



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street □ Rochester, NH 03867

(603) 332-3110

DATE: December 5, 2022
TO: Utility Advisory Board
FROM: Lisa J. Clark, Utility Billing Office Supervisor

RE: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on Monday **December 12, 2022 at 5:30 PM at New DPW Building, 209 Chestnut Hill Rd., Rochester.**

AGENDA

1. Call to order
2. Acceptance of November 14, 2022 Minutes
3. New Appeals
 - 3.1 LoPriore Family Trust (Pages 8-15)
68 Ida Circle
Rochester, NH 03868
Re: Account #110053
 - 3.2 Colin Claffey (Pages 16-22)
795 Portland St.
Rochester, NH 03867
Re: Account #174100
 - 3.3 Rachel Johnson (Pages 23-29)
97 Millers Farm Drive
Rochester, NH 03868
Re: Account #204518

- 3.4 Lawrence Peach (Pages 30-37)
19 Magic Ave.
Rochester, NH 03868
Re: Account #180420

- 3.5 Joshua Riley (Pages 38-44)
41 Oak St.
Rochester, NH 03839
Re: Account #161900

- 3.6 Trogler M&J Family (Pages 45-51)
9 Hillside Drive
Rochester, NH 03867
Re: Account #172380

- 3.7 Laura Davie (Pages 52-60)
90 Millers Farm Drive
Rochester, NH 03868
Re: Account #204517

- 3.8 Timothy & Jessica Demers (Pages 61-69)
5 Deerfield Ct.
Rochester, NH 03868
Re: Account #204457

- 3.9 Carl & Barbara Potvin (Pages 70-77)
33 Quarry Drive
Rochester, NH 03867
Re: Account #220514

- 3.10 Fred & Maria Daggett (Pages 78-86)
26 Juniper St.
Rochester, NH 03867
Re: Account #172960

3.11 Craig Becker (Pages 87-93)
10 Ida Circle
Rochester, NH 03868
Re: Account #110043

4. Financials-Water & Sewer Revenue and Expense Reports
5. Adjournment

**Utility Advisory Board
November 14, 2022
5:30pm
DPW Conference Room
209 Chestnut Hill Road**

MEMBERS PRESENT

Shawn Libby, Chairman

Ralph Sanders

Joe Boudreau

Eli Barnes

Brett Johnson

OTHERS PRESENT

Lisa Clark, DPW & Utility Billing Administrative Supervisor

Darcy Landry, Utility Billing Administrator

Raymond Wayman, Property Owner

MINUTES

1. Call to order:

Mr. Libby called the meeting to order at 5:30pm.

2. Approval of October 11, 2022 Minutes

Mr. Libby requested a motion or comments on the minutes for the October 11, 2022 meeting. *Mr. Johnson made a motion to accept the October 11, 2022 meeting minutes as presented. The motion was seconded by Mr. Boudreau. The motion passed unanimously.*

3. Appeals

3.1 55 Ida Circle – Raymond Wayman

The appellant was present for the meeting and explained the usage due to new lawn and necessary watering. The appellant requested a sewer abatement for outside watering.

Mr. Johnson made a motion to table this appeal for more consumption history. Mr. Boudreau seconded the motion, the motion passed unanimously.

3.2 717 Portland St. – Rebecca & Tylor Kelly

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 25 units of sewer at \$7.43 per unit for a total of \$185.75 plus accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3.3 40 Murray Dr. – Roy & Kathleen Bremner

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 31 units of sewer at \$7.43 per unit for a total of \$230.33 plus accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.

3.4 32 Murray Dr. – Lisa Marie Descoleaux

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 33 units of sewer at \$7.43 per unit for a total of \$245.19 plus accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.

3.5 4 Birch Hollow Ln. – Steve Pepin

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 17 units of sewer at \$7.43 per unit for a total of \$126.31 plus accrued interest. The motion was seconded by Mr. Barnes, the motion passed unanimously.

3.6 10 Cortland St. – Braeburn Ltd. Partnership

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Barnes made a motion to abate 219 units of sewer at \$7.43 per unit for a total of \$1627.17 plus accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.

3.7 10 Sandina Dr. – Fred & Helen Leonard

The appellant was not present for the meeting. The appeal request is for a sewer rate relief as he has a private sewer holding tank that requires pumping and transportation cost to the WWTP.

Mr. Johnson made a motion to deny this appeal, per Ordinance 200-6.B the property owner is responsible for the costs incurred for the repair & maintenance of all existing sewer services from property line to the building. And the city does waive the septic dumping fee. Mr. Barnes seconded the motion, the motion passed unanimously.

3.8 18 Bovee Ln. – Katrina Parsons

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 41 units of sewer at \$7.43 per unit for a total of \$304.63 plus accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.

3.9 12 Bovee Ln. – Jennifer Widmark

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 73 units of sewer at \$7.43 per unit for a total of \$542.39 plus accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.

3.10 20 Murray Dr. – Eugene & Erina Healey

The appellant was not present for the meeting. The appeal request is for a water and sewer abatement for outside watering.

Mr. Barnes made a motion to deny the appeal per Ordinance 260-19A the appellant shall file an appeal to the UB office in writing prior to the payment due date. But did motion for a 25% hardship credit. Mr. Johnson seconded the motion, the motion passed unanimously.

3.11 14 Smoke St. – Joshua Valliere

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to table this appeal for more consumption history. Mr. Boudreau seconded the motion, the motion passed unanimously.

3.12 71 Ida Circle – Murtagh Family Trust

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to table this appeal for more consumption history.

Mr. Boudreau seconded the motion, the motion passed unanimously.

3.13 11 Magic Ave. – Scott McNamara

The appellant was not present for the meeting. The appeal request is for a water and sewer abatement for a running toilet.

Mr. Barnes made a motion to deny the appeal as the water was used and did enter the City Sewer System. The motion was seconded by Mr. Libby, the motion passed unanimously.

3.14 10 Smoke St. – Nancy Gowell

The appellant was not present for the meeting. The appeal request is for a sewer abatement for outside watering.

Mr. Johnson made a motion to abate 142 units of sewer at \$7.43 per unit for a total of \$1055.06 plus accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.

3.15 17 Ida Circle – Adam Campbell

The appellant was not present for the meeting. The appeal request is for sewer abatement for outside watering.

Mr. Johnson made a motion to abate 44 units of sewer at \$7.43 per unit for a total of \$326.92 plus accrued interest. Mr. Barnes seconded the motion, the motion passed unanimously.

4. Financials

The board reviewed and briefly discussed financial reports.

5. Other – Water / Sewer Ordinance Appeal submission dates.

The UAB discussed the appeal submission dates per ordinance. The Committee decided that the Water Ordinance has consistently been used for UAB decision. The Water ordinance allows appellants to submit appeals prior to the due date on invoice.

6. Adjournment:

Mr. Libby made a motion to adjourn at 6:20 pm. The motion was seconded by Mr. Barnes. The motion passed unanimously.

Minutes respectfully submitted by Darcy Landry, Utility Billing Administrator



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 5, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/1/22

Customer Name: Lopriore Family Trust

Account #: 110053

Service Address: 68 Ida Circle

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend we table this appeal for more consumption history, only 1 cycle of regular usage for this new property.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Sept. disputed invoice: 35

Lisa J. Clark

Lisa J. Clark
DPW Deputy Director
Operations and Administration

12/5/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: November 1, 2022
SUBJECT: City of Rochester
PROPERTY: **68 Ida Circle**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, the owners installed a new lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/1/22

1. Date of Appeal: 10-31-2022
2. Property Owner's Name: LOPRIORE FAM. TRUST Account #: 1100535
3. Billing Address: 68 IDA CIRCLE
ROCHESTER, N.H.
03868 (1)
4. Service Location: 68 IDA CIRCLE Zip Code 03868
5. Owners Representative: JOHN LOPRIORE
6. Owners Representative's Signature: John Lo Priore
7. Phone #: _____ Cell: 813-838-5207
8. Email Address: JLOP151@YAHOO.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/3/22 to 9/9/22
10. Abatement is being requested for:

- a. How many units of water _____ x 5.83 = \$ _____
- b. How many units of sewer _____ x 7.43 = \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

NEW HOUSE ON A NEW DEVELOPMENT.
NO LAWN FROM CONTRACTOR.
NEW LAWN WAS hydroseeded.
WATERED to establish new LAWN.

RECEIVED

NOV 01 2022

CITY OF ROCHESTER
DEPARTMENT OF PUBLIC WORKS

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

YES

WE ARE SENIOR CITIZENS | ON A FIXED INCOME

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 110053

[2021-12-15 11:59:34 michele.grant]: NEW CONSTRUCTION WITH WATER & SEWER, METER INSTALLED & WATER ON 12/2/21.

[2022-01-06 11:39:47 michele.grant]: FINAL BILL PROCESSED

[2022-07-27 11:04:22 michele.grant]: UAB APPEAL REC'D. 6/29/22 (NO JULY UAB MEETING).

[2022-09-19 11:10:18 michele.grant]: UAB TABLED THE APPEAL FOR MORE HISTORY

[2022-11-01 12:22:23 darcy.landry]: UAB APPEAL REC'D



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
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LOPRIORE FAMILY TRUST %

68 IDA

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14136121

09/26/2022

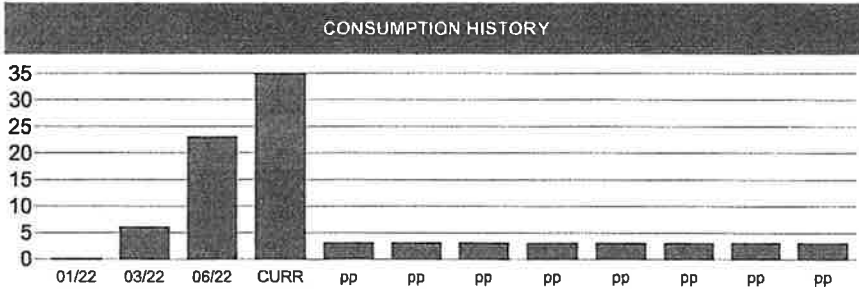
110053

10/31/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/03/2022	09/09/2022	29	64	35	\$212.34
RES SEWER		06/03/2022	09/09/2022				\$270.62

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$482.96
A = Actual	Previous Balance	\$305.12
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$305.12
Total Amount Due		\$482.96

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PYMTS. WITH TAX OFFICE - 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	110053
Bill Number:	14136121
Pay By:	10/31/2022
Total Due:	482.96

Service Location
68 IDA

LOPRIORE FAMILY TRUST %
LOPRIORE JOHN & BARBARA
68 IDA CIR
ROCHESTER, NH 03868



Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status	
Service	Mfr Meter Number	Cd Read Date Time	Usage Rep	Usage Charge Amt	
		By	Usage	Rep	
110053	43461	J&L TERRA HOLDINGS INC	022403100019	68 IDA	Active
100	- I RES WATER	SENS90444734	F 01/06/2022	14113427	0
					0
					.00
					30.00

** END OF REPORT - Generated by Darcy Landry **

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Mtr Meter Number	Cd	Read Date	Time	Parcel	By	Bill #	Curr	Read	Location	Usage	Rep	Usage	Charge	Amt	Billed	Amt	Status
110053	57876	LOPRIORE	FAMILY TRUST %			022403100019					68	IDA							Active
100	1	RES WATER		A	09/09/2022			14136121		64	35			0	212.34		482.96		
100	1	RES WATER		A	06/03/2022			14128065		29	23			0	134.09		304.98		
100	1	RES WATER		A	03/03/2022			14120033		6	6			0	34.98		79.56		

** END OF REPORT - Generated by Darcy Landry **



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 5, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/1/22

Customer Name: Colin Claffey

Account #: 174100

Service Address: 795 Portland St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the October invoice since the water was used, but did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Oct. disputed invoice: 52
 - b. Average Usage is: 15
 - c. Estimated use over average: 37

Value of 37 units of sewer at the current rate of \$8.17 = \$302.29

Lisa J. Clark

Lisa J. Clark
DPW Deputy Director
Operations & Administration

12/5/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: November 1, 2022
SUBJECT: City of Rochester
PROPERTY: 795 Portland

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, the owners installed a new lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 4/1/22

1. Date of Appeal: 11-1-2022
2. Property Owner's Name: Colin S. Claffey Account #: 174100 ⁵
3. Billing Address: 795 Portland Street
E. Rochester, NH 03868 (2)
4. Service Location: 795 Portland St. E. Rochester Zip Code 03868
_{NH}
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-767-1100 Cell: 603-767-1100
8. Email Address: Colin-claffey@comcast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7-13-2022 to 10-21-2022
10. Abatement is being requested for:
- a. How many units of water _____ x 6.41= \$ _____
- * b. How many units of sewer _____ x 8.17= \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

We had a landscape company Hydroseed 5,000 square feet of new loam. The hydroseed requires watering two times per day minimum, also watering the area of new seed to remain moist and not dry out. Please calculate and remove the appropriate number of units from the sewer portion of the bill.

Colin S. Claffey 11-1-2022

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

We are retired and on a fixed income, this extra expense was not budgeted.

Please note:

1. **Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
2. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at the DPW 209 Chestnut Hill Road.**
3. **Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.**
4. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
5. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 174100

POOL CREDIT JUNE 2004 2 UNITS \$7.26
08/04/09- POOL CREDIT DONE- 3 UNITS \$17.85

[2011-06-28 08:46:53 kathy]: 5 UNITS = \$29.75

[2019-08-19 13:33:22 karenb]:HOMEOWNER ASKED FOR METER REPORT TO SHOW THAT CONSTRUCTION COMPANY USED WATER FROM HIS SPIGOT TODAY. HE KNOWS THEY TOOK 5 GALLONS BUT THINKS THEY TOOK MORE THAN THAT.

[2019-08-26 14:40:58 karenb]:EMAILED CUSTOMER METER REPORT 8/23/19. USAGE WAS VERY MINIMAL, NOT EVEN ENOUGH FOR A UNIT OF USAGE.

[2022-11-01 12:23:26 darcy.landry]: UAB APPEAL REC'D



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
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CLAFFEY COLIN S & GAIL L

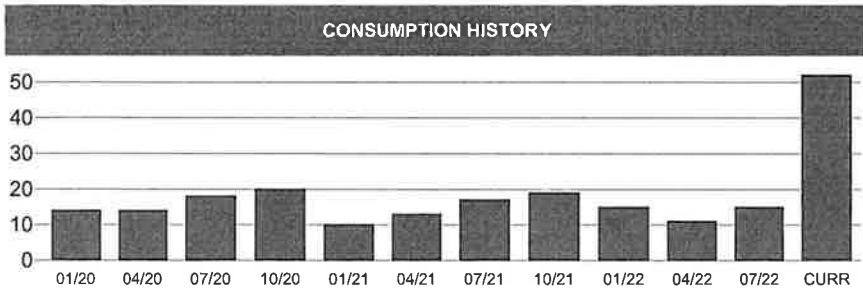
795 PORTLAND

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14138765	10/26/2022	174100	11/28/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/13/2022	10/21/2022	584	636	52	\$327.89
RES SEWER		07/13/2022	10/21/2022				\$417.91

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$745.80
A = Actual	Previous Balance	\$198.90
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$198.90
Total Amount Due		\$745.80

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
IN TAX OFFICE PAYMENTS WITH CREDIT CARD=2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	174100
Bill Number:	14138765
Pay By:	11/28/2022
Total Due:	745.80

