



## *City of Rochester, New Hampshire*

### WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

DATE: June 8, 2021  
TO: Utility Advisory Board  
FROM: Lisa J. Clark, Utility Billing Office Supervisor  
  
RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday June 14, 2021 at 5:30 PM in Cocheco Conference Room located in the City Hall Annex.**

### **AGENDA**

1. Call to order
2. Acceptance of May 10, 2021 Minutes
3. Tabled Appeal
  - 3.1 Willowbrook Realty Trust  
1 Willow Brook Dr. (#3)  
Rochester, NH 03867  
Re: Account #091741
4. New Appeals
  - 4.1 Charles & Gail Lockhart (Pages 6-12)  
21 Salmon Falls Rd.  
Rochester, NH 03868  
Re: Account #194760

4.2 Don & Hope Silver (Pages 13-21)  
46 Big Bear Rd.  
Rochester, NH 03868  
Re: Account #303320

5. Rate Discussion – Agenda Recommendation

6. Financials-Water & Sewer Revenue and Expense Reports

7. Adjournment

**Utility Advisory Board  
May 10, 2021 5:30 P.M.  
Annex Building Cocheco Conference Room**

**MEMBERS PRESENT**

Brett Johnson  
Joe Boudreau  
Eli Barnes

**OTHERS PRESENT**

Lisa Clark, Utility Billing Office Supervisor  
Michele Grant, Utility Billing Administrator

**MINUTES**

**1. Call to order:**

Mr. Barnes called the meeting to order at 5:30pm.

**2. Approval of April 12, 2021 Minutes**

Mr. Barnes requested a motion or comments on the minutes for the April 12, 2021 meeting. *Mr. Barnes made a motion to accept the April 12, 2021 meeting minutes as presented. The motion was seconded by Mr. Johnson. The motion passed unanimously.*

**3. Tabled Appeals**

**3.1 1 Willow Brook Dr. (#3) – Willowbrook Realty Trust**

This appeal remains table from the April 2021 meeting, we are waiting for meter test results. This will be heard at the June UAB meeting.

**3.2 46 Big Bear Road - Don & Hope Silver**

This appeal remains tabled from January 2021 meeting to establish additional history. This will be heard at the June UAB meeting.

**4. Appeals**

**4.1 2 Dartmouth Ln. – John & Angela Breen**

The appellant was not present for the meeting. The appellant requested both a water

and sewer abatement. The appeal stated that snow fell from roof and turned on outside spigot and flooded the cellar.

***Mr. Boudreau made a motion to abate 31 units of sewer at \$7.43 per unit for a total of \$230.33 plus any accrued interest. The motion was seconded by Mr. Johnson, motion passed unanimously.***

#### **4.2 52 Stillings Ct. – Nancy Kierstead**

The appellant was not present for the meeting. The appeal request is for a sewer abatement. Owner stated the water overage was due to a leaking water heater and water did not enter the sewer system.

***Mr. Johnson made a motion to abate 6 units of sewer at \$7.43 per unit for a total of \$44.58 plus any accrued interest. Mr. Barnes seconded the motion, motion passed unanimously.***

#### **4.3 1 Western Ave. – Andy Yau**

The appellant was present for the meeting. The appeal request is for both a water and sewer abatement. The appellant stated after he received the large bill he checked with his tenants and had plumbers check for leaks, but they didn't find any large issues. Did a couple small fixes and replaced 2 water heaters because they were old. He then found out a flapper on a toilet in one of the units was broken and the toilet was running constantly and he believes the tenant has fixed it without telling him. The appeal states they do dispute the reading and a hardship was noted.

***Mr. Barnes made a motion to abate 141 units of water at \$5.83 per unit for a total of \$822.03 and 141 sewer at \$7.43 per unit for a total of \$1047.63 for a total of \$1869.66 plus any accrued interest. This is a one in ten year water abatement. The motion included an abatement on the next utility bill for 1/2 of the above average use of water and sewer. Mr. Johnson seconded the motion, motion passed unanimously.***

#### **4.4 96 Big Bear Rd. – Roy Roberts**

The appellant was not present for the meeting. The appeal requested a water and sewer abatement. The appeal stated the water pipe under the home was leaking..

***Mr. Boudreau made a motion to abate 3 units of sewer at \$7.43 per unit for a total of \$22.29 plus any accrued interest. Mr. Johnson seconded the motion, motion passed unanimously.***

#### **4.5 63B Trinity Circle – 119 Flagg Rd. Dev.**

The appellant was not present for the meeting. The appeal requested a sewer abatement. The appeal stated the overage was due to them watering the new lawn and they did state that if not granted it would cause a financial hardship.

***Mr. Boudreau made a motion to abate 7 units of sewer at \$6.75 per unit for a total of \$47.25 and a 25% hardship credit of \$21.53 for a total abatement of \$68.78***

*plus any accrued interest. Mr. Johnson seconded the motion, motion passed unanimously.*

**5. Financials**

The board reviewed and discussed financial reports.

**6. Adjournment:**

*Mr. Barnes made a motion to adjourn at 6:16pm. The motion was seconded by Mr. Johnson. The motion passed unanimously.*

*Minutes respectfully submitted by Michele Grant Utility Billing Administrator*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 7, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 5/5/21

Customer Name: Charles Lockhart

Account # 194760

Service Address: 21 Salmon Falls Rd.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

**I recommend an abatement of 18 units of sewer on the April 2021 invoiced amount.**

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used and does not meet the criteria for the Water & Sewer Adjustment Policy
3. The water **did not** enter the sewer system.
 

A. Total usage on disputed invoice	29
B. Average usage on previous 3 years is	11
C. Estimated use over average for water	18

Value of 18 Units of Sewer at the current sewer rate \$7.43 = \$133.74

Total abatement recommended=\$133.74 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

6/7/2021

Date

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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark

FROM: Michele Grant

DATE: May 5, 2021

SUBJECT: City of Rochester

PROPERTY: **21 Salmon Falls Rd.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owner stated there was a leaking valve on hoses and backflow.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 5/5/21

1. Date of Appeal: 5/1/2021
2. Property Owner's Name: CHARLES LOCKHART Account #: 194760
3. Billing Address: 2 ISA/MON FALLS RD  
ROCHESTER N.Y.
4. Service Location: SAME AS ABOVE Zip Code 03868
5. Owners Representative: CHARLES W LOCKHART
6. Owners Representative's Signature: [Signature]
7. Phone #: \_\_\_\_\_ Cell: 603-993-3721
8. Email Address: \_\_\_\_\_

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from \_\_\_\_\_ to \_\_\_\_\_
10. Abatement is being requested for:

a. How many units of water 29 x 5.83 = \$ 169.07

b. How many units of sewer 29 x 7.43 = \$ 215.47

c. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ 383.54

11. Explanation of Appeal Request: Home owner 11788 LOAN  
LOST OF WATER DUE TO LEAKING  
VALVE FOR HOSES AND BACK FLOW  
RUBBER GASKET WORN OUT DURING WINTER  
DIDN'T NOTICE LEAK UN TILL I GOT  
BILL IN MAIL HAVE TO REPLACE SEALS  
IN FAUCET.



12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? NO AND YES.

If yes, has the leak been repaired? YES

Who made the repair? SELF

Has proof of the repair been attached to this appeal form? YES PUT USED PART IN ENVELOPE

14. If your appeal is denied, will this cause you financial hardship and are you seeking

consideration for hardship assistance from the City? If so, explain:

YES DUE TO BEING SPECIAL INCOME  
RENT MONTHLY LIGHTS WATER CABLE PAYMENT  
CABLE I DON'T GET ENOUGH TO PAY EVERYTHING  
Please note: PLUS FOOD & GAS EXPENSES HOUSEHOLD

1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.
2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.
4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.

