



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110

DATE: June 13, 2022
TO: Utility Advisory Board
FROM: Lisa J. Clark, Utility Billing Office Supervisor

RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday June 13, 2022 at 5:30 PM at New DPW Building, 209 Chestnut Hill Rd., Rochester.**

AGENDA

1. Call to order
2. Acceptance of May 9, 2022 Minutes
3. New Appeals
 - 3.1 Merritt Weeks Jr. (Pages 5-12)
517 Salmon Falls Road
Rochester, NH 03868
Re: Account #104900
 - 3.2 Eugene Healey (Pages 13-19)
20 Murray Drive
Rochester, NH 03867
Re: Account # 300810
 - 3.3 Holly Rene (Pages 20-27)
11 Rockledge Road
Rochester, NH 03867
Re: Account #220528

4. Financials-Water & Sewer Revenue and Expense Reports

5. Adjournment

**Utility Advisory Board
May 9, 2022 5:30pm
DPW Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman
Joe Boudreau (via Zoom)
Ralph Sanders
Brett Johnson
Eli Barnes

OTHERS PRESENT

Lisa Clark, DPW & Utility Billing Administrative Supervisor
Michele Grant, Utility Billing Administrator

MINUTES

1. Call to order:

Mr. Libby called the meeting to order at 5:30pm.

2. Approval of April 11, 2022 Minutes

Mr. Libby requested a motion or comments on the minutes for the April 11, 2022 meeting. *Mr. Johnson made a motion to accept the April 11, 2022 meeting minutes as presented. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

3. Appeals

3.1 34 Chestnut St. – 34 Chestnut St. Realty Trust

The appellant was not present for the meeting. The appellant requested a sewer credit for pipes were broken.

Mr. Barnes made a motion to abate 504 units of sewer at \$7.43 per units for a total of \$3,744.72 plus any accrued interest. The motion was seconded by Mr. Johnson. The motion passed unanimously.

3.2 15 Watson Drive – Lydia Toland

The appellant was present for the meeting. The appeal request is for a water and sewer credit for a toilet running.

Mr. Libby made a motion to deny this appeal for the water was used and did enter the sewer system. Mr. Johnson seconded the motion, the motion passed unanimously.

3.3 369 Portland St. – Sharon Holt

The appellant was not present for the meeting. The appeal request is for sewer only, the owner had a water pipe that froze and broke.

Mr. Barnes made a motion to abate 5 units of sewer at \$7.43 per unit for a total of \$37.15 plus accrued interest. Mr. Libby seconded the motion, the motion passed unanimously.

4. Rate Discussion

The board will present their rate recommendations to the finance committee at the June 14th meeting.

5. Financials

The board reviewed and discussed financial reports.

6. Adjournment:

Mr. Libby made a motion to adjourn at 6:12 pm. The motion was seconded by Mr. Libby. The motion passed unanimously.

Minutes respectfully submitted by Michele Grant Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 2, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 05/24/2022

Customer Name: Merritt Weeks Jr

Account #104900

Service Address: 517 Salmon Falls Road

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

Recommendations

I recommend a sewer abatement on March 2022 invoice as the usage did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system

A. Total usage on March disputed invoice	61
B. Average usage is	<u>4</u>
C. Estimated use over average for sewer	57

Value of 57 units of sewer at the current rate of \$7.43=\$423.51 plus accrued interest

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

6/3/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Kimberly Nickerson
DATE: May 25, 2022
SUBJECT: City of Rochester
PROPERTY: 517 Salmon Falls Road

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, owner states they had a frozen pipe that burst.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 5/24/22

1. Date of Appeal: _____
2. Property Owner's Name: Merritt Weeks Account #: 10790
3. Billing Address: 517 Salmon Falls Road
Rochester, NH 03868
4. Service Location: _____ Zip Code _____
5. Owners Representative: James Weeks (son)
6. Owners Representative's Signature: James B Weeks
7. Phone #: _____ Cell: 603-781-8886
8. Email Address: ginayweeks2@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 12/17/21 to 3/9/22
10. Abatement is being requested for:

a. How many units of water _____ x 5.83= \$ _____
b. How many units of sewer _____ x 7.43= \$ 453.23
c. Water & Sewer Department Fees of: \$ _____
Total \$ _____

11. Explanation of Appeal Request:

Pipe burst due to cold temperatures,
the water was noticed March 4th
when we entered the house. Plumbers
+ Service-Pro was called to work on
this issue.

As you can see the amount
on all previous billings is significantly
less than the 2021.86 on this statement.

The owner of this property
had passed in Nov prior to this
statement. Copy of Death Certificate is
available if needed.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? Yes

Who made the repair? A+D Archaubault Plumbing + Heating, Inc

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Please note:

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
3. **Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 104900

[2015-03-10 09:09:56 sjuneau]: MARCH BILL ESTIMATED DUE TO SNOW.

[2022-04-06 09:01:26 michele.grant]: EMAILED APPEAL PAPERWORK TO THEM, THEY HAD A PIPE BURST.

[2022-05-23 11:17:57 michele.grant]: OWNER SAID SHE SENT COMPLETED APPEAL BACK TO US VIA EMAIL BUT I DON'T HAVE IT. SHE WILL SEND OVER TO MY EMAIL.



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

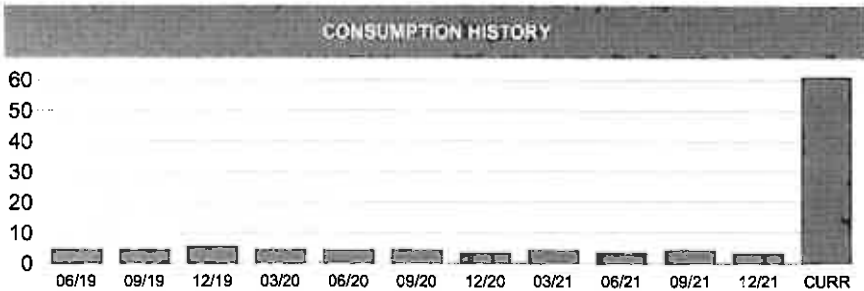
WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME		SERVICE LOCATION					
WEEKS MERRITT JR		517 SALMON FALLS					
BILL NUMBER	BILL DATE	ACCOUNT #			DUE DATE		
14119957	03/28/2022	104900			04/29/2022		
CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	12/17/2021	03/09/2022	291	352	61	\$355.63
RES SEWER		12/17/2021	03/09/2022				\$453.23

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	
A = Actual	Previous Balance	\$60.70
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$409.70
Total Amount Due		\$808.86

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.83 PER UNIT, MIN \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31
MASTERCARD, DISCOVER, AMX PAYMENTS AT TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	104900
Bill Number:	14119957
Pay By:	04/29/2022
Total Due:	455.81

