



## *City of Rochester, New Hampshire*

### WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

DATE: October 6, 2021  
TO: Utility Advisory Board  
FROM: Lisa J. Clark, Utility Billing Office Supervisor

RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Tuesday October 12, 2021 at 5:30 PM in City Hall Council Chambers Conference Room.**

### **AGENDA**

1. Call to order
2. Acceptance of September 13, 2021 Minutes
3. Tabled Appeal - None
4. New Appeals

4.1 Kevin Howard (Pages 6-12)  
47 Eagle Drive  
Rochester, NH 03868  
Re: Account #305480

4.2 Susan Pike (Pages 13-19)  
25 Knobby Way  
Rochester, NH 03867  
Re: Account #061159

4.3 Bernie Bennett (Pages 20-25)  
10 Washington St.  
Rochester, NH 03867  
Re: Account #040520

- 4.4 Kristina Wentworth (Pages 26-34)  
203 S. Main St.  
Rochester, NH 03867  
Re: Account #072840
  
- 4.5 John Almond (Pages 35-42)  
9 Temple Drive  
Rochester, NH 03868  
Re: Account #301760
  
- 4.6 Norman & Joanne Beaulieu (Pages 43-49)  
9 Nature Ln.  
Rochester, NH 03867  
Re: Account #084070

5. Financials-Water & Sewer Revenue and Expense Reports

6. Discussion – Rates (Mark Sullivan)

7. Adjournment

**Utility Advisory Board  
September 13, 2021 5:30 P.M.  
City Hall Council Chambers Conf. Room**

**MEMBERS PRESENT**

Brett Johnson  
Joe Boudreau  
Eli Barnes  
Ralph Sanders  
Shawn Libby, Chairman

**MEMBERS ABSENT**

None

**OTHERS PRESENT**

Lisa Clark, Utility Billing Office Supervisor  
Michele Grant, Utility Billing Administrator

**MINUTES**

**1. Call to order:**

Mr. Libby called the meeting to order at 5:30pm.

**2. Approval of July 12, 2021 Minutes**

Mr. Libby requested a motion or comments on the minutes for the July 12, 2021 meeting. *Mr. Barnes made a motion to accept the July 12, 2021 meeting minutes as presented. The motion was seconded by Mr. Johnson. The motion passed unanimously.*

**3. Tabled Appeals**

None

**4. Appeals**

**4.1 55 Bailey Dr. – Robert Trott**

The appellant was not present for the meeting. The appellant requested a sewer credit for outside watering.

*Mr. Johnson made a motion to abate 14 units of sewer at \$7.43 per unit for a total of \$104.02 plus any accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

**4.2 8 Weeping Willow Dr. – Peter & Briana Collins**

The appellant was not present for the meeting. The appeal request is for a sewer credit for outside watering.

*Mr. Johnson made a motion to abate 16 units for sewer at \$7.43 per unit for a total of \$118.88 plus any accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.*

#### **4.3 41 Oak St. – Joshua Riley**

The appellant was not present for the meeting. The appeal request is for a sewer credit for outside watering.

*Mr. Johnson made a motion to abate 12 units of sewer at \$7.43 per unit for a total of \$89.16 plus any accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.*

#### **4.4 97 Millers Farm Dr. – Brett & Rachel Johnson**

Mr. Johnson recused himself from the discussion and vote. The appeal request is for a sewer credit for outside watering.

*Mr. Libby made a motion to abate 9 units of sewer at \$7.43 per unit for a total of \$66.87 plus any accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.*

#### **4.5 90 Millers Farm Dr. – Laura Davie**

The appellant was not present for the meeting. The appeal request is for a sewer only abatement for watering the lawn and garden.

*Mr. Johnson made a motion to abate 4 units of sewer at \$7.43 per unit for a total of \$29.72 plus any accrued interest. Mr. Barnes seconded the motion, motion passed unanimously.*

#### **4.6 104 Millers Farm Dr. – Richard Butler**

The appellant was not present for the meeting. The appeal request is for a water abatement for outside watering. The home does have a functioning sewer deduct meter. The Board discussed the criteria for abatement.

*Mr. Libby made a motion to deny the request for a water abatement. Mr. Barnes seconded the motion. The motion passed unanimously.*

#### **4.7 28 Juniper St. – George & Nancy Haseltine**

The appellant was not present for the meeting. The appeal request is for a sewer only abatement for outside watering.

*Mr. Johnson made a motion to abate 13 units of sewer at \$7.43 per unit for a total of \$96.59 plus any accrued interest. Mr. Barnes seconded the motion, motion passed unanimously.*

#### **4.8 11 Vinewood Ln. – Robin Carlson**

The appellant was not present for the meeting. The appeal request is for a sewer only abatement due to filling a pool.

*Mr. Johnson made a motion to abate 27 units of sewer at \$7.43 per unit for a total*

*of \$200.61 plus any accrued interest. Mr. Libby seconded the motion, the motion passed unanimously.*

**4.9 1 Rangeway Dr. – William & Lea Orr**

The appellant was not present for the meeting. The appeal request is for a sewer credit for outside watering.

*Mr. Johnson made a motion to abate 13 units of sewer at \$7.43 per unit for a total of \$96.59 plus any accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.*

**4.10 7 Stillwater Circle – Lois Parker**

The appellant was not present for the meeting. The appeal request is for a credit for the emergency labor fee. The Board discussed the afterhour's service call that did stop the leak for the evening. Staff went out again to turn water off for plumber in the morning and again when repair was completed at no charge.

*Mr. Libby made a motion to deny this requested abatement of charges. Mr. Barnes seconded the motion, the motion passed unanimously.*

**4.11 238 Eastern Ave. – Chris & Mary Ballard**

The appellant was not present for the meeting. The appeal request is for a sewer credit for outside watering.

*Mr. Johnson made a motion to abate 20 units of sewer at \$7.43 per unit for a total of \$148.60 plus any accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.*

**4.12 79 Fillmore Blvd. – Hether Roberge**

The appellant was not present for the meeting. The appeal request is for a sewer credit for outside watering.

*Mr. Johnson made a motion to abate 27 units of sewer at \$7.43 per unit for a total of \$200.61 plus any accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.*

**4.13 3 Dodge St. – Chris Matheson**

The appellant was not present for the meeting. The appeal request is for water and sewer for a major leak under the home. This is a continuation from their May bill for which the Board abated per the Water & Sewer Adjustment Policy.

*Mr. Johnson made a motion to abate 152 units of water at \$5.83 per unit for a total of \$886.16 and 304 units of sewer at \$7.43 per unit for a total of \$2258.72 for a grand total of \$3,144.88 plus any accrued interest. This is a one in ten year water abatement. Mr. Barnes seconded the motion, the motion passed unanimously.*

**4.14 10 Thomas St. – Robert Blouin**

The appellant was not present for the meeting. The appeal request is for a sewer

credit for outside watering.

***Mr. Johnson made a motion to abate 49 units of sewer at \$7.43 per unit for a total of \$364.07 plus any accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.***

**4.15 66 Prospect St. – Brandon Marcus**

The appellant was not present for the meeting. The appeal request is for water and sewer, the owner purchased this home from a bank as is in March and has not lived there. The building had numerous leaks and plumbing was removed in area.

***Mr. Barnes made a motion to abate 93 units of water at \$5.83 per unit for a total of \$542.19 and 93 units of sewer at \$7.43 per unit for a total of \$690.99 for a grand total of \$1233.18 plus any accrued interest. This is a one in ten year water abatement. Mr. Johnson seconded the motion, the motion passed unanimously.***

**4.16 3 Gerard St. – Jon & Barbara Bodwell**

The appellant was not present for the meeting. The appeal request is for a sewer credit for outside watering.

***Mr. Johnson made a motion to abate 15 units of sewer at \$7.43 per unit for a total of \$111.45 plus any accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.***

**5. Financials**

The board reviewed and discussed financial reports.

**6. Discussion**

The Board scheduled the next meeting for 10/12/21 due to the Columbus Day Holiday.

**7. Adjournment:**

***Mr. Libby made a motion to adjourn at 6:31pm. The motion was seconded by Mr. Barnes. The motion passed unanimously. Minutes respectfully submitted by Michele Grant Utility Billing Administrator***



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 7, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/2/21

Customer Name: Kevin Howard

Account #305480

Service Address: 47 Eagle Drive

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

I recommend an abatement of 15 units of sewer on the August 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter reading (reread done and back to normal).
2. The water was used.
3. The water **did not** enter the sewer system.
 

|   |    |
|---|----|
| A. Total usage on disputed invoice      | 27 |
| B. Average usage on previous 3 years is | 12 |
| C. Estimated use over average for water | 15 |

Value of 15 Units of Sewer at the current sewer rate \$7.43 = \$111.45

Total abatement recommended=\$111.45 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

10/7/2021

Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: September 2, 2021  
SUBJECT: City of Rochester  
PROPERTY: **47 Eagle Drive**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the owner stated they have never had a bill this large, stated they did do some outside watering but not much.



RECEIVED  
SEP 02 2021  
CITY OF ROCHESTER

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 9-2-21

1. Date of Appeal: 9/2/2021
2. Property Owner's Name: KEVIN HOWARD Account #: 305480
3. Billing Address: 47 EAGLE DRIVE  
ROCHESTER  
NH 03868 (16)
4. Service Location: SAME AS ABOVE Zip Code 03868
5. Owners Representative: KEVIN HOWARD
6. Owners Representative's Signature: Kevin T. Howard
7. Phone #: 603-330-3635 Cell: \_\_\_\_\_
8. Email Address: kstckbrdg@aol.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/20/21 to 8/23/21
10. Abatement is being requested for:

a. How many units of water 27 x 5.83= \$ 157.41

b. How many units of sewer 27 x 7.43= \$ 200.61

c. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ 358.02

11. Explanation of Appeal Request:

NO OTHER BILL HAS EVER  
BEEN THIS HIGH IN THE LAST  
3 YEARS SINCE WE HAVE  
RESIDED HERE

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No (circle one)

If yes, why?

DURING THIS PERIOD WE HAVE  
DONE SOME LAWN WATERING, BUT NO  
MORE THAN WE DID LAST YEAR  
DURING THE DROUGHT.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

NO

**Please note:**

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
3. **Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 305480

[2011-03-15 10:50:02 ann]: FEBRUARY 2011 BILL RETURNED WITH CHANGE OF BILLING  
ADDRESS TO: 69 SALMON FALLS RD., ROCHESTER, NH 03868-8522

[2014-10-31 16:23:12 sjuneau]: SHE CALLED - WILL PAY \$100 TODAY AND BALANCE  
11/19. - ON BOARD FOR 11/24\*\*\*PAID\*\*\*

[2015-02-26 11:08:56 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW.

[2017-12-21 14:53:02 karenb]:FINAL BILL PROCESSED

[2021-09-07 14:33:02 michele.grant]: REC'D. APPEAL PAPERWORK 9/2/21.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME: HOWARD KEVIN T & KATHRYN M SERVICE LOCATION: 47 EAGLE

BILL NUMBER: 14105625 BILL DATE: 08/24/2021 ACCOUNT #: 305480 DUE DATE: 09/27/2021

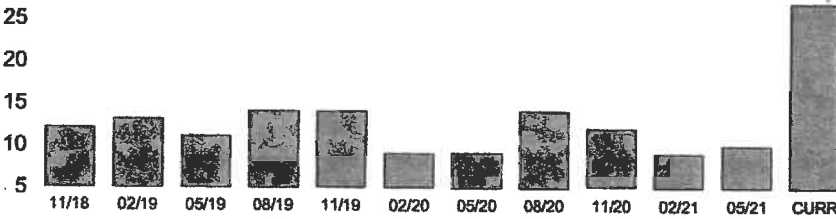
| CHARGE DESCRIPTION | READ CODE | PREVIOUS READ DATE | CURRENT READ DATE | PREVIOUS READING | CURRENT READING | USAGE | CHARGE AMOUNT |
|--------------------|-----------|--------------------|-------------------|------------------|-----------------|-------|---------------|
| RES WATER          | A         | 05/20/2021         | 08/23/2021        | 576              | 603             | 27    | \$157.41      |
| RES SEWER          |           | 05/20/2021         | 08/23/2021        |                  |                 |       | \$200.61      |

*FER # 332 3110*

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

### CONSUMPTION HISTORY



|                         |                        |                 |
|-------------------------|------------------------|-----------------|
| READ CODE               | Total Current Billing  | \$358.02        |
| A = Actual              | Previous Balance       | \$132.60        |
| E = Estimate            | Adjustments            | \$0.00          |
| F = Final               | Less Payments Received | \$132.60        |
| <b>Total Amount Due</b> |                        | <b>\$358.02</b> |

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31  
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

### WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number: 305480  
Bill Number: 14105625  
Pay By: 09/27/2021  
**Total Due: 358.02**

Service Location  
47 EAGLE

HOWARD KEVIN T & KATHRYN M  
47 EAGLE DR  
ROCHESTER, NH 03868-7040

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester



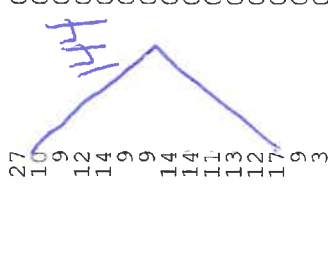


09/07/2021 14:38  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

P 1  
ubcnsing

| Account Number | Service     | Customer # Name | Mfr Meter Number           | Cd | Read Date  | Time | Parcel       | By | Bill #   | Curr Read | Location Usage | Repl Usage | Charge Amt | Billed Amt | Status |
|----------------|-------------|-----------------|----------------------------|----|------------|------|--------------|----|----------|-----------|----------------|------------|------------|------------|--------|
| 305480         |             | 48129           | HOWARD KEVIN T & KATHRYN M |    |            |      | 022403090548 |    |          |           | 47             | EAGLE      |            |            | Active |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 08/23/2021 |      |              |    | 14105625 | 603       | 27             | 0          | 157.41     | 358.02     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 05/20/2021 |      |              |    | 14097525 | 576       | 10             | 0          | 58.30      | 132.60     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 02/22/2021 |      |              |    | 14089562 | 566       | 9              | 0          | 51.37      | 115.57     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 11/20/2020 |      |              |    | 14081666 | 557       | 12             | 0          | 66.60      | 147.60     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 08/20/2020 |      |              |    | 14071050 | 545       | 14             | 0          | 77.70      | 172.20     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 05/20/2020 |      |              |    | 14063074 | 531       | 9              | 0          | 49.95      | 110.70     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 02/20/2020 |      |              |    | 14055292 | 522       | 9              | 0          | 49.95      | 110.70     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 11/20/2019 |      |              |    | 14047467 | 513       | 14             | 0          | 77.70      | 172.20     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 08/21/2019 |      |              |    | 14039615 | 499       | 14             | 0          | 77.70      | 172.20     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 05/22/2019 |      |              |    | 14031719 | 485       | 11             | 0          | 61.05      | 135.30     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 02/21/2019 |      |              |    | 14023989 | 474       | 13             | 0          | 72.15      | 159.90     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 11/20/2018 |      |              |    | 14016230 | 461       | 12             | 0          | 66.60      | 147.60     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 08/23/2018 |      |              |    | 14008429 | 449       | 17             | 0          | 94.35      | 209.10     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 05/17/2018 |      |              |    | 14000533 | 432       | 9              | 0          | 49.95      | 110.70     |        |
| 100            | 1 RES WATER | SENS56431293    |                            | A  | 02/21/2018 |      |              |    | 13992857 | 423       | 3              | 0          | 20.09      | 51.28      |        |



\*\* END OF REPORT - Generated by Michele Grant \*\*

Handwritten blue scribbles and a circled '144'.



