



## *City of Rochester, New Hampshire*

### WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

DATE: September 8, 2021  
TO: Utility Advisory Board  
FROM: Lisa J. Clark, Utility Billing Office Supervisor

RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday September 13, 2021 at 5:30 PM in City Hall Council Chambers Conference Room.**

### **AGENDA**

1. Call to order
2. Acceptance of July 12, 2021 Minutes
3. Tabled Appeal - None
4. New Appeals
  - 4.1 Robert Trott (Pages 7-13)  
55 Bailey Dr.  
Rochester, NH 03868  
Re: Account #110056
  - 4.2 Peter & Briana Collins (Pages 14-20)  
8 Weeping Willow Dr.  
Rochester, NH 03867  
Re: Account #143029
  - 4.3 Joshua Riley (Pages 21-27)  
41 Oak St.  
Rochester, NH 03867  
Re: Account #161900

- 4.4 Brett & Rachel Johnson (Pages 28-34)  
97 Millers Farm Dr.  
Rochester, NH 03868  
Re: Account #204518
  
- 4.5 Laura Davie (Pages 35-41)  
90 Millers Farm Dr.  
Rochester, NH 03868  
Re: Account #204517
  
- 4.6 Richard Butler (Pages 42-48)  
104 Millers Farm Dr.  
Rochester, NH 03868  
Re: Account #204515
  
- 4.7 George & Nancy Haseltine (Pages 49-55)  
28 Juniper St.  
Rochester, NH 03867  
Re: Account #172940
  
- 4.8 Robin Carlson (Pages 56-62)  
11 Vinewood Ln.  
Rochester, NH 03867  
Re: Account #171620
  
- 4.9 William & Lea Orr (Pages 63-70)  
1 Rangeway Dr.  
Rochester, NH 03868  
Re: Account #204422
  
- 4.10 Lois Parker (Pages 71-78)  
7 Stillwater Circle  
Rochester, NH 03839  
Re: Account #220165

- 4.11 Chris & Mary Ballard (Pages 79-85)  
238 Eastern Ave.  
Rochester, NH 03867  
Re: Account #061128
  
- 4.12 Hether Roberge (Pages 86-93)  
79 Fillmore Blvd.  
Rochester, NH 03867  
Re: Account #033169
  
- 4.13 Christopher Matheson (Pages 94-101)  
3 Dodge St.  
Rochester, NH 03867  
Re: Account #073680
  
- 4.14 Robert Blouin (Pages 102-108)  
10 Thomas St.  
Rochester, NH 03867  
Re: Account #021460
  
- 4.15 Brandon Marcus (Pages 109-124)  
66 Prospect St.  
Rochester, NH 03867  
Re: Account #094980
  
- 4.16 Jon & Barbara Bodwell (Pages 125-131)  
3 Gerard St.  
Rochester, NH 03867  
Re: Account #031200

5. Financials-Water & Sewer Revenue and Expense Reports

6. Discussion – October meeting date (10/11/21 is a holiday)

7. Adjournment

**Utility Advisory Board  
July 12, 2021 5:30 P.M.  
Rochester Water Treatment Plant**

**MEMBERS PRESENT**

Brett Johnson  
Joe Boudreau  
Eli Barnes  
Shawn Libby, Chairman

**MEMBERS ABSENT**

Ralph Sanders

**OTHERS PRESENT**

Lisa Clark, Utility Billing Office Supervisor  
Michele Grant, Utility Billing Administrator  
Ian Rohrbacher, Chief WTP Operator

**MINUTES**

**1. Call to order:**

Mr. Libby called the meeting to order at 5:30pm.

**2. Water Treatment Plant (WTP) Tour**

Mr. Rohrbacher let the Committee on a tour of the WTP. He educated the Board on the processes involved from the intake of raw water to the finish water when it leaves the WTP. He discussed the process control instrumentation and the testing required for safe drinking water.

**3. Approval of June 14, 2021 Minutes**

Mr. Libby requested a motion or comments on the minutes for the June 14, 2021 meeting. *Mr. Boudreau made a motion to accept the June 14, 2021 meeting minutes as presented. The motion was seconded by Mr. Johnson. The motion passed unanimously.*

**4. Tabled Appeals**

**3.1 1 Willow Brook Dr. (#3) – Willowbrook Realty Trust**

This appeal remains table from the April 2021 meeting. Meter test results still pending.

**5. Appeals**

**4.1 3 Paradise Dr. – Thomas Hogan**

The appellant was not present for the meeting. The appellant requested an abatement due to faucet leak.

*Mr. Johnson made a motion to deny the motion was seconded by Mr. Barnes. The motion passed unanimously.*

**4.2 7 Village Ln. – Kinnison Family Revoc Trust**

The appellant was not present for the meeting. The appeal request is for a water and sewer abatement. No leaks found or reason for increased units used. The appeal also noted that there were hardships associated with paying the invoice.

*Mr. Boudreau made a motion to deny the abatement and grant a 25% hardship credit of \$39.77 plus any accrued interest for their May invoice. Mr. Johnson seconded the motion. The motion passed unanimously.*

**4.3 13 Sunset Dr. – Evan Werner**

The appellant was not present for the meeting. The appeal request is for a water and sewer abatement for a leaking shower and toilet in their basement.

*Mr. Johnson made a motion to abate 52 units of water at \$5.83 per unit in the amount of \$303.16 and 52 units of sewer at \$7.43 per unit in the amount of \$386.36 for a total of \$689.52 plus any accrued interest. The motion stated that the account will be noted for this once in ten year abatement based on the Water & Sewer Adjustment Policy. Mr. Barnes seconded the motion. The motion passed unanimously.*

**4.4 3 Dodge St. – Chris Matheson**

The appellant was not present for the meeting. The appeal request is for a water and sewer abatement for a leak found under the home.

*Mr. Boudreau made a motion to abate 185 units of water at \$5.83 per unit in the amount of \$1078.55 and 370 units of sewer at \$7.43 per unit in the amount of \$2749.10 for a total of \$3827.65 plus any accrued interest. The motion stated that the account will be noted for this once in ten year abatement based on the Water & Sewer Adjustment Policy. Mr. Johnson seconded the motion. The motion passed unanimously.*

**4.5 19 Rochester Hill Rd. – Marc Anthony Seminara**

The appellant was not present for the meeting. The appeal request is for a sewer only abatement for watering the lawn.

*Mr. Johnson made a motion to abate 5 units of sewer at \$7.43 per unit for a total of \$37.15 plus any accrued interest. Mr. Barnes seconded the motion, motion passed unanimously.*

**4.6 423 Salmon Falls Rd. – Patrick & Lynn Qualey**

The appellant was not present for the meeting. The appeal request is for a water and sewer abatement for a leaking toilet. The appeal also noted that there were hardships

associated with paying the invoice.

*Mr. Boudreau made a motion to deny the abatement request and to grant a 25% hardship credit of \$33.15 plus any accrued interest for their June invoice. Mr. Johnson seconded the motion. The motion passed unanimously.*

#### **4.7 88 Charles St. – Jeffrey Meulenbroek Revoc Trust**

The appellant was not present for the meeting. The appeal request is for a sewer only abatement for a leaking water heater pipe.

*Mr. Johnson made a motion to abate 64 units of sewer at \$7.43 per unit for a total of \$475.52 plus any accrued interest. Mr. Boudreau seconded the motion, motion passed unanimously.*

#### **6. Rate Discussion**

The Board requested to invite Mr. Sullivan to attend the next meeting and give his presentation on the status of the Water and Sewer Fund.

7.

#### **8. Financials**

The board reviewed and discussed financial reports.

#### **9. Adjournment:**

*Mr. Libby made a motion to adjourn at 7:43pm. The motion was seconded by Mr. Johnson. The motion passed unanimously.*

*Minutes respectfully submitted by Michele Grant Utility Billing Administrator*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021  
 To: Utility Advisory Board  
 From: Lisa J. Clark, Utility Billing Office Supervisor  
 Re: Water/Sewer Billing Appeal Application Dated: 07/20/21

Customer Name: Robert Trott Account #110056  
 Service Address: 55 Bailey Dr.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

I recommend an abatement of 14 units of sewer on the June 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
 

A. Total usage on disputed invoice	22
B. Average usage on previous 3 years is	<u>8</u>
C. Estimated use over average for water	14

Value of 14 Units of Sewer at the current sewer rate \$7.43 = \$104.02  
 Total abatement recommended=\$104.02 plus accrued interest.

Lisa J. Clark  
 Lisa J. Clark, Utility Billing Supervisor

9/8/2021  
 Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: July 20, 2021  
SUBJECT: City of Rochester  
PROPERTY: **55 Bailey Dr.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owner stated they were watering outside grass and garden.



CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 7/20/21

- 1. Date of Appeal: 7/9/21
- 2. Property Owner's Name: ROBERT TROTT Account #: 110056
- 3. Billing Address: 55 BAILEY DR  
ROCHESTER NH 03868
- 4. Service Location: 55 BAILEY DRIVE Zip Code 03868
- 5. Owners Representative: ROBERT TROTT
- 6. Owners Representative's Signature: 
- 7. Phone #: 603 203 4521 Cell: \_\_\_\_\_
- 8. Email Address: BOBINMANCIT@YAHOO.COM

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 3/1/21 to 6/1/21
- 10. Abatement is being requested for:

a. How many units of water 22 x 5.83 = \$ 128.2  
b. How many units of sewer \_\_\_\_\_ x 7.43 = \$ 163.46  
c. Water & Sewer Department Fees of: \$ \_\_\_\_\_  
Total \$ 291.72

- 11. Explanation of Appeal Request:

PREVIOUS BILLING CYCLE WAS 90.59 CURRENT IS  
291.76. WATER USAGE SEEMS A LITTLE HIGH  
THE GARDEN & LANDSCAPING WAS RECENTLY INSTALLED  
AND WATERING OUTSIDE DID NOT START UNTIL  
THE 3<sup>RD</sup> WEEK IN MAY

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No (circle one)

If yes, why?

IT SEEMS TOO HIGH

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

**Please note:**

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 110056

[2020-07-21 15:11:51 michele.grant]: METER INSTALLED & WATER ON 7/10/20. NEW CONSTRUCTION

[2021-07-20 11:10:37 michele.grant]: REC'D. APPEAL PAPERWORK

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

TROTT ROBERT G &

55 BAILEY

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14098754

06/23/2021

110056

07/26/2021

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

RES WATER

A

03/01/2021

06/01/2021

16

38

22

\$128.26

RES SEWER

03/01/2021

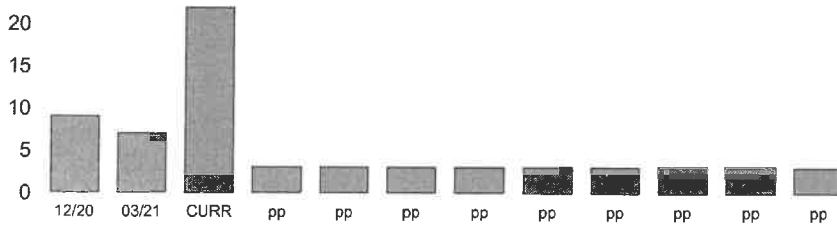
06/01/2021

\$163.46

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

## CONSUMPTION HISTORY



READ CODE

Total Current Billing

\$291.72

A = Actual

Previous Balance

\$90.59

E = Estimate

Adjustments

\$0.00

F = Final

Less Payments Received

\$382.31

**Total Amount Due**

**\$0.00**

\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*

WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31

HTTPS://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2020-CCR

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



**City of Rochester**

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:

110056

Bill Number:

14098754

Pay By:

07/26/2021

**Total Due:**

**0.00**

Service Location

55 BAILEY

TROTT ROBERT G &  
DWYER ANN TERESE  
55 BAILEY DR  
ROCHESTER, NH 03868



Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester

07/20/2021 11:11  
 michele.grant

CITY OF ROCHESTER  
 UB Consumption History Report

P 1  
 |ubcnsing



Account Number	Service	Customer #	Mfr Meter Number	Name	Cd	Read Date	Time	Parcel	By	Bill #	Curr Read	Location	Usage	Repl	Usage	Charge Amt	Billed Amt	Status
110056		50562		TROTT ROBERT G &						022403240024		55	BATLEY					Active
100	-	1	RESENSENSEN	WATER86662385	A	06/01/2021				14098754	38	22			0	128.26	291.72	
100	-	1	RESENSENSEN	WATER8662385	A	03/01/2021				14090730	16	7			0	40.16	90.59	
100	-	1	RESENSENSEN	WATER8662385	A	12/01/2020				14082846	9	9			0	49.95	110.70	

\*\* END OF REPORT - Generated by Michele Grant \*\*

16:22 (9)



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021  
To: Utility Advisory Board  
From: Lisa J. Clark, Utility Billing Office Supervisor  
Re: Water/Sewer Billing Appeal Application Dated: 07/27/21

Customer Name: Peter & Briana Collins Account #143029  
Service Address: 8 Weeping Willow Dr.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 16 units of sewer on the June 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
  - A. Total usage on disputed invoice 27
  - B. Average usage on previous 3 years is 11
  - C. Estimated use over average for water 16

Value of 16 Units of Sewer at the current sewer rate \$7.43 = \$118.88  
Total abatement recommended=\$118.88 plus accrued interest.

Lisa J. Clark  
Lisa J. Clark, Utility Billing Supervisor

9/8/2021  
Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: July 27, 2021  
SUBJECT: City of Rochester  
PROPERTY: **8 Weeping Willow Dr.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, the owner stated they have been watering their lawn so sewer wasn't used.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 7-27-21

1. Date of Appeal: 7/19/21
2. Property Owner's Name: Peter + Briana Collins Account #: 143029 (2)
3. Billing Address: 8 Weeping Willow Dr.  
Rochester, NH 03867
4. Service Location: 8 Weeping Willow Dr. Zip Code 03867
5. Owners Representative: Briana Collins
6. Owners Representative's Signature: Briana Collins
7. Phone #: 804 536 1752 Cell: 603 767 0502
8. Email Address: petecol918@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3/13/21 to 6/14/21
10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.83 = \$ \_\_\_\_\_  
b. How many units of sewer \_\_\_\_\_ x 7.43 = \$ 200.61  
C. Water & Sewer Department Fees of: \$ \_\_\_\_\_  
Total \$ 200.61

11. Explanation of Appeal Request:

We are seeking an appeal because we were watering our lawn during this time period and did not actually use the amount of sewer we were billed for. We started watering May 1st.



12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No  (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

NO.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

***Please note:***

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 143029

[2014-03-19 13:02:13 ann]: FOR SOME UNKNOWN REASON THIS ACCOUNT DID NOT BILL FOR WATER FOR THE DECEMBER BILLING - CHARGED SEWER FOR THE EXACT AMOUNT AS PRIOR BILL - ADJUSTED MARCH BILL TO REFLECT AVERAGE USAGE FOR THREE MONTHS - SEE DECEMBER 2013 ERROR FILE

[2015-03-10 09:09:56 sjuneau]: MARCH BILL ESTIMATED DUE TO SNOW.

[2020-07-24 15:47:42 michele.grant]: FINAL BILL PROCESSED

[2021-07-02 11:31:27 kimberly.nickerson]: SENT APPEAL PAPERWORK

[2021-07-27 08:31:37 michele.grant]: REC'D. APPEAL PAPERWORK BACK

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

COLLINS PETER D & BRIANA R

8 WEEPING WILLOW

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14099866

06/23/2021

143029

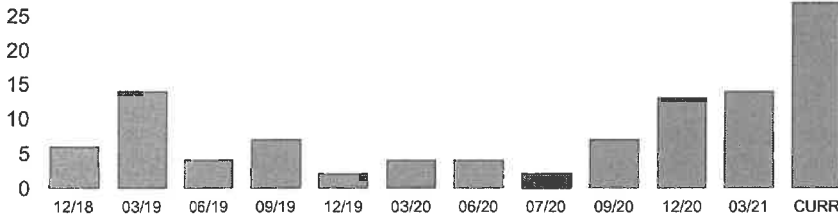
07/26/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	03/13/2021	06/14/2021	710	737	27	\$157.41
RES SEWER		03/13/2021	06/14/2021				\$200.61

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

### CONSUMPTION HISTORY



<b>READ CODE</b>	Total Current Billing	\$358.02
A = Actual	Previous Balance	\$183.20
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$183.20
	<b>Total Amount Due</b>	<b>\$358.09</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31  
[HTTPS://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2020-CCR](https://www.rochesternh.net/public-works/files/2020-CCR)

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

COLLINS PETER D & BRIANA R  
8 WEEPING WILLOW DR  
ROCHESTER, NH 03867-5052

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	143029
Bill Number:	14099866
Pay By:	07/26/2021
<b>Total Due:</b>	<b>358.09</b>

Service Location  
8 WEEPING WILLOW

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester





07/27/2021 08:32  
michèle.grant

CITY OF ROCHESTER  
UB Consumption History Report

1  
P  
ubcsnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
143029	52234 COLLINS PETER D & BRIANA R		013600120000			8 WEeping WILLOW				Active
100 -	1 RES WATER INVE60145494	A 06/14/2021	14099866	737		27	0	157.41		358.02
100 -	1 RES WATER INVE60145494	A 03/13/2021	14091846	710		14	0	80.91		183.20
100 -	1 RES WATER INVE60145494	A 12/15/2020	14083945	696		13	0	72.15		159.90
100 -	1 RES WATER INVE60145494	A 09/15/2020	14073334	683		7	0	38.85		86.10

\*\* END OF REPORT - Generated by Michele Grant \*\*

Handwritten notes: 34, 7, 3, 11



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 08/02/21

Customer Name: Joshua Riley Account #161900

Service Address: 41 Oak St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

I recommend an abatement of 12 units of sewer on the July 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
 

A. Total usage on disputed invoice	24
B. Average usage on previous 3 years is	12
C. Estimated use over average for water	12

Value of 12 Units of Sewer at the current sewer rate \$7.43 = \$89.16

Total abatement recommended=\$89.16 plus accrued interest.

*Lisa J. Clark*

\_\_\_\_\_  
Lisa J. Clark, Utility Billing Supervisor

9/8/2021

\_\_\_\_\_  
Date

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**WATER/SEWER BILLING MEMORANDUM**

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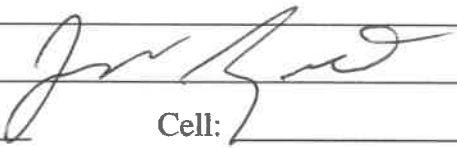
TO: Lisa Clark  
FROM: Michele Grant  
DATE: August 3, 2021  
SUBJECT: City of Rochester  
**PROPERTY: 41 Oak St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, owner stated he watered garden and new lawn.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 8-2-2021

1. Date of Appeal: August 2, 2021
2. Property Owner's Name: Joshua P. Piley Account #: 161900 (3)
3. Billing Address: 41 Oak Street  
Rochester NH  
03839
4. Service Location: same as Zip Code 03839
5. Owners Representative: Self
6. Owners Representative's Signature: 
7. Phone #: 603 686 2900 Cell: \_\_\_\_\_
8. Email Address: joshua.piley35@aol.com

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 4/19/2021 to 7/21/2021
10. Abatement is being requested for:

a. How many units of water	<u>24</u>	x 5.83= \$	<u>139.92</u>
b. How many units of sewer	<u>24</u>	x 7.43= \$	<u>178.32</u>
C. Water & Sewer Department Fees of:		\$	<u>N/A</u>
	Total	\$	<u>318.24</u>

11. Explanation of Appeal Request:

During the month of April, 26 April,  
I had my backyard 14,000 sqft  
hydro seeded. Also I grow vegetables.  
Please deduct a portion as I do  
not have the sewer deduct meter.

Thankyou All

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No (circle one)

If yes, why?

No outside water (sewer deduct meter)

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Yes it would cause a hardship  
if the bill is not reduced.

**Please note:**

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**



Accounts

Account: 161900

[2011-07-18 15:01:23 kathy]: SENT DEAD LETTER  
[2011-07-20 09:15:00 kathy]: FRANK IS IN A NURSING HOME AND PROPERTY IS VACANT  
[2011-09-30 12:03:36 ann]: DAUGHTER REQUESTED THAT BILLS BE SENT TO HER:  
ROBIN WILSON, 6845 SWAIN TRACE, TALLHASSE, FL 32311  
[2012-05-18 08:25:28 ann]: NEW OWNER - MATTHEW CONNOR  
[2017-10-23 16:48:52 sjuneau]: METER NOT READING - ESTIMATED OCTOBER BILL &  
SENT LETTER TO REPAIR WITH SHUT OFF DATE OF 11/8/17.  
[2017-11-14 13:46:38 karenb]:TECHNICIAN WENT OUT ON 11/13/17 TO TURN OFF FOR  
NON-COMPLIANCE. METER READ FINE WHEN HE GOT THERE. READ 204.  
[2019-12-18 12:13:04 michele.grant]: FINAL BILL PROCESSED 12/17.  
[2020-08-21 12:39:42 kimberly.nickerson]: UAB APPEAL RECEIVED FOR SEPTEMBER  
[2020-08-21 15:28:59 michele.grant]: T/W JOSH, HE WILL BE PAYING A PORTION OF  
THE BILL DUE 8/27 & THEN WILL WAIT FOR CREDIT FOR UAB APPEAL IF APPROVED.  
[2020-10-08 11:44:58 michele.grant]: CALLED H/O, METER READER TECH NOTICED  
OUTSIDE SPIGOT WAS ON/DRIPPING, SO LET THEM KNOW.  
[2021-08-03 09:22:02 michele.grant]: REC'D. UAB APPEAL YESTERDAY FOR SEPT.  
MEETING.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

RILEY JOSHUA P

41 OAK

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14100828

07/27/2021

161900

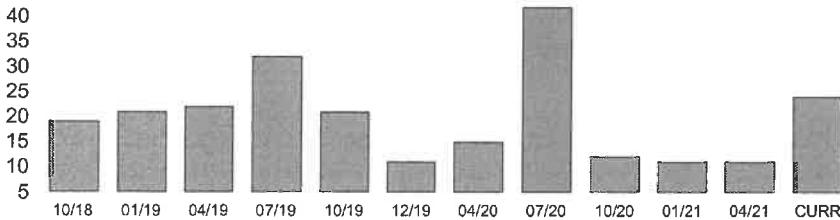
08/23/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	04/19/2021	07/21/2021	451	475	24	\$139.92
RES SEWER		04/19/2021	07/21/2021				\$178.32

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

### CONSUMPTION HISTORY



READ CODE	Description	Amount
	Total Current Billing	\$318.24
A = Actual	Previous Balance	\$145.86
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$145.86
	<b>Total Amount Due</b>	<b>\$318.24</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.63 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31  
HTTPS://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2020-CCR

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

RILEY JOSHUA P  
41 OAK ST  
ROCHESTER, NH 03839-5630

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	161900
Bill Number:	14100828
Pay By:	08/23/2021
<b>Total Due:</b>	<b>318.24</b>

Service Location  
41 OAK

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester





08/03/2021 11:16  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

P 1  
ubcnsinq

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
161900	51531 RILEY JOSHUA P		013800710000		41 OAK	Active
100	SENS76167127	A 07/21/2021		475	24	318.24
100	SENS76167127	A 04/19/2021		451	11	145.86
100	SENS76167127	A 01/15/2021		440	11	136.90
100	SENS76167127	A 10/08/2020		429	12	147.60
100	SENS76167127	A 07/20/2020		417	12	147.60
100	SENS76167127	A 04/14/2020		375	15	184.50

UBMS approval

49:412

\*\* END OF REPORT - Generated by Michele Grant \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 08/03/21

Customer Name: Brett & Rachel Johnson Account #204518

Service Address: 97 Millers Farm Dr.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

I recommend an abatement of 9 units of sewer on the July 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
 

A. Total usage on disputed invoice	24
B. Average usage on previous 3 years is	15
C. Estimated use over average for water	9

Value of 9 Units of Sewer at the current sewer rate \$7.43 = \$66.87

Total abatement recommended=\$66.87 plus accrued interest.

