



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

DATE: October 5, 2023
TO: Utility Advisory Board
FROM: Laura McDormand, Admin. Services & Utility Billing Supervisor
RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on Monday **October 16, 2023 at 5:30 PM at New DPW Building, 209 Chestnut Hill Rd., Rochester.**

AGENDA

1. Call to order
2. Acceptance of September 11, 2023 Minutes
3. Appeals

3.1 Norman Brown (Pages 6-12)

6 Murray Dr.

Sewer – leaking outside hose

Re: Account #300740

- 3.2 William Burke (Pages 13-30)
29 Lupine Ln.
Water & Sewer – leaking meter in pit
Re: Account #085514
- 3.3 William Copp (Pages 31-37)
13 15 Spring
Sewer - pool fill
Re: Account #182825
- 3.4 Jessica Marion (Pages 38-46)
9 Lincoln St.
Water & Sewer – leaking toilet
Re: Account #071500
- 3.5 Kenneth Turgeon (Pages 47-53)
391 Portland St.
Sewer – lawn hydro-seeded
Re: Account #094540
- 3.6 Arthur Smaldone Jr. (Pages 54-66)
16 Brenda Ln.
Water & Sewer - leak
Re: Account#104732

4. Financials – Water & Sewer Revenue and Expense Reports
5. Adjournment

**Utility Advisory Board
September 11, 2023
5:30pm
DPW Conference Room
209 Chestnut Hill Road**

MEMBERS PRESENT

Joe Boudreau
Ralph Sanders
Shawn Libby, Chairman
Brett Johnson

OTHERS PRESENT

Lisa Clark, DPW Deputy Director, Operations & Administration
Darcy Landry, Utility Billing Administrator

MINUTES

1. Call to order:

Mr. Libby called the meeting to order at 5:31pm.

2. Approval of August 14, 2023, Minutes

Mr. Libby requested a motion or comments on the minutes for the August 14, 2023, meeting. *Mr. Johnson made a motion to accept the August 14, 2023, meeting minutes as presented. The motion was seconded by Mr. Boudreau, the motion passed unanimously.*

3. Appeals

3.1 8 Winch Way – Scot Yeanish

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 43 units of sewer at \$8.17 for a total of \$351.31. Mr. Sanders seconded the motion, the motion passed unanimously.

3.2 33 Bailey Dr. – Anthony Coraine

The appellant was not present for the meeting. The appeal is for a sewer abatement for a new lawn.

Mr. Johnson made a motion to table the appeal for consumption history for 2 more cycles. Mr. Boudreau seconded the motion, the motion passed unanimously.

3.3 30 Sherman St. – Victor & Sharman Lyons

The appellant was not present for the meeting. The appeal is for sewer abatement for filling a pool.

Mr. Johnson made a motion to abate 11 units of sewer at the rate of \$8.17 for a total of \$89.87. Mr. Sanders seconded the motion, the motion passed unanimously.

3.4 20 Tingley St. – Joseph & Rebecca Ziabeh

The appellant was not present for the meeting. The appeal is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 4 units of sewer at the rate of \$8.17 for a total of \$32.68. Mr. Sanders seconded the motion, the motion passed unanimously.

3.5 391 Portland St. – Kenneth Turgeon

The appellant was not present for the meeting. The appeal is for a sewer abatement for a lawn being hydroseeded.

Mr. Boudreau made a motion to deny the appeal Per Ordinance 260-19A the appellant shall file an appeal to the UB office in writing prior to the payment due date. Mr. Libby seconded the motion, the motion passed unanimously.

3.6 15 Vernon Ave. – Carolyn Ranagan

The appellant was not present for the meeting. The appeal is for the replacement of a leaking meter.

Mr. Johnson made a motion to abate \$142.46, half of the total replacement invoice. Mr. Boudreau seconded the motion, the motion passed unanimously.

4. Financials – Water & Sewer Revenue and Expense Reports

5. Adjournment:

Mr. Barnes made a motion to adjourn at 6:15 pm. The motion was seconded by Mr. Boudreau, the motion passed unanimously.

Minutes respectfully submitted by Darcy Landry, Utility Billing Administrator



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: September 20, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/14/23

Customer Name: Norman Brown

Account #: 300740

Service Address: 6 Murray Dr.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the August invoice since the water leaked outside and did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on July disputed invoice: 24
 - b. Average Usage is: 12
 - c. Estimated use over average: 12

Value of 12 units of sewer at the current rate of \$8.17 = \$98.04

Laura J. McDormand
Laura J. McDormand
Admin Services & Utility Supervisor

10/6/2023
Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Darcy Landry

DATE: September 20, 2023

SUBJECT: City of Rochester

PROPERTY: **6 Murray Dr.**

Please find attached the Water Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for a leaking outside hose.

RECEIVED

SEP 14 2023

CITY OF ROCHESTER
DEPARTMENT OF PUBLIC WORKS

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 9/14/23

5

1. Date of Appeal: 9-11-2023
2. Property Owner's Name: NORMAN BROWN Account #: 300740
3. Billing Address: 6 MURRAY DRIVE
E ROCHESTER, NH
03868
4. Service Location: 6 MURRAY DRIVE Zip Code 03868
5. Owners Representative: NORMAN BROWN
6. Owners Representative's Signature: Norman A Brown
7. Phone #: 603-332-7744 Cell: 603-978-1054
8. Email Address: NABROWN1928@gmail.com

①

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/30/23 to 8/25/23
10. Abatement is being requested for:

- a. How many units of water _____ x 6.41 = \$ _____
- b. How many units of sewer 12* x 8.17 = \$ 98.04
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

* OUTSIDE HOSE WAS BROKEN AND LEAKING
INTO ground. DID NOT DISCOVER THE
LEAK FOR AN UNKNOWN PERIOD. PLEASE
COMPARE SEWER/WATER USAGE TO PREVIOUS
PERIODS.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? yes

Who made the repair? myself

Has proof of the repair been attached to this appeal form? NO

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

yes. I am 95 years old on very limited income

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by the 27th of each month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

Mailing Address
Department of Public Works
209 Chestnut Hill Road
Rochester, NH 03867
waterbilling@rochesternh.gov

Accounts

Account: 300740

CALLED 9/2/08 - FOUND HOSE RUNNING OUTSIDE WHICH CAUSED HIGH AUGUST 08 BILL - SENT HIM APPEAL PAPERWORK - HE IS GOING TO PAY WATER PORTION OF BILL AND HOLD OFF ON SEWER UNTIL AFTER UAB DECISION - APPEAL GRANTED \$171.84 - REVISED BILL SENT 12/1/08

[2015-02-26 11:08:56 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW.

[2023-09-05 09:41:38 darcy.landry]: SPOKE WITH NORMAN ABOUT HIS HIGH WATER BILL, HE HAD AN OUTSIDE HOSE BREAK. MAILED HIM AN UAB APPEAL FORM.

[2023-09-14 13:25:07 darcy.landry]: REC'D UAB APPEAL



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

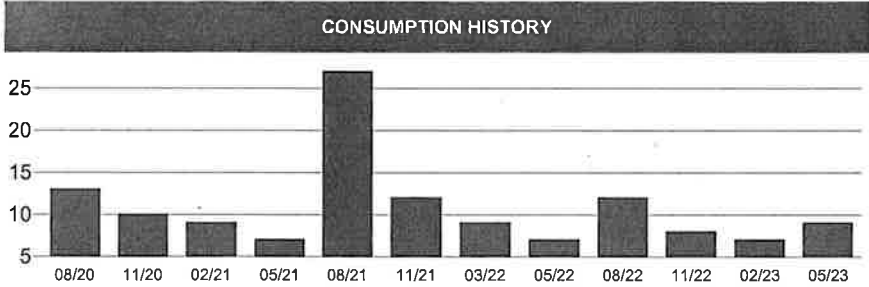
CUSTOMER NAME: BROWN NORMAN A REV LIV TRUST SERVICE LOCATION: 6 MURRAY

BILL NUMBER: 14167016 BILL DATE: 08/28/2023 ACCOUNT #: 300740 DUE DATE: 10/02/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
ELD WATER	A	05/30/2023	08/25/2023	641	665	24	\$66.48
ELD SEWER		05/30/2023	08/25/2023				\$130.32

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$196.80
	Previous Balance	\$73.89
	Adjustments	\$0.00
	Less Payments Received	\$147.66
	Total Amount Due	\$122.97

PER 260-14: CUSTOMER IS RESPONSIBLE FOR PROVIDING ACCESS TO OUTSIDE READER. CUSTOMER SHALL REMOVE ANY HAZARDS/NUISANCES SUCH AS SNOW, ICE, VEGETATION & DOGS FROM AREA WHERE READER IS LOCATED.

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: 300740
 Bill Number: 14167016
 Pay By: 10/02/2023
Total Due: 122.97

Service Location
6 MURRAY

BROWN NORMAN A REV LIV TRUST
% N A BROWN & N L BROWN TTEES
6 MURRY DR
ROCHESTER, NH 03868-5805



Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	Usage Repl Usage Charge Amt Billed Amt	
300740	45632 BROWN NORMAN A REV LIV TRUST	022403090074	6 MURRAY	Active
105	- 1 ELD WATER SENS57938697	A 08/25/2023	14167016 665 24 X	0 66.48 196.80
105	- 1 ELD WATER SENS57938697	A 05/30/2023	14158813 641 9 -	0 24.93 73.80
105	- 1 ELD WATER SENS57938697	A 02/27/2023	14150765 632 7	0 19.54 57.55
105	- 1 ELD WATER SENS57938697	A 11/30/2022	14142715 625 8	0 22.16 65.60
105	- 1 ELD WATER SENS57938697	A 08/22/2022	14134638 617 12	0 30.24 89.52
105	- 1 ELD WATER SENS57938697	A 05/27/2022	14126525 605 7	0 17.76 52.34
105	- 1 ELD WATER SENS57938697	A 03/01/2022	14118560 598 9	0 22.68 67.14
105	- 1 ELD WATER SENS57938697	A 11/22/2021	14110607 589 12	0 30.24 89.52
105	- 1 ELD WATER SENS57938697	A 08/23/2021	14105335 577 27	0 68.04 201.42
105	- 1 ELD WATER SENS57938697	A 05/20/2021	14097238 550 7	0 17.76 52.34
105	- 1 ELD WATER SENS57938697	A 02/23/2021	14089274 543 9	0 22.21 64.92
105	- 1 ELD WATER SENS57938697	A 11/20/2020	14081378 534 10	0 24.00 68.90
105	- 1 ELD WATER SENS57938697	A 08/21/2020	14070766 524 13 -	0 31.20 89.57
105	- 1 ELD WATER SENS57938697	A 05/20/2020	14062802 511 7	0 16.91 48.34
105	- 1 ELD WATER SENS57938697	A 02/20/2020	14055023 504 7	0 16.91 48.34
105	- 1 ELD WATER SENS57938697	A 11/20/2019	14047186 497 10	0 24.00 68.90
105	- 1 ELD WATER SENS57938697	A 08/21/2019	14039333 487 9	0 21.60 62.01
105	- 1 ELD WATER SENS57938697	A 05/23/2019	14031458 478 10	0 24.00 68.90
105	- 1 ELD WATER SENS57938697	A 02/21/2019	14023722 468 8	0 19.20 55.12
105	- 1 ELD WATER SENS57938697	A 11/21/2018	14015952 460 7	0 16.91 48.34
105	- 1 ELD WATER SENS57938697	A 08/22/2018	14008155 453 11	0 26.40 75.79
105	- 1 ELD WATER SENS57938697	A 05/17/2018	14000268 442 6	0 16.91 43.85
105	- 1 ELD WATER SENS57938697	A 02/21/2018	13992596 436 6	0 16.10 42.34
105	- 1 ELD WATER SENS57938697	A 11/21/2017	13984944 430 12	0 27.48 79.56
105	- 1 ELD WATER SENS57938697	A 08/22/2017	13977269 418 10	0 22.90 66.30
105	- 1 ELD WATER SENS57938697	A 05/18/2017	13969536 408 5	0 16.10 40.93
105	- 1 ELD WATER SENS57938697	A 02/23/2017	13962003 403 8	0 18.12 52.68
105	- 1 ELD WATER SENS57938697	A 11/21/2016	13954495 395 6	0 14.64 39.54
105	- 1 ELD WATER SENS57938697	A 08/25/2016	13946972 389 8	0 16.40 49.60
105	- 1 ELD WATER SENS57938697	A 05/26/2016	13939382 381 7	0 14.64 43.69
105	- 1 ELD WATER SENS57938697	A 02/23/2016	13931947 374 6	0 14.64 39.54

** END OF REPORT - Generated by Darcy Landry **

130 ÷ 12 = 11



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: October 5, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 1/26/23

Customer Name: William Burke

Account #085514

Service Address: 29 Lupine Ln.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend to deny this appeal Per Ordinance 260-8B customers shall provide a clean, dry, warm, safe and accessible place (always free from debris) for installation of a meter. Ordinance 260-10A all meters shall be kept in repair by the Department of Public Works except when damaged by the customer or by his/her negligence, including freezing. In case of any such damage, the cost of the repairs shall be charged to the owner of the premises.

The above recommendation is based upon the following findings:

Technician found meter in a wet pit, damaged and leaking.

Laura J. McDormand

Laura J. McDormand
Admin Services & Utility Supervisor

10/6/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Darcy Landry

DATE: October 5, 2023

SUBJECT: City of Rochester

PROPERTY: **29 Lupine Ln.**

Please find attached the Water Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is water & sewer, owner found meter was leaking in pit.

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: January 27, 2023
SUBJECT: City of Rochester
PROPERTY: **29 Lupine Lane**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water and sewer, owner found meter was leaking in pit.

