARIES - PART	3,890	0	3,890	1,834.22	.00	2,055.78	47.2%
51601057 511099 SALARIES - ADJU	6,870	0	6,870	6,870.00	.00	6,870.00	100.0%
51601057 513001 OVERTIME - REGU	43,000	0	43,000	14,897.69	.00	28,102.31	34.6%
51601057 515001 ON CALL	5,058	0	5,058	2,555.25	.00	2,502.75	50.5%
51601057 516000 LONGEVITY	3,119	0	3,119	1,597.50	.00	1,521.50	51.2%
51601057 519000 TRAVEL ALLOWANC	500	0	500	93.84	.00	406.16	18.8%
51601057 521100 HEALTH INSURANC	173,805	0	173,805	90,228.38	.00	83,576.62	51.9%
51601057 521200 DENTAL INSURANC	3,214	0	3,214	1,805.39	.00	1,408.61	56.2%
51601057 521300 LIFE INSURANCE	1,555	0	1,555	890.17	.00	664.83	57.2%
51601057 522000 SOCIAL SECURITY	52,602	0	52,602	29,593.42	.00	23,008.58	56.3%
51601057 523000 RETIRE CONTRIBU	82,844	0	82,844	46,204.86	.00	36,639.14	55.8%
51601057 526000 WORKERS' COMPEN	17,865	0	17,865	0.00	.00	17,865.00	0.0%
51601057 528001 DISABILITY INSU	6,596	0	6,596	3,975.78	.00	2,620.22	60.3%
51601057 532001 STAFF DEVELOPM	4,080	0	4,080	4,483.70	81.67	3,514.63	13.9%
51601057 533000 OTHER PROF SERV	7,004	0	7,004	2,570.87	1,501.12	2,932.01	58.1%
51601057 533001 AUDIT	4,140	0	4,140	4,022.12	4,022.12	-632.50	115.3%*
51601057 533002 ENGINEERING SER	7,300	0	7,300	570.21	570.21	6,729.79	7.8%
51601057 533004 MEDICAL SERVICE	500	0	500	292.33	207.67	100.0%	100.0%
51601057 534003 SOFTWARE MAINT	49,088	0	49,088	43,361.35	1,873.67	3,852.98	92.2%
51601057 541100 WATER & SEWERAG	31,800	0	31,800	20,611.88	11,188.12	100.0%	100.0%
51601057 542300 CUSTODIAL SERVI	2,200	0	2,200	1,188.00	.00	1,012.00	54.0%
51601057 543001 VEHICLE MAINT &	1,000	0	1,000	1,263.53	.00	736.47	26.4%
51601057 543002 EQUIPMENT MAINT	1,410	0	1,410	1,406.68	.00	3,324.00	99.8%
51601057 544200 RENTAL OF EQUIP	3,110	0	3,110	756.00	2,354.00	24.3%	