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 7, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/10/21

Customer Name: Susan Pike

Account #061159

Service Address: 25 Knobby Way

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

I recommend an abatement of 13 units of sewer on the August 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
  - A. Total usage on disputed invoice 24
  - B. Average usage on previous 3 years is 11
  - C. Estimated use over average for water 13

Value of 13 Units of Sewer at the current sewer rate \$7.43 = \$96.59

Total abatement recommended=\$96.59 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

10/7/2021

Date

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**WATER/SEWER BILLING MEMORANDUM**

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: September 10, 2021  
SUBJECT: City of Rochester  
**PROPERTY: 25 Knobby Way**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, owner stated they watered outside gardens.

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 9-10-21

1. Date of Appeal: 8/30/2021
2. Property Owner's Name: Susan Pike Account #: 061159
3. Billing Address: 25 Knobby Way  
Rochester NH 03867
4. Service Location: 25 Knobby Way Zip Code 03867
5. Owners Representative: Susan Pike
6. Owners Representative's Signature: Susan Pike
7. Phone #: \_\_\_\_\_ Cell: \_\_\_\_\_
8. Email Address: \_\_\_\_\_

②

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from \_\_\_\_\_ to 8/25/2021
10. Abatement is being requested for:

a. How many units of water \_\_\_\_\_ x 5.83= \$ \_\_\_\_\_

b. How many units of sewer 15 x 7.43= \$ 115.45

C. Water & Sewer Department Fees of: \$ \_\_\_\_\_

Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

We have a vegetable and flower garden and water and we water annually.

No Sewer Deduct because it will take too much money to install.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



12. Do you dispute the meter reading used to determine your units of usage?

Yes  No (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

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***Please note:***

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 061159

[2015-02-20 10:48:38 karenb]:FEBRUARY BILL ESTIMATED DUE TO SNOW  
[2018-09-18 15:51:22 karenb]:FINAL BILL PROCESSED  
[2019-08-28 08:59:01 karenb]:HOMEOWNER CALLED REGARDING HIGH BILL. EXPLAINED  
IT WAS AN ACTUAL READ AND HOW TO CHECK METER. WILL GET ANOTHER READ AND LET HIM  
KNOW IF USAGE HAS GONE DOWN.  
[2021-08-30 09:31:04 kimberly.nickerson]: SENT APPEAL PAPERWORK  
[2021-09-10 09:48:33 michele.grant]: REC'D. APPEAL PAPERWORK FOR OCT. MEETING

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

| CUSTOMER NAME | SERVICE LOCATION |
|---------------|------------------|
|---------------|------------------|

PIKE JOHN S & SUSAN N

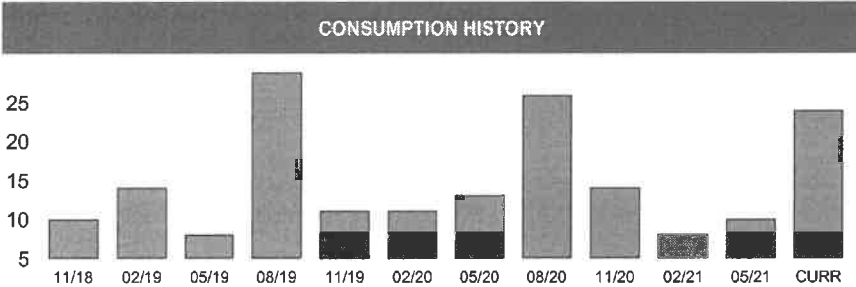
25 KNOBBY

| BILL NUMBER | BILL DATE  | ACCOUNT # | DUE DATE   |
|-------------|------------|-----------|------------|
| 14104661    | 08/25/2021 | 061159    | 09/27/2021 |

| CHARGE DESCRIPTION | READ CODE | PREVIOUS READ DATE | CURRENT READ DATE | PREVIOUS READING | CURRENT READING | USAGE | CHARGE AMOUNT |
|--------------------|-----------|--------------------|-------------------|------------------|-----------------|-------|---------------|
| RES WATER          | A         | 05/16/2021         | 08/16/2021        | 950              | 974             | 24    | \$139.92      |
| RES SEWER          |           | 05/16/2021         | 08/16/2021        |                  |                 |       | \$178.32      |

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



| READ CODE | Description             | Amount        |
|-----------|-------------------------|---------------|
|           | Total Current Billing   | \$318.24      |
|           | Previous Balance        | \$132.83      |
|           | Adjustments             | \$0.00        |
|           | Less Payments Received  | \$450.84      |
|           | <b>Total Amount Due</b> | <b>\$0.00</b> |

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31  
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

|                   |             |
|-------------------|-------------|
| Account Number:   | 061159      |
| Bill Number:      | 14104661    |
| Pay By:           | 09/27/2021  |
| <b>Total Due:</b> | <b>0.00</b> |

Service Location  
25 KNOBBY

PIKE JOHN S & SUSAN N  
25 KNOBBY WAY  
ROCHESTER, NH 03867-1446

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester





09/10/2021 08:39  
Lisa.Clark

CITY OF ROCHESTER  
UB Consumption History Report

IP 1  
|ubcnsing

| Account Number<br>Service | Customer # Name<br>Mfr Meter Number | Cd Read Date Time     | Parcel<br>By | Bill # Curr Read | Location<br>Usage Repl Usage Charge Amt Billed Amt | Status |
|---------------------------|-------------------------------------|-----------------------|--------------|------------------|--|--------|
| 061159                    | 49889                               | PLKE JOHN S & SUSAN N | 011000050002 | 25               | KNOBBY   | Active |
| 100                       | 1 RES WATER                         | INVE62511463          | A 08/16/2021 | 14104661         | 974  | 318.24 |
| 100                       | 1 RES WATER                         | INVE62511463          | A 05/16/2021 | 14086569         | 950  | 132.60 |
| 100                       | 1 RES WATER                         | INVE62511463          | A 02/18/2021 | 14088615         | 940  | 102.45 |
| 100                       | 1 RES WATER                         | INVE62511463          | A 11/17/2020 | 14080713         | 932  | 172.20 |
| 100                       | 1 RES WATER                         | INVE62511463          | A 08/17/2020 | 14070110         | 918  | 319.80 |
| 100                       | 1 RES WATER                         | INVE62511463          | A 05/14/2020 | 14082144         | 892  | 159.90 |
| 100                       | 1 RES WATER                         | INVE62511463          | A 02/13/2020 | 14054373         | 879  | 135.30 |
| 100                       | 1 RES WATER                         | INVE62511463          | A 11/05/2019 | 14046499         | 868  | 135.30 |
| 100                       | 1 RES WATER                         | INVE62511463          | A 08/19/2019 | 14038686         | 857  | 356.70 |
| 100                       | 1 RES WATER                         | INVE62511463          | A 05/07/2019 | 14030815         | 828  | 98.40  |
| 100                       | 1 RES WATER                         | INVE62511463          | A 02/14/2019 | 14023070         | 820  | 172.20 |
| 100                       | 1 RES WATER                         | INVE62511463          | A 11/09/2018 | 14015294         | 806  | 123.00 |

\*\* END OF REPORT - Generated by Lisa Clark \*\*

99%.9 = 11 AVG



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 7, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/16/21

Customer Name: Bernie Bennett

Account #040520

Service Address: 10 Washington St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### **Recommendations**

I recommend an abatement of 40 units of sewer on the August 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
 

|   |           |
|---|-----------|
| A. Total usage on disputed invoice      | 71        |
| B. Average usage on previous 3 years is | <u>31</u> |
| C. Estimated use over average for water | 40        |

Value of 40 Units of Sewer at the current sewer rate \$7.43 = \$297.20

Total abatement recommended=\$297.20 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

10/7/2021

Date

**CITY OF ROCHESTER**  
**Water/Sewer Billing Appeal Application**

Office Use Only:  
Received: 9/16/21

1. Date of Appeal: 9/15/2021
2. Property Owner's Name: Bernie Bennett Account #: 040520
3. Billing Address: 611 Franklin pierce highway  
Barrington ,NH
4. Service Location: 10 Washington st Zip Code 03867
5. Owners Representative: \_\_\_\_\_
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: 6036828027 Cell: \_\_\_\_\_
8. Email Address: Sunbern94@yahoo.com

(3)

**(Agendas and Decision Letters will be emailed).**

9. Billing Period that is being appealed is from 5/7/21 to 8/4/21
10. Abatement is being requested for:
  - a. How many units of water \_\_\_\_\_ x 5.83= \$ \_\_\_\_\_
  - b. How many units of sewer \_\_\_\_\_ x 7.43= \$ \_\_\_\_\_
  - C. Water & Sewer Department Fees of: \$ \_\_\_\_\_
  - Total \$ \_\_\_\_\_
11. Explanation of Appeal Request:

\_\_\_\_\_  
We filled our pool and the water is still in the pool. We are trying to get a rebate on the 10,000 gallon  
Used. We were not aware that we could not be charged for using the water for the pool. We were told to  
Submit this form to have the bill reduced.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

---

---

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No  (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Because we can not afford the \$900 water bill.

*Please note:*

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.*
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

## Accounts

Account: 040520

[2010-09-07 11:17:27 kathy]: MR. BENNETT DOES NOT WANT US TO CALL TENANT ABOUT ANYTHING!!  
[2018-09-05 11:12:53 karenb]: HOMEOWNER CALLED AND STATED THAT TENANT FILLED 13,500G POOL AND DIDN'T CALL IT IN. PROCESSED ADJUSTMENT AND HE WILL BE SURE THAT TENANT CALLS IN POOL READINGS FROM NOW ON. 18 UNITS = \$121.50.  
[2021-08-31 15:47:38 kimberly.nickerson]: SENT APPEAL PAPERWORK  
[2021-09-16 08:43:44 michele.grant]: REC'D APPEAL PAPERWORK FOR OCT. UAB MEETING.



# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

### CUSTOMER NAME

BENNETT BERNARD F SR 2017 REV

### SERVICE LOCATION

10 WASHINGTON

### BILL NUMBER

14104060

### BILL DATE

08/25/2021

### ACCOUNT #

040520

### DUE DATE

09/27/2021

### CHARGE DESCRIPTION

### READ CODE

### PREVIOUS READ DATE

### CURRENT READ DATE

### PREVIOUS READING

### CURRENT READING

### USAGE

### CHARGE AMOUNT

RES WATER

A

05/07/2021

08/04/2021

1619

1690

71

\$413.93

RES SEWER

05/07/2021

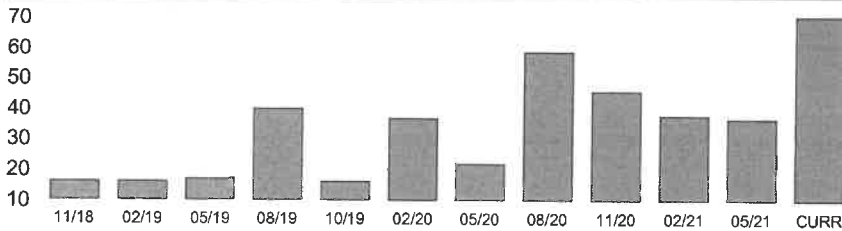
08/04/2021

\$527.53

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

### CONSUMPTION HISTORY



### READ CODE

A = Actual

E = Estimate

F = Final

|                         |                 |
|-------------------------|-----------------|
| Total Current Billing   | \$941.46        |
| Previous Balance        | \$490.62        |
| Adjustments             | \$0.00          |
| Less Payments Received  | \$490.62        |
| <b>Total Amount Due</b> | <b>\$941.46</b> |

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*

WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31  
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