Accounts

Account: 194760

10/23/08 - SENT LETTER TO FIX OUTSIDE READER. BROKEN WIRES

[2011-03-18 12:37:45 kathy]: METER FROZE 3/14/11 TIM REPLACED  
[2017-11-20 12:22:16 karenb]: PROCESSED FINAL BILL FOR WATER ONLY. SEWER  
CONNECTED 11/20/17  
[2017-11-27 16:30:52 sjuneau]: HOMEOWNER CALLED VERY UPSET WITH FINAL BILL FOR  
SEWER CONNECTION & WITH OWEN. CALMED HIM DOWN & OWEN IS RETURNING HIS CALL. HE  
STILL IS NOT CONNECTED TO SEWER. REMOVED SEWER FROM ACCOUNT.  
[2017-12-08 11:20:17 karenb]: CONNECTED TO SEWER 12/7/17. PRODUCED FINAL FOR  
WATER ONLY AND ADDED SEWER TO ACCOUNT.  
[2018-01-16 11:55:59 karenb]: AGREEMENT FOR CONNECTION TO SEWER RECEIVED.  
\$4715.18 TO BE PAID \$117.88 OVER 40 QUARTERS. ADDED TO ACCOUNT AND LIEN SENT.  
[2018-01-19 15:21:15 karenb]: TECHNICIAN WENT OUT REGARDING LOW PRESSURE.  
PRESSURE WAS 25 PSI. CURB STOP WAS FULLY OPEN. REPLACED METER; AFTER NEW METER  
WAS PUT IN A SMALL LEAK WAS DETECTED. LEFT NEW METER IN BECAUSE OLD METER WAS  
NOT DETECTING LEAK.

[2018-02-26 15:13:25 karenb]: \*\*\*LIEN REGISTERED WITH STRAFFORD COUNTY REGISTRY  
OF DEEDS BOOK 4544 PAGE 0516 1/25/18\*\*\*

[2021-04-29 10:03:47 kimberly.nickerson]: SENDING APPEAL PAPERWORK

[2021-05-05 09:33:59 michele.grant]: REC'D. UAB APPEAL FOR JUNE.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

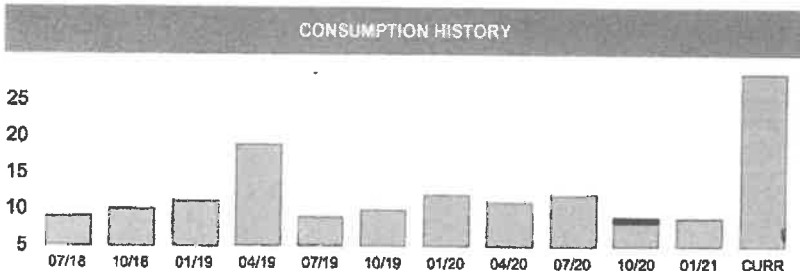
CUSTOMER NAME: LOCKHART CHARLES W & GAIL H  
SERVICE LOCATION: 21 SALMON FALLS RD

BILL NUMBER: 14093971  
BILL DATE: 04/26/2021  
ACCOUNT #: 194760  
DUE DATE: 06/01/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	01/19/2021	04/20/2021	132	161	29	\$169.07
RES SEWER		01/19/2021	04/20/2021				\$215.47
HOMEOWNER			11/30/2020				\$117.88

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	
A = Actual	Previous Balance	\$502.42
E = Estimate	Adjustments	\$230.47
F = Final	Less Payments Received	\$0.00
	Less Payments Received	\$230.47
	<b>Total Amount Due</b>	<b>\$502.42</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.83 PER UNIT, MIN \$22.14; SEWER PER UNIT \$7.43, MIN \$34.31  
MASTERCARD, DISCOVER, AMX PMTS IN TAX OFFICE. 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

LOCKHART CHARLES W & GAIL H  
21 SALMON FALLS RD  
ROCHESTER, NH 03868

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number: 194760  
Bill Number: 14093971  
Pay By: 06/01/2021  
**Total Due: 502.42**

Service Location  
21 SALMON FALLS RD

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester



92096042021414093971100000502427

05/05/2021 09:35  
michele.grant

CITY OF ROCHESTER  
IUB Consumption History Report

1 P  
ubansing 1



Water efp solution

Account Number	Service	Customer #	Mfr Meter Number	Name	Cd	Read Date	Time	Parcel	By	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge Amt	Billed	Status
194760		19170		LOCKHART CHARLES W & GAIL H						021000940000			21 SALMON FALLS RD						Active
100	1	RES WATER	SENS840799669	A	04/20/2021					140939771		161	29	0			169.07	502.42	
100	1	RES WATER	SENS840799669	A	01/19/2020					14086041		132	9	0			50.49	230.42	
100	1	RES WATER	SENS840799669	A	10/21/2020					14078123		123	9	0			49.95	228.58	
100	1	RES WATER	SENS840799669	A	07/22/2020					14067539		114	12	0			66.60	265.48	
100	1	RES WATER	SENS840799669	A	04/15/2020					14059589		102	11	0			61.05	253.18	
100	1	RES WATER	SENS840799669	A	01/13/2020					14051834		91	12	0			66.60	265.48	
100	1	RES WATER	SENS840799669	A	10/10/2019					14043949		79	10	0			55.50	240.88	
100	1	RES WATER	SENS840799669	A	07/11/2019					14036123		69	9	0			49.95	228.58	
100	1	RES WATER	SENS840799669	A	04/15/2019					14028277		60	19	0			105.45	351.58	
100	1	RES WATER	SENS840799669	A	01/10/2019					14020547		41	11	0			61.05	253.18	
100	1	RES WATER	SENS840799669	A	10/17/2018					14012753		30	10	0			55.50	240.88	
100	1	RES WATER	SENS840799669	A	07/12/2018					14004957		20	9	0			49.95	228.58	
100	1	RES WATER	SENS840799669	A	04/13/2018					13997127		11	11	4			81.56	299.20	
100	1	RES WATER	SENS41790119	I	01/16/2018					0		300	4	0			26.45	26.45	
100	1	RES WATER	SENS41790119	A	12/08/2017					13985258		296	5	0			10.58	10.58	
100	1	RES WATER	SENS41790119	F	11/20/2017					13982660		291	0	0			89.93	89.93	
100	1	RES WATER	SENS41790119	A	10/23/2017					13981833		291	17	0			100.51	100.51	
100	1	RES WATER	SENS41790119	A	07/11/2017					13974184		274	19	0			55.14	55.14	
100	1	RES WATER	SENS41790119	A	04/10/2017					13966501		255	10	0			48.10	48.10	
100	1	RES WATER	SENS41790119	A	01/05/2017					13958993		245	11	0			57.72	57.72	
100	1	RES WATER	SENS41790119	A	10/13/2016					13951471		234	13	0			48.10	48.10	
100	1	RES WATER	SENS41790119	A	07/14/2016					13943933		224	10	0			52.90	52.90	
100	1	RES WATER	SENS41790119	A	04/15/2016					13935636		211	12	0			46.72	46.72	
100	1	RES WATER	SENS41790119	A	01/20/2016					13928957		199	9	0			74.72	74.72	
100	1	RES WATER	SENS41790119	A	10/01/2015					13921560		180	16	0			51.37	51.37	
100	1	RES WATER	SENS41790119	A	07/06/2015					13914120		180	11	0			37.36	37.36	
100	1	RES WATER	SENS41790119	A	04/01/2015					13906620		153	11	0			70.05	70.05	
100	1	RES WATER	SENS41790119	A	01/02/2015					13899273		153	8	0			37.36	37.36	
100	1	RES WATER	SENS41790119	A	10/03/2014					13891878		145	15	0			46.27	46.27	
100	1	RES WATER	SENS41790119	A	07/01/2014					13884457		130	8	0			36.80	36.80	
100	1	RES WATER	SENS41790119	A	04/02/2014					13877011		122	10	0			46.27	46.27	
100	1	RES WATER	SENS41790119	A	01/07/2014					13869721		112	8	0			36.80	36.80	
100	1	RES WATER	SENS41790119	A	10/15/2013					13862378		104	10	0			46.27	46.27	
100	1	RES WATER	SENS41790119	A	07/11/2013					13855001		94	7	0			32.20	32.20	
100	1	RES WATER	SENS41790119	A	04/17/2013					13847569		87	6	0			36.35	36.35	
100	1	RES WATER	SENS41790119	A	01/17/2013					13840308		81	8	0			40.41	40.41	
100	1	RES WATER	SENS41790119	A	10/12/2012					13833298		73	9	0			40.41	40.41	
100	1	RES WATER	SENS41790119	A	07/12/2012					13825655		64	9	0			49.39	49.39	
100	1	RES WATER	SENS41790119	A	04/09/2012					13818268		55	11	0			58.37	58.37	
100	1	RES WATER	SENS41790119	A	01/17/2012					13811012		44	13	0			66.75	66.75	
100	1	RES WATER	SENS41790119	A	10/19/2011					13803697		31	15	0			51.48	51.48	
100	1	RES WATER	SENS41790119	A	07/12/2011					13796404		16	12	0			60.06	60.06	
100	1	RES WATER	SENS41790119	A	04/15/2011					13789076		4	4	0			55.77	55.77	
100	1	RES WATER	SENS57748673	I	03/14/2011					0		522	10	0			51.48	51.48	
100	1	RES WATER	SENS57748673	A	01/18/2011					13781898		512	13	0			58.86	58.86	
100	1	RES WATER	SENS57748673	E	10/04/2010					13774655		499	12	0			50.28	50.28	
100	1	RES WATER	SENS57748673	A	07/15/2010					13767403		487	14	0			51.48	51.48	
100	1	RES WATER	SENS57748673	A	04/01/2010					13760120		473	12	0			50.28	50.28	
100	1	RES WATER	SENS57748673	A	01/05/2010					13752990		461	12	0			51.48	51.48	
100	1	RES WATER	SENS57748673	A	10/01/2009					13745765		449	10	0			52.91	52.91	
100	1	RES WATER	SENS57748673	A	07/20/2009					13738479		439	13	0			52.91	52.91	



