



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110

DATE: April 6, 2022
TO: Utility Advisory Board
FROM: Lisa J. Clark, Utility Billing Office Supervisor

RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday April 11, 2022 at 5:30 PM at City Hall Chamber Conference Room.**

AGENDA

1. Call to order
2. Acceptance of March 15, 2022 Minutes
3. New Appeals
 - 3.1 Julio Perez (Pages 5-14)
31 Prospect St.
Rochester, NH 03867
Re: Account #094800
 - 3.2 Hideaway Village Coop. (Pages 15-32)
0 Lowell St.
Rochester, NH 03867
Re: Account #091505
 - 3.3 34 Chestnut St. Realty Trust (Pages 33-41)
34 Chestnut St.
Rochester, NH 03867
Re: Account #043765

- 3.4 Bob & Carol Broadbent (Pages 42-48)
38 Dewey St.
Rochester, NH 03867
Re: Account #011990

- 3.5 Miranda Dow (Pages 49-60)
17 Gagne St.
Rochester, NH 03867
Re: Account #041680

- 3.6 William & Sara Brennan (Pages 61-67)
14 Lobster Way
Rochester, NH 03867
Re: Account #035540

- 4. Discussion – Rates (Mark Sullivan)

- 5. Financials-Water & Sewer Revenue and Expense Reports

- 6. Adjournment

**Utility Advisory Board
March 15, 2022 5:30pm
DPW Conference Room**

MEMBERS PRESENT

Joe Boudreau
Ralph Sanders
Shawn Libby, Chairman

MEMBERS ABSENT

Brett Johnson
Eli Barnes

OTHERS PRESENT

Lisa Clark, DPW & Utility Billing Administrative Supervisor
Michele Grant, Utility Billing Administrator

MINUTES

1. Call to order:

Mr. Libby called the meeting to order at 5:30pm.

2. Approval of February 15, 2022 Minutes

Mr. Libby requested a motion or comments on the minutes for the February 15, 2022 meeting. *Mr. Sanders made a motion to accept the February 15, 2022 meeting minutes as presented. The motion was seconded by Mr. Boudreau. The motion passed unanimously.*

3. Appeals

3.1 30 Leonard St. – Barbara Lemieux

The appellant was present for the meeting. The appellant requested a water and sewer credit for high bill. She stated she never found a reason for the increased usage.

Mr. Boudreau made a motion to abate 24 units of water at \$2.52 per unit for a total of \$60.48 and 24 units of sewer at \$4.94 per unit for a total of \$118.56, for a grand total on November invoice of \$179.04. Also abate 20 units of water at \$2.52 per unit for a total of \$50.40 and 20 units of sewer at \$4.94 per unit for a total of \$98.80, for a grand total on February invoice of \$149.20. Credit grand total of \$328.24 plus any accrued interest. The motion included an additional hardship credit of 25% for \$115.63. The motion was seconded by Mr. Sanders. The motion passed unanimously.

3.2 20B Trinity Circle – Mary Brentley

The appellant was not present for the meeting. The appeal request is for a sewer credit for an outside faucet leaking.

Mr. Boudreau made a motion to abate 38 units of sewer at \$7.43 per unit for a total of \$282.34 plus any accrued interest. Mr. Boudreau's motion included an additional hardship credit of 25% at \$101.80. Mr. Sanders seconded the motion, the motion passed unanimously.

4. Financials

The board reviewed and discussed financial reports.

5. Adjournment:

Mr. Libby made a motion to adjourn at 6:09pm. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

Minutes respectfully submitted by Michele Grant Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: April 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 3/2/22

Customer Name: Julio Perez Account #094800

Service Address: 31 Prospect St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend no abatement on the September and December 2021 invoice, the appeal was received late, per Ordinance 17.20(a) The appellant shall file an appeal to the Utility Billing office in writing prior to the payment due date.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system.
 - A. Total usage on disputed **Sept.** invoice 34
 - B. Average usage is 21
 - C. Estimated use over average 13
 - D. Total usage on disputed **Dec.** invoice 46
 - E. Average usage is 21
 - F. Estimated use over average 25

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

4/6/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: March 3, 2022
SUBJECT: City of Rochester
PROPERTY: 31 Prospect St.

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, owner states they found a problem with a toilet that was causing it to run and did some outside watering.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3-2-22

- 1. Date of Appeal: 2-20-22
- 2. Property Owner's Name: Julio Perez Account #: 094800
- 3. Billing Address: 31 Prospect St.
Rochester NH
03867 (1)
- 4. Service Location: SAME Zip Code 03867
- 5. Owners Representative: Michelle Perez
- 6. Owners Representative's Signature: [Signature]
- 7. Phone #: _____ Cell: 603-923-7449
- 8. Email Address: JAMPerez02@yahoo.com

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 9-9-2021 to 12-4-2021 - ALSO billing cycle before this one
- 10. Abatement is being requested for:

a. How many units of water _____ x 5.83 = \$ 268.18
b. How many units of sewer _____ x 7.43 = \$ 341.78
c. Water & Sewer Department Fees of: \$ _____
Total \$ 612.00

11. Explanation of Appeal Request:
Last two billing cycles were extremely high. We had a plumber come out and found there was a problem with the toilet causing it to run. Also did a lot of watering through the summer for young plants. Also topped water off for pool three times also in the summer.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes

Who made the repair? A-D Archambault Plumbing

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

It is a financial hardship. No we will not seek help from the city.

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**



License # MBE0002884
 61 Allen Street, Rochester, NH, 03867-1403
 603-335-1800
 www.adplumbing.com
 info@adplumbing.net

Invoice 3374



Julio Perez
 31 Prospect Street, Rochester, New Hampshire, 03867

Work order title: Toilet Running
Work order location: 31 Prospect Street, Rochester, New Hampshire 03867
Work order Members: Don V

Invoiced Date: Jan 5, 2022
Due Date: Jan 5, 2022
Status: Paid

Notes:

Reason for Service Call of 4 January 2022:
 Customer advises that toilet is running constantly and his water bill has been high.

Item	Unit Price	Quantity	Amount
LB-P0703 - Replace Fill Valve Assembly, Set Water Level & Flow Rate	\$239.00	1.00	\$239.00

Found faulty fill valve causing toilet to run constantly over the overflow tube and down the drain. Replaced fill valve.

Remit payments to: A-D Archambault Plumbing & Heating, Inc., 61 Allen Street, Rochester, NH 03867-1403. Please note your invoice number on your remittance. Or pay online through the link on the Contact Us page of our website: www.adplumbing.com. We accept American Express, Discover, MasterCard and Visa.

Subtotal	\$239.00
Total	\$239.00
Amount Paid	\$239.00
Amount Due	\$0.00

All materials are warrantied by the manufacturer's written warranty only. All labor performed by the above named company is warrantied for one year or as otherwise indicated in writing. All work to be completed in a professional manner according to standard practices.

Payment is due upon receipt. A \$3.00 processing fee and a finance charge of 2% per month (24% per annum) will be charged on unpaid balances. Purchaser agrees to pay all costs of collection including attorney's fees. Returned checks are processed electronically for amount and state allowed fees.

Accounts

Account: 094800

06/21/06- NEW PAYMENT ARRANGEMENT
 07/05/06- SERVICE CALL DUE TO NON PAYMENT
 03/15/07- SENT LEAK LETTER
 07/23/07- CHARGED SERVICE CALL FOR NON-PAYMENT. CUST. PROMISED TO PAY SHUTOFF
 AMT. ON 07/25/07
 09/25/07- MICHELLE CALLED ABOUT HER SEPT. BILL. SHE SAID BILLS HAVE BEEN
 CONSTANTLY INCREASING AND SHE FOUND A TOILET THAT WAS RUNNING ALL THE TIME. SHE
 BELIEVES THAT IT HAS BEEN FIXED, AND SHE ASKED FOR SOME SORT OF A CREDIT. I TOLD
 HER THAT SHE WOULD HAVE TO FILE AN APPEAL. I GAVE HER PPWK - APPEAL GRANTED \$200
 HARDSHIP ABATEMENT
 9/25/07 - NEW PAYMENT ARRANGEMENT
 11/26/08 - NEW PAYMENT ARRANGEMENT - PAID
 05/21/09- POOL CREDIT DONE- 5 UNITS \$27.55
 [2009-12-28 09:45:07 kathy]:CUSTOMER CALLED WILL PAY TOTAL OVERDUE ON 1/6/10
 [2010-05-28 08:45:31 kathy]: POOL CREDIT 6 UNITS = \$35.70
 [2010-06-04 10:23:56 ann]: ANOTHER POOL CREDIT (POOL HAD TO BE MOVED) - 6
 UNITS - \$35.70
 [2010-06-28 10:16:33 kathy]: MADE PAY PLAN THREE PAYS 160.00 JULY, AUG.
 SEPT*****PAID PLAN*****
 [2010-12-29 10:16:44 ann]: SHE CALLED - WILL PAY PAST DUE BALANCE 1/6/11
 [2011-04-01 11:56:11 ann]: SERVICE CALL - NON-PAYMENT 3/29/11
 [2011-05-31 11:33:43 kathy]: POOL CREDIT 6 UNITS = \$35.70
 [2011-12-13 11:21:49 ann]: SHE CALLED - SHE WILL PAY FULL PAST DUE BY 12/21
 [2011-12-19 14:53:39 kathy]: SERVICE CALL FOR NON-PAYMENT 12/13/11
 [2012-05-22 09:20:03 ann]: POOL CREDIT - 6 UNITS - \$36.66
 [4 09:43:15 kathy]: TURNED OFF / ON FOR NON-PAYMENT 6/12/12
 [2013-05-02 09:58:01 sjuneau]: POOL CREDIT - 6 UNITS - \$37.44

 [2013-06-12 15:13:52 kathy]: PROMISED TO PAY 6/14/13 ON BOARD
 6/17/13***PAID***

 [2014-06-27 09:15:18 kathy]: POOL CREDIT 9 UNITS = \$56.16

 [2015-06-08 15:41:08 sjuneau]: SENT LETTER TO MOVE TOUCHPAD AS IT IS BEHIND A
 GATE THAT ONLY OPENS FROM THE INSIDE.

 [2015-06-17 08:41:13 sjuneau]: POOL CREDIT 10 UNITS = \$62.40
 [2016-05-20 15:36:10 karenb]:POOL CREDIT - 9 UNITS = \$56.16

 [2016-12-02 10:23:37 karenb]: PROMISE TO PAY 12/7***PAID***

 [2017-06-06 12:54:44 sjuneau]: SERVICE CHARGE FOR NON-PAYMENT

 [2017-06-13 14:14:20 karenb]:POOL CREDIT 10 UNITS = \$65.20

 [2017-12-01 11:06:44 sjuneau]: 1/2 12/4 AND BALANCE 12/18***PAID***

 [2018-03-05 08:30:06 karenb]:\$150 3/5 AND BALANCE 3/14. ON BOARD.

 [2018-06-19 09:44:34 karenb]:POOL CREDIT 10 UNITS = \$67.50 (0852 - 0862)

 [2018-12-20 08:32:37 karenb]:NO READ ON DECEMBER INVOICE. ESTIMATED.
 APPOINTMENT IS SET UP TO FIX 1/8/19

 [2019-01-07 14:49:53 karenb]:TECH WENT OUT TODAY AND WAS ABLE TO READ FROM
 OUTSIDE THREE TIMES. READ 0920. HOMEOWNER REQUESTED BILL ADJUSTMENT.

 [2019-03-12 10:09:48 karenb]:BALANCE 3/13. ON BOARD.

 [2019-06-12 09:56:44 karenb]:POOL CREDIT 14 UNITS = \$94.50

[2019-08-09 08:41:48 jeffrey.wiggin]POOL CREDIT 1 UNIT = \$6.75
[2019-09-03 09:36:57 michele]: BALANCE IN DROPBOX
[2019-12-27 11:17:09 michele.grant]: SERVICE CHARGE FOR NON PAYMENT 12/11.
[2020-09-09 08:22:32 michele.grant]: \$170 9/8 AND BAL. 9/15.
[2020-09-09 15:04:16 kimberly.nickerson]: UAB APPEAL RECEIVED
[2020-09-16 09:37:49 michele.grant]: DID UAB APPEAL FOR SEWER FOR BILL DUE 7/28, SO WILL NOT BE PAYING UNTIL AFTER APPEAL PROCESS IS DONE.
[2020-10-19 09:40:02 kimberly.nickerson]: UAB APPEAL DENIED
[2021-06-17 14:40:40 michele.grant]: POOL CREDIT 13 UNITS (START 1106, END 1119) \$96.59 CREDIT.
[2021-12-01 16:04:27 michele.grant]: WILL PAY 1/2 ON 12/6 & BAL. ON 12/20, ON BOARD.
[2022-03-03 15:44:11 michele.grant]: REC'D. APPEAL PAPERWORK 3/2/22

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

PEREZ JULIO J & MICHELLE A

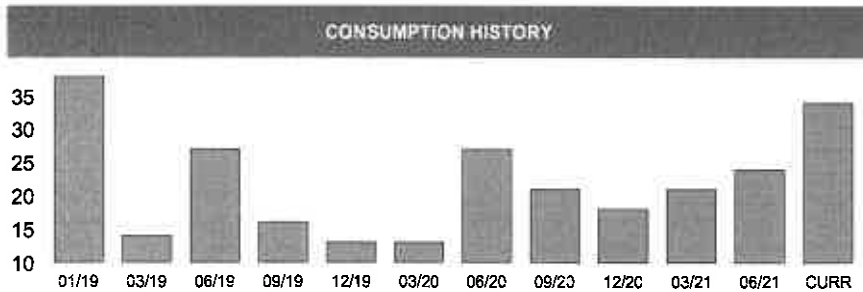
31 PROSPECT

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14106426	09/28/2021	094800	10/31/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/05/2021	08/09/2021	1114	1148	34	\$198.22
RES SEWER		08/05/2021	09/06/2021				\$252.62

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$450.84
A = Actual	Previous Balance	\$229.10
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$671.53
	Total Amount Due	\$6.21

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$6.29 PER UNIT, MIN \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31
MASTERCARD, VISA, AMX PAYMENTS TAKEN AT TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester
P.O. Box 981036
Boston MA 02298-1036

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	094800
Bill Number:	14106426
Pay By:	10/31/2021
Total Due:	6.21

Service Location
31 PROSPECT

PEREZ JULIO J & MICHELLE A
31 PROSPECT ST
ROCHESTER, NH 03867-2822

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME:

SERVICE LOCATION:

PEREZ JULIO J & MICHELLE A

31 PROSPECT

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14111652

12/27/2021

094800

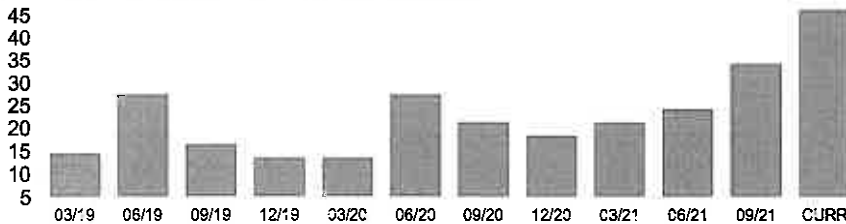
01/31/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	09/09/2021	12/04/2021	1148	1194	46	\$268.18
RES SEWER		09/09/2021	12/04/2021				\$341.78

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Description	Amount
	Total Current Billing	\$609.96
A = Actual	Previous Balance	\$456.04
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$449.73
	Total Amount Due	\$616.17

PAYMENTS ONLINE WWW.ROCHESTERNH.NET
WATER \$5.19 PER UNIT, MIN \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.01
MASTERCARD, VISA, DISCOVER AMX PAYMENT AT TAX OFFICE 2.79% PURCHASE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

PEREZ JULIO J & MICHELLE A
31 PROSPECT ST
ROCHESTER, NH 03867-2822

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	094800
Bill Number:	14111652
Pay By:	01/31/2022
Total Due:	616.17