Service Location
517 SALMON FALLS

WEEKS MERRITT JR
517 SALMON FALLS RD
ROCHESTER, NH 03868

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER

UB Consumption History Report



Account Number	Customer # Name	Mfr. Meter Number	Cd. Read Date	Time	Parce	Bill #	Curr. Read	Usage	Repl	Location	Usage	Charge	Amt	Bill	Status
104900	13749	WECKS MERRITT JR			010901510000			517		SALMON FALLS					Active
100	SENS6992865		A 03/09/2022		14119957	352		61				355.63	808.86		
100	SENS6992865		A 12/17/2021		14119933	291		3				22.14	56.45		
100	SENS6992865		A 09/21/2021		14106769	288		4				23.32	57.63		
100	SENS6992865		A 06/10/2021		14098688	284		3				22.14	56.45		
100	SENS6992865		A 03/11/2021		14090665	281		4				23.00	55.28		
100	SENS6992865		A 12/03/2020		14082780	277		3				21.09	53.37		
100	SENS6992865		A 09/16/2020		14072164	274		4				22.20	54.48		
100	SENS6992865		A 06/03/2020		14064268	270		4				22.20	54.48		
100	SENS6992865		A 03/10/2020		14056367	266		4				22.20	54.48		
100	SENS6992865		A 12/10/2019		14048580	262		5				27.75	61.50		
100	SENS6992865		A 09/11/2019		14040726	257		4				22.20	54.48		
100	SENS6992865		A 06/06/2019		14032881	253		4				22.20	54.48		
100	SENS6992865		A 03/14/2019		14025085	249		4				22.20	54.48		
100	SENS6992865		A 12/04/2018		14017339	245		4				22.20	54.48		
100	SENS6992865		A 09/10/2018		14009553	241		6				33.30	73.80		
100	SENS6992865		A 06/12/2018		14001747	235		5				27.75	61.50		
100	SENS6992865		A 03/05/2018		13993949	230		6				32.33	71.97		
100	SENS6992865		A 12/08/2017		13986325	224		4				21.16	52.35		
100	SENS6992865		A 09/20/2017		13978660	220		6				31.74	70.86		
100	SENS6992865		A 06/08/2017		13970990	214		5				26.45	59.05		
100	SENS6992865		A 03/13/2017		13963349	209		4				21.16	52.35		
100	SENS6992865		A 12/07/2016		13955865	205		5				24.23	55.54		
100	SENS6992865		A 09/07/2016		13948318	200		8				38.48	88.40		
100	SENS6992865		A 06/06/2016		13940806	192		8				38.48	88.40		
100	SENS6992865		A 03/02/2016		13933262	184		4				19.24	49.09		
100	SENS6992865		A 12/04/2015		13925894	180		6				28.61	66.05		
100	SENS6992865		A 09/04/2015		13918450	174		5				23.35	54.55		
100	SENS6992865		A 06/02/2015		13911011	169		4				18.68	48.53		
100	SENS6992865		A 03/18/2015		13903539	165		4				18.68	48.53		
100	SENS6992865		A 12/11/2014		13896184	161		6				28.02	65.46		
100	SENS6992865		A 09/05/2014		13888782	155		6				28.02	65.46		
100	SENS6992865		A 06/04/2014		13881362	149		5				23.35	54.55		
100	SENS6992865		A 03/06/2014		13873950	144		5				23.02	54.22		
100	SENS6992865		A 12/05/2013		13866665	139		6				36.80	86.72		
100	SENS6992865		A 09/05/2013		13859270	133		8				27.60	65.04		
100	SENS6992865		A 06/03/2013		13851887	125		6				27.60	65.04		
100	SENS6992865		A 03/01/2013		13844513	119		4				18.40	48.25		
100	SENS6992865		A 12/13/2012		13837225	115		7				31.52	74.41		
100	SENS6992865		A 09/04/2012		13829928	108		10				44.90	106.00		
100	SENS6992865		A 06/01/2012		13822563	98		5				22.45	53.00		
100	SENS6992865		A 03/06/2012		13815196	93		6				26.94	63.60		
100	SENS6992865		A 12/06/2011		13807968	87		5				22.45	53.00		
100	SENS6992865		A 09/12/2011		13800652	82		9				39.42	93.61		
100	SENS6992865		A 06/09/2011		13793361	73		6				25.74	61.44		
100	SENS6992865		A 03/08/2011		13786046	67		6				30.03	71.68		
100	SENS6992865		A 12/09/2010		13778872	61		7				51.11	122.51		
100	SENS6992865		A 09/03/2010		13771611	54		12				25.14	60.84		
100	SENS6992865		A 06/02/2010		13764290	42		6				29.33	70.98		
100	SENS6992865		A 03/09/2010		13757135	36		7				25.14	60.84		
100	SENS6992865		A 12/04/2009		13749966	29		6				25.14	60.84		
100	SENS6992865		A 09/15/2009		13742685	23		9				37.37	89.92		

ANS

61-4 = 57
57 x 7.43 = 423.51



License # MBE0002884
 61 Allen Street, Rochester, NH, 03867-1403
 603-335-1800
 www.adplumbing.com
 info@adplumbing.net

Invoice 3846

INVOICED

517 Salmon Falls Road

Service Address:

517 Salmon Falls Road

517 Salmon Falls Road, Rochester, New Hampshire, 03868

Billing address:

Judith Chipman

38 Prospect Street, Rochester, New Hampshire, 03867

Work order title: Frozen/Surst Piping
 - Ran Out of Oil

Work order location: 517 Salmon Falls Road, Rochester, New Hampshire 03868

Work order Members: Zach P, Kevin K, Justin K, Nick A

Invoiced Date: Mar 8, 2022

Due Date: Mar 15, 2022

Status: Invoiced

Notes:

Reason for Service Call of 4 March 2022:
 Ran out of oil. Frozen split pipes. Cannot find shutoffs.

Item	Unit Price	Quantity	Amount
PP-P0523 - Replace .5" Brass Emergency Water Shutoff Valve - Easy Access	\$348.00	2.00	\$696.00

Installed frozen and split hot and cold 1/2" water lines in first floor closet serving second floor 1/2 baths. Worked required to the remainder of home.
 PLEASE NOTE: Although the piping is currently isolated, no repairs have been made. A proposal for repairs to follow under separate cover.

GH05 - Heating Diagnostic - Minor	\$0.00	1.00	\$0.00
-----------------------------------	--------	------	--------

Oil company delivered oil and restarted burner. We monitored the heating system and checked for leaks. No split pipes returned hot.

Thank you for your business!

Remit payments to: A-D Archambault Plumbing & Heating, Inc., 61 Allen Street, Rochester, NH 03867-1403. Please note your invoice number on your remittance. Or pay online through the link on the Contact Us page of our website: www.adplumbing.com. We accept American Express, Discover, MasterCard and Visa.

Subtotal	\$696.00
Total	\$696.00
Amount Paid	\$0.00
Amount Due	\$696.00



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 3, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 05/02/2022

Customer Name: Eugene & Erina Healey

Account #300810

Service Address: 20 Murray Drive

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the March 2022 invoice as the water was used, it did enter the sewer system and does not qualify for an abatement.

The above recommendation is based upon the following findings:

1. Owner states yes she disputed the meter reading as she believed the meter might be old. However, when discussed with the owner, she does not dispute the water was used, and decided testing the meter would not be helpful. reading
2. The water was used
3. The water **did** enter the sewer system
 - A. Total usage on February disputed invoice 60
 - B. Average usage is 24
 - C. **Estimated use over average for water 36**

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

6/3/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Kimberly Nickerson
DATE: May 25, 2022
SUBJECT: City of Rochester
PROPERTY: **20 Murray Drive**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, owner states they found a problem with a toilet that was causing it to run.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 5/2/22

1. Date of Appeal: May 2, 2022
2. Property Owner's Name: Eugene, Erina Account #: Healey 300810
3. Billing Address: Erina Eugene Healey
20 Murrady Dr
Rochester NH 03868
4. Service Location: above Zip Code _____
5. Owners Representative: Dina Healey
6. Owners Representative's Signature: Eugene Erina Healey
7. Phone #: 603/978-2689 Cell: _____
8. Email Address: NA

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 11/22/21 to 3/1/22
10. Abatement is being requested for:

- a. How many units of water _____ x 5.83 = \$ _____
- b. How many units of sewer 36 x 7.43 = \$ 267.48
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ 267.48

11. Explanation of Appeal Request:

Made a full inspection of our home / areas of water visually no leaks - out doors - in doors. One toilet had a flux pulse ~~at~~ around the bowl, it has now been repaired there was no noise to bring it to our attention. This bill is huge and has come at a terrible time we are a one income home at this time, due to health issues and ~~many~~ large health care expenses we are unable to take care of the extend dollars I have done every thing possible to having my meter read again by Tara a paying \$410.00 in good faith to keep from shutting a re

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

not sure if it needs to be updated (2008) I was told it maybe old.
occupied home since "1997"

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? repairs where made

Has proof of the repair been attached to this appeal form? _____

not sure
how to answer

*14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

#11 explains hardship Thank You for your time. Please contact us when your processing process comes to a final concults 101

Accounts

Account: 300810

[2010-09-02 16:32:06 kathy]: TURNED OFF/ON FOR NON-PAYMENT

[2012-08-23 10:06:02 ann]: HIGH USAGE ON AUGUST 2012 BILL - PER MARK HE BELIEVES THAT THEY PUT IN LARGE BACK YARD.