CLAFFEY COLIN S & GAIL L
795 PORTLAND ST
ROCHESTER, NH 03868-8412

Service Location
795 PORTLAND

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
174100	3717	CLAFFEY COLIN S & GAIL L	010800510000	795 PORTLAND	Active
100	- 1	RES WATER SENS76167360	A 10/21/2022	14138765 636	52X 0 327.89 745.80
100	- 1	RES WATER SENS76167360	A 07/13/2022	14130733 584	15- 0 87.45 198.90
100	- 1	RES WATER SENS76167360	A 04/05/2022	14122628 569	11 0 64.13 145.86
100	- 1	RES WATER SENS76167360	A 01/13/2022	14114690 558	15 0 87.45 198.90
100	- 1	RES WATER SENS76167360	A 10/13/2021	102599 543	19 0 110.77 251.94
100	- 1	RES WATER SENS76167360	A 07/07/2021	14101444 524	17 0 99.11 225.42
100	- 1	RES WATER SENS76167360	A 04/07/2021	14093358 507	13 0 75.79 172.38
100	- 1	RES WATER SENS76167360	A 01/11/2021	14085431 494	10 0 55.89 124.33
100	- 1	RES WATER SENS76167360	A 10/23/2020	14077513 484	20 0 111.00 246.00
100	- 1	RES WATER SENS76167360	A 07/16/2020	14066935 464	18 0 99.90 221.40
100	- 1	RES WATER SENS76167360	A 04/13/2020	14058982 446	14 0 77.70 172.20
100	- 1	RES WATER SENS76167360	A 01/09/2020	14051231 432	14 0 77.70 172.20
100	- 1	RES WATER SENS76167360	A 10/08/2019	14043350 418	18- 0 99.90 221.40
100	- 1	RES WATER SENS76167360	A 07/09/2019	14035523 400	20 0 111.00 246.00
100	- 1	RES WATER SENS76167360	A 04/11/2019	14027682 380	15 0 83.25 184.50
100	- 1	RES WATER SENS76167360	A 01/18/2019	14019947 365	17 0 94.35 209.10
100	- 1	RES WATER SENS76167360	A 10/12/2018	14012151 348	22 0 122.10 270.60
100	- 1	RES WATER SENS76167360	A 07/09/2018	14004365 326	24 0 133.20 295.20
100	- 1	RES WATER SENS76167360	A 04/06/2018	13996542 302	13 0 71.70 159.05
100	- 1	RES WATER SENS76167360	A 01/22/2018	13988905 289	20 0 105.80 236.20
100	- 1	RES WATER SENS76167360	A 10/04/2017	13981248 269	20 0 105.80 236.20
100	- 1	RES WATER SENS76167360	A 07/07/2017	13973598 249	23 0 121.67 271.63
100	- 1	RES WATER SENS76167360	A 04/06/2017	13965919 226	10 0 52.90 118.10
100	- 1	RES WATER SENS76167360	A 01/19/2017	13958408 216	18 0 90.66 205.36
100	- 1	RES WATER SENS76167360	A 10/06/2016	13950889 198	20 0 96.20 221.00
100	- 1	RES WATER SENS76167360	A 07/06/2016	13943354 178	17 0 81.77 187.85
100	- 1	RES WATER SENS76167360	A 04/12/2016	13935785 161	16 0 76.96 176.80
100	- 1	RES WATER SENS76167360	A 01/11/2016	13928374 145	18 0 86.58 198.90
100	- 1	RES WATER SENS76167360	A 10/02/2015	13920987 127	18 0 84.12 196.44
100	- 1	RES WATER SENS76167360	A 07/07/2015	13913544 109	19 0 88.73 207.29
100	- 1	RES WATER SENS76167360	A 04/02/2015	13906036 90	14 0 65.38 152.74
100	- 1	RES WATER SENS76167360	A 01/05/2015	13898690 76	16 0 74.72 174.56
100	- 1	RES WATER SENS76167360	A 10/06/2014	13891291 60	18 0 84.06 196.38
100	- 1	RES WATER SENS76167360	A 07/03/2014	13883874 42	20 0 93.40 218.20
100	- 1	RES WATER SENS76167360	A 04/03/2014	13876431 22	15 0 69.42 163.02
100	- 1	RES WATER SENS76167360	A 01/09/2014	13869138 7	7 10 78.20 184.28
100	- 1	RES WATER	I 12/03/2013	0	2,223 10 0 .00 .00
100	- 1	RES WATER NEPT31367225	A 10/16/2013	13861794 2,213	21 0 96.60 227.64
100	- 1	RES WATER NEPT31367225	A 07/17/2013	13854412 2,192	21 0 96.60 227.64
100	- 1	RES WATER NEPT31367225	A 04/05/2013	13846986 2,171	12 0 55.20 130.08
100	- 1	RES WATER NEPT31367225	A 01/22/2013	13839722 2,159	19 0 86.44 203.87
100	- 1	RES WATER NEPT31367225	A 10/17/2012	13832404 2,140	19 0 85.31 201.40
100	- 1	RES WATER NEPT31367225	A 07/17/2012	13825067 2,121	25 0 112.25 265.00
100	- 1	RES WATER NEPT31367225	A 04/16/2012	13817681 2,096	17 0 76.33 180.20
100	- 1	RES WATER NEPT31367225	A 01/19/2012	13810424 2,079	22 0 98.78 233.20
100	- 1	RES WATER NEPT31367225	A 10/21/2011	13803107 2,057	25 0 111.31 263.31
100	- 1	RES WATER NEPT31367225	A 07/13/2011	13795815 2,032	25 0 107.25 256.00
100	- 1	RES WATER NEPT31367225	A 04/18/2011	13788489 2,007	15 0 64.35 153.60
100	- 1	RES WATER NEPT31367225	A 01/20/2011	13781316 1,992	18 0 77.22 184.32
100	- 1	RES WATER NEPT31367225	A 10/18/2010	13774068 1,974	23 0 98.67 235.52
100	- 1	RES WATER NEPT31367225	A 07/16/2010	13766817 1,951	21 0 88.34 213.29

184 - 12 = 15



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 5, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/8/22

Customer Name: Rachel Johnson

Account #: 204518

Service Address: 97 Millers Farm Drive

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the October invoice since the water was used, but did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Oct. disputed invoice: 43
 - b. Average Usage is: 16
 - c. Estimated use over average: 27

Value of 27 units of sewer at the current rate of \$8.17 = \$220.59

Lisa J. Clark
Lisa J. Clark
DPW Deputy Director
Operations & Administration

12/5/2022
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: November 10, 2022
SUBJECT: City of Rochester
PROPERTY: **97 Millers Farm**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, the owners irrigated new lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/8/22

5

1. Date of Appeal: 11-7-2022
2. Property Owner's Name: RACHEL JOHNSON Account #: 204578 (3)
3. Billing Address: 97 MILLENS FARM DRIVE
ROCHESTER, NH 03868
4. Service Location: SAME AS ABOVE Zip Code: 03868
5. Owners Representative: RACHEL JOHNSON
6. Owners Representative's Signature: Rachel Johnson
7. Phone #: 978-852-4386 Cell: _____
8. Email Address: rachel.gylward@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/5/22 to 9/30/22

10. Abatement is being requested for:
 - a. How many units of water _____ x 5.55 = \$ NA
 - b. How many units of sewer _____ x 6.75 = \$ _____
 - c. Water & Sewer Department Fees of: \$ _____

43 USD CURRENT BILL
AVERAGE = _____
ABOVE AVG USAGE

Total \$ _____
11. Explanation of Appeal Request:

I AM CONTINUING TO ASK FOR A
SEWER ABATEMENT DUE TO LAWN
IRRIGATION AS LONG AS IT'S
AVAILABLE TO ME. 3Q WAS HOT +
DRY, SO OUTSIDE WATERING WAS NEEDED
TO CONTINUE TO ESTABLISH MY LAWN.
THANKS FOR YOUR CONTINUED CONSIDERATION
OF THIS APPEAL.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO I AM JUST ASKING FOR AN
ABATEMENT FOR THE SEWER AS THIS
WATER DID NOT ENTER THE SEWER SYSTEM

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Accounts

Account: 204518

[2018-07-30 11:11:33 karenb]:w/S APP/INSPECTION RECEIVED
[2018-08-08 09:29:55 karenb]:NEW INSTALL/ON 8/3/18
[2018-08-29 15:36:43 karenb]:FINAL BILL PROCESSED
[2020-09-02 14:44:43 kimberly.nickerson]:UAB APPEAL RECEIVED
[2020-10-19 09:04:55 kimberly.nickerson]: UAB APPEAL GRANTED
[2021-08-03 08:57:44 michele.grant]: UAB APPEAL RECEIVED FOR SEPT. MEETING
[2021-09-16 09:49:01 michele.grant]: UAB APPROVED A SEWER CREDIT OF \$66.87.
[2022-08-01 15:28:05 michele.grant]: REC'D. APPEAL PAPERWORK 7/30/22
[2022-09-19 11:12:33 michele.grant]: UAB GRANTED A SEWER ABATEMENT FOR \$96.59
PLUS ANY ACCRUED INTEREST.
[2022-11-10 10:15:42 darcy.landry]: REC'D APPEAL 11/8



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

JOHNSON BRETT A & RACHEL E

97 MILLERS FARM

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14139691

10/26/2022

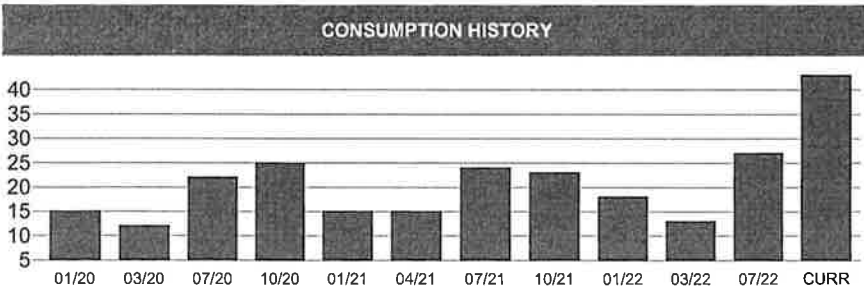
204518

11/28/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/05/2022	09/30/2022	275	318	43	\$268.17
RES SEWER		07/05/2022	09/30/2022				\$341.80

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$609.97
A = Actual	Previous Balance	\$358.02
E = Estimate	Adjustments	-\$96.59
F = Final	Less Payments Received	\$358.02
Total Amount Due		\$513.38

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
IN TAX OFFICE PAYMENTS WITH CREDIT CARD=2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	204518
Bill Number:	14139691
Pay By:	11/28/2022
Total Due:	513.38

Service Location
97 MILLERS FARM

JOHNSON BRETT A & RACHEL E
97 MILLERS FARM DR
ROCHESTER, NH 03868

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By	Usage Repl Usage Charge Amt Billed Amt	
204518	49853 JOHNSON BRETT A & RACHEL E	215A00120014	97 MILLERS FARM	Active
100 - 1 RES WATER	SENS84508051	A 09/30/2022	43 X	0 268.17 609.97
100 - 1 RES WATER	SENS84508051	A 07/05/2022	27 X	0 157.41 358.02
100 - 1 RES WATER	SENS84508051	A 03/31/2022	13 -	0 75.79 172.38
100 - 1 RES WATER	SENS84508051	A 01/02/2022	18	0 104.94 238.68
100 - 1 RES WATER	SENS84508051	A 10/08/2021	23	0 134.09 304.98
100 - 1 RES WATER	SENS84508051	A 07/01/2021	24 X	0 139.92 318.24
100 - 1 RES WATER	SENS84508051	A 04/02/2021	15	0 87.45 198.90
100 - 1 RES WATER	SENS84508051	A 01/02/2021	15	0 83.35 184.83
100 - 1 RES WATER	SENS84508051	A 10/05/2020	25	0 138.75 307.50
100 - 1 RES WATER	SENS84508051	A 07/02/2020	22 X	0 122.10 270.60
100 - 1 RES WATER	SENS84508051	A 03/31/2020	12	0 66.60 147.60
100 - 1 RES WATER	SENS84508051	A 01/06/2020	15	0 83.25 184.50
100 - 1 RES WATER	SENS84508051	A 10/02/2019	15	0 83.25 184.50
100 - 1 RES WATER	SENS84508051	A 07/09/2019	17	0 94.35 209.10
100 - 1 RES WATER	SENS84508051	A 04/03/2019	13	0 72.15 159.90
100 - 1 RES WATER	SENS84508051	A 12/31/2018	14 -	0 77.70 172.20
100 - 1 RES WATER	SENS84508051	A 10/03/2018	7	0 38.85 86.10

** END OF REPORT - Generated by Darcy Landry **

195 = 12 = 16



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 5, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/8/22

Customer Name: Lawrence Peach

Account #: 180420

Service Address: 19 Magic Ave.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the October invoice since the water was used, but did not enter the sewer system and this does not qualify for a water abatement.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Oct. disputed invoice: 37
 - b. Average Usage is: 21
 - c. Estimated use over average: 16

Value of 16 units of sewer at the current rate of \$8.17 = \$130.72

Lisa J. Clark

Lisa J. Clark
DPW Deputy Director
Operations & Administration

12/5/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: November 10, 2022
SUBJECT: City of Rochester
PROPERTY: **19 Magic**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, a leaking hot water heater in an unfinished basement.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/8/22

5

1. Date of Appeal: 11-8-22
2. Property Owner's Name: LAWRENCE PEACH Account #: 180420
3. Billing Address: 19 MAGIC AVE APT B.
ROCHESTER
4. Service Location: 19 MAGIC AVE ROCHESTER Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-335-3160 Cell: _____
8. Email Address: 239 SPENCER ROAD@gmail.com

4

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7-13-22 to 10-12-22
10. Abatement is being requested for:
 - a. How many units of water _____ x 6.41= \$ _____
 - b. How many units of sewer _____ x 8.17= \$ _____
 - C. Water & Sewer Department Fees of: \$ _____
 - Total \$ _____

11. Explanation of Appeal Request:
LEAKING HOTWATER HEATER IN UNFINISHED
BASEMENT. REPLACE HW HEATER -

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES

Who made the repair? LAWRENCE PEREY

Has proof of the repair been attached to this appeal form? -

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

YES.

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.**
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 3. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.**
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
- 5. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 180420

APPEAL GRANTED WITH ADJUSTMENT POLICY - ONE IN TEN YEAR ADJUSTMENT - APPROVED ON 9/11/2017

3/12/03 - BAD CHECK
7/22/04 TURN OFF/7/23/04 TURN ON - NON-PAYMENT

[2011-04-28 15:06:47 kathy]: CUSTOMER CAME IN TODAY AND LAST CYCLE HAS HIGH USAGE. A FEW MONTHS AGO HE WENT DOWN HIS CELLAR TO FIND SOMETHING AND FOUND THE CELLAR DOOR MUST HAVE BLOWN OPEN AND FROZE SOME PIPES WHERE WATER WAS LEAKING INTO THE CELLAR. CUSTOMER THOUGHT IT WAS ONLY A FEW HOURS BUT WHEN HE OPENED HIS BILL HIS FINDING WERE SHOCKING. WANTS TO APPEAL BILL.. GAVE HIM APPEAL PAPER WORK AND ASKED HIM TO RETURN THEM AS SOON AS POSSIBLE.

[2011-05-23 10:47:41 ann]: APPEAL TO BLAINE FOR JUNE UAB

[2011-07-14 11:18:38 ann]: ABATEMENT GRANTED IN THE AMOUNT OF \$270.73 - REVISED BILL SENT

[2011-11-14 12:33:16 kathy]: CUSTOMER CALLED HAS LEAKING METER **TIM WENT OUT TO REPALCE NEPTUNE METER TODAY --JUST REPLACED GASKETS
[2015-10-06 08:50:42 karenb]: DOOR TAGGED TO MOVE TOUCHPAD

[2017-06-14 15:38:23 karenb]:OWNER CAME IN AND STATED THAT HE FOUND HIS OUTSIDE SPIGOT RUNNING. HE WASN'T SURE FOR HOW LONG. IF HIS JULY BILL IS HIGH HE WILL FILL OUT AN APPEAL FORM BUT WANTED IT NOTED.

[2017-06-19 09:08:30 karenb]: TECHNICIAN GOT READ 371; 75 UNITS OF USAGE USED SINCE 4/3/17. DEFINITELY ABOVE NORMAL.
[2017-08-10 09:53:49 karenb]: APPEAL RECEIVED. SENT FOR SEPTEMBER UAB.

[2017-08-23 14:54:14 karenb]:TECHNCIAN GOT READ TODAY OF 391. 15 UNITS/49 DAYS = .3/DAY - USAGE IS BACK TO NORMAL.

[2017-09-12 11:59:45 sjuneau]: APPEAL GRANTED.