## City of Rochester

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

Account Number: 040520

Bill Number: 14104060

Pay By: 09/27/2021

**Total Due: 941.46**

Service Location  
10 WASHINGTON

BENNETT BERNARD F SR 2017 REV  
TRUST % BENNETT B F SR & S D )  
611 FRANKLIN PIERCE HWY  
BARRINGTON, NH 03825-7344



Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester

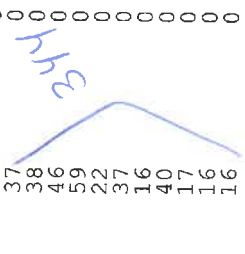


09/16/2021 08:45  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

1  
|P  
|ubcnsing

| Account Number | Customer # Name | Cd                | Read Date  | Time | Parcel | Bill #       | Curr | Read  | Location      | Usage | Repl | Usage  | Charge | Amnt   | Billed | Amnt | Status |
|----------------|-----------------|-------------------|------------|------|--------|--------------|------|-------|---------------|-------|------|--------|--------|--------|--------|------|--------|
| 040520         | 49954           | BENNETT BERNARD F | SR         | 2017 | REV    | 012102270000 |      |       | 10 WASHINGTON |       |      |        |        |        |        |      | Active |
| 100            | SENS69992328    | A                 | 08/04/2021 |      |        | 14104060     |      | 1,690 | 71            | 0     | 0    | 413.93 |        | 941.46 |        |      |        |
| 100            | SENS69992328    | A                 | 05/07/2021 |      |        | 14095980     |      | 1,619 | 37            | 0     | 0    | 215.71 |        | 490.62 |        |      |        |
| 100            | SENS69992328    | A                 | 02/05/2021 |      |        | 14088028     |      | 1,582 | 38            | 0     | 0    | 215.25 |        | 482.33 |        |      |        |
| 100            | SENS69992328    | A                 | 11/09/2020 |      |        | 14080123     |      | 1,544 | 46            | 0     | 0    | 255.30 |        | 565.80 |        |      |        |
| 100            | SENS69992328    | A                 | 08/06/2020 |      |        | 14069525     |      | 1,498 | 59            | 0     | 0    | 327.45 |        | 725.70 |        |      |        |
| 100            | SENS69992328    | A                 | 05/05/2020 |      |        | 14061559     |      | 1,439 | 22            | 0     | 0    | 122.10 |        | 270.60 |        |      |        |
| 100            | SENS69992328    | A                 | 02/06/2020 |      |        | 14053790     |      | 1,417 | 37            | 0     | 0    | 205.35 |        | 455.10 |        |      |        |
| 100            | SENS69992328    | A                 | 10/29/2019 |      |        | 14045911     |      | 1,380 | 16            | 0     | 0    | 88.80  |        | 196.80 |        |      |        |
| 100            | SENS69992328    | A                 | 08/05/2019 |      |        | 14038095     |      | 1,364 | 40            | 0     | 0    | 222.00 |        | 492.00 |        |      |        |
| 100            | SENS69992328    | A                 | 05/10/2019 |      |        | 14030230     |      | 1,324 | 17            | 0     | 0    | 94.35  |        | 209.10 |        |      |        |
| 100            | SENS69992328    | A                 | 02/12/2019 |      |        | 14022481     |      | 1,307 | 16            | 0     | 0    | 88.80  |        | 196.80 |        |      |        |
| 100            | SENS69992328    | A                 | 11/08/2018 |      |        | 14014710     |      | 1,291 | 16            | 0     | 0    | 88.80  |        | 196.80 |        |      |        |



\*\* END OF REPORT - Generated by Michele Grant \*\*



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867  
(603) 332-3110 Fax (603) 335-7580

Date: October 7, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/21/21

Customer Name: Kristina Wentworth

Account: 072840

Service Address: 203 S. Main St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### Recommendations

I recommend an abatement of 29 units of water and sewer for June 2021 invoiced amount. The recommendation is based upon the Water & Sewer Adjustment Policy and the following findings:

1. The owner does not dispute the meter reading.
2. The water did enter the sewer system.
 

|                                    |           |
|------------------------------------|-----------|
| A. Total usage on disputed invoice | 74        |
| B. Average usage                   | <u>16</u> |
| C. Estimated use over average      | 58        |
| D. ½ of overage                    | 29        |

Value of 29 units of water at the current water rate of \$5.83 = \$169.07

Value of 29 units of sewer at the current sewer rate of \$7.43 = \$215.47

Total abatement recommended = \$384.54 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark  
Utility Billing Office Supervisor

10/7/2021

Date

---

WATER/SEWER BILLING MEMORANDUM

---

TO: Lisa Clark  
FROM: Michele Grant  
DATE: September 22, 2021  
SUBJECT: City of Rochester  
PROPERTY: **203 S. Main St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, the tenant had a toilet running constantly that they had to repair.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 9-21-21

1. Date of Appeal: 09/21/2021
2. Property Owner's Name: Kristina Wentworth Account #: 072840
3. Billing Address: Kristina Wentworth  
PO Box 71  
Union, NH 03887
4. Service Location: 203 South Main St. Zip Code 03867
5. Owners Representative: Universal Property Management
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-766-4876 Cell: N/A
8. Email Address: brendana@upmanagement.org  
(Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 05/06/2021 to 08/11/2021
10. Abatement is being requested for:

a. How many units of water 74 x 5.83 = \$ 431.42

b. How many units of sewer 74 x 7.43 = \$ 549.82

C. Water & Sewer Department Fees of: \$ 981.24

Total \$ 981.24

11. Explanation of Appeal Request:

The property is occupied by a tenant who is responsible for paying water and sewer. The tenant brought the high bill to our attention. We scheduled UPM to investigate the water output. It was found that the toilet was running 24/7 which would cause water usage to go up significantly. We are looking to have the bill decreased as the issue has been remediated as of 09/21/2021.

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No (circle one)

If yes, why?

---

---

---

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No (circle one)

If yes, did the water enter the sewer system? yes

If yes, has the leak been repaired? yes

Who made the repair? Universal Property Management

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

As the owner I am not responsible for this bill. The tenant is responsible. They may or may not need assistance.

*Please note:*

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*



# eCheck Payment Receipt

## Payment Overview

|                     |                                    |
|---------------------|------------------------------------|
| Payor               | Universal Property Management, LLC |
| Payor Bank Account  | Northway Checking Ending in 7058   |
| Payee               | Universal Property Management, LLC |
| Payee Bank Account  | ●●● 7694                           |
| Total               | \$210.00                           |
| Confirmation Number | 5D60-D1D4                          |
| Date                | 09/21/2021                         |

## Bill Details #1

|                       |  |
|-----------------------|--|
| Amount                | \$210.00   |
| Property Name/Address | 203 South Main Street - 203 South Main Street Rochester, NH 03867  |
| Remarks               | The water company is telling us that we have a major leak and please contact Ryan McEwan 603 842 2570 Replace guys of toilet, replace tank top if possible                   |
| Description           | Toilet will not stop running and will not fill. Guts need to be replaced but I recommend installing a new unit. Top tank lid is broken. Replace guts of toilet. Unclog drain |

If you have any questions, contact AppFolio Customer Success.

### Legal Disclaimer

Bill pay services are provided by JHA Money Center (JHA MC), a licensed money transmitter. For state license information, please visit [www.jhamoneycenter.com](http://www.jhamoneycenter.com). For information regarding the fees charged for this service, please refer to your agreement with AppFolio, Inc.

**Right to Refund:** If your instructions as to when the money shall be forwarded or transmitted are not complied with, and the money has not been committed or forwarded or transmitted to the designated recipient within 10 days of our receipt of the funds, you have the right to a refund of your money. To request a refund, contact AppFolio, Inc. or JHA MC Customer Service.

**Limitation of Liability:** Except as otherwise excluded by law, in no event shall JHA MC be liable for damages for non-delivery or delay of a payment transaction, unless arising from the gross negligence or willful misconduct of JHA MC. The sole remedy against JHA MC shall be limited to refund of the total amount of all fees earned by JHA for the bill pay services in the three months preceding origination of the claim. In no event shall JHA MC be liable for any loss of profits or any incidental, consequential, special, exemplary or punitive damages. For additional terms and conditions governing this payment, please refer to the Standard Terms & Conditions of the JHA MC Processing Services Agreement.



JHA Money Center, 1025 S Central Expressway, Allen, TX 75013 [customerservice@jhamoneycenter.com](mailto:customerservice@jhamoneycenter.com) 1-866-784-0829

Accounts

Account: 072840

08/15/07- SENT DEAD METER LETTER  
 08/24/07- CUST. CALLED AND SAID PROPERTY IS CURRENTLY VACANT AND UP FOR SALE  
 11/07 BILL RETURNED - REMAILED TO 207 SO MAIN ST., ROCHESTER, NH  
 12/07 - CORRECTED SERVICES FROM COMMERCIAL TO RESIDENTIAL  
 12/27 - REVISED NOV BILL TO MINIMUM - PROPERTY HAS BEEN VACANT  
 AUG. 08 BILL WAS ESTIMATED BECAUSE WE DID NOT GET TO THIS LOCATION TO READ THE  
 METER (JEFF IS OUT WITH BROKEN FOOT)  
 09/10/09- KRISTINA CALLED & ASKED TO HAVE A NEW TENANT PUT ONTO THIS ACCOUNT. I  
 EXPLAINED THAT WE COULD NO LONGER DO THAT, BUT I COULD SET IT UP FOR THE TENANT  
 TO RECEIVE A COPY OF THE BILL AS WELL AS HER. SHE SAID OK. I SCHEDULED A FINAL  
 BILL FOR 09/11/09, AS TENANT IS MOVING IN ON 09/12/09. TENANT'S NAME IS JENNIFER  
 PARE  
 [2009-11-25 16:33:47 kathy]: REREAD WAS 951 SPOKE TO CUSTOMER SAID SHE WANTED  
 A WALK THROUGH TOLD HER WE DONT DO THAT SHE WILL CALL BACK  
 [2009-12-10 12:17:25 kathy]: HAD BAD CHECK BUT CAME IN AND TOOK CARE OF IT  
 [2010-06-03 15:13:26 ann]: PER OWNER ADD NEW TENANT PATRICK BROWN  
 [2010-08-25 15:32:56 ann]: CHANGE TENANT'S ADDRESS TO: PO BOX 1091, ROCHESTER,  
 NH 03866  
 [2011-10-26 13:30:25 ann]: KRISTINA CALLED QUESTIONING PAST DUE AMOUNT - I  
 EXPLAINED THAT IT WAS FOR PRIOR TENANT AND HE NEVER PAID. I ALSO TOLD HER WE  
 DON'T HAVE CURRENT TENANT NAME ON FILE - SHE SAID SHE WOULD TAKE CARE OF IT BUT  
 DIDN'T GIVE ME NAME.  
 [2012-08-06 09:26:12 ann]: ADDED TENANT - SIOBHAN GREGG - AND SENT HER COPY  
 OF BILL -SHE WILL PAY 1/2 8/10 AND BALANCE 8/17  
 [2015-01-29 13:50:20 ann]: TENANT CALLED - WILL MAKE PARTIAL PAYMENT 12/2 AND  
 BALANCE OF PAST DUE ON 3/13  
 32 [2015-02-20 11:40:14 karenb]:FEBRUARY BILL ESTIMATED DUE TO SNOW  
 [2015-10-29 14:24:33 sjuneau]: SHE CALLED - WILL PAY BALANCE 11/5/15 - ON  
 BOARD\*\*\*PAID\*\*\*  
 [2016-05-06 08:45:59 karenb]: PER NOTE FROM REVENUE OFFICE: AARON PAID \$100  
 5/5, WILL PAY BALANCE IN TWO WEEKS. HAS NEW JOB. ON BOARD.  
 [2016-05-26 10:56:41 karenb]: TURNED OFF FOR NON PAYMENT. CUSTOMER'S WIFE  
 CALLED AND STATED SHE THOUGHT HER HUSBAND PAID AND ONLY HAS A VISA CASH CARD.  
 SPOKE WITH HUSBAND AND STATED HE JUST STARTED HIS JOB. REFERRED HIM TO  
 SUPERVISOR.  
 [2016-05-26 11:18:48 karenb]: PER SUPERVISOR HE WILL PAY \$100 TODAY AND  
 REMAINING BALANCE 6/3/16.  
 [2016-05-27 10:55:20 karenb]: TURNED BACK ON 5/26 AND LET HER KNOW BALANCE DUE  
 6/3  
 [2016-08-04 11:53:27 karenb]: PROMISE TO PAY BALANCE 8/10. ON BOARD.  
 [2016-08-10 15:24:46 karenb]: CALLED IN TO MAKE PAYMENT BUT HAD VISA. WILL BE  
 IN FRIDAY TO MAKE PAYMENT.  
 [2016-08-12 15:57:13 karenb]: PAID ALL BUT \$30, WILL PAY THAT WITH NEXT BILL.  
 [2017-10-18 10:48:58 karenb]:BALANCE 10/24/17  
 [2017-12-06 16:33:07 karenb]:BILL RETURNED WITH FORWARDING ADDRESS OF 391 1ST  
 ST W TIERRA VERDE FL 33715-1706. REMAILED AND GAVE TO ASSESSING.  
 [2018-06-28 16:07:33 karenb]:FINAL BILL PROCESSED AND EMAILED TO TENANT.  
 REMOVED TENANT FROM ACCOUNT.  
 [2018-08-24 10:09:57 karenb]:MAILED A COPY OF BILL TO KRISTINA AT PO BOX 71  
 UNION,NH 03887



[2018-09-06 16:49:12 karenb]:PER HOMEOWNER, ADDED TENANTS LAURA MANLIEF AND MARY HAWKINS.

[2019-02-28 11:02:53 jeffrey.wiggin]:PROCESSED FINAL BILL.

[2019-05-29 10:44:42 karenb]: PROCESSED FINAL BILL

[2019-10-24 14:49:24 michele]: TENANT CALLED (CORY SOULE), HE WASN'T AWARE OF BILLS, EMAILED HIM A COPY OF INVOICE THAT IS PAST DUE & ADDED HIM TO THE COPY TO.

[2020-06-12 15:59:26 michele.grant]: REMOVED CORY SOULE THE TENANT FROM COPY TO, INVOICES COMING BACK IN MAIL SAYING HE MOVED TO DOVER, NH.

[2021-05-10 14:10:03 michele.grant]: PER UNIVERSAL PROP. MGMT. ADDED TENANT, RYAN MCEWAN, ONTO COPY TO. HE WILL CK. WITH TENANT & OWNER IN REGARDS TO PAST DUE BAL.

[2021-05-28 15:29:39 michele.grant]: TENANT CALLED, THEY NOW PAY BILL INSTEAD OF OWNER, HE'S AWARE OF BILL DUE 6/22.

[2021-07-14 11:21:45 michele.grant]: TENANT WILL PAY THE BAL. AROUND 7/23. ON BOARD.

[2021-09-21 11:04:44 michele.grant]: UNIVERSAL PROP. MGMT. CALLED REGARDING HIGH AUGUST BILL, SENDING THEM A COPY OF INVOICE AND APPEAL PAPERWORK THAT THEY WILL PASS OVER TO THE OWNER.

