



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: June 2, 2015
TO: Utility Advisory Board
FROM: Blaine Cox, Director of Finance and Administration
REGARDING: Utility Advisory Board Meeting

Blaine Cox

There will be a meeting of the Utility Advisory Board on Monday, June 8, 2015 at 5:30 P.M. in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of May 11, 2015 Minutes (Page 3)
3. Appeals

3.1 Michael Powers (Page 6)
324 Mallego Rd
Barrington, NH 03825
RE: 365 Portland Street

3.3 Kimberly Sutton (Page 13)
50 Moose Lane
Rochester NH 03867

3.3 Beatrice Brochu (Page 19)
244 Milton Road Rochester NH
03867 RE: 91 Main Street, Gonic

3.4 Gregory Ward (Page 25)
10 Moose Lane
Rochester NH 03867

3.5 Douglas Colwell (Page 31)
12 Gagne Street
Rochester NH 03867

3.6 Winifred Duggan (Page 38)
1 Gina Drive
Rochester NH 03867

3.7 Walter Brown (Page 44)
18 Winter Street
Rochester NH 03867

4. Financial Reports (Page 51)

5. Other

6. Adjournment

Copy to:

City Manager Fitzpatrick

Michael Bezanson

Michael Powers

Kimberly Sutton

Beatrice Brochu

Gregory Ward

Douglas Colwell

Winifred Duggan

Walter Brown

UTILITY ADVISORY BOARD MEETING
May 11, 2015
CITY COUNCIL CONFERENCE ROOM
5:30 P.M.

MEMBERS PRESENT

Daniel Peterson
Shawn Libby
Tom Willis
Arthur Hoffman

OTHERS PRESENT

Deputy City Manager Cox

MINUTES

1. Call to Order.

Daniel Peterson called the meeting to order at 5:30 P.M. All Board members were present.

2. Acceptance of April 20, 2015 Minutes

Tom Willis **MOVED** to accept the April 20, 2015 minutes as written. The motion was **ADOPTED**.

3. Old Business

There was no Old Business.

4. Appeals

4.1 Vargas Appeal

Napoleon Vargas (appellant) appeared before the UAB to present his abatement request. Mr. Vargas requests an abatement of 65 units of water and sewer fees due to possible theft of water from an outside spigot.

Deputy City Manager Cox's recommendation is that no abatement be granted on this request.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. The appellant does not claim that his plumbing failed causing a system leak.
3. The appellant is responsible for damages and fees incurred at his property due to theft and/or vandalism.

Arthur Hoffman **MOVED** to abate 65.50 units of sewer fees valued at \$408.72. The motion was **ADOPTED**.

4.2 Tebbetts Appeal

Diane Tebbetts (appellant) appeared before the UAB to present her abatement request. She seeks an abatement of 36 units of water and sewer fees

Deputy City Manager Cox's recommendation is to abate 16.75 units of sewer fees valued at \$104.52.

The above recommendation is based upon the following findings:

1. The meter readings are not deemed to be inaccurate and therefore no abatement of water fees are warranted.
2. Two minor leaks were found. The location of these indicate that one most likely did not leak into the sewer collection system (sink sprayer) and the other most likely did leak into the sewer collection system (toilet). It is impossible to determine the allocation between these so I have split these 50% each. The calculation is as follows:

a. Current billed usage	48.0 units
b. Estimated average usage	- <u>14.5</u> units
c. Estimated leaked usage	33.5 units

At 50% -16.75 units are assigned to the sink sprayer
16.75 units sewer fees x \$6.24/unit = \$104.52.

3. The customer has supplied documentation of repairs.

Shawn Libby **MOVED** to abate 16.75 units of sewer fees valued at \$104.52 plus the amount of expenses associated with the installation of the backflow device totaling \$246.11, for a total abatement of \$350.63. The motion was **ADOPTED**.

The UAB requested that the Utility Billing Office provide an explanation as to why the water department recommended the installation of a backflow device at the Tebbetts service location. The UAB suggested that department personnel be counseled against providing advice to customers regarding the repair and/or maintenance of the system under the care and responsibility of the customer, i.e. city staff should simply encourage customer to seek their own independent counsel.

5. Financial Reports

There was no discussion on the Monthly Financial Statements.

6. Other

Deputy City Manager Cox informed the UAB that the Utility Billing staff was being tasked with creating the UAB meeting packets and recording minutes.

7. Adjournment

Arthur Hoffman **MOVED** to adjourn the meeting. The motion was **ADOPTED** and the meeting adjourned at 6:06 P.M.

Respectfully,

Blaine M. Cox
Deputy City Manager



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 2, 2015

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 4/16/15

Customer Name: Michael Powers

Account: 094220

Service Address: 365 Portland Street

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend there be an abatement of the sewer portion of the invoice.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. The appellant is responsible for undetected water leaks on property.
 - (a) Usage on the current Invoice is 87 Units
 - (b) Average usage of previous 4 quarters 42 Units
 - (c) Estimated leaked Usage 45 Units

Value of 45 Units of Sewer at the current sewer rate of \$6.24 = \$280.80

Blaine M. Cox
Deputy City Manager

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: May 11, 2015
SUBJECT: Michael Powers
PROPERTY: 365 Portland St

Attached please find the Water/Sewer Billing Appeal Application, consumption history and Unitil notice for the above location.

The appeal is for 45 units of sewer for the time period of 12/02/14 to 03/16/15. There was a leak from the hot water tank discovered on 3/22/2015. It is unclear how long it had been leaking; the water did not enter the sewer. The hot water tank has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: April 16, 2015
2. Property Owner's Name: Michael Powers Account #: 094220
3. Billing Address: 324 Mallego Road
Barrington, NH
03825
4. Service Location: 305 Portland St. Zip Code 03867
5. Owners Representative: Self
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-664-5647 Cell: 953-5895
8. Email Address: mspowers@metrocast.net
- (Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 12-2-14 to 3-16-15

10. Abatement is being requested for:

- a. How many units of water _____ x 4.67 = \$ _____
- b. How many units of sewer 45 x 6.24 = \$ 280.80
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ 280.80

11. Explanation of Appeal Request:

On March 22, 2015, a leaking hot water tank was discovered under the stairwell in the basement of the dwelling. Unitil was called in to shut down as it is a natural gas heater.

A great deal of water was lost from the tank for an unknown period of time. Water was traveling to a low spot along the foundation wall and seeping

into the ground through a crack opening. Coincidentally, my water & sewer bill nearly doubled as per the attached documentation provided to me by the Rochester water & sewer office (attached).

Thus, I am submitting this abatement appeal for the lost sewer water.

Thank you,

Michael J. Powers.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? yes

Who made the repair? Unitil Corporation

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

I am uncertain at this time.

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**



Account

Tier History

Replace Hist

Demand Inq

Report Options

Account 094220 Customer 15088

Parcel 012000740000

POWERS MICHAEL S & SANDRA L

Location 365 PORTLAND ST

Status Active

Service

Service 100 001 RES WATER Mfr SENS Meter # 69890818

1 of 1

Consumption history

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
03/16/2015		13903170	A		1151	87	0	104	949.17	406.29	
12/02/2014		13895818	A		1064	42	0	89	458.22	196.14	
09/04/2014		13888418	A		1022	36	0	94	392.76	168.12	
06/02/2014		13880997	A		986	42	0	91	458.22	196.14	
03/03/2014		13873591	A		944	46	0	90	498.75	211.71	
12/03/2013		13866300	A		898	52	0	91	563.68	239.20	
09/03/2013		13858916	A		846	41	0	91	444.44	188.60	
06/04/2013		13851537	A		805	35	0	92	379.40	161.00	
03/04/2013		13844162	A		770	68	0	89	737.12	312.80	
12/05/2012		13836877	A		702	233	0	91	2,472.84	1,047.56	
09/05/2012		13829581	A		469	64	0	93	678.40	287.36	
06/04/2012		13822218	A		405	40	0	94	424.00	179.60	

1 of 2

Last 7 bills average usage: 42



WARNING NOTICE - AVISO

COMPANY COPY

STREET/CALLE 365 Ballard St.