[2022-11-10 10:14:34 darcy.landry]: REC'D APPEAL 11/8



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
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PEACH LAWRENCE

19 MAGIC

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
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14138878

10/26/2022

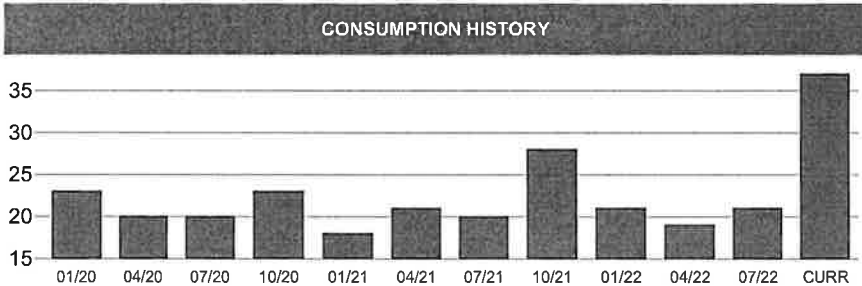
180420

11/28/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/13/2022	10/12/2022	804	841	37	\$232.93
RES SEWER		07/13/2022	10/12/2022				\$296.88

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$529.81
A = Actual	Previous Balance	\$279.98
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$278.46
	Total Amount Due	\$529.81

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
IN TAX OFFICE PAYMENTS WITH CREDIT CARD=2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: 180420

Bill Number: 14138878

Pay By: 11/28/2022

Total Due: 529.81

Service Location
19 MAGIC

PEACH LAWRENCE
ALEXANDER JULIE
19 MAGIC AVE
ROCHESTER, NH 03868-5835



Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status					
Service	Mfr	Meter Number	By	Usage	Repl					
			Bill #	Usage	Charge Amt					
			Curr Read		Billed Amt					
180420	54848	PEACH LAWRENCE	010300130000	19 MAGIC	Active					
100	-	1 RES WATER	SENS76167477	A 10/12/2022	14138878	841	37*	0	232.93	529.81
100	-	1 RES WATER	SENS76167477	A 07/13/2022	14130844	804	21	0	122.43	278.46
100	-	1 RES WATER	SENS76167477	A 04/19/2022	14122741	783	19	0	110.77	251.94
100	-	1 RES WATER	SENS76167477	A 01/13/2022	14114802	764	21	0	122.43	278.46
100	-	1 RES WATER	SENS76167477	A 10/13/2021	102710	743	28	0	163.24	371.28
100	-	1 RES WATER	SENS76167477	A 07/07/2021	14101557	715	20	0	116.60	265.20

** END OF REPORT - Generated by Darcy Landry **

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
180420	31212	PEACH LAWRENCE &	010300130000	19 MAGIC	Active
100	-	1 RES WATER SENS76167477	A 04/15/2021 14093470 695	21 0 122.43	278.46
100	-	1 RES WATER SENS76167477	A 01/14/2021 14085544 674	18 0 100.75	224.31
100	-	1 RES WATER SENS76167477	A 10/23/2020 14077625 656	23 0 127.65	282.90
100	-	1 RES WATER SENS76167477	A 07/16/2020 14067047 633	20 0 111.00	246.00
100	-	1 RES WATER SENS76167477	A 04/13/2020 14059093 613	20 0 111.00	246.00
100	-	1 RES WATER SENS76167477	A 01/09/2020 14051340 593	23 0 127.65	282.90
100	-	1 RES WATER SENS76167477	A 10/08/2019 14043460 570	21 0 116.55	258.30
100	-	1 RES WATER SENS76167477	A 07/10/2019 14035632 549	22 0 122.10	270.60
100	-	1 RES WATER SENS76167477	A 04/12/2019 14027791 527	18 0 99.90	221.40
100	-	1 RES WATER SENS76167477	A 01/17/2019 14020056 509	21 0 116.55	258.30
100	-	1 RES WATER SENS76167477	A 10/10/2018 14012261 488	17 0 94.35	209.10
100	-	1 RES WATER SENS76167477	A 07/09/2018 14004474 471	18 0 99.90	221.40
100	-	1 RES WATER SENS76167477	A 04/06/2018 13996648 453	15 0 82.78	183.61
100	-	1 RES WATER SENS76167477	A 01/23/2018 13989015 438	32 0 169.28	377.92
100	-	1 RES WATER SENS76167477	A 10/04/2017 13981358 406	30 0 158.70	354.30
100	-	1 RES WATER SENS76167477	A 07/05/2017 13973708 376	80 0 269.79	944.80
100	-	1 RES WATER SENS76167477	A 04/03/2017 13966029 296	26 0 137.54	307.06
100	-	1 RES WATER SENS76167477	A 01/06/2017 13958518 270	25 0 125.02	283.80
100	-	1 RES WATER SENS76167477	A 10/06/2016 13951000 245	11 0 52.91	121.55
100	-	1 RES WATER SENS76167477	A 07/07/2016 13943464 234	19 0 91.39	209.95
100	-	1 RES WATER SENS76167477	A 04/13/2016 13935893 215	24 0 115.44	265.20
100	-	1 RES WATER SENS76167477	A 01/11/2016 13928485 191	30 0 144.30	331.50
100	-	1 RES WATER SENS76167477	A 10/02/2015 13921096 161	24 0 112.16	261.92
100	-	1 RES WATER SENS76167477	A 07/07/2015 13913654 137	33 0 154.11	360.03
100	-	1 RES WATER SENS76167477	A 04/02/2015 13906147 104	17 0 79.39	185.47
100	-	1 RES WATER SENS76167477	A 01/05/2015 13898799 87	17 0 79.39	185.47
100	-	1 RES WATER SENS76167477	A 10/06/2014 13891401 70	20 0 93.40	218.20
100	-	1 RES WATER SENS76167477	A 07/03/2014 13883981 50	19 0 88.73	207.29
100	-	1 RES WATER SENS76167477	A 04/03/2014 13876539 31	17 0 78.68	184.76
100	-	1 RES WATER SENS76167477	A 01/09/2014 13869248 14	14 3 78.20	184.28
100	-	1 RES WATER	I 10/31/2013 0 3,190	3 0 .00	.00
100	-	1 RES WATER NEPT31409578	A 10/16/2013 13861903 3,187	18 0 82.80	195.12
100	-	1 RES WATER NEPT31409578	A 07/16/2013 13854523 3,169	25 0 115.00	271.00
100	-	1 RES WATER NEPT31409578	A 04/04/2013 13847094 3,144	16 0 73.60	173.44
100	-	1 RES WATER NEPT31409578	A 01/22/2013 13839832 3,128	22 0 100.07	236.02
100	-	1 RES WATER NEPT31409578	A 10/16/2012 13832512 3,106	23 0 103.27	243.80
100	-	1 RES WATER NEPT31409578	A 07/16/2012 13825176 3,083	24 0 107.76	254.40
100	-	1 RES WATER NEPT31409578	A 04/13/2012 13817791 3,059	17 0 76.33	180.20
100	-	1 RES WATER NEPT31409578	A 01/19/2012 13810533 3,042	17 0 76.33	180.20
100	-	1 RES WATER NEPT31409578	A 10/18/2011 13803217 3,025	17 0 75.67	179.01
100	-	1 RES WATER NEPT31409578	A 07/13/2011 13795926 3,008	15 0 64.35	153.60
100	-	1 RES WATER NEPT31409578	A 04/18/2011 13788600 2,993	73 0 313.17	747.52
100	-	1 RES WATER NEPT31409578	A 01/20/2011 13781425 2,920	14 0 60.06	143.36
100	-	1 RES WATER NEPT31409578	A 10/18/2010 13774178 2,906	21 0 90.09	215.04
100	-	1 RES WATER NEPT31409578	A 07/16/2010 13766928 2,885	41 0 172.48	416.43
100	-	1 RES WATER NEPT31409578	A 04/13/2010 13759646 2,844	34 0 142.46	344.76
100	-	1 RES WATER NEPT31409578	A 01/07/2010 13752508 2,810	33 0 138.27	334.62
100	-	1 RES WATER NEPT31409578	A 10/14/2009 13745281 2,777	53 0 222.07	537.42
100	-	1 RES WATER NEPT31409578	A 07/01/2009 13737993 2,724	27 0 109.13	258.06
100	-	1 RES WATER NEPT31409578	A 04/16/2009 13730751 2,697	31 0 125.24	296.05
100	-	1 RES WATER NEPT31409578	A 01/20/2009 13723620 2,666	37 0 149.48	353.35

255 - 12 = 21



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 5, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/13/22

Customer Name: Joshua Riley

Account #: 161900

Service Address: 41 Oak St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the October invoice since the water was used, but did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Oct. disputed invoice: 29
 - b. Average Usage is: 12
 - c. Estimated use over average: 17

Value of 17 units of sewer at the current rate of \$8.17 = \$138.89

Lisa J. Clark
Lisa J. Clark
DPW Deputy Director
Operations & Administration

12/5/2022
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: November 18, 2022
SUBJECT: City of Rochester
PROPERTY: **41 Oak**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, owner watered lawn and garden.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/13/22

5

5

1. Date of Appeal: 13 November 2022
2. Property Owner's Name: Joshua P. Riley
3. Account #: 161900
4. Billing Address: 41 Oak Street Rochester NH 03839

4. Service Location: 41 Oak Street Zip Code: 03839
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603 686 2900 _____ Cell: same as _____
8. Email Address: joshua.riley35@aol.com
9. **(Agendas and Decision Letters will be emailed).**
9. Billing Period that is being appealed is from 7/18/22 to 10/18/22
10. Abatement is being requested for:
 - a. How many units of water 33.06 x 5.55= \$183.51
 - b. How many units of sewer 34.51 x 6.75= \$233.90
 - C. Water & Sewer Department Fees of: \$ _____

Total \$417.41
11. Explanation of Appeal Request:

I am requesting an appeal for not having an outside water deduct meter. During the billing period, I use outside water for lawn and garden. I cannot afford a 400 dollar water bill. Thank you for your consideration.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

No outside water deduct meter

13. Do you claim that there was a leak that caused higher than normal units of usage? No

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain: Yes. I cannot afford this bill at 400 dollars.

15. *Please note:*

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall:*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Accounts

Account: 161900

[2011-07-18 15:01:23 kathy]: SENT DEAD LETTER
 [2011-07-20 09:15:00 kathy]: FRANK IS IN A NURSING HOME AND PROPERTY IS VACANT
 [2011-09-30 12:03:36 ann]: DAUGHTER REQUESTED THAT BILLS BE SENT TO HER:
 ROBIN WILSON, 6845 SWAIN TRACE, TALLHASSE, FL 32311

[2012-05-18 08:25:28 ann]: NEW OWNER - MATTHEW CONNOR

[2017-10-23 16:48:52 sjuneau]: METER NOT READING - ESTIMATED OCTOBER BILL &
 SENT LETTER TO REPAIR WITH SHUT OFF DATE OF 11/8/17.

[2017-11-14 13:46:38 karenb]:TECHNICIAN WENT OUT ON 11/13/17 TO TURN OFF FOR
 NON-COMPLIANCE. METER READ FINE WHEN HE GOT THERE. READ 204.

[2019-12-18 12:13:04 michele.grant]: FINAL BILL PROCESSED 12/17.

[2020-08-21 12:39:42 kimberly.nickerson]: UAB APPEAL RECEIVED FOR SEPTEMBER

[2020-08-21 15:28:59 michele.grant]: T/W JOSH, HE WILL BE PAYING A PORTION OF
 THE BILL DUE 8/27 & THEN WILL WAIT FOR CREDIT FOR UAB APPEAL IF APPROVED.

[2020-10-08 11:44:58 michele.grant]: CALLED H/O, METER READER TECH NOTICED
 OUTSIDE SPIGOT WAS ON/DRIPPING, SO LET THEM KNOW.

[2021-08-03 09:22:02 michele.grant]: REC'D. UAB APPEAL YESTERDAY FOR SEPT.
 MEETING.

[2021-09-16 09:44:23 michele.grant]: UAB APPROVED SEWER CREDIT OF \$89.16 PLUS
 INTEREST (.66).

[2022-08-01 15:21:36 michele.grant]: REC'D. APPEAL PAPERWORK 7/29, NO AUGUST
 MEETING SO WILL BE HEARD AT 9/12/22 MEETING.

[2022-09-19 11:13:12 michele.grant]: UAB GRANTED A SEWER ABATEMENT OF \$81.73
 PLUS ANY ACCRUED INTEREST.

[2022-11-14 10:12:53 darcy.landry]: REC'D UAB APPEAL PAPERWORK 11/13



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

RILEY JOSHUA P

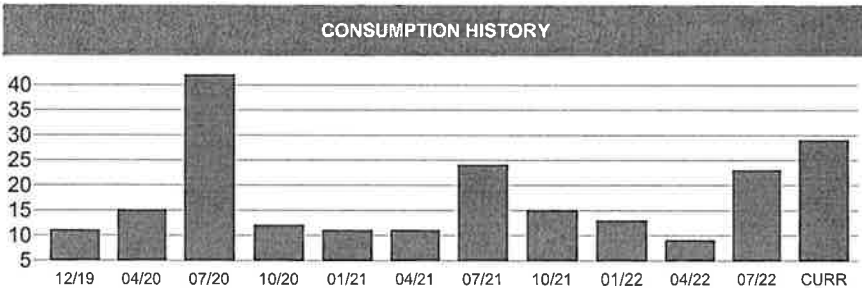
41 OAK

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14138134	10/26/2022	161900	11/28/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/18/2022	10/18/2022	535	564	29	\$183.51
RES SEWER		07/18/2022	10/18/2022				\$233.90

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	
A = Actual	Previous Balance	\$306.59
E = Estimate	Adjustments	-\$82.63
F = Final	Less Payments Received	\$222.35
	Total Amount Due	\$417.41

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
IN TAX OFFICE PAYMENTS WITH CREDIT CARD=2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	161900
Bill Number:	14138134
Pay By:	11/28/2022
Total Due:	417.41

Service Location
41 OAK

RILEY JOSHUA P
41 OAK ST
ROCHESTER, NH 03839-5630

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status						
Service	Mfr	Meter Number	By	Usage	Rep	Usage	Charge Amt	Billed Amt			
161900	51531	RILEY JOSHUA P	013800710000	41 OAK	Active						
100	-	1 RES WATER	SENS76167127	A 10/18/2022		14138134	564	29 ^x	0	183.51	417.41
100	-	1 RES WATER	SENS76167127	A 07/18/2022		14130105	535	23 ^x	0	134.09	304.98
100	-	1 RES WATER	SENS76167127	A 04/14/2022		14121995	512	9	0	52.47	119.34
100	-	1 RES WATER	SENS76167127	A 01/21/2022		14114058	503	13	0	75.79	172.38
100	-	1 RES WATER	SENS76167127	A 10/18/2021		101980	490	15	0	87.45	198.90
100	-	1 RES WATER	SENS76167127	A 07/21/2021		14100828	475	24 ^x	0	139.92	318.24
100	-	1 RES WATER	SENS76167127	A 04/19/2021		14092745	451	11	0	64.13	145.86
100	-	1 RES WATER	SENS76167127	A 01/15/2021		14084822	440	11	0	61.52	136.90
100	-	1 RES WATER	SENS76167127	A 10/08/2020		14076914	429	12	0	66.60	147.60
100	-	1 RES WATER	SENS76167127	A 07/20/2020		14066348	417	42 ^x	0	233.10	516.60
100	-	1 RES WATER	SENS76167127	A 04/14/2020		14058389	375	15	0	83.25	184.50

** END OF REPORT - Generated by Darcy Landry **

86.7 = 12



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 5, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/16/22

Customer Name: Trogler M&J Family

Account #: 172380

Service Address: 9 Hillside Dr.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the October invoice since the water was used, but did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Oct. disputed invoice: 89
 - b. Average Usage is: 21
 - c. Estimated use over average: 68

Value of 68 units of sewer at the current rate of \$8.17 = \$555.56

Lisa J. Clark
Lisa J. Clark
DPW Deputy Director
Operations & Administration

12/5/2022
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: November 18, 2022
SUBJECT: City of Rochester
PROPERTY: **9 Hillside Dr.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, owner used irrigation system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/16/22

5

1. Date of Appeal: 11/16/22
2. Property Owner's Name: Troger M & J Family Trust Account #: 172380 (6)
3. Billing Address: 9 Hillside Dr
Rochester NH 03867
4. Service Location: 9 Hillside Dr Zip Code 03867
5. Owners Representative: Michael J Troger
6. Owners Representative's Signature: [Signature]
7. Phone #: _____ Cell: 603-973-1388
8. Email Address: Troger.1@msn.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/21 to 10/19

10. Abatement is being requested for:

- a. How many units of water 89 x 6.41 = \$ 570.49
- b. How many units of sewer 89 x 8.17 = \$ 727.13
- C. Water & Sewer Department Fees of: \$ 212.50
- Total \$ 1510.12

11. Explanation of Appeal Request:

We had irrigation installed in the spring
and looking for a sewer credit as
it never went through the sewer
just water usage.

Accounts

Account: 172380

[2022-05-09 17:14:06 michele.grant]: FINAL BILL PROCESSED

[2022-06-06 09:56:27 kimberly.nickerson]: ADDED INSTALLMENTS FOR SEWER CONNECTION, INSTALLMENTS WILL BE \$212.50 FOR 10 YEARS. LIEN BOOK 5037, PAGE 360 06/01/22.

[2022-07-26 12:22:50 michele.grant]: SENT LEAK LETTER, 125 UNITS ON JULY BILL.

[2022-08-11 13:08:25 michele.grant]: REC'D. APPEAL ON 8/9 FOR 9/12/22 MEETING.

[2022-09-19 11:18:20 michele.grant]: UAB GRANTED A SEWER ABATEMENT OF \$772.72 PLUS ANY ACCRUED INTEREST.

