



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110

DATE: October 6, 2022
TO: Utility Advisory Board
FROM: Lisa J. Clark, Utility Billing Office Supervisor

RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on Tuesday **October 11, 2022** at **5:30 PM** at **New DPW Building, 209 Chestnut Hill Rd., Rochester.**

AGENDA

1. Call to order
2. Acceptance of September 12, 2022 Minutes
3. Tabled Appeals

3.1 Scott McNamara
11 Magic Ave.
Rochester, NH 03868
Re: Account # 180500

3.2 John & Barbara LoPriore
68 Ida Circle
Rochester, NH 03868
Re: Account #110053

3.3 Murtagh Family Trust
71 Ida Circle
Rochester, NH 03868
Re: Account #110054

4. New Appeals

- 4.1 Fred & Maria Daggett (Pages 8-17)
26 Juniper St.
Rochester, NH 03867
Re: Account # 172960

- 4.2 Stephen Brown (Pages 18-25)
21 S. Main St.
Rochester, NH 03867
Re: Account #064620

- 4.3 Shiela Washburn (Pages 26-34)
59 Maple St.
Rochester, NH 03867
Re: Account #050720

- 4.4 Susan Pike (Pages 35-41)
25 Knobby Way
Rochester, NH 03867
Re: Account #061159

- 4.5 Kiernan & Lori Gordon (Pages 42-51)
54 Ebony Dr.
Rochester, NH 03867
Re: Account #022181

- 4.6 Nancy Gowell (Pages 52-58)
10 Smoke St.
Rochester, NH 03868
Re: Account #110062

- 4.7 Americo Real Estate (Pages 59-65)
170 S. Main St.
Rochester, NH 03867
Re: Account #090380

4.8 Adam Campbell (Pages 66-72)
17 Ida Circle
Rochester, NH 03868
Re: Account #110049

4.9 Richard Doyle (Pages 73-79)
298 Salmon Falls Rd.
Rochester, NH 03868
Re: Account #111112

5. Financials-Water & Sewer Revenue and Expense Reports

6. Adjournment

**Utility Advisory Board
September 12, 2022
5:30pm
DPW Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman
Joe Boudreau
Brett Johnson
Eli Barnes

MEMBERS ABSENT

Ralph S

OTHERS PRESENT

Lisa Clark, DPW & Utility Billing Administrative Supervisor
Michele Grant, Utility Billing Administrator
Darcy Landry, Utility Billing Administrator
Nancy Gilbert, RAMA Representative
David Azarian, KAB Realty Representative
Brian Russell, Roadrunner Representative
David Smith, KAB Realty Representative
Nicholas Watts, KAB Realty Representative

MINUTES

1. Call to order:

Mr. Libby called the meeting to order at 5:30pm.

2. Approval of June 13, 2022 Minutes

Mr. Libby requested a motion or comments on the minutes for the June 13, 2022 meeting. *Mr. Johnson made a motion to accept the June 13, 2022 meeting minutes as presented. The motion was seconded by Mr. Boudreau. The motion passed unanimously.*

3. Appeals

Item 3.11 from Agenda heard first - 72 Lafayette St. – RAMA

The appellant was present for the meeting. The appeal request is for a sewer abatement. Ms. Gilbert explained the delay for requesting the appeal and explained the financial difficulties that this association is having.

Mr. Johnson made a motion to grant a 25% hardship credit for this appeal since they do not qualify for a sewer abatement per ordinance. Mr. Boudreau seconded the motion, the motion passed unanimously.

Item 3.12 from Agenda heard second - KAB appeal for Water & Sewer License

The appellant, Mr. Goldstein, owner of KAB was not present for the meeting. KAB is appealing a denial by the Director of City Services for a requested Water & Sewer License. Attorney Azarian was present to represent the appellant. He explained his position regarding the appeal and he explained the back ground information that was in his email that was forwarded to the Board (Attached to Minutes pages 5-61). Mr. Libby stated that he and the Board had reviewed both Attorney Azarian's information submitted and Mr. Nourse's packet of information (Attached to minutes pages 62-86). Mr. Russell was present and was established as a co-owner, with Mr. Goldstein, of Roadrunner Real Estate Development. Mr. Russel discussed the subcontractor that was used at the 10 Norway Plains project. Mr. Smith and Mr. Watts, employees of KAB, were also present. Both gentlemen stated that they had successfully completed service tie-ins under the previously held KAB license and that Turgeon Construction had completed most of the service work for KAB on Trinity Circle Subdivision. The Board Members asked many questions and after lengthy discussion Mr. Libby called for a vote.

Mr. Johnson made a motion to deny the appeal. Mr. Boudreau seconded the motion, the motion passed unanimously

3.1 11 Magic Ave. - Scott McNamara

The appellant was not present for the meeting. The appellant requested a water and sewer abatement.

Mr. Boudreau made a motion to table this appeal for additional user history could be established. The motion was seconded by Mr. Johnson. The motion passed unanimously.

3.2 68 Ida Circle – John and Barbara LoPriore

The appellant was not present for the meeting. The appeal request is for a sewer abatement.

Mr. Boudreau made a motion to table this appeal for additional user history could be established. The motion was seconded by Mr. Johnson. The motion passed unanimously.

3.3 41 Oak St. – Joshua Riley

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 11 units of sewer at \$7.43 per unit for a total of \$81.73 plus accrued interest. Mr. Boudreau seconded the motion, the motion passed unanimously.

3.4 97 Millers Farm Rd. – Rachel Johnson

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering. Mr. Brett Johnson recused himself from the vote.

Mr. Boudreau made a motion to abate 13 units of sewer at \$7.43 per unit for a total of \$96.59 plus accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.

3.5 71 Ida Circle – Murtagh Family Trust

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Boudreau made a motion to table this appeal for additional user history could be established. The motion was seconded by Mr. Johnson. The motion passed unanimously.

3.6 5 Deerfield Ct. – Timothy & Jessica Demers

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 31 units of sewer at \$7.43 per unit for a total of \$230.33 plus accrued interest. Mr. Boudreau seconded the motion, the motion passed unanimously.

3.7 8 Winch Way – Scot Yeanish

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 21 units of sewer at \$7.43 per unit for a total of \$156.03 plus accrued interest. Mr. Boudreau seconded the motion, the motion passed unanimously.

3.8 28 Balsalm Lane – Nancy Trudeau

The appellant was not present for the meeting. The appeal request is for a water abatement.

Mr. Johnson made a motion to deny this appeal. Mr. Boudreau seconded the motion, the motion passed unanimously.

3.9 9 Hillside Drive – Trogler M&J Family Trust

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 104 units of sewer at \$7.43 per unit for a total of \$772.72 plus accrued interest. Mr. Boudreau seconded the motion, the motion passed unanimously.

3.10 30 Sherman St. – Vic & Sharman Lyons

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 4 units of sewer at \$7.43 per unit for a total of \$29.72 plus accrued interest. Mr. Boudreau seconded the motion, the motion passed unanimously.

4. New Rate Discussion

The Board discussed new rates that were approved effective 8/1/22. The Board was pleased with the presentation and the decision made by City Council.

5. Financials

The board reviewed and briefly discussed financial reports.

6. Adjournment:

Mr. Libby made a motion to adjourn at 6:48 pm. The motion was seconded by Mr. Johnson. The motion passed unanimously.

Minutes respectfully submitted by Michele Grant Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/14/22

Customer Name: Fred & Maria Daggett

Account #172960

Service Address: 26 Juniper St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend to deny this appeal for the appeal was received after the due date. Per Ordinance 17.20(a) the appellant shall file an appeal to the UB office in writing prior to the payment due date.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system

A. Total usage on July disputed invoice	69
B. Average usage is	<u>18</u>
C. Estimated use over average for sewer	51

Value of 51 units of sewer at the current rate of
\$7.43=\$378.93

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

10/6/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: September 20, 2022
SUBJECT: City of Rochester
PROPERTY: **26 Juniper St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, owner states they hydroseeded backyard and heavily watered.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/14/22

1. Date of Appeal: 9/14/2022
2. Property Owner's Name: Fred & Maria Daggett Account #: 172960 (1)
3. Billing Address: 26 Juniper St.
Rochester, NH 03867
4. Service Location: 26 Juniper St. Zip Code 03867
5. Owners Representative: Maria Daggett
6. Owners Representative's Signature: Maria Daggett
7. Phone #: 603-397-7318 Cell: 603-397-7318
8. Email Address: fred-maria.daggett@comcast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to reading on 7/22/22
10. Abatement is being requested for:
- a. How many units of water _____ x 6.41 = \$ _____
- b. How many units of sewer 69 x 8.17 = \$ 512.67
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ 512.67

11. Explanation of Appeal Request:

We hydroseeded our back yard and used an extreme amount of water. Could we please get an adjustment on the sewer portion of our bill? Our normal usage is averaging about 20 cf per billing period.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No but will have to pay off in
several payments

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No but will have to pay off in
several payments

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 3. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.**
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
- 5. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 172960

[2014-07-30 10:12:48 ann]: JULY BILL RETURNED - REMAILED TO PO FORWARDING ADDRESS OF: 10 HAMPSHIRE AVE., ROCHESTER, NH 03867-2009 - GAVE TO ASSESSI

[2014-10-28 13:37:42 ann]: CHAPTER 7 BANKRUPTCY FILED 9/18/14 - NO WATER BILLS DUE AS OF THE DATE OF BANKRUPTCY

[2014-11-04 10:59:53 ann]: WATER SHUT OFF AT THE STREET - BANK REQUEST

[2015-02-03 08:42:27 ann]: DEBRA ELLIS CALLED (332-1010) - HOUSE IS BEING SOLD 2/6/15 - WATER IS OFF AND LAST BILL WAS MINIMUM - SHE DIDN'T FEEL FINAL WAS NECESSARY

[2015-07-06 13:50:26 karenb]: TURNED ON PER OWNER 7/6/15

[2015-09-11 13:44:09 karenb]: NEW TENANT MOVING IN 9/25/15. PER OWNER, NO FINAL NEEDED, USAGE HAS BEEN LESS THAN 100 GALLONS AND HE WILL SQUARE AWAY WITH TENANT. ADDED NEW TENANT: MARYANN PLASS

[2019-12-06 15:13:59 michele.grant]: FINAL BILL PROCESSED FOR WATER ONLY, COL. PINES PROJECT, SEWER ADDED 12/5.

[2019-12-16 13:55:28 michele.grant]: ADDED INSTALLMENTS ON FOR SEWER CONNECTION.

[2021-11-10 11:19:54 michele.grant]: DID BILL FOR \$1368 FOR SEWER INSTALLMENTS, OWNER IS PAYING IN FULL. SENT CK. TO REVENUE OFFICE TO POST. SENT LIEN DISCHARGE TO REGISTRY.

[2022-07-13 09:34:31 michele.grant]: SENT LEAK LETTER, 69 UNITS ON JULY BILL.
[2022-09-20 15:09:38 darcy.landry]: RECEIVED APPEAL ON 9/14



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
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DAGGETT FRED D & MARIA

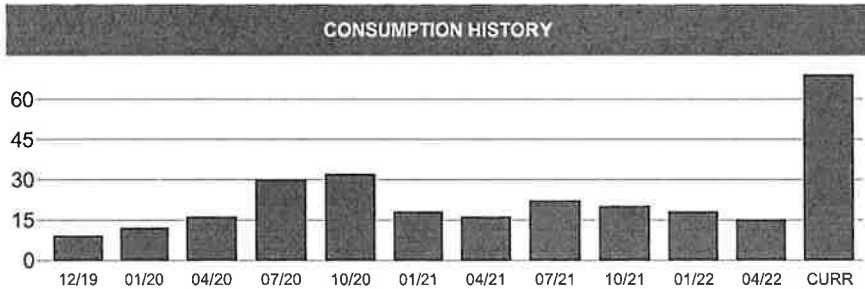
26 JUNIPER

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14130659	07/22/2022	172960	08/26/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	04/15/2022	07/07/2022	363	432	69	\$402.27
RES SEWER		04/15/2022	07/07/2022				\$512.67

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$914.94
A = Actual	Previous Balance	\$199.42
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$198.90
Total Amount Due		\$919.95

[HTTPS://WWW.ROCHESTERNH.NET/SITES/G/FILES/VYHLIF1131/F/UPLOADS/2021_CCR_ROCHESTER_2001010_FINAL-COMBINED_0.PDF](https://www.rocchesternh.net/sites/g/files/vyhlif1131/f/uploads/2021_CCR_ROCHESTER_2001010_FINAL-COMBINED_0.PDF)

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	172960
Bill Number:	14130659
Pay By:	08/26/2022
Total Due:	919.95

Service Location
26 JUNIPER

DAGGETT FRED D & MARIA
26 JUNIPER ST
ROCHESTER, NH 03867

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Amt	Status
172960	50692	DAGGETT	FRED D & MARIA			013501080000				26	JUNIPER							Active
100	-	1 RES WATER		04/06/2021			14093287		288	16			0	93.28			326.16	
100	-	1 RES WATER		01/20/2021			14085358		272	18			0	101.02			339.24	
100	-	1 RES WATER		10/22/2020			14077441		254	32			0	177.60			507.60	
100	-	1 RES WATER		07/15/2020			14066866		222	30			0	166.50			483.00	
100	-	1 RES WATER		04/14/2020			14058912		192	16			0	88.80			310.80	
100	-	1 RES WATER		01/16/2020			14051163		176	12			0	66.60			261.60	
100	-	1 RES WATER		12/06/2019			14047507		164	9			0	49.95			49.95	
100	-	1 RES WATER		10/09/2019			14043286		155	18			0	99.90			99.90	
100	-	1 RES WATER		07/15/2019			14035460		137	6			0	33.30			33.30	