FOR 2021 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANSR/S ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
51601057 544500 LEASE COPIER/PR	1,248	0	1,248	936.45	.00	311.55	75.0%
51601057 552001 FLEET INSURANCE	3,987	0	3,987	.00	.00	3,987.00	.0%
51601057 552003 GENERAL LIABILI	5,466	0	5,466	.00	.00	5,466.00	.0%
51601057 553400 POSTAGE FEES	400	0	400	98.96	.00	301.04	24.7%
51601057 554000 ADVERTISING	1,400	0	1,400	292.20	.00	1,107.80	20.9%
51601057 555000 PRINTING AND BI	1,000	0	1,000	407.94	34.39	557.67	44.2%
51601057 556000 TUITION	3,150	0	3,150	.00	.00	3,150.00	4.0%
51601057 558000 TRAVEL	3,375	0	3,375	16.67	.00	358.33	4.4%
51601057 561003 OFFICE SUPPLIES	3,165	1,492.86	3,000	30.00	1,642.14	48.1%	
51601057 561005 PUBLICATIONS	60	0	60	.00	1,600.00	0.0%	
51601057 561008 VEHICLE SUPPLIE	11,000	0	11,000	528.40	1,672.23	84.8%	
51601057 561010 CLOTHING	7,172	0	7,172	1,041.85	1,878.38	73.8%	
51601057 561015 SAFETY EQUIPMENT	5,000	0	5,000	791.86	2,702.43	46.0%	
51601057 561022 HOT TOP COLD PA	5,500	0	5,500	.00	.00	100.0%	
51601057 561023 SAND AND GRAVEL	1,800	0	1,800	.00	.00	100.0%	
51601057 561032 OTHER OPERATION	3,625	0	3,625	1,974.57	25.99	1,624.44	55.2%
51601057 562600 VEHICLE FUEL	21,420	0	21,420	6,245.83	.00	15,174.17	29.2%
51601057 573401 ADMIN EQUIPMENT	2,435	0	2,435	1,122.91	.00	5,590.95	75.7%
51601057 573900 OTHER EQUIPMENT	7,500	0	7,500	2,130.18	1,674.21	3,695.61	50.7%
51601057 575100 INVENTORY PURCH	124,000	0	124,000	25,199.29	22,165.85	76,634.86	38.2%
51601057 581000 DUES AND FEES	5,200	0	5,200	3,751.33	.00	1,448.67	72.1%
51601057 583000 INTEREST EXPENS	485,435	0	485,435	383,147.68	.00	102,287.32	78.9%
51601057 584000 CONTINGENCY	20,000	0	20,000	.00	.00	20,000.00	0.0%
51601057 589001 STATE PERMITS &	8,750	0	8,750	8,220.91	.00	479.09	94.5%
51601057 589031 LIEN DISCHARGE	600	0	600	88.42	.00	435.50	27.5%
51601057 591000 REDEMPTION OF P	1,638,902	0	1,638,902	689,743.71	.00	949,158.29	42.1%
51601057 592001 DEPRECIATION	1,510,735	0	1,510,735	.00	.00	1,510,735.00	0.0%
51601057 593002 TRANS TO CAPITA	250,000	0	250,000	375,000.00	.00	100,000.00	100.0%
51601057 593008 TRANSFER TO GEN	25,000	0	25,000	14,583.33	.00	10,416.67	58.3%
TOTAL WATER WORKS EXPENSE	5,353,392	125,000	5,478,392	2,198,764.75	43,527.41	3,236,099.84	40.9%
51601073 WATER TREATMENT PLANT							
51601073 511001 SALARIES - FULL	301,457	0	176,803.05	.00	124,653.95	58.6%	
51601073 513001 OVERTIME - REGU	20,000	0	14,270.71	.00	5,729.29	71.4%	
51601073 515001 ON CALL	17,914	0	17,914	.00	6,853.50	61.7%	
51601073 516000 LONGEVITY	1,525	0	1,525	.00	800.00	47.5%	
51601073 521100 HEALTH INSURANC	74,995	0	74,995	33,224.47	.00	41,770.53	44.3%
51601073 521200 DENTAL INSURANC	1,550	0	1,550	804.08	.00	745.92	51.9%
51601073 521300 LIFE INSURANC	638	0	638	379.53	.00	258.47	59.5%
51601073 522000 SOCIAL SECURITY	24,108	0	24,108	.00	9,390.59	61.0%	