Service Location
31 PROSPECT

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER

UB Consumption History Report



Account Number	Customer # Name	Parcel	Location	Status
094800	27501 PEREZ JULIO J & MICHELLE A	011801380000	31 PROSPECT	Active
100	1 RES WATER	SENS42244104	46	609.96
100	1 RES WATER	SENS42244104	34	268.18
100	1 RES WATER	SENS42244104	24	198.22
100	1 RES WATER	SENS42244104	21	139.92
100	1 RES WATER	SENS42244104	18	221.65
100	1 RES WATER	SENS42244104	15	120.58
100	1 RES WATER	SENS42244104	12	272.11
100	1 RES WATER	SENS42244104	9	221.40
100	1 RES WATER	SENS42244104	6	258.30
100	1 RES WATER	SENS42244104	3	332.10
100	1 RES WATER	SENS42244104	0	149.85
100	1 RES WATER	SENS42244104	0	72.15
100	1 RES WATER	SENS42244104	0	159.90
100	1 RES WATER	SENS42244104	0	189.90
100	1 RES WATER	SENS42244104	0	88.80
100	1 RES WATER	SENS42244104	0	196.80
100	1 RES WATER	SENS42244104	0	332.10
100	1 RES WATER	SENS42244104	0	177.20
100	1 RES WATER	SENS42244104	0	210.90
100	1 RES WATER	SENS42244104	0	258.30
100	1 RES WATER	SENS42244104	0	246.00
100	1 RES WATER	SENS42244104	0	111.00
100	1 RES WATER	SENS42244104	0	144.30
100	1 RES WATER	SENS42244104	0	319.80
100	1 RES WATER	SENS42244104	0	86.53
100	1 RES WATER	SENS42244104	0	259.82
100	1 RES WATER	SENS42244104	0	448.78
100	1 RES WATER	SENS42244104	0	201.02
100	1 RES WATER	SENS42244104	0	174.57
100	1 RES WATER	SENS42244104	0	419.73
100	1 RES WATER	SENS42244104	0	248.01
100	1 RES WATER	SENS42244104	0	111.09
100	1 RES WATER	SENS42244104	0	106.04
100	1 RES WATER	SENS42244104	0	243.45
100	1 RES WATER	SENS42244104	0	120.25
100	1 RES WATER	SENS42244104	0	276.25
100	1 RES WATER	SENS42244104	0	320.45
100	1 RES WATER	SENS42244104	0	139.49
100	1 RES WATER	SENS42244104	0	209.95
100	1 RES WATER	SENS42244104	0	85.91
100	1 RES WATER	SENS42244104	0	198.23
100	1 RES WATER	SENS42244104	0	207.29
100	1 RES WATER	SENS42244104	0	88.73
100	1 RES WATER	SENS42244104	0	144.77
100	1 RES WATER	SENS42244104	0	338.71
100	1 RES WATER	SENS42244104	0	116.75
100	1 RES WATER	SENS42244104	0	272.75
100	1 RES WATER	SENS42244104	0	107.41
100	1 RES WATER	SENS42244104	0	349.12
100	1 RES WATER	SENS42244104	0	149.44
100	1 RES WATER	SENS42244104	0	185.47
100	1 RES WATER	SENS42244104	0	79.39
100	1 RES WATER	SENS42244104	0	216.86
100	1 RES WATER	SENS42244104	0	92.06
100	1 RES WATER	SENS42244104	0	73.60
100	1 RES WATER	SENS42244104	0	173.44
100	1 RES WATER	SENS42244104	0	69.00
100	1 RES WATER	SENS42244104	0	162.60
100	1 RES WATER	SENS42244104	0	281.84
100	1 RES WATER	SENS42244104	0	119.60
100	1 RES WATER	SENS42244104	0	96.60
100	1 RES WATER	SENS42244104	0	227.64
100	1 RES WATER	SENS42244104	0	76.47
100	1 RES WATER	SENS42244104	0	180.50
100	1 RES WATER	SENS42244104	0	98.78
100	1 RES WATER	SENS42244104	0	233.20
100	1 RES WATER	SENS42244104	0	356.80
100	1 RES WATER	SENS42244104	0	89.80
100	1 RES WATER	SENS42244104	0	242.00
100	1 RES WATER	SENS42244104	0	254.40
100	1 RES WATER	SENS42244104	0	107.76
100	1 RES WATER	SENS42244104	0	269.43
100	1 RES WATER	SENS42244104	0	113.31
100	1 RES WATER	SENS42244104	0	286.00
100	1 RES WATER	SENS42244104	0	107.25
100	1 RES WATER	SENS42244104	0	68.64
100	1 RES WATER	SENS42244104	0	163.84
100	1 RES WATER	SENS42244104	0	235.52
100	1 RES WATER	SENS42244104	0	98.67
100	1 RES WATER	SENS42244104	0	285.82
100	1 RES WATER	SENS42244104	0	119.22
100	1 RES WATER	SENS42244104	0	108.94
100	1 RES WATER	SENS42244104	0	263.64
100	1 RES WATER	SENS42244104	0	83.80
100	1 RES WATER	SENS42244104	0	202.80
100	1 RES WATER	SENS42244104	0	79.61
100	1 RES WATER	SENS42244104	0	192.66
100	1 RES WATER	SENS42244104	0	82.84
100	1 RES WATER	SENS42244104	0	199.00
100	1 RES WATER	SENS42244104	0	84.84
100	1 RES WATER	SENS42244104	0	200.55



Handwritten notes and a circled '18' in blue ink.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: April 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 3/4/22

Customer Name: Hideaway Village Coop.

Account #091505

Service Address: 0 Lowell St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend no abatement on the 2021 invoices, the appeal was received late, per Ordinance 17.20(a) The appellant shall file an appeal to the Utility Billing office in writing prior to the payment due date.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system.

**Please see attached spreadsheets

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

4/6/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: March 4, 2022
SUBJECT: City of Rochester
PROPERTY: 0 Lowell St. (Royal Crest MHP)

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, president of park states there were 11 leaks throughout the park in 2021.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3-7-22

1. Date of Appeal: 3/4/22
2. Property Owner's Name: Hideaway Village Coop, Inc. Account #: 091505
3. Billing Address: Hideaway Village Cooperative, Inc.
83 Royal Crest MHP
Rochester, NH 03867-4500
4. Service Location: Royal Crest Park off Howell Street Zip Code 03867
5. Owners Representative: Kevin Brigham, President, Hideaway Village Cooperative, Inc.
6. Owners Representative's Signature: Kevin Brigham
7. Phone #: (603) 833-0053 Cell: (603) 833-0053
8. Email Address: K.Brigham@metrocast.net

(2)

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 1/1/21 to 12/31/21
10. Abatement is being requested for:

a. How many units of water _____ x 5.83 = \$ _____
b. How many units of sewer 1,984.7 x 7.43 = \$ 14,746.32
c. Water & Sewer Department Fees of: \$ _____
Total \$ 14,746.32

See attached

11. Explanation of Appeal Request:

(See attached)

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

We are not disputing the water usage metered amount; however, the effluent (sewer) was introduced into the ground - not the City of Rochester sewer system.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes, leaks have been repaired

Who made the repair? JTI Site Development, Inc.

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

This will cause financial hardship since we are a non profit corporation - upgrades to our existing water lines (to replace aging) would be delayed.

Please note:

1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.
2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.
4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.

**HIDEAWAY VILLAGE COOPERATIVE, INC. (HVCI)
83 ROYALCREST
ROCHESTER, NH 03867**

4 March 2022

To: City of Rochester Utility Advisory Board

The explanation of Appeal Request is for excess sewer expense. We have 81 homes on a single metered service. Coupled with the fact that we experience low water pressure, we rely on residents checking under their homes, to find water leaks and we have always experienced low water pressure service from the City of Rochester's water system.

During this period we had to request residents check under their homes (and we send constant reminders) to repair leaks (internal and external). Since we monitor our monthly usage, we can determine when usage is in excess to our normal average, which we experienced during the entire year. After residents repaired their issues, we still experienced higher water usage.

Scheduling contractors, with sound devices, shutting the park's water system down, pressurizing the water lines, to determine the location of the leak(s) was challenging, at best. After months of testing, we were able to pinpoint the locations of our major leaks; dig and replace those leaking main water lines.

A total of 11 leaks were fixed during 2021 by our Corporation and in addition, a numerous amount of residents were responsible to repair leaks under their homes. All repairs have been completed and our current average usage has fallen below our monthly average.

The appeal request is for the total average excess expense, for the sewer portion of our bills, for water introduced into the ground and not into the sewer system. I have attached numerous documents, which I will explain at the meeting, to explain our rationale and show the water was introduced into the ground and not the City of Rochester sewer system.



Kevin Brigham
President, Hideaway Village Cooperative, Inc.

	2022	2021	2020	2019	2018
JAN	336/32=10.5	449/32=14.0	334/31=10.7	350/28=12.5	412/33=12.5
FEB		381/31=12.3	358/34=10.5	407/35=11.6	
MAR		406/28=14.5	405/28=14.5	295/26=11.3	331/32=10.3
APR		483/33=14.6	291/29=10.0	394/34=11.5	351/32=10.9
MAY		419/28=14.9		323/29=11.1	316/30=10.5
JUN			314/28=11.2		371/32=11.5
JUL		614/34=18.0	467/38=12.2	357/29=12.3	428/36=11.8
AUG		507/30=16.9	322/23=14.0	427/31=13.7	333/32=10.4
SEPT					
OCT			376/31=12.1	205/20=10.3	
NOV		601/26=23.1	401/34=11.7	302/29=10.4	
DEC			364/30=12.1		
	WATER	WATER	WATER	WATER	WATER
JAN	\$1,958.88	\$2,496.01	\$1,853.70	\$1,942.50	\$2,179.48
FEB		\$2,221.23	\$1,986.90	\$2,258.85	\$2,055.77
MAR		\$2,366.98	\$2,247.75	\$1,637.25	\$1,837.05
APR		\$2,815.89	\$1,615.05	\$2,186.70	\$1,948.05
MAY		\$2,442.77	\$2,075.70	\$1,792.65	\$1,753.80
JUN		\$3,387.23	\$1,742.70	\$2,314.35	\$2,059.05
JUL		\$3,579.62	\$2,591.85	\$1,981.35	\$2,375.40
AUG		\$2,955.81	\$1,787.10	\$2,369.85	\$1,848.15
SEPT		\$3,952.74	\$2,869.35	\$3,307.80	\$2,003.55
OCT		\$2,944.15	\$2,086.80	\$1,137.75	\$1,115.55
NOV		\$3,503.83	\$2,225.55	\$1,676.10	\$1,925.85
DEC		\$3,095.73	\$2,020.20	\$2,131.20	\$2,009.10
TOTAL	\$1,958.88	\$35,761.99	\$25,102.65	\$24,736.35	\$23,110.80
	SEWER	SEWER	SEWER	SEWER	SEWER
JAN	\$2,095.26	\$2,544.75	\$1,890.00	\$1,957.50	\$2,223.32
FEB		\$2,160.00	\$2,031.75	\$2,308.50	\$2,095.31
MAR		\$2,301.75	\$2,295.00	\$1,674.00	\$1,849.50
APR		\$2,733.75	\$1,647.00	\$2,234.25	\$1,957.50
MAY		\$2,376.00	\$2,119.50	\$1,829.25	\$1,761.75
JUN		\$3,294.00	\$1,782.00	\$2,362.50	\$2,072.25
JUL		\$3,826.45	\$2,646.00	\$2,025.00	\$2,389.50
AUG		\$3,165.18	\$1,822.50	\$2,416.50	\$1,856.25
SEPT		\$4,227.67	\$2,929.50	\$3,381.75	\$2,018.25
OCT		\$3,150.32	\$2,133.00	\$1,161.00	\$1,120.50
NOV		\$3,752.15	\$2,274.75	\$1,714.50	\$1,937.25
DEC		\$3,313.78	\$2,065.50	\$2,173.50	\$2,018.25
TOTAL	\$2,095.26	\$36,845.80	\$25,636.50	\$25,238.25	\$23,299.63
	ELECTRIC	ELECTRIC	ELECTRIC	ELECTRIC	ELECTRIC
JAN	\$341.43	\$343.94	\$393.50	\$386.51	\$352.49
FEB		\$345.00	\$380.27	\$361.08	\$366.49
MAR		\$343.43	\$371.47	\$347.25	\$208.07
APR		\$336.53	\$375.92	\$337.10	\$354.95
MAY		\$334.27	\$381.53	\$346.86	\$349.49
JUN		\$330.41	\$359.12	\$360.52	\$348.19
JUL		\$347.94	\$351.17	\$332.96	\$331.98
AUG		\$339.17	\$345.23	\$332.97	\$329.39
SEPT		\$336.70	\$380.71	\$344.37	\$321.90
OCT		\$337.73	\$381.97	\$352.51	\$332.57
NOV		\$351.71	\$376.89	\$361.64	\$332.67
DEC		\$411.46	\$381.11	\$367.01	\$347.31
	\$341.43	\$4,158.29	\$4,478.89	\$4,230.78	\$3,975.50

4/13

(61)Water Line Break discovered 8/12/21 - Lot 33 (Main Line to home leaking in ground, replaced line from curbstop to home)								
(62)Water Line Break discovered 6/15/21 - Lot 61 (Leak under home and outside faucet). Fixed 6/15/21								
(63)Water Line Repairs, Lot 13, 18, 19, 21, 23, 61, 68 & 69. Repairs done 9/19/21								
(64)Water Line Break discovered 10/28/21 - Lot 57 (Leak under home at barrel). Fixed 10/28/21								
(65)Water line break Lot 32, replaced line from main to home 12/15 & Sewer Main break in pit repaired 12/17 - pumps ran 12/16 & 12/17 replaced line from main to lot 31 curb stop								
(66)Water line break Lot 20, neighbor called it in - been going for a while - shut water off at main to home 12/28								
(67)Water running in sinks inside home, lot 75, resident died, shut water off to home 1/13/22								

Hideaway Village Cooperative, Inc.
Water Usage 2021

	Metered	Avg	Excess	Days	Excess
	Per 100 CF	CF	100 CF	Per	CF Per
Month	Per Day	Per Day	Per Day	Month	Month
January	14.0	11.0	3.0	31.0	93.0
February	12.3	11.0	1.3	28.0	36.4
March	14.5	11.0	3.5	31.0	108.5
April	14.6	11.0	3.6	30.0	108.0
May	14.9	11.0	3.9	31.0	120.9
June	17.0	11.0	6.0	30.0	180.0
July	18.0	11.0	7.0	31.0	217.0
August	16.9	11.0	5.9	31.0	182.9
September	18.8	11.0	7.8	30.0	234.0
October	18.7	11.0	7.7	31.0	238.7
November	23.1	11.0	12.1	30.0	363.0
December	14.3	11.0	3.3	31.0	102.3
				Total	1,984.7
Excess Sewer Expense: 1,984.7 x \$\$7.43 = \$14,746.32					

Jake Dion, Manufactured Housing

INVOICE

12 Apache Lane
Lebanon, ME 04027
Phone 603.817.1518

DATE: February 2, 2022
INVOICE # 13
FOR: Various Repairs

Bill To:
Hideaway Village Cooperative, Inc
83 Royalcrest
Rochester, NH 03867

DESCRIPTION	AMOUNT
Lot 18, Repair leak, re-route lines & Insulate	135.00
Lot 21, Repair/replace plubing to toilet & insulate	115.00
Lot 23, Install new Shut-off Valve & rebuild silcock, reapirod 3 hangers on sewer line	145.00
Lot 53, Replace silcock & plumbing	85.00
Lot 61, Insulate & patch belly	75.00
Lot 72, Insulate & patch belly of home	65.00
Lot 75, install new heat tape & unfreeze line	190.00
TOTAL	\$ 810.00

*Paid 2/2/22
\$ 810.00
Check # 2368*

JTI Site Development, Inc.

51 Mills rd.
 (207) 252 0900
 Lebanon, ME 04027
 USA

Voice: 207 252 0900
 Fax: 207 457 9215

INVOICE

Invoice Number: 11222021
 Invoice Date: Dec 21, 2021
 Page: 1

Duplicate

Bill To:
Kevin Brigham Hideaway Village Co-op Lowell st. Rochester, NH 03868

Ship to:
Kevin Brigham Hideaway Village Co-op Lowell st. Rochester, NH 03868

Customer ID	Customer PO	Payment Terms	
Brigham		Net Due	
Sales Rep ID	Shipping Method	Ship Date	Due Date
	UPS Ground		12/21/21

Quantity	Item	Description	Unit Price	Amount
		Replace water service at lot 32? Saw cut, excavate, complete replacement, backfill, compact, pave.		
		labor		4,800.00
		mechanical materials		150.00
		aggregate materials and pavement		1,650.00
		Repair pavement at previous water service replacement		600.00
Subtotal				7,200.00
Sales Tax				
Total Invoice Amount				7,200.00
Payment/Credit Applied				
TOTAL				7,200.00

*Charge for Mount/Repair
 Emergency
 Water Line Break
 Lot 32*

*paid check # 2357
 \$ 7200.00/100
 12/21/21*

Check/Credit Memo No:

8/13

Testing & Coring Co. LLC
 100 Old Wolfboro Road
 Alton, NH 03809
 Phone #: 603- 534-0288

Invoice

DATE	INVOICE #
1/18/22	962

BILL TO
HIDEAWAY VILLAGE COOPERATIVE, INC 62 ROYALCREST ROCHESTER, NH 03867

TERMS	DATE DUE
	Upon Receipt

SERVICED	DESCRIPTION	RATE	AMOUNT
12/7	ROYAL CREST, ROCHESTER, NH Leak Location, Materials		1,450.00
Thank you for your business. All invoices over 30 days are subject to a late charge of 5.5% per mo.		Total	\$1,450.00

*paid 1/31
 check # 9367
 \$ 1450.00*

Benshibley@outlook.com

BH Cameron Septic Services LLC
 P.O. Box 601
 Farmington NH 03825-0601

Invoice

Due Date: 12/27/2021
 Invoice #: 021392

Service Location:

Hidcaway Village Cooperative Inc
 Kevin Brigham
 83 Royal Crest
 Rochester, NH 03867

Balance Due: \$2,503.90

Credit card # 0177122000012121 Exp. date 01/31/2022 01 Digit 0001

Billing Address: AMOUNT TO BE CHARGED:

Terms	Net 10 days	Due Date	1/6/2022	PO/WO #
Service date	Description	Qty	Rate	Amount
12/16/2021	Vacuum truck time	3.0	150.00	450.00
12/16/2021	Unscheduled call after regular hours		100.00	100.00
12/17/2021	Vacuum truck time - deliver to WWTF and another load	4.0	150.00	600.00
12/17/2021	Vacuum truck time - pump out for Chase Water Systems	3.5	150.00	525.00
12/17/2021	Chase Water Systems		828.90	828.90

PA 12/30/21
 \$2503.90
 Check No. 2358

Charge to Emergency
 Maint./Repair

Thank you for your business.