[2015-02-26 11:08:56 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW.

[2022-03-28 11:49:38 michele.grant]: OWNER CALLED, VERY HIGH BILL, WILL CHECK TO SEE IF ANY LEAKS ETC.

[2022-04-12 09:34:53 kimberly.nickerson]: TARA DID REREAD USAGE BACK TO NORMAL OWNER DIDN'T THINK SHE HAD LEAK SHE SAID SHE MAY REQUEST TO DO AN APPEAL TOLD HER SHE WOULD NEED TO FIND LEAK FIRST, WILL PAY \$200 TODAY

[2022-05-03 08:27:09 kimberly.nickerson]: APPEAL RECEIVED FOR JUNE, OWNER PAID A PORTION OF THE BILL

[2022-06-02 15:25:36 kimberly.nickerson]: SPOKE WITH OWNER TODAY REGARDING APPEAL PAPERWORK, SHE SAID SHE DOES NOT DISPUTE THE METER READING THEY FOUND A TOILET RUNNING



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

HEALEY EUGENE H

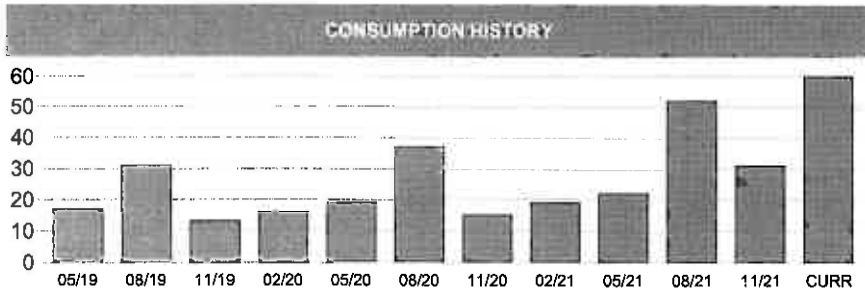
20 MURRAY

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14118566	03/02/2022	300810	04/04/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	11/22/2021	03/01/2022	1392	1452	60	\$349.80
RES SEWER		11/22/2021	03/01/2022				\$445.80

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$795.60
A = Actual	Previous Balance	\$412.29
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$412.28
	Total Amount Due	\$800.65

***PAYMENTS ONLINE WWW.ROCHESTERNH.NET**
WATER PER UNIT \$5.83, MIN \$22.14; SEWER PER UNIT \$7.43, MIN \$34.31
MASTERCARD, VISA, AMX PAYMENTS AT TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	300810
Bill Number:	14118566
Pay By:	04/04/2022
Total Due:	800.65

Service Location
20 MURRAY

HEALEY EUGENE H
20 MURRAY DR
ROCHESTER, NH 03868

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER

UB Consumption History Report



Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Bill	Stat
300810	20135 HEALEY EUGENE H					022403090081				20 MURRAY							Active
100	-	1 RES WATER	A	03/01/2022			14118566		1,452	60	0	0	349.80	795.60			
100	-	1 RES WATER	A	11/22/2021			14110613		1,392	31	0	0	180.73	411.06			
100	-	1 RES WATER	A	08/24/2021			14105341		1,361	52	0	0	303.16	689.52			
100	-	1 RES WATER	A	05/20/2021			14097244		1,309	22	0	0	128.26	291.72			
100	-	1 RES WATER	A	02/23/2021			14089280		1,287	19	0	0	108.47	244.06			
100	-	1 RES WATER	A	11/20/2020			14081384		1,268	15	0	0	83.25	184.50			
100	-	1 RES WATER	A	08/21/2020			14070772		1,253	37	0	0	205.35	455.10			
100	-	1 RES WATER	A	05/20/2020			14062808		1,216	19	0	0	105.45	233.70			
100	-	1 RES WATER	A	11/20/2019			14055029		1,197	16	0	0	88.80	196.80			
100	-	1 RES WATER	A	08/21/2019			14047182		1,181	13	0	0	72.15	159.90			
100	-	1 RES WATER	A	05/23/2019			14039338		1,168	31	0	0	172.05	381.30			
100	-	1 RES WATER	A	02/22/2019			14031463		1,120	17	0	0	94.35	209.10			
100	-	1 RES WATER	A	11/21/2018			14015938		1,104	14	0	0	77.70	172.20			
100	-	1 RES WATER	A	08/22/2018			14008161		1,090	27	0	0	149.85	332.10			
100	-	1 RES WATER	A	05/17/2018			14000273		1,063	11	0	0	61.05	135.30			
100	-	1 RES WATER	A	02/21/2018			13992602		1,052	15	0	0	80.23	178.81			
100	-	1 RES WATER	A	11/21/2017			13984950		1,037	15	0	0	79.35	177.15			
100	-	1 RES WATER	A	05/18/2017			13969541		994	15	0	0	79.35	177.15			
100	-	1 RES WATER	A	02/23/2017			13962008		979	17	0	0	89.07	199.41			
100	-	1 RES WATER	A	11/21/2016			13954501		962	17	0	0	81.77	187.85			
100	-	1 RES WATER	A	08/25/2016			13946977		945	28	0	0	134.68	309.40			
100	-	1 RES WATER	A	05/26/2016			13939387		917	32	0	0	153.92	353.60			
100	-	1 RES WATER	A	02/23/2016			13931952		885	36	0	0	173.16	397.80			
100	-	1 RES WATER	A	11/23/2015			13924557		849	40	0	0	189.96	439.56			
100	-	1 RES WATER	A	08/20/2015			13917106		809	38	0	0	177.46	414.58			
100	-	1 RES WATER	A	05/14/2015			13909584		771	17	0	0	79.39	185.47			
100	-	1 RES WATER	E	02/25/2015			13902235		754	22	0	0	102.74	240.02			
100	-	1 RES WATER	A	11/19/2014			13894856		732	19	0	0	88.73	207.29			
100	-	1 RES WATER	A	08/18/2014			13887453		713	30	0	0	140.10	327.30			
100	-	1 RES WATER	A	05/14/2014			13879953		683	21	0	0	97.98	229.02			
100	-	1 RES WATER	A	02/24/2014			13872663		662	17	0	0	78.20	184.28			
100	-	1 RES WATER	A	11/22/2013			13865330		645	19	0	0	87.40	205.96			
100	-	1 RES WATER	A	08/19/2013			13857952		626	28	0	0	128.80	303.52			
100	-	1 RES WATER	A	05/21/2013			13850532		598	21	0	0	96.60	227.64			
100	-	1 RES WATER	A	08/24/2011			13799364		577	18	0	0	82.55	194.58			
100	-	1 RES WATER	A	05/29/2011			13792004		559	19	0	0	85.31	201.40			
100	-	1 RES WATER	A	02/22/2011			13784808		540	44	0	0	197.56	466.40			
100	-	1 RES WATER	A	11/19/2010			13770333		496	16	0	0	71.84	169.60			
100	-	1 RES WATER	A	08/23/2010			13763025		480	19	0	0	85.31	201.40			
100	-	1 RES WATER	A	05/20/2010			13755896		461	19	0	0	85.31	201.40			
100	-	1 RES WATER	A	11/17/2009			13748679		442	23	0	0	99.80	237.56			
100	-	1 RES WATER	A	08/20/2009			13741392		419	14	0	0	60.06	143.36			
100	-	1 RES WATER	A	02/22/2011			1374808		405	17	0	0	72.93	174.08			
100	-	1 RES WATER	A	11/19/2010			13737594		388	13	0	0	55.77	193.12			
100	-	1 RES WATER	A	08/23/2010			13730333		375	13	0	0	118.90	285.50			
100	-	1 RES WATER	A	05/20/2010			13763025		347	14	0	0	58.66	141.96			
100	-	1 RES WATER	A	02/22/2010			13755896		333	35	0	0	146.65	354.90			
100	-	1 RES WATER	A	11/17/2009			13748679		298	14	0	0	58.66	141.96			
100	-	1 RES WATER	A	08/20/2009			13741392		284	20	0	0	82.46	197.54			