FOR 2021 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANSRS/ ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
51601073 523000 RETIREMENT CONT	35,990	0	35,990	21,423.91	.00	14,566.09	59.5%
51601073 526000 WORKERS' COMPEN	5,896	0	5,896	.00	.00	5,896.00	0.0%
51601073 528001 DISABILITY INSU	3,109	0	3,109	1,882.36	.00	1,226.64	56.5%
51601073 532001 STAFF DEVELOPE	2,000	0	2,000	1,130.73	.00	.869.27	56.5%
51601073 533000 OTHER PROF SERV	11,500	0	11,500	8,775.00	.00	2,725.00	76.3%
51601073 533002 ENGINEERING SER	16,500	0	16,500	4,334.27	.00	3,700.00	77.6%
51601073 533006 LABORATORY SERV	29,310	0	29,310	9,531.04	.00	12,451.90	57.5%
51601073 541901 HVAC SERVICE CO	6,243	0	6,243	4,682.25	.00	1,560.75	100.0%
51601073 543000 REPAIR AND MAINT	81,164	0	81,164	3,071.63	.00	16,713.30	61.379.07
51601073 543002 EQUIPMENT MAIN	84,576	0	84,576	8,476.03	.00	21,228.24	74.9%
51601073 544500 LEASE COPIER/PR	7,718	0	7,718	1,261.39	.00	-543.39	175.7%
51601073 552002 PROPERTY INSURA	7,256	0	7,256	7,256.00	.00	7,256.00	0.0%
51601073 553000 COMMUNITIES	14,821	0	14,821	8,817.23	.00	3,828.23	74.2%
51601073 561001 JANITORIAL SUPP	1,200	0	1,200	1,200	.00	178.01	55.6%
51601073 561002 BLDG MAINT SUPP	1,600	0	1,600	1,287.04	.00	162.52	150.44
51601073 561009 TRAINING MATERI	1,000	0	1,000	1,210.98	.00	789.00	21.1%
51601073 561010 CLOTHING	6,070	0	6,070	3,493.33	.00	1,881.84	69.0%
51601073 561015 SAFETY EQUIPMENT	16,000	0	16,000	6,650.37	.00	9,249.63	42.2%
51601073 561031 CHEMICALS	195,161	0	195,161	101,873.29	.00	78,572.91	59.7%
51601073 561037 LABORATORY SUPP	9,634	0	9,634	6,270.03	.00	2,497.09	866.88
51601073 561040 EQUIPMENT REPAI	34,000	0	34,000	8,001.98	.00	8,234.00	44.8%
51601073 562200 ELECTRICITY	180,000	0	180,000	78,073.99	.00	9,436.01	92,490.00
51601073 562400 HEATING FUEL	28,000	0	28,000	6,778.59	.00	4,000.00	48.6%
51601073 563900 OTHER EQUIPMENT	31,624	0	31,624	23,317.91	.00	3,444.09	85.7%
51601073 589030 PROP TAX TO OTH	42,000	0	42,000	42,036.00	.00	-36.00	89.1%
TOTAL WATER TREATMENT PLANT	1,287,559	0	1,287,559	642,202.70	109,864.78	535,491.52	58.4%
51601570 WATER REVENUE OFFICE							
51601570 511001 SALARIES - FULL	34,580	0	34,580	23,087.92	.00	11,492.08	66.8%
51601570 513001 OVERTIME - REGU	0	0	0	.00	.00	-30.16	100.0%*
51601570 521100 HEALTH INSURANC	13,483	0	13,483	7,844.83	.00	5,638.17	58.2%
51601570 521200 DENTAL INSURANC	126	0	126	.80.86	.00	45.14	64.2%
51601570 521300 LIFE INSURANCE	76	0	76	46.96	.00	29.04	61.8%
51601570 522000 SOCIAL SECURITY	2,399	0	1,661.22	.00	.00	737.78	69.2%
51601570 523000 RETIREMENT CONT	3,862	0	3,862	2,543.63	.00	1,318.37	65.9%
51601570 526000 WORKERS' COMPEN	61	0	61	.00	.00	61.00	0.0%
51601570 528001 DISABILITY INSU	374	0	374	.00	.00	140.83	62.3%
51601570 543000 REPAIR AND MAIN	1,250	0	1,250	.00	.00	100.0%	100.0%
51601570 544500 LEASE COPIER/PR	1,080	0	1,080	.00	.00	248.00	48.7%
51601570 553400 POSTAGE FEES	11,100	0	5,410.11	.00	.00	5,689.89	48.7%

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**CITY OF ROCHESTER
 YEAR-TO-DATE BUDGET REPORT**

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FOR 2021 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANSRS/ ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
<u>51601570</u> <u>555000</u> PRINTING AND BI	410	0	410	111.92	.00	410.00	37.3%
<u>51601570</u> <u>561003</u> OFFICE SUPPLIES	300	0	300		.00	188.08	
TOTAL WATER REVENUE OFFICE	69,101	0	69,101	43,132.48	.00	25,968.52	62.4%
TOTAL WATER ENTERPRISE FUND	0	0	0	787,633.57	153,392.19	-941,025.76	100.0%
TOTAL REVENUES	-6,710,052	-125,000	-6,835,052	-2,096,466.36	153,392.19	-4,738,585.64	
TOTAL EXPENSES	6,710,052	125,000	6,835,052	2,884,099.93		3,797,559.88	