*Lisa J. Clark*

\_\_\_\_\_  
Lisa J. Clark, Utility Billing Supervisor

9/8/2021

\_\_\_\_\_  
Date

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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: August 3, 2021  
SUBJECT: City of Rochester  
**PROPERTY: 97 Millers Farm Rd.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, owner stated he watered lawn.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
 Received: 8-3-21

1. Date of Appeal: 08/03/2021
2. Property Owner's Name: Brett & Rachel Johnson Account #: 204518
3. Billing Address: 97 Millers Farm Drive  
Rochester, NH 03868
4. Service Location: Same as Above Zip Code 03868
5. Owners Representative: Brett Johnson
6. Owners Representative's Signature: 
7. Phone #: 603-944-7479 Cell: 603-944-7479
8. Email Address: brett59j@yahoo.com

(4)

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 4/2/21 to 7/1/21

10. Abatement is being requested for:

			Current Usage 24
			Avg Usage 15
a. How many units of water	<u>0</u>	x 5.83= \$ <u>0</u>	
b. How many units of sewer	<u>9</u>	x 7.43= \$ <u>66.87</u>	Above Avg Usage 9
C. Water & Sewer Department Fees of:		\$ <u>        </u>	
	Total	\$ <u>66.87</u>	

11. Explanation of Appeal Request:

I'm requesting a sewer only abatement due to lawn watering in establishing my 3 year old lawn. My intension was to install a sewer deduct meter this season, but I was informed by Ms. Grant on May 13, 2021, that the City of Rochester was having a hard time securing new meters from their current supplier, so I was not able to obtain a meter at the present time. I'll look to install a deduct meter once these meters become available. In the mean time, I do anticipate submitting an appeal application for a sewer abatement for the entire 2021 summer season.

April 2021: 15, Jan 2021: 15, Oct 2020: 25, July 2020: 22, March 2020: 12, January 2020: 15, October 2019: 15, July 2019: 17, April 2019: 13, Dec 2018: 14, Oct 2018: 7  
 11 cycles, Avg 15

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

No

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***Please note:***

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 204518

[2018-07-30 11:11:33 karenb]:W/S APP/INSPECTION RECEIVED  
[2018-08-08 09:29:55 karenb]:NEW INSTALL/ON 8/3/18

[2018-08-29 15:36:43 karenb]:FINAL BILL PROCESSED

[2020-09-02 14:44:43 kimberly.nickerson]:UAB APPEAL RECEIVED

[2020-10-19 09:04:55 kimberly.nickerson]: UAB APPEAL GRANTED

[2021-08-03 08:57:44 michele.grant]: UAB APPEAL RECEIVED FOR SEPT. MEETING



# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

JOHNSON BRETT A & RACHEL E

97 MILLERS FARM

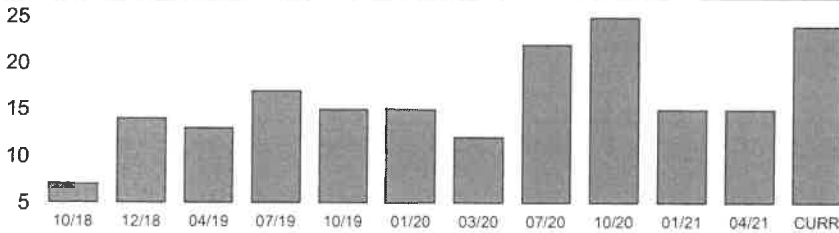
BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14102363	07/27/2021	204518	08/23/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	04/02/2021	07/01/2021	170	194	24	\$139.92
RES SEWER		04/02/2021	07/01/2021				\$178.32

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

### CONSUMPTION HISTORY



READ CODE	Description	Amount
	Total Current Billing	\$318.24
	Previous Balance	\$198.90
	Adjustments	\$0.00
	Less Payments Received	\$198.90
	<b>Total Amount Due</b>	<b>\$318.24</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTER.NH.NET\*\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31  
HTTPS://WWW.ROCHESTER.NH.NET/PUBLIC-WORKS/FILES/2020-CCR

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	204518
Bill Number:	14102363
Pay By:	08/23/2021
<b>Total Due:</b>	<b>318.24</b>

Service Location  
97 MILLERS FARM

JOHNSON BRETT A & RACHEL E  
97 MILLERS FARM DR  
ROCHESTER, NH 03868

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester



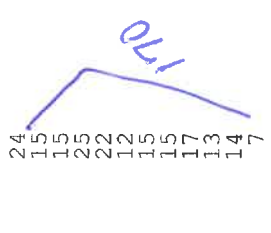


08/03/2021 09:01  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

1  
P  
ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
204518	49853	JOHNSON BRETT A & RACHEL E	215A00120014			97 MILLERS FARM				Active
100	1 RES WATER	A 07/01/2021		14102363	194	24	0	139.92	318.24	
100	1 RES WATER	A 04/02/2021		14094274	170	15	0	87.45	198.90	
100	1 RES WATER	A 01/02/2021		14086347	155	15	0	83.35	184.83	
100	1 RES WATER	A 10/05/2020		14078425	140	25	0	138.75	307.50	
100	1 RES WATER	A 07/02/2020		14067841	115	22	0	122.10	270.60	
100	1 RES WATER	A 03/31/2020		14059893	93	12	0	66.60	147.60	
100	1 RES WATER	A 01/06/2020		14052138	81	15	0	83.25	184.50	
100	1 RES WATER	A 10/02/2019		14044244	66	15	0	83.25	184.50	
100	1 RES WATER	A 07/09/2019		14036422	51	17	0	94.35	209.10	
100	1 RES WATER	A 04/03/2019		14028579	34	13	0	72.15	159.90	
100	1 RES WATER	A 12/31/2018		14020848	21	14	0	77.70	172.20	
100	1 RES WATER	A 10/03/2018		14013053	7	7	0	38.85	86.10	



170 = 11 = 15

\*\* END OF REPORT - Generated by Michele Grant \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 08/03/21

Customer Name: Laura Davie Account #204517

Service Address: 90 Millers Farm Dr.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

I recommend an abatement of 4 units of sewer on the July 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
 

A. Total usage on disputed invoice	15
B. Average usage on previous 3 years is	<u>11</u>
C. Estimated use over average for water	4

Value of 4 Units of Sewer at the current sewer rate  $\$7.43 = \$29.72$

Total abatement recommended= $\$29.72$  plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

9/8/2021

Date

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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: August 3, 2021  
SUBJECT: City of Rochester  
**PROPERTY: 90 Millers Farm Rd.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, owner stated they watered the garden and lawn.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 8-3-21

1. Date of Appeal: 08/02/2021
2. Property Owner's Name: Laura Dave Account #: 204517
3. Billing Address: 90 Miller's Farm Drive  
Rochester, NH 03868
4. Service Location: Same Zip Code 03868
5. Owners Representative: NA
6. Owners Representative's Signature: NA
7. Phone #: 603-303-3507 Cell: \_\_\_\_\_
8. Email Address: Laura.davie@unh.edu

5

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 04/05/2021 to 07/01/2021
10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.83 = \$ \_\_\_\_\_

b. How many units of sewer 10 x 7.43 = \$ 74.30

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ 74.30

11. Explanation of Appeal Request:

My average water usage is around 5 during the months I do not water my gardens or lawn.  
This particular quarter the average difference was exceptional due to garden and lawn  
watering. I appreciate the city considering my request to abate the sewer portion of my  
related to used sewer usage.

*Laura Davis*

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

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---

---

***Please note:***

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 204517

[2020-12-01 12:01:06 michèle.grant]: REC'D. UAB APPEAL 11/12/20 FOR DEC. MEETING.

[2020-12-18 16:19:33 michèle.grant]: UAB BOARD DENIED JULY INVOICE APPEAL, RECEIVED TOO LATE. THEY DID GRANT APPEAL FOR OCT. INV., \$135 TOTAL CREDIT.

[2021-08-03 09:16:26 michèle.grant]: REC'D. UAB APPEAL FOR SEPT. MEETING.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

DAVIE LAURA K

90 MILLERS FARM

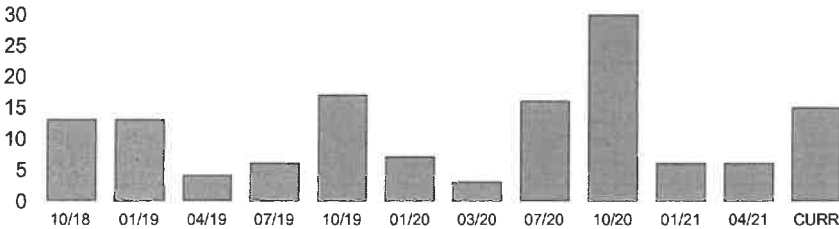
BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14102362	07/27/2021	204517	08/23/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	04/05/2021	07/01/2021	121	136	15	\$87.45
RES SEWER		04/05/2021	07/01/2021				\$111.45

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

### CONSUMPTION HISTORY



<b>READ CODE</b>	Total Current Billing	\$198.90
A = Actual	Previous Balance	\$18.49
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$18.49
<b>Total Amount Due</b>		<b>\$198.90</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31  
[HTTPS://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2020-CCR](https://www.rochesternh.net/public-works/files/2020-CCR)

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	204517
Bill Number:	14102362
Pay By:	08/23/2021
<b>Total Due:</b>	<b>198.90</b>

Service Location  
90 MILLERS FARM

DAVIE LAURA K  
90 MILLERS FARM DR  
ROCHESTER, NH 03868

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester





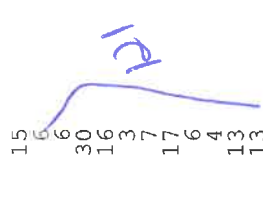


08/03/2021 09:19  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

Account Number  
Service

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
204517		49753	DAVIE LAURA K				215A00120095				90 MILLERS FARM				Active
100	1 RES WATER	SENS84906572		A	07/01/2021				14102362	136	15	0	87.45	198.90	
100	1 RES WATER	SENS84906572		A	04/05/2021				14094273	121	6	0	34.98	79.56	
100	1 RES WATER	SENS84906572		A	01/02/2021				14086346	115	6	0	33.34	73.93	
100	1 RES WATER	SENS84906572		A	10/05/2020				14078424	109	30	0	166.50	369.00	
100	1 RES WATER	SENS84906572		A	07/02/2020				14067840	79	16	0	88.80	196.80	
100	1 RES WATER	SENS84906572		A	03/31/2020				14059892	63	3	0	32.28	53.37	
100	1 RES WATER	SENS84906572		A	01/06/2020				14052137	60	7	0	38.85	86.10	
100	1 RES WATER	SENS84906572		A	10/02/2019				14042423	53	17	0	94.35	209.10	
100	1 RES WATER	SENS84906572		A	07/09/2019				14036421	36	6	0	33.30	73.80	
100	1 RES WATER	SENS84906572		A	04/19/2019				14028578	30	4	0	22.20	54.48	
100	1 RES WATER	SENS84906572		A	01/24/2019				14020847	26	13	0	72.15	159.90	
100	1 RES WATER	SENS84906572		A	10/03/2018				14013052	13	13	0	72.15	159.90	



121 = 11 = 128

\*\* END OF REPORT - Generated by Michele Grant \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 08/03/21

Customer Name: Richard Butler Account #204515

Service Address: 104 Millers Farm Dr.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

I recommend no abatement on the July 2021 invoice, this customer has a sewer deduct and was already credited for the sewer for outside watering.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
 

A. Total usage on disputed invoice	82
B. Average usage on previous 3 years is	<u>8</u>
C. Estimated use over average for water	74

Value of 74 Units of Sewer at the current sewer rate \$7.43 = \$549.82

Total abatement recommended=\$549.82 plus accrued interest.

*Lisa J. Clark*

\_\_\_\_\_  
Lisa J. Clark, Utility Billing Supervisor

9/8/2021

\_\_\_\_\_  
Date

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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: **August 4, 2021**  
SUBJECT: City of Rochester  
PROPERTY: **104 Millers Farm Dr.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

The homeowner requested an appeal for water only, the owner stated they were watering their new lawn.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 8-3-21

1. Date of Appeal: \_\_\_\_\_
2. Property Owner's Name: Richard Butler Account #: 204515 (6)
3. Billing Address: 104 Millers Farm Dr  
Rochester NH  
03868
4. Service Location: 104 Millers Farm Dr Zip Code 03868
5. Owners Representative: Richard Butler
6. Owners Representative's Signature: R. Butler
7. Phone #: \_\_\_\_\_ Cell: 603-498-0051
8. Email Address: ROYWYN5@GMAIL.COM

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 4/16/21 to 7/01/21
10. Abatement is being requested for:

a. How many units of water 84 x 5.83 = \$ 439.32  
b. How many units of sewer 0 x 7.43 = \$ 0  
C. Water & Sewer Department Fees of: \$ 439.32  
Total \$ 439.32

11. Explanation of Appeal Request:

On 4/12/21, we used Larry Jack landscaping to re-loan our lawn, and seed, they filled two 275 gallon tubs with the seed to do our entire yard, we did not expect that we then had a meter from the City done and had an irrigation system completed on the 16th of April, so that we could have a lawn and not waste water the summer of 2020 took a toll on all our yards and we felt we needed to conserve water but yet, still have a green lawn. Thank you for your consideration.

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No  (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

*No we just would appreciate the consideration of this bill, compared to all our previous statements.*

**Please note:**

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
3. **Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

## Accounts

Account: 204515

[2018-03-30 15:08:55 karenb]:METER INSTALLED/WATER ON

[2018-04-24 14:21:09 sjuneau]: FINAL PROCESSED

[2021-04-26 08:40:05 michele.grant]: SEWER DEDUCT ADDED 4/16/21, METER #89401215.

[2021-08-04 13:31:04 michele.grant]: REC'D. UAB APPEAL YESTERDAY FOR SEPTEMBER MEETING.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

BUTLER RICHARD & TRINA

104 MILLERS FARM

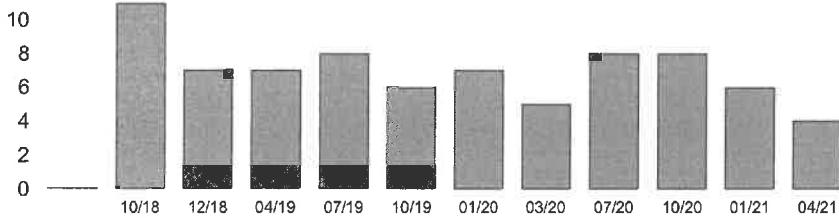
BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14102360	07/27/2021	204515	08/23/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	04/01/2021	07/01/2021	98	180	0	\$478.06
RES WATER	A	04/16/2021	07/01/2021	0	76	0	\$0.00
RES SEWER		04/01/2021	07/01/2021				\$44.58

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

### CONSUMPTION HISTORY



<b>READ CODE</b>	Total Current Billing	\$522.64
A = Actual	Previous Balance	\$567.49
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$1,090.13
	<b>Total Amount Due</b>	<b>\$0.00</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.63 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31  
HTTPS://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2020-CCR

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

### WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	204515
Bill Number:	14102360
Pay By:	08/23/2021
<b>Total Due:</b>	<b>0.00</b>

Service Location  
104 MILLERS FARM

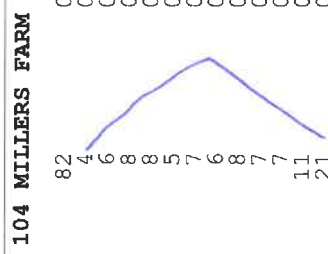
BUTLER RICHARD & TRINA  
104 MILLERS FARM DR  
ROCHESTER, NH 03868

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester





Account Number	Service	Customer # Name	Mfr Meter Number	Cd Read Date	Time By	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
204515		49277	BUTLER RICHARD & TRINA			215A00120092			104 MILLERS FARM				Active
100	1 RES WATER	SENS83785992		A 07/01/2021		14102360	180		82	0	478.06	522.64	
100	1 RES WATER	SENS83785992		A 04/01/2021		14094271	98		4	0	23.32	57.63	
100	1 RES WATER	SENS83785992		A 01/02/2021		14086344	94		6	0	33.34	73.93	
100	1 RES WATER	SENS83785992		A 10/05/2020		14078422	88		8	0	44.40	98.40	
100	1 RES WATER	SENS83785992		A 07/02/2020		14067838	80		8	0	44.40	98.40	
100	1 RES WATER	SENS83785992		A 03/31/2020		14059890	72		5	0	27.75	61.50	
100	1 RES WATER	SENS83785992		A 01/06/2020		14052135	67		7	0	38.85	86.10	
100	1 RES WATER	SENS83785992		A 10/02/2019		14044241	60		6	0	33.30	73.80	
100	1 RES WATER	SENS83785992		A 07/09/2019		14036419	54		8	0	44.40	98.40	
100	1 RES WATER	SENS83785992		A 04/03/2019		14028576	46		7	0	38.85	86.10	
100	1 RES WATER	SENS83785992		A 12/31/2018		14020845	39		7	0	38.85	86.10	
100	1 RES WATER	SENS83785992		A 10/03/2018		14013050	32		11	0	61.05	135.30	
100	1 RES WATER	SENS83785992		A 07/03/2018		14005254	21		21	0	116.55	258.30	



AP: 12/18

\*\* END OF REPORT - Generated by Michele Grant \*\*





# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 08/06/21

Customer Name: George & Nancy Haseltine Account #172940

Service Address: 28 Juniper St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

I recommend an abatement of 13 units of sewer on the July 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was.
3. The water **did not** enter the sewer system.
  - A. Total usage on disputed invoice 32
  - B. Average usage on previous 3 years is 19
  - C. Estimated use over average for water 13

Value of 13 Units of Sewer at the current sewer rate \$7.43 = \$96.59

Total abatement recommended=\$96.59 plus accrued interest.

*Lisa J. Clark*

\_\_\_\_\_  
Lisa J. Clark, Utility Billing Supervisor

9/8/2021

\_\_\_\_\_  
Date

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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: August 9, 2021  
SUBJECT: City of Rochester  
PROPERTY: **28 Juniper St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, the water was used to water lawn and gardens so water didn't enter sewer.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 8/6/21

1. Date of Appeal: 7/30/2021
2. Property Owner's Name: George + Nancy Haseltine Account #: 172940 (7)
3. Billing Address: 28 Juniper St.  
Rochester, NH  
03867
4. Service Location: same as above Zip Code 03867
5. Owners Representative: Nancy Haseltine
6. Owners Representative's Signature: Nancy Haseltine
7. Phone #: n/a Cell: 603-973-9837
8. Email Address: nhaseltine@aol.com

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 4/6/21 to 7/16/21
10. Abatement is being requested for:

- a. How many units of water \_\_\_\_\_ x 5.83= \$ \_\_\_\_\_
- b. How many units of sewer \_\_\_\_\_ x 7.43= \$ \_\_\_\_\_
- C. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ \_\_\_\_\_

Michele Grant explained that the City would look at my past usage history to determine compensation for outside watering.

11. Explanation of Appeal Request:

In early May I contacted Michele Grant at the Rochester Water + Sewer Office to schedule a time for the City's technician to install a sewer deduction meter. P.J. Labrie Plumbing, Co. was coming on 5/14/21 to install piping to connect this meter. The city tech was scheduled to come on 5/17/21 at 9AM. On 5/14/21 Labrie Plumbing postponed my installation to the following Tuesday, 5/18/21. I contacted Michele to cancel. When I called Michele on 5/17/21 to reschedule the city tech, Michele was not in the office. I left a message. When Michele returned my call on 5/18/21 at 3PM she said there were no more meters to be installed for sewer deduction. I had just paid Labrie Plumbing →



**P.J. Labrie**

**Sons INC.**

May 14.

**PLUMBING & HEATING**

**350 Route 108, Suite 103**

**Somersworth, NH 03878**

**Proposal Date: 9/21/2020**

**Proposal: 29385**

**Account Number: 4691**

Customer

**GEORGE & NANCY HASELTINE  
28 JUNIPER ST  
ROCHESTER, NH 03867**

Job Site

**GEORGE & NANCY HASELTINE  
28 JUNIPER ST  
ROCHESTER, NH 03867**

Thank you for the opportunity to provide you with a quote for your project. We have completed many projects such as yours over the years and can assure you your project will be completed professionally, on budget and in a timely manner with your best interest in mind.

Additionally as you would expect we are fully licensed, insured and an accredited member of the Better Business Bureau.

**Scope of work:** We PJ Labrie & Sons Inc. are proposing the installation of piping to connect a secondary meter to calculate usage for the outdoor faucet at your home, this would include installing new piping, after the existing meter, and connect to the 3/4" copper main, and then to connect the outdoor faucet separately, the piping would be setup for the city to connect the new meter to be installed near the existing unit that is under the stairway, also the installation of some shutoff ball valves and drain offs to isolate the lines if needed, and a backflow device(3/4" Watts #7 double check). The work does not require a permit, but does require you to purchase the memo meter and the city to install the meter once the plumbing is done, the faucet will not be usable until the work is complete and the meter is installed.

**Proposed Estimate: \$875.00 to include piping, #7 watts backflow device, connect lines.**

Signature to accept the above proposal:

VISA, MASTERCARD & DISCOVER ACCEPTED WITH A 3% PROCESSING FEE

Please note that due to the rising costs of materials, this quote is good for 30 days.  
Thank you for asking our company for a quote if you have any questions or concerns, please call our office.

