



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110

DATE: April 10, 2023
TO: Utility Advisory Board
FROM: Laura McDormand, Admin. Services & Utility Billing Supervisor
RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on Monday **April 10, 2023 at 5:30 PM at New DPW Building, 209 Chestnut Hill Rd., Rochester.**

AGENDA

1. Call to order
2. Acceptance of March 20, 2023 Minutes
3. New Appeals
 - 4.1 Thomas Hansen (Pages 5-11)
107 Eagle Dr.
Rochester, NH 03868
Re: Account #30234A
 - 4.2 Kaitlin Knoff (Pages 12-19)
17 Hayes Hill Rd.
Rochester, NH 03867
Re: Account #170264
 - 4.3 Christopher & Michelle Jones (Pages 20-27)
14 Pierce Dr.
Rochester, NH 03867
Re: Account #033148

- 4.4 Richard Souza (Pages 28-36)
39 Regency Ct.
Rochester, NH 03867
Re: Account #060869

- 4.5 Lorraine Marshall (Pages 37-45)
4 Morgan Rd.
Rochester, NH 03868
Re: Account #300300

- 4.6 Carol Carbonneau (Pages 46-57)
3 Abbott St.
Rochester, NH 03868
Rd: Account #181280

- 4. Financials-Water & Sewer Revenue and Expense Reports
- 5. Adjournment

Utility Advisory Board March 20, 2023

5:30pm

**DPW Conference Room
209 Chestnut Hill Road**

MEMBERS PRESENT

Ralph Sanders

Eli Barnes

Brett Johnson

Shawn Libby, Chairman

MEMBERS ABSENT

Joe Boudreau

OTHERS PRESENT

Lisa Clark, DPW Deputy Director, Operations & Administration

Michele Grant, Utility Billing Administrator

Eleta Exline, Owner

Kristen Ohlmann, Owner

MINUTES

1. Call to order:

Mr. Libby called the meeting to order at 5:31pm.

2. Approval of February 13, 2023, Minutes

Mr. Libby requested a motion or comments on the minutes for the February 13, 2023 meeting. *Mr. Johnson made a motion to accept the February 13, 2023 meeting minutes as presented. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

3. Appeals

3.1 10 Abbott St. – Brian VanBenschoten

The appellant was not present for the meeting. The appeal request is for a water and sewer abatement for a broken hose.

Mr. Johnson made a motion to abate 65 units of sewer at \$8.17 per unit for a total of \$531.05 and 33 units of water at \$6.41 per unit for a total of \$211.53 plus accrued interest. The water abatement is a once in ten-year period for half of the excess water consumption above normal average. Mr. Barnes seconded the motion, the motion passed unanimously.

3.2 198 Old Dover Rd. – Eleta Exline

The appellant was present for the meeting. The appeal is for an emergency service call out charges.

Mr. Johnson made a motion to abate all charges. Mr. Barnes seconded the motion, the motion passed unanimously.

4. Financials

The board reviewed and briefly discussed financial reports.

5. Adjournment:

Mr. Libby made a motion to adjourn at 6:16 pm. The motion was seconded by Mr. Johnson. The motion passed unanimously.

Minutes respectfully submitted by Michele Grant, Utility Billing Administrator



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: March 30, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 3/10/23

Customer Name: Thomas Hansen

Account #: 30234A

Service Address: 107 Eagle Dr.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the February invoice since the water was used outside and did not enter the sewer system. I also recommend a once in ten-year water abatement based on the Water and Sewer Adjustment Policy.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Feb. disputed invoice: 79
 - b. Average Usage is: 10
 - c. Estimated use over average: 69

Value of 69 units of sewer at the current rate of \$8.17 = \$563.73

Value of 35 units of water at the current rate of \$6.41 = \$224.35

Laura J. McDormand

3/31/2023

Laura J. McDormand
Admin Services & Utility Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: March 21, 2023

SUBJECT: City of Rochester

PROPERTY: **107 Eagle Dr.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owner said meter froze and leaked.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 3/10/23

W+S

1

1. Date of Appeal: MAR 10, 2023
2. Property Owner's Name: THOMAS S. HANSEN Account #: 30234A
3. Billing Address: 107 EAGLE DR
ROCHESTER
NH
4. Service Location: SAME Zip Code 03868-7045
5. Owners Representative: THOMAS S. HANSEN
6. Owners Representative's Signature: Thomas S. Hansen
7. Phone #: (603) 335-2228 Cell: (603) 507-7126
8. Email Address: hansen797@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 11/29/2022 to 02/28/2023

10. Abatement is being requested for:

- a. How many units of water 79 x 6.41 = \$ 506.39
 - b. How many units of sewer 79 x 8.17 = \$ 645.43
 - c. Water & Sewer Department Fees of: \$ 1151.82
- Total \$ 1151.82

11. Explanation of Appeal Request:

HEAVY FROST IN LATE FEBRUARY. LOST WATER USE FOR ONE DAY, BUT IT CAME BACK AND I ASSUMED ALL WAS OKAY. A FEW DAYS LATER I RECEIVED OUR WATER & SEWER BILL AND WAS SHOCKED AT THE HIGH AMOUNT. CALLED THE UTILITY & BILLING OFFICE AND WAS TOLD I MUST HAVE A LEAK. CALLED A-D PLUMBING & HEATING AND THE SERVICE MEN TOLD ME THE LEAK WAS FROM THE METER AND I HAD TO CONTACT TARA ESTATES MAINTENANCE TO DO THE FIX. MAINTENANCE SAID I NEEDED TO HAVE THE HEAT TACK REPLACED - DID SO AT A COST OF \$991. WENT TO THE OFFICE AND GAVE THEM A CHECK FOR \$200; MORE THAN MY PREVIOUS BILL OF \$145.80 (ON MAR. 10) COMBINED COST OF REPAIRS & THE BILL IS OVER \$2,000, CAUSING SOME FINANCIAL HARDSHIP.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

METER WAS DAMAGED

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes did the water enter the sewer system? YES

If yes, has the leak been repaired? YES

Who made the repair? TARA ESTATES Δ A-D PLUMBING & HEATING

Has proof of the repair been attached to this appeal form? NO

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.**
3. **Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 30234A

;12/1/08 - RECEIVED FAX FROM MARK AT TARA - WATER OFF AT STREET FOR WINTER - FINAL READ 121
 4/13/09 - WATER IS BACK ON - ACCOUNT CHANGED TO ACTIVE
 11/16/09 - WATER IS OFF AT THE STREET PER MARK @ TARA - READ 0151
 4/29/10 - WATER IS BACK ON PER MARK - READ 0151
 [2010-11-16 11:20:41 ann]: WATER IS OFF AT THE STREET PER MARK - READ 231
 [2011-04-29 15:56:08 ann]: WATER IS ON AT THE STREET PER MARK - READ 231
 [2011-11-01 13:50:44 ann]: WATER IS OFF AT THE STREET PER MARK - READ 283
 [2012-04-27 16:49:01 ann]: WATER IS BACK ON AT THE STREET PER MARK - READ 283
 [2012-05-22 09:39:31 ann]: WHEN METER WAS READ ON 5/18/12 THE METER WAS IN BACKWARDS AND THE READ WAS 280. IT WAS RECENTLY TURNED ON SO I DELETED FROM BILL RUN AND CHANGED PREVIOUS READ TO 280 SO THE THREE UNITS WILL BE INCLUDED IN THE NEXT BILL CYCLE.
 [2012-08-23 11:01:52 ann]: METER IS STILL GONIG BACKWARDS - READ ON AUGUST BILL 253 - BACKWARDS 27 UNITS - I CHANGED THE PRIOR READ TO 283 AND THE CURRENT TO 313 TO INCLUDE USAGE - WHEN METER STARTS GOING IN THE OTHER WAY WE WILL HAVE TO ADJUST READINGS.
 [2012-11-21 08:49:14 ann]: AUGUST READ 253 - NOVEMBER READ 260 - SEEMS TO BE GOING IN RIGHT DIRECTION NOW - CHANGED PRIOR READ TO 253 AND CHARGED 7 UNITS ON NOVEMBER BILL - SHOULD BE OK NOW
 [2012-11-27 15:08:18 ann]: WATER IS OFF AT THE STREET PER MARK - READ 0260
 [2013-05-06 08:54:20 ann]: WATER IS ON AT THE STREET PER MARK - READ 0260
 [2013-11-27 15:37:28 sjuneau]: WATER OFF AT THE STREET PER MARK - READ 0304

 [2014-05-07 11:53:40 ann]: WATER IS ON AT THE STREET PER MARK - READ 0304

 [2015-11-13 14:19:50 sjuneau]: FINAL BILL PROCESSED PER TARA

 [2015-12-01 15:57:49 karenb]: RECEIVED CHANGE OF ADDRESS ON NOVEMBER BILL TO 1 KENNEDY DR ROCHESTER NH 03839. GAVE TO ASSESSING.

 [2023-03-01 11:21:09 darcy.landry]: SENT LEAK LETTER, 79 UNITS

 [2023-03-06 14:36:24 darcy.landry]: CUSTOMER CALLED ABOUT HIGH BILL, HAD HIM CONTACT TARA ABOUT BROKEN PIPES / LEAK. SAID HE DID NOT HAVE WATER FOR A DAY (ON THE REALLY COLD WEEKEND) BUT IT CAME BACK ON.

 [2023-03-06 14:38:42 darcy.landry]: CUSTOMER CALLED BACK TO SAY TARA SAID METER FROZE, EMAILING APPEAL PAPERWORK

 [2023-03-13 14:44:23 darcy.landry]: REC'D UAB APPEAL 3/10/23



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
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HANSEN THOMAS S & ANNE M

107 EAGLE

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14150937

02/28/2023

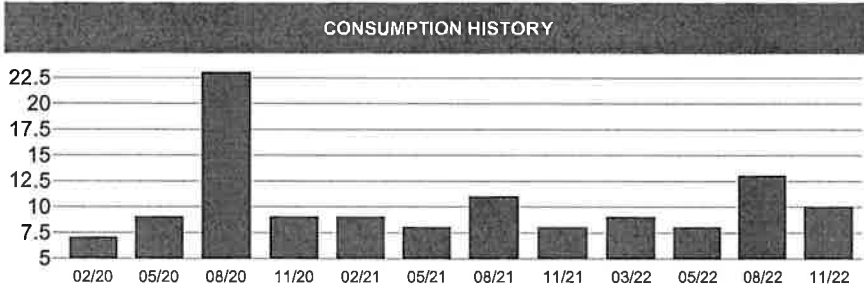
30234A

04/03/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	11/29/2022	02/28/2023	705	784	79	\$506.39
RES SEWER		11/29/2022	02/28/2023				\$645.43

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$1,151.82
A = Actual	Previous Balance	\$145.80
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$345.80
	Total Amount Due	\$951.82

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PYMTS IN TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: 30234A