CITY/CUIDAD Rochester NH.

CUSTOMER/CLIENTE Jennifer Veary

SUITE/APARTAMENTO 1st Flr.

TELEPHONE/TELÉFONO 973-571757

OWNER/PROPIETARIO Michael Powers

TELEPHONE/TELÉFONO (603) 664-5647

ADDRESS/DIRECCIÓN 324 Mallego Rd. Farmington

PIPING/TUBERIAS ☐

AIR SUPPLY/SUMINISTROS DE AIRE ☐

OTHER/OTRO ☐

THE FOLLOWING PROBLEM MUST BE CORRECTED IMMEDIATELY:
LOS SIGUIENTES PROBLEMAS DEBEN SER CORREGIDOS INMEDIATAMENTE:

APPLIANCE/EQUIPO DE GAS ☒

VENTING/CONDUCTOS DE VENTILACION ☐

EXPLAIN/EXPLIQUE: Rental Unit is cracked needs to be replaced.

YOU MUST CONTACT A QUALIFIED CONTRACTOR FOR REPAIR:
COMUNIQUESE CON UN CONTRATISTA ESPECIALIZADO PARA EFECTOS DE LA REPARACION:

☒ PLUMBER/LICENCED GAS TECHNICIAN
PLOMERO/TÉCNICO DE GAS AUTORIZADO

☐ ELECTRICIAN
ELECTRICISTA

☐ CHIMNEY CLEANER
PERSONA QUE LIMPIA EL CAÑON O HUMERO DE CHIMENEA

☐ OTHER
OTRO

THIS WARNING NOTICE IS FOR YOUR SAFETY AND PROTECTION. AFTER REPAIRS ARE MADE, CONTACT UNITIL AT 866-933-3820 FOR RESTORATION OF SERVICE. IF UNITIL TURNS OFF THE APPLIANCE AND NOT THE METER THERE IS NO NEED TO CALL UNITIL AFTER REPAIRS ARE MADE. A LICENSED GAS TECHNICIAN CAN TURN ON THE APPLIANCE FOR YOU.

ESTE AVISO ES PARA SU SEGURIDAD Y PROTECCIÓN. DESPUÉS DE QUE SE HAGAN LAS REPARACIONES, CONTACTE A UNITIL AL 866-933-3820 PARA LA RECONEXIÓN DEL SERVICIO. SI UNITIL APAGA EL EQUIPO PERO NO EL CONTADOR, NO ES NECESARIO LLAMAR A UNITIL. UNA VEZ TERMINADAS LAS REPARACIONES, CUALQUIER TÉCNICO DE GAS AUTORIZADO, PUEDE ENCENDER EL EQUIPO.

METER # MEDIDOR

☒

METER LEFT ON
MEDIDOR EN POSICION ABIERTA

METER OFF & LOCKED
MEDIDOR EN POSICION CERRADA Y ASEGURADA

APPLIANCE
ARTEFACTO DE GAS

☒ SHUT OFF
SUSPENDIDO

CUSTOMER SIGNATURE:
FIRMA DEL CLIENTE:

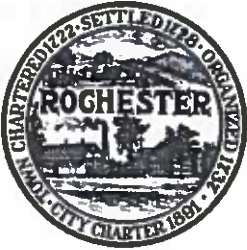
☒ OWNER
PROPIETARIO

☐ TENANT
INQUILINO

DATE/FECHA 12/15

TIME/HORA 6:15pm

EMPLOYEE
EMPLEADO



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 2, 2015

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 4/23/15

Customer Name: Kimberly Sutton

Account: 310250

Service Address: 50 Moose Lane

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend there be an abatement of the sewer portion only for this requests after confirmation from park owner that repairs were made.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. The appellant is responsible for undetected water leaks on property.
 - (a) Usage on current invoice 70 Units
 - (b) Average usage of previous 4 quarters 19 Units
 - (c) Estimated leaked Usage 51 Units

Value of 51 Units of Sewer at the current sewer rate of \$6.24 = \$318.24

Blaine M. Cox
Deputy City Manager

Date

WATER/SEWER BILLING MEMORANDUM

TO: Blaine Cox
FROM: Karen Bonneau
DATE: April 23, 2015
SUBJECT: **Kimberly Sutton**
PROPERTY: **50 Moose Ln**

Attached please find the Water/Sewer Billing Appeal Application, consumption history and notes for the above location.

The appeal is for 70 units of water and sewer for the March bill. There was a leak due to a frozen meter; the meter has been replaced.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: 4-23-2015
2. Property Owner's Name: Kimberly Sutton Account #: 310250
3. Billing Address: 50 moose LN
Rochester NH 03867
4. Service Location: 50 moose lane Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: _____ Cell: 603-973-0867
8. Email Address: Destiny2436@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3-27-15 to 4-28-15

10. Abatement is being requested for:

- a. How many units of water 70 x 4.67= \$ 326.90
- b. How many units of sewer 70 x 6.24= \$ 436.80
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 763.70

11. Explanation of Appeal Request:

The water meter broke and the cause leaking that was
Unknown due to weather condition. It has been fixed
By park management.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? yes NO

If yes, has the leak been repaired? yes by Park Management

Who made the repair? Park Park Management

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No (I will need a Payment plan)

Please note:

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3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.



Account

Account: 310250 Customer: 28497
 Parcel: 011100840025
 Location: 50 MOOSE LN
 Status: Active

Service

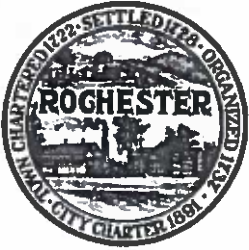
Service: 100 001 RES WATER Mfr: SENS Meter #: 78286270
 1 of 1

Consumption history

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
03/23/2015			0	I		353	0	0	108	.00	.00
03/27/2015		13904853	A	A		353	70	0	100	763.70	326.90
12/17/2014		13897505	A	A		283	14	0	84	152.74	65.38
09/24/2014		13890094	A	A		269	22	0	98	240.02	102.74
06/18/2014		13882672	A	A		247	15	0	90	163.65	70.05
03/20/2014		13875254	A	A		232	23	0	84	249.70	106.18
12/26/2013		13867966	A	A		209	17	0	94	184.28	78.20
09/23/2013		13860582	A	A		192	24	0	97	260.16	110.40
06/18/2013		13853196	A	A		168	16	0	85	173.44	73.60
03/25/2013		13845817	A	A		152	16	0	95	173.44	73.60
12/20/2012		13838532	A	A		136	13	0	94	138.46	58.67
09/17/2012		13828907	A	A		123	13	0	89	137.80	58.37

Account: 310250

[2015-04-03 11:23:26 sjuneau]: METER FROZE - SHAWN REPLACED



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: June 2, 2015

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 4/28/15

Customer Name: Beatrice Brochu

Account: 152580

Service Address: 91 Main Street

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend there be no abatement on this requests.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings at this property.
2. The appellant does not claim that her plumbing failed causing a system leak.
3. The appellant is responsible for undetected water leaks on property.

Blaine M. Cox
Deputy City Manager

Date

WATER/SEWER BILLING MEMORANDUM

TO: Blaine Cox
FROM: Karen Bonneau
DATE: April 28, 2015
SUBJECT: Beatrice Brochu
PROPERTY: 91 Main St; Gonic

Attached please find the Water/Sewer Billing Appeal Application, consumption history and notes for the above location.