** END OF REPORT - Generated by Darcy Landry **

226 ÷ 12 = 18.83

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	By	Bill #	Curr	Read	Location	Usage	Rep	Usage	Charge	Amt	Billed	Amt	Status
172960	53861	DAGGETT	FRED D & MARIA			013501080000					26	JUNIPER							Active
100	-	1 RES WATER	SENS76167104	A	01/20/2022			14114616		348	18			0		104.94		238.68	
100	-	1 RES WATER	SENS76167104	A	10/20/2021			102526		330	20			0		116.60		379.20	
100	-	1 RES WATER	SENS76167104	A	07/16/2021			14101371		310	22			0		128.26		405.72	

** END OF REPORT - Generated by Darcy Landry **

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	MFR Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Rep	Usage	Charge	Amt	Billed	Amt	Status
172960	57788	DAGGETT	FRED D & MARIA			013501080000				26	JUNIPER							Active
100	1	RES WATER	SENS76167104	A	07/07/2022		14130659		432				0	402.27				914.94
100	1	RES WATER	SENS76167104	A	04/15/2022		14122554		363	09	15		0	87.45				198.90

** END OF REPORT - Generated by Darcy Landry **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/20/22

Customer Name: Stephen Brown

Account #064620

Service Address: 21 S. Main St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the August 2022 invoice as the water was used and did enter the sewer system, and it does not qualify for the Water & Sewer Adjustment Policy abatement.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
 - A. Total usage on February disputed invoice 47
 - B. Average usage is 5
 - C. Estimated use over average for water 42

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

10/6/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: September 20, 2022
SUBJECT: City of Rochester
PROPERTY: 21 South Main Street

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, owner states they had a toilet leaking.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9-20-22

1. Date of Appeal: 9/12/22
2. Property Owner's Name: Stephen Brown Account #: 004620 (2)
3. Billing Address: 21 South Main St.
Rochester, NH 03839
4. Service Location: 21 South Main St. Zip Code 03839-5433
Rochester, NH.
5. Owners Representative: Stephen Brown
6. Owners Representative's Signature: 
7. Phone #: 603-332-3535 Cell: 603-312-3895
8. Email Address: contact@brownlawnh.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/24/22 to 8/18/22
10. Abatement is being requested for:

a. How many units of water 42 x 5.83 = \$ 244.86
b. How many units of sewer _____ x 7.43 = \$ 312.06
C. Water & Sewer Department Fees of: \$ _____
Total \$ 556.92

11. Explanation of Appeal Request:

Following my shock and surprise at the bill, I talked to your office and was kindly advised of the process. Upon receipt, I began to think about what could be using water. I heard a toilet running a couple times and had a plumber come in to tell me that the valve was leaking which he repaired. The plumber advised it was a small leak at the bottom of the valve. The toilet with the flapper leak was in a kitchen used very little. Thank you for your time.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? yes

If yes, has the leak been repaired? yes

Who made the repair? Colin Gibson

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

yes - to the extent our electricity and fuel bills have increased dramatically.

Please note:

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
3. **Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

New England High Rise

A Pure Trust Organization

W I N D O W C L E A N I N G

P.O. Box 220 Weare, New Hampshire [03281] (800) 369-7033 E-mail – newenglandhighrise@gmail.com

INVOICE AND RECEIPT

DATE: **September 1 , 2022**

NAME: **LAW OFFICES OF STEPHEN C. BROWN, P.L.L.C.**

ADDRESS: **21 South Main Street
Rochester, New Hampshire 03867**

TELEPHONE: (603) 332-3535

FAX: (603) 330-3476

CONTACT: **Mary contact@brownlawnh.com**

E-mail: sbrown@brownlawnh.com

LOCATION: **Same as Above**

SERVICE: **Toilet Flush Valve Replacement**

PAYMENT: **Due Upon Receipt**

Total: \$120

Thank You For Your Business!

**Make Payment To: New England High Rise, PTO
P.O Box 220
Weare, New Hampshire [03281]**

- Windows... Amazingly Clean... Way Up There! -

Accounts

Account: 064620

[2014-08-28 15:58:46 sjuneau]: MAILED LETTER REQUIRING LOW HAZARD BACKFLOW DEVICE BY 10/17. THIS PROPERTY HAS NO DEVICE.

[2014-10-09 11:00:57 sjuneau]: ADDED LOW HAZARD DEVICE TO ACCOUNT

[2016-04-08 11:39:40 karenb]:MAILED LETTER REQUIRING TEST FOR BACKFLOW DEVICE. SHUT OFF DATE 5/31/16.

[2018-03-06 14:56:11 karenb]: FEBRUARY INVOICE RETURNED WITH FORWARDING ADDRESS OF 44 SHAKESPEARE RD ROCHESTER, NH 03839-5433. REMAILED AND GAVE TO ASSESSING.

[2018-06-06 15:32:47 karenb]:MAILED LETTER FOR BACKFLOW TEST RESULTS. DUE 7/13/18.

[2019-06-12 10:02:06 karenb]:MAILED LETTER REQUIRING BACKFLOW TEST RESULTS. SHUT OFF DATE 7/17/19.

[2022-09-20 15:39:27 darcy.landry]: RECEIVED APPEAL 9/20/22



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

BROWN STEPHEN C REV TRUST %

21 SO MAIN

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14134212

08/23/2022

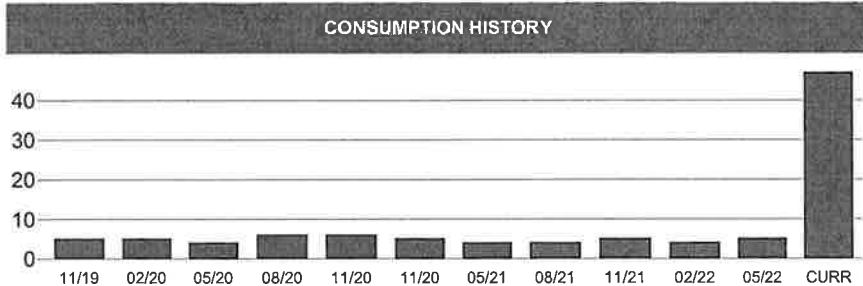
064620

09/26/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
COMM WATER	A	05/24/2022	08/18/2022	434	481	47	\$274.01
COMM SEWER		05/24/2022	08/18/2022				\$349.21

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$623.22
A = Actual	Previous Balance	\$66.30
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$66.30
	Total Amount Due	\$623.22

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT MIN. \$34.31
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79%

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy

Return this portion with your payment

Account Number: 064620

Bill Number: 14134212

Pay By: 09/26/2022

Total Due: 623.22

Service Location

21 SO MAIN

BROWN STEPHEN C REV TRUST %
BROWN STEPHEN C TRUSTEE
44 SHAKESPEARE RD
ROCHESTER, NH 03839-5433

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester





CITY OF ROCHESTER

UB Consumption History Report

Account Number	Customer # Name	Mfr Meter Number	Parcel	Location	Usage	Repl	Usage	Charge	Amt	Billed	Amt	Status
064620	45916	BROWN STEPHEN C	012003540000	21 SO MAIN	47		0	274.01			623.22	Active
110	1 COMM WATER	SENS69893898			4		0	29.15			66.30	
110	1 COMM WATER	SENS69893898			4		0	23.32			57.63	
110	1 COMM WATER	SENS69893898			5		0	29.15			66.30	
110	1 COMM WATER	SENS69893898			4		0	23.32			57.63	
110	1 COMM WATER	SENS69893898			4		0	23.12			50.12	
110	1 COMM WATER	SENS69893898			5		0	27.75			61.50	
110	1 COMM WATER	SENS69893898			6		0	33.30			73.80	
110	1 COMM WATER	SENS69893898			4		0	22.20			54.48	
110	1 COMM WATER	SENS69893898			5		0	27.75			61.50	
110	1 COMM WATER	SENS69893898			5		0	27.75			61.50	
110	1 COMM WATER	SENS69893898			6		0	33.30			73.80	
110	1 COMM WATER	SENS69893898			4		0	22.20			54.48	
110	1 COMM WATER	SENS69893898			6		0	33.30			73.80	
110	1 COMM WATER	SENS69893898			7		0	38.85			86.10	
110	1 COMM WATER	SENS69893898			19		0	105.45			233.70	
110	1 COMM WATER	SENS69893898			7		0	37.33			83.24	
110	1 COMM WATER	SENS69893898			8		0	42.32			94.48	
110	1 COMM WATER	SENS69893898			7		0	37.03			82.67	
110	1 COMM WATER	SENS69893898			6		0	31.74			70.86	
110	1 COMM WATER	SENS69893898			7		0	36.43			81.73	
110	1 COMM WATER	SENS69893898			6		0	28.86			66.30	
110	1 COMM WATER	SENS69893898			7		0	33.67			77.35	

** END OF REPORT - Generated by Darcy Landry **

59 / 12 = 4.92



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/22/22

Customer Name: Shiela Washburn

Account #050720

Service Address: 59 Maple St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend a water and sewer abatement on the August 2022 invoice per the Water and Sewer Adjustment Policy.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
 - A. Total usage on disputed invoice 85
 - B. Average usage is 10
 - C. Estimated use over average for water 75
 - D. ½ of over average amount 38

Value of 38 units of water at the rate of \$5.83 = **\$221.54**

Value of 38 units of sewer at the rate of \$7.43 = **\$282.34**

Total abatement = \$503.88

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

10/6/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: September 22, 2022
SUBJECT: City of Rochester
PROPERTY: **59 Maple Street**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, owner states they had a toilet leaking.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/22/22

1. Date of Appeal: 9/20/22
2. Property Owner's Name: Shiela Washburn Account #: 050720
3. Billing Address: ~~59 Maple St~~ 102 Betts Rd
Rochester, NH
03867
4. Service Location: 59 Maple St. Zip Code 03867
5. Owners Representative: Representing Myself
6. Owners Representative's Signature: N/A
7. Phone #: None Cell: 603-833-1956 (Shiela)
8. Email Address: Saw122473@gmail.com (Shiela Washburn)

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/11/2022 to 8/11/2022
10. Abatement is being requested for:

a. How many units of water 75 x 5.83 = \$ 437.25

b. How many units of sewer 80 x 7.43 = \$ 594.40

c. Water & Sewer Department Fees of: \$ Any Late Fees and Interest while in the Appeal Process.

Total \$ 1,031.65 before Late Fees and Interest are Added

11. Explanation of Appeal Request:

The Reason I'm asking for the appeal is because of the leaky feed line to the toilet that caused water damage to the interior of the house.

The Universal Toilet Fill Valve has been replaced and that's what caused all the damage.

My water/sewer rate for the previous 6 months before this bill was between 4-6 units, because no one lives at the service location.

My Examples are attached to pictures of damage + the source of damage being fixed.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

I am disputing the high price of the bill due to a leaky seal/pipe which caused water damage to the interior of my house. I do not reside at 59 Maple St. Roch, NH so this is why I didn't know there was a problem until

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes

Who made the repair? A friend of the Family

Has proof of the repair been attached to this appeal form? Yes

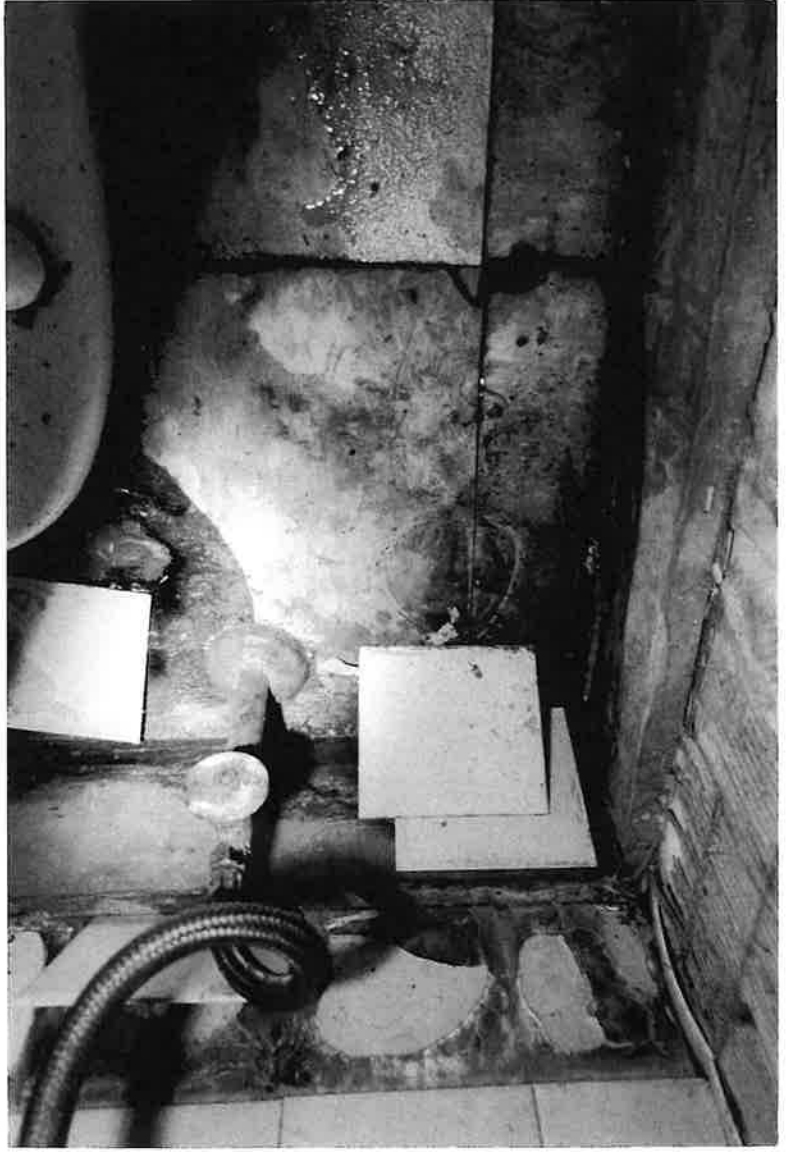
I received my water and sewer bill.

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Yes this will cause financial hardship. My bill is usually under \$100 every 3 months, and this bill alone is like having over 3 years worth of water/sewer bills.