[2021-09-22 10:39:39 michele.grant]: REC'D. APPEAL PAPERWORK YESTERDAY FOR OCT. MEETING.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

WENTWORTH KRISTINA A

203 SO MAIN

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14105062

08/25/2021

072840

09/27/2021

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

RES WATER

A

05/06/2021

08/11/2021

913

987

74

\$431.42

RES SEWER

05/06/2021

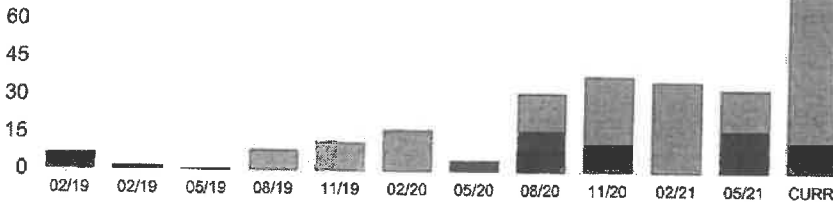
08/11/2021

\$549.82

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

### CONSUMPTION HISTORY



| READ CODE               | Description            | Amount          |
|-------------------------|------------------------|-----------------|
|                         | Total Current Billing  | \$981.24        |
| A = Actual              | Previous Balance       | \$439.56        |
| E = Estimate            | Adjustments            | \$0.00          |
| F = Final               | Less Payments Received | \$437.58        |
| <b>Total Amount Due</b> |                        | <b>\$981.24</b> |

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$9.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31  
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

**City of Rochester**

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

### WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

|                   |               |
|-------------------|---------------|
| Account Number:   | 072840        |
| Bill Number:      | 14105062      |
| Pay By:           | 09/27/2021    |
| <b>Total Due:</b> | <b>981.24</b> |

Service Location  
203 SO MAIN

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester

WENTWORTH KRISTINA A  
P O BOX 71  
UNION, NH 03887-0071





09/22/2021 10:46  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

09/22/2021 10:46  
michele.grant

| Account Number | Service     | Customer # Name | Mfr Meter Number     | Parcel By     | Cd | Read Date  | Time | Bill #   | Curr Read | Location Usage | Repl Usage | Charge Amt | Billed Amt | Status |
|----------------|-------------|-----------------|----------------------|---------------|----|------------|------|----------|-----------|----------------|------------|------------|------------|--------|
| 072840         |             | 30272           | WENTWORTH KRISTINA A | 0126008900000 |    |            |      |          |           | 203 SO MAIN    |            |            |            | Active |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 08/11/2021 |      | 14105062 | 987       | 74             | 0          | 431.42     | 981.24     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 05/06/2021 |      | 14096969 | 913       | 33             | 0          | 192.39     | 437.58     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 02/11/2021 |      | 14089012 | 880       | 36             | 0          | 204.12     | 457.61     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 11/05/2020 |      | 14081111 | 844       | 38             | 0          | 210.90     | 467.40     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 08/11/2020 |      | 14070504 | 806       | 31             | 0          | 172.05     | 381.30     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 05/12/2020 |      | 14062538 | 775       | 4              | 0          | 22.20      | 54.48      |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 02/04/2020 |      | 14054771 | 771       | 16             | 0          | 88.80      | 196.80     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 11/05/2019 |      | 14046897 | 755       | 11             | 0          | 61.05      | 135.30     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 08/15/2019 |      | 14039075 | 744       | 8              | 0          | 44.40      | 98.40      |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 05/29/2019 |      | 14031743 | 736       | 0              | 0          | .00        | 30.00      |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 02/28/2019 |      | 14024013 | 736       | 1              | 0          | 5.55       | 42.30      |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | F  | 02/14/2019 |      | 14023469 | 735       | 6              | 0          | 33.30      | 73.80      |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 11/19/2018 |      | 14015694 | 729       | 3              | 0          | 21.09      | 53.37      |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 08/17/2018 |      | 14007893 | 726       | 0              | 0          | 21.09      | 53.37      |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 06/28/2018 |      | 14003147 | 726       | 13             | 0          | 72.15      | 189.90     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 05/10/2018 |      | 14000011 | 713       | 23             | 0          | 127.65     | 282.90     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 02/15/2018 |      | 13992344 | 690       | 20             | 0          | 106.63     | 237.77     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 11/14/2017 |      | 13984693 | 670       | 20             | 0          | 105.80     | 236.20     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 08/09/2017 |      | 13977016 | 650       | 21             | 0          | 111.09     | 248.01     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 05/11/2017 |      | 13969292 | 629       | 21             | 0          | 111.09     | 248.01     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 02/08/2017 |      | 13961761 | 608       | 15             | 0          | 77.63      | 174.43     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 11/09/2016 |      | 13954254 | 593       | 16             | 0          | 76.96      | 176.80     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 08/16/2016 |      | 13946717 | 577       | 20             | 0          | 96.20      | 281.00     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 05/09/2016 |      | 13939136 | 557       | 17             | 0          | 81.77      | 187.80     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 02/17/2016 |      | 13931704 | 540       | 26             | 0          | 125.06     | 287.30     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 11/04/2015 |      | 13924300 | 514       | 22             | 0          | 103.91     | 241.19     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 08/05/2015 |      | 13916849 | 492       | 24             | 0          | 112.08     | 261.84     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 05/05/2015 |      | 13909334 | 468       | 20             | 0          | 93.40      | 218.20     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | E  | 02/20/2015 |      | 13901978 | 448       | 24             | 0          | 112.08     | 261.84     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 11/06/2014 |      | 13894605 | 424       | 30             | 0          | 140.10     | 327.30     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 08/06/2014 |      | 13887204 | 394       | 23             | 0          | 107.41     | 250.93     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 05/06/2014 |      | 13879705 | 371       | 22             | 0          | 102.36     | 239.64     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 02/07/2014 |      | 13872410 | 349       | 22             | 0          | 101.20     | 238.48     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 11/13/2013 |      | 13865078 | 327       | 22             | 0          | 101.20     | 238.48     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 08/08/2013 |      | 13857703 | 305       | 21             | 0          | 96.60      | 227.64     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 05/14/2013 |      | 13850279 | 284       | 19             | 0          | 87.40      | 205.96     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 02/21/2013 |      | 13843000 | 265       | 25             | 0          | 114.51     | 269.93     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 11/13/2012 |      | 13835689 | 240       | 27             | 0          | 121.23     | 286.20     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 08/10/2012 |      | 13828335 | 213       | 21             | 0          | 94.29      | 222.60     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 05/09/2012 |      | 13820950 | 192       | 20             | 0          | 89.80      | 212.00     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 02/13/2012 |      | 13813685 | 172       | 11             | 0          | 49.39      | 116.60     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 11/15/2011 |      | 13806400 | 161       | 15             | 0          | 67.35      | 159.00     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | F  | 08/15/2011 |      | 13797158 | 146       | 27             | 0          | 116.66     | 277.97     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 05/11/2011 |      | 13791755 | 119       | 25             | 0          | 107.25     | 256.00     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 02/18/2011 |      | 13784563 | 94        | 32             | 0          | 132.99     | 327.68     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 11/09/2010 |      | 13777340 | 62        | 31             | 0          | 89.21      | 214.16     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 08/09/2010 |      | 13770075 | 31        | 21             | 0          | 20.95      | 50.70      |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | F  | 06/02/2010 |      | 13763282 | 10        | 5              | 0          | 83.80      | 202.80     |        |
| 100            | 1 RES WATER | SENS69890253    |                      |               | A  | 05/07/2010 |      | 13762782 | 5         | 15             | 0          | .00        | .00        |        |
| 100            | 1 RES WATER | NEPT31204213    |                      |               | I  | 04/07/2010 |      | 13755652 | 978       | 15             | 0          | 67.04      | 162.24     |        |
| 100            | 1 RES WATER | NEPT31204213    |                      |               | A  | 02/04/2010 |      | 13755652 | 963       | 16             | 0          | .00        | .00        |        |

187

187 ÷ 12 = 16



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 7, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 9/23/21

Customer Name: John Almond Account #301760

Service Address: 9 Temple Drive

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 “Sewer Ordinance” subsection 16.18 “Appeals,” and Chapter 17 “Water” subsection 17.20 “Appeals.”

### **Recommendations**

I recommend an abatement of 26 units of sewer on the August 2021 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
  - A. Total usage on disputed invoice 40
  - B. Average usage on previous 3 years is 14
  - C. Estimated use over average for water 26

Value of 26 Units of Sewer at the current sewer rate \$7.43 = \$193.18

Total abatement recommended=\$193.18 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

10/7/2021

Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: September 23, 2021  
SUBJECT: City of Rochester  
PROPERTY: **9 Temple Dr.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, owner stated they watered outside not realizing that only the back spigot was hooked up to the sewer deduct meter until they had plumber come out.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 9-23-21

1. Date of Appeal: Sept. 23, 2021
2. Property Owner's Name: John W. Almond Account #: 301760
3. Billing Address: 9 Temple Drive  
Rochester, N.H. 03868 (5)
4. Service Location: 9 Temple Drive Zip Code 03868  
Rochester, N.H.
5. Owners Representative: John & Doris Almond
6. Owners Representative's Signature: \_\_\_\_\_
7. Phone #: 603-332-9440 Cell: 307-752-3104
8. Email Address: doryandjohn@aol.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/21/2021 to 08/23/2021
10. Abatement is being requested for:

a. How many units of water 28 x 5.83 = \$ 163.24  
b. How many units of sewer 28 x 7.43 = \$ 208.04  
C. Water & Sewer Department Fees of: \$ \_\_\_\_\_  
Total \$ 371.28

11. Explanation of Appeal Request:

\* Please see attached letter

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12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No  (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

*No - but would appreciate consideration of assistance with high water bill.*

**Please note:**

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
3. **Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.**

We purchased our home at 9 Temple Drive, Rochester, N.H. on July 9, 2018. At the time of purchase we were not told by the realtor or former owners that we had a deduct meter. Upon receiving the current water bill of \$540 we hired a plumber to check under our house for any water leaks. He verified that we do not have any water leaks.

But, we have just discovered <sup>by our park manager</sup> on September 14, 2021 that we have a deduct meter and can use the faucet closest to the deduct meter for outside watering. But, we also have a faucet in the back yard, and it was discovered on this date that it is not connected to the deduct meter. We have used this back faucet with hose to water our yard, garden and peach tree throughout the summer. Now, we have discovered that this water was going through the regular water meter and has caused us a very high water bill. Because we were never told about this deduct meter and now know that using the back faucet was probably the reason for this high bill, we would appreciate your consideration in giving us an abatement for some of this high water usage.

Thank you.

*John and Doris Almond,*



Accounts

Account: 301760

- [2018-07-02 14:39:23 karenb]:FINAL BILL PROCESSED.
- [2019-02-25 10:33:36 karenb]:OFF AT STREET PER TARA 11/15/18 - 4/30/19
- [2019-05-06 08:29:06 karenb]:WATER IS ON AT STREET PER TARA 5/3/19
- [2019-11-21 10:23:05 michele.grant]: WATER IS OFF AT STREET AS IF 11/20 PER TARA. READ 0602, SD READ: 0061.
- [2020-05-12 15:56:40 michele.grant]: PER TARA WATER ON TODAY.
- [2021-07-22 14:15:29 michele.grant]: TARA SENT A NOTE ON 5/12/21 THAT WATER WAS BACK ON BUT WE NEVER REC'D NOTICE THAT WATER WAS OFF, THEY THOUGHT THEY SENT EMAIL TO US ON 12/2/21 BUT WE DON'T HAVE AND THEY COULDN'T FIND IT.
- [2021-09-23 12:01:03 michele.grant]: REC'D. APPEAL PAPERS FOR OCT. MEETING.

# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

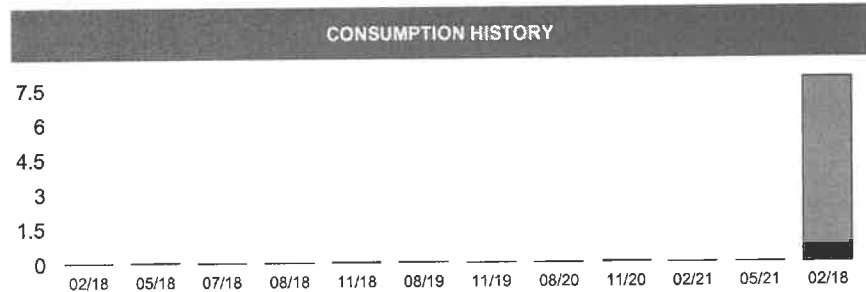
| CUSTOMER NAME       | SERVICE LOCATION |
|---------------------|------------------|
| ALMOND JOHN WILLIAM | 9 TEMPLE         |

| BILL NUMBER | BILL DATE  | ACCOUNT # | DUE DATE   |
|-------------|------------|-----------|------------|
| 14105430    | 08/24/2021 | 301760    | 09/27/2021 |

| CHARGE DESCRIPTION | READ CODE | PREVIOUS READ DATE | CURRENT READ DATE | PREVIOUS READING | CURRENT READING | USAGE | CHARGE AMOUNT |
|--------------------|-----------|--------------------|-------------------|------------------|-----------------|-------|---------------|
| RES WATER          | A         | 05/21/2021         | 08/23/2021        | 655              | 697             | 42    | \$244.86      |
| RES WATER          | A         | 05/21/2021         | 08/23/2021        | 74               | 76              | 0     | \$0.00        |
| RES SEWER          |           | 05/21/2021         | 08/23/2021        |                  |                 |       | \$297.20      |

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



| READ CODE    | Description             | Amount        |
|--------------|-------------------------|---------------|
|              | Total Current Billing   | \$542.06      |
| A = Actual   | Previous Balance        | \$56.45       |
| E = Estimate | Adjustments             | \$0.00        |
| F = Final    | Less Payments Received  | \$598.51      |
|              | <b>Total Amount Due</b> | <b>\$0.00</b> |

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*  
WATER \$5.83 PER UNIT, MIN. \$22.14; SEWER \$7.43 PER UNIT, MIN \$34.31  
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



**City of Rochester**  
P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy  
Return this portion with your payment

|                   |             |
|-------------------|-------------|
| Account Number:   | 301760      |
| Bill Number:      | 14105430    |
| Pay By:           | 09/27/2021  |
| <b>Total Due:</b> | <b>0.00</b> |