Handwritten notes: "AUG" and "24" with arrows pointing to specific rows in the table.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 05/25/2022

Customer Name: Holly Rene

Account #220528

Service Address: 11 Rockledge Road

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the April 2022 invoice as the water was used, it did enter the sewer system and does not qualify for an abatement.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
 - A. Total usage on February disputed invoice 33
 - B. Average usage is 30
 - C. **Estimated use over average for water 3**

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

6/3/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Kimberly Nickerson
DATE: May 27, 2022
SUBJECT: City of Rochester
PROPERTY: 11 Rockledge Road

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water only, owner states they found a problem with a toilet that was causing it to run.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received 5/25/22

1. Date of Appeal: 5/18/22
2. Property Owner's Name: HOLLY REINE Account #: 220528
3. Billing Address: 11 ROCKLEDGE RD
Rochester NH
4. Service Location: SAME Zip Code 03867
5. Owners Representative: self
6. Owners Representative's Signature: Holly Reine
7. Phone #: _____ Cell: 603-591-6667
8. Email Address: HLR1220@metrocast.net

MAY 25 2022

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 1/22/22 to 4/06/22
10. Abatement is being requested for:

a. How many units of water 33 x 5.83 = \$ 192.39

b. How many units of sewer NA x 7.43 = \$ _____

C. Water & Sewer Department Fees of: \$ _____

Total \$ 192.39

11. Explanation of Appeal Request:

We winter in Florida and were home in Rochester for 8 days in Feb. & 6 days in March. Our son checks on the house, and he never noticed any running toilets. But when I returned in April, I did note one toilet was running.

We have had all of our toilets serviced by Martel Plumbing + Heating as of today 5/17.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? We are on septic

If yes, has the leak been repaired? yes

Who made the repair? Martel Heating + Plumbing

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

NO

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 220528

[2022-04-26 08:37:21 kimberly.nickerson]: SENT APPEAL PAPERWORK, POSSIBLE
RUNNING TOILET

[2022-05-26 11:18:23 kimberly.nickerson]: RECEIVED UAB PAPERWORK 05/25



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

RENE HOLLY L 1996 REVOCABLE

11 ROCKLEDGE

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14123866

04/21/2022

220528

05/25/2022

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

RES WATER

A

01/22/2022

04/06/2022

1144

1177

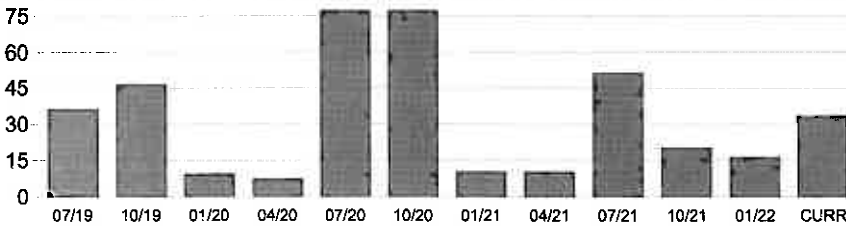
33

\$192.39

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$192.39
A = Actual	Previous Balance	\$93.38
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$285.77
Total Amount Due		\$0.00

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31
MASTERCARD, DISCOVER & AMX PAYMENTS AT TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: **220528**
Bill Number: **14123866**
Pay By: **05/25/2022**
Total Due: 0.00

Service Location
11 ROCKLEDGE

RENE HOLLY L 1996 REVOCABLE
TRUST % HOLLY L RENE TRUSTEE
11 ROCKLEDGE RD
ROCHESTER, NH 03867-4585

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester





UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
220528	30420 RENE HOLLY L 1996 REVOCABLE	013500240000	11 ROCKLEDGE	Active
100	1 RES WATER SENS76166370	14123866	33	192.39
100	1 RES WATER SENS76166370	14115926	16	93.28
100	1 RES WATER SENS76166370	103835	20	116.60
100	1 RES WATER SENS76166370	14102675	51	297.33
100	1 RES WATER SENS76166370	14094592	10	58.30
100	1 RES WATER SENS76166370	14086662	10	56.06
100	1 RES WATER SENS76166370	14078740	77	427.35
100	1 RES WATER SENS76166370	14068148	77	427.35
100	1 RES WATER SENS76166370	14060197	7	38.85
100	1 RES WATER SENS76166370	14052445	9	49.95
100	1 RES WATER SENS76166370	14044548	46	255.30
100	1 RES WATER SENS76166370	14036724	36	199.80
100	1 RES WATER SENS76166370	14028881	3	33.30
100	1 RES WATER SENS76166370	14021143	8	44.40
100	1 RES WATER SENS76166370	14013347	31	172.05
100	1 RES WATER SENS76166370	14005539	83	460.65
100	1 RES WATER SENS76166370	13997705	4	21.95
100	1 RES WATER SENS76166370	13990062	7	37.03
100	1 RES WATER SENS76166370	13982389	62	327.98
100	1 RES WATER SENS76166370	13974740	119	629.51
100	1 RES WATER SENS76166370	13967044	6	31.74
100	1 RES WATER SENS76166370	13959532	11	55.49
100	1 RES WATER SENS76166370	13944457	88	423.28
100	1 RES WATER SENS76166370	13942001	5	245.31
100	1 RES WATER SENS76166370	13936888	5	24.05
100	1 RES WATER SENS76166370	13929482	12	57.72
100	1 RES WATER SENS76166370	13922087	78	364.92
100	1 RES WATER SENS76166370	13914635	70	326.90
100	1 RES WATER SENS76166370	13907133	10	46.70
100	1 RES WATER SENS76166370	13899788	12	56.04
100	1 RES WATER SENS76166370	13892392	65	303.55
100	1 RES WATER SENS76166370	13884965	45	210.15
100	1 RES WATER SENS76166370	13877517	9	41.69
100	1 RES WATER SENS76166370	13870230	3	41.40
100	1 RES WATER SENS76166370	13862883	6	41.00
100	1 RES WATER SENS76166370	13855505	67	308.20
100	1 RES WATER SENS76166370	13848076	39	179.40
100	1 RES WATER SENS76166370	13840815	8	36.80
100	1 RES WATER SENS76166370	13833496	16	72.62
100	1 RES WATER SENS76166370	13826160	0	350.22
100	1 RES WATER SENS76166370	13818775	48	215.52
100	1 RES WATER SENS76166370	13811518	9	40.41
100	1 RES WATER SENS76166370	13804205	11	49.39
100	1 RES WATER SENS76166370	13796909	67	297.45
100	1 RES WATER SENS76166370	13789576	41	175.89
100	1 RES WATER SENS76166370	13782401	13	55.77
100	1 RES WATER SENS76166370	13775148	18	77.22
100	1 RES WATER SENS76166370	13767896	93	398.97
100	1 RES WATER SENS76166370	13760608	75	315.25
100	1 RES WATER SENS76166370	13753473	37	155.03
100	1 RES WATER SENS76166370	13753473	16	67.04

AMG
90



59 Old Rochester Rd.
 P.O. Box 606
 Dover, NH 03821-0606
 603-742-4141

INVOICE

Date 5/18/2022
 Invoice # 62501

Bill To:

Ed Rene
 11 Rockledge Rd.
 Rochester, NH 03867

Terms: NET 30
 Due Date 6/17/2022

Qty	Description	Rate	Amount
	Check/Repair 5 Toilets		
	Materials Include: 4 - Fill Valves, 2 - Kohler Flush Gaskets, 2 - Kohler Flapper w/Float, 1 - Korky Handle, 5 - BC Angle Cartridges, 12" Toilet Supply, 9" Toilet Supply	182.60	182.60
3	Hour Labor	120.00	360.00

Total \$542.60

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

Bill to address:
 Ed Rene
 11 Rockledge Rd.
 Rochester, NH 03867

Please make checks payable to:

Martel, Inc.
 59 Old Rochester Rd.
 P.O. Box 606
 Dover, NH 03821-0606

Please check box if address is incorrect or has changed, and indicate change(s) on back..

