



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

DATE: December 6, 2023
TO: Utility Advisory Board
FROM: Laura McDormand, Admin. Services & Utility Billing Supervisor
RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on Monday December 11, 2023 at 5:30 PM at New DPW Building, 209 Chestnut Hill Rd., Rochester.

AGENDA

1. Call to order
2. Acceptance of November 13, 2023 Minutes
3. Appeals
 - 3.1 Robert & Marilyn Berry (Pages 7-14)
12 Olsen Way
Water & Sewer – toilet leaking
Re: Account #092980

3.2 Cedarbrook Village Condo Assoc. (Pages 15-21)

14A Cedarbrook Village

Water – irrigation broken

Re: Account #151901

3.3 Lopriore Family Trust (Pages 22-32)

68 Ida Circle

Sewer – outside watering

Re: Account #110053

3.4 Joshua Riley (Pages 33-39)

41 Oak St.

Sewer – outside watering

Re: Account #161900

3.5 Lisa Marie Zanghetti (Pages 40-46)

32 Murray Dr.

Sewer – outside watering

Re: Account #300860

3.6 Scot Yeanish (Pages 47-54)

8 Winch Way

Sewer – outside watering

Re: Account #204418

3.7 Donald & Diane Dorr (Pages 55-64)

2 Broadway St.

Water & Sewer – leaking toilet

Re: Account #174380

3.8 Shawn Cota (Pages 65-75)

3 Tingley St.

Sewer – outside watering

Re: Account #170820

3.9 Joseph Ziadeh (Pages 76-82)

20 Tingley St.

Sewer – outside watering

Re: Account #170940

4. Financials – Water & Sewer Revenue and Expense Reports

5. Adjournment

**Utility Advisory Board
November 13, 2023
5:30pm
DPW Conference Room
209 Chestnut Hill Road**

MEMBERS PRESENT

Joe Boudreau
Eli Barnes
Shawn Libby, Chairman
Brett Johnson
Ralph Sanders

OTHERS PRESENT

Lisa Clark, DPW Deputy Director, Operations & Administration
Darcy Landry, Utility Billing Administrator

MINUTES

1. Call to order:

Mr. Libby called the meeting to order at 5:30pm.

2. Approval of October 16, 2023 Minutes

Mr. Libby requested a motion or comments on the minutes for the October 16, 2023 meeting. *Mr. Johnson made a motion to accept the October 16, 2023 meeting minutes as presented. The motion was seconded by Mr. Boudreau, the motion passed unanimously.*

3. Appeals

3.1 164 Eagle Dr. – Cleo & Sandra Fleury

The appellant was not present for the meeting. The appeal request is for a sewer abatement for an unidentified leak.

Mr. Johnson made a motion to deny the appeal, no leak was found. Mr. Boudreau seconded the motion, the motion passed unanimously.

3.2 10 Smoke St. – Nancy Gowell

The appellant was not present for the meeting. The appeal is for sewer abatement for lawn irrigation.

Mr. Johnson made a motion to abate 19 units of sewer for a total of \$155.23. Mr. Barnes seconded the motion, the motion passed unanimously.

3.3 9 Nature Ln. – Norman & Joanne Beaulieu

The appellant was not present for the meeting. The appeal is for sewer abatement for hydroseeded lawn.

Mr. Johnson made a motion to abate 13 units of sewer for a total of \$106.21. Mr. Barnes seconded the motion, the motion passed unanimously.

3.4 14 Kendall St. – Suzanne Snyder

The appellant was not present for the meeting. The appeal is for sewer abatement for a running hose.

Mr. Johnson made a motion to deny the appeal per Ordinance 260-19A, the appeal was received after the due date, but to grant a 25% hardship abatement for a total of \$83.84. Mr. Sanders seconded the motion, the motion passed unanimously.

3.5 117 Old Dover Rd. – Grace Youngren

The appellant was not present, but Steve Beaudoin came as a representative. The appeal is for a water and sewer abatement for a broken irrigation pipe.

Mr. Johnson made a motion to grant an exception on the time due to the damage occurring during a city project. An abatement of 17 units of water for \$108.97 and 17 units of sewer for \$138.89, a total of \$247.86 was granted. Mr. Barnes seconded the motion, the motion passed unanimously.

3.6 5 Fieldstone Ln. – Christopher Lachance

The appellant was not present for the meeting. The appeal is for water and sewer abatement for a running toilet.

Mr. Johnson made a motion to deny the appeal per water and sewer policy section 3, in the event the source or cause of the abnormally high consumption is related to a leak due to customer negligence such as the failure to maintain internal (private) plumbing fixtures in good repair and/or protect plumbing from freezing, the customer shall be held responsible for the entire bill. Mr. Barnes seconded the motion, the motion passed unanimously.

3.7 65 Ida Circle – Jennifer Gullison

The appellant was not present for the meeting. The appeal is for sewer abatement for a new lawn.

Mr. Barnes made a motion to table the appeal for more consumption history. Mr. Johnson seconded the motion, the motion passed unanimously.

3.8 39 Kinsale Dr. – Janice Cotter

The appellant was not present for the meeting. The appeal is for water and sewer abatement for a leaking water heater.

Mr. Boudreau made a motion to grant a one in ten-year abatement of 38 units of water for \$243.58 and 76 units of sewer for \$620.92, for a total \$864.50. Mr. Johnson seconded the motion, the motion passed unanimously.

3.9 3 Abbott St. – Carol Carbonneau

The appellant was not present for the meeting. The appeal is for water and sewer abatement for a running toilet.

Mr. Libby made a motion to deny the appeal per water and sewer policy section 3, in the event the source or cause of the abnormally high consumption is related to a leak due to customer negligence such as the failure to maintain internal (private) plumbing fixtures in good repair and/or protect plumbing from freezing, the customer shall be held responsible for the entire bill. Mr. Johnson seconded the motion, the motion passed unanimously.

3.10 50 52 Flat Rock Bridge Rd. – Cathy Brown

The appellant was not present for the meeting. The appeal is for water abatement for a running toilet.

Mr. Barnes made a motion to grant a one in ten-year abatement for 101 units of water for a total of \$647.41. Mr. Johnson seconded the motion, the motion passed unanimously.

3.11 42 Ida Circle – Kurt & Christina Dumond

The appellant was not present for the meeting. The appeal is for a sewer abatement for a new lawn.

Mr. Johnson made a motion to abate 16 units of sewer for a total of \$130.72. Mr. Barnes seconded the motion, the motion passed unanimously.

4. Financials – Water & Sewer Revenue and Expense Reports

5. Adjournment:

Mr. Libby made a motion to adjourn at 6:22 pm. The motion was seconded by Mr. Johnson, the motion passed unanimously.

Minutes respectfully submitted by Darcy Landry, Utility Billing Administrator



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 6, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 10/31/23

Customer Name: Robert & Marilyn Berry Account #092980

Service Address: 12 Olsen Way

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a water and sewer abatement on the September invoice per Water and Sewer Adjustment Policy, a once in ten-year water abatement.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
 - a. Total units on Sept. disputed invoice: 106
 - b. Average Usage is: 9
 - c. Estimated use over average: 97
 - d. **½ of over average use: 49**

Value of 49 units of water at the current rate of \$6.41 = \$314.09

Value of 49 units of sewer at the current rate of \$8.17 = \$400.33

Laura J. McDormand

Laura J. McDormand
Admin Services & Utility Supervisor

12-6-2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: December 4, 2023

SUBJECT: City of Rochester

PROPERTY: **12 Olsen Way**

Please find attached the Water/Sewer Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for broken toilet and tenant was not at the home.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/31/23

WTS

1. Date of Appeal: 10/31/23
2. Property Owner's Name: Robert C + Marilyn Berry Account #: 092980
3. Billing Address: 77 Walnut St
Rochester NH
03867
4. Service Location: 12 Olsen Way Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: Marilyn Berry
7. Phone #: 603-332-5857 Cell: 603-817-6525
8. Email Address: malbabe@aol.com

①

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/07/23 to 9/11/23
10. Abatement is being requested for:
 - a. How many units of water _____ x 6.41 = \$ _____
 - b. How many units of sewer _____ x 8.17 = \$ _____
 - C. Water & Sewer Department Fees of: \$ _____
 - Total \$ _____

11. Explanation of Appeal Request:

Apartment is occupied by elderly lady - mid to high 70's. Severe diabetic - fell and fractured her back - 2 weeks in hospital plus another 2 weeks in rehab. Unit was unoccupied + toilet was constantly losing water from tank + refilling itself constantly for all this time. With no notification to the landlord (myself). Once I was made aware I hired a plumber who came on 10/05/23 to install new toilet. Old one was irreparable and neither the tenant or her caregivers realized that it was running constantly.

Steve Ring

Form continues on back

Thank You
Marilyn Berry

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? Yes

If yes, has the leak been repaired? Yes

Who made the repair? Steve Ring - Laura Ring's husband

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

I will not seek assistance from City

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.*
3. *Abatement Appeal Applications must be received by the 27th of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Mailing Address
Department of Public Works
209 Chestnut Hill Road
Rochester, NH 03867
waterbilling@rochesternh.gov

BALANCE FORWARD		DEPOSIT/ CREDIT (+)	DATE	ORDER OF	DEBIT (-)
			10/05/23	1162	
10/31				Sters Ring	135
Kathy				Plumbing -	
Arrears				New Toilet -	
	0 Oct			12 Olsen	
	167				
	42				
	<u>209</u>				
			10/23	1163	
				ORDER OF	
10/17		06		1 Roy	2000
			10/31/23	1164	
				ORDER OF	
				City of Rochester	
				12 Olsen	
				1545.42	
				TOTAL PAYMENTS/DEBITS (-)	
				TOTAL	
				LESS PAYMENTS/ DEBITS (-)	
				BALANCE FORWARD	

104 DABB97 STXR4 06/10/2015

Accounts

Account: 092980

07/07/09-SENT LETTER SAYING JUNE 09 BILL WAS ESTIMATED BECAUSE T/P WAS MISSING & TO PLS CALL TO REATTACH

12/18/09 - PER TENANT T/P IS LOCATED ON THE PORCH ON THE RIGHT SIDE

[2023-09-13 10:23:21 darcy.landry]: SENT LEAK LETTER - 106 UNITS

[2023-10-31 14:23:50 michele.grant]: UAB APPEAL REC'D. TODAY - OWNER CAME IN TODAY, THIS IS A RENTAL UNIT AND THE TENANT WAS NOT AT THE HOME AND THE TOILET WAS RUNNING SO THIS CAUSED AN EXTREMELY HIGH BILL. THEY PUT IN AN APPEAL TODAY, THIS WILL BE HEARD AT DEC. MTG. AND THEY PAID \$300 TODAY.

[2023-12-06 12:12:37 michele.grant]: CALLED MARILYN (OWNER), SHE DOES WANT TO DO A 1 IN 10 YEAR WATER ABATEMENT IF THE UAB GRANTS IT.



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
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BERRY R C & M R REV LIV TRUST)

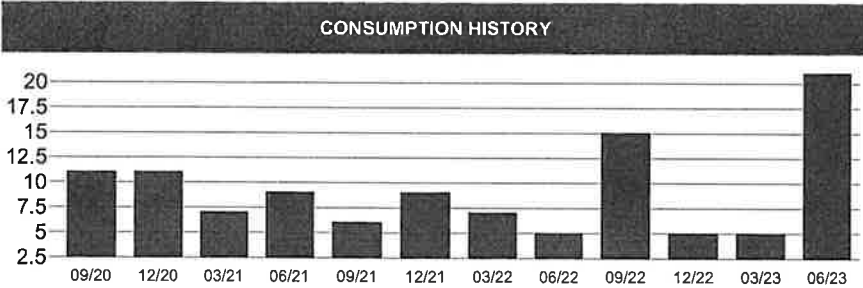
12 OLSEN

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14168008	09/26/2023	092980	10/31/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/07/2023	09/11/2023	993	1099	106	\$679.46
RES SEWER		06/07/2023	09/11/2023				\$866.02

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$1,545.48
A = Actual	Previous Balance	\$306.18
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$306.18
	Total Amount Due	\$1,545.48

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35, SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.99% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	092980
Bill Number:	14168008
Pay By:	10/31/2023
Total Due:	1,545.48

Service Location
12 OLSEN

BERRY R C & M R REV LIV TRUST)
BERRY ROBERT CIDER & MARILYN R
77 WALNUT ST
ROCHESTER, NH 03867



Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status					
Service	Mfr	Meter Number	By	Usage	Rep					
092980	52991	BERRY R C & M R REV LIV TRUST	012000880000	12 OLSEN	Active					
100	-	1 RES WATER	SENS69992647	A 09/11/2023	14168008	1,099	106	0	679.46	1,545.48
100	-	1 RES WATER	SENS69992647	A 06/07/2023	14159956	993	21	0	134.61	306.18
100	-	1 RES WATER	SENS69992647	A 03/03/2023	14151713	972	5	0	32.05	72.90
100	-	1 RES WATER	SENS69992647	A 12/12/2022	14143683	967	5	0	32.05	72.90
100	-	1 RES WATER	SENS69992647	A 09/14/2022	14135609	962	15	0	91.44	207.98
100	-	1 RES WATER	SENS69992647	A 06/08/2022	14127549	947	5	0	29.15	66.30
100	-	1 RES WATER	SENS69992647	A 03/08/2022	14119524	942	7	0	40.81	92.82
100	-	1 RES WATER	SENS69992647	A 12/21/2021	14111564	935	9	0	52.47	119.34
100	-	1 RES WATER	SENS69992647	A 09/09/2021	14106338	926	6	0	34.98	79.56
100	-	1 RES WATER	SENS69992647	A 06/02/2021	14098260	920	9	0	52.47	119.34
100	-	1 RES WATER	SENS69992647	A 03/05/2021	14090236	911	7	0	40.27	90.99

** END OF REPORT - Generated by Michele Grant **

89 ÷ 10 = 8.9
 (a)



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 6, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 11/01/23

Customer Name: Cedarbrook Village Condo Assoc. Account #151901

Service Address: Cedarbrook

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a water abatement on the October invoice per Water and Sewer Adjustment Policy, a once in ten-year water abatement.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system.
 - a. Total units in Oct. disputed invoice: 732
 - b. Average Usage is: 129
 - c. Estimated use over average: 603
 - d. **½ of over average use: 302**

Value of 302 units of water at the current rate of \$6.41 = \$1935.82

Laura J. McDormand

Laura J. McDormand
Admin Services & Utility Supervisor

12-6-2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand
FROM: Michele Grant
DATE: December 4, 2023
SUBJECT: City of Rochester
PROPERTY: **Cedarbrook Village**

Please find attached the Water/Sewer Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for broken irrigation system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
 Received: 11/1/23

1. Date of Appeal: 11-1-2023
2. Property Owner's Name: Cedarbrook Village Condominiums Account #: 151901
3. Billing Address: Cedarbrook Village Condominiums
14A Cedarbrook Village
Rochester, NH 03867
4. Service Location: Cedarbrook Zip Code 03867
5. Owners Representative: Board member, Caroline Lewis
6. Owners Representative's Signature: Caroline Lewis
7. Phone #: 603-332-8526 Cell: -
8. Email Address: gandc.lewis@myfairpoint.net

②

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/10/23 to 10/3/23
10. Abatement is being requested for:

- a. How many units of water 432 x 6.41 = \$ 2,769.12
- NA* b. How many units of sewer - x 8.17 = \$ -
- c. Water & Sewer Department Fees of: \$?
- Total \$ -

That would take us down to 300 units used, in line with a year ago's usage

11. Explanation of Appeal Request:

In the spring we were told by Studleys that we had many issues with our sprinkler system (it is old) so we didn't even turn the system on (luckily we had a very rainy spring) Finally the water was turned on - But we had several leaks - Studleys couldn't get here very quickly to fix everything - Also needed a plumber to fix one issue - Water was just flying out of some of the sprinklers - A real mess - Finally - at the end of the season - all was repaired - Then water shut off! We would like to only pay for about a 300 usage - Not 732! (to compare with our usage of last year during the same period) Thank you

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? yes

Who made the repair? Studlegs

Has proof of the repair been attached to this appeal form? no

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

It will cause a financial hardship - This amount has not been budgeted - We are an older complex - We have many repairs yearly (Roots - etc)

Please note:

1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.
2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.
3. Abatement Appeal Applications must be received by the 27th of the month to be placed on the following month's UAB agenda.
4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
5. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Mailing Address
Department of Public Works
209 Chestnut Hill Road
Rochester, NH 03867
waterbilling@rochesternh.gov

Accounts

Account: 151901

THIS METER IS IN BUILDING 8

THIS IS TURNED OFF DURING THE WINTER - IF THERE IS NO USAGE ON THE APRIL BILLING DO NOT CHARGE THEM - THIS HAS BEEN DONE IN THE PAST

07/31/08- SENT LETTER TO FIX OUTSIDE READER
OCTOBER 08 - NO READ
JANUARY 09 - NO READ - APPOINTMENT WITH ARNIE TO REPLACE
APRIL 09 - NO READ - VANGUARD UNABLE TO REPLACE THREADED

METER WAS REPLACED 5/6/09 BY JACKSON OF MBS - THERE WAS HIGH CHANGED OUT USAGE BECAUSE METER HAD NOT HAD ACTUAL READ SINCE 4/17/08 - CHANGED OUT USAGE WAS ACTUALLY USAGE FOR THE 2008 WATERING SEASON. THE USAGE WAS BILLED IN JUNE AND DUE IN JULY. I AGREED TO EXTEND THE DUE DATE FOR ANOTHER 30 DAYS TO GIVE THE BOARD OF DIRECTORS TIME FOR A SPECIAL MEETING - CHANGED DUE DATE TO 8/24/09.