[2022-11-16 16:17:31 darcy.landry]: REC'D UAB APPEAL TODAY



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

TROGLER M & J FAMILY TRUST

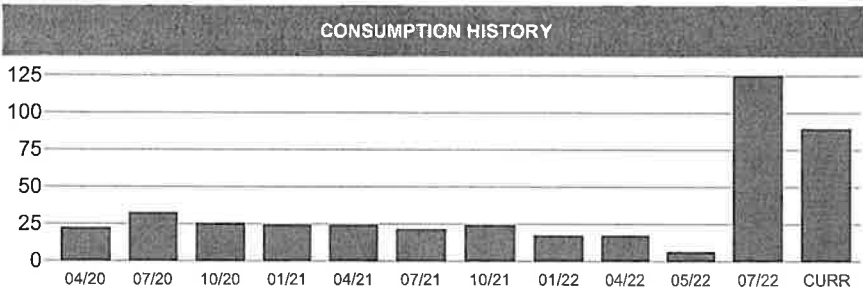
9 HILLSIDE

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14138658	10/26/2022	172380	11/28/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/20/2022	10/19/2022	1058	1147	89	\$564.25
RES SEWER		07/20/2022	10/19/2022				\$719.17
HOMEOWNER			10/18/2022				\$212.50

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$1,495.92
A = Actual	Previous Balance	\$1,770.89
E = Estimate	Adjustments	-\$772.72
F = Final	Less Payments Received	\$1,770.89
Total Amount Due		\$723.20

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
IN TAX OFFICE PAYMENTS WITH CREDIT CARD=2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	172380
Bill Number:	14138658
Pay By:	11/28/2022
Total Due:	723.20

Service Location
9 HILLSIDE

TROGLER M & J FAMILY TRUST
TROGLER MICHAEL J & JENNIFER A
9 HILLSIDE DR
ROCHESTER, NH 03867



Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status							
Service	Mfr	Meter Number	By	Usage	Repl	Usage	Charge	Amt	Billed	Amt		
172380	58622	TROGLER M & J FAMILY TRUST	013501300000	9 HILLSIDE	Active							
100	-	1 RES WATER	SENS76167075	A	10/19/2022		14138658	1,147	89 X	0	564.25	1,495.92
100	-	1 RES WATER	SENS76167075	A	07/20/2022		14130623	1,058	125 X	0	728.75	1,870.00

** END OF REPORT - Generated by Darcy Landry **

CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status					
Service	Mfr Meter Number	Cd	Read Date Time	Usage	Repl Usage	Charge Amt	Billed Amt			
172380	41057	TROGLER MICHAEL J & JENNIFER	A013501300000	9 HILLSIDE	Active					
100	-	1 RES WATER	SENS76167075	F 05/09/2022	14124132	933	6	0	34.98	34.98
100	-	1 RES WATER	SENS76167075	A 04/15/2022	14122519	927	17	0	99.11	99.11
100	-	1 RES WATER	SENS76167075	A 01/21/2022	14114580	910	17	0	99.11	99.11
100	-	1 RES WATER	SENS76167075	A 10/25/2021	102490	893	24	0	139.92	139.92
100	-	1 RES WATER	SENS76167075	A 07/16/2021	14101335	869	21	0	122.43	122.43
100	-	1 RES WATER	SENS76167075	A 04/20/2021	14093252	848	24	0	139.92	139.92
100	-	1 RES WATER	SENS76167075	A 01/20/2021	14085323	824	24	0	134.69	134.69
100	-	1 RES WATER	SENS76167075	A 10/22/2020	14077406	800	25	0	138.75	138.75
100	-	1 RES WATER	SENS76167075	A 07/15/2020	14066832	775	32	0	177.60	177.60
100	-	1 RES WATER	SENS76167075	A 04/17/2020	14058877	743	22	0	122.10	122.10
100	-	1 RES WATER	SENS76167075	A 01/16/2020	14051127	721	21	0	116.55	116.55
100	-	1 RES WATER	SENS76167075	A 10/18/2019	14043250	700	22	0	122.10	122.10
100	-	1 RES WATER	SENS76167075	A 07/15/2019	14035425	678	19	0	105.45	105.45
100	-	1 RES WATER	SENS76167075	A 04/09/2019	14027583	659	15	0	83.25	83.25
100	-	1 RES WATER	SENS76167075	A 01/17/2019	14019846	644	16	0	88.80	88.80
100	-	1 RES WATER	SENS76167075	A 10/16/2018	14012052	628	43	0	238.65	238.65
100	-	1 RES WATER	SENS76167075	A 07/11/2018	14004265	585	62	0	344.10	344.10
100	-	1 RES WATER	SENS76167075	A 04/09/2018	13996442	523	19	0	104.24	104.24
100	-	1 RES WATER	SENS76167075	A 01/10/2018	13988804	504	26	0	137.54	137.54
100	-	1 RES WATER	SENS76167075	A 10/17/2017	13981147	478	26	0	137.54	137.54
100	-	1 RES WATER	SENS76167075	A 07/12/2017	13973497	452	34	0	179.86	179.86
100	-	1 RES WATER	SENS76167075	A 04/11/2017	13965819	418	19	0	100.51	100.51
100	-	1 RES WATER	SENS76167075	A 01/11/2017	13958308	399	20	0	100.83	100.83
100	-	1 RES WATER	SENS76167075	A 10/17/2016	13950789	379	42	0	202.02	202.02
100	-	1 RES WATER	SENS76167075	A 07/11/2016	13943253	337	58	0	278.98	278.98
100	-	1 RES WATER	SENS76167075	A 04/08/2016	13935687	279	18	0	86.58	86.58
100	-	1 RES WATER	SENS76167075	A 01/15/2016	13928276	261	37	0	177.97	177.97
100	-	1 RES WATER	SENS76167075	A 10/06/2015	13920889	224	37	0	173.15	173.15
100	-	1 RES WATER	SENS76167075	A 07/13/2015	13913444	187	54	0	252.18	252.18
100	-	1 RES WATER	SENS76167075	A 04/13/2015	13905937	133	31	0	144.77	144.77
100	-	1 RES WATER	SENS76167075	A 01/14/2015	13898593	102	34	0	158.78	158.78
100	-	1 RES WATER	SENS76167075	A 10/15/2014	13891192	68	26	0	121.42	121.42
100	-	1 RES WATER	SENS76167075	A 07/09/2014	13883775	42	40	0	186.80	186.80
100	-	1 RES WATER	SENS76167075	A 04/09/2014	13876332	2	2	18	92.65	92.65
100	-	1 RES WATER	NEPT31455740	I 04/01/2014	0	2,404	18	0	.00	.00
100	-	1 RES WATER	NEPT31455740	A 01/14/2014	13869038	2,386	31	0	142.60	142.60
100	-	1 RES WATER	NEPT31455740	A 10/21/2013	13861695	2,355	37	0	170.20	170.20

** END OF REPORT - Generated by Darcy Landry **

255 ÷ 12 = 21



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 5, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/21/22

Customer Name: Laura Davie

Account #: 204517

Service Address: 90 Millers Farm Dr.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the October invoice since the water was used, but did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Oct. disputed invoice: 37
 - b. Average Usage is: 8
 - c. Estimated use over average: 29

Value of 29 units of sewer at the current rate of \$8.17 = \$236.93

Lisa J. Clark

Lisa J. Clark
DPW Deputy Director
Operations & Administration

12/5/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: November 28, 2022
SUBJECT: City of Rochester
PROPERTY: 90 Miller's Farm Dr.

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, owner watered lawn and garden.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/21/22

S
7

1. Date of Appeal: 11-19-22
2. Property Owner's Name: Laura Davie Account #: 204517
3. Billing Address: 90 Miller's Farm Drive
Rochester NH, 03868
4. Service Location: same as billing Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: _____ Cell: 603-303-3507
8. Email Address: eszms17@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7-5-22 to 10-3-22
10. Abatement is being requested for:
 - a. How many units of water _____ x 6.41= \$ _____
 - b. How many units of sewer 28 x 8.17= \$ \$228.76
 - C. Water & Sewer Department Fees of: \$ _____

Total \$ 228.76

11. Explanation of Appeal Request:

My average water/sewage usage is 9 units since buying the property in July 2018. During this quarter, the increase in units was for watering lawn and garden so sewer charges are not relevant.

The 9 unit average takes into account past summer abatements.

thank you for considering this request.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes *No* (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage? Yes

No (circle one)

If yes, did the water enter the sewer system?

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. *Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
2. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
3. *Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.*
4. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
5. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

water and sewage usage- 90 Miller's Farm Drive Rochester 03868

	Oct 18	Jan 19	April 19	Aug 19	Oct 19	Jan 20	March 20	July 20	Oct 20	Jan 21
billed	13	13	4	6	17	7	3	16	30	6
revised	13	13	4	6	17	7	3	16	10	6

denied
abatment
requet-
submitted to
late

abatment
approved

	July 21	Oct 21	Jan 22	march 22	july 22	Oct 22	average
billed	15	11	6	5	11	37	11
revised	11	11	6	5	11		9

asked for 9-
got 11. They
did not take
into account
the Oct 2020
abatment

April 21
6
6

Accounts

Account: 204517

[2020-12-01 12:01:06 michele.grant]: REC'D. UAB APPEAL 11/12/20 FOR DEC. MEETING.

[2020-12-18 16:19:33 michele.grant]: UAB BOARD DENIED JULY INVOICE APPEAL, RECEIVED TOO LATE. THEY DID GRANT APPEAL FOR OCT. INV., \$135 TOTAL CREDIT.

[2021-08-03 09:16:26 michele.grant]: REC'D. UAB APPEAL FOR SEPT. MEETING.

[2022-11-23 15:50:38 darcy.landry]: REC'D UAB APPEAL 11/21 FOR DECEMBER MEETING



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

DAVIE LAURA K

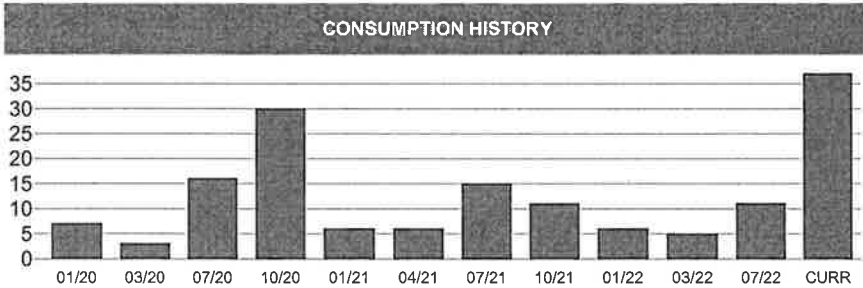
90 MILLERS FARM

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14139690	10/26/2022	204517	11/28/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/05/2022	10/03/2022	169	206	37	\$230.97
RES SEWER		07/05/2022	10/03/2022				\$294.38

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$525.35
A = Actual	Previous Balance	\$145.86
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$671.21
	Total Amount Due	\$0.00

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
IN TAX OFFICE PAYMENTS WITH CREDIT CARD=2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____

Street: _____

City: _____

State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: 204517

Bill Number: 14139690

Pay By: 11/28/2022

Total Due: 0.00

Service Location
90 MILLERS FARM

DAVIE LAURA K
90 MILLERS FARM DR
ROCHESTER, NH 03868

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
204517	49753	DAVIE LAURA K	215A00120095	90 MILLERS FARM	Active
100	- 1	RES WATER	SENS84906572	A 10/03/2022	14139690 206 37x 0 230.97 525.35
100	- 1	RES WATER	SENS84906572	A 07/05/2022	14131651 169 11x 0 64.13 145.86
100	- 1	RES WATER	SENS84906572	A 03/30/2022	14123548 158 5 0 29.15 66.30
100	- 1	RES WATER	SENS84906572	A 01/02/2022	14115609 153 6 0 34.98 79.56
100	- 1	RES WATER	SENS84906572	A 10/04/2021	103518 147 11 0 64.13 145.86
100	- 1	RES WATER	SENS84906572	A 07/01/2021	14102362 136 15x 0 87.45 198.90
100	- 1	RES WATER	SENS84906572	A 04/05/2021	14094273 121 6 0 34.98 79.56
100	- 1	RES WATER	SENS84906572	A 01/02/2021	14086346 115 6 0 33.34 73.93
100	- 1	RES WATER	SENS84906572	A 10/05/2020	14078424 109 30x 0 166.50 369.00
100	- 1	RES WATER	SENS84906572	A 07/02/2020	14067840 79 16 0 88.80 196.80
100	- 1	RES WATER	SENS84906572	A 03/31/2020	14059892 63 3 0 32.28 53.37
100	- 1	RES WATER	SENS84906572	A 01/06/2020	14052137 60 7 0 38.85 86.10
100	- 1	RES WATER	SENS84906572	A 10/02/2019	14044243 53 17 0 94.35 209.10
100	- 1	RES WATER	SENS84906572	A 07/09/2019	14036421 36 6 0 33.30 73.80
100	- 1	RES WATER	SENS84906572	A 04/19/2019	14028578 30 4 0 22.20 54.48
100	- 1	RES WATER	SENS84906572	A 01/24/2019	14020847 26 13 0 72.15 159.90
100	- 1	RES WATER	SENS84906572	A 10/03/2018	14013052 13 13 0 72.15 159.90

** END OF REPORT - Generated by Darcy Landry **

98 + 12 = 8



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 5, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/22/22

Customer Name: Timothy & Jessica Demers

Account #: 204457

Service Address: 5 Deerfield Ct.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the October invoice since the water was used, but did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Oct. disputed invoice: 29
 - b. Average Usage is: 16
 - c. Estimated use over average: 13

Value of 13 units of sewer at the current rate of \$8.17 = \$106.21

Lisa J. Clark

Lisa J. Clark
DPW Deputy Director
Operations & Administration

12/5/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Michele Grant

DATE: November 28, 2022

SUBJECT: City of Rochester

PROPERTY: **5 Deerfield Court**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, owner watered lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/22/22

5

1. Date of Appeal: 11/22/22
2. Property Owner's Name: Timothy & Jessica Demers Account #: 204457
3. Billing Address: 5 Deerfield Court
Rochester, NH 03868
4. Service Location: 5 Deerfield Court Zip Code 03868
5. Owners Representative: Jessica Demers
6. Owners Representative's Signature: [Signature]
7. Phone #: 757-202-9537 Cell: 757-202-9537
8. Email Address: jerhard85@yahoo.com

8

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/11/22 to 10/12/22
10. Abatement is being requested for:

- a. How many units of water _____ x 5.83= \$ _____
- b. How many units of sewer _____ x 7.43= \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

Watering of lawn, did not utilize sewer for this portion of our water usage

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship and are you seeking consideration for hardship assistance from the City? If so, explain:

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement / Appeal Applications must be received by last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested or average bill for both water and sewer prior to due date as specified on the invoice.***

Michele Grant

From: Jessica Demers <jerhard85@yahoo.com>
Sent: Tuesday, November 22, 2022 1:45 PM
To: Michele Grant
Subject: Water & Sewer Appeal
Attachments: Appeals Form 1-28-2021 (1).pdf

Caution: External email.

Good afternoon Michele,

We'd like to appeal our water/sewer bill again, due to lawn watering for the period of 7/11-10/12/22. I have attached the appeal form. Please let me know if you need anything additional from me.
Could you kindly confirm receipt as well?

Thank you,
Jessica Demers

This email has been scanned for spam and viruses by Proofpoint Essentials. Click [here](#) to report this email as spam.

Accounts

Account: 204457

CALLED 6/1/05 RE POOL CREDIT - DID NOT TAKE READINGS - ADVISED COULD NOT GIVE CREDIT BASED ON CAPACITY ON BOX OF 4200 GALLONS
 08/02/06- NEW PAYMENT ARRANGEMENT - 2/7/07 PAID ARRANGEMENT
 2/7/07 - SENT NEW PAYMENT ARRANGEMENT - NEVER RETURNED
 10/26/07 - NEW PAYMENT ARRANGEMENT
 JEFF & TIM WENT TO THIS LOCATION 1/29/08 - PROPERTY IS VACANT
 1/29/08 - MAIL RETURNED - REMAILED TO 289 APPLEBEE RD, MILTON, NH 03852-4205
 NOTICE TO LIEN SENT 1/29/08 TO BE EFFECTIVE 2/28/08 FOR NON-PAYMENT
 02/12/08- VOID PAYMENT ARRANGEMENT
 LIEN PLACED ON PROPERTY 3/14/08, BOOK 3625, PAGE 0056 - LIEN RELEASED
 05/22/08- RECV'D CALL FROM KEN WILSON SAYING HIM AND HIS SOON TO BE EX-WIFE WILL BE GOING TO COURT FOR THIS PROPERTY AND HE ASKED FOR A COPY OF THE MOST RECENT BILL, AS WELL AS SOMETHING SHOWING A LIEN BEING PLACED. I MAILED HIM BOTH TO HIS ADDRESS AT PO BOX 46-PORTSMOUTH, NH 03802
 07/03/08- RECV'D CALL FROM KEN SAYING HIS DIVORCE HAS BEEN FINALIZED AND LORI IS RESPONSIBLE FOR PAYING OFF THIS ACCT. HE SAID WE SHOULD RECEIVE PAYMENT BY AUGUST 2, 2008
 07/29/08- RECV'D CALL FROM KEN WILSON. HE ASKED HOW HE COULD PREVENT THE WATER FROM BEING SHUT OFF UNTIL THE PROPERTY SELLS, AS HIS WIFE IS RESPONSIBLE, AND HE KNOWS SHE WONT PAY. I SET HIM UP ON A PAYMENT ARRANGEMENT. HE ASKED IF WE COULD GO OUT A LITTLE LONGER PENDING THE SALE OF THE HOUSE. I AGREED TO GO OUT FOR 9 MOS. THE PAYMENT WILL BE \$105.00 A MONTH FOR 9 MOS STARTING 08/08/08
 11/10/08- WATER IS CURRENTLY OFF AT THIS LOCATION AT THE REQUEST OF A&D PLUMBING. PROPERTY IS WINTERIZED AND EMPTY
 KEN WILSON CALLED 1/26/09 - HE IS SENDING IN PAYMENT IN FULL - WHEN PAYMENT IS RECEIVED RELEASE LIEN - RELEASE TO REGISTRY 2/3/09
 02/05/09- WATER IS BACK ON AT THIS LOCATION. FINAL SCHEDULED FOR 02/10/09
 04/13/09- SENT LETTER SAYING METER IS RUNNING BACKWARDS. PREVIOUS READ WAS 793, AND APRIL BILL RUN READ WAS 788. PROPERTY WAS FORECLOSED & WINTERIZED BY A&D PLUMBING

[2011-07-18 15:00:46 kathy]: SENT DEAD LETTER

[2011-10-20 09:31:51 ann]: ANOTHER DEAD LETTER SENT - ADVISED THAT SERVICES COULD BE TERMINATED IF NO RESPONSE

[2011-11-17 12:15:34 kathy]: SCHEDULED AN APPOINTMENT TO REPALCE METER 11/28 @10:00

[2017-01-30 13:08:03 karenb]: JAN BILL RETURNED WITH FORWARDING ADDRESS OF 9 FRANCOEUR DR SOMERSWORTH, NH 03878-2340. REMAILED AND GAVE TO ASSESSING.