Service Location  
9 TEMPLE

ALMOND JOHN WILLIAM  
ALMOND DORIS ANN  
9 TEMPLE DR  
ROCHESTER, NH 03868-7103

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester



| Account Number | Customer # Name | Mfr Meter Number      | Cd Read Date Time | Parcel | Bill #   | Curr Read | Location Usage | Repl Usage | Charge Amt | Billed Amt | Status |
|----------------|-----------------|-----------------------|-------------------|--------|----------|-----------|----------------|------------|------------|------------|--------|
| 301760         | 49587           | ALMOND JOHN WILLIAM & | 022403090176      |        |          |           | 9              | TEMPLE     |            |            | Active |
| 100            | 1 RES WATER     | SENS56481357          | A 05/21/2021      |        | 14097335 | 655       | 1              |            | 22.14      |            | 56.45  |
| 100            | 1 RES WATER     | SENS56481357          | A 02/24/2021      |        | 14089371 | 654       | 0              |            | 21.09      |            | 53.37  |
| 100            | 1 RES WATER     | SENS56481357          | A 11/23/2020      |        | 14081476 | 654       | 16             |            | 88.80      |            | 183.30 |
| 100            | 1 RES WATER     | SENS56481357          | A 08/21/2020      |        | 14070863 | 638       | 36             |            | 199.80     |            | 368.55 |
| 100            | 1 RES WATER     | SENS56481357          | A 11/21/2019      |        | 14047281 | 602       | 16             |            | 88.80      |            | 196.80 |
| 100            | 1 RES WATER     | SENS56481357          | A 08/22/2019      |        | 14039428 | 586       | 22             |            | 122.10     |            | 230.10 |
| 100            | 1 RES WATER     | SENS56481357          | A 11/21/2018      |        | 14016049 | 564       | 12             |            | 66.60      |            | 127.35 |
| 100            | 1 RES WATER     | SENS56481357          | A 08/22/2018      |        | 14008253 | 552       | 7              |            | 38.85      |            | 72.60  |

\*\* END OF REPORT - Generated by Michele Grant \*\*

110 ÷ 8 = 14



# City of Rochester, New Hampshire

## WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 7, 2021

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 10/4/21

Customer Name: Norman & Joanne Beaulieu Account #084070

Service Address: 9 Nature Ln.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

### **Recommendations**

**I recommend this appeal be tabled for more history to be established.**

The above recommendation is based upon the following findings:

1. The owner does dispute the meter reading.
2. The water was used.
3. The following reference information is provided
  - A. Total usage on disputed invoice 43
  - B. Average usage on previous invoice 7
  - C. Estimated use over average for water 36

Value of 36 Units of Sewer at the current sewer rate \$7.43 = \$267.48

Total abatement recommended=\$267.48 plus accrued interest.

*Lisa J. Clark*

Lisa J. Clark, Utility Billing Supervisor

10/7/2021

Date

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WATER/SEWER BILLING MEMORANDUM

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TO: Lisa Clark  
FROM: Michele Grant  
DATE: October 6, 2021  
SUBJECT: City of Rochester  
PROPERTY: **Norman & Joanne Beaulieu**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer only, owner stated they hydro seeded and was watering the new lawn.

CITY OF ROCHESTER  
Water/Sewer Billing Appeal Application

Office Use Only:  
Received: 10/4/21

1. Date of Appeal: 10-4-21
2. Property Owner's Name: Norman + Joanne Beaulieu Account #: 084070
3. Billing Address: 9 Nature Ln.  
Rochester NH
4. Service Location: same Zip Code 03867
5. Owners Representative: Joanne Beaulieu
6. Owners Representative's Signature: Joanne Beaulieu
7. Phone #: 603-403-4686 Cell: 603-833-9973
8. Email Address: jbeaulieu49@gmail.com

(6)

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6-1-21 to 8-31-21

10. Abatement is being requested for:

- a. How many units of water \_\_\_\_\_ x 5.83= \$ \_\_\_\_\_
- b. How many units of sewer \_\_\_\_\_ x 7.43= \$ \_\_\_\_\_
- C. Water & Sewer Department Fees of: \$ \_\_\_\_\_
- Total \$ \_\_\_\_\_

11. Explanation of Appeal Request:

new home with hydro seed  
extensive watering  
water not enter sewer

12. Do you dispute the meter reading used to determine your units of usage?

Yes  No  (circle one)

If yes, why?

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13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes  No  (circle one)

If yes, did the water enter the sewer system? \_\_\_\_\_

If yes, has the leak been repaired? \_\_\_\_\_

Who made the repair? \_\_\_\_\_

Has proof of the repair been attached to this appeal form? \_\_\_\_\_

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

YES

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***Please note:***

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***

## Accounts

Account: 084070

[2021-02-24 14:35:12 michele.grant]: NEW CONSTRUCTION, APPT. TO INSTALL METER  
2/25/21. WATER & SEWER

[2021-05-21 08:45:42 michele.grant]: METER ACTUALLY INSTALLED 3/5/21 (HAD TO  
RESCHEDULE), REC'D. JOB SHEET 5/20/21, WILL BILL CUSTOMER.

[2021-09-08 15:07:28 kimberly.nickerson]: SENT LEAK LETTER

[2021-10-05 11:56:32 michele.grant]: REC'D. APPEAL PAPERWORK YESTERDAY FOR  
OCT. MEETING.



# City of Rochester

19 Wakefield Street  
Rochester, New Hampshire

# WATER & SEWER BILL

Customer Copy  
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

BEAULIEU NORMAN L & JOANNE A )

9 NATURE

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14106077

09/28/2021

084070

10/31/2021

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

RES WATER

A

06/01/2021

08/31/2021

7

50

43

\$250.69

RES SEWER

06/01/2021

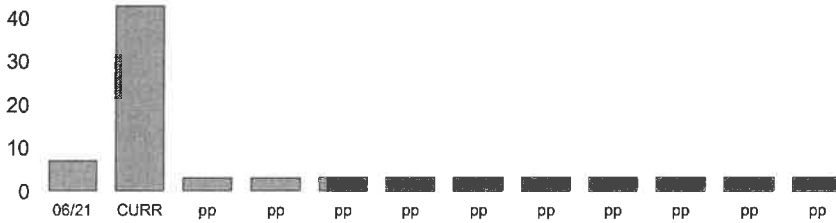
08/31/2021

\$319.49

100 CU FT. = 748 Gallons  
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

## CONSUMPTION HISTORY



## READ CODE

A = Actual

E = Estimate

F = Final

|                         |                 |
|-------------------------|-----------------|
| Total Current Billing   | \$570.18        |
| Previous Balance        | \$92.82         |
| Adjustments             | \$0.00          |
| Less Payments Received  | \$92.82         |
| <b>Total Amount Due</b> | <b>\$570.18</b> |

\*\*\*PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET\*\*\*

WATER \$5.83 PER UNIT, MIN \$22.14; SEWER \$7.43 PER UNIT, MIN. \$34.31

MASTERCARD, VISA, AMX PAYMENTS TAKEN AT TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



**City of Rochester**

P.O. Box 981096  
Boston MA 02298-1096

Please Note Address Change Below:

Name: \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

## WATER & SEWER BILL

Remittance Copy

Return this portion with your payment

Account Number: 084070

Bill Number: 14106077

Pay By: 10/31/2021

**Total Due: 570.18**

Service Location

9 NATURE

Please write your Account Number on your check and enclose this portion of bill with your payment.  
Make checks payable to: City of Rochester

BEAULIEU NORMAN L & JOANNE A )  
FAMILY REV LIV TRUST %  
9 NATURE LN  
ROCHESTER, NH 03867





10/05/2021 11:58  
michele.grant

CITY OF ROCHESTER  
UB Consumption History Report

1P  
|ubcnsing

| Account Number<br>Service | Customer # Name<br>Mfr Meter Number              | Cd Read Date Time | Parcel<br>By | Bill # Curr Read | Location<br>Usage Repl Usage Charge Amt Billed Amt | Status |
|---------------------------|--|-------------------|--------------|------------------|--|--------|
| 084070                    | 51864 BEAULIEU NORMAN L & JOANNE A )012600400001 |                   |              |                  | 9 NATURE   | Active |
| 100 - 1 RES WATER         | SENS85115899                                     | A 08/31/2021      |              | 14106077         | 43   | 250.69 |
| 100 - 1 RES WATER         | SENS85115899                                     | A 06/01/2021      |              | 14098000         | 7  | 40.81  |
|                           |  |                   |              | 507              |  | 92.82  |

\*\* END OF REPORT - Generated by Michele Grant \*\*

*average 7*



FOR 2022 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND  
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

520001 SEWER WORKS REVENUE

|                           |                           |      |               |               |      |      |               |      |        |
|---------------------------|---------------------------|------|---------------|---------------|------|------|---------------|------|--------|
| 520001 400302             | INTEREST INCOME           | 0.00 | -2,500.00     | 0.00          | 0.00 | 0.00 | -2,500.00     | 0.00 | .0%*   |
| 520001 406105             | XFER FROM RET EARNINGS    | 0.00 | -2,671,607.00 | 0.00          | 0.00 | 0.00 | -2,671,607.00 | 0.00 | .0%*   |
| 520001 406201             | MISCELLANEOUS REVENUES    | 0.00 | -4,000.00     | -1,000.00     | 0.00 | 0.00 | -3,000.00     | 0.00 | 25.0%* |
| 520001 406600             | CONSTRUCTION REVENUES     | 0.00 | -10,000.00    | 0.00          | 0.00 | 0.00 | -10,000.00    | 0.00 | .0%*   |
| 520001 406601             | USER FEES                 | 0.00 | -5,170,000.00 | -1,439,652.79 | 0.00 | 0.00 | -3,730,347.21 | 0.00 | 27.8%* |
| 520001 406602             | INTEREST ON DEL ACCTS     | 0.00 | -6,000.00     | -1,883.12     | 0.00 | 0.00 | -4,116.88     | 0.00 | 31.4%* |
| 520001 406607             | IMPACT FEES               | 0.00 | -20,000.00    | -9,300.00     | 0.00 | 0.00 | -10,700.00    | 0.00 | 46.5%* |
| 520001 406701             | SEPTIC DISPOSAL PERMIT    | 0.00 | -130,000.00   | -44,288.00    | 0.00 | 0.00 | -85,712.00    | 0.00 | 34.1%* |
| 520001 406703             | INDUSTRIAL PRE-TREAT      | 0.00 | -12,000.00    | 0.00          | 0.00 | 0.00 | -12,000.00    | 0.00 | .0%*   |
| 520001 406826             | HOMEOWNER FINANCE REVENUE | 0.00 | -60,000.00    | -34,761.48    | 0.00 | 0.00 | -25,238.52    | 0.00 | 57.9%* |
| TOTAL SEWER WORKS REVENUE |                           | 0.00 | -8,086,107.00 | -1,530,885.39 | 0.00 | 0.00 | -6,555,221.61 | 0.00 | 18.9%* |

520002 SEWER WORKS REVENUE

|               |                       |      |            |      |      |      |            |      |      |
|---------------|-----------------------|------|------------|------|------|------|------------|------|------|
| 520002 406307 | STATE AID GRANT C-773 | 0.00 | -7,291.00  | 0.00 | 0.00 | 0.00 | -7,291.00  | 0.00 | .0%* |
| 520002 406308 | STATE AID GRANT C-775 | 0.00 | -10,170.00 | 0.00 | 0.00 | 0.00 | -10,170.00 | 0.00 | .0%* |
| 520002 406309 | STATE AID GRANT C-835 | 0.00 | -40,083.00 | 0.00 | 0.00 | 0.00 | -40,083.00 | 0.00 | .0%* |
| 520002 406310 | STATE AID GRANT C-836 | 0.00 | -13,306.00 | 0.00 | 0.00 | 0.00 | -13,306.00 | 0.00 | .0%* |
| 520002 406311 | STATE AID GRANT C-839 | 0.00 | -28,409.00 | 0.00 | 0.00 | 0.00 | -28,409.00 | 0.00 | .0%* |
| 520002 406312 | STATE AID GRANT C-859 | 0.00 | -28,962.00 | 0.00 | 0.00 | 0.00 | -28,962.00 | 0.00 | .0%* |



FOR 2022 13

| ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND | ORIGINAL APPROP              | TRANS/ADJSMTS | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | % USED |
|--|------------------------------|---------------|----------------|------------|--------------|------------------|--------|
| <u>520002 406313</u>                     | STATE AID GRANT C-891        |               | -12,696.00     | 0.00       | 0.00         | -12,696.00       | .0%*   |
| <u>520002 406314</u>                     | STATE AID GRANT C-898        |               | -4,974.00      | 0.00       | 0.00         | -4,974.00        | .0%*   |
|  | TOTAL SEWER WORKS REVENUE    |               | -145,891.00    | 0.00       | 0.00         | -145,891.00      | .0%    |
| <u>52602057 SEWER WORKS EXPENSE</u>      |                              |               |                |            |              |                  |        |
| <u>52602057 511001</u>                   | SALARIES - FULL TIME         |               | 523,403.00     | 130,268.65 | 0.00         | 393,134.35       | 24.9%  |
| <u>52602057 511002</u>                   | SALARIES - PART TIME         |               | 4,694.00       | 0.00       | 0.00         | 4,694.00         | .0%    |
| <u>52602057 511099</u>                   | SALARIES - ADJUSTMENT        |               | 5,105.00       | 0.00       | 0.00         | 5,105.00         | .0%    |
| <u>52602057 513001</u>                   | OVERTIME - REGULAR           |               | 8,100.00       | 2,614.36   | 0.00         | 5,485.64         | 32.3%  |
| <u>52602057 515001</u>                   | ON CALL                      |               | 5,058.00       | 332.25     | 0.00         | 4,725.75         | 6.6%   |
| <u>52602057 516000</u>                   | LONGEVITY                    |               | 2,083.00       | 469.17     | 0.00         | 1,613.83         | 22.5%  |
| <u>52602057 519000</u>                   | TRAVEL ALLOWANCE             |               | 1,220.00       | 328.44     | 0.00         | 891.56           | 26.9%  |
| <u>52602057 521100</u>                   | HEALTH INSURANCE             |               | 115,330.00     | 20,759.20  | 0.00         | 94,570.80        | 18.0%  |
| <u>52602057 521200</u>                   | DENTAL INSURANCE             |               | 1,866.00       | 380.28     | 0.00         | 1,485.72         | 20.4%  |
| <u>52602057 521300</u>                   | LIFE INSURANCE               |               | 1,125.00       | 268.05     | 0.00         | 856.95           | 23.8%  |
| <u>52602057 522000</u>                   | SOCIAL SECURITY CONTRIBUTION |               | 39,160.00      | 9,819.69   | 0.00         | 29,340.31        | 25.1%  |
| <u>52602057 523000</u>                   | RETIRE CONTRIBUTION          |               | 76,365.00      | 18,479.66  | 0.00         | 57,885.34        | 24.2%  |
| <u>52602057 526000</u>                   | WORKERS' COMPENSATION        |               | 11,375.00      | 0.00       | 0.00         | 11,375.00        | .0%    |
| <u>52602057 528001</u>                   | DISABILITY INSURANCE         |               | 4,896.00       | 1,138.55   | 0.00         | 3,757.45         | 23.3%  |
| <u>52602057 532001</u>                   | STAFF DEVELOPMENT            |               | 3,100.00       | 1,320.01   | 257.34       | 1,522.65         | 50.9%  |
| <u>52602057 533000</u>                   | OTHER PROF SERVICES          |               | 7,504.00       | 957.14     | 3,675.14     | 2,871.72         | 61.7%  |