8/11/09 - PER CONVERSATION WITH SIS AT CEDARBROOK THEY ARE WILLING TO MAKE A PAYMENT ARRANGEMENT BUT FEEL THAT THEY SHOULD NOT BE CHARGED ANY INTEREST BECAUSE THEY FEEL IT SHOULD HAVE BEEN CORRECTED IN A MORE TIMELY MANNER. I FAXED HER APPEAL PAPERWORK. - APPEAL TO SEPTEMBER UAB - APPEAL GRANTED - SEE PAPERWORK IN SEPTEMBER 09 UAB FILE - CHANGED DUE DATE OF BILL #13734364 TO 12/31/09 AND INTEREST DATE TO 12/31/09 - PAYMENTS GOT POSTED AND INTEREST WAS ACCUMULATED - I DID BILL ADJUSTMENT TO ELIMINATE ALL INTEREST CHARGES - 1/8/10 BALANCE IS ZERO

[2019-02-25 13:24:29 karenb]:PER NOTE ABOVE THIS IS TURNED OFF DURING WINTER. PROCESSED BILL ADJUSTMENT FOR JANUARY INVOICE.

[2019-07-12 15:01:53 karenb]:CHANGED REGISTER HEAD. BASE STILL 69811203 INST 5/6/09. READ 18679. NEW HEAD S/N 69811203R T/P 63471635.

[2019-07-22 08:36:33 karenb]:NO USAGE ON JULY INVOICE.

[2019-07-26 14:29:14 karenb]:GOT FOLLOW UP READ. READ 00107 7/25/19

[2023-10-10 13:24:40 darcy.landry]: SENT LEAK LETTER - 732 UNITS

[2023-11-01 10:16:21 michele.grant]: REC'D. APPEAL TODAY



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
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CEDARBROOK VILLAGE CONDO ASSOC

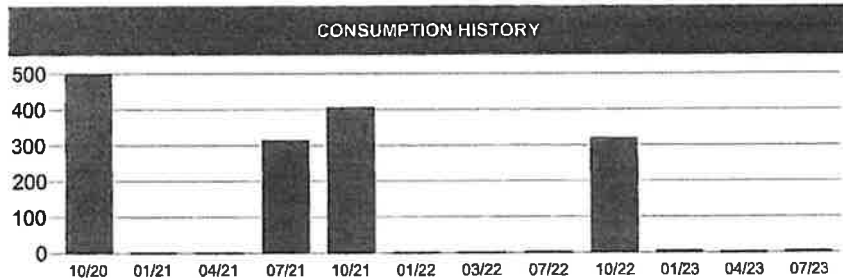
CEDARBROOK

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14170178	10/26/2023	151901	11/27/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/10/2023	10/03/2023	2484	3216	732	\$4,692.12

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	
A = Actual	Previous Balance	\$24.35
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$24.35
Total Amount Due		\$4,692.12

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35, SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.99% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:

WATER & SEWER BILL

Remittance Copy

Return this portion with your payment



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

Account Number: 151901

Bill Number: 14170178

Pay By: 11/27/2023

Total Due: 4,692.12

Service Location
CEDARBROOK

CEDARBROOK VILLAGE CONDO ASSOC
14A CEDARBROOK VILL
ROCHESTER, NH 03867

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



92096042024814170178900004692125

UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status				
Service	Mfr Meter Number	Cd Read Date Time By	Usage Repl Usage Charge Amt Billed Amt					
151901	33204 CEDARBROOK VILLAGE CONDO ASSOC01310008000		CEDARBROOK	Active				
100 - 1 RES WATER	SENS69811203R	A 10/03/2023	14170178	3,216	732	0	4,692.12	4,692.12
100 - 1 RES WATER	SENS69811203R	A 07/10/2023	14162064	2,484	3	0	24.35	24.35
100 - 1 RES WATER	SENS69811203R	A 04/04/2023	14153871	2,481	0	0	24.35	24.35
100 - 1 RES WATER	SENS69811203R	A 01/04/2023	14145827	2,481	4	0	25.64	25.64
100 - 1 RES WATER	SENS69811203R	A 10/03/2022	14137762	2,477	319	0	1,992.82	1,992.82
100 - 1 RES WATER	SENS69811203R	A 07/06/2022	14129736	2,158	2	0	22.14	22.14
100 - 1 RES WATER	SENS69811203R	A 03/30/2022	14121622	2,156	0	0	22.14	22.14
100 - 1 RES WATER	SENS69811203R	A 01/02/2022	14113684	2,156	0	0	22.14	22.14
100 - 1 RES WATER	SENS69811203R	A 10/04/2021	101609	2,156	405	0	2,361.15	2,361.15
100 - 1 RES WATER	SENS69811203R	A 07/21/2021	14100457	1,751	313	0	1,824.79	1,824.79
100 - 1 RES WATER	SENS69811203R	A 04/12/2021	14092373	1,438	0	0	22.14	22.14
100 - 1 RES WATER	SENS69811203R	A 01/13/2021	14084458	1,438	0	0	21.09	21.09
100 - 1 RES WATER	SENS69811203R	A 10/16/2020	14076545	1,438	500	0	2,775.00	2,775.00
100 - 1 RES WATER	SENS69811203R	A 07/08/2020	14065981	938	526	0	2,919.30	2,919.30
100 - 1 RES WATER	SENS69811203R	A 04/03/2020	14058026	412	0	0	21.09	21.09
100 - 1 RES WATER	SENS69811203R	A 01/14/2020	14050276	412	0	0	21.09	21.09
100 - 1 RES WATER	SENS69811203R	A 10/11/2019	14042406	412	412	0	2,286.60	2,286.60
100 - 1 RES WATER	SENS69811203R	A 07/12/2019	14034582	0	0	0	21.09	21.09
100 - 1 RES WATER		I 07/12/2019	0	8,362	0	0	.00	.00
100 - 1 RES WATER	SENS69811203	A 01/15/2019	14019002	8,362	0	0	.00	21.09
100 - 1 RES WATER	SENS69811203	A 10/16/2018	14011214	8,362	920	0	5,106.00	5,106.00
100 - 1 RES WATER	SENS69811203	A 07/16/2018	14003434	7,442	509	0	2,773.67	2,773.67
100 - 1 RES WATER	SENS69811203	A 10/19/2017	13980323	6,933	445	0	2,354.05	2,354.05
100 - 1 RES WATER	SENS69811203	A 07/18/2017	13972675	6,488	315	0	1,666.35	1,666.35
100 - 1 RES WATER	SENS69811203	A 04/14/2017	13965003	6,173	0	0	20.09	20.09
100 - 1 RES WATER	SENS69811203	A 10/05/2016	13949971	6,173	615	0	2,958.15	2,958.15
100 - 1 RES WATER	SENS69811203	A 07/13/2016	13942452	5,558	496	0	2,385.76	2,385.76
100 - 1 RES WATER	SENS69811203	A 04/01/2016	13934873	5,062	0	0	18.27	18.27
100 - 1 RES WATER	SENS69811203	A 01/11/2016	13927467	5,062	0	0	18.27	18.27
100 - 1 RES WATER	SENS69811203	A 10/14/2015	13920078	5,062	351	0	1,646.12	1,646.12
100 - 1 RES WATER	SENS69811203	A 07/08/2015	13912636	4,711	100	0	467.00	467.00
100 - 1 RES WATER	SENS69811203	A 04/07/2015	13905130	4,611	0	0	17.74	17.74
100 - 1 RES WATER	SENS69811203	A 01/05/2015	13897789	4,611	10	0	46.70	46.70
100 - 1 RES WATER	SENS69811203	A 10/08/2014	13890386	4,601	548	0	2,559.16	2,559.16
100 - 1 RES WATER	SENS69811203	A 07/08/2014	13882975	4,053	349	0	1,629.83	1,629.83
100 - 1 RES WATER	SENS69811203	A 04/02/2014	13875538	3,704	0	0	17.74	17.74
100 - 1 RES WATER	SENS69811203	A 01/08/2014	13868241	3,704	0	0	17.48	17.48
100 - 1 RES WATER	SENS69811203	A 10/08/2013	13860898	3,704	717	0	3,298.20	3,298.20
100 - 1 RES WATER	SENS69811203	A 07/01/2013	13853523	2,987	10	0	46.00	46.00
100 - 1 RES WATER	SENS69811203	A 04/03/2013	13846098	2,977	0	0	17.48	17.48
100 - 1 RES WATER	SENS69811203	A 01/04/2013	13838827	2,977	2	0	17.48	17.48
100 - 1 RES WATER	SENS69811203	A 10/01/2012	13831507	2,975	557	0	2,500.93	2,500.93
100 - 1 RES WATER	SENS69811203	A 07/02/2012	13824174	2,418	134	0	601.66	601.66
100 - 1 RES WATER	SENS69811203	A 04/02/2012	13816788	2,284	0	0	17.07	17.07
100 - 1 RES WATER	SENS69811203	A 01/03/2012	13809527	2,284	75	0	336.75	336.75
100 - 1 RES WATER	SENS69811203	A 10/03/2011	13802209	2,209	682	0	3,013.96	3,013.96
100 - 1 RES WATER	SENS69811203	A 06/27/2011	13794915	1,527	84	0	360.36	360.36
100 - 1 RES WATER	SENS69811203	A 04/04/2011	13787595	1,443	0	0	16.31	16.31
100 - 1 RES WATER	SENS69811203	A 01/03/2011	13780424	1,443	4	0	17.16	17.16
100 - 1 RES WATER	SENS69811203	A 10/04/2010	13773172	1,439	763	0	3,273.27	3,273.27
100 - 1 RES WATER	SENS69811203	A 07/01/2010	13765929	676	214	0	896.91	896.91

Handwritten notes in blue ink: "732" at the top, "12/15/16" in the middle, and "12/15/16" circled at the bottom.



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 6, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/1/23

Customer Name: Lopriore Fam. Trust

Account #: 110053

Service Address: 68 Ida Circle

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the June and September invoices since the water was used outside and did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on June disputed invoice: 20
 - b. Average Usage is: 11
 - c. Estimated use over average: **9**
 - d. Total units on Sept. disputer invoice: 25
 - e. Average Usage is: 11
 - f. Estimated use over average: **14**

Value of 23 units of sewer at the current rate of \$8.17 = \$187.91

Laura J. McDormand

12-6-2023

Laura J. McDormand
Admin Services & Utility Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Darcy Landry

DATE: July 21, 2023

SUBJECT: City of Rochester

PROPERTY: **68 Ida Circle**

Please find attached the Water Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is sewer for a new lawn.

5

RECEIVED
JUL 17 2023
CITY OF ROCHESTER
DEPARTMENT OF PUBLIC WORKS

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 7/17/23

Date of Appeal: 7-10-2023

2. Property Owner's Name: LOPRIORE FAM. TRUST Account #: 110053

12

3. Billing Address: 68 IDA CIRCLE
ROCHESTER, N.H. 03868

4. Service Location: 68 IDA CIRCLE Zip Code 03868

5. Owners Representative: JOAN LO PRIORE

6. Owners Representative's Signature: Joan Lo Priore

7. Phone #: _____ Cell: 813-838-5207

8. Email Address: JLOP151@YAHOO.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3-1-23 to 6-1-23

10. Abatement is being requested for:

a. How many units of water _____ x 5.83 = \$ _____

b. How many units of sewer _____ x 7.43 = \$ _____

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

NEW HOUSE ON A NEW DEVELOPMENT
NO LAWN FROM BUILDER

WATERED TO ESTABLISH A LAWN

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

YES
SENIOR CITIZEN | ON A FIXED INCOME

Please note:

1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.
2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.
4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: November 17, 2023

SUBJECT: City of Rochester

PROPERTY: **68 Ida Circle**

Please find attached the Water/Sewer Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for outside watering.

NOV 01 2023

CITY OF ROCHESTER
DEPARTMENT OF PUBLIC WORKS

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/1/23

S

- 1. Date of Appeal: 10-31-2023
- 2. Property Owner's Name: LOPRIORE FAM. TRST Account #: 110053
- 3. Billing Address: 68 IDA CIR.
ROCHESTER, N.H.
03868
- 4. Service Location: 68 IDA CIR. ROC. Zip Code 03868
- 5. Owners Representative: JOHN & BARBARA LOPRIORE
- 6. Owners Representative's Signature: John L Priore
- 7. Phone #: _____ Cell: 813-838-5207
- 8. Email Address: JLOP151@yahoo.com.

(3)

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6-1-23 to 9-5-23

10. Abatement is being requested for:

- a. How many units of water _____ x 5.83= \$ _____
- b. How many units of sewer _____ x 7.43= \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

NEW HOUSE ON A NEW DEVELOPMENT
NO LAWN FROM BUILDER

WATERED TO ESTABLISH A LAWN

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

YES

SENIOR CITIZEN | ON A FIXED INCOME

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 110053

[2021-12-15 11:59:34 michele.grant]: NEW CONSTRUCTION WITH WATER & SEWER, METER INSTALLED & WATER ON 12/2/21.

[2022-01-06 11:39:47 michele.grant]: FINAL BILL PROCESSED

[2022-07-27 11:04:22 michele.grant]: UAB APPEAL REC'D. 6/29/22 (NO JULY UAB MEETING).

[2022-09-19 11:10:18 michele.grant]: UAB TABLED THE APPEAL FOR MORE HISTORY

[2022-11-01 12:22:23 darcy.landry]: UAB APPEAL REC'D

[2023-01-13 14:31:08 michele.grant]: UAB APPROVED A SEWER CREDIT OF \$89.16 ON THE JUNE BILL AND A SEWER CREDIT OF \$178.32 ON THE SEPT. BILL.

[2023-07-18 16:08:18 darcy.landry]: UAB APPEAL REC'D 7/17

[2023-11-17 15:46:59 michele.grant]: REC'D. UAB APPEAL PAPERWORK 11/1/23.