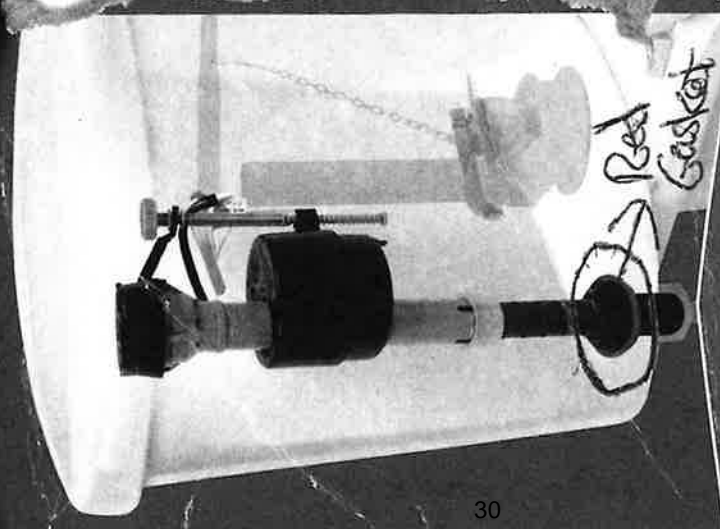
Please note:

1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.
2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.
4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.



400A

 Fluidmaster



UNIVERSAL

TOILET FILL VALVE

#1 Solution To Fix
Noisy Toilets



Search 

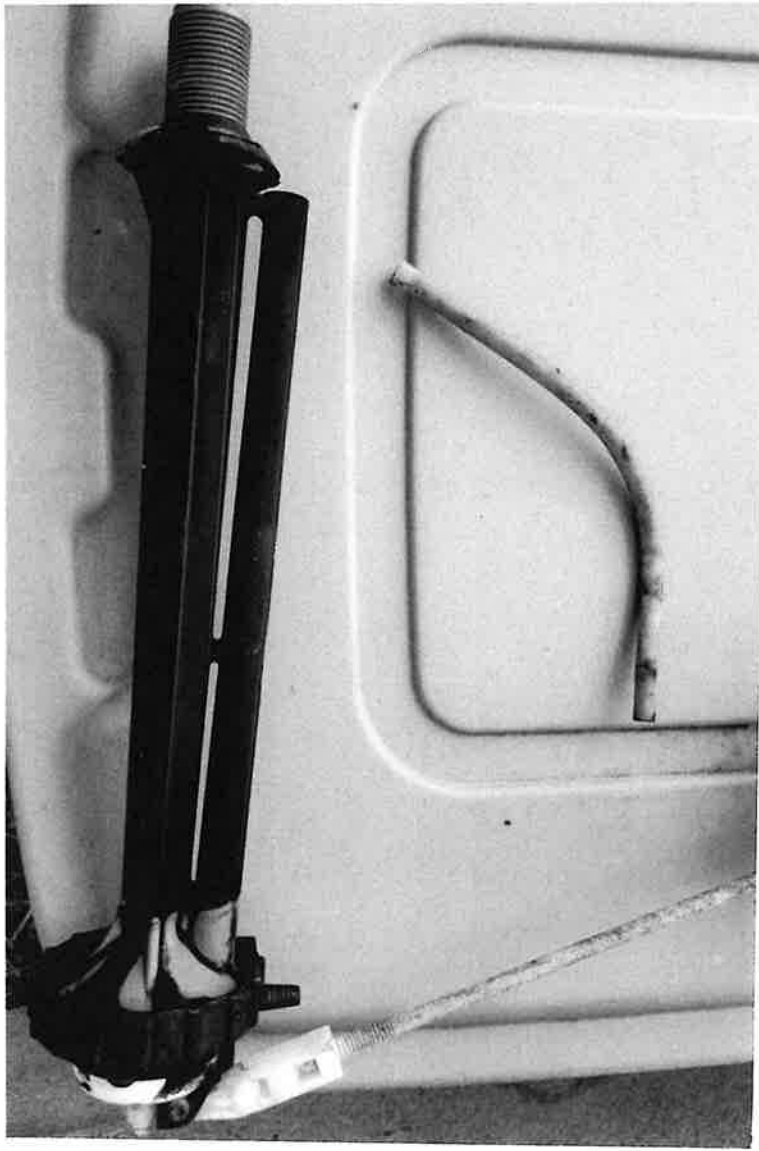


Best Seller

Fluidmaster

400A Universal Toilet Fill Valve

★★★★★ (8291) ▾



Accounts

Account: 050720

CUSTOMER CALLED - WILL CALL END OF MARCH 04 TO SCHEDULE METER
REPLACEMENT - SHE CHANGES SHIFTS THEN AND WILL BE AVAILABLE
03/28/07- SHEILA SMITH CALLED AND WILL BE IN TODAY TO PAY SHUTOFF NOTICE AMT. OF
223.83

[2015-02-20 09:22:42 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2022-08-19 10:30:45 michele.grant]: SENT LEAK LETTER, 85 UNITS ON AUG. BILL

[2022-09-22 15:13:54 darcy.landry]: RECEIVED APPEAL TODAY



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

WASHBURN SHIELA A

59 MAPLE

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14133646

08/23/2022

050720

09/26/2022

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

RES WATER

A

05/11/2022

08/11/2022

353

438

85

\$495.55

RES SEWER

05/11/2022

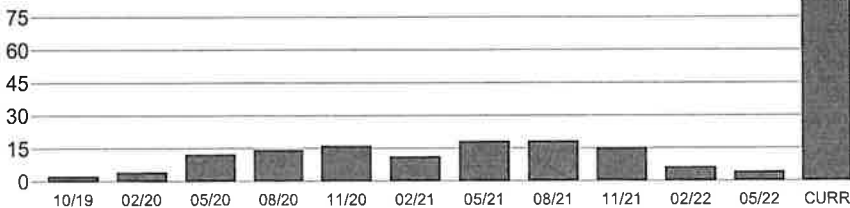
08/11/2022

\$631.55

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$1,127.10
A = Actual	Previous Balance	\$57.76
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$57.63
Total Amount Due		\$1,127.10

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT MIN. \$34.31
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79%

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: 050720

Bill Number: 14133646

Pay By: 09/26/2022

Total Due: 1,127.10

Service Location

59 MAPLE

WASHBURN SHIELA A
102 BETTS RD
ROCHESTER, NH 03867

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Amt	Status
050720	42521	WASHBURN	SHIELA A			012101880000				59	MAPLE							Active
100	-	1 RES WATER	SENS69992928	A	08/11/2022		14133646		438	85			0	495.55	1,127.10			Active
100	-	1 RES WATER	SENS69992928	A	05/11/2022		14125540		353	4			0	23.32	57.63			
100	-	1 RES WATER	SENS69992928	A	02/14/2022		14117584		349	6			0	34.98	79.56			
100	-	1 RES WATER	SENS69992928	A	11/03/2021		14109613		343	15			0	87.45	198.90			
100	-	1 RES WATER	SENS69992928	A	08/04/2021		14104338		328	18			0	104.94	238.68			
100	-	1 RES WATER	SENS69992928	A	05/04/2021		14096249		310	18			0	104.94	238.68			
100	-	1 RES WATER	SENS69992928	A	02/05/2021		14088292		292	11			0	62.33	139.68			
100	-	1 RES WATER	SENS69992928	A	11/10/2020		14080389		281	16			0	88.80	196.80			
100	-	1 RES WATER	SENS69992928	A	08/06/2020		14069789		265	14			0	77.70	172.20			
100	-	1 RES WATER	SENS69992928	A	05/05/2020		14061822		251	12			0	66.60	147.60			
100	-	1 RES WATER	SENS69992928	A	02/12/2020		14054053		239	4			0	22.20	54.48			
100	-	1 RES WATER	SENS69992928	A	10/29/2019		14046178		235	2			0	21.09	53.37			
100	-	1 RES WATER	SENS69992928	A	08/08/2019		14038361		233	2			0	21.09	53.37			
100	-	1 RES WATER	SENS69992928	A	05/13/2019		14030495		231	2			0	21.09	53.37			
100	-	1 RES WATER	SENS69992928	A	02/12/2019		14022747		229	5			0	27.75	61.50			
100	-	1 RES WATER	SENS69992928	A	11/08/2018		14014973		224	3			0	21.09	53.37			
100	-	1 RES WATER	SENS69992928	A	08/14/2018		14007173		221	5			0	27.75	61.50			
100	-	1 RES WATER	SENS69992928	A	05/08/2018		13999293		216	8			0	44.40	98.40			
100	-	1 RES WATER	SENS69992928	A	02/05/2018		13991630		208	4			0	21.22	52.41			
100	-	1 RES WATER	SENS69992928	A	11/03/2017		13983382		204	2			0	20.09	51.28			
100	-	1 RES WATER	SENS69992928	A	08/04/2017		13976309		202	6			0	31.74	70.86			
100	-	1 RES WATER	SENS69992928	A	05/04/2017		13968589		196	2			0	20.09	51.28			
100	-	1 RES WATER	SENS69992928	A	02/03/2017		13961059		194	2			0	20.09	51.28			
100	-	1 RES WATER	SENS69992928	A	11/01/2016		13953561		192	2			0	18.27	48.12			
100	-	1 RES WATER	SENS69992928	A	08/03/2016		13946011		190	1			0	18.27	48.12			
100	-	1 RES WATER	SENS69992928	A	05/05/2016		13938437		189	2			0	18.27	48.12			
100	-	1 RES WATER	SENS69992928	A	02/09/2016		13930998		187	5			0	24.05	55.25			
100	-	1 RES WATER	SENS69992928	A	11/09/2015		13923601		182	1			0	17.74	47.59			
100	-	1 RES WATER	SENS69992928	A	08/07/2015		13916153		181	1			0	17.74	47.59			
100	-	1 RES WATER	SENS69992928	A	05/07/2015		13908637		180	1			0	17.74	47.59			
100	-	1 RES WATER	SENS69992928	E	02/20/2015		13901284		179	1			0	17.74	47.59			

** END OF REPORT - Generated by Darcy Landry **

182 = 12 = 10.17



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/26/22

Customer Name: Susan Pike

Account #061159

Service Address: 25 Knobby Way

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend a sewer abatement on August 2022 invoice as the usage did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system

A. Total usage on August disputed invoice	26
B. Average usage is	<u>12</u>
C. Estimated use over average for sewer	14

Value of 14 units of sewer at the current rate of
\$7.43=\$104.02

Total abatement recommended=\$104.02 plus any accrued
interest.

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

10/6-2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: September 26, 2022
SUBJECT: City of Rochester
PROPERTY: **25 KNOBBY WAY**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, owner states they did a lot of outside watering.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only: Received: <u>9/26/22</u>
--

- 1. Date of Appeal: 9/23/22
- 2. Property Owner's Name: Susan Pike Account #: 061159
- 3. Billing Address: 25 Knobby Way
Rochester NH 03867
- 4. Service Location: 25 Knobby Way Zip Code 03867
- 5. Owners Representative: _____
- 6. Owners Representative's Signature: Susan Pike
- 7. Phone #: _____ Cell: _____
- 8. Email Address: _____

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 5/20/22 to 8/8/22 Bill Date 8/23/22
Due Date 9/26/2022
- 10. Abatement is being requested for:
 - a. How many units of water _____ x 6.41 = \$ _____
 - b. How many units of sewer 14 x 7.43 = \$ 104.02
 - c. Water & Sewer Department Fees of: \$ _____
 - Total \$ _____

11. Explanation of Appeal Request:

annually we seek a sewer abatement for the sewer charges. We water our garden
and flower beds. The above average use does not enter the sewer system.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

no but we do not want to pay sewer charges for watering out plants and the
up front cost of an additional meter and plumber are too much

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 061159

[2015-02-20 10:48:38 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2018-09-18 15:51:22 karenb]: FINAL BILL PROCESSED

[2019-08-28 08:59:01 karenb]: HOMEOWNER CALLED REGARDING HIGH BILL. EXPLAINED IT WAS AN ACTUAL READ AND HOW TO CHECK METER. WILL GET ANOTHER READ AND LET HIM KNOW IF USAGE HAS GONE DOWN.

[2021-08-30 09:31:04 kimberly.nickerson]: SENT APPEAL PAPERWORK

[2021-09-10 09:48:33 michele.grant]: REC'D. APPEAL PAPERWORK FOR OCT. MEETING

[2021-10-18 11:24:55 michele.grant]: UAB APPROVED A SEWER CREDIT OF \$96.59 PLUS ANY ACCRUED INTEREST.