Interest will be charged at 1.5%, 18% per year on invoices not paid by the due date. Checks returned from the bank will be assessed a fee of \$30.00. We accept credit card payment by Am Ex, Visa, Mastercard, and Discover, personal check, or cash. Any fees associated with collection will be the responsibility of the customer. Special payment arrangements may be made if necessary and discussed when the service is performed.

PLEASE PAY BY THIS INVOICE

Subtotal \$2,503.90

Payments/Credits \$0.00

Balance Due \$2,503.90

Invoice # 021392
 BH Cameron Septic Services LLC
 P.O. Box 601
 Farmington, NH 03825-0601

Telephone: 603-756-2110 Email: Paige@BHCCameron.com www.BHCCameron.com

10/13

DATE OF ORDER: 12/17/21
 ORDER NUMBER: 12/17/21
 NAME: Hide Away Village

CHASE WATER SYSTEMS
 Water Pumps • Filtration • Sewage Pumps
 P.O. Box 414
 Northwood, NH 03261
 503-942-8652 • cell 603-608-6921

TO: BH Cameron's
 PO Box 604
 Farmington, NH

PHONE: 755 2110
 ORDER TAKEN BY:

QTY	UNIT	DESCRIPTION	PRICE	TOTAL
2	2"	1/2" SWIRL CHECK	1500	3000
2	2"	1/2" SWIRL CHECK	1400	2800
1	2"	1/2" TPE	800	800
4	2"	1/2" TPE	500	2000
4	2"	1/2" TPE	350	1400
1	1"	1/2" TPE	2750	2750
2	2"	1/2" TPE	1100	2200
2	2"	1/2" TPE	2000	5600
2	2"	1/2" TPE	195	190

1	3"	1/2" Coupler	200
1	3/4"	1/2" Coupler	100

DESCRIPTION OF WORK: AMOUNT

Also Sounded Found Coupler
 Cracked Pumped Tank and replaced
 12/16 AM Piping broke off at well.
 Found the pumps had broken (more)
 through the blocks and tipped over.
 we replaced replaced blocks and
 also replaced the sewage sump
 check valves and added water
 back to tanks to test.

LABOR	HOURS	RATE	AMOUNT	TOTAL MATERIAL	TOTAL LABOR
10pm	2.75	15000	41250	39890	41250
					1800
					82890
					TAX
					90
					90

WORK ORDERED BY: BH Cameron's
 DATE COMPLETED: 12/17/21

SIGNATURE: I hereby acknowledge the satisfactory completion of the above described work.

PAY THIS AMOUNT →

JTI Site Development, Inc.

51 Mills rd.
 (207) 252 0900
 Lebanon, ME 04027
 USA

Voice: 207 252 0900
 Fax: 207 457 9215

INVOICE

Invoice Number: 06132021
 Invoice Date: Jun 13, 2021
 Page: 1

Duplicate

Bill To:
Kevin Brigham Hideaway Village Co-op Lowell st. Rochester, NH 03868

Ship to:
Kevin Brigham Hideaway Village Co-op Lowell st. Rochester, NH 03868

Customer ID	Customer PO	Payment Terms	
Brigham		Net Due	
Sales Rep ID	Shipping Method	Ship Date	Due Date
	UPS Ground		6/13/21

Quantity	Item	Description	Unit Price	Amount
		Replace water service @ 33		
		80 Excavator 8 hours @ \$125.		1,000.00
		Tri Axle 8 Hours @ \$85		680.00
		Laborer 8 hours @ \$35.		280.00
		18 yards sand @ \$10		180.00
		10 yards loam @ \$18		180.00
		300' roll 3/4 CTS		225.00
Subtotal				2,545.00
Sales Tax				
Total Invoice Amount				2,545.00
Payment/Credit Applied				
TOTAL				2,545.00

*Water leak
 Change to Emergency/repair
 Report*

*paid 6/12/21
 check # 2333
 \$ 2545.00*

Check/Credit Memo No:

Jake Dion, Manufactured Housing

INVOICE

12 Apache Lane
Lebanon, ME 04027
Phone 603.817.1518

DATE: July 20, 2021
INVOICE # 134
FOR: Water Line Hookup

Bill To:
Hideaway Village Cooperative, Inc
83 Royalcrest
Rochester, NH 03867

DESCRIPTION	AMOUNT
New Water Line Hookup including heat tape- Lot 33 (Materials and Labor) (Had to replace main line to home - major leak)	270.00
TOTAL	\$ 270.00

*paid 7/20/21
check # 2338
\$270.00*

Accounts

Account: 091505

MOBILE HOME PARK OFF FROM LOWELL ST.

08/30/07- DON CAME BY FROM EJP AND I GAVE HIM THE 6" METER NUMBER AT THIS LOCATION BECAUSE THE HEAD NEEDS TO BE CHANGED OUT AND THEY NEED TO ORDER IT
12/3/07 - THE 2 INCH METER AT KOHLS HAD A 4-6 INCH HEAD ON BY MISTAKE - JEFF REPLACED WITH CORRECT HEAD - WE WILL USE THAT HEAD AT THIS LOCATION - NEW HEAD PUT IN 12/12/07 - #62182962
1/29/08 - JEFF & TIM WENT TO CHECK OUT NEW HEAD - MUST BE PROGRAMMED INCORRECTLY USED 42 UNITS SINCE 12/12/07 - CAN'T BE RIGHT - JEFF & TIM REMOVED HEAD AND KEN WILL GET NEW ONE
2/22/08 - NEW HEAD INSTALLED

8/31/09 - KEVIN CAME IN REGARDING HIGH AUGUST BILL - THEY ARE IN THE PROCESS OF INSTALLING A NEW 6 INCH MAIN IN THE PARK AND HAVE BEEN DOING EXTENSIVE TESTING AND FLUSHING - HE IS LOOKING FOR SOME COMPENSATION ON HIS BILL - GAVE HIM APPEAL PAPERWORK AND TOLD HIM WE WOULD DO A REREAD TO SEE WHAT CONSUMPTION IS TO DATE. OCTOBER 2009 UAB GRANTED \$4,501.00 ABATEMENT

[2014-08-04 15:27:15 kathy]:KEVIN MAINTENCE MAN CALLED NEEDS MORE TIME FOR INSTALLING BACKFLOW PREVENTOR DENRON GIVING A PRICE ON IT AND THEN THEY HAVE TO SCHEDULE THE INSTALL. GAVE HIM TO SEPTEMBER 30, 2014

[2016-04-01 14:49:09 karenb]:SENT LETTER REQUIRING LOW HAZARD DEVICE W/SHUT OFF DATE OF 5/24/16.

[2016-06-27 10:01:40 karenb]: KEVIN CAME IN WITH PRINTOUTS FROM THE STATE. SPOKE WITH SOMEONE IN EPA THAT TOLD HIM THE STATE DOES NOT REQUIRE MOBILE HOME PARKS TO HAVE BACKFLOW DEVICES. HE IS GOING TO SPEAK WITH MIKE B AND POSSIBLY GO THROUGH APPEAL PROCESS.

[2016-09-23 14:06:17 karenb]: WAS GIVING AUTHORIZATION TO ADJUST SEPTEMBER BILL IF THE USAGE WAS HIGH, DUE TO ISSUES DURING BACKFLOW INSTALLATION. SEPTEMBER USAGE WAS NORMAL, NO ADJUSTMENT NEEDED.

[2022-03-04 14:15:48 michele.grant]: REC'D APPEAL PAPERWORK FOR APRIL UAB MEETING.

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr Read	Usage	Repl	Usage Charge	Amnt	Status
091505	30415	HIDEAWAY VILLAGE	COOPERATIVE			013500010000			LOWELL				Active
110	1	COMM WATER SENS00091505	A	03/03/2022			14119441	67,173	319	0	1,859.77	3,851.01	
110	1	COMM WATER SENS00091505	A	02/02/2022			14118437	66,854	336	0	1,958.88	4,054.14	
110	1	COMM WATER SENS00091505	A	01/01/2022			14113512	66,518	531	0	3,095.73	6,409.51	
110	1	COMM WATER SENS00091505	A	11/26/2021			14111482	65,987	601	0	3,503.83	7,255.98	
110	1	COMM WATER SENS00091505	A	11/01/2021			14110461	65,386	505	0	2,944.15	6,094.47	
110	1	COMM WATER SENS00091505	A	10/06/2021			101434	64,881	678	0	3,952.74	8,180.41	
110	1	COMM WATER SENS00091505	A	08/31/2021			14106254	64,203	507	0	2,955.81	6,120.99	
110	1	COMM WATER SENS00091505	A	08/02/2021			14105188	63,696	614	0	3,579.62	7,406.07	
110	1	COMM WATER SENS00091505	A	06/29/2021			14100287	63,082	497	0	2,897.51	5,995.82	
110	1	COMM WATER SENS00091505	A	06/01/2021			14098177	62,585	581	0	3,387.23	6,681.23	
110	1	COMM WATER SENS00091505	A	04/29/2021			14097094	62,004	419	0	2,442.77	4,818.77	
110	1	COMM WATER SENS00091505	A	04/02/2021			14092201	61,585	483	0	2,815.89	5,549.64	
110	1	COMM WATER SENS00091505	A	03/01/2021			14090153	61,102	406	0	2,366.98	4,668.73	
110	1	COMM WATER SENS00091505	A	02/01/2021			14089139	60,696	381	0	2,221.23	4,381.23	
110	1	COMM WATER SENS00091505	A	01/01/2021			14084288	60,315	449	0	2,496.01	5,040.76	
110	1	COMM WATER SENS00091505	A	12/01/2020			14082264	59,866	364	0	2,020.20	4,085.70	
110	1	COMM WATER SENS00091505	A	11/02/2020			14081236	59,502	401	0	2,225.55	4,500.30	
110	1	COMM WATER SENS00091505	A	09/30/2020			14076375	59,101	376	0	2,086.80	4,219.80	
110	1	COMM WATER SENS00091505	A	08/31/2020			14071635	58,725	517	0	2,869.35	5,798.85	
110	1	COMM WATER SENS00091505	A	07/30/2020			14070629	58,208	322	0	1,787.10	3,609.60	
110	1	COMM WATER SENS00091505	A	07/08/2020			14065812	57,886	467	0	2,591.85	5,237.85	
110	1	COMM WATER SENS00091505	A	06/01/2020			14063736	57,419	314	0	1,742.70	3,524.70	
110	1	COMM WATER SENS00091505	A	05/05/2020			14062665	57,105	291	0	2,075.70	4,195.20	
110	1	COMM WATER SENS00091505	A	03/30/2020			14057857	56,731	291	0	1,615.05	3,262.05	
110	1	COMM WATER SENS00091505	A	03/02/2020			14055856	56,440	405	0	2,247.75	4,542.75	
110	1	COMM WATER SENS00091505	A	02/04/2020			14054897	56,035	358	0	1,986.90	4,018.65	
110	1	COMM WATER SENS00091505	A	01/02/2020			14050104	55,677	334	0	1,853.70	3,743.70	
110	1	COMM WATER SENS00091505	A	12/03/2019			14048065	55,343	384	0	2,131.20	4,304.70	
110	1	COMM WATER SENS00091505	A	10/29/2019			14047024	54,959	302	0	1,676.10	3,390.60	
110	1	COMM WATER SENS00091505	A	10/01/2019			14042234	54,657	205	0	1,137.75	2,298.75	
110	1	COMM WATER SENS00091505	A	09/12/2019			14040218	54,452	597	0	3,307.80	6,689.55	
110	1	COMM WATER SENS00091505	A	08/01/2019			14039202	53,855	427	0	2,369.85	4,786.35	
110	1	COMM WATER SENS00091505	A	07/02/2019			14034410	53,428	357	0	1,981.35	4,006.35	
110	1	COMM WATER SENS00091505	A	06/04/2019			14032369	53,071	417	0	2,314.35	4,676.85	
110	1	COMM WATER SENS00091505	A	05/01/2019			14031336	52,654	323	0	1,792.65	3,621.90	
110	1	COMM WATER SENS00091505	A	04/03/2019			14026376	52,331	394	0	2,186.70	4,420.95	
110	1	COMM WATER SENS00091505	A	03/01/2019			14024570	51,937	295	0	1,637.25	3,311.25	
110	1	COMM WATER SENS00091505	A	02/04/2019			14023595	51,642	407	0	2,258.85	4,567.35	
110	1	COMM WATER SENS00091505	A	12/31/2018			14018832	51,235	350	0	1,942.50	3,900.00	
110	1	COMM WATER SENS00091505	A	12/04/2018			14016824	50,885	367	0	2,009.10	4,027.35	
110	1	COMM WATER SENS00091505	A	11/02/2018			14015820	50,523	342	0	1,925.85	3,863.10	
110	1	COMM WATER SENS00091505	A	10/01/2018			14011043	50,176	201	0	1,115.55	2,236.05	
110	1	COMM WATER SENS00091505	A	09/12/2018			14009043	49,975	361	0	2,003.55	4,021.80	
110	1	COMM WATER SENS00091505	A	08/06/2018			14008019	49,614	333	0	1,848.15	3,704.40	
110	1	COMM WATER SENS00091505	A	07/06/2018			14003265	49,281	428	0	2,375.40	4,764.90	
110	1	COMM WATER SENS00091505	A	06/01/2018			14001234	48,853	371	0	2,059.05	4,131.30	
110	1	COMM WATER SENS00091505	A	05/01/2018			14000137	48,482	316	0	1,753.80	3,515.55	
110	1	COMM WATER SENS00091505	A	04/02/2018			13995443	48,166	351	0	1,948.05	3,905.55	
110	1	COMM WATER SENS00091505	A	03/01/2018			13993435	47,815	331	0	1,837.05	3,686.55	
110	1	COMM WATER SENS00091505	A	02/01/2018			13992470	47,484	388	0	2,055.77	4,151.08	
110	1	COMM WATER SENS00091505	A	01/02/2018			13987806	47,096	412	0	2,179.48	4,402.80	

2022

2021

2020

2019

Account #091505-Hideaway Village				
<u>read date</u>	<u>units used</u>	<u>amount</u>		
2/4/2019	407	\$2,258.85		
3/1/2019	295	\$1,637.25		
4/3/2019	394	\$2,186.70		
5/1/2019	323	\$1,792.65		
6/4/2019	417	\$2,314.35		
7/2/2019	357	\$1,981.35		
8/1/2019	427	\$2,369.85		
9/12/2019	597	\$3,307.80		
10/1/2019	205	\$1,137.75		
10/29/2019	302	\$1,676.10		
12/3/2019	384	<u>\$2,131.20</u>		
		\$22,793.85		
1/2/2020	334	\$1,853.70		
2/4/2020	358	\$1,986.90		
3/2/2020	405	\$2,247.75		
3/30/2020	291	\$1,615.05		
5/5/2020	374	\$2,075.70		
6/1/2020	314	\$1,742.70		
7/8/2020	467	\$2,591.85		
7/30/2020	322	\$1,787.10		
8/31/2020	517	\$2,869.35		
9/30/2020	376	\$2,086.80		
11/2/2020	401	\$2,225.55		
12/1/2020	364	<u>\$2,020.20</u>		
		\$25,102.65		
1/1/2021	449	\$2,496.01		
2/1/2021	381	\$2,221.23		
3/1/2021	406	\$2,366.98		
4/2/2021	483	\$2,815.89		
4/29/2021	419	\$2,442.77		
6/1/2021	581	\$3,387.23		
6/29/2021	497	\$2,897.51		
8/2/2021	614	\$3,579.62		
8/31/2021	507	\$2,955.81		
10/6/2021	678	\$3,952.74		
11/1/2021	505	\$2,944.15		
11/26/2021	601	<u>\$3,503.83</u>		
		\$35,563.77		
1/1/2022	531	\$3,095.73		
2/2/2022	336	\$1,958.88		
3/3/2022	319	<u>\$1,859.77</u>		
		\$6,914.38		

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: March 11, 2022
SUBJECT: City of Rochester
PROPERTY: **34 Chestnut St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, owner states pipes burst.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3/28/22

+ 3/19/22

1. Date of Appeal: 03/09/2022
2. Property Owner's Name: Rabih Abouham Account #: 043765
3. Billing Address: 78 eppins rd exeter NH 03823

4. Service Location: 34 chestnut st Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-944-2257 Cell: 603-738-3708
8. Email Address: ra1040@wildcats.unh.edu

(3)

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 02/18/2022 to 03/08/2022
10. Abatement is being requested for:

- a. How many units of water _____ x 5.83 = \$ _____
- b. How many units of sewer _____ x 7.43 = \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

Pipe bursted in basement of 34 chestnut st. During this
time my water line was shut off & I did not give anyone
permission to turn it back on.