Bill Number: 14150937

Pay By: 04/03/2023

Total Due: 951.82

Service Location
107 EAGLE

HANSEN THOMAS S & ANNE M
107 EAGLE DR
ROCHESTER, NH 03868-7045

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status					
Service	Mfr	Meter Number	By	Usage	Rep					
			Bill #	Usage	Charge Amt					
			Curr Read	Usage	Billed Amt					
30234A	45490	HANSEN THOMAS S & ANNE M	02240309234A	107 EAGLE	Active					
100	-	1 RES WATER	SENS57938703	A 02/28/2023	14150937	784	79X	0	506.39	1,151.82
100	-	1 RES WATER	SENS57938703	A 11/29/2022	14142883	705	10	0	64.10	145.80
100	-	1 RES WATER	SENS57938703	A 08/23/2022	14134811	695	13	0	75.79	172.38
100	-	1 RES WATER	SENS57938703	A 05/31/2022	14126692	682	8	0	46.64	106.08
100	-	1 RES WATER	SENS57938703	A 03/01/2022	14118724	674	9	0	52.47	119.34
100	-	1 RES WATER	SENS57938703	A 11/22/2021	14110782	665	8	0	46.64	106.08
100	-	1 RES WATER	SENS57938703	A 08/23/2021	14105509	657	11	0	64.13	145.86
100	-	1 RES WATER	SENS57938703	A 05/20/2021	14097416	646	8	0	46.64	106.08
100	-	1 RES WATER	SENS57938703	A 02/23/2021	14089452	638	9	0	51.43	115.77
100	-	1 RES WATER	SENS57938703	A 11/23/2020	14081557	629	9	0	49.95	110.70
100	-	1 RES WATER	SENS57938703	A 08/21/2020	14070943	620	23	0	127.65	282.90
100	-	1 RES WATER	SENS57938703	A 05/19/2020	14062970	597	9	0	49.95	110.70
100	-	1 RES WATER	SENS57938703	A 02/20/2020	14055189	588	7	0	38.85	86.10
100	-	1 RES WATER	SENS57938703	A 11/20/2019	14047361	581	8	0	44.40	98.40
100	-	1 RES WATER	SENS57938703	A 08/21/2019	14039509	573	12	0	66.60	147.60
100	-	1 RES WATER	SENS57938703	A 05/23/2019	14031620	561	7	0	38.85	86.10
100	-	1 RES WATER	SENS57938703	A 02/22/2019	14023888	554	8	0	44.40	98.40
100	-	1 RES WATER	SENS57938703	A 11/20/2018	14016129	546	8	0	44.40	98.40
100	-	1 RES WATER	SENS57938703	A 08/22/2018	14008333	538	9	0	49.95	110.70
100	-	1 RES WATER	SENS57938703	A 05/17/2018	14000440	529	6	0	33.30	73.80
100	-	1 RES WATER	SENS57938703	A 02/21/2018	13992766	523	11	0	58.84	131.14
100	-	1 RES WATER	SENS57938703	A 11/21/2017	13985120	512	13	0	68.77	153.53
100	-	1 RES WATER	SENS57938703	A 08/21/2017	13977444	499	8	0	42.32	94.48
100	-	1 RES WATER	SENS57938703	A 05/18/2017	13969706	491	7	0	37.03	82.67
100	-	1 RES WATER	SENS57938703	A 02/23/2017	13962173	484	8	0	41.91	93.84
100	-	1 RES WATER	SENS57938703	A 11/21/2016	13954673	476	7	0	33.67	77.35
100	-	1 RES WATER	SENS57938703	A 08/25/2016	13947148	469	8	0	38.48	88.40
100	-	1 RES WATER	SENS57938703	A 05/26/2016	13939556	461	12	0	57.72	132.60
100	-	1 RES WATER	SENS57938703	A 02/23/2016	13932117	449	11	0	52.91	121.55

** END OF REPORT - Generated by Darcy Landry **

124 - 12 = 10



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: March 30, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 3/13/23

Customer Name: Kaitylin Knoff

Account #: 170264

Service Address: 17 Hayes Hill Rd.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend no abatement of charges for emergency call out. The technician went to the residence. Per Ordinance 260-22: overtime charges at the rate of time and ½ will be charged before or after duty hours, with a minimum of a three-hour charge.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used

Laura J. McDormand

Laura J. McDormand
Admin Services & Utility Billing Supervisor

3/31/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: March 21, 2023

SUBJECT: City of Rochester

PROPERTY: **17 Hayes Hill Rd.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for a weekend emergency call, owner said no one came to house.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3/13/23

1. Date of Appeal: 3/13/23
2. Property Owner's Name: Kaitlin Knoff Account #: 170264
3. Billing Address: 17 Hayes Hill Rd
Rochester, NH
03867
4. Service Location: _____ Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 802 582 9966 Cell: _____
8. Email Address: Kmknoff328@gmail.com

2

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____
10. Abatement is being requested for:
- a. How many units of water _____ x 6.41= \$ _____
- b. How many units of sewer _____ x 8.17= \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

On 2/4/23, We had extremely cold weather.
We noticed we had no water and believed
a pipe had frozen on the way in to the
house because no pipes inside were cold or frozen
I called DPW emergency line because it was a
weekend and asked only if anyone was
available to take a look. I had to leave
for work for a few hours and told them
I'd call when I got home if there was
still a problem. When I got home,
our water was back to normal and no issues.
I called and told them that. At no point
did anyone come to our house for any service
It seems we are only getting billed for a phone
call. We have a door bell camera and confirmed no one
ever came

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.*
3. *Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 170264

[2020-11-24 10:00:12 michele.grant]: METER INSTALLED AND WATER ON 11/12/20
(METER #89323247) WATER ONLY

[2020-12-03 11:07:55 kimberly.nickerson]: FINAL BILL PROCESSED

[2023-02-09 08:47:20 michele.grant]: ON CALL TECH WAS CALLED OUT ON 2/4/23
FOR FROZEN PIPES, THEY ADVISED THEM TO PUT HEAT ON PIPES. WILL BE CHARGED FOR
CALL OUT.

[2023-03-06 14:18:29 darcy.landry]: CALLED ABOUT CHARGES FOR SERVICE CALL, HE
SAID HE LET THE DISPATCH KNOW THAT HE WOULD BE GOING TO WORK AND WOULD NOT BE
HOME, HE DID NOT THINK ANYONE HAD COME TO THE HOUSE. SENT HIM UAB APPEAL
PAPERWORK.

[2023-03-16 08:30:57 darcy.landry]: REC'D UAB APPEAL PAPERWORK 3/13/23



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

KNOFF KAITYLIN M

17 HAYES HILL

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14148335

02/10/2023

170264

03/13/2023

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

WAT LABOR

02/10/2023

\$114.78

MACHINE WK

02/10/2023

\$25.00

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY

READ CODE

Total Current Billing

\$139.78

A = Actual

Previous Balance

\$70.51

E = Estimate

Adjustments

\$0.00

F = Final

Less Payments Received

\$70.51

Total Amount Due

\$139.88

0

CURR

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:

170264

Bill Number:

14148335

Pay By:

03/13/2023

Total Due:

139.88

Service Location

17 HAYES HILL

KNOFF KAITYLIN M
17 HAYES HILL RD
ROCHESTER, NH 03867

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status					
Service	Mfr	Meter Number	By	Usage	Repl	Usage	Charge Amt	Billed Amt		
170264	54764	KNOFF KAITYLIN M	014000730003	17 HAYES HILL	Active					
100	-	1 RES WATER	SENS89323247	A 01/03/2023	14146561	112	11	0	70.51	70.51
100	-	1 RES WATER	SENS89323247	A 09/30/2022	14138494	101	24	0	149.25	149.25
100	-	1 RES WATER	SENS89323247	A 07/01/2022	14130461	77	16	0	93.28	93.28
100	-	1 RES WATER	SENS89323247	A 03/30/2022	14122356	61	12	0	69.96	69.96
100	-	1 RES WATER	SENS89323247	A 01/01/2022	14114418	49	10	0	58.30	58.30
100	-	1 RES WATER	SENS89323247	A 10/04/2021	102331	39	12	0	69.96	69.96
100	-	1 RES WATER	SENS89323247	A 06/29/2021	14101178	27	11	0	64.13	64.13

** END OF REPORT - Generated by Darcy Landry **



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status							
Service	Mfr	Meter Number	Cd	Read Date	Time	By	Bill #	Curr Read	Usage	Repl Usage	Charge Amt	Billed Amt
170264	52759	KNOFF KAITLIN M	014000730003	17 HAYES HILL	Active							
100	-	1 RES WATER	SENS89323247	A	04/02/2021		14093095	16	12	0	69.96	69.96
100	-	1 RES WATER	SENS89323247	A	01/01/2021		14085167	4	4	0	22.24	22.24

** END OF REPORT - Generated by Darcy Landry **

112 ÷ 9 = 12



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: March 30, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 3/14/23

Customer Name: Christopher & Michelle Jones Account #033148

Service Address: 14 Pierce Dr.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend to deny this abatement based on the Policy for Water and Sewer Adjustments, section 3 regarding negligence.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
 - a. Total units on Feb. disputed invoice: 114
 - b. Average Usage is: 20
 - c. Estimated use over average: 94
 - d. **½ of over average use: 47**

Value of 47 units of sewer at the current rate of \$8.17 = \$383.99

Value of 47 units of water at the current rate of \$6.41 = \$301.27

Laura J. McDormand
Laura J. McDormand
Admin Services & Utility Supervisor

3/31/2023
Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: March 21, 2023

SUBJECT: City of Rochester

PROPERTY: **14 Pierce Dr.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is water and sewer, owner had a running toilet.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3/14/23

W+S
3

1. Date of Appeal: 3/13/23
MICHELLE CIARLO JONES &
2. Property Owner's Name: CHRISTOPHER JONES Account #: 033148
3. Billing Address: 14 PIERCE DRIVE
ROCHESTER, NH 03867
4. Service Location: 14 PIERCE DRIVE Zip Code 03867
5. Owners Representative: SELF
6. Owners Representative's Signature: [Signature]
7. Phone #: _____ Cell: 401-982-9686
8. Email Address: mciarlo@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 11/1/22 to 2/2/23

10. Abatement is being requested for:

- a. How many units of water 114 x 6.41 = \$ 730.74
b. How many units of sewer _____ x 8.17 = \$ 931.38
c. Water & Sewer Department Fees of: \$ _____
Total \$ 1662.12

11. Explanation of Appeal Request:

THE USAGE NOTED ABOVE IS ATYPICAL AND AFTER
RECEIVING NOTICE FROM CITY IN FEBRUARY OF HIGHER THAN
NORMAL WATER USAGE IT WAS IDENTIFIED THAT A TOILET
IN SPARE BATHROOM ^{HAD AN} ~~AT ANY~~ ISSUE AND WAS RUNNING
CONTINUOUSLY. AFTER IDENTIFYING PROBLEM PLUMBER WAS
CONTACTED AND PROBLEM RESOLVED. WE ARE REQUESTING
SOME ADJUSTMENT OF OUR BILL GIVEN NATURE OF UNRECOGNIZED
ISSUE. AS YOU CAN SEE IN THE PAST TYRS AT THIS LOCATION
WE HAVE NEVER HAD SUCH AN ISSUE. PLEASE CONSIDER
AND ADJUSTMENT.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

EXTREMELY HIGH USE FOR RUNNING TOILET.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? YES, RUNNING TOILET.

If yes, has the leak been repaired? YES.

