



# *City of Rochester, New Hampshire*

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110

DATE: May 9, 2022  
TO: Utility Advisory Board  
FROM: Lisa J. Clark, Utility Billing Office Supervisor

RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday May 9, 2022 at 5:30 PM at New DPW Building, 209 Chestnut Hill Rd., Rochester.**

### **AGENDA**

1. Call to order
2. Acceptance of April 11, 2022 Minutes
3. Tabled Appeal
  - 3.1 34 Chestnut St. Realty Trust (Pages 6-16)  
Abounaja Nahla Trustee  
78 Epping Rd.  
Exeter, NH 03833-1561
4. New Appeals
  - 4.1 Lydia Toland (Pages 17-24)  
15 Watson Drive  
Rochester, NH 03867  
Re: Account # 113580
  - 4.2 Sharon Holt (Pages 25-30)  
369 Portland Street  
Rochester, NH 03867  
Re: Account #094260

4.3 Chad Robinson (Pages 31-36)  
52 Seasons Lane  
Rochester, NH 03867  
Re: Account #113580

5. Decision on recommended rate adjustment.
6. Financials-Water & Sewer Revenue and Expense Reports
7. Adjournment

**Utility Advisory Board  
April 11, 2022 5:30pm  
City Hall Chambers Conference Room**

**MEMBERS PRESENT**

Shawn Libby, Chairman  
Joe Boudreau  
Ralph Sanders  
Brett Johnson  
Eli Barnes

**OTHERS PRESENT**

Lisa Clark, DPW & Utility Billing Administrative Supervisor  
Michele Grant, Utility Billing Administrator

**MINUTES**

**1. Call to order:**

Mr. Libby called the meeting to order at 5:30pm.

**2. Approval of March 15, 2022 Minutes**

Mr. Libby requested a motion or comments on the minutes for the March 15, 2022 meeting. *Mr. Boudreau made a motion to accept the March 15, 2022 meeting minutes as presented. The motion was seconded by Mr. Johnson. The motion passed unanimously.*

**3. Appeals**

**3.1 31 Prospect St. – Julio Perez**

The appellant was not present for the meeting. The appellant requested a water and sewer credit for issues with a toilet and summer watering.

*Mr. Johnson made a motion to deny this appeal because it was received after the payment due date. Per Ordinance 17.20(a); the appellant shall file an appeal to the Utility Billing office in writing prior to the payment due date. The motion was seconded by Mr. Sanders. The motion passed unanimously.*

**3.2 0 Lowell St. – Hideaway Village Coop.**

The appellant was present for the meeting. The appeal request is for a sewer credit for 11 leaks throughout the mobile home park in calendar year 2021.

*Mr. Johnson made a motion to grant a 25% hardship credit of \$3,354.65 for this*

*appeal as the appeal was receive well after then next billing cycle and the park did not notify the City of problem. Per Ordinance 17.20(a)). Mr. Boudreau seconded the motion, the motion passed unanimously.*

### **3.3 34 Chestnut St. – 34 Chestnut St. Realty Trust**

The appellant was not present for the meeting. The appeal request is for a water and sewer credit for burst water pipes. The water service was turned off as the technician noted extreme usage increase when getting a final read for sale of property. The service is still off and no proof of repair has been provided. The water portion if abated would result in a once in ten year abatement at the property and this problem may have been passed on to the new owner.

*Mr. Johnson made a motion to table this appeal for proof of repairs. Letter will be sent to appellant, who is now the previous owner, to have them supply us with proof of repair. Mr. Barnes seconded the motion, the motion passed unanimously.*

### **3.4 38 Dewey St. – Bob & Carol Broadbent**

The appellant was present for the meeting. The appeal request is for a sewer credit for the irrigation pipes freezing and leaking. It was explained to the appellant that if she has a sewer deduct meter on property and was not charged for the sewer that was above average use and if Water and Sewer Adjustment policy is applied for the water use, this is a once in ten year abatement. She stated she understood and would like to use this abatement.

*Mr. Boudreau made a motion to abate a water credit of \$355.63 plus an additional 25% hardship credit of \$123.52 for a total credit of \$479.15 plus any accrued interest. This is a 1 in 10 year water abatement. The motion was seconded by Mr. Johnson, the motion passed unanimously.*

### **3.5 17 Gagne St. – Miranda Dow**

The appellant was not present for the meeting. The appeal request is for a water and sewer credit for broken dishwasher and washing machine. Mr. Johnson noted that the water was used and did enter the sewer system. He also noted that the above average use did not meet the Criteria for the Water and Sewer Adjustment Policy.

*Mr. Johnson made a motion to grant a 25% hardship credit for \$139.23 plus any accrued interest since this did not qualify for a water/sewer abatement. Mr. Barnes seconded the motion, the motion passed unanimously.*

### **3.6 14 Lobster Way – William & Sara Brennan**

The appellant was not present for the meeting. The appeal request was for a credit for the charges related to the replacement of a frozen meter.

*Mr. Barnes made a motion to deny this appeal per ordinance 260-8B which states the customer shall provide a clean, dry, warm, safe and accessible place free from debris for the meter. Mr. Johnson seconded the motion, the motion passed unanimously.*

**4. Rate Discussion with Mark Sullivan**

Mr. Sullivan discussed the current rates and the rate increases that would be necessary to keep up with the debt service payment in each the water and sewer funds. He noted that significant increases will be necessary over the next several years in both funds to keep up with debt service and operational expenses. Increases of 10 -15 percent were discussed. The Board made a plan to come back next meeting to recommend the increase percentages.

**5. Financials**

The board reviewed and discussed financial reports.

**6. Adjournment:**

*Mr. Boudreau made a motion to adjourn at 7:15pm. The motion was seconded by Mr. Sanders. The motion passed unanimously.*

*Minutes respectfully submitted by Michele Grant Utility Billing Administrator*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: April 28, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 4/28/22

Customer Name: 34 Chestnut St. Realty Trust

Account #043765

Service Address: 34 Chestnut St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

I recommend a sewer abatement on the above average sewer use for the February and March 2022 invoices, and an abatement off 1/2 the total above average water use on the February and March invoices per the Water and Sewer Adjustment Policy.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
  - A. Total usage on **Feb.** disputed invoice 302
  - B. Average usage is 23
  - C. Estimated use over average for water 279
  - D. Total usage on **March** disputed invoice 248
  - E. Average usage is 23
  - F. Estimated use over average for water 225

Value of Water is  $279+225 = 504$  units  $\therefore$  divided by  $\frac{1}{2} =$

$\$252 \times \$5.83 = \mathbf{\$1,469.16}$

Value of Sewer is  $279+225 = 504$  units  $\times \$7.43 = \mathbf{\$3,744.72}$

**Total abatement = \$5,213.88**

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

4/29/2022

Date

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WATER/ SEWER BILLING MEMORAND UM

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TO: Lisa Clark  
FROM: Kimberly Nickerson  
DATE: April 28, 2022  
SUBJECT: City of Rochester  
**PROPERTY: 34 Chestnut Street**

Please find attached the Water Billing Appeal, account notes, invoice and for the above location.

This appeal is for water and sewer, owner states they had a water pipe that froze and broke.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 3/28/22

+ 3/19/22

1. Date of Appeal: 03/09/2022
2. Property Owner's Name: Rabih Abouham Account #: 043765
3. Billing Address: 78 eppins rd exeter NH 03823  
\_\_\_\_\_  
\_\_\_\_\_
4. Service Location: 34 chestnut st Zip Code 03867
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: 603-944-2257 Cell: 603-738-3708
8. Email Address: ra1040@wildcats.unh.edu

(3)

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 02/18/2022 to 03/08/2022
10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.83 = \$ \_\_\_\_\_  
b. How many units of sewer \_\_\_\_\_ x 7.43 = \$ \_\_\_\_\_  
C. Water & Sewer Department Fees of: \$ \_\_\_\_\_  
Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

Pipe bursted in basement of 34 chestnut st. During this  
time my water line was shut off & I did not give anyone  
permission to turn it back on.

I would like to be compensated for the sewer payment of  
\$1,842.64 due to the fact the sewer line was not in use.

I would also like to be reimbursed for the amount of water  
usage of \$1,495.84 due to the statement given above.  
(water line was shut)



12. Do you dispute the meter reading used to determine your units of usage?

Yes  No (circle one)

If yes, why?

water shouldn't be on.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? NO

Who made the repair? Shut off water & sold the property.

Has proof of the repair been attached to this appeal form? NO

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Yes, this is a unexpected and abundant amount of money I  
won't planning on. This rental property has been  
vacant so I have not been making any money and still paying taxes.

Please note:

1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.
2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.
4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.

Has to be in the hospital for 2 months due to heart failure.  
Spent a lot of money to repair the building to sell it.

[2016-12-15 10:46:32 karenb]: DID NOT MAKE DECEMBER PAYMENT. SENDING SHUT OFF NOTICE.

[2017-01-03 11:55:26 karenb]: WILL CONTINUE WITH \$500 PAYMENTS. 1/13TH FIRST PAYMENT. ON BOARD.

[2017-02-17 10:42:08 karenb]: MAILED SHUT OFF NOTICE WITH NOTE THAT FEBRUARY PAYMENT IS DUE.

[2018-05-08 16:54:40 sjuneau]: ADDED LUIS FELICIANO TO RECEIVE COPIES OF BILLS - HE IS GOING TO BE THE NEW OWNER BUT DEED HAS NOT CHANGED OVER YET

[2019-03-11 12:39:59 karenb]:CHECK #1115 \$309.92 RETURNED NSF.