*Tabled
from Feb
MTG.*

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/26/23

W+S

1. Date of Appeal: January 25, 2023
2. Property Owner's Name: William Burke Account #: 085514
3. Billing Address: 29 Lupine Lane
Rochester, NH 03868
4. Service Location: Same Zip Code _____
5. Owners Representative: N/A
6. Owners Representative's Signature: N/A
7. Phone #: (603) 817-5736 Cell: Same
8. Email Address: wedeburke@gmail.com

(84)

(2)

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from June 2021 to March 2023
10. Abatement is being requested for:
 - a. How many units of water _____ x 6.41 = \$ _____
 - b. How many units of sewer _____ x 8.17 = \$ _____
 - c. Water & Sewer Department Fees of: \$ _____Total \$ _____

11. Explanation of Appeal Request:

We started to notice our water usage going up on the bill for August 2021, and it continued to stay high up until my bill due on February 3, 2023. I called The Water Dept. several times and was told to check my fixtures, or I had leaking toilets, but I could not locate my water meter. I asked where my meter was located and I was told it was under my front door landing. I know it is not located there, because I had to retread the landing a couple of years ago. I located the water meter on January 19, 2023, and found the meter submerged in water (see photo). I drained the pit and found the meter leaking water out of the outlet end, a video was taken of the leak as well. On January 24, 2023, the meter was replaced by the Water Department. I am requesting a reimbursement for the water and sewer consumption overages I have been paying for from my August 2021 usage consumption history until January 24, 2023.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

No

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes

Who made the repair? City of Rochester

Has proof of the repair been attached to this appeal form? No

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.**
- 3. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.**
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
- 5. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Michele Grant

From: Bill & Diane Burke <wedeburke@gmail.com>
Sent: Thursday, January 26, 2023 10:25 AM
To: Michele Grant
Subject: Re: appeal form
Attachments: 29 Lupine Ln Water Appeal .pdf

Caution: External email.

Michelle,

Attached is my appeal form and photos I mentioned in our call. I will have to send the video in a separate email, due to the file size being too large.

Thank you for all of your assistance in this matter. If there is anything else you need please do not hesitate to reach out to me.

Sincerely,

Bill Burke
29 Lupine Lane
Rochester, NH 03868
(603) 817-5736





> On Jan 25, 2023, at 10:14 AM, Michele Grant <https://urldefense.proofpoint.com/v2/url?u=http-3A_michele.grant-40rochesternh.gov&d=DwIFAg&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpnVfiiMM&r=Fv4ewfewXYN2tubZEJONr4MGxTHt-fGL3UPW_0d3IOE&m=qMwprpWIAO5bBn2ye8OX8IeHAQO2Dcq6_ZHtuf0PFGY&s=ANsh6xJ04oYSip65pLoQ3gwi9b5vIQWWWfU-hsZiIM&e> wrote:

>
>

Michele Grant

From: Bill Burke <w.burke@icloud.com>
Sent: Thursday, January 26, 2023 10:27 AM
To: Michèle Grant
Subject: Re: appeal form with Video

Caution: External email.

Attachment available until Feb 25, 2023

Michelle,

Here is the video of the leaking meter.

Bill

Click to Download

IMG_2490.mov
34.2 MB

On Jan 25, 2023, at 10:14 AM, Michele Grant <michele.grant@rochesternh.gov> wrote:

<Appeal form 10-5-2022.pdf>

This email has been scanned for spam and viruses by Proofpoint Essentials. Click [here](#) to report this email as spam.

Michele Grant

From: Michele Grant
Sent: Friday, February 17, 2023 2:11 PM
To: Bill & Diane Burke
Subject: RE: appeal form

2

Hi Bill,

My tech let me know that he fixed the wiring on the meter at your house the other day. Should be all set now but let me know if you need anything further.

Have a good weekend,

Michele Grant
Utility Billing Administrator
City of Rochester
209 Chestnut Hill Rd.
Rochester, NH 03867
603-335-7501

29 Dupine

***** Please note that my email address has changed to michele.grant@rochesternh.gov (it used to end with .net). Please update your address book. Mail to rochesternh.net will continue to work for a while but will eventually be disabled.**

From: Michele Grant
Sent: Tuesday, February 14, 2023 12:24 PM
To: Bill & Diane Burke <wedeburke@gmail.com>
Subject: RE: appeal form

Hi Bill,

The board did decide to table your appeal at last night's meeting, they want to see what the history will be with the new meter. So this will probably be on hold for a bit because we will need to get a cycle or two. I have asked my tech to get out to finish the wiring etc. as soon as possible.

Have a good day,

Michele Grant
Utility Billing Administrator
City of Rochester
209 Chestnut Hill Rd.
Rochester, NH 03867
603-335-7501

after ~~copy~~ ^{Sept.}
Read s/b
enough to
send thru
appeal

***** Please note that my email address has changed to michele.grant@rochesternh.gov (it used to end with .net). Please update your address book. Mail to rochesternh.net will continue to work for a while but will eventually be disabled.**

From: Michele Grant
Sent: Monday, February 13, 2023 2:48 PM
To: Bill & Diane Burke <wedeburke@gmail.com>
Subject: RE: appeal form

O.K. I will let you know how the meeting goes tonight. I actually had a job sheet out with the tech a week or two ago but he must not of made it there yet. He's out today but I will have him do this ASAP, but definitely by the end of the week. Sorry about that.

Michele Grant
Utility Billing Administrator
City of Rochester
209 Chestnut Hill Rd.
Rochester, NH 03867
603-335-7501

**** Please note that my email address has changed to michele.grant@rochesternh.gov (it used to end with .net). Please update your address book. Mail to rochesternh.net will continue to work for a while but will eventually be disabled.*

From: Bill & Diane Burke <wedeburke@gmail.com>
Sent: Monday, February 13, 2023 2:27 PM
To: Michele Grant <michele.grant@rochesternh.gov>
Subject: Re: appeal form

Caution: External email.

Michele,
That's fine, if they are going to table it there's no reason for me to show up. You mentioned them getting a reading or two to calculate the correct usage, I don't think the meter reader has been hooked up to the new meter yet. Can you let me know when it's being scheduled so I can attend.
Thanks,
Bill

Bill Burke
29 Lupine Lane
Rochester, NH 03868
(603)817-5736

On Feb 13, 2023, at 11:04, Michele Grant <michele.grant@rochesternh.gov> wrote:

Hi Bill,

The meeting is actually at the new DPW Dept. at 209 Chestnut St. at 5:30pm but they have recommended that your appeal be tabled for more history now that the new meter has been put in. So my guess is that the board will table this for more history so we can get an idea of your regular usage with the new meter being in. You are more than welcome to attend just wanted to let you know.

Michele Grant
Utility Billing Administrator
City of Rochester
209 Chestnut Hill Rd.
Rochester, NH 03867
603-335-7501

**** Please note that my email address has changed to michele.grant@rochesternh.gov (it used to end with .net). Please update your address book. Mail to rochesternh.net will continue to work for a while but will eventually be disabled.*

From: Bill & Diane Burke <wedeburke@gmail.com>
Sent: Monday, February 13, 2023 9:25 AM
To: Michele Grant <michele.grant@rochesternh.gov>
Subject: Re: appeal form

Caution: External email.

Michele,
I will be able to attend the meeting tonight, i assume it's going to be at city hall, I just don't know what time the meeting starts. I just want to attend in case there may be any questions they may have.
Thanks again for all of you assistance,
Bill

Bill Burke
29 Lupine Lane
Rochester, NH 03868
(603)817-5736

On Jan 27, 2023, at 09:16, Michele Grant <michele.grant@rochesternh.gov> wrote:

Hi Bill,

No you do not have to attend the meeting but you can if you want to. Let me know if you would like to attend and I can give you the details.

Happy Friday,

Michele Grant
Utility Billing Administrator
City of Rochester
209 Chestnut Hill Rd.
Rochester, NH 03867
603-335-7501

**** Please note that my email address has changed to michele.grant@rochesternh.gov (it used to end with .net). Please update your address book. Mail to rochesternh.net will continue to work for a while but will eventually be disabled.*

From: Bill & Diane Burke <wedeburke@gmail.com>
Sent: Thursday, January 26, 2023 3:34 PM
To: Michele Grant <michele.grant@rochesternh.gov>
Subject: Re: appeal form

Caution: External email.

Will I have to go to that meeting, or does someone else present it?

Bill Burke
29 Lupine Lane
Rochester, NH 03868
(603)817-5736

On Jan 26, 2023, at 11:56, Michele Grant
<michele.grant@rochesternh.gov> wrote:

Thank you, this will be heard at the 2/13/23 UAB meeting and you will receive a decision letter around a week later.

Have a good day,

Michele Grant
Utility Billing Administrator
City of Rochester
209 Chestnut Hill Rd.
Rochester, NH 03867
603-335-7501

**** Please note that my email address has changed to michele.grant@rochesternh.gov (it used to end with .net). Please update your address book. Mail to rochesternh.net will continue to work for a while but will eventually be disabled.*

From: Bill & Diane Burke <wedeburke@gmail.com>
Sent: Thursday, January 26, 2023 10:25 AM
To: Michele Grant <michele.grant@rochesternh.gov>
Subject: Re: appeal form

Caution: External email.

Michelle,

Attached is my appeal form and photos I mentioned in our call. I will have to send the video in a separate email, due to the file size being too large.

Thank you for all of your assistance in this matter. If there is anything else you need please do not hesitate to reach out to me.

Sincerely,

Bill Burke
29 Lupine Lane
Rochester, NH 03868
(603) 817-5736

<image001.jpg>

<image002.jpg>

> On Jan 25, 2023, at 10:14 AM, Michele Grant
<https://urldefense.proofpoint.com/v2/url?u=http-3A_michele.grant-40rochester.nh.gov&d=DwIFAg&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_Cdp gnVfiiMM&r=Fv4ewfewXYN2tubZEJONr4MGxTHt-fGL3UPW_0d3IOE&m=qMwprpWIAO5bBn2ye8OX8IeHAQQO2Dcq6_ZHtuf0PFGY&s=ANsh6xJ04oYSip65pLoQ3gjwi9b5vIQWWwfU-hsZl1M&e=> wrote:
>
>

This email has been scanned for spam and viruses by Proofpoint Essentials. Click [here](#) to report this email as spam.

This email has been scanned for spam and viruses by Proofpoint Essentials. Click [here](#) to report this email as spam.

Accounts

Account: 085514

METER IS IN PIT NEAR ROAD

[2012-10-30 13:05:45 ann]: BILL RETURNED WITH PO FORWARDING ADDRESS OF: 37
TARAH WAY, FREMONT, NH 03044-3249

[2013-07-24 11:07:37 ann]: JUNE BILL RETURNED WITH CHANGE OF NAME TO KELBY
FERWERDA AND ADDRESS BACK TO 29 LUPINE LN., ROCHESTER, NH 03868 - ADDRESS
CHANGE GIVEN TO ASSESSING AND LETTER SENT TO CUSTOMER ADVISING TO CONTACT
ASSESSING REGARDING CHANGE OF NAME.

[2013-07-26 08:50:07 ann]: WE HAD THIS AS MAP 0240-0081-0000 BUT IT IS
ACTUALLY 0239-0019-0016 - I CORRECT MAP & LOT AND IT CORRECTED NAME AND ADDRESS.
[2015-03-10 09:09:56 sjuneau]: MARCH BILL ESTIMATED DUE TO SNOW.

[2023-01-24 14:20:31 michele.grant]: OWNER CALLED THE OTHER DAY AND PIT IS
FILLED WITH WATER, SENT ONE OF SCOTT'S GUYS OUT TODAY TO CHECK METER & PIT
BECAUSE JEREMY WAS IN THE SIDEWALK TRACTOR. THEY TRIED TO CHANGE GASKETS ETC.
BUT METER STILL LEAKING SO REPLACED METER (LOOKS LIKE IT WAS CROSS THREADED).
NEW METER #93005979, END READ ON OLD METER 0954.

[2023-01-25 12:23:28 michele.grant]: SENT APPEAL PAPERWORK TO OWNER, PER TECH
YESTERDAY THE METER WAS CROSS THREADED AND THAT IS WHY IT WAS LEAKING.

[2023-01-27 08:31:03 darcy.landry]: REC'D APPEAL PAPERWORK 1/27

[2023-02-15 14:49:30 darcy.landry]: UAB APPEAL WAS TABLE FOR MORE CONSUMPTION
HISTORY FEBRUARY MEETING

[2023-02-17 14:12:10 michele.grant]: TECH FIXED WIRING ON NEW METER @ 2/15,
THEY DIDN'T DO WIRING WHEN THEY REPLACED METER ON 1/24/23. READ 0004.