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

LOPRIORE FAMILY TRUST %

68 IDA

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14160478

06/28/2023

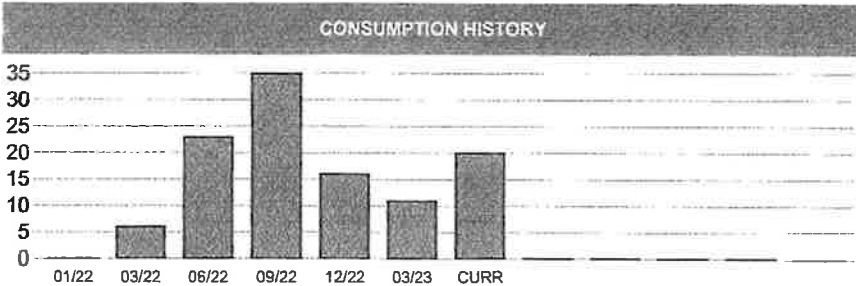
110053

07/31/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	03/01/2023	06/01/2023	91	111	20	\$128.20
RES SEWER		03/01/2023	06/01/2023				\$163.40

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$291.60
A = Actual	Previous Balance	\$131.19
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$131.17
Total Amount Due		\$291.60

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$8.42 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
HTTPS://WWW.ROCHESTERNH.GOV/SITE/G/FILES/VYHLIF9211/F/UPLoads/2022_CCR_ROCHESTER_2001010_FINAL-MERGED.PDF

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	110053
Bill Number:	14160478
Pay By:	07/31/2023
Total Due:	291.60

Service Location
68 IDA

LOPRIORE FAMILY TRUST %
LOPRIORE JOHN & BARBARA
68 IDA CIR
ROCHESTER, NH 03868



Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

LOPRIORE FAMILY TRUST %

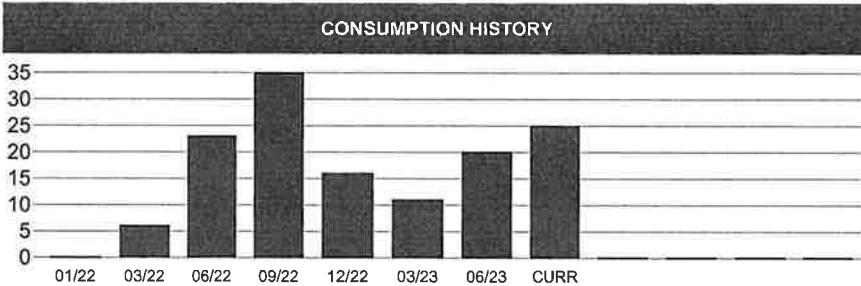
68 IDA

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14168537	09/26/2023	110053	10/31/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/01/2023	09/05/2023	111	136	25	\$160.25
RES SEWER		06/01/2023	09/05/2023				\$204.25

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$364.50
A = Actual	Previous Balance	\$292.17
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$655.54
	Total Amount Due	\$0.57

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35, SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.99% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	110053
Bill Number:	14168537
Pay By:	10/31/2023
Total Due:	0.57

Service Location
68 IDA

LOPRIORE FAMILY TRUST %
LOPRIORE JOHN & BARBARA
68 IDA CIR
ROCHESTER, NH 03868



Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
110053	57876	LOPRIORE FAMILY TRUST %	022403100019	68 IDA	Active
100 - 1 RES WATER	SENS90444734	A 09/05/2023	14168537 136	25 appeal 0	160.25 364.50
100 - 1 RES WATER	SENS90444734	A 06/01/2023	14160478 111	20 appeal 0	128.20 291.60
100 - 1 RES WATER	SENS90444734	A 03/01/2023	14152239 91	11 0	70.51 160.38
100 - 1 RES WATER	SENS90444734	A 12/02/2022	14144201 80	16 0	102.56 233.28
100 - 1 RES WATER	SENS90444734	A 09/09/2022	14136121 64	35 appeal 0	212.34 482.96
100 - 1 RES WATER	SENS90444734	A 06/03/2022	14128065 29	23 appeal 0	134.09 304.98
100 - 1 RES WATER	SENS90444734	A 03/03/2022	14120033 6	6 0	34.98 79.56

** END OF REPORT - Generated by Darcy Landry **

33:32



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 6, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/3/23

Customer Name: Joshua Riley

Account #: 161900

Service Address: 41 Oak St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the October invoice since the water was used outside and did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Oct. disputed invoice: 17
 - b. Average Usage is: 12
 - c. Estimated use over average: 5

Value of 5 units of sewer at the current rate of \$8.17 = \$40.85

Laura J. McDormand
Laura J. McDormand
Admin Services & Utility Supervisor

12-6-2023
Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: December 4, 2023

SUBJECT: City of Rochester

PROPERTY: **41 Oak St.**

Please find attached the Water/Sewer Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for outside watering.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 11/3/23

- 1. Date of Appeal: 11/3/2023
- 2. Property Owner's Name: Joshua P. Riley Account #: 161900
- 3. Billing Address: 41 oak street
Rochester, NH 03839
- 4. Service Location: 41 oak street Zip Code 03839
- 5. Owners Representative: _____
- 6. Owners Representative's Signature: _____
- 7. Phone #: _____ Cell: 603 086
- 8. Email Address: joshua.riley35@aol.com

(4)

(5)

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 7-19-23 to 10-19-23
- 10. Abatement is being requested for:

a. How many units of water 17 x 6.41 = \$ 108.97
b. How many units of sewer 17 x 8.17 = \$ 138.89
C. Water & Sewer Department Fees of: \$ _____
Total \$ 247.86

11. Explanation of Appeal Request:

Water Lawn & Garden - NO outside
water deduct meter. I cant afford
250 dollar water bill. Please
take off amount for these reasons.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

NO outside water deduct meter

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

yes. Disabled veteran. Please let me know of any programs for assistance

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by the 27th of each month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

Mailing Address
Department of Public Works
209 Chestnut Hill Road
Rochester, NH 03867
waterbilling@rochesternh.gov

Accounts

Account: 161900

[2011-07-18 15:01:23 kathy]: SENT DEAD LETTER

[2011-07-20 09:15:00 kathy]: FRANK IS IN A NURSING HOME AND PROPERTY IS VACANT
[2011-09-30 12:03:36 ann]: DAUGHTER REQUESTED THAT BILLS BE SENT TO HER:
ROBIN WILSON, 6845 SWAIN TRACE, TALLHASSE, FL 32311

[2012-05-18 08:25:28 ann]: NEW OWNER - MATTHEW CONNOR

[2017-10-23 16:48:52 sjuneau]: METER NOT READING - ESTIMATED OCTOBER BILL &
SENT LETTER TO REPAIR WITH SHUT OFF DATE OF 11/8/17.

[2017-11-14 13:46:38 karenb]: TECHNICIAN WENT OUT ON 11/13/17 TO TURN OFF FOR
NON-COMPLIANCE. METER READ FINE WHEN HE GOT THERE. READ 204.

[2019-12-18 12:13:04 michele.grant]: FINAL BILL PROCESSED 12/17.

[2020-08-21 12:39:42 kimberly.nickerson]: UAB APPEAL RECEIVED FOR SEPTEMBER

[2020-08-21 15:28:59 michele.grant]: T/W JOSH, HE WILL BE PAYING A PORTION OF
THE BILL DUE 8/27 & THEN WILL WAIT FOR CREDIT FOR UAB APPEAL IF APPROVED.

[2020-10-08 11:44:58 michele.grant]: CALLED H/O, METER READER TECH NOTICED
OUTSIDE SPIGOT WAS ON/DRIPPING, SO LET THEM KNOW.

[2021-08-03 09:22:02 michele.grant]: REC'D. UAB APPEAL YESTERDAY FOR SEPT.
MEETING.

[2021-09-16 09:44:23 michele.grant]: UAB APPROVED SEWER CREDIT OF \$89.16 PLUS
INTEREST (.66).

[2022-08-01 15:21:36 michele.grant]: REC'D. APPEAL PAPERWORK 7/29, NO AUGUST
MEETING SO WILL BE HEARD AT 9/12/22 MEETING.

[2022-09-19 11:13:12 michele.grant]: UAB GRANTED A SEWER ABATEMENT OF \$81.73
PLUS ANY ACCRUED INTEREST.

[2022-11-14 10:12:53 darcy.landry]: REC'D UAB APPEAL PAPERWORK 11/13

[2022-12-28 14:42:14 darcy.landry]: UAB GRANTED A SEWER ABATEMENT OF \$138.89
PLUS ANY ACCRUED INTEREST.

[2023-06-07 16:32:00 darcy.landry]: REC'D UAB PAPERWORK 6/1/23

[2023-06-29 11:57:32 darcy.landry]: NO UAB MEETING IN JULY, MOVED TO AUGUST
MEETING - EMAILED JOSHUA OF THE CHANGE

[2023-08-17 08:52:17 darcy.landry]: UAB APPEAL DENIED, DOES NOT MEET THE WATER
& SEWER ADJUSTMENT POLICY

[2023-12-05 16:47:56 michele.grant]: REC'D. APPEAL PAPERWORK 11/3/23.



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

RILEY JOSHUA P

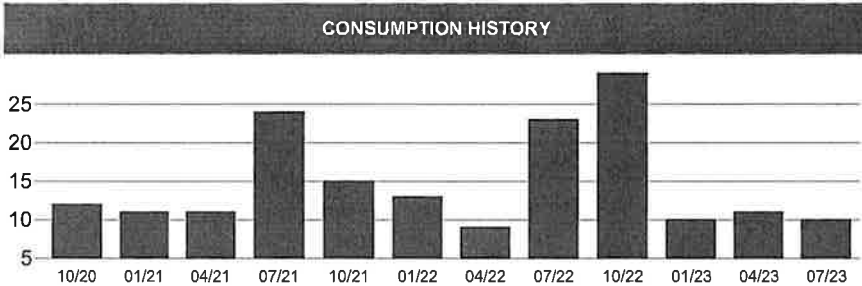
41 OAK

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14170550	10/26/2023	161900	11/27/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/19/2023	10/19/2023	595	612	17	\$108.97
RES SEWER		07/19/2023	10/19/2023				\$138.89

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$247.86
A = Actual	Previous Balance	\$145.80
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$145.80
	Total Amount Due	\$248.29

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35, SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.99% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	161900
Bill Number:	14170550
Pay By:	11/27/2023
Total Due:	248.29

Service Location
41 OAK

RILEY JOSHUA P
41 OAK ST
ROCHESTER, NH 03839-5630

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status					
Service	Mfr	Meter Number	By	Usage	Repl	Usage	Charge Amt	Billed Amt		
161900	51531	RILEY JOSHUA P	013800710000	41 OAK	Active					
100	-	1 RES WATER	SENS76167127	A 10/19/2023	14170550	612	17	0	108.97	247.86
100	-	1 RES WATER	SENS76167127	A 07/19/2023	14162438	595	10	0	64.10	145.80
100	-	1 RES WATER	SENS76167127	A 04/19/2023	14154244	585	11	0	70.51	160.38
100	-	1 RES WATER	SENS76167127	A 01/19/2023	14146198	574	10	0	64.10	145.80
100	-	1 RES WATER	SENS76167127	A 10/18/2022	14138134	564	29	0	183.51	417.41
100	-	1 RES WATER	SENS76167127	A 07/18/2022	14130105	535	23	0	134.09	304.98
100	-	1 RES WATER	SENS76167127	A 04/14/2022	14121995	512	9	0	52.47	119.34
100	-	1 RES WATER	SENS76167127	A 01/21/2022	14114058	503	13	0	75.79	172.38
100	-	1 RES WATER	SENS76167127	A 10/18/2021	101980	490	15	0	87.45	198.90
100	-	1 RES WATER	SENS76167127	A 07/21/2021	14100828	475	24	0	139.92	318.24
100	-	1 RES WATER	SENS76167127	A 04/19/2021	14092745	451	11	0	64.13	145.86
100	-	1 RES WATER	SENS76167127	A 01/15/2021	14084822	440	11	0	61.52	136.90
100	-	1 RES WATER	SENS76167127	A 10/08/2020	14076914	429	12	0	66.60	147.60
100	-	1 RES WATER	SENS76167127	A 07/20/2020	14066348	417	42	0	233.10	516.60
100	-	1 RES WATER	SENS76167127	A 04/14/2020	14058389	375	15	0	83.25	184.50

** END OF REPORT - Generated by Michele Grant **

134 ÷ 11 = 12.18
 (12)



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 6, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/5/23

Customer Name: Lisa Marie Zanghetti

Account #: 300860

Service Address: 32 Murray Drive

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend denying this appeal as the appeal paperwork was received after the due date. Per Ordinance 260-19A the appellant shall file an appeal to the UB office in writing prior to the payment due date.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system.
 - a. Total units in Aug. disputed invoice: 43
 - b. Average Usage is: 9
 - c. Estimated use over average: 34

Value of 34 units of sewer at the current rate of \$8.17 = \$277.78

Laura J. McDormand

Laura McDormand
Admin. Services & Utility Billing Supervisor

12-6-2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: December 4, 2023

SUBJECT: City of Rochester

PROPERTY: **32 Murray Drive**

Please find attached the Water/Sewer Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for outside watering.

5

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/5/23

(5)

- 1. Date of Appeal: 11052022
- 2. Property Owner's Name: Lise-Marie Account #: (Zanghetti) Descoteaux_300860
- 3. Billing Address: 32 Murray Drive
- 4. Service Location: 32 Murray Drive Zip Code 03868
- 5. Owners Representative: _____
- 6. Owners Representative's Signature: L i s e - M a r i e C D e s c o t e a u x
- 7. Phone #: 603-507-8586 Cell: Lise Marie Descoteaux
- 8. Email Address: mrsperectlycapable@gmail.com

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 05/23/2023 to 08/28/2023
- 10. Abatement is being requested for:
 - a. How many units of water _____ x 5.55= \$ _____
 - b. How many units of sewer 34 x 8.17= \$ 277.78
 - c. Water & Sewer Department Fees of: \$ _____

Total _____

- 11. Explanation of Appeal Request: \$ 277.778

I respectfully request a deduction of 34 units of Sewer as the water used was for outdoor gardens and new grass. I appreciate your time and consideration of this request

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

No

13. Do you claim that there was a leak that caused higher than normal units of usage? Yes

No (circle one)

If yes, did the water enter the sewer system? _____ If

yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. ***The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
2. ***Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
3. ***Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
4. ***Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 300860

12/19/08 - REC'D REQUEST TO CHANGE ADDRESS TO 4265 SUGGS ST., APT. 113, LORIS, SC 29569-3185

01/27/09- WATER IS OFF AT THIS PROPERTY. METER FROZE AND HAS BEEN PULLED. HOUSE WILL EVENTUALLY BE PUT ON THE MARKET

RECEIVED NOTICE OF CHAPTER 7 BANKRUPTCY EFFECTIVE 1/26/09 - BILLING IS CURRENT - DISCHARGE OF DEBTOR RECEIVED DATED 7/23/09

MARK @ TARA CALLED 6/11/09 - PROPERTY HAS BEEN FORECLOSED AND BANK IS REQUESTING WATER BE TURNED BACK ON. THE PRIOR METER WAS REMOVED (END READ 58) DUE TO FREEZING. HE WILL INSTALL A NEW METER AND FORWARD METER INFO. 8/21/09 - PER MARK AT TARA THEY DIDN'T REPLACE THE METER - THEY REPLACED THE BOTTOM PLATE

[2017-07-18 11:09:14 karenb]:FINAL BILL PROCESSED.

[2019-08-08 09:10:42 karenb]:SERVICE CALL FOR NON PAYMENT 8/7/19

[2019-09-10 12:25:23 karenb]:HOMEOWNER CALLED REGARDING HIGH USAGE. SHE EXPLAINED THAT SHE DID ADD MORE FLOWERS OUTSIDE AND ASKED IF ANYTHING CAN BE DONE ABOUT INVOICE. MAILED HER UAB FORM AND SUGGESTED SHE CONTACT TARA REGARDING A SEWER DEDUCT METER FOR FUTURE SUMMERS.

[2019-09-24 11:41:02 karenb]: UAB FORM RECEIVED 9/19/19 AND SENT FOR OCTOBER UAB

[2019-10-16 10:34:09 karenb]:UAB APPROVED ABATEMENT OF 21 UNITS OF SEWER FOR \$141.75 ON THE AUGUST 19 INVOICE. PROCESSED ADJUSTMENT.

[2020-03-13 12:15:57 kimberly.nickerson]: TURNED OFF AND ON 3/11 FOR NON PAYMENT

[2020-10-29 08:29:49 kimberly.nickerson]: RECEIVED UAB APPEAL FOR NOVEMBER

[2020-11-12 15:52:24 kimberly.nickerson]: UAB APPEAL GRANTED NOVEMBER

[2022-10-04 12:32:14 darcy.landry]: RECEIVED APPEAL 10/3

[2022-11-17 11:54:01 darcy.landry]: UAB APPEAL GRANTED SEWER ABATEMENT OF \$245.19 PLUS ACCRUED INTEREST

[2023-08-10 12:04:55 michele.grant]: ONLY PAID A PORTION OF PAST DUE BALANCE, SENT BILL TODAY SHOWING \$61.68 IS STILL DUE.

[2023-12-05 17:11:40 michele.grant]: REC'D. APPEAL PAPERWORK 11/5/23.



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

ZANGHETTI LISE MARIE C

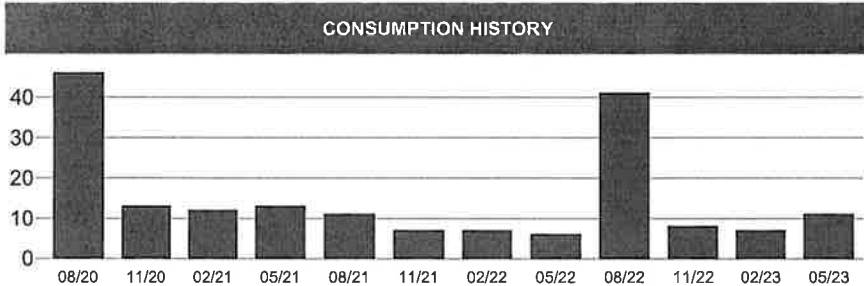
32 MURRAY

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14167027	08/28/2023	300860	10/02/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	05/25/2023	08/24/2023	653	696	43	\$275.63
RES SEWER		05/25/2023	08/24/2023				\$351.31

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$626.94
A = Actual	Previous Balance	\$166.48
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$195.71
Total Amount Due		\$595.50

PER 260-14: CUSTOMER IS RESPONSIBLE FOR PROVIDING ACCESS TO OUTSIDE READER. CUSTOMER SHALL REMOVE ANY HAZARDS/NUISANCES SUCH AS SNOW, ICE, VEGETATION & DOGS FROM AREA WHERE READER IS LOCATED.