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 7, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 12/22/20

Customer Name: Donald & Hope Silver Account # 303320

Service Address: 46 Big Bear Rd.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

I recommend an abatement for the overage on the water and sewer on the November 2020 and February 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water did not enter the sewer system.
 

A. Total usage on disputed <u>Nov.</u> invoice	62
B. Average usage is	<u>3</u>
<b>C.</b> Estimated use over average	<b>59</b>
D. Total usage on disputed <u>Feb.</u> invoice	106
E. Average usage is	<u>3</u>
F. Estimated use over average	<b>103</b>

For Nov. invoice value of 30 units of water at the current water rate of \$5.55=\$166.50

For Feb. invoice value of 52 units of water at the current rate of \$5.83=\$303.16

And value of 103 units of sewer at the current sewer rate \$7.43=\$765.29

Total abatement recommended=\$1234.95 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor <sup>13</sup>

6/7/2021

Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: December 24, 2020  
SUBJECT: City of Rochester  
PROPERTY: **46 Big Bear Rd.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer due to unknown irrigation leak.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 12/22/20

1. Date of Appeal: 12-31-2020
2. Property Owner's Name: DON & HOPE SILVER Account #: 303320
3. Billing Address: 46 Big Bear Rd  
Rochester, N.H.  
03868
4. Service Location: 46 Big Bear Rd Zip Code 03868
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: 603-403-4389 Cell: \_\_\_\_\_
8. Email Address: ATLAKEDOK@gmail.com

7

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 7-17-2020 to 11-20-2020
10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.55= \$ \_\_\_\_\_

b. How many units of sewer \_\_\_\_\_ x 6.75= \$ \_\_\_\_\_

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

High water usage, caused by a leak  
in the irrigation system, which caused  
leakage all the time no matter if the system  
is on or off. This was found by your technician  
from the water and sewer department.

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

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***Please note:***

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20<sup>th</sup> of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***



Accounts



Account: 303320

[2020-06-29 11:50:28 michele.grant]: PER TARA METERS INSTALLED 3/9/20 (EMAIL  
ORIGINALLY SENT IN MARCH BUT JUST GOT WHEN RESENT 6/24/20). SD METER ADDED  
6/19/20.

[2020-07-07 15:01:14 kimberly.nickerson]: ADJUSTED FINAL BILL BECAUSE IT  
SHOWED AMOUNT FOR SEWER DEDUCT THAT SHOULD HAVE BEEN ZERO, CHARGE FULL AMOUNT  
FOR SEWER AND SHOULD HAVE ONLY BEEN 8 UNITS

[2020-07-07 15:08:00 kimberly.nickerson]: FINAL BILL PROCESSED

[2020-07-07 15:08:13 kimberly.nickerson]: FINAL READ 0062, SEWER DEDUCT 0054

[2020-09-10 13:52:29 michele.grant]: DON (NEW OWNER) STOPPED IN TODAY, SUPER  
HIGH BILL (14070981). NOT SURE WHY THERE IS NO SEWER OR SD ON THIS INVOICE,  
WILL LOOK INTO. TECH GOT READ TODAY MM 0222, SD 0211, SO 48 UNITS USED SINCE  
8/21. TECH STOPPED INTO THE OFFICE AT TARA, THEY BELIEVE THERE IS AN ISSUE WITH  
THE IRRIGATION SYSTEM. THEY WILL SHUT OFF AND CALL COMPANY TO LOOK AT. WILL  
WAIT TO SEE WHAT TARA SAYS & THEN FIX INVOICE OR ADJUST.

[2020-10-02 16:14:22 michele.grant]: TARA SAID THEY WERE HAVING IRRIGATION  
LOOKED AT BUT BELIEVE IT IS O.K. THEY SAID H/O WATERS LAWN ALOT AND THE SD HAD  
HIGH USAGE ON IT SO BELIEVE WHEN NEXT INVOICING COMES OUT IT WILL ALL BE SORTED  
OUT.

[2020-12-03 14:26:19 michele.grant]: COULDN'T GET READ FOR NOV. BILL, HAD TO  
ESTIMATE. TARA IS AWARE AND IS WORKING ON.

[2020-12-15 16:47:01 michele.grant]: TARA GOT READ OF 0227 ON 12/4, SOMETHING  
IS MAJORLY WRONG WITH THIS METER, TONS OF WATER BEING RECORDED ON IT AND H/O ARE  
A ELDERLY COUPLE THAT HARDLY USES WATER. TECH HAS APPT. TOMORROW WITH TARA TO  
GO LOOK AT THIS METER & TRY TO FIGURE OUT THE ISSUE.

[2020-12-17 08:37:59 michele.grant]: TECH WENT OUT TO THIS PROPERTY 12/16,  
MET WITH OWNER AND TARA MAINT. GUYS. LOOKS LIKE IRRIGATION ISSUE, TOLD H/O TO  
MAKE SURE WHEN TURNS IRRIGATION BACK ON IN SPRING TO HAVE THE COMPANY FIX.  
IRRIGATION IS OFF NOW AND WAS WINTERIZED EITHER THE END OF OCT. OR BEGINNING OF  
NOV. SINCE METERS BEEN IN THE MM HAS USED 227 UNITS AND SD HAS USED 0213, SO  
MOST OF WATER WENT THRU SD TO THE OUTSIDE, ONLY 14 UNITS OF WATER WAS USED IN  
THE HOME. READ ON 12/16 WAS 0227 (SAME READ TARA GOT ON 12/4) SO LOOKS LIKE IT  
IS NOW NORMAL, THEY SHOULD BE USING VERY SMALL AMOUNTS OF WATER. WILL SEND THEM  
OVER AN APPEAL FORM TO TRY TO GET SOME OF THEIR MONEY BACK FROM THIS ISSUE.