Who made the repair? JAY SINTON

Has proof of the repair been attached to this appeal form? NO - I WAS UNAWARE
RECEIPTS NEEDED FOR PARTS, ETC.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.*
3. *Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 033148

[2012-02-15 09:48:53 ann]: PER KEN HENDERSON THERE IS SEWER AT THIS LOCATION
- INSPECTIONS WERE NOT WRITTEN DOWN - ADD SEWER SERVICES

[2012-07-30 14:07:48 kathy]: POOL CREDIT 14 UNITS = \$85.54

[2023-02-08 10:52:50 darcy.landry]: SENT LEAK LETTER

[2023-03-16 11:16:47 darcy.landry]: REC'D UAB APPEAL PAPERWORK 3/14/23



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

JONES CHRISTOPHER B

14 PIERCE

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14149263

02/23/2023

033148

03/28/2023

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

RES WATER

A

11/01/2022

02/02/2023

718

832

114

\$730.74

RES SEWER

11/01/2022

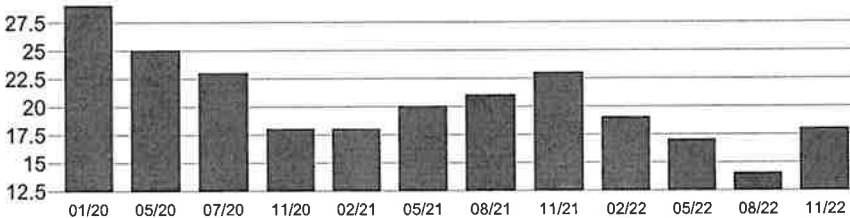
02/02/2023

\$931.38

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$1,662.12
A = Actual	Previous Balance	\$262.44
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$262.44
Total Amount Due		\$1,662.12

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS. IN TAX OFFICE-2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy

Return this portion with your payment

Account Number: 033148

Bill Number: 14149263

Pay By: 03/28/2023

Total Due: 1,662.12

Service Location

14 PIERCE

JONES CHRISTOPHER B
CIARLO-JONES MICHELLE L
14 PIERCE DR
ROCHESTER, NH 03867-4495

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status					
Service	Mfr	Meter Number	By	Usage	Repl	Usage	Charge Amt	Billed Amt		
033148	53822	JONES CHRISTOPHER B	023700030148	14 PIERCE	Active					
100	-	1 RES WATER	SENS73159538	A 02/02/2023	14149263	832	114 X	0	730.74	1,662.12
100	-	1 RES WATER	SENS73159538	A 11/01/2022	14141223	718	18 -	0	115.38	262.44
100	-	1 RES WATER	SENS73159538	A 08/02/2022	14133137	700	14	0	81.62	185.64
100	-	1 RES WATER	SENS73159538	A 05/03/2022	14125035	686	17	0	99.11	225.42
100	-	1 RES WATER	SENS73159538	A 02/02/2022	14117074	669	19	0	110.77	251.94
100	-	1 RES WATER	SENS73159538	A 11/02/2021	14109117	650	23	0	134.09	304.98
100	-	1 RES WATER	SENS73159538	A 08/03/2021	14103836	627	21	0	122.43	278.46

** END OF REPORT - Generated by Darcy Landry **

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By	Usage Repl Usage Charge Amt	Billed Amt
033148	43169 JONES CHRISTOPHER B &	023700030148	14 PIERCE	Active
100	- 1 RES WATER SENS73159538	A 05/03/2021	14095753 606	20 0 116.60 265.20
100	- 1 RES WATER SENS73159538	A 02/01/2021	14087803 586	18 0 101.68 227.48
100	- 1 RES WATER SENS73159538	A 11/02/2020	14079898 568	18 0 99.90 221.40
100	- 1 RES WATER SENS73159538	A 07/31/2020	14069303 550	23 0 127.65 282.90
100	- 1 RES WATER SENS73159538	A 05/01/2020	14061337 527	25 0 138.75 307.50
100	- 1 RES WATER SENS73159538	A 01/31/2020	14053566 502	29 0 160.95 356.70
100	- 1 RES WATER SENS73159538	A 10/29/2019	14045689 473	19 0 105.45 233.70
100	- 1 RES WATER SENS73159538	A 08/01/2019	14037875 454	19 0 105.45 233.70
100	- 1 RES WATER SENS73159538	A 05/02/2019	14030009 435	13 0 72.15 159.90
100	- 1 RES WATER SENS73159538	A 02/04/2019	14022259 422	18 0 99.90 221.40
100	- 1 RES WATER SENS73159538	A 11/06/2018	14014494 404	18 0 99.90 221.40
100	- 1 RES WATER SENS73159538	A 08/07/2018	14006693 386	19 0 105.45 233.70
100	- 1 RES WATER SENS73159538	A 05/01/2018	13998819 367	15 0 83.25 184.50
100	- 1 RES WATER SENS73159538	A 02/02/2018	13991156 352	12 0 63.48 141.78
100	- 1 RES WATER SENS73159538	A 11/01/2017	13983514 340	14 0 74.06 165.34
100	- 1 RES WATER SENS73159538	A 07/31/2017	13975845 326	14 0 74.06 165.34
100	- 1 RES WATER SENS73159538	A 05/04/2017	13968124 312	7 0 37.03 82.67
100	- 1 RES WATER SENS73159538	A 02/07/2017	13960596 305	8 0 41.19 92.69
100	- 1 RES WATER SENS73159538	A 11/02/2016	13953095 297	15 0 72.15 165.75
100	- 1 RES WATER SENS73159538	A 08/01/2016	13945548 282	10 0 48.10 110.50
100	- 1 RES WATER SENS73159538	A 05/09/2016	13937976 272	6 0 28.86 66.30
100	- 1 RES WATER SENS73159538	A 02/10/2016	13930536 266	6 0 28.86 66.30
100	- 1 RES WATER SENS73159538	A 11/05/2015	13923139 260	6 0 28.34 65.78
100	- 1 RES WATER SENS73159538	A 08/04/2015	13915698 254	3 0 17.74 47.59

** END OF REPORT - Generated by Darcy Landry **

$$245 \div 12 = 20$$



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: March 30, 2023

To: Utility Advisory Board

From: Laura McDormand, Admin. Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 3/30/23

Customer Name: Richard Souza

Account #: 060869

Service Address: 39 Regency Ct.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend no abatement on the February invoice as the water was used and did enter the sewer system and it does not qualify for the Water & Sewer Adjustments, section 3 regarding negligence.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
 - a. Total units on Feb. disputed invoice: 48
 - b. Average Usage is: 25
 - c. Estimated use over average: 23

Laura J. McDormand

Laura McDormand
Admin. Services & Utility Billing Supervisor

3/31/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: March 27, 2023

SUBJECT: City of Rochester

PROPERTY: **39 Regency Ct**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is water and sewer, owner had two running toilets.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3/22/23

1. Date of Appeal: 3/22/23
2. Property Owner's Name: Richard Souza Account #: 060869
3. Billing Address: 39 Regency Ct
Rochester, NH
03867
4. Service Location: Same Zip Code 03867
5. Owners Representative: Richard Souza
6. Owners Representative's Signature: [Signature]
7. Phone #: _____ Cell: 508-816-9291
8. Email Address: RSOUZA921@GMAIL.COM

(4) WTS

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 8/23/22 to 3/17/23

10. Abatement is being requested for:

- a. How many units of water _____ x 6.41 = \$ _____
- b. How many units of sewer _____ x 8.17 = \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

~~Whatever~~
Whatever seems
suitable and
fair.

11. Explanation of Appeal Request:

Toilet flapper in 2 toilets causing slow leak
I thought the extra amount in the bill was from
adding water to my pool - which it was not.
Flapper in both toilets have since been repaired.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? Yes

If yes, has the leak been repaired? Yes

Who made the repair? Myself

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.*
3. *Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

gerberparts

ORDER GER29249

Thank you for your purchase!

Hi Richard, we're getting your order ready to be shipped. We will notify you when it has been sent.

[View your order](#)

[or Visit our store](#)

Order summary



Gerber GA715014-GEG1 Flapper Free Shipping x 2 \$36.86

Subtotal	\$36.86
Shipping	\$0.00
Taxes	\$0.00

Total \$36.86 USD

Accounts

Account: 060869

COPPER CURB STOP. <6"

[2016-12-13 14:54:47 karenb]: W/S APP AND INSPECTIONS RECEIVED
[2017-05-18 11:07:32 karenb]: METER INSTALLED/WATER ON 5/17/17
[2017-08-25 15:53:48 sjuneau]: FINAL PROCESSED
[2017-10-02 10:42:25 karenb]: FINAL BILL PROCESSED.

[2020-05-04 10:17:56 michele.grant]: OWNER CALLED IN POOL CREDITS, HAD 3
DIFFERENT START/STOP READS TOTALING 11 UNITS (11 X 6.75=74.25CR.).

[2023-02-08 10:57:35 darcy.landry]: SENT LEAK LETTER

[2023-03-23 15:19:54 darcy.landry]: REC'D UAB APPEAL PAPERWORK 3/22/23



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

SOUZA RICHARD S

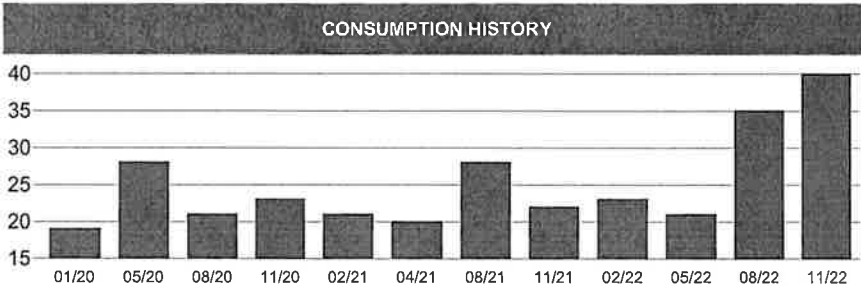
39 REGENCY

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14150068	02/23/2023	060869	03/28/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	11/03/2022	02/02/2023	454	502	48	\$307.68
RES SEWER		11/03/2022	02/02/2023				\$392.16

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$699.84
A = Actual	Previous Balance	\$583.58
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$1,283.04
Total Amount Due		\$0.00

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS. IN TAX OFFICE-2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	060869
Bill Number:	14150068
Pay By:	03/28/2023
Total Due:	0.00

Service Location
39 REGENCY

SOUZA RICHARD S
SOUZA ALISSA KATHRYN
39 REGENCY CT
ROCHESTER, NH 03867-2008



Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status							
Service	Mfr	Meter Number	By	Usage	Repl	Usage	Charge Amt	Billed Amt				
060869	54272	SOUZA RICHARD S	011001090005	39 REGENCY	Active							
100	-	1 RES WATER	SENS82487026	A	02/02/2023		14150068	502	48X	0	307.68	699.84
100	-	1 RES WATER	SENS82487026	A	11/03/2022		14142012	454	40-	0	256.40	583.20
100	-	1 RES WATER	SENS82487026	A	08/02/2022		14133933	414	35	0	204.05	464.10
100	-	1 RES WATER	SENS82487026	A	05/03/2022		14125828	379	21	0	122.43	278.46
100	-	1 RES WATER	SENS82487026	A	02/03/2022		14117872	358	23	0	134.09	304.98
100	-	1 RES WATER	SENS82487026	A	11/02/2021		14109900	335	22	0	128.26	291.72
100	-	1 RES WATER	SENS82487026	A	08/03/2021		14104625	313	28	0	163.24	371.28