[2022-09-26 15:37:44 darcy.landry]: RECEIVED APPEAL 9/26/22



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME **SERVICE LOCATION**

PIKE JOHN S & SUSAN N

25 KNOBBY

BILL NUMBER **BILL DATE** **ACCOUNT #** **DUE DATE**

14133968

08/23/2022

061159

09/26/2022

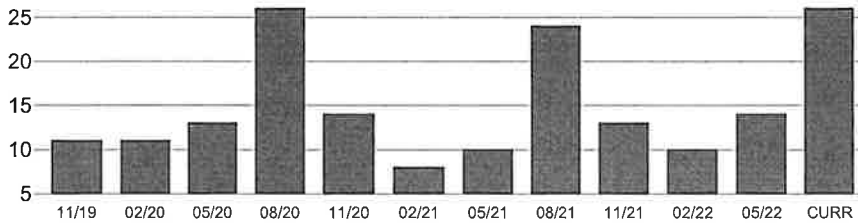
CHARGE DESCRIPTION **READ CODE** **PREVIOUS READ DATE** **CURRENT READ DATE** **PREVIOUS READING** **CURRENT READING** **USAGE** **CHARGE AMOUNT**

RES WATER	A	05/20/2022	08/08/2022	1011	1037	26	\$151.58
RES SEWER		05/20/2022	08/08/2022				\$193.18

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$344.76
A = Actual	Previous Balance	\$185.64
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$530.40
	Total Amount Due	\$0.00

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT MIN. \$34.31
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79%

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	061159
Bill Number:	14133968
Pay By:	09/26/2022
Total Due:	0.00

Service Location
25 KNOBBY

PIKE JOHN S & SUSAN N
25 KNOBBY WAY
ROCHESTER, NH 03867-1446

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
061159	49889	PIKE JOHN S & SUSAN N				011000050002			25	KNOBBY			Active
100	1 RES WATER	INVE62511463	A	08/08/2022			14133968	1,037	26		151.58	344.76	
100	1 RES WATER	INVE62511463	A	05/20/2022			14125864	1,011	14		81.62	185.64	
100	1 RES WATER	INVE62511463	A	02/15/2022			14117908	997	10	AVG	58.30	132.60	
100	1 RES WATER	INVE62511463	A	11/17/2021			14109936	987	13	12	75.79	172.38	
100	1 RES WATER	INVE62511463	A	08/16/2021			14104661	974	24		139.92	318.24	
100	1 RES WATER	INVE62511463	A	05/16/2021			14096569	950	10		58.30	132.60	
100	1 RES WATER	INVE62511463	A	02/18/2021			14088615	940	8		45.58	102.45	
100	1 RES WATER	INVE62511463	A	11/17/2020			14080713	932	14		77.70	172.20	
100	1 RES WATER	INVE62511463	A	08/17/2020			14070110	918	26		144.30	319.80	
100	1 RES WATER	INVE62511463	A	05/14/2020			14062144	892	13		72.15	159.90	
100	1 RES WATER	INVE62511463	A	02/13/2020			14054373	879	11		61.05	135.30	
100	1 RES WATER	INVE62511463	A	11/05/2019			14046499	868	11		61.05	135.30	
100	1 RES WATER	INVE62511463	A	08/19/2019			14038686	857	29		160.95	356.70	
100	1 RES WATER	INVE62511463	A	05/07/2019			14030815	828	8		44.40	98.40	
100	1 RES WATER	INVE62511463	A	02/14/2019			14023070	806	14		77.70	172.20	
100	1 RES WATER	INVE62511463	A	11/09/2018			14015294	806	10		55.50	123.00	

** END OF REPORT - Generated by Lisa Clark **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/26/22

Customer Name: Kiernan & Lori Gordon

Account #022181

Service Address: 54 Ebony Dr.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the August 2022 invoice as the water was used and did enter the sewer system, and it does not qualify for the Water & Sewer Adjustment Policy abatement.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
 - A. Total usage on February disputed invoice 43
 - B. Average usage is 13
 - C. Estimated use over average for water 30

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

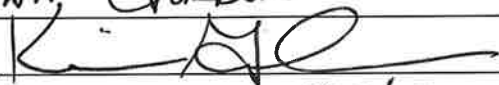
TO: Lisa Clark
FROM: Michele Grant
DATE: September 26, 2022
SUBJECT: City of Rochester
PROPERTY: **54 EBONY DRIVE**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, owner states that one of the three toilets was running constantly.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9-26-22

- 1. Date of Appeal: 9/3/22
- 2. Property Owner's Name: KIERNAN LOREI GORDON Account #: 02181
- 3. Billing Address: 54 EBONY DR
- 4. Service Location: 54 EBONY DR Zip Code 03867
- 5. Owners Representative: KIERNAN GORDON
- 6. Owners Representative's Signature: 
- 7. Phone #: _____ Cell: 408/529-4455(c)
- 8. Email Address: Kiernanorion@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/3/22 to 8/2/22

10. Abatement is being requested for:

- a. How many units of water 23 x 5.83= \$ 134.09
- b. How many units of sewer 32.23 x 7.43= \$ 239.49
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ 373.58

11. Explanation of Appeal Request:

One of our three toilets was running constantly over several days, both while we were at home and off continent for vacation during the billing period. After having a plumber assess the problem, we chose to pay a larger, up-front cost to replace all three toilets with new, water efficient toilets. Thus, this problem helped us to find a way to save a lot more water in the long term

* Please note: We did not receive our bill until we requested it on 9/10/22.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system?

If yes, has the leak been repaired?

Who made the repair?

Has proof of the repair been attached to this appeal form?

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

No. We will find a way to pay it.

Please note:

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
3. **Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**



Heritage Home Service
 28 Commercial Court, Auburn, NH 03032
 2550 Main Street, Tewksbury, MA 01876
 JustCallHeritage.com
 1-800-977-4737

BILL TO

Kiernan Gordon
 54 Ebony Drive
 Rochester, NH 03867 USA

INVOICE 621274	INVOICE DATE Jun 20, 2022
--------------------------	-------------------------------------

JOB ADDRESS

Kiernan Gordon
 54 Ebony Drive
 Rochester, NH 03867 USA

Completed Date:

DESCRIPTION OF WORK

Kiernan opted to move forward with the owner supplied toilet replacement option. \$89 was paid today for our time and the remaining balance will be paid upon completion. Kiernan will call the office to schedule the installation after he purchases the toilets.

View visual findings from this job here - <https://visionshare.xoi.io/?id=XA-9CC0-86EEF900BBAF4A3F8CF86AE695DA8309>

Today 6/22/22 we installed three owner supplied toilets. All three toilets were flushed several times and no leaks were found, all of the toilet flanges are in good shape. Homeowners are happy with the new toilets. Paid in full, job complete.

TASK	DESCRIPTION	QTY	PRICE	TOTAL
PLU-419	INSTALL OWNER SUPPLIED TOILET: Direct replacement of a standard two piece customer supplied toilet. Includes new wax ring, closet bolts, and supply tube if needed. Installation of customer supplied toilet seat is also included. No warranty is given on materials supplied by the client. Our material has a 1 year warranty	1.00	\$539.00	\$539.00
ADDON-PLU-419	INSTALL OWNER SUPPLIED TOILET: Direct replacement of a standard two piece customer supplied toilet. Includes new wax ring, closet bolts, and supply tube if needed. Installation of customer supplied toilet seat is also included. No warranty is given on materials supplied by the client. Our material has a 1 year warranty	1.00	\$309.50	\$309.50
ADDON-PLU-419	INSTALL OWNER SUPPLIED TOILET: Direct replacement of a standard two piece customer supplied toilet. Includes new wax ring, closet bolts, and supply tube if needed. Installation of customer supplied toilet seat is also included. No warranty is given on materials supplied by the client. Our material has a 1 year warranty	1.00	\$309.50	\$309.50

	1 year warranty			
MEMBERSHIP	Home Advantage Membership:			
	Home Advantage Membership	1.00	\$69.00	\$69.00

#	DESCRIPTION	TOTAL		
DISCOUNT-11	11% Discount: Complementary discount on services provided.			\$-127.38

PAID ON	TYPE	MEMO	AMOUNT
6/20/2022	Credit Card		\$89.00
6/22/2022	Credit Card		\$1,010.62

SUB-TOTAL	\$1,099.62
TAX	\$0.00
TOTAL DUE	\$1,099.62
PAYMENT	\$1,099.62
BALANCE DUE	\$0.00

CUSTOMER AUTHORIZATION

WORK AUTHORIZATION

Customer agrees to pay for all work, goods, and services received, and hereby further authorizes Heritage Plumbing & Heating Inc. ("Company") to bill any of customer's credit card(s) for work, goods, and/or services rendered. Customer agrees to perform the obligations set forth in the applicable card holder agreement with card issuer. A service charge of 1.5% per month (18% per annum) will be charged on all balances 30 days or more past due. If customer's check is returned for insufficient funds or a stop payment is ordered on it, customer could be liable for the amount of the check, plus bank fees, collection fees and mailing costs. Customer agrees to pay reasonable attorney fees, collection fees, and/or court costs in the event of legal action. The person undersigned Owner/Authorized Agent, Representative or Tenant of the premises that the work is being performed, hereby acknowledges and recognizes that aged and deteriorated equipment, plumbing fixtures, piping and appurtenances may no longer be serviceable, and agrees to hold Heritage Plumbing & Heating Inc. blameless for any damage or destruction caused as a result of these conventional repair efforts. BY SIGNING THIS INVOICE FORM, CUSTOMER UNDERSTANDS PAYMENT OF THIS INVOICE IS DUE UPON COMPLETION OF WORK.

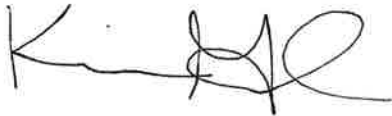
STANDARD PRACTICES

All work will be performed according to Standard Practices. Heritage Plumbing & Heating Inc. quotes and receives authorization on all work to be performed before work begins. The flat rate standardized billing system includes all parts and labor to complete each task being performed. Heritage Plumbing & Heating Inc. does not provide a detailed parts and labor breakdown on invoices. Heritage is not responsible for delays in work being performed due to material availability beyond our control. Upon delivery of materials, purchaser shall provide insurance for fire, theft, and perils, as replacements will be charged per a quoted rate. Purchaser shall hold manufacturers liable for all defective materials that cause damage.

WARRANTY TERMS AND CONDITIONS

Heritage Plumbing & Heating Inc. ("Company") warrants its work to be free from defects in materials and workmanship.

heating, air conditioning, drain cleaning and installations - both parts and labor for the period indicated on this invoice. Coverage begins on the day of acceptance and when full payment is received for the work performed. If required, customer will remove all or any material, fixtures, or walls so adequate access can be gained to perform the work. Customer is responsible for restoration of any walls, floors and coverings, cabinets, countertops, tiling, paint, or the like. Heritage Plumbing & Heating Inc. is not liable for repair conditions caused by chemical or sedimentary build up, corrosive conditions, misuse or abuse, structural changes, fire, freezing, electrical failure or surge, water damage, lightning, soil movement, storms, accidents, or work performed/materials installed by other companies not listed on this invoice. In no event shall Heritage Plumbing & Heating Inc. be held liable for water or other damage caused by a delay in remedying the defect. ALL WARRANTIES ARE VOID IF FULL PAYMENT IS NOT MADE WHEN SERVICES ARE RENDERED. WARRANTIES EXTEND TO THE ORIGINAL PURCHASER AND ARE NOT TRANSFERABLE UNLESS OTHERWISE STATED.



Sign here

Date 6/20/2022

CUSTOMER ACKNOWLEDGEMENT

WORK COMPLETION

By signing, the customer acknowledges that all agreed-upon work has been completed in a satisfactory manner and authorizes payment of the remaining balance in full.



Sign here

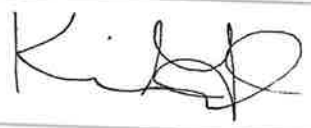
Date 6/22/2022

I authorize Heritage Home Service to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.



Sign here

Date 6/20/2022



Sign here

Date 6/22/2022

Accounts

Account: 022181

[2014-05-09 09:56:30 ann]: INSPECTIONS RECEIVED - OK TO INSTALL METER WHEN REQUESTED

[2015-02-11 09:15:02 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2022-08-08 12:20:42 michele.grant]: SENT LEAK LETTER, 43 UNITS USED ON AUG. BILL.

[2022-09-26 15:35:06 darcy.landry]: RECEIVED APPEAL 9/26/22



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

GORDON KIERNAN O & LORI S

54 EBONY

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14132765

08/23/2022

022181

09/26/2022

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

RES WATER

A

05/03/2022

08/02/2022

362

405

43

\$250.69

RES SEWER

05/03/2022

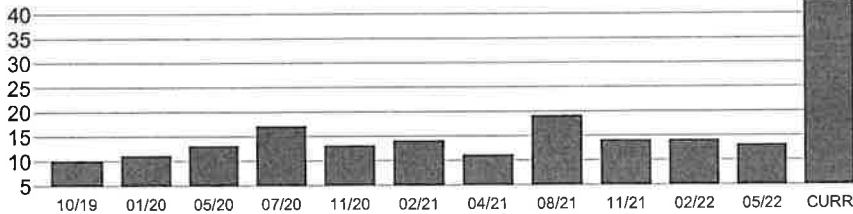
08/02/2022

\$319.49

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$570.18
A = Actual	Previous Balance	\$171.66
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$172.00
Total Amount Due		\$569.84

PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT MIN. \$34.31
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79%

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: **022181**

Bill Number: **14132765**

Pay By: **09/26/2022**

Total Due: 569.84

Service Location

54 EBONY

GORDON KIERNAN O & LORI S
54 EBONY DR
ROCHESTER, NH 03867

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Mfr. Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
022181	42288	GORDON KIERNAN O & LORI S				022100480008			54	EBONY			Active
100	1 RES WATER	SENS77351947	A	08/02/2022		14132765		405	43-		250.69	570.18	
100	1 RES WATER	SENS77351947	A	05/03/2022		14124665		362	13		75.79	172.38	
100	1 RES WATER	SENS77351947	A	02/03/2022		14116704		349	14		81.62	185.64	
100	1 RES WATER	SENS77351947	A	11/02/2021		14108752		335	14		81.62	185.64	
100	1 RES WATER	SENS77351947	A	08/03/2021		14103467		321	19		110.77	251.94	
100	1 RES WATER	SENS77351947	A	04/30/2021		14095388		302	11		64.13	145.86	
100	1 RES WATER	SENS77351947	A	02/02/2021		14087442		297	14		79.11	177.02	
100	1 RES WATER	SENS77351947	A	11/02/2020		14079538		277	13		72.15	159.90	
100	1 RES WATER	SENS77351947	A	07/31/2020		14068943		264	17		94.35	209.10	
100	1 RES WATER	SENS77351947	A	05/01/2020		14060975		247	13		72.15	159.90	
100	1 RES WATER	SENS77351947	A	01/31/2020		14053209		234	11		61.05	135.30	
100	1 RES WATER	SENS77351947	A	10/31/2019		14045332		223	10		55.50	123.00	
100	1 RES WATER	SENS77351947	A	08/01/2019		14037519		213	9		49.95	110.70	
100	1 RES WATER	SENS77351947	A	05/02/2019		14029652		204	9		49.95	110.70	
100	1 RES WATER	SENS77351947	A	02/04/2019		14021906		195	11		61.05	135.30	
100	1 RES WATER	SENS77351947	A	11/06/2018		14014143		184	10		72.15	159.90	
100	1 RES WATER	SENS77351947	A	08/07/2018		14006340		174	13		49.95	110.70	
100	1 RES WATER	SENS77351947	A	05/01/2018		13998466		161	9		52.90	118.27	
100	1 RES WATER	SENS77351947	A	02/07/2018		13990807		152	10		52.90	118.27	
100	1 RES WATER	SENS77351947	A	10/31/2017		13983161		142	10		58.19	129.91	
100	1 RES WATER	SENS77351947	A	07/31/2017		13975501		132	11		46.22	104.09	
100	1 RES WATER	SENS77351947	A	05/05/2017		13967780		121	9		46.22	104.09	
100	1 RES WATER	SENS77351947	A	02/01/2017		13960249		112	9		43.29	99.45	
100	1 RES WATER	SENS77351947	A	11/01/2016		13952755		103	9		62.53	143.65	
100	1 RES WATER	SENS77351947	A	08/01/2016		13945204		94	13		48.10	110.50	
100	1 RES WATER	SENS77351947	A	05/06/2016		13937635		81	10		52.91	121.55	
100	1 RES WATER	SENS77351947	A	02/02/2016		13930196		71	11		75.54	175.38	
100	1 RES WATER	SENS77351947	A	11/03/2015		13922804		60	16		74.72	174.56	
100	1 RES WATER	SENS77351947	A	08/04/2015		13915364		44	16		46.70	109.10	
100	1 RES WATER	SENS77351947	A	05/04/2015		13907842		28	10		28.02	65.46	
100	1 RES WATER	SENS77351947	E	02/09/2015		13900487		18	6		46.70	109.10	
100	1 RES WATER	SENS77351947	A	10/31/2014		13893112		12	10		46.70	109.10	