[2020-12-18 09:29:01 michele.grant]: EMAILED APPEAL PAPERWORK TO DON.

[2020-12-24 13:47:52 michele.grant]: REC'D. UAB APPEAL PAPERWORK 12/22/20.

[2021-01-20 17:01:06 michele.grant]: JAN. UAB APPEAL IS TABLED UNTIL FEB. UAB  
MEETING. SENT DECISION LETTER TO H/O.

[2021-02-26 09:23:29 michele.grant]: APPEAL TABLED UNTIL 3/8/21 APPEALS  
MEETING

[2021-03-02 11:45:53 michele.grant]: T/W IC ABOUT UAB APPEAL FOR THIS ONE,  
WILL GET REREAD ON 3/24 & 4/26 TO GET MORE ACCURATE HISTORY OF UNITS USED & WILL  
TABLE THIS UNTIL MAY APPEALS BOARD.

[2021-03-16 12:29:23 michele.grant]: CALLED AND SPOKE TO HOPE & LET HER KNOW  
THE APPEAL IS STILL TABLED. LET HER KNOW I DIDN'T MAIL BILL #14089491 TO THEM  
BECAUSE IT WAS STILL SUPER HIGH BECAUSE OF THE LEAK. TOLD HER WE WOULD BE  
GETTING A COUPLE MORE READS AND THEN IT WOULD BE HEARD AT THE WAY UAB MEETING.

[2021-03-31 09:26:25 michele.grant]: TECH GOT READ 3/30/21, READ WAS 0231.

LAST READ WAS 0230 ON 2/24/21, SO ONLY USED 1 UNIT IN A MONTH.

[2021-04-15 11:01:20 michele.grant]: WE WILL BE GETTING ANOTHER READ @ 4/26  
AND THIS WILL BE HEARD AT THE MAY UAB MEETING. TOLD OWNER TO NOT PAY THE  
CURRENT INVOICE BECAUSE THIS S/B TAKEN CARE OF WITH THE UAB CREDIT.

[2021-04-28 12:54:36 michele.grant]: TECH GOT A READ TODAY, READ IS 0232  
(LAST READ 3/30 WAS 0231).

[2021-05-04 15:13:19 michele.grant]: PER IC, WOULD LIKE THIS TABLED AGAIN  
UNTIL WE GET THE NEXT CYCLE READ (MAY), SO TABLED UNTIL JUNE UAB MEETING.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

SILVER DONALD C & HOPE E

46 BIG BEAR RD

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14081596

11/30/2020

303320

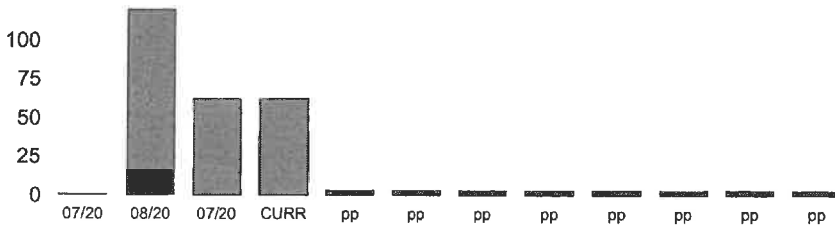
01/04/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	E	07/07/2020	11/30/2020	62	124	62	\$344.10
RES WATER	A	08/20/2020	11/20/2020	174	213	0	\$0.00
RES SEWER		07/07/2020	11/30/2020				\$155.25

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

### CONSUMPTION HISTORY



READ CODE	Description	Amount
	Total Current Billing	\$499.35
A = Actual	Previous Balance	\$666.00
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$1,165.35
	<b>Total Amount Due</b>	<b>\$0.00</b>

\*\*\*PAYMENTS ONLINE AT WWW. ROCHESTERNH.NET\*\*\*  
WATER \$5.55 PER UNIT, MIN. \$21.09, SEWER \$6.75 PER UNIT, MIN. \$32.28  
MASTERCARD, DISCOVER, & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	303320
Bill Number:	14081596
Pay By:	01/04/2021
<b>Total Due:</b>	<b>0.00</b>

Service Location  
46 BIG BEAR RD

SILVER DONALD C & HOPE E  
46 BIG BEAR RD  
ROCHESTER, NH 03868-7020

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester



# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

SILVER DONALD C & HOPE E

46 BIG BEAR RD

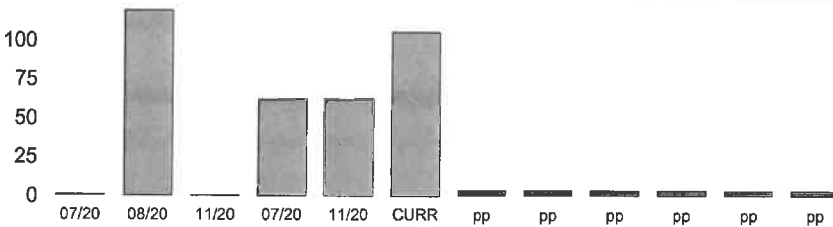
BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14089491	02/26/2021	303320	03/30/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	11/30/2020	02/24/2021	124	230	106	\$588.30
RES WATER	A	11/20/2020	02/22/2021	213	213	0	\$0.00
RES SEWER		11/30/2020	02/24/2021				\$761.60

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

### CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$1,349.90
A = Actual	Previous Balance	\$499.35
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$499.35
	<b>Total Amount Due</b>	<b>\$1,349.90</b>

\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*  
WATER \$5.83 UNIT, MINIMUM \$22.14; SEWER \$7.43 UNIT, MINIMUM \$34.31  
MASTERCARD, DISCOVER, AMX PMT IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	303320
Bill Number:	14089491
Pay By:	03/30/2021
<b>Total Due:</b>	<b>1,349.90</b>

Service Location

**46 BIG BEAR RD**

SILVER DONALD C & HOPE E  
46 BIG BEAR RD  
ROCHESTER, NH 03868-7020

Please write your Account Number on your check and enclose this portion of bill with your payment.

Make checks payable to: City of Rochester



06/04/2021 15:14  
 michela.grant

CITY OF ROCHESTER  
 UB Consumption History Report

1  
 P  
 ubcensing



Account Number	Service	Customer #	Mtr Meter Number	Name	Cd	Read Date	Time	Parcel	By	Bill #	Curr Read	Location	Usage	Repl	Usage	Charge Amt	Billed Amt	Status
303320		52103		SILVER DONALD C & HOPE E	E			022403090399				46 BIG-BEAR RD						Active
100	-	1	RES WATER	SENS87108007	A	05/20/2021		14097455			233	3			0	22.14	56.45	
100	-	1	RES WATER	SENS87108007	A	02/24/2021		14089491			230	62			0	588.30	1,349.90	
100	-	1	RES WATER	SENS87108007	E	11/30/2020		14081596			124				0	344.10	499.35	

\*\* END OF REPORT - Generated by Michela Grant \*\*

FOR 2021 13

ACCOUNTS FOR: SEWER ENTERPRISE FUND ORIGINAL APPROP TRANSFRS/ADJUSTMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET PCT USED