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	300860
Bill Number:	14167027
Pay By:	10/02/2023
Total Due:	595.50

Service Location
32 MURRAY

ZANGHETTI LISE MARIE C
32 MURRAY DR
ROCHESTER, NH 03868-7097

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
300860	55520 ZANGHETTI LISE MARIE C	022403090086	32 MURRAY	Active
100 - 1 RES WATER	SENS57938819	A 11/27/2023	14175168 708	12 0 76.92 174.96
100 - 1 RES WATER	SENS57938819	A 08/24/2023	14167027 696	43 0 275.63 626.94
100 - 1 RES WATER	SENS57938819	A 05/25/2023	14158824 653	11 0 70.51 160.38
100 - 1 RES WATER	SENS57938819	A 02/27/2023	14150776 642	7 0 44.87 102.06
100 - 1 RES WATER	SENS57938819	A 11/29/2022	14142726 635	8 0 51.28 116.64
100 - 1 RES WATER	SENS57938819	A 08/22/2022	14134649 627	41 0 239.03 543.66
100 - 1 RES WATER	SENS57938819	A 05/26/2022	14126535 586	6 0 34.98 79.56
100 - 1 RES WATER	SENS57938819	A 02/28/2022	14118571 580	7 0 40.81 92.82
100 - 1 RES WATER	SENS57938819	A 11/22/2021	14110618 573	7 0 40.81 92.82
100 - 1 RES WATER	SENS57938819	A 08/23/2021	14105346 566	11 0 64.13 145.86

** END OF REPORT - Generated by Michele Grant **

Handwritten notes:
 appeal
 appeal
 69 = 8 = 8.62
 (9)



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 6, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/13/23

Customer Name: Scot Yeanish

Account #: 204418

Service Address: 8 Winch Way

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the October invoice since the water was used outside and did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system.
 - a. Total units in Oct. disputed invoice: 28
 - b. Average Usage is: 10
 - c. Estimated use over average: **18**

Value of 18 units of sewer at the current rate of \$8.17 = \$147.06

Laura J. McDormand
Laura J. McDormand
Admin Services & Utility Supervisor

12-6-2023
Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: December 4, 2023

SUBJECT: City of Rochester

PROPERTY: **8 Winch Way**

Please find attached the Water/Sewer Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for outside watering.

NOV 13 2023

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/13/23

5

- 1. Date of Appeal: 11/6/2023
- 2. Property Owner's Name: Scot Yearish Account #: 204418
- 3. Billing Address: 8 Winch Way
Rochester NH 03868
- 4. Service Location: same Zip Code _____
- 5. Owners Representative: Scot Yearish
- 6. Owners Representative's Signature: [Signature]
- 7. Phone #: _____ Cell: 215-421-6250
- 8. Email Address: Scot.yearish@gmail.com

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 7/10/2023 to 10/3/2023
- 10. Abatement is being requested for:

- a. How many units of water _____ x 5.83= \$ _____
- b. How many units of sewer _____ x 7.43= \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:
Property does not have a sewer deduction
meter. I have an irrigation system that
is used during warmer months as well as
washing 2 vehicles weekly. I am requesting
a sewer deduction in the amount to match
the water usage during the billing periods
of 1/2023 and 3/2023. Thank you.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

N/A

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 204418

- [2016-04-06 11:07:39 sjuneau]: OK TO INSTALL - WATER/SEWER INSPECTIONS RECEIVED & SERVICE APPLICATION
- [2016-07-25 16:26:59 sjuneau]: METER INSTALLED - WATER ON
- [2016-10-14 11:18:33 sjuneau]: METER NOT READING - SENT LETTER TO REPAIR
- [2016-10-31 14:18:43 karenb]: WIRE BROKE INSIDE. FIXED - READ 18. MAY SCHEDULE APPOINTMENT FOR SEWER DEDUCT CONSULT.
- [2017-09-25 15:02:00 karenb]: MAKING THREE PAYMENTS OF \$123 10/10, 10/24 AND 11/7. ON BOARD. ***PAID***
- [2017-11-02 13:07:06 sjuneau]: PAYMENT ARRANGEMENT - \$181.10 END OF NOVEMBER, DECEMBER & JANUARY
- [2018-01-29 09:15:30 karenb]: BALANCE BEGINNING OF FEBRUARY
- [2019-01-03 12:26:23 karenb]: 1/2 1/4 AND BALANCE 1/11. ON BOARD.
- [2020-01-15 14:55:24 michele.grant]: SERVICE CHARGE FOR NON PAYMENT 1/9/20.
- [2020-08-27 16:13:27 michele.grant]: FINAL BILL PROCESSED
- [2021-12-23 10:21:28 michele.grant]: H/O CALLED TODAY, HE NEVER GOT BILL DUE 12/1, HE WANTS TO DO AN APPEAL FOR THE SEWER PORTION BECAUSE MOST OF THIS WAS USED ON THEIR NEW IRRIGATION SYSTEM. WILL GET APPEAL FORM AND INVOICE TO HIM TODAY. HE WILL GET THE \$345.63 FOR WATER PAID.
- [2022-01-04 09:26:34 michele.grant]: REC'D. UAB APPEAL PAPERWORK 12/27/21.
- [2022-01-13 11:34:39 michele.grant]: UAB APPROVED SEWER CREDIT OF \$349.21 PLUS ANY ACCRUED INTEREST.
- [2022-08-12 09:34:26 michele.grant]: REC'D. APPEAL PAPERWORK 8/8/22
- [2022-09-19 11:05:55 michele.grant]: UAB APPROVED A SEWER ABATEMENT OF \$156.03 PLUS ANY ACCRUED INTEREST.
- [2022-12-15 12:03:46 darcy.landry]: SENT UAB APPEAL FORM
- [2022-12-27 14:53:32 darcy.landry]: REC'D UAB APPEAL
- [2023-01-13 14:33:09 michele.grant]: UAB APPROVED A SEWER CREDIT OF \$424.84 FOR OCT. BILL.
- [2023-08-09 14:59:17 darcy.landry]: REC'D UAB APPEAL
- [2023-09-13 13:41:09 darcy.landry]: UAB APPROVED A SEWER ABATEMENT OF \$351.31 PLUS ANY ACCRUED INTEREST FOR JULY BILL
- [2023-12-05 17:21:40 michele.grant]: REC'D. APPEAL PAPERWORK 11/13/23.



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

YEANISH SCOT R REV TRUST

8 WINCH

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14172066

10/26/2023

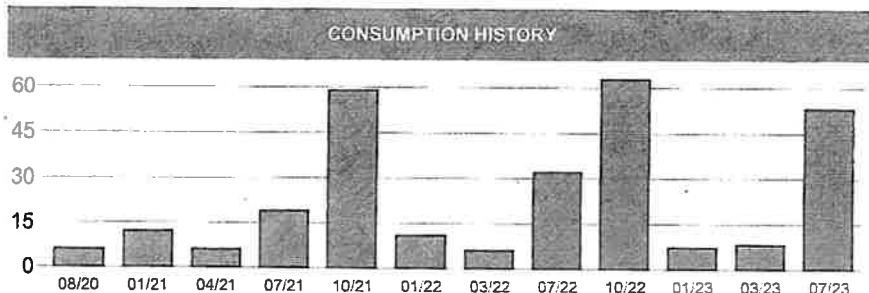
204418

11/27/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/10/2023	10/03/2023	594	622	28	\$179.48
RES SEWER		07/10/2023	10/03/2023				\$228.76

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$408.24
A = Actual	Previous Balance	\$775.31
E = Estimate	Adjustments	-\$352.92
F = Final	Less Payments Received	\$418.82
Total Amount Due		\$409.25

PAYMENTS ONLINE AT WWW.ROCHESTER.NH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35, SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.99% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	204418
Bill Number:	14172066
Pay By:	11/27/2023
Total Due:	409.25

Service Location

8 WINCH

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

YEANISH SCOT R REV TRUST
YEANISH SCOT R TRUSTEE
8 WINCH WAY
ROCHESTER, NH 03867



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Rep Usage Charge Amt Billed Amt	
204418	61580 YEANISH SCOT R REV TRUST	215A00120075	8 WINCH	Active
100 - 1 RES WATER	SENS76166383	A 10/03/2023	622 <i>this appeal</i> 28	0 179.48 408.24
100 - 1 RES WATER	SENS76166383	A 07/10/2023	594 <i>appeal</i> 53	0 339.73 772.74

** END OF REPORT - Generated by Michele Grant **

UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
204418	52427	YEANISH SCOT R	215A00120075	8 WINCH	Active
100	-	1 RES WATER SENS76166383	A 03/29/2023	14155756 541	8 0 51.28 116.64
100	-	1 RES WATER SENS76166383	A 01/04/2023	14147700 533	7 0 44.87 102.06
100	-	1 RES WATER SENS76166383	A 10/03/2022	14139629 526	63 0 393.27 894.51
100	-	1 RES WATER SENS76166383	A 07/05/2022	14131590 463	32 0 186.56 424.32
100	-	1 RES WATER SENS76166383	A 03/31/2022	14123488 431	6 0 34.98 79.56
100	-	1 RES WATER SENS76166383	A 01/02/2022	14115549 425	11 0 64.13 145.86
100	-	1 RES WATER SENS76166383	A 10/06/2021	103458 414	59 0 343.97 782.34
100	-	1 RES WATER SENS76166383	A 07/01/2021	14102303 355	19 0 110.77 251.94
100	-	1 RES WATER SENS76166383	A 04/02/2021	14094213 336	6 0 34.98 79.56
100	-	1 RES WATER SENS76166383	A 01/02/2021	14086286 330	12 0 66.65 147.78

appeal
appeal
appeal

** END OF REPORT - Generated by Michele Grant **

69 + 7 = 9.8
(10)



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 6, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application Dated: 11/13/23

Customer Name: Donald & Diane Dorr Account #174380

Service Address: 2 Broadway

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend denying this abatement based on the Policy for Water and Sewer adjustments, this does not qualify for abatement, does not meet excess consumption.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did** enter the sewer system
 - a. Total units on Oct. disputed invoice: 23
 - b. Average Usage is: 9
 - c. Estimated use over average: 14

Laura J. McDormand

Laura J. McDormand
Admin Services & Utility Supervisor

12-6-2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: December 4, 2023

SUBJECT: City of Rochester

PROPERTY: **2 Broadway**

Please find attached the Water/Sewer Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for a leaking toilet.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/13/23

wfs

1. Date of Appeal: November 12, 2023
2. Property Owner's Name: Donald G. & Diane F. Dorr Account #: 174380 7
3. Billing Address: 2 Broadway Street
East Rochester, N.H.
03868
4. Service Location: 2 Broadway St. East Rochester, NH Zip Code 03868
5. Owners Representative: Donald G. & Diane F. Dorr
6. Owners Representative's Signature: *Donald G. Dorr* *Diane F. Dorr*
7. Phone #: _____ Cell: (603) 781-8039 (Diane)
(603) 918-9778 (Donald)
8. Email Address: dddd@metrocast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/17/2023 to 10/17/2023
10. Abatement is being requested for:
 - a. How many units of water 15 x 6.41 = \$ 96.15
 - b. How many units of sewer 15 x 8.17 = \$ 122.55
 - c. Water & Sewer Department Fees of: \$ _____

Total \$ 218.70

11. Explanation of Appeal Request:

After receiving our water and sewer bill for the July 17, 2023 to October 17, 2023
usage period, we noticed it was 3 times our normal usage. We looked back at our bills
for the period of 7/7/2021 to 10/13/2021 and our usage was only 8 and also for the
period of 7/13/2022 to 10/11/2022 and our usage was only 7.
I called the Rochester water department and spoke to Darcie. She also looked at our past
water and sewer bills and said we must have a leak someplace that we were unaware of.
After speaking with Darcie we searched through out our house and we discovered that we
did indeed have a leaking upstairs toilet that we were unaware of. The toilet fill valve was
broken and stuck in the fill position, causing the toilet to continue to fill and the water was
going into the overflow tube. The leak was so quiet that we never even heard the water
flowing into the overflow valve.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one) It was a broken fill valve causing the water to continuously drain into the overflow.

If yes, did the water enter the sewer system? Yes

If yes, has the leak been repaired? Yes

Who made the repair? Home Owner

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes it will cause a hardship because the bill is more than 3 times the normal fee.

We and a retired married couple living on a fixed income.

Please note:

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.**
3. **Abatement Appeal Applications must be received by the 27th of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Mailing Address
Department of Public Works
209 Chestnut Hill Road
Rochester, NH 03867
waterbilling@rochesternh.gov



How does
get more done..

280 NORTH MAIN ST. ROCHESTER NH 03867
NOW HIRING HOMEDEPOT.COM/CAREERS

3489 00052 02510 11/12/23 09:00 AM
SALE CASHIER NICK

039961014771 400ARHRKP10 <A> 20.98N
PERFORMAX COMPLETE TOILET REPAIR KIT

AUTH CODE 000794
Chip Read Verified By PIN
AID A0000000980840 US DEBIT

3489 11/12/23 09:00 AM



3489 52 02510 11/12/2023 6595

RETURN POLICY DEFINITIONS
POLICY ID DAYS POLICY EXPIRES ON
A 1 90 02/10/2024

DID WE NAIL IT?

Take a short survey for a chance TO WIN
A \$5,000 HOME DEPOT GIFT CARD

Opine en español

www.homedepot.com/survey

User ID: H88 8798 5361
PASSWORD: 23562 5309

Entries must be completed within 14 days
of purchase. Entrants must be 18 or
older to enter. See complete rules on
website. No purchase necessary.

old one removed
11/12/2023



New one installed
11/12/2023



Accounts

Account: 174380

EAST ROCHESTER PROJECT - NEW WATER LINE - 30 FT @ \$17 - PAYMENT IN 20 QUARTERS
- IF PROPERTY IS SOLD BALANCE NEED TO BE PAID

5/07 - CORRECTED SERVICES FROM COMMERCIAL TO RESIDENTIAL
10/31/08- DIANE CALLED AND SAID SHE WOULD BE IN ON 11/07/08 TO PAY HER JULY 08
BILL

[2023-12-05 17:28:56 michele.grant]: REC'D. APPEAL PAPERWORK 11/13/23.