Sincerely,  
Norman Labrie  
P.J. Labrie & Sons, Inc.

Phone: 603-742-4451

Fax: 603-692-4300

email: P.J.LABRIESONS@YAHOO.COM

Accounts

Account: 172940

[2019-12-11 17:45:40 michele.grant]: FINAL BILL PROCESSED ON 12/9/19 FOR WATER ONLY. COL. PINES PROJECT, ADDING SEWER. DID ADJ. FOR \$30CR. FOR BILL #14047518 ADDED S/C FOR FINAL IN ERROR.

[2019-12-13 14:20:08 michele.grant]: INV. FOR \$2720 FOR SEWER CONNECTION FEES.  
[2019-12-24 12:57:16 michele.grant]: \$61.05 FOR INV. 14047518 PD. 2 TIMES LEAVING A CREDIT ON ACCT.

[2020-08-12 08:46:33 kimberly.nickerson]: UAB APPEAL RECEIVED COL PINES PROJECT

[2020-08-12 10:41:26 kimberly.nickerson]: APPEAL GRANTED

[2021-08-09 10:39:28 michele.grant]: REC'D. UAB APPEAL FOR SEPTEMBER MEETING.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

HASELTINE FAMILY 2006 REV

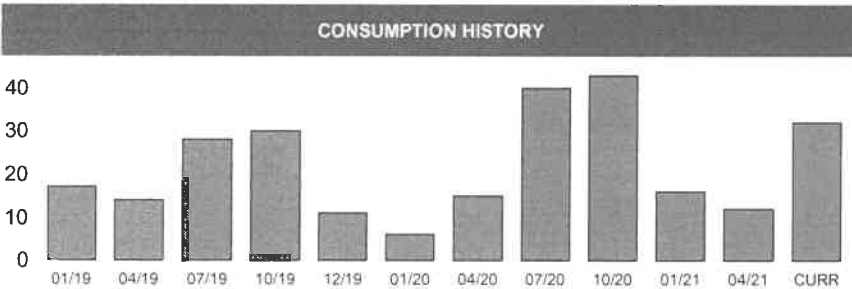
28 JUNIPER

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14101370	07/27/2021	172940	08/23/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	04/06/2021	07/16/2021	738	770	32	\$186.56
RES SEWER		04/06/2021	07/16/2021				\$237.76

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$424.32
	Previous Balance	\$159.12
	Adjustments	\$0.00
	Less Payments Received	\$583.44
	<b>Total Amount Due</b>	<b>\$0.00</b>

\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31  
[HTTPS://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2020-CCR](https://www.rochesternh.net/public-works/files/2020-CCR)

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	172940
Bill Number:	14101370
Pay By:	08/23/2021
<b>Total Due:</b>	<b>0.00</b>

Service Location  
28 JUNIPER

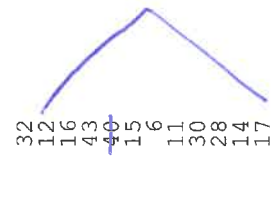
HASELTINE FAMILY 2006 REV  
TRUST % HASELTINE G W III & )  
28 JUNIPER ST  
ROCHESTER, NH 03867-5027



Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
172940	100	1 RES WATER	SENS76167128	A	07/16/2021				14101370	770	32	0	186.56	424.32	Active
	100	1 RES WATER	SENS76167128	A	04/06/2021				14093286	738	12	0	69.96	159.12	
	100	1 RES WATER	SENS76167128	A	01/20/2021				14085357	726	16	0	89.80	200.22	
	100	1 RES WATER	SENS76167128	A	10/22/2020				14077440	710	43	0	238.65	528.90	
	100	1 RES WATER	SENS76167128	A	07/15/2020				14066865	667	40	0	122.10	492.00	
	100	1 RES WATER	SENS76167128	A	04/14/2020				14058911	627	15	0	83.25	184.50	
	100	1 RES WATER	SENS76167128	A	01/16/2020				14051162	612	6	0	33.30	73.80	
	100	1 RES WATER	SENS76167128	F	12/10/2019				14047518	606	11	0	61.05	91.05	
	100	1 RES WATER	SENS76167128	A	10/09/2019				14043285	595	30	0	166.50	166.50	
	100	1 RES WATER	SENS76167128	A	07/15/2019				14035459	565	28	0	155.40	155.40	
	100	1 RES WATER	SENS76167128	A	04/09/2019				14027617	537	14	0	77.70	77.70	
	100	1 RES WATER	SENS76167128	A	01/16/2019				14019881	523	17	0	94.35	94.35	

28 JUNIPER



Handwritten notes in blue ink: a circled '10' and '102' with a dash, and 'adv.' written near the graph.

\*\* END OF REPORT - Generated by Michele Grant \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021  
To: Utility Advisory Board  
From: Lisa J. Clark, Utility Billing Office Supervisor  
Re: Water/Sewer Billing Appeal Application Dated: 08/11/21

Customer Name: Robin Carlson Account #171620  
Service Address: 11 Vinewood Ln.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### Recommendations

I recommend an abatement of 27 units of sewer on the July 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
  - A. Total usage on disputed invoice 34
  - B. Average usage on previous 3 years is 7
  - C. Estimated use over average for water 27

Value of 27 Units of Sewer at the current sewer rate \$7.43 = \$200.61

Total abatement recommended=\$200.61 plus accrued interest.

*Lisa J. Clark*

\_\_\_\_\_  
Lisa J. Clark, Utility Billing Supervisor

9/8/2021

\_\_\_\_\_  
Date



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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: August 11, 2021  
SUBJECT: City of Rochester  
**PROPERTY: 11 Vinewood Ln.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, replaced liner in pool and had to fill pool after.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 8-11-21

(8)

1. Date of Appeal: 8/11/21
2. Property Owner's Name: Robin Carlson Account #: 171620
3. Billing Address: 11 Vinewood Lane  
Rochester, NH
4. Service Location: Same Zip Code 03867
5. Owners Representative: Robin Carlson
6. Owners Representative's Signature: Robin Carlson
7. Phone #: 603-833-0392 ← Cell: \_\_\_\_\_
8. Email Address: robincarlsm1963@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from \_\_\_\_\_ to \_\_\_\_\_

10. Abatement is being requested for:

- a. How many units of water 34 x 5.83 = \$ 0
- b. How many units of sewer 34/23 x 7.43 = \$ 170.89
- c. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

I own a pool (inground) that just had  
the liner replaced on 7/9/21 and I  
filled the pool using my hose.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No  (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Amy help much appreciated, I  
am a single wage earner supporting  
my home

*Please note:*

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 171620

10/22/08- SENT LETTER TO FIX OUTSIDE READER

[2010-07-16 11:42:25 kathy]: SENT LEAK LETTER

[2020-01-17 12:07:47 kimberly.nickerson]: FINAL PROCESSED - COLONIAL PINES PROJECT

[2020-01-31 12:42:17 michele.grant]: BILL #14051065 WAS CREDITED OFF BECAUSE IT WAS DUPLICATED IN ERROR DUE TO COLONIAL PINES PROJECT & FINAL BEING DONE WHEN IN BILL RUN.

[2020-03-16 13:25:51 michele.grant]: COLONIAL PINES PROJECT, ADDED INSTALLMENTS ONTO THE ACCT. TODAY, \$186.75 X 40=\$7470.

[2020-08-17 11:07:02 michele.grant]: H/O CAME IN, SHE FILLED POOL 2 TIMES BUT ONLY GOT READS FOR 2ND FILL. I LET HER KNOW WE DO NEED READS FOR ANYTHING IN THE FUTURE BUT I WOULD DOUBLE THIS READ THIS TIME. START 1322, END 1331 SO 9 UNITS X 2 = 18 UNITS \$121.50 CREDIT. LET HER KNOW THIS WILL BE ON NEXT INVOICE BUT SHE MIGHT NOT PAY THE \$121.50 NOW & WAIT UNTIL CREDIT POSTS.

[2020-08-20 10:50:44 kimberly.nickerson]: UAB APPEAL GRANTED COL PINES PROJECT  
 [2021-09-07 15:40:49 michele.grant]: REC'D. APPEAL PAPERWORK 8/11/21

**City of Rochester**  
 19 Wakefield Street  
 Rochester, New Hampshire

**WATER & SEWER BILL**  
 Customer Copy  
 Keep this portion for your records

CUSTOMER NAME: CARLSON ROBIN L REV TRUST % SERVICE LOCATION: 11 VINEWOOD

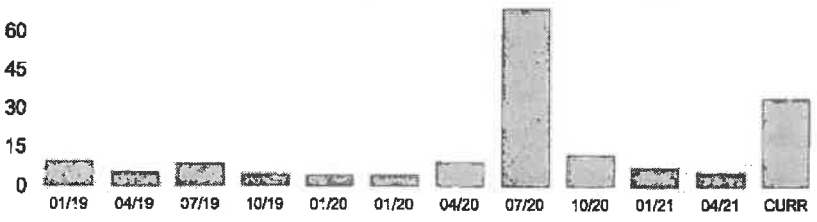
BILL NUMBER: 14101272 BILL DATE: 07/27/2021 ACCOUNT #: 171620 DUE DATE: 08/23/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	04/06/2021	07/16/2021	1358	1392	34	\$198.22
RES SEWER		04/06/2021	07/16/2021				\$252.62
HOMEOWNER			11/30/2020				\$186.75

100 CU FT. = 748 Gallons  
 Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

**CONSUMPTION HISTORY**



READ CODE	Total Current Billing	\$637.59
A = Actual	Previous Balance	\$253.36
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$253.04
<b>Total Amount Due</b>		<b>\$637.75</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
 WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31  
[HTTPS://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2020-CCR](https://www.rochesternh.net/public-works/files/2020-CCR)

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂



Promptly Send Payment To:  
**City of Rochester**  
 P.O. Box 981096  
 Boston MA 02298-1096

Please Note Address Change Below:  
 Name: \_\_\_\_\_  
 Street: \_\_\_\_\_  
 City: \_\_\_\_\_  
 State: \_\_\_\_\_ Zip: \_\_\_\_\_

**WATER & SEWER BILL**  
 Remittance Copy  
 Return this portion with your payment

Account Number: 171620  
 Bill Number: 14101272  
 Pay By: 08/23/2021  
**Total Due: 637.75**

CARLSON ROBIN L REV TRUST %  
 CARLSON ROBIN L TRUSTEE  
 11 VINEWOOD LN  
 ROCHESTER, NH 03867-5044

Service Location  
 11 VINEWOOD

Please write your Account Number on your check and enclose this portion of bill with your payment.  
 Make checks payable to: City of Rochester

92096042022214101272400000637751



09/07/2021 15:46  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

IP 1  
|ubcnsing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
171620		51466	CARLSON ROBIN L	REV TRUST %	014000160000					11 VINEWOOD				Active
100	-	1 RES WATER	SENS69891178	A	07/16/2021			14101272	1,392	34	0	198.22	637.59	
100	-	1 RES WATER	SENS69891178	A	04/06/2021			14093189	1,358	5	0	29.15	253.05	
100	-	1 RES WATER	SENS69891178	A	01/20/2021			14085260	1,353	7	0	39.29	274.35	
100	-	1 RES WATER	SENS69891178	A	10/22/2020			14077345	1,346	12	0	66.60	212.85	
100	-	1 RES WATER	SENS69891178	A	07/15/2020			14066774	1,334	69	0	83.25	1,035.45	
100	-	1 RES WATER	SENS69891178	A	04/14/2020			14058817	1,265	9	0	49.95	297.45	
100	-	1 RES WATER	SENS69891178	F	01/17/2020			14050031	1,256	4	0	22.20	22.20	

append  
37  
3

37-5-18  
7

\*\* END OF REPORT - Generated by Michele Grant \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 08/17/21

Customer Name: William & Lea Orr Account #204422

Service Address: 1 Rangeway Dr.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

I recommend an abatement of 13 units of sewer on the July 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
 

A. Total usage on disputed invoice	26
B. Average usage on previous 3 years is	13
C. Estimated use over average for water	13

Value of 13 Units of Sewer at the current sewer rate \$7.43 = \$96.59

Total abatement recommended=\$96.59 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

9/8/2021

Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: August 17, 2021  
SUBJECT: City of Rochester  
**PROPERTY: 1 Rangeway Drive**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, watering outside because of new lawn.



CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 8/17/21

9

1. Date of Appeal: Aug 17, 2021
2. Property Owner's Name: William & Lea Orr Account #: 204422
3. Billing Address: William & Lea Orr  
1 Rangeway Drive  
Rochester, NH 03868
4. Service Location: Same Zip Code 03868
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: William Orr
7. Phone #: 603-978-5131 Cell: \_\_\_\_\_
8. Email Address: theo@ms32@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 4/15/21 to 7/13/21
10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.83 = \$ 0  
b. How many units of sewer 13 x 7.43 = \$ 96.59  
c. Water & Sewer Department Fees of: \$ 0  
Total \$ 96.59

11. Explanation of Appeal Request:

We have recently installed several new lawn area in an effort to improve our property. The increase in our water usage is a result of "sprinkling" the newly seeded areas. Because the "sprinkler" water does not pass through the sewage system we are requesting a 13 units of water be deducted from our bill for the billing period above.  
It is likely we will submit another request for the next period too. that should be the end of it

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

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---

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No  (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

no

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**Please note:**

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
3. **Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 204422

03/24/08- NEW OWNERS EFFECTIVE TODAY- MICHAEL YONCE & LINDSEY BRADDOCK  
 [2011-02-03 11:45:18 kathy]: SENT FOR LETTER  
 [2011-03-07 14:34:24 ann]: SCHEDULED APPOINTMENT FOR 3/9/11  
 [2012-06-05 10:05:26 kathy]: TENANT MOVING OUT 6/6/12  
 [2017-03-23 10:00:56 karenb]: HOMEOWNER CALLED; FOUND OUTSIDE SPIGOT RUNNING.  
 GRABBED A READ TO LET HER KNOW USAGE. READ TODAY IS 549; 77 UNITS. LEFT  
 VOICEMAIL.  
 [2017-05-02 15:47:47 karenb]: HOMEOWNER DROPPED OFF UAB FORM 4/28/17. READ  
 FOR BILL RUN ON 4/4/17 OF 551 SHOWS USAGE BACK TO NORMAL (2 UNITS IN 12 DAYS =  
 .16/DAY). SENT FOR JUNE UAB.  
 [2017-06-13 09:07:15 karenb]: UAB GRANTED ABATEMENT ON SEWER OF 70 UNITS FOR  
 \$456.40 AND ACCRUED INTEREST.  
 [2021-09-07 15:33:38 michele.grant]: REC'D. APPEAL PAPERWORK 8/17/21

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

ORR WILLIAM & LEA

1 RANGEWAY

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14102307

07/27/2021

204422

08/23/2021

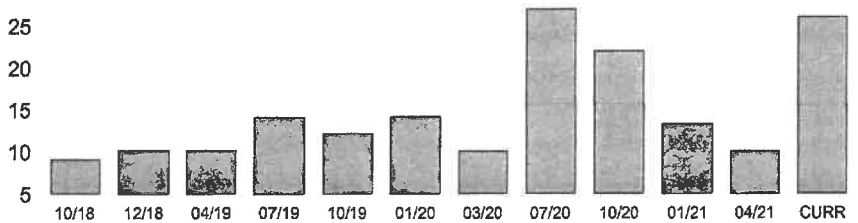
CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	04/05/2021	07/13/2021	753	779	26	\$151.58
RES SEWER		04/05/2021	07/13/2021				\$193.18

SET BY OPI  
CITY OF ROCHESTER  
Parcel ID: 204422  
Payment / Interest: \$344.76  
Check/Credit Card #: 1905

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

## CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$344.76
A = Actual	Previous Balance	\$132.60
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$132.60
<b>Total Amount Due</b>		<b>\$344.76</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31  
[HTTPS://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2020-CCR](https://www.rochesternh.net/public-works/files/2020-CCR)



08/12/2021 15:28  
kimberly.nickerson

CITY OF ROCHESTER  
|UB Consumption History Report

1  
|P  
|ubcnsing

*avg*

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
204422		40114	ORR WILLIAM & LEA &				215A00120053			1	RANGEWAY			Active
100	1 RES WATER	SENS67081465		A	04/05/2021			14094217	753	10		58.30	132.60	
100	1 RES WATER	SENS67081465		A	01/02/2021			14086290	743	13		72.24	160.19	
100	1 RES WATER	SENS67081465		A	10/05/2020			14078368	730	22		122.10	270.60	
100	1 RES WATER	SENS67081465		A	07/02/2020			14067785	708	27		149.85	332.10	
100	1 RES WATER	SENS67081465		A	03/31/2020			14059836	681	10		55.50	123.00	
100	1 RES WATER	SENS67081465		A	01/06/2020			14052083	671	14		77.70	172.20	
100	1 RES WATER	SENS67081465		A	10/02/2019			14044188	657	12		66.60	147.60	
100	1 RES WATER	SENS67081465		A	07/09/2019			14036367	645	14		77.70	172.20	
100	1 RES WATER	SENS67081465		A	04/03/2019			14028523	631	10		55.50	123.00	
100	1 RES WATER	SENS67081465		A	12/31/2018			14020791	621	10		55.50	123.00	
100	1 RES WATER	SENS67081465		A	10/03/2018			14012998	611	9		49.95	110.70	
100	1 RES WATER	SENS67081465		A	07/03/2018			14005200	602	10		55.50	123.00	
100	1 RES WATER	SENS67081465		A	04/04/2018			13997370	592	8		43.76	97.19	
100	1 RES WATER	SENS67081465		A	01/04/2018			13989730	584	10		52.90	118.10	
100	1 RES WATER	SENS67081465		A	10/06/2017			13982063	574	13		68.77	153.53	
100	1 RES WATER	SENS67081465		A	07/05/2017			13974419	561	10		52.90	118.10	
100	1 RES WATER	SENS67081465		A	04/04/2017			13966736	551	79		417.91	932.99	
100	1 RES WATER	SENS67081465		A	01/12/2016			13959228	472	8		40.06	90.90	
100	1 RES WATER	SENS67081465		A	07/14/2016			13951701	464	9		43.29	99.45	
100	1 RES WATER	SENS67081465		A	04/18/2016			13944160	455	8		38.48	88.40	
100	1 RES WATER	SENS67081465		A	04/18/2016			13936589	447	9		43.29	99.45	
100	1 RES WATER	SENS67081465		A	01/21/2016			13929182	438	13		62.53	143.65	
100	1 RES WATER	SENS67081465		A	10/01/2015			13921788	425	8		37.37	87.29	
100	1 RES WATER	SENS67081465		A	07/02/2015			13914338	417	11		51.37	120.01	
100	1 RES WATER	SENS67081465		A	04/03/2015			13906837	406	9		42.03	98.19	
100	1 RES WATER	SENS67081465		A	12/31/2014			13899490	397	9		42.03	98.19	
100	1 RES WATER	SENS67081465		A	06/30/2014			13884668	378	6		46.70	109.10	
100	1 RES WATER	SENS67081465		A	04/02/2014			13877219	372	9		28.02	65.46	
100	1 RES WATER	SENS67081465		A	01/06/2014			13869933	363	7		41.64	97.80	
100	1 RES WATER	SENS67081465		A	10/11/2013			13862588	356	8		32.20	75.88	
100	1 RES WATER	SENS67081465		A	07/15/2013			13855209	348	15		36.80	86.72	
100	1 RES WATER	SENS67081465		A	04/11/2013			13847777	333	9		69.00	162.60	
100	1 RES WATER	SENS67081465		A	01/15/2013			13840515	324	14		41.40	97.56	
100	1 RES WATER	SENS67081465		A	10/15/2012			13833196	310	15		67.35	159.00	

*avg*  
*13*

*avg*

*26*  
*13*  
*13*  
*96.59*

\*\* END OF REPORT - Generated by Kimberly Nickerson \*\*



09/07/2021 15:36  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

IP 1  
|ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill #	Curr Read	Location Usage Repl Usage	Charge Amt	Billed Amt	Status
204422	53430 ORR WILLIAM & LEA		215A00120053			1 RANGEWAY			Active
100 - 1 RES WATER	SENS67081465	A 07/13/2021		14102307	779	26	0	151.58	344.76

\*\* END OF REPORT - Generated by Michele Grant \*\*



# *City of Rochester, New Hampshire*

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 08/27/21

Customer Name: Lois Parker Account #220165

Service Address: 7 Stillwater Circle

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend no abatement of charges for emergency call out. Water issue was mitigated for the night and resident was not charged for the day time call out to turn service off and back on which would have been \$30 each time out. The charge listed as a "Tap Fee" is actually the truck charge for call out.

The above recommendation is based upon the following findings:

*Lisa J. Clark*  
Lisa J. Clark, Utility Billing Supervisor

9/8/2021

\_\_\_\_\_  
Date

---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Michele Grant  
DATE: August 27, 2021  
SUBJECT: City of Rochester  
**PROPERTY: 7 Stillwater Circle**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for emergency labor fee the owner is disputing, stating the worker didn't shut off water completely.



CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only  
Received: 8/27/21

1. Date of Appeal: 8/26/2021
2. Property Owner's Name: Lois Parker Account #: 220165
3. Billing Address: 7 Stillwater Circle  
Rochester NH 03839
4. Service Location: Same as above Zip Code 03839
5. Owners Representative: Lois Parker
6. Owners Representative's Signature: Lois Parker
7. Phone #: \_\_\_\_\_ Cell: 6037310912
8. Email Address: loislane1928@gmail.com
- (Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from Bill date 7/9/2021
10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.83 = \$ \_\_\_\_\_

b. How many units of sewer \_\_\_\_\_ x 7.43 = \$ \_\_\_\_\_

C. Water & Sewer Department Fees of: \$ 108.00

Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

labor fee to turn off water that required another visit because it was NOT turned off completely. Notes indicate you spoke w/ JSE but did you speak w/ the other 3 individuals who came out the next day to finish shutting it off as it was still coming into the house when the plumber arrived. My sister said he turned the water on for a few seconds and SINCE it was still on he in fact did not do his job properly. Willing to pay the \$25 but not the \$108.

Lois Parker

10

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No (circle one)

If yes, why?

---

---

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

---

---

---

*Please note:*

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

From: Mark Dixon <mark.dixon@rochesternh.net>  
Sent: Monday, July 19, 2021 8:40 AM  
To: Michele Grant <michele.grant@rochesternh.net>  
Subject: RE: On call Water Shut Off

Good Morning,

I spoke with Joe Sanborn this morning about 7 Stillwater Circle, He said he shut the curb stop off and went into the home with the owner and turned on the bathroom sink to make sure he shut the right curb stop off because there were two side by side and there was no water coming out of the sink. The next day when the plumber showed up the water was still trickling in and we went back to do the complete shutdown. It wasn't on by much it just needed to be worked. Joe checked inside to make sure the water was off therefore He did his job being on call.