[2017-10-23 11:55:18 karenb]:FINAL BILL PROCESSED

[2022-07-18 11:04:32 michele.grant]: SENT LEAK LETTER, 46 UNITS ON JULY BILL.

[2022-08-04 10:38:36 michele.grant]: EMAILED APPEAL FORM TO HER, THEY DID OUTSIDE WATERING

[2022-08-05 15:53:25 michele.grant]: REC'D. APPEAL PAPERWORK 8/4/22.

[2022-09-19 11:11:30 michele.grant]: UAB GRANTED A SEWER ABATEMENT OF \$230.33 PLUS AN ACCRUED INTEREST.

[2022-11-23 15:51:41 darcy.landry]: REC'S UAB APPEAL PAPERWORK 11/22 FOR DECEMBER MEETING



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

DEMERS TIMOTHY M

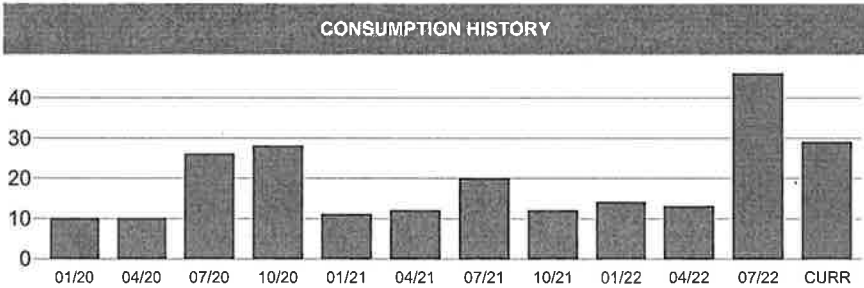
5 DEERFIELD

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14139667	10/26/2022	204457	11/28/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/11/2022	10/12/2022	510	539	29	\$182.28
RES SEWER		07/11/2022	10/12/2022				\$232.32

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$414.60
A = Actual	Previous Balance	\$609.96
E = Estimate	Adjustments	-\$230.33
F = Final	Less Payments Received	\$609.96
	Total Amount Due	\$184.27

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
IN TAX OFFICE PAYMENTS WITH CREDIT CARD=2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	204457
Bill Number:	14139667
Pay By:	11/28/2022
Total Due:	184.27

Service Location
5 DEERFIELD

DEMERS TIMOTHY M
ERHARD JESSICA C
5 DEERFIELD CT
ROCHESTER, NH 03868-8815

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By	Usage	Billed Amt
204457	55321 DEMERS TIMOTHY M	022200810000	5 DEERFIELD	Active
100 - 1 RES WATER	SENS73658992	A 10/12/2022	29 X	0 182.28 414.60
100 - 1 RES WATER	SENS73658992	A 07/11/2022	46 X	0 268.18 609.96
100 - 1 RES WATER	SENS73658992	A 04/12/2022	13 -	0 75.79 172.38
100 - 1 RES WATER	SENS73658992	A 01/19/2022	14	0 81.62 185.64
100 - 1 RES WATER	SENS73658992	A 10/19/2021	12	0 69.96 159.12
100 - 1 RES WATER	SENS73658992	A 07/13/2021	20	0 116.60 265.20

** END OF REPORT - Generated by Darcy Landry **

195 - 12 = 16

UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
204457	47965	DEMERS TIMOTHY M &	022200810000	5 DEERFIELD	Active
100	-	1 RES WATER SENS73658992	A 04/08/2021 14094251 405	12 0 69.96	159.12
100	-	1 RES WATER SENS73658992	A 01/02/2021 14086324 393	11 0 61.13	135.56
100	-	1 RES WATER SENS73658992	A 10/10/2020 14078402 382	28 0 155.40	344.40
100	-	1 RES WATER SENS73658992	A 07/14/2020 14067818 354	26 0 144.30	319.80
100	-	1 RES WATER SENS73658992	A 04/15/2020 14059870 328	10 0 55.50	123.00
100	-	1 RES WATER SENS73658992	A 01/06/2020 14052115 318	10 0 55.50	123.00
100	-	1 RES WATER SENS73658992	A 10/11/2019 14044222 308	21 0 116.55	258.30
100	-	1 RES WATER SENS73658992	A 07/09/2019 14036401 287	18 0 99.90	221.40
100	-	1 RES WATER SENS73658992	A 04/16/2019 14028556 269	10 0 55.50	123.00
100	-	1 RES WATER SENS73658992	A 01/10/2019 14020825 259	10 0 55.50	123.00
100	-	1 RES WATER SENS73658992	A 10/17/2018 14013030 249	13 0 72.15	159.90
100	-	1 RES WATER SENS73658992	A 07/18/2018 14005234 236	20 0 111.00	246.00
100	-	1 RES WATER SENS73658992	A 04/13/2018 13997404 216	9 0 49.55	109.95
100	-	1 RES WATER SENS73658992	A 01/17/2018 13989764 207	8 0 42.32	94.48

** END OF REPORT - Generated by Darcy Landry **



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 5, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/28/22

Customer Name: Carl & Barbara Potvin

Account #: 220514

Service Address: 33 Quarry Drive

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend we do a 1 in 10 year water abatement for the October bill, they only have city water.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Sept. disputed invoice: 260
 - b. Average usage is: 79
 - c. Estimated use over average: 181

Value of 181 units of water at the current rate of \$6.41 = \$1160.21

Lisa J. Clark

Lisa J. Clark
DPW Deputy Director
Operations & Administration

12/5/2022

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: November 28, 2022
SUBJECT: City of Rochester
PROPERTY: **33 Quarry Dr.**

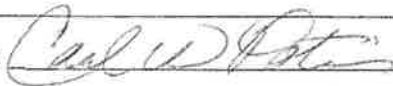
Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water, owner stated the irrigation system had a broken valve.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/28/22

W

1. Date of Appeal: November 25, 2022
2. Property Owner's Name: Carl W. & Barbara E. Potvin Account #: 220514
3. Billing Address: 33 Quarry Dr.
Rochester, NH 03867-4559
4. Service Location: 33 Quarry Dr., Rochester, NH Zip Code 03867
5. Owners Representative: Self
6. Owners Representative's Signature: 
7. Phone #: (603) 674-3077 Cell: (603) 674-3077
8. Email Address: cpotvin@metrocast.net

9

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 07/01/2022 to 09/30/2022
10. Abatement is being requested for:
 - a. How many units of water 260 x 6.41 = \$ 1,616.88
 - b. How many units of sewer N/A x 8.17 = \$ N/A
 - C. Water & Sewer Department Fees of: \$ 1,616.88

Total \$ 1,616.88

11. Explanation of Appeal Request:

We have had an unusually high usage of water for the second and third quarters of this year as a result of a broken valve in our irrigation system. We did not discover the leak until on or about August 15, 2022. We shut the system down upon discovery and had the valve repaired. Studley's performed the repair. We paid the bill for the July reading without requesting an appeal, because we had not yet discovered or repaired the leak. We are requesting an adjustment to the current bill to an average that does not include the previous bill that was also impacted by the leak in our irrigation system. We are paying the current bill in full subject to the outcome of this appeal application. We trust that if the appeal is granted, an appropriate credit will be made to our account. Thank you.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No.

If yes, has the leak been repaired? Yes

Who made the repair? Studley's

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.*
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
- 3. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.*
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
- 5. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Studley Flower Gardens
 82 Wakefield Street
 Rochester, NH 03867 US
 +1 6033324565
 david@studleys.com
 www.Studleys.com



INVOICE

BILL TO

CARL & BARBARA POTVIN
 33 QUARRY DR
 ROCHESTER, NH 03867-4589

INVOICE # 13106
 DATE 08/22/2022
 DUE DATE 09/21/2022
 TERMS Net 30

DATE	ACTIVITY	QTY	RATE	AMOUNT
08/19/2022	Irrigation:___Labor - Brandon Found a cracked valve that was leaking near pool Replaced valve using: *** Additional Mid Summer Repairs ***	1	75.00	75.00
	Irrigation:___Valve - 1" Valve Rain Bird 100 DV	1	60.00	60.00
	Irrigation:___PVC - 1" Male Adaptor	1	5.00	5.00
	Irrigation:___1" Coupling	1	5.00	5.00
	Irrigation:___Clamp - 1" Oetiker Crimp Clamp	6	1.00	6.00
	Irrigation:___Pipe - 1" Poly Non-NSF	1	2.00	2.00
	Irrigation:___Rotor - Hunter PGP Ultra 4" Rotor w/check Zones 3 & 4	3	40.00	120.00
	Moved (1) head on zone 8 using:			
	Irrigation:___Pipe - Swing Pipe - Hunter	5	2.00	10.00
	Irrigation:___Swing Couplers - 1" Swing Coupling 1" x 3/8"	1	5.00	5.00
	Irrigation:___Swing Couplers - 1" Swing Elbow 1" x 3/8"	1	7.00	7.00

PAID

PAYMENT 295.00
 BALANCE DUE **\$0.00**

Accounts

Account: 220514

11/2/09 - RECEIVED REQUEST TO ELIMINATE MICHAEL'S NAME FROM ACCOUNT - LETTER SENT - SHE ADVISED THAT IT HAD BEEN DONE REGISTRY BOOK 3774, PAGE 712 - I CHECK WITH VERA IN ASSESSING AND IT HAS BEEN DONE - SHE WILL CORRECT.

[2010-07-15 15:49:27 kathy]: SENT BUSH LETTER

[2011-07-18 14:58:02 kathy]: SENT BUSH LETTER

[2011-10-26 08:59:07 ann]: BILLING ESTIMATED TWICE DUE TO BUSHES - (ALSO HAS NEPTUNE) - SENT LETTER TO REPLACE METER AND POSSIBLY MOVE T/P

[2012-10-16 14:54:28 kathy]: SENT LEAK LETTER 102 UNITS FOR OCT BILLING

[2015-10-22 08:34:21 karenb]: NO READ, COULD NOT FIX - DOG. ESTIMATED OCTOBER BILL AND SENT LETTER.

[2016-02-12 13:51:12 karenb]: PROCESSED BILL ADJUSTMENT FOR UNDUE INTEREST PAID. SHE WILL SEND PAYMENTS TO 19 WAKEFIELD ST INSTEAD OF LOCKBOX FROM NOW ON.

[2022-07-13 09:31:28 michele.grant]: SENT LEAK LETTER, 218 UNITS USED ON JULY BILL.

[2022-11-22 15:39:43 darcy.landry]: SENT UAB APPEAL PAPERWORK

[2022-11-28 09:40:23 darcy.landry]: REC'D UAB APPEAL PAPERWORK



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME **SERVICE LOCATION**

POTVIN BARBARA E & CARL W

33 QUARRY

BILL NUMBER **BILL DATE** **ACCOUNT #** **DUE DATE**

14139994

10/26/2022

220514

11/28/2022

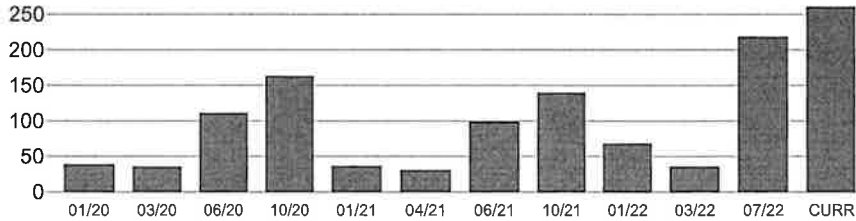
CHARGE DESCRIPTION **READ CODE** **PREVIOUS READ DATE** **CURRENT READ DATE** **PREVIOUS READING** **CURRENT READING** **USAGE** **CHARGE AMOUNT**

RES WATER A 07/01/2022 09/30/2022 3037 3297 260 \$1,616.88

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.

CONSUMPTION HISTORY



READ CODE	Total Current Billing	\$1,616.88
A = Actual	Previous Balance	\$1,088.22
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$2,699.15
Total Amount Due		\$0.00

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
IN TAX OFFICE PAYMENTS WITH CREDIT CARD=2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:

Please Note Address Change Below:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number: **220514**
Bill Number: **14139994**
Pay By: **11/28/2022**
Total Due: 0.00

Service Location
33 QUARRY

POTVIN BARBARA E & CARL W
33 QUARRY DR
ROCHESTER, NH 03867-4559

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



CITY OF ROCHESTER



UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Rep Usage Charge Amt Billed Amt	
220514	42048 POTVIN BARBARA E & CARL W	014000560000	33 QUARRY	Active
100	- 1 RES WATER SENS73642056	A 09/30/2022 14139994	3,297 260	0 1,616.88 1,616.88
100	- 1 RES WATER SENS73642056	A 07/01/2022 14131954	3,037 218	0 1,270.94 1,270.94
100	- 1 RES WATER SENS73642056	A 03/30/2022 14123853	2,819 35	0 204.05 204.05
100	- 1 RES WATER SENS73642056	A 01/03/2022 14115913	2,784 67	0 390.61 390.61
100	- 1 RES WATER SENS73642056	A 10/04/2021 103822	2,717 139	0 810.37 810.37
100	- 1 RES WATER SENS73642056	A 06/29/2021 14102662	2,578 98	0 571.34 571.34
100	- 1 RES WATER SENS73642056	A 04/02/2021 14094579	2,480 30	0 174.90 174.90
100	- 1 RES WATER SENS73642056	A 01/01/2021 14086649	2,450 36	0 199.91 199.91
100	- 1 RES WATER SENS73642056	A 10/05/2020 14078727	2,414 162	0 899.10 899.10
100	- 1 RES WATER SENS73642056	A 06/30/2020 14068136	2,252 110	0 610.50 610.50
100	- 1 RES WATER SENS73642056	A 03/30/2020 14060184	2,142 35	0 194.25 194.25
100	- 1 RES WATER SENS73642056	A 01/02/2020 14052432	2,107 38	0 210.90 210.90
100	- 1 RES WATER SENS73642056	A 10/01/2019 14044535	2,069 102	0 566.10 566.10
100	- 1 RES WATER SENS73642056	A 07/01/2019 14036712	1,967 99	0 549.45 549.45
100	- 1 RES WATER SENS73642056	A 04/01/2019 14028868	1,868 34	0 188.70 188.70
100	- 1 RES WATER SENS73642056	A 12/31/2018 14021130	1,834 37	0 205.35 205.35
100	- 1 RES WATER SENS73642056	A 10/01/2018 14013334	1,797 86	0 477.30 477.30
100	- 1 RES WATER SENS73642056	A 07/02/2018 14005527	1,711 81	0 449.55 449.55
100	- 1 RES WATER SENS73642056	A 04/02/2018 13997693	1,630 40	0 218.57 218.57
100	- 1 RES WATER SENS73642056	A 01/02/2018 13990049	1,590 54	0 285.66 285.66
100	- 1 RES WATER SENS73642056	A 10/02/2017 13982377	1,536 87	0 460.23 460.23
100	- 1 RES WATER SENS73642056	A 07/03/2017 13974727	1,449 60	0 317.40 317.40
100	- 1 RES WATER SENS73642056	A 04/04/2017 13967031	1,389 37	0 195.73 195.73
100	- 1 RES WATER SENS73642056	A 01/10/2017 13959521	1,352 36	0 181.80 181.80
100	- 1 RES WATER SENS73642056	A 10/21/2016 13951989	1,316 103	0 495.43 495.43
100	- 1 RES WATER SENS73642056	A 07/05/2016 13944445	1,213 79	0 379.99 379.99
100	- 1 RES WATER SENS73642056	A 04/08/2016 13936877	1,134 37	0 177.97 177.97
100	- 1 RES WATER SENS73642056	A 01/22/2016 13929470	1,097 55	0 264.55 264.55
100	- 1 RES WATER SENS73642056	E 10/22/2015 13922075	1,042 64	0 298.44 300.85
100	- 1 RES WATER SENS73642056	A 07/15/2015 13914623	978 78	0 364.26 364.26
100	- 1 RES WATER SENS73642056	A 04/13/2015 13907121	900 40	0 186.80 186.80
100	- 1 RES WATER SENS73642056	A 01/13/2015 13899776	860 41	0 191.47 191.47
100	- 1 RES WATER SENS73642056	A 10/15/2014 13892381	819 95	0 443.65 443.65

** END OF REPORT - Generated by Darcy Landry **

951 ÷ 12 = 79



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 5, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/28/22

Customer Name: Fred & Maria Daggett

Account #: 172960

Service Address: 26 Juniper St.