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

DORR DONALD G & DIANE F

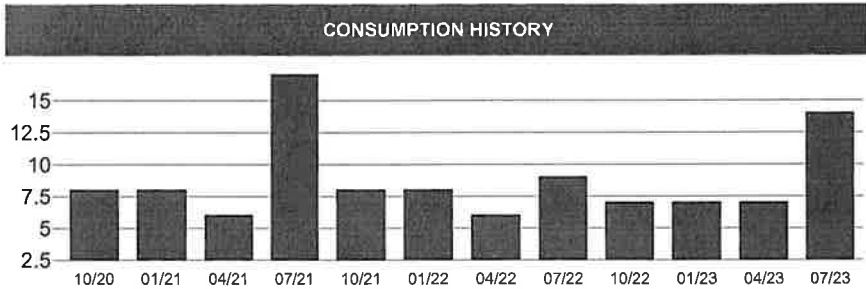
2 BROADWAY

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14171212	10/26/2023	174380	11/27/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/17/2023	10/17/2023	783	806	23	\$147.43
RES SEWER		07/17/2023	10/17/2023				\$187.91

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$335.34
A = Actual	Previous Balance	\$204.12
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$329.12
	Total Amount Due	\$210.71

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35, SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.99% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	174380
Bill Number:	14171212
Pay By:	11/27/2023
Total Due:	210.71

Service Location
2 BROADWAY

DORR DONALD G & DIANE F
2 BROADWAY ST
ROCHESTER, NH 03868-8408

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	Usage Repl Usage Charge Amt Billed Amt	
174380	3305 DORR DONALD G & DIANE F	010302080000	2 BROADWAY	Active
100 - 1 RES WATER	SENS57118375	A 10/17/2023	23 0 147.43	335.34
100 - 1 RES WATER	SENS57118375	A 07/17/2023	14 0 89.74	204.12
100 - 1 RES WATER	SENS57118375	A 04/15/2023	7 0 44.87	102.06
100 - 1 RES WATER	SENS57118375	A 01/18/2023	7 0 44.87	102.06
100 - 1 RES WATER	SENS57118375	A 10/11/2022	7 0 44.06	100.21
100 - 1 RES WATER	SENS57118375	A 07/13/2022	9 0 52.47	119.34
100 - 1 RES WATER	SENS57118375	A 04/05/2022	6 0 34.98	79.56
100 - 1 RES WATER	SENS57118375	A 01/13/2022	8 0 46.64	106.08
100 - 1 RES WATER	SENS57118375	A 10/13/2021	8 102615 46.64	106.08
100 - 1 RES WATER	SENS57118375	A 07/07/2021	17 0 99.11	225.42
100 - 1 RES WATER	SENS57118375	A 04/07/2021	6 0 34.98	79.56
100 - 1 RES WATER	SENS57118375	A 01/11/2021	8 0 44.65	99.27
100 - 1 RES WATER	SENS57118375	A 10/07/2020	8 0 44.40	98.40
100 - 1 RES WATER	SENS57118375	A 07/16/2020	9 0 49.95	110.70
100 - 1 RES WATER	SENS57118375	A 04/13/2020	7 0 38.85	86.10
100 - 1 RES WATER	SENS57118375	A 01/09/2020	7 0 38.85	86.10
100 - 1 RES WATER	SENS57118375	A 10/08/2019	8 0 44.40	98.40
100 - 1 RES WATER	SENS57118375	A 07/09/2019	8 0 44.40	98.40
100 - 1 RES WATER	SENS57118375	A 04/11/2019	7 0 38.85	86.10
100 - 1 RES WATER	SENS57118375	A 01/18/2019	8 0 44.40	98.40
100 - 1 RES WATER	SENS57118375	A 10/12/2018	9 0 49.95	110.70
100 - 1 RES WATER	SENS57118375	A 07/09/2018	11 0 61.05	135.30
100 - 1 RES WATER	SENS57118375	A 04/06/2018	6 0 32.80	72.85
100 - 1 RES WATER	SENS57118375	A 01/01/2018	8 0 42.32	94.48
100 - 1 RES WATER	SENS57118375	A 10/04/2017	7 0 37.03	82.67
100 - 1 RES WATER	SENS57118375	A 07/07/2017	9 0 47.61	106.29
100 - 1 RES WATER	SENS57118375	A 04/03/2017	6 0 31.74	70.86
100 - 1 RES WATER	SENS57118375	A 01/06/2017	6 0 30.01	68.12
100 - 1 RES WATER	SENS57118375	A 10/06/2016	10 0 48.10	110.50
100 - 1 RES WATER	SENS57118375	A 07/06/2016	10 0 48.10	110.50
100 - 1 RES WATER	SENS57118375	A 04/12/2016	7 0 33.67	77.35
100 - 1 RES WATER	SENS57118375	A 01/11/2016	9 0 43.29	99.45
100 - 1 RES WATER	SENS57118375	A 10/02/2015	11 0 51.40	120.04
100 - 1 RES WATER	SENS57118375	A 07/07/2015	14 0 65.38	152.74
100 - 1 RES WATER	SENS57118375	A 04/02/2015	8 0 37.36	87.28
100 - 1 RES WATER	SENS57118375	A 01/05/2015	7 0 32.69	76.37
100 - 1 RES WATER	SENS57118375	A 10/06/2014	10 0 46.70	109.10
100 - 1 RES WATER	SENS57118375	A 07/03/2014	9 0 42.03	98.19
100 - 1 RES WATER	SENS57118375	A 04/03/2014	7 0 32.40	76.08
100 - 1 RES WATER	SENS57118375	A 01/13/2014	7 0 32.20	75.88
100 - 1 RES WATER	SENS57118375	A 10/16/2013	9 0 41.40	97.56
100 - 1 RES WATER	SENS57118375	A 07/16/2013	14 0 64.40	151.76
100 - 1 RES WATER	SENS57118375	A 04/04/2013	5 0 23.00	54.20
100 - 1 RES WATER	SENS57118375	A 01/22/2013	7 0 31.84	75.10
100 - 1 RES WATER	SENS57118375	A 10/17/2012	9 0 40.41	95.40
100 - 1 RES WATER	SENS57118375	A 07/17/2012	9 0 40.41	142.15
100 - 1 RES WATER	SENS57118375	A 04/16/2012	6 0 26.94	110.35
100 - 1 RES WATER	SENS57118375	A 01/19/2012	6 0 26.94	110.35
100 - 1 RES WATER	SENS57118375	A 10/21/2011	12 0 53.43	173.14
100 - 1 RES WATER	SENS57118375	A 07/13/2011	8 0 34.32	128.67
100 - 1 RES WATER	SENS57118375	A 04/18/2011	6 0 25.74	108.19

Handwritten notes: 23, 14, 7, 7, 7, 9, 6, 8, 8, 17, 6, 8, 8, 9, 7, 7, 8, 8, 11, 6, 7, 9, 6, 6, 10, 10, 7, 9, 11, 14, 8, 10, 7, 7, 5, 7, 9, 6, 6, 12, 8, 6. A circled '9' is also present.



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 6, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/17/23

Customer Name: Shawn Cota

Account #: 170820

Service Address: 3 Tingley St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend denying this appeal as the appeal paperwork for the July invoice this was received after the due date. Per Ordinance 260-19A the appellant shall file an appeal to the UB office in writing prior to the payment due date.

I recommend a sewer abatement on the October invoice since the water was used outside and did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system.

a. Total units in July disputed invoice:	58
b. Average Usage is:	<u>21</u>
c. Estimated use over average:	37
d. Total units on Oct. disputer invoice:	54
e. Average Usage is:	<u>21</u>
	33

Value of 37 units of sewer at the current rate of \$8.17 = \$302.29

Value of 33 units of sewer at the current rate of \$8.17 = \$269.61

Laura J. McDormand

12-6-2023

Laura McDormand
Admin. Services & Utility Billing Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: December 4, 2023

SUBJECT: City of Rochester

PROPERTY: **3 Tingley**

Please find attached the Water/Sewer Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for outside watering.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/17/23

5

1. Date of Appeal: November 12, 2023
2. Property Owner's Name: Shawn Cota Account #: 170820 (8)
3. Billing Address: 3 Tingley St.
Rochester NH
03867
4. Service Location: 3 Tingley St. Zip Code 03867
5. Owners Representative: Maryann Cota
6. Owners Representative's Signature: Maryann Cota
7. Phone #: 603-817-5670 Cell: —
8. Email Address: Cota - maryann@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

- a. How many units of water ^{July/Aug} 54 x 6.41 = \$ 1,028
- b. How many units of sewer 54 x 8.17 = \$ _____
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

Was not informed that when we connected to city sewer to get a device to hook up to keep water and sewer separate.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement / Appeal Applications must be received by the 27th of each month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***

Mailing Address
Department of Public Works
209 Chestnut Hill Road
Rochester, NH 03867
waterbilling@rochesternh.gov

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/17/23

S

- 1. Date of Appeal: November 12, 2023
- 2. Property Owner's Name: Shawn Cota Account #: 170820
- 3. Billing Address: 3 Tingley St,
Rochester NH
03867
- 4. Service Location: 3 Tingley St Zip Code 03867
- 5. Owners Representative: Maryann Cota
- 6. Owners Representative's Signature: Maryann Cota
- 7. Phone #: 603-817-5670 Cell: _____
- 8. Email Address: cota-maryann@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

- a. How many units of water October x 6.41 = \$ 958
- b. How many units of sewer 758 x 8.17 = \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Please note:

1. ***Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
2. ***The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
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4. ***Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
5. ***Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***

Mailing Address
Department of Public Works
209 Chestnut Hill Road
Rochester, NH 03867
waterbilling@rochesternh.gov

Accounts

Account: 170820

[2016-10-04 14:37:36 sjuneau]:

[2012-07-23 10:46:43 ann]: LEAK LETTER SENT - 61 UNITS ON JULY 2012 BILL

[2015-09-04 09:49:36 sjuneau]: WILL PAY 1/2 DOWN BY THE END OF SEPTEMBER AND REMAINING BALANCE BY THE END OF OCTOBER. THEY WILL BE MAILED.

[2015-10-13 13:00:17 karenb]: NEW PAYMENT PLAN: 1/2 BY 10/16/15 AND BALANCE BY 10/30 AND WILL MAKE PAYMENT PLAN FOR OCTOBER BILL

[2015-10-16 08:55:37 karenb]: PAYMENT PLAN FOR OCTOBER BILL: \$136 END OF NOV, DEC AND JANUARY

[2015-12-02 10:38:09 karenb]: CHECK IN MAIL 12/1 FOR FIRST PAYMENT

[2016-02-11 09:57:19 karenb]: SERVICE CHARGE FOR NON-PAYMENT. TECH TAGGED DOOR 2/10/16.

[2016-02-11 14:15:45 karenb]: CUSTOMER PAYING \$70 TONIGHT, BALANCE OF OCTOBER BILL BY 2/26TH. EXPLAINED THAT SHE WOULD HAVE A \$30 S/C ON APRIL BILL. **ON BOARD*****PAID***

[2016-10-04 14:37:36 sjuneau]: WILL PAY THE BALANCE BY 10/14. - SHE MAILED A CHECK 9/30 AND CALLED TODAY ASKING THAT WE HOLD IT.

[2016-10-17 11:39:19 lisa]: CUSTOMER STATES SHE MAILED CHECK ON FRIDAY 10/14/16. EXPLAINED THE PAYMENT WAS SUPPOSED TO BE MADE BY 10/14/16. RESIDENT WAS VERY UPSET. WE HAVE TURNED WATER ON IN ANTICIPATION THAT CHECK IS IN THE MAIL. RESIDENT IS TO CALL IN ON WED MORNING 10/19/16 AS IT IS SCHEDULE TO GO OFF AGAIN WED AFTERNOON IF NOT RECEIVED. ALL ON/OFF CHARGES APPLLY.

[2016-10-19 13:19:02 karenb]: REVENUE OFFICE RECEIVED PAYMENT IN MAIL TODAY

[2016-12-15 15:58:45 sjuneau]: \$125 END DECEMBER, JANUARY & FEBRUARY.

[2017-03-06 09:02:45 karenb]: MAKING LAST PAYMENT 3/10TH AND NEXT BILL WILL BE PAID 4/14

[2017-04-18 14:14:33 karenb]: TURNED OFF/ON FOR NON-PAYMENT 4/18/17. OWNER HAD SENT CHECK IN THE MAIL; SHE SPOKE WITH THE REVENUE DEPARTMENT AND THEY WILL FLAG IT AND SEND IT BACK TO HER.

[2018-08-27 11:27:46 karenb]: \$100 END OF AUGUST, SEPTEMBER AND OCTOBER

[2018-11-01 15:05:35 jeffrey.wiggin]: SENT CHECK FOR PAST DUE TODAY AND WANTS TO MAKE PAYMENTS ON CURRENT BILL.

[2019-12-06 08:48:04 michele.grant]: MAILING A CHECK TODAY OR TOMORROW FOR BAL.

[2021-06-03 09:05:45 michele.grant]: H/O CALLED, MAILED OUT CHECK FOR 6/1 BILL TODAY.

[2021-12-20 11:30:15 kimberly.nickerson]: MAILED CHECK 12/3

[2021-12-23 09:29:11 michele.grant]: H/O CALLED; CK. SENT OUT ON 12/3 WAS RETURNED TO THEM. SHE IS MAILING TO REV. OFFICE.

[2023-02-16 15:44:55 darcy.landry]: FINAL BILL PROCESSED PART OF COLONIAL PINES PROJECT.

[2023-02-21 12:45:42 darcy.landry]: SEWER ADDED 2/14 AS PART OF THE COLONIAL PINES PROJECT. ADDED SEWER SERVICES ONTO ACCOUNT TODAY

[2023-03-14 09:14:43 michele.grant]: OWNER CALLED, EXPLAINED WHY THEY GOT 2 BILLS & LET HER KNOW \$167.21 IS THE TOTAL DUE AS OF TODAY. SHE WILL MAIL IN CHECK THIS WEEK.

[2023-04-10 11:00:29 michele.grant]: ADDED INSTALLMENTS ONTO ACCT. FOR SEWER CONNECTION, \$6850 TOTAL (\$171.25 X 40).

[2023-07-24 10:49:47 darcy.landry]: SENT LEAK LETTER - 58 UNITS

[2023-09-05 14:51:18 darcy.landry]: SPOKE WITH MARYANN ABOUT HIGH USAGE BILL, SHE SAID IT WAS AN IRRIGATION SYSTEM. SHE WILL PAY HER AVERAGE BILL AND PUT IN AN APPEAL WITH UAB. SHE IS UNDER THE ASSUMPTION THAT THE CITY WOULD PUT ON A SEWER DEDUCTION METER AS PART OF THE PROJECT TO ADD SEWER TO TINGLEY. I SAID I WOULD TRY TO FIND OUT MORE ABOUT THE PROJECT AND GET BACK TO HER, ALSO EMAILED APPEAL PAPERWORK.

[2023-10-11 11:07:54 darcy.landry]: OWNERS LEFT A STICKY NOTE ON THE PAYMENT/CHECK ASKING ABOUT USAGE AND PAID \$350 ON THE BILL, THEY BELIEVE THAT IS THE AVERAGE FOR THEM. LEFT A MESSAGE FOR MARYANN THAT TIM WAS THE ENGINEER ON THE WATER HOOK UP PROJECT (COLONIAL PINES) AND IF HAD ANY QUESTIONS ON APPEAL PAPERWORK TO CALL THIS OFFICE.

[2023-10-19 10:31:49 darcy.landry]: SENT LEAK LETTER - 54 UNITS

[2023-11-02 15:36:15 darcy.landry]: MARYANN LEFT A MESSAGE TELLING US TO CALL HER CELL 603-817-5670 (SHE DID NOT LEAVE HER ADDRESS JUST THAT SHE GOT A SHUT OFF NOTICE, FOUND HER HUSBANDS NAME ON OPEN GOV) AND LEAVE THE USAGE FOR WATER AND SEWER ON THE LAST & PREVIOUS BILL. SHE IS STILL UPSET THAT SHE WASN'T TOLD ABOUT A SEWER DEDUCTION METER AT THE TIME INSTALLATION OF THE SEWER. SHE SAID SHE NEEDED TO HAVE THE INFORMATION FOR HER APPEAL. I TRIED CALLING THE NUMBER SHE LEFT THREE TIME TODAY AND EACH TIME WAS TOLD THE MAILBOX IS FULL.

[2023-11-03 09:17:27 darcy.landry]: LEFT MESSAGE FOR MARYANN THAT HER LAST 2 BILLS SHOW A USAGE OF 54 & 58, ALSO SAID SHE CAN GET A CONSUMPTION REPORT.

[2023-11-09 10:51:17 darcy.landry]: MARYANN CALLED FOR ANOTHER APPEAL FORM (CHILD THREW IT OUT), EMAILED HER (AGAIN) ANOTHER ONE TODAY. SHE SAID SHE WOULD MAKE A \$300 OR MORE PAYMENT BY THANKSGIVING. I TRIED TO EXPLAIN SHE NEEDED TO FILE THE APPEAL AND PAY HER PAST DUE BILL SINCE SHE IS ON THE SHUT OFF LIST. SHE SAID SHE WOULD WHEN SHE FIGURED OUT WHAT WAS GOING ON, SAID SOMEONE SHOULD HAVE EXPLAINED TO THEM ABOUT THE INSTALLATION OF A SEWER DEDUCT WHEN THEY INSTALL SEWER. I REMINDED HER THAT WE GAVE HER THE ENGINEERS INFORMATION FOR THAT PROJECT, SHE HASN'T GOTTEN AROUND TO CALLING HIM. REMINDED HER THE PAPERWORK NEED TO BE IN BY THE DUE DATE OF THE BILL.

[2023-12-04 15:17:58 michele.grant]: REVENUE OFFICE REC'D. PAYMENT TODAY FOR \$300 & WILL POST. THEY SENT A NOTE STATING THEY WILL PAY \$383 1ST WEEK OF JAN.

[2023-12-05 17:38:48 michele.grant]: WE REC'D. APPEAL FORMS FOR JULY AND OCT. BILLS ON 11/17/23.