FOR 2022 13

| ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND | ORIGINAL APPROP | TRANS/ADJSMTS                  | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | % USED  |
|--|-----------------|--------------------------------|----------------|------------|--------------|------------------|---------|
| <u>52602057 533001</u>                   | 4,700.00        | AUDIT                          | 4,700.00       | 0.00       | 4,887.50     | -187.50          | 104.0%* |
| <u>52602057 533002</u>                   | 1,000.00        | ENGINEERING SERVICES           | 1,000.00       | 0.00       | 0.00         | 1,000.00         | .0%     |
| <u>52602057 533004</u>                   | 500.00          | MEDICAL SERVICES               | 500.00         | 0.00       | 500.00       | 0.00             | 100.0%  |
| <u>52602057 533009</u>                   | 21540           | BIOSOLIDS FACILITY-LEGAL       | 0.00           | 10,547.50  | 0.00         | -10,547.50       | 100.0%* |
| <u>52602057 534003</u>                   | 64,616.00       | SOFTWARE MAINTENANCE/LICENSES  | 64,616.00      | 45,670.89  | 1,773.26     | 17,171.85        | 73.4%   |
| <u>52602057 543000</u>                   | 2,360.00        | REPAIR AND MAINTENANCE SERVICE | 2,360.00       | 0.00       | 0.00         | 2,360.00         | .0%     |
| <u>52602057 543001</u>                   | 2,500.00        | VEHICLE MAINT & REPAIRS        | 2,500.00       | 1,771.26   | 500.00       | 228.74           | 90.9%   |
| <u>52602057 543002</u>                   | 3,722.00        | EQUIPMENT MAINTENANCE & REPAIR | 3,722.00       | 648.00     | 0.00         | 3,074.00         | 17.4%   |
| <u>52602057 544200</u>                   | 8,500.00        | RENTAL OF EQUIPMENT            | 8,500.00       | 861.00     | 861.00       | 6,778.00         | 20.3%   |
| <u>52602057 544500</u>                   | 1,855.00        | LEASE COPIER/PRINTERS          | 1,855.00       | 1,679.98   | 0.00         | 175.02           | 90.6%   |
| <u>52602057 552001</u>                   | 9,467.00        | FLEET INSURANCE                | 9,467.00       | 0.00       | 0.00         | 9,467.00         | .0%     |
| <u>52602057 552002</u>                   | 5,955.00        | PROPERTY INSURANCE             | 5,955.00       | 0.00       | 0.00         | 5,955.00         | .0%     |
| <u>52602057 552003</u>                   | 5,458.00        | GENERAL LIABILITY              | 5,458.00       | 0.00       | 0.00         | 5,458.00         | .0%     |
| <u>52602057 553400</u>                   | 500.00          | POSTAGE FEES                   | 500.00         | 3.66       | 0.00         | 496.34           | .7%     |
| <u>52602057 554000</u>                   | 800.00          | ADVERTISING                    | 800.00         | 427.26     | 157.99       | 214.75           | 73.2%   |
| <u>52602057 555000</u>                   | 1,639.00        | PRINTING AND BINDING           | 1,639.00       | 171.83     | 76.80        | 1,390.37         | 15.2%   |
| <u>52602057 556000</u>                   | 3,150.00        | TUITION                        | 3,150.00       | 0.00       | 0.00         | 3,150.00         | .0%     |
| <u>52602057 558000</u>                   | 875.00          | TRAVEL                         | 875.00         | 7.46       | 17.54        | 850.00           | 2.9%    |
| <u>52602057 561003</u>                   | 3,456.00        | OFFICE SUPPLIES                | 3,456.00       | 348.91     | 1,142.03     | 1,965.06         | 43.1%   |
| <u>52602057 561005</u>                   | 60.00           | PUBLICATIONS                   | 60.00          | 0.00       | 60.00        | 0.00             | 100.0%  |
| <u>52602057 561008</u>                   | 15,800.00       | VEHICLE SUPPLIES               | 15,800.00      | 8,595.60   | 525.98       | 6,678.42         | 57.7%   |
| <u>52602057 561009</u>                   | 250.00          | TRAINING MATERIALS & SUPPLIES  | 250.00         | 0.00       | 0.00         | 250.00           | .0%     |



FOR 2022 13

| ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND | ORIGINAL APPROP | TRANS/ADJSMTS              | REVISED BUDGET | YTD ACTUAL   | ENCUMBRANCES | AVAILABLE BUDGET | % USED |
|--|-----------------|----------------------------|----------------|--------------|--------------|------------------|--------|
| <u>52602057 561010</u>                   | 6,400.00        | CLOTHING                   | 6,400.00       | 787.49       | 1,459.33     | 4,153.18         | 35.1%  |
| <u>52602057 561015</u>                   | 5,900.00        | SAFETY EQUIPMENT & TOOLS   | 5,900.00       | 969.81       | 1,483.69     | 3,446.50         | 41.6%  |
| <u>52602057 561022</u>                   | 5,700.00        | HOT TOP COLD PATCH         | 5,700.00       | 5,700.00     | 0.00         | 0.00             | 100.0% |
| <u>52602057 561023</u>                   | 1,700.00        | SAND AND GRAVEL            | 1,700.00       | 794.37       | 905.63       | 0.00             | 100.0% |
| <u>52602057 561032</u>                   | 1,000.00        | OTHER OPERATIONAL SUPPLIES | 1,000.00       | 41.61        | 0.00         | 958.39           | 4.2%   |
| <u>52602057 561040</u>                   | 6,500.00        | EQUIPMENT REPAIR SUPPLIES  | 6,500.00       | 2,283.97     | 785.24       | 3,430.79         | 47.2%  |
| <u>52602057 562600</u>                   | 41,000.00       | VEHICLE FUEL               | 41,000.00      | 6,774.08     | 0.00         | 34,225.92        | 16.5%  |
| <u>52602057 573401</u>                   | 4,788.00        | ADMIN EQUIPMENT            | 4,788.00       | 0.00         | 18.33        | 4,769.67         | .4%    |
| <u>52602057 573900</u>                   | 8,000.00        | OTHER EQUIPMENT            | 8,000.00       | 1,924.48     | 519.67       | 5,555.85         | 30.6%  |
| <u>52602057 575100</u>                   | 12,500.00       | INVENTORY PURCHASES        | 12,500.00      | 0.00         | 4,900.00     | 7,600.00         | 39.2%  |
| <u>52602057 581000</u>                   | 1,290.00        | DUES AND FEES              | 1,290.00       | 33.34        | 16.66        | 1,240.00         | 3.9%   |
| <u>52602057 583000</u>                   | 711,500.00      | INTEREST EXPENSE           | 711,500.00     | 417,183.05   | 0.00         | 294,316.95       | 58.6%  |
| <u>52602057 584000</u>                   | 15,000.00       | CONTINGENCY                | 15,000.00      | 0.00         | 0.00         | 15,000.00        | .0%    |
| <u>52602057 589001</u>                   | 6,650.00        | STATE PERMITS & FEES       | 6,650.00       | 50.00        | 1,465.83     | 5,134.17         | 22.8%  |
| <u>52602057 589034</u>                   | 3,150.00        | ABATEMENTS/OVERLAY         | 3,150.00       | 0.00         | 0.00         | 3,150.00         | .0%    |
| <u>52602057 591000</u>                   | 1,898,904.00    | REDEMPTION OF PRINCIPAL    | 1,898,904.00   | 577,804.61   | 0.00         | 1,321,099.39     | 30.4%  |
| <u>52602057 593002</u>                   | 136,000.00      | TRANS TO CAPITAL PROJECTS  | 136,000.00     | 0.00         | 0.00         | 136,000.00       | .0%    |
| <u>52602057 593008</u>                   | 25,000.00       | TRANSFER TO GENERAL FUND   | 25,000.00      | 0.00         | 0.00         | 25,000.00        | .0%    |
| TOTAL SEWER WORKS EXPENSE                | 3,838,529.00    |                            | 3,838,529.00   | 1,272,215.61 | 25,988.96    | 2,540,324.43     | 33.8%  |
| 52602074 SEWER TREATMENT PLANT           |                 |                            |                |              |              |                  |        |
| <u>52602074 511001</u>                   | 506,371.00      | SALARIES - FULL TIME       | 506,371.00     | 118,994.49   | 0.00         | 387,376.51       | 23.5%  |



FOR 2022 13

| ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND | ORIGINAL APPROP | TRANS/ADJSMTS                  | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | % USED  |
|--|-----------------|--------------------------------|----------------|------------|--------------|------------------|---------|
| <u>52602074 513001</u>                   | 32,500.00       | OVERTIME - REGULAR<br>ON CALL  | 32,500.00      | 7,857.17   | 0.00         | 24,642.83        | 24.2%   |
| <u>52602074 515001</u>                   | 33,088.00       | LONGEVITY                      | 33,088.00      | 7,898.16   | 0.00         | 25,189.84        | 23.9%   |
| <u>52602074 516000</u>                   | 2,200.00        | HEALTH INSURANCE               | 2,200.00       | 0.00       | 0.00         | 2,200.00         | .0%     |
| <u>52602074 521100</u>                   | 106,367.00      | DENTAL INSURANCE               | 106,367.00     | 19,494.66  | 0.00         | 86,872.34        | 18.3%   |
| <u>52602074 521200</u>                   | 2,450.00        | LIFE INSURANCE                 | 2,450.00       | 512.48     | 0.00         | 1,937.52         | 20.9%   |
| <u>52602074 521300</u>                   | 1,033.00        | SOCIAL SECURITY CONTRIBUTION   | 1,033.00       | 227.43     | 0.00         | 805.57           | 22.0%   |
| <u>52602074 522000</u>                   | 40,933.00       | RETIREMENT CONTRIBUTION        | 40,933.00      | 9,897.91   | 0.00         | 31,035.09        | 24.2%   |
| <u>52602074 523000</u>                   | 76,077.00       | WORKERS' COMPENSATION          | 76,077.00      | 17,621.70  | 0.00         | 58,455.30        | 23.2%   |
| <u>52602074 528001</u>                   | 9,198.00        | DISABILITY INSURANCE           | 9,198.00       | 0.00       | 0.00         | 9,198.00         | .0%     |
| <u>52602074 532001</u>                   | 4,181.00        | STAFF DEVELOPMENT              | 4,181.00       | 920.04     | 0.00         | 3,260.96         | 22.0%   |
| <u>52602074 533000</u>                   | 3,150.00        | OTHER PROF SERVICES            | 3,150.00       | 323.00     | 202.16       | 2,624.84         | 16.7%   |
| <u>52602074 533006</u>                   | 133,650.00      | LABORATORY SERVICES            | 133,650.00     | 1,453.10   | 27,809.78    | 104,387.12       | 21.9%   |
| <u>52602074 534009</u>                   | 109,258.00      | INDUSTRIAL PRETREAT SERVICES   | 109,258.00     | 3,256.50   | 37,278.30    | 68,723.20        | 37.1%   |
| <u>52602074 541901</u>                   | 36,239.00       | HVAC SERVICE CONTRACT          | 36,239.00      | 2,640.40   | 8,359.60     | 25,239.00        | 30.4%   |
| <u>52602074 543000</u>                   | 19,971.00       | REPAIR AND MAINTENANCE SERVICE | 19,971.00      | 9,985.50   | 9,985.50     | 0.00             | 100.0%  |
| <u>52602074 543002</u>                   | 97,610.00       | EQUIPMENT MAINTENANCE          | 97,610.00      | 5,313.56   | 9,073.52     | 83,222.92        | 14.7%   |
| <u>52602074 544500</u>                   | 235,676.00      | LEASE COPIER/PRINTERS          | 235,676.00     | 46,020.48  | 44,516.94    | 145,138.58       | 38.4%   |
| <u>52602074 552002</u>                   | 770.00          | PROPERTY INSURANCE             | 770.00         | 790.85     | 0.00         | -20.85           | 102.7%* |
| <u>52602074 553000</u>                   | 5,571.00        | COMMUNICATION                  | 5,571.00       | 0.00       | 0.00         | 5,571.00         | .0%     |
| <u>52602074 559000</u>                   | 12,955.00       | MISC PURCHASED SERVICES        | 12,955.00      | 3,627.57   | 1,763.79     | 7,563.64         | 41.6%   |
| <u>52602074 561001</u>                   | 8,100.00        | JANITORIAL SUPPLIES            | 8,100.00       | 7,850.00   | 0.00         | 250.00           | 96.9%   |
|  | 1,800.00        |                                | 1,800.00       | 456.86     | 6.55         | 1,336.59         | 25.7%   |