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CITY OF ROCHESTER
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	ORIGINAL APPROB	TRANSR/ ADJUSTMS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
GRAND TOTAL	0	0	0	787,633.57	153,392.19	-941,025.76	100.0%

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 CITY OF ROCHESTER
 YEAR-TO-DATE BUDGET REPORT

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 ACCOUNTS FOR:
5002 SEWER ENTERPRISE FUND

 ORIGINAL
 APPROP

 TRANSRS/
 ADJUSTMTS

 REVISED
 BUDGET

YTD ACTUAL

ENCUMBRANCES

 AVAILABLE
 BUDGET

 PCT
 USED

520001 SEWER WORKS REVENUE

520001 400302 INTEREST INCOME	-5,000	-5,000	-5,000.00	.00	-3,151,173.00	100.0%
520001 406105 XFER FROM RET EAR	-3,026,173	-125,000	-3,151,173	.00	91,031.59	0%*
520001 406201 MISCELLANEOUS REV	-4,000	0	-4,000	.00	2375.8%	
520001 406211 EASTERSEA SRF LO	-16,049	0	-16,049	.00	1,845.08	11.1%*
520001 406600 CONSTRUCTION REVE	-10,000	0	-10,000	.00	118,500	
520001 406601 USER FEES	-11,850.00	0	-4,700,000	-2,033,844.28	.00	-2,666,155.72
520001 406602 INTEREST ON DEL A	-5,000	0	-5,000	-3,412.90	.00	-1,587.10
520001 406607 IMPACT FEES	-20,000	0	-20,000	-19,300.00	.00	68.3%*
520001 406701 SEPTIC DISPOSAL P	-125,000	0	-125,000	-96,735.00	.00	96.5%*
520001 406703 INDUSTRIAL PRE-TR	-10,000	0	-10,000	-5,810.89	.00	77.4%*
520001 406826 HOMEOWNER FINANCE	-24,000	0	-24,000	-68,233.78	.00	-4,189.11
TOTAL SEWER WORKS REVENUE	-7,945,222	-125,000	-8,070,222	-2,347,422.36	.00	58.1%*
520002 SEWER WORKS REVENUE					-5,722,799.64	29.1%

520002 SEWER WORKS REVENUE

520002 406306 STATE AID GRANT C	-263,590	0	-263,590	.00	-263,590.00	0%*
520002 406307 STATE AID GRANT C	-7,291	0	-7,291	.00	-1,00	100.0%*
520002 406308 STATE AID GRANT C	-10,472	0	-10,472	.00	-10,472.00	0%*
520002 406309 STATE AID GRANT C	-41,108	0	-41,108	.00	100.0%*	
520002 406310 STATE AID GRANT C	-13,607	0	-13,607	.00	-13,607.00	0%*
520002 406311 STATE AID GRANT C	-29,108	0	-29,108	.00	-29,108.00	0%*
520002 406312 STATE AID GRANT C	-30,905	0	-30,905	.00	-30,905.00	0%*
TOTAL SEWER WORKS REVENUE	-396,081	0	-396,081	-48,398.00	.00	-347,683.00
52602057 SEWER WORKS EXPENSE						12.2%

52602057 511001 SALARIES - FULL	473,270	0	473,270	294,825.44	.00	178,444.56	62.3%
52602057 511002 SALARIES - PART	3,890	0	1,834.22	2,055.78	.00	2,055.78	47.0%
52602057 511099 SALARIES - ADJU	6,735	0	6,735	6,735.00	.00	6,735.00	
52602057 513001 OVERTIME - REGU	8,100	0	8,100	3,191.62	.00	4,908.38	39.4%
52602057 515001 ON CALL	5,058	0	5,058	2,033.25	.00	3,024.75	
52602057 516000 LONGEVITY	2,077	0	2,077	1,597.51	.00	479.49	40.2%
52602057 519000 TRAVEL ALLOWANC	500	0	500	18,84	.00	406.16	76.9%
52602057 521100 HEALTH INSURANC	101,380	0	101,380	62,187.81	.00	39,192.19	61.3%