I would like to be compensated for the sewer payment of
\$1,942.64 due to the fact the sewer line was not in use.

I would also like to be reimbursed for the amount of water
usage of \$1,495.84 due to the statement given above.
(water line was shut)

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

water shouldn't be on.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? NO

Who made the repair? Shut off water & sold the property.

Has proof of the repair been attached to this appeal form? NO

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Yes, this is a unexpected and abundant amount of money I
won't planning on. This rental property has been
vacant so I have not been making any money and still paying taxes.

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

Has to be in the hospital for 2 months due to heart failure.
Spent a lot of money to repair the building to sell it.

Accounts

Account: 043765

CHAPTER 7 BANKRUPTCY
 NOTICE OF FORECLOSURE RECEIVED TO BE EFFECTIVE 9/26/07
 11/5/07 - PROPERTY VACANT AND HAS BEEN WINTERIZED
 11/07/07- WATER OFF & METER PULLED AT THIS LOCATION FOR WINTER
 10/22/08 - NEW OWNER - DJAMEL HAFIANI, PO BOX 814, RYE, NH 03870
 10/23/08 - WATER TURNED BACK ON
 6/4/09 - OWNERSHIP HAS NOT YET TRANSFERRED - ASSESSING WILL CHECK ON IT -
 REPRINTED LAST BILL AND SENT TO NEW OWNER
 09/02/09- WATER IS CURRENTLY OFF AT THIS LOCATION FOR NON PAYMENT
 09/11/09- WATER TURNED BACK ON. PAYMENT RECEIVED
 OWNER CAME IN 9/14/09 AND REQUESTED LETTER STATING THAT HE DID NOT REQUEST WATER
 BE SHUT OFF BUT THAT IT WAS TURNED OFF DUE TO NON-PAYMENT. I GAVE HIM LETTER
 STATING THAT AND ALSO THAT THE DOOR HAD BEEN TAGGED PRIOR TO SHUT OFF ADVISING
 TENANTS THAT THE WATER WAS BEING SHUT OFF DUE TO NON-PAYMENT.
 9/15/09 - TENANT CALLED AND WANTED TO KNOW WHO MADE PAYMENT OF 6/8/09 - SHE
 REQUESTED HISTORY BECAUSE SHE HAS COURT DATE TODAY
 [2010-04-19 10:04:12 kathy]: WANTED TO ADD A METER TO BUILDING SEPERATED
 PLUMBING - TOLD THEM THEY CAN BUY A METER FROM US AND HAVE A PLUMBER INSTALL -
 JAMES IS THE MAINTENANCE MAN FOR OWNER 608-5283
 RECEIVED REQUEST TO CHANGE MAILING ADDRESS TO: 2 TERRY'S WAY, EXETER, NH 03833
 [2011-04-21 11:25:49 kathy]: SENDING CHECK TODAY FOR OVERDUE BALANCE
 [2011-05-11 10:12:14 kathy]: SENT LEAK LETTER
 (2011-07-07 14:10:20 ann) SENT LETTER ABOUT MAY HAVING A LEAK BETWEEN FEB -
 MAY LETTER IN MISC CORRESPONDENCE
 [2011-08-16 16:00:20 kathy]: OWNER CAME IN AND WANTED TO KNOW IF THE PROPERTY
 WAS EVER SHUT OFF FROM THIS TEXT IT WAS ON THE SHUT OFF LIST FOR NON-PAYMENT BUT
 WAS NEVER SHUT OFF. GAVE HIM A COPY OF TEXT AND A NOTE TO WHOM IT MAY CONCERN
 THE WATER WAS NOT SHUT OFF TO OUR KNOWLEDGE.
 [2012-02-10 11:03:01 kathy]: SENT LETTER TO OWNER STATING WE ARE REPLACING THE
 NEPTUNE METER ON 2/15/12 AND THE WATER WILL BE SHUT DOWN FOR 1/2 HOUR
 [2013-02-20 12:57:09 kathy]: TURNED OFF AT STREET PER OWNER 2/15/13***HAS
 FROZEN PIPES
 [2013-04-09 08:44:43 sjuneau]: WATER SERVICE TURNED BACK ON.
 [2014-05-09 14:25:57 ann]: WATER OFF/ON NON-PAYEMENT 5/6/14 - OFF 5/6 ON 5/9
 [2014-08-07 10:18:01 kathy]: TURNED OFF FOR NON-PAYMENT 8/5/14
 [2014-09-08 15:44:55 sjuneau]: WATER WAS TURNED ON IN AUGUST SOMETIME, BUT
 NEVER NOTED ON THE ACCOUNT OR ANYTHING. I HAD GEORGE CHECK TO MAKE SURE IT WAS
 ON AND CHANGED THE STATUS TO ON.
 [2014-11-05 09:44:34 sjuneau]: TURNED OFF/ON FOR NON PAYMENT 11/4
 [2015-08-05 10:57:56 karenb]: S/C FOR NON PAYMENT 8/4 - CAR ON SHUT OFF
 [2016-02-12 14:35:53 karenb]: SENT HIGH USAGE LETTER FOR FEBRUARY BILL (88
 UNITS)
 [2016-02-26 13:35:40 karenb]: OWNER CALLED ABOUT HIGH USAGE. HE STATED HE WENT
 TO CHECK APARTMENT FOR ANYTHING LEAKING WHEN HE RECEIVED LETTER. WAS TOLD BY
 TENANTS THAT ANOTHER TENANT THAT WAS EVICTED HAD PUT IN A WASHING MACHINE FOR A
 COUPLE WEEKS. HE DID NOT KNOW ABOUT. SCHEDULED TECH TO GO GET READ AND SHOW HIM
 HOW TO CHECK METER FOR ANY ADDITIONAL LEAKS.
 [2016-03-01 15:17:56 karenb]:TECH WENT TO CHECK METER AND IT WAS RUNNING
 NORMALLY. A TENANT HAD JUST BEEN EVICTED.
 [2016-05-03 10:56:01 sjuneau]: SPOKE WITH CUSTOMER TODAY ABOUT PAST DUE HIGH
 FEBRUARY BILL. HE WILL BE COMING IN TODAY OR TOMORROW TO FILE AN APPEAL. STATES
 HE HAS SEEN NOTHING LEAKING.
 [2016-05-25 10:04:15 karenb]: OWNER DROPPED APPEAL FORM OFF 5/6/16. SENT TO
 BOARD FOR JUNE APPEAL.
 [2016-06-03 14:37:45 lisa]:METER TECH SENT TO GET A READING TO CHECK USAGE.
 READING 18 UNITS SINCE 5/3/16. AT CURRENT RATE 3 MONTHS SHOULD BE 54 UNITS,
 SAME AS MAY BILL.
 [2016-06-21 14:20:31 karenb]:UAB DENIED APPEAL.
 [2016-08-04 10:32:15 sjuneau]: MADE PAYMENT ARRANGEMENT OF \$500/MONTH
 [2016-11-09 09:38:03 karenb]: SERVICE CHARGE FOR NON PAYMENT 11/8/16

[2016-12-15 10:46:32 karenb]: DID NOT MAKE DECEMBER PAYMENT. SENDING SHUT OFF NOTICE.

[2017-01-03 11:55:26 karenb]: WILL CONTINUE WITH \$500 PAYMENTS. 1/13TH FIRST PAYMENT. ON BOARD.

[2017-02-17 10:42:08 karenb]: MAILED SHUT OFF NOTICE WITH NOTE THAT FEBRUARY PAYMENT IS DUE.

[2018-05-08 16:54:40 sjuneau]: ADDED LUIS FELICIANO TO RECEIVE COPIES OF BILLS - HE IS GOING TO BE THE NEW OWNER BUT DEED HAS NOT CHANGED OVER YET

[2019-03-11 12:39:59 karenb]:CHECK #1115 \$309.92 RETURNED NSF.

[2019-05-15 09:04:35 karenb]:TAGGED FOR NON PAYMENT 5/13/19. CAR WAS ON SHUT OFF.

[2019-09-16 10:19:59 karenb]:HOMEOWNER CALLED REGARDING BALANCE. HE STATED THAT LUIS FELICIANO WAS TENANT AND SHOULD HAVE TO PAY. LUIS MOVED NEXT DOOR. I EXPLAINED THE ORDINANCE TO THE HOMEOWNER. HE ASKED THAT THE WATER BE TURNED OFF AS HE HAS BUILDING UP FOR SALE.

[2019-09-17 11:00:02 karenb]:TURNED OFF PER CUSTOMER REQUEST

[2021-04-16 16:25:55 michele.grant]: OWNER WANTED ON BUT PIPES WERE STOLEN SO NEEDS TO DO WORK FIRST, WILL CALL TO SCHEDULE WHEN READY.

[2021-05-21 16:44:45 michele.grant]: WATER ON 4/21/21.

[2021-05-26 13:21:04 michele.grant]: PINK NOTICE FOR LUIS FELICIANO WAS RETURNED IN MAIL, WILL REMOVE HIM FROM COPY TO.

[2021-08-09 14:38:09 michele.grant]: MAILED BILL #14046079 OUT SHOWING PAST DUE BAL. OF \$624.55 ON 7/27/21.

[2021-08-19 09:22:58 michele.grant]: WILL HAVE TECH TAG DOOR TODAY, OLD PAST DUE BAL.

[2021-10-13 14:57:55 kimberly.nickerson]: TURNED OFF FOR NON PAYMENT 10/7

[2021-10-15 13:12:37 michele.grant]: PAID TODAY & TURNED BACK ON TODAY

[2022-02-24 11:38:47 michele.grant]: FINAL ORDERED FOR TODAY BUT READ WAS SUPER HIGH SO KN NOTIFIED TITLE CO. THEY CALLED RE AGENT AND THEY WANTED WATER OFF. TECH WENT THERE TO SHUT OFF AND THERE ARE BURST PIPES, READ TODAY 1388. CURB STOP BROKEN, DPW FIXED AND IT IS NOW OFF AT CURB.

[2022-03-07 13:41:28 michele.grant]: NEW OWNER CALLED, EXPLAINED THAT FB WAS NEVER DONE AND THAT THE \$4K FEB. BILL IS SO HIGH BECAUSE OF THE BURST PIPES.

[2022-03-09 10:01:42 kimberly.nickerson]: FINAL BILL PROCESSED - REQUESTED BY TITLE CO.

[2022-03-11 11:53:46 michele.grant]: REC'D. APPEAL PAPERWORK FOR APRIL MEETING 3/9/22.

City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records.

CUSTOMER NAME

SERVICE LOCATION

34 CHESTNUT ST REALTY TRUST %

34 CHESTNUT

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14117483

02/25/2022

043765

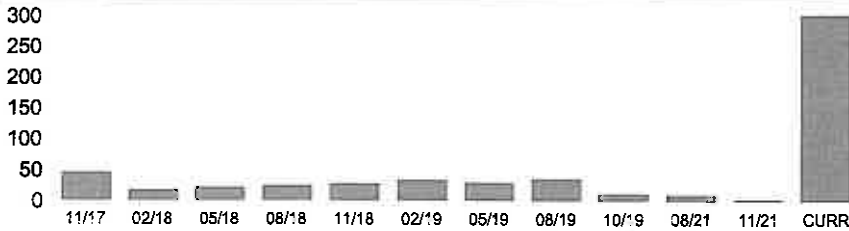
04/01/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	11/08/2021	02/18/2022	842	1144	302	\$1,760.66
RES SEWER		11/08/2021	02/18/2022				\$2,243.86
TURN OFF			02/24/2022				\$30.00

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Description	Amount
	Total Current Billing	\$4,034.52
A = Actual	Previous Balance	\$116.45
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$116.45
	Total Amount Due	\$4,034.52

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$6.83 PER UNIT, MIN \$22.14; SEWER \$7.43, MIN \$34.31
MASTERCARD, VISA, AMX PAYMENTS AT TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	043765
Bill Number:	14117483
Pay By:	04/01/2022
Total Due:	4,034.52

Service Location

34 CHESTNUT

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

34 CHESTNUT ST REALTY TRUST %
ABOUNAJA NAHLA TRUSTEE
78 EPPING RD
EXETER, NH 03833-1561



City of Rochester

19 Wakefield Street
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

34 CHESTNUT ST REALTY TRUST %

34 CHESTNUT

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14118355

03/08/2022

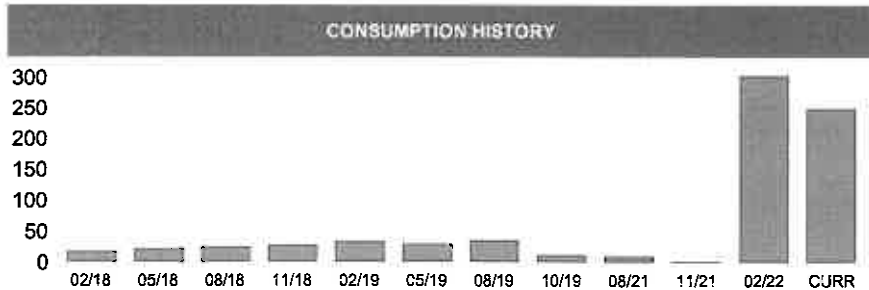
043765

04/08/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	F	02/18/2022	03/08/2022	1144	1392	248	\$1,445.34
RES SEWER		02/18/2022	03/08/2022				\$1,842.84
SERV CALL			03/08/2022				\$30.00

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$3,318.48
A = Actual	Previous Balance	\$4,034.52
E = Estimate	Adjustments	\$0.90
F = Final	Less Payments Received	\$0.00
	Total Amount Due	\$7,353.00

FINAL BILL THROUGH 03/08/2022

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02293-1096

Please Note Address Change Below:

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy

Return this portion with your payment

Account Number: 043765

Bill Number: 14118355

Pay By: 04/08/2022

Total Due: 7,353.00

Service Location

34 CHESTNUT

Please write your Account Number on your check and enclose this portion of bill with your payment.