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend a sewer abatement on the October invoice since the water was used, but did not enter the sewer system.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Oct. disputed invoice: 54
 - b. Average Usage is: 19
 - c. Estimated use over average: 35

Value of 54 units of sewer at the current rate of \$8.17 = \$441.18

Lisa J. Clark
Lisa J. Clark
DPW Deputy Director
Operations & Administration

12/5/2022
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: November 28, 2022
SUBJECT: City of Rochester
PROPERTY: **26 Juniper St.**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for sewer, owner watered lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/28/22

10

- 1. Date of Appeal: 11/4/22
- 2. Property Owner's Name: Fred & Maria Daggett Account #: 172960
- 3. Billing Address: 26 Juniper St.
Rochester, NH
- 4. Service Location: 26 Juniper St. Zip Code 03867
- 5. Owners Representative: Maria Daggett
- 6. Owners Representative's Signature: Maria Daggett
- 7. Phone #: 603-397-7318 Cell: 603-397-7318
- 8. Email Address: fred_maria_daggett@comcast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/7/22 to 10/19/22

10. Abatement is being requested for:

- a. How many units of water _____ x 5.55 = \$ _____
- b. How many units of sewer 39 x 6.75 = \$ 263.25
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 263.25

11. Explanation of Appeal Request:

We installed a new lawn throu hydroseed and watered it about 24 hours a day so it would not dry out. We used the water but the majority of it never went into the sewer.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

Account: 172960

[2014-07-30 10:12:48 ann]: JULY BILL RETURNED - REMAILED TO PO FORWARDING ADDRESS OF: 10 HAMPSHIRE AVE., ROCHESTER, NH 03867-2009 - GAVE TO ASSESSI

[2014-10-28 13:37:42 ann]: CHAPTER 7 BANKRUPTCY FILED 9/18/14 - NO WATER BILLS DUE AS OF THE DATE OF BANKRUPTCY

[2014-11-04 10:59:53 ann]: WATER SHUT OFF AT THE STREET - BANK REQUEST

[2015-02-03 08:42:27 ann]: DEBRA ELLIS CALLED (332-1010) - HOUSE IS BEING SOLD 2/6/15 - WATER IS OFF AND LAST BILL WAS MINIMUM - SHE DIDN'T FEEL FINAL WAS NECESSARY

[2015-07-06 13:50:26 karenb]: TURNED ON PER OWNER 7/6/15

[2015-09-11 13:44:09 karenb]: NEW TENANT MOVING IN 9/25/15. PER OWNER, NO FINAL NEEDED, USAGE HAS BEEN LESS THAN 100 GALLONS AND HE WILL SQUARE AWAY WITH TENANT. ADDED NEW TENANT: MARYANN PLASS

[2019-12-06 15:13:59 michele.grant]: FINAL BILL PROCESSED FOR WATER ONLY, COL. PINES PROJECT, SEWER ADDED 12/5.

[2019-12-16 13:55:28 michele.grant]: ADDED INSTALLMENTS ON FOR SEWER CONNECTION.

[2021-11-10 11:19:54 michele.grant]: DID BILL FOR \$1368 FOR SEWER INSTALLMENTS, OWNER IS PAYING IN FULL. SENT CK. TO REVENUE OFFICE TO POST. SENT LIEN DISCHARGE TO REGISTRY.

[2022-07-13 09:34:31 michele.grant]: SENT LEAK LETTER, 69 UNITS ON JULY BILL.
[2022-09-20 15:09:38 darcy.landry]: RECEIVED APPEAL ON 9/14

[2022-10-17 13:42:37 michele.grant]: APPEAL WAS DENIED BY BOARD BECAUSE WAS NOT REC'D. BEFORE THE DUE DATE PER ORDINANCE 17.20(A).

[2022-11-28 12:56:50 darcy.landry]: REC'D UAB APPEAL FOR DECEMBER MEETING



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy
Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

DAGGETT FRED D & MARIA

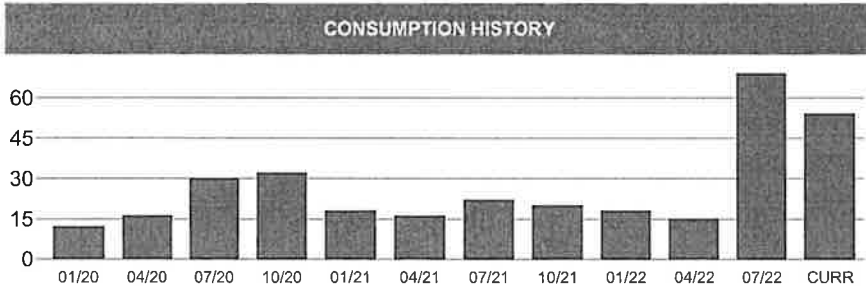
26 JUNIPER

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14138692	10/26/2022	172960	11/28/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	07/07/2022	10/19/2022	432	486	54	\$338.91
RES SEWER		07/07/2022	10/19/2022				\$431.96

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$770.87
A = Actual	Previous Balance	\$923.97
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$914.94
Total Amount Due		\$770.87

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
IN TAX OFFICE PAYMENTS WITH CREDIT CARD=2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
 Street: _____
 City: _____
 State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy
Return this portion with your payment

Account Number:	172960
Bill Number:	14138692
Pay By:	11/28/2022
Total Due:	770.87

Service Location
26 JUNIPER

DAGGETT FRED D & MARIA
26 JUNIPER ST
ROCHESTER, NH 03867

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status				
Service	Mfr	Meter Number	By	Usage	Rep	Usage	Charge Amt	Billed Amt	
172960	57788	DAGGETT FRED D & MARIA	013501080000	26 JUNIPER	Active				
100	-	1 RES WATER SENS76167104	A 10/19/2022	14138692	486	54X	0	338.91	770.87
100	-	1 RES WATER SENS76167104	A 07/07/2022	14130659	432	69X	0	402.27	914.94
100	-	1 RES WATER SENS76167104	A 04/15/2022	14122554	363	15<	0	87.45	198.90

** END OF REPORT - Generated by Darcy Landry **

UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status
Service	Mfr	Meter Number	By	Usage	Rep
			Bill #	Usage	Charge Amt
			Curr Read	Usage	Billed Amt
172960	53861	DAGGETT FRED D & MARIA	013501080000	26 JUNIPER	Active
100	-	1 RES WATER SENS76167104	A 01/20/2022	14114616	348
100	-	1 RES WATER SENS76167104	A 10/20/2021	102526	330
100	-	1 RES WATER SENS76167104	A 07/16/2021	14101371	310
				18	0
				20	0
				22	0
					104.94
					238.68
					116.60
					379.20
					128.26
					405.72

** END OF REPORT - Generated by Darcy Landry **

UB Consumption History Report

Account Number	Customer # Name	Parcel	Location	Status
Service	Mfr Meter Number	By Bill # Curr Read	Usage Repl Usage Charge Amt Billed Amt	
172960	50692 DAGGETT FRED D & MARIA &	013501080000	26 JUNIPER	Active
100 - 1 RES WATER	SENS76167104	A 04/06/2021 14093287 288	16 0 93.28	326.16
100 - 1 RES WATER	SENS76167104	A 01/20/2021 14085358 272	18 0 101.02	339.24
100 - 1 RES WATER	SENS76167104	A 10/22/2020 14077441 254	32 0 177.60	507.60
100 - 1 RES WATER	SENS76167104	A 07/15/2020 14066866 222	30 0 166.50	483.00
100 - 1 RES WATER	SENS76167104	A 04/14/2020 14058912 192	16 0 88.80	310.80
100 - 1 RES WATER	SENS76167104	A 01/16/2020 14051163 176	12 0 66.60	261.60
100 - 1 RES WATER	SENS76167104	F 12/06/2019 14047507 164	9 0 49.95	49.95
100 - 1 RES WATER	SENS76167104	A 10/09/2019 14043286 155	18- 0 99.90	99.90
100 - 1 RES WATER	SENS76167104	A 07/15/2019 14035460 137	6 0 33.30	33.30

** END OF REPORT - Generated by Darcy Landry **

226 = 12 = 19



City of Rochester
209 Chestnut Hill Rd.
Rochester, New Hampshire 03867
Phone (603) 332-3110 or (603)335-7501

Date: December 5, 2022

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 11/30/22

Customer Name: Craig Becker

Account #: 110043

Service Address: 10 Ida Circle

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 200 "Sewer Ordinance" subsection 26 "Appeals" and Chapter 260 "Water" subsection 19 "Appeals".

Recommendations:

I recommend to deny this appeal for the appeal was received after the due date. Per Ordinance 260-19A the appellant shall file an appeal to the UB office in writing prior to the payment due date.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading
2. The water was used
3. The water **did not** enter the sewer system
 - a. Total units on Sept. disputed invoice: 35
 - b. Average Usage is: 8
 - c. Estimated use over average: 27

Value of 27 units of sewer at the current rate of \$7.43 = \$200.61

Lisa J. Clark
Lisa J. Clark
DPW Deputy Director
Operations & Administration

12/5/2022
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Michele Grant
DATE: November 30, 2022
SUBJECT: City of Rochester
PROPERTY: **10 Ida Circle**

Please find attached the Water Billing Appeal, account notes, invoice and consumption history for the above location.

This appeal is for water, owner stated used irrigation system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/30/22

5

11

- 1. Date of Appeal: 11-28-22
- 2. Property Owner's Name: Craig Becker Account #: 110043
- 3. Billing Address: 10 Ida Circle
Rochester NH
- 4. Service Location: 10 Ida Circle Zip Code _____
- 5. Owners Representative: _____
- 6. Owners Representative's Signature: _____
- 7. Phone #: 603-759-4160 Cell: _____
- 8. Email Address: BeckerCA1@Comcast.net

(Agendas and Decision Letters will be emailed).

- 9. Billing Period that is being appealed is from 6/30 to 9/30/22
- 10. Abatement is being requested for:
 - a. How many units of water _____ x 6.41= \$ _____
 - b. How many units of sewer 33 x 8.17= \$ _____
 - C. Water & Sewer Department Fees of: \$ _____
 - Total \$ _____

11. Explanation of Appeal Request:
I used The water for irrigation system
my usual usage is 2 without my irrigation
system operating

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. Per Water Ordinance 260-19 and Sewer Ordinance 200-26 the appeals must be submitted in writing before the next payment is due.***
- 2. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 3. Abatement Appeal Applications must be received by the last day of the month to be placed on the following month's UAB agenda.***
- 4. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 5. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Accounts

Account: 110043

[2021-03-16 12:37:50 michele.grant]: NEW CONSTRUCTION, WATER AND SEWER.
APPT. TO INSTALL METER AND TURN ON 3/17/21.

[2021-04-19 14:19:26 kimberly.nickerson]: FINAL BILL PROCESSED

[2021-10-29 15:49:27 michele.grant]: REC'D. APPEAL PAPERWORK FOR NOV. MEETING

[2021-11-10 13:59:23 michele.grant]: UAB DECIDED TO TABLE THE APPEAL UNTIL
MORE CONSUMPTION HISTORY CAN BE ESTABLISHED.

[2022-01-13 11:55:13 michele.grant]: UAB APPROVED A SEWER CREDIT OF \$260.05
PLUS ANY ACCRUED INTEREST.

[2022-11-30 09:21:21 darcy.landry]: REC'D UAB APPEAL FOR DECEMBER MEETING



City of Rochester

209 Chestnut Hill Rd.
Rochester, NH 03867

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

CUSTOMER NAME	SERVICE LOCATION
---------------	------------------

BECKER CRAIG W

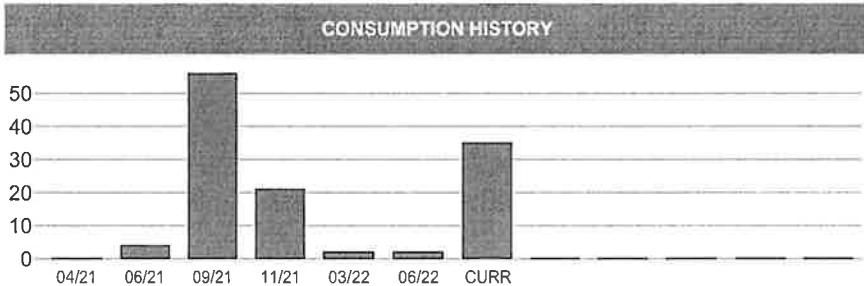
10 IDA

BILL NUMBER	BILL DATE	ACCOUNT #	DUE DATE
14136112	09/26/2022	110043	10/31/2022

CHARGE DESCRIPTION	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
RES WATER	A	06/02/2022	09/08/2022	85	120	35	\$212.13
RES SEWER		06/02/2022	09/08/2022				\$270.36

100 CU FT. = 748 Gallons
Rate per 100 cubic feet

Interest accrues daily from the past due date at the rate of 8% interest per annum computed to the payment date.



READ CODE	Total Current Billing	\$482.49
A = Actual	Previous Balance	\$59.79
E = Estimate	Adjustments	\$0.00
F = Final	Less Payments Received	\$303.49
	Total Amount Due	\$235.55

PAYMENTS ONLINE AT WWW.ROCHESTERNH.GOV
WATER \$6.41 PER UNIT, MIN. \$24.35; SEWER \$8.17 PER UNIT, MIN. \$37.74
MASTERCARD, DISCOVER & AMX PYMTS. WITH TAX OFFICE - 2.79% SURCHARGE

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂

Promptly Send Payment To:



City of Rochester

P.O. Box 981096
Boston MA 02298-1096

Please Note Address Change Below:

Name: _____
Street: _____
City: _____
State: _____ Zip: _____

WATER & SEWER BILL

Remittance Copy

Return this portion with your payment

Account Number:	110043
Bill Number:	14136112
Pay By:	10/31/2022
Total Due:	235.55

BECKER CRAIG W
10 IDA CIR
ROCHESTER, NH 03868

Service Location
10 IDA

Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester



UB Consumption History Report

Account Number	Customer #	Name	Parcel	Location	Status
Service	Mfr Meter Number	Cd Read Date Time	By Bill # Curr Read	Usage Rep1 Usage Charge Amt Billed Amt	
110043	54740	BECKER CRAIG W	022403100027	10 IDA	Active
100	-	1 RES WATER SENS88783875	A 09/08/2022	14136112 120	35 X 0 212.13 482.49
100	-	1 RES WATER SENS88783875	A 06/02/2022	14128056 85	2 0 22.14 56.45
100	-	1 RES WATER SENS88783875	A 03/03/2022	14120024 83	2 0 22.14 56.45
100	-	1 RES WATER SENS88783875	A 11/26/2021	14112060 81	21 0 122.43 278.46
100	-	1 RES WATER SENS88783875	A 09/01/2021	14106834 60	56 X 0 326.48 742.56

** END OF REPORT - Generated by Darcy Landry **

25 - 3 = 8

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

520001 SEWER WORKS REVENUE

520001 400302		INTEREST INCOME						
	-500.00		0.00	-500.00	0.00	0.00	-500.00	.0%
520001 406105		XFER FROM RET EARNINGS						
	-4,048,418.00		-903,579.04	-4,951,997.04	0.00	0.00	-4,951,997.04	.0%
520001 406201		MISCELLANEOUS REVENUES						
	-4,000.00		0.00	-4,000.00	-25,399.44	0.00	21,399.44	635.0%
520001 406211		EASTERSEAL SRF LOAN CS33012206						
	-16,408.00		0.00	-16,408.00	0.00	0.00	-16,408.00	.0%
520001 406600		CONSTRUCTION REVENUES						
	-10,000.00		0.00	-10,000.00	0.00	0.00	-10,000.00	.0%
520001 406601		USER FEES						
	-5,170,000.00		0.00	-5,170,000.00	-1,540,626.70	0.00	-3,629,373.30	29.8%
520001 406602		INTEREST ON DEL ACCTS						
	-6,000.00		0.00	-6,000.00	-2,631.34	0.00	-3,368.66	43.9%
520001 406607		IMPACT FEES						
	-20,000.00		0.00	-20,000.00	-19,292.33	0.00	-707.67	96.5%
520001 406701		SEPTIC DISPOSAL PERMIT						
	-130,000.00		0.00	-130,000.00	-48,832.00	0.00	-81,168.00	37.6%
520001 406703		INDUSTRIAL PRE-TREAT						
	-12,000.00		0.00	-12,000.00	-3,139.72	0.00	-8,860.28	26.2%
520001 406826		HOMEOWNER FINANCE REVENUE						
	-60,000.00		0.00	-60,000.00	-52,111.60	0.00	-7,888.40	86.9%
TOTAL SEWER WORKS REVENUE								
	-9,477,326.00	-903,579.04		-10,380,905.04	-1,692,033.13	0.00	-8,688,871.91	16.3%