** END OF REPORT - Generated by Darcy Landry **

UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
060869	47870 SOUZA RICHARD S &	011001090005	39 REGENCY	Active
100 - 1 RES WATER	SENS82487026	A 04/30/2021 14096534 285	20 0 116.60	265.20
100 - 1 RES WATER	SENS82487026	A 02/01/2021 14088579 265	21 0 118.62	265.39
100 - 1 RES WATER	SENS82487026	A 11/02/2020 14080677 244	23 0 127.65	282.90
100 - 1 RES WATER	SENS82487026	A 08/03/2020 14070074 221	21 0 116.55	258.30
100 - 1 RES WATER	SENS82487026	A 05/01/2020 14062108 200	28 0 155.40	270.15
100 - 1 RES WATER	SENS82487026	A 01/31/2020 14054337 172	19 0 105.45	233.70
100 - 1 RES WATER	SENS82487026	A 10/29/2019 14046464 153	17 0 94.35	209.10
100 - 1 RES WATER	SENS82487026	A 08/05/2019 14038651 136	18 0 99.90	221.40
100 - 1 RES WATER	SENS82487026	A 05/02/2019 14030779 118	18 0 99.90	221.40
100 - 1 RES WATER	SENS82487026	A 02/04/2019 14023034 100	18 0 99.90	221.40
100 - 1 RES WATER	SENS82487026	A 11/02/2018 14015260 82	16 0 88.80	196.80
100 - 1 RES WATER	SENS82487026	A 08/06/2018 14007459 66	17 0 94.35	209.10
100 - 1 RES WATER	SENS82487026	A 05/01/2018 13999581 49	15 0 83.25	184.50
100 - 1 RES WATER	SENS82487026	A 02/12/2018 13991916 34	23 0 122.21	272.64

** END OF REPORT - Generated by Darcy Landry **

301 ÷ 12 = 25



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: March 30, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 3/24/23

Customer Name: Lorraine Marshall

Account #300300

Service Address: 4 Morgan Rd.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a water and sewer abatement on the February invoice per Water and Sewer Adjustment Policy, a once in ten-year water abatement.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Feb. disputed invoice: 229
 - b. Average Usage is: 5
 - c. Estimated use over average: 224
 - d. **½ of over average use: 112**

Value of 224 units of sewer at the current rate of \$5.43 = \$1216.32

Value of 112 units of water at the current rate of \$2.77 = \$ 310.24

Laura J. McDormand

Laura J. McDormand
Admin Services & Utility Supervisor

3/31/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: March 27, 2023

SUBJECT: City of Rochester

PROPERTY: **4 Morgan Rd.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is water and sewer, owner had frozen pipes and meter.

MAR 24 2023

WdS

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3/24/23

5

1. Date of Appeal: March 20 2023
2. Property Owner's Name: LORRAINE MARSHALL Account #: 300300
3. Billing Address: 4 MORGAN ROAD
ROCHESTER
N.H. 03868

4. Service Location: SAME Zip Code SAME

5. Owners Representative: _____
6. Owners Representative's Signature: Lorraine Marshall

7. Phone #: HOME 603-403-1857 Cell: 603 235 2208

8. Email Address: (work) 1/1/29/22 - 02/27/23
(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from (sewer) 12/02/22 - 2/28/23 to _____

10. Abatement is being requested for:
a. How many units of water _____ x 6.41 = \$ _____ ? → 668(TO) 897 USARE 229
b. How many units of sewer _____ x 8.17 = \$ _____
c. Water & Sewer Department Fees of: \$ _____
Total \$ _____

11. Explanation of Appeal Request: (master baton broke off) spurting water!
Frozen pipe - never
any sign of freeze.

more work
to be done in
spring all
insulation frozen

Got Bill (3 mo)? \$18,778.00
→ got fixed - \$312.44 (receipt on phone if need)
Called Darcy - Helpful (copy)

appeal letter
Hardship - on a very low fixed income
Thank you

PD \$50 TOWARD
amount
(reg AVERKAS
Bill 048.)
CK # 2552

Form continues on back

Lorraine Marshall

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO ?

If yes, (has the leak been repaired?) YES

Who made the repair? RED LINE PROPERTY MANAGEMENT

Has proof of the repair been attached to this appeal form? ~~NO~~ (RECEIPT ON MY PHONE)

^E 312.44
MORE REPAIRS WHEN WARMER

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

on a very low fixed income

Please note:

1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.
2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.
3. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.
4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
5. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

2.7



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

COPY

CUSTOMER NAME SERVICE LOCATION

MARSHALL LORRAINE

4 MORGAN

BILL NUMBER BILL DATE ACCOUNT # DUE DATE

14150718

02/28/2023

300300

04/03/2023

CHARGE DESCRIPTION READ CODE PREVIOUS READ DATE CURRENT READ DATE PREVIOUS READING CURRENT READING USAGE CHARGE AMOUNT

ELD WATER	A	11/29/2022	02/27/2023	668	897	229	\$634.33
ELD SEWER		12/02/2022	02/28/2023				\$1,243.47

603 - 507 0519 H?

Prokedi 800 5749-7092

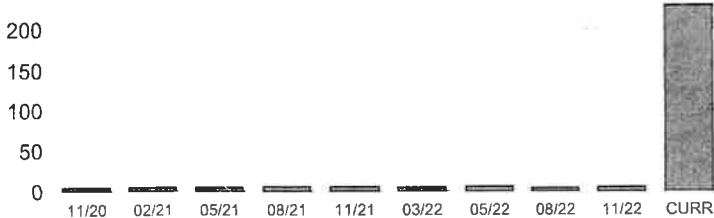
Prokedi 603 332 3110 332 3110

sub paper work

528 4 Bill March 18 2023

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$1,877.80
A = Actual	Previous Balance	\$49.58
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$49.58
Total Amount Due		\$1,877.80

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMENTS IN TAX OFFICE 2.79% SURCHARGE

pd 50 march 18 2023 #2552

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	300300
Bill Number:	14150718
Pay By:	04/03/2023
Total Due:	1,877.80

Service Location
4 MORGAN

MARSHALL LORRAINE
4 MORGAN RD
ROCHESTER, NH 03868-7095

pd 50 march 18 2023 #2552 appeal

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



Accounts

Account: 300300

04/21/09- ADD ELDERLY EXEMPTION

[2019-04-12 10:55:31 karenb]:REMOVED ELDERLY PER ASSESSING. 3/9/19

[2019-08-28 08:26:35 karenb]:FINAL BILL REQUESTED. READ 0596 SAME READ AS AUGUST INVOICE. EMAILED TARA COPY OF INVOICE.

[2020-09-03 10:32:53 kimberly.nickerson]: ELDERLY EXEMPTION ADDED 8/20

[2023-03-01 11:12:21 darcy.landry]: SENT LEAK LETTER, 229 UNITS

[2023-03-24 14:11:21 darcy.landry]: REC'D APPEAL PAPERWORK



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

MARSHALL LORRAINE

4 MORGAN

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
-------------	-----------	-----------	----------

14150718

02/28/2023

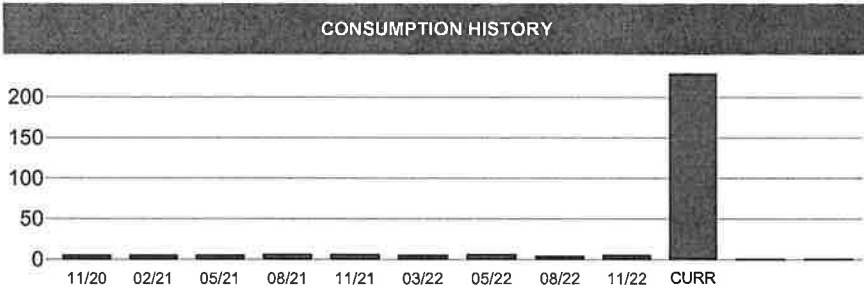
300300

04/03/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
ELD WATER	A	11/29/2022	02/27/2023	668	897	229	\$634.33
ELD SEWER		12/02/2022	02/28/2023				\$1,243.47

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$1,877.80
A = Actual	Previous Balance	\$49.58
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$99.58
Total Amount Due		\$1,827.80

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PYMTS IN TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	300300
Bill Number:	14150718
Pay By:	04/03/2023
Total Due:	1,827.80

Service Location
4 MORGAN

MARSHALL LORRAINE
4 MORGAN RD
ROCHESTER, NH 03868-7095

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
300300	51149	MARSHALL LORRAINE	022403090030	4 MORGAN	Active
105 - 2 ELD WATER	SENS56431326	A 02/27/2023	14150718 897	229 X 0	634.33 1,877.80
105 - 2 ELD WATER	SENS56431326	A 11/29/2022	14142664 668	5 - 0	19.54 49.58
105 - 2 ELD WATER	SENS56431326	A 08/23/2022	14134589 663	4 0	17.76 45.07
105 - 2 ELD WATER	SENS56431326	A 05/27/2022	14126477 659	6 0	17.76 47.40
105 - 2 ELD WATER	SENS56431326	A 03/01/2022	14118514 653	5 0	17.76 45.07
105 - 2 ELD WATER	SENS56431326	A 11/22/2021	14110555 648	6 0	17.76 45.07
105 - 2 ELD WATER	SENS56431326	A 08/24/2021	14105284 642	6 0	17.76 47.40
105 - 2 ELD WATER	SENS56431326	A 05/20/2021	14097189 636	5 0	17.76 42.46
105 - 2 ELD WATER	SENS56431326	A 02/24/2021	14089222 631	5 0	16.91 42.61
105 - 2 ELD WATER	SENS56431326	A 11/23/2020	14081327 626	5 0	16.91 42.61

** END OF REPORT - Generated by Darcy Landry **

UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	By Bill # Curr Read	Usage Rep Usage Charge Amt Billed Amt	
300300	51149	MARSHALL LORRAINE	022403090030	4 MORGAN	Active
100 - 2 RES WATER	SENS56431326	A 08/21/2020	14070719 621	8 0 44.40	98.40
100 - 2 RES WATER	SENS56431326	A 05/20/2020	14062754 613	5 0 27.75	61.50
100 - 2 RES WATER	SENS56431326	A 02/24/2020	14054976 608	6 0 33.30	73.80
100 - 2 RES WATER	SENS56431326	A 11/21/2019	14047136 602	6 0 33.30	73.80

** END OF REPORT - Generated by Darcy Landry **

66 ÷ 12 = 5



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: March 31, 2023

To: Utility Advisory Board

From: Laura McDormand, Admin. Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 3/30/23

Customer Name: Carol Carbonneau

Account #: 181280

Service Address: 3 Abbott St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend we table this appeal for more consumption history, only 2 cycles of usage for this property.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
 - a. Total units on Jan. disputed invoice: 24

Laura J. McDormand

Laura McDormand
Admin. Services & Utility Billing Supervisor

3/31/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: March 30, 2023

SUBJECT: City of Rochester

PROPERTY: **3 Abbott St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is water and sewer, owner had a frozen pipe that caused dishwasher to back up and a running toilet.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
 Received: 3/30/23

WTS

1. Date of Appeal: 3/29/23
2. Property Owner's Name: Carol Carbonneau Account #: 181280
3. Billing Address: 3 Abbott Street
4. Service Location: 3 Abbott Street Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: _____ Cell: (603) 702-8162
8. Email Address: carolcarbonneau@aol.com

6

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 10/26/22 to 1/4/23 ² Last Period

10. Abatement is being requested for:

a. How many units of water _____ x 6.41= \$ _____	last Invoice	349.92
b. How many units of sewer _____ x 8.17= \$ _____	Average	122.16
C. Water & Sewer Department Fees of: \$ _____	Abatement	\$ 227.76
Total \$ _____	requested	

See
 USAEP
 Page

11. Explanation of Appeal Request:

My downstairs toilet (I believe had issues. The
chain was replaced two times and flapper
replaced end of March. I saw toilet started
run then stop on several occasions.
Also, Kitter pipe froze and dishwasher
back up and flooded Kitter.
My average invoice is \$122.16 I'm requesting
an abatement of \$227.76

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one) ?