FOR 2021 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANSRS/ ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
52602057 521200 DENTAL INSURANCE	1,714	0	1,714	1,051.67	.00	662.33	61.4%
52602057 521300 LIFE INSURANCE	1,105	0	1,105	678.22	.00	426.78	61.4%
52602057 522000 SOCIAL SECURITY	35,297	0	35,297	21,755.77	.00	13,541.23	61.6%
52602057 523000 RETIRE CONTRIBU	54,986	0	54,986	33,923.05	.00	21,062.95	61.7%
52602057 526000 WORKERS' COMPEN	10,833	0	10,833	2,915.90	.00	10,833.00	0.0%
52602057 528001 DISABILITY INSU	4,434	0	4,434	.00	.00	1,518.10	65.8%
52602057 532001 STAFF DEVELOPMEN	3,100	0	3,100	483.70	.00	2,534.64	18.2%
52602057 533000 OTHER PROF SERV	7,504	0	7,504	2,542.33	1,064.49	3,897.18	48.1%
52602057 533001 AUDIT	4,140	0	4,140	4,022.13	.00	-632.50	115.3%
52602057 533002 ENGINEERING SER	1,000	0	1,000	1,000.00	.00	1,000.00	0.0%
52602057 533004 MEDICAL SERVICE	500	0	500	292.34	.00	100.00	0.0%
52602057 533009 21540 BIOSOLIDS	62,877	0	62,877	25,057.50	10,081.00	-35,699.39	100.0%
52602057 534003 SOFTWARE MAINTEN	2,200	0	2,200	43,361.34	3,816.27	75.00	54.0%
52602057 542300 CUSTODIAL SERVI	2,360	0	2,360	1,188.00	.00	1,012.00	54.0%
52602057 543000 REPAIR AND MAIN	2,360	0	2,360	.00	.00	2,360.00	0.0%
52602057 543001 VEHICLE MAINT &	2,500	0	2,500	.00	.00	2,236.48	10.5%
52602057 543002 EQUIPMENT MAINT	3,690	0	3,690	.00	.00	1,835.08	50.3%
52602057 544200 RENTAL OF EQUIP	2,900	0	2,900	.00	.00	2,144.00	26.1%
52602057 544500 LEASE COPIER/PR	2,150	0	2,150	.00	.00	100.00	0.0%
52602057 552001 FLEET INSURANCE	9,016	0	9,016	.00	.00	9,016.00	0.0%
52602057 552002 PROPERTY INSURA	5,671	0	5,671	.00	.00	5,671.00	0.0%
52602057 552003 GENERAL LIABILI	5,198	0	5,198	.00	.00	5,198.00	0.0%
52602057 553400 POSTAGE FEES	500	0	500	33.55	.00	466.45	6.7%
52602057 554000 ADVERTISING	800	0	800	602.80	.00	197.20	75.4%
52602057 555000 PRINTING AND BI	1,639	0	1,639	333.02	.00	1,271.58	22.4%
52602057 556000 TUITION	3,150	0	3,150	.00	.00	3,150.00	0.0%
52602057 558000 TRAVEL	875	0	875	.00	.00	858.33	1.9%
52602057 561003 OFFICE SUPPLIES	3,456	0	3,456	1,492.57	30.00	1,933.43	44.1%
52602057 561005 PUBLICATIONS	60	0	60	.00	.00	60.00	0.0%
52602057 561008 VEHICLE SUPPLIE	15,000	0	15,000	12,376.96	536.33	2,086.71	86.1%
52602057 561009 TRAINING MATERI	250	0	250	.00	.00	210.97	39.0%
52602057 561010 CLOTHING	6,150	0	6,150	2,109.81	269.78	3,770.41	38.7%
52602057 561015 SAFETY EQUIPMENT	5,900	0	5,900	2,205.82	844.45	2,849.73	51.7%
52602057 561022 HOT TOP/COLD PA	5,500	0	5,500	.00	.00	100.00	0.0%
52602057 561023 SAND AND GRAVEL	1,650	0	1,650	1,650.00	.00	100.00	0.0%
52602057 561032 OTHER OPERATION	1,000	0	1,000	1,797.27	.00	202.73	79.7%
52602057 561040 EQUIPMENT REPAI	6,000	0	6,000	1,828.05	4,684.99	-513.04	108.6%
52602057 562600 VEHICLE FUEL	41,000	0	41,000	11,322.13	.00	29,677.87	27.6%
52602057 573401 ADMIN EQUIPMENT	1,818	0	1,818	1,122.70	.00	146.19	92.0%
52602057 573900 OTHER EQUIPMENT	8,000	0	8,000	2,803.25	.00	759.50	44.5%
52602057 575100 INVENTORY PURCH	12,500	0	12,500	2,395.08	12,604.92	-2,500.00	120.0%
52602057 581000 DUES AND FEES	1,290	0	1,290	33.34	.00	1,256.66	2.6%
52602057 583000 INTEREST EXPENS	542,998	0	542,998	448,437.77	.00	94,560.23	82.6%
52602057 584000 CONTINGENCY	15,000	0	15,000	.00	.00	15,000.00	0.0%