[2023-09-20 15:00:07 darcy.landry]: PRESENTING UAB APPEAL IN OCTOBER WITH MORE
USAGE HISTORY

Accounts

Account: 085514

[2012-10-30 13:05:45 ann]: BILL RETURNED WITH PO FORWARDING ADDRESS OF: 37
TARAH WAY, FREMONT, NH 03044-3249

[2013-07-24 11:07:37 ann]: JUNE BILL RETURNED WITH CHANGE OF NAME TO KELBY
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City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

BURKE WILLIAM E & DIANE E

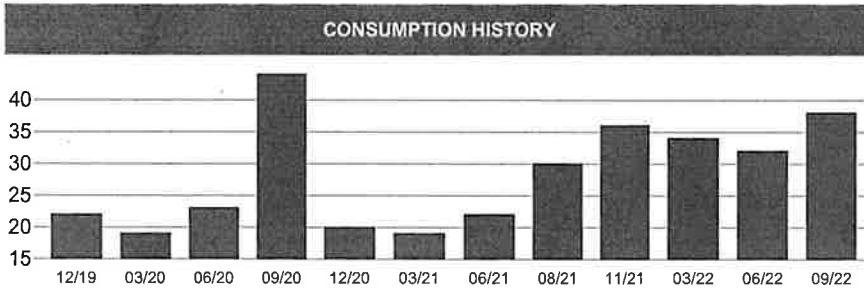
29 LUPINE

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14143502	12/30/2022	085514	02/03/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	09/08/2022	12/29/2022	915	947	32	\$205.12
RES SEWER		09/08/2022	12/29/2022				\$261.44

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$466.56
A = Actual	Previous Balance	\$523.84
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$523.84
	Total Amount Due	\$466.56

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PYMTS IN TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	085514
Bill Number:	14143502
Pay By:	02/03/2023
Total Due:	466.56

Service Location
29 LUPINE

BURKE WILLIAM E & DIANE E
29 LUPINE LN
ROCHESTER, NH 03868-5724

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	Usage Rep Usage Charge Amt Billed Amt	
085514	41978 BURKE WILLIAM E & DIANE E	023900190016	29 LUPINE	Active
100 - 1 RES WATER	SENS93005979	A 09/06/2023	14167816 40 17 0 108.97 247.86	
100 - 1 RES WATER	SENS93005979	A 05/31/2023	14159769 23 17 0 108.97 247.86	
100 - 1 RES WATER	SENS93005979	A 03/01/2023	14151529 6 6 7 83.33 189.54	
100 - 1 RES WATER		I 01/24/2023	0 954 7 0 .00 .00	
100 - 1 RES WATER	SENS74656582	A 12/29/2022	14143502 947 32 0 205.12 466.56	
100 - 1 RES WATER	SENS74656582	A 09/08/2022	14135424 915 38 0 230.31 523.84	
100 - 1 RES WATER	SENS74656582	A 06/02/2022	14127366 877 32 0 186.56 424.32	
100 - 1 RES WATER	SENS74656582	A 03/04/2022	14119342 845 34 0 198.22 450.84	
100 - 1 RES WATER	SENS74656582	A 11/26/2021	14111383 811 36 0 209.88 477.36	
100 - 1 RES WATER	SENS74656582	A 08/31/2021	14106154 775 30 0 174.90 397.80	
100 - 1 RES WATER	SENS74656582	A 06/01/2021	14098079 745 22 0 128.26 291.72	
100 - 1 RES WATER	SENS74656582	A 03/02/2021	14090055 723 19 0 109.02 245.93	
100 - 1 RES WATER	SENS74656582	A 12/01/2020	14082172 704 20 0 111.00 246.00	
100 - 1 RES WATER	SENS74656582	A 09/01/2020	14071561 684 44 0 244.20 541.20	
100 - 1 RES WATER	SENS74656582	A 06/02/2020	14063663 640 23 0 127.65 282.90	
100 - 1 RES WATER	SENS74656582	A 03/03/2020	14055766 617 19 0 105.45 233.70	
100 - 1 RES WATER	SENS74656582	A 12/03/2019	14047973 598 22 0 122.10 270.60	
100 - 1 RES WATER	SENS74656582	A 09/05/2019	14040126 576 27 0 149.85 332.10	
100 - 1 RES WATER	SENS74656582	A 06/05/2019	14032283 549 23 0 127.65 282.90	
100 - 1 RES WATER	SENS74656582	A 03/06/2019	14024479 526 20 0 111.00 246.00	
100 - 1 RES WATER	SENS74656582	A 12/04/2018	14016729 506 18 0 99.90 221.40	
100 - 1 RES WATER	SENS74656582	A 09/05/2018	14008949 488 29 0 160.95 356.70	
100 - 1 RES WATER	SENS74656582	A 06/01/2018	14001141 459 22 0 122.10 270.60	
100 - 1 RES WATER	SENS74656582	A 03/01/2018	13993343 437 24 0 128.95 287.19	
100 - 1 RES WATER	SENS74656582	A 12/01/2017	13985718 413 38 0 201.02 448.78	
100 - 1 RES WATER	SENS74656582	A 09/01/2017	13978057 375 28 0 148.12 330.68	
100 - 1 RES WATER	SENS74656582	A 06/01/2017	13970386 347 20 0 105.80 236.20	
100 - 1 RES WATER	SENS74656582	A 03/06/2017	13962742 327 21 0 111.09 248.01	
100 - 1 RES WATER	SENS74656582	A 12/01/2016	13955254 306 20 0 96.30 221.16	
100 - 1 RES WATER	SENS74656582	A 09/02/2016	13947713 286 27 0 129.87 298.35	
100 - 1 RES WATER	SENS74656582	A 06/07/2016	13940204 259 23 0 110.63 254.15	
100 - 1 RES WATER	SENS74656582	A 03/04/2016	13932657 236 19 0 91.39 209.95	
100 - 1 RES WATER	SENS74656582	A 12/10/2015	13925285 217 22 0 104.92 242.20	
100 - 1 RES WATER	SENS74656582	A 09/02/2015	13917846 195 25 0 116.75 272.75	
100 - 1 RES WATER	SENS74656582	A 06/05/2015	13910409 170 34 0 158.78 370.94	
100 - 1 RES WATER	SENS74656582	E 03/10/2015	13902938 136 12 0 56.04 130.92	
100 - 1 RES WATER	SENS74656582	A 12/04/2014	13895585 124 19 0 88.73 207.29	
100 - 1 RES WATER	SENS74656582	A 09/08/2014	13888184 105 24 0 112.08 261.84	

** END OF REPORT - Generated by Darcy Landry **

New meter 17 average
Previous 349 ÷ 12 = 29



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: September 21, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/19/23

Customer Name: William Copp

Account #182825

Service Address: 13 15 Spring

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend to deny this appeal as the appeal paperwork was received after the due date Per Ordinance 260-19A the appellant shall file an appeal to the UB office in writing prior to the payment due date.

The above recommendation is based upon the following findings:

1. The owner does **not** dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on July disputed invoice: 58
 - b. Average Usage is: 28
 - c. Estimated use over average: 30

Value of 30 units of sewer at the current rate of \$8.17 = \$245.10

Laura J. McDormand
Laura J. McDormand
Admin Services & Utility Supervisor

10/6/2023
Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand
FROM: Darcy Landry
DATE: September 20, 2023
SUBJECT: City of Rochester
PROPERTY: **13 15 Spring St.**

Please find attached the Water Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for filling a pool.

RECEIVED

SEP 19 2023

CITY OF ROCHESTER
DEPARTMENT OF PUBLIC WORKS

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/19/23

5

3

- 1. Date of Appeal: 9-11-23
- 2. Property Owner's Name: William Copp Account #: 182825
- 3. Billing Address: 169 Old bay Rd
New Durham N.H. 03855
- 4. Service Location: 13-15 Spring St Zip Code 03868
- 5. Owners Representative: William Copp
- 6. Owners Representative's Signature: [Signature]
- 7. Phone #: _____ Cell: 603-312-6961
- 8. Email Address: WACopp@TDS.net

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 4-15-23 to 7-17-23
- 10. Abatement is being requested for:

- a. How many units of water _____ x 6.41= \$ _____
- b. How many units of sewer _____ x 8.17= \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

This is my Rental Property and my
tenants bought a Pool that they
never told me about. IF you
could please take the water units
off for the Pool I would appreciate
it. IF you need any additional information
Please let me know.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Please note:

1. ***Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
2. ***The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
3. ***Abatement / Appeal Applications must be received by the 27th of each month to be placed on the following month's UAB agenda.***
4. ***Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
5. ***Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***

Mailing Address
Department of Public Works
209 Chestnut Hill Road
Rochester, NH 03867
waterbilling@rochesternh.gov

Accounts

Account: 182825

[2011-10-19 10:29:13 ann]: LEAK LETTER SENT -53 UNITS ON OCTOBER 2011 BILLING
[2020-10-06 16:33:40 michele.grant]: OWNER DID A BILL PAY FOR PAST DUE BAL.
TODAY AND S/B RECEIVED AROUND 10/15.

[2021-06-21 08:15:34 michele.grant]: DID BANK PAY FOR 6/25, SO WILL RECEIVE
SHORTLY AFTER THAT.

[2023-07-19 10:40:21 darcy.landry]: SENT LEAK LETTER - 58 UNITS

[2023-09-20 15:01:12 darcy.landry]: REC'D UAB APPEAL PAPERWORK 9/19/23



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

COPP WILLIAM R & JENNIFER L

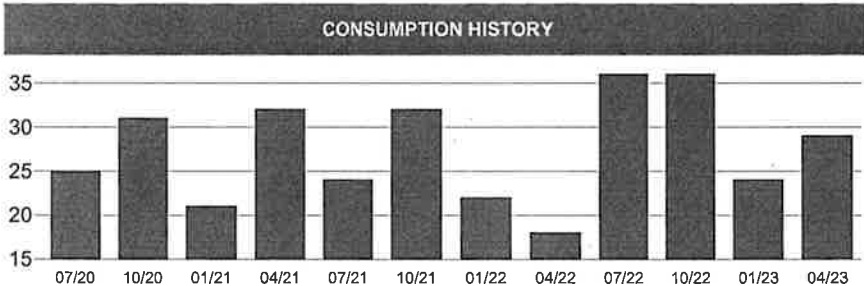
13 15 SPRING

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14163325	07/25/2023	182825	08/28/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	04/15/2023	07/17/2023	4406	4464	58	\$371.78
RES SEWER		04/15/2023	07/17/2023				\$473.86

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$845.64
A = Actual	Previous Balance	\$426.16
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$919.48
	Total Amount Due	\$349.36

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
HTTPS://WWW.ROCHESTERNH.GOV/SITE/G/FILES/VYHLIF9211/F/UPLOADS/2022
CCR_ROCHESTER_2001010_FINAL-MERGED.PDF

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	182825
Bill Number:	14163325
Pay By:	08/28/2023
Total Due:	349.36

Service Location
13 15 SPRING

COPP WILLIAM R & JENNIFER L
169 OLD BAY RD
NEW DURHAM, NH 03855

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status				
Service	Mfr Meter Number	By	Usage	Repl Usage				
	Cd Read Date Time	Bill # Curr Read	Charge Amt	Billed Amt				
182825	304801 COPP WILLIAM R & JENNIFER L	010301830000	13 SPRING	Active				
100	- 1 RES WATER SENS32584529	A 07/17/2023	14163325	4,464	58X	0	371.78	845.64
100	- 1 RES WATER SENS32584529	A 04/15/2023	14155128	4,406	29	0	185.89	422.82
100	- 1 RES WATER SENS32584529	A 01/11/2023	14147076	4,377	24	0	153.84	349.92
100	- 1 RES WATER SENS32584529	A 10/12/2022	14139005	4,353	36	0	226.63	515.48
100	- 1 RES WATER SENS32584529	A 07/13/2022	14130975	4,317	36	0	209.88	477.36
100	- 1 RES WATER SENS32584529	A 04/04/2022	14122872	4,281	18	0	104.94	238.68
100	- 1 RES WATER SENS32584529	A 01/13/2022	14114932	4,263	22	0	128.26	291.72
100	- 1 RES WATER SENS32584529	A 10/15/2021	102842	4,241	32	0	186.56	424.32
100	- 1 RES WATER SENS32584529	A 07/08/2021	14101689	4,209	24	0	139.92	318.24
100	- 1 RES WATER SENS32584529	A 04/22/2021	14093601	4,185	32	0	186.56	424.32
100	- 1 RES WATER SENS32584529	A 01/06/2021	14085674	4,153	21	0	117.00	259.85
100	- 1 RES WATER SENS32584529	A 10/20/2020	14077753	4,132	31	0	172.05	381.30
100	- 1 RES WATER SENS32584529	A 07/07/2020	14067176	4,101	25	0	138.75	307.50
100	- 1 RES WATER SENS32584529	A 04/16/2020	14059222	4,076	28	0	155.40	344.40
100	- 1 RES WATER SENS32584529	A 01/13/2020	14051469	4,048	25	0	138.75	307.50
100	- 1 RES WATER SENS32584529	A 10/08/2019	14043589	4,023	27	0	149.85	332.10
100	- 1 RES WATER SENS32584529	A 07/10/2019	14035761	3,996	32	0	177.60	393.60
100	- 1 RES WATER SENS32584529	A 04/15/2019	14027920	3,964	24	0	133.20	295.20
100	- 1 RES WATER SENS32584529	A 01/22/2019	14020187	3,940	29	0	160.95	356.70
100	- 1 RES WATER SENS32584529	A 10/12/2018	14012392	3,911	32	0	177.60	393.60
100	- 1 RES WATER SENS32584529	A 07/09/2018	14004604	3,879	39	0	216.45	499.70
100	- 1 RES WATER SENS32584529	A 04/03/2018	13996778	3,840	12	0	66.21	146.86
100	- 1 RES WATER SENS32584529	A 01/23/2018	13989144	3,828	33	0	174.57	389.73
100	- 1 RES WATER SENS32584529	A 10/04/2017	13981490	3,795	27	0	142.83	318.87
100	- 1 RES WATER SENS32584529	A 07/05/2017	13973841	3,768	27	0	142.83	318.87
100	- 1 RES WATER SENS32584529	A 04/03/2017	13966161	3,741	32	0	169.28	377.92
100	- 1 RES WATER SENS32584529	A 01/06/2017	13958651	3,709	30	0	150.03	340.57
100	- 1 RES WATER SENS32584529	A 10/06/2016	13951132	3,679	30	0	144.30	331.50
100	- 1 RES WATER SENS32584529	A 07/06/2016	13943594	3,649	27	0	129.87	298.35
100	- 1 RES WATER SENS32584529	A 04/12/2016	13936024	3,622	30	0	144.30	331.50
100	- 1 RES WATER SENS32584529	A 01/12/2016	13928616	3,592	34	0	163.54	375.70
100	- 1 RES WATER SENS32584529	A 10/02/2015	13921226	3,558	38	0	177.58	414.70
100	- 1 RES WATER SENS32584529	A 07/07/2015	13913782	3,520	42	0	196.14	458.22
100	- 1 RES WATER SENS32584529	A 04/01/2015	13906279	3,478	39	0	182.13	425.49
100	- 1 RES WATER SENS32584529	A 01/02/2015	13898930	3,439	32	0	149.44	349.12
100	- 1 RES WATER SENS32584529	A 10/06/2014	13891532	3,407	42	0	196.14	458.22
100	- 1 RES WATER SENS32584529	A 07/03/2014	13884112	3,365	39	0	182.13	425.49
100	- 1 RES WATER SENS32584529	A 04/03/2014	13876669	3,326	32	0	148.14	347.82
100	- 1 RES WATER SENS32584529	A 01/13/2014	13869378	3,294	40	0	184.00	433.60
100	- 1 RES WATER SENS32584529	A 10/16/2013	13862034	3,254	38	0	174.80	411.92
100	- 1 RES WATER SENS32584529	A 07/17/2013	13854653	3,216	52	0	239.20	563.68
100	- 1 RES WATER SENS32584529	A 04/04/2013	13847224	3,164	40	0	184.00	433.60
100	- 1 RES WATER SENS32584529	A 01/09/2013	13839963	3,124	15	0	68.13	160.70
100	- 1 RES WATER SENS32584529	A 10/17/2012	13832643	3,109	19	0	85.31	201.40
100	- 1 RES WATER SENS32584529	A 07/17/2012	13825308	3,090	47	0	211.03	498.20
100	- 1 RES WATER SENS32584529	A 04/13/2012	13817922	3,043	42	0	188.58	445.20
100	- 1 RES WATER SENS32584529	A 01/20/2012	13810666	3,001	46	0	206.54	487.60
100	- 1 RES WATER SENS32584529	A 10/18/2011	13803349	2,955	53	0	235.92	558.11
100	- 1 RES WATER SENS32584529	A 07/13/2011	13796059	2,902	33	0	141.57	337.92
100	- 1 RES WATER SENS32584529	A 04/18/2011	13788733	2,869	14	0	60.06	143.36
100	- 1 RES WATER SENS32584529	E 01/15/2011	13781557	2,855	34	0	145.86	348.16

330 - 12 = 28



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: October 5, 2023

To: Utility Advisory Board

From: Laura McDormand, Admin. Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/21/23

Customer Name: Jessica Marion

Account #: 071500

Service Address: 9 Lincoln St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend we table this appeal for more consumption history, only one cycle for new owner.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
 - a. Total units on Aug. disputed invoice: 163

Laura J. McDormand

Laura McDormand
Admin. Services & Utility Billing Supervisor

10/6/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Darcy Landry

DATE: September 28, 2023

SUBJECT: City of Rochester

PROPERTY: **9 Lincoln St.**

Please find attached the Water Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for a running toilet.