Thanks,  
Mark

---

He only turned water on for a few seconds.  
water was more than trickling in. The  
water was in fact still on therefore  
the job was NOT done completely  
Should NOT be charged the 108 willing  
to pay the \$25 tap Fee for the  
trip to turn off and back on for a  
total of \$50

Low E Park

Accounts

Account: 220165

[2011-04-28 14:30:19 ann]: APRIL 2011 BILL RETURNED - REMAILED TO: 8 ARCH ST., DOVER, NH 03820-3602 (PO FORWARD)

[2012-04-30 14:17:59 ann]: APRIL 2012 BILL RETURNED WITH PO FORWARDING ADDRESS OF: 3 GROVE ST., APT 203, KEARNY, NJ 07032-2152

[2013-04-08 09:08:52 ann]: HE CALLED - WILL PAY PAST DUE ON 4/10/13

[2013-07-18 14:59:39 kathy]: SERVICE CALL FOR NON-PAYMENT 7/16/13

[2014-07-07 08:16:55 ann]: TENANT CALLED - WILL PAY 7/14 - CALLED 7/15 - WILL BE IN TODAY

[2015-01-05 13:58:29 ann]: CALLED - WILL DROP OFF PAYMENT 1/6/15 AM

[2015-04-06 08:43:59 karenb]: PAYMENT IN FULL 4/7

[2015-07-06 13:04:34 karenb]: PAYMENT IN FULL 7/14. ON BOARD\*\*\*PAID\*\*\*

[2015-10-05 10:05:53 karenb]: WILL PUT PAYMENT IN DROPBOX 10/5

[2016-01-04 10:21:27 karenb]: PAYMENT 1/6

[2016-01-11 08:05:56 karenb]:WILL MAKE PAYMENT TODAY

[2016-10-03 08:56:30 karenb]: BALANCE ON WEDNESDAY 10/5

[2017-01-03 09:44:12 karenb]: BALANCE 1/4/16. ON BOARD. \*\*PAID\*\*

[2017-04-03 09:36:14 karenb]: PROMISED TO PAY 4/3/17

[2017-08-31 14:04:07 karenb]:FINAL BILL PROCESSED AND EMAILED TO TENANTS. REMOVED TENANTS FROM ACCOUNT.

[2018-01-26 16:10:53 sjuneau]: FINAL BILL PROCESSED

[2019-06-25 09:41:55 jeffrey.wiggin]:FINAL READ PROCESSED.

[2021-07-07 15:43:21 michele.grant]: H/O CALLED IN AFTER HOURS ON 6/28/21, NEEDED WATER OFF BECAUSE THEY HAD A BROKEN VALVE IN CELLAR. ON CALL PERSON WENT OUT & SHUT OFF (\$36X3HRS=\$108 & \$25 TRUCK FEE). OUR TECH WENT OUT ON 6/29/21 & TURNED BACK ON (\$30).

[2021-07-21 14:27:39 michele.grant]: EMAILED APPEAL PAPERWORK TO H/O

[2021-09-07 15:12:19 michele.grant]: REC'D. APPEAL PAPERWORK 8/27/21.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

PARKER LOIS E

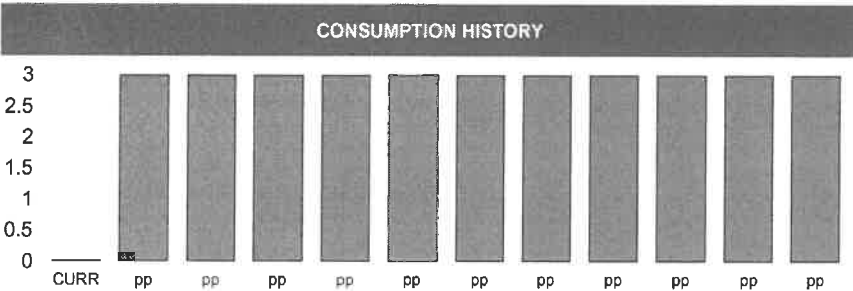
7 STILLWATER

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14100183	07/09/2021	220165	08/09/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
WAT LABOR			11/30/2020				\$108.00
TAP FEE			11/30/2020				\$25.00

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$133.00
A = Actual	Previous Balance	\$122.43
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$122.43
	<b>Total Amount Due</b>	<b>\$134.31</b>

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	220165
Bill Number:	14100183
Pay By:	08/09/2021
<b>Total Due:</b>	<b>134.31</b>

Service Location  
7 STILLWATER

PARKER LOIS E  
PAYEUR KATHLEEN R  
7 STILLWATER CIR  
ROCHESTER, NH 03839-4962



Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester



09/07/2021 15:22  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

IP 1  
|ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
220165	53731 PARKER LOIS E		026100430000			7 STILLWATER				Active
100 - 1 RES WATER	SENS54250380	A 07/22/2021		14102604	1,731	45	0	262.35	262.35	

\*\* END OF REPORT - Generated by Michele Grant \*\*

N/A



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 08/30/21

Customer Name: Chris & Mary Ballard Account #061128

Service Address: 238 Eastern Ave.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

I recommend an abatement of 20 units of sewer on the August 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was.
3. The water **did not** enter the sewer system.
 

A. Total usage on disputed invoice	41
B. Average usage on previous 3 years is	21
C. Estimated use over average for water	20

Value of 13 Units of Sewer at the current sewer rate \$7.43 = \$148.60

Total abatement recommended=\$148.60 plus accrued interest.

Lisa J. Clark  
Lisa J. Clark, Utility Billing Supervisor

9/8/2021  
Date

---

**WATER/SEWER BILLING MEMORANDUM**

---

TO: Lisa Clark  
FROM: Michele Grant  
DATE: August 30, 2021  
SUBJECT: City of Rochester  
PROPERTY: **238 Eastern Ave.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, water was used outside on lawn.



CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 8/30/21

1. Date of Appeal: 8/30/21
2. Property Owner's Name: Chris & Mary Ballard Account #: 061128
3. Billing Address: 238 Eastern Ave  
Rochester, NY 14603
4. Service Location: Home Zip Code 03867
5. Owners Representative: Self
6. Owners Representative's Signature: [Signature]
7. Phone #: 281 304 9138 Cell: \_\_\_\_\_
8. Email Address: Chrisballard1@gmail.com
9. Billing Period that is being appealed is from 4/30 to 8/3

11

(Agendas and Decision Letters will be emailed).

10. Abatement is being requested for:

- a. How many units of water \_\_\_\_\_ x 5.55 = \$ \_\_\_\_\_
- b. How many units of sewer 20 x ~~7.43~~ = \$ 148.60
- c. Water & Sewer Department Fees of: 7.43 \$ \_\_\_\_\_
- Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

This Appeal is for water used  
for watering the grass where  
sewer was not used

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

NO

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system?

NO

If yes, has the leak been repaired?

N/A

Who made the repair?

N/A

Has proof of the repair been attached to this appeal form?

N/A

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Yes, I do not need assistance but if denied it will make it harder to pay the bills

Please note:

1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.
2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.
4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.

## Accounts

Account: 061128

04/07/08- NEW OWNERS EFFECTIVE 03/31/08 TAMMY HARTSHON & CARLTON WILKINSON  
MAY BILL RETURNED (ADDRESSED TO 14 FREEDOM DR. - CHANGED ACCOUNT AND REMAILED TO  
120 EASTERN AVE 6/23/08

[2015-02-20 10:46:44 karenb]:FEBRUARY BILL ESTIMATED DUE TO SNOW

[2020-06-23 08:29:30 kimberly.nickerson]: POOL CREDIT 4 UNITS=\$27.00

[2020-09-02 09:49:44 kimberly.nickerson]: SENT UAB APPEAL PAPERWORK

[2020-10-19 09:17:02 kimberly.nickerson]: UAB APPEAL GRANTED

[2021-05-17 11:41:06 kimberly.nickerson]: POOL CREDIT 6 UNITS=\$44.58

[2021-08-30 09:41:05 kimberly.nickerson]:SENT APPEAL PAPERWORK, NOT PAYING  
APPEAL AMOUNT

[2021-09-07 15:23:09 michele.grant]: REC'D. APPEAL PAPERWORK 8/30/21

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

BALLARD CHRISTOPHER & MARY

238 EASTERN

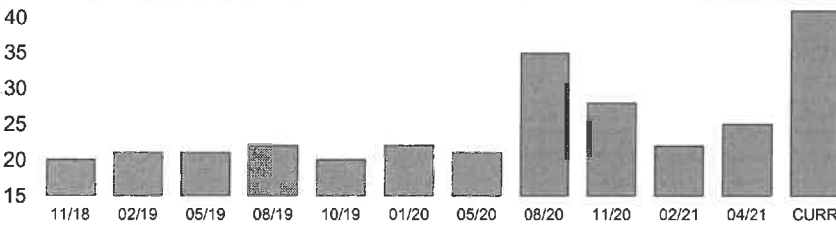
BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14104650	08/25/2021	061128	09/27/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	04/30/2021	08/03/2021	1061	1102	41	\$239.03
RES SEWER		04/30/2021	08/03/2021				\$304.63

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

### CONSUMPTION HISTORY



READ CODE	Description	Amount
	Total Current Billing	\$543.66
A = Actual	Previous Balance	\$286.92
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$286.92
	<b>Total Amount Due</b>	<b>\$543.66</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31  
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

BALLARD CHRISTOPHER & MARY  
238 EASTERN AVE  
ROCHESTER, NH 03867-2052

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	061128
Bill Number:	14104650
Pay By:	09/27/2021
<b>Total Due:</b>	<b>543.66</b>

Service Location  
238 EASTERN

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester





08/30/2021 09:39  
kimberly.nickerson

CITY OF ROCHESTER  
UB Consumption History Report

1  
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Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	By	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
061128	46402	BALLARD CHRISTOPHER & MARY		011000100001						238 EASTERN				Active
100	1 RES WATER	SENS64269302	A	08/03/2021				14104650	1,102	41	0	239.03	543.66	
100	1 RES WATER	SENS64269302	A	04/30/2021				14096558	1,061	25	0	145.75	286.92	
100	1 RES WATER	SENS64269302	A	02/02/2021				14088604	1,036	22	0	124.31	278.17	
100	1 RES WATER	SENS64269302	A	11/02/2020				14080702	1,014	28	0	155.40	344.40	
100	1 RES WATER	SENS64269302	A	08/03/2020				14070099	986	25	0	194.25	403.50	
100	1 RES WATER	SENS64269302	A	05/01/2020				14062133	951	21	0	116.55	258.30	
100	1 RES WATER	SENS64269302	A	01/31/2020				14054362	930	22	0	122.10	270.60	
100	1 RES WATER	SENS64269302	A	10/29/2019				14046488	908	20	0	111.00	246.00	
100	1 RES WATER	SENS64269302	A	08/05/2019				14038675	888	22	0	122.10	270.60	
100	1 RES WATER	SENS64269302	A	05/02/2019				14030804	866	21	0	116.55	258.30	
100	1 RES WATER	SENS64269302	A	02/04/2019				14023059	845	21	0	116.55	258.30	
100	1 RES WATER	SENS64269302	A	11/02/2018				14015284	824	20	0	111.00	246.00	
100	1 RES WATER	SENS64269302	A	08/06/2018				14007484	804	20	0	149.85	332.10	
100	1 RES WATER	SENS64269302	A	05/01/2018				13999606	777	17	0	94.35	209.10	
100	1 RES WATER	SENS64269302	A	02/12/2018				13991941	760	22	0	117.04	261.07	
100	1 RES WATER	SENS64269302	A	11/02/2017				13984287	738	21	0	111.09	248.01	
100	1 RES WATER	SENS64269302	A	08/07/2017				13976614	717	22	0	116.38	259.82	
100	1 RES WATER	SENS64269302	A	05/10/2017				13968892	695	25	0	132.25	295.25	
100	1 RES WATER	SENS64269302	A	02/08/2017				13961362	670	19	0	98.18	220.70	
100	1 RES WATER	SENS64269302	A	11/07/2016				13953861	651	17	0	81.77	187.85	

*appeal*  
~~25~~  
*Aug*  
*21*

\*\* END OF REPORT - Generated by Kimberly Nickerson \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 08/31/21

Customer Name: Hether Roberge Account #033169

Service Address: 79 Fillmore Blvd.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

I recommend an abatement of 27 units of sewer on the August 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
 

A. Total usage on disputed invoice	35
B. Average usage on previous 3 years is	8
C. Estimated use over average for water	27

Value of 27 Units of Sewer at the current sewer rate \$7.43 = \$200.61

Total abatement recommended=\$200.61 plus accrued interest.

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

9/8/2021

Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: August 31, 2021  
SUBJECT: City of Rochester  
PROPERTY: **79 Fillmore Blvd.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, watered new lawn.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received 8/31/21

1. Date of Appeal: Aug - 31 - 2021
2. Property Owner's Name: Heather Roberge Account #: 033169
3. Billing Address: 79 Fillmore Blvd  
Rochester NH 03867
4. Service Location: Same Zip Code 03867
5. Owners Representative: Heather Roberge (Self)
6. Owners Representative's Signature: [Signature]
7. Phone #: 207-651-0964 Cell: \_\_\_\_\_
8. Email Address: dlwadome2000@yahoo.com
- (Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 4/30/21 to 8/3/21
10. Abatement is being requested for:

12

- a. How many units of water \_\_\_\_\_ x 5.83 = \$ \_\_\_\_\_
- b. How many units of sewer \_\_\_\_\_ x 7.43 = \$ 192.00
- C. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ 192.00

11. Explanation of Appeal Request:

I had a new lawn put in the first week of May that required watering. \*Please see attached invoice.

I am not disputing the water usage - however I am disputing the sewer charges in excess of my previous year average of \$ 68.05 resulting in \$ 192.00 disputed amount for sewer charges.



12. Do you dispute the meter reading used to determine your units of usage?

Yes  No (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

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**Please note:**

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

# We Dig It Excavating & Trucking

Steven Lemay  
7 Davis Blvd.  
Rochester, NH 03868

603-973-5037      Wedigitexcavating@gmail.com

# Proposal

<b>Date</b>	<b>Proposal #</b>
4/29/2021	1044

<b>Bill To</b>		<b>Project Location</b>			
Heather Roberge 79 Fillmore Blvd. Rochester, NH 03867					
<b>Please sign and date below and mail with deposit to address above.</b>		<b>Email</b>	<b>Customer Phone</b>	<b>Terms</b>	
<b>Proposal withdrawn after 14 days. We accept all major credit cards.</b>		divadome2000@yahoo...	207-651-0964	Due on receipt	
<b>Item</b>	<b>Description</b>	<b>Qty</b>	<b>U/M</b>	<b>Rate</b>	<b>Total</b>
Labor & Mat...	Remove dead grass and 2" to 3"s of existing loam. Replace with 1, 10 wheeler load of loam in front lawn. Rake out and hydrossed. Deposit Fee \$ 1,000.00 Dig Safe #			1,950.00	1,950.00
				<b>Total</b>	<b>\$1,950.00</b>

All material is guaranteed to be as specified above. All work completed in a workmanlike manner according to standard practices. Any alteration or deviation from the above specifications involving extra work will be done only upon written change order. The cost will become an extra charge over and above the estimate. All statements of this agreement are contingent upon strikes, accidents, or delays beyond our control. The proposal does not include materials price increases, travel time, additional labor, and equipment which may be required should unforeseen problems arise after work has begun. Customer agrees to pay any/all Collections, Attorney/Legal fees, and interest of 1.5% and 18% APR if terms of payment are not met.

Authorized Signature

Date of Acceptance

\_\_\_\_\_

\_\_\_\_\_

5/11/21

## Accounts

Account: 033169

[2018-04-25 10:37:33 karenb]: INSTALLED. WATER ON 4/23/18  
[2018-06-26 08:33:04 karenb]: OWNER CALLED REGARDING SHUT OFF NOTICE. SHE WILL  
CONTACT BUILDER ABOUT INVOICE.  
[2021-09-07 15:28:05 michele.grant]: REC'D. APPEAL PAPERWORK 8/31/21.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

ROBERGE HETHER A

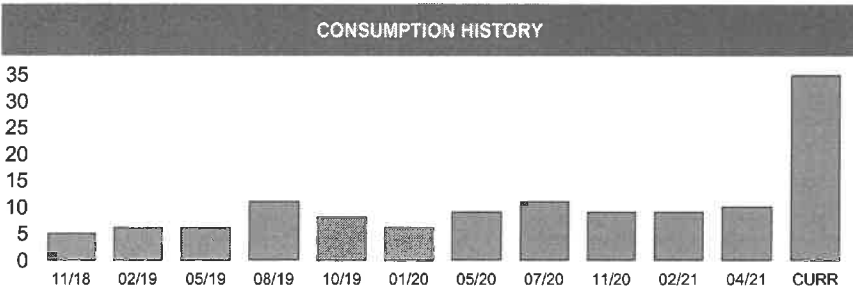
79 FILLMORE

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14103855	08/25/2021	033169	09/27/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	04/30/2021	08/03/2021	101	136	35	\$204.05
RES SEWER		04/30/2021	08/03/2021				\$260.05

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$464.10
A = Actual	Previous Balance	\$133.82
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$132.60
	<b>Total Amount Due</b>	<b>\$464.10</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31  
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	033169
Bill Number:	14103855
Pay By:	09/27/2021
<b>Total Due:</b>	<b>464.10</b>

Service Location  
79 FILLMORE

ROBERGE HETHER A  
79 FILLMORE BLVD  
ROCHESTER, NH 03867-4497

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester



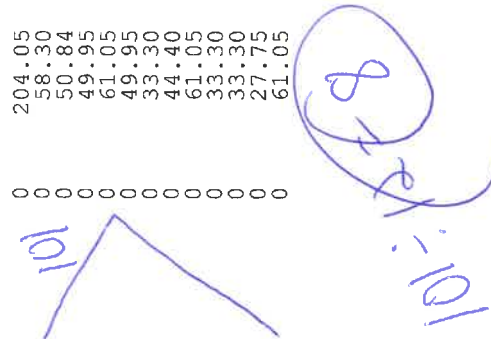
09/07/2021 15:30  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

P 1  
ubcsnsing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
033169		49280	ROBERGE HETHER A		023700030136			79 FILLMORE				Active
100	1 RES WATER	SENS84272775		A 08/03/2021		14103855	136	35	0	204.05	464.10	464.10
100	1 RES WATER	SENS84272775		A 04/30/2021		14095774	101	10	0	58.30	132.60	132.60
100	1 RES WATER	SENS84272775		A 02/01/2021		14087824	91	9	0	50.84	113.74	113.74
100	1 RES WATER	SENS84272775		A 11/02/2020		14079919	82	9	0	49.95	110.70	110.70
100	1 RES WATER	SENS84272775		A 07/31/2020		14069324	73	11	0	61.05	135.30	135.30
100	1 RES WATER	SENS84272775		A 05/01/2020		14061358	62	9	0	49.95	110.70	110.70
100	1 RES WATER	SENS84272775		A 01/31/2020		14053587	53	6	0	33.30	73.80	73.80
100	1 RES WATER	SENS84272775		A 10/29/2019		14045710	47	8	0	44.40	98.40	98.40
100	1 RES WATER	SENS84272775		A 08/01/2019		14037896	39	11	0	61.05	135.30	135.30
100	1 RES WATER	SENS84272775		A 05/01/2019		14030030	28	6	0	33.30	73.80	73.80
100	1 RES WATER	SENS84272775		A 02/01/2019		14022280	22	6	0	33.30	73.80	73.80
100	1 RES WATER	SENS84272775		A 11/02/2018		14014515	16	5	0	27.75	61.50	61.50
100	1 RES WATER	SENS84272775		A 08/06/2018		14006713	11	11	0	61.05	135.30	135.30

\*\* END OF REPORT - Generated by Michele Grant \*\*





# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 08/31/21

Customer Name: Chris Matheson

Account: 073680

Service Address: 3 Dodge St.  
Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

\*\*This is a continuation from their May 2021 invoice where they had appealed successfully using the 1X Ten Year abatement and the issued continued into new cycle. I recommend an abatement of 152 units of water and 304 units of sewer for August 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water **did not** enter the sewer system.
  - A. Total usage on disputed invoice      320
  - B. Average usage                                      16
  - C. Estimated use over average              304
  - D. ½ of overage                                      152

Value of 152 units of water at the current water rate of \$5.83 = \$886.16  
Value of 304 units of sewer at the current sewer rate of \$7.43 = \$2258.72  
Total abatement recommended = \$3,144.88 plus accrued interest.

### NOTE NO ADDITIONAL CREDITS FOR NEXT TEN YEARS.

Lisa J. Clark

Lisa J. Clark  
Utility Billing Office Supervisor

9/8/2021

Date

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WATER/SEWER BILLING MEMORANDUM

---


TO: Lisa Clark  
FROM: Michele Grant  
DATE: August 31, 2021  
SUBJECT: City of Rochester  
PROPERTY: **3 Dodge St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owner stated they had a major leak under the house. This is a continuation from the May bill.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 8/31/21

1. Date of Appeal: 8/31/21
2. Property Owner's Name: Christopher Matheson Account #: 073680
3. Billing Address: 35 Gile Hill, Rd  
Dunbartan, NH 03046
4. Service Location: 3 Dodge St Zip Code 03867Chris
5. Owners Representative: Christopher Matheson
6. Owners Representative's Signature: 
7. Phone #: 603-230-0962 Cell: Same
8. Email Address: chrisjmatheson@gmail.com

13

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 5/11/2021 to 8/11/2021

10. Abatement is being requested for:

- a. How many units of water 300 x 5.83= \$ 1,749.00
- b. How many units of sewer 300 x 7.43= \$ 2,229.00
- C. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ 3,975.00

11. Explanation of Appeal Request:

Major leak under the house went undetected.  
This is the same issue we had for the May billing.  
This leak ran between two billing cycles.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



12. Do you dispute the meter reading used to determine your units of usage?

Yes  No (circle one)

If yes, why?

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---

---

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes

Who made the repair? Mountain Plumbing LLC

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

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**Please note:**

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
3. **Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

**CUSTOMER:** Chris Matheson

**Date:** 06/28/21

**Job Title:** 3 Dodge st, Rochester, NH



-Replace cracked water filter with brand new whole house filter.