Make checks payable to: City of Rochester

34 CHESTNUT ST REALTY TRUST %
ABOUNAJA NAHLA TRUSTEE
78 EPPING RD
EXETER, NH 03833-1561





City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: April 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 3/9/22

Customer Name: 34 Chestnut St. Realty Trust

Account #043765

Service Address: 34 Chestnut St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend a sewer abatement on February and March 2022 invoices, water pipes froze and burst in the basement.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - A. Total usage on **Feb.** disputed invoice 302
 - B. Average usage is 23
 - C. Estimated use over average for water 279
 - D. Total usage on **March** disputed invoice 248
 - E. Average usage is 23
 - F. Estimated use over average for water 225

Value of 279 units of sewer at the current rate of
\$7.43=\$2,072.97

Value of 225 units of sewer at the current rate of
\$7.43=\$1,671.75

Total abatement recommended=\$3,744.72 plus any accrued
interest

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

4/6/2022

Date

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Cd	Read Date	Time	By	Bill #	Curr Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Amnt	Status
043765	47014	34 CHESTNUT ST REALTY TRUST %	012100850000						34 CHESTNUT								Active
100	-	1 RES WATER		F	03/08/2022		14118855	1,392	248			0	1,445.84	3,318.48			
100	-	1 RES WATER		A	02/18/2022		14117483	1,144	302			0	1,760.66	4,034.52			
100	-	1 RES WATER		A	11/08/2021		14109515	842	0			0	22.14	116.45			
100	-	1 RES WATER		A	08/06/2021		14104238	842	7			0	39.51	118.36			
100	-	1 RES WATER		A	10/29/2019		14046079	835	9			0	49.95	140.70			
100	-	1 RES WATER		A	08/08/2019		14038262	826	33			0	183.15	405.90			
100	-	1 RES WATER		A	05/13/2019		14030397	793	27			0	149.85	362.10			
100	-	1 RES WATER		A	02/11/2019		14022647	766	31			0	172.05	381.30			
100	-	1 RES WATER		A	11/07/2018		14014873	735	25			0	138.75	307.50			
100	-	1 RES WATER		A	08/14/2018		14007074	710	22			0	122.10	270.60			
100	-	1 RES WATER		A	05/08/2018		13999194	688	19			0	105.45	233.70			
100	-	1 RES WATER		A	02/06/2018		13991531	669	15			0	79.65	177.71			
100	-	1 RES WATER		A	11/20/2017		13983883	654	43			0	227.47	507.83			
100	-	1 RES WATER		A	08/04/2017		13976211	611	28			0	148.12	330.68			
100	-	1 RES WATER		A	05/04/2017		13968489	583	16			0	84.64	188.96			

275-111-28

** END OF REPORT - Generated by Michele Grant **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: April 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 3/15/22

Customer Name: Bob & Carol Broadbent

Account #011990

Service Address: 38 Dewey St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the February 2022 invoice, they believe the outside water pipes froze and burst in the ground but all went through sewer deduct meter so were already credited for sewer overage.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - A. Total usage on Feb. disputed invoice 133
 - B. Average usage is 12
 - C. Estimated use over average for water 121

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

4/6/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: March 31, 2022
SUBJECT: City of Rochester
PROPERTY: **38 Dewey St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, owner said she was unaware the outside faucets did not get shut off for the winter and she believe the pipes burst causing water to leak into the ground.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: MAR 15 2022

1. Date of Appeal: March 15, 2022
2. Property Owner's Name: Bob + Carol Broadbent Account #: 011990
Deceased 2/26/22
3. Billing Address: 38 Dewey Street
Rochester
New Hampshire
4. Service Location: same Zip Code 03867-1205
5. Owners Representative: Self
6. Owners Representative's Signature: Carol A. Broadbent
7. Phone #: 1-603-332-9038 Cell: _____
8. Email Address: Carolbraids@gmail or bobbo2@metrocast.net
(Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 11-9-21 to 2-16-22
10. Abatement is being requested for:

- a. How many units of water _____ x 5.83 = \$ _____
- b. How many units of sewer _____ x 7.43 = \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

My husband died on Feb. 26, 2022. A week later I received a Water and Sewer Bill. With earlier bills just over \$100, I was shocked to read that it was now \$849.00. I called the Office immediately and spoke with Kim. She said that the water was leaking from an outside source. In checking, we found no evidence of any leaks. We have a separate meter for outdoor faucets that we discovered did not get shut off due to my husband's being so sick. This must have caused an underground line to burst. Once this line was shut off, the meter stopped spinning.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

Checked meters in basement - both were turning. Turned off valve to water going outside - and meter to that one stopped spinning. It's clear that the one going to the faucet over by the garden was the leak going into the ground.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? Yes, I turned off the valve causing the leak

Who made the repair? homeowner

Has proof of the repair been attached to this appeal form? I am testifying that it was ^{on} turned off.

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain: Yes, The bill arrived a few days after Bob died. It was 8 times more than the usual amount with no warning.

Please note:

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
3. **Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 011990

[2016-05-19 14:31:34 sjuneau]: MAIN METER NOT READING - SENT LETTER TO FIX & ESTIMATED MAY BILL.

[2022-03-03 10:28:54 kimberly.nickerson]: DOING UAB APPEAL FOR APRIL (SHE'S GOING TO PAY THE NORMAL AMT. & THEN WILL SEE WHAT SHE OWES AFTER UAB MEETING)

[2022-04-04 15:36:50 michele.grant]: REC'D. APPEAL PAPERWORK 3/15/22



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

BROADBENT ROBERT A & CAROL A

38 DEWEY

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14116309

02/25/2022

011990

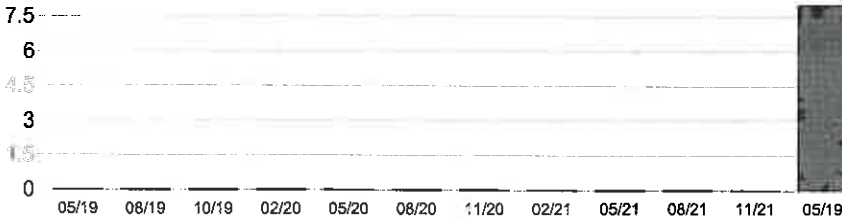
04/01/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	11/09/2021	02/16/2022	965	1098	133	\$775.39
RES WATER	A	11/09/2021	02/16/2022	421	544	0	\$0.00
RES SEWER		11/09/2021	02/16/2022				\$74.30

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	
A = Actual	Previous Balance	\$119.34
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$238.68
	Total Amount Due	\$730.83

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.83 PER UNIT, MIN \$22.14; SEWER \$7.43, MIN \$34.31
MASTERCARD, VISA, AMX PAYMENTS AT TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	011990
Bill Number:	14116309
Pay By:	04/01/2022
Total Due:	730.83

Service Location
38 DEWEY

BROADBENT ROBERT A & CAROL A
38 DEWEY ST
ROCHESTER, NH 03867-1205

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location usage	Repl usage	Charge Amt	Billed Amt	Status
011990	4476	BROADBENT ROBERT A & CAROL A	011600530000						38	DEWEY			Active
100	SENS69890487	A	02/16/2022			14116309	1,098	133	0	0	775.39	849.69	
100	SENS69890487	A	11/09/2021			14108335	965	9	0	0	52.47	119.34	
100	SENS69890487	A	08/09/2021			14103073	956	13	0	0	75.79	172.38	
100	SENS69890487	A	05/10/2021			14094992	943	9	0	0	52.47	119.34	
100	SENS69890487	A	02/08/2021			14087049	934	10	0	0	56.74	127.25	
100	SENS69890487	A	11/12/2020			14079151	924	13	0	0	72.15	159.90	
100	SENS69890487	A	08/07/2020			14068553	911	16	0	0	88.80	196.80	
100	SENS69890487	A	05/07/2020			14060580	895	11	0	0	61.05	135.30	
100	SENS69890487	A	02/11/2020			14052817	884	12	0	0	66.60	147.60	
100	SENS69890487	A	10/30/2019			14044941	872	12	0	0	66.60	147.60	
100	SENS69890487	A	08/06/2019			14037132	860	14	0	0	77.70	172.20	
100	SENS69890487	A	05/06/2019			14029266	846	8	0	0	44.40	98.40	
100	SENS69890487	A	02/06/2019			14021516	838	11	0	0	61.05	135.30	
100	SENS69890487	A	11/05/2018			14013756	827	15	0	0	83.25	164.25	
100	SENS69890487	A	08/09/2018			14005955	812	31	0	0	172.05	259.80	
100	SENS69890487	A	05/02/2018			13998077	781	10	0	0	55.50	123.00	
100	SENS69890487	A	02/07/2018			13990418	771	11	0	0	58.41	130.32	
100	SENS69890487	A	11/07/2017			13982778	760	20	0	0	105.80	184.04	
100	SENS69890487	A	08/07/2017			13975125	740	34	0	0	179.86	277.66	
100	SENS69890487	A	05/01/2017			13967400	706	20	0	0	52.90	118.10	
100	SENS69890487	A	01/31/2017			13959870	696	11	0	0	56.55	127.31	
100	SENS69890487	A	11/03/2016			13952377	685	17	0	0	81.77	144.17	
100	SENS69890487	A	08/08/2016			13944828	668	16	0	0	125.06	181.22	
100	SENS69890487	E	05/19/2016			13937270	642	26	0	0	76.96	170.56	
100	SENS69890487	A	02/01/2016			13929826	626	12	0	0	57.72	132.60	
100	SENS69890487	A	11/02/2015			13922443	614	16	0	0	75.53	162.89	
100	SENS69890487	A	08/03/2015			13915001	598	26	0	0	121.42	202.54	
100	SENS69890487	A	05/01/2015			13907480	572	11	0	0	51.37	113.77	
100	SENS69890487	A	02/06/2015			13900124	561	17	0	0	79.39	185.47	
100	SENS69890487	A	10/31/2014			13892751	544	18	0	0	84.06	165.18	
100	SENS69890487	A	08/01/2014			13885356	526	27	0	0	126.09	213.45	
100	SENS69890487	A	05/01/2014			13877860	499	11	0	0	51.14	119.78	
100	SENS69890487	A	02/03/2014			13870537	488	13	0	0	59.80	140.92	
100	SENS69890487	A	11/01/2013			13863244	475	20	0	0	92.00	185.60	
100	SENS69890487	A	08/01/2013			13855871	455	27	0	0	124.20	205.32	
100	SENS69890487	A	05/03/2013			13848448	428	15	0	0	69.00	156.36	
100	SENS69890487	A	02/01/2013			13841165	413	15	0	0	68.47	161.44	
100	SENS69890487	A	11/01/2012			13833857	398	35	0	0	157.15	242.69	
100	SENS69890487	A	08/01/2012			13826504	363	32	0	0	143.68	241.44	
100	SENS69890487	A	05/01/2012			13819124	331	15	0	0	67.35	152.89	
100	SENS69890487	A	02/01/2012			13811862	316	15	0	0	67.35	159.00	
100	SENS69890487	A	10/31/2011			13804574	301	22	0	0	98.64	190.21	
100	SENS69890487	A	07/29/2011			13797271	279	38	0	0	163.02	246.32	
100	SENS69890487	A	05/02/2011			13789930	241	14	0	0	60.06	143.36	
100	SENS69890487	A	11/31/2010			13782733	227	14	0	0	60.06	143.36	
100	SENS69890487	A	11/01/2010			13775513	213	37	0	0	158.73	242.03	
100	SENS69890487	A	08/02/2010			13768243	176	44	0	0	185.94	269.24	
100	SENS69890487	A	05/03/2010			13760955	132	14	0	0	58.66	141.96	
100	SENS69890487	A	02/01/2010			13753821	118	18	0	0	75.42	182.52	
100	SENS69890487	A	10/30/2009			13746605	100	29	0	0	121.51	222.66	
100	SENS69890487	A	08/03/2009			13739328	71	35	0	0	143.28	250.96	

Handwritten signature: [Signature]



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: April 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 3/27/22

Customer Name: Miranda Dow

Account #041680

Service Address: 17 Gagne St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend no abatement on the February 2022 invoice, per Water and Sewer policy a customer’s excess consumption must exceed 46 units and be greater than 100% of their normal average consumption.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
 - A. Total usage on February disputed invoice 42
 - B. Average usage is 19
 - C. Estimated use over average for water 23

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

4/6/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: March 31, 2022
SUBJECT: City of Rochester
PROPERTY: **17 Gagne St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, owner states the washing machine and dishwasher broke.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3/27/22

1. Date of Appeal: March 27, 2022
2. Property Owner's Name: Miranda Daw
3. Billing Address: 17 Gagne Street
Rochester, NH 03867

Account #: ~~14117375~~ 041480

(5)

4. Service Location: 17 Gagne St Roch NH

Zip Code 03867

5. Owners Representative: N/A
6. Owners Representative's Signature: Miranda Daw
7. Phone #: 603-937-5146 Cell: 603-937-5146
8. Email Address: Miranda31980@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 1/6/21 to 2/4/22
10. Abatement is being requested for:

a. How many units of water _____ x 5.83 = \$ _____
b. How many units of sewer _____ x 7.43 = \$ _____
c. Water & Sewer Department Fees of: \$ _____
Total \$556.92

11. Explanation of Appeal Request:

for the current water/sewer bill dated
My washing machine and dishwasher broke. I have
since purchased a new washer and dishwasher,
and both have been hooked up and working
great.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

Because I had 2 major appliances that broke in the same time frame

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? yes

If yes, has the leak been repaired? yes

Who made the repair? myself / husband

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

I receive food stamps, electricity fuel assistance, medical from state, free care from Wrentham Regional Hospital, do not receive child support, my husband has been working on his heart, lots medical bills, meds, just
Please note: about in hospice

1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.
2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.
4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.

Agreement Number: E2011056	Agreement Date: 1/26/2022
Aaron's, LLC d/b/a Aaron's 445 HIGH ST SOMERSWORTH, NH 03878 Phone: 603-740-4356	Primary Name: Miranda Dow Address 1: 17 GAGNE ST City: ROCHESTER, NH 03867 Phone: 6039375146 Estimated Delivery: 2/4/2022

Lease Transaction: I agree to lease the below items ("Leased Property") from Aaron's, LLC d/b/a Aaron's ("Aaron's") according to the terms and conditions of this Rent to Own Agreement ("Agreement"). My Initial Lease Term is for 1 Month. On or before the last day of my Initial Lease Term and each Renewal Term, I must either renew this Agreement by making a Renewal Payment or I must return or surrender the Leased Property to Aaron's.

Leased Property				
SKU	Description	Monthly Lease Payment	Condition	Cash Price
7401GE1	3.8 cf GE Top Load Washer	\$41.99	New	\$589.99
7403GE1	5.2 cf GE Electric Dryer	\$38.00	New	\$536.99
Initial Lease Term	Monthly	Renewal Terms	Semi-Monthly	Monthly
Lease	\$79.99	Lease	\$39.99	\$79.99
Tax	\$0.00	Tax	\$0.00	\$0.00
Total Initial Payment	\$79.99	Renewal Payment	\$39.99	\$79.99
Total No. of Payments to Own	24	Total No. of Payments to Own	48	24
Total of Scheduled Payments (including Taxes)	\$1,919.76	Total of Scheduled Payments (including Taxes)	\$1,919.52	\$1,919.76
Total Ownership Plan	24 Months	Total Cash Price	\$1,126.98	\$1,126.98
		Total Cost of Lease Services (including Taxes)	\$792.54	\$792.78

Purchase Option: I can acquire ownership of the Leased Property by making the Total No. of Payments to Own when due. However, I may change the frequency of my Renewal Payments at any time. If I do so, my Total No. of Payments to Own and my Total Cost to Own will change, but my Total Cost to Own will never exceed \$1,919.76 (Monthly) nor be less than \$1,919.52 (SemiMonthly). The Total No. of Payments to Own includes the Total Initial Payment, but the Total Cost to Own does not include any Other Charges, which are explained below. If you want to purchase the Leased Property or similar property now, you should consider cash or credit terms that might be available to you.

Early Purchase Option: I can purchase the Leased Property at any time by paying an amount equal to the Total Cash Price of the Leased Property less 40 % of the Lease portion of the Total Initial Payment and all Renewal Payments made by me as of the date of my purchase.

Ownership: I will not own nor obtain any equity interest in the Leased Property until I have either paid the Total Cost to Own or exercised my early purchase option.

Other Charges: If a Renewal Payment is not made within 5 days of the due date, or within 2 days of the due date if my Renewal Payment is made on a weekly or semi-monthly basis, I must pay a late fee of \$5.00. If my check is returned for any reason, I must pay a Return Check Charge of either: (a) \$15.00 to Aaron's or (b) where applicable, the maximum amount permitted by law to the third party providing check verification services. I expressly agree to pay these Other Charges, as applicable.

Risk of Loss and Damage: I am responsible for and must pay the fair market value of the Leased Property if and as of the time the Leased Property is lost, stolen, damaged beyond repair or destroyed ("Loss") from all causes, normal wear and tear excepted. However, I am not responsible for any Loss that results from fire, flood, windstorm, or other Act of God if I give notice and satisfactory evidence of such Loss to Aaron's within 2 days of its occurrence. I must pay the reasonable cost of repair if the Leased Property is damaged, but can be repaired. I agree that the Leased Property is not currently damaged (except ordinary wear and tear, if the Leased Property was previously leased).

Service Plus: I will receive any benefits provided by the Aaron's Service-Plus Program as long as this Agreement is in effect and I am current in making my Renewal Payments. The current benefits are explained in the Aaron's Service-Plus Program, a copy of which has been given to me. Program benefits are subject to change in Aaron's sole discretion.

Reinstatement: If I fail to make a timely Renewal Payment, this Agreement will automatically terminate. I may reinstate it without losing any rights or options by paying all Renewal Payments and all Other Charges owed, including late fees, within 5 days of the missed Renewal Payment due date if my Renewal Payments are made on a monthly basis, or within 2 days of the due date if my Renewal Payment is made on a weekly or semi-monthly basis. However, I also can voluntarily return, surrender or make the Leased Property available for pickup within my reinstatement period. If I do so, then I will have 21 days after the date of such return, surrender or availability to reinstate by making the payments mentioned above if I have paid less than 2/3 of the Total Cost to Own, or 30 days if I have paid 2/3 or more of the Total Cost to Own. If I reinstate, Aaron's will provide me with either the same Leased Property or substitute Leased Property of comparable quality and condition. For lawn tractors, reinstatement is limited to those requirements provided by law, if any.