SEP 21 2023

CITY OF ROCHESTER
DEPARTMENT OF PUBLIC WORKS

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 9/21/23

- 1. Date of Appeal: 9/18/2023
- 2. Property Owner's Name: Jessica Marion Account #: 071500
- 3. Billing Address: 486 Brown Rd
Candia, NH 03034
- 4. Service Location: 9 Lincoln St. Zip Code 03867
- 5. Owners Representative: Jessica Marion
- 6. Owners Representative's Signature: *J. Marion*
- 7. Phone #: Cell: 6033965220
- 8. Email Address: jessicastickan@yahoo.com
- 9. Billing Period that is being appealed is from 5/16/23 to 8/21/23
- 10. Abatement is being requested for:

4

- a. How many units of water _____ x 6.41= \$ _____
- b. How many units of sewer _____ x 8.17= \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

See attached plumber bill.
 In one of the apartments one
 of the toilets continuously ran
 causing the water bill amount to
 be higher than usual.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

However I am asking for a reduction ^{or abatement} to help out the expense of the water bill due to tenant not letting me the landlord know about toilet leaking.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? Yes leak has been repaired

Who made the repair? Northpoint Mechanical

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Yes. The price of this bill is way higher than budgeted for.

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by the 27th of each month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*



INVOICE

#0002218

From: Northpoint Mechanical, LLC

Northpoint Mechanical LLC
 62 Calef Hwy, Suite 188
 Lee, NH 03861

Balance Due:

\$0.00

Date of Issue:

9/1/2023

Bill To: Jessica Marion

Due Date:

9/1/2023

Item	Rate (excl. tax)	Quantity	Tax	Total
Plumbing inspection for leaks 9 Lincoln Street, Rochester, NH: Inspection to assess for any water leaks causing inordinately high water bill:	\$175.00	1		\$175.00
Adjustment was also made on the toilet ballcock in one of the apartments, to keep it from running continuously.				
Subtotal				\$175.00
Total				\$175.00

Terms & Conditions:

Thank you for your business!

Accounts

Account: 071500

2/06 - NEW PAYMENT ARRANGEMENT
 05/30/06- VOIDED PAYMENT ARRANGEMENT
 CHAPTER 7 BANKRUPTCY EFFECTIVE 3/22/06 NEW OWNER
 11/28/06 - WATER OFF - NON-PAYMENT
 5/31/07 - WATER BACK ON
 9/09 BILL HAS 112 UNITS - HIGH!! - TRIED TO FIND TELEPHONE NUMBER BUT NO LUCK - SENT LEAK LETTER
 [2010-08-20 08:35:50 kathy]: RETURNED SHUT OFF NOTICE - FORWARD ADDRESS 6 MALLARD DR. YORK, ME 03909-1358
 [2010-08-27 13:01:24 ann]: AUGUST 2010 BILL RETURNED - REMAILED TO: 6 MALLARD DR., YORK, ME 03909-1358 (PO FORWARD)
 [2011-03-09 14:31:08 ann]: NOTICE OF MORTGAGEE SALE TO BE EFFECTIVE 4/6/11 - POSTPONED UNTIL 4/18/11
 [2011-05-23 08:04:40 ann]: LINDA KRAMER CALLED - TAKE THEM OFF AS GETTING COPIES OF BILLS - THEY NO LONGER HAVE ANY INTEREST IN THIS PROPERTY
 2011-04-01 10:17:57 ann]: WATER IS OFF FOR NON-PAYMENT
 [2011-09-02 12:30:17 kathy]: 8/20/11 SENT LIEN LETTER CERTIFIED
 [2011-09-28 14:42:51 ann]: WATER TURNED ON[2011-10-14 11:09:31 ann]:
 *****LIEN 9/26/11, BOOK 3955, PAGE 0673*****LIEN RELEASED 10/18/11, BOOK 3961, PAGE 675

[2012-01-27 08:12:13 ann]: EVEN THOUGH HE LOST THIS PROPERTY TO FORECLOSURE HE WANTS TO CONTINUE TO PAY THE BILLS SO THE WATER WON'T GET TURNED OFF - I ADDED HIM TO GET COPIES OF FUTURE BILLS AND SHUT OFF NOTICES. I ALSO MAILED HIM A COPY OF THE CURENT BILL.

[2012-04-25 15:00:48 ann]: HE REQUESTED COPY OF CURRENT BILL - I REPRINTED AND MAILED IT TO HIM - HE SHOULD GET COPIES OF BILLS - I HAD ADDED HIM BACK IN JANUARY

[2012-11-20 15:30:06 kathy]: TURNED OFF 11/14/12 THEN ON FOR NON-PAYMENT 11/15/12

[2013-03-08 08:17:57 ann]: INTERESTING - WE RECEIVED NOTICE OF MORTGAGEE FORECLOSURE TO BE EFFECTIVE 3/21/13 BUT WE HAVE CURRENT OWNER AS FEDERAL HOME LOAN MORTGAGE - HE CALLED US JANUARY OF 2012 AND ADVISED HE HAD LOST THE PROPERTY TO FORECLOSURE

[2013-04-05 13:35:07 ann]: A HARRIET DUFFY FROM STEWART TITLE INQUIRED ABOUT THIS PROPERTY - ADVISED HER THERE IS A PAST DUE BALANCE OF \$533 AS OF TODAY

[2013-05-14 16:40:36 ann]: WATER WAS SHUT OFF 5/14 FOR NON-PAYMENT - I AGREED TO TURN ON AS TENANT IS ILL AND THEY WILL BE OUT BY 6/2 (THEY ARE GETTING CASH FOR KEYS) - I PUT ON BOARD FOR SHUT OFF 6/4/13 AS PROPERTY SHOULD BE VACANT

[2013-05-16 10:00:52 ann]: BILL SOMERSET OF AVALAR REAL ESTATE CALLED (#512-5971) THEY WILL BE HANDLING THIS PROPERTY AND WILL PAY THE BILLS. SET UP ACCOUNT SO THAT THEY WILL GET COPIES OF ANY FUTURE BILLINGS. FAXED HIM COPIES OF BILL AND HISTORY

[2013-06-14 11:48:34 kathy]: TURNED OFF AT STREET FOR NON-PAYMENT 6/11/13
 PROPERTY VACANT

[2013-10-16 14:25:38 ann]: WATER IS ON

[2013-11-22 13:48:14 sjuneau]: WILL BE A NEW OWNER AS IF 11/26.
 RONALD & NOREEN LONG
 PO BOX 388
 BERWICK ME 03901

[2015-02-23 09:08:53 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2016-11-02 14:20:29 sjuneau]: TWO CITY STAFF WERE CALLED OUT TO REPLACE A METER AT THIS PROPERTY AFTER-HOURS. IT WAS DETERMINED TO BE AN ERROR WHERE THE METER HAD BROKEN & REPLACED AT CITY EXPENSE. A PLUMBER INFORMED THE OWNER THAT USAGE LEAKING OUT OF THE BASE OF THE METER WOULD HAVE BEEN REGISTERING AS USAGE THAT WAS BILLED. HOMEOWNER SPOKE TO THE UTILITIES SUPERVISOR & WAS TOLD THAT THERE IS A LIKELY POSSIBILITY THAT THE METER WAS LEAKING FOR A LONG TIME & WAS JUST NOTICED AS IT STARTED LEAKING AT A HIGHER RATE. OFFICE STAFF CALLED AND CONFIRMED THAT WITH THE UTILITIES SUPERVISOR AS WELL.

[2016-11-08 12:27:03 sjuneau]: APPEAL WAS RECEIVED BY BILLING STAFF

[2016-12-14 14:35:04 sjuneau]: APPEAL WAS TABLED UNTIL JANUARY UAB

[2017-01-17 10:37:56 sjuneau]: APPEAL WAS GRANTED - \$149.76 IN SEWER CHARGES.

[2017-03-07 09:19:14 karenb]: CUSTOMER HAS BEEN WATCHING METER SINCE TENANTS MOVED OUT AND FEELS THAT SOMETHING IS STILL NOT RIGHT. HE WOULD LIKE METER TESTED.

[2017-04-05 11:05:29 sjuneau]: METER TEST CAME BACK - PASSED. CHARGED TEST FEE

[2023-03-27 11:25:42 darcy.landry]: FINAL BILL PROCESSED.

[2023-08-23 11:20:19 darcy.landry]: SENT LEAK LETTER - 163 UNITS

[2023-08-29 15:46:32 darcy.landry]: SPOKE WITH JESSICA (OWNER) ABOUT HAVING A LEAK. SHE IS GOING TO CHECK WITH THE TENANTS TO SEE IF ANY OF THE TOILETS ARE RUNNING.

[2023-09-07 12:37:22 michele.grant]: TECH GOT READ TODAY, IT WAS 1129, SO USED 13 UNITS IN 17 DAYS. CALLED JESSICA TO LET HER KNOW THIS, SHE SAID THEY DID FIND A TOILET RUNNING AND PLUMBER FIXED THIS. SHE HAS APPEAL FORM AND WILL SEND IN TO US BEFORE DUE DATE. SHE SAID THIS WAS FIXED LAST WEEK.

[2023-09-21 15:33:00 darcy.landry]: REC'D UAB APPEAL PAPERWORK

[2023-09-27 09:32:50 darcy.landry]: SPOKE WITH JESSICA ABOUT THE ONE IN TEN YEAR ABATEMENT ON WATER AND SHE WANTS TO GO FORWARD WITH THE APPEAL. SHE WILL SEND A CHECK FOR \$450 HER ESTIMATE OF WHAT WOULD BE NORMAL FROM PREVIOUS OWNERS HISTORY



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

MARION JESSICA L

9 LINCOLN

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14166680

08/25/2023

071500

09/28/2023

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

RES WATER

A

05/16/2023

08/21/2023

953

1116

163

\$1,044.83

RES SEWER

05/16/2023

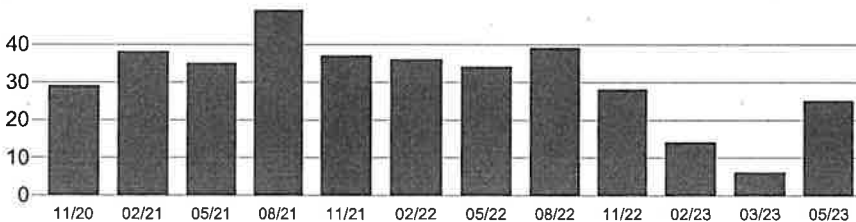
08/21/2023

\$1,331.71

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$2,376.54
A = Actual	Previous Balance	\$366.18
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$364.50
Total Amount Due		\$2,376.54

PER 260-14: CUSTOMER IS RESPONSIBLE FOR PROVIDING ACCESS TO OUTSIDE READER. CUSTOMER SHALL REMOVE ANY HAZARDS/NUISANCES SUCH AS SNOW, ICE, VEGETATION & DOGS FROM AREA WHERE READER IS LOCATED.

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: 071500

Bill Number: 14166680

Pay By: 09/28/2023

Total Due: 2,376.54

Service Location
9 LINCOLN

MARION JESSICA L
486 BROWN RD
CANDIA, NH 03034

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
071500	61357 MARION JESSICA L	012501330000	9 LINCOLN	Active
100 - 1 RES WATER	SENS78503699	A 08/21/2023	14166680 1,116 163 0 1,044.83	2,376.54

** END OF REPORT - Generated by Darcy Landry **



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: September 29, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 9/27/23

Customer Name: Kenneth Turgeon

Account #: 094540

Service Address: 391 Portland

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the September invoice since the water was used outside and did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on July disputed invoice: 49
 - b. Average Usage is: 28
 - c. Estimated use over average: 21

Value of 21 units of sewer at the current rate of \$8.17 = \$171.57

Laura J. McDormand

Laura J. McDormand
Admin Services & Utility Supervisor

10/6/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand
FROM: Darcy Landry
DATE: September 28, 2023
SUBJECT: City of Rochester
PROPERTY: **391 Portland St.**

Please find attached the Water Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for hydroseeding a lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/27/23

6
5

- 1. Date of Appeal: 9-25-23
- 2. Property Owner's Name: KEN TURGEON Account #: 094540
- 3. Billing Address: 7 HUSSEY Hill Rd
ROCHESTER NH
- 4. Service Location: 391 PORTLAND ST Zip Code 03867
- 5. Owners Representative: N/A
- 6. Owners Representative's Signature: N/A
- 7. Phone #: ~~603-817-3884~~ Cell: 603-817-3884
- 8. Email Address: KJTOR9@yahoo.com

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 6-9-23 to 9-12-23
- 10. Abatement is being requested for:

a. How many units of water _____ x 6.41 = \$ _____
b. How many units of sewer _____ x 8.17 = \$ _____
C. Water & Sewer Department Fees of: \$ _____
Total \$ _____

11. Explanation of Appeal Request:

I've done this appeal per instruction from water dept.
I did Hydro-seeding, quote never used sewer. You denied to refund me on prior appeal. I've never asked for anything that isn't mine. Please reconsider

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

Used water only

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? *No*

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by the 27th of each month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

Mailing Address
Department of Public Works
209 Chestnut Hill Road
Rochester, NH 03867
waterbilling@rochesternh.gov

Accounts

Account: 094540

[2010-03-18 09:31:29 kathy]: COMING IN TO MAKE A PAYMENT BY THE END OF THE MONTH

[2010-09-01 16:09:25 kathy]: COMING IN SOON TO PAY, WANTS A REMINDER TOLD HEM A PINK SHUT OFF NOTICE WILL REMIND HIM!