The appeal is for 53 units of sewer for the April bill. The tenants found that the outside spigot was running for an unknown amount of time. This water did not go into the sewer.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: 4/28/15
2. Property Owner's Name: Beatrice Brochu Account #: 152580
3. Billing Address: 244 Milton Rd
Rochester NH
03868
4. Service Location: 91 Main St Zip Code 03839
5. Owners Representative: _____
6. Owners Representative's Signature: Beatrice Brochu
7. Phone #: 603-335-2694 Cell: 603-312-5839
8. Email Address: brochu11@metrocast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 1-6-15 to 4-8-15

10. Abatement is being requested for:

- a. How many units of water _____ x 4.67 = \$ _____
- b. How many units of sewer 53 x 6.24 = \$ 330.72
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

outside spicket was turned on and left on so
it went on ground not into septic

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***



Account

Account	152580	Customer	8263
Parcel	013800020000	BROCHU GARY L & BEATRICE A	
Location	91	MAIN ST	Status Active

Service

Service	100	001	RES WATER	Mfr	SENS	Meter #	43543839
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1 of 1

1200

Consumption history

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
04/03/2015		13905172	A		A	344	66	0	92	720.06	308.22
01/06/2015		13897830	A		A	278	12	0	84	130.92	56.04
10/14/2014		13890429	A		A	266	14	0	99	152.74	65.38
07/07/2014		13883018	A		A	252	11	0	94	120.01	51.37
04/04/2014		13875580	A		A	241	9	0	77	97.84	41.68
01/17/2014		13868283	A		A	232	13	0	107	140.92	59.80
10/02/2013		13860941	A		A	219	12	0	92	130.08	55.20
07/02/2013		13853566	A		A	207	14	0	92	151.76	64.40
04/01/2013		13846139	A		A	193	13	0	87	140.92	59.80
01/04/2013		13838868	A		A	180	14	0	94	149.63	63.42
10/02/2012		13831549	A		A	166	15	0	88	159.00	67.35
07/06/2012		13824216	A		A	151	16	0	93	169.60	71.84

Account: 152580

[10/29/04 - SERVICE CALL - NON-PAYMENT

MOTION FOR RELIEF FROM STAY RECEIVED UNDER CHAPTER 7 BANKRUPTCY - THIS WAS OUR FIRST NOTICE OF BANKRUPTCY

SHELLA CORNELL CALLED 10/29/08 - WANTS WATER OFF AT STREET AND FINAL BILL MAILED TO 3426 NO 14TH PLACE, PHOENIX, AZ 85014. THEY ARE MOVING TO ARIZONA TO TAKE CARE OF FATHER WHO IS ILL AND THE PROPERTY WILL BE TAKEN OVER BY THE BANK

11/12/08- WATER IS CURRENTLY OFF AT THIS LOCATION AT THE REQUEST OF THE OWNER. THE BANK IS TAKING OVER THE PROPERTY

NOTICE OF MORTGAGEE FORECLOSURE SALE RECEIVED TO BE EFFECTIVE 2/20/09 - POSTPONED UNTIL 3/13/09

NEW OWNER 5/09 - FEDERAL HOME LOAN MORTGAGE

NEW OWNER 6/09 - GARY BROCHU, 244 MILTON RD., ROCHESTER, NH 03868

6/26/09 - WATER IS BACK ON

[2015-04-09 08:53:56 karenb]: SENT LEAK LETTER APRIL BILL (66 UNITS)

[2015-04-15 10:05:20 karenb]: OWNER CALLED: NO LEAKS WERE FOUND BUT TENANT SAID THAT THE OUTSIDE SPIGOT WAS ON AND RUNNING; THEY ARE NOT SURE HOW LONG THIS WAS RUNNING. WILL BE FILING AN APPEAL.

[2015-04-27 14:53:57 karenb]:RECEIVED PAPERWORK FOR JUNE APPEAL



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 2, 2015

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 5/1/15

Customer Name: Gregory Ward Account: 310050

Service Address: 10 Moose Lane

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend there be an abatement of the sewer portion only for the invoice dated 3/27/15. This abatement should be pending confirmation that repairs were made. Confirmation can be made by next scheduled meter reading.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. The appellant is responsible for undetected water leaks on property.
3. Per Section 17.20(a) the aggrieved user must notify the billing office in writing of the contested bill prior to next payment due date. The 12/17/14 invoice does meet the requirement for abatement.
 - (a) Usage on the current 3/27/15 Invoice is 26 Units
 - (b) Average usage of previous 4 quarters 10 Units (excludes 12/17/14 invoice)
 - (c) Estimated leaked Usage 16 Units

Value of 16 Units of Sewer at the current sewer rate of \$6.24 = \$99.84

Blaine M. Cox
Deputy City Manager

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: May 8, 2015
SUBJECT: Gregory Ward
PROPERTY: 10 Moose Ln

Attached please find the Water/Sewer Billing Appeal Application, consumption history and notes for the above location.

The appeal is for 28 units of sewer for the time period of 12/17/14 to 3/27/15. Owner had a leak under trailer in December and attempted to fix it. Due to high bill in April; he checked the pipe again and there was still a leak. He has replaced all pipe and fittings from meter to trailer inlet on 4/28/15.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: 5-1-15
2. Property Owner's Name: Robert Gail Account #: 310050
3. Billing Address: 10 Moose Ln
Rochester NH
03867
4. Service Location: _____ Zip Code 03867
5. Owners Representative: Gregory WARD
6. Owners Representative's Signature: _____
7. Phone #: (603) 235-3768 Cell: SAME
8. Email Address: BlackcherryNT@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 12-17-2014 to 3-27-2015

10. Abatement is being requested for:

- a. How many units of water NA x 4.67 = \$ _____
- b. How many units of sewer 28 x 6.24 = \$ 174.72
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

Combined 3/27 + 12/17 Invoices
avg is act
not 11

11. Explanation of Appeal Request:

HAD A Leak under Trailer in December 2014
OR I Discovered Leak in December, was Leaking
Under Trailer on to Ground. Fixed Leak or thought
I did Rewrapped & Insulated Pipe Did NOT
Realize Pipe Had split again Beyond Fix
INSULATION & WRAP Hid Leak Got Water Bill
IN April saw how much & Looked for
Leak Unwrapped Pipe & Saw Problem.
Have since fixed with All new Pipe & Fittings
from Meter to Trailer Inlet 4-28-15 Date of
fix. There is two of us living here with no
Kids and we just got a washer so I know water
Did NOT go down Drain.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes 4-28-15

Who made the repair? I Did

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes I Can NOT Afford A \$300.00 Water Bill
with another one on The way for Next quarter

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

Account

Account

310050

Customer

28669

Parcel

011100840005

GAY ROBERT

Location

10

MOOSE LN

Status

Active

Service

Service

100

001

RES WATER

Mfr

SENS

Meter #

72278851

1 of 1

Consumption history

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
03/27/2015		13904335	A			473	26	0	100	283.66	121.42
12/17/2014		13897487	A			452	20	0	84	218.20	93.40
09/24/2014		13890076	A			432	3	0	98	107.59	17.74
06/18/2014		13882654	A			429	5	0	90	144.55	23.35
03/20/2014		13875236	A			424	16	0	84	173.70	73.86
12/26/2013		13867948	A			408	14	0	94	151.76	64.40
09/23/2013		13860563	A			394	13	0	97	140.92	59.80
06/18/2013		13853177	A			381	14	0	85	151.76	64.40
03/25/2013		13845798	A			367	18	0	95	195.12	82.80
12/20/2012		13838513	A			349	10	0	94	106.51	45.13
09/17/2012		13828888	A			339	15	0	89	159.00	67.35
06/20/2012		13823861	A			324	21	0	90	222.60	94.29