FOR 2022 13

| ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND | ORIGINAL APPROP | TRANS/ADJSMTS                | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | % USED  |
|--|-----------------|------------------------------|----------------|------------|--------------|------------------|---------|
| 52602074 561002                          | 5,800.00        | BUILDING MAINT SUPPLIES      | 5,800.00       | 410.05     | 48.12        | 5,341.83         | 7.9%    |
| 52602074 561003                          | 0.00            | OFFICE SUPPLIES              | 0.00           | 0.00       | 711.75       | -711.75          | 100.0%* |
| 52602074 561010                          | 9,100.00        | CLOTHING                     | 9,100.00       | 1,728.19   | 2,061.70     | 5,310.11         | 41.6%   |
| 52602074 561015                          | 11,900.00       | SAFETY EQUIPMENT & TOOLS     | 11,900.00      | 1,678.74   | 1,066.75     | 9,154.51         | 23.1%   |
| 52602074 561031                          | 345,616.00      | CHEMICAL                     | 345,616.00     | 9,287.88   | 28,659.62    | 307,668.50       | 11.0%   |
| 52602074 561037                          | 30,423.00       | LABORATORY SUPPLIES          | 30,423.00      | 3,935.93   | 4,879.67     | 21,607.40        | 29.0%   |
| 52602074 561040                          | 101,900.00      | EQUIPMENT REPAIR SUPPLIES    | 101,900.00     | 2,322.29   | 5,711.86     | 93,865.85        | 7.9%    |
| 52602074 562200                          | 425,000.00      | ELECTRICITY                  | 425,000.00     | 39,418.95  | 148,081.05   | 237,500.00       | 44.1%   |
| 52602074 562400                          | 43,000.00       | HEATING FUEL                 | 43,000.00      | 774.16     | 3,425.84     | 38,800.00        | 9.8%    |
| 52602074 573900                          | 21,500.00       | OTHER EQUIPMENT              | 21,500.00      | 4,173.42   | 7,211.79     | 10,114.79        | 53.0%   |
| 52602074 592001                          | 1,847,115.00    | DEPRECIATION                 | 1,847,115.00   | 0.00       | 0.00         | 1,847,115.00     | .0%     |
| TOTAL SEWER TREATMENT PLANT              | 4,320,502.00    |                              | 4,320,502.00   | 328,871.47 | 340,854.29   | 3,650,776.24     | 15.5%   |
| 52602470 SEWER REVENUE OFFICE            |                 |                              |                |            |              |                  |         |
| 52602470 511001                          | 38,012.00       | SALARIES - FULL TIME         | 38,012.00      | 10,262.24  | 0.00         | 27,749.76        | 27.0%   |
| 52602470 513001                          | 0.00            | OVERTIME - REGULAR           | 0.00           | 56.66      | 0.00         | -56.66           | 100.0%* |
| 52602470 516000                          | 100.00          | LONGEVITY                    | 100.00         | 100.00     | 0.00         | 0.00             | 100.0%  |
| 52602470 521100                          | 13,347.00       | HEALTH INSURANCE             | 13,347.00      | 2,943.54   | 0.00         | 10,403.46        | 22.1%   |
| 52602470 521200                          | 131.00          | DENTAL INSURANCE             | 131.00         | 32.52      | 0.00         | 98.48            | 24.8%   |
| 52602470 521300                          | 76.00           | LIFE INSURANCE               | 76.00          | 20.04      | 0.00         | 55.96            | 26.4%   |
| 52602470 522000                          | 2,674.00        | SOCIAL SECURITY CONTRIBUTION | 2,674.00       | 794.14     | 0.00         | 1,879.86         | 29.7%   |





FOR 2022 13

| ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND | ORIGINAL APPROP | TRANS/ADJSMTS                  | REVISED BUDGET | YTD ACTUAL    | ENCUMBRANCES | AVAILABLE BUDGET | % USED  |
|--|-----------------|--------------------------------|----------------|---------------|--------------|------------------|---------|
| <u>52602470 523000</u>                   | 5,360.00        | RETIREMENT CONTRIBUTION        | 5,360.00       | 1,464.90      | 0.00         | 3,895.10         | 27.3%   |
| <u>52602470 526000</u>                   | 64.00           | WORKERS' COMPENSATION          | 64.00          | 0.00          | 0.00         | 64.00            | .0%     |
| <u>52602470 528001</u>                   | 377.00          | DISABILITY INSURANCE           | 377.00         | 98.88         | 0.00         | 278.12           | 26.2%   |
| <u>52602470 543000</u>                   | 1,500.00        | REPAIR AND MAINTENANCE SERVICE | 1,500.00       | 1,500.00      | 0.00         | 0.00             | 100.0%  |
| <u>52602470 544500</u>                   | 488.00          | LEASE COPIER/PRINTERS          | 488.00         | 523.49        | 0.00         | -35.49           | 107.3%* |
| <u>52602470 553400</u>                   | 10,188.00       | POSTAGE FEES                   | 10,188.00      | 1,775.30      | 65.00        | 8,347.70         | 18.1%   |
| <u>52602470 555000</u>                   | 350.00          | PRINTING AND BINDING           | 350.00         | 0.00          | 0.00         | 350.00           | .0%     |
| <u>52602470 561003</u>                   | 300.00          | OFFICE SUPPLIES                | 300.00         | 0.00          | 0.00         | 300.00           | .0%     |
| TOTAL SEWER REVENUE OFFICE               | 72,967.00       |                                | 72,967.00      | 19,571.71     | 65.00        | 53,330.29        | 26.9%   |
| TOTAL SEWER ENTERPRISE FUND              | 0.00            |                                | 0.00           | 89,773.40     | 366,908.25   | -456,681.65      | 100.0%  |
| TOTAL REVENUES                           | -8,231,998.00   |                                | -8,231,998.00  | -1,530,885.39 | 0.00         | -6,701,112.61    |         |
| TOTAL EXPENSES                           | 8,231,998.00    |                                | 8,231,998.00   | 1,620,658.79  | 366,908.25   | 6,244,430.96     |         |

FOR 2022 13

| ORIGINAL APPROP                                  | TRANS/ADJSMTS | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | % USED |
|--|---------------|----------------|------------|--------------|------------------|--------|
| 0.00   |               |                |            |              |                  |        |
| GRAND TOTAL                                      |               | 0.00           | 89,773.40  | 366,908.25   | -456,681.65      | 100.0% |
| ** END OF REPORT - Generated by Michèle Grant ** |               |                |            |              |                  |        |



FOR 2022 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND  
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

510001 WATER WORKS REVENUE

|                           |                           |      |               |               |               |      |               |        |
|---------------------------|---------------------------|------|---------------|---------------|---------------|------|---------------|--------|
| 510001 400302             | INTEREST INCOME           | 0.00 | -2,500.00     | 0.00          | 0.00          | 0.00 | -2,500.00     | .0%*   |
| 510001 406105             | XFER FROM RET EARNINGS    | 0.00 | -2,846,255.00 | 0.00          | 0.00          | 0.00 | -2,846,255.00 | .0%*   |
| 510001 406201             | MISCELLANEOUS REVENUES    | 0.00 | -25,000.00    | -3,540.00     | -3,540.00     | 0.00 | -21,460.00    | 14.2%* |
| 510001 406600             | CONSTRUCTION REVENUES     | 0.00 | -50,000.00    | -21,452.82    | -21,452.82    | 0.00 | -28,547.18    | 42.9%* |
| 510001 406601             | USER FEES                 | 0.00 | -4,095,000.00 | -1,292,678.50 | -1,292,678.50 | 0.00 | -2,802,321.50 | 31.6%* |
| 510001 406602             | INTEREST ON DEL ACCTS     | 0.00 | -6,000.00     | -1,434.09     | -1,434.09     | 0.00 | -4,565.91     | 23.9%* |
| 510001 406603             | HYDRANT RENTAL FEES       | 0.00 | -24,000.00    | 0.00          | 0.00          | 0.00 | -24,000.00    | .0%*   |
| 510001 406606             | WATER FILT GRT INTEREST   | 0.00 | 0.00          | -100.00       | -100.00       | 0.00 | 100.00        | 100.0% |
| 510001 406826             | HOMEOWNER FINANCE REVENUE | 0.00 | -10,000.00    | -1,569.82     | -1,569.82     | 0.00 | -8,430.18     | 15.7%* |
| TOTAL WATER WORKS REVENUE |                           | 0.00 | -7,058,755.00 | -1,320,775.23 | -1,320,775.23 | 0.00 | -5,737,979.77 | 18.7%  |

51601057 WATER WORKS EXPENSE

|                 |                       |      |            |            |      |      |            |       |
|-----------------|-----------------------|------|------------|------------|------|------|------------|-------|
| 51601057 511001 | SALARIES - FULL TIME  | 0.00 | 728,281.00 | 179,227.35 | 0.00 | 0.00 | 549,053.65 | 24.6% |
| 51601057 511002 | SALARIES - PART TIME  | 0.00 | 4,694.00   | 0.00       | 0.00 | 0.00 | 4,694.00   | .0%   |
| 51601057 511099 | SALARIES - ADJUSTMENT | 0.00 | 5,105.00   | 0.00       | 0.00 | 0.00 | 5,105.00   | .0%   |
| 51601057 513001 | OVERTIME - REGULAR    | 0.00 | 43,000.00  | 4,947.60   | 0.00 | 0.00 | 38,052.40  | 11.5% |
| 51601057 515001 | ON CALL               | 0.00 | 5,058.00   | 926.25     | 0.00 | 0.00 | 4,131.75   | 18.3% |
| 51601057 516000 | LONGEVITY             | 0.00 | 1,944.00   | 469.17     | 0.00 | 0.00 | 1,474.83   | 24.1% |
| 51601057 519000 | TRAVEL ALLOWANCE      | 0.00 | 1,220.00   | 328.44     | 0.00 | 0.00 | 891.56     | 26.9% |



FOR 2022 13

| ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND | ORIGINAL APPROP | TRANS/ADJSMTS                 | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | % USED  |
|--|-----------------|-------------------------------|----------------|------------|--------------|------------------|---------|
| <u>51601057 521100</u>                   | 167,365.00      | HEALTH INSURANCE              | 167,365.00     | 33,064.35  | 0.00         | 134,300.65       | 19.8%   |
| <u>51601057 521200</u>                   | 3,274.00        | DENTAL INSURANCE              | 3,274.00       | 701.54     | 0.00         | 2,572.46         | 21.4%   |
| <u>51601057 521300</u>                   | 1,553.00        | LIFE INSURANCE                | 1,553.00       | 360.57     | 0.00         | 1,192.43         | 23.2%   |
| <u>51601057 522000</u>                   | 56,251.00       | SOCIAL SECURITY CONTRIBUTION  | 56,251.00      | 13,472.73  | 0.00         | 42,778.27        | 24.0%   |
| <u>51601057 523000</u>                   | 110,193.00      | RETIRE CONTRIBUTION           | 110,193.00     | 25,691.11  | 0.00         | 84,501.89        | 23.3%   |
| <u>51601057 526000</u>                   | 18,758.00       | WORKERS' COMPENSATION         | 18,758.00      | 0.00       | 0.00         | 18,758.00        | .0%     |
| <u>51601057 528001</u>                   | 7,020.00        | DISABILITY INSURANCE          | 7,020.00       | 1,609.51   | 0.00         | 5,410.49         | 22.9%   |
| <u>51601057 532001</u>                   | 4,080.00        | STAFF DEVELOPMENT             | 4,080.00       | 1,210.01   | 257.34       | 2,612.65         | 36.0%   |
| <u>51601057 533000</u>                   | 7,004.00        | OTHER PROF SERVICES           | 7,004.00       | 896.97     | 3,517.25     | 2,589.78         | 63.0%   |
| <u>51601057 533001</u>                   | 4,700.00        | AUDIT                         | 4,700.00       | 0.00       | 4,887.50     | -187.50          | 104.0%* |
| <u>51601057 533002</u>                   | 7,300.00        | ENGINEERING SERVICES          | 7,300.00       | 0.00       | 6,300.00     | 1,000.00         | 86.3%   |
| <u>51601057 533004</u>                   | 500.00          | MEDICAL SERVICES              | 500.00         | 0.00       | 500.00       | 0.00             | 100.0%  |
| <u>51601057 534003</u>                   | 50,852.00       | SOFTWARE MAINTENANCE/LICENSES | 50,852.00      | 45,165.89  | 1,773.26     | 3,912.85         | 92.3%   |
| <u>51601057 541100</u>                   | 33,816.00       | WATER & SEWERAGE              | 33,816.00      | 13,959.95  | 19,856.05    | 0.00             | 100.0%  |
| <u>51601057 543001</u>                   | 1,000.00        | VEHICLE MAINT & REPAIRS       | 1,000.00       | 0.00       | 0.00         | 1,000.00         | .0%     |
| <u>51601057 543002</u>                   | 1,421.00        | EQUIPMENT MAINTENANCE         | 1,421.00       | 1,421.00   | 0.00         | 0.00             | 100.0%  |
| <u>51601057 544200</u>                   | 3,110.00        | RENTAL OF EQUIPMENT           | 3,110.00       | 0.00       | 0.00         | 3,110.00         | .0%     |
| <u>51601057 544500</u>                   | 1,160.00        | LEASE COPIER/PRINTERS         | 1,160.00       | 1,108.19   | 0.00         | 51.81            | 95.5%   |
| <u>51601057 552001</u>                   | 4,186.00        | FLEET INSURANCE               | 4,186.00       | 0.00       | 0.00         | 4,186.00         | .0%     |
| <u>51601057 552003</u>                   | 5,739.00        | GENERAL LIABILITY             | 5,739.00       | 0.00       | 0.00         | 5,739.00         | .0%     |
| <u>51601057 553400</u>                   | 400.00          | POSTAGE FEES                  | 400.00         | 58.33      | 0.00         | 341.67           | 14.6%   |
| <u>51601057 554000</u>                   | 1,400.00        | ADVERTISING                   | 1,400.00       | 0.00       | 1,226.73     | 173.27           | 87.6%   |