If yes, why?

Not sure

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? I don't know

If yes, has the leak been repaired? Billie running on it own

Who made the repair? X husband + Jeff Drainz

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.**
3. **Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**



How doers
get more done.

280 NORTH MAIN ST. ROCHESTER NH 03867
NOW HIRING HOMEDEPOT.COM/CAREERS

3489 00062 93724 03/17/23 06:29 PM
SALE SELF CHECKOUT

039961005021 FLUSH FLAPPR <A> 6.58N
ADJUST-A-FLUSH TOILET FLAPPER

SUBTOTAL 6.58
SALES TAX 0.00
TOTAL \$6.58

XXXXXXXXXXXX2747 HOME DEPOT

USD\$ 6.58
TA

AUTH CODE 017474/6622389

Chip Read
AID A0000000049999D8400303

THD PLCC CON

3489 03/17/23 06:29 PM



3489 62 93724 03/17/2023 1127

RETURN POLICY DEFINITIONS
POLICY ID DAYS POLICY EXPIRES ON
A 11 365 03/16/2024

DID WE NAIL IT?

Take a short survey for a chance TO WIN
A \$5,000 HOME DEPOT GIFT CARD

Opine en español

www.homedepot.com/survey

User ID: H8B 191226 187799
PASSWORD: 23167 187737

Entries must be completed within 14 days
of purchase. Entrants must be 18 or
older to enter. See complete rules on
website. No purchase necessary.



JeffDrainz.com
 JeffsDrainz@gmail.com
 978-857-3862

Camera Inspection
 Electric Power Snaking
 Hi-Pressure Water Jetting
 and much more for all drainage needs

OWNER'S NAME: Carol Carbonneau	HOME:
ADDRESS: 3 ABBOTTS +	DATE: 2/4/23
CITY, STATE, ZIP: Rochester NH	

DESCRIPTION OF WORK

kitchen sink snaked from clamp under sink. Grease, Food, and corrosion cleared from pipe

SUGGESTIONS

Check # 250

TRUCK #	INVOICE #	PO #
2	2092043	

Jeff's Drainz intentions are to unclog drains to allow to flow by electric snaking/jetting of lines. Camera Inspection of lines after snaking helps to assure pipe is clear from debris or objects, fatigue, scale, cans, toys, etc. which can cause damage with future back ups that Jeff's Drains is not responsible for.

Void

No Guarantee on Camera or Pipe Locator Services

I hereby authorize the work described above and agree to the terms and conditions as stated on this form. I recognize that aged and deteriorated plumbing fixtures and piping and appurtenances may no longer be serviceable, and I agree to hold Jeff's Drains blameless for any damage or destruction to these items as a result of these conventional repair efforts. I agree to pay for all work, goods, and services received. I hereby agree to pay interest at 1 1/2 percent per month (18% per annum) on charges that go beyond 30 days past due on all balances.

Signature _____ Pre-priced Resigned

PLEASE PAY FROM THIS INVOICE • NO STATEMENT RENDERED

I hereby acknowledge the satisfactory completion of the above described work and am in receipt of my copy.

Signature _____
 Date _____

TOTAL JOB	
AMOUNT DUE	\$230



Utility Billing

Consumption History

[Return to Account Summary](#)

RESIDENTIAL WATER

Read Date	Days	Usage (CF)
1/4/2023	71	24
10/25/2022	110	8
7/7/2022	45	8
5/23/2022	49	3
4/4/2022	87	11
1/7/2022	86	9
10/13/2021	106	15
6/29/2021	89	8
4/1/2021	80	29
1/11/2021	103	16
9/30/2020	91	18
7/1/2020	92	17
3/31/2020	85	9
1/6/2020	90	12
10/8/2019	99	12
7/1/2019	91	22
4/1/2019	91	24
12/31/2018	91	30
10/1/2018	90	24
7/3/2018	92	19

Increase

CARBON DILEAU

PREVIOUS OWNER



Utility Billing Account Summary

[Manage Bills](#)

Billing Account

Service Address 3 ABBOTT

Account Number 181280

Your Current Balance

Amount Due Now \$221.69 [Pay Now](#)

Payment Due Date 3/6/2023

About Your Payments

Bill	Last Posted	Sum of Payments	View Details
14146987	3/29/2023	\$130.00	details
14138919	11/16/2022	\$114.34	details
14130886	8/13/2022	\$106.07	details
14122783	5/31/2022	\$146.05	details
14124160	5/31/2022	\$69.79	details

Handwritten notes: "Paid toward large bill" with an arrow pointing to the \$130.00 payment; "Previous Invoices" with a bracket pointing to the four previous rows.

Showing the 5 most recent payments only.

Customer Information

Name CARBONNEAU CAROL DALE

Address 3 ABBOTT ST
ROCHESTER, NH 03868

Customer ID 58634

Services

Service	Code	Start Date	Stop Date	Status	Consumption History
RESIDENTIAL WATER	100	1/5/1987		ACTIVE	View Consumption
RESIDENTIAL SEWER	200	1/5/1987		ACTIVE	None

Did not receive invoice

Received 3/22/23



City of Rochester
Water and Sewer Billing
209 Chestnut Hill Rd.
Rochester, NH 03867

150 Wakefield St
Suite 271
603-332-1136

NOTICE DATE 03/16/2023

CARONNEAU CAROL DALE
3 ABBOTT ST
ROCHESTER, NH 03868

PO Box 531

03866

~~scribbled out text~~

LOCATION:	3	ABBOTT
ACCOUNT #	181280	
PAST DUE - \$	349.92	
INTEREST DUE - \$	1.77	
TOTAL - \$	350.69	

pd 130
3.63

133.63

WATER SHUT OFF NOTICE

This is to inform you that as a result of your water and/or sewer account being overdue, **we will be terminating service beginning April 3rd, 2023** if the total past due, plus accrued interest has not been received. As required by city ordinances, a service charge of \$30.00 is payable for each service call. If service is terminated, a \$60.00 charge is to be paid in addition to the total due before service can be restored. **In the event of a return check for payment after receipt of this notice, services will be terminated next business day.** Please call us with payment details if you recently paid or dropped off in Dropbox.

For questions regarding this notice, or to set up a payment arrangement, please call 603-332-3110 or 603-335-7501.

Make checks payable to - City of Rochester
Remit to - Tax Collector
150 Wakefield St., Suite 271, Rochester, NH 03867

Checks mailed to Boston address take approximately 1 week to process. Please be sure to send payment to above address, deliver to the tax office or pay online at www.rochesternh.gov

Accounts

Account: 181280

****NEW RELAY SERVICE BEING BILLED IN 20 QUARTERS - IF PROPERTY IS SOLD NEED TO BILL ENTIRE AMOUNT AND INCLUDE IN FINAL - TOTAL \$685.31****

****EAST ROCHESTER PROJECT - NEW SEWER LINE - \$2,375.00 PAYABLE IN 20 PAYMENTS - IF PROPERTY IS SOLD BALANCE NEEDS TO BE PAID IN FULL****

07/06/06- POOL CREDIT DONE- 17 UNITS \$72.93

CALLED 1/19/10 - WILL PAY 1/2 OF PAST DUE BALANCE 1/29 AND BALANCE OF PAST DUE 2/15/10

[2010-06-21 16:48:21 kathy]: PAID PAY PLAN 6/18

[2010-10-15 13:52:31 ann]: SHE CALLED - WILL PAY \$200.00 10/22/10 AND THEN MAKE TWO PAYMENTS IN NOVEMBER TO PAY BALANCE OFF

[2010-11-29 09:09:44 kathy]: DIANE CALLED TODAY SHE WILL PAY OVERDUE BALANCE \$205.00 ON FRIDAY 12/3

[2011-01-20 09:33:34 kathy]: MADE PAYMENT PLAN TODAY \$86.00 BI -WEEKLY 1/28 & 2/11 & 2/25 - ARRANGMENT PAID

[2011-04-22 09:03:03 kathy]: PAYMENT OF \$50.00 TODAY THEN \$80.00 ON MAY 6TH THEN BALANCE \$120.00 ON 5/20

[2011-07-06 (13:45:26 KATHY: 2 \$90 PAYMENTS 8TH & 15 AND 2 \$100.00 PAYMENTS JULY 29 & AUG. 12 - SENT PAYMENT ARRANGEMENT

[2011-08-25 12:18:20 kathy]: VOIDED PAYMENT PLAN DID NOT MAKE LAST PAYMENT FOR AUG 12

[2011-10-11 13:04:02 ann]: SHE CALLED - WILL PUT BALANCE OF PAST DUE IN DROP BOX TONIGHT

[2012-07-12 11:04:10 kathy]: TURNED OFF / ON FOR NON-PAYMENT 7/10/12

[2012-10-04 14:04:56 ann]: SHE CALLED - WILL PAY \$150.00 10/5 AND BALANCE OF PAST DUE ON 10/19

[2012-10-24 09:31:36 kathy]: 10/22/12 TURNED OFF / ON FOR PROMISED TO PAY

[2013-09-25 12:44:46 kathy]: MADE PAYMENT PLAN WILL PAY \$164.00 ON 10/4 THEN BALANCE 10/18

[2013-10-24 11:43:00 ann]: SHE FAILED TO MAKE PAYMENT - OFF 10/22 / ON 10/23 AFTER PAYMENT RECEIVED

[2014-01-10 13:17:11 sjuneau]: MADE PLAN TO PAY 1/2 ON 1/17 AND THE BALANCE ON 1/24

[2015-07-08 15:57:51 sjuneau]: TURNED OFF/ON FOR NON PAYMENT 7/7

[2022-05-23 12:34:12 kimberly.nickerson]:FINAL BILL PROCESSED

[2022-10-28 12:18:51 michele.grant]: OCT. BILL ESTIMATED, LETTER SENT

[2022-11-01 15:10:36 michele.grant]: TECH HAD APPT. & FIXED BROKEN WIRE ON 10/28/22 BUT WILL NEED TO GO BACK TO FIX BATTERY. THEY WILL CALL TO RESCHEDULE.

[2022-12-27 11:08:37 michele.grant]: TECH WENT OUT ON 11/17/22, ADDED MXU #57528230.