[2019-05-15 09:04:35 karenb]:TAGGED FOR NON PAYMENT 5/13/19. CAR WAS ON SHUT OFF.

[2019-09-16 10:19:59 karenb]:HOMEOWNER CALLED REGARDING BALANCE. HE STATED THAT LUIS FELICIANO WAS TENANT AND SHOULD HAVE TO PAY. LUIS MOVED NEXT DOOR. I EXPLAINED THE ORDINANCE TO THE HOMEOWNER. HE ASKED THAT THE WATER BE TURNED OFF AS HE HAS BUILDING UP FOR SALE.

[2019-09-17 11:00:02 karenb]:TURNED OFF PER CUSTOMER REQUEST

[2021-04-16 16:25:55 michele.grant]: OWNER WANTED ON BUT PIPES WERE STOLEN SO NEEDS TO DO WORK FIRST, WILL CALL TO SCHEDULE WHEN READY.

[2021-05-21 16:44:45 michele.grant]: WATER ON 4/21/21.

[2021-05-26 13:21:04 michele.grant]: PINK NOTICE FOR LUIS FELICIANO WAS RETURNED IN MAIL, WILL REMOVE HIM FROM COPY TO.

[2021-08-09 14:38:09 michele.grant]: MAILED BILL #14046079 OUT SHOWING PAST DUE BAL. OF \$624.55 ON 7/27/21.

[2021-08-19 09:22:58 michele.grant]: WILL HAVE TECH TAG DOOR TODAY, OLD PAST DUE BAL.

[2021-10-13 14:57:55 kimberly.nickerson]: TURNED OFF FOR NON PAYMENT 10/7

[2021-10-15 13:12:37 michele.grant]: PAID TODAY & TURNED BACK ON TODAY

[2022-02-24 11:38:47 michele.grant]: FINAL ORDERED FOR TODAY BUT READ WAS SUPER HIGH SO KN NOTIFIED TITLE CO. THEY CALLED RE AGENT AND THEY WANTED WATER OFF. TECH WENT THERE TO SHUT OFF AND THERE ARE BURST PIPES, READ TODAY 1388. CURB STOP BROKEN, DPW FIXED AND IT IS NOW OFF AT CURB.

[2022-03-07 13:41:28 michele.grant]: NEW OWNER CALLED, EXPLAINED THAT FB WAS NEVER DONE AND THAT THE \$4K FEB. BILL IS SO HIGH BECAUSE OF THE BURST PIPES.

[2022-03-09 10:01:42 kimberly.nickerson]: FINAL BILL PROCESSED - REQUESTED BY TITLE CO.

[2022-03-11 11:53:46 michele.grant]: REC'D. APPEAL PAPERWORK FOR APRIL MEETING 3/9/22 (FROM PRIOR OWNER).

[2022-04-13 16:08:15 michele.grant]: TECH GOT READ TODAY (1392) AND CURB STOP STILL LOOKS LIKE IT'S OFF.

[2022-04-14 11:38:02 michele.grant]: UAB DECIDED TO TABLE THIS APPEAL FOR MORE INFO, WOULD LIKE PROOF OF REPAIRS, LETTER SENT 4/13 ASKING FOR PROOF.

[2022-04-28 09:31:44 kimberly.nickerson]: RECEIVED PROOF OF REPAIR INVOICE WILL BE REVIEWED AT MAY MEETING

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records.

CUSTOMER NAME

SERVICE LOCATION

34 CHESTNUT ST REALTY TRUST %

34 CHESTNUT

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14117483

02/25/2022

043765

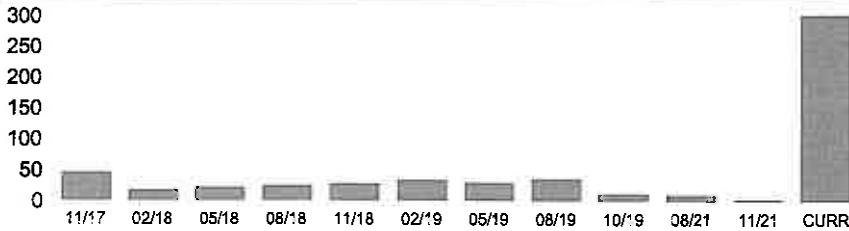
04/01/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	11/08/2021	02/18/2022	842	1144	302	\$1,760.66
RES SEWER		11/08/2021	02/18/2022				\$2,243.86
TURN OFF			02/24/2022				\$30.00

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

### CONSUMPTION HISTORY



READ CODE	Description	Amount
	Total Current Billing	\$4,034.52
A = Actual	Previous Balance	\$116.45
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$116.45
	<b>Total Amount Due</b>	<b>\$4,034.52</b>

\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*  
WATER \$6.83 PER UNIT, MIN \$22.14; SEWER \$7.43, MIN \$34.31  
MASTERCARD, VISA, AMX PAYMENTS AT TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



**City of Rochester**

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

### WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	043765
Bill Number:	14117483
Pay By:	04/01/2022
<b>Total Due:</b>	<b>4,034.52</b>

Service Location

34 CHESTNUT

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester

34 CHESTNUT ST REALTY TRUST %  
ABOUNAJA NAHLA TRUSTEE  
78 EPPING RD  
EXETER, NH 03833-1561



# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
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34 CHESTNUT ST REALTY TRUST %

34 CHESTNUT

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14118355

03/08/2022

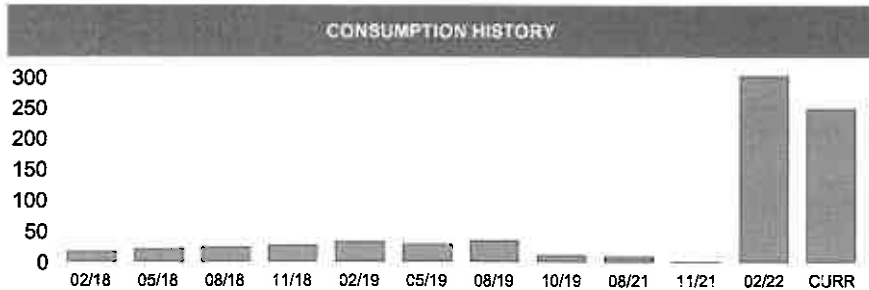
043765

04/08/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	F	02/18/2022	03/08/2022	1144	1392	248	\$1,445.34
RES SEWER		02/18/2022	03/08/2022				\$1,842.64
SERV CALL			03/08/2022				\$30.00

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$3,318.48
A = Actual	Previous Balance	\$4,034.52
E = Estimate	Adjustments	\$0.90
F = Final	Less Payments Received	\$0.00
	<b>Total Amount Due</b>	<b>\$7,353.00</b>

FINAL BILL THROUGH 03/08/2022

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02293-1096

Please Note Address Change Below:

Name: \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number: 043765

Bill Number: 14118355

Pay By: 04/08/2022

**Total Due: 7,353.00**

Service Location

34 CHESTNUT

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester

34 CHESTNUT ST REALTY TRUST %  
ABOUNAJA NAHLA TRUSTEE  
78 EPPING RD  
EXETER, NH 03833-1561



# CITY OF ROCHESTER



## UB Consumption History Report

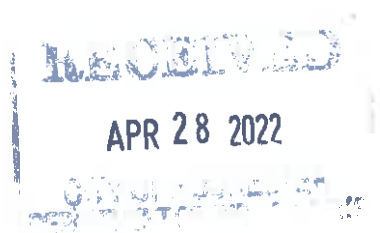
Account Number	Customer # Name	Parcel	Location	Status
043765	47014 34 CHESTNUT ST REALTY TRUST % 012100850000		34 CHESTNUT	Active
100	1 RES WATER SENS73642047	14118855	248	3,318.48
100	1 RES WATER SENS73642047	14117483	302	4,034.52
100	1 RES WATER SENS73642047	14109515	0	1,160.66
100	1 RES WATER SENS73642047	842	0	22.14
100	1 RES WATER SENS73642047	842	7	39.51
100	1 RES WATER SENS73642047	14104238	9	49.95
100	1 RES WATER SENS73642047	14046079	33	183.15
100	1 RES WATER SENS73642047	14038262	27	149.85
100	1 RES WATER SENS73642047	14030397	31	172.05
100	1 RES WATER SENS73642047	14022647	25	138.75
100	1 RES WATER SENS73642047	14014873	22	122.10
100	1 RES WATER SENS73642047	14007074	19	105.45
100	1 RES WATER SENS73642047	13999194	15	79.65
100	1 RES WATER SENS73642047	13991531	43	227.47
100	1 RES WATER SENS73642047	13983883	28	148.12
100	1 RES WATER SENS73642047	13976211	16	84.64
100	1 RES WATER SENS73642047	13968489		

275-111-282

\*\* END OF REPORT - Generated by Michele Grant \*\*

April 21, 2022

City Of Rochester, NH  
Water & Sewer Billing  
209 Chestnut Hill Rd  
Rochester, NH 03867



**Water & Sewer Account #: 043765**  
**Location: 34 Chestnut Street, Rochester, NH**

To whom it may concern:

I am writing in response to your letter dated April 12, 2022 regarding the abovementioned Water & Sewer account for which I am seeking an abatement for charges levied. Per your request I have enclosed a copy of the invoice from my plumber evidencing proof of the prior repair made to the water service connection from the meter inside of the basement.

During the past two years there have been no tenants or occupants in the premises, therefore there was no demand or reason for the usage of potable water. Additionally, to the extent that any water volume supplied by your department actually was recorded on the meter, there was no commensurate usage of the sewer due to the vacant status of the property.