Michele Grant

From: Miranda Dow <miranda31980@gmail.com>
Sent: Sunday, March 13, 2022 7:43 PM
To: Water Billing
Subject: Dishwasher

Caution: External email.

Attached is the proof of a new dishwasher as well for the appeals paper work
Thank You

Miranda Dow

----- Forwarded message -----

From: Lowe's Home Improvement <do-not-reply@notifications.lowes.com>
Date: Sun, Mar 6, 2022, 12:38 AM
Subject: Thanks for Your Order! #745628001
To: <miranda31980@gmail.com>



We Received Your Order

We'll email you any updates to your order, including information on shipping, delivery or store pickup.

[CHECK ORDER STATUS](#)

Order # 745628001

Invoice # 79577

Delivery

Address

Miranda Dow
17 GAGNE ST
ROCHESTER, NH 03867
(603) 937-5146
miranda31980@gmail.com

Delivery Item(s)

**Ascenta 50-Decibel Front Control 24-in Built-In Dishwasher (Black)
ENERGY STAR**

QTY

1

Item #: 790659 Model #: SHE3AR76UC

Unit Price \$549.00 Subtotal \$549.00

Fulfilling Store: LOWE'S BOSTON, MA XDT (978) 570-1011

Estimated Delivery Date: Monday, March 7, 2022
08:00 AM - 08:00 PM

3YR LPP KITCHEN \$400-\$699

QTY

Reference #: 0090716465451063362
Unit Price \$86.97 Subtotal \$86.97

1

Your reference number is required to initiate service. For full protection plan details and terms and conditions, visit **Lowe's Protection Plans**.



Need to Reschedule?

Reschedule your delivery online.



Need help with your delivery?

Give LOWE'S BOSTON, MA XDT a call at **(978) 570-1011**

Order Info

Sold To

Miranda Dow
(603) 937-5146
miranda31980@gmail.com

Order #	745628001
Invoice #	79577
Order Date	03/06/2022
Total Savings	\$105.00
Subtotal	\$635.97
Shipping/Delivery	\$0.00
Total Tax	\$0.00
Order Total	\$635.97

Accounts

Account: 041680

12/22/08 - RECEIVED MESSAGE THAT PUBLIC WORKS HAD REFERRED US TO THIS NUMBER - DRAIN IN BASEMENT WITH DARK WATER THAT SMELLS LIKE SEWAGE - CALLED TERRY AT PUBLIC WORKS - TERRY HAD GIVEN HER OUR NUMBER IN ERROR - TERRY WILL TAKE CARE OF.

[2010-04-19 12:53:50 kathy]: CUSTOMER HAVING TANENT MOVING OUT TODAY DID FINAL BUT HAS A CREDIT BALANCE WHICH WAS APPLIED TO THE TENANTS BILL OWNER WILL HAVE TO TAKE IT UP WITH THE TENANT..

[2012-11-21 16:00:40 ann]: TENANT CALLED ABOUT HIGH BILL - HE GOT ANGRY AND RAISED HIS VOICE - I TRIED TO EXPLAIN AND ADVISED HIM TO LOOK FOR LEAKS AND TOLD HIM OF THE SHARE FUND.

[2013-12-03 08:49:48 kathy]:RETURN TO SENDER CHANGE ADDRESS TO 17 GAGNE ST

[2018-08-27 15:18:40 karenb]:HOMEOWNER CALLED REGARDING HIGH BILL 8/24/18. EXPLAINED HOW TO CHECK METER. GOT ANOTHER READ TODAY AND IT IS STILL HIGH: 11 UNITS/19 DAYS. LEFT VOICEMAIL FOR HOMEOWNER.

[2018-08-28 16:35:30 karenb]:HOMEOWNER CALLED BACK. STATED SHE CHECKED HER METER AND NOTHING IS GOING ON. WANTED METER TESTED AND UAB FORM.

[2018-09-14 10:25:37 karenb]:METER PULLED FOR TESTING 8/31/18 S/N 69891129 MODEL 63544637. READ 0588. TEMP METER 085251988. READ 0. HOMEOWNER DROPPED OFF APPEAL FORM FOR OCTOBER UAB.

[2018-10-01 14:19:47 karenb]:GOT READ FOR UAB 9/27/18. READ 0005. 5 UNITS/27 DAYS = .18/DAY. USAGE IS NORMAL.

[2018-10-11 10:49:31 karenb]:UAB TABLED APPEAL UNTIL METER TEST RESULTS ARE RECEIVED.

[2018-10-12 11:41:15 karenb]:METER TEST RESULTS RECEIVED. METER WAS ACTUALLY READING LESS THAN IT SHOULD AT LOW AND INTERMEDIATE FLOW. CALLED HOMEOWNER AND EXPLAINED THIS AND THAT WE ARE LEAVING NEW METER IN AND SHE WILL NOT BE CHARGED THE TEST FEE. HOMEOWNER MENTIONED THAT THEY DID HAVE A TOILET RUNNING THAT THEY TURNED OFF BUT SHE DIDN'T THINK IT WOULD CAUSE THAT MUCH USAGE. EXPLAINED THE WATER APPEAL HOWEVER SHE MISSES THE USAGE GUIDELINE BY 2 UNITS. SHE STILL WANTS TO TRY TO GO FORWARD WITH THE APPEAL.

[2018-11-07 12:58:24 karenb]:UAB APPROVED 25% HARDSHIP ABATEMENT IN AMOUNT OF \$175.28 PROVIDED PROOF OF REPAIR FOR TOILET SHOWN AT BILLING OFFICE.

[2018-11-29 09:57:19 karenb]:MIRANDA BROUGHT IN PROOF OF PURCHASE FOR FILL VALVE. PROCESSED UAB APPROVED ADJUSTMENT OF \$175.28 ON AUGUST INVOICE.

[2018-12-06 10:54:20 karenb]:PAYMENT ARRANGEMENT OF \$100 12/7TH AND \$50 WEEKLY BY FRIDAY FOR AUGUST AND NOVEMBER INVOICES.

[2019-03-11 15:17:50 karenb]:\$50 EVERY OTHER WEEK STARTING 3/28 FOR THE FEBRUARY INVOICE.

[2019-09-09 09:26:21 karenb]:MIRANDA CALLED AND HAD FILLED POOL. DID NOT CALL IN READINGS. CREDITED FOR TWO UNITS OF SEWER AND SHE WILL CALL FROM NOW ON WITH READINGS.

[2019-09-09 09:28:16 karenb]:\$58.80 EVERY OTHER FRIDAY STARTING 9/6/19

[2019-10-01 09:18:45 karenb]:GRANDFATHER PASSED AWAY AND MISSED WORK. WILL DO \$120 10/18 AND BALANCE 11/1ST.

[2019-11-21 09:01:57 michele.grant]: WILL PAY \$50 BI-WEEKLY STARTING 12/9 FOR

NOV. INV.

[2020-02-21 11:20:33 michele.grant]: REC'D. NOTICE OF FORECLOSURE FOR 4/7/20.
[2020-03-31 09:48:58 michele.grant]: REC'D. EMAIL FROM OWNER, WILL PAY \$100
TODAY & REMAINDER BY 4/10. ON BOARD.

[2020-06-22 10:00:41 michele.grant]: PAID \$50 6/20, WILL PAY BAL. BY 7/5, ON
BOARD.

[2020-12-21 11:22:01 michele.grant]: \$50 PAID TODAY, SHOULD BE ABLE TO PAY
ANOTHER \$50 AROUND 1/5, SHE WILL LET US KNOW WHEN CAN MAKE ANOTHER PAYMENT,
SHE'S APPLYING FOR UNEMPLOYMENT.

[2021-01-25 09:23:49 michele.grant]: WILL PAY BAL. OF \$50.25 ONLINE ON
1/29/21.

[2021-03-29 08:21:28 michele.grant]: WILL PAY INV. DUE 3/29 AROUND 4/3.

[2021-09-23 09:55:15 michele.grant]: WILL PAY 10/3.

[2022-01-03 14:15:31 michele.grant]: WILL BE PAID AROUND 1/4.

[2022-04-04 16:00:41 michele.grant]: REC'D. APPEAL PAPERWORK 3/27/22



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

DOW MIRANDA A

17 GAGNE

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14117375

02/25/2022

041680

04/01/2022

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

RES WATER

A

11/02/2021

02/04/2022

242

284

42

\$244.86

RES SEWER

11/02/2021

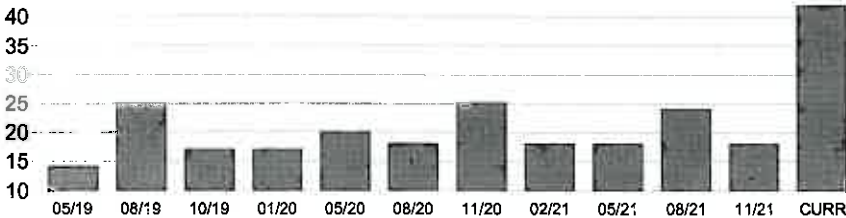
02/04/2022

\$312.06

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	
A = Actual	Previous Balance	\$239.05
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$238.68
Total Amount Due		\$557.29

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.83 PER UNIT, MIN \$22.14; SEWER \$7.43, MIN \$34.31
MASTERCARD, VISA, AMX PAYMENTS AT TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: 041680

Bill Number: 14117375

Pay By: 04/01/2022

Total Due: 557.29

Service Location

17 GAGNE

DOW MIRANDA A
17 GAGNE ST
ROCHESTER, NH 03867

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
041680	53126 DOW MIRANDA A	012100390000	17 GAGNE	ACTIVE
100	1 RES WATER SENS85251988	14117375	42	244.86
100	1 RES WATER SENS85251988	14109409	18	104.94
100	1 RES WATER SENS85251988	14104130	24	139.92

** END OF REPORT - Generated by Michele Grant **

Handwritten signature

Handwritten circled text: 10/19/2022

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Cd	Read Date	Time	By	Bill #	Curr	Read	Usage	Rep	Usage	Charge	Amt	Billed	Amt	Status
041680	49950 ROYER MIRANDA A	01Z100390000	A	05/04/2021			14096045	200	18	17	GAGNE	0	104.94	104.94	238.68	Active	
100	1 RES WATER SENS85251988		A	02/05/2021			14088087	182	18			0	101.98	101.98	228.54		
100	1 RES WATER SENS85251988		A	11/10/2020			14080183	164	25			0	138.75	138.75	307.50		
100	1 RES WATER SENS85251988		A	08/03/2020			14069584	139	18			0	99.90	99.90	221.40		
100	1 RES WATER SENS85251988		A	05/12/2020			14061618	121	20			0	111.00	111.00	246.00		
100	1 RES WATER SENS85251988		A	01/31/2020			14053850	101	17			0	94.35	94.35	209.10		
100	1 RES WATER SENS85251988		A	10/29/2019			14045971	84	25			0	138.75	138.75	307.50		
100	1 RES WATER SENS85251988		A	08/05/2019			14038155	67	14			0	77.70	77.70	172.20		
100	1 RES WATER SENS85251988		A	05/03/2019			14030289	42	15			0	83.25	83.25	184.50		
100	1 RES WATER SENS85251988		A	02/04/2019			14022539	28	13			11	133.20	133.20	295.20		

** END OF REPORT - Generated by Michele Grant **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: April 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 3/29/22

Customer Name: William & Sara Brennan

Account #035540

Service Address: 14 Lobster Way

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend no abatement on the February 2022 invoice, the meter froze in pit and per ordinance 260-8B customers shall provide a clean, dry, **warm**, safe and accessible place (always free from debris) for installation of meter.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
 - A. Total usage on Feb. disputed invoice n/a
 - B. Average usage is n/a
 - C. Estimated use over average for water n/a

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

4/6/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: March 31, 2022
SUBJECT: City of Rochester
PROPERTY: 14 Lobster Way

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for meter replacement charges, per owner they don't believe they should be charged for this.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received 3/29/22

1. Date of Appeal: 3/28/22
2. Property Owner's Name: William J. Soren Account #: 035548
3. Billing Address: 19 Lobster Way
Rochester, NH
03239-4401
4. Service Location: Same As Above Zip Code _____
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-332-2034 Cell: 603-773-1771
8. Email Address: Wbrockman2015@gmail.com
9. Billing Period that is being appealed is from 2/2/2022 to _____
10. Abatement is being requested for: N/A

6

- (Agendas and Decision Letters will be emailed).
- a. How many units of water _____ x 5.83 = \$ _____
 - b. How many units of sewer _____ x 7.43 = \$ _____
 - c. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

*W1702 \$30.00
W1901 + 265.38
Meter replacement charges*

11. Explanation of Appeal Request:

Frozen Outside Meter in an unapproved Meter Well. Late
January 2022. Even in three day resolution in frozen
water meter at the end of our driveway in a code required
meter well. The meter well was inspected and approved
when installing the new city meter. Since called the city and
speak to Lisa Clark and was informed that it is my responsibility
to keep the code required meter well "dry & warm" to prevent
the meter from freezing. Since it has to be done with the
meter located in a well 30' feet from the house I don't want
paying the Water Meter fee but I don't believe we should
be responsible for the frozen meter that was required to
be placed outside. We would be open to having the meter
placed in the house then becoming our responsibility.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 035540

[2021-02-03 11:16:13 michele.grant]: METER INSTALLED 11/23/20, WATER ONLY.

[2022-02-02 11:31:08 michele.grant]: OWNER CALLED ON 1/31 & SAID METER IN PIT HAD FROZEN. TECH WAS OUT SO GEORGE HAD TO GO REPLACE METER, IT DID FREEZE, THEY USUALLY DON'T FREEZE IN PITS SO NOT SURE IF COVER WAS OFF OR WAS HIT BY PLOW OR SOMETHING. END READ ON OLD METER (85115901) IS 0057, NEW METER #89728567 START READ 0. WILL BILL H/O FOR NEW METER.

[2022-03-14 11:06:22 michele.grant]: OWNER CALLED, DOESN'T THINK HE SHOULD HAVE TO PAY FOR FROZEN METER BECAUSE THE CITY MADE HIM PUT IN THE PIT AND WAS TOLD IT WOULD NEVER FREEZE. HE WILL TALK TO SUPERVISOR.

[2022-03-14 12:02:35 michele.grant]: EMAILED APPEAL FORM TO OWNER

[2022-04-05 08:47:19 michele.grant]: REC'D. APPEAL PAPERWORK 3/29/22



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

BRENNAN WILLIAM J & SARA K

14 LOBSTER

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14116175

02/02/2022

035540

03/04/2022

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

WAT LABOR

01/24/2022

\$30.00

MATERIALS

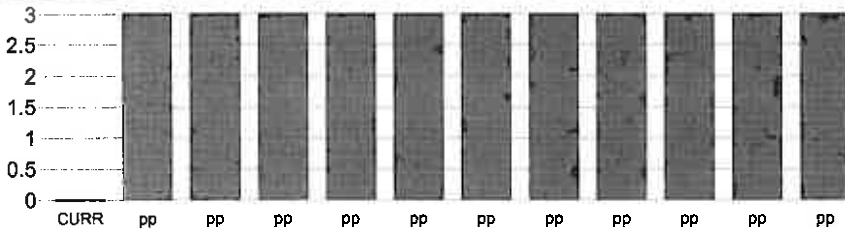
01/24/2022

\$265.38

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$295.38
A = Actual	Previous Balance	\$100.74
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$99.07
Total Amount Due		\$297.50

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy

Return this portion with your payment

Account Number: 035540

Bill Number: 14116175

Pay By: 03/04/2022

Total Due: 297.50

Service Location

14 LOBSTER

BRENNAN WILLIAM J & SARA K
14 LOBSTER WAY
ROCHESTER, NH 03839-4404

Please write your Account Number on your check and enclose this portion of bill with your payment.

Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Bill #	Curr Read	Location	Usage	Rep	Usage Charge	Amnt Billed	Status
035540	34235 BRENNAN WILLIAM J & SARA K	025101010000	14117276	57	14 LOBSTER	0	9	52.47	52.47	Active
100	1 RES WATER SENS89728567		A 02/02/2022			0	0			
100	1 RES WATER SENS85115901		I 01/31/2022	48		9	0	52.47	52.47	
100	1 RES WATER SENS85115901		A 11/01/2021	39		8	0	46.64	46.64	
100	1 RES WATER SENS85115901		A 08/02/2021	31		31	0	178.87	178.87	
100	1 RES WATER SENS85115901		A 05/20/2021							

① = S = US

** END OF REPORT - Generated by Michele Grant **

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

520001 SEWER WORKS REVENUE

520001 400302		INTEREST INCOME						
	-2,500.00	0.00	-2,500.00	0.00	0.00	-2,500.00	.0%	
520001 406105	-2,671,607.00	-120,836.00	-2,792,443.00	0.00	0.00	-2,792,443.00	.0%	
520001 406201		MISCELLANEOUS REVENUES						
	-4,000.00	0.00	-4,000.00	-45,097.81	0.00	41,097.81	1127.4%	
520001 406211		EASTERSEAL SRF LOAN CS33012206						
	0.00	0.00	0.00	-12,305.88	0.00	12,305.88	100.0%	
520001 406600		CONSTRUCTION REVENUES						
	-10,000.00	0.00	-10,000.00	0.00	0.00	-10,000.00	.0%	
520001 406601		USER FEES						
	-5,170,000.00	0.00	-5,170,000.00	-4,088,776.09	0.00	-1,081,223.91	79.1%	
520001 406602		INTEREST ON DEL ACCTS						
	-6,000.00	0.00	-6,000.00	-5,328.42	0.00	-671.58	88.8%	
520001 406607		IMPACT FEES						
	-20,000.00	0.00	-20,000.00	-75,000.00	0.00	55,000.00	375.0%	
520001 406701		SEPTIC DISPOSAL PERMIT						
	-130,000.00	0.00	-130,000.00	-105,722.00	0.00	-24,278.00	81.3%	
520001 406703		INDUSTRIAL PRE-TREAT						
	-12,000.00	0.00	-12,000.00	-7,209.48	0.00	-4,790.52	60.1%	
520001 406826		HOMEOWNER FINANCE REVENUE						
	-60,000.00	0.00	-60,000.00	-78,872.33	0.00	18,872.33	131.5%	
TOTAL SEWER WORKS REVENUE								
	-8,086,107.00	-120,836.00	-8,206,943.00	-4,418,312.01	0.00	-3,788,630.99	53.8%	

520002 SEWER WORKS REVENUE

520002 406306		STATE AID GRANT C-520					
	0.00	0.00	0.00	-2,826.00	0.00	2,826.00	100.0%
520002 406307		STATE AID GRANT C-773					
	-7,291.00	0.00	-7,291.00	-7,291.00	0.00	0.00	100.0%
520002 406308		STATE AID GRANT C-775					
	-10,170.00	0.00	-10,170.00	-3,322.00	0.00	-6,848.00	32.7%
520002 406309		STATE AID GRANT C-835					
	-40,083.00	0.00	-40,083.00	15,489.00	0.00	-55,572.00	-38.6%
520002 406310		STATE AID GRANT C-836					
	-13,306.00	0.00	-13,306.00	-7,523.00	0.00	-5,783.00	56.5%

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13										
ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND										
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	% USED
520002 406311			STATE AID GRANT C-839							
	-28,409.00		0.00	-28,409.00		-17,463.00	0.00	-10,946.00		61.5%
520002 406312			STATE AID GRANT C-859							
	-28,962.00		0.00	-28,962.00		-16,545.00	0.00	-12,417.00		57.1%
520002 406313			STATE AID GRANT C-891							
	-12,696.00		0.00	-12,696.00		-10,567.00	0.00	-2,129.00		83.2%
520002 406314			STATE AID GRANT C-898							
	-4,974.00		0.00	-4,974.00		0.00	0.00	-4,974.00		.0%
TOTAL SEWER WORKS REVENUE										
	-145,891.00		0.00	-145,891.00		-50,048.00	0.00	-95,843.00		34.3%

52602057 SEWER WORKS EXPENSE

52602057 511001			SALARIES - FULL TIME							
	523,403.00		0.00	523,403.00		381,780.29	0.00	141,622.71		72.9%
52602057 511002			SALARIES - PART TIME							
	4,694.00		0.00	4,694.00		0.00	0.00	4,694.00		.0%
52602057 511099			SALARIES - ADJUSTMENT							
	5,105.00		0.00	5,105.00		0.00	0.00	5,105.00		.0%
52602057 513001			OVERTIME - REGULAR							
	8,100.00		0.00	8,100.00		5,061.48	0.00	3,038.52		62.5%
52602057 515001			ON CALL							
	5,058.00		0.00	5,058.00		914.25	0.00	4,143.75		18.1%
52602057 516000			LONGEVITY							
	2,083.00		0.00	2,083.00		1,672.51	0.00	410.49		80.3%
52602057 519000			TRAVEL ALLOWANCE							
	1,220.00		0.00	1,220.00		938.40	0.00	281.60		76.9%
52602057 521100			HEALTH INSURANCE							
	115,330.00		0.00	115,330.00		67,982.19	0.00	47,347.81		58.9%
52602057 521200			DENTAL INSURANCE							
	1,866.00		0.00	1,866.00		1,262.94	0.00	603.06		67.7%
52602057 521300			LIFE INSURANCE							
	1,125.00		0.00	1,125.00		836.09	0.00	288.91		74.3%
52602057 522000			SOCIAL SECURITY CONTRIBUTION							
	39,160.00		0.00	39,160.00		28,454.32	0.00	10,705.68		72.7%
52602057 523000			RETIRE CONTRIBUTION							
	76,365.00		0.00	76,365.00		54,457.50	0.00	21,907.50		71.3%
52602057 526000			WORKERS' COMPENSATION							
	11,375.00		0.00	11,375.00		8,369.23	0.00	3,005.77		73.6%
52602057 528001			DISABILITY INSURANCE							
	4,896.00		0.00	4,896.00		3,556.66	0.00	1,339.34		72.6%

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13								
ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52602057 532001	3,100.00		STAFF DEVELOPMENT 0.00	3,100.00	2,611.92	155.81	332.27	89.3%
52602057 533000	7,504.00		OTHER PROF SERVICES 0.00	7,504.00	3,678.42	3,295.33	530.25	92.9%
52602057 533001	4,700.00		AUDIT 0.00	4,700.00	5,015.00	661.25	-976.25	120.8%
52602057 533002	1,000.00		ENGINEERING SERVICES 0.00	1,000.00	0.00	0.00	1,000.00	.0%
52602057 533004	500.00		MEDICAL SERVICES 0.00	500.00	414.94	85.06	0.00	100.0%
52602057 533009 21540	0.00		BIOSOLIDS FACILITY-LEGAL 0.00	0.00	59,138.24	6,440.00	-65,578.24	100.0%
52602057 534003	64,616.00		SOFTWARE MAINTENANCE/LICENSES 0.00	64,616.00	46,566.27	877.88	17,171.85	73.4%
52602057 543000	2,360.00		REPAIR AND MAINTENANCE SERVICE 0.00	2,360.00	0.00	0.00	2,360.00	.0%
52602057 543001	2,500.00		VEHICLE MAINT & REPAIRS 0.00	2,500.00	2,271.26	0.00	228.74	90.9%
52602057 543002	3,722.00		EQUIPMENT MAINTENANCE & REPAIR 0.00	3,722.00	648.00	0.00	3,074.00	17.4%
52602057 544200	8,500.00		RENTAL OF EQUIPMENT 0.00	8,500.00	3,357.00	603.00	4,540.00	46.6%
52602057 544500	1,855.00		LEASE COPIER/PRINTERS 0.00	1,855.00	1,984.59	0.00	-129.59	107.0%
52602057 552001	9,467.00		FLEET INSURANCE 0.00	9,467.00	8,325.00	0.00	1,142.00	87.9%
52602057 552002	5,955.00		PROPERTY INSURANCE 0.00	5,955.00	5,236.92	0.00	718.08	87.9%
52602057 552003	5,458.00		GENERAL LIABILITY 0.00	5,458.00	4,795.13	0.00	662.87	87.9%
52602057 553400	500.00		POSTAGE FEES 0.00	500.00	31.38	0.00	468.62	6.3%
52602057 554000	800.00		ADVERTISING 0.00	800.00	585.25	0.00	214.75	73.2%
52602057 555000	1,639.00		PRINTING AND BINDING 0.00	1,639.00	1,166.63	0.00	472.37	71.2%
52602057 556000	3,150.00		TUITION 0.00	3,150.00	0.00	0.00	3,150.00	.0%
52602057 558000	875.00		TRAVEL 0.00	875.00	34.16	15.84	825.00	5.7%
52602057 561003	3,456.00		OFFICE SUPPLIES 0.00	3,456.00	3,289.06	169.08	-2.14	100.1%
52602057 561005	60.00		PUBLICATIONS 0.00	60.00	60.00	0.00	0.00	100.0%

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13								
ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED	
52602074 513001	506,371.00	0.00	506,371.00	348,505.98	0.00	157,865.02	68.8%	
		OVERTIME - REGULAR						
52602074 515001	32,500.00	0.00	32,500.00	30,899.54	0.00	1,600.46	95.1%	
		ON CALL						
52602074 516000	33,088.00	0.00	33,088.00	24,554.30	0.00	8,533.70	74.2%	
		LONGEVITY						
52602074 521100	2,200.00	0.00	2,200.00	1,700.00	0.00	500.00	77.3%	
		HEALTH INSURANCE						
52602074 521200	106,367.00	0.00	106,367.00	63,615.87	0.00	42,751.13	59.8%	
		DENTAL INSURANCE						
52602074 521300	2,450.00	0.00	2,450.00	1,483.24	0.00	966.76	60.5%	
		LIFE INSURANCE						
52602074 522000	1,033.00	0.00	1,033.00	707.13	0.00	325.87	68.5%	
		SOCIAL SECURITY CONTRIBUTION						
52602074 523000	40,933.00	0.00	40,933.00	29,798.57	0.00	11,134.43	72.8%	
		RETIREMENT CONTRIBUTION						
52602074 526000	76,077.00	0.00	76,077.00	52,703.45	0.00	23,373.55	69.3%	
		WORKERS' COMPENSATION						
52602074 528001	9,198.00	0.00	9,198.00	6,767.35	0.00	2,430.65	73.6%	
		DISABILITY INSURANCE						
52602074 532001	4,181.00	0.00	4,181.00	2,817.59	0.00	1,363.41	67.4%	
		STAFF DEVELOPMENT						
52602074 533000	3,150.00	0.00	3,150.00	2,636.91	375.00	138.09	95.6%	
		OTHER PROF SERVICES						
52602074 533006	133,650.00	0.00	133,650.00	42,801.57	42,405.06	48,443.37	63.8%	
		LABORATORY SERVICES						
52602074 534009	109,258.00	0.00	109,258.00	25,094.04	17,328.01	66,835.95	38.8%	
		INDUSTRIAL PRETREAT SERVICES						
52602074 541901	36,239.00	0.00	36,239.00	8,085.43	2,914.57	25,239.00	30.4%	
		HVAC SERVICE CONTRACT						
52602074 543000	19,971.00	0.00	19,971.00	19,971.00	0.00	0.00	100.0%	
		REPAIR AND MAINTENANCE SERVICE						
52602074 543002	97,610.00	0.00	97,610.00	18,116.10	3,484.08	76,009.82	22.1%	
		EQUIPMENT MAINTENANCE						
52602074 544500	235,676.00	0.00	235,676.00	92,575.68	76,582.13	66,518.19	71.8%	
		LEASE COPIER/PRINTERS						
52602074 552002	770.00	0.00	770.00	819.91	0.00	-49.91	106.5%	
		PROPERTY INSURANCE						
52602074 553000	5,571.00	0.00	5,571.00	4,898.43	0.00	672.57	87.9%	
		COMMUNICATION						
52602074 559000	12,955.00	0.00	12,955.00	8,862.63	1,544.79	2,547.58	80.3%	
		MISC PURCHASED SERVICES						
52602074 561001	8,100.00	0.00	8,100.00	7,850.00	0.00	250.00	96.9%	
		JANITORIAL SUPPLIES						
	1,800.00	0.00	1,800.00	1,131.67	6.55	661.78	63.2%	

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND		ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52602074	561002	5,800.00	BUILDING MAINT SUPPLIES 0.00	5,800.00	2,012.60	0.00	3,787.40	34.7%
52602074	561003	0.00	OFFICE SUPPLIES 0.00	0.00	474.50	237.25	-711.75	100.0%
52602074	561010	9,100.00	CLOTHING 0.00	9,100.00	5,129.92	2,498.19	1,471.89	83.8%
52602074	561015	11,900.00	SAFETY EQUIPMENT & TOOLS 0.00	11,900.00	3,607.68	849.53	7,442.79	37.5%
52602074	561031	345,616.00	CHEMICAL 0.00	345,616.00	57,215.22	17,628.85	270,771.93	21.7%
52602074	561037	30,423.00	LABORATORY SUPPLIES 0.00	30,423.00	19,222.35	2,303.07	8,897.58	70.8%
52602074	561040	101,900.00	EQUIPMENT REPAIR SUPPLIES 0.00	101,900.00	38,380.19	20,035.28	43,484.53	57.3%
52602074	562200	425,000.00	ELECTRICITY 0.00	425,000.00	239,019.89	133,376.04	52,604.07	87.6%
52602074	562400	43,000.00	HEATING FUEL 0.00	43,000.00	30,700.45	167.68	12,131.87	71.8%
52602074	573900	21,500.00	OTHER EQUIPMENT 0.00	21,500.00	11,085.05	8,125.00	2,289.95	89.3%
52602074	592001	1,847,115.00	DEPRECIATION 0.00	1,847,115.00	0.00	0.00	1,847,115.00	.0%
TOTAL SEWER TREATMENT PLANT		4,320,502.00	0.00	4,320,502.00	1,203,244.24	329,861.08	2,787,396.68	35.5%

52602470 SEWER REVENUE OFFICE

52602470	511001	38,012.00	SALARIES - FULL TIME 0.00	38,012.00	29,447.05	0.00	8,564.95	77.5%
52602470	513001	0.00	OVERTIME - REGULAR 0.00	0.00	135.55	0.00	-135.55	100.0%
52602470	516000	100.00	LONGEVITY 0.00	100.00	100.00	0.00	0.00	100.0%
52602470	521100	13,347.00	HEALTH INSURANCE 0.00	13,347.00	8,814.01	0.00	4,532.99	66.0%
52602470	521200	131.00	DENTAL INSURANCE 0.00	131.00	97.51	0.00	33.49	74.4%
52602470	521300	76.00	LIFE INSURANCE 0.00	76.00	60.62	0.00	15.38	79.8%
52602470	522000	2,674.00	SOCIAL SECURITY CONTRIBUTION 0.00	2,674.00	2,262.42	0.00	411.58	84.6%

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13												
ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND												
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD	ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	%	USED
52602470 523000	5,360.00		RETIREMENT CONTRIBUTION	0.00	5,360.00	4,173.41		0.00	1,186.59		77.9%	
52602470 526000	64.00		WORKERS' COMPENSATION	0.00	64.00	46.97		0.00	17.03		73.4%	
52602470 528001	377.00		DISABILITY INSURANCE	0.00	377.00	298.73		0.00	78.27		79.2%	
52602470 543000	1,500.00		REPAIR AND MAINTENANCE SERVICE	0.00	1,500.00	1,500.00		0.00	0.00		100.0%	
52602470 544500	488.00		LEASE COPIER/PRINTERS	0.00	488.00	568.84		0.00	-80.84		116.6%	
52602470 553400	10,188.00		POSTAGE FEES	0.00	10,188.00	8,274.15	65.00		1,848.85		81.9%	
52602470 555000	350.00		PRINTING AND BINDING	0.00	350.00	350.00		0.00	0.00		100.0%	
52602470 561003	300.00		OFFICE SUPPLIES	0.00	300.00	255.29	44.71		0.00		100.0%	
TOTAL SEWER REVENUE OFFICE												
	72,967.00			0.00	72,967.00	56,384.55	109.71		16,472.74		77.4%	
TOTAL SEWER ENTERPRISE FUND												
	0.00			0.00	0.00	1,123,962.55	351,427.97		-1,475,390.52		100.0%	
TOTAL REVENUES												
	-8,231,998.00			-120,836.00	-8,352,834.00	-4,468,360.01	0.00		-3,884,473.99			
TOTAL EXPENSES												
	8,231,998.00			120,836.00	8,352,834.00	5,592,322.56	351,427.97		2,409,083.47			

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13							
ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED	
	GRAND TOTAL						
0.00	0.00	0.00	1,123,962.55	351,427.97	-1,475,390.52	100.0%	