520001 SEWER WORKS REVENUE

520001	400302	INTEREST INCOME	-5,000	0	-5,000	-5,000.00	.00	.00	100.0%
520001	406105	XFER FROM RET EAR	-3,026,173	-125,000	-3,151,173	-98,863.20	.00	-3,151,173.00	2471.6%
520001	406201	MISCELLANEOUS REV	-4,000	0	-4,000	-8,203.92	.00	94,863.20	51.1%
520001	406211	FASTERSEAL SRF IO	-16,049	0	-16,049	-11,850.00	.00	-7,845.08	118.5%
520001	406600	CONSTRUCTION REVE	-10,000	0	-10,000	-11,850.00	.00	1,850.00	79.9%
520001	406601	USER FEES	-4,700,000	0	-4,700,000	-3,753,061.52	.00	-946,938.48	108.7%
520001	406602	INTEREST ON DEL A	-5,000	0	-5,000	-5,434.63	.00	434.63	141.5%
520001	406607	IMPACT FEES	-20,000	0	-20,000	-28,300.00	.00	8,300.00	106.1%
520001	406701	SEPTIC DISPOSAL P	-125,000	0	-125,000	-132,654.00	.00	7,654.00	114.2%
520001	406703	INDUSTRIAL PRE-TR	-10,000	0	-10,000	-11,422.72	.00	1,422.72	456.0%
520001	406826	HOMEOWNER FINANCE	-24,000	0	-24,000	-109,444.76	.00	85,444.76	
TOTAL SEWER WORKS REVENUE			-7,945,222	-125,000	-8,070,222	-4,164,234.75	.00	-3,905,987.25	51.6%

520002 SEWER WORKS REVENUE

520002	406306	STATE AID GRANT C	-263,590	0	-263,590	-7,290.00	.00	-263,590.00	.0%
520002	406307	STATE AID GRANT C	-7,291	0	-7,291	-10,472.00	.00	-1,181.00	.0%
520002	406308	STATE AID GRANT C	-10,472	0	-10,472	.00	.00	-10,472.00	.0%
520002	406309	STATE AID GRANT C	-41,108	0	-41,108	-41,108.00	.00	-13,607.00	.0%
520002	406310	STATE AID GRANT C	-13,607	0	-13,607	.00	.00	-29,108.00	.0%
520002	406311	STATE AID GRANT C	-29,108	0	-29,108	.00	.00	-30,905.00	.0%
520002	406312	STATE AID GRANT C	-30,905	0	-30,905	-5,053.00	.00	5,053.00	100.0%
520002	406314	STATE AID GRANT C	0	0	0	-5,053.00	.00	5,053.00	100.0%
TOTAL SEWER WORKS REVENUE			-396,081	0	-396,081	-53,451.00	.00	-342,630.00	13.5%

52602057 SEWER WORKS EXPENSE

52602057	511001	SALARIES - FULL	473,270	0	473,270	442,725.25	.00	30,544.75	93.5%
52602057	511002	SALARIES - PART	3,890	0	3,890	1,834.22	.00	2,055.78	47.2%
52602057	511099	SALARIES - ADTU	6,735	0	6,735	.00	.00	6,735.00	.0%
52602057	513001	OVERTIME - REGU	8,100	0	8,100	5,486.34	.00	2,613.66	67.7%
52602057	515001	ON CALL	5,058	0	5,058	2,736.00	.00	2,322.00	54.1%
52602057	516000	LONGEVITY	2,077	0	2,077	1,780.85	.00	296.15	85.7%
52602057	519000	TRAVEL ALLOWANC	500	0	500	469.20	.00	30.80	93.8%

FOR 2021 13

ACCOUNTS FOR: SEWER ENTERPRISE FUND 5002	ORIGINAL APPROP	TRANSFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
52602057 521100 HEALTH INSURANC	101,380	0	101,380	92,190.79	.00	9,189.21	90.9%
52602057 521200 DENTAL INSURANC	1,714	0	1,714	1,554.76	.00	159.24	90.7%
52602057 521300 LIFE INSURANCE	1,105	0	1,105	1,013.43	.00	91.57	91.7%
52602057 522000 SOCIAL SECURITY	35,297	0	35,297	32,727.13	.00	2,569.87	92.7%
52602057 523000 RETIRE CONTRIBU	54,986	0	54,986	50,981.69	.00	4,004.31	92.7%
52602057 526000 WORKERS' COMPEN	10,833	0	10,833	9,271.03	.00	1,561.97	85.6%
52602057 528001 DISABILITY INSU	4,434	0	4,434	4,338.87	.00	95.13	97.9%
52602057 532001 STAFF DEVELOPME	3,100	0	3,100	1,709.14	170.00	1,220.86	60.6%
52602057 533000 OTHER PROF SERV	7,504	0	7,504	6,946.68	395.09	162.23	97.8%
52602057 533001 AUDIT	4,140	0	4,140	4,597.13	175.37	-632.50	115.3%*
52602057 533002 ENGINEERING SER	1,000	0	1,000	.00	.00	1,000.00	.0%
52602057 533004 MEDICAL SERVICE	500	0	500	332.84	144.66	22.50	95.5%*
52602057 533009 21540 BIOSOLIDS	0	0	0	45,590.00	.00	-45,590.00	100.0%*
52602057 534003 SOFTWARE MAINTN	62,877	0	62,877	48,260.77	636.82	13,979.41	77.8%
52602057 542300 CUSTODIAL SERV	2,200	0	2,200	1,980.00	.00	220.00	90.0%
52602057 543000 REPAIR AND MAIN	2,360	0	2,360	.00	.00	2,360.00	.0%
52602057 543001 VEHICLE MAINT &	2,500	0	2,500	263.52	75.00	2,161.48	13.5%
52602057 543002 EQUIPMENT MAINT	3,690	10,250	3,690	2,217.29	.00	1,472.71	60.1%
52602057 544200 RENTAL OF EQUIP	2,900	0	2,900	9,334.33	.00	915.67	91.1%
52602057 544500 LEASE COPER/PR	2,150	0	2,150	1,875.00	.00	-94.00	103.2%*
52602057 552001 FLEET INSURANCE	9,016	0	9,016	2,155.08	.00	-5.08	100.2%*
52602057 552002 PROPERTY INSURA	5,671	0	5,671	10,054.00	.00	-1,038.00	111.5%*
52602057 553400 POSTAGE FEES	5,198	0	5,198	6,324.38	.00	-653.38	111.5%*
52602057 554000 ADVERTISING	800	0	800	5,790.85	.00	-592.85	111.4%*
52602057 555000 PRINTING AND BI	1,639	0	1,639	35.59	.00	464.41	7.1%
52602057 558000 TRAVEL	3,150	0	3,150	800.00	.00	.00	100.0%
52602057 561003 OFFICE SUPPLIES	875	0	875	375.89	.00	1,263.11	22.9%
52602057 561005 PUBLICATIONS	3,456	0	3,456	.00	.00	3,150.00	.0%
52602057 561008 VEHICLE SUPPLIE	60	0	60	2,040.70	947.16	875.00	86.5%
52602057 561009 TRAINING MATERI	15,000	0	15,000	.00	.00	468.14	.0%
52602057 561010 CLOTHING	250	0	250	14,826.83	173.17	60.00	100.0%
52602057 561012 SAFETY EQUIPME	6,150	0	6,150	210.97	.00	39.00	84.4%
52602057 561022 HOT TOP COLD PA	5,900	0	5,900	2,999.68	.00	1,348.56	70.7%
52602057 561023 SAND AND GRAVEL	5,500	0	5,500	4,693.69	.00	1,801.76	84.7%
52602057 561032 OTHER OPERATIO	1,650	0	1,650	5,500.00	.00	900.18	100.0%
52602057 561040 EQUIPMENT REPAI	1,000	0	1,000	1,650.00	.00	.00	100.0%
52602057 562600 VEHICLE FUEL	41,000	0	41,000	6,000.00	.00	30.19	97.0%
52602057 573401 ADMIN EQUIPME	1,818	0	1,818	19,731.95	.00	21,268.05	48.1%
52602057 573900 OTHER EQUIPME	8,000	0	8,000	1,220.64	550.11	47.25	97.4%
52602057 575100 SWIRL OTHER EQUI	0	0	0	6,311.45	1,000.00	688.55	91.4%
52602057 575100 INVENTORY PURCH	12,500	0	12,500	910.67	.00	-910.67	100.0%*
				7,799.68	4,595.40	104.92	99.2%