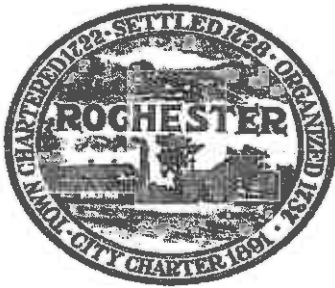
Finally, I remain troubled by the circumstances that this matter could occur and ever arose due to the fact that I never authorized water and sewer service to be turned on at this location.

Sincerely,

Rabih M. Abounaja

**34 Chestnut Realty Trust**

Enclosures



**CITY OF ROCHESTER, NH  
WATER & SEWER BILLING**  
209 Chestnut Hill Rd.  
Rochester, New Hampshire 03867  
Phone (603) 332-3110

April 12, 2022

34 Chestnut St. Realty Trust  
Abounaja Nahla Trustee  
78 Epping Rd.  
Exeter, NH 03833-1561

**RE: Water & Sewer Account No. 043765**  
**Location: 34 Chestnut St.**

Dear Customer:

Your appeal was presented to the Utility Appeal Board last night and they have asked to table this appeal for proof of repair prior to denial of this appeal. Please provide the proof of repair to us as soon as possible at the address above or at [waterbilling@rochesternh.net](mailto:waterbilling@rochesternh.net).

Thank you for your attention to this matter.

Sincerely,

**WATER & SEWER BILLING**

P.O. Box 264  
Exeter, NH 03833

Telephone: 772-4589  
Fax: 772-0242

### Clem's Plumbing & Heating

N.H. LIC. # 460

Specializing in

BOILER REPAIRS and EFFICIENT HEATING SYSTEMS  
WATER SYSTEMS



*7 days (journal)*  
*34 Chestnut Street*  
*Dorchester* *2-11-2025*

<i>Repair water</i>		
<i>leak in basement</i>		
<i>at 34 Chestnut</i>		
<i>Street Dorchester NH</i>		
<i>Labor and</i>		
<i>materials</i>	<i>475.00</i>	
<i>Total Bill</i>	<i>475.00</i>	
<i>[Signature]</i>		

SERVICE CHARGE: 1.5% per month on all overdue accounts (18% per annum)





# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: April 29, 2022  
To: Utility Advisory Board  
From: Lisa J. Clark, Utility Billing Office Supervisor  
Re: Water/Sewer Billing Appeal Application Dated: 04/15/22  
Customer Name: Lydia Toland Account #113580  
Service Address: 15 Watson Drive

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend no abatement on the March 2022 invoice as the water was used, it did enter the sewer system and does not qualify for an abatement.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
  - A. Total usage on February disputed invoice 36
  - B. Average usage is 23
  - C. **Estimated use over average for water 13**

*Lisa J. Clark*

\_\_\_\_\_  
Lisa J. Clark, Utility Billing Supervisor

4/29/2022

\_\_\_\_\_  
Date

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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark  
FROM: Kimberly Nickerson  
DATE: April 20, 2022  
SUBJECT: City of Rochester  
**PROPERTY: 15 Watson Drive**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, owner states they found a problem with a toilet that was running.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only: Received: _____
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1. Date of Appeal: 04/15/2022
2. Property Owner's Name: Lydia Toland Account #: 113580
3. Billing Address: 15 Watson Drive  
Rochester  
NH 03867
4. Service Location: 15 Watson Drive Zip Code 03867
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: per email
7. Phone #: 603-692-6814 Cell: 603-396-3195
8. Email Address: tolandlyd@comcast.net

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 12/17/2021 to 3/21/2022
10. Abatement is being requested for:

a. How many units of water	<u>23</u>	x 5.83= \$	<u>134.09</u>
b. How many units of sewer	<u>23</u>	x 7.43= \$	<u>170.89</u>
C. Water & Sewer Department Fees of:		\$	_____
	Total	\$	<u>304.98</u>

11. Explanation of Appeal Request:

\_\_\_\_\_

We found a toilet running as replaced the handle that was causing it to stick. I am hard of hearing

\_\_\_\_\_

I do not use that bathroom and did not hear the water running.

\_\_\_\_\_

I will be checking the toilet everyday to make sure there is no more issues.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? yes

If yes, has the leak been repaired? yes

Who made the repair? my son-in-law Steven Dube

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

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***Please note:***

1. ***Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
2. ***The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
3. ***Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.***
4. ***Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
5. ***Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***

## Kimberly Nickerson

---

**From:** LYDIA TOLAND <tolandlyd@comcast.net>  
**Sent:** Wednesday, April 20, 2022 9:20 AM  
**To:** Kimberly Nickerson  
**Subject:** Re: 15 Watson  
**Attachments:** APPEAL FORM 2021.pdf

**Caution:** External email.

Good Morning Kim,  
I have attached the appeal form.  
thank you for all you help  
Lydia Toland  
15 Watson Dr.  
Rochester NH 03867

Lydia Toland

On 04/14/2022 9:24 AM Kimberly Nickerson <kimberly.nickerson@rochesternh.net> wrote:

Hi

Attached is the appeal paperwork you requested. Thank you.

Kimberly Nickerson

City of Rochester

Utility Billing Administrator

209 Chestnut Hill Road

Rochester, NH 03867

603-332-3110

## Accounts

Account: 113580

[2013-03-26 13:06:17 sjuneau]: RICK DUNTON CALLED ABOUT THE NEPTUNE METER AT 15 WATSON. NO IDEA WHY HE IS THERE.

[2018-05-25 13:30:06 sjuneau]: FINAL BILL PROCESSED

[2022-04-14 09:47:56 kimberly.nickerson]: SENT APPEAL PAPERWORK FOUND TOILET RUNNING READ 4/12 0424



# City of Rochester

209 Chestnut Hill Rd.  
Rochester, NH 03867

## WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

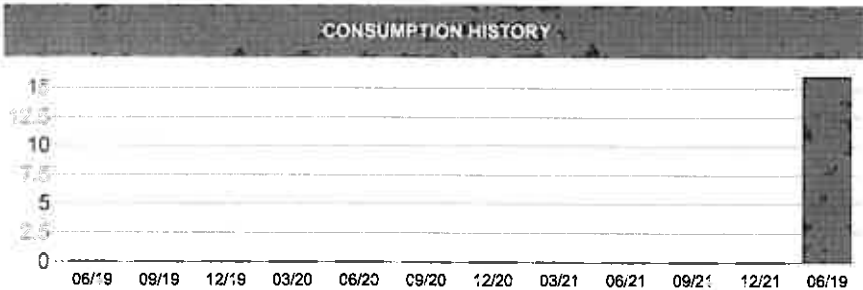
CUSTOMER NAME: TOLAND FRANK M JR & LYDIA SERVICE LOCATION: 15 WATSON

BILL NUMBER: 14120370 BILL DATE: 03/28/2022 ACCOUNT #: 113580 DUE DATE: 04/29/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	12/17/2021	03/21/2022	387	423	36	\$209.88
RES WATER	A	12/17/2021	03/21/2022	84	84	0	\$0.00
RES SEWER		12/17/2021	03/21/2022				\$267.48

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$477.36
A = Actual	Previous Balance	\$331.50
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$331.50
	<b>Total Amount Due</b>	<b>\$477.36</b>

\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*  
WATER \$5.83 PER UNIT, MIN \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31  
MASTERCARD, DISCOVER, AMX PAYMENTS AT TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number: 113580  
Bill Number: 14120370  
Pay By: 04/29/2022  
**Total Due: \$477.36**

Service Location  
**15 WATSON**

TOLAND FRANK M JR & LYDIA  
15 WATSON DR  
ROCHESTER, NH 03867-2039

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester



# CITY OF ROCHESTER



## UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr. Meter Number	Cd Read Date Time	Usage Rep	Usage Charge Amt Billed Amt
113580	49375 TOLAND FRANK M JR & LYDIA	010900280000	15 WATSON	Active
100	1 RES WATER SENS76166588	A 03/21/2022	36	209.88
100	1 RES WATER SENS76166588	A 12/17/2021	25	145.75
100	1 RES WATER SENS76166588	A 09/21/2021	17	99.11
100	1 RES WATER SENS76166588	A 06/11/2021	11	64.13
100	1 RES WATER SENS76166588	A 03/14/2021	8	46.23
100	1 RES WATER SENS76166588	A 09/18/2020	9	49.95
100	1 RES WATER SENS76166588	A 06/12/2020	15	83.25
100	1 RES WATER SENS76166588	A 03/16/2020	9	49.95
100	1 RES WATER SENS76166588	A 12/10/2019	9	44.40
100	1 RES WATER SENS76166588	A 09/11/2019	9	49.95
100	1 RES WATER SENS76166588	A 06/13/2019	16	88.80
100	1 RES WATER SENS76166588	A 03/14/2019	17	94.35
100	1 RES WATER SENS76166588	A 12/14/2018	14	77.70
100	1 RES WATER SENS76166588	A 09/19/2018	20	111.00

AVG  
13

23

\*\* END OF REPORT - Generated by Kimberly Nickerson \*\*





# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: April 29, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 4/4/22

Customer Name: Sharon Holt

Account #094260

Service Address: 369 Portland St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend a sewer abatement on March 2022 invoice as the usage did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
  - A. Total usage on **March** disputed invoice 28
  - B. Average usage is 23
  - C. Estimated use over average for sewer 5

Value of 5 units of sewer at the current rate of  
\$7.43=\$37.15

Total abatement recommended=\$37.15 plus any accrued  
interest

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

4/29/2022

\_\_\_\_\_  
Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Kimberly Nickerson  
DATE: April 28, 2022  
SUBJECT: City of Rochester  
PROPERTY: **369 Portland Street**

Please find attached the Water Billing Appeal, account notes, invoice and for the above location.