**Price: \$330**

---

Customer signature

Mountain Plumbing signature

Accounts

Account: 073680

\*\*\*\*\*1 IN 10 YEAR WATER ABATEMENT JULY 2021\*\*\*\*\*

4/1/10 - ADD ELDERLY EXEMPTION

[2013-01-03 16:50:57 ann]: DELETE ELDERLY

[2015-01-13 08:34:26 ann]: HE CALLED AND WE TALKED AT LENGTH - HE ASKED MANY QUESTIONS ABOUT GETTING BACK PROPERTY METERED SEPARATELY. I EXPLAINED THAT THE ONLY WAY HE COULD DO IT WAS TO INSTALL METER AND READ METER HIMSELF.

[2015-02-20 11:48:06 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2018-09-11 15:13:57 karenb]: FINAL BILL PROCESSED

[2021-02-24 13:12:20 kimberly.nickerson]: ESTIMATED FEBRUARY BILL, TECH TAGGED DOOR

[2021-05-14 11:24:16 kimberly.nickerson]: SENT LEAK LETTER

[2021-06-23 10:51:45 michele.grant]: OWNER CALLED, VERY LARGE MAY BILL, FOUND A LEAK. SENT HIM APPEAL PAPERWORK TODAY.

[2021-06-29 08:21:58 michele.grant]: REC'D. APPEAL PAPERWORK 6/28 FOR JULY UAB MEETING.

[2021-07-14 14:33:53 michele.grant]: UAB GRANTED WATER & SEWER CREDIT TOTALING \$3827.65. \*\*\*\*\*1 IN 10 WATER ABATEMENT, H/O AGREED TO THIS\*\*\*\*\*

[2021-07-15 13:24:48 michele.grant]: \*\*\*\*\*IF WE NEED TECH TO GO OUT FOR ANY REPAIRS IN CRAWL SPACE, NEED TO MAKE SURE SOMEONE IS HOME BECAUSE THERE IS ACCESS THRU THE HOME. HAVE TO CRAWL ACROSS ENTER HOUSE TO GET TO METER IN CRAWL SPACE.

[2021-07-16 09:20:11 michele.grant]: TECH DID A REREAD 7/15 (AND FIXED SO IT WOULD READ WITH OUTSIDE READER), READ WAS 1413, LAST READ ON 5/11 WAS 1102 SO USED 311 UNITS. STILL SUPER HIGH, CALL H/O & TOLD HIM THIS, WE ARE THINKING THIS WAS STILL LEAKING BECAUSE WASN'T FIXED UNTIL 6/21/21. WILL DO A REREAD ON 7/23 TO CHECK AGAIN.

[2021-07-27 09:22:09 michele.grant]: TECH GOT REREAD ON 7/23, READ WAS 1416, SO 3 UNITS USED IN 8 DAYS. I TALKED WITH CHRIS TODAY AND EXPLAINED THIS, STILL A LITTLE HIGHER THAN THEIR AVERAGE USAGE BUT A LOT BETTER. TOLD HIM WE WILL DO A REREAD IN A FEWS WEEKS TO CHECK AGAIN AND SENT HIM A NEW APPEAL FORM FOR AUGUST BILL. THIS BILL WILL BE SUPER HIGH AGAIN FOR SAME LEAK, SO CONTINUATION FROM OTHER APPEAL.

[2021-08-23 13:55:57 michele.grant]: TECH GOT ANOTHER READ ON 8/19, READ WAS 1424 SO THEY HAVE USED AROUND 11 UNITS IN A MONTH (7/15 READ 1413). CALLED CHRIS & LET HIM KNOW THIS AND THAT THE AUGUST BILL WILL BE VERY LARGE TOO (320 UNITS), HE PLANS ON APPEALING THIS ONE TOO (A CONTINUATION FROM PRIOR APPEAL).

[2021-09-07 14:29:08 michele.grant]: REC'D. APPEAL PAPERWORK (CONTINUATION FROM JUNE APPEAL) ON 8/31/21.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

MATHESON CHRISTOPHER & JAIME

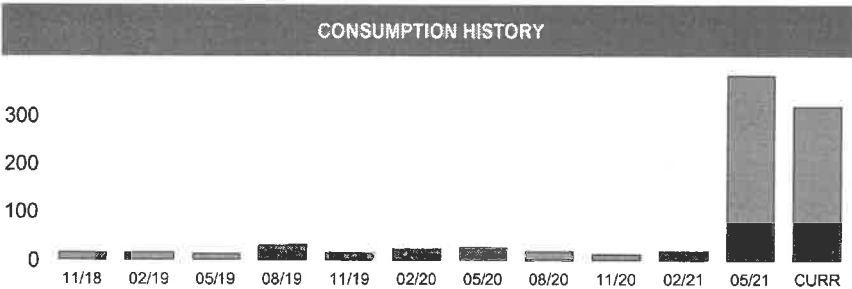
3 DODGE

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14105112	08/25/2021	073680	09/27/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	05/11/2021	08/11/2021	1102	1422	320	\$1,865.60
RES SEWER		05/11/2021	08/11/2021				\$2,377.60

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$4,243.20
A = Actual	Previous Balance	\$5,126.67
E = Estimate	Adjustments	-\$3,851.16
F = Final	Less Payments Received	\$1,267.20
	<b>Total Amount Due</b>	<b>\$4,243.20</b>

\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31  
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	073680
Bill Number:	14105112
Pay By:	09/27/2021
<b>Total Due:</b>	<b>4,243.20</b>

Service Location  
3 DODGE

MATHESON CHRISTOPHER & JAIME  
35 GILE HILL RD  
DUNBARTON, NH 03046-4800

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester





09/07/2021 14:31  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

1  
ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
073680	51978	MATHESON CHRISTOPHER & JAIME		012600750000		3	DODGE			Active
100 -	2 RES WATER	A 08/11/2021		14105112	1,422	320	0	1,865.60	4,243.20	
100 -	2 RES WATER	A 05/11/2021		14097019	1,102	386	0	1,162.15	5,118.36	
100 -	2 RES WATER	E 02/22/2021		14089063	716	19	0	108.06	242.65	
100 -	2 RES WATER	A 11/06/2020		14081161	697	12	0	66.60	147.60	
100 -	2 RES WATER	A 08/12/2020		14070553	685	17	0	94.35	209.10	

Handwritten notes:  $48 >$  and  $48 = 110$

\*\* END OF REPORT - Generated by Michele Grant \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 09/01/21

Customer Name: Robert Blouin Account #021460

Service Address: 10 Thomas St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 49 units of sewer on the August 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
  - A. Total usage on disputed invoice 64
  - B. Average usage on previous 3 years is 15
  - C. Estimated use over average for water 49

Value of 49 Units of Sewer at the current sewer rate \$7.43 = \$364.07

Total abatement recommended=\$364.07 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

9/8/2021

\_\_\_\_\_  
Date

---

**WATER/SEWER BILLING MEMORANDUM**

---

TO: Lisa Clark  
FROM: Michele Grant  
DATE: September 1, 2021  
SUBJECT: City of Rochester  
**PROPERTY: 10 Thomas St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, the owner stated they watered their new lawn.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 9/1/21

1. Date of Appeal: 9/1/2021
2. Property Owner's Name: Robert Blouin Account #: 021460
3. Billing Address: 10 Thomas Street  
Rochester NH
4. Service Location: 10 Thomas Street Zip Code 03867
5. Owners Representative: Bob Blouin
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: \_\_\_\_\_ Cell: \_\_\_\_\_
8. Email Address: \_\_\_\_\_

(14)

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from June 2021 to August 2021
10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.83= \$ \_\_\_\_\_

b. How many units of sewer 50 x 7.43= \$ 371.50

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ 371.50

11. Explanation of Appeal Request:

New Lawn required watering. Seeking abatement on sewer charges as the water  
did not enter the sewer system

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



12. Do you dispute the meter reading used to determine your units of usage?

Yes  No (circle one)

If yes, why?

Res Sewer Too High 50 UNITS

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? NO LEAK

Who made the repair? NE/A

Has proof of the repair been attached to this appeal form? NA

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

NA

**Please note:**

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 021460

[2010-12-08 12:45:45 kathy]: MADE PAYMENT PLAN DEC 31 & FEB 15TH 2011

[2011-08-03 10:59:11 kathy]: SENT LEAK LETTER TODAY HIGH READING 8/2/11 68 UNITS

[2011-08-08 14:00:57 ann]: HE CALLED - HE HAS BEEN WATERING A NEW LAWN A LOT - I EXPLAINED ABOUT SEWER DEDUCT METER - HE WILL GET BACK TO US IF HE WANTS ONE. [2015-02-10 15:24:51 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW.

[2018-06-22 15:33:02 karenb]:OWNER DID NOT ANSWER DOOR/PHONE FOR APT TO FIX ON 6/15/18. HAS NOT RETURNED VOICEMAILS TO RESCHEDULE. TAGGING DOOR ON 6/25/18 WITH NOTIFICATION OF SHUT OFF ON 6/28/18.

[2018-07-10 11:30:26 karenb]:FIXED 7/9/18. READ 665

[2019-03-08 12:33:19 karenb]:HOMEOWNER CALLED REGARDING HIGHER USAGE. SAID THAT THE DID NOT USE EXTRA WATER DURING TIME FRAME AND DID NOT HAVE ANYTHING LEAKING. ASKED TO SCHEDULE TECH TO COME AND GET ANOTHER READ AND CHECK METER. EXPLAINED METER TEST PROCESS.

[2019-03-18 10:41:41 karenb]:TECH WENT OUT TODAY AND MET HOMEOWNER. METER SEEMED TO BE FUNCTIONING NORMALLY. HOMEOWNER STATED HE WOULD LET IT GO AND SEE IF IT CHANGES. IF HE CALLS NEXT CYCLE WILL NOT SEND TECH OUT AGAIN WITHOUT SERVICE CHARGE. OR METER TEST.

[2021-08-20 09:45:57 kimberly.nickerson]: SENT LEAK LETTER

[2021-09-07 14:41:40 michele.grant]: REC'D. APPEAL PAPERWORK 9/1/21.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

BLOUIN ROBERT A & SUSAN E

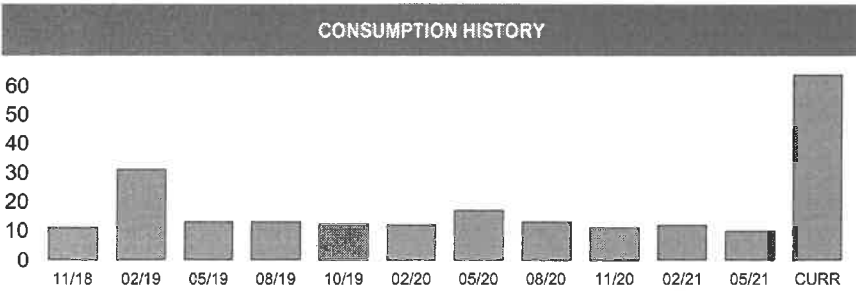
10 THOMAS

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14103376	08/25/2021	021460	09/27/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	05/10/2021	08/10/2021	823	887	64	\$373.12
RES SEWER		05/10/2021	08/10/2021				\$475.52

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$848.64
A = Actual	Previous Balance	\$132.60
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$132.60
<b>Total Amount Due</b>		<b>\$848.64</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31  
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	021460
Bill Number:	14103376
Pay By:	09/27/2021
<b>Total Due:</b>	<b>848.64</b>

Service Location  
10 THOMAS

BLOUIN ROBERT A & SUSAN E  
10 THOMAS ST  
ROCHESTER, NH 03867-4345

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester





09/07/2021 14:53  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

P 1  
|ubcnsng

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status Billed
021460	9912 BLOUIN ROBERT A & SUSAN E	022101270000			10 THOMAS	Active
100	1 RES WATER SENS69890418	A 08/10/2021		14103376	64	848.64
100	1 RES WATER SENS69890418	A 05/10/2021		14095296	10	132.60
100	1 RES WATER SENS69890418	A 02/16/2021		14087351	12	68.21
100	1 RES WATER SENS69890418	A 11/10/2020		14079448	11	61.05
100	1 RES WATER SENS69890418	A 08/10/2020		14068851	13	135.30
100	1 RES WATER SENS69890418	A 05/18/2020		14060883	17	159.90
100	1 RES WATER SENS69890418	A 02/03/2020		14053119	12	209.10
100	1 RES WATER SENS69890418	A 10/31/2019		14045242	12	66.60
100	1 RES WATER SENS69890418	A 08/02/2019		14037428	13	147.60
100	1 RES WATER SENS69890418	A 05/06/2019		14029563	13	72.15
100	1 RES WATER SENS69890418	A 02/08/2019		14021814	31	159.90
100	1 RES WATER SENS69890418	A 11/14/2018		14014052	11	72.05
100	1 RES WATER SENS69890418	A 08/07/2018		14006249	19	381.30
100	1 RES WATER SENS69890418	E 05/14/2018		13998374	14	61.05
100	1 RES WATER SENS69890418	A 02/08/2018		13990716	14	233.70
100	1 RES WATER SENS69890418	A 11/01/2017		13983073	19	77.70
100	1 RES WATER SENS69890418	A 08/01/2017		13975413	13	100.51
100	1 RES WATER SENS69890418	A 05/03/2017		13967693	13	68.77
100	1 RES WATER SENS69890418	A 02/02/2017		13960162	11	153.53
100	1 RES WATER SENS69890418	A 11/07/2016		13952667	10	129.91
100	1 RES WATER SENS69890418	A 08/08/2016		13945117	11	56.75
100	1 RES WATER SENS69890418	A 05/10/2016		13937553	34	110.50
100	1 RES WATER SENS69890418	A 02/02/2016		13930111	15	48.10
100	1 RES WATER SENS69890418	A 11/03/2015		13927222	15	72.15
100	1 RES WATER SENS69890418	A 08/04/2015		13915280	16	165.75
100	1 RES WATER SENS69890418	A 05/04/2015		13907761	12	57.72
100	1 RES WATER SENS69890418	E 02/11/2015		13900406	21	132.60
100	1 RES WATER SENS69890418	A 11/04/2014		13893032	23	75.54
100	1 RES WATER SENS69890418	A 08/04/2014		13885635	11	98.07
100	1 RES WATER SENS69890418	A 05/05/2014		13878138	22	229.11
100	1 RES WATER SENS69890418	A 02/06/2014		13870838	12	250.93
100	1 RES WATER SENS69890418	A 11/04/2013		13863525	12	56.04
100	1 RES WATER SENS69890418	A 08/02/2013		13856152	11	120.01
100	1 RES WATER SENS69890418	A 05/07/2013		13841444	8	37.36
100	1 RES WATER SENS69890418	A 02/04/2013		13834140	12	87.28
100	1 RES WATER SENS69890418	A 11/02/2012		13826784	16	130.70
100	1 RES WATER SENS69890418	A 08/02/2012		13819403	16	173.44
100	1 RES WATER SENS69890418	A 05/02/2012		13804857	16	73.60
100	1 RES WATER SENS69890418	A 08/02/2011		13797551	14	173.44
100	1 RES WATER SENS69890418	A 05/03/2011		13790210	16	151.76
100	1 RES WATER SENS69890418	A 11/02/2010		13783014	16	172.27
100	1 RES WATER SENS69890418	A 08/03/2010		13775796	18	71.84
100	1 RES WATER SENS69890418	A 05/04/2010		13768525	18	169.60
100	1 RES WATER SENS69890418	A 02/05/2010		13761239	14	190.80
100	1 RES WATER SENS69890418	A 11/02/2009		13754105	14	80.82
100	1 RES WATER SENS69890418	A 08/10/2009		13746889	14	62.86
100	1 RES WATER SENS69890418	A 05/07/2009		13739613	19	148.40
100	1 RES WATER SENS69890418	A 02/10/2009		13725183	68	201.40
100	1 RES WATER SENS69890418	A 11/02/2009		13717190	17	85.31
100	1 RES WATER SENS69890418	A 08/10/2009		13709210	68	292.00
100	1 RES WATER SENS69890418	A 05/03/2011		13783014	14	696.86
100	1 RES WATER SENS69890418	A 11/02/2010		13775796	16	60.06
100	1 RES WATER SENS69890418	A 08/03/2010		13768525	16	68.64
100	1 RES WATER SENS69890418	A 05/04/2010		13761239	17	143.36
100	1 RES WATER SENS69890418	A 11/02/2009		13754105	17	174.08
100	1 RES WATER SENS69890418	A 08/10/2009		13746889	17	72.93
100	1 RES WATER SENS69890418	A 05/07/2009		13739613	14	71.85
100	1 RES WATER SENS69890418	A 02/10/2009		13725183	14	173.00
100	1 RES WATER SENS69890418	A 11/02/2009		13717190	17	141.96
100	1 RES WATER SENS69890418	A 08/10/2009		13709210	17	58.66
100	1 RES WATER SENS69890418	A 05/03/2011		13783014	17	71.23
100	1 RES WATER SENS69890418	A 11/02/2010		13775796	17	131.82
100	1 RES WATER SENS69890418	A 08/03/2010		13768525	24	235.25
100	1 RES WATER SENS69890418	A 05/04/2010		13761239	18	171.90
100	1 RES WATER SENS69890418	A 11/02/2009		13754105	17	72.72
100	1 RES WATER SENS69890418	A 08/10/2009		13746889	17	72.72
100	1 RES WATER SENS69890418	A 05/07/2009		13739613	18	72.72
100	1 RES WATER SENS69890418	A 02/10/2009		13725183	17	72.72

Handwritten notes in blue ink:

- A large 'X' mark over the first few rows of data.
- A circle around the number '174' in the 'Usage' column of the 17th row.
- The text '174 ÷ 12 = 14.5' written next to the circled '174'.



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 09/02/21

Customer Name: Brandon Marcus Account #094980

Service Address: 66 Prospect St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 93 units of water and sewer on the June 2021 invoiced amount based on the Water & Sewer Adjustment Policy

The above recommendation is based upon the following findings:

- A. Unable to determine if the water entered the sewer system based on previous history of leaks.
- B. This was an "As is purchase" of Bank Owned Property no final bill was completed at sale.
- C. Total usage on disputed invoice 186
- D. New Owner / No history for average consumption.
- E. ½ of units consumed is 93 Units.
- F. Water is off since vacated and owner does agree to once in 10 year abatement and acknowledges history of leaks at the property.

Value of 93 Units of Water at the current water rate \$5.83 = \$542.19

Value of 93 Units of Sewer at the current sewer rate \$7.43 = \$690.99

Total abatement recommended=\$1233.18 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

9/8/2021

Date

---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Michele Grant  
DATE: September 2, 2021  
SUBJECT: City of Rochester  
PROPERTY: **66 Prospect St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owner stated they purchased home in March but have not been able to reside there because of squatters and old owners refusing to leave. So they did not use any of this water.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 9/2/21

1. Date of Appeal: Aug 2021
2. Property Owner's Name: Brandon Marcus Account #: 094980
3. Billing Address: 5 Stonewall Way Unit D  
Exeter, NH 03833
4. Service Location: 66 Prospect Street, Rochester, NH Zip Code 03867
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: 630-689-1785 Cell: 312-283-4379
8. Email Address: brandon.marcus@gmail.com

(15)

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 03/08/2021 to 06/23/2021
10. Abatement is being requested for:

a. How many units of water	<u>186</u>	x 5.83= \$	<u>1,084.38</u>
b. How many units of sewer	<u>186</u>	x 7.43= \$	<u>1,381.98</u>
C. Water & Sewer Department Fees of:		\$	<u>60.00</u>
	Total	\$	<u>2,526.36</u>

11. Explanation of Appeal Request:

On March 03, 2021 I purchased the property at 66 Prospect St., Rochester, NH from HSBC Bank USA and went to the property after closing to find squatters occupying the property. The Rochester police were called and the squatters provided the police with a fraudulent lease created by Qiyara Randolph, Selena Randolph and Xzavier Randolph who filed three lawsuits for one million dollars and a restraining order in Superior court claiming to be the actual owners of the property with the claim that my title and deed were forgeries. The court cases are 219-2021-CV00078, 219-2021-CV00098, 219-2021-CV00099, and were just ruled on at the end of July 2021 (with an appeal now being submitted in Supreme court and with another title dispute in District court.) The tenants and Xzavier Randolph claim to be the occupants of the property during this time and responsible for the water use, damage to the property and continued vandalism. Legally, I was not allowed by the court to turn off the utilities or remove them from the property by the Rochester police until the civil case was ruled on by the judge. After attempting to inspect the property, make improvement or remove the squatters, I was put in a position where I had no control and now ask the appeal board to consider these extraordinary circumstances that contributed to the water use and this bill in particular.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

I can not verify the meter reading to determine the units of usage and was not at the property to see any usage or the water meter.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? The property requires extensive repairs and repairs are scheduled for end of year

14. If your appeal is denied, will this cause you financial hardship and are you seeking

consideration for hardship assistance from the City? If so, explain:

The costs of legal fees, repairs and now the water/sewer bill will create financial hardship and I will make it impossible to make improvements or repairs to the property.

***Please note:***

1. ***Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
2. ***The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
3. ***Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.***
4. ***Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
5. ***Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***



STATE OF NEW HAMPSHIRE  
JUDICIAL BRANCH

XZAVIER FLEMING, QIAYRA	)	In the STRAFFORD Superior Court
RANDOLPH, DAKOTA TAYLOR,	)	
HARVEY KEENE, DANNY RIVERA, IVAN	)	case no.
GUZMAN	)	
66 Prospect St. Rochester, N.H. 03867	)	
<i>plaintiffs</i>	)	<b>DAMAGES</b>
<i>vs.</i>	)	<b>INJUNCTIVE RELIEF</b>
BRANDON MARCUS &	)	<b>FORCIBLE ENTRY</b>
SOVEIRA MARCUS 89 CHARLES ST.	)	<b>TRESPASS</b>
ROCHESTER N.H. 03867	)	<b>CRIMINAL MISCHIEF</b>
<i>defendant</i>	)	<b>INVASION</b>
CARL W. PLOTVIN Atty 89 CHARLES	)	<b>ILLEGAL ARREST</b>
ST. ROCHESTER N.H. 03867	)	
<i>defendant</i>	)	

COMPLAINT FOR DAMAGES IN TRESPASS & FORCIBLE ENTRY

1. The Plaintiffs are XZAVIER FLEMING, QIAYRA RANDOLPH, DAKOTA TAYLOR, IVAN GUZMAN, HARVEY KEENE, DANNY RIVERA, all similarly situated at 66 Prospect St. Rochester N.H. 03867. These are the immediate possessors and fiduciaries of the said premises or real property, a 2 unit rental dwelling.
2. The Defendants are CARL W. POTVIN, Atty doing business at 89 Charles St. Rochester N.H. 03867, besides BRANDON & SOVEIRA MARCUS. The

Defendants assert they bought a deed for 66 Prospect St. from "Wilmington Savings Fund Society", which is otherwise unknown to the Plaintiffs.