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

COTA SHAWN C

3 TINGLEY

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
-------------	-----------	-----------	----------

14162861

07/25/2023

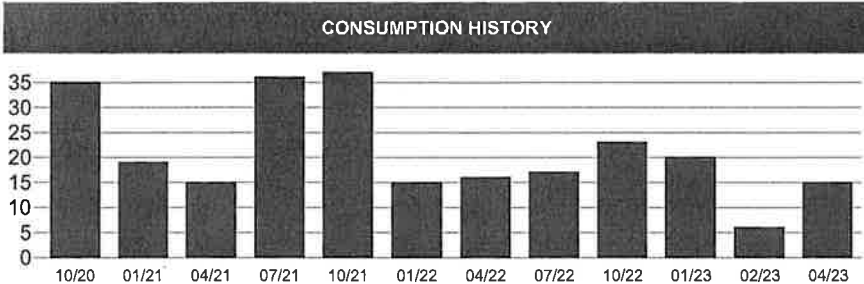
170820

08/28/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	04/20/2023	07/21/2023	1143	1201	58	\$371.78
RES SEWER		04/20/2023	07/21/2023				\$473.86
HOMEOWNER			07/11/2023				\$171.25

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$1,016.89
A = Actual	Previous Balance	\$409.58
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$1,020.90
	Total Amount Due	\$388.00

PAYMENTS ONLINE AT WWW.ROCHESTER.NH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
HTTPS://WWW.ROCHESTER.NH.GOV/SITE/G/FILES/VYHLIF9211/F/UPLOADS/2022
CCR_ROCHESTER_2001010_FINAL-MERGED.PDF

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	170820
Bill Number:	14162861
Pay By:	08/28/2023
Total Due:	388.00

Service Location
3 TINGLEY

COTA SHAWN C
3 TINGLEY ST
ROCHESTER, NH 03867-5012

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester





City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

COTA SHAWN C

3 TINGLEY

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14170975

10/26/2023

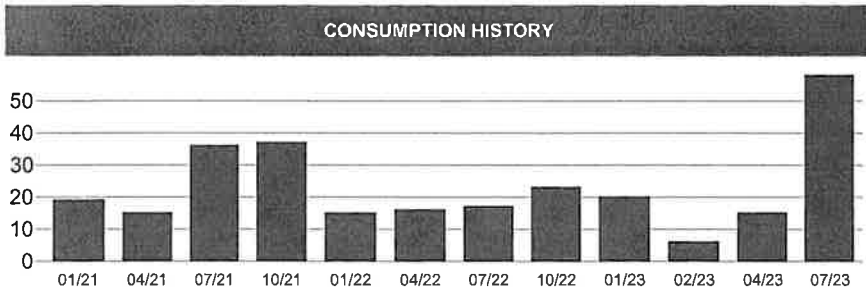
170820

11/27/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/21/2023	10/16/2023	1201	1255	54	\$346.14
RES SEWER		07/21/2023	10/16/2023				\$441.18
HOMEOWNER			10/05/2023				\$171.25

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$958.57
A = Actual	Previous Balance	\$1,036.23
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$632.21
Total Amount Due		\$1,346.57

PAYMENTS ONLINE AT WWW.ROCHESTER.NH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35, SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.99% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: 170820

Bill Number: 14170975

Pay By: 11/27/2023

Total Due: 1,346.57

Service Location
3 TINGLEY

COTA SHAWN C
3 TINGLEY ST
ROCHESTER, NH 03867-5012

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
170820	42537 COTA SHAWN C	014000330000	3 TINGLEY	Active
100 - 1 RES WATER	SENS76167244	A 10/16/2023	14170975 1,255	54 0 346.14 958.57
100 - 1 RES WATER	SENS76167244	A 07/21/2023	14162861 1,201	58 0 371.78 1,016.89
100 - 1 RES WATER	SENS76167244	A 04/20/2023	14154664 1,143	15 0 96.15 389.95
100 - 1 RES WATER	SENS76167244	F 02/16/2023	14148351 1,128	6 0 38.46 38.46
100 - 1 RES WATER	SENS76167244	A 01/17/2023	14146618 1,122	20 0 128.20 128.20
100 - 1 RES WATER	SENS76167244	A 10/14/2022	14138548 1,102	23 0 144.19 144.19
100 - 1 RES WATER	SENS76167244	A 07/07/2022	14130514 1,079	17 0 99.11 99.11
100 - 1 RES WATER	SENS76167244	A 04/12/2022	14122409 1,062	16 0 93.28 93.28
100 - 1 RES WATER	SENS76167244	A 01/20/2022	14114471 1,046	15 0 87.45 87.45
100 - 1 RES WATER	SENS76167244	A 10/20/2021	102381 1,031	37 0 215.71 215.71
100 - 1 RES WATER	SENS76167244	A 07/16/2021	14101227 994	36 0 209.88 209.88
100 - 1 RES WATER	SENS76167244	A 04/06/2021	14093143 958	15 0 87.45 87.45
100 - 1 RES WATER	SENS76167244	A 01/20/2021	14085214 943	19 0 106.63 106.63
100 - 1 RES WATER	SENS76167244	A 10/22/2020	14077301 924	35 0 194.25 194.25
100 - 1 RES WATER	SENS76167244	A 07/15/2020	14066732 889	42 0 233.10 233.10
100 - 1 RES WATER	SENS76167244	A 04/14/2020	14058772 847	19 0 105.45 105.45
100 - 1 RES WATER	SENS76167244	A 01/16/2020	14051021 828	24 0 133.20 133.20
100 - 1 RES WATER	SENS76167244	A 10/09/2019	14043144 804	21 0 116.55 116.55
100 - 1 RES WATER	SENS76167244	A 07/15/2019	14035318 783	26 0 144.30 144.30
100 - 1 RES WATER	SENS76167244	A 04/09/2019	14027477 757	25 0 138.75 138.75
100 - 1 RES WATER	SENS76167244	A 01/16/2019	14019739 732	17 0 94.35 94.35
100 - 1 RES WATER	SENS76167244	A 10/15/2018	14011947 715	37 0 205.35 205.35
100 - 1 RES WATER	SENS76167244	A 07/11/2018	14004161 678	58 0 321.90 321.90
100 - 1 RES WATER	SENS76167244	A 04/09/2018	13996336 620	17 0 93.24 93.24
100 - 1 RES WATER	SENS76167244	A 01/09/2018	13988697 603	17 0 89.93 89.93
100 - 1 RES WATER	SENS76167244	A 10/16/2017	13981041 586	21 0 111.09 111.09
100 - 1 RES WATER	SENS76167244	A 07/12/2017	13973392 565	19 0 100.51 100.51
100 - 1 RES WATER	SENS76167244	A 04/11/2017	13965713 546	17 0 89.93 149.93
100 - 1 RES WATER	SENS76167244	A 01/09/2017	13958203 529	19 0 95.68 95.68
100 - 1 RES WATER	SENS76167244	A 10/17/2016	13950683 510	64 0 307.84 367.84
100 - 1 RES WATER	SENS76167244	A 07/11/2016	13943149 446	80 0 384.80 384.80
100 - 1 RES WATER	SENS76167244	A 04/08/2016	13935580 366	16 0 76.96 106.96
100 - 1 RES WATER	SENS76167244	A 01/15/2016	13928169 350	22 0 105.82 105.82
100 - 1 RES WATER	SENS76167244	A 10/06/2015	13920782 328	87 0 407.14 407.14
100 - 1 RES WATER	SENS76167244	A 07/13/2015	13913337 241	76 0 354.92 354.92
100 - 1 RES WATER	SENS76167244	A 04/13/2015	13905830 165	16 0 74.72 74.72
100 - 1 RES WATER	SENS76167244	A 01/14/2015	13898485 149	13 0 60.71 60.71

Handwritten notes: 54, 58, 15, 6, 20, 23, 17, 16, 15, 37, 36, 15, 19, 35, 42, 19, 24, 21, 26, 25, 17, 37, 58, 17, 19, 64, 80, 16, 22, 87, 76, 16, 13. A blue circle around '21' and a blue arrow pointing to '15'.

** END OF REPORT - Generated by Michele Grant **



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 6, 2023

To: Utility Advisory Board

From: Laura J. McDormand, Admin Services & Utility Billing Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/20/23

Customer Name: Joseph Ziadeh

Account #: 170940

Service Address: 20 Tingley St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the October invoice since the water was used outside and did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
2. The water was used.
3. The water **did not** enter the sewer system.
 - a. Total units in Oct. disputed invoice: 18
 - b. Average Usage is: 16
 - c. Estimated use over average: 2

Value of 2 units of sewer at the current rate of \$8.17 = \$16.34

Laura J. McDormand

Laura J. McDormand
Admin Services & Utility Supervisor

12-6-2023

Date

WATER/SEWER BILLING MEMORANDUM

TO: Laura McDormand

FROM: Michele Grant

DATE: December 4, 2023

SUBJECT: City of Rochester

PROPERTY: **20 Tingley**

Please find attached the Water/Sewer Billing Appeal, account notes, invoice, and consumption history for the above location.

This appeal is for outside watering.

NOV 20 2023

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/20/23

5

- 1. Date of Appeal: 11-14-23
- 2. Property Owner's Name: Joseph Ziadeh Account #: 170940 (9)
- 3. Billing Address: 20 Tingley St
Rochester NH 03867
- 4. Service Location: 20 Tingley St. Zip Code 03867
- 5. Owners Representative: -
- 6. Owners Representative's Signature: -
- 7. Phone #: 603-834-3731 Cell: -
- 8. Email Address: jz28083@gmail.com

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 7-24-23 to 10-23-23
- 10. Abatement is being requested for:
 - a. How many units of water _____ x 6.41 = \$ _____
 - b. How many units of sewer 5.0 x 8.17 = \$ 40.85
 - c. Water & Sewer Department Fees of: \$ _____
 - Total \$ 40.85

11. Explanation of Appeal Request:
Watering of lawn and gardens.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.***
- 3. Abatement Appeal Applications must be received by the 27th of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 170940

10/3/05 - NOTICE OF FORECLOSURE RECEIVED
NOTICE OF FORECLOSURE RECEIVED TO BE EFFECTIVE 2/16/06

[2012-10-30 13:05:45 ann]: BILL RETURNED WITH PO FORWARDING ADDRESS OF: 119
WALNUT ST., ROCHESTER, NH 03867-4201

[2014-11-21 12:08:01 sjuneau]: TENANT MOVED OUT - MAILED FINAL TO OWNER

[2018-10-02 15:22:05 karenb]:FINAL BILL PROCESS

[2022-12-22 15:05:12 darcy.landry]: FINAL BILL PROCESSED, COL. PINES PROJECT.

[2022-12-22 15:51:40 michele.grant]: HOOKED UP TO SEWER AS PART OF COL. PINES
PROJECT, ADDED SEWER SERVICES ON TODAY EFF. 12/20/22.

[2023-03-16 14:23:52 michele.grant]: ADDED INSTALLMENTS ON FOR SEWER
CONNECTION, TOTAL \$8560 (\$214 X 40).

[2023-08-16 10:33:13 darcy.landry]: REC'D UAB APPEAL PAPERWORK

[2023-09-13 13:45:07 darcy.landry]: UAB GRANTED A SEWER ABATEMENT OF \$32.68
AND ANY ACCRUED INTEREST ON JULY BILL

[2023-12-05 17:33:51 michele.grant]: REC'D. APPEAL PAPERWORK 11/20/23.



City of Rochester
 209 Chestnut Hill Rd.
 Rochester, NH 03867

WATER & SEWER BILL
 Customer Copy
 Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

ZIADDEH REBECCA L & JOSEPH K

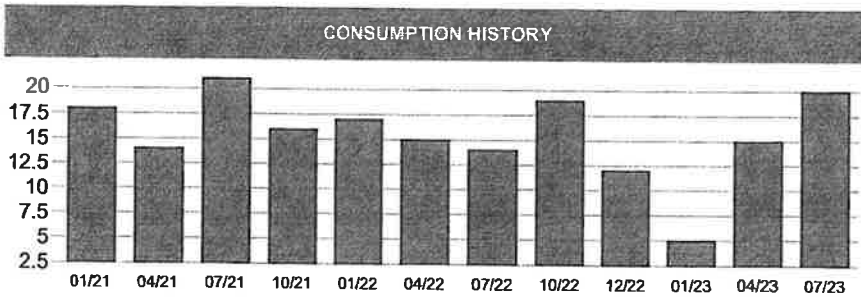
20 TINGLEY

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14170983	10/26/2023	170940	11/27/2023

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/24/2023	10/23/2023	2401	2419	18	\$115.38
RES SEWER		07/24/2023	10/23/2023				\$147.06
HOMEOWNER			10/05/2023				\$214.00

100 CU FT. = 748 Gallons
 Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Description	Amount
	Total Current Billing	\$476.44
A = Actual	Previous Balance	\$505.60
E = Estimate	Adjustments	-\$32.68
F = Final	Less Payments Received	\$505.60
	Total Amount Due	\$443.76

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
 WATER \$6.41 PER UNIT, MIN. \$24.35, SEWER \$8.17 PER UNIT, MIN. \$37.74
 MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE, 2.99% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
170940	49974 ZIADEH REBECCA L & JOSEPH K	013500510000	20 TINGLEY	Active
100 - 1 RES WATER	SENS57118517	A 10/23/2023	14170983 2,419	18 115.38 476.44
100 - 1 RES WATER	SENS57118517	A 07/24/2023	14162869 2,401	20 128.20 505.60
100 - 1 RES WATER	SENS57118517	A 04/19/2023	14154671 2,381	15 96.15 432.70
100 - 1 RES WATER	SENS57118517	A 01/24/2023	14146624 2,366	5 32.05 72.90
100 - 1 RES WATER	SENS57118517	F 12/22/2022	14143052 2,361	12 76.92 76.92
100 - 1 RES WATER	SENS57118517	A 10/19/2022	14138555 2,349	19 119.25 119.25
100 - 1 RES WATER	SENS57118517	A 07/07/2022	14130521 2,330	14 81.62 81.62
100 - 1 RES WATER	SENS57118517	A 04/15/2022	14122416 2,316	15 87.45 87.45
100 - 1 RES WATER	SENS57118517	A 01/24/2022	14114478 2,301	17 99.11 99.11
100 - 1 RES WATER	SENS57118517	A 10/20/2021	102388 2,284	16 93.28 93.28
100 - 1 RES WATER	SENS57118517	A 07/16/2021	14101234 2,268	21 122.43 122.43
100 - 1 RES WATER	SENS57118517	A 04/06/2021	14093150 2,247	14 81.62 81.62
100 - 1 RES WATER	SENS57118517	A 01/20/2021	14085221 2,233	18 101.02 101.02
100 - 1 RES WATER	SENS57118517	A 10/22/2020	14077307 2,215	22 122.10 122.10
100 - 1 RES WATER	SENS57118517	A 07/15/2020	14066738 2,193	29 160.95 160.95
100 - 1 RES WATER	SENS57118517	A 04/14/2020	14058778 2,164	23 127.65 127.65
100 - 1 RES WATER	SENS57118517	A 01/16/2020	14051027 2,141	24 133.20 133.20
100 - 1 RES WATER	SENS57118517	A 10/09/2019	14043150 2,117	25 138.75 138.75
100 - 1 RES WATER	SENS57118517	A 07/15/2019	14035324 2,092	25 138.75 138.75
100 - 1 RES WATER	SENS57118517	A 04/09/2019	14027483 2,067	20 111.00 111.00
100 - 1 RES WATER	SENS57118517	A 01/17/2019	14019745 2,047	19 105.45 105.45

Handwritten notes:
 This appeal appeal
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 188-122
 15.6-122
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** END OF REPORT - Generated by Michele Grant **

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

520001 SEWER WORKS REVENUE

520001 400302		INTEREST INCOME						
	-2,500.00	0.00	-2,500.00	0.00	0.00	-2,500.00	.0%	
520001 406105		XFER FROM RET EARNINGS						
	-5,912,431.00	0.00	-5,912,431.00	0.00	0.00	-5,912,431.00	.0%	
520001 406201		MISCELLANEOUS REVENUES						
	-4,000.00	0.00	-4,000.00	-1,244.46	0.00	-2,755.54	31.1%	
520001 406600		CONSTRUCTION REVENUES						
	-10,000.00	0.00	-10,000.00	0.00	0.00	-10,000.00	.0%	
520001 406601		USER FEES						
	-5,420,000.00	0.00	-5,420,000.00	-1,393,228.53	0.00	-4,026,771.47	25.7%	
520001 406602		INTEREST ON DEL ACCTS						
	-6,000.00	0.00	-6,000.00	-2,834.24	0.00	-3,165.76	47.2%	
520001 406607		IMPACT FEES						
	0.00	0.00	0.00	-15,811.50	0.00	15,811.50	100.0%	
520001 406701		SEPTIC DISPOSAL PERMIT						
	-130,000.00	0.00	-130,000.00	-79,146.00	0.00	-50,854.00	60.9%	
520001 406703		INDUSTRIAL PRE-TREAT						
	-12,000.00	0.00	-12,000.00	-3,780.14	0.00	-8,219.86	31.5%	
520001 406826		HOMEOWNER FINANCE REVENUE						
	-60,000.00	0.00	-60,000.00	-70,721.32	0.00	10,721.32	117.9%	
TOTAL SEWER WORKS REVENUE								
	-11,556,931.00	0.00	-11,556,931.00	-1,566,766.19	0.00	-9,990,164.81	13.6%	