This appeal is for water and sewer, owner states they had a water pipe that froze and broke.

APR 06 2022

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 4/1/22

- 1. Date of Appeal: \_\_\_\_\_
- 2. Property Owner's Name: Sharon Holt Account #: 094260
- 3. Billing Address: 369  
Portland Street
- 4. Service Location: 369 Portland Street Zip Code 03867
- 5. Owners Representative: 9 Mary Avenue Raymond N.H. 03077
- 6. Owners Representative's Signature: Sharon Holt
- 7. Phone #: \_\_\_\_\_ Cell: 603-969-1993
- 8. Email Address: Flyshazam@yahoo.com

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 12/28/2021 to 03/28/2022
- 10. Abatement is being requested for:

- a. How many units of water \_\_\_\_\_ x 5.83= \$ \_\_\_\_\_
- b. How many units of sewer \_\_\_\_\_ x 7.43= \$ \_\_\_\_\_
- C. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ \_\_\_\_\_

} TBD by water and  
Sewer Department  
of Rochester N.H.

- 11. Explanation of Appeal Request:

water pipe froze and flooded the kitchen and  
Basement. Requesting financial relief for  
water and sewer

The Date the water pipe broke  
was Friday January 28, 2022

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? The repairs have been made

Who made the repair? Self

Has proof of the repair been attached to this appeal form? NO DIY Repair

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

NO, will not cause hardship

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**Please note:**

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

[2017-09-06 13:49:12 karenb]:SERVICE CHARGE FOR NON-PAYMENT

[2017-12-04 15:55:53 karenb]: BALANCE END OF DAY 12/6. ON BOARD.

[2018-09-06 16:42:20 karenb]:SERVICE CHARGE FOR NON PAYMENT 9/5/18. BALANCE  
9/7/18

[2022-01-28 14:59:21 michele.grant]: H/O CALLED, THEY HAD A BUSTED PIPE  
YESTERDAY SO SHE KNOWS THE NEXT BILL WILL BE VERY HIGH. TOLD HER SHE NEEDS TO  
WAIT FOR BILL BUT I SENT HER THE APPEAL FORM TODAY.

[2022-04-05 16:06:49 michele.grant]: REC'D. APPEAL PAPERWORK 4/4.

Accounts

Account: 094260

--NOTICE OF MORTGAGEE FORECLOSURE SALE TO BE EFFECTIVE 5/26/10  
 [2011-03-25 13:27:50 ann]: CURRENT TENANT - NADEAU - CALLED - HER HUSBAND  
 WILL PAY PAST DUE BALANCE  
 [2011-08-05 08:29:10 ann]: FAXED COPY OF BILL AND HISTORY TO AMANDA @  
 #617-243-4048  
 [2012-01-25 16:24:40 kathy]: CUSTOMER CAME IN TODAY SAID HAD A BURST PIPE AND  
 WAS WONDERING IF WE HAD READ THE METER TOLD HER NOT UNTIL MARCH AND SHE LEFT  
 HAPPY SAYS SHE HAS WATER NOW  
 [2012-02-13 13:45:52 ann]: APPARENTLY THE WATER WAS NOT ON AS SHE CALLED  
 2/13/12 TO HAVE THE WATER TURNED ON  
 [2012-02-22 13:59:28 ann]: WATER IS ON AT THE STREET - REQUESTED BY OWNER  
 [2012-06-13 14:39:00 ann]: OWNER CAME IN AND REQUESTED WE ADD TENANT - LANCE  
 TIBBETTS (SHE WAS NOT POSITIVE OF NAME)  
 [4 09:43:15 kathy]: TURNED OFF 6/12/ ON 6/13 FOR NON-PAYMENT  
 [2012-08-29 14:21:47 kathy]: TENANT TO PAY \$60.00 ON 9/17 THEN BALANCE \$42.00  
 ON 9/21 ON BOARD  
 [2012-09-21 10:05:06 ann]: WATER OFF 9/19/20 FOR NON-PAYMENT - WATER TURNED ON  
 9/20/12 PAYMENT RECEIVED  
 [2012-10-25 11:02:24 kathy]: OWNER KELLY REQUESTED WATER OFF AT STREET -  
 TENANT LEFT  
 [2012-12-03 10:13:00 kathy]: TURNED ON AT STREET PAID BILL 11/16/12  
 [2013-01-10 11:55:46 ann]: WATER IS OFF AT THE STREET AT THE REQUEST OF OWNER  
 [2013-01-28 08:25:30 ann]: SHARON REQUESTED CHANGE OF ADDRESS TO 15 BALSAM  
 LANE, EXETER, NH 03861 - ADVISED HER WE NEED REQUEST IN WRITING  
 [2013-04-09 14:39:11 sjuneau]: TURNED OFF FOR NON-PAYMENT  
 [2013-07-03 13:26:45 ann]: INTERESTING - WE HAD THE ACCOUNT INDICATED AS  
 "OFF" BUT SHE CAME IN TODAY TO SEE HOW MUCH SHE OWNED AND SAID SHE CERTAINLY HAS  
 WATER. i UPDATED HER ACCOUNT TO ACTIVE.  
 [2013-09-09 14:14:23 kathy]: METER GOING BACKWARDS NEED TO GAIN ACCESS TO  
 CHANGE\*\*\*CALLED OWNER WILL GET BACK TO US HAVE TO GO THROUGH TENANTS\*\*\*  
 [2013-11-08 10:48:16 kathy]: MADE PAYMENT PLAN IN FOLDER \*\*\*PAID\*\*\*  
 [2013-12-17 15:53:06 kathy]: BANK OWNED NEED TO GAIN ACCESS METER RUNNING  
 BACKWARDS \*\*\*\*\*DEC BILL RUN  
 [2013-12-20 13:58:01 sjuneau]: COULD NOT GET INSIDE, TOUCH PAD IS FROZEN AND  
 BURIED UNDER ICE.  
 [2014-03-06 10:43:38 ann]: METER IS RUNNING BACKWARDS - LETTER SENT TO GAIN  
 ACCESS TO TURN METER  
 [2014-03-06 10:44:26 ann]: METER RUNNING BACKWARDS ACTUAL READ 93 - PREVIOUS  
 READ 126 - USED PREVIOUS READ OF 255 AND CURRENT READ OF 288  
 [2014-06-10 11:27:03 ann]: METER STILL RUNNING BACKWARDS - ACTUAL READ 55 -  
 PREVIOUS READ 93 - USED PREVIOUS OF 288 AND CURRENT OF 326  
 [2014-09-11 08:15:52 sjuneau]: CALLED OWNER TO SCHEDULE APPOINTMENT TO FIX  
 METER. SHE SAID SHE WILL CHECK WITH HER TENANTS AND CALL ME BACK. A READING WAS  
 RECEIVED OF 13.  
 [2015-03-25 12:03:31 sjuneau]: 321 UNITS ON MARCH BILL - CALLED OWNER AND  
 GEORGE MET WITH TENANTS TO LOOK AT METER AND VERIFY ALL WAS CORRECT AS IT WAS A  
 NEW METER. EVERYTHING WAS READING FINE AND METER WAS SPINNING.  
 SOMETHING IS DEFINITELY LEAKING. GEORGE COULD NOT SPOT A VISIBLE LEAK SO  
 ADVISED THEM TO CALL A PLUMBER.  
 [2015-04-13 11:24:23 sjuneau]: GEORGE PULLED THE METER FOR TESTING AS  
 REQUESTED BY THE OWNER. WHEN PUTTING THE NEW METER IN, IT MOVED THE SAME AS THE  
 OLD ONE. I ADVISED THE OWNER THAT THERE IS DEFINITELY A LEAK IN HER BUILDING.  
 SHE CANNOT FIND ONE EVEN WITH THE HELP OF A PLUMBER BUT SHE NEEDS TO CONTINUE  
 LOOKING. SENDING THE METER AWAY FOR TESTING ANYWAYS AS SHE WANTS IT DONE.  
 [2016-03-08 16:32:03 sjuneau]: WATER TURNED OFF/ON FOR NON PAYMENT 3/8/16  
 [2016-06-08 15:50:05 karenb]: WATER TURNED OFF FOR NON PAYMENT 6/7/16 AND BACK  
 ON 6/8/16



# City of Rochester

209 Chestnut Hill Rd.  
Rochester, NH 03867

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
Sharon Holt	369 PORTLAND

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14119584	03/28/2022	094260	04/29/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	12/20/2021	03/17/2022	652	680	28	\$163.24
RES SEWER		12/20/2021	03/17/2022				\$208.04

PAID  
APR 04 2022

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$371.28
A = Actual	Previous Balance	\$371.28
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$371.28
<b>Total Amount Due</b>		<b>\$371.28</b>

\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*  
WATER \$5.83 PER UNIT, MIN \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31  
MASTERCARD, DISCOVER, AMX PAYMENTS AT TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
 Street: \_\_\_\_\_  
 City: \_\_\_\_\_  
 State: \_\_\_\_\_ Zip: \_\_\_\_\_

# WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	094260
Bill Number:	14119584
Pay By:	04/29/2022
<b>Total Due:</b>	<b>371.28</b>