[2011-03-17 15:08:07 kathy]: WILL CALL NEXT WEEK TO MAKE A PAYMENT PLAN

[2011-03-22 12:00:31 kathy]: CAME IN TODAY SAID HE WILL HAVE MONEY ON THE 4TH OF APRIL

[2011-08-31 11:49:35 ann]: HE CALLED 8/31/11 - HE IS HAVING FINANCIAL PROBLEMS BUT ADVISED HE WOULD BE IN TO PAY PART AND SEE US REGARDING BALANCE. HE MAY BE ABLE TO PAY BEFORE SHUT OFF DATE. I TOLD HIM WE NEED TO HEAR FROM HIM BEFORE SHUT OFF DATE OR SERVICES WILL BE TERMINATED.

[2011-09-02 09:25:20 kathy]: PAID \$200.00 TODAY AND BALANCE END OF MONTH

[2011-12-07 10:44:16 ann]: HE CAME IN AND PAID \$150.00 TODAY AND WILL PAY BALANCE ON OR BEFORE DECEMBER 20TH.

[2011-12-15 10:02:08 ann]: PAID BALANCE OF PAST DUE BALANCE

[2017-01-24 10:13:05 karenb]: HOMEOWNER CAME IN TODAY REGARDING USAGE; HE FEELS LAST BILL WAS HIGH. HE STATED THAT HE SPOKE WITH TENANTS AND THAT THEY SAY THEY HAVE NO LEAKS. HE IS GOING TO CHECK METER AND WE WILL GRAB ANOTHER READ.

[2017-01-26 12:33:00 karenb]: TECHNICIAN GOT READ TODAY OF 2398; 34 UNITS IN 54 DAYS; .62/DAY. CALLED HOMEOWNER AND LET HIM KNOW. HE IS GOING TO CHECK PROPERTY AND LET US KNOW IF HE WANTS HIS METER TESTED. HE STILL THINKS THIS IS HIGH.

[2017-08-16 09:20:26 karenb]: TECHNICIAN TESTED METER WITH OWNER. WATER WAS SEEN RUNNING WHILE TESTS WERE BEING DONE. TECHNICIAN DID FIELD METER TEST AND METER READ ACCURATELY. PROBLEM MOST LIKELY DUE TO TENANTS OR TOILETS.

[2018-05-18 09:09:15 karenb]: \$200 TODAY AND BALANCE BY END OF MONTH

[2018-06-06 08:39:44 karenb]: TURNED OFF FOR NON-PAYMENT 6/5/18 AND ON 6/6/18.

[2023-06-15 09:34:45 darcy.landry]: SENT LEAK LETTER - 51 UNITS

[2023-08-23 11:55:13 darcy.landry]: REC'D APPEAL PAPERWORK 8/18/23

[2023-09-13 10:25:44 darcy.landry]: SENT LEAK LETTER - 49 UNITS

[2023-09-13 13:46:22 darcy.landry]: UAB DENIED APPEAL PER ORDINANCE 260-19A, APPEAL FILED LATE.

[2023-09-27 11:52:05 darcy.landry]: REC'D APPEAL PAPERWORK 9/27/23



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME

SERVICE LOCATION

TURGEON KENNETH A

391 PORTLAND

BILL NUMBER

BILL DATE

ACCOUNT #

DUE DATE

14168081

09/26/2023

094540

10/31/2023

CHARGE DESCRIPTION

READ CODE

PREVIOUS READ DATE

CURRENT READ DATE

PREVIOUS READING

CURRENT READING

USAGE

CHARGE AMOUNT

RES WATER

A

06/09/2023

09/12/2023

3378

3427

49

\$314.09

RES SEWER

06/09/2023

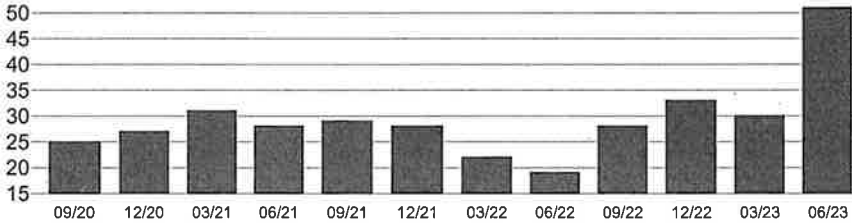
09/12/2023

\$400.33

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Description	Amount
	Total Current Billing	\$714.42
A = Actual	Previous Balance	\$743.58
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$743.58
Total Amount Due		\$714.42

PAYMENTS ONLINE AT WWW.ROCHESTER.NH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35, SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.99% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: 094540

Bill Number: 14168081

Pay By: 10/31/2023

Total Due: 714.42

Service Location
391 PORTLAND

TURGEON KENNETH A
7 HUSSEY HILL RD
ROCHESTER, NH 03867-4205

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
094540	302376 TURGEON KENNETH A	01170169000	391 PORTLAND	Active
100 - 1 RES WATER	INVE63167668	A 09/12/2023	14168081 3,427 49X	0 314.09 714.42
100 - 1 RES WATER	INVE63167668	A 06/09/2023	14160029 3,378 51X	0 326.91 743.58
100 - 1 RES WATER	INVE63167668	A 03/07/2023	14151786 3,327 30	0 192.30 437.40
100 - 1 RES WATER	INVE63167668	A 12/12/2022	14143756 3,297 33	0 211.53 481.14
100 - 1 RES WATER	INVE63167668	A 09/15/2022	14135681 3,264 28	0 170.79 388.45
100 - 1 RES WATER	INVE63167668	A 06/08/2022	14127622 3,236 19	0 110.77 251.94
100 - 1 RES WATER	INVE63167668	A 03/17/2022	14119597 3,217 22	0 128.26 291.72
100 - 1 RES WATER	INVE63167668	A 12/20/2021	14111637 3,195 28	0 163.24 371.28
100 - 1 RES WATER	INVE63167668	A 09/14/2021	14106411 3,167 29	0 169.07 384.54
100 - 1 RES WATER	INVE63167668	A 06/02/2021	14098333 3,138 28	0 163.24 371.28
100 - 1 RES WATER	INVE63167668	A 03/08/2021	14090308 3,110 31	0 178.44 403.21
100 - 1 RES WATER	INVE63167668	A 12/07/2020	14082422 3,079 27	0 149.85 332.10
100 - 1 RES WATER	INVE63167668	A 09/15/2020	14071808 3,052 25	0 138.75 307.50
100 - 1 RES WATER	INVE63167668	A 06/10/2020	14063908 3,027 34	0 188.70 418.20
100 - 1 RES WATER	INVE63167668	A 03/17/2020	14056010 2,993 99	0 549.45 1,217.70
100 - 1 RES WATER	INVE63167668	A 12/04/2019	14048221 2,894 44	0 244.20 541.20
100 - 1 RES WATER	INVE63167668	A 09/12/2019	14040373 2,850 34	0 188.70 418.20
100 - 1 RES WATER	INVE63167668	A 06/10/2019	14032524 2,816 42	0 233.10 516.60
100 - 1 RES WATER	INVE63167668	A 03/12/2019	14024724 2,774 42	0 233.10 516.60
100 - 1 RES WATER	INVE63167668	A 12/06/2018	14016979 2,732 46	0 255.30 565.80
100 - 1 RES WATER	INVE63167668	A 09/11/2018	14009198 2,686 44	0 244.20 541.20
100 - 1 RES WATER	INVE63167668	A 06/13/2018	14001390 2,642 44	0 244.20 601.20
100 - 1 RES WATER	INVE63167668	A 03/12/2018	13993591 2,598 33	0 178.30 396.76
100 - 1 RES WATER	INVE63167668	A 12/11/2017	13985967 2,565 34	0 179.86 401.54
100 - 1 RES WATER	INVE63167668	A 09/18/2017	13978304 2,531 50	0 264.50 590.50
100 - 1 RES WATER	INVE63167668	A 06/08/2017	13970635 2,481 58	0 306.82 684.98
100 - 1 RES WATER	INVE63167668	A 03/08/2017	13962989 2,423 59	0 312.11 696.79
100 - 1 RES WATER	INVE63167668	A 12/02/2016	13955504 2,364 66	0 318.14 730.38
100 - 1 RES WATER	INVE63167668	A 09/01/2016	13947962 2,298 51	0 245.31 563.55
100 - 1 RES WATER	INVE63167668	A 06/02/2016	13940454 2,247 56	0 269.36 618.80
100 - 1 RES WATER	INVE63167668	A 03/01/2016	13932907 2,191 45	0 216.45 497.25
100 - 1 RES WATER	INVE63167668	A 12/02/2015	13925538 2,146 46	0 219.54 506.58
100 - 1 RES WATER	INVE63167668	A 09/08/2015	13918099 2,100 50	0 233.50 545.50
100 - 1 RES WATER	INVE63167668	A 06/03/2015	13910658 2,050 43	0 200.81 469.13
100 - 1 RES WATER	INVE63167668	A 03/16/2015	13903185 2,007 43	0 200.81 469.13
100 - 1 RES WATER	INVE63167668	A 12/02/2014	13895833 1,964 35	0 163.45 381.85
100 - 1 RES WATER	INVE63167668	A 09/04/2014	13888433 1,929 40	0 186.80 436.40
100 - 1 RES WATER	INVE63167668	A 06/02/2014	13881012 1,889 43	0 200.81 469.13
100 - 1 RES WATER	INVE63167668	A 03/03/2014	13873606 1,846 42	0 193.29 455.37
100 - 1 RES WATER	INVE63167668	A 12/03/2013	13866316 1,804 35	0 161.00 379.40
100 - 1 RES WATER	INVE63167668	A 09/03/2013	13858930 1,769 39	0 179.40 422.76
100 - 1 RES WATER	INVE63167668	A 06/04/2013	13851552 1,730 38	0 174.80 411.92
100 - 1 RES WATER	INVE63167668	A 03/04/2013	13844177 1,692 38	0 174.80 411.92
100 - 1 RES WATER	INVE63167668	A 12/05/2012	13836891 1,654 41	0 184.33 435.13
100 - 1 RES WATER	INVE63167668	A 09/05/2012	13829596 1,613 38	0 170.62 402.80
100 - 1 RES WATER	INVE63167668	A 06/04/2012	13822233 1,575 32	0 143.68 339.20
100 - 1 RES WATER	INVE63167668	A 03/02/2012	13814865 1,543 36	0 161.64 381.60
100 - 1 RES WATER	INVE63167668	A 12/01/2011	13807644 1,507 41	0 184.09 434.60
100 - 1 RES WATER	INVE63167668	A 09/01/2011	13800324 1,466 37	0 161.25 383.41
100 - 1 RES WATER	INVE63167668	A 05/31/2011	13793037 1,429 35	0 150.15 358.40
100 - 1 RES WATER	INVE63167668	A 03/01/2011	13785723 1,394 26	0 111.54 266.24

334 ÷ 12 = 28



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: October 5, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 6/7/23

Customer Name: Arthur Smaldone Jr

Account #104732

Service Address: 16 Brenda Lane

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend to deny this appeal as the appeal paperwork was received after the due date Per Ordinance 260-19A the appellant shall file an appeal to the UB office in writing prior to the payment due date.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter reading
2. The water was used
3. The water **may have** enter the sewer system
 - a. Total units on Mar. disputed invoice: 541
 - b. Average Usage is: 11
 - c. Estimated use over average: 530
 - d. 1/2 of over average amount 265

Value of 265 units of water at the current rate of \$6.41 = \$1698.65

Value of 265 units of sewer at the current rate of \$8.17 = \$2165.05

Laura J. McDormand

Laura J. McDormand
Admin Services & Utility Supervisor

10/6/2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Darcy Landry

DATE: October 5, 2023

SUBJECT: City of Rochester

PROPERTY: **16 Brenda Ln.**

Please find attached the Water Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is water & sewer for a leak in heating system, usage has returned to normal.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 6-7-23

1. Date of Appeal: 06/5/2023
2. Property Owner's Name: Arthur Smaldone Account #: 104732
3. Billing Address: 16 Brenda Lane
Rochester
4. Service Location: 16 Brenda Lane Zip Code _____
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 781 223 3171 Cell: 781 223 3171
8. Email Address: a.smaldone@northeastern.edu

(3)
aws
(6)

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____
10. Abatement is being requested for:
- a. How many units of water _____ x 6.41 = \$ _____
- b. How many units of sewer _____ x 8.17 = \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 7887.08

11. Explanation of Appeal Request:

per last billing cycle the meter
leaked. I own the house with my daughters
they live there and they are profoundly
deaf, that is their disability. We were
never contacted by city hall about leak
they can't hear it, I don't live there.
there was no water @ running into
sewerage. Please check meter I never
received any bills until this notice
came to me in the mail

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

Please check meter that's too excessive

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? water is off to where leak

Who made the repair? may be coming from still ongoing repair

Has proof of the repair been attached to this appeal form? NO

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

yes my ~~da~~ daughter
live in the house both work but that's a
big bill to pay for a leak

Please note:

1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.
2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.
3. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.
4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
5. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



City of Rochester

Water and Sewer Billing
209 Chestnut Hill Rd.
Rochester, NH 03867

NOTICE DATE: 05/19/2023

SMALDONE ARTHUR H JR
SMALDONE CAROL ANN & LAUREN R
6 BOULDER DR
BELMONT, NH 03220

LOCATION:	16	BRENDA
ACCOUNT #	104732	
PAST DUE -.....\$	7,887.78	
INTEREST DUE -. \$	36.30	
TOTAL.....\$	7,924.08	



WATER SHUT OFF NOTICE

This is to inform you that as a result of your water and/or sewer account being overdue, **we will be terminating service beginning June 5th, 2023** if the total past due, plus accrued interest has not been received. As required by city ordinances, a service charge of \$30.00 is payable for each service call. If service is terminated, a \$60.00 charge is to be paid in addition to the total due before service can be restored. **In the event of a return check for payment after receipt of this notice, services will be terminated next business day.** Please call us with payment details if you recently paid or dropped off in Dropbox.