Tier History

Replace Hist

Demand Inq

Report Options

Account: 310050

[2012-06-12 11:35:14 kathy]: CAME IN TODAY PAID 1/2 HIS OVERDUE WATER BILL AND WILL PAY BALANCE 6/22
[2012-09-10 14:01:17 kathy]: CALLED TODAY SAID HIS WALLET WAS STOLEN AND NEEDS PAYMENT PLAN 3 PAYMENTS 9/14 - \$50.00, 9/21 - \$100.00 BALANCE 9/28 \$76.00
[2012-11-05 10:33:18 kathy]: ONLY PAID ONE PAYMENT VOIDED PAYMENT PLAN
[2012-11-13 09:17:23 kathy]: PROMISED TO PAY BALANCE 12/16/12 ON BOARD
[2012-12-18 11:59:19 kathy]: MADE A PLAN PAID \$100.00 TODAY \$100.00 ON 12/28 THEN WILL TAKE BALANCE OF \$100.00 AND NEW BILL TO MAKE NEW PLAN UNTIL PAID
[2013-04-08 10:01:37 ann]: HE CALLED - JUST GOT NEW JOB - WILL PAY \$200.00 ON 4/12 - I TOLD HIM WHEN HE GETS NEW BILL HE SHOULD MAKE A PAYMENT PLAN TO GET CAUGHT UP
[2013-04-12 09:12:04 ann]: CAME IN - PAID \$100.00 TODAY AND WILL PAY \$150.00 ON 4/19 - WILL THEN START MAKING REGULAR PAYMENTS
[2013-06-12 15:13:52 kathy]: PROMISED TO PAY 6/14/13 ON BOARD 6/17/13
[2013-09-16 09:35:58 ann]: HE CAME IN - WILL PAY PAST DUE BALANCE ON 9/20
[2013-10-24 10:54:47 ann]: PROMISED TO PAY REMAINDER OF PAST DUE ON 10/1 BUT DID NOT - WILL GO ON NOVEMBER SHUT OFF
[2014-03-10 15:57:09 ann]: SPOKE WITH HIM AND HE WILL PAY BALANCE OF OLDEST BILL ON 3/14 - THEN NEEDS TO SET UP PAYMENT PLAN AND MUST STICK TO IT OR WILL BE SHUT OFF
*****[2014-03-17 08:39:11 ann]: NEW PAYMENT PLAN \$50.00 EVERY FRIDAY UNTIL CURRENT - WARNED HIM THAT HE MUST MAKE PAYMENTS OR IT WILL BE SHUT OFF *****
[2014-03-24 12:28:24 kathy]: NEED MORE TIME WILL PAY SEPTEMBER BILL OFF AND 1/2 \$75.00 OF DECEMBER BILL 2/28 THEN BALANCE OF DECEMBER AND NEW BILL 4/4/14
[2014-04-07 12:34:34 kathy]: VOIDED PAYMENT PLAN HAS NOT MADE ANY OF THE SCHEDULED PAYMENTS PUT ON SHUT OFF FOR APRIL 8TH
[2014-04-09 12:53:33 isa]: SPOKE WITH ROBERT, HE ADMITS TO THE ABOVE BAD HISTORY, AND STATES THAT WATER BILLING OFFICE STAFF HAS BEEN VERY PROF AND UNDERSTANDING, NOTHING BUT PRAISE. HE IS BEING GIVEN THIS ONE TIME ONLY CHANCE FOR PAYMENT PROMISE. HE WILL BE INTO PAY \$209 ON OR BEFORE 4/18/14. EXPLAINED THAT THE WATER WILL GO OFF WITH OUT FURTHER NOTICE ON 4/21/14 - ON BOARD FOR 4/21/14
[2014-04-11 10:16:34 kathy]: TURNED OFF 4/8/14 THEN ON 4/9/14 READ ABOVE
[2014-06-06 13:39:07 kathy]: TURNED OFF FOR NON-PAYMENT 6/3/14
[2014-07-01 14:15:48 isa]: PAYING FULL BALANCE ON 7/18/14 \$323. IF NOT PAID TUN OFF FIRST THING 7/21/14 WITH OUT FURTHER NOTICE. IF ACCOUNT IS TURNED OFF ON 7/21/14 HE WILL NEED TO PAY ALL ON OFF FEES PLUS TOTAL ACCOUNT BALANCE. HE WILL HAVE ACCRUED \$120 IN ON/OFFS BY THEN.
[2014-07-17 15:27:11 kathy]: TIMOTHY WARD PURCHASED PROPERTY AND PAID \$200.00 ON WATER BILL AND WILL PAY THE BALANCE ON 7/24. NOT PAID WILL GO ON SHUT IN SEPTEMBER

3
[2015-03-06 15:31:46 sjuneau]: WILL PAY BALANCE 3/13.
[2015-04-28 14:16:50 sjuneau]: WILL PAY BALANCE 5/8
[2015-05-01 15:58:13 sjuneau]: SPOKE WITH OWNER ABOUT HIS HIGH BILL. HE WILL BE FILING AN APPEAL AS THERE WAS A LEAK UNDER THE TRAILER.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 2, 2015

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 5/11/15

Customer Name: Doug Colwell

Account: 041746

Service Address: 12 Gagne Street

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend there be no abatement on this requests.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. The appellant is responsible for undetected water leaks on property.
3. Decision letter sent from UAB meeting held April 20, 2015. Appeal was Denied.
4. Per section 17.20(b) of the City of Rochester Ordinance, "the Utility Advisory Board shall be final, except that the City Manager shall have the authority to veto or modify any action of the UAB. Aggrieved parties shall be allowed only one appeal per claim"

Blaine M. Cox
Deputy City Manager

Date



City of Rochester, New Hampshire

Finance Office

**31 Wakefield Street • Rochester, NH 03867-1917
(603) 335-7609 Fax (603) 335-7589**

April 29, 2015

**Douglas Colwell
12 Gagne Street
Rochester, NH 03867**

**Your appeal of the Water/Sewer bills has been reviewed by the Utility Advisory Board
at its meeting held on April 20, 2015**

The decision of the Board was to:

<input type="checkbox"/>	Abate the amount of \$
<input type="checkbox"/>	Abate the amount of _____, with the following stipulation:
<input checked="" type="checkbox"/>	Deny your appeal.
<input type="checkbox"/>	Tabled your appeal until the _____ UAB meeting in order for the Board to review the next set of usage readings.
<input type="checkbox"/>	Refer the appeal to the City Manager for further review/discussion
<input type="checkbox"/>	Other

Please contact the Utility Billing Office at 603-335-7501 if you have any questions.

Sincerely,

Blaine M Cox

**Digitally signed by Blaine M Cox
DN: cn=Blaine M Cox, o=City of Rochester
New Hampshire, ou=Department of Finance,
email=blaine.cox@cityofrochester.org, c=US
Date: 2015.04.29 11:04:52 -0400**

**Blaine M. Cox
Deputy City Manager**



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: April 6, 2015

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 03/05/2015

Customer Name: Douglas Colwell

Account: #041746

Service Address: 12 Gagne Street

Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend that no abatement be granted upon this request.

The above recommendation is based upon the following findings:

1. There is no indication that the metered usage readings are inaccurate.
2. There is no indication that there were any leaks during the billing period.
3. If payment is a hardship, a payment plan is available to the customer.

Blaine M. Cox
Deputy City Manager

2015-04-06
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: May 15, 2015
SUBJECT: **Doug Colwell**
PROPERTY: **12 Gagne St Unit 7**

Attached please find the Water/Sewer Billing Appeal Application and consumption history for the above location.