Sharon Holt  
9 Mary Avenue  
Raymond, NH 03077

Service Location  
369 PORTLAND

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester



# CITY OF ROCHESTER



## UB Consumption History Report

Account Number	Customer # Name	ParCe	Usage	Repl	Usage	Charge	Amnt	Billed	Amnt	Status
Service	Mfr Meter Number	Cd	Read Date	Time	By	Bill #	Curr	Read	Location	Active
094260	50353 HOLT SHARON L					012000720000			369 PORTLAND	Active
100	1 RES WATER		A	03/17/2022		14119584	680	28	28	371.28
100	1 RES WATER		A	12/20/2021		14111624	652	28	28	371.28
100	1 RES WATER		A	09/14/2021		14106398	624	32	32	424.32
100	1 RES WATER		A	06/02/2021		14098320	592	19	19	251.94
100	1 RES WATER		A	03/08/2021		14090296	573	21	21	273.14
100	1 RES WATER		A	12/07/2020		14082409	552	22	22	270.60
100	1 RES WATER		A	09/15/2020		14071795	530	26	26	319.80
100	1 RES WATER		A	06/10/2020		14063895	504	22	22	270.60
100	1 RES WATER		A	03/17/2020		14055997	482	28	28	344.40
100	1 RES WATER		A	12/04/2019		14048208	454	25	25	307.50
100	1 RES WATER		A	09/12/2019		14040360	429	12	12	147.60
100	1 RES WATER		A	06/10/2019		14032511	417	7	7	86.10
100	1 RES WATER		A	03/12/2019		14024711	410	14	14	172.20

\*\* END OF REPORT - Generated by Michele Grant \*\*

270-1213  
28





# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: April 29, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 04/28/22

Customer Name: Chad Robinson

Account #320145

Service Address: 52 Seasons Lane

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend no abatement on the March 2022 invoice, the service technician did went to the location to turn off water.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
  - A. Total usage on March, disputed invoice n/a
  - B. Average usage is n/a
  - C. Estimated use over average for water n/a

*Lisa J Clark*

\_\_\_\_\_  
Lisa J. Clark, Utility Billing Supervisor

04/29/22

\_\_\_\_\_  
Date

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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark  
FROM: Kimberly Nickerson  
DATE: April 28, 2022  
SUBJECT: City of Rochester  
PROPERTY: **52 Seasons Lane**

Please find attached the Water Billing Appeal, account notes, invoice and for the above location.

This appeal is for a service charge for door tagging for a non-payment.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 4/28/22

- 1. Date of Appeal: 4-28-2022
- 2. Property Owner's Name: Chad Robinson Account #: 320145
- 3. Billing Address: 52 Seasons Lane  
\_\_\_\_\_  
\_\_\_\_\_
- 4. Service Location: 52 Seasons Lane Zip Code 03867
- 5. Owners Representative: \_\_\_\_\_
- 6. Owners Representative's Signature: \_\_\_\_\_
- 7. Phone #: 603-973-2603 Cell: Same
- 8. Email Address: crcrwhitty9305@yahoo.com

**(Agendas and Decision Letters will be emailed).**

- 9. Billing Period that is being appealed is from \_\_\_\_\_ to \_\_\_\_\_
- 10. Abatement is being requested for:
  - a. How many units of water \_\_\_\_\_ x 5.83 = \$ \_\_\_\_\_
  - b. How many units of sewer \_\_\_\_\_ x 7.43 = \$ \_\_\_\_\_
  - C. Water & Sewer Department Fees of: \$ \_\_\_\_\_
  - Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

X I received a water bill with a 30 service  
charge. When I called it was stated to me it  
was due to a pink slip was brought to  
my home. I have two doors and I do not  
recall a pink slip in either door. I also had two  
other adults with me living with me who stated  
they did not see any pink slips.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

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---

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No  (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

---

---

---

***Please note:***

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***



# City of Rochester

209 Chestnut Hill Rd.  
Rochester, NH 03867

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

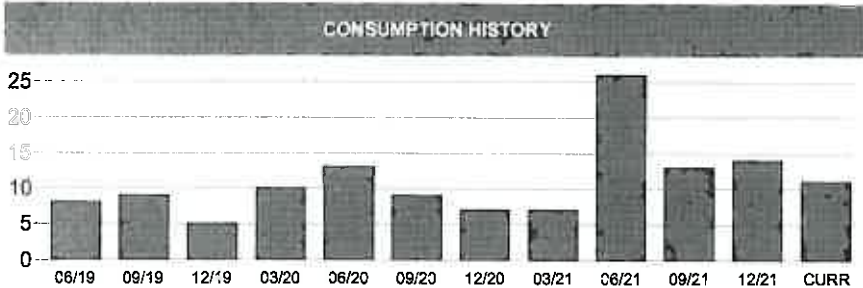
CUSTOMER NAME: ROBINSON CHAD M SERVICE LOCATION: 52 SEASONS LANE

BILL NUMBER: 14118905 BILL DATE: 03/29/2022 ACCOUNT #: 320145 DUE DATE: 05/02/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	12/27/2021	03/25/2022	223	234	11	\$64.13
SERV CALL			03/25/2022				\$30.00

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$94.13
A = Actual	Previous Balance	\$82.57
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$81.99
	<b>Total Amount Due</b>	<b>\$94.13</b>

\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*  
WATER \$5.83 PER UNIT, MIN \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31  
MASTERCARD, VISA, AMX PAYMENTS AT TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

# WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number: 320145  
Bill Number: 14118905  
Pay By: 05/02/2022  
**Total Due: \$94.13**

Service Location  
**52 SEASONS LANE**

ROBINSON CHAD M  
52 SEASONS LN  
ROCHESTER, NH 03867-4333

Please write your Account Number on your check and enclose this portion of bill with your payment.  
**Make checks payable to: City of Rochester**



## Accounts

Account: 320145

[2018-03-21 14:50:59 sjuneau]: METER NOT READING - ESTIMATED MARCH BILL ,  
EMAILED PARK OWNER.

[2018-09-25 09:25:24 karenb]:NO READ ON SEPTEMBER INVOICE. ESTIMATED AND  
EMAILED KEITH. THIS IS THE THIRD CYCLE WE ESTIMATE. DOOR TAGGING TODAY FOR SHUT  
OFF TOMORROW IF NOT REPAIRED/ACTUAL READING.

[2018-12-20 15:07:31 karenb]:CONFIRMED THAT THIS BILL DID PRINT WITH BILL RUN.  
HOMEOWNER STATES THAT HE HASN'T GOTTEN THEM THE PAST TWO CYCLES.

[2021-12-09 14:51:18 kimberly.nickerson]: SERVICE CHARGE FOR NON PAYMENT 12/9

[2022-04-06 14:52:57 michele.grant]: MAILED APPEAL PAPERWORK TO OWNER, HE  
SAID HE NEVER GOT TAGGED ON 12/9. PER LC SHE SAID HE WOULD NEED TO APPEAL IT.

[2022-04-28 08:45:11 michele.grant]: OWNER STOPPED IN, NEVER GOT THE APPEAL  
FORM. HE DID ONE TODAY.

[2022-04-28 10:07:52 kimberly.nickerson]: APPEALING \$30 DOOR TAG FEE THAT WAS  
DONE ON 12/9

# CITY OF ROCHESTER



## YEAR-TO-DATE BUDGET REPORT

FOR 2021\_13

ACCOUNTS FOR:	ORIGINAL APPROP	TRANSFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
<b>510001 WATER ENTERPRISE FUND</b>							
<b>510001 WATER WORKS REVENUE</b>							
510001 400302	INTEREST INCOME	0	-5,000	-5,000.00	.00	24,494.14	100.0%
510001 403003	CONTRIBUTED CAPIT	0	0	-24,494.14	.00	48,355.37	100.0%
510001 406102	TRANSFER FROM CIP	0	0	-48,355.37	.00	62,489.45	350.0%*
510001 406105	XFER FROM RET EAR	-2,691,052	-225,000	-87,489.00	.00	21,067.65	142.1%
510001 406201	MISCELLANEOUS REV	-25,000	-2,916,052	-71,067.65	.00	653,777.63	119.5%
510001 406600	CONSTRUCTION REVE	-50,000	-25,000	-5,977.45	.00	977.45	119.5%
510001 406601	USER FEES	-3,900,000	-3,900,000	-4,553,777.63	.00	6,630.00	127.6%
510001 406602	INTEREST ON DEL A	-5,000	-5,000	-30,630.00	.00	746.00	100.0%
510001 406603	HYDRANT RENTAL FE	-24,000	-24,000	-746.00	.00	10,909.08	100.0%
510001 406605	STUB FEES	0	0	-10,909.08	.00	767.47	107.7%
510001 406607	WATER IMPACT FEES	0	0	-10,767.47	.00		
510001 406826	HOMEOWNER FINANCE	-10,000	-10,000		.00		
<b>TOTAL WATER WORKS REVENUE</b>							
		-6,710,052	-225,000	-6,935,052	-4,849,214.24	-2,085,837.76	69.9%
<b>51601057 WATER WORKS EXPENSE</b>							
51601057 511001	SALARIES - FULL	686,517	0	686,517	653,440.85	33,076.15	95.2%
51601057 511002	SALARIES - PART	3,890	0	3,890	1,834.22	2,055.78	47.2%
51601057 511099	SALARIES - ADJU	6,870	0	6,870	.00	6,870.00	.0%
51601057 513001	OVERTIME - REGU	43,000	0	43,000	33,699.91	9,300.09	78.4%
51601057 515001	ON CALL	5,058	0	5,058	4,103.25	954.75	81.1%
51601057 516000	LONGEVITY	3,119	0	3,119	1,810.83	1,308.17	58.1%
51601057 519000	TRAVEL ALLOWANC	500	0	500	563.04	-63.04	112.6%*
51601057 521100	HEALTH INSURANC	173,805	0	173,805	145,098.76	28,706.24	83.5%
51601057 521200	DENTAL INSURANC	3,214	0	3,214	2,891.04	322.96	90.0%
51601057 521300	LIFE INSURANCE	1,555	0	1,555	1,442.35	112.65	92.8%
51601057 522000	SOCIAL SECURITY	52,602	0	52,602	48,960.85	3,641.15	93.1%
51601057 523000	RETIRE CONTRIBU	82,844	0	82,844	76,184.55	6,659.45	92.0%
51601057 528000	WORKERS' COMPEN	17,865	0	17,865	15,288.88	2,576.12	85.6%
51601057 532001	DISABILITY INSU	6,596	0	6,596	6,430.68	165.32	97.5%
51601057 532001	STAFF DEVELOPME	4,080	0	4,080	2,378.64	1,701.36	58.3%
51601057 533000	OTHER PROF SERV	7,004	0	7,004	7,353.46	-349.46	105.0%*
51601057 533001	AUDIT	4,140	0	4,140	4,683.37	-543.37	113.1%*
51601057 533002	ENGINEERING SER	7,300	0	7,300	4,970.21	2,329.79	68.1%
51601057 533004	MEDICAL SERVICE	500	0	500	397.83	102.17	79.6%
51601057 534003	SOFTWARE MAINTN	49,088	0	49,088	48,198.00	890.00	98.2%
51601057 541100	WATER & SEWERAG	31,800	0	31,800	35,324.88	-3,524.88	111.1%*