[2023-03-23 09:58:30 darcy.landry]: SPOKE WITH OWNER ABOUT HIGH BILL, HAD A LEAKING DISHWASHER AND A TOILET THAT RAN OCCASIONALLY. SENT UAB APPEAL PAPERWORK

[2023-03-30 11:11:18 darcy.landry]: REC'D UAB APPEAL PAPERWORK.



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

CARBONNEAU CAROL DALE

3 ABBOTT

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
-------------	-----------	-----------	----------

14146987

01/27/2023

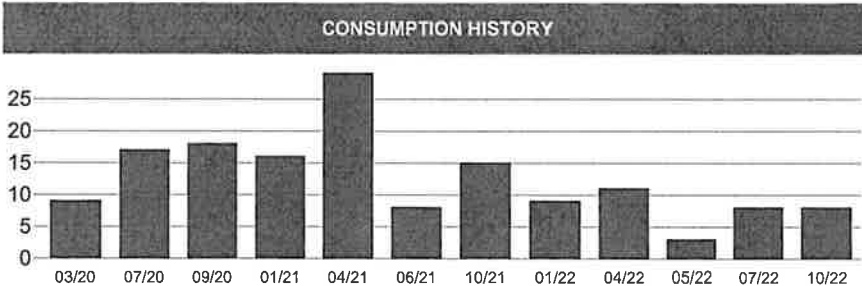
181280

03/06/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	10/25/2022	01/04/2023	1435	1459	24	\$153.84
RES SEWER		10/25/2022	01/04/2023				\$196.08

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$349.92
A = Actual	Previous Balance	\$116.11
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$242.57
Total Amount Due		\$221.74

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PYMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	181280
Bill Number:	14146987
Pay By:	03/06/2023
Total Due:	221.74

Service Location
3 ABBOTT

CARBONNEAU CAROL DALE
3 ABBOTT ST
ROCHESTER, NH 03868

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status							
Service	Mfr	Meter Number	Cd	Read Date Time	By	Bill #	Curr Read	Usage	Repl	Usage	Charge Amt	Billed Amt
181280	58634	CARBONNEAU CAROL DALE	010300790000	3 ABBOTT	Active							
100	-	1 RES WATER SENS66058771	A	01/04/2023		14146987	1,459	24	X	0	153.84	349.92
100	-	1 RES WATER SENS66058771	E	10/25/2022		14138919	1,435	8		0	50.27	114.34
100	-	1 RES WATER SENS66058771	A	07/07/2022		14130886	1,427	8		0	46.64	106.08

** END OF REPORT - Generated by Darcy Landry **

YEAR-TO-DATE BUDGET REPORT

FOR 2023 10

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMNTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL

520001 SEWER WORKS REVENUE

520001 400302 INTEREST INCOME	-500	0	-500	.00	.00	-500.00	.0%*
520001 403003 CONTRIBUTED CAPIT	0	0	0	-583,531.00	.00	583,531.00	100.0%
520001 406105 XFER FROM RET EAR	-4,048,418	-903,579	-4,951,997	.00	.00	-4,951,997.04	.0%*
520001 406201 MISCELLANEOUS REV	-4,000	0	-4,000	-28,912.44	.00	24,912.44	722.8%
520001 406211 EASTERSEAL SRF LO	-16,408	0	-16,408	.00	.00	-16,408.00	.0%*
520001 406600 CONSTRUCTION REVE	-10,000	0	-10,000	-5,350.00	.00	-4,650.00	53.5%*
520001 406601 USER FEES	-5,170,000	0	-5,170,000	-3,354,292.08	.00	-1,815,707.92	64.9%*
520001 406602 INTEREST ON DEL A	-6,000	0	-6,000	-8,079.86	.00	2,079.86	134.7%
520001 406607 IMPACT FEES	-20,000	0	-20,000	-47,192.33	.00	27,192.33	236.0%
520001 406701 SEPTIC DISPOSAL P	-130,000	0	-130,000	-97,520.00	.00	-32,480.00	75.0%*
520001 406703 INDUSTRIAL PRE-TR	-12,000	0	-12,000	-7,579.08	.00	-4,420.92	63.2%*
520001 406826 HOMEOWNER FINANCE	-60,000	0	-60,000	-115,871.50	.00	55,871.50	193.1%
TOTAL SEWER WORKS REVENUE	-9,477,326	-903,579	-10,380,905	-4,248,328.29	.00	-6,132,576.75	40.9%

520002 SEWER WORKS REVENUE

520002 406307 STATE AID GRANT C	-7,291	0	-7,291	-7,291.00	.00	.00	100.0%
520002 406308 STATE AID GRANT C	-9,868	0	-9,868	-1,208.00	.00	-8,660.00	12.2%*
520002 406309 STATE AID GRANT C	-39,058	0	-39,058	-11,272.00	.00	-27,786.00	28.9%*
520002 406310 STATE AID GRANT C	-13,005	0	-13,005	-3,310.00	.00	-9,695.00	25.5%*
520002 406311 STATE AID GRANT C	-27,711	0	-27,711	-7,684.00	.00	-20,027.00	27.7%*
520002 406312 STATE AID GRANT C	-28,392	0	-28,392	-7,417.00	.00	-20,975.00	26.1%*
520002 406313 STATE AID GRANT C	-13,297	0	-13,297	-2,511.00	.00	-10,786.00	18.9%*
520002 406314 STATE AID GRANT C	-4,895	0	-4,895	.00	.00	-4,895.00	.0%*
520002 406315 STATE AID GRANT C	0	0	0	-14,788.00	.00	14,788.00	100.0%
TOTAL SEWER WORKS REVENUE	-143,517	0	-143,517	-55,481.00	.00	-88,036.00	38.7%

52602057 SEWER WORKS EXPENSE

52602057 511001 SALARIES - FULL	597,834	-7,400	590,434	412,077.92	.00	178,356.08	69.8%
52602057 513001 OVERTIME - REGU	8,100	0	8,100	3,383.03	.00	4,716.97	41.8%
52602057 515001 ON CALL	5,058	0	5,058	997.50	.00	4,060.50	19.7%
52602057 516000 LONGEVITY	2,991	0	2,991	1,967.68	.00	1,023.32	65.8%
52602057 519000 TRAVEL ALLOWANC	1,220	0	1,220	938.40	.00	281.60	76.9%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 10

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED	YTD	ENCUMBRANCES	AVAILABLE	PCT
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMNTS	BUDGET	ACTUAL		BUDGET	USE/COL
52602057 521100 HEALTH INSURANC	106,699	0	106,699	67,445.90	.00	39,253.10	63.2%
52602057 521200 DENTAL INSURANC	2,089	0	2,089	1,263.01	.00	825.99	60.5%
52602057 521300 LIFE INSURANCE	1,437	0	1,437	943.17	.00	493.83	65.6%
52602057 522000 SOCIAL SECURITY	44,534	0	44,534	30,545.41	.00	13,988.59	68.6%
52602057 523000 RETIRE CONTRIBU	87,076	0	87,076	58,345.30	.00	28,730.70	67.0%
52602057 526000 WORKERS' COMPEN	11,944	0	11,944	12,268.86	.00	-324.86	102.7%*
52602057 528001 DISABILITY INSU	5,892	0	5,892	3,873.88	.00	2,018.12	65.7%
52602057 532001 STAFF DEVELOPME	3,400	0	3,400	1,907.38	1,045.15	447.47	86.8%
52602057 532200 CONTRACTED SERV	0	7,400	7,400	.00	7,400.00	.00	100.0%
52602057 533000 OTHER PROF SERV	7,564	0	7,564	7,326.65	129.57	107.78	98.6%
52602057 533001 AUDIT	4,700	0	4,700	6,526.25	.00	-1,826.25	138.9%*
52602057 533002 ENGINEERING SER	1,000	0	1,000	.00	.00	1,000.00	.0%
52602057 533004 MEDICAL SERVICE	500	0	500	500.00	.00	.00	100.0%
52602057 533009 21540 BIOSOLIDS	0	0	0	16,734.33	.00	-16,734.33	100.0%*
52602057 534003 SOFTWARE MAINTE	78,277	0	78,277	69,552.42	465.93	8,258.65	89.4%
52602057 543000 REPAIR AND MAIN	500	0	500	500.00	.00	.00	100.0%
52602057 543001 VEHICLE MAINT &	2,500	0	2,500	567.94	.00	1,932.06	22.7%
52602057 543002 EQUIPMENT MAINT	5,582	0	5,582	238.75	.00	5,343.25	4.3%
52602057 544200 RENTAL OF EQUIP	8,500	0	8,500	3,873.00	1,119.00	3,508.00	58.7%
52602057 544500 LEASE COPIER/PR	1,855	0	1,855	.00	1,611.97	243.03	86.9%
52602057 552001 FLEET INSURANCE	11,059	0	11,059	10,824.29	.00	234.71	97.9%
52602057 552002 PROPERTY INSURA	6,957	0	6,957	6,809.35	.00	147.65	97.9%
52602057 552003 GENERAL LIABILIT	6,370	0	6,370	6,234.81	.00	135.19	97.9%
52602057 553400 POSTAGE FEES	500	0	500	147.80	4.78	347.42	30.5%
52602057 554000 ADVERTISING	800	0	800	595.85	.00	204.15	74.5%
52602057 555000 PRINTING AND BI	1,639	0	1,639	1,639.00	.00	.00	100.0%
52602057 556000 TUITION	3,150	0	3,150	.00	.00	3,150.00	.0%
52602057 558000 TRAVEL	875	0	875	26.52	25.00	823.48	5.9%
52602057 561003 OFFICE SUPPLIES	3,456	0	3,456	1,288.96	634.82	1,532.22	55.7%
52602057 561005 PUBLICATIONS	60	0	60	60.00	.00	.00	100.0%
52602057 561008 VEHICLE SUPPLIE	16,000	0	16,000	14,449.77	1,513.78	36.45	99.8%
52602057 561009 TRAINING MATERI	250	0	250	250.00	.00	.00	100.0%
52602057 561010 CLOTHING	6,450	0	6,450	4,138.55	848.46	1,462.99	77.3%
52602057 561015 SAFETY EQUIPMEN	5,900	0	5,900	5,573.79	116.69	209.52	96.4%
52602057 561022 HOT TOP COLD PA	5,700	0	5,700	2,066.67	.00	3,633.33	36.3%
52602057 561023 SAND AND GRAVEL	1,700	0	1,700	642.29	357.71	700.00	58.8%
52602057 561032 OTHER OPERATION	1,000	0	1,000	727.43	180.00	92.57	90.7%
52602057 561040 EQUIPMENT REPAI	7,500	0	7,500	7,495.78	.00	4.22	99.9%
52602057 562600 VEHICLE FUEL	41,000	0	41,000	33,898.20	.00	7,101.80	82.7%
52602057 573401 ADMIN EQUIPMENT	4,788	0	4,788	271.00	4,517.00	.00	100.0%
52602057 573900 OTHER EQUIPMENT	8,500	0	8,500	5,075.32	143.33	3,281.35	61.4%
52602057 575100 INVENTORY PURCH	12,500	0	12,500	5,306.59	2,693.41	4,500.00	64.0%
52602057 581000 DUES AND FEES	1,290	0	1,290	235.00	127.00	498.00	28.1%
52602057 583000 INTEREST EXPENS	994,833	0	994,833	1,048,324.85	.00	-53,491.85	105.4%*