For questions regarding this notice, or to set up a payment arrangement, please call 603-332-3110 or 603-335-7501.

Make checks payable to – City of Rochester
Remit to – Tax Collector
150 Wakefield St., Suite 271, Rochester, NH 03867

Checks mailed to Boston address take approximately 1 week to process. Please be sure to send payment to above address, deliver to the tax office or pay online at www.rochesternh.gov

Darcy Landry

From: Courtney Smaldone <courtneysmaldone@gmail.com>
Sent: Tuesday, May 2, 2023 9:16 AM
To: Darcy Landry
Subject: Re: UAB Appeal

Caution: External email.

Yes ma'am i did. Want me to do it again? i want to straighten this out.

On Thu, Apr 27, 2023 at 8:49 AM Darcy Landry <darcy.landry@rochesternh.gov> wrote:

Good morning,

I have not received an appeal with your name on it. Did you fill it out and email it?

Thank you,

Darcy Landry

Utility Billing Administrator

City of Rochester

209 Chestnut Hill Rd

Rochester, NH 03867

603-332-3110

From: Courtney Smaldone <courtneysmaldone@gmail.com>
Sent: Thursday, April 27, 2023 7:37 AM
To: Darcy Landry <darcy.landry@rochesternh.gov>
Subject: Re: UAB Appeal

Caution: External email.

Good morning,

I wonder if you ever got my forms that i filled out for the appeal of water bill? Or was i supposed to send it by mail?

Let me know.

Thank you,

Courtney Smaldone

On Wed, Mar 29, 2023 at 1:55 PM Courtney Smaldone <courtneysmaldone@gmail.com> wrote:

Thank you so much for your help! I will keep you in the loop.

On Wed, Mar 29, 2023 at 1:46 PM Darcy Landry <darcy.landry@rochesternh.gov> wrote:

Hi,

The representative is if you are having someone filling it out for you.

We do not have a list of plumbers, but I did a quick search and A-D Archambault Plumbing (603-413-6935) and Martel Plumbing (603-742-4141 are local.

Darcy Landry

Utility Billing Administrator

City of Rochester

209 Chestnut Hill Rd

Rochester, NH 03867

603-332-3110

From: Courtney Smaldone <courtneysmaldone@gmail.com>
Sent: Wednesday, March 29, 2023 1:35 PM
To: Darcy Landry <darcy.landry@rochesternh.gov>
Subject: Re: UAB Appeal

Caution: External email.

Since we are still kinda of new to the town, which plumbing company would you suggest me to contact?

On Wed, Mar 29, 2023 at 1:28 PM Courtney Smaldone <courtneysmaldone@gmail.com> wrote:

To be clear, owner's representative is ?

On Wed, Mar 29, 2023 at 1:10 PM Darcy Landry <darcy.landry@rochesternh.gov> wrote:

Hi,

Attached is the UAB Appeal paperwork we spoke about on the phone. If you need anything else, please let me know.

Thank you,

Darcy Landry

Utility Billing Administrator

City of Rochester

209 Chestnut Hill Rd

Rochester, NH 03867

603-332-3110

Email sent to and from this City of Rochester email address is subject to NH RSA 91-A (the NH Public Records Law) and may, subject to certain exemptions, be subject to disclosure to third parties. This email message and any attachments may contain information that is confidential and/or legally privileged in

Accounts

Account: 104732

12/20/06 - METER INSTALLED BUT WATER NOT TURNED ON - PLUMBER NEEDS TO FIX SMALL LEAK AT BOTTOM OF HIS COUPLING

01/16/07- NEW OWNER AS OF 01/12/07- DONALD RAMSEY

[2013-01-03 16:35:32 ann]: DECEMBER BILL RETURNED WITH NOTE TO ELIMINATE DONALD - DECEASED - LETTER SENT

[2013-07-03 11:35:15 ann]: JUNE 2013 BILL RETURNED WITH NOTE TO ELIMINATE DONALD - DECEASED - LETTER SENT AGAIN

[2014-03-19 13:02:13 ann]: FOR SOME UNKNOWN REASON THIS ACCOUNT DID NOT BILL FOR WATER FOR THE DECEMBER BILLING - CHARGED SEWER FOR THE EXACT AMOUNT AS PRIOR BILL - ADJUSTED MARCH BILL TO REFLECT AVERAGE USAGE FOR THREE MONTHS - SEE DECEMBER 2013 ERROR FILE

[2021-04-08 15:39:49 michele.grant]: FINAL BILL PROCESSED

[2021-11-29 09:06:16 michele.grant]: ARTHUR CALLED AND WOULD LIKE LAUREN ADDED ONTO COPY TO SO SHE GETS INVOICES RIGHT AT 16 BRENDA LN.

[2023-03-22 12:36:29 darcy.landry]: SENT LEAK LETTER - 541 UNITS

[2023-03-29 13:06:09 darcy.landry]: SPOKE WITH OWNER ABOUT HAVING A LEAK (SHE IS DEAF) AND SHE SHOULD CALL A PLUMBER TO CHECK HER HOME FOR A MAJOR LEAK. SENT HER UAB APPEAL PAPERWORK. ASKED IF SHE WANTED US TO TURN THE WATER OFF, SHE SAID SHE LIVES THERE SO SHE NEEDS WATER.

[2023-06-05 09:07:54 michele.grant]: ARTHUR, OWNER, CALLED TODAY; HIS DAUGHTERS (WHO ARE DEAF) LIVE AT THIS LOCATION. HE SAID HE DIDN'T GET LEAK LETTER OR INVOICE BUT DID GET SHUT OFF NOTICE FOR TODAY. LET HIM KNOW LEAK LETTER SENT 3/22 AND DAUGHTER CALLED 3/29 & WE SUPPLIED APPEAL FORM ETC. HE BELIEVES THE LEAK IS FROM HEATING SYSTEM AND THEY SHUT OFF ZONES THAT THEY BELIEVE THE LEAK WAS FROM BUT STILL NEEDS HEATING CO. TO COME IN AND FIX. ALSO STATED THAT APPEAL FORM WAS MAILED IN ON 6/2/23 TO US. HE WILL MAKE A PAYMENT TODAY FOR \$1000 VIA PHONE WITH REVENUE OFFICE.

[2023-06-06 11:49:01 darcy.landry]: SPOKE TO ARTHUR AND HE HAD HIS DAUGHTER SEND HIM A PIC OF THE METER 6/2 READ 0815, 6/6 0815.

[2023-06-07 16:20:59 darcy.landry]: REC'D UAB APPEAL PAPERWORK

[2023-06-08 15:56:00 michele.grant]: TECH GOT READ TODAY IT WAS 0816 AND READ ON 3/21/23 WAS 0806 SO ONLY USED 10 UNITS IN ALMOST 3 MONTHS. TECH ALSO DID A METER REPORT BUT ONLY GOES BACK A MONTH AND REPORT LOOKED FINE. SINCE USAGE IS BACK DOWN AND THEY SHUT OFF A ZONE OF THE HEATING SYSTEM IT MUST OF BEEN AN ISSUE WITH THAT.

[2023-06-29 12:01:33 darcy.landry]: NO UAB MEETING IN JULY, MOVED APPEAL TO AUGUST MEETING. EMAIL ARTHUR OF THE CHANGE

[2023-08-15 10:13:58 darcy.landry]: CALLED ARTHUR FOR PROOF OF REPAIR OF THE FURNACE AND EXPLAINED IT WAS A 1 IN 10 YEAR ABATEMENT IF APPROVED. ARTHUR SAID THE PROBLEM WAS AN OUTSIDE HOSE THAT FROZE AND SPLIT AND HAS BEEN REPLACED. HE STILL HAS NOT BEEN ABLE TO GET ANYONE OUT TO CHECK THE FURNACE.

[2023-08-17 09:03:08 darcy.landry]: UAB TABLE THE APPEAL FOR MORE INFORMATION AND PROOF OF REPAIR



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME **SERVICE LOCATION**

SMALDONE ARTHUR H JR

16 BRENDA

BILL NUMBER **BILL DATE** **ACCOUNT #** **DUE DATE**

14152132

03/24/2023

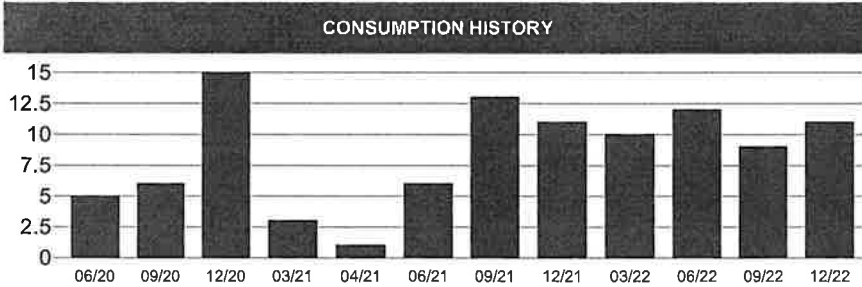
104732

04/28/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	12/19/2022	03/21/2023	265	806	541	\$3,467.81
RES SEWER		12/19/2022	03/21/2023				\$4,419.97

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$7,887.78
	Previous Balance	\$226.98
	Adjustments	\$0.00
	Less Payments Received	\$1,094.69
	Total Amount Due	\$6,964.14

PAYMENTS ONLINE AT WWW.ROCHESTER.NH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	104732
Bill Number:	14152132
Pay By:	04/28/2023
Total Due:	6,964.14

Service Location
16 BRENDA

SMALDONE ARTHUR H JR
SMALDONE CAROL ANN & LAUREN R
6 BOULDER DR
BELMONT, NH 03220

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester





City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

LAUREN SMALDONE

16 BRENDA

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
-------------	-----------	-----------	----------

14152132

03/24/2023

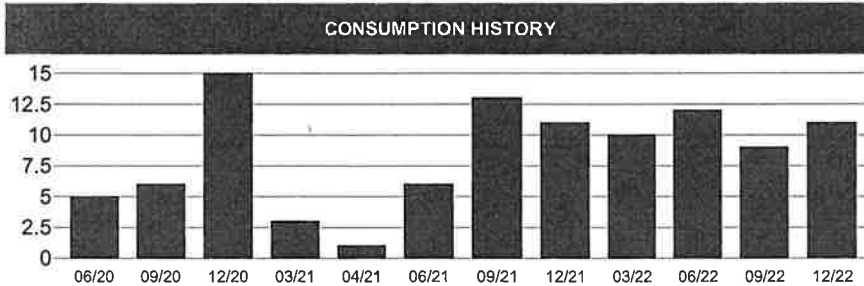
104732

04/28/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	12/19/2022	03/21/2023	265	806	541	\$3,467.81
RES SEWER		12/19/2022	03/21/2023				\$4,419.97

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$7,887.78
A = Actual	Previous Balance	\$226.98
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$1,094.69
	Total Amount Due	\$6,964.14

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: 104732

Bill Number: 14152132

Pay By: 04/28/2023

Total Due: 6,964.14

Service Location

16 BRENDA

LAUREN SMALDONE
16 BRENDA LANE
ROCHESTER, NH 03867

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status				
Service	Mfr	Meter Number	By	Usage	Repl	Usage	Charge Amt	Billed Amt	
104732	53800	SMALDONE ARTHUR H JR	022300130001	16 BRENDA	Active				
100 - 1	RES WATER	SENS76166928	A 03/21/2023	14152132	806	541X	0	3,467.81	7,887.78
100 - 1	RES WATER	SENS76166928	A 12/19/2022	14144098	265	11	0	70.51	160.38
100 - 1	RES WATER	SENS76166928	A 09/12/2022	14136024	254	9	0	55.02	125.15
100 - 1	RES WATER	SENS76166928	A 06/16/2022	14127969	245	12	0	69.96	159.12
100 - 1	RES WATER	SENS76166928	A 03/09/2022	14119942	233	10	0	58.30	132.60
100 - 1	RES WATER	SENS76166928	A 12/09/2021	14111978	223	11	0	64.13	145.86
100 - 1	RES WATER	SENS76166928	A 09/02/2021	14106754	212	13	0	75.79	172.38

** END OF REPORT - Generated by Darcy Landry **

66 ÷ 6 = 11

UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Rep Usage Charge Amt Billed Amt	
104732	53164 SMALDONE ARTHUR H JR &	022300130001	16 BRENDA	Active
100 - 1 RES WATER	SENS76166928	A 06/05/2021	6 X 0 34.98	79.56

** END OF REPORT - Generated by Darcy Landry **

NOT A FULL CYCLE

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL

520001 SEWER WORKS REVENUE

520001 400302 INTEREST INCOME	-2,500	0	-2,500	.00	.00	-2,500.00	.0%*
520001 406105 XFER FROM RET EAR	-5,912,431	0	-5,912,431	.00	.00	-5,912,431.00	.0%*
520001 406201 MISCELLANEOUS REV	-4,000	0	-4,000	-400.00	.00	-3,600.00	10.0%*
520001 406600 CONSTRUCTION REVE	-10,000	0	-10,000	.00	.00	-10,000.00	.0%*
520001 406601 USER FEES	-5,420,000	0	-5,420,000	-547,255.80	.00	-4,872,744.20	10.1%*
520001 406602 INTEREST ON DEL A	-6,000	0	-6,000	-1,526.60	.00	-4,473.40	25.4%*
520001 406607 IMPACT FEES	0	0	0	-10,110.00	.00	10,110.00	100.0%
520001 406701 SEPTIC DISPOSAL P	-130,000	0	-130,000	-39,824.00	.00	-90,176.00	30.6%*
520001 406703 INDUSTRIAL PRE-TR	-12,000	0	-12,000	.00	.00	-12,000.00	.0%*
520001 406826 HOMEOWNER FINANCE	-60,000	0	-60,000	-45,189.21	.00	-14,810.79	75.3%*
TOTAL SEWER WORKS REVENUE	-11,556,931	0	-11,556,931	-644,305.61	.00	-10,912,625.39	5.6%