# CITY OF ROCHESTER



## YEAR-TO-DATE BUDGET REPORT

FOR 2021\_13

ACCOUNTS FOR:	ORIGINAL APPROP	TRANSFRS/ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
5001 WATER ENTERPRISE FUND							
51601057 542300	CUSTODIAL SERV	2,200	2,200	2,178.00	.00	22.00	99.0%
51601057 543001	VEHICLE MAINT &	1,000	1,000	663.85	.00	336.15	66.4%
51601057 543002	EQUIPMENT MAINT	1,410	1,410	1,769.05	.00	-359.05	125.5%*
51601057 544200	RENTAL OF EQUIP	3,110	3,110	756.00	.00	2,354.00	24.3%
51601057 544500	LEASE COPIER/PR	1,248	1,248	936.45	.00	311.55	75.0%
51601057 552001	FLEET INSURANCE	3,987	3,987	4,447.00	.00	-460.00	111.5%*
51601057 552003	GENERAL LIABILIT	5,466	5,466	6,098.16	.00	-632.16	111.6%*
51601057 553400	POSTAGE FEES	400	400	355.33	.00	44.67	88.8%
51601057 554000	ADVERTISING	1,400	1,400	1,409.19	.00	-9.19	100.7%*
51601057 555000	PRINTING AND BI	1,000	1,000	450.81	.00	549.19	45.1%
51601057 556000	TUITION	3,150	3,150	.00	.00	3,150.00	.0%
51601057 558000	TRAVEL	375	375	.00	.00	375.00	.0%
51601057 561003	OFFICE SUPPLIES	3,165	3,165	3,462.64	.00	-297.64	109.4%*
51601057 561005	PUBLICATIONS	60	60	.00	.00	60.00	.0%
51601057 561008	VEHICLE SUPPLIE	11,000	11,000	10,919.77	.00	80.23	99.3%
51601057 561010	CLOTHING	7,172	7,172	6,373.42	.00	798.58	88.9%
51601057 561015	SAFETY EQUIPMEN	5,000	5,000	4,686.70	.00	313.30	93.7%
51601057 561022	HOT TOP COLD PA	5,500	5,500	5,500.00	.00	.00	100.0%
51601057 561023	SAND AND GRAVEL	1,800	1,800	1,800.00	.00	.00	100.0%
51601057 561032	OTHER OPERATION	3,625	3,625	3,458.12	.00	166.88	95.4%
51601057 562600	VEHICLE FUEL	21,420	21,420	13,900.99	.00	7,519.01	64.9%
51601057 573401	ADMIN EQUIPMENT	2,435	2,435	1,991.99	.00	443.01	81.8%
51601057 573900	OTHER EQUIPMENT	7,500	7,500	5,647.67	.00	1,852.33	75.3%
51601057 575100	INVENTORY PURCH	124,000	124,000	89,181.04	.00	34,818.96	71.9%
51601057 581000	DUES AND FEES	5,200	5,200	3,751.33	.00	1,448.67	72.1%
51601057 583000	INTEREST EXPENS	485,435	485,435	588,367.35	.00	-102,932.35	121.2%*
51601057 584000	CONTINGENCY	20,000	20,000	.00	.00	20,000.00	.0%
51601057 589001	STATE PERMITS &	8,750	8,750	8,740.00	.00	10.00	99.9%
51601057 589031	LIEN DISCHARGE	600	600	199.33	.00	400.67	33.2%
51601057 591000	REDEMPTION OF P	1,638,902	1,638,902	.00	.00	1,638,902.00	.0%
51601057 592001	DEPRECIATION	1,510,735	1,510,735	1,517,968.46	.00	-7,233.46	100.5%*
51601057 593002	TRANS TO CAPITA	250,000	475,000	475,000.00	.00	.00	100.0%
51601057 593008	TRANSFER TO GEN	25,000	25,000	25,000.00	.00	.00	100.0%
TOTAL WATER WORKS EXPENSE		5,353,392	5,578,392	3,880,068.25	.00	1,698,323.75	69.6%
<b>51601073 WATER TREATMENT PLANT</b>							
51601073 511001	SALARIES - FULL	301,457	301,457	293,222.29	.00	8,234.71	97.3%
51601073 513001	OVERTIME - REGU	20,000	20,000	23,835.51	.00	-3,835.51	119.2%*
51601073 515001	ON CALL	17,914	17,914	17,871.12	.00	42.88	99.8%
51601073 516000	LONGEVITY	1,525	1,525	1,125.00	.00	400.00	73.8%



# CITY OF ROCHESTER



## YEAR-TO-DATE BUDGET REPORT

FOR 2021\_13

ACCOUNTS FOR:	ORIGINAL APPROP	TRANSFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
5001 WATER ENTERPRISE FUND							
51601073 521100 HEALTH INSURANC	74,995	0	74,995	53,270.16	.00	21,724.84	71.0%
51601073 521200 DENTAL INSURANC	1,550	0	1,550	1,291.52	.00	258.48	83.3%
51601073 521300 LIFE INSURANCE	638	0	638	624.60	.00	13.40	97.9%
51601073 522000 SOCIAL SECURITY	24,108	0	24,108	24,260.47	.00	-152.47	100.6%*
51601073 523000 RETIREMENT CONT	35,990	0	35,990	35,291.07	.00	699.00	98.1%
51601073 526000 WORKERS' COMPEN	5,896	0	5,896	5,045.58	.00	850.42	85.6%
51601073 528001 DISABILITY INSU	3,109	0	3,109	3,096.02	.00	12.98	99.6%
51601073 532001 STAFF DEVELOPME	2,000	0	2,000	1,567.73	.00	432.27	78.4%
51601073 533000 OTHER PROF SERV	11,500	0	11,500	10,402.99	.00	1,097.01	90.5%
51601073 533002 ENGINEERING SER	16,500	0	16,500	16,486.60	.00	13.40	99.9%
51601073 533006 LABORATORY SERV	29,310	0	29,310	17,791.24	.00	11,518.76	60.7%
51601073 541901 HVAC SERVICE CO	6,243	0	6,243	6,243.00	.00	.00	100.0%
51601073 543000 REPAIR AND MAINT	81,164	0	81,164	28,145.99	.00	53,018.01	34.7%
51601073 545002 EQUIPMENT MAINT	84,576	0	84,576	61,122.81	.00	23,453.19	72.3%
51601073 545002 LEASE COPIER//PR	718	0	718	1,261.39	.00	-543.39	175.7%*
51601073 552002 PROPERTY INSURA	7,256	0	7,256	8,093.81	.00	-837.81	111.5%*
51601073 553000 COMMUNICATIONS	14,821	0	14,821	13,921.72	.00	899.28	93.9%
51601073 561001 JANITORIAL SUPP	1,200	0	1,200	657.48	.00	542.52	54.8%
51601073 561002 BLDG MAINT SUPP	1,600	0	1,600	1,600.00	.00	.00	100.0%
51601073 561009 TRAINING WATERI	1,000	0	1,000	210.98	.00	789.02	21.1%
51601073 561010 CLOTHING	6,070	0	6,070	5,173.41	.00	896.59	85.2%
51601073 561015 SAFETY EQUIPMEN	16,000	0	16,000	8,883.51	.00	7,116.49	55.5%
51601073 561031 CHEMICALS	195,161	0	195,161	183,357.70	.00	11,803.30	94.0%
51601073 561037 LABORATORY SUPP	9,634	0	9,634	32,257.19	.00	-22,623.19	332.9%*
51601073 561040 EQUIPMENT REPAIR	34,000	0	34,000	9,634.00	.00	24,366.00	28.0%
51601073 562200 ELECTRICITY	180,000	0	180,000	212,164.72	.00	-32,164.72	117.9%*
51601073 562400 HEATING FUEL	28,000	0	28,000	25,179.87	.00	2,820.13	89.9%
51601073 573900 OTHER EQUIPMENT	31,624	0	31,624	26,484.96	.00	5,139.04	83.7%
51601073 589030 PROP TAX TO OTH	42,000	0	42,000	42,036.00	.00	-36.00	100.1%*
TOTAL WATER TREATMENT PLANT	1,287,559	0	1,287,559	1,171,610.37	.00	115,948.63	91.0%