The appeal is for 29 units of sewer for the time period of 11/07/14 to 02/18/15. The owner believes this usage to have come from an outdoor spigot and therefore the water did not go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: May 11
2. Property Owner's Name: Doug Colwell Account #: 041746
3. Billing Address: 12 Gagne St
Rochester, NH
03867
4. Service Location: 12 Gagne St Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-969-6636 Cell Cell: _____
8. Email Address: dmcormacdoes11@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 11/7 to 2/18

10. Abatement is being requested for:

- a. How many units of water ~~27~~ x 4.67 = \$ _____
- b. How many units of sewer 29 x 6.24 = \$ 180.96
- c. Water & Sewer Department Fees of: Interests \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

It was an outdoor spicket. I
do not have, or have had any leaks
ever in my house. I have had a
plummer over and they can not find
anything at all. I have no proof.
nor do you to say it was a leak
I am asking for at the least the
sewer amount back.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***



Account

Account: 041746 Customer: 34257
 Parcel: 012100320007 COLWELL DOUGLAS M
 Location: 12 GAGNE ST 7 Status: Active

Service

Service: 100 Mfr: 001 RES WATER Meter #: 67081447

1 of 1

Consumption history

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
05/07/2015		13908444	A		316	8		0	78	87.28	37.36
02/18/2015		13901090	A		303	39		0	103	425.49	182.13
11/07/2014		13893710	A		269	5		0	94	54.55	23.35
08/05/2014		13886311	A		264	11		0	95	120.01	51.37
05/02/2014		13878812	A		253	13		0	87	141.57	60.45
02/04/2014		13871513	A		240	10		0	92	108.40	46.00
11/04/2013		13864188	A		230	11		0	89	119.24	50.60
08/07/2013		13856812	A		219	10		0	90	108.40	46.00
05/09/2013		13849388	A		209	7		0	92	75.88	32.20
02/06/2013		13842106	A		202	6		0	91	64.66	27.43
11/07/2012		13834793	A		196	11		0	92	116.60	49.39
08/07/2012		13827437	A		185	15		0	92	159.00	67.35



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: June 2, 2015

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 5/15/15

Customer Name: Winifred Duggan

Account: 203480

Service Address: 1 Gina Drive

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend there be no abatement on this requests.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. The appellant does not claim that her plumbing failed causing a system leak.
3. The appellant is responsible for undetected water leaks on property.

Blaine M. Cox
Deputy City Manager

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: May 15, 2015
SUBJECT: **Winifred Duggan**
PROPERTY: **1 Gina Dr**

Attached please find the Water/Sewer Billing Appeal Application, consumption history and notes for the above location.

The appeal is for 18 units of water at the elderly rate for the time period of 12/30/14 to 04/03/15. When checking for leaks after receiving a high bill; the outside spigot was found to be running.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

*Recd
SJ. 5/15/15*

1. Date of Appeal: _____
2. Property Owner's Name: Winnifred Duggan Account #: 203480
3. Billing Address: 1 GINA DRIVE
ROCHESTER NH
4. Service Location: same Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603 332 6342 Cell: 603 427 3999
8. Email Address: JUDITH2R@aol.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/5/30 to 4/03 and

10. Abatement is being requested for:

- a. How many units of water 54/8 x 4.67 = \$ 35.82
50.50
- b. How many units of sewer _____ x 6.24 = \$ _____
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ 50.50

*Not on
City Sewer*

11. Explanation of Appeal Request:

Ice removal from roof must have
hit water spicket as it was dripping.

MRS DUGGAN IS BLIND COULD NOT SEE IT AND
VERY HARD OF HEARING SO DID NOT HEAR
IT.

USUAL charge is use-29 \$14.21
CURRENT IS use-54 \$50.50
approx overage \$35.29

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? Yes

Who made the repair? Daughter shut water off

Has proof of the repair been attached to this appeal form? NO

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**



Account

Account	203480	Customer	27537
Parcel	020500620000	DUGGAN WINIFRED J	
Location	1	GINA DR	Status Active

Service

Service	105	ELD WATER	Mfr	SENS	Meter #	76167357
---------	-----	-----------	-----	------	---------	----------

1 of 1

Consumption history

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
04/03/2015		13806763	A			54	25	0	94	50.50	50.50
12/30/2014		13899422	A			29	7	0	88	14.21	14.21
10/03/2014		13892026	A			22	6	0	95	14.21	14.21
06/30/2014		13884601	A			16	7	0	90	14.21	14.21
04/01/2014		13877154	A			9	6	0	83	14.21	14.21
01/08/2014		13869867	A			3	3	3	89	14.00	14.00
11/20/2013		0	I			685	3	0	94	.00	.00
10/11/2013		13862522	A			682	6	0	91	14.00	14.00
07/12/2013		13855143	A			676	6	0	88	14.00	14.00
04/15/2013		13847712	A			670	6	0	87	14.00	14.00
01/18/2013		13840450	A			664	7	0	95	14.00	14.00
10/15/2012		13833132	A			657	6	0	94	13.67	13.67

2 of 3



[2015-05-05 11:28:04 karenb]: WINIFRED'S DAUGHTER JUDY CALLED REGARDING HIGH BILL. SHE FOUND THE OUTSIDE SPIGOT TO BE ON AND RUNNING. SENDING HER APPEAL FORM FOR JUNE APPEAL



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 2, 2015

To: Utility Advisory Board

From: Blaine Cox, Director of Finance & Administration

Re: Water/Sewer Billing Appeal Application

Dated: 5/19/15

Customer Name: Walter Brown

Account: 133900

Service Address: 18 Winter Street

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend there be an abatement of the sewer portion of the invoice dated 3/16/15.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. The appellant is responsible for undetected water leaks on property.
 - (a) Usage on the current 3/16/15 Invoice is 99 Units
 - (b) Average usage of previous 4 quarters 29 Units
 - (c) Estimated leaked Usage 70 Units

Value of 70 Units of Sewer at the current sewer rate of \$6.24 = \$436.80

Blaine M. Cox
Deputy City Manager

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: May 20, 2015

SUBJECT: **Walter Brown**

PROPERTY: 18 Winter St

Attached please find the Water/Sewer Billing Appeal Application, consumption history, notes and contractor quote for the above location.

The appeal is for 71 units of water and sewer for the time period of 12/02/14 to 03/06/15 due to a leak between the 1st and 2nd floor, which did not go into the sewer system. The leak has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: _____

1. Date of Appeal: 5/19/15
2. Property Owner's Name: WALTER BROWN Account #: 133900
3. Billing Address: ~~18 Winter St~~ 2302 Lowell Lake Rd
Rochester SAWBOURNOVILLE, Nt 03872
4. Service Location: 18 Winter St Zip Code 03867
5. Owners Representative: W. Brown
6. Owners Representative's Signature: Walter Brown
7. Phone #: _____ Cell: 307-250-6345
8. Email Address: CowgicL¹⁰⁴⁹@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 12/2/14 to 3/6/15
10. Abatement is being requested for:

a. How many units of water 71 x 4.60 = \$ 331.57

b. How many units of sewer 71 x 6.24 = \$ 443.04

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

I had A Leak Between 1st + 2nd floor
and it finally saturated the insulation under the ceiling
and up all area in bath room. Floor
area got turned up. I know for a
fact that it did not go into
sewer system - I appreciate anything
you people could do. Thank you
Walter Brown

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

NA

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? yes

Who made the repair? William Brown

Has proof of the repair been attached to this appeal form? NO

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

yes - because I'm retired and will
have to seek payment plan

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

EKN Construction & insulation LLC

PO Box 534 603-234-0696

Dover, NH 03820

4/5/15

Customer:

Butch Brown 18 Winter St. Rochester NH 307-250-6345

Attn: Maggie Fax: 207-384-2523 Claim:641629

Remove and dispose of water damaged sheetrock on ceiling and walls. Replace with new sheetrock and then two coats of paint.

Remove toilet and wax ring. Remove damaged bathroom floor and replace. Replace toilet with new wax ring.

Total	\$3500.00
--------------	------------------

If any unforeseen damage is discovered, it would be brought to the attention of the customer and fixed at an additional charge.