CARD #:

EXPIRATION:

CVV CODE:

SIGNATURE

Visa/Master Card
 Discover

3% SERVICE FEE
 WILL BE ADDED IF
 PAYING BY
 CREDIT/DEBIT CARD

REMITTANCE

Date 5/18/2022
 Invoice # 62501
 Payments/Credits \$0.00
 Balance Due \$542.60
 AMT ENCLOSED
 Due Date 6/17/2022

YEAR-TO-DATE BUDGET REPORT

FOR 2021 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5001 WATER ENTERPRISE FUND	APPROP	ADJSTMNTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL

510001 WATER WORKS REVENUE

510001 400302 INTEREST INCOME	-5,000	0	-5,000	-5,000.00	.00	.00	100.0%
510001 403003 CONTRIBUTED CAPIT	0	0	0	-24,494.14	.00	24,494.14	100.0%
510001 406102 TRANSFER FROM CIP	0	0	0	-48,355.37	.00	48,355.37	100.0%
510001 406105 XFER FROM RET EAR	-2,691,052	-225,000	-2,916,052	.00	.00	-2,916,052.00	.0%*
510001 406201 MISCELLANEOUS REV	-25,000	0	-25,000	-87,489.45	.00	62,489.45	350.0%
510001 406600 CONSTRUCTION REVE	-50,000	0	-50,000	-71,067.65	.00	21,067.65	142.1%
510001 406601 USER FEES	-3,900,000	0	-3,900,000	-4,553,777.63	.00	653,777.63	116.8%
510001 406602 INTEREST ON DEL A	-5,000	0	-5,000	-5,977.45	.00	977.45	119.5%
510001 406603 HYDRANT RENTAL FE	-24,000	0	-24,000	-30,630.00	.00	6,630.00	127.6%
510001 406605 STUB FEES	0	0	0	-746.00	.00	746.00	100.0%
510001 406607 WATER IMPACT FEES	0	0	0	-10,909.08	.00	10,909.08	100.0%
510001 406826 HOMEOWNER FINANCE	-10,000	0	-10,000	-10,767.47	.00	767.47	107.7%
TOTAL WATER WORKS REVENUE	-6,710,052	-225,000	-6,935,052	-4,849,214.24	.00	-2,085,837.76	69.9%

51601057 WATER WORKS EXPENSE

51601057 511001 SALARIES - FULL	686,517	0	686,517	653,440.85	.00	33,076.15	95.2%
51601057 511002 SALARIES - PART	3,890	0	3,890	1,834.22	.00	2,055.78	47.2%
51601057 511099 SALARIES - ADJU	6,870	0	6,870	.00	.00	6,870.00	.0%
51601057 513001 OVERTIME - REGU	43,000	0	43,000	33,699.91	.00	9,300.09	78.4%
51601057 515001 ON CALL	5,058	0	5,058	4,103.25	.00	954.75	81.1%
51601057 516000 LONGEVITY	3,119	0	3,119	1,810.83	.00	1,308.17	58.1%
51601057 519000 TRAVEL ALLOWANC	500	0	500	563.04	.00	-63.04	112.6%*
51601057 521100 HEALTH INSURANC	173,805	0	173,805	145,098.76	.00	28,706.24	83.5%
51601057 521200 DENTAL INSURANC	3,214	0	3,214	2,891.04	.00	322.96	90.0%
51601057 521300 LIFE INSURANCE	1,555	0	1,555	1,442.35	.00	112.65	92.8%
51601057 522000 SOCIAL SECURITY	52,602	0	52,602	48,960.85	.00	3,641.15	93.1%
51601057 523000 RETIRE CONTRIBU	82,844	0	82,844	76,184.55	.00	6,659.45	92.0%
51601057 526000 WORKERS' COMPEN	17,865	0	17,865	15,288.88	.00	2,576.12	85.6%
51601057 528001 DISABILITY INSU	6,596	0	6,596	6,430.68	.00	165.32	97.5%
51601057 532001 STAFF DEVELOPME	4,080	0	4,080	2,378.64	.00	1,701.36	58.3%
51601057 533000 OTHER PROF SERV	7,004	0	7,004	7,353.46	.00	-349.46	105.0%*
51601057 533001 AUDIT	4,140	0	4,140	4,683.37	.00	-543.37	113.1%*
51601057 533002 ENGINEERING SER	7,300	0	7,300	4,970.21	.00	2,329.79	68.1%
51601057 533004 MEDICAL SERVICE	500	0	500	397.83	.00	102.17	79.6%
51601057 534003 SOFTWARE MAINT	49,088	0	49,088	48,198.00	.00	890.00	98.2%
51601057 541100 WATER & SEWERAG	31,800	0	31,800	35,324.88	.00	-3,524.88	111.1%*

YEAR-TO-DATE BUDGET REPORT

FOR 2021 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED		AVAILABLE	PCT
5001 WATER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	USE/COL
51601057 542300 CUSTODIAL SERVI	2,200	0	2,200	2,178.00	.00	99.0%
51601057 543001 VEHICLE MAINT &	1,000	0	1,000	663.85	.00	66.4%
51601057 543002 EQUIPMENT MAINT	1,410	0	1,410	1,769.05	.00	125.5%*
51601057 544200 RENTAL OF EQUIP	3,110	0	3,110	756.00	.00	24.3%
51601057 544500 LEASE COPIER/PR	1,248	0	1,248	936.45	.00	75.0%
51601057 552001 FLEET INSURANCE	3,987	0	3,987	4,447.00	.00	111.5%*
51601057 552003 GENERAL LIABILTI	5,466	0	5,466	6,098.16	.00	111.6%*
51601057 553400 POSTAGE FEES	400	0	400	355.33	.00	88.8%
51601057 554000 ADVERTISING	1,400	0	1,400	1,409.19	.00	100.7%*
51601057 555000 PRINTING AND BI	1,000	0	1,000	450.81	.00	45.1%
51601057 556000 TUITION	3,150	0	3,150	.00	.00	.0%
51601057 558000 TRAVEL	375	0	375	.00	.00	.0%
51601057 561003 OFFICE SUPPLIES	3,165	0	3,165	3,462.64	.00	109.4%*
51601057 561005 PUBLICATIONS	60	0	60	.00	.00	.0%
51601057 561008 VEHICLE SUPPLIE	11,000	0	11,000	10,919.77	.00	99.3%
51601057 561010 CLOTHING	7,172	0	7,172	6,373.42	.00	88.9%
51601057 561015 SAFETY EQUIPMEN	5,000	0	5,000	4,686.70	.00	93.7%
51601057 561022 HOT TOP COLD PA	5,500	0	5,500	5,500.00	.00	100.0%
51601057 561023 SAND AND GRAVEL	1,800	0	1,800	1,800.00	.00	100.0%
51601057 561032 OTHER OPERATION	3,625	0	3,625	3,458.12	.00	95.4%
51601057 562600 VEHICLE FUEL	21,420	0	21,420	13,900.99	.00	64.9%
51601057 573401 ADMIN EQUIPMENT	2,435	0	2,435	1,991.99	.00	81.8%
51601057 573900 OTHER EQUIPMENT	7,500	0	7,500	5,647.67	.00	75.3%
51601057 575100 INVENTORY PURCH	124,000	0	124,000	89,181.04	.00	71.9%
51601057 581000 DUES AND FEES	5,200	0	5,200	3,751.33	.00	72.1%
51601057 583000 INTEREST EXPENS	485,435	0	485,435	688,877.30	.00	141.9%*
51601057 584000 CONTINGENCY	20,000	0	20,000	.00	.00	.0%
51601057 589001 STATE PERMITS &	8,750	0	8,750	8,740.00	.00	99.9%
51601057 589031 LIEN DISCHARGE	600	0	600	199.33	.00	33.2%
51601057 591000 REDEMPTION OF P	1,638,902	0	1,638,902	.00	.00	.0%
51601057 592001 DEPRECIATION	1,510,735	0	1,510,735	1,517,968.46	.00	100.5%*
51601057 593002 TRANS TO CAPITA	250,000	225,000	475,000	475,000.00	.00	100.0%
51601057 593008 TRANSFER TO GEN	25,000	0	25,000	25,000.00	.00	100.0%
TOTAL WATER WORKS EXPENSE	5,353,392	225,000	5,578,392	3,980,578.20	.00	71.4%