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ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANSRS/ ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
52602057 589001 STATE PERMITS & ABATEMENTS/OVER	5,150	0	5,150	4,647.13	.00	446.08	91.3%
52602057 589034 REDEMPTION OF P	2,392,777	0	2,392,777	1,578,836.44	.00	-148.50	100.0%*
52602057 593002 TRANS TO CAPITA	185,000	125,000	310,000	310,000.00	.00	940.56	66.0%
52602057 593008 TRANSFER TO GEN	25,000	0	25,000	14,583.33	.00	100.00	100.0%
TOTAL SEWER WORKS EXPENSE	4,106,648	125,000	4,231,648	2,910,779.65	37,063.39	1,283,804.96	69.7%
52602074 SEWER TREATMENT PLANT							
52602074 511001 SALARIES - FULL	480,216	0	480,216	299,669.42	.00	180,546.58	62.4%
52602074 513001 OVERTIME - REGU	32,500	0	32,500	24,850.92	.00	7,649.08	76.5%
52602074 515001 ON CALL	33,088	0	33,088	20,173.08	.00	12,914.92	61.0%*
52602074 516000 LONGEVITY	1,700	0	1,700	2,200.00	.00	-500.00	129.4%*
52602074 521100 HEALTH INSURANC	113,862	0	113,862	62,867.24	.00	50,994.76	55.2%
52602074 521200 DENTAL INSURANC	2,603	0	2,603	1,493.72	.00	1,109.28	57.4%
52602074 521300 LIFE INSURANCE	921	0	921	632.97	.00	288.03	68.7%
52602074 522000 SOCIAL SECURITY	39,199	0	39,199	25,209.78	.00	13,989.22	64.3%
52602074 523000 RETIREMENT CONT	56,463	0	56,463	36,315.53	.00	20,147.47	64.3%
52602074 526000 WORKERS' COMPEN	8,760	0	8,760	8,760.00	.00	8,760.00	100.0%
52602074 528001 DISABILITY INSU	3,528	0	3,528	2,559.20	.00	968.80	72.5%
52602074 532001 STAFF DEVELOPMEN	3,150	0	3,150	1,158.73	.00	1,991.27	36.8%
52602074 533000 OTHER PROF SERV	131,650	0	131,650	2,250.00	.00	129,400.00	1.7%
52602074 533006 LABORATORY SERV	109,258	0	109,258	20,967.05	.00	63,388.95	42.0%
52602074 534009 INDUSTRIAL PREI	40,239	0	40,239	6,227.46	.00	29,859.00	25.8%
52602074 541901 HVAC SERVICE CO	19,389	0	19,389	4,541.75	.00	4,847.25	100.0%
52602074 543000 REPAIR AND MAIN	96,350	0	96,350	4,928.08	.00	82,067.60	14.8%
52602074 543002 EQUIPMENT MAINT	209,158	0	209,158	67,888.99	.00	72,766.57	65.2%
52602074 544500 LEASE COPIER/PR	2,956	0	2,956	798.84	.00	2,157.16	27.0%
52602074 552002 PROPERTY INSURA	5,306	0	5,306	0.00	.00	5,306.00	0.0%
52602074 553000 COMMUNICATION	12,945	0	12,945	7,156.66	.00	3,819.93	70.5%
52602074 559000 MISC PURCHASED	8,000	0	8,000	7,850.00	.00	150.00	98.1%
52602074 561001 JANITORIAL SUPP	1,600	0	1,600	772.97	.00	550.88	65.6%
52602074 561002 BUILDING MAINT	5,300	0	5,300	3,445.94	.00	1,854.06	65.0%
52602074 561010 CLOTHING	9,100	0	9,100	4,592.02	.00	3,473.38	61.8%
52602074 561015 SAFETY EQUIPMEN	6,200	0	6,200	3,722.10	.00	1,693.10	72.7%
52602074 561031 CHEMICAL	345,616	0	345,616	34,558.90	.00	274,202.60	20.7%
52602074 561037 LABORATORY SUPP	30,423	0	30,423	11,699.61	.00	868.89	17.854.50
52602074 561040 EQUIPMENT REPAI	102,465	0	102,465	23,120.78	.00	74,107.71	27.7%
52602074 562200 ELECTRICITY	425,000	0	425,000	181,369.78	.00	44,150.00	44.1%
52602074 562400 HEATING FUEL	49,450	0	49,450	7,743.13	.00	32,668.18	33.9%
52602074 573900 OTHER EQUIPMENT	21,500	0	21,500	7,718.60	.00	20,433.20	5.0%