FOR 2021 13

ACCOUNTS FOR: 5002	SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANSFERS/ ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
52602057	581000 DUES AND FEES	1,290	0	1,290	143.34	.00	1,146.66	11.1%
52602057	583000 INTEREST EXPENS	542,998	0	542,998	790,423.80	.00	-247,425.80	145.6%*
52602057	584000 CONTINGENCY	15,000	0	15,000	0.00	.00	15,000.00	.0%
52602057	589001 STATE PERMITS &	5,150	0	5,150	4,903.28	.00	246.72	95.2%*
52602057	589034 ABATEMENTS/OVER	0	0	0	148.50	.00	-148.50	100.0%*
52602057	591000 REDEMPTION OF F	2,392,777	0	2,392,777	2,843,430.03	.00	-450,653.03	118.8%*
52602057	593002 TRANS TO CAPITAL	185,000	0	185,000	400,000.00	.00	.00	100.0%
52602057	593008 TRANSFER TO GEN	25,000	0	25,000	16,666.66	.00	8,333.34	66.7%
TOTAL SEWER WORKS EXPENSE		4,106,648	225,250	4,331,898	4,926,333.73	11,636.47	-606,072.20	114.0%
52602074 SEWER TREATMENT PLANT		480,216	0	480,216	445,118.95	.00	35,097.05	92.7%*
52602074	511001 SALARIES - FULL	32,500	0	32,500	32,920.37	.00	-420.37	101.3%*
52602074	513001 OVERTIME - REGU	33,088	0	33,088	30,138.23	.00	2,949.77	91.1%*
52602074	515001 ON CALL	1,700	0	1,700	2,200.00	.00	-500.00	129.4%*
52602074	521100 HEALTH INSURANC	113,862	0	113,862	89,216.38	.00	24,645.62	78.4%
52602074	521200 DENTAL INSURANC	2,603	0	2,603	2,170.78	.00	432.82	83.4%*
52602074	522000 LIFE INSURANCE	921	0	921	933.84	.00	-12.84	101.4%*
52602074	522000 SOCIAL SECURITY	39,199	0	39,199	37,192.93	.00	2,006.07	94.9%
52602074	523000 RETIREMENT CONT	56,463	0	56,463	53,463.58	.00	2,999.42	94.7%
52602074	526000 WORKERS' COMPEN	8,760	0	8,760	7,496.55	.00	1,263.45	85.6%
52602074	528001 DISABILITY INSU	3,528	0	3,528	3,769.23	.00	-241.23	106.8%*
52602074	533000 STAFF DEVELOPME	131,650	0	131,650	2,878.73	200.00	71.27	97.7%
52602074	533006 OTHER PROF SERV	109,258	0	109,258	19,076.25	61,009.95	51,563.80	60.8%
52602074	534009 LABORATORY SERV	40,239	0	40,239	33,936.45	12,232.60	63,088.95	42.3%
52602074	541901 INDUSTRIAL PRET	19,389	0	19,389	10,193.66	186.34	29,859.00	25.8%
52602074	543000 HVAC SERVICE CO	96,350	0	96,350	19,389.00	.00	.00	100.0%
52602074	543002 REPAIR AND MAIN	209,158	0	209,158	11,051.36	19,804.03	65,494.61	32.0%
52602074	544500 LEASE COPPER/DR	2,956	0	2,956	126,707.03	26,047.84	56,403.13	73.0%
52602074	552002 PROPERTY INSURA	5,306	0	5,306	798.84	.00	2,157.16	27.0%*
52602074	553000 COMMUNICATION	12,945	0	12,945	5,915.60	.00	-609.60	111.5%*
52602074	559000 MISC PURCHASED	8,000	0	8,000	10,784.05	1,604.28	556.67	95.7%
52602074	561001 JANITORIAL SUPP	1,600	0	1,600	7,850.00	.00	150.00	98.1%
52602074	561003 BUILDING MAINT	5,300	0	5,300	1,147.65	.00	452.35	71.7%
52602074	561002 OFFICE SUPPLIES	0	0	0	4,016.29	.00	845.16	84.1%*
52602074	561010 CLOTHING	9,100	0	9,100	739.69	.00	-739.69	100.0%*
52602074	561015 SAFETY EQUIPME	6,200	0	6,200	6,621.56	1,395.03	1,083.41	88.1%*
52602074	561031 CHEMICAL	345,616	0	345,616	3,944.97	784.80	1,470.23	76.3%
52602074	561037 LABORATORY SUPP	30,423	0	30,423	66,852.58	37,410.20	241,353.22	30.2%
					20,376.27	4,073.47	5,973.26	80.4%



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CITY OF ROCHESTER  
 YEAR-TO-DATE BUDGET REPORT

FOR 2021 13

ACCOUNTS FOR: SEWER ENTERPRISE FUND 5002	ORIGINAL APPROP	TRANSFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
52602074 561040 EQUIPMENT REPAIR	102,465	0	102,465	43,551.99	6,556.51	52,356.50	48.9%
52602074 562200 ELECTRICITY	425,000	0	425,000	344,297.10	30,702.90	50,000.00	88.2%
52602074 562400 HEATING FUEL	49,450	0	49,450	22,191.46	3,356.75	23,901.79	51.7%
52602074 573900 OTHER EQUIPMENT	21,500	0	21,500	718.60	.00	20,781.40	3.3%
52602074 592001 DEPRECIATION	1,759,157	0	1,759,157	.00	.00	1,759,157.00	.0%
TOTAL SEWER TREATMENT PLANT	4,167,052	0	4,167,052	1,467,659.97	205,803.25	2,493,588.78	40.2%

52602470 SEWER REVENUE OFFICE

52602470 511001 SALARIES - FULL	34,580	0	34,580	34,644.50	.00	-64.50	100.2%*
52602470 513001 OVERTIME - REGU	0	0	0	123.15	.00	-123.15	100.0%*
52602470 521100 HEALTH INSURANC	13,485	0	13,485	11,556.01	.00	1,928.99	85.7%
52602470 521200 DENTAL INSURANC	127	0	127	118.92	.00	8.08	93.6%
52602470 521300 LIFE INSURANCE	76	0	76	70.58	.00	5.42	92.9%
52602470 522000 SOCIAL SECURITY	2,402	0	2,402	2,501.60	.00	-99.60	104.1%*
52602470 523000 RETIREMENT CONT	3,864	0	3,864	3,844.97	.00	19.03	99.5%
52602470 526000 WORKERS' COMPEN	61	0	61	52.03	.00	8.97	85.3%
52602470 528001 DISABILITY INSU	376	0	376	348.81	.00	27.19	92.8%
52602470 543000 REPAIR AND MAIN	1,250	0	1,250	1,250.00	.00	.00	100.0%
52602470 544500 LEASE COPIER/PR	544	0	544	533.13	.00	10.87	98.0%
52602470 553400 POSTAGE FEES	10,188	0	10,188	7,620.14	.00	2,567.86	74.8%
52602470 555000 PRINTING AND BI	350	0	350	.00	.00	350.00	.0%
52602470 561003 OFFICE SUPPLIES	300	0	300	223.65	.00	76.35	74.6%
TOTAL SEWER REVENUE OFFICE	67,603	0	67,603	62,887.49	.00	4,715.51	93.0%