51601073 WATER TREATMENT PLANT

51601073 511001 SALARIES - FULL	301,457	0	301,457	293,222.29	.00	97.3%
51601073 513001 OVERTIME - REGU	20,000	0	20,000	23,835.51	.00	119.2%*
51601073 515001 ON CALL	17,914	0	17,914	17,871.12	.00	99.8%
51601073 516000 LONGEVITY	1,525	0	1,525	1,125.00	.00	73.8%

YEAR-TO-DATE BUDGET REPORT

FOR 2021 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED		AVAILABLE	PCT
5001 WATER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	USE/COL
51601073 521100 HEALTH INSURANC	74,995	0	74,995	53,270.16	.00	21,724.84 71.0%
51601073 521200 DENTAL INSURANC	1,550	0	1,550	1,291.52	.00	258.48 83.3%
51601073 521300 LIFE INSURANCE	638	0	638	624.60	.00	13.40 97.9%
51601073 522000 SOCIAL SECURITY	24,108	0	24,108	24,260.47	.00	-152.47 100.6%*
51601073 523000 RETIREMENT CONT	35,990	0	35,990	35,291.00	.00	699.00 98.1%
51601073 526000 WORKERS' COMPEN	5,896	0	5,896	5,045.58	.00	850.42 85.6%
51601073 528001 DISABILITY INSU	3,109	0	3,109	3,096.02	.00	12.98 99.6%
51601073 532001 STAFF DEVELOPME	2,000	0	2,000	1,567.73	.00	432.27 78.4%
51601073 533000 OTHER PROF SERV	11,500	0	11,500	10,402.99	.00	1,097.01 90.5%
51601073 533002 ENGINEERING SER	16,500	0	16,500	16,486.60	.00	13.40 99.9%
51601073 533006 LABORATORY SERV	29,310	0	29,310	17,791.24	.00	11,518.76 60.7%
51601073 541901 HVAC SERVICE CO	6,243	0	6,243	6,243.00	.00	.00 100.0%
51601073 543000 REPAIR AND MAIN	81,164	0	81,164	28,145.99	.00	53,018.01 34.7%
51601073 543002 EQUIPMENT MAINT	84,576	0	84,576	61,122.81	.00	23,453.19 72.3%
51601073 544500 LEASE COPIER/PR	718	0	718	1,261.39	.00	-543.39 175.7%*
51601073 552002 PROPERTY INSURA	7,256	0	7,256	8,096.81	.00	-837.81 111.5%*
51601073 553000 COMMUNICATIONS	14,821	0	14,821	13,921.72	.00	899.28 93.9%
51601073 561001 JANITORIAL SUPP	1,200	0	1,200	657.48	.00	542.52 54.8%
51601073 561002 BLDG MAINT SUPP	1,600	0	1,600	1,600.00	.00	.00 100.0%
51601073 561009 TRAINING MATERI	1,000	0	1,000	210.98	.00	789.02 21.1%
51601073 561010 CLOTHING	6,070	0	6,070	5,173.41	.00	896.59 85.2%
51601073 561015 SAFETY EQUIPMEN	16,000	0	16,000	8,883.51	.00	7,116.49 55.5%
51601073 561031 CHEMICALS	195,161	0	195,161	183,357.70	.00	11,803.30 94.0%
51601073 561037 LABORATORY SUPP	9,634	0	9,634	9,634.00	.00	.00 100.0%
51601073 561040 EQUIPMENT REPAI	34,000	0	34,000	32,257.19	.00	1,742.81 94.9%
51601073 562200 ELECTRICITY	180,000	0	180,000	212,164.72	.00	-32,164.72 117.9%*
51601073 562400 HEATING FUEL	28,000	0	28,000	25,179.87	.00	2,820.13 89.9%
51601073 573900 OTHER EQUIPMENT	31,624	0	31,624	26,484.96	.00	5,139.04 83.7%
51601073 589030 PROP TAX TO OTH	42,000	0	42,000	42,036.00	.00	-36.00 100.1%*
TOTAL WATER TREATMENT PLANT	1,287,559	0	1,287,559	1,171,610.37	.00	115,948.63 91.0%

51601570 WATER REVENUE OFFICE

51601570 511001 SALARIES - FULL	34,580	0	34,580	37,629.87	.00	-3,049.87 108.8%*
51601570 513001 OVERTIME - REGU	0	0	0	138.27	.00	-138.27 100.0%*
51601570 521100 HEALTH INSURANC	13,483	0	13,483	12,615.86	.00	867.14 93.6%
51601570 521200 DENTAL INSURANC	126	0	126	129.55	.00	-3.55 102.8%*
51601570 521300 LIFE INSURANCE	76	0	76	76.84	.00	-.84 101.1%*
51601570 522000 SOCIAL SECURITY	2,399	0	2,399	2,704.28	.00	-305.28 112.7%*
51601570 523000 RETIREMENT CONT	3,862	0	3,862	4,162.81	.00	-300.81 107.8%*
51601570 526000 WORKERS' COMPEN	61	0	61	52.03	.00	8.97 85.3%

YEAR-TO-DATE BUDGET REPORT

FOR 2021 13									
ACCOUNTS FOR:	5001	WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
51601570	528001	DISABILITY INSU	374	0	374	381.13	.00	-7.13	101.9%*
51601570	543000	REPAIR AND MAIN	1,250	0	1,250	1,250.00	.00	.00	100.0%
51601570	544500	LEASE COPIER/PR	1,080	0	1,080	831.70	.00	248.30	77.0%
51601570	553400	POSTAGE FEES	11,100	0	11,100	8,745.51	.00	2,354.49	78.8%
51601570	555000	PRINTING AND BI	410	0	410	.00	.00	410.00	.0%
51601570	561003	OFFICE SUPPLIES	300	0	300	300.00	.00	.00	100.0%
TOTAL WATER REVENUE OFFICE			69,101	0	69,101	69,017.85	.00	83.15	99.9%
TOTAL WATER ENTERPRISE FUND			0	0	0	371,992.18	.00	-371,992.18	100.0%
TOTAL REVENUES			-6,710,052	-225,000	-6,935,052	-4,849,214.24	.00	-2,085,837.76	
TOTAL EXPENSES			6,710,052	225,000	6,935,052	5,221,206.42	.00	1,713,845.58	

YEAR-TO-DATE BUDGET REPORT

FOR 2021 13

	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
GRAND TOTAL	0	0	0	371,992.18	.00	-371,992.18	100.0%