50 % down

50 % at completion

Customer _____

Contractor _____

Account

Account

133900

Customer

15300

Parcel

012002980000

BROWN WALTER R & JANET L

Location

18

WINTER ST

Status

Active

Service

Service

100

001

RES WATER

Mfr

SENS

Meter #

53720367

1 of 2

Consumption History

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
03/16/2015		13804416	A		2661	93	0	104	1,030.03	452.33	
12/02/2014		13897064	A		2562	51	0	89	556.41	238.17	
09/04/2014		13889659	A		2511	21	0	94	229.11	98.07	
06/02/2014		13882237	A		2490	18	0	91	196.38	84.06	
03/03/2014		13874821	A		2472	24	0	81	260.22	110.46	
12/12/2013		13867539	A		2448	29	0	94	314.36	133.40	
09/09/2013		13860143	A		2419	24	0	89	290.16	110.40	
06/12/2013		13852762	A		2395	29	0	97	344.36	133.40	
03/07/2013		13845386	A		2366	25	0	79	271.00	115.00	
12/18/2012		13838096	A		2341	31	0	103	329.88	139.78	



1 of 2



You are currently at the beginning of the record set.

Account: 133900

06/16/06- WALTER CALLED AND SAID HE WOULD PAY THE ACCOUNT ON 06/19/06
08/22/06- WALTER CALLED AND SAID HE WOULD PUT HALF OF HIS BALANCE IN MAIL TODAY AND PAY ABALANCE ON 09/01/06
3/30/10 - SERVICE CALL - TECH WENT TO SHUT OFF - CUSTOMER PROMISED TO PAY NEXT DAY 3/31/10
010-09-22 16:52:36 kathyj: SENT BUSH LETTER
[2011-04-01 11:08:55 amj]: TURN OFF / ON NON-PAYMENT 3/29/11
[2011-06-06 12:27:17 kathyj]: OFF / ON FOR NON-PAYMENT 06/01/11
[2011-12-14 11:37:11 amj]: HE CAME IN AND PAID 1/2 WILL PAY REMAINDER OF PAST DUE NEXT WEEK.
[2012-01-13 10:03:08 amj]: 12/27/11 WATER OFF FOR NON-PAYMENT - TURNED ON SAME DATE PAYMENT RECEIVED
[2012-03-09 12:59:38 amj]: 135 UNITS ON MARCH 2012 BILL - THERE WERE 72 ON DECEMBER AND NOW THERE IS 135! THERE MUST BE A LEAK - LETTER SENT
[2012-03-15 12:22:40 kathyj]: SENT LIEN LETTER LIEN AFTER 3/30 - PAYMENT PLAN LIEN NOT PLACED
[2012-03-26 11:40:01 kathyj]: PROPERTY HAS SMALL LEAK IN PIPE OWNER WILL HAVE PLUMBER REPAIR ASAP **GOING TO APPEAL THIS GAVE WALTER APPEAL PAPER WORK
[2012-04-02 15:00:52 amj]: HE PAID \$200.00 4/2, WILL PAY \$150.00 4/6 AND \$150.00 4/13
[2012-04-11 16:52:03 kathyj]: WIFE BROUGHT IN APPEAL BUT MR BROWN DID NOT SIGN SHE SAID HE WILL BE IN ON THURSDAY-
[2012-04-19 11:19:55 amj]: APPEAL TO BLAINE FOR MAY 2012 UAB
[2012-06-01 15:19:01 amj]: ABATEMENT GRANTED IN THE AMOUNT OF \$592.67 - REVISED BILL SENT
[2012-07-20 09:35:56 kathyj]: MAKING PAYMENTS ON ABATED BILL FOR MARCH
[2012-10-25 10:57:29 amj]: WAS CODED COMMERCIAL - CORRECTED TO RESIDENTIAL
[2013-06-17 12:41:04 kathyj]: SERVICE CALL FOR NON-PAYMENT 6/11/13
[2013-09-16 12:45:26 kathyj]: TURNED OFF FOR NON-PAYMENT 9/10/13
[2014-03-05 12:37:50 kathyj]: CUSTOMER BROKE HIS ANGLE... CAME IN SAID HE HAS MISSING PAYMENTS? GOING TO CHECK HIS BANK ACCOUNT PAID \$100.00 TODAY AND WILL CALL ME IN A FEW DAYS.
SAID HE WAS NEVER TURNED OFF? THAT IS WHY HE HAS 3 BILLING CYCLES OWED AND DID NOT GET A SHUT OFF LETTER BECAUSE IT WAS OFF.
[2014-03-28 16:09:20 amj]: NEW PAYMENT PLAN \$300.00 DUE ON THE 30TH OF APRIL, MAY & JUNE - PAID \$200.00 4/25/14*****VOIDED PAYMENT PLAN*****
[2014-10-08 11:50:46 sjuneauj]: SEPTEMBER BILL WAS RETURNED MARKED AS "REFUSED - UNABLE TO FORWARD"
[2014-10-28 09:29:15 amj]: HE IS TEMPORARILY IN WYOMING - 2574 NEWTON AVE., CODY, WY 82414
[2014-12-10 10:17:19 sjuneauj]: WILL PAY HALF THIS WEEK AND THE BALANCE BY THE END OF NEXT WEEK.
[2014-12-29 11:52:33 amj]: DECEMBER WILL RETURNED WITH PO FORWARDING ADDRESS OF: 2302 LOVELL LAKE RD., SANBORNVILLE, NH 03872-4118 - REMAILED AND GAVE TO ASSESSING
[2015-04-29 13:59:14 karenbj]: WALTER CALLED REGARDING BILL. HAD A LARGE LEAK IN THE BATHROOM; WILL BE COMING IN NEXT WEEK TO DISCUSS APPEAL

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CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