520002 SEWER WORKS REVENUE

520002 406307		STATE AID GRANT C-773					
	-7,291.00	0.00	-7,291.00	-7,291.00	0.00	0.00	100.0%
520002 406308		STATE AID GRANT C-775					
	-9,868.00	0.00	-9,868.00	-906.00	0.00	-8,962.00	9.2%
520002 406309		STATE AID GRANT C-835					
	-39,058.00	0.00	-39,058.00	0.00	0.00	-39,058.00	.0%
520002 406310		STATE AID GRANT C-836					
	-13,005.00	0.00	-13,005.00	-3,009.00	0.00	-9,996.00	23.1%
520002 406311		STATE AID GRANT C-839					
	-27,511.00	0.00	-27,511.00	-6,985.00	0.00	-20,526.00	25.4%
520002 406312		STATE AID GRANT C-859					
	-28,392.00	0.00	-28,392.00	0.00	0.00	-28,392.00	.0%

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND								
ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED	
520002	406313	STATE AID GRANT C-891						
	-13,297.00	0.00	-13,297.00	-2,386.00	0.00	-10,911.00	17.9%	
520002	406314	STATE AID GRANT C-898						
	-4,895.00	0.00	-4,895.00	0.00	0.00	-4,895.00	.0%	
520002	406315	STATE AID GRANT C-949						
	-43,965.00	0.00	-43,965.00	-11,087.00	0.00	-32,878.00	25.2%	
TOTAL SEWER WORKS REVENUE								
	-187,282.00	0.00	-187,282.00	-31,664.00	0.00	-155,618.00	16.9%	

52602057 SEWER WORKS EXPENSE

52602057	511001	SALARIES - FULL TIME						
	818,898.00	-7,400.00	811,498.00	312,348.60	0.00	499,149.40	38.5%	
52602057	513001	OVERTIME - REGULAR						
	8,400.00	0.00	8,400.00	9,423.04	0.00	-1,023.04	112.2%	
52602057	515001	ON CALL						
	5,058.00	0.00	5,058.00	1,089.98	0.00	3,968.02	21.5%	
52602057	516000	LONGEVITY						
	1,747.00	0.00	1,747.00	1,426.01	0.00	320.99	81.6%	
52602057	519000	TRAVEL ALLOWANCE						
	1,220.00	0.00	1,220.00	46.92	0.00	1,173.08	3.8%	
52602057	521100	HEALTH INSURANCE						
	174,311.00	0.00	174,311.00	57,067.13	0.00	117,243.87	32.7%	
52602057	521200	DENTAL INSURANCE						
	3,318.00	0.00	3,318.00	993.44	0.00	2,324.56	29.9%	
52602057	521300	LIFE INSURANCE						
	1,864.00	0.00	1,864.00	647.85	0.00	1,216.15	34.8%	
52602057	522000	SOCIAL SECURITY CONTRIBUTION						
	61,481.00	0.00	61,481.00	23,959.53	0.00	37,521.47	39.0%	
52602057	523000	RETIRE CONTRIBUTION						
	112,471.00	0.00	112,471.00	42,333.20	0.00	70,137.80	37.6%	
52602057	526000	WORKERS' COMPENSATION						
	8,788.00	0.00	8,788.00	13,817.05	0.00	-5,029.05	157.2%	
52602057	528001	DISABILITY INSURANCE						
	8,561.00	0.00	8,561.00	2,950.24	0.00	5,610.76	34.5%	
52602057	532001	STAFF DEVELOPMENT						
	3,300.00	0.00	3,300.00	536.71	2,668.72	94.57	97.1%	
52602057	532200	CONTRACTED SERVICES						
	0.00	7,400.00	7,400.00	1,757.50	5,642.50	0.00	100.0%	
52602057	533000	OTHER PROF SERVICES						
	7,700.00	0.00	7,700.00	2,823.54	1,754.01	3,122.45	59.4%	

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13											
ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND											
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD	ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	% USED
52602057 533001	4,700.00		AUDIT	0.00	4,700.00	2,875.00		0.00	1,825.00		61.2%
52602057 533002	1,000.00		ENGINEERING SERVICES	0.00	1,000.00	0.00		0.00	1,000.00		.0%
52602057 533004	650.00		MEDICAL SERVICES	0.00	650.00	266.01		383.99	0.00		100.0%
52602057 534003	80,617.00		SOFTWARE MAINTENANCE/LICENSES	0.00	80,617.00	62,244.06		1,906.15	16,466.79		79.6%
52602057 543000	2,000.00		REPAIR AND MAINTENANCE SERVICE	0.00	2,000.00	25.00		0.00	1,975.00		1.3%
52602057 543001	2,500.00		VEHICLE MAINT & REPAIRS	0.00	2,500.00	2,188.70		311.30	0.00		100.0%
52602057 543002	5,315.00		EQUIPMENT MAINTENANCE & REPAIR	0.00	5,315.00	525.00		0.00	4,790.00		9.9%
52602057 544200	8,500.00		RENTAL OF EQUIPMENT	0.00	8,500.00	1,521.12		1,013.12	5,965.76		29.8%
52602057 552001	11,366.00		FLEET INSURANCE	0.00	11,366.00	12,772.29		0.00	-1,406.29		112.4%
52602057 552002	7,150.00		PROPERTY INSURANCE	0.00	7,150.00	8,034.65		0.00	-884.65		112.4%
52602057 552003	6,547.00		GENERAL LIABILITY	0.00	6,547.00	7,357.05		0.00	-810.05		112.4%
52602057 553400	500.00		POSTAGE FEES	0.00	500.00	922.56		0.00	-422.56		184.5%
52602057 554000	1,000.00		ADVERTISING	0.00	1,000.00	821.96		0.00	178.04		82.2%
52602057 555000	1,639.00		PRINTING AND BINDING	0.00	1,639.00	1,639.00		0.00	0.00		100.0%
52602057 556000	3,150.00		TUITION	0.00	3,150.00	431.35		0.00	2,718.65		13.7%
52602057 558000	875.00		TRAVEL	0.00	875.00	169.23		19.77	686.00		21.6%
52602057 561003	3,456.00		OFFICE SUPPLIES	0.00	3,456.00	731.50		209.83	2,514.67		27.2%
52602057 561005	63.00		PUBLICATIONS	0.00	63.00	0.00		0.00	63.00		.0%
52602057 561008	16,500.00		VEHICLE SUPPLIES	0.00	16,500.00	15,049.73		1,450.27	0.00		100.0%
52602057 561009	250.00		TRAINING MATERIALS & SUPPLIES	0.00	250.00	250.00		0.00	0.00		100.0%
52602057 561010	6,750.00		CLOTHING	0.00	6,750.00	3,531.93		1,415.21	1,802.86		73.3%
52602057 561015	5,900.00		SAFETY EQUIPMENT & TOOLS	0.00	5,900.00	2,641.26		1,109.03	2,149.71		63.6%

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND		ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52602057	561022	6,000.00	HOT TOP COLD PATCH 0.00	6,000.00	5,333.32	666.68	0.00	100.0%
52602057	561023	1,700.00	SAND AND GRAVEL 0.00	1,700.00	1,700.00	0.00	0.00	100.0%
52602057	561032	1,200.00	OTHER OPERATIONAL SUPPLIES 0.00	1,200.00	428.50	771.50	0.00	100.0%
52602057	561040	8,000.00	EQUIPMENT REPAIR SUPPLIES 0.00	8,000.00	7,584.35	325.60	90.05	98.9%
52602057	562600	41,000.00	VEHICLE FUEL 0.00	41,000.00	11,260.38	0.00	29,739.62	27.5%
52602057	573401	10,600.00	ADMIN EQUIPMENT 0.00	10,600.00	1,214.07	92.55	9,293.38	12.3%
52602057	573900	32,000.00	OTHER EQUIPMENT 0.00	32,000.00	31,269.40	632.14	98.46	99.7%
52602057	575100	12,500.00	INVENTORY PURCHASES 0.00	12,500.00	3,617.16	6,382.84	2,500.00	80.0%
52602057	581000	1,290.00	DUES AND FEES 0.00	1,290.00	0.00	0.00	1,290.00	.0%
52602057	583000	1,260,685.00	INTEREST EXPENSE 0.00	1,260,685.00	561,151.29	0.00	699,533.71	44.5%
52602057	584000	15,000.00	CONTINGENCY 0.00	15,000.00	0.00	0.00	15,000.00	.0%
52602057	589001	6,650.00	STATE PERMITS & FEES 0.00	6,650.00	1,329.43	692.92	4,627.65	30.4%
52602057	589034	3,150.00	ABATEMENTS/OVERLAY 0.00	3,150.00	0.00	0.00	3,150.00	.0%
52602057	591000	2,988,693.00	REDEMPTION OF PRINCIPAL 0.00	2,988,693.00	1,180,727.73	0.00	1,807,965.27	39.5%
52602057	593002	1,314,500.00	TRANS TO CAPITAL PROJECTS 0.00	1,314,500.00	1,314,500.00	0.00	0.00	100.0%
52602057	593008	25,000.00	TRANSFER TO GENERAL FUND 0.00	25,000.00	0.00	0.00	25,000.00	.0%
TOTAL SEWER WORKS EXPENSE		7,115,513.00	0.00	7,115,513.00	3,715,333.77	27,448.13	3,372,731.10	52.6%

52602074 SEWER TREATMENT PLANT

52602074	511001	516,572.00	SALARIES - FULL TIME 0.00	516,572.00	258,044.33	0.00	258,527.67	50.0%
52602074	513001	39,000.00	OVERTIME - REGULAR 0.00	39,000.00	26,810.06	0.00	12,189.94	68.7%

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13										
ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND										
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	% USED
52602074 515001			ON CALL							
	33,088.00		0.00	33,088.00		16,351.39	0.00	16,736.61		49.4%
52602074 516000			LONGEVITY							
	1,702.00		0.00	1,702.00		0.00	0.00	1,702.00		.0%
52602074 521100			HEALTH INSURANCE							
	104,040.00		0.00	104,040.00		50,406.73	0.00	53,633.27		48.4%
52602074 521200			DENTAL INSURANCE							
	2,107.00		0.00	2,107.00		967.01	0.00	1,139.99		45.9%
52602074 521300			LIFE INSURANCE							
	1,176.00		0.00	1,176.00		547.29	0.00	628.71		46.5%
52602074 522000			SOCIAL SECURITY CONTRIBUTION							
	42,950.00		0.00	42,950.00		22,256.76	0.00	20,693.24		51.8%
52602074 523000			RETIREMENT CONTRIBUTION							
	75,403.00		0.00	75,403.00		38,653.36	0.00	36,749.64		51.3%
52602074 526000			WORKERS' COMPENSATION							
	7,106.00		0.00	7,106.00		11,172.45	0.00	-4,066.45		157.2%
52602074 528001			DISABILITY INSURANCE							
	4,499.00		0.00	4,499.00		2,352.81	0.00	2,146.19		52.3%
52602074 532001			STAFF DEVELOPMENT							
	3,350.00		0.00	3,350.00		1,343.22	262.13	1,744.65		47.9%
52602074 533000			OTHER PROF SERVICES							
	132,000.00		0.00	132,000.00		8,144.00	5,425.00	118,431.00		10.3%
52602074 533006			LABORATORY SERVICES							
	110,558.00		0.00	110,558.00		13,966.65	15,181.35	81,410.00		26.4%
52602074 534009			INDUSTRIAL PRETREAT SERVICES							
	36,239.00		0.00	36,239.00		5,720.25	16,279.75	14,239.00		60.7%
52602074 541901			HVAC SERVICE CONTRACT							
	21,188.00		0.00	21,188.00		10,593.62	10,594.38	0.00		100.0%
52602074 543000			REPAIR AND MAINTENANCE SERVICE							
	109,260.00		0.00	109,260.00		17,934.59	35,289.59	56,035.82		48.7%
52602074 543002			EQUIPMENT MAINTENANCE							
	241,042.00		0.00	241,042.00		57,102.51	59,098.25	124,841.24		48.2%
52602074 544500			LEASE COPIER/PRINTERS							
	0.00		0.00	0.00		104.70	0.00	-104.70		100.0%
52602074 552002			PROPERTY INSURANCE							
	6,688.00		0.00	6,688.00		7,515.49	0.00	-827.49		112.4%
52602074 553000			COMMUNICATION							
	12,955.00		0.00	12,955.00		3,565.37	335.36	9,054.27		30.1%
52602074 559000			MISC PURCHASED SERVICES							
	8,500.00		0.00	8,500.00		0.00	8,000.00	500.00		94.1%
52602074 561001			JANITORIAL SUPPLIES							
	1,800.00		0.00	1,800.00		142.45	708.92	948.63		47.3%
52602074 561002			BUILDING MAINT SUPPLIES							
	7,000.00		0.00	7,000.00		1,875.90	3,026.25	2,097.85		70.0%

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND		ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52602074	561010	9,350.00	CLOTHING 0.00	9,350.00	4,931.86	2,039.98	2,378.16	74.6%
52602074	561015	11,900.00	SAFETY EQUIPMENT & TOOLS 0.00	11,900.00	1,533.43	648.00	9,718.57	18.3%
52602074	561031	352,516.00	CHEMICAL 0.00	352,516.00	28,731.83	63,625.66	260,158.51	26.2%
52602074	561037	33,000.00	LABORATORY SUPPLIES 0.00	33,000.00	11,671.31	2,088.67	19,240.02	41.7%
52602074	561040	107,400.00	EQUIPMENT REPAIR SUPPLIES 0.00	107,400.00	28,953.77	19,089.37	59,356.86	44.7%
52602074	562200	425,000.00	ELECTRICITY 0.00	425,000.00	111,044.24	0.00	313,955.76	26.1%
52602074	562400	45,000.00	HEATING FUEL 0.00	45,000.00	1,541.98	1,369.05	42,088.97	6.5%
52602074	573900	22,000.00	OTHER EQUIPMENT 0.00	22,000.00	10,008.00	11,992.00	0.00	100.0%
52602074	592001	2,023,072.00	DEPRECIATION 0.00	2,023,072.00	0.00	0.00	2,023,072.00	.0%
TOTAL SEWER TREATMENT PLANT		4,547,461.00	0.00	4,547,461.00	753,987.36	255,053.71	3,538,419.93	22.2%

52602470 SEWER REVENUE OFFICE

52602470	511001	42,327.00	SALARIES - FULL TIME 0.00	42,327.00	22,992.07	0.00	19,334.93	54.3%
52602470	516000	100.00	LONGEVITY 0.00	100.00	0.00	0.00	100.00	.0%
52602470	521100	12,373.00	HEALTH INSURANCE 0.00	12,373.00	5,670.60	0.00	6,702.40	45.8%
52602470	521200	130.00	DENTAL INSURANCE 0.00	130.00	59.62	0.00	70.38	45.9%
52602470	521300	108.00	LIFE INSURANCE 0.00	108.00	48.17	0.00	59.83	44.6%
52602470	522000	3,249.00	SOCIAL SECURITY CONTRIBUTION 0.00	3,249.00	1,741.00	0.00	1,508.00	53.6%
52602470	523000	5,742.00	RETIREMENT CONTRIBUTION 0.00	5,742.00	3,120.65	0.00	2,621.35	54.3%
52602470	526000	49.00	WORKERS' COMPENSATION 0.00	49.00	77.54	0.00	-28.54	158.2%
52602470	528001	457.00	DISABILITY INSURANCE 0.00	457.00	234.94	0.00	222.06	51.4%

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13								
ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND								
	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED	
52602470 543000	2,916.00	0.00	2,916.00	2,594.00	0.00	322.00	89.0%	
52602470 553400	10,388.00	0.00	10,388.00	5,246.98	0.00	5,141.02	50.5%	
52602470 555000	300.00	0.00	300.00	300.00	0.00	0.00	100.0%	
52602470 561003	3,100.00	0.00	3,100.00	3,076.00	0.00	24.00	99.2%	
TOTAL SEWER REVENUE OFFICE	81,239.00	0.00	81,239.00	45,161.57	0.00	36,077.43	55.6%	
TOTAL SEWER ENTERPRISE FUND	0.00	0.00	0.00	2,916,052.51	282,501.84	-3,198,554.35	100.0%	
TOTAL REVENUES	-11,744,213.00	0.00	-11,744,213.00	-1,598,430.19	0.00	-10,145,782.81		
TOTAL EXPENSES	11,744,213.00	0.00	11,744,213.00	4,514,482.70	282,501.84	6,947,228.46		

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13							
ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED	
	GRAND TOTAL						
0.00	0.00	0.00	2,916,052.51	282,501.84	-3,198,554.35	100.0%	