** END OF REPORT - Generated by Kimberly Nickerson **

YEAR-TO-DATE BUDGET REPORT

FOR 2021 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL

520001 SEWER WORKS REVENUE

520001 400302 INTEREST INCOME	-5,000	0	-5,000	-5,000.00	.00	.00	100.0%
520001 406102 TRANSFER FROM CIP	0	0	0	-131,547.18	.00	131,547.18	100.0%
520001 406105 XFER FROM RET EAR	-3,026,173	-125,000	-3,151,173	.00	.00	-3,151,173.00	.0%*
520001 406201 MISCELLANEOUS REV	-4,000	0	-4,000	-253,526.17	.00	249,526.17	6338.2%
520001 406211 EASTERSEAL SRF LO	-16,049	0	-16,049	-16,407.85	.00	358.85	102.2%
520001 406600 CONSTRUCTION REVE	-10,000	0	-10,000	-11,850.00	.00	1,850.00	118.5%
520001 406601 USER FEES	-4,700,000	0	-4,700,000	-5,039,128.30	.00	339,128.30	107.2%
520001 406602 INTEREST ON DEL A	-5,000	0	-5,000	-6,014.88	.00	1,014.88	120.3%
520001 406607 IMPACT FEES	-20,000	0	-20,000	-30,100.00	.00	10,100.00	150.5%
520001 406701 SEPTIC DISPOSAL P	-125,000	0	-125,000	-147,066.00	.00	22,066.00	117.7%
520001 406703 INDUSTRIAL PRE-TR	-10,000	0	-10,000	-15,131.96	.00	5,131.96	151.3%
520001 406826 HOMEOWNER FINANCE	-24,000	0	-24,000	-116,575.01	.00	92,575.01	485.7%
TOTAL SEWER WORKS REVENUE	-7,945,222	-125,000	-8,070,222	-5,772,347.35	.00	-2,297,874.65	71.5%

520002 SEWER WORKS REVENUE

520002 406306 STATE AID GRANT C	-263,590	0	-263,590	.00	.00	-263,590.00	.0%*
520002 406307 STATE AID GRANT C	-7,291	0	-7,291	-7,290.00	.00	-1.00	100.0%*
520002 406308 STATE AID GRANT C	-10,472	0	-10,472	.00	.00	-10,472.00	.0%*
520002 406309 STATE AID GRANT C	-41,108	0	-41,108	-41,108.00	.00	.00	100.0%
520002 406310 STATE AID GRANT C	-13,607	0	-13,607	.00	.00	-13,607.00	.0%*
520002 406311 STATE AID GRANT C	-29,108	0	-29,108	.00	.00	-29,108.00	.0%*
520002 406312 STATE AID GRANT C	-30,905	0	-30,905	.00	.00	-30,905.00	.0%*
520002 406314 STATE AID GRANT C	0	0	0	-5,053.00	.00	5,053.00	100.0%
TOTAL SEWER WORKS REVENUE	-396,081	0	-396,081	-53,451.00	.00	-342,630.00	13.5%

52602057 SEWER WORKS EXPENSE

52602057 511001 SALARIES - FULL	473,270	0	473,270	490,970.26	.00	-17,700.26	103.7%*
52602057 511002 SALARIES - PART	3,890	0	3,890	1,834.22	.00	2,055.78	47.2%
52602057 511099 SALARIES - ADJU	6,735	0	6,735	.00	.00	6,735.00	.0%
52602057 513001 OVERTIME - REGU	8,100	0	8,100	5,975.44	.00	2,124.56	73.8%
52602057 515001 ON CALL	5,058	0	5,058	3,005.25	.00	2,052.75	59.4%
52602057 516000 LONGEVITY	2,077	0	2,077	1,810.85	.00	266.15	87.2%

YEAR-TO-DATE BUDGET REPORT

FOR 2021 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED	YTD	ENCUMBRANCES	AVAILABLE	PCT
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	ACTUAL		BUDGET	USE/COL
52602057 519000 TRAVEL ALLOWANC	500	0	500	563.04	.00	-63.04	112.6%*
52602057 521100 HEALTH INSURANC	101,380	0	101,380	100,294.65	.00	1,085.35	98.9%
52602057 521200 DENTAL INSURANC	1,714	0	1,714	1,685.75	.00	28.25	98.4%
52602057 521300 LIFE INSURANCE	1,105	0	1,105	1,100.16	.00	4.84	99.6%
52602057 522000 SOCIAL SECURITY	35,297	0	35,297	35,547.91	.00	-250.91	100.7%*
52602057 523000 RETIRE CONTRIBU	54,986	0	54,986	55,224.76	.00	-238.76	100.4%*
52602057 526000 WORKERS' COMPEN	10,833	0	10,833	9,271.03	.00	1,561.97	85.6%
52602057 528001 DISABILITY INSU	4,434	0	4,434	4,720.16	.00	-286.16	106.5%*
52602057 532001 STAFF DEVELOPME	3,100	0	3,100	1,712.22	.00	1,387.78	55.2%
52602057 533000 OTHER PROF SERV	7,504	0	7,504	7,156.20	.00	347.80	95.4%
52602057 533001 AUDIT	4,140	0	4,140	4,683.38	.00	-543.38	113.1%*
52602057 533002 ENGINEERING SER	1,000	0	1,000	.00	.00	1,000.00	.0%
52602057 533004 MEDICAL SERVICE	500	0	500	460.84	.00	39.16	92.2%
52602057 533009 21540 BIOSOLIDS	0	0	0	61,255.00	.00	-61,255.00	100.0%*
52602057 534003 SOFTWARE MAINTEN	62,877	0	62,877	48,553.49	.00	14,323.51	77.2%
52602057 542300 CUSTODIAL SERVI	2,200	0	2,200	2,178.00	.00	22.00	99.0%
52602057 543000 REPAIR AND MAIN	2,360	0	2,360	.00	.00	2,360.00	.0%
52602057 543001 VEHICLE MAINT &	2,500	0	2,500	690.77	.00	1,809.23	27.6%
52602057 543002 EQUIPMENT MAINT	3,690	0	3,690	2,217.29	.00	1,472.71	60.1%
52602057 543500 SWIRL INSURANCE	0	10,250	10,250	9,334.33	.00	915.67	91.1%
52602057 544200 RENTAL OF EQUIP	2,900	0	2,900	2,621.00	.00	279.00	90.4%
52602057 544500 LEASE COPIER/PR	2,150	0	2,150	2,155.08	.00	-5.08	100.2%*
52602057 552001 FLEET INSURANCE	9,016	0	9,016	10,054.00	.00	-1,038.00	111.5%*
52602057 552002 PROPERTY INSURA	5,671	0	5,671	6,324.38	.00	-653.38	111.5%*
52602057 552003 GENERAL LIABILI	5,198	0	5,198	5,790.85	.00	-592.85	111.4%*
52602057 553400 POSTAGE FEES	500	0	500	474.81	.00	25.19	95.0%
52602057 554000 ADVERTISING	800	0	800	800.00	.00	.00	100.0%
52602057 555000 PRINTING AND BI	1,639	0	1,639	375.89	.00	1,263.11	22.9%
52602057 556000 TUITION	3,150	0	3,150	.00	.00	3,150.00	.0%
52602057 558000 TRAVEL	875	0	875	.00	.00	875.00	.0%
52602057 561003 OFFICE SUPPLIES	3,456	0	3,456	3,416.19	.00	39.81	98.8%
52602057 561005 PUBLICATIONS	60	0	60	.00	.00	60.00	.0%
52602057 561008 VEHICLE SUPPLIE	15,000	0	15,000	14,869.93	.00	130.07	99.1%
52602057 561009 TRAINING MATERI	250	0	250	210.97	.00	39.03	84.4%
52602057 561010 CLOTHING	6,150	0	6,150	4,009.53	.00	2,140.47	65.2%
52602057 561015 SAFETY EQUIPMEN	5,900	0	5,900	5,649.11	.00	250.89	95.7%
52602057 561022 HOT TOP COLD PA	5,500	0	5,500	5,500.00	.00	.00	100.0%
52602057 561023 SAND AND GRAVEL	1,650	0	1,650	1,650.00	.00	.00	100.0%
52602057 561032 OTHER OPERATION	1,000	0	1,000	969.81	.00	30.19	97.0%
52602057 561040 EQUIPMENT REPAI	6,000	0	6,000	6,000.00	.00	.00	100.0%
52602057 562600 VEHICLE FUEL	41,000	0	41,000	25,110.28	.00	15,889.72	61.2%
52602057 573401 ADMIN EQUIPMENT	1,818	0	1,818	1,817.00	.00	1.00	99.9%
52602057 573900 OTHER EQUIPMENT	8,000	0	8,000	8,000.00	.00	.00	100.0%
52602057 573900 SWIRL OTHER EQUI	0	0	0	910.67	.00	-910.67	100.0%*