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FOR 2015 13

			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	505,076	488,026	478,614.58	.00	.00	9,411.42	98.1%
51601057	511099	SALARIES - ADJUSTM	815	815	.00	.00	.00	815.00	.0%
51601057	513001	OVERTIME - REGULAR	35,000	35,000	30,642.00	.00	.00	4,358.00	87.5%
51601057	515001	ON CALL	4,497	4,497	3,985.32	.00	.00	511.68	88.6%
51601057	516000	LONGEVITY	1,136	1,136	1,134.12	.00	.00	1.88	99.8%
51601057	521100	HEALTH INSURANCE	140,651	140,651	130,974.92	.00	.00	9,676.08	93.1%
51601057	521100	HPHRA HEALTH PLANS	60	60	.00	.00	.00	60.00	.0%
51601057	521200	DENTAL INSURANCE	2,479	2,479	2,442.89	.00	.00	36.11	98.5%
51601057	521300	LIFE INSURANCE	986	986	989.80	.00	.00	-3.80	100.4%*
51601057	522000	SOCIAL SECURITY CO	37,249	37,249	36,330.83	.00	.00	918.17	97.5%
51601057	523000	RETIRE CONTRIBUTIO	59,078	59,078	55,626.56	.00	.00	3,451.44	94.2%
51601057	525000	UNEMPLOYMENT COMPE	0	0	784.00	.00	.00	-784.00	100.0%*
51601057	526000	WORKERS' COMPENSAT	26,464	26,464	12,883.91	.00	13,580.09	.00	100.0%
51601057	528001	IPT	4,132	4,132	4,228.65	.00	.00	-96.65	102.3%*
51601057	532001	STAFF DEVELOPMENT	5,610	4,610	4,564.89	.00	45.11	.00	100.0%
51601057	532200	CONTRACTED SERVICE	0	20,150	18,687.00	.00	1,463.00	.00	100.0%
51601057	533000	OTHER PROF SERVICE	9,676	8,482	6,913.88	.00	71.89	1,496.69	82.4%
51601057	533000	15559 OTHER PROF SE	0	0	63,075.86	.00	.00	-63,075.86	100.0%*
51601057	533001	AUDIT	5,750	5,750	3,910.00	.00	.00	1,840.00	68.0%
51601057	533002	ENGINEERING SERVIC	14,900	12,300	8,760.81	.00	3,539.19	.00	100.0%
51601057	533004	MEDICAL SERVICES	500	500	337.66	.00	.00	162.34	67.5%
51601057	533009	LEGAL	0	0	6,228.71	.00	.00	-6,228.71	100.0%*
51601057	533009	14542 ROCHESTER HIL	0	15,547	14,612.21	.00	935.00	.00	100.0%
51601057	533010	LABOR NEGOTIATIONS	3,000	500	.00	.00	.00	500.00	.0%
51601057	534003	SOFTWARE MAINTENAN	20,991	18,991	15,694.88	.00	.00	3,296.12	82.6%
51601057	541100	WATER & SEWERAGE	4,000	4,000	5,233.76	.00	.00	-1,233.76	130.8%*
51601057	542300	CUSTODIAL SERVICES	2,100	2,100	1,326.90	.00	.00	773.10	63.2%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	614.98	.00	.00	385.02	61.5%
51601057	543002	EQUIPMENT MAINTENA	1,040	1,040	872.25	.00	.00	167.75	83.9%
51601057	544200	RENTAL OF EQUIPMEN	410	410	342.50	.00	.00	67.50	83.5%
51601057	544400	RENTAL OF COMP/COM	1,800	1,800	1,664.59	.00	135.41	.00	100.0%
51601057	544500	LEASE COPIER/PRINT	1,656	1,656	1,704.64	.00	.00	-48.64	102.9%*
51601057	552001	FLEET INSURANCE	2,975	2,975	2,992.18	.00	.00	-17.18	100.6%*
51601057	552003	GENERAL LIABILITY	5,836	5,836	5,869.70	.00	.00	-33.70	100.6%*
51601057	553400	POSTAGE FEES	300	500	411.57	.00	25.27	63.16	87.4%
51601057	554000	ADVERTISING	1,650	1,150	476.97	.00	281.67	391.36	66.0%
51601057	555000	PRINTING AND BINDI	1,839	1,809	1,194.00	.00	.00	615.00	66.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	556000	TUITION	6,980	3,011	3,011.33	.00	.00	.00	100.0%
51601057	558000	TRAVEL	825	825	.00	.00	50.00	775.00	6.1%
51601057	561003	OFFICE SUPPLIES	2,934	3,284	3,057.00	.00	167.50	59.50	98.2%
51601057	561005	PUBLICATIONS	50	50	50.00	.00	.00	.00	100.0%
51601057	561008	VEHICLE SUPPLIES	9,000	13,500	11,675.86	.00	1,276.27	547.87	95.9%
51601057	561010	CLOTHING	5,800	5,800	5,019.50	.00	391.84	388.66	93.3%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	4,947.58	.00	52.42	.00	100.0%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,800.00	.00	.00	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	2,651	2,613.09	.00	.00	37.91	98.6%
51601057	562600	VEHICLE FUEL	21,420	21,420	14,692.97	.00	.00	6,727.03	68.6%
51601057	573401	ADMIN EQUIPMENT	1,635	2,209	2,047.49	.00	161.51	.00	100.0%
51601057	573900	OTHER EQUIPMENT	8,800	6,700	5,402.45	.00	.00	1,297.55	80.6%
51601057	575100	INVENTORY PURCHASE	104,000	104,000	55,475.22	.00	45,908.82	2,615.96	97.5%
51601057	581000	DUES AND FEES	1,020	1,020	487.50	.00	.00	532.50	47.8%
51601057	583000	INTEREST EXPENSE	615,481	615,481	443,676.46	.00	.00	171,804.54	72.1%
51601057	584000	CONTINGENCY	30,000	0	.00	.00	.00	.00	.0%
51601057	589001	STATE PERMITS & FE	2,850	2,680	2,124.45	.00	176.74	378.81	85.9%
51601057	589031	LIEN DISCHARGE FEE	1,200	400	285.00	.00	115.00	.00	100.0%
51601057	591000	REDEMPTION OF PRIN	1,267,038	1,267,038	989,688.23	.00	.00	277,349.77	78.1%
51601057	592001	DEPRECIATION	1,060,790	1,060,790	.00	.00	.00	1,060,790.00	.0%
51601057	593002	TRANS TO CAPITAL P	73,000	73,000	73,000.00	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	20,833.30	.00	.00	4,166.70	83.3%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	281,597	281,597	249,104.45	.00	.00	32,492.55	88.5%
51601073	513001	OVERTIME - REGULAR	15,000	15,000	18,925.32	.00	.00	-3,925.32	126.2%*
51601073	515001	ON CALL	16,340	16,340	15,912.50	.00	.00	427.50	97.4%
51601073	521100	HEALTH INSURANCE	76,765	76,765	83,526.50	.00	.00	-6,761.50	108.8%*
51601073	521100	HPHRA HEALTH PLANS	60	60	.00	.00	.00	60.00	.0%
51601073	521200	DENTAL INSURANCE	1,051	1,051	1,241.88	.00	.00	-190.88	118.2%*
51601073	521300	LIFE INSURANCE	372	372	457.51	.00	.00	-85.51	123.0%*
51601073	522000	SOCIAL SECURITY CO	17,396	17,396	19,955.58	.00	.00	-2,559.58	114.7%*
51601073	523000	RETIREMENT CONTRIB	26,437	26,437	29,817.33	.00	.00	-3,380.33	112.8%*
51601073	526000	WORKERS' COMPENSAT	5,524	5,524	2,689.34	.00	2,834.66	.00	100.0%
51601073	528001	IPT	1,953	1,953	2,413.31	.00	.00	-460.31	123.6%*
51601073	533002	ENGINEERING SERVIC	10,000	14,239	14,235.51	.00	.00	3.49	100.0%
51601073	533006	LABORATORY SERVICE	15,838	11,838	7,610.50	.00	2,172.28	2,055.22	82.6%
51601073	543000	REPAIR AND MAINTEN	33,880	33,880	30,114.24	.00	815.91	2,949.85	91.3%
51601073	543002	EQUIPMENT MAINTENA	64,000	58,600	27,892.86	.00	5,950.00	24,757.14	57.8%
51601073	544500	LEASE COPIER/PRINT	800	800	432.81	.00	.00	367.19	54.1%
51601073	552002	PROPERTY INSURANCE	6,709	6,709	6,747.74	.00	.00	-38.74	100.6%*

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	553000	COMMUNICATIONS	10,960	9,460	9,416.41	.00	823.57	-779.98	108.2%*
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	731.09	.00	201.33	67.58	93.2%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	1,465.20	.00	60.00	74.80	95.3%
51601073	561010	CLOTHING	5,500	5,500	5,325.00	.00	175.00	.00	100.0%
51601073	561015	SAFETY EQUIPMENT &	4,050	4,050	4,050.00	.00	.00	.00	100.0%
51601073	561031	CHEMICALS	170,280	170,280	137,177.60	.00	25,929.75	7,172.65	95.8%
51601073	561037	LABORATORY SUPPLIE	6,850	6,850	6,844.87	.00	.00	5.13	99.9%
51601073	561040	EQUIPMENT REPAIR S	30,000	30,000	17,754.29	.00	6,984.78	5,260.93	82.5%
51601073	562200	ELECTRICITY	130,000	130,000	117,997.30	.00	.00	12,002.70	90.8%
51601073	562400	HEATING FUEL	31,125	31,125	32,154.59	.00	.00	-1,029.59	103.3%*
51601073	571000	LAND&IMPROVEMENT	0	1	.00	.00	.00	1.00	.0%
51601073	571000	15564 LAND&IMPROVEM	0	30,375	.00	.00	30,375.00	.00	100.0%
51601073	573900	OTHER EQUIPMENT	8,000	8,000	2,301.18	.00	1,133.78	4,565.04	42.9%
51601073	589030	PROP TAX TO OTH CO	2,800	2,970	2,840.00	.00	130.00	.00	100.0%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	30,404	30,404	30,740.75	.00	.00	-336.75	101.1%*
51601570	513001	OVERTIME - REGULAR	0	0	6.35	.00	.00	-6.35	100.0%*
51601570	516000	LONGEVITY	300	300	455.76	.00	.00	-155.76	151.9%*
51601570	521100	HEALTH INSURANCE	11,155	11,155	10,534.08	.00	.00	620.92	94.4%
51601570	521200	DENTAL INSURANCE	250	250	210.96	.00	.00	39.04	84.4%
51601570	521300	LIFE INSURANCE	54	54	52.41	.00	.00	1.59	97.1%
51601570	522000	SOCIAL SECURITY CO	2,029	2,029	2,150.51	.00	.00	-121.51	106.0%*
51601570	523000	RETIREMENT CONTRIB	3,306	3,306	3,334.22	.00	.00	-28.22	100.9%*
51601570	526000	WORKERS' COMPENSAT	68	68	33.11	.00	34.89	.00	100.0%
51601570	528001	IPT	288	288	262.64	.00	.00	25.36	91.2%
51601570	543000	REPAIR AND MAINTEN	500	500	.00	.00	.00	500.00	.0%
51601570	553400	POSTAGE FEES	7,500	7,500	7,585.34	.00	.00	-85.34	101.1%*
51601570	555000	PRINTING AND BINDI	410	90	90.00	.00	.00	.00	100.0%
51601570	561003	OFFICE SUPPLIES	290	290	230.01	.00	8.66	51.33	82.3%
TOTAL WATER ENTERPRISE FUND			5,188,845	5,188,845	3,474,336.00	.00	146,006.34	1,568,502.66	69.8%
TOTAL EXPENSES			5,188,845	5,188,845	3,474,336.00	.00	146,006.34	1,568,502.66	
GRAND TOTAL			5,188,845	5,188,845	3,474,336.00	.00	146,006.34	1,568,502.66	69.8%