** END OF REPORT - Generated by Michele Grant **

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

510001 WATER WORKS REVENUE

510001 400302		INTEREST INCOME						
	-2,500.00	0.00	-2,500.00	0.00	0.00	-2,500.00	.0%	
510001 406105		XFER FROM RET EARNINGS						
	-2,926,584.00	0.00	-2,926,584.00	0.00	0.00	-2,926,584.00	.0%	
510001 406201		MISCELLANEOUS REVENUES						
	-25,000.00	0.00	-25,000.00	-11,715.53	0.00	-13,284.47	46.9%	
510001 406600		CONSTRUCTION REVENUES						
	-50,000.00	0.00	-50,000.00	-60,114.55	0.00	10,114.55	120.2%	
510001 406601		USER FEES						
	-4,500,000.00	0.00	-4,500,000.00	-1,268,552.32	0.00	-3,231,447.68	28.2%	
510001 406602		INTEREST ON DEL ACCTS						
	-6,000.00	0.00	-6,000.00	-3,227.60	0.00	-2,772.40	53.8%	
510001 406603		HYDRANT RENTAL FEES						
	-24,000.00	0.00	-24,000.00	-1,680.00	0.00	-22,320.00	7.0%	
510001 406607		WATER IMPACT FEES (HIGHFIELDS)						
	0.00	0.00	0.00	-2,727.00	0.00	2,727.00	100.0%	
510001 406826		HOMEOWNER FINANCE REVENUE						
	-10,000.00	0.00	-10,000.00	-30,135.45	0.00	20,135.45	301.4%	
TOTAL WATER WORKS REVENUE								
	-7,544,084.00	0.00	-7,544,084.00	-1,378,152.45	0.00	-6,165,931.55	18.3%	

51601057 WATER WORKS EXPENSE

51601057 511001		SALARIES - FULL TIME					
	823,335.00	-7,400.00	815,935.00	345,684.36	0.00	470,250.64	42.4%
51601057 513001		OVERTIME - REGULAR					
	46,000.00	0.00	46,000.00	27,437.71	0.00	18,562.29	59.6%
51601057 515001		ON CALL					
	5,058.00	0.00	5,058.00	1,089.98	0.00	3,968.02	21.5%
51601057 516000		LONGEVITY					
	2,248.00	0.00	2,248.00	2,184.33	0.00	63.67	97.2%
51601057 519000		TRAVEL ALLOWANCE					
	1,220.00	0.00	1,220.00	46.92	0.00	1,173.08	3.8%
51601057 521100		HEALTH INSURANCE					
	173,531.00	0.00	173,531.00	63,238.71	0.00	110,292.29	36.4%
51601057 521200		DENTAL INSURANCE					
	3,242.00	0.00	3,242.00	1,120.31	0.00	2,121.69	34.6%

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13									
ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND									
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51601057 521300			LIFE INSURANCE						
	1,972.00		0.00	1,972.00	694.59	0.00	1,277.41	35.2%	
51601057 522000			SOCIAL SECURITY CONTRIBUTION						
	64,414.00		0.00	64,414.00	27,745.48	0.00	36,668.52	43.1%	
51601057 523000			RETIRE CONTRIBUTION						
	118,284.00		0.00	118,284.00	49,067.37	0.00	69,216.63	41.5%	
51601057 526000			WORKERS' COMPENSATION						
	14,492.00		0.00	14,492.00	22,785.73	0.00	-8,293.73	157.2%	
51601057 528001			DISABILITY INSURANCE						
	8,716.00		0.00	8,716.00	3,245.56	0.00	5,470.44	37.2%	
51601057 532001			STAFF DEVELOPMENT						
	3,420.00		0.00	3,420.00	605.70	1,153.71	1,660.59	51.4%	
51601057 532200			CONTRACTED SERVICES						
	0.00		7,400.00	7,400.00	1,757.50	5,642.50	0.00	100.0%	
51601057 533000			OTHER PROF SERVICES						
	7,254.00		0.00	7,254.00	2,596.40	1,899.73	2,757.87	62.0%	
51601057 533001			AUDIT						
	4,700.00		0.00	4,700.00	2,875.00	0.00	1,825.00	61.2%	
51601057 533002			ENGINEERING SERVICES						
	7,300.00		0.00	7,300.00	4,474.96	5,635.04	-2,810.00	138.5%	
51601057 533004			MEDICAL SERVICES						
	650.00		0.00	650.00	265.99	384.01	0.00	100.0%	
51601057 534003			SOFTWARE MAINTENANCE/LICENSES						
	56,248.00		0.00	56,248.00	55,441.35	806.65	0.00	100.0%	
51601057 541100			WATER & SEWERAGE						
	36,000.00		0.00	36,000.00	14,718.40	17,081.60	4,200.00	88.3%	
51601057 543001			VEHICLE MAINT & REPAIRS						
	1,000.00		0.00	1,000.00	975.17	24.83	0.00	100.0%	
51601057 543002			EQUIPMENT MAINTENANCE						
	765.00		0.00	765.00	525.00	0.00	240.00	68.6%	
51601057 544200			RENTAL OF EQUIPMENT						
	3,110.00		0.00	3,110.00	0.00	0.00	3,110.00	.0%	
51601057 552001			FLEET INSURANCE						
	5,028.00		0.00	5,028.00	5,650.10	0.00	-622.10	112.4%	
51601057 552003			GENERAL LIABILITY						
	6,894.00		0.00	6,894.00	7,746.98	0.00	-852.98	112.4%	
51601057 553400			POSTAGE FEES						
	400.00		0.00	400.00	60.48	0.00	339.52	15.1%	
51601057 554000			ADVERTISING						
	1,600.00		0.00	1,600.00	222.99	0.00	1,377.01	13.9%	
51601057 555000			PRINTING AND BINDING						
	1,000.00		0.00	1,000.00	1,000.00	0.00	0.00	100.0%	
51601057 556000			TUITION						
	3,150.00		0.00	3,150.00	431.34	0.00	2,718.66	13.7%	

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13											
ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND											
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD	ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	% USED
51601057 558000		375.00	TRAVEL	0.00	375.00	169.21		19.77	186.02		50.4%
51601057 561003	3,165.00		OFFICE SUPPLIES	0.00	3,165.00	519.83		182.43	2,462.74		22.2%
51601057 561005	63.00		PUBLICATIONS	0.00	63.00	0.00		0.00	63.00		.0%
51601057 561008	13,000.00		VEHICLE SUPPLIES	0.00	13,000.00	10,367.34		1,213.61	1,419.05		89.1%
51601057 561010	7,672.00		CLOTHING	0.00	7,672.00	3,495.86		1,951.39	2,224.75		71.0%
51601057 561015	6,900.00		SAFETY EQUIPMENT & TOOLS	0.00	6,900.00	2,661.40		1,619.02	2,619.58		62.0%
51601057 561022	6,000.00		HOT TOP COLD PATCH	0.00	6,000.00	5,333.34		666.66	0.00		100.0%
51601057 561023	1,850.00		SAND AND GRAVEL	0.00	1,850.00	1,850.00		0.00	0.00		100.0%
51601057 561032	3,625.00		OTHER OPERATIONAL SUPPLIES	0.00	3,625.00	445.82		992.75	2,186.43		39.7%
51601057 562600	22,000.00		VEHICLE FUEL	0.00	22,000.00	7,574.12		0.00	14,425.88		34.4%
51601057 573401	2,435.00		ADMIN EQUIPMENT	0.00	2,435.00	999.41		92.54	1,343.05		44.8%
51601057 573900	10,000.00		OTHER EQUIPMENT	0.00	10,000.00	3,681.63		1,306.93	5,011.44		49.9%
51601057 575100	130,000.00		INVENTORY PURCHASES	0.00	130,000.00	70,786.40		24,707.26	34,506.34		73.5%
51601057 581000	5,655.00		DUES AND FEES	0.00	5,655.00	2,428.00		0.00	3,227.00		42.9%
51601057 583000	582,941.00		INTEREST EXPENSE	0.00	582,941.00	309,955.14		0.00	272,985.86		53.2%
51601057 584000	20,000.00		CONTINGENCY	0.00	20,000.00	0.00		0.00	20,000.00		.0%
51601057 589001	4,900.00		STATE PERMITS & FEES	0.00	4,900.00	2,167.41		516.91	2,215.68		54.8%
51601057 589031	600.00		LIEN DISCHARGE FEES	0.00	600.00	141.28		210.83	247.89		58.7%
51601057 591000	1,796,270.00		REDEMPTION OF PRINCIPAL	0.00	1,796,270.00	303,560.43		0.00	1,492,709.57		16.9%
51601057 592001	1,660,336.00		DEPRECIATION	0.00	1,660,336.00	0.00		0.00	1,660,336.00		.0%
51601057 593002	347,500.00		TRANS TO CAPITAL PROJECTS	0.00	347,500.00	347,500.00		0.00	0.00		100.0%
51601057 593008	25,000.00		TRANSFER TO GENERAL FUND	0.00	25,000.00	0.00		0.00	25,000.00		.0%

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

TOTAL WATER WORKS EXPENSE
 6,051,318.00 0.00 6,051,318.00 1,717,325.03 66,108.17 4,267,884.80 29.5%

51601073 WATER TREATMENT PLANT

51601073 511001	SALARIES - FULL TIME	320,188.00	0.00	320,188.00	139,455.73	0.00	180,732.27	43.6%
51601073 511002	SALARIES - PART TIME	0.00	0.00	0.00	8,917.27	0.00	-8,917.27	100.0%
51601073 513001	OVERTIME - REGULAR	24,500.00	0.00	24,500.00	15,897.02	0.00	8,602.98	64.9%
51601073 515001	ON CALL	17,914.00	0.00	17,914.00	8,905.38	0.00	9,008.62	49.7%
51601073 516000	LONGEVITY	726.00	0.00	726.00	825.00	0.00	-99.00	113.6%
51601073 521100	HEALTH INSURANCE	50,075.00	0.00	50,075.00	23,112.65	0.00	26,962.35	46.2%
51601073 521200	DENTAL INSURANCE	1,300.00	0.00	1,300.00	458.26	0.00	841.74	35.3%
51601073 521300	LIFE INSURANCE	759.00	0.00	759.00	291.06	0.00	467.94	38.3%
51601073 522000	SOCIAL SECURITY CONTRIBUTION	26,701.00	0.00	26,701.00	12,845.25	0.00	13,855.75	48.1%
51601073 523000	RETIREMENT CONTRIBUTION	46,738.00	0.00	46,738.00	21,194.55	0.00	25,543.45	45.3%
51601073 526000	WORKERS' COMPENSATION	4,783.00	0.00	4,783.00	7,519.66	0.00	-2,736.66	157.2%
51601073 528001	DISABILITY INSURANCE	3,455.00	0.00	3,455.00	1,451.79	0.00	2,003.21	42.0%
51601073 532001	STAFF DEVELOPMENT	4,400.00	0.00	4,400.00	218.21	382.09	3,799.70	13.6%
51601073 533000	OTHER PROF SERVICES	11,000.00	0.00	11,000.00	1,327.00	8,000.00	1,673.00	84.8%
51601073 533002	ENGINEERING SERVICES	17,500.00	0.00	17,500.00	9,768.71	12,431.29	-4,700.00	126.9%
51601073 533006	LABORATORY SERVICES	28,826.00	0.00	28,826.00	8,416.95	3,538.05	16,871.00	41.5%
51601073 541901	HVAC SERVICE CONTRACT	6,822.00	0.00	6,822.00	3,410.80	3,411.20	0.00	100.0%
51601073 543000	REPAIR AND MAINTENANCE SERVICE	82,814.00	0.00	82,814.00	17,364.49	17,266.34	48,183.17	41.8%

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

51601073 543002	94,309.00	EQUIPMENT MAINTENANCE 0.00	94,309.00	6,151.99	67,684.86	20,472.15	78.3%
51601073 544500	0.00	LEASE COPIER/PRINTERS 0.00	0.00	56.90	0.00	-56.90	100.0%
51601073 552002	9,150.00	PROPERTY INSURANCE 0.00	9,150.00	10,282.11	0.00	-1,132.11	112.4%
51601073 553000	15,041.00	COMMUNICATIONS 0.00	15,041.00	5,766.87	776.54	8,497.59	43.5%
51601073 561001	1,800.00	JANITORIAL SUPPLIES 0.00	1,800.00	1,301.08	0.00	498.92	72.3%
51601073 561002	2,200.00	BLDG MAINT SUPPLIES 0.00	2,200.00	745.63	0.00	1,454.37	33.9%
51601073 561009	750.00	TRAINING MATERIALS & SUPPLIES 0.00	750.00	171.95	0.00	578.05	22.9%
51601073 561010	6,504.00	CLOTHING 0.00	6,504.00	3,582.57	1,414.24	1,507.19	76.8%
51601073 561015	17,600.00	SAFETY EQUIPMENT & TOOLS 0.00	17,600.00	2,144.03	0.00	15,455.97	12.2%
51601073 561031	248,396.00	CHEMICALS 0.00	248,396.00	130,532.18	24,553.07	93,310.75	62.4%
51601073 561037	13,920.00	LABORATORY SUPPLIES 0.00	13,920.00	8,141.40	2,044.99	3,733.61	73.2%
51601073 561040	38,250.00	EQUIPMENT REPAIR SUPPLIES 0.00	38,250.00	17,770.29	5,066.27	15,413.44	59.7%
51601073 562200	213,000.00	ELECTRICITY 0.00	213,000.00	47,327.42	2,672.58	163,000.00	23.5%
51601073 562400	28,000.00	HEATING FUEL 0.00	28,000.00	2,783.86	1,980.70	23,235.44	17.0%
51601073 573900	31,700.00	OTHER EQUIPMENT 0.00	31,700.00	1,918.74	10,189.51	19,591.75	38.2%
51601073 589030	43,500.00	PROP TAX TO OTH COMM 0.00	43,500.00	13,823.16	0.00	29,676.84	31.8%
TOTAL WATER TREATMENT PLANT	1,412,621.00	0.00	1,412,621.00	533,879.96	161,411.73	717,329.31	49.2%

51601570 WATER REVENUE OFFICE

51601570 511001	42,327.00	SALARIES - FULL TIME 0.00	42,327.00	22,991.86	0.00	19,335.14	54.3%
51601570 516000	100.00	LONGEVITY 0.00	100.00	0.00	0.00	100.00	.0%

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13									
ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND									
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51601570 521100	12,372.00		HEALTH INSURANCE	0.00	12,372.00	5,670.40	0.00	6,701.60	45.8%
51601570 521200	127.00		DENTAL INSURANCE	0.00	127.00	59.51	0.00	67.49	46.9%
51601570 521300	108.00		LIFE INSURANCE	0.00	108.00	48.13	0.00	59.87	44.6%
51601570 522000	3,244.00		SOCIAL SECURITY CONTRIBUTION	0.00	3,244.00	1,740.82	0.00	1,503.18	53.7%
51601570 523000	5,739.00		RETIREMENT CONTRIBUTION	0.00	5,739.00	3,120.50	0.00	2,618.50	54.4%
51601570 526000	49.00		WORKERS' COMPENSATION	0.00	49.00	77.54	0.00	-28.54	158.2%
51601570 528001	453.00		DISABILITY INSURANCE	0.00	453.00	234.77	0.00	218.23	51.8%
51601570 543000	2,916.00		REPAIR AND MAINTENANCE SERVICE	0.00	2,916.00	2,594.00	0.00	322.00	89.0%
51601570 553400	12,000.00		POSTAGE FEES	0.00	12,000.00	5,246.55	0.00	6,753.45	43.7%
51601570 555000	410.00		PRINTING AND BINDING	0.00	410.00	410.00	0.00	0.00	100.0%
51601570 561003	300.00		OFFICE SUPPLIES	0.00	300.00	300.00	0.00	0.00	100.0%
TOTAL WATER REVENUE OFFICE									
	80,145.00			0.00	80,145.00	42,494.08	0.00	37,650.92	53.0%
TOTAL WATER ENTERPRISE FUND									
	0.00			0.00	0.00	915,546.62	227,519.90	-1,143,066.52	100.0%
TOTAL REVENUES									
	-7,544,084.00			0.00	-7,544,084.00	-1,378,152.45	0.00	-6,165,931.55	
TOTAL EXPENSES									
	7,544,084.00			0.00	7,544,084.00	2,293,699.07	227,519.90	5,022,865.03	

YEAR-TO-DATE BUDGET REPORT

FOR 2024 13							
ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED	
	GRAND TOTAL						
0.00	0.00	0.00	915,546.62	227,519.90	-1,143,066.52	100.0%	

** END OF REPORT - Generated by Michele Grant **