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**CITY OF ROCHESTER
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FOR 2021 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANSRS/ ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
<u>52602074 592001 DEPRECIATION</u>	1,759,157	0	1,759,157	.00	.00	1,759,157.00	.0%
TOTAL SEWER TREATMENT PLANT	4,167,052	0	4,167,052	880,983.25	174,799.52	3,111,269.23	25.3%
52602470 SEWER REVENUE OFFICE							
52602470 511001 SALARIES - FULL 52602470 513001 OVERTIME - REGU 52602470 521100 HEALTH INSURANC 52602470 521200 DENTAL INSURANC 52602470 521300 LIFE INSURANC 52602470 522000 SOCIAL SECURITY 52602470 523000 RETIREMENT CONT 52602470 526000 WORKERS' COMPEN 52602470 528001 DISABILITY INSU 52602470 543000 REPAIR AND MAIN 52602470 544500 LEASE COPIER/PR 52602470 553400 POSTAGE FEES 52602470 555000 PRINTING AND BI 52602470 561003 OFFICE SUPPLIES	34,580 13,485 127 76 2,402 0 3,864 61 376 1,250 544 10,188 350 300	0 0 0 0 0 0 0 0 0 0 0 0 0 0	34,580 7,845.07 80.98 47.20 1,661.49 .00 3,864 .00 61 376 1,250.00 544 5,703.30 .00 111.94	23,088.47 7,30.16 58.8% 28.80 740.51 .00 2,543.74 .00 .00 1,250.00 533.13 .00 4,484.70 56.0% 188.06	.00 .00 .00 .00 .00 .00 .00 .00 .00 .00 .00 .00 .00 .00	11,491.53 -30.16 5,639.93 63.8% 69.2% 1,320.26 61.00 142.55 100.0% 10.87 98.0% 56.0% 37.3%	66.8% 100.0%* 58.2% 62.1% 65.8% 0% 62.1% 100.0% 98.0% 56.0% 37.3%
TOTAL SEWER REVENUE OFFICE	67,603	0	67,603	43,128.93	.00	24,474.07	63.8%
TOTAL SEWER ENTERPRISE FUND	0	0	0	1,439,071.47	211,862.91	-1,650,934.38	100.0%
TOTAL REVENUES	-8,341,303	-125,000	-8,466,303	-2,395,820.36	211,862.91	-6,070,482.64	
TOTAL EXPENSES	8,341,303	8,466,303	3,834,891.83			4,419,548.26	

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	ORIGINAL APPROB	TRANSR/ ADJUSTMS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
GRAND TOTAL	0	0	0	1,439,071.47	211,862.91	-1,650,934.38	100.0%

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