TOTAL SEWER ENTERPRISE FUND

TOTAL REVENUES	-8,341,303	-125,000	-8,466,303	-4,217,685.75	.00	-4,248,617.25	
TOTAL EXPENSES	8,341,303	225,250	8,566,553	6,456,881.19	217,439.72	1,892,232.09	
TOTAL SEWER ENTERPRISE FUND	0	100,250	100,250	2,239,195.44	217,439.72	-2,356,385.16	2450.5%



FOR 2021 13

	ORIGINAL APPROP	TRANSFRS/ ADJUSTMNTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
GRAND TOTAL	0	100,250	100,250	2,239,195.44	217,439.72	-2,356,385.16	2450.5%

\*\* END OF REPORT - Generated by Michèle Grant \*\*

FOR 2021 13

ACCOUNTS FOR: WATER ENTERPRISE FUND ORIGINAL APPROP TRANFRS/ADJUSTMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET PCT USED

510001	400302	INTEREST INCOME	-5,000	0	-5,000	-5,000.00	.00	.00	100.0%
510001	406105	XFER FROM RET EAR	-2,691,052	-125,000	-2,816,052	-21,948.75	.00	-2,816,052.00	87.8%
510001	406201	MISCELLANEOUS REV	-25,000	0	-25,000	-66,797.77	.00	-3,051.25	133.6%
510001	406600	CONSTRUCTION REVE	-50,000	0	-50,000	16,797.77	.00	16,797.77	86.4%
510001	406601	USER FEES	-3,900,000	0	-3,900,000	369,240.31	.00	-530,759.69	109.9%
510001	406602	INTEREST ON DEL A	-5,000	0	-5,000	-5,496.92	.00	496.92	7.0%
510001	406603	HYDRANT RENTAL FE	-24,000	0	-24,000	-1,680.00	.00	-22,320.00	100.0%
510001	406605	STUB FEES	0	0	0	-746.00	.00	746.00	100.0%
510001	406607	WATER IMPACT FEES	0	0	0	-10,909.08	.00	10,909.08	100.0%
510001	406826	HOMEOWNER FINANCE	-10,000	0	-10,000	-10,363.61	.00	363.61	103.6%
TOTAL WATER WORKS REVENUE			-6,710,052	-125,000	-6,835,052	-3,492,182.44	.00	-3,342,869.56	51.1%

51601057 WATER WORKS EXPENSE

51601057	511001	SALARIES - FULL	686,517	0	686,517	591,225.99	.00	95,291.01	86.1%
51601057	511002	SALARIES - PART	3,890	0	3,890	1,834.22	.00	2,055.78	47.2%
51601057	511099	SALARIES - ADJU	6,870	0	6,870	.00	.00	6,870.00	.0%
51601057	513001	OVERTIME - REGU	43,000	0	43,000	27,282.10	.00	15,717.90	63.4%
51601057	515001	ON CALL	5,058	0	5,058	3,834.00	.00	1,224.00	75.8%
51601057	516000	LONGEVITY	3,119	0	3,119	1,780.83	.00	1,338.17	57.1%
51601057	519000	TRAVEL ALLOWANC	500	0	500	469.20	.00	30.80	93.8%
51601057	521100	HEALTH INSURANC	173,805	0	173,805	133,276.39	.00	40,528.61	76.7%
51601057	521200	DENTAL INSURANC	3,214	0	3,214	2,659.92	.00	554.08	82.8%
51601057	521300	LIFE INSURANCE	1,555	0	1,555	1,326.70	.00	228.30	85.3%
51601057	522000	SOCIAL SECURITY	52,602	0	52,602	44,831.49	.00	7,770.51	85.2%
51601057	523000	RETIRE CONTRIBU	82,844	0	82,844	69,896.33	.00	12,947.67	84.4%
51601057	526000	WORKERS' COMPEN	17,865	0	17,865	15,288.88	.00	2,576.12	85.6%
51601057	528001	DISABILITY INSU	6,596	0	6,596	5,905.35	.00	690.65	89.5%
51601057	532000	STAFF DEVELOPME	4,080	0	4,080	2,285.55	.00	1,794.45	60.2%
51601057	533000	OTHER PROF SERV	7,004	0	7,004	6,703.46	.00	300.00	100.0%
51601057	533001	AUDIT	4,140	0	4,140	4,597.12	.00	175.38	115.3%
51601057	533002	ENGINEERING SER	7,300	0	7,300	570.21	4,400.00	2,329.79	68.1%
51601057	533004	MEDICAL SERVICE	500	0	500	269.83	207.67	22.50	95.5%
51601057	534003	SOFTWARE MAINTN	49,088	0	49,088	31,809.88	636.82	545.90	98.9%
51601057	541100	WATER & SEMERAG	31,800	0	31,800	1,980.00	.00	-9.88	100.0%
51601057	542300	CUSTODIAL SERVI	2,200	0	2,200	1,980.00	.00	220.00	90.0%
51601057	543001	VEHICLE MAINTN &	1,000	0	1,000	263.53	48.07	688.40	31.2%

FOR 2021 13

ACCOUNTS FOR: WATER ENTERPRISE FUND 5001	ORIGINAL APPROP	TRANSFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
51601057 543002 EQUIPMENT MAINT	1,410	0	1,410	1,769.05	.00	-359.05	125.5%*
51601057 544200 RENTAL OF EQUIP	3,110	0	3,110	756.00	.00	2,354.00	24.3%
51601057 544500 LEASE COPTR/DR	1,248	0	1,248	936.45	.00	311.55	75.0%*
51601057 552001 FLEET INSURANCE	3,987	0	3,987	4,447.00	.00	-460.00	111.5%*
51601057 552003 GENERAL LIABILL	5,466	0	5,466	6,098.16	.00	-632.16	111.6%*
51601057 553400 POSTAGE FEES	400	0	400	321.37	.00	78.63	80.3%*
51601057 554000 ADVERTISING	1,400	0	1,400	1,409.19	.00	-9.19	100.7%*
51601057 555000 PRINTING AND BI	1,000	0	1,000	450.81	.00	549.19	45.1%
51601057 556000 TUITION	3,150	0	3,150	.00	.00	3,150.00	.0%
51601057 558000 TRAVEL	375	0	375	.00	.00	375.00	.0%
51601057 561003 OFFICE SUPPLIES	3,165	0	3,165	2,539.38	961.15	-335.53	110.6%*
51601057 561005 PUBLICATIONS	60	0	60	.00	.00	60.00	.0%
51601057 561008 VEHICLE SUPPLIE	11,000	0	11,000	10,887.21	112.79	.00	100.0%
51601057 561010 CLOTHING	7,172	0	7,172	5,899.20	1,272.80	.00	100.0%
51601057 561015 SAFETY EQUIPMEN	5,000	0	5,000	4,057.42	704.54	238.04	95.2%*
51601057 561022 HOT TOP COLD PA	5,500	0	5,500	5,500.00	.00	.00	100.0%
51601057 561023 SAND AND GRAVEL	1,800	0	1,800	1,800.00	.00	.00	100.0%
51601057 561032 OTHER OPERATION	3,625	0	3,625	2,973.34	25.99	.00	100.0%
51601057 562600 VEHICLE FUEL	21,420	0	21,420	10,377.74	.00	11,042.26	48.4%
51601057 573401 ADMIN EQUIPMENT	2,435	0	2,435	1,150.89	784.45	499.66	79.5%
51601057 573900 OTHER EQUIPMENT	7,500	0	7,500	4,695.95	.00	2,804.05	62.6%*
51601057 575100 INVENTORY PURCH	124,000	0	124,000	63,581.29	60,418.71	.00	100.0%
51601057 581000 DUES AND FEES	5,200	0	5,200	3,751.33	.00	1,448.67	72.1%*
51601057 583000 INTEREST EXPENS	485,435	0	485,435	588,367.35	.00	-102,932.35	121.2%*
51601057 584000 CONTINGENCY	20,000	0	20,000	.00	.00	20,000.00	.0%
51601057 589001 STATE PERMITS &	8,750	0	8,750	8,690.00	.00	60.00	99.3%*
51601057 591000 LIEN DISCHARGE	600	0	600	129.14	35.76	435.10	27.5%*
51601057 591000 REDEMPTION OF P	1,638,902	0	1,638,902	1,786,370.32	.00	-147,468.32	109.0%*
51601057 592001 DEPRECIATION	1,510,735	0	1,510,735	375,000.00	.00	1,135,735.00	.0%
51601057 593002 TRANS TO CAPITA	250,000	0	250,000	375,000.00	.00	.00	100.0%
51601057 593008 TRANSFER TO GEN	25,000	0	25,000	16,666.66	.00	8,333.34	66.7%*
TOTAL WATER WORKS EXPENSE	5,353,392	125,000	5,478,392	3,904,621.51	70,254.13	1,503,516.36	72.6%*
51601073 WATER TREATMENT PLANT							
51601073 511001 SALARIES - FULL	301,457	0	301,457	267,978.76	.00	33,478.24	88.9%*
51601073 513001 OVERTIME - REGU	20,000	0	20,000	20,913.19	.00	-913.19	104.6%*
51601073 515001 ON CALL	17,914	0	17,914	16,537.12	.00	1,376.88	92.3%*
51601073 516000 LONGEVITY	1,525	0	1,525	1,125.00	.00	400.00	73.8%*
51601073 521100 HEALTH INSURANC	74,995	0	74,995	48,814.34	.00	26,180.66	65.1%*
51601073 521200 DENTAL INSURANC	1,550	0	1,550	1,183.20	.00	366.80	76.3%*