** END OF REPORT - Generated by Darcy Landry **

158 ÷ 12 = 13.17



City of Rochester, New Hampshire

WATER & SEWER BILLING

209 Chestnut Hill Rd. □ Rochester, NH 03867

(603) 332-3110

Date: October 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 09/29/22

Customer Name: Nancy Gowell

Account #110062

Service Address: 10 Smoke St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend we table this appeal for more consumption history, only 2 cycles of usage for this new owner.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - A. Total units on Sept. disputed invoice: 153

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

10/6/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: September 29, 2022
SUBJECT: City of Rochester
PROPERTY: **10 Smoke Street**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, owner states that a new lawn and irrigation system was installed, the installers programed the irrigation to run 4 times a day.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/29/22

- 1. Date of Appeal: 9/29/22
- 2. Property Owner's Name: Nancy Gowell Account #: 110062
- 3. Billing Address: 10 Smoke St
Rochester NH
03868
- 4. Service Location: 10 Smoke Street Zip Code 03868
- 5. Owners Representative: Nancy Gowell
- 6. Owners Representative's Signature: Nancy Gowell
- 7. Phone #: _____ Cell: 603 674 6402
- 8. Email Address: nancy.gowell@gmail.com

(6)

- (Agendas and Decision Letters will be emailed).
- 9. Billing Period that is being appealed is from 6/3/22 to 9/8/22
- 10. Abatement is being requested for:

a. How many units of water _____ x 5.83 = \$ _____
b. How many units of sewer 153 x 7.43 = \$ 1,182.32
c. Water & Sewer Department Fees of: \$ _____
Total \$ 1,182.32

11. Explanation of Appeal Request:
new home, irrigation installed 6/22
installer set irrigation to run 4x a day.
irrigation has been reset to every other
day in sept. It will be shut off Oct 1.
I appreciate your consideration in adjust
Thankyou n. Gowell
ment

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

yes. recent widow, live alone

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 110062

[2021-08-12 08:51:38 michele.grant]: NEW CONSTRUCTION, WATER & SEWER, APPT.
TODAY TO INSTALL METER.

[2021-11-24 15:40:53 kimberly.nickerson]: FINAL BILL PROCESSED

[2022-09-29 14:23:53 darcy.landry]: APPEAL RECEIVED TODAY



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

GOWELL PETER & NANCY

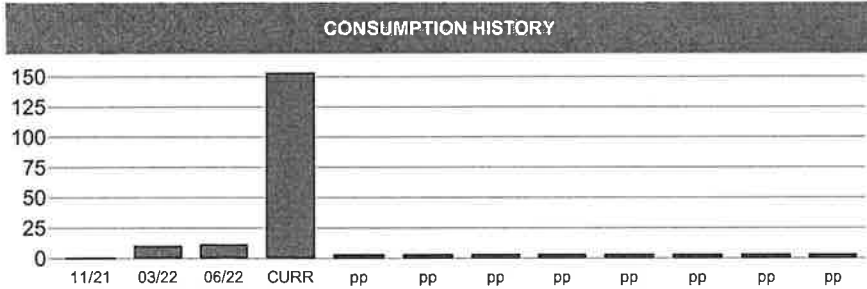
10 SMOKE

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14136130	09/26/2022	110062	10/31/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/03/2022	09/08/2022	21	174	153	\$927.67
RES SEWER		06/03/2022	09/08/2022				\$1,182.32

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$2,109.99
A = Actual	Previous Balance	\$146.05
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$1,060.08
	Total Amount Due	\$1,195.77

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PYMTS. WITH TAX OFFICE - 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	110062
Bill Number:	14136130
Pay By:	10/31/2022
Total Due:	1,195.77

GOWELL PETER & NANCY
10 SMOKE ST
ROCHESTER, NH 03868

Service Location
10 SMOKE

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Mfr Meter Number	Cd Read Date Time	Parcel	Bill #	Curr Read	Location Usage	Rep Usage	Charge Amt	Billed Amt	Status
110062	57189	GOWELL PETER & NANCY		022403240001			10 SMOKE				Active
100 -	1 RES WATER	SENS89728507	A 09/08/2022		14136130	174	153	731	0	927.67	2,109.99
100 -	1 RES WATER	SENS89728507	A 06/03/2022		14128073	21	11		0	64.13	145.86
100 -	1 RES WATER	SENS89728507	A 03/04/2022		14120040	10	10		0	58.30	132.60

** END OF REPORT - Generated by Michele Grant **

31:2216



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/29/22

Customer Name: Americo Real Estate (HCA)

Account #090380

Service Address: 170 S. Main St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend a water and sewer abatement on the September 2022 invoice per the Water and Sewer Adjustment Policy.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - A. Total usage on disputed invoice 337
 - B. Average usage is 5
 - C. Estimated use over average for water 332
 - D. ½ of over average amount 166

Value of 166 units of water at the rate of \$5.83 = **\$967.78**

Value of 332 units of sewer at the rate of \$7.43 = **\$2466.76**

Total abatement = \$3434.54

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

10/6/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Michele Grant

DATE: September 29, 2022

SUBJECT: City of Rochester


PROPERTY: **170 South Main Street**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, owner states there was a leak in the irrigation system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/29/22

1. Date of Appeal: 9-29-22
2. Property Owner's Name: AMERICO REAL EST Account #: 090380
3. Billing Address: HOURIHANE CORNIER + ASSOC
170 SOUTH MAIN
ROCHESTER
4. Service Location: 170 SOUTH MAIN Zip Code 03867
5. Owners Representative: MARK HOURIHANE
6. Owners Representative's Signature: 
7. Phone #: 603 534 1002 Cell: _____
8. Email Address: MARKHOUR@WORLDPATH.NET

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6-21 to 9-21-22
10. Abatement is being requested for:
- a. How many units of water _____ x 5.55 = \$ _____
- b. How many units of sewer _____ x 6.75 = \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

STUDLEY'S CAME IN THE SPRING TO TURN ON OUR SOAKER HOSE
IRRIGATION FOR OUR PLANTER SECTION. HE FOUND THAT THERE WAS
A LEAK AND TURNED THE SYSTEM OFF UNTIL THE LEAK WAS
FIXED. SOMEHOW THE SYSTEM WAS TURNED ON AND LEFT
ON... APPARENTLY CAUSING THIS ISSUE. I WILL CHECK WITH
STUDLEY AS I BELIEVE THE SYSTEM IS NOW OFF.
NONE OF THIS WATER WOULD HAVE ENTERED THE SEWER
SYSTEM. AS WE HAVE BEEN HERE FOR 25 YEARS, THERE
SHOULD BE A PATTERN OF WATER/SEWER USAGE OVER THE
YEARS TO DETERMINE WHAT MY WATER/SEWER USAGE SHOULD
HAVE BEEN OVER THE 90 DAY PERIOD.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES - FAUCET + IRRIGATION SHUT OFF

Who made the repair? STUDLEYS

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 090380

1/15/04 APPEAL DUE TO EXTREMELY HIGH BILL - APPEAL DENIED

[2014-08-28 11:02:57 sjuneau]: SENT LETTER FOR NTD BACKFLOW - REQUIRED TO REPAIR BY OCTOBER 17TH

[2016-04-01 14:57:29 karenb]: SENT LETTER REQUIRING LOW HAZARD DEVICE W/SHUT OFF DATE OF 5/24/16.

[2016-05-19 11:21:31 sjuneau]: ADDED BACKFLOW TO ACCOUNT & MAILED PERMIT

[2019-06-12 08:03:16 karenb]: MAILED LETTER REQUIRING BACKFLOW TEST RESULTS. SHUT OFF DATE 7/17/19.

[2022-09-29 14:45:44 darcy.landry]: APPEAL RECEIVED TODAY



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

HOURIHANE & CORMIER

170 SO MAIN

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14135461

09/26/2022

090380

10/31/2022

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

COMM WATER

A

06/21/2022

09/21/2022

645

982

337

\$2,075.19

COMM SEWER

06/21/2022

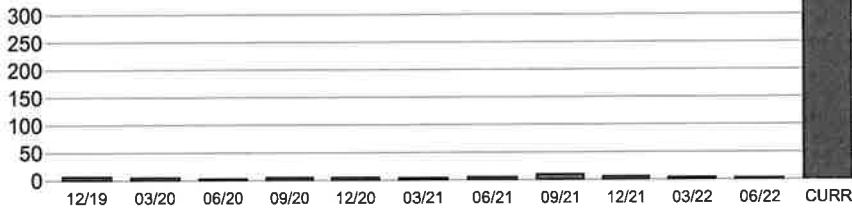
09/21/2022

\$2,644.86

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE

Total Current Billing

\$4,720.05

A = Actual

Previous Balance

\$56.45

E = Estimate

Adjustments

\$0.00

F = Final

Less Payments Received

\$56.45

Total Amount Due

\$4,720.05

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV

WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74

MASTERCARD, DISCOVER & AMX PYMTS. WITH TAX OFFICE - 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy

Return this portion with your payment

Account Number:

090380

Bill Number:

14135461

Pay By:

10/31/2022

Total Due:

4,720.05

Service Location

170 SO MAIN

HOURIHANE & CORMIER
170 S. MAIN ST.
ROCHESTER, NH 03867

Please write your Account Number on your check and enclose this portion of bill with your payment.

Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Mfr Meter Number	Parcel	Location	Usage	Rep	Usage	Charge	Amt	Billed	Amt	Status
090380	51758 AMERICO REAL ESTATE COMPANY	012500520000	170 SO MAIN	337	3	3	0	2,075.19	0	2,075.19	4,720.05	Active
110	1 COMM WATER INVE62407587		14135461	982								
110	1 COMM WATER INVE62407587		14127404	645							56.45	
110	1 COMM WATER INVE62407587		14119380	642							53.04	
110	1 COMM WATER INVE62407587		14111421	638							79.56	
110	1 COMM WATER INVE62407587		14106191	632							132.60	
110	1 COMM WATER INVE62407587		14098115	622							63.46	
110	1 COMM WATER INVE62407587		14090092	617							55.35	
110	1 COMM WATER INVE62407587		14082203	613							61.50	
110	1 COMM WATER INVE62407587		14071592	608							61.50	
110	1 COMM WATER INVE62407587		14063693	603							53.37	

** END OF REPORT - Generated by Darcy Landry **

45 ÷ 9 = 5



City of Rochester, New Hampshire

WATER & SEWER BILLING

209 Chestnut Hill Rd. □ Rochester, NH 03867

(603) 332-3110

Date: October 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 09/30/22

Customer Name: Adam Campbell

Account #110049

Service Address: 17 Ida Circle

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend we table this appeal for more consumption history, only 3 cycles of usage for this new owner.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - A. Total units on Sept. disputed invoice: 63

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

10/6/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: September 30, 2022
SUBJECT: City of Rochester
PROPERTY: **17 Ida Circle**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, owner states there was a new hydroseeded lawn installed.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 9/30/22

1. Date of Appeal: 9.30.2022
2. Property Owner's Name: Adam Campbell Account #: 110049
3. Billing Address: 17 Ida Circle
Rochester, NH 03868
4. Service Location: 17 Ida Circle Zip Code 03868
5. Owners Representative: Adam Campbell
6. Owners Representative's Signature: *Adam Campbell*
7. Phone #: 7813510464 Cell: _____
8. Email Address: acam61093@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6.03.22 to 9.08.22

10. Abatement is being requested for:

- a. How many units of water _____ x 5.55 = \$ _____
- b. How many units of sewer 63 x 6.75 = \$ 425.25 Current sewer rate on bill is \$8.17 per unit: \$514.71
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

Ida Circle is currently a new development. The developer hydroseeded my property at
17 Ida Circle, however I was to maintain and extensively water. The units of water used
did not return to sewer but were absorbed by the lawn to grow the hydroseed for grass to
stop erosion and maintain beauty of the property.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

This amount was unexpected especially since the water did not return to the sewer for treatment. I will seek other options to remediate or discount the bill.

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
- 2. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.*
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 110049

[2021-08-04 09:43:54 michele.grant]: NEW CONSTRUCTION, WATER & SEWER, APPT. TO INSTALL METER 8/9/21.