### 51601570 WATER REVENUE OFFICE

51601570 511001 SALARIES - FULL	34,580	0	34,580	37,629.87	.00	-3,049.87	108.8%*
51601570 513001 OVERTIME - REGU	0	0	0	138.27	.00	-138.27	100.0%*
51601570 521100 HEALTH INSURANC	13,483	0	13,483	12,615.86	.00	867.14	93.6%
51601570 521200 DENTAL INSURANC	126	0	126	129.55	.00	-3.55	102.8%*
51601570 521300 LIFE INSURANCE	76	0	76	76.84	.00	-.84	101.1%*
51601570 522000 SOCIAL SECURITY	2,399	0	2,399	2,704.28	.00	-305.28	112.7%*
51601570 523000 RETIREMENT CONT	3,862	0	3,862	4,162.81	.00	-300.81	107.8%*
51601570 526000 WORKERS' COMPEN	61	0	61	52.03	.00	8.97	85.3%

# CITY OF ROCHESTER



## YEAR-TO-DATE BUDGET REPORT

FOR 2021\_13

ACCOUNTS FOR:	ORIGINAL APPROP	TRANSFRS/ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
5001 WATER ENTERPRISE FUND							
51601570 528001 DISABILITY INSU	374	0	374	381.13	.00	-7.13	101.9%*
51601570 543000 REPAIR AND MAIN	1,250	0	1,250	1,250.00	.00	.00	100.0%
51601570 544500 LEASE COPIER//PR	1,080	0	1,080	831.70	.00	248.30	77.0%
51601570 553400 POSTAGE FEES	11,100	0	11,100	8,745.51	.00	2,354.49	78.8%
51601570 555000 PRINTING AND BI	410	0	410	.00	.00	410.00	.0%
51601570 561003 OFFICE SUPPLIES	300	0	300	300.00	.00	.00	100.0%
TOTAL WATER REVENUE OFFICE	69,101	0	69,101	69,017.85	.00	83.15	99.9%
TOTAL WATER ENTERPRISE FUND	0	0	0	271,482.23	.00	-271,482.23	100.0%
TOTAL REVENUES	-6,710,052	-225,000	-6,935,052	-4,849,214.24	.00	-2,085,837.76	
TOTAL EXPENSES	6,710,052	225,000	6,935,052	5,120,696.47	.00	1,814,355.53	

# CITY OF ROCHESTER



## YEAR-TO-DATE BUDGET REPORT

FOR 2021\_13

	ORIGINAL APPROP	TRANSFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
GRAND TOTAL	0	0	0	271,482.23	.00	-271,482.23	100.0%
** END OF REPORT - Generated by Kimberly Nickerson **							

# CITY OF ROCHESTER



## YEAR-TO-DATE BUDGET REPORT

FOR 2021\_13

ACCOUNTS FOR:	ORIGINAL APPROP	TRANSFRS/ADJSTMNTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
<b>520001 SEWER WORKS REVENUE</b>							
520001 400302	INTEREST INCOME	0	-5,000	-5,000.00	.00	131,547.18	100.0%
520001 406102	TRANSFER FROM CIP	0	0	-131,547.18	.00	131,547.18	100.0%
520001 406105	XFER FROM RET EAR	-125,000	0	-253,526.17	.00	249,526.17	6338.2%
520001 406201	MISCELLANEOUS REV	0	-4,000	-16,407.85	.00	358.85	102.2%
520001 406211	EASTERSEAL SRF LO	0	-16,049	-11,850.00	.00	1,850.00	118.5%
520001 406600	CONSTRUCTION REVE	0	-10,000	-5,039,128.30	.00	339,128.30	107.2%
520001 406601	USER FEES	0	-4,700,000	-6,014.88	.00	1,014.88	120.3%
520001 406602	INTEREST ON DEL A	0	-5,000	-30,100.00	.00	10,100.00	150.5%
520001 406607	IMPACT FEES	0	-20,000	-147,066.00	.00	22,066.00	117.7%
520001 406701	SEPTIC DISPOSAL P	0	-125,000	-15,131.96	.00	5,131.96	151.3%
520001 406703	INDUSTRIAL PRE-TR	0	-10,000	-116,575.01	.00	92,575.01	485.7%
520001 406826	HOMEOWNER FINANCE	0	-24,000		.00		
TOTAL SEWER WORKS REVENUE		-125,000	-8,070,222	-5,772,347.35	.00	-2,297,874.65	71.5%
<b>520002 SEWER WORKS REVENUE</b>							
520002 406306	STATE AID GRANT C	0	-263,590	-7,290.00	.00	-263,590.00	.0%*
520002 406307	STATE AID GRANT C	0	-7,291	-1,000.00	.00	-1,000.00	100.0%*
520002 406308	STATE AID GRANT C	0	-10,472	.00	.00	-10,472.00	.0%*
520002 406309	STATE AID GRANT C	0	-41,108	-41,108.00	.00	13,607.00	100.0%
520002 406310	STATE AID GRANT C	0	-13,607	.00	.00	-13,607.00	.0%*
520002 406311	STATE AID GRANT C	0	-29,108	.00	.00	-29,108.00	.0%*
520002 406312	STATE AID GRANT C	0	-30,905	-30,905.00	.00	5,053.00	.0%*
520002 406314	STATE AID GRANT C	0	0	-5,053.00	.00	5,053.00	100.0%
TOTAL SEWER WORKS REVENUE		0	-396,081	-53,451.00	.00	-342,630.00	13.5%
<b>52602057 SEWER WORKS EXPENSE</b>							
52602057 511001	SALARIES - FULL	0	473,270	490,970.26	.00	-17,700.26	103.7%*
52602057 511002	SALARIES - PART	0	3,890	1,834.22	.00	2,055.78	47.2%
52602057 511099	SALARIES - ADJU	0	6,735	.00	.00	6,735.00	.0%
52602057 513001	OVERTIME - REGU	0	8,100	5,975.44	.00	2,124.56	73.8%
52602057 515001	ON CALL	0	5,058	3,005.25	.00	2,052.75	59.4%
52602057 516000	LONGEVITY	0	2,077	1,810.85	.00	266.15	87.2%

# CITY OF ROCHESTER



## YEAR-TO-DATE BUDGET REPORT

FOR 2021\_13

ACCOUNTS FOR: SEWER ENTERPRISE FUND 5002	ORIGINAL APPROP	TRANSFRS/ ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
52602057 519000	TRAVEL ALLOWANC	500	0	500	0	-63.04	112.6%*
52602057 521100	HEALTH INSURANC	101,380	0	101,380	0	1,085.35	98.9%
52602057 521200	DENTAL INSURANC	1,714	0	1,714	0	28.25	98.4%
52602057 521300	LIFE INSURANCE	1,105	0	1,105	0	4.84	99.6%
52602057 522000	SOCIAL SECURITY	35,297	0	35,297	0	-250.91	100.7%*
52602057 523000	RETIRE CONTRIBU	54,986	0	54,986	0	-238.76	100.4%*
52602057 526000	WORKERS' COMPEN	10,833	0	10,833	0	1,561.97	85.6%
52602057 528001	DISABILITY INSU	4,434	0	4,434	0	-286.16	106.5%*
52602057 532001	STAFF DEVELOPME	3,100	0	3,100	0	1,387.78	55.2%
52602057 533000	OTHER PROF SERV	7,504	0	7,504	0	3,477.80	95.4%
52602057 533001	AUDIT	4,140	0	4,140	0	-543.38	113.1%*
52602057 533002	ENGINEERING SER	1,000	0	1,000	0	39.16	92.2%
52602057 533004	MEDICAL SERVICE	500	0	500	0	-61,255.00	100.0%*
52602057 533009	21540 BIOSOLIDS	0	0	61,255.00	0	14,323.51	77.2%
52602057 534003	SOFTWARE MAINT	62,877	0	48,553.49	0	22.00	99.0%
52602057 542300	CUSTODIAL SERVI	2,200	0	2,200	0	2,360.00	27.6%
52602057 543000	REPAIR AND MAIN	2,360	0	2,500	0	1,809.23	60.1%
52602057 543001	VEHICLE MAINT &	2,500	0	2,500	0	1,472.71	91.1%
52602057 543002	EQUIPMENT MAINT	3,690	0	3,690	0	915.67	91.1%
52602057 543500	SWIRL INSURANCE	0	10,250	10,250	0	279.00	90.4%
52602057 544200	RENTAL OF EQUIP	2,900	0	2,900	0	-5.08	100.2%*
52602057 544500	LEASE COPIER/PR	2,150	0	2,150	0	-1,038.00	111.5%*
52602057 552001	FLEET INSURANCE	9,016	0	9,016	0	-653.38	111.5%*
52602057 552002	PROPERTY INSURA	5,671	0	5,671	0	-592.85	111.4%*
52602057 552003	GENERAL LIABLI	5,198	0	5,198	0	25.19	95.0%
52602057 553400	POSTAGE FEES	500	0	500	0	100.00	100.0%
52602057 555000	ADVERTISING	800	0	800	0	1,263.11	22.9%
52602057 556000	PRINTING AND BI	1,639	0	1,639	0	3,150.00	0.0%
52602057 558000	TUITION	3,150	0	3,150	0	875.00	0.0%
52602057 561000	TRAVEL	875	0	875	0	39.81	98.8%
52602057 561003	OFFICE SUPPLIES	3,456	0	3,456	0	60.00	99.1%
52602057 561005	PUBLICATIONS	60	0	60	0	39.03	84.4%
52602057 561008	VEHICLE SUPPLIE	15,000	0	14,869.93	0	250.89	95.7%
52602057 561009	TRAINING MATERI	15,000	0	14,869.93	0	30.19	100.0%
52602057 561010	CLOTHING	6,150	0	6,150	0	2,140.47	65.2%
52602057 561012	SAFETY EQUIPMEN	5,900	0	5,900	0	250.89	100.0%
52602057 561022	HOT TOP COLD PA	5,500	0	5,500	0	0.00	100.0%
52602057 561023	SAND AND GRAVEL	1,650	0	1,650	0	30.19	97.0%
52602057 561032	OTHER OPERATION	1,000	0	969.81	0	30.19	100.0%
52602057 561040	EQUIPMENT REPAI	6,000	0	6,000	0	15,889.72	61.2%
52602057 562600	VEHICLE FUEL	41,000	0	25,110.28	0	1.00	99.9%
52602057 573401	ADMIN EQUIPMENT	1,818	0	1,817.00	0	0.00	100.0%
52602057 573900	OTHER EQUIPMENT	8,000	0	8,000.00	0	-910.67	100.0%*
52602057 573900	SWIRL OTHER EQUI	0	0	910.67	0	0.00	100.0%*