3. The Plaintiffs are rent paying tenants protected under both federal and state law with 90 days notice to quit after foreclosure sale, and at common law, and by the terms of their written leases. Add'l Plaintiffs are fiduciaries with the duty to protect their tenants after granting the said leasehold estates, and who also assert paramount title to the land against the Defendants all and several.
4. This claim relates to the **forcible invasion and detention** of these dwelling premises at 66 Prospect St. Rochester N.H. 03867, 9am the morning of March 14th, 2021 by all Defendants. They were assisted by hired "detail", being off duty local police officers. On that day and time they all barged in together and invaded the place by force of arms, while detaining the tenants in their home.
5. The Defendants began by harassing the tenant Plaintiffs with threatening communications (which are attached by exhibit hereto) issued from the law firm of CARL W. POTVIN, named defendant herein. The written communications sustain on March 11th, 2021 that the Defendants planned to raid the tenant's home on "Sunday March 14th", and this is exactly what happened.
6. As set forth above. The Defendants asserted they "had title", were "the new owners", and that they were permitted to "inspect the premises" at will. The Defendants gained forcible entry of the premises (which are 2 separate units at the same location) by threat of arms, illegal arrest, and misusing a private "police detail" to barge inside for this obviously contrived "inspection", specifically designed only to harass, threaten, trespass, bully and intimidate.
7. After contacting the law firm of CARL W. POTVIN Atty (morning of Thursday March 11th, 2021) the very same person adamantly refused to call off this "inspection" and defiantly insisted that his "people" were "going there on Sunday

with the police". We then filed for Injunctive Relief at case no. 219-2021-CV-00079, service instruction to the Sheriff by the week thereafter.

8. Notwithstanding the Complaint for Injunctive Relief posted and handed to the Defendants at the premises (66 Prospect St.) when the defendants showed up that morning, BRANDON MARCUS pushed his way into the premises over the vocal objections of the householders living in those (2) dwelling units. They used locksmiths to forcibly open the doors to our private dwelling space and pushed in using the power of police intimidation and criminal trespass.
9. It appears that after the intervention of a local police lieutenant, this "inspection" wound down and the Defendant BRANDON MARCUS remained inside the premises, trespassing for hours and changing the locks. The plaintiff tenants remain in possession but subject to the constant threat of arbitrary invasion and further police-enforced "inspections" by the defendant trespassers.
10. As a matter of law, the Defendants have no right of entry to the premises at all, and the current "owners" are clearly the tenants in possession, who are also entitled to "90 days written notice". Moreover even the defendant's civil title is inherently defective, and the paramount title is in the plaintiff, under the fiduciaries claim for more than twenty years continued "adverse possession".

**THEREFORE**, double damages compensatory, consequential, actual and punitive are demanded of the captioned Defendants all and singular, joint and several in the amount of ONE MILLION DOLLARS, and granting "all other relief" due in law and equity. Because the damage occasioned by the Defendants malicious and criminal conduct are grossly in excess of the real property value (see the attached "Redfin" exhibit where it recently sold for "\$120,000"), complete title is demanded against the purchase deed of Defendants BRANDON MARCUS &

SOVEIRA MARCUS and the extinction of all their claims, and to quiet title in favor of the Plaintiffs, subject to their own priorities.

Additionally, let this Court affirm injunctive relief and restrain the Defendants from making any further approach or contact with either the said premises at 66 Prospect St. in Rochester N.H. or the tenants. And again petitioning the Court to grant all further relief in law and equity, and the interest of justice.

date: 3/24/2021

/s/ Xzavier Fleming  
XZAVIER FLEMING

/s/ Qiayra Randolph  
QIAYRA RANDOLPH

/s/ Dakota Taylor  
DAKOTA TAYLOR

/s/ Harvey Keene  
HARVEY KEENE

/s/ Danny Rivera  
DANNY RIVERA

/s/ Ivan Guzman  
IVAN GUZMAN

VERIFICATION

The foregoing is true, correct and complete within our 1st hand information, knowledge and belief. All statements of fact are expressly made subject to the penalties for unsworn falsification to authorities, and the penalty of perjury.

date: 3/24/2021

/s/ Xzavier Fleming  
XZAVIER FLEMING

/s/ Qiayra Randolph  
QIAYRA RANDOLPH

/s/ Dakota Taylor  
DAKOTA TAYLOR

/s/ Harvey Keene  
HARVEY KEENE

**THE STATE OF NEW HAMPSHIRE  
JUDICIAL BRANCH  
SUPERIOR COURT**

Strafford Superior Court  
259 County Farm Road, Suite 301  
Dover NH 03820

Telephone: 1-855-212-1234  
TTY/TDD Relay: (800) 735-2964  
<http://www.courts.state.nh.us>

**NOTICE TO DEFENDANT**

Case Name: **Qiayra M Randolph v Law Office of Carl Potvin PC**  
Case Number: **219-2021-CV-00079**

You have been served with a Complaint for Restraining Order which serves as notice that this legal action has been filed against you in the **Strafford Superior Court**. Review the Complaint for Restraining Order to see the basis for the claim.

Each Defendant is required to electronically file an Appearance and Answer with the court by **April 15, 2021**. You may register and respond on any private or public computer. For your convenience, there is also a computer available in the courthouse lobby.

If you are working with an attorney, they will guide you on the next steps. If you are going to represent yourself in this action, go to the court's website: [www.courts.state.nh.us](http://www.courts.state.nh.us), select the Electronic Services icon and then select the option for a self-represented party.

1. Complete the registration/log in process. Click Register and follow the prompts.
2. After you register, click Start Now. Select **Strafford Superior Court** as the location.
3. Select "I am filing into an existing case". Enter **219-2021-CV-00079** and click Next.
4. When you find the case, click on the link and follow the instructions on the screen. On the "What would you like to file?" screen, select "File Other Document." Follow the instructions to complete your filing.
5. Review your Appearance and Answer before submitting it to the court.

**IMPORTANT:** After receiving your response and other filings the court will send notifications and court orders electronically to the email address you provide.

**IF YOU FAIL TO APPEAR AT THIS HEARING, THE COURT MAY MAKE ORDERS AFFECTING YOU WITHOUT YOUR INPUT OR ISSUE A WARRANT FOR YOUR ARREST.**

A person who is filing or defending against a Civil Action will want to be familiar with the Rules of the Superior Court. This information is also available on the court's website: [www.courts.state.nh.us](http://www.courts.state.nh.us).

Once you have registered and responded to the Complaint for Restraining Order, you can access documents electronically filed by going to <https://odypa.nhecourt.us/portal> and following the instructions in the User Guide. In that process you will register, validate your email, request access and approval to view your case. After your information is validated by the court, you will be able to view case information and documents filed in your case.

If you have questions regarding this process, please contact the court at 1-855-212-1234.

THE STATE OF NEW HAMPSHIRE  
JUDICIAL BRANCH  
<http://www.courts.state.nh.us>

Court Name: Strafford - Superior Court  
Case Name: Qiayra M Randolph v Law Office of Carl Potvin PC  
Case Number: 219-2021-CV-00079  
(if known)

**EX PARTE MOTION**

Filing Party Name: Qiayra M Randolph

A. State the facts under oath involving the circumstances which establish that unless the *ex parte* relief is granted, Plaintiff \_\_\_\_\_ will, or is likely to, suffer immediate or irreparable harm or injury.

(Name)

1. On Tuesday March 9th, 2021 at 8:30pm in the evening the occupied dwelling premises at 66 Prospect St in Rochester N.H. was approached by the Defendants, accompanied by police officers. Defendant openly made a false police call identifying "trespassers" and "squatters" at the premises, despite knowing that it was recently sold at trustee sale for investment equity only. The Plaintiffs

[See Attachment(s), 'Item A' (continued)]

B. What *ex parte* orders do you want the court to make?

1. MOTION FOR IMMEDIATE INJUNCTIVE RELIEF IS MADE EX PARTE. COURT IS REQUESTED TO RESTRAIN ALL APPROACH TO PREMISES AND TO DESIST FROM ANY THREAT TO CALL POLICE, MAKE FALSE POLICE REPORTS, AND TO ENJOIN COMPLIANCE WITH THE "FEDERAL 90 DAY NOTICE TO QUIT" STATUTE. THE DEFENDANTS ARE SUCCEEDING INTEREST TO A FEDERALLY RELATED MORTGAGEE AND ARE PLAINLY BOUND BY THE SAID STATUTE.

TurboCourt.com Form Set #8510819

## Accounts

Account: 094980

01/07/08-SENT LETTER TO FIX  
 01/30/08- ROCKY CALLED AND SAID THE PIPES BLEW OUT IN THIS BASEMENT. HE SAID  
 THERE WAS A LOT OF WATER AND GAVE ME A READ OF 2087 - THE WATER IS SHUT OFF  
 INSIDE BUT NOT OUTSIDE AT THE STREET  
 NOTICE OF MORTGAGEE FORECLOSURE TO BE EFFECTIVE 3/12/08  
 NOTICE OF MORTGAGEE FORECLOSURE TO BE EFFECTIVE 8/8/08  
 MOTION FOR RELIEF FROM STAY RECEIVED 12/9/08 UNDER CHAPTER 13  
 12/29/08 - KEN HENDERSON CALLED - THEY WERE FINALLY ABLE TO SHUT THE WATER OFF  
 AT THE STREET  
 03/05/09- WATER TURNED BACK ON  
 6/4/09 - SPOKE TO SELENA - WATER IS ON AT STREET BUT OFF INSIDE - SHE HAS NOT  
 USED SINCE IT WAS TURNED BACK ON  
 NOTICE OF MORTGAGEE FORECLOSURE SALE RECEIVED TO BE EFFECTIVE 6/19/09  
 9/2/09 - SPOKE TO SELENA - STILL DAMAGE TO PIPES - NO WATER IS BEING USED INSIDE  
 AT THIS TIME  
 12/30/09 - PIPES BROKEN INSIDE - TIM DISCOVERED WATER RUNNING FROM THE PROPERTY  
 WHEN HE WAS IN THE AREA - OFF AT THE STREET - READ 0117  
 1/3/10 - WATER TURNED BACK ON  
 [2010-07-22 15:08:12 ann]: APPEAL PAPERWORK TO BLAINE FOR AUGUST UAB  
 [2010-08-25 10:42:09 kathy]:APPEAL GRANTED FOR \$673.66 AND WE RECEIVED  
 PLUMBING BILL FOR PROOF OF REPAIRS TO PLUMBING  
 [2010-08-25 10:44:59 kathy]: PAID \$100.00 TODAY AND WILL BE IN THE FIRST OF  
 SEPT TO PAY BALANCE  
 [2010-12-03 12:04:23 kathy]: TURNED OFF FOR NON-PAYMENT 11/30/10 TURNED ON AT  
 STREET 12/3/10  
 [2010-12-13 13:41:27 ann]: SELENA CALLED AND ADVISED WATER POURING IN -  
 REQUESTED TURN OFF AT THE STREET - ROCKY TURNED OFF  
 [2011-04-15 14:30:59 ann]: WILL BE SHUT OFF 4/26/11 IF NO PAYMENT OF PAST DUE  
 [2012-01-18 14:39:17 kathy]: CHANGE OF ADDRESS IN WRITING TO P.O. BOX 843,  
 ROCHESTER, NH  
 [2012-06-27 09:54:20 lisa]:SPOKE WITH SELENA EXPLAINED WATER THAT WAS TURNED  
 OFF YESTERDAY AFTERNOON 6/26/12 FOR NON PAYMENT WILL NOT BE TURNED BACK ON UNTIL  
 PAYMENT IS RECEIVED. I ALSO EXPLAINED THAT IN THE EVENT OF A CHECK RETURNED FOR  
 NSF, IT WILL BE TURNED OFF WITHOUT ADDITIONAL NOTICE. SELENA STATED SHE WOULD  
 BE IN TODAY TO PAY DELIQUENT AMOUNT.  
 [2012-06-28 09:45:55 kathy]: TURNED OFF 6/26/12 / ON 6/27/12 FOR NON-PAYMENT  
 CORRESPONDENCE IN MISCELLANEOUS FILE  
 [2012-09-05 11:21:32 kathy]: MADE PAYMENT PLAN \$250.00 X 4 EACH MONTH SEPT,  
 OCT, NOV, DEC 2012  
 [2012-09-24 11:13:45 kathy]: BANK CALLED ABOUT BALANCE AND LIEN  
 [2012-10-19 15:18:30 ann]: SELENA LEFT A MESSAGE AND ASKED WE CALL HER BACK -  
 I CALLED HER BACK - MAIL BOX FULL AND NOT ACCEPTING MESSAGES  
 [2012-11-05 10:56:45 kathy]: SENDING \$25.00 TODAY THEN \$200.00 ON 11/13  
 [2012-12-10 16:01:57 ann]: SPOKE WITH SELENA AND ADVISED THAT SHE NEEDS TO  
 PAY \$500.00 TO PREVENT SHUT OFF - REFERRED HER TO LISA  
 [2012-12-14 14:56:07 kathy]: TURNED OFF AT STREET FOR NON-PAYMENT 12/11/12  
 [2013-01-08 11:29:23 ann]: NOTICE OF MORTGAGEE SALE TO BE EFFECTIVE 1/4/13  
 [2013-06-24 10:01:11 ann]: NOTICE OF MORTGAGEE FORECLOSURE SALE TO BE  
 EFFECTIVE 7/19/13  
 [2014-04-02 10:34:35 ann]: WATER IS ON AT THE STREET.  
 [2014-09-16 16:50:51 sjuneau]: METER NOT READING - TALKED TO SELENA AND SHE  
 WILL CALL BACK WITH A DATE.  
 [2014-10-08 09:41:41 lisa]:HAD LENGTHY CONVERSATION WITH SELENA. SHE IS  
 TRYING TO COME UP WITH FUNDS FOR ACCOUNT #184560. I EXPLAINED THAT THIS ACCOUNT  
 HAS NOTHING TO DO WITH THE OTHER AND SHE WILL NEED TO KEEP THIS ACCOUNT CURRENT.  
 [2015-03-10 09:09:56 sjuneau]: MARCH BILL ESTIMATED DUE TO SNOW.  
 [2015-09-15 08:09:15 karenb]: NOTICE OF MORTGAGEE FORECLOSURE SALE TO BE  
 EFFECTIVE 10/22/15  
  
 [2016-12-19 09:50:10 sjuneau]: CALLED IN EMERGENCY SHUT OFF FOR FRIDAY 12/16 -  
 SELENA STATED THAT THIS WAS AN EMERGENCY AND ON-CALL HAD TO BE CALLED. SHE  
 STATED THAT SHE ONLY WANTED THE WATER OFF FOR THE WEEKEND. EXPLAINED THE CHARGES

TO HER & CALLED STAFF EMERGENCY SHUT OFF.

[2017-03-08 09:35:48 karenb]: TURNED OFF FOR NON PAYMENT 3/7/17

[2017-08-23 13:59:12 karenb]:WATER TURNED ON. READ 588. CURB STOP WAS CLOGGED WITH DEBRIS. REMOVED CLOG; RAN WATER FROM GATE VALVE INSIDE TO CLEAR LINE. LEAKS AFTER METER (NON LIABLE). GATE INSIDE IS OFF.

[2018-12-06 15:12:48 karenb]:TURNED OFF FOR NON PAYMENT 12/4 AND ON 12/6/18

[2019-02-04 15:31:57 karenb]:NOTICE OF MORTGAGEE FORECLOSURE SALE EFF 3/21/19

[2019-03-12 10:44:49 karenb]:SELENA STATED THAT HER BANK ACCOUNT WAS COMPROMISED. BANK WILL BE CUTTING NEW CHECKS. CALL HER IF ISSUES #833-3588 SELENA

[2019-04-05 15:03:09 karenb]:FORECLOSURE SALE MOVED TO 5/3/19

[2019-04-11 09:34:03 karenb]:TURNED OFF FOR NON PAYMENT 4/10/19

[2019-04-29 10:25:59 jeffrey.wiggin]:FORECLOSURE NOTICE. NOW SCHEDULED FOR 5/13/19.

[2019-05-15 09:48:10 jeffrey.wiggin]:FORECLOSURE POSTPONED UNTIL 6/20/19.

[2019-06-25 11:53:44 karenb]:FORECLOSURE SALE POSTPONED UNTIL 7/11/19

[2019-09-12 15:32:19 karenb]:FORECLOSURE SALE POSTPONED 10/17/19

[2019-09-24 10:52:16 michele]: FORECLOSURE SALE POSTPONED 10/29/19

[2020-02-13 15:20:43 michele.grant]: FORECLOSURE SALE POSTPONED TO 2/28/20.

[2020-04-28 16:01:30 michele.grant]: OWNER CALLED ON 3/11/20, WANTED US TO GO RIGHT OUT AND TURN ON WATER, TOLD HER WE COULDN'T THAT WE NEEDED AN APPT. BECAUSE THE WATER HAS BEEN OFF FOR AWHILE. SHE WENT ON & ON ABOUT US JUST GOING OUT REAL QUICK TO TURN ON & WE SAID WE COULDN'T. SO MADE AN APPT. TO HAVE TECH GO OUT TO TURN WATER ON FOR 3/12/20. TECH WENT THERE & NO ONE THERE, WAITED AT LEAST 15 MINS. & NO ONE WAS THERE TO MEET HIM SO HE DIDN'T TURN ON WATER. ON 4/1/20 AROUND 3:15PM SOMEONE CLAIMING THEY WERE THE NEW OWNER CALLED THE RPD (NEVER CALLED W&S) & SAID THEY NEEDED SOMEONE OUT THERE BECAUSE THE METER WAS BROKEN AND WATER WAS FLOODING BASEMENT (BELIEVE METER FROZE). DPW TECH WENT OUT & INSTALLED NEW METER (METER #87594486) END READ ON OLD METER WAS 0589. EXPLAINED WHOLE SITUATION TO DPW & THEY WENT BACK OUT ON 4/2 TO MAKE SURE THE CURB STOP WAS OFF & COULDN'T BE TURNED BACK ON.

[2020-04-30 10:04:56 michele.grant]: HAD TECH CHECK READ YESTERDAY, IT WAS 0040 (NEW METER PUT IN 4/1 & READ WAS 0). SO DPW & TECH WENT OUT TO HOUSE TODAY & READ TODAY IS 0041, THEY ARE TRYING TO FIGURE OUT THE PROBLEM BUT HOUSE IS VACANT AND NO CONTACT FOR THIS OWNER. CURBSTOP IS OFF & THEY DON'T HEAR WATER AT CURBSTOP.

[2020-05-04 13:01:59 Lisa.Clark]:SPOKE WITH SELENA. SHUT OFF HAS BEEN REPAIRED AND ACCOUNT IS PAID IN FULL AND STATUS SHOULD BE ACTIVE. I DID LET HER KNOW THAT SHE USED 40 UNITS OF WATER IN 30 DAYS. SHE SAID THAT SOMEONE IS STEALING PSNH.

[2020-06-17 08:35:48 kimberly.nickerson]: SENT LEAK LETTER

[2020-08-14 14:30:05 michele.grant]: SHUT OFF FOR NON-PAYMENT 8/5/2020, PAID 8/11, TURNED BACK ON 8/11/20.

[2021-06-11 09:19:06 kimberly.nickerson]: SENT LEAK LETTER

[2021-06-18 11:57:15 kimberly.nickerson]: OWNER CALLED, BRANDON MARCUS, AND REQUESTED WATER TO BE TURNED OFF, HAS SQUATTERS LIVING THERE. HE ALSO REQUESTED



WATER NOT TO BE TURNED ON UNLESS REQUESTED BY HIM

[2021-06-18 15:51:09 kimberly.nickerson]: OWNERS MOTHERS MAIDEN NAME FOR  
CONFIRMATION IS MESSERMAN

[2021-06-23 15:08:47 kimberly.nickerson]: SENT APPEAL PAPERWORK TODAY

[2021-09-07 14:59:42 michele.grant]: REC'D. APPEAL PAPERWORK 9/2/21.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

MARCUS BRANDON & SOVEIRA

66 PROSPECT ST

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
-------------	-----------	-----------	----------

14098357

06/23/2021

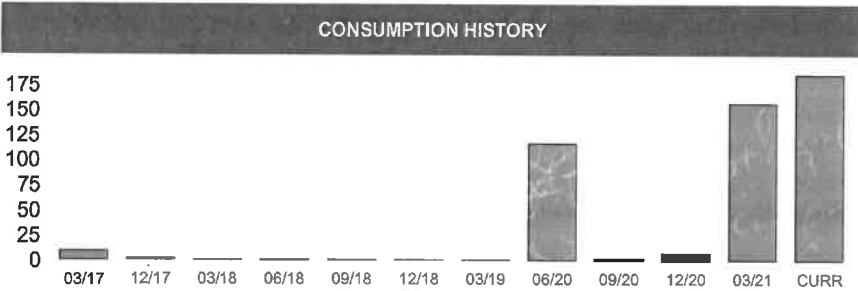
094980

07/26/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	03/08/2021	06/04/2021	282	468	186	\$1,084.38
RES SEWER		03/08/2021	06/04/2021				\$1,381.98
SERV CALL			06/10/2021				\$30.00
TURN OFF			06/18/2021				\$30.00

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$2,526.36
A = Actual	Previous Balance	\$470.84
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$466.34
	<b>Total Amount Due</b>	<b>\$2,526.36</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31  
HTTPS://WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2020-CCR

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

MARCUS BRANDON & SOVEIRA  
5 STONEWALL WAY UNIT D  
EXETER, NH 03833

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	094980
Bill Number:	14098357
Pay By:	07/26/2021
<b>Total Due:</b>	<b>2,526.36</b>

Service Location  
66 PROSPECT ST

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester



09/07/2021 15:03  
michele.grant

|CITY OF ROCHESTER  
|UB Consumption History Report

|P 1  
|ubcnsinq

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage	Charge Amt	Status Billed Amt
094980	53047 MARCUS BRANDON & SOVEIRA		011900890000		66 PROSPECT		
100 - 1 RES WATER	SENS87594486	A 06/04/2021		14098357 468	186	0 1,084.38	2,526.36

\*\* END OF REPORT - Generated by Michele Grant \*\*

09/07/2021 15:03  
 michele.grant

|CITY OF ROCHESTER  
 |UB Consumption History Report

|P 1  
 |ubcnsinq

Account Number Service	Customer # Name Mfr Meter Number	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location Usage Repl Usage	Charge Amt	Status Billed Amt
094980	51927			HSBC BANK USA NA AS TRUSTEE %	011900890000		66 PROSPECT		
100 - 1 RES WATER	SENS87594486	A	03/08/2021		14090333	282	157	904.82	2,045.86
100 - 1 RES WATER	SENS87594486	A	12/10/2020		14082447	125	7	38.85	86.10
100 - 1 RES WATER	SENS87594486	A	09/14/2020		14071833	118	1	21.09	113.37
100 - 1 RES WATER	SENS87594486	A	06/15/2020		14063933	117	117	649.35	1,439.10

*Handwritten: > 282*

\*\* END OF REPORT - Generated by Michele Grant \*\*

*Handwritten: 282 ÷ 4 = 73*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: September 8, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 09/03/21

Customer Name: Jon & Barbara Bodwell Account #031200

Service Address: 3 Gerard St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### **Recommendations**

I recommend an abatement of 15 units of sewer on the August 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
 

A. Total usage on disputed invoice	25
B. Average usage on previous 3 years is	10
C. Estimated use over average for water	15

Value of 15 Units of Sewer at the current sewer rate \$7.43 = \$111.45

Total abatement recommended=\$111.45 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

9/7/2021

Date

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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: September 3, 2021  
SUBJECT: City of Rochester  
PROPERTY: **3 Gerard St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, watered new portions of their lawn.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 9/3/21

1. Date of Appeal: Aug 31, 2021
2. Property Owner's Name: Joh + Barbara Bodwell Account #: 031200
3. Billing Address: 3 Gerard Street  
Rochester, Nlt 03867 17
4. Service Location: 3 Gerard street Zip Code 03867
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: \_\_\_\_\_ Cell: 603-312-16628
8. Email Address: pbodwell@gmail.com

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 5/1/21 to 8/13/21
10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.83= \$ \_\_\_\_\_

b. How many units of sewer 15 x 7.43= \$ 111.45

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

We did expect the water bill to increase  
this quarter as we had two small patches  
of our lawn reseeded this summer. We  
are questioning the rise in the sewer bill  
as the water for the lawn did not enter  
the sewer.