FOR 2021 13

ACCOUNTS FOR: WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANSFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
51601073 521300 LIFE INSURANCE	638	0	638	570.24	.00	67.76	89.4%
51601073 522000 SOCIAL SECURITY	24,108	0	24,108	22,280.57	.00	1,827.43	92.4%
51601073 523000 RETIREMENT CONT	35,990	0	35,990	32,394.91	.00	3,595.09	90.0%
51601073 526000 WORKERS' COMPEN	5,896	0	5,896	5,045.58	.00	850.42	85.6%
51601073 528001 DISABILITY INSU	3,109	0	3,109	2,826.82	.00	282.18	90.9%
51601073 532001 STAFF DEVELOPME	2,000	0	2,000	1,567.73	.00	432.27	78.4%
51601073 533000 OTHER PROF SERV	11,500	0	11,500	9,202.99	.00	97.01	99.2%
51601073 533002 ENGINEERING SER	16,500	0	16,500	8,600.27	7,899.73	.00	100.0%
51601073 533006 LABORATORY SERV	29,310	0	29,310	13,162.84	3,695.26	12,451.90	57.5%
51601073 541901 HVAC SERVICE CO	6,243	0	6,243	6,243.00	.00	.00	100.0%
51601073 543000 REPAIR AND MAINT	81,164	0	81,164	27,478.63	1,224.40	52,460.97	35.4%
51601073 543002 EQUIPMENT MAINT	84,576	0	84,576	59,547.81	3,396.25	21,631.94	74.4%
51601073 544500 LEASE COPIER/DR	718	0	718	1,261.39	.00	-543.39	175.7%*
51601073 552002 PROPERTY INSURA	7,256	0	7,256	8,093.81	.00	-837.81	111.5%*
51601073 553000 COMMUNICATIONS	14,821	0	14,821	12,443.18	1,206.70	1,171.12	92.1%
51601073 561001 JANITORIAL SUPP	1,200	0	1,200	657.48	93.45	449.07	62.6%
51601073 561002 BLDG MAINT SUPP	1,600	0	1,600	1,600.00	.00	.00	100.0%
51601073 561009 TRAINING WATERI	1,000	0	1,000	210.98	.00	789.02	21.1%
51601073 561010 CLOTHING	6,070	0	6,070	4,499.55	1,527.53	42.92	99.3%
51601073 561015 SAFETY EQUIPME	16,000	0	16,000	8,883.51	1,527.53	42.92	58.4%
51601073 561031 CHEMICALS	195,161	0	195,161	148,507.81	17,697.80	28,955.39	85.2%
51601073 561037 LABORATORY SUPP	9,634	0	9,634	9,634.00	.00	.00	100.0%
51601073 561040 EQUIPMENT REPAI	34,000	0	34,000	25,414.99	1,852.96	6,732.05	80.2%
51601073 562200 ELECTRICITY	180,000	0	180,000	173,740.38	6,066.26	193.36	99.9%
51601073 562200 HEATING FUEL	28,000	0	28,000	25,172.73	2,424.77	402.50	98.6%
51601073 573900 OTHER EQUIPMENT	31,624	0	31,624	26,358.28	4,862.00	403.72	98.7%
51601073 589030 PROP TAX TO OTH	42,000	0	42,000	42,036.00	.00	-36.00	100.1%*
TOTAL WATER TREATMENT PLANT	1,287,559	0	1,287,559	1,033,987.09	54,600.77	198,971.14	84.5%
51601570 WATER REVENUE OFFICE							
51601570 511001 SALARIES - FULL	34,580	0	34,580	34,643.71	.00	-63.71	100.2%*
51601570 513001 OVERTIME - REGU	0	0	0	123.15	.00	-123.15	100.0%*
51601570 521100 HEALTH INSURANC	13,483	0	13,483	11,555.64	.00	1,927.36	85.7%
51601570 521200 DENTAL INSURANC	126	0	126	118.73	.00	7.27	94.2%
51601570 521300 LIFE INSURANCE	76	0	76	70.20	.00	5.80	92.4%
51601570 522000 SOCIAL SECURITY	2,399	0	2,399	2,501.20	.00	-102.20	104.3%*
51601570 523000 RETIREMENT CONT	3,862	0	3,862	3,844.77	.00	17.23	99.6%
51601570 526000 WORKERS' COMPEN	61	0	61	52.03	.00	8.97	85.3%
51601570 528001 DISABILITY INSU	374	0	374	348.25	.00	25.75	93.1%
51601570 543000 REPAIR AND MAINT	1,250	0	1,250	1,250.00	.00	.00	100.0%

FOR 2021 13

ACCOUNTS FOR:	WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANSFRS/ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
51601570	544500 LEASE COPIER/PR	1,080	0	1,080	831.70	.00	248.30	77.0%
51601570	553400 POSTAGE FEES	11,100	0	11,100	7,326.95	.00	3,773.05	66.0%
51601570	555000 PRINTING AND BI	410	0	410	.00	.00	410.00	.0%
51601570	561003 OFFICE SUPPLIES	300	0	300	300.00	.00	.00	100.0%
	TOTAL WATER REVENUE OFFICE	69,101	0	69,101	62,966.33	.00	6,134.67	91.1%
	TOTAL WATER ENTERPRISE FUND	0	0	0	1,509,392.49	124,854.90	-1,634,247.39	100.0%
	TOTAL REVENUES	-6,710,052	-125,000	-6,835,052	-3,492,182.44	.00	-3,342,869.56	
	TOTAL EXPENSES	6,710,052	125,000	6,835,052	5,001,574.93	124,854.90	1,708,622.17	



FOR 2021 13

	ORIGINAL APPROP	TRANSRS/ ADJUSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
GRAND TOTAL	0	0	0	1,509,392.49	124,854.90	-1,634,247.39	100.0%

\*\* END OF REPORT - Generated by Michele Grant \*\*