YEAR-TO-DATE BUDGET REPORT

FOR 2023 10									
ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED				AVAILABLE	PCT	
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD	ACTUAL	ENCUMBRANCES	BUDGET	USE/COL	
52602057 584000 CONTINGENCY	15,000	0	15,000		.00	.00	15,000.00	.0%	
52602057 589001 STATE PERMITS &	6,650	0	6,650	1,633.71		400.20	4,616.09	30.6%	
52602057 589034 ABATEMENTS/OVER	3,150	0	3,150	.00		.00	3,150.00	.0%	
52602057 591000 REDEMPTION OF P	2,588,567	0	2,588,567	1,960,444.95		.00	628,122.05	75.7%	
52602057 593002 TRANS TO CAPITA	262,500	903,579	1,166,079	1,166,079.04		.00	.00	100.0%	
52602057 593008 TRANSFER TO GEN	25,000	0	25,000	.00		.00	25,000.00	.0%	
TOTAL SEWER WORKS EXPENSE	5,032,396	903,579	5,935,975	4,986,016.30		23,333.80	926,624.94	84.4%	

52602074 SEWER TREATMENT PLANT

52602074 511001 SALARIES - FULL	507,182	0	507,182	361,900.69		.00	145,281.31	71.4%	
52602074 513001 OVERTIME - REGU	35,000	0	35,000	37,698.27		.00	-2,698.27	107.7%*	
52602074 515001 ON CALL	33,088	0	33,088	25,193.68		.00	7,894.32	76.1%	
52602074 516000 LONGEVITY	1,100	0	1,100	1,700.00		.00	-600.00	154.5%*	
52602074 521100 HEALTH INSURANC	102,526	0	102,526	63,850.67		.00	38,675.33	62.3%	
52602074 521200 DENTAL INSURANC	2,200	0	2,200	1,389.35		.00	810.65	63.2%	
52602074 521300 LIFE INSURANCE	1,089	0	1,089	769.05		.00	319.95	70.6%	
52602074 522000 SOCIAL SECURITY	41,054	0	41,054	31,373.08		.00	9,680.92	76.4%	
52602074 523000 RETIREMENT CONT	75,707	0	75,707	56,240.62		.00	19,466.38	74.3%	
52602074 526000 WORKERS' COMPEN	9,658	0	9,658	9,920.69		.00	-262.69	102.7%*	
52602074 528001 DISABILITY INSU	4,451	0	4,451	3,077.20		.00	1,373.80	69.1%	
52602074 532001 STAFF DEVELOPME	3,150	0	3,150	1,875.00		1,275.00	.00	100.0%	
52602074 533000 OTHER PROF SERV	132,000	0	132,000	11,973.41		35,490.47	84,536.12	36.0%	
52602074 533006 LABORATORY SERV	110,558	0	110,558	20,980.35		9,588.65	79,989.00	27.6%	
52602074 534009 INDUSTRIAL PRET	36,239	0	36,239	8,606.40		13,207.60	14,425.00	60.2%	
52602074 541901 HVAC SERVICE CO	20,571	0	20,571	20,571.00		.00	.00	100.0%	
52602074 543000 REPAIR AND MAIN	106,310	0	106,310	15,387.60		30,467.65	60,454.75	43.1%	
52602074 543002 EQUIPMENT MAINT	238,754	0	238,754	80,128.39		42,925.39	115,700.22	51.5%	
52602074 544500 LEASE COPIER/PR	791	0	791	144.63		767.33	-120.96	115.3%*	
52602074 552002 PROPERTY INSURA	6,507	0	6,507	6,368.90		.00	138.10	97.9%	
52602074 553000 COMMUNICATION	12,955	0	12,955	8,965.87		1,742.06	2,247.07	82.7%	
52602074 559000 MISC PURCHASED	8,250	0	8,250	7,850.00		.00	400.00	95.2%	
52602074 561001 JANITORIAL SUPP	1,800	0	1,800	1,231.73		.00	568.27	68.4%	
52602074 561002 BUILDING MAINT	6,800	0	6,800	2,109.05		885.14	3,805.81	44.0%	
52602074 561010 CLOTHING	9,100	0	9,100	6,846.90		1,509.83	743.27	91.8%	
52602074 561015 SAFETY EQUIPMEN	11,900	0	11,900	7,343.41		547.77	4,008.82	66.3%	
52602074 561031 CHEMICAL	345,616	0	345,616	48,977.76		43,719.84	252,918.40	26.8%	
52602074 561037 LABORATORY SUPP	31,123	0	31,123	15,807.83		966.90	14,348.27	53.9%	
52602074 561040 EQUIPMENT REPAI	103,400	0	103,400	45,205.17		47,837.86	10,356.97	90.0%	
52602074 562200 ELECTRICITY	425,000	0	425,000	227,537.35		.00	197,462.65	53.5%	
52602074 562400 HEATING FUEL	43,000	0	43,000	30,045.71		200.00	12,754.29	70.3%	

YEAR-TO-DATE BUDGET REPORT

FOR 2023 10									
ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED				AVAILABLE	PCT	
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD	ACTUAL	ENCUMBRANCES	BUDGET	USE/COL	
52602074 573900 OTHER EQUIPMENT	21,500	0	21,500	11,166.05		2,100.00	8,233.95	61.7%	
52602074 592001 DEPRECIATION	2,023,072	0	2,023,072	.00		.00	2,023,072.00	.0%	
TOTAL SEWER TREATMENT PLANT	4,511,451	0	4,511,451	1,172,235.81		233,231.49	3,105,983.70	31.2%	
52602470 SEWER REVENUE OFFICE									
52602470 511001 SALARIES - FULL	39,747	0	39,747	30,108.89		.00	9,638.11	75.8%	
52602470 513001 OVERTIME - REGU	0	0	0	86.18		.00	-86.18	100.0%*	
52602470 516000 LONGEVITY	100	0	100	100.00		.00	.00	100.0%	
52602470 521100 HEALTH INSURANC	12,293	0	12,293	8,162.40		.00	4,130.60	66.4%	
52602470 521200 DENTAL INSURANC	131	0	131	79.06		.00	51.94	60.4%	
52602470 521300 LIFE INSURANCE	87	0	87	64.86		.00	22.14	74.6%	
52602470 522000 SOCIAL SECURITY	3,008	0	3,008	2,293.78		.00	714.22	76.3%	
52602470 523000 RETIREMENT CONT	5,604	0	5,604	4,259.51		.00	1,344.49	76.0%	
52602470 526000 WORKERS' COMPEN	67	0	67	68.82		.00	-1.82	102.7%*	
52602470 528001 DISABILITY INSU	433	0	433	299.17		.00	133.83	69.1%	
52602470 543000 REPAIR AND MAIN	1,550	0	1,550	1,550.00		.00	.00	100.0%	
52602470 544500 LEASE COPIER/PR	488	0	488	.00		458.19	29.81	93.9%	
52602470 553400 POSTAGE FEES	10,188	0	10,188	8,469.76		.00	1,718.24	83.1%	
52602470 555000 PRINTING AND BI	300	0	300	300.00		.00	.00	100.0%	
52602470 561003 OFFICE SUPPLIES	3,000	0	3,000	2,716.98		230.82	52.20	98.3%	
TOTAL SEWER REVENUE OFFICE	76,996	0	76,996	58,559.41		689.01	17,747.58	76.9%	
TOTAL SEWER ENTERPRISE FUND	0	0	0	1,913,002.23		257,254.30	-2,170,256.53	100.0%	
TOTAL REVENUES	-9,620,843	-903,579	-10,524,422	-4,303,809.29		.00	-6,220,612.75		
TOTAL EXPENSES	9,620,843	903,579	10,524,422	6,216,811.52		257,254.30	4,050,356.22		

YEAR-TO-DATE BUDGET REPORT

	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
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GRAND TOTAL	0	0	0	1,913,002.23	257,254.30	-2,170,256.53	100.0%
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** END OF REPORT - Generated by Darcy Landry **

YEAR-TO-DATE BUDGET REPORT

FOR 2023 10

ACCOUNTS FOR:	ORIGINAL APPROP	TRANFRS/ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
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510001 WATER WORKS REVENUE

510001 400302 INTEREST INCOME	-500	0	-500	.00	.00	-500.00	.0%*
510001 406105 XFER FROM RET EAR	-3,320,968	0	-3,320,968	.00	.00	-3,320,968.00	.0%*
510001 406201 MISCELLANEOUS REV	-25,000	0	-25,000	-31,073.64	.00	6,073.64	124.3%
510001 406600 CONSTRUCTION REVE	-50,000	0	-50,000	-54,033.84	.00	4,033.84	108.1%
510001 406601 USER FEES	-4,250,000	0	-4,250,000	-3,045,242.37	.00	-1,204,757.63	71.7%*
510001 406602 INTEREST ON DEL A	-6,000	0	-6,000	-4,486.87	.00	-1,513.13	74.8%*
510001 406603 HYDRANT RENTAL FE	-24,000	0	-24,000	-1,830.00	.00	-22,170.00	7.6%*
510001 406607 WATER IMPACT FEES	0	0	0	-2,727.00	.00	2,727.00	100.0%
510001 406826 HOMEOWNER FINANCE	-10,000	0	-10,000	-107,535.70	.00	97,535.70	1075.4%
TOTAL WATER WORKS REVENUE	-7,686,468	0	-7,686,468	-3,246,929.42	.00	-4,439,538.58	42.2%

51601057 WATER WORKS EXPENSE

51601057 511001 SALARIES - FULL	816,647	-7,400	809,247	554,764.71	.00	254,482.29	68.6%
51601057 513001 OVERTIME - REGU	43,000	0	43,000	25,887.55	.00	17,112.45	60.2%
51601057 515001 ON CALL	5,058	0	5,058	3,381.38	.00	1,676.62	66.9%
51601057 516000 LONGEVITY	1,719	0	1,719	1,967.67	.00	-248.67	114.5%*
51601057 519000 TRAVEL ALLOWANC	1,220	0	1,220	938.40	.00	281.60	76.9%
51601057 521100 HEALTH INSURANC	167,504	0	167,504	106,242.64	.00	61,261.36	63.4%
51601057 521200 DENTAL INSURANC	3,587	0	3,587	2,204.16	.00	1,382.84	61.4%
51601057 521300 LIFE INSURANCE	1,901	0	1,901	1,267.81	.00	633.19	66.7%
51601057 522000 SOCIAL SECURITY	62,161	0	62,161	42,528.83	.00	19,632.17	68.4%
51601057 523000 RETIRE CONTRIBU	121,976	0	121,976	81,571.04	.00	40,404.96	66.9%
51601057 526000 WORKERS' COMPEN	19,696	0	19,696	20,231.71	.00	-535.71	102.7%*
51601057 528001 DISABILITY INSU	8,206	0	8,206	5,414.78	.00	2,791.22	66.0%
51601057 532001 STAFF DEVELOPME	4,310	0	4,310	2,246.43	1,020.09	1,043.48	75.8%
51601057 532200 CONTRACTED SERV	0	7,400	7,400	.00	7,400.00	.00	100.0%
51601057 533000 OTHER PROF SERV	7,254	0	7,254	6,527.70	672.97	53.33	99.3%
51601057 533001 AUDIT	4,700	0	4,700	6,526.25	.00	-1,826.25	138.9%*
51601057 533002 ENGINEERING SER	7,300	0	7,300	537.50	3,736.25	3,026.25	58.5%
51601057 533004 MEDICAL SERVICE	500	0	500	500.00	.00	.00	100.0%
51601057 534003 SOFTWARE MAINTA	55,313	0	55,313	51,205.41	4,107.59	.00	100.0%
51601057 541100 WATER & SEWERAG	36,000	0	36,000	31,516.20	283.80	4,200.00	88.3%
51601057 543001 VEHICLE MAINT &	1,000	0	1,000	.00	.00	1,000.00	.0%
51601057 543002 EQUIPMENT MAINT	1,421	0	1,421	1,078.75	.00	342.25	75.9%
51601057 544200 RENTAL OF EQUIP	3,110	0	3,110	.00	.00	3,110.00	.0%
51601057 544500 LEASE COPIER/PR	1,160	0	1,160	.00	1,109.60	50.40	95.7%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 10