520002 SEWER WORKS REVENUE

520002 406307 STATE AID GRANT C	-7,291	0	-7,291	-7,291.00	.00	.00	100.0%
520002 406308 STATE AID GRANT C	-9,868	0	-9,868	-906.00	.00	-8,962.00	9.2%*
520002 406309 STATE AID GRANT C	-39,058	0	-39,058	.00	.00	-39,058.00	.0%*
520002 406310 STATE AID GRANT C	-13,005	0	-13,005	-3,009.00	.00	-9,996.00	23.1%*
520002 406311 STATE AID GRANT C	-27,511	0	-27,511	-6,985.00	.00	-20,526.00	25.4%*
520002 406312 STATE AID GRANT C	-28,392	0	-28,392	.00	.00	-28,392.00	.0%*
520002 406313 STATE AID GRANT C	-13,297	0	-13,297	.00	.00	-13,297.00	.0%*
520002 406314 STATE AID GRANT C	-4,895	0	-4,895	.00	.00	-4,895.00	.0%*
520002 406315 STATE AID GRANT C	-43,965	0	-43,965	.00	.00	-43,965.00	.0%*
TOTAL SEWER WORKS REVENUE	-187,282	0	-187,282	-18,191.00	.00	-169,091.00	9.7%

52602057 SEWER WORKS EXPENSE

52602057 511001 SALARIES - FULL	818,898	-7,400	811,498	178,580.90	.00	632,917.10	22.0%
52602057 513001 OVERTIME - REGU	8,400	0	8,400	7,456.23	.00	943.77	88.8%
52602057 515001 ON CALL	5,058	0	5,058	643.31	.00	4,414.69	12.7%
52602057 516000 LONGEVITY	1,747	0	1,747	464.34	.00	1,282.66	26.6%
52602057 519000 TRAVEL ALLOWANC	1,220	0	1,220	46.92	.00	1,173.08	3.8%
52602057 521100 HEALTH INSURANC	174,311	0	174,311	30,751.57	.00	143,559.43	17.6%
52602057 521200 DENTAL INSURANC	3,318	0	3,318	528.71	.00	2,789.29	15.9%

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED	YTD	ENCUMBRANCES	AVAILABLE	PCT
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	ACTUAL		BUDGET	USE/COL
52602057 521300 LIFE INSURANCE	1,864	0	1,864	346.90	.00	1,517.10	18.6%
52602057 522000 SOCIAL SECURITY	61,481	0	61,481	13,858.81	.00	47,622.19	22.5%
52602057 523000 RETIRE CONTRIBU	112,471	0	112,471	24,542.89	.00	87,928.11	21.8%
52602057 526000 WORKERS' COMPEN	8,788	0	8,788	13,817.05	.00	-5,029.05	157.2%*
52602057 528001 DISABILITY INSU	8,561	0	8,561	1,531.79	.00	7,029.21	17.9%
52602057 532001 STAFF DEVELOPME	3,300	0	3,300	274.90	170.34	2,854.76	13.5%
52602057 532200 CONTRACTED SERV	0	7,400	7,400	339.16	7,060.84	.00	100.0%
52602057 533000 OTHER PROF SERV	7,700	0	7,700	997.32	2,364.34	4,338.34	43.7%
52602057 533001 AUDIT	4,700	0	4,700	575.00	.00	4,125.00	12.2%
52602057 533002 ENGINEERING SER	1,000	0	1,000	.00	.00	1,000.00	.0%
52602057 533004 MEDICAL SERVICE	650	0	650	143.67	506.33	.00	100.0%
52602057 534003 SOFTWARE MAINTE	80,617	0	80,617	49,805.70	12,145.01	18,666.29	76.8%
52602057 543000 REPAIR AND MAIN	2,000	0	2,000	.00	.00	2,000.00	.0%
52602057 543001 VEHICLE MAINT &	2,500	0	2,500	1,260.25	1,239.75	.00	100.0%
52602057 543002 EQUIPMENT MAINT	5,315	0	5,315	525.00	.00	4,790.00	9.9%
52602057 544200 RENTAL OF EQUIP	8,500	0	8,500	1,382.12	1,152.12	5,965.76	29.8%
52602057 552001 FLEET INSURANCE	11,366	0	11,366	12,772.29	.00	-1,406.29	112.4%*
52602057 552002 PROPERTY INSURA	7,150	0	7,150	8,034.65	.00	-884.65	112.4%*
52602057 552003 GENERAL LIABIL	6,547	0	6,547	7,357.05	.00	-810.05	112.4%*
52602057 553400 POSTAGE FEES	500	0	500	5.91	.00	494.09	1.2%
52602057 554000 ADVERTISING	1,000	0	1,000	.00	821.96	178.04	82.2%
52602057 555000 PRINTING AND BI	1,639	0	1,639	1,551.54	.00	87.46	94.7%
52602057 556000 TUITION	3,150	0	3,150	.00	266.85	2,883.15	8.5%
52602057 558000 TRAVEL	875	0	875	11.39	13.61	850.00	2.9%
52602057 561003 OFFICE SUPPLIES	3,456	0	3,456	316.20	409.82	2,729.98	21.0%
52602057 561005 PUBLICATIONS	63	0	63	.00	.00	63.00	.0%
52602057 561008 VEHICLE SUPPLIE	16,500	0	16,500	11,826.64	3,455.46	1,217.90	92.6%
52602057 561009 TRAINING MATERI	250	0	250	250.00	.00	.00	100.0%
52602057 561010 CLOTHING	6,750	0	6,750	1,439.24	2,796.18	2,514.58	62.7%
52602057 561015 SAFETY EQUIPMEN	5,900	0	5,900	494.70	1,780.59	3,624.71	38.6%
52602057 561022 HOT TOP COLD PA	6,000	0	6,000	2,845.15	3,154.85	.00	100.0%
52602057 561023 SAND AND GRAVEL	1,700	0	1,700	1,700.00	.00	.00	100.0%
52602057 561032 OTHER OPERATION	1,200	0	1,200	86.18	942.14	171.68	85.7%
52602057 561040 EQUIPMENT REPAI	8,000	0	8,000	.00	1,583.33	6,416.67	19.8%
52602057 562600 VEHICLE FUEL	41,000	0	41,000	5,318.05	.00	35,681.95	13.0%
52602057 573401 ADMIN EQUIPMENT	10,600	0	10,600	440.39	131.81	10,027.80	5.4%
52602057 573900 OTHER EQUIPMENT	32,000	0	32,000	30,893.38	1,008.19	98.43	99.7%
52602057 575100 INVENTORY PURCH	12,500	0	12,500	3,617.16	6,382.84	2,500.00	80.0%
52602057 581000 DUES AND FEES	1,290	0	1,290	.00	.00	1,290.00	.0%
52602057 583000 INTEREST EXPENS	1,260,685	0	1,260,685	561,151.29	.00	699,533.71	44.5%
52602057 584000 CONTINGENCY	15,000	0	15,000	.00	.00	15,000.00	.0%
52602057 589001 STATE PERMITS &	6,650	0	6,650	98.42	188.75	6,362.83	4.3%
52602057 589034 ABATEMENTS/OVER	3,150	0	3,150	.00	.00	3,150.00	.0%
52602057 591000 REDEMPTION OF P	2,988,693	0	2,988,693	1,180,727.73	.00	1,807,965.27	39.5%

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5002 SEWER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL
52602057 593002 TRANS TO CAPITA	1,314,500	0	1,314,500	1,314,500.00	.00	.00	100.0%
52602057 593008 TRANSFER TO GEN	25,000	0	25,000	.00	.00	25,000.00	.0%
TOTAL SEWER WORKS EXPENSE	7,115,513	0	7,115,513	3,473,309.90	47,575.11	3,594,627.99	49.5%

52602074 SEWER TREATMENT PLANT

52602074 511001 SALARIES - FULL	516,572	0	516,572	149,342.24	.00	367,229.76	28.9%
52602074 513001 OVERTIME - REGU	39,000	0	39,000	17,104.20	.00	21,895.80	43.9%
52602074 515001 ON CALL	33,088	0	33,088	9,385.89	.00	23,702.11	28.4%
52602074 516000 LONGEVITY	1,702	0	1,702	.00	.00	1,702.00	.0%
52602074 521100 HEALTH INSURANC	104,040	0	104,040	27,495.58	.00	76,544.42	26.4%
52602074 521200 DENTAL INSURANC	2,107	0	2,107	527.46	.00	1,579.54	25.0%
52602074 521300 LIFE INSURANCE	1,176	0	1,176	291.60	.00	884.40	24.8%
52602074 522000 SOCIAL SECURITY	42,950	0	42,950	13,027.63	.00	29,922.37	30.3%
52602074 523000 RETIREMENT CONT	75,403	0	75,403	22,632.76	.00	52,770.24	30.0%
52602074 526000 WORKERS' COMPEN	7,106	0	7,106	11,172.45	.00	-4,066.45	157.2%*
52602074 528001 DISABILITY INSU	4,499	0	4,499	1,284.60	.00	3,214.40	28.6%
52602074 532001 STAFF DEVELOPME	3,350	0	3,350	.00	.00	3,350.00	.0%
52602074 533000 OTHER PROF SERV	132,000	4,075	136,075	3,269.00	6,425.00	126,381.00	7.1%
52602074 533006 LABORATORY SERV	110,558	0	110,558	7,554.95	21,593.05	81,410.00	26.4%
52602074 534009 INDUSTRIAL PRET	36,239	0	36,239	2,170.00	19,830.00	14,239.00	60.7%
52602074 541901 HVAC SERVICE CO	21,188	0	21,188	.00	21,188.00	.00	100.0%
52602074 543000 REPAIR AND MAIN	109,260	7,900	117,160	7,856.29	19,367.44	89,936.27	23.2%
52602074 543002 EQUIPMENT MAINT	241,042	0	241,042	25,863.44	50,969.91	164,208.65	31.9%
52602074 552002 PROPERTY INSURA	6,688	0	6,688	7,515.49	.00	-827.49	112.4%*
52602074 553000 COMMUNICATION	12,955	0	12,955	1,689.49	701.37	10,564.14	18.5%
52602074 559000 MISC PURCHASED	8,500	0	8,500	.00	8,000.00	500.00	94.1%
52602074 561001 JANITORIAL SUPP	1,800	0	1,800	142.45	.00	1,657.55	7.9%
52602074 561002 BUILDING MAINT	7,000	0	7,000	1,679.03	238.57	5,082.40	27.4%
52602074 561010 CLOTHING	9,350	0	9,350	3,092.97	2,427.25	3,829.78	59.0%
52602074 561015 SAFETY EQUIPMEN	11,900	0	11,900	529.56	723.00	10,647.44	10.5%
52602074 561031 CHEMICAL	352,516	0	352,516	16,081.37	58,322.31	278,112.32	21.1%
52602074 561037 LABORATORY SUPP	33,000	0	33,000	7,808.54	660.90	24,530.56	25.7%
52602074 561040 EQUIPMENT REPAI	107,400	0	107,400	16,831.73	9,688.08	80,880.19	24.7%
52602074 562200 ELECTRICITY	425,000	0	425,000	76,736.71	.00	348,263.29	18.1%
52602074 562400 HEATING FUEL	45,000	0	45,000	734.82	1,908.96	42,356.22	5.9%
52602074 573900 OTHER EQUIPMENT	22,000	0	22,000	.00	10,008.00	11,992.00	45.5%
52602074 592001 DEPRECIATION	2,023,072	0	2,023,072	.00	.00	2,023,072.00	.0%
TOTAL SEWER TREATMENT PLANT	4,547,461	11,975	4,559,436	431,820.25	232,051.84	3,895,563.91	14.6%

52602470 SEWER REVENUE OFFICE

52602470 511001 SALARIES - FULL	42,327	0	42,327	13,399.30	.00	28,927.70	31.7%
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YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR: 5002	SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
52602470	516000	LONGEVITY	100	0	100	.00	100.00	.0%
52602470	521100	HEALTH INSURANC	12,373	0	12,373	3,093.05	9,279.95	25.0%
52602470	521200	DENTAL INSURANC	130	0	130	32.52	97.48	25.0%
52602470	521300	LIFE INSURANCE	108	0	108	26.12	81.88	24.2%
52602470	522000	SOCIAL SECURITY	3,249	0	3,249	1,015.32	2,233.68	31.3%
52602470	523000	RETIREMENT CONT	5,742	0	5,742	1,822.73	3,919.27	31.7%
52602470	526000	WORKERS' COMPEN	49	0	49	77.54	-28.54	158.2%*
52602470	528001	DISABILITY INSU	457	0	457	125.59	331.41	27.5%
52602470	543000	REPAIR AND MAIN	2,916	0	2,916	2,594.00	322.00	89.0%
52602470	553400	POSTAGE FEES	10,388	0	10,388	2,580.15	7,807.85	24.8%
52602470	555000	PRINTING AND BI	300	0	300	240.60	59.40	80.2%
52602470	561003	OFFICE SUPPLIES	3,100	0	3,100	3,040.00	60.00	98.1%
TOTAL SEWER REVENUE OFFICE		81,239	0	81,239	28,046.92	.00	53,192.08	34.5%
TOTAL SEWER ENTERPRISE FUND		0	11,975	11,975	3,270,680.46	279,626.95	-3,538,332.41*****%	
TOTAL REVENUES		-11,744,213	0	-11,744,213	-662,496.61	.00	-11,081,716.39	
TOTAL EXPENSES		11,744,213	11,975	11,756,188	3,933,177.07	279,626.95	7,543,383.98	