Barbara Bodwell

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No  (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

No, but having to pay a higher sewer bill for watering the lawn seems unfair.

***Please note:***

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***



## Accounts

Account: 031200

FEB. 09 BILL WAS ESTIMATED DUE TO SNOW

[2010-03-03 14:33:33 kathy]: CALLED TODAY THEY ARE IN FLORIDA AND JUST RECEIVED THE WATER BILL THE BILL IS THE SAME AS LAST BILLING CYCLE - JUST THINK IT IS A MISTORY HE SAID HE WILL STOP BY WHEN HE RETURNS TO FIGURE OUT WHY HE USES A LOT OF WATER.

[2012-09-04 13:26:00 ann]: CALLED INQUIRING ABOUT ELDERLY EXEMPTION - EXPLAINED BOTH AGE AND INCOME

[2015-02-18 09:32:52 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2021-08-31 09:57:06 kimberly.nickerson]: SENT APPEAL PAPERWORK

[2021-09-07 14:24:02 michele.grant]: REC'D. APPEAL PAPERWORK 9/3/21.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

BODWELL LIVING TRUST % JON A

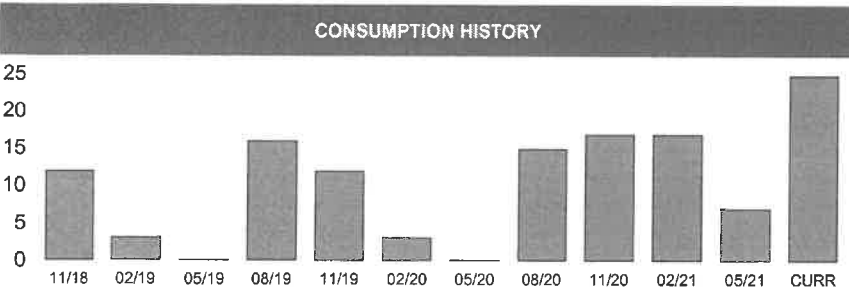
3 GERARD

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14103711	08/25/2021	031200	09/27/2021

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	05/07/2021	08/13/2021	463	488	25	\$145.75
RES SEWER		05/07/2021	08/13/2021				\$185.75

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$331.50
A = Actual	Previous Balance	\$92.82
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$424.32
	<b>Total Amount Due</b>	<b>\$0.00</b>

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31  
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number:	031200
Bill Number:	14103711
Pay By:	09/27/2021
<b>Total Due:</b>	<b>0.00</b>

Service Location  
3 GERARD

BODWELL LIVING TRUST % JON A  
& BARBARA A BODWELL TRUSTEES  
3 GERARD ST  
ROCHESTER, NH 03867-1805



Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester

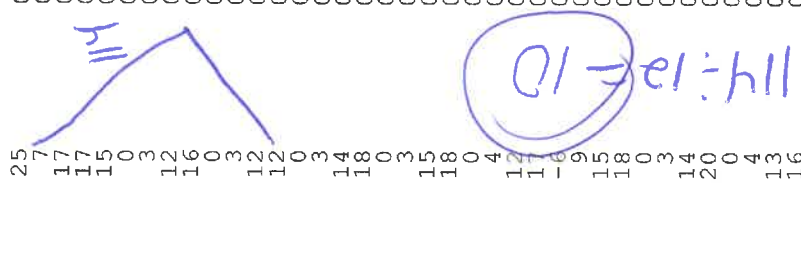


1  
|P  
|ubcnsinq

09/07/2021 14:24  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

Account Number	Service	Customer # Name	Mfr Meter Number	Parcel	Cd	Read Date	Time	By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
031200		30224	BODWELL LIVING TRUST & JON A	0122001900000							3 GERARD				Active
100	1 RES WATER	SENS69890760			A	08/13/2021			14103711	488	25	0	145.75	331.50	
100	1 RES WATER	SENS69890760			A	05/07/2021			14095629	463	7	0	40.81	92.82	
100	1 RES WATER	SENS69890760			A	02/16/2021			14087683	456	17	0	96.79	217.44	
100	1 RES WATER	SENS69890760			A	11/16/2020			14079779	439	15	0	94.35	209.10	
100	1 RES WATER	SENS69890760			A	08/12/2020			14069185	422	15	0	83.25	184.50	
100	1 RES WATER	SENS69890760			A	05/14/2020			14061218	407	0	0	21.09	53.37	
100	1 RES WATER	SENS69890760			A	02/12/2020			14053450	407	3	0	21.09	53.37	
100	1 RES WATER	SENS69890760			A	11/07/2019			14045572	404	12	0	66.60	147.60	
100	1 RES WATER	SENS69890760			A	08/13/2019			14037757	392	16	0	88.80	196.80	
100	1 RES WATER	SENS69890760			A	05/14/2019			14029894	376	0	0	21.09	53.37	
100	1 RES WATER	SENS69890760			A	02/15/2019			14022146	376	3	0	21.09	53.37	
100	1 RES WATER	SENS69890760			A	11/13/2018			14014381	361	12	0	66.60	147.60	
100	1 RES WATER	SENS69890760			A	08/16/2018			14006578	361	12	0	66.60	147.60	
100	1 RES WATER	SENS69890760			A	05/09/2018			13998705	349	0	0	21.09	53.37	
100	1 RES WATER	SENS69890760			A	02/08/2018			13991046	349	0	0	20.09	51.28	
100	1 RES WATER	SENS69890760			A	11/08/2017			13983401	346	14	0	74.06	165.34	
100	1 RES WATER	SENS69890760			A	08/03/2017			13975738	332	18	0	95.22	212.58	
100	1 RES WATER	SENS69890760			A	05/08/2017			13960487	314	0	0	20.09	51.28	
100	1 RES WATER	SENS69890760			A	02/06/2017			13968015	314	3	0	20.09	51.28	
100	1 RES WATER	SENS69890760			A	11/02/2016			13952986	311	0	0	72.15	165.75	
100	1 RES WATER	SENS69890760			A	08/04/2016			13945439	296	15	0	86.58	198.90	
100	1 RES WATER	SENS69890760			A	05/03/2016			13937867	278	18	0	18.27	48.12	
100	1 RES WATER	SENS69890760			A	02/10/2016			13930429	278	0	0	19.24	49.09	
100	1 RES WATER	SENS69890760			A	11/03/2015			13923034	274	12	0	56.66	131.54	
100	1 RES WATER	SENS69890760			A	08/04/2015			13915593	262	11	0	79.39	185.47	
100	1 RES WATER	SENS69890760			E	02/19/2015			13908075	245	-9	0	-28.02	0.00	
100	1 RES WATER	SENS69890760			A	11/05/2014			13893343	251	15	0	70.05	163.65	
100	1 RES WATER	SENS69890760			A	08/04/2014			13885942	227	18	0	84.06	196.38	
100	1 RES WATER	SENS69890760			A	05/05/2014			13878442	209	14	0	17.74	47.59	
100	1 RES WATER	SENS69890760			A	02/06/2014			13871141	209	3	0	17.48	47.59	
100	1 RES WATER	SENS69890760			A	11/05/2013			13863820	192	14	0	64.40	151.76	
100	1 RES WATER	SENS69890760			A	08/05/2013			13849024	192	20	0	92.00	216.80	
100	1 RES WATER	SENS69890760			A	05/07/2013			13841738	172	0	0	17.48	47.33	
100	1 RES WATER	SENS69890760			A	02/05/2013			13834432	168	4	0	58.37	137.80	
100	1 RES WATER	SENS69890760			A	11/05/2012			13827078	155	16	0	71.84	169.60	
100	1 RES WATER	SENS69890760			A	08/03/2012			13819699	139	0	0	17.07	46.28	
100	1 RES WATER	SENS69890760			A	05/03/2012			13812440	139	5	0	22.45	53.00	
100	1 RES WATER	SENS69890760			A	02/03/2012			13805155	134	16	0	71.84	169.60	
100	1 RES WATER	SENS69890760			A	11/03/2011			13797848	118	18	0	77.38	184.60	
100	1 RES WATER	SENS69890760			A	08/04/2011			13790505	100	-9	0	-38.61	0.00	
100	1 RES WATER	SENS69890760			E	02/15/2011			13783312	109	13	0	55.77	133.12	
100	1 RES WATER	SENS69890760			A	11/02/2010			13776091	96	15	0	64.35	153.60	
100	1 RES WATER	SENS69890760			A	08/04/2010			13768822	81	18	0	76.10	183.20	
100	1 RES WATER	SENS69890760			A	05/04/2010			13761535	63	0	0	44.35	100.00	
100	1 RES WATER	SENS69890760			A	02/08/2010			13754402	63	18	0	75.42	182.52	
100	1 RES WATER	SENS69890760			A	11/04/2009			13747183	45	18	0	75.42	182.52	
100	1 RES WATER	SENS69890760			A	08/05/2009			13739907	27	19	0	77.87	185.83	
100	1 RES WATER	SENS69890760			A	05/06/2009			13732609	8	3	0	15.33	41.66	
100	1 RES WATER	SENS69890760			A	03/03/2009			13725477	5	5	0	44.44	100.00	





FOR 2022 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND  
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

520001 SEWER WORKS REVENUE

520001 400302	INTEREST INCOME	0.00	-2,500.00	0.00	0.00	0.00	-2,500.00	0.00
520001 406105	XFER FROM RET EARNINGS	0.00	-2,671,607.00	0.00	0.00	0.00	-2,671,607.00	0.00
520001 406201	MISCELLANEOUS REVENUES	0.00	-4,000.00	-800.00	0.00	0.00	-3,200.00	20.00%
520001 406600	CONSTRUCTION REVENUES	0.00	-10,000.00	0.00	0.00	0.00	-10,000.00	0.00%
520001 406601	USER FEES	0.00	-5,170,000.00	-953,389.95	0.00	0.00	-4,216,610.05	18.40%
520001 406602	INTEREST ON DEL ACCTS	0.00	-6,000.00	-1,024.64	0.00	0.00	-4,975.36	17.10%
520001 406607	IMPACT FEES	0.00	-20,000.00	-6,600.00	0.00	0.00	-13,400.00	33.00%
520001 406701	SEPTIC DISPOSAL PERMIT	0.00	-130,000.00	-27,676.00	0.00	0.00	-102,324.00	21.30%
520001 406703	INDUSTRIAL PRE-TREAT	0.00	-12,000.00	0.00	0.00	0.00	-12,000.00	0.00%
520001 406826	HOMEOWNER FINANCE REVENUE	0.00	-60,000.00	-33,927.73	0.00	0.00	-26,072.27	56.50%
TOTAL SEWER WORKS REVENUE		0.00	-8,086,107.00	-1,023,418.32	0.00	0.00	-7,062,688.68	12.70%

520002 SEWER WORKS REVENUE

520002 406307	STATE AID GRANT C-773	0.00	-7,291.00	0.00	0.00	0.00	-7,291.00	0.00%
520002 406308	STATE AID GRANT C-775	0.00	-10,170.00	0.00	0.00	0.00	-10,170.00	0.00%
520002 406309	STATE AID GRANT C-835	0.00	-40,083.00	0.00	0.00	0.00	-40,083.00	0.00%
520002 406310	STATE AID GRANT C-836	0.00	-13,306.00	0.00	0.00	0.00	-13,306.00	0.00%
520002 406311	STATE AID GRANT C-839	0.00	-28,409.00	0.00	0.00	0.00	-28,409.00	0.00%
520002 406312	STATE AID GRANT C-859	0.00	-28,962.00	0.00	0.00	0.00	-28,962.00	0.00%



FOR 2022 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
<u>520002 406313</u>		STATE AID GRANT C-891					
	-12,696.00	0.00	-12,696.00	0.00	0.00	-12,696.00	.0%*
<u>520002 406314</u>		STATE AID GRANT C-898					
	-4,974.00	0.00	-4,974.00	0.00	0.00	-4,974.00	.0%*
	TOTAL SEWER WORKS REVENUE						
	-145,891.00	0.00	-145,891.00	0.00	0.00	-145,891.00	.0%
<u>52602057 SEWER WORKS EXPENSE</u>							
<u>52602057 511001</u>		SALARIES - FULL TIME					
	523,403.00	0.00	523,403.00	92,682.88	0.00	430,720.12	17.7%
<u>52602057 511002</u>		SALARIES - PART TIME					
	4,694.00	0.00	4,694.00	0.00	0.00	4,694.00	.0%
<u>52602057 511099</u>		SALARIES - ADJUSTMENT					
	5,105.00	0.00	5,105.00	0.00	0.00	5,105.00	.0%
<u>52602057 513001</u>		OVERTIME - REGULAR					
	8,100.00	0.00	8,100.00	1,600.62	0.00	6,499.38	19.8%
<u>52602057 515001</u>		ON CALL					
	5,058.00	0.00	5,058.00	159.00	0.00	4,899.00	3.1%
<u>52602057 516000</u>		LONGEVITY					
	2,083.00	0.00	2,083.00	349.17	0.00	1,733.83	16.8%
<u>52602057 519000</u>		TRAVEL ALLOWANCE					
	1,220.00	0.00	1,220.00	234.60	0.00	985.40	19.2%
<u>52602057 521100</u>		HEALTH INSURANCE					
	115,330.00	0.00	115,330.00	17,250.08	0.00	98,079.92	15.0%
<u>52602057 521200</u>		DENTAL INSURANCE					
	1,866.00	0.00	1,866.00	316.37	0.00	1,549.63	17.0%
<u>52602057 521300</u>		LIFE INSURANCE					
	1,125.00	0.00	1,125.00	222.18	0.00	902.82	19.7%
<u>52602057 522000</u>		SOCIAL SECURITY CONTRIBUTION					
	39,160.00	0.00	39,160.00	6,915.44	0.00	32,244.56	17.7%
<u>52602057 523000</u>		RETIRE CONTRIBUTION					
	76,365.00	0.00	76,365.00	13,047.80	0.00	63,317.20	17.1%
<u>52602057 526000</u>		WORKERS' COMPENSATION					
	11,375.00	0.00	11,375.00	0.00	0.00	11,375.00	.0%
<u>52602057 528001</u>		DISABILITY INSURANCE					
	4,896.00	0.00	4,896.00	944.27	0.00	3,951.73	19.3%
<u>52602057 532001</u>		STAFF DEVELOPMENT					
	3,100.00	0.00	3,100.00	1,156.87	75.00	1,868.13	39.7%
<u>52602057 533000</u>		OTHER PROF SERVICES					
	7,504.00	0.00	7,504.00	694.68	3,807.49	3,001.83	60.0%



FOR 2022 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
<u>52602057 533001</u>	4,700.00	AUDIT	4,700.00	0.00	4,887.50	-187.50	104.0%*
<u>52602057 533002</u>	1,000.00	ENGINEERING SERVICES	1,000.00	0.00	0.00	1,000.00	.0%
<u>52602057 533004</u>	500.00	MEDICAL SERVICES	500.00	0.00	500.00	0.00	100.0%
<u>52602057 533009</u>	21540	BIOSOLIDS FACILITY-LEGAL	0.00	5,437.50	0.00	-5,437.50	100.0%*
<u>52602057 534003</u>	64,616.00	SOFTWARE MAINTENANCE/LICENSES	64,616.00	45,021.66	2,422.49	17,171.85	73.4%
<u>52602057 543000</u>	2,360.00	REPAIR AND MAINTENANCE SERVICE	2,360.00	0.00	0.00	2,360.00	.0%
<u>52602057 543001</u>	2,500.00	VEHICLE MAINT & REPAIRS	2,500.00	359.02	0.00	2,140.98	14.4%
<u>52602057 543002</u>	3,722.00	EQUIPMENT MAINTENANCE & REPAIR	3,722.00	648.00	0.00	3,074.00	17.4%
<u>52602057 544200</u>	8,500.00	RENTAL OF EQUIPMENT	8,500.00	746.00	631.00	7,123.00	16.2%
<u>52602057 544500</u>	1,855.00	LEASE COPIER/PRINTERS	1,855.00	1,679.98	0.00	175.02	90.6%
<u>52602057 552001</u>	9,467.00	FLEET INSURANCE	9,467.00	0.00	0.00	9,467.00	.0%
<u>52602057 552002</u>	5,955.00	PROPERTY INSURANCE	5,955.00	0.00	0.00	5,955.00	.0%
<u>52602057 552003</u>	5,458.00	GENERAL LIABILITY	5,458.00	0.00	0.00	5,458.00	.0%
<u>52602057 553400</u>	500.00	POSTAGE FEES	500.00	3.66	0.00	496.34	.7%
<u>52602057 554000</u>	800.00	ADVERTISING	800.00	0.00	427.26	372.74	53.4%
<u>52602057 555000</u>	1,639.00	PRINTING AND BINDING	1,639.00	0.00	190.30	1,448.70	11.6%
<u>52602057 556000</u>	3,150.00	TUITION	3,150.00	0.00	0.00	3,150.00	.0%
<u>52602057 558000</u>	875.00	TRAVEL	875.00	0.00	25.00	850.00	2.9%
<u>52602057 561003</u>	3,456.00	OFFICE SUPPLIES	3,456.00	263.02	151.80	3,041.18	12.0%
<u>52602057 561005</u>	60.00	PUBLICATIONS	60.00	0.00	0.00	60.00	.0%
<u>52602057 561008</u>	15,800.00	VEHICLE SUPPLIES	15,800.00	5,793.46	1,408.76	8,597.78	45.6%
<u>52602057 561009</u>	250.00	TRAINING MATERIALS & SUPPLIES	250.00	0.00	0.00	250.00	.0%



FOR 2022 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
<u>52602057 561010</u>	6,400.00	CLOTHING	6,400.00	615.13	377.58	5,407.29	15.5%
<u>52602057 561015</u>	5,900.00	SAFETY EQUIPMENT & TOOLS	5,900.00	888.35	1,221.36	3,790.29	35.8%
<u>52602057 561022</u>	5,700.00	HOT TOP COLD PATCH	5,700.00	5,699.97	0.03	0.00	100.0%
<u>52602057 561023</u>	1,700.00	SAND AND GRAVEL	1,700.00	794.37	905.63	0.00	100.0%
<u>52602057 561032</u>	1,000.00	OTHER OPERATIONAL SUPPLIES	1,000.00	41.61	0.00	958.39	4.2%
<u>52602057 561040</u>	6,500.00	EQUIPMENT REPAIR SUPPLIES	6,500.00	128.67	785.24	5,586.09	14.1%
<u>52602057 562600</u>	41,000.00	VEHICLE FUEL	41,000.00	0.00	0.00	41,000.00	.0%
<u>52602057 573401</u>	4,788.00	ADMIN EQUIPMENT	4,788.00	0.00	0.00	4,788.00	.0%
<u>52602057 573900</u>	8,000.00	OTHER EQUIPMENT	8,000.00	1,294.48	519.67	6,185.85	22.7%
<u>52602057 575100</u>	12,500.00	INVENTORY PURCHASES	12,500.00	0.00	4,900.00	7,600.00	39.2%
<u>52602057 581000</u>	1,290.00	DUES AND FEES	1,290.00	0.00	33.34	1,256.66	2.6%
<u>52602057 583000</u>	711,500.00	INTEREST EXPENSE	711,500.00	291,620.84	0.00	419,879.16	41.0%
<u>52602057 584000</u>	15,000.00	CONTINGENCY	15,000.00	0.00	0.00	15,000.00	.0%
<u>52602057 589001</u>	6,650.00	STATE PERMITS & FEES	6,650.00	50.00	1,215.83	5,384.17	19.0%
<u>52602057 589034</u>	3,150.00	ABATEMENTS/OVERLAY	3,150.00	0.00	0.00	3,150.00	.0%
<u>52602057 591000</u>	1,898,904.00	REDEMPTION OF PRINCIPAL	1,898,904.00	577,804.61	0.00	1,321,099.39	30.4%
<u>52602057 593002</u>	136,000.00	TRANS TO CAPITAL PROJECTS	136,000.00	0.00	0.00	136,000.00	.0%
<u>52602057 593008</u>	25,000.00	TRANSFER TO GENERAL FUND	25,000.00	0.00	0.00	25,000.00	.0%
TOTAL SEWER WORKS EXPENSE	3,838,529.00		3,838,529.00	1,074,464.29	24,485.28	2,739,579.43	28.6%
52602074 SEWER TREATMENT PLANT							
<u>52602074 511001</u>	506,371.00	SALARIES - FULL TIME	506,371.00	89,027.77	0.00	417,343.23	17.6%