[2021-09-14 08:29:10 kimberly.nickerson]: FINAL BILL PROCESSED

[2021-12-07 14:57:17 michele.grant]: HAD TECH TAG DOOR, PAST DUE BAL. IS FOR METER INSTALLATION AND IS THE CONTRACTORS RESPONSIBILITY BUT WANTED TO NOTIFY THE NEW H/O ABOUT THIS. THEY WILL GET A HOLD OF CONTRACTOR OR REAL ESTATE AGENT.

[2022-09-30 15:04:53 darcy.landry]: RECEIVED APPEAL TODAY



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

CAMPBELL ADAM THOMAS

17 IDA

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
-------------	-----------	-----------	----------

14136118

09/26/2022

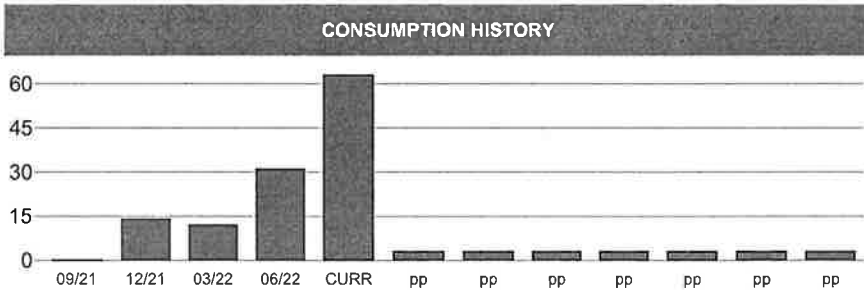
110049

10/31/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/03/2022	09/08/2022	57	120	63	\$381.98
RES SEWER		06/03/2022	09/08/2022				\$486.83

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$868.81
A = Actual	Previous Balance	\$411.06
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$411.06
	Total Amount Due	\$868.81

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PYMTS. WITH TAX OFFICE - 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	110049
Bill Number:	14136118
Pay By:	10/31/2022

Total Due: 868.81

Service Location
17 IDA

CAMPBELL ADAM THOMAS
OKEEFFE KATELYN ELIZABETH
17 IDA CIR
ROCHESTER, NH 03868

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER

UB Consumption History Report



Account Number	Customer # Name	Parcel	Bill #	Curr	Read	Location	Usage	Rep	Usage	Charge	Amt	Billed	Amt	Status
110049	56465 CAMPBELL ADAM THOMAS	022403100003				17	IDA							Active
100	1 RES WATER SENS90189619		14136118		120	63			0	381.98			868.81	
100	1 RES WATER SENS90189619		14128062		57	31			0	180.73			411.06	
100	1 RES WATER SENS90189619		14120030		26	12			0	69.96			159.12	
100	1 RES WATER SENS90189619		14112066		14	14			0	81.62			185.64	

** END OF REPORT - Generated by Darcy Landry **

57 + 3 = 19



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 6, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/30/22

Customer Name: Richard Doyle

Account #111112

Service Address: 298 Salmon Falls Rd.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend a sewer abatement on September 2022 invoice as the usage did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - A. Total usage on **Sept.** disputed invoice 78
 - B. Average usage is 5
 - C. Estimated use over average for sewer 73

Value of 73 units of sewer at the current rate of
\$7.43=\$542.39

Total abatement recommended=\$542.39 plus any accrued
interest.

Lisa J. Clark

Lisa J. Clark, Utility Billing Supervisor

73

10/6/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: September 30, 2022
SUBJECT: City of Rochester
PROPERTY: **17 Ida Circle**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, owner states he was watering his lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

- 1. Date of Appeal: 9/30/22
- 2. Property Owner's Name: RICHARD C. DOYLE Account #: 11112
- 3. Billing Address: 298 Salmon Falls Rd
Rochester, NH 03868-8503
- 4. Service Location: SAME Zip Code 03868-8503
- 5. Owners Representative: _____
- 6. Owners Representative's Signature: Richard C Doyle
- 7. Phone #: 978-273-6970 → Cell: _____
- 8. Email Address: NONE

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 6/6/22 to 9/8/22
- 10. Abatement is being requested for:

a. How many units of water _____ x 5.83= \$ _____
b. How many units of sewer _____ x 7.43= \$ _____
C. Water & Sewer Department Fees of: \$ _____
Total \$ _____

- 11. Explanation of Appeal Request:

Not all the water used went
down the sewer, I was watering
my lawn

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

No

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 111112

[2018-08-15 14:07:25 karenb]:WATER/SEWER APP & INSPECTIONS RECEIVED

[2018-08-29 09:43:30 karenb]:METER INSTALLED/TURNED ON 8/27/18

[2018-10-26 14:49:42 karenb]:FINAL BILL PROCESSED

[2021-09-08 15:25:32 kimberly.nickerson]: SENT LEAK LETTER

[2021-10-06 15:09:05 kimberly.nickerson]: UAB APPEAL RECEIVED FOR NOVEMBER
WILL NOT BE PAYING \$497.81 THE REMAINDER OF BILL UNTIL AFTER DECISION OF UAB

[2021-11-10 13:29:37 michele.grant]: UAB APPROVED APPEAL FOR A SEWER CREDIT
OF \$497.81 PLUS ANY INTEREST.

[2022-09-30 15:53:56 darcy.landry]:UAB APPEAL RECEIVED TODAY



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

DOYLE RICHARD

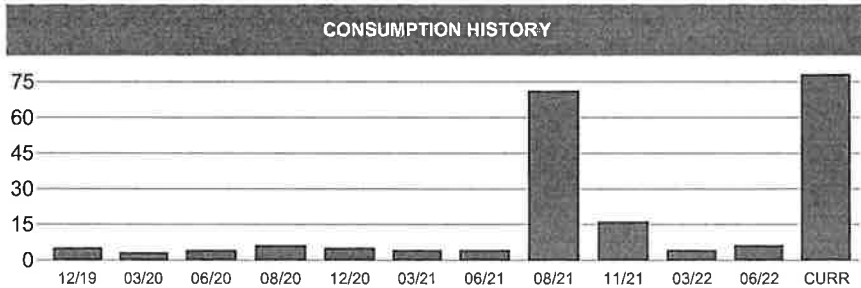
298 SALMON FALLS

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14136287	09/26/2022	111112	10/31/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/06/2022	09/08/2022	142	220	78	\$473.51
RES SEWER		06/06/2022	09/08/2022				\$603.49

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$1,077.00
A = Actual	Previous Balance	\$79.56
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$79.56
Total Amount Due		\$1,077.00

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PYMTS. WITH TAX OFFICE - 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	111112
Bill Number:	14136287
Pay By:	10/31/2022
Total Due:	1,077.00

Service Location
298 SALMON FALLS

DOYLE RICHARD
298 SALMON FALLS RD
ROCHESTER, NH 03868

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

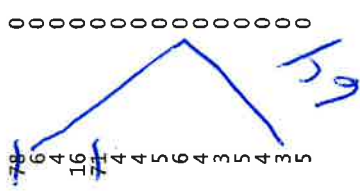




CITY OF ROCHESTER

UB Consumption History Report

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Rep	Usage	Charge	Amt	Billed	Amt	Status
111112	50171	DOYLE RICHARD				010500190001				298	SALMON FALLS							Active
100	-	1 RES WATER	A	09/08/2022			14136287		220	78	0		0	473.51		1,077.00		
100	-	1 RES WATER	A	06/06/2022			14128229		142	6	0		0	34.98		79.56		
100	-	1 RES WATER	A	03/03/2022			14120195		136	4	0		0	23.32		57.63		
100	-	1 RES WATER	A	11/26/2021			14112226		132	16	0		0	93.28		212.16		
100	-	1 RES WATER	A	08/31/2021			14106997		116	71	0		0	413.93		941.46		
100	-	1 RES WATER	A	06/01/2021			14098909		45	4	0		0	23.32		57.63		
100	-	1 RES WATER	A	03/01/2021			14090888		41	4	0		0	22.95		55.23		
100	-	1 RES WATER	A	12/01/2020			14083004		37	5	0		0	27.75		61.50		
100	-	1 RES WATER	A	08/31/2020			14072386		32	6	0		0	33.30		73.80		
100	-	1 RES WATER	A	06/01/2020			14064489		26	4	0		0	22.20		54.48		
100	-	1 RES WATER	A	03/02/2020			14056385		22	3	0		0	21.09		53.37		
100	-	1 RES WATER	A	12/03/2019			14048799		19	5	0		0	27.75		61.50		
100	-	1 RES WATER	A	09/04/2019			14040943		14	4	0		0	22.20		54.48		
100	-	1 RES WATER	A	06/04/2019			14033096		10	3	0		0	21.09		53.37		
100	-	1 RES WATER	A	03/01/2019			14025299		7	5	0		0	27.75		61.50		



hg
 (5) 21.09

** END OF REPORT - Generated by Michele Grant **

CITY OF ROCHESTER

YEAR-TO-DATE BUDGET REPORT



FOR 2023 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
520001 SEWER WORKS REVENUE							
520001 400302	INTEREST INCOME	0.00	-500.00	0.00	0.00	-500.00	.0%
520001 406105	XFER FROM RET EARNINGS	-903,579.04	-4,951,997.04	0.00	0.00	-4,951,997.04	.0%
520001 406201	MISCELLANEOUS REVENUES	0.00	-4,000.00	-1,065.28	0.00	-2,934.72	26.6%
520001 406211	EASTERSEAL SRF LOAN CS33012206	0.00	-16,408.00	0.00	0.00	-16,408.00	.0%
520001 406600	CONSTRUCTION REVENUES	0.00	-10,000.00	0.00	0.00	-10,000.00	.0%
520001 406601	USER FEES	0.00	-5,170,000.00	-590,673.16	0.00	-4,579,326.84	11.4%
520001 406602	INTEREST ON DEL ACCTS	0.00	-6,000.00	-1,713.89	0.00	-4,286.11	28.6%
520001 406607	IMPACT FEES	0.00	-20,000.00	-15,539.33	0.00	-4,460.67	77.7%
520001 406701	SEPTIC DISPOSAL PERMIT	0.00	-130,000.00	-33,854.00	0.00	-96,146.00	26.0%
520001 406703	INDUSTRIAL PRE-TREAT	0.00	-12,000.00	0.00	0.00	-12,000.00	.0%
520001 406826	HOMEOWNER FINANCE REVENUE	0.00	-60,000.00	-35,303.30	0.00	-24,696.70	58.8%
TOTAL SEWER WORKS REVENUE							
		-903,579.04	-10,380,905.04	-678,148.96	0.00	-9,702,756.08	6.5%
520002 SEWER WORKS REVENUE							
520002 406307	STATE AID GRANT C-773	0.00	-7,291.00	-7,291.00	0.00	0.00	100.0%
520002 406308	STATE AID GRANT C-775	0.00	-9,868.00	-1,208.00	0.00	-8,660.00	12.2%
520002 406309	STATE AID GRANT C-835	0.00	-39,058.00	0.00	0.00	-39,058.00	.0%
520002 406310	STATE AID GRANT C-836	0.00	-13,005.00	-3,310.00	0.00	-9,695.00	25.5%
520002 406311	STATE AID GRANT C-839	0.00	-27,711.00	-7,684.00	0.00	-20,027.00	27.7%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR:	5002 SEWER ENTERPRISE FUND	TRANS/ADJ/SMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
ORIGINAL APPROP							
520002 406312	STATE AID GRANT C-859	0.00	-28,392.00	0.00	0.00	-28,392.00	.0%
520002 406313	STATE AID GRANT C-891	0.00	-13,297.00	-2,511.00	0.00	-10,786.00	18.9%
520002 406314	STATE AID GRANT C-898	0.00	-4,895.00	0.00	0.00	-4,895.00	.0%
TOTAL SEWER WORKS REVENUE		0.00	-143,517.00	-22,004.00	0.00	-121,513.00	15.3%
-143,517.00							
52602057 SEWER WORKS EXPENSE							
52602057 511001	SALARIES - FULL TIME	0.00	597,834.00	137,209.51	0.00	460,624.49	23.0%
52602057 513001	OVERTIME - REGULAR	0.00	8,100.00	1,508.35	0.00	6,591.65	18.6%
52602057 515001	ON CALL	0.00	5,058.00	492.75	0.00	4,565.25	9.7%
52602057 516000	LONGEVITY	0.00	2,991.00	493.50	0.00	2,497.50	16.5%
52602057 519000	TRAVEL ALLOWANCE	0.00	1,220.00	328.44	0.00	891.56	26.9%
52602057 521100	HEALTH INSURANCE	0.00	106,699.00	22,126.31	0.00	84,572.69	20.7%
52602057 521200	DENTAL INSURANCE	0.00	2,089.00	430.05	0.00	1,658.95	20.6%
52602057 521300	LIFE INSURANCE	0.00	1,437.00	309.63	0.00	1,127.37	21.5%
52602057 522000	SOCIAL SECURITY CONTRIBUTION	0.00	44,534.00	10,228.06	0.00	34,305.94	23.0%
52602057 523000	RETIRE CONTRIBUTION	0.00	87,076.00	19,676.79	0.00	67,399.21	22.6%
52602057 526000	WORKERS' COMPENSATION	0.00	11,944.00	0.00	0.00	11,944.00	.0%
52602057 528001	DISABILITY INSURANCE	0.00	5,892.00	1,281.94	0.00	4,610.06	21.8%
52602057 532001	STAFF DEVELOPMENT	0.00	3,400.00	403.77	418.02	2,578.21	24.2%
52602057 533000	OTHER PROF SERVICES	0.00	7,564.00	871.20	2,472.02	4,220.78	44.2%
52602057 533001	AUDIT	0.00	4,700.00	517.50	0.00	4,182.50	11.0%