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
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GRAND TOTAL	0	11,975	11,975	3,270,680.46	279,626.95	-3,538,332.41	*****%
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** END OF REPORT - Generated by Darcy Landry **

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5001 WATER ENTERPRISE FUND	APPROP	ADJSTMNTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL

510001 WATER WORKS REVENUE

510001 400302 INTEREST INCOME	-2,500	0	-2,500	.00	.00	-2,500.00	.0%*
510001 406105 XFER FROM RET EAR	-2,926,584	0	-2,926,584	.00	.00	-2,926,584.00	.0%*
510001 406201 MISCELLANEOUS REV	-25,000	0	-25,000	-3,465.00	.00	-21,535.00	13.9%*
510001 406600 CONSTRUCTION REVE	-50,000	0	-50,000	-25,168.32	.00	-24,831.68	50.3%*
510001 406601 USER FEES	-4,500,000	0	-4,500,000	-414,988.65	.00	-4,085,011.35	9.2%*
510001 406602 INTEREST ON DEL A	-6,000	0	-6,000	-1,576.13	.00	-4,423.87	26.3%*
510001 406603 HYDRANT RENTAL FE	-24,000	0	-24,000	.00	.00	-24,000.00	.0%*
510001 406826 HOMEOWNER FINANCE	-10,000	0	-10,000	-10,658.35	.00	658.35	106.6%
TOTAL WATER WORKS REVENUE	-7,544,084	0	-7,544,084	-455,856.45	.00	-7,088,227.55	6.0%

51601057 WATER WORKS EXPENSE

51601057 511001 SALARIES - FULL	823,335	-7,400	815,935	196,471.69	.00	619,463.31	24.1%
51601057 513001 OVERTIME - REGU	46,000	0	46,000	7,901.24	.00	38,098.76	17.2%
51601057 515001 ON CALL	5,058	0	5,058	643.31	.00	4,414.69	12.7%
51601057 516000 LONGEVITY	2,248	0	2,248	464.33	.00	1,783.67	20.7%
51601057 519000 TRAVEL ALLOWANC	1,220	0	1,220	46.92	.00	1,173.08	3.8%
51601057 521100 HEALTH INSURANC	173,531	0	173,531	34,434.36	.00	139,096.64	19.8%
51601057 521200 DENTAL INSURANC	3,242	0	3,242	604.03	.00	2,637.97	18.6%
51601057 521300 LIFE INSURANCE	1,972	0	1,972	375.67	.00	1,596.33	19.1%
51601057 522000 SOCIAL SECURITY	64,414	0	64,414	15,147.82	.00	49,266.18	23.5%
51601057 523000 RETIRE CONTRIBU	118,284	0	118,284	27,045.47	.00	91,238.53	22.9%
51601057 526000 WORKERS' COMPEN	14,492	0	14,492	22,785.73	.00	-8,293.73	157.2%*
51601057 528001 DISABILITY INSU	8,716	0	8,716	1,704.35	.00	7,011.65	19.6%
51601057 532001 STAFF DEVELOPME	3,420	0	3,420	268.90	170.34	2,980.76	12.8%
51601057 532200 CONTRACTED SERV	0	7,400	7,400	339.17	7,060.83	.00	100.0%
51601057 533000 OTHER PROF SERV	7,254	0	7,254	930.65	2,382.02	3,941.33	45.7%
51601057 533001 AUDIT	4,700	0	4,700	575.00	.00	4,125.00	12.2%
51601057 533002 ENGINEERING SER	7,300	3,055	10,355	.00	10,110.00	245.00	97.6%
51601057 533004 MEDICAL SERVICE	650	0	650	143.66	506.34	.00	100.0%
51601057 534003 SOFTWARE MAINT	56,248	0	56,248	42,909.43	13,338.57	.00	100.0%
51601057 541100 WATER & SEWERAG	36,000	0	36,000	9,448.80	22,351.20	4,200.00	88.3%
51601057 543001 VEHICLE MAINT &	1,000	0	1,000	775.20	224.80	.00	100.0%
51601057 543002 EQUIPMENT MAINT	765	0	765	525.00	.00	240.00	68.6%
51601057 544200 RENTAL OF EQUIP	3,110	0	3,110	.00	.00	3,110.00	.0%
51601057 552001 FLEET INSURANCE	5,028	0	5,028	5,650.10	.00	-622.10	112.4%*
51601057 552003 GENERAL LIABILI	6,894	0	6,894	7,746.98	.00	-852.98	112.4%*

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED	YTD	ENCUMBRANCES	AVAILABLE	PCT
5001 WATER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	ACTUAL		BUDGET	USE/COL
51601057 553400 POSTAGE FEES	400	0	400	57.72	.00	342.28	14.4%
51601057 554000 ADVERTISING	1,600	0	1,600	.00	78.44	1,521.56	4.9%
51601057 555000 PRINTING AND BI	1,000	0	1,000	435.63	26.67	537.70	46.2%
51601057 556000 TUITION	3,150	0	3,150	.00	266.84	2,883.16	8.5%
51601057 558000 TRAVEL	375	0	375	11.39	13.61	350.00	6.7%
51601057 561003 OFFICE SUPPLIES	3,165	0	3,165	123.95	423.55	2,617.50	17.3%
51601057 561005 PUBLICATIONS	63	0	63	.00	.00	63.00	.0%
51601057 561008 VEHICLE SUPPLIE	13,000	0	13,000	7,308.87	3,167.74	2,523.39	80.6%
51601057 561010 CLOTHING	7,672	0	7,672	1,256.07	2,862.11	3,553.82	53.7%
51601057 561015 SAFETY EQUIPMEN	6,900	0	6,900	494.67	1,779.47	4,625.86	33.0%
51601057 561022 HOT TOP COLD PA	6,000	0	6,000	2,885.06	3,114.94	.00	100.0%
51601057 561023 SAND AND GRAVEL	1,850	0	1,850	1,850.00	.00	.00	100.0%
51601057 561032 OTHER OPERATION	3,625	0	3,625	153.41	942.14	2,529.45	30.2%
51601057 562600 VEHICLE FUEL	22,000	0	22,000	3,805.70	.00	18,194.30	17.3%
51601057 573401 ADMIN EQUIPMENT	2,435	0	2,435	225.76	131.80	2,077.44	14.7%
51601057 573900 OTHER EQUIPMENT	10,000	0	10,000	593.81	1,608.20	7,797.99	22.0%
51601057 575100 INVENTORY PURCH	130,000	0	130,000	21,826.44	31,173.56	77,000.00	40.8%
51601057 581000 DUES AND FEES	5,655	0	5,655	2,428.00	.00	3,227.00	42.9%
51601057 583000 INTEREST EXPENS	582,941	0	582,941	309,955.14	.00	272,985.86	53.2%
51601057 584000 CONTINGENCY	20,000	0	20,000	.00	.00	20,000.00	.0%
51601057 589001 STATE PERMITS &	4,900	0	4,900	86.42	37.74	4,775.84	2.5%
51601057 589031 LIEN DISCHARGE	600	0	600	176.60	263.81	159.59	73.4%
51601057 591000 REDEMPTION OF P	1,796,270	0	1,796,270	303,560.43	.00	1,492,709.57	16.9%
51601057 592001 DEPRECIATION	1,660,336	0	1,660,336	.00	.00	1,660,336.00	.0%
51601057 593002 TRANS TO CAPITA	347,500	0	347,500	347,500.00	.00	.00	100.0%
51601057 593008 TRANSFER TO GEN	25,000	0	25,000	.00	.00	25,000.00	.0%
TOTAL WATER WORKS EXPENSE	6,051,318	3,055	6,054,373	1,381,672.88	102,034.72	4,570,665.40	24.5%

51601073 WATER TREATMENT PLANT

51601073 511001 SALARIES - FULL	320,188	0	320,188	81,371.11	.00	238,816.89	25.4%
51601073 511002 SALARIES - PART	0	0	0	5,392.26	.00	-5,392.26	100.0%*
51601073 513001 OVERTIME - REGU	24,500	0	24,500	4,716.37	.00	19,783.63	19.3%
51601073 515001 ON CALL	17,914	0	17,914	5,116.38	.00	12,797.62	28.6%
51601073 516000 LONGEVITY	726	0	726	575.00	.00	151.00	79.2%
51601073 521100 HEALTH INSURANC	50,075	0	50,075	12,606.90	.00	37,468.10	25.2%
51601073 521200 DENTAL INSURANC	1,300	0	1,300	249.96	.00	1,050.04	19.2%
51601073 521300 LIFE INSURANCE	759	0	759	153.81	.00	605.19	20.3%
51601073 522000 SOCIAL SECURITY	26,701	0	26,701	7,179.51	.00	19,521.49	26.9%
51601073 523000 RETIREMENT CONT	46,738	0	46,738	11,789.16	.00	34,948.84	25.2%
51601073 526000 WORKERS' COMPEN	4,783	0	4,783	7,519.66	.00	-2,736.66	157.2%*

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR:	ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5001 WATER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL
51601073 528001 DISABILITY INSU	3,455	0	3,455	768.69	.00	2,686.31	22.2%
51601073 532001 STAFF DEVELOPME	4,400	0	4,400	.00	.00	4,400.00	.0%
51601073 533000 OTHER PROF SERV	11,000	0	11,000	1,327.00	8,000.00	1,673.00	84.8%
51601073 533002 ENGINEERING SER	17,500	4,700	22,200	5,008.26	17,191.74	.00	100.0%
51601073 533006 LABORATORY SERV	28,826	0	28,826	3,614.45	3,240.55	21,971.00	23.8%
51601073 541901 HVAC SERVICE CO	6,822	0	6,822	.00	6,822.00	.00	100.0%
51601073 543000 REPAIR AND MAIN	82,814	0	82,814	16,709.49	6,191.34	59,913.17	27.7%
51601073 543002 EQUIPMENT MAINT	94,309	0	94,309	.00	39,786.41	54,522.59	42.2%
51601073 552002 PROPERTY INSURA	9,150	0	9,150	10,282.11	.00	-1,132.11	112.4%*
51601073 553000 COMMUNICATIONS	15,041	0	15,041	1,894.59	3,084.48	10,061.93	33.1%
51601073 561001 JANITORIAL SUPP	1,800	0	1,800	.00	.00	1,800.00	.0%
51601073 561002 BLDG MAINT SUPP	2,200	0	2,200	745.63	.00	1,454.37	33.9%
51601073 561009 TRAINING MATERI	750	0	750	171.95	.00	578.05	22.9%
51601073 561010 CLOTHING	6,504	0	6,504	2,340.81	1,596.12	2,567.07	60.5%
51601073 561015 SAFETY EQUIPMEN	17,600	0	17,600	2,114.78	75.00	15,410.22	12.4%
51601073 561031 CHEMICALS	248,396	0	248,396	62,000.69	36,810.67	149,584.64	39.8%
51601073 561037 LABORATORY SUPP	13,920	0	13,920	6,942.32	200.08	6,777.60	51.3%
51601073 561040 EQUIPMENT REPAI	38,250	0	38,250	3,468.49	14,187.99	20,593.52	46.2%
51601073 562200 ELECTRICITY	213,000	0	213,000	24,746.47	25,253.53	163,000.00	23.5%
51601073 562400 HEATING FUEL	28,000	0	28,000	.00	2,100.00	25,900.00	7.5%
51601073 573900 OTHER EQUIPMENT	31,700	0	31,700	965.97	2,042.92	28,691.11	9.5%
51601073 589030 PROP TAX TO OTH	43,500	0	43,500	.00	.00	43,500.00	.0%
TOTAL WATER TREATMENT PLANT	1,412,621	4,700	1,417,321	279,771.82	166,582.83	970,966.35	31.5%

51601570 WATER REVENUE OFFICE

51601570 511001 SALARIES - FULL	42,327	0	42,327	13,399.21	.00	28,927.79	31.7%
51601570 516000 LONGEVITY	100	0	100	.00	.00	100.00	.0%
51601570 521100 HEALTH INSURANC	12,372	0	12,372	3,092.95	.00	9,279.05	25.0%
51601570 521200 DENTAL INSURANC	127	0	127	32.46	.00	94.54	25.6%
51601570 521300 LIFE INSURANCE	108	0	108	26.08	.00	81.92	24.1%
51601570 522000 SOCIAL SECURITY	3,244	0	3,244	1,015.18	.00	2,228.82	31.3%
51601570 523000 RETIREMENT CONT	5,739	0	5,739	1,822.64	.00	3,916.36	31.8%
51601570 526000 WORKERS' COMPEN	49	0	49	77.54	.00	-28.54	158.2%*
51601570 528001 DISABILITY INSU	453	0	453	125.47	.00	327.53	27.7%
51601570 543000 REPAIR AND MAIN	2,916	0	2,916	2,594.00	.00	322.00	89.0%
51601570 553400 POSTAGE FEES	12,000	0	12,000	2,580.14	.00	9,419.86	21.5%
51601570 555000 PRINTING AND BI	410	0	410	240.60	26.67	142.73	65.2%
51601570 561003 OFFICE SUPPLIES	300	0	300	205.00	.00	95.00	68.3%
TOTAL WATER REVENUE OFFICE	80,145	0	80,145	25,211.27	26.67	54,907.06	31.5%

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13								
ACCOUNTS FOR:		ORIGINAL	TRANFRS/	REVISED			AVAILABLE	PCT
5001	WATER ENTERPRISE FUND	APPROP	ADJSTMTS	BUDGET	YTD ACTUAL	ENCUMBRANCES	BUDGET	USE/COL
	TOTAL WATER ENTERPRISE FUND	0	7,755	7,755	1,230,799.52	268,644.22	-1,491,688.74	*****%
	TOTAL REVENUES	-7,544,084	0	-7,544,084	-455,856.45	.00	-7,088,227.55	
	TOTAL EXPENSES	7,544,084	7,755	7,551,839	1,686,655.97	268,644.22	5,596,538.81	

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	PCT USE/COL
GRAND TOTAL	0	7,755	7,755	1,230,799.52	268,644.22	-1,491,688.74	*****%

** END OF REPORT - Generated by Darcy Landry **