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5001 WATER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL
51601057 552001 FLEET INSURANCE	4,892	0	4,892	4,788.18	.00	103.82	97.9%
51601057 552003 GENERAL LIABILI	6,708	0	6,708	6,565.64	.00	142.36	97.9%
51601057 553400 POSTAGE FEES	400	0	400	142.59	.00	257.41	35.6%
51601057 554000 ADVERTISING	1,400	0	1,400	1,400.65	.00	- .65	100.0%*
51601057 555000 PRINTING AND BI	1,000	0	1,000	1,000.00	.00	.00	100.0%
51601057 556000 TUITION	3,150	0	3,150	.00	.00	3,150.00	.0%
51601057 558000 TRAVEL	375	0	375	26.52	25.00	323.48	13.7%
51601057 561003 OFFICE SUPPLIES	3,165	0	3,165	1,086.50	1,439.23	639.27	79.8%
51601057 561005 PUBLICATIONS	60	0	60	60.00	.00	.00	100.0%
51601057 561008 VEHICLE SUPPLIE	12,500	0	12,500	9,018.81	2,318.98	1,162.21	90.7%
51601057 561010 CLOTHING	7,472	0	7,472	4,717.38	1,123.52	1,631.10	78.2%
51601057 561015 SAFETY EQUIPMEN	6,500	0	6,500	6,421.69	78.31	.00	100.0%
51601057 561022 HOT TOP COLD PA	5,700	0	5,700	5,666.67	.00	33.33	99.4%
51601057 561023 SAND AND GRAVEL	1,800	0	1,800	642.30	357.70	800.00	55.6%
51601057 561032 OTHER OPERATION	3,625	0	3,625	1,189.39	335.06	2,100.55	42.1%
51601057 562600 VEHICLE FUEL	21,420	0	21,420	21,151.68	.00	268.32	98.7%
51601057 573401 ADMIN EQUIPMENT	2,435	1,849	4,284	267.71	4,016.29	.00	100.0%
51601057 573900 OTHER EQUIPMENT	9,000	9,250	18,250	5,076.79	1,493.33	11,679.88	36.0%
51601057 575100 INVENTORY PURCH	124,000	0	124,000	78,111.52	27,909.56	17,978.92	85.5%
51601057 581000 DUES AND FEES	5,200	0	5,200	4,037.00	534.50	628.50	87.9%
51601057 583000 INTEREST EXPENS	572,946	0	572,946	530,829.33	.00	42,116.67	92.6%
51601057 584000 CONTINGENCY	20,000	0	20,000	.00	.00	20,000.00	.0%
51601057 589001 STATE PERMITS &	4,750	0	4,750	2,587.72	5.20	2,157.08	54.6%
51601057 589031 LIEN DISCHARGE	600	0	600	118.22	81.78	400.00	33.3%
51601057 591000 REDEMPTION OF P	1,824,258	0	1,824,258	1,446,762.35	.00	377,495.65	79.3%
51601057 592001 DEPRECIATION	1,660,336	0	1,660,336	.00	.00	1,660,336.00	.0%
51601057 593002 TRANS TO CAPITA	572,500	0	572,500	572,500.00	.00	.00	100.0%
51601057 593008 TRANSFER TO GEN	25,000	0	25,000	.00	.00	25,000.00	.0%
TOTAL WATER WORKS EXPENSE	6,275,935	11,099	6,287,034	3,650,707.56	58,048.76	2,578,277.68	59.0%

51601073 WATER TREATMENT PLANT

51601073 511001 SALARIES - FULL	326,063	0	326,063	230,958.81	.00	95,104.19	70.8%
51601073 513001 OVERTIME - REGU	23,000	0	23,000	14,732.65	.00	8,267.35	64.1%
51601073 515001 ON CALL	17,914	0	17,914	13,870.98	.00	4,043.02	77.4%
51601073 516000 LONGEVITY	1,525	0	1,525	621.67	.00	903.33	40.8%
51601073 521100 HEALTH INSURANC	54,124	0	54,124	36,096.30	.00	18,027.70	66.7%
51601073 521200 DENTAL INSURANC	1,300	0	1,300	874.88	.00	425.12	67.3%
51601073 521300 LIFE INSURANCE	693	0	693	504.90	.00	188.10	72.9%
51601073 522000 SOCIAL SECURITY	26,247	0	26,247	19,320.45	.00	6,926.55	73.6%
51601073 523000 RETIREMENT CONT	48,349	0	48,349	34,208.87	.00	14,140.13	70.8%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 10

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5001 WATER ENTERPRISE FUND	APPROP	ADJSTMNTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL
51601073 526000 WORKERS' COMPEN	6,501	0	6,501	6,677.82	.00	-176.82	102.7%*
51601073 528001 DISABILITY INSU	3,467	0	3,467	2,445.40	.00	1,021.60	70.5%
51601073 532001 STAFF DEVELOPME	2,200	0	2,200	550.00	261.00	1,389.00	36.9%
51601073 533000 OTHER PROF SERV	11,200	0	11,200	8,805.33	1,259.78	1,134.89	89.9%
51601073 533002 ENGINEERING SER	17,500	0	17,500	5,496.41	12,003.59	.00	100.0%
51601073 533006 LABORATORY SERV	29,164	0	29,164	12,768.50	6,615.75	9,779.75	66.5%
51601073 541901 HVAC SERVICE CO	6,623	0	6,623	6,623.00	.00	.00	100.0%
51601073 543000 REPAIR AND MAIN	77,194	-10,000	67,194	9,134.82	3,964.57	54,094.61	19.5%
51601073 543002 EQUIPMENT MAINT	85,283	0	85,283	41,781.55	17,609.96	25,891.49	69.6%
51601073 544500 LEASE COPIER/PR	592	0	592	46.67	507.88	37.45	93.7%
51601073 552002 PROPERTY INSURA	8,903	0	8,903	8,714.05	.00	188.95	97.9%
51601073 553000 COMMUNICATIONS	14,989	0	14,989	9,219.50	2,011.56	3,757.94	74.9%
51601073 561001 JANITORIAL SUPP	1,300	0	1,300	1,233.94	.00	66.06	94.9%
51601073 561002 BLDG MAINT SUPP	1,920	0	1,920	1,920.00	.00	.00	100.0%
51601073 561009 TRAINING MATERI	750	0	750	171.95	.00	578.05	22.9%
51601073 561010 CLOTHING	6,370	0	6,370	5,099.16	1,167.88	102.96	98.4%
51601073 561015 SAFETY EQUIPMEN	17,350	0	17,350	2,702.43	1,646.64	13,000.93	25.1%
51601073 561031 CHEMICALS	201,696	0	201,696	208,988.16	22,487.00	-29,779.16	114.8%*
51601073 561037 LABORATORY SUPP	12,744	0	12,744	9,322.67	2,434.93	986.40	92.3%
51601073 561040 EQUIPMENT REPAI	34,500	0	34,500	3,672.52	1,052.98	29,774.50	13.7%
51601073 562200 ELECTRICITY	192,000	0	192,000	112,242.90	8,585.27	71,171.83	62.9%
51601073 562400 HEATING FUEL	28,000	0	28,000	23,948.53	4,051.47	.00	100.0%
51601073 573900 OTHER EQUIPMENT	32,595	-1,099	31,496	8,862.80	6,805.80	15,827.40	49.7%
51601073 589030 PROP TAX TO OTH	42,815	0	42,815	54,834.00	.00	-12,019.00	128.1%*
TOTAL WATER TREATMENT PLANT	1,334,871	-11,099	1,323,772	896,451.62	92,466.06	334,854.32	74.7%

51601570 WATER REVENUE OFFICE

51601570 511001 SALARIES - FULL	39,747	0	39,747	30,108.69	.00	9,638.31	75.8%
51601570 513001 OVERTIME - REGU	0	0	0	86.14	.00	-86.14	100.0%*
51601570 516000 LONGEVITY	100	0	100	100.00	.00	.00	100.0%
51601570 521100 HEALTH INSURANC	12,291	0	12,291	8,162.06	.00	4,128.94	66.4%
51601570 521200 DENTAL INSURANC	129	0	129	79.06	.00	49.94	61.3%
51601570 521300 LIFE INSURANCE	86	0	86	64.74	.00	21.26	75.3%
51601570 522000 SOCIAL SECURITY	3,004	0	3,004	2,293.49	.00	710.51	76.3%
51601570 523000 RETIREMENT CONT	5,601	0	5,601	4,259.42	.00	1,341.58	76.0%
51601570 526000 WORKERS' COMPEN	67	0	67	68.82	.00	-1.82	102.7%*
51601570 528001 DISABILITY INSU	430	0	430	298.86	.00	131.14	69.5%
51601570 543000 REPAIR AND MAIN	1,550	0	1,550	1,550.00	.00	.00	100.0%
51601570 544500 LEASE COPIER/PR	847	0	847	.00	629.33	217.67	74.3%
51601570 553400 POSTAGE FEES	11,100	0	11,100	8,469.73	.00	2,630.27	76.3%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 10											
ACCOUNTS FOR:	5001	WATER	ENTERPRISE	FUND	ORIGINAL APPROP	TRANFRS/ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
51601570	555000	PRINTING AND BI			410	0	410	410.00	.00	.00	100.0%
51601570	561003	OFFICE SUPPLIES			300	0	300	286.78	12.67	.55	99.8%
TOTAL WATER REVENUE OFFICE					75,662	0	75,662	56,237.79	642.00	18,782.21	75.2%
TOTAL WATER ENTERPRISE FUND					0	0	0	1,356,467.55	151,156.82	-1,507,624.37	100.0%
TOTAL REVENUES					-7,686,468	0	-7,686,468	-3,246,929.42	.00	-4,439,538.58	
TOTAL EXPENSES					7,686,468	0	7,686,468	4,603,396.97	151,156.82	2,931,914.21	

YEAR-TO-DATE BUDGET REPORT

FOR 2023 10

	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
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GRAND TOTAL	0	0	0	1,356,467.55	151,156.82	-1,507,624.37	100.0%
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