FOR 2022 13

| ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND | ORIGINAL APPROP | TRANS/ADJUSTS              | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | % USED |
|--|-----------------|----------------------------|----------------|------------|--------------|------------------|--------|
| <u>51601057 555000</u>                   | 1,000.00        | PRINTING AND BINDING       | 1,000.00       | 171.83     | 76.80        | 751.37           | 24.9%  |
| <u>51601057 556000</u>                   | 3,150.00        | TUITION                    | 3,150.00       | 0.00       | 0.00         | 3,150.00         | .0%    |
| <u>51601057 558000</u>                   | 375.00          | TRAVEL                     | 375.00         | 7.47       | 17.53        | 350.00           | 6.7%   |
| <u>51601057 561003</u>                   | 3,165.00        | OFFICE SUPPLIES            | 3,165.00       | 348.90     | 1,853.80     | 962.30           | 69.6%  |
| <u>51601057 561005</u>                   | 60.00           | PUBLICATIONS               | 60.00          | 0.00       | 60.00        | 0.00             | 100.0% |
| <u>51601057 561008</u>                   | 11,500.00       | VEHICLE SUPPLIES           | 11,500.00      | 7,201.66   | 295.07       | 4,003.27         | 65.2%  |
| <u>51601057 561010</u>                   | 7,472.00        | CLOTHING                   | 7,472.00       | 1,142.10   | 2,466.74     | 3,863.16         | 48.3%  |
| <u>51601057 561015</u>                   | 5,500.00        | SAFETY EQUIPMENT & TOOLS   | 5,500.00       | 1,588.51   | 2,297.24     | 1,614.25         | 70.7%  |
| <u>51601057 561022</u>                   | 5,700.00        | HOT TOP COLD PATCH         | 5,700.00       | 5,700.00   | 0.00         | 0.00             | 100.0% |
| <u>51601057 561023</u>                   | 1,800.00        | SAND AND GRAVEL            | 1,800.00       | 794.38     | 1,005.62     | 0.00             | 100.0% |
| <u>51601057 561032</u>                   | 3,625.00        | OTHER OPERATIONAL SUPPLIES | 3,625.00       | 202.73     | 1,600.00     | 1,822.27         | 49.7%  |
| <u>51601057 562600</u>                   | 21,420.00       | VEHICLE FUEL               | 21,420.00      | 4,648.68   | 0.00         | 16,771.32        | 21.7%  |
| <u>51601057 573401</u>                   | 4,605.00        | ADMIN EQUIPMENT            | 4,605.00       | 0.00       | 18.33        | 4,586.67         | .4%    |
| <u>51601057 573900</u>                   | 8,550.00        | OTHER EQUIPMENT            | 8,550.00       | 1,868.60   | 116.66       | 6,564.74         | 23.2%  |
| <u>51601057 575100</u>                   | 124,000.00      | INVENTORY PURCHASES        | 124,000.00     | 13,977.10  | 20,522.90    | 89,500.00        | 27.8%  |
| <u>51601057 581000</u>                   | 5,200.00        | DUES AND FEES              | 5,200.00       | 2,591.08   | 201.67       | 2,407.25         | 53.7%  |
| <u>51601057 583000</u>                   | 566,133.00      | INTEREST EXPENSE           | 566,133.00     | 263,052.40 | 0.00         | 303,080.60       | 46.5%  |
| <u>51601057 584000</u>                   | 20,000.00       | CONTINGENCY                | 20,000.00      | 0.00       | 0.00         | 20,000.00        | .0%    |
| <u>51601057 589001</u>                   | 4,750.00        | STATE PERMITS & FEES       | 4,750.00       | 0.00       | 2,065.84     | 2,684.16         | 43.5%  |
| <u>51601057 589031</u>                   | 600.00          | LIEN DISCHARGE FEES        | 600.00         | 52.66      | 147.34       | 400.00           | 33.3%  |
| <u>51601057 591000</u>                   | 1,745,988.00    | REDEMPTION OF PRINCIPAL    | 1,745,988.00   | 160,090.36 | 0.00         | 1,585,897.64     | 9.2%   |
| <u>51601057 592001</u>                   | 1,581,272.00    | DEPRECIATION               | 1,581,272.00   | 0.00       | 0.00         | 1,581,272.00     | .0%    |



FOR 2022 13

| ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND | ORIGINAL APPROP | TRANS/ADJSMTS                | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | % USED |
|--|-----------------|------------------------------|----------------|------------|--------------|------------------|--------|
| 51601057 593002                          | 254,000.00      | TRANS TO CAPITAL PROJECTS    | 254,000.00     | 0.00       | 0.00         | 254,000.00       | .0%    |
| 51601057 593008                          | 25,000.00       | TRANSFER TO GENERAL FUND     | 25,000.00      | 0.00       | 0.00         | 25,000.00        | .0%    |
| TOTAL WATER WORKS EXPENSE                | 5,685,249.00    |                              | 5,685,249.00   | 788,057.42 | 71,063.67    | 4,826,127.91     | 15.1%  |
| 51601073 WATER TREATMENT PLANT           |                 |                              |                |            |              |                  |        |
| 51601073 511001                          | 308,299.00      | SALARIES - FULL TIME         | 308,299.00     | 82,849.38  | 0.00         | 225,449.62       | 26.9%  |
| 51601073 513001                          | 21,000.00       | OVERTIME - REGULAR           | 21,000.00      | 4,427.12   | 0.00         | 16,572.88        | 21.1%  |
| 51601073 515001                          | 17,914.00       | ON CALL                      | 17,914.00      | 4,793.94   | 0.00         | 13,120.06        | 26.8%  |
| 51601073 516000                          | 1,525.00        | LONGEVITY                    | 1,525.00       | 325.00     | 0.00         | 1,200.00         | 21.3%  |
| 51601073 521100                          | 55,213.00       | HEALTH INSURANCE             | 55,213.00      | 14,021.22  | 0.00         | 41,191.78        | 25.4%  |
| 51601073 521200                          | 1,300.00        | DENTAL INSURANCE             | 1,300.00       | 324.96     | 0.00         | 975.04           | 25.0%  |
| 51601073 521300                          | 633.00          | LIFE INSURANCE               | 633.00         | 162.81     | 0.00         | 470.19           | 25.7%  |
| 51601073 522000                          | 25,037.00       | SOCIAL SECURITY CONTRIBUTION | 25,037.00      | 6,832.83   | 0.00         | 18,204.17        | 27.3%  |
| 51601073 523000                          | 46,461.00       | RETIREMENT CONTRIBUTION      | 46,461.00      | 12,316.81  | 0.00         | 34,144.19        | 26.5%  |
| 51601073 526000                          | 6,191.00        | WORKERS' COMPENSATION        | 6,191.00       | 0.00       | 0.00         | 6,191.00         | .0%    |
| 51601073 528001                          | 3,133.00        | DISABILITY INSURANCE         | 3,133.00       | 836.16     | 0.00         | 2,296.84         | 26.7%  |
| 51601073 532001                          | 2,000.00        | STAFF DEVELOPMENT            | 2,000.00       | 870.00     | 482.14       | 647.86           | 67.6%  |
| 51601073 533000                          | 11,200.00       | OTHER PROF SERVICES          | 11,200.00      | 8,640.11   | 1,484.27     | 1,075.62         | 90.4%  |
| 51601073 533002                          | 17,500.00       | ENGINEERING SERVICES         | 17,500.00      | 1,157.58   | 16,342.42    | 0.00             | 100.0% |
| 51601073 533006                          | 29,710.00       | LABORATORY SERVICES          | 29,710.00      | 1,457.40   | 13,419.60    | 14,833.00        | 50.1%  |
| 51601073 541901                          | 6,431.00        | HVAC SERVICE CONTRACT        | 6,431.00       | 3,215.00   | 3,215.00     | 1.00             | 100.0% |



FOR 2022 13

| ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND | ORIGINAL APPROP | TRANS/ADJSMTS                  | REVISED BUDGET | YTD ACTUAL | ENCUMBRANCES | AVAILABLE BUDGET | % USED  |
|--|-----------------|--------------------------------|----------------|------------|--------------|------------------|---------|
| 51601073 543000                          | 81,814.00       | REPAIR AND MAINTENANCE SERVICE | 81,814.00      | 923.62     | 7,315.03     | 73,575.35        | 10.1%   |
| 51601073 543002                          | 0.00            | EQUIPMENT MAINTENANCE          | 0.00           | 3,401.52   | 10,199.40    | 73,449.08        | 15.6%   |
| 51601073 544500                          | 87,050.00       | LEASE COPIER/PRINTERS          | 87,050.00      | 673.57     | 0.00         | -81.57           | 113.8%* |
| 51601073 552002                          | 592.00          | PROPERTY INSURANCE             | 592.00         | 0.00       | 0.00         | 7,619.00         | .0%     |
| 51601073 553000                          | 7,619.00        | COMMUNICATIONS                 | 7,619.00       | 3,608.37   | 2,996.04     | 8,400.59         | 44.0%   |
| 51601073 561001                          | 15,005.00       | JANITORIAL SUPPLIES            | 15,005.00      | 474.09     | 54.07        | 771.84           | 40.6%   |
| 51601073 561002                          | 1,300.00        | BLDG MAINT SUPPLIES            | 1,300.00       | 958.03     | 101.70       | 640.27           | 62.3%   |
| 51601073 561009                          | 1,700.00        | TRAINING MATERIALS & SUPPLIES  | 1,700.00       | 0.00       | 0.00         | 1,000.00         | .0%     |
| 51601073 561010                          | 1,000.00        | CLOTHING                       | 1,000.00       | 1,426.61   | 1,192.07     | 3,751.32         | 41.1%   |
| 51601073 561015                          | 6,370.00        | SAFETY EQUIPMENT & TOOLS       | 6,370.00       | 4,332.85   | 225.99       | 12,791.16        | 26.3%   |
| 51601073 561031                          | 17,350.00       | CHEMICALS                      | 17,350.00      | 40,807.02  | 47,084.49    | 109,269.49       | 44.6%   |
| 51601073 561037                          | 197,161.00      | LABORATORY SUPPLIES            | 197,161.00     | 1,411.20   | 3,924.85     | 4,713.95         | 53.1%   |
| 51601073 561040                          | 10,050.00       | EQUIPMENT REPAIR SUPPLIES      | 10,050.00      | 3,914.90   | 4,391.74     | 25,943.36        | 24.3%   |
| 51601073 562200                          | 34,250.00       | ELECTRICITY                    | 34,250.00      | 32,393.85  | 60,106.15    | 92,500.00        | 50.0%   |
| 51601073 562400                          | 185,000.00      | HEATING FUEL                   | 185,000.00     | 0.00       | 2,000.00     | 26,000.00        | 7.1%    |
| 51601073 573900                          | 28,000.00       | OTHER EQUIPMENT                | 28,000.00      | 579.99     | 19,156.25    | 8,863.76         | 69.0%   |
| 51601073 589030                          | 28,600.00       | PROP TAX TO OTH COMM           | 28,600.00      | 205.00     | 0.00         | 42,610.00        | .5%     |
|  | 42,815.00       |                                | 42,815.00      |            |              |                  |         |
| TOTAL WATER TREATMENT PLANT              | 1,299,223.00    |                                | 1,299,223.00   | 237,340.94 | 193,691.21   | 868,190.85       | 33.2%   |
| 51601570 WATER REVENUE OFFICE            |                 |                                |                |            |              |                  |         |
| 51601570 511001                          | 38,012.00       | SALARIES - FULL TIME           | 38,012.00      | 10,261.89  | 0.00         | 27,750.11        | 27.0%   |



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| ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND | ORIGINAL APPROP | TRANS/ADJSMTS                  | REVISED BUDGET | YTD ACTUAL    | ENCUMBRANCES | AVAILABLE BUDGET | % USED  |
|--|-----------------|--------------------------------|----------------|---------------|--------------|------------------|---------|
| <u>51601570 513001</u>                   |                 | OVERTIME - REGULAR             | 0.00           | 56.66         | 0.00         | -56.66           | 100.0%* |
| <u>51601570 516000</u>                   | 0.00            | LONGEVITY                      | 0.00           | 100.00        | 0.00         | 0.00             | 100.0%  |
| <u>51601570 521100</u>                   | 100.00          | HEALTH INSURANCE               | 0.00           | 100.00        | 0.00         | 0.00             | 100.0%  |
| <u>51601570 521200</u>                   | 13,345.00       | DENTAL INSURANCE               | 0.00           | 2,943.42      | 0.00         | 10,401.58        | 22.1%   |
| <u>51601570 521300</u>                   | 129.00          | LIFE INSURANCE                 | 0.00           | 32.46         | 0.00         | 96.54            | 25.2%   |
| <u>51601570 522000</u>                   | 76.00           | SOCIAL SECURITY CONTRIBUTION   | 0.00           | 19.92         | 0.00         | 56.08            | 26.2%   |
| <u>51601570 523000</u>                   | 2,670.00        | RETIREMENT CONTRIBUTION        | 0.00           | 794.05        | 0.00         | 1,875.95         | 29.7%   |
| <u>51601570 526000</u>                   | 5,357.00        | WORKERS' COMPENSATION          | 0.00           | 1,464.85      | 0.00         | 3,892.15         | 27.3%   |
| <u>51601570 528001</u>                   | 64.00           | DISABILITY INSURANCE           | 0.00           | 0.00          | 0.00         | 64.00            | .0%     |
| <u>51601570 543000</u>                   | 373.00          | REPAIR AND MAINTENANCE SERVICE | 0.00           | 98.64         | 0.00         | 274.36           | 26.4%   |
| <u>51601570 544500</u>                   | 1,500.00        | LEASE COPIER/PRINTERS          | 0.00           | 1,500.00      | 0.00         | 0.00             | 100.0%  |
| <u>51601570 553400</u>                   | 847.00          | POSTAGE FEES                   | 0.00           | 688.00        | 0.00         | 159.00           | 81.2%   |
| <u>51601570 555000</u>                   | 11,100.00       | PRINTING AND BINDING           | 0.00           | 1,775.31      | 65.00        | 9,259.69         | 16.6%   |
| <u>51601570 561003</u>                   | 410.00          | OFFICE SUPPLIES                | 0.00           | 0.00          | 0.00         | 410.00           | .0%     |
| TOTAL WATER REVENUE OFFICE               | 300.00          |                                | 0.00           | 0.00          | 0.00         | 300.00           | .0%     |
| TOTAL WATER ENTERPRISE FUND              | 74,283.00       |                                | 0.00           | 19,735.20     | 65.00        | 54,482.80        | 26.7%   |
| TOTAL REVENUES                           | 0.00            |                                | 0.00           | -275,641.67   | 264,819.88   | 10,821.79        | 100.0%  |
| TOTAL EXPENSES                           | -7,058,755.00   |                                | -7,058,755.00  | -1,320,775.23 | 0.00         | -5,737,979.77    |         |
| TOTAL                                    | 7,058,755.00    |                                | 7,058,755.00   | 1,045,133.56  | 264,819.88   | 5,748,801.56     |         |



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| ORIGINAL APPROP                                  | TRANS/ADJSMTS | REVISED BUDGET | YTD ACTUAL  | ENCUMBRANCES | AVAILABLE BUDGET | % USED |
|--|---------------|----------------|-------------|--------------|------------------|--------|
| 0.00   |               |                |             |              |                  |        |
| GRAND TOTAL                                      | 0.00          | 0.00           | -275,641.67 | 264,819.88   | 10,821.79        | 100.0% |
| ** END OF REPORT - Generated by Michele Grant ** |               |                |             |              |                  |        |