CITY OF ROCHESTER



YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS	FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJ/SMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52602057 533002		1,000.00	ENGINEERING SERVICES	1,000.00	0.00	0.00	1,000.00	.0%
52602057 533004		500.00	MEDICAL SERVICES	500.00	296.34	203.66	0.00	100.0%
52602057 533009 21540		0.00	BIOSOLIDS FACILITY-LEGAL	0.00	5,167.00	8,500.00	-13,667.00	100.0%
52602057 534003		78,277.00	SOFTWARE MAINTENANCE/LICENSES	78,277.00	68,245.52	1,396.83	8,634.65	89.0%
52602057 543000		500.00	REPAIR AND MAINTENANCE SERVICE	500.00	0.00	0.00	500.00	.0%
52602057 543001		2,500.00	VEHICLE MAINT & REPAIRS	2,500.00	0.00	0.00	2,500.00	.0%
52602057 543002		5,582.00	EQUIPMENT MAINTENANCE & REPAIR	5,582.00	0.00	238.75	5,343.25	4.3%
52602057 544200		8,500.00	RENTAL OF EQUIPMENT	8,500.00	603.00	603.00	7,294.00	14.2%
52602057 544500		1,855.00	LEASE COPIER/PRINTERS	1,855.00	0.00	1,605.46	249.54	86.5%
52602057 552001		11,059.00	FLEET INSURANCE	11,059.00	0.00	0.00	11,059.00	.0%
52602057 552002		6,957.00	PROPERTY INSURANCE	6,957.00	0.00	0.00	6,957.00	.0%
52602057 552003		6,370.00	GENERAL LIABILITY	6,370.00	0.00	0.00	6,370.00	.0%
52602057 553400		500.00	POSTAGE FEES	500.00	42.75	0.00	457.25	8.6%
52602057 554000		800.00	ADVERTISING	800.00	103.40	229.60	467.00	41.6%
52602057 555000		1,639.00	PRINTING AND BINDING	1,639.00	685.00	0.00	954.00	41.8%
52602057 556000		3,150.00	TUITION	3,150.00	0.00	0.00	3,150.00	.0%
52602057 558000		875.00	TRAVEL	875.00	7.68	17.32	850.00	2.9%
52602057 561003		3,456.00	OFFICE SUPPLIES	3,456.00	218.62	166.20	3,071.18	11.1%
52602057 561005		60.00	PUBLICATIONS	60.00	60.00	0.00	0.00	100.0%
52602057 561008		16,000.00	VEHICLE SUPPLIES	16,000.00	5,633.82	1,302.08	9,064.10	43.3%
52602057 561009		250.00	TRAINING MATERIALS & SUPPLIES	250.00	250.00	0.00	0.00	100.0%
52602057 561010		6,450.00	CLOTHING	6,450.00	1,214.50	462.22	4,773.28	26.0%

CITY OF ROCHESTER



YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR:	5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJ/SMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52602057 561015	SAFETY EQUIPMENT & TOOLS	5,900.00	0.00	5,900.00	924.01	1,290.39	3,685.60	37.5%
52602057 561022	HOT TOP COLD PATCH	5,700.00	0.00	5,700.00	1,201.69	864.98	3,633.33	36.3%
52602057 561023	SAND AND GRAVEL	1,700.00	0.00	1,700.00	0.00	1,000.00	700.00	58.8%
52602057 561032	OTHER OPERATIONAL SUPPLIES	1,000.00	0.00	1,000.00	540.18	0.00	459.82	54.0%
52602057 561040	EQUIPMENT REPAIR SUPPLIES	7,500.00	0.00	7,500.00	6,684.14	471.89	343.97	95.4%
52602057 562600	VEHICLE FUEL	41,000.00	0.00	41,000.00	7,724.57	0.00	33,275.43	18.8%
52602057 573401	ADMIN EQUIPMENT	4,788.00	0.00	4,788.00	243.33	0.00	4,544.67	5.1%
52602057 573900	OTHER EQUIPMENT	8,500.00	0.00	8,500.00	223.35	255.99	8,020.66	5.6%
52602057 575100	INVENTORY PURCHASES	12,500.00	0.00	12,500.00	3,194.98	805.02	8,500.00	32.0%
52602057 581000	DUES AND FEES	1,290.00	0.00	1,290.00	0.00	0.00	1,290.00	.0%
52602057 583000	INTEREST EXPENSE	994,833.00	0.00	994,833.00	355,867.22	0.00	638,965.78	35.8%
52602057 584000	CONTINGENCY	15,000.00	0.00	15,000.00	0.00	0.00	15,000.00	.0%
52602057 589001	STATE PERMITS & FEES	6,650.00	0.00	6,650.00	140.71	1,619.52	4,889.77	26.5%
52602057 589034	ABATEMENTS/OVERLAY	3,150.00	0.00	3,150.00	0.00	0.00	3,150.00	.0%
52602057 591000	REDEMPTION OF PRINCIPAL	2,588,567.00	0.00	2,588,567.00	544,937.68	0.00	2,043,629.32	21.1%
52602057 593002	TRANS TO CAPITAL PROJECTS	262,500.00	903,579.04	1,166,079.04	903,579.04	0.00	262,500.00	77.5%
52602057 593008	TRANSFER TO GENERAL FUND	25,000.00	0.00	25,000.00	0.00	0.00	25,000.00	.0%
TOTAL SEWER WORKS EXPENSE		5,032,396.00	903,579.04	5,935,975.04	2,103,666.33	23,922.95	3,808,385.76	35.8%

52602074 SEWER TREATMENT PLANT

52602074 511001	SALARIES - FULL TIME	507,182.00	0.00	507,182.00	123,159.17	0.00	384,022.83	24.3%
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CITY OF ROCHESTER



YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJ/SMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52602074 513001	OVERTIME - REGULAR	0.00	35,000.00	7,814.68	0.00	27,185.32	22.3%
52602074 515001	ON CALL	0.00	33,088.00	8,778.09	0.00	24,309.91	26.5%
52602074 516000	LONGEVITY	0.00	1,100.00	0.00	0.00	1,100.00	.0%
52602074 521100	HEALTH INSURANCE	0.00	102,526.00	20,031.17	0.00	82,494.83	19.5%
52602074 521200	DENTAL INSURANCE	0.00	2,200.00	465.12	0.00	1,734.88	21.1%
52602074 521300	LIFE INSURANCE	0.00	1,089.00	249.03	0.00	839.97	22.9%
52602074 522000	SOCIAL SECURITY CONTRIBUTION	0.00	41,054.00	10,253.64	0.00	30,800.36	25.0%
52602074 523000	RETIREMENT CONTRIBUTION	0.00	75,707.00	18,417.45	0.00	57,289.55	24.3%
52602074 526000	WORKERS' COMPENSATION	0.00	9,658.00	0.00	0.00	9,658.00	.0%
52602074 528001	DISABILITY INSURANCE	0.00	4,451.00	1,015.19	0.00	3,435.81	22.8%
52602074 532001	STAFF DEVELOPMENT	0.00	3,150.00	0.00	1,875.00	1,275.00	59.5%
52602074 533000	OTHER PROF SERVICES	0.00	132,000.00	913.00	663.00	130,424.00	1.2%
52602074 533006	LABORATORY SERVICES	0.00	110,558.00	6,905.70	22,278.30	81,374.00	26.4%
52602074 534009	INDUSTRIAL PRETREAT SERVICES	0.00	36,239.00	3,324.40	18,675.60	14,239.00	60.7%
52602074 541901	HVAC SERVICE CONTRACT	0.00	20,571.00	10,285.50	10,285.50	0.00	100.0%
52602074 543000	REPAIR AND MAINTENANCE SERVICE	0.00	106,310.00	2,808.47	18,248.44	85,253.09	19.8%
52602074 543002	EQUIPMENT MAINTENANCE	0.00	238,754.00	24,770.20	37,270.00	176,713.80	26.0%
52602074 544500	LEASE COPIER/PRINTERS	0.00	791.00	0.00	764.24	26.76	96.6%
52602074 552002	PROPERTY INSURANCE	0.00	6,507.00	0.00	0.00	6,507.00	.0%
52602074 553000	COMMUNICATION	0.00	12,955.00	2,384.99	1,471.46	9,098.55	29.8%
52602074 559000	MISC PURCHASED SERVICES	0.00	8,250.00	7,850.00	0.00	400.00	95.2%
52602074 561001	JANITORIAL SUPPLIES	0.00	1,800.00	351.20	250.40	1,198.40	33.4%

CITY OF ROCHESTER



YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52602074 561002	6,800.00	BUILDING MAINT SUPPLIES 0.00	6,800.00	389.34	422.26	5,988.40	11.9%
52602074 561010	9,100.00	CLOTHING 0.00	9,100.00	2,303.47	1,533.39	5,263.14	42.2%
52602074 561015	11,900.00	SAFETY EQUIPMENT & TOOLS 0.00	11,900.00	2,146.85	1,801.72	7,951.43	33.2%
52602074 561031	345,616.00	CHEMICAL 0.00	345,616.00	10,442.16	35,725.84	299,448.00	13.4%
52602074 561037	31,123.00	LABORATORY SUPPLIES 0.00	31,123.00	3,004.43	4,873.90	23,244.67	25.3%
52602074 561040	103,400.00	EQUIPMENT REPAIR SUPPLIES 0.00	103,400.00	7,817.44	7,992.52	87,590.04	15.3%
52602074 562200	425,000.00	ELECTRICITY 0.00	425,000.00	28,315.29	159,184.71	237,500.00	44.1%
52602074 562400	43,000.00	HEATING FUEL 0.00	43,000.00	795.74	1,404.26	40,800.00	5.1%
52602074 573900	21,500.00	OTHER EQUIPMENT 0.00	21,500.00	0.00	7,815.50	13,684.50	36.4%
52602074 592001	2,023,072.00	DEPRECIATION 0.00	2,023,072.00	0.00	0.00	2,023,072.00	.0%
TOTAL SEWER TREATMENT PLANT	4,511,451.00	0.00	4,511,451.00	304,991.72	332,536.04	3,873,923.24	14.1%
52602470 SEWER REVENUE OFFICE							
52602470 511001	39,747.00	SALARIES - FULL TIME 0.00	39,747.00	8,161.49	0.00	31,585.51	20.5%
52602470 513001	0.00	OVERTIME - REGULAR 0.00	0.00	38.04	0.00	-38.04	100.0%
52602470 516000	100.00	LONGEVITY 0.00	100.00	100.00	0.00	0.00	100.0%
52602470 521100	12,293.00	HEALTH INSURANCE 0.00	12,293.00	2,376.42	0.00	9,916.58	19.3%
52602470 521200	131.00	DENTAL INSURANCE 0.00	131.00	14.86	0.00	116.14	11.3%
52602470 521300	87.00	LIFE INSURANCE 0.00	87.00	17.10	0.00	69.90	19.7%
52602470 522000	3,008.00	SOCIAL SECURITY CONTRIBUTION 0.00	3,008.00	628.43	0.00	2,379.57	20.9%
52602470 523000	5,604.00	RETIREMENT CONTRIBUTION 0.00	5,604.00	1,166.93	0.00	4,437.07	20.8%

CITY OF ROCHESTER



YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJ/SMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52602470 526000	67.00	WORKERS' COMPENSATION 0.00	67.00	0.00	0.00	67.00	.0%
52602470 528001	433.00	DISABILITY INSURANCE 0.00	433.00	72.95	0.00	360.05	16.8%
52602470 543000	1,550.00	REPAIR AND MAINTENANCE SERVICE 0.00	1,550.00	1,550.00	0.00	0.00	100.0%
52602470 544500	488.00	LEASE COPIER/PRINTERS 0.00	488.00	0.00	456.35	31.65	93.5%
52602470 553400	10,188.00	POSTAGE FEES 0.00	10,188.00	2,809.68	0.00	7,378.32	27.6%
52602470 555000	300.00	PRINTING AND BINDING 0.00	300.00	300.00	0.00	0.00	100.0%
52602470 561003	3,000.00	OFFICE SUPPLIES 0.00	3,000.00	205.18	12.67	2,782.15	7.3%
TOTAL SEWER REVENUE OFFICE	76,996.00	0.00	76,996.00	17,441.08	469.02	59,085.90	23.3%
TOTAL SEWER ENTERPRISE FUND	0.00	0.00	0.00	1,725,946.17	356,928.01	-2,082,874.18	100.0%
TOTAL REVENUES	-9,620,843.00	-903,579.04	-10,524,422.04	-700,152.96	0.00	-9,824,269.08	
TOTAL EXPENSES	9,620,843.00	903,579.04	10,524,422.04	2,426,099.13	356,928.01	7,741,394.90	

CITY OF ROCHESTER

YEAR-TO-DATE BUDGET REPORT



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ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
0.00	0.00	0.00	1,725,946.17	356,928.01	-2,082,874.18	100.0%
GRAND TOTAL						

** END OF REPORT - Generated by Michele Grant **

CITY OF ROCHESTER



YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
510001 WATER WORKS REVENUE							
510001 400302	INTEREST INCOME	0.00	-500.00	0.00	0.00	-500.00	.0%
510001 406105	XFER FROM RET EARNINGS	0.00		0.00	0.00		.0%
510001 406201	MISCELLANEOUS REVENUES	0.00	-3,320,968.00		0.00	-3,320,968.00	
510001 406600	CONSTRUCTION REVENUES	0.00	-25,000.00	-13,251.70	0.00	-11,748.30	53.0%
510001 406601	USER FEES	0.00	-50,000.00	-16,648.15	0.00	-33,351.85	33.3%
510001 406602	INTEREST ON DEL ACCTS	0.00	-4,250,000.00	-571,189.41	0.00	-3,678,810.59	13.4%
510001 406603	HYDRANT RENTAL FEES	0.00	-6,000.00	-1,514.13	0.00	-4,485.87	25.2%
510001 406826	HOMEOWNER FINANCE REVENUE	0.00	-24,000.00	0.00	0.00	-24,000.00	.0%
	TOTAL WATER WORKS REVENUE	0.00	-7,686,468.00	-608,336.14	0.00	-7,078,131.86	7.9%
51601057 WATER WORKS EXPENSE							
51601057 511001	SALARIES - FULL TIME	0.00	816,647.00	185,846.90	0.00	630,800.10	22.8%
51601057 513001	OVERTIME - REGULAR	0.00	43,000.00	5,191.01	0.00	37,808.99	12.1%
51601057 515001	ON CALL	0.00	5,058.00	1,534.50	0.00	3,523.50	30.3%
51601057 516000	LONGEVITY	0.00	1,719.00	493.50	0.00	1,225.50	28.7%
51601057 519000	TRAVEL ALLOWANCE	0.00	1,220.00	328.44	0.00	891.56	26.9%
51601057 521100	HEALTH INSURANCE	0.00	167,504.00	34,193.83	0.00	133,310.17	20.4%
51601057 521200	DENTAL INSURANCE	0.00	3,587.00	730.53	0.00	2,856.47	20.4%
51601057 521300	LIFE INSURANCE	0.00	1,901.00	412.11	0.00	1,488.89	21.7%