520002 SEWER WORKS REVENUE

520002 406307		STATE AID GRANT C-773						
	-7,291.00		0.00	-7,291.00	-7,291.00	0.00	0.00	100.0%
520002 406308		STATE AID GRANT C-775						
	-9,868.00		0.00	-9,868.00	-1,208.00	0.00	-8,660.00	12.2%
520002 406309		STATE AID GRANT C-835						
	-39,058.00		0.00	-39,058.00	-11,272.00	0.00	-27,786.00	28.9%
520002 406310		STATE AID GRANT C-836						
	-13,005.00		0.00	-13,005.00	-3,310.00	0.00	-9,695.00	25.5%
520002 406311		STATE AID GRANT C-839						
	-27,711.00		0.00	-27,711.00	-7,684.00	0.00	-20,027.00	27.7%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND		TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
ORIGINAL	APPROP						
520002	406312	STATE AID GRANT C-859					
	-28,392.00	0.00	-28,392.00	0.00	0.00	-28,392.00	.0%
520002	406313	STATE AID GRANT C-891					
	-13,297.00	0.00	-13,297.00	-2,511.00	0.00	-10,786.00	18.9%
520002	406314	STATE AID GRANT C-898					
	-4,895.00	0.00	-4,895.00	0.00	0.00	-4,895.00	.0%
TOTAL SEWER WORKS REVENUE							
	-143,517.00	0.00	-143,517.00	-33,276.00	0.00	-110,241.00	23.2%

52602057 SEWER WORKS EXPENSE

52602057	511001	SALARIES - FULL TIME					
	597,834.00	0.00	597,834.00	217,627.64	0.00	380,206.36	36.4%
52602057	513001	OVERTIME - REGULAR					
	8,100.00	0.00	8,100.00	1,858.63	0.00	6,241.37	22.9%
52602057	515001	ON CALL					
	5,058.00	0.00	5,058.00	492.75	0.00	4,565.25	9.7%
52602057	516000	LONGEVITY					
	2,991.00	0.00	2,991.00	1,194.34	0.00	1,796.66	39.9%
52602057	519000	TRAVEL ALLOWANCE					
	1,220.00	0.00	1,220.00	516.12	0.00	703.88	42.3%
52602057	521100	HEALTH INSURANCE					
	106,699.00	0.00	106,699.00	36,342.36	0.00	70,356.64	34.1%
52602057	521200	DENTAL INSURANCE					
	2,089.00	0.00	2,089.00	702.21	0.00	1,386.79	33.6%
52602057	521300	LIFE INSURANCE					
	1,437.00	0.00	1,437.00	513.23	0.00	923.77	35.7%
52602057	522000	SOCIAL SECURITY CONTRIBUTION					
	44,534.00	0.00	44,534.00	16,121.93	0.00	28,412.07	36.2%
52602057	523000	RETIRE CONTRIBUTION					
	87,076.00	0.00	87,076.00	31,203.23	0.00	55,872.77	35.8%
52602057	526000	WORKERS' COMPENSATION					
	11,944.00	0.00	11,944.00	12,268.86	0.00	-324.86	102.7%
52602057	528001	DISABILITY INSURANCE					
	5,892.00	0.00	5,892.00	2,103.07	0.00	3,788.93	35.7%
52602057	532001	STAFF DEVELOPMENT					
	3,400.00	0.00	3,400.00	745.31	455.96	2,198.73	35.3%
52602057	533000	OTHER PROF SERVICES					
	7,564.00	0.00	7,564.00	1,737.78	4,481.17	1,345.05	82.2%
52602057	533001	AUDIT					
	4,700.00	0.00	4,700.00	1,811.25	0.00	2,888.75	38.5%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13								
ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND	ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED	
52602057 533002	1,000.00	ENGINEERING SERVICES 0.00	1,000.00	0.00	0.00	1,000.00	.0%	
52602057 533004	500.00	MEDICAL SERVICES 0.00	500.00	456.00	44.00	0.00	100.0%	
52602057 533009 21540	0.00	BIOSOLIDS FACILITY-LEGAL 0.00	0.00	6,129.50	7,500.00	-13,629.50	100.0%	
52602057 534003	78,277.00	SOFTWARE MAINTENANCE/LICENSES 0.00	78,277.00	68,555.82	1,462.53	8,258.65	89.4%	
52602057 543000	500.00	REPAIR AND MAINTENANCE SERVICE 0.00	500.00	0.00	500.00	0.00	100.0%	
52602057 543001	2,500.00	VEHICLE MAINT & REPAIRS 0.00	2,500.00	0.00	0.00	2,500.00	.0%	
52602057 543002	5,582.00	EQUIPMENT MAINTENANCE & REPAIR 0.00	5,582.00	238.75	0.00	5,343.25	4.3%	
52602057 544200	8,500.00	RENTAL OF EQUIPMENT 0.00	8,500.00	2,123.00	976.00	5,401.00	36.5%	
52602057 544500	1,855.00	LEASE COPIER/PRINTERS 0.00	1,855.00	0.00	1,601.75	253.25	86.3%	
52602057 552001	11,059.00	FLEET INSURANCE 0.00	11,059.00	10,824.29	0.00	234.71	97.9%	
52602057 552002	6,957.00	PROPERTY INSURANCE 0.00	6,957.00	6,809.35	0.00	147.65	97.9%	
52602057 552003	6,370.00	GENERAL LIABILITY 0.00	6,370.00	6,234.81	0.00	135.19	97.9%	
52602057 553400	500.00	POSTAGE FEES 0.00	500.00	97.47	0.00	402.53	19.5%	
52602057 554000	800.00	ADVERTISING 0.00	800.00	333.00	0.00	467.00	41.6%	
52602057 555000	1,639.00	PRINTING AND BINDING 0.00	1,639.00	888.40	0.00	750.60	54.2%	
52602057 556000	3,150.00	TUITION 0.00	3,150.00	0.00	0.00	3,150.00	.0%	
52602057 558000	875.00	TRAVEL 0.00	875.00	16.99	8.01	850.00	2.9%	
52602057 561003	3,456.00	OFFICE SUPPLIES 0.00	3,456.00	400.00	69.48	2,986.52	13.6%	
52602057 561005	60.00	PUBLICATIONS 0.00	60.00	60.00	0.00	0.00	100.0%	
52602057 561008	16,000.00	VEHICLE SUPPLIES 0.00	16,000.00	9,870.40	1,245.09	4,884.51	69.5%	
52602057 561009	250.00	TRAINING MATERIALS & SUPPLIES 0.00	250.00	250.00	0.00	0.00	100.0%	
52602057 561010	6,450.00	CLOTHING 0.00	6,450.00	2,287.51	1,078.60	3,083.89	52.2%	

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

52602057 561015		SAFETY EQUIPMENT & TOOLS						
	5,900.00	0.00	5,900.00	2,566.67	1,245.51	2,087.82	64.6%	
52602057 561022		HOT TOP COLD PATCH						
	5,700.00	0.00	5,700.00	2,066.67	0.00	3,633.33	36.3%	
52602057 561023		SAND AND GRAVEL						
	1,700.00	0.00	1,700.00	408.21	591.79	700.00	58.8%	
52602057 561032		OTHER OPERATIONAL SUPPLIES						
	1,000.00	0.00	1,000.00	651.89	88.29	259.82	74.0%	
52602057 561040		EQUIPMENT REPAIR SUPPLIES						
	7,500.00	0.00	7,500.00	7,020.72	479.28	0.00	100.0%	
52602057 562600		VEHICLE FUEL						
	41,000.00	0.00	41,000.00	18,347.74	0.00	22,652.26	44.8%	
52602057 573401		ADMIN EQUIPMENT						
	4,788.00	0.00	4,788.00	243.33	0.00	4,544.67	5.1%	
52602057 573900		OTHER EQUIPMENT						
	8,500.00	0.00	8,500.00	2,587.12	472.70	5,440.18	36.0%	
52602057 575100		INVENTORY PURCHASES						
	12,500.00	0.00	12,500.00	3,194.98	805.02	8,500.00	32.0%	
52602057 581000		DUES AND FEES						
	1,290.00	0.00	1,290.00	0.00	55.00	1,235.00	4.3%	
52602057 583000		INTEREST EXPENSE						
	994,833.00	0.00	994,833.00	390,646.90	0.00	604,186.10	39.3%	
52602057 584000		CONTINGENCY						
	15,000.00	0.00	15,000.00	0.00	0.00	15,000.00	.0%	
52602057 589001		STATE PERMITS & FEES						
	6,650.00	0.00	6,650.00	1,569.21	15.20	5,065.59	23.8%	
52602057 589034		ABATEMENTS/OVERLAY						
	3,150.00	0.00	3,150.00	0.00	0.00	3,150.00	.0%	
52602057 591000		REDEMPTION OF PRINCIPAL						
	2,588,567.00	0.00	2,588,567.00	689,319.62	0.00	1,899,247.38	26.6%	
52602057 593002		TRANS TO CAPITAL PROJECTS						
	262,500.00	903,579.04	1,166,079.04	903,579.04	0.00	262,500.00	77.5%	
52602057 593008		TRANSFER TO GENERAL FUND						
	25,000.00	0.00	25,000.00	0.00	0.00	25,000.00	.0%	
TOTAL SEWER WORKS EXPENSE								
	5,032,396.00	903,579.04	5,935,975.04	2,463,016.10	23,175.38	3,449,783.56	41.9%	

52602074 SEWER TREATMENT PLANT

52602074 511001		SALARIES - FULL TIME					
	507,182.00	0.00	507,182.00	200,823.82	0.00	306,358.18	39.6%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13										
ACCOUNTS	FOR:	5002 SEWER ENTERPRISE FUND								
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	% USED
52602074 513001	35,000.00		OVERTIME - REGULAR	0.00	35,000.00	14,041.49	0.00	20,958.51		40.1%
52602074 515001	33,088.00		ON CALL	0.00	33,088.00	13,815.87	0.00	19,272.13		41.8%
52602074 516000	1,100.00		LONGEVITY	0.00	1,100.00	0.00	0.00	1,100.00		.0%
52602074 521100	102,526.00		HEALTH INSURANCE	0.00	102,526.00	35,040.19	0.00	67,485.81		34.2%
52602074 521200	2,200.00		DENTAL INSURANCE	0.00	2,200.00	791.24	0.00	1,408.76		36.0%
52602074 521300	1,089.00		LIFE INSURANCE	0.00	1,089.00	432.45	0.00	656.55		39.7%
52602074 522000	41,054.00		SOCIAL SECURITY CONTRIBUTION	0.00	41,054.00	16,762.90	0.00	24,291.10		40.8%
52602074 523000	75,707.00		RETIREMENT CONTRIBUTION	0.00	75,707.00	30,054.39	0.00	45,652.61		39.7%
52602074 526000	9,658.00		WORKERS' COMPENSATION	0.00	9,658.00	9,920.69	0.00	-262.69		102.7%
52602074 528001	4,451.00		DISABILITY INSURANCE	0.00	4,451.00	1,763.99	0.00	2,687.01		39.6%
52602074 532001	3,150.00		STAFF DEVELOPMENT	0.00	3,150.00	0.00	1,875.00	1,275.00		59.5%
52602074 533000	132,000.00		OTHER PROF SERVICES	0.00	132,000.00	5,377.24	663.00	125,959.76		4.6%
52602074 533006	110,558.00		LABORATORY SERVICES	0.00	110,558.00	13,124.90	16,059.10	81,374.00		26.4%
52602074 534009	36,239.00		INDUSTRIAL PRETREAT SERVICES	0.00	36,239.00	5,992.40	15,821.60	14,425.00		60.2%
52602074 541901	20,571.00		HVAC SERVICE CONTRACT	0.00	20,571.00	10,285.50	10,285.50	0.00		100.0%
52602074 543000	106,310.00		REPAIR AND MAINTENANCE SERVICE	0.00	106,310.00	5,791.68	16,908.00	83,610.32		21.4%
52602074 543002	238,754.00		EQUIPMENT MAINTENANCE	0.00	238,754.00	50,662.41	26,237.75	161,853.84		32.2%
52602074 544500	791.00		LEASE COPIER/PRINTERS	0.00	791.00	0.00	762.47	28.53		96.4%
52602074 552002	6,507.00		PROPERTY INSURANCE	0.00	6,507.00	6,368.90	0.00	138.10		97.9%
52602074 553000	12,955.00		COMMUNICATION	0.00	12,955.00	5,233.71	1,163.18	6,558.11		49.4%
52602074 559000	8,250.00		MISC PURCHASED SERVICES	0.00	8,250.00	7,850.00	0.00	400.00		95.2%
52602074 561001	1,800.00		JANITORIAL SUPPLIES	0.00	1,800.00	577.88	435.00	787.12		56.3%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND		ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
52602074	561002	6,800.00	BUILDING MAINT SUPPLIES 0.00	6,800.00	837.71	427.00	5,535.29	18.6%
52602074	561010	9,100.00	CLOTHING 0.00	9,100.00	3,622.21	2,358.30	3,119.49	65.7%
52602074	561015	11,900.00	SAFETY EQUIPMENT & TOOLS 0.00	11,900.00	4,101.54	115.00	7,683.46	35.4%
52602074	561031	345,616.00	CHEMICAL 0.00	345,616.00	21,142.00	27,673.50	296,800.50	14.1%
52602074	561037	31,123.00	LABORATORY SUPPLIES 0.00	31,123.00	9,447.99	2,630.71	19,044.30	38.8%
52602074	561040	103,400.00	EQUIPMENT REPAIR SUPPLIES 0.00	103,400.00	17,622.02	9,153.03	76,624.95	25.9%
52602074	562200	425,000.00	ELECTRICITY 0.00	425,000.00	87,388.53	0.00	337,611.47	20.6%
52602074	562400	43,000.00	HEATING FUEL 0.00	43,000.00	1,800.13	555.35	40,644.52	5.5%
52602074	573900	21,500.00	OTHER EQUIPMENT 0.00	21,500.00	8,827.59	10.65	12,661.76	41.1%
52602074	592001	2,023,072.00	DEPRECIATION 0.00	2,023,072.00	0.00	0.00	2,023,072.00	.0%
TOTAL SEWER TREATMENT PLANT		4,511,451.00	0.00	4,511,451.00	589,501.37	133,134.14	3,788,815.49	16.0%

52602470 SEWER REVENUE OFFICE

52602470	511001	39,747.00	SALARIES - FULL TIME 0.00	39,747.00	15,070.74	0.00	24,676.26	37.9%
52602470	513001	0.00	OVERTIME - REGULAR 0.00	0.00	52.98	0.00	-52.98	100.0%
52602470	516000	100.00	LONGEVITY 0.00	100.00	100.00	0.00	0.00	100.0%
52602470	521100	12,293.00	HEALTH INSURANCE 0.00	12,293.00	4,305.08	0.00	7,987.92	35.0%
52602470	521200	131.00	DENTAL INSURANCE 0.00	131.00	36.26	0.00	94.74	27.7%
52602470	521300	87.00	LIFE INSURANCE 0.00	87.00	33.85	0.00	53.15	38.9%
52602470	522000	3,008.00	SOCIAL SECURITY CONTRIBUTION 0.00	3,008.00	1,152.37	0.00	1,855.63	38.3%
52602470	523000	5,604.00	RETIREMENT CONTRIBUTION 0.00	5,604.00	2,140.47	0.00	3,463.53	38.2%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13											
ACCOUNTS FOR: 5002 SEWER ENTERPRISE FUND											
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD	ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	% USED
52602470 526000			WORKERS' COMPENSATION								
	67.00		0.00	67.00		68.82		0.00	-1.82		102.7%
52602470 528001			DISABILITY INSURANCE								
	433.00		0.00	433.00		147.29		0.00	285.71		34.0%
52602470 543000			REPAIR AND MAINTENANCE SERVICE								
	1,550.00		0.00	1,550.00		1,550.00		0.00	0.00		100.0%
52602470 544500			LEASE COPIER/PRINTERS								
	488.00		0.00	488.00		0.00		455.29	32.71		93.3%
52602470 553400			POSTAGE FEES								
	10,188.00		0.00	10,188.00		5,411.44		0.00	4,776.56		53.1%
52602470 555000			PRINTING AND BINDING								
	300.00		0.00	300.00		300.00		0.00	0.00		100.0%
52602470 561003			OFFICE SUPPLIES								
	3,000.00		0.00	3,000.00		205.18		130.51	2,664.31		11.2%
TOTAL SEWER REVENUE OFFICE											
	76,996.00		0.00	76,996.00		30,574.48		585.80	45,835.72		40.5%
TOTAL SEWER ENTERPRISE FUND											
	0.00		0.00	0.00		1,357,782.82		156,895.32	-1,514,678.14		100.0%
TOTAL REVENUES											
	-9,620,843.00		-903,579.04	-10,524,422.04		-1,725,309.13		0.00	-8,799,112.91		
TOTAL EXPENSES											
	9,620,843.00		903,579.04	10,524,422.04		3,083,091.95		156,895.32	7,284,434.77		