YEAR-TO-DATE BUDGET REPORT

FOR 2021 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMNTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL
52602057 575100 INVENTORY PURCH	12,500	0	12,500	13,947.68	.00	-1,447.68	111.6%*
52602057 581000 DUES AND FEES	1,290	0	1,290	143.34	.00	1,146.66	11.1%
52602057 583000 INTEREST EXPENS	542,998	0	542,998	828,250.83	.00	-285,252.83	152.5%*
52602057 584000 CONTINGENCY	15,000	0	15,000	.00	.00	15,000.00	.0%
52602057 589001 STATE PERMITS &	5,150	0	5,150	4,905.38	.00	244.62	95.3%
52602057 589034 ABATEMENTS/OVER	0	0	0	148.50	.00	-148.50	100.0%*
52602057 591000 REDEMPTION OF P	2,392,777	0	2,392,777	.00	.00	2,392,777.00	.0%
52602057 593002 TRANS TO CAPITA	185,000	215,000	400,000	400,000.00	.00	.00	100.0%
52602057 593008 TRANSFER TO GEN	25,000	0	25,000	25,000.00	.00	.00	100.0%
TOTAL SEWER WORKS EXPENSE	4,106,648	225,250	4,331,898	2,229,350.23	.00	2,102,547.77	51.5%

52602074 SEWER TREATMENT PLANT

52602074 511001 SALARIES - FULL	480,216	0	480,216	486,488.09	.00	-6,272.09	101.3%*
52602074 513001 OVERTIME - REGU	32,500	0	32,500	36,956.16	.00	-4,456.16	113.7%*
52602074 515001 ON CALL	33,088	0	33,088	32,650.93	.00	437.07	98.7%
52602074 516000 LONGEVITY	1,700	0	1,700	2,658.34	.00	-958.34	156.4%*
52602074 521100 HEALTH INSURANC	113,862	0	113,862	96,973.82	.00	16,888.18	85.2%
52602074 521200 DENTAL INSURANC	2,603	0	2,603	2,374.94	.00	228.06	91.2%
52602074 521300 LIFE INSURANCE	921	0	921	1,022.58	.00	-101.58	111.0%*
52602074 522000 SOCIAL SECURITY	39,199	0	39,199	40,722.65	.00	-1,523.65	103.9%*
52602074 523000 RETIREMENT CONT	56,463	0	56,463	58,119.90	.00	-1,656.90	102.9%*
52602074 526000 WORKERS' COMPEN	8,760	0	8,760	7,496.55	.00	1,263.45	85.6%
52602074 528001 DISABILITY INSU	3,528	0	3,528	4,128.87	.00	-600.87	117.0%*
52602074 532001 STAFF DEVELOPME	3,150	0	3,150	2,878.73	.00	271.27	91.4%
52602074 533000 OTHER PROF SERV	131,650	0	131,650	49,874.84	.00	81,775.16	37.9%
52602074 533006 LABORATORY SERV	109,258	0	109,258	38,330.65	.00	70,927.35	35.1%
52602074 534009 INDUSTRIAL PRET	40,239	0	40,239	10,193.66	.00	30,045.34	25.3%
52602074 541901 HVAC SERVICE CO	19,389	0	19,389	19,389.00	.00	.00	100.0%
52602074 543000 REPAIR AND MAIN	96,350	0	96,350	25,890.26	.00	70,459.74	26.9%
52602074 543002 EQUIPMENT MAINT	209,158	0	209,158	152,159.20	.00	56,998.80	72.7%
52602074 544500 LEASE COPIER/PR	2,956	0	2,956	798.84	.00	2,157.16	27.0%
52602074 552002 PROPERTY INSURA	5,306	0	5,306	5,915.60	.00	-609.60	111.5%*
52602074 553000 COMMUNICATION	12,945	0	12,945	12,259.42	.00	685.58	94.7%
52602074 559000 MISC PURCHASED	8,000	0	8,000	7,850.00	.00	150.00	98.1%
52602074 561001 JANITORIAL SUPP	1,600	0	1,600	1,147.65	.00	452.35	71.7%
52602074 561002 BUILDING MAINT	5,300	0	5,300	4,542.09	.00	757.91	85.7%
52602074 561003 OFFICE SUPPLIES	0	0	0	739.69	.00	-739.69	100.0%*
52602074 561010 CLOTHING	9,100	0	9,100	7,613.74	.00	1,486.26	83.7%
52602074 561015 SAFETY EQUIPMEN	6,200	0	6,200	3,944.97	.00	2,255.03	63.6%
52602074 561031 CHEMICAL	345,616	0	345,616	75,479.48	.00	270,136.52	21.8%

YEAR-TO-DATE BUDGET REPORT

FOR 2021 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL
52602074 561037 LABORATORY SUPP	30,423	0	30,423	26,467.46	.00	3,955.54	87.0%
52602074 561040 EQUIPMENT REPAI	102,465	0	102,465	50,975.88	.00	51,489.12	49.7%
52602074 562200 ELECTRICITY	425,000	0	425,000	401,458.66	.00	23,541.34	94.5%
52602074 562400 HEATING FUEL	49,450	0	49,450	22,998.62	.00	26,451.38	46.5%
52602074 573900 OTHER EQUIPMENT	21,500	0	21,500	6,095.61	.00	15,404.39	28.4%
52602074 592001 DEPRECIATION	1,759,157	0	1,759,157	1,926,735.23	.00	-167,578.23	109.5%*
TOTAL SEWER TREATMENT PLANT	4,167,052	0	4,167,052	3,623,332.11	.00	543,719.89	87.0%
52602470 SEWER REVENUE OFFICE							
52602470 511001 SALARIES - FULL	34,580	0	34,580	37,630.85	.00	-3,050.85	108.8%*
52602470 513001 OVERTIME - REGU	0	0	0	138.27	.00	-138.27	100.0%*
52602470 521100 HEALTH INSURANC	13,485	0	13,485	12,616.29	.00	868.71	93.6%
52602470 521200 DENTAL INSURANC	127	0	127	129.76	.00	-2.76	102.2%*
52602470 521300 LIFE INSURANCE	76	0	76	77.26	.00	-1.26	101.7%*
52602470 522000 SOCIAL SECURITY	2,402	0	2,402	2,704.73	.00	-302.73	112.6%*
52602470 523000 RETIREMENT CONT	3,864	0	3,864	4,163.03	.00	-299.03	107.7%*
52602470 526000 WORKERS' COMPEN	61	0	61	52.03	.00	8.97	85.3%
52602470 528001 DISABILITY INSU	376	0	376	381.77	.00	-5.77	101.5%*
52602470 543000 REPAIR AND MAIN	1,250	0	1,250	1,250.00	.00	.00	100.0%
52602470 544500 LEASE COPIER/PR	544	0	544	533.13	.00	10.87	98.0%
52602470 553400 POSTAGE FEES	10,188	0	10,188	9,986.60	.00	201.40	98.0%
52602470 555000 PRINTING AND BI	350	0	350	.00	.00	350.00	.0%
52602470 561003 OFFICE SUPPLIES	300	0	300	223.65	.00	76.35	74.6%
TOTAL SEWER REVENUE OFFICE	67,603	0	67,603	69,887.37	.00	-2,284.37	103.4%
TOTAL SEWER ENTERPRISE FUND	0	100,250	100,250	96,771.36	.00	3,478.64	96.5%
TOTAL REVENUES	-8,341,303	-125,000	-8,466,303	-5,825,798.35	.00	-2,640,504.65	
TOTAL EXPENSES	8,341,303	225,250	8,566,553	5,922,569.71	.00	2,643,983.29	

YEAR-TO-DATE BUDGET REPORT

FOR 2021 13

	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
--	--------------------	----------------------	-------------------	------------	--------------	---------------------	----------------

GRAND TOTAL	0	100,250	100,250	96,771.36	.00	3,478.64	96.5%
-------------	---	---------	---------	-----------	-----	----------	-------

** END OF REPORT - Generated by Kimberly Nickerson **