** END OF REPORT - Generated by Michele Grant **

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

510001 WATER WORKS REVENUE

510001 400302		INTEREST INCOME						
	-2,500.00	0.00	-2,500.00	0.00	0.00	-2,500.00	.0%	
510001 406105		XFER FROM RET EARNINGS						
	-2,846,255.00	-55,000.00	-2,901,255.00	0.00	0.00	-2,901,255.00	.0%	
510001 406201		MISCELLANEOUS REVENUES						
	-25,000.00	0.00	-25,000.00	-39,050.15	0.00	14,050.15	156.2%	
510001 406600		CONSTRUCTION REVENUES						
	-50,000.00	0.00	-50,000.00	-40,754.17	0.00	-9,245.83	81.5%	
510001 406601		USER FEES						
	-4,095,000.00	0.00	-4,095,000.00	-3,664,359.34	0.00	-430,640.66	89.5%	
510001 406602		INTEREST ON DEL ACCTS						
	-6,000.00	0.00	-6,000.00	-4,746.81	0.00	-1,253.19	79.1%	
510001 406603		HYDRANT RENTAL FEES						
	-24,000.00	0.00	-24,000.00	-1,979.01	0.00	-22,020.99	8.2%	
510001 406606		WATER FILT GRT INTEREST						
	0.00	0.00	0.00	-200.00	0.00	200.00	100.0%	
510001 406607		WATER IMPACT FEES (HIGHFIELDS)						
	0.00	0.00	0.00	-8,181.81	0.00	8,181.81	100.0%	
510001 406826		HOMEOWNER FINANCE REVENUE						
	-10,000.00	0.00	-10,000.00	-4,770.24	0.00	-5,229.76	47.7%	
TOTAL WATER WORKS REVENUE								
	-7,058,755.00	-55,000.00	-7,113,755.00	-3,764,041.53	0.00	-3,349,713.47	52.9%	

51601057 WATER WORKS EXPENSE

51601057 511001		SALARIES - FULL TIME					
	728,281.00	0.00	728,281.00	533,524.99	0.00	194,756.01	73.3%
51601057 511002		SALARIES - PART TIME					
	4,694.00	0.00	4,694.00	0.00	0.00	4,694.00	.0%
51601057 511099		SALARIES - ADJUSTMENT					
	5,105.00	0.00	5,105.00	0.00	0.00	5,105.00	.0%
51601057 513001		OVERTIME - REGULAR					
	43,000.00	0.00	43,000.00	30,829.22	0.00	12,170.78	71.7%
51601057 515001		ON CALL					
	5,058.00	0.00	5,058.00	2,660.25	0.00	2,397.75	52.6%
51601057 516000		LONGEVITY					
	1,944.00	0.00	1,944.00	1,672.51	0.00	271.49	86.0%

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13												
ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND												
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD	ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	%	USED
51601057 519000			TRAVEL ALLOWANCE									
	1,220.00			0.00	1,220.00		938.40	0.00	281.60		76.9%	
51601057 521100			HEALTH INSURANCE									
	167,365.00			0.00	167,365.00		109,622.23	0.00	57,742.77		65.5%	
51601057 521200			DENTAL INSURANCE									
	3,274.00			0.00	3,274.00		2,335.87	0.00	938.13		71.3%	
51601057 521300			LIFE INSURANCE									
	1,553.00			0.00	1,553.00		1,148.70	0.00	404.30		74.0%	
51601057 522000			SOCIAL SECURITY CONTRIBUTION									
	56,251.00			0.00	56,251.00		41,223.29	0.00	15,027.71		73.3%	
51601057 523000			RETIRE CONTRIBUTION									
	110,193.00			0.00	110,193.00		79,415.63	0.00	30,777.37		72.1%	
51601057 525000			UNEMPLOYMENT COMPENSATION									
	0.00			0.00	0.00		333.07	0.00	-333.07		100.0%	
51601057 526000			WORKERS' COMPENSATION									
	18,758.00			0.00	18,758.00		13,801.72	0.00	4,956.28		73.6%	
51601057 528001			DISABILITY INSURANCE									
	7,020.00			0.00	7,020.00		5,122.13	0.00	1,897.87		73.0%	
51601057 532001			STAFF DEVELOPMENT									
	4,080.00			0.00	4,080.00		3,229.52	593.02	257.46		93.7%	
51601057 533000			OTHER PROF SERVICES									
	7,004.00			0.00	7,004.00		3,553.43	3,423.43	27.14		99.6%	
51601057 533001			AUDIT									
	4,700.00			0.00	4,700.00		5,015.00	661.25	-976.25		120.8%	
51601057 533002			ENGINEERING SERVICES									
	7,300.00			0.00	7,300.00		6,871.17	428.83	0.00		100.0%	
51601057 533004			MEDICAL SERVICES									
	500.00			0.00	500.00		500.00	0.00	0.00		100.0%	
51601057 534003			SOFTWARE MAINTENANCE/LICENSES									
	50,852.00			0.00	50,852.00		46,061.27	957.38	3,833.35		92.5%	
51601057 541100			WATER & SEWERAGE									
	33,816.00			0.00	33,816.00		33,387.51	428.49	0.00		100.0%	
51601057 543001			VEHICLE MAINT & REPAIRS									
	1,000.00			0.00	1,000.00		0.00	240.00	760.00		24.0%	
51601057 543002			EQUIPMENT MAINTENANCE									
	1,421.00			0.00	1,421.00		1,421.00	0.00	0.00		100.0%	
51601057 544200			RENTAL OF EQUIPMENT									
	3,110.00			0.00	3,110.00		0.00	0.00	3,110.00		.0%	
51601057 544500			LEASE COPIER/PRINTERS									
	1,160.00			0.00	1,160.00		1,198.63	0.00	-38.63		103.3%	
51601057 552001			FLEET INSURANCE									
	4,186.00			0.00	4,186.00		3,683.00	0.00	503.00		88.0%	
51601057 552003			GENERAL LIABILITY									
	5,739.00			0.00	5,739.00		5,049.59	0.00	689.41		88.0%	

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13											
ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND											
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD	ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	% USED
51601057 553400		400.00	POSTAGE FEES	0.00	400.00	160.85		0.00	239.15		40.2%
51601057 554000	1,400.00		ADVERTISING	0.00	1,400.00	1,226.73	173.27		0.00		100.0%
51601057 555000	1,000.00		PRINTING AND BINDING	0.00	1,000.00	1,000.00		0.00	0.00		100.0%
51601057 556000	3,150.00		TUITION	0.00	3,150.00	0.00		0.00	3,150.00		.0%
51601057 558000	375.00		TRAVEL	0.00	375.00	34.17	15.83		325.00		13.3%
51601057 561003	3,165.00		OFFICE SUPPLIES	0.00	3,165.00	2,912.76	252.24		0.00		100.0%
51601057 561005	60.00		PUBLICATIONS	0.00	60.00	60.00		0.00	0.00		100.0%
51601057 561008	11,500.00		VEHICLE SUPPLIES	0.00	11,500.00	11,086.94	152.09		260.97		97.7%
51601057 561010	7,472.00		CLOTHING	0.00	7,472.00	6,067.82	815.52		588.66		92.1%
51601057 561015	5,500.00		SAFETY EQUIPMENT & TOOLS	0.00	5,500.00	5,499.98		0.00	0.02		100.0%
51601057 561022	5,700.00		HOT TOP COLD PATCH	0.00	5,700.00	5,700.00		0.00	0.00		100.0%
51601057 561023	1,800.00		SAND AND GRAVEL	0.00	1,800.00	1,799.97	0.03		0.00		100.0%
51601057 561032	3,625.00		OTHER OPERATIONAL SUPPLIES	0.00	3,625.00	1,848.94	780.79		995.27		72.5%
51601057 562600	21,420.00		VEHICLE FUEL	0.00	21,420.00	15,780.26		0.00	5,639.74		73.7%
51601057 573401	4,605.00		ADMIN EQUIPMENT	0.00	4,605.00	4,564.26	41.17		-0.43		100.0%
51601057 573900	8,550.00		OTHER EQUIPMENT	0.00	8,550.00	4,502.07	639.40		3,408.53		60.1%
51601057 575100	124,000.00		INVENTORY PURCHASES	0.00	124,000.00	92,825.45	18,588.33		12,586.22		89.8%
51601057 581000	5,200.00		DUES AND FEES	0.00	5,200.00	4,869.42		0.00	330.58		93.6%
51601057 583000	566,133.00		INTEREST EXPENSE	0.00	566,133.00	561,386.69		0.00	4,746.31		99.2%
51601057 584000	20,000.00		CONTINGENCY	0.00	20,000.00	0.00		0.00	20,000.00		.0%
51601057 589001	4,750.00		STATE PERMITS & FEES	0.00	4,750.00	2,854.01	534.99		1,361.00		71.3%
51601057 589031	600.00		LIEN DISCHARGE FEES	0.00	600.00	213.40	101.60		285.00		52.5%

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND								
ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED	
51601057	591000	REDEMPTION OF PRINCIPAL						
	1,745,988.00	0.00	1,745,988.00	1,721,493.45	0.00	24,494.55	98.6%	
51601057	592001	DEPRECIATION						
	1,581,272.00	0.00	1,581,272.00	0.00	0.00	1,581,272.00	.0%	
51601057	593002	TRANS TO CAPITAL PROJECTS						
	254,000.00	55,000.00	309,000.00	0.00	0.00	309,000.00	.0%	
51601057	593008	TRANSFER TO GENERAL FUND						
	25,000.00	0.00	25,000.00	0.00	0.00	25,000.00	.0%	
TOTAL WATER WORKS EXPENSE								
	5,685,249.00	55,000.00	5,740,249.00	3,378,485.30	28,827.66	2,332,936.04	59.4%	

51601073 WATER TREATMENT PLANT

51601073	511001	SALARIES - FULL TIME						
	308,299.00	0.00	308,299.00	237,615.04	0.00	70,683.96	77.1%	
51601073	513001	OVERTIME - REGULAR						
	21,000.00	0.00	21,000.00	18,025.76	0.00	2,974.24	85.8%	
51601073	515001	ON CALL						
	17,914.00	0.00	17,914.00	13,769.25	0.00	4,144.75	76.9%	
51601073	516000	LONGEVITY						
	1,525.00	0.00	1,525.00	825.00	0.00	700.00	54.1%	
51601073	521100	HEALTH INSURANCE						
	55,213.00	0.00	55,213.00	42,049.57	0.00	13,163.43	76.2%	
51601073	521200	DENTAL INSURANCE						
	1,300.00	0.00	1,300.00	974.88	0.00	325.12	75.0%	
51601073	521300	LIFE INSURANCE						
	633.00	0.00	633.00	494.01	0.00	138.99	78.0%	
51601073	522000	SOCIAL SECURITY CONTRIBUTION						
	25,037.00	0.00	25,037.00	19,972.12	0.00	5,064.88	79.8%	
51601073	523000	RETIREMENT CONTRIBUTION						
	46,461.00	0.00	46,461.00	36,059.20	0.00	10,401.80	77.6%	
51601073	526000	WORKERS' COMPENSATION						
	6,191.00	0.00	6,191.00	4,554.79	0.00	1,636.21	73.6%	
51601073	528001	DISABILITY INSURANCE						
	3,133.00	0.00	3,133.00	2,508.48	0.00	624.52	80.1%	
51601073	532001	STAFF DEVELOPMENT						
	2,000.00	0.00	2,000.00	2,000.00	0.00	0.00	100.0%	
51601073	533000	OTHER PROF SERVICES						
	11,200.00	0.00	11,200.00	9,685.84	1,513.52	0.64	100.0%	
51601073	533002	ENGINEERING SERVICES						
	17,500.00	0.00	17,500.00	8,693.89	8,806.11	0.00	100.0%	

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13									
ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND									
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51601073 533006	29,710.00		LABORATORY SERVICES	0.00	29,710.00	10,686.05	4,190.95	14,833.00	50.1%
51601073 541901	6,431.00		HVAC SERVICE CONTRACT	0.00	6,431.00	6,430.00	0.00	1.00	100.0%
51601073 543000	81,814.00		REPAIR AND MAINTENANCE SERVICE	0.00	81,814.00	10,278.05	2,759.23	68,776.72	15.9%
51601073 543002	87,050.00		EQUIPMENT MAINTENANCE	0.00	87,050.00	37,400.09	15,857.60	33,792.31	61.2%
51601073 544500	592.00		LEASE COPIER/PRINTERS	0.00	592.00	774.81	0.00	-182.81	130.9%
51601073 552002	7,619.00		PROPERTY INSURANCE	0.00	7,619.00	6,702.09	0.00	916.91	88.0%
51601073 553000	15,005.00		COMMUNICATIONS	0.00	15,005.00	10,950.21	1,874.55	2,180.24	85.5%
51601073 561001	1,300.00		JANITORIAL SUPPLIES	0.00	1,300.00	1,245.93	54.07	0.00	100.0%
51601073 561002	1,700.00		BLDG MAINT SUPPLIES	0.00	1,700.00	1,517.20	0.00	182.80	89.2%
51601073 561009	1,000.00		TRAINING MATERIALS & SUPPLIES	0.00	1,000.00	22.64	0.00	977.36	2.3%
51601073 561010	6,370.00		CLOTHING	0.00	6,370.00	3,964.69	2,128.42	276.89	95.7%
51601073 561015	17,350.00		SAFETY EQUIPMENT & TOOLS	0.00	17,350.00	5,811.26	5,088.63	6,450.11	62.8%
51601073 561031	197,161.00		CHEMICALS	0.00	197,161.00	163,576.38	21,441.17	12,143.45	93.8%
51601073 561037	10,050.00		LABORATORY SUPPLIES	0.00	10,050.00	6,572.66	3,477.34	0.00	100.0%
51601073 561040	34,250.00		EQUIPMENT REPAIR SUPPLIES	0.00	34,250.00	31,876.82	1,878.77	494.41	98.6%
51601073 562200	185,000.00		ELECTRICITY	0.00	185,000.00	143,326.08	17,614.51	24,059.41	87.0%
51601073 562400	28,000.00		HEATING FUEL	0.00	28,000.00	22,213.91	0.00	5,786.09	79.3%
51601073 573900	28,600.00		OTHER EQUIPMENT	0.00	28,600.00	24,136.70	4,372.35	90.95	99.7%
51601073 589030	42,815.00		PROP TAX TO OTH COMM	0.00	42,815.00	28,583.00	0.00	14,232.00	66.8%
TOTAL WATER TREATMENT PLANT									
	1,299,223.00			0.00	1,299,223.00	913,296.40	91,057.22	294,869.38	77.3%
51601570 WATER REVENUE OFFICE									
51601570 511001	38,012.00		SALARIES - FULL TIME	0.00	38,012.00	29,446.02	0.00	8,565.98	77.5%

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13											
ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND											
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD	ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	% USED
51601570 513001			OVERTIME - REGULAR								
	0.00		0.00		0.00		135.54	0.00	-135.54		100.0%
51601570 516000			LONGEVITY								
	100.00		0.00		100.00		100.00	0.00	0.00		100.0%
51601570 521100			HEALTH INSURANCE								
	13,345.00		0.00		13,345.00		8,813.58	0.00	4,531.42		66.0%
51601570 521200			DENTAL INSURANCE								
	129.00		0.00		129.00		97.33	0.00	31.67		75.4%
51601570 521300			LIFE INSURANCE								
	76.00		0.00		76.00		60.34	0.00	15.66		79.4%
51601570 522000			SOCIAL SECURITY CONTRIBUTION								
	2,670.00		0.00		2,670.00		2,262.10	0.00	407.90		84.7%
51601570 523000			RETIREMENT CONTRIBUTION								
	5,357.00		0.00		5,357.00		4,173.19	0.00	1,183.81		77.9%
51601570 526000			WORKERS' COMPENSATION								
	64.00		0.00		64.00		46.97	0.00	17.03		73.4%
51601570 528001			DISABILITY INSURANCE								
	373.00		0.00		373.00		298.08	0.00	74.92		79.9%
51601570 543000			REPAIR AND MAINTENANCE SERVICE								
	1,500.00		0.00		1,500.00		1,500.00	0.00	0.00		100.0%
51601570 544500			LEASE COPIER/PRINTERS								
	847.00		0.00		847.00		932.32	0.00	-85.32		110.1%
51601570 553400			POSTAGE FEES								
	11,100.00		0.00		11,100.00		8,281.25	65.00	2,753.75		75.2%
51601570 555000			PRINTING AND BINDING								
	410.00		0.00		410.00		410.00	0.00	0.00		100.0%
51601570 561003			OFFICE SUPPLIES								
	300.00		0.00		300.00		283.60	16.40	0.00		100.0%
TOTAL WATER REVENUE OFFICE											
	74,283.00		0.00		74,283.00		56,840.32	81.40	17,361.28		76.6%
TOTAL WATER ENTERPRISE FUND											
	0.00		0.00		0.00		584,580.49	119,966.28	-704,546.77		100.0%
TOTAL REVENUES											
	-7,058,755.00		-55,000.00		-7,113,755.00		-3,764,041.53	0.00	-3,349,713.47		
TOTAL EXPENSES											
	7,058,755.00		55,000.00		7,113,755.00		4,348,622.02	119,966.28	2,645,166.70		

YEAR-TO-DATE BUDGET REPORT

FOR 2022 13							
ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED	
	GRAND TOTAL						
0.00	0.00	0.00	584,580.49	119,966.28	-704,546.77	100.0%	

** END OF REPORT - Generated by Michele Grant **