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13							
ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED	
	GRAND TOTAL						
0.00	0.00	0.00	1,357,782.82	156,895.32	-1,514,678.14	100.0%	

** END OF REPORT - Generated by Michele Grant **

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

510001 WATER WORKS REVENUE

510001 400302	INTEREST INCOME							
	-500.00	0.00	-500.00	0.00	0.00	-500.00	.0%	
510001 406105	XFER FROM RET EARNINGS							
	-3,320,968.00	0.00	-3,320,968.00	0.00	0.00	-3,320,968.00	.0%	
510001 406201	MISCELLANEOUS REVENUES							
	-25,000.00	0.00	-25,000.00	-22,590.64	0.00	-2,409.36	90.4%	
510001 406600	CONSTRUCTION REVENUES							
	-50,000.00	0.00	-50,000.00	-35,559.88	0.00	-14,440.12	71.1%	
510001 406601	USER FEES							
	-4,250,000.00	0.00	-4,250,000.00	-1,500,721.18	0.00	-2,749,278.82	35.3%	
510001 406602	INTEREST ON DEL ACCTS							
	-6,000.00	0.00	-6,000.00	-2,491.06	0.00	-3,508.94	41.5%	
510001 406603	HYDRANT RENTAL FEES							
	-24,000.00	0.00	-24,000.00	-1,680.00	0.00	-22,320.00	7.0%	
510001 406607	WATER IMPACT FEES (HIGHFIELDS)							
	0.00	0.00	0.00	-2,727.00	0.00	2,727.00	100.0%	
510001 406826	HOMEOWNER FINANCE REVENUE							
	-10,000.00	0.00	-10,000.00	-14,135.05	0.00	4,135.05	141.4%	
TOTAL WATER WORKS REVENUE								
	-7,686,468.00	0.00	-7,686,468.00	-1,579,904.81	0.00	-6,106,563.19	20.6%	

51601057 WATER WORKS EXPENSE

51601057 511001	SALARIES - FULL TIME						
	816,647.00	0.00	816,647.00	300,299.06	0.00	516,347.94	36.8%
51601057 513001	OVERTIME - REGULAR						
	43,000.00	0.00	43,000.00	20,417.87	0.00	22,582.13	47.5%
51601057 515001	ON CALL						
	5,058.00	0.00	5,058.00	2,040.75	0.00	3,017.25	40.3%
51601057 516000	LONGEVITY						
	1,719.00	0.00	1,719.00	1,194.33	0.00	524.67	69.5%
51601057 519000	TRAVEL ALLOWANCE						
	1,220.00	0.00	1,220.00	516.12	0.00	703.88	42.3%
51601057 521100	HEALTH INSURANCE						
	167,504.00	0.00	167,504.00	58,152.88	0.00	109,351.12	34.7%
51601057 521200	DENTAL INSURANCE						
	3,587.00	0.00	3,587.00	1,237.46	0.00	2,349.54	34.5%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13												
ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND												
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD	ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	%	USED
51601057 521300			LIFE INSURANCE									
	1,901.00		0.00	1,901.00		701.52		0.00	1,199.48		36.9%	
51601057 522000			SOCIAL SECURITY CONTRIBUTION									
	62,161.00		0.00	62,161.00		23,495.15		0.00	38,665.85		37.8%	
51601057 523000			RETIRE CONTRIBUTION									
	121,976.00		0.00	121,976.00		45,436.08		0.00	76,539.92		37.3%	
51601057 526000			WORKERS' COMPENSATION									
	19,696.00		0.00	19,696.00		20,231.71		0.00	-535.71		102.7%	
51601057 528001			DISABILITY INSURANCE									
	8,206.00		0.00	8,206.00		2,968.16		0.00	5,237.84		36.2%	
51601057 532001			STAFF DEVELOPMENT									
	4,310.00		0.00	4,310.00		685.26	556.12		3,068.62		28.8%	
51601057 533000			OTHER PROF SERVICES									
	7,254.00		0.00	7,254.00		1,729.76	3,696.59		1,827.65		74.8%	
51601057 533001			AUDIT									
	4,700.00		0.00	4,700.00		1,811.25		0.00	2,888.75		38.5%	
51601057 533002			ENGINEERING SERVICES									
	7,300.00		0.00	7,300.00		537.50	681.25		6,081.25		16.7%	
51601057 533004			MEDICAL SERVICES									
	500.00		0.00	500.00		456.00	44.00		0.00		100.0%	
51601057 534003			SOFTWARE MAINTENANCE/LICENSES									
	55,313.00		0.00	55,313.00		50,439.79	4,873.21		0.00		100.0%	
51601057 541100			WATER & SEWERAGE									
	36,000.00		0.00	36,000.00		17,963.80	13,836.20		4,200.00		88.3%	
51601057 543001			VEHICLE MAINT & REPAIRS									
	1,000.00		0.00	1,000.00		0.00	0.00		1,000.00		.0%	
51601057 543002			EQUIPMENT MAINTENANCE									
	1,421.00		0.00	1,421.00		238.75	0.00		1,182.25		16.8%	
51601057 544200			RENTAL OF EQUIPMENT									
	3,110.00		0.00	3,110.00		0.00	0.00		3,110.00		.0%	
51601057 544500			LEASE COPIER/PRINTERS									
	1,160.00		0.00	1,160.00		0.00	1,102.57		57.43		95.0%	
51601057 552001			FLEET INSURANCE									
	4,892.00		0.00	4,892.00		4,788.18	0.00		103.82		97.9%	
51601057 552003			GENERAL LIABILITY									
	6,708.00		0.00	6,708.00		6,565.64	0.00		142.36		97.9%	
51601057 553400			POSTAGE FEES									
	400.00		0.00	400.00		100.14	0.00		299.86		25.0%	
51601057 554000			ADVERTISING									
	1,400.00		0.00	1,400.00		881.41	279.14		239.45		82.9%	
51601057 555000			PRINTING AND BINDING									
	1,000.00		0.00	1,000.00		888.40	0.00		111.60		88.8%	
51601057 556000			TUITION									
	3,150.00		0.00	3,150.00		0.00	0.00		3,150.00		.0%	

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13												
ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND												
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD	ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	%	USED
51601057 558000		375.00	TRAVEL	0.00	375.00	16.98		8.02	350.00		6.7%	
51601057 561003	3,165.00		OFFICE SUPPLIES	0.00	3,165.00	399.99		269.46	2,495.55		21.2%	
51601057 561005	60.00		PUBLICATIONS	0.00	60.00	60.00		0.00	0.00		100.0%	
51601057 561008	12,500.00		VEHICLE SUPPLIES	0.00	12,500.00	5,053.20		1,306.21	6,140.59		50.9%	
51601057 561010	7,472.00		CLOTHING	0.00	7,472.00	2,772.67		904.55	3,794.78		49.2%	
51601057 561015	6,500.00		SAFETY EQUIPMENT & TOOLS	0.00	6,500.00	2,918.85		1,245.47	2,335.68		64.1%	
51601057 561022	5,700.00		HOT TOP COLD PATCH	0.00	5,700.00	5,666.67		0.00	33.33		99.4%	
51601057 561023	1,800.00		SAND AND GRAVEL	0.00	1,800.00	408.21		591.79	800.00		55.6%	
51601057 561032	3,625.00		OTHER OPERATIONAL SUPPLIES	0.00	3,625.00	864.00		194.67	2,566.33		29.2%	
51601057 562600	21,420.00		VEHICLE FUEL	0.00	21,420.00	11,640.97		0.00	9,779.03		54.3%	
51601057 573401	2,435.00		ADMIN EQUIPMENT	0.00	2,435.00	240.05		0.00	2,194.95		9.9%	
51601057 573900	9,000.00		OTHER EQUIPMENT	0.00	9,000.00	2,586.17		1,819.56	4,594.27		49.0%	
51601057 575100	124,000.00		INVENTORY PURCHASES	0.00	124,000.00	30,509.04		34,654.86	58,836.10		52.6%	
51601057 581000	5,200.00		DUES AND FEES	0.00	5,200.00	2,357.00		55.00	2,788.00		46.4%	
51601057 583000	572,946.00		INTEREST EXPENSE	0.00	572,946.00	297,837.89		0.00	275,108.11		52.0%	
51601057 584000	20,000.00		CONTINGENCY	0.00	20,000.00	0.00		0.00	20,000.00		.0%	
51601057 589001	4,750.00		STATE PERMITS & FEES	0.00	4,750.00	2,223.22		15.20	2,511.58		47.1%	
51601057 589031	600.00		LIEN DISCHARGE FEES	0.00	600.00	47.80		152.20	400.00		33.3%	
51601057 591000	1,824,258.00		REDEMPTION OF PRINCIPAL	0.00	1,824,258.00	403,229.37		0.00	1,421,028.63		22.1%	
51601057 592001	1,660,336.00		DEPRECIATION	0.00	1,660,336.00	0.00		0.00	1,660,336.00		.0%	
51601057 593002	572,500.00		TRANS TO CAPITAL PROJECTS	0.00	572,500.00	0.00		0.00	572,500.00		.0%	
51601057 593008	25,000.00		TRANSFER TO GENERAL FUND	0.00	25,000.00	0.00		0.00	25,000.00		.0%	

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND
 ORIGINAL APPROP TRANS/ADJSMTS REVISED BUDGET YTD ACTUAL ENCUMBRANCES AVAILABLE BUDGET % USED

TOTAL WATER WORKS EXPENSE
 6,275,935.00 0.00 6,275,935.00 1,332,609.05 66,286.07 4,877,039.88 22.3%

51601073 WATER TREATMENT PLANT

51601073 511001	SALARIES - FULL TIME	326,063.00	0.00	326,063.00	121,531.20	0.00	204,531.80	37.3%
51601073 513001	OVERTIME - REGULAR	23,000.00	0.00	23,000.00	8,810.75	0.00	14,189.25	38.3%
51601073 515001	ON CALL	17,914.00	0.00	17,914.00	7,648.43	0.00	10,265.57	42.7%
51601073 516000	LONGEVITY	1,525.00	0.00	1,525.00	621.67	0.00	903.33	40.8%
51601073 521100	HEALTH INSURANCE	54,124.00	0.00	54,124.00	19,905.34	0.00	34,218.66	36.8%
51601073 521200	DENTAL INSURANCE	1,300.00	0.00	1,300.00	441.60	0.00	858.40	34.0%
51601073 521300	LIFE INSURANCE	693.00	0.00	693.00	273.78	0.00	419.22	39.5%
51601073 522000	SOCIAL SECURITY CONTRIBUTION	26,247.00	0.00	26,247.00	10,269.76	0.00	15,977.24	39.1%
51601073 523000	RETIREMENT CONTRIBUTION	48,349.00	0.00	48,349.00	17,990.70	0.00	30,358.30	37.2%
51601073 526000	WORKERS' COMPENSATION	6,501.00	0.00	6,501.00	6,677.82	0.00	-176.82	102.7%
51601073 528001	DISABILITY INSURANCE	3,467.00	0.00	3,467.00	1,298.16	0.00	2,168.84	37.4%
51601073 532001	STAFF DEVELOPMENT	2,200.00	0.00	2,200.00	455.00	0.00	1,745.00	20.7%
51601073 533000	OTHER PROF SERVICES	11,200.00	0.00	11,200.00	8,100.00	0.00	3,100.00	72.3%
51601073 533002	ENGINEERING SERVICES	17,500.00	0.00	17,500.00	3,845.21	8,954.79	4,700.00	73.1%
51601073 533006	LABORATORY SERVICES	29,164.00	0.00	29,164.00	6,931.50	10,830.25	11,402.25	60.9%
51601073 541901	HVAC SERVICE CONTRACT	6,623.00	0.00	6,623.00	3,311.50	3,311.50	0.00	100.0%
51601073 543000	REPAIR AND MAINTENANCE SERVICE	77,194.00	0.00	77,194.00	5,079.96	3,545.00	68,569.04	11.2%
51601073 543002	EQUIPMENT MAINTENANCE	85,283.00	0.00	85,283.00	10,797.82	5,003.32	69,481.86	18.5%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13

ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND		ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED
51601073	544500	592.00	0.00	592.00	0.00	504.66	87.34	85.2%
51601073	552002	8,903.00	0.00	8,903.00	8,714.05	0.00	188.95	97.9%
51601073	553000	14,989.00	0.00	14,989.00	5,486.90	1,512.31	7,989.79	46.7%
51601073	561001	1,300.00	0.00	1,300.00	356.29	877.65	66.06	94.9%
51601073	561002	1,920.00	0.00	1,920.00	1,680.18	0.00	239.82	87.5%
51601073	561009	750.00	0.00	750.00	171.95	0.00	578.05	22.9%
51601073	561010	6,370.00	0.00	6,370.00	2,470.53	1,668.07	2,231.40	65.0%
51601073	561015	17,350.00	0.00	17,350.00	861.30	218.00	16,270.70	6.2%
51601073	561031	201,696.00	0.00	201,696.00	102,905.18	39,756.73	59,034.09	70.7%
51601073	561037	12,744.00	0.00	12,744.00	4,492.63	230.72	8,020.65	37.1%
51601073	561040	34,500.00	0.00	34,500.00	790.22	0.00	33,709.78	2.3%
51601073	562200	192,000.00	0.00	192,000.00	52,256.84	840.63	138,902.53	27.7%
51601073	562400	28,000.00	0.00	28,000.00	5,592.15	0.00	22,407.85	20.0%
51601073	573900	32,595.00	0.00	32,595.00	8,429.37	250.00	23,915.63	26.6%
51601073	589030	42,815.00	0.00	42,815.00	12,587.00	41,378.00	-11,150.00	126.0%
	TOTAL WATER TREATMENT PLANT	1,334,871.00	0.00	1,334,871.00	440,784.79	118,881.63	775,204.58	41.9%

51601570 WATER REVENUE OFFICE

51601570	511001	39,747.00	0.00	39,747.00	15,070.64	0.00	24,676.36	37.9%
51601570	513001	0.00	0.00	0.00	52.96	0.00	-52.96	100.0%
51601570	516000	100.00	0.00	100.00	100.00	0.00	0.00	100.0%

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13												
ACCOUNTS FOR: 5001 WATER ENTERPRISE FUND												
	ORIGINAL	APPROP	TRANS/ADJSMTS	REVISED	BUDGET	YTD	ACTUAL	ENCUMBRANCES	AVAILABLE	BUDGET	%	USED
51601570 521100	12,291.00		HEALTH INSURANCE	0.00	12,291.00	4,304.90		0.00	7,986.10		35.0%	
51601570 521200	129.00		DENTAL INSURANCE	0.00	129.00	36.26		0.00	92.74		28.1%	
51601570 521300	86.00		LIFE INSURANCE	0.00	86.00	33.83		0.00	52.17		39.3%	
51601570 522000	3,004.00		SOCIAL SECURITY CONTRIBUTION	0.00	3,004.00	1,152.24		0.00	1,851.76		38.4%	
51601570 523000	5,601.00		RETIREMENT CONTRIBUTION	0.00	5,601.00	2,140.41		0.00	3,460.59		38.2%	
51601570 526000	67.00		WORKERS' COMPENSATION	0.00	67.00	68.82		0.00	-1.82		102.7%	
51601570 528001	430.00		DISABILITY INSURANCE	0.00	430.00	147.14		0.00	282.86		34.2%	
51601570 543000	1,550.00		REPAIR AND MAINTENANCE SERVICE	0.00	1,550.00	1,550.00		0.00	0.00		100.0%	
51601570 544500	847.00		LEASE COPIER/PRINTERS	0.00	847.00	0.00		625.34	221.66		73.8%	
51601570 553400	11,100.00		POSTAGE FEES	0.00	11,100.00	5,411.42		0.00	5,688.58		48.8%	
51601570 555000	410.00		PRINTING AND BINDING	0.00	410.00	410.00		0.00	0.00		100.0%	
51601570 561003	300.00		OFFICE SUPPLIES	0.00	300.00	205.17		94.83	0.00		100.0%	
TOTAL WATER REVENUE OFFICE												
	75,662.00			0.00	75,662.00	30,683.79		720.17	44,258.04		41.5%	
TOTAL WATER ENTERPRISE FUND												
	0.00			0.00	0.00	224,172.82		185,887.87	-410,060.69		100.0%	
TOTAL REVENUES												
	-7,686,468.00			0.00	-7,686,468.00	-1,579,904.81		0.00	-6,106,563.19			
TOTAL EXPENSES												
	7,686,468.00			0.00	7,686,468.00	1,804,077.63		185,887.87	5,696,502.50			

YEAR-TO-DATE BUDGET REPORT

FOR 2023 13							
ORIGINAL APPROP	TRANS/ADJSMTS	REVISED BUDGET	YTD ACTUAL	ENCUMBRANCES	AVAILABLE BUDGET	% USED	
	GRAND TOTAL						
0.00	0.00	0.00	224,172.82	185,887.87	-410,060.69	100.0%	

** END OF REPORT - Generated by Michele Grant **