# CITY OF ROCHESTER



## YEAR-TO-DATE BUDGET REPORT

FOR 2021\_13

ACCOUNTS FOR: SEWER ENTERPRISE FUND 5002	ORIGINAL APPROP	TRANSFRS/ ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
52602057 575100	INVENTORY PURCH	12,500	0	12,500	13,947.68	-1,447.68	111.6%*
52602057 581000	DUES AND FEES	1,290	0	1,290	143.34	1,146.66	11.1%
52602057 583000	INTEREST EXPENS	542,998	0	542,998	790,423.80	-247,425.80	145.6%*
52602057 584000	CONTINGENCY	15,000	0	15,000	0.00	15,000.00	0.0%
52602057 589001	STATE PERMITS &	5,150	0	5,150	4,905.38	244.62	95.3%
52602057 589034	ABATEMENTS/OVER	0	0	0	148.50	-148.50	100.0%*
52602057 591000	REDEMPTION OF P	2,392,777	0	2,392,777	400,000.00	2,392,777.00	100.0%
52602057 593002	TRANS TO CAPITA	185,000	215,000	400,000	25,000.00	.00	100.0%
52602057 593008	TRANSFER TO GEN	25,000	0	25,000	25,000.00	.00	100.0%
TOTAL SEWER WORKS EXPENSE		4,106,648	225,250	4,331,898	2,191,523.20	2,140,374.80	50.6%
<b>52602074 SEWER TREATMENT PLANT</b>							
52602074 511001	SALARIES - FULL	480,216	0	480,216	486,488.09	-6,272.09	101.3%*
52602074 513001	OVERTIME - REGU	32,500	0	32,500	36,956.16	-4,456.16	113.7%*
52602074 515001	ON CALL	33,088	0	33,088	32,650.93	437.07	98.7%
52602074 516000	LONGEVITY	1,700	0	1,700	2,658.34	-958.34	156.4%*
52602074 521100	HEALTH INSURANC	113,862	0	113,862	96,973.82	16,888.18	85.2%
52602074 521300	DENTAL INSURANC	2,603	0	2,603	2,374.94	228.06	91.2%
52602074 522000	LIFE INSURANCE	921	0	921	1,022.58	-101.58	111.0%*
52602074 523000	SOCIAL SECURITY	39,199	0	39,199	40,722.65	-1,523.65	103.9%*
52602074 526000	RETIREMENT CONT	56,463	0	56,463	58,119.90	-1,656.90	102.9%*
52602074 528001	WORKERS' COMPEN	8,760	0	8,760	7,496.55	1,263.45	85.6%
52602074 532001	DISABILITY INSU	3,528	0	3,528	4,128.87	-600.87	117.0%*
52602074 533000	STAFF DEVELOPME	3,150	0	3,150	2,878.73	271.27	91.4%
52602074 533006	OTHER PROF SERV	131,650	0	131,650	49,874.84	81,775.16	37.9%
52602074 533006	LABORATORY SERV	109,258	0	109,258	38,330.65	70,927.35	35.1%
52602074 534009	INDUSTRIAL PRET	40,239	0	40,239	10,193.66	30,045.34	25.3%
52602074 541901	HVAC SERVICE CO	19,389	0	19,389	19,389.00	.00	100.0%
52602074 543000	REPAIR AND MAINT	96,350	0	96,350	25,890.26	70,459.74	26.9%
52602074 543002	EQUIPMENT MAINT	209,158	0	209,158	152,159.80	56,998.80	72.7%
52602074 544500	LEASE COPIER/PR	2,956	0	2,956	798.84	2,157.16	27.0%
52602074 552000	PROPERTY INSURA	5,306	0	5,306	5,915.60	-609.60	111.5%*
52602074 553000	COMMUNICATTION	12,945	0	12,945	12,259.42	685.58	94.7%
52602074 559000	MISC PURCHASED	8,000	0	8,000	7,850.00	150.00	98.1%
52602074 561001	JANITORIAL SUPP	1,600	0	1,600	1,147.65	452.35	71.7%
52602074 561002	BUILDING MAINT	5,300	0	5,300	4,542.00	757.91	85.7%
52602074 561003	OFFICE SUPPLIES	0	0	0	7,739.69	-739.69	100.0%*
52602074 561010	CLOTHING	9,100	0	9,100	7,613.74	1,486.26	83.7%
52602074 561015	SAFETY EQUIPMEN	6,200	0	6,200	3,944.97	2,255.03	63.6%
52602074 561031	CHEMICAL	345,616	0	345,616	75,479.48	270,136.52	21.8%

# CITY OF ROCHESTER



## YEAR-TO-DATE BUDGET REPORT

FOR 2021\_13

ACCOUNTS FOR:	ORIGINAL APPROP	TRANSFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
<b>5002 SEWER ENTERPRISE FUND</b>							
52602074 561037	LABORATORY SUPP	30,423	0	30,423	26,467.46	3,955.54	87.0%
52602074 561040	EQUIPMENT REPAIR	102,465	0	102,465	50,975.88	51,489.12	49.7%
52602074 562200	ELECTRICITY	425,000	0	425,000	401,458.66	23,541.34	94.5%
52602074 562400	HEATING FUEL	49,450	0	49,450	22,998.62	26,451.38	46.5%
52602074 573900	OTHER EQUIPMENT	21,500	0	21,500	6,095.61	15,404.39	28.4%
52602074 592001	DEPRECIATION	1,759,157	0	1,759,157	1,926,735.23	-167,578.23	109.5%*
TOTAL SEWER TREATMENT PLANT		4,167,052	0	4,167,052	3,623,332.11	543,719.89	87.0%
<b>52602470 SEWER REVENUE OFFICE</b>							
52602470 511001	SALARIES - FULL	34,580	0	34,580	37,630.85	-3,050.85	108.8%*
52602470 513001	OVERTIME - REGU	0	0	0	138.27	-138.27	100.0%*
52602470 521100	HEALTH INSURANC	13,485	0	13,485	12,616.29	868.71	93.6%
52602470 521200	DENTAL INSURANC	127	0	127	129.76	-2.76	102.2%*
52602470 522000	LIFE INSURANCE	76	0	76	77.26	-1.26	101.7%*
52602470 523000	SOCIAL SECURITY	2,402	0	2,402	2,704.73	-302.73	112.6%*
52602470 526000	RETIREMENT CONT	3,864	0	3,864	4,163.03	-299.03	107.7%*
52602470 528001	WORKERS' COMPEN	61	0	61	52.03	8.97	85.3%
52602470 543000	DISABILITY INSU	376	0	376	381.77	-5.77	101.5%*
52602470 544500	REPAIR AND MAIN	1,250	0	1,250	1,250.00	.00	100.0%
52602470 553400	LEASE COPIER/PR	544	0	544	533.13	10.87	98.0%
52602470 555000	POSTAGE FEES	10,188	0	10,188	9,986.60	201.40	98.0%
52602470 561003	PRINTING AND BI	350	0	350	.00	350.00	0.0%
52602470 561003	OFFICE SUPPLIES	300	0	300	223.65	76.35	74.6%
TOTAL SEWER REVENUE OFFICE		67,603	0	67,603	69,887.37	-2,284.37	103.4%
TOTAL SEWER ENTERPRISE FUND		0	100,250	100,250	58,944.33	41,305.67	58.8%
TOTAL REVENUES		-8,341,303	-125,000	-8,466,303	-5,825,798.35	-2,640,504.65	
TOTAL EXPENSES		8,341,303	225,250	8,566,553	5,884,742.68	2,681,810.32	

# CITY OF ROCHESTER



## YEAR-TO-DATE BUDGET REPORT

FOR 2021\_13

	ORIGINAL APPROP	TRANSFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
GRAND TOTAL	0	100,250	100,250	58,944.33	.00	41,305.67	58.8%
** END OF REPORT - Generated by Kimberly Nickerson **							