CITY OF ROCHESTER



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ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJ/SMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51601057 522000	62,161.00	SOCIAL SECURITY CONTRIBUTION	62,161.00	14,011.76	0.00	48,149.24	22.5%
51601057 523000	121,976.00	RETIRE CONTRIBUTION	121,976.00	27,032.87	0.00	94,943.13	22.2%
51601057 526000	19,696.00	WORKERS' COMPENSATION	19,696.00	0.00	0.00	19,696.00	.0%
51601057 528001	8,206.00	DISABILITY INSURANCE	8,206.00	1,751.25	0.00	6,454.75	21.3%
51601057 532001	4,310.00	STAFF DEVELOPMENT	4,310.00	403.74	417.99	3,488.27	19.1%
51601057 533000	7,254.00	OTHER PROF SERVICES	7,254.00	879.84	2,295.93	4,078.23	43.8%
51601057 533001	4,700.00	AUDIT	4,700.00	517.50	0.00	4,182.50	11.0%
51601057 533002	7,300.00	ENGINEERING SERVICES	7,300.00	537.50	681.25	6,081.25	16.7%
51601057 533004	500.00	MEDICAL SERVICES	500.00	296.33	203.67	0.00	100.0%
51601057 534003	55,313.00	SOFTWARE MAINTENANCE/LICENSES	55,313.00	49,329.49	5,983.51	0.00	100.0%
51601057 541100	36,000.00	WATER & SEWERAGE	36,000.00	11,144.40	20,655.60	4,200.00	88.3%
51601057 543001	1,000.00	VEHICLE MAINT & REPAIRS	1,000.00	0.00	0.00	1,000.00	.0%
51601057 543002	1,421.00	EQUIPMENT MAINTENANCE	1,421.00	0.00	238.75	1,182.25	16.8%
51601057 544200	3,110.00	RENTAL OF EQUIPMENT	3,110.00	0.00	0.00	3,110.00	.0%
51601057 544500	1,160.00	LEASE COPIER/PRINTERS	1,160.00	0.00	1,105.13	54.87	95.3%
51601057 552001	4,892.00	FLEET INSURANCE	4,892.00	0.00	0.00	4,892.00	.0%
51601057 552003	6,708.00	GENERAL LIABILITY	6,708.00	0.00	0.00	6,708.00	.0%
51601057 553400	400.00	POSTAGE FEES	400.00	38.25	7.20	354.55	11.4%
51601057 554000	1,400.00	ADVERTISING	1,400.00	386.30	495.11	518.59	63.0%
51601057 555000	1,000.00	PRINTING AND BINDING	1,000.00	685.00	0.00	315.00	68.5%
51601057 556000	3,150.00	TUITION	3,150.00	0.00	0.00	3,150.00	.0%
51601057 558000	375.00	TRAVEL	375.00	7.67	17.33	350.00	6.7%

CITY OF ROCHESTER



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FOR 2023 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51601057 561003	3,165.00	OFFICE SUPPLIES 0.00	3,165.00	218.61	166.19	2,780.20	12.2%
51601057 561005	60.00	PUBLICATIONS 0.00	60.00	60.00	0.00	0.00	100.0%
51601057 561008	12,500.00	VEHICLE SUPPLIES 0.00	12,500.00	4,206.79	134.45	8,158.76	34.7%
51601057 561010	7,472.00	CLOTHING 0.00	7,472.00	1,527.62	480.13	5,464.25	26.9%
51601057 561015	6,500.00	SAFETY EQUIPMENT & TOOLS 0.00	6,500.00	1,268.79	1,290.36	3,940.85	39.4%
51601057 561022	5,700.00	HOT TOP COLD PATCH 0.00	5,700.00	3,901.70	1,764.97	33.33	99.4%
51601057 561023	1,800.00	SAND AND GRAVEL 0.00	1,800.00	0.00	1,000.00	800.00	55.6%
51601057 561032	3,625.00	OTHER OPERATIONAL SUPPLIES 0.00	3,625.00	752.28	0.00	2,872.72	20.8%
51601057 562600	21,420.00	VEHICLE FUEL 0.00	21,420.00	4,918.65	0.00	16,501.35	23.0%
51601057 573401	2,435.00	ADMIN EQUIPMENT 0.00	2,435.00	240.05	0.00	2,194.95	9.9%
51601057 573900	9,000.00	OTHER EQUIPMENT 0.00	9,000.00	223.36	256.00	8,520.64	5.3%
51601057 575100	124,000.00	INVENTORY PURCHASES 0.00	124,000.00	11,750.71	8,463.78	103,785.51	16.3%
51601057 581000	5,200.00	DUES AND FEES 0.00	5,200.00	2,357.00	0.00	2,843.00	45.3%
51601057 583000	572,946.00	INTEREST EXPENSE 0.00	572,946.00	237,375.85	0.00	335,570.15	41.4%
51601057 584000	20,000.00	CONTINGENCY 0.00	20,000.00	0.00	0.00	20,000.00	.0%
51601057 589001	4,750.00	STATE PERMITS & FEES 0.00	4,750.00	244.72	2,019.54	2,485.74	47.7%
51601057 589031	600.00	LIEN DISCHARGE FEES 0.00	600.00	23.90	176.10	400.00	33.3%
51601057 591000	1,824,258.00	REDEMPTION OF PRINCIPAL 0.00	1,824,258.00	207,259.80	0.00	1,616,998.20	11.4%
51601057 592001	1,660,336.00	DEPRECIATION 0.00	1,660,336.00	0.00	0.00	1,660,336.00	.0%
51601057 593002	572,500.00	TRANS TO CAPITAL PROJECTS 0.00	572,500.00	0.00	0.00	572,500.00	.0%
51601057 593008	25,000.00	TRANSFER TO GENERAL FUND 0.00	25,000.00	0.00	0.00	25,000.00	.0%
TOTAL WATER WORKS EXPENSE	6,275,935.00	0.00	6,275,935.00	812,082.55	47,852.99	5,415,999.46	13.7%

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ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51601073 WATER TREATMENT PLANT							
51601073 511001	SALARIES - FULL TIME	0.00	326,063.00	75,130.68	0.00	250,932.32	23.0%
51601073 513001	OVERTIME - REGULAR	0.00	23,000.00	3,784.87	0.00	19,215.13	16.5%
51601073 515001	ON CALL	0.00	17,914.00	4,887.43	0.00	13,026.57	27.3%
51601073 516000	LONGEVITY	0.00	1,525.00	621.67	0.00	903.33	40.8%
51601073 521100	HEALTH INSURANCE	0.00	54,124.00	11,893.20	0.00	42,230.80	22.0%
51601073 521200	DENTAL INSURANCE	0.00	1,300.00	249.96	0.00	1,050.04	19.2%
51601073 521300	LIFE INSURANCE	0.00	693.00	153.18	0.00	539.82	22.1%
51601073 522000	SOCIAL SECURITY CONTRIBUTION	0.00	26,247.00	6,255.25	0.00	19,991.75	23.8%
51601073 523000	RETIREMENT CONTRIBUTION	0.00	48,349.00	10,760.16	0.00	37,588.84	22.3%
51601073 526000	WORKERS' COMPENSATION	0.00	6,501.00	0.00	0.00	6,501.00	.0%
51601073 528001	DISABILITY INSURANCE	0.00	3,467.00	734.24	0.00	2,732.76	21.2%
51601073 532001	STAFF DEVELOPMENT	0.00	2,200.00	160.00	0.00	2,040.00	7.3%
51601073 533000	OTHER PROF SERVICES	0.00	11,200.00	8,100.00	0.00	3,100.00	72.3%
51601073 533002	ENGINEERING SERVICES	0.00	17,500.00	682.22	12,117.78	4,700.00	73.1%
51601073 533006	LABORATORY SERVICES	0.00	29,164.00	1,146.00	20,170.00	7,848.00	73.1%
51601073 541901	HVAC SERVICE CONTRACT	0.00	6,623.00	3,311.50	3,311.50	0.00	100.0%
51601073 543000	REPAIR AND MAINTENANCE SERVICE	0.00	77,194.00	3,738.96	2,409.03	71,046.01	8.0%
51601073 543002	EQUIPMENT MAINTENANCE	0.00	85,283.00	3,750.00	6,192.50	75,340.50	11.7%
51601073 544500	LEASE COPIER/PRINTERS	0.00	592.00	0.00	505.83	86.17	85.4%
51601073 552002	PROPERTY INSURANCE	0.00	8,903.00	0.00	0.00	8,903.00	.0%

CITY OF ROCHESTER

YEAR-TO-DATE BUDGET REPORT



FOR 2023 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJ/SMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51601073 553000	14,989.00	COMMUNICATIONS 0.00	14,989.00	2,861.24	1,793.36	10,334.40	31.1%
51601073 561001	1,300.00	JANITORIAL SUPPLIES 0.00	1,300.00	356.29	0.00	943.71	27.4%
51601073 561002	1,920.00	BLDG MAINT SUPPLIES 0.00	1,920.00	1,349.90	200.00	370.10	80.7%
51601073 561009	750.00	TRAINING MATERIALS & SUPPLIES 0.00	750.00	171.95	0.00	578.05	22.9%
51601073 561010	6,370.00	CLOTHING 0.00	6,370.00	1,511.69	559.56	4,298.75	32.5%
51601073 561015	17,350.00	SAFETY EQUIPMENT & TOOLS 0.00	17,350.00	214.37	75.00	17,060.63	1.7%
51601073 561031	201,696.00	CHEMICALS 0.00	201,696.00	62,379.39	22,602.58	116,714.03	42.1%
51601073 561037	12,744.00	LABORATORY SUPPLIES 0.00	12,744.00	2,570.27	0.00	10,173.73	20.2%
51601073 561040	34,500.00	EQUIPMENT REPAIR SUPPLIES 0.00	34,500.00	278.00	0.00	34,222.00	.8%
51601073 562200	192,000.00	ELECTRICITY 0.00	192,000.00	15,930.82	24,069.18	152,000.00	20.8%
51601073 562400	28,000.00	HEATING FUEL 0.00	28,000.00	0.00	5,488.70	22,511.30	19.6%
51601073 573900	32,595.00	OTHER EQUIPMENT 0.00	32,595.00	6,799.62	1,443.53	24,351.85	25.3%
51601073 589030	42,815.00	PROP TAX TO OTH COMM 0.00	42,815.00	0.00	0.00	42,815.00	.0%
TOTAL WATER TREATMENT PLANT	1,334,871.00	0.00	1,334,871.00	229,782.86	100,938.55	1,004,149.59	24.8%
51601570 WATER REVENUE OFFICE							
51601570 511001	39,747.00	SALARIES - FULL TIME 0.00	39,747.00	8,161.43	0.00	31,585.57	20.5%
51601570 513001	0.00	OVERTIME - REGULAR 0.00	0.00	38.02	0.00	-38.02	100.0%
51601570 516000	100.00	LONGEVITY 0.00	100.00	100.00	0.00	0.00	100.0%
51601570 521100	12,291.00	HEALTH INSURANCE 0.00	12,291.00	2,376.32	0.00	9,914.68	19.3%
51601570 521200	129.00	DENTAL INSURANCE 0.00	129.00	14.86	0.00	114.14	11.5%

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FOR 2023 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51601570 521300	LIFE INSURANCE	0.00	86.00	17.10	0.00	68.90	19.9%
51601570 522000	SOCIAL SECURITY CONTRIBUTION	0.00	3,004.00	628.39	0.00	2,375.61	20.9%
51601570 523000	RETIREMENT CONTRIBUTION	0.00	5,601.00	1,166.88	0.00	4,434.12	20.8%
51601570 526000	WORKERS' COMPENSATION	0.00	67.00	0.00	0.00	67.00	.0%
51601570 528001	DISABILITY INSURANCE	0.00	430.00	72.88	0.00	357.12	16.9%
51601570 543000	REPAIR AND MAINTENANCE SERVICE	0.00	1,550.00	1,550.00	0.00	0.00	100.0%
51601570 544500	LEASE COPIER/PRINTERS	0.00	847.00	0.00	626.79	220.21	74.0%
51601570 553400	POSTAGE FEES	0.00	11,100.00	2,809.66	0.00	8,290.34	25.3%
51601570 555000	PRINTING AND BINDING	0.00	410.00	410.00	0.00	0.00	100.0%
51601570 561003	OFFICE SUPPLIES	0.00	300.00	205.17	12.67	82.16	72.6%
TOTAL WATER REVENUE OFFICE		0.00	75,662.00	17,550.71	639.46	57,471.83	24.0%
TOTAL WATER ENTERPRISE FUND		0.00	0.00	451,079.98	149,431.00	-600,510.98	100.0%
TOTAL REVENUES		0.00	-7,686,468.00	-608,336.14	0.00	-7,078,131.86	
TOTAL EXPENSES		0.00	7,686,468.00	1,059,416.12	149,431.00	6,477,620.88	

CITY OF ROCHESTER

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ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
0.00	0.00	0.00	451,079.98	149,431.00	-600,510.98	100.0%

GRAND TOTAL

** END OF REPORT - Generated by Michele Grant **