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ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
<u>52602074 513001</u>	32,500.00	OVERTIME - REGULAR ON CALL	32,500.00	5,684.24	0.00	26,815.76	17.5%
<u>52602074 515001</u>	33,088.00	LONGEVITY	33,088.00	5,879.46	0.00	27,208.54	17.8%
<u>52602074 516000</u>	2,200.00	HEALTH INSURANCE	2,200.00	0.00	0.00	2,200.00	.0%
<u>52602074 521100</u>	106,367.00	DENTAL INSURANCE	106,367.00	16,641.17	0.00	89,725.83	15.6%
<u>52602074 521200</u>	2,450.00	LIFE INSURANCE	2,450.00	435.40	0.00	2,014.60	17.8%
<u>52602074 521300</u>	1,033.00	SOCIAL SECURITY CONTRIBUTION	1,033.00	192.06	0.00	840.94	18.6%
<u>52602074 522000</u>	40,933.00	RETIREMENT CONTRIBUTION	40,933.00	7,345.57	0.00	33,587.43	17.9%
<u>52602074 523000</u>	76,077.00	WORKERS' COMPENSATION	76,077.00	13,102.87	0.00	62,974.13	17.2%
<u>52602074 526000</u>	9,198.00	DISABILITY INSURANCE	9,198.00	0.00	0.00	9,198.00	.0%
<u>52602074 528001</u>	4,181.00	STAFF DEVELOPMENT	4,181.00	784.50	0.00	3,396.50	18.8%
<u>52602074 532001</u>	3,150.00	OTHER PROF SERVICES	3,150.00	215.00	0.00	2,935.00	6.8%
<u>52602074 533000</u>	133,650.00	LABORATORY SERVICES	133,650.00	442.00	28,157.88	105,050.12	21.4%
<u>52602074 533006</u>	109,258.00	INDUSTRIAL PRETREAT SERVICES	109,258.00	3,034.50	37,500.30	68,723.20	37.1%
<u>52602074 534009</u>	36,239.00	HVAC SERVICE CONTRACT	36,239.00	2,640.40	8,359.60	25,239.00	30.4%
<u>52602074 541901</u>	19,971.00	REPAIR AND MAINTENANCE SERVICE	19,971.00	4,992.75	14,978.25	0.00	100.0%
<u>52602074 543000</u>	97,610.00	EQUIPMENT MAINTENANCE	97,610.00	5,193.95	1,546.04	90,870.01	6.9%
<u>52602074 543002</u>	235,676.00	LEASE COPIER/PRINTERS	235,676.00	24,661.05	31,333.96	179,680.99	23.8%
<u>52602074 544500</u>	770.00	PROPERTY INSURANCE	770.00	790.85	0.00	-20.85	102.7%*
<u>52602074 552002</u>	5,571.00	COMMUNICATION	5,571.00	0.00	0.00	5,571.00	.0%
<u>52602074 553000</u>	12,955.00	MISC PURCHASED SERVICES	12,955.00	2,700.25	1,662.17	8,592.58	33.7%
<u>52602074 559000</u>	8,100.00	JANITORIAL SUPPLIES	8,100.00	7,850.00	0.00	250.00	96.9%
<u>52602074 561001</u>	1,800.00		1,800.00	456.86	6.55	1,336.59	25.7%





FOR 2022 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
<u>52602074 561002</u>	5,800.00	BUILDING MAINT SUPPLIES	5,800.00	410.05	48.12	5,341.83	7.9%
<u>52602074 561010</u>	9,100.00	CLOTHING	9,100.00	1,146.85	1,233.96	6,719.19	26.2%
<u>52602074 561015</u>	11,900.00	SAFETY EQUIPMENT & TOOLS	11,900.00	216.28	84.96	11,598.76	2.5%
<u>52602074 561031</u>	345,616.00	CHEMICAL	345,616.00	0.00	33,994.00	311,622.00	9.8%
<u>52602074 561037</u>	30,423.00	LABORATORY SUPPLIES	30,423.00	2,865.84	2,382.07	25,175.09	17.2%
<u>52602074 561040</u>	101,900.00	EQUIPMENT REPAIR SUPPLIES	101,900.00	1,588.10	1,758.73	98,553.17	3.3%
<u>52602074 562200</u>	425,000.00	ELECTRICITY	425,000.00	30,786.63	156,713.37	237,500.00	44.1%
<u>52602074 562400</u>	43,000.00	HEATING FUEL	43,000.00	388.64	3,811.36	38,800.00	9.8%
<u>52602074 573900</u>	21,500.00	OTHER EQUIPMENT	21,500.00	3,599.31	574.11	17,326.58	19.4%
<u>52602074 592001</u>	1,847,115.00	DEPRECIATION	1,847,115.00	0.00	0.00	1,847,115.00	.0%
TOTAL SEWER TREATMENT PLANT	4,320,502.00		4,320,502.00	233,072.35	324,145.43	3,763,284.22	12.9%
52602470 SEWER REVENUE OFFICE							
<u>52602470 511001</u>	38,012.00	SALARIES - FULL TIME	38,012.00	7,341.50	0.00	30,670.50	19.3%
<u>52602470 513001</u>	0.00	OVERTIME - REGULAR	0.00	30.84	0.00	-30.84	100.0%*
<u>52602470 516000</u>	100.00	LONGEVITY	100.00	100.00	0.00	0.00	100.0%
<u>52602470 521100</u>	13,347.00	HEALTH INSURANCE	13,347.00	2,452.95	0.00	10,894.05	18.4%
<u>52602470 521200</u>	131.00	DENTAL INSURANCE	131.00	27.10	0.00	103.90	20.7%
<u>52602470 521300</u>	76.00	LIFE INSURANCE	76.00	16.70	0.00	59.30	22.0%
<u>52602470 522000</u>	2,674.00	SOCIAL SECURITY CONTRIBUTION	2,674.00	569.22	0.00	2,104.78	21.3%
<u>52602470 523000</u>	5,360.00	RETIREMENT CONTRIBUTION	5,360.00	1,050.61	0.00	4,309.39	19.6%



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ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
<u>52602470 526000</u>	64.00	WORKERS' COMPENSATION	64.00	0.00	0.00	64.00	.0%
<u>52602470 528001</u>	377.00	DISABILITY INSURANCE	377.00	82.40	0.00	294.60	21.9%
<u>52602470 543000</u>	1,500.00	REPAIR AND MAINTENANCE SERVICE	1,500.00	1,500.00	0.00	0.00	100.0%
<u>52602470 544500</u>	488.00	LEASE COPIER/PRINTERS	488.00	523.49	0.00	-35.49	107.3%*
<u>52602470 553400</u>	10,188.00	POSTAGE FEES	10,188.00	1,193.93	65.00	8,929.07	12.4%
<u>52602470 555000</u>	350.00	PRINTING AND BINDING	350.00	0.00	0.00	350.00	.0%
<u>52602470 561003</u>	300.00	OFFICE SUPPLIES	300.00	0.00	0.00	300.00	.0%
TOTAL SEWER REVENUE OFFICE	72,967.00		72,967.00	14,888.74	65.00	58,013.26	20.5%
TOTAL SEWER ENTERPRISE FUND	0.00		0.00	299,007.06	348,695.71	-647,702.77	100.0%
TOTAL REVENUES	-8,231,998.00		-8,231,998.00	-1,023,418.32	0.00	-7,208,579.68	
TOTAL EXPENSES	8,231,998.00		8,231,998.00	1,322,425.38	348,695.71	6,560,876.91	



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ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
0.00						
GRAND TOTAL		0.00	299,007.06	348,695.71	-647,702.77	100.0%
** END OF REPORT - Generated by Michele Grant **						



FOR 2022 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND  
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

510001 WATER WORKS REVENUE

510001 400302	INTEREST INCOME	0.00	-2,500.00	0.00	0.00	0.00	-2,500.00	.0%*
510001 406105	XFER FROM RET EARNINGS	0.00	-2,846,255.00	0.00	0.00	0.00	-2,846,255.00	.0%*
510001 406201	MISCELLANEOUS REVENUES	0.00	-25,000.00	-3,010.00	0.00	0.00	-21,990.00	12.0%*
510001 406600	CONSTRUCTION REVENUES	0.00	-50,000.00	-12,384.21	0.00	0.00	-37,615.79	24.8%*
510001 406601	USER FEES	0.00	-4,095,000.00	-916,432.96	0.00	0.00	-3,178,567.04	22.4%*
510001 406602	INTEREST ON DEL ACCTS	0.00	-6,000.00	-850.47	0.00	0.00	-5,149.53	14.2%*
510001 406603	HYDRANT RENTAL FEES	0.00	-24,000.00	0.00	0.00	0.00	-24,000.00	.0%*
510001 406606	WATER FILT GRT INTEREST	0.00	0.00	-100.00	0.00	0.00	100.00	100.0%
510001 406826	HOMEOWNER FINANCE REVENUE	0.00	-10,000.00	-1,165.96	0.00	0.00	-8,834.04	11.7%*
TOTAL WATER WORKS REVENUE		0.00	-7,058,755.00	-933,943.60	0.00	0.00	-6,124,811.40	13.2%

51601057 WATER WORKS EXPENSE

51601057 511001	SALARIES - FULL TIME	0.00	728,281.00	125,742.95	0.00	0.00	602,538.05	17.3%
51601057 511002	SALARIES - PART TIME	0.00	4,694.00	0.00	0.00	0.00	4,694.00	.0%
51601057 511099	SALARIES - ADJUSTMENT	0.00	5,105.00	0.00	0.00	0.00	5,105.00	.0%
51601057 513001	OVERTIME - REGULAR	0.00	43,000.00	2,804.30	0.00	0.00	40,195.70	6.5%
51601057 515001	ON CALL	0.00	5,058.00	465.00	0.00	0.00	4,593.00	9.2%
51601057 516000	LONGEVITY	0.00	1,944.00	349.17	0.00	0.00	1,594.83	18.0%
51601057 519000	TRAVEL ALLOWANCE	0.00	1,220.00	234.60	0.00	0.00	985.40	19.2%



FOR 2022 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
<u>51601057 521100</u>	167,365.00	HEALTH INSURANCE	167,365.00	27,117.24	0.00	140,247.76	16.2%
<u>51601057 521200</u>	3,274.00	DENTAL INSURANCE	3,274.00	575.07	0.00	2,698.93	17.6%
<u>51601057 521300</u>	1,553.00	LIFE INSURANCE	1,553.00	296.36	0.00	1,256.64	19.1%
<u>51601057 522000</u>	56,251.00	SOCIAL SECURITY CONTRIBUTION	56,251.00	9,297.03	0.00	46,953.97	16.5%
<u>51601057 523000</u>	110,193.00	RETIRE CONTRIBUTION	110,193.00	17,865.16	0.00	92,327.84	16.2%
<u>51601057 526000</u>	18,758.00	WORKERS' COMPENSATION	18,758.00	0.00	0.00	18,758.00	.0%
<u>51601057 528001</u>	7,020.00	DISABILITY INSURANCE	7,020.00	1,324.12	0.00	5,695.88	18.9%
<u>51601057 532001</u>	4,080.00	STAFF DEVELOPMENT	4,080.00	1,046.86	75.00	2,958.14	27.5%
<u>51601057 533000</u>	7,004.00	OTHER PROF SERVICES	7,004.00	604.50	3,671.88	2,727.62	61.1%
<u>51601057 533001</u>	4,700.00	AUDIT	4,700.00	0.00	4,887.50	-187.50	104.0%*
<u>51601057 533002</u>	7,300.00	ENGINEERING SERVICES	7,300.00	0.00	5,000.00	2,300.00	68.5%
<u>51601057 533004</u>	500.00	MEDICAL SERVICES	500.00	0.00	500.00	0.00	100.0%
<u>51601057 534003</u>	50,852.00	SOFTWARE MAINTENANCE/LICENSES	50,852.00	45,016.66	1,922.49	3,912.85	92.3%
<u>51601057 541100</u>	33,816.00	WATER & SEWERAGE	33,816.00	7,337.80	26,478.20	0.00	100.0%
<u>51601057 543001</u>	1,000.00	VEHICLE MAINT & REPAIRS	1,000.00	0.00	0.00	1,000.00	.0%
<u>51601057 543002</u>	1,421.00	EQUIPMENT MAINTENANCE	1,421.00	1,421.00	0.00	0.00	100.0%
<u>51601057 544200</u>	3,110.00	RENTAL OF EQUIPMENT	3,110.00	0.00	0.00	3,110.00	.0%
<u>51601057 544500</u>	1,160.00	LEASE COPIER/PRINTERS	1,160.00	1,108.19	0.00	51.81	95.5%
<u>51601057 552001</u>	4,186.00	FLEET INSURANCE	4,186.00	0.00	0.00	4,186.00	.0%
<u>51601057 552003</u>	5,739.00	GENERAL LIABILITY	5,739.00	0.00	0.00	5,739.00	.0%
<u>51601057 553400</u>	400.00	POSTAGE FEES	400.00	30.13	28.20	341.67	14.6%
<u>51601057 554000</u>	1,400.00	ADVERTISING	1,400.00	0.00	761.10	638.90	54.4%



FOR 2022 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJUSTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
<u>51601057 555000</u>	1,000.00	PRINTING AND BINDING	1,000.00	0.00	190.30	809.70	19.0%
<u>51601057 556000</u>	3,150.00	TUITION	3,150.00	0.00	0.00	3,150.00	.0%
<u>51601057 558000</u>	375.00	TRAVEL	375.00	0.00	25.00	350.00	6.7%
<u>51601057 561003</u>	3,165.00	OFFICE SUPPLIES	3,165.00	263.02	151.80	2,750.18	13.1%
<u>51601057 561005</u>	60.00	PUBLICATIONS	60.00	0.00	0.00	60.00	.0%
<u>51601057 561008</u>	11,500.00	VEHICLE SUPPLIES	11,500.00	5,636.07	1,088.90	4,775.03	58.5%
<u>51601057 561010</u>	7,472.00	CLOTHING	7,472.00	773.57	880.44	5,817.99	22.1%
<u>51601057 561015</u>	5,500.00	SAFETY EQUIPMENT & TOOLS	5,500.00	1,280.06	1,529.73	2,690.21	51.1%
<u>51601057 561022</u>	5,700.00	HOT TOP COLD PATCH	5,700.00	5,700.00	0.00	0.00	100.0%
<u>51601057 561023</u>	1,800.00	SAND AND GRAVEL	1,800.00	794.38	1,005.62	0.00	100.0%
<u>51601057 561032</u>	3,625.00	OTHER OPERATIONAL SUPPLIES	3,625.00	41.61	0.00	3,583.39	1.1%
<u>51601057 562600</u>	21,420.00	VEHICLE FUEL	21,420.00	0.00	0.00	21,420.00	.0%
<u>51601057 573401</u>	4,605.00	ADMIN EQUIPMENT	4,605.00	0.00	0.00	4,605.00	.0%
<u>51601057 573900</u>	8,550.00	OTHER EQUIPMENT	8,550.00	1,294.49	690.77	6,564.74	23.2%
<u>51601057 575100</u>	124,000.00	INVENTORY PURCHASES	124,000.00	7,881.36	11,918.64	104,200.00	16.0%
<u>51601057 581000</u>	5,200.00	DUES AND FEES	5,200.00	2,289.00	302.08	2,608.92	49.8%
<u>51601057 583000</u>	566,133.00	INTEREST EXPENSE	566,133.00	200,162.16	0.00	365,970.84	35.4%
<u>51601057 584000</u>	20,000.00	CONTINGENCY	20,000.00	0.00	0.00	20,000.00	.0%
<u>51601057 589001</u>	4,750.00	STATE PERMITS & FEES	4,750.00	0.00	1,965.84	2,784.16	41.4%
<u>51601057 589031</u>	600.00	LIEN DISCHARGE FEES	600.00	43.88	156.12	400.00	33.3%
<u>51601057 591000</u>	1,745,988.00	REDEMPTION OF PRINCIPAL	1,745,988.00	160,090.36	0.00	1,585,897.64	9.2%
<u>51601057 592001</u>	1,581,272.00	DEPRECIATION	1,581,272.00	0.00	0.00	1,581,272.00	.0%



FOR 2022 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51601057 593002	254,000.00	TRANS TO CAPITAL PROJECTS	254,000.00	0.00	0.00	254,000.00	.0%
51601057 593008	25,000.00	TRANSFER TO GENERAL FUND	25,000.00	0.00	0.00	25,000.00	.0%
TOTAL WATER WORKS EXPENSE	5,685,249.00		5,685,249.00	628,886.10	63,229.61	4,993,133.29	12.2%
51601073 WATER TREATMENT PLANT							
51601073 511001	308,299.00	SALARIES - FULL TIME	308,299.00	59,041.28	0.00	249,257.72	19.2%
51601073 513001	21,000.00	OVERTIME - REGULAR	21,000.00	3,228.00	0.00	17,772.00	15.4%
51601073 515001	17,914.00	ON CALL	17,914.00	3,416.19	0.00	14,497.81	19.1%
51601073 516000	1,525.00	LONGEVITY	1,525.00	325.00	0.00	1,200.00	21.3%
51601073 521100	55,213.00	HEALTH INSURANCE	55,213.00	11,684.35	0.00	43,528.65	21.2%
51601073 521200	1,300.00	DENTAL INSURANCE	1,300.00	270.80	0.00	1,029.20	20.8%
51601073 522000	633.00	LIFE INSURANCE	633.00	139.95	0.00	493.05	22.1%
51601073 523000	25,037.00	SOCIAL SECURITY CONTRIBUTION	25,037.00	4,853.93	0.00	20,183.07	19.4%
51601073 526000	46,461.00	RETIREMENT CONTRIBUTION	46,461.00	8,800.80	0.00	37,660.20	18.9%
51601073 528001	6,191.00	WORKERS' COMPENSATION	6,191.00	0.00	0.00	6,191.00	.0%
51601073 532001	3,133.00	DISABILITY INSURANCE	3,133.00	696.80	0.00	2,436.20	22.2%
51601073 533000	2,000.00	STAFF DEVELOPMENT	2,000.00	870.00	450.00	680.00	66.0%
51601073 533002	11,200.00	OTHER PROF SERVICES	11,200.00	7,850.00	2,274.38	1,075.62	90.4%
51601073 533006	17,500.00	ENGINEERING SERVICES	17,500.00	710.86	12,089.14	4,700.00	73.1%
51601073 541901	29,710.00	LABORATORY SERVICES	29,710.00	357.00	14,520.00	14,833.00	50.1%
	6,431.00	HVAC SERVICE CONTRACT	6,431.00	1,607.50	4,822.50	1.00	100.0%



FOR 2022 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51601073 543000							
	81,814.00		81,814.00	788.76	7,255.24	73,770.00	9.8%
51601073 543002							
	87,050.00		87,050.00	866.80	3,933.00	82,250.20	5.5%
51601073 544500							
	592.00		592.00	673.57	0.00	-81.57	113.8%*
51601073 552002							
	7,619.00		7,619.00	0.00	0.00	7,619.00	.0%
51601073 553000							
	15,005.00		15,005.00	2,581.81	3,050.07	9,373.12	37.5%
51601073 561001							
	1,300.00		1,300.00	474.09	54.07	771.84	40.6%
51601073 561002							
	1,700.00		1,700.00	0.00	0.00	1,700.00	.0%
51601073 561009							
	1,000.00		1,000.00	0.00	0.00	1,000.00	.0%
51601073 561010							
	6,370.00		6,370.00	823.52	994.25	4,552.23	28.5%
51601073 561015							
	17,350.00		17,350.00	857.41	3,475.44	13,017.15	25.0%
51601073 561031							
	197,161.00		197,161.00	21,027.84	23,118.09	153,015.07	22.4%
51601073 561037							
	10,050.00		10,050.00	420.95	1,458.25	8,170.80	18.7%
51601073 561040							
	34,250.00		34,250.00	1,177.15	2,472.25	30,600.60	10.7%
51601073 562200							
	185,000.00		185,000.00	15,193.69	77,306.31	92,500.00	50.0%
51601073 562400							
	28,000.00		28,000.00	0.00	2,000.00	26,000.00	7.1%
51601073 573900							
	28,600.00		28,600.00	579.99	0.00	28,020.01	2.0%
51601073 589030							
	42,815.00		42,815.00	205.00	0.00	42,610.00	.5%
TOTAL WATER TREATMENT PLANT	1,299,223.00		1,299,223.00	149,523.04	159,272.99	990,426.97	23.8%
51601570 WATER REVENUE OFFICE							
51601570 511001							
	38,012.00		38,012.00	7,341.27	0.00	30,670.73	19.3%





FOR 2022 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
<u>51601570 513001</u>	0.00	OVERTIME - REGULAR	0.00	30.84	0.00	-30.84	100.0%*
<u>51601570 516000</u>	100.00	LONGEVITY	100.00	100.00	0.00	0.00	100.0%
<u>51601570 521100</u>	13,345.00	HEALTH INSURANCE	13,345.00	2,452.85	0.00	10,892.15	18.4%
<u>51601570 521200</u>	129.00	DENTAL INSURANCE	129.00	27.05	0.00	101.95	21.0%
<u>51601570 521300</u>	76.00	LIFE INSURANCE	76.00	16.60	0.00	59.40	21.8%
<u>51601570 522000</u>	2,670.00	SOCIAL SECURITY CONTRIBUTION	2,670.00	569.14	0.00	2,100.86	21.3%
<u>51601570 523000</u>	5,357.00	RETIREMENT CONTRIBUTION	5,357.00	1,050.58	0.00	4,306.42	19.6%
<u>51601570 526000</u>	64.00	WORKERS' COMPENSATION	64.00	0.00	0.00	64.00	.0%
<u>51601570 528001</u>	373.00	DISABILITY INSURANCE	373.00	82.20	0.00	290.80	22.0%
<u>51601570 543000</u>	1,500.00	REPAIR AND MAINTENANCE SERVICE	1,500.00	1,500.00	0.00	0.00	100.0%
<u>51601570 544500</u>	847.00	LEASE COPIER/PRINTERS	847.00	688.00	0.00	159.00	81.2%
<u>51601570 553400</u>	11,100.00	POSTAGE FEES	11,100.00	1,193.93	65.00	9,841.07	11.3%
<u>51601570 555000</u>	410.00	PRINTING AND BINDING	410.00	0.00	0.00	410.00	.0%
<u>51601570 561003</u>	300.00	OFFICE SUPPLIES	300.00	0.00	0.00	300.00	.0%
TOTAL WATER REVENUE OFFICE	74,283.00		74,283.00	15,052.46	65.00	59,165.54	20.4%
TOTAL WATER ENTERPRISE FUND	0.00		0.00	-140,482.00	222,567.60	-82,085.60	100.0%
TOTAL REVENUES	-7,058,755.00		-7,058,755.00	-933,943.60	0.00	-6,124,811.40	
TOTAL EXPENSES	7,058,755.00		7,058,755.00	793,461.60	222,567.60	6,042,725.80	

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CITY OF ROCHESTER  
YEAR-TO-DATE BUDGET REPORT

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FOR 2022 13

ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
0.00						
GRAND TOTAL						
0.00		0.00	-140,482.00	222,567.60	-82,085.60	100.0%

\*\* END OF REPORT - Generated by Michèle Grant \*\*