** END OF REPORT - Generated by Lisa Clark **

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CITY OF ROCHESTER
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REPORT OPTIONS

	Field #	Total	Page Break	
Sequence 1	1	Y	N	Year/Period: 2015/13
Sequence 2	9	N	N	Print revenue as credit: Y
Sequence 3	0	N	N	Print totals only: N
Sequence 4	0	N	N	Suppress zero bal accts: Y
				Print full GL account: N
				Double space: N
				Roll projects to object: N
Report title:				
YEAR-TO-DATE BUDGET REPORT				
				Carry forward code: 1
				Print journal detail: N
				From Yr/Per: 2003/ 6
				To Yr/Per: 2003/ 6
				Include budget entries: Y
				Incl encumb/liq entries: Y
				Sort by JE # or PO #: J
				Detail format option: 1
Print Full or Short description: F				
Print MTD Version: Y				
Print Revenues-Version headings: N				
Format type: 1				
Print revenue budgets as zero: N				
Include Fund Balance: N				
Include requisition amount: Y				
Multiyear view: L				

Find Criteria	
Field Name	Field Value
Org	5160*
Object	
Project	
Rollup code	
Account type	
Account status	

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FOR 2015 13

			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	2,500	2,500	2,500.00	.00	.00	.00	100.0%*
510001	406105	XFER FROM RET EARNIN	1,275,345	1,275,345	.00	.00	.00	1,275,345.00	.0%*
510001	406201	MISCELLANEOUS REVENU	25,000	25,000	113,000.39	.00	.00	-88,000.39	452.0%*
510001	406201	15568 MISCELLANEOUS	0	0	1,230.79	.00	.00	-1,230.79	100.0%*
510001	406600	CONSTRUCTION REVENUE	50,000	50,000	44,139.26	.00	.00	5,860.74	88.3%*
510001	406601	USER FEES	3,800,000	3,800,000	2,584,047.83	.00	.00	1,215,952.17	68.0%*
510001	406602	INTEREST ON DEL ACCT	12,000	12,000	9,522.98	.00	.00	2,477.02	79.4%*
510001	406603	HYDRANT RENTAL FEES	24,000	24,000	27,480.00	.00	.00	-3,480.00	114.5%*
TOTAL WATER ENTERPRISE FUND			5,188,845	5,188,845	2,781,921.25	.00	.00	2,406,923.75	53.6%
TOTAL REVENUES			5,188,845	5,188,845	2,781,921.25	.00	.00	2,406,923.75	
GRAND TOTAL			5,188,845	5,188,845	2,781,921.25	.00	.00	2,406,923.75	53.6%

** END OF REPORT - Generated by Lisa Clark **

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CITY OF ROCHESTER
 YEAR-TO-DATE BUDGET REPORT

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REPORT OPTIONS

	Field #	Total	Page Break	
Sequence 1	1	Y	N	Year/Period: 2015/13
Sequence 2	9	N	N	Print revenue as credit: N
Sequence 3	0	N	N	Print totals only: N
Sequence 4	0	N	N	Suppress zero bal accts: Y
				Print full GL account: N
				Double space: N
				Roll projects to object: N
Report title:				
YEAR-TO-DATE BUDGET REPORT				
				Carry forward code: 1
				Print journal detail: N
				From Yr/Per: 2003/ 6
				To Yr/Per: 2003/ 6
				Include budget entries: Y
				Incl encumb/liq entries: Y
				Sort by JE # or PO #: J
				Detail format option: 1
Print Full or Short description: F				
Print MTD Version: Y				
Print Revenues-Version headings: N				
Format type: 1				
Print revenue budgets as zero: N				
Include Fund Balance: N				
Include requisition amount: Y				
Multiyear view: L				

Find Criteria	
Field Name	Field Value
Org	510*
Object	
Project	
Rollup code	
Account type	
Account status	

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	330,751	313,701	309,293.16	.00	.00	4,407.84	98.6%
52602057	511099	SALARIES - ADJUSTM	815	815	.00	.00	.00	815.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	7,778.45	.00	.00	321.55	96.0%
52602057	515001	ON CALL	4,497	4,497	3,985.32	.00	.00	511.68	88.6%
52602057	516000	LONGEVITY	1,129	1,129	1,134.14	.00	.00	-5.14	100.5%*
52602057	521100	HEALTH INSURANCE	83,538	83,538	75,685.06	.00	.00	7,852.94	90.6%
52602057	521100	HPHRA HEALTH PLANS	60	60	.00	.00	.00	60.00	.0%
52602057	521200	DENTAL INSURANCE	1,286	1,286	1,294.00	.00	.00	-8.00	100.6%*
52602057	521300	LIFE INSURANCE	730	730	688.83	.00	.00	41.17	94.4%
52602057	522000	SOCIAL SECURITY CO	23,545	23,545	22,847.67	.00	.00	697.33	97.0%
52602057	523000	RETIRE CONTRIBUTIO	37,403	37,403	34,847.55	.00	.00	2,555.45	93.2%
52602057	526000	WORKERS' COMPENSAT	15,860	15,860	7,721.39	.00	8,138.61	.00	100.0%
52602057	528001	IPT	2,797	2,797	2,647.72	.00	.00	149.28	94.7%
52602057	532001	STAFF DEVELOPMENT	6,356	6,356	4,650.84	.00	79.89	1,625.27	74.4%
52602057	532200	CONTRACTED SERVICE	0	20,150	18,687.00	.00	1,463.00	.00	100.0%
52602057	533000	OTHER PROF SERVICE	6,676	6,676	5,700.96	.00	70.45	904.59	86.5%
52602057	533000	15559 OTHER PROF SE	0	0	38,917.06	.00	.00	-38,917.06	100.0%*
52602057	533001	AUDIT	5,750	5,750	3,910.00	.00	.00	1,840.00	68.0%
52602057	533004	MEDICAL SERVICES	500	500	400.67	.00	40.00	59.33	88.1%
52602057	533009	LEGAL	0	0	285.84	.00	.00	-285.84	100.0%*
52602057	533010	LABOR NEGOTIATIONS	3,000	1,000	.00	.00	.00	1,000.00	.0%
52602057	534003	SOFTWARE MAINTENAN	16,531	16,531	15,751.26	.00	.00	779.74	95.3%
52602057	542300	CUSTODIAL SERVICES	2,000	2,000	1,326.90	.00	.00	673.10	66.3%
52602057	543000	REPAIR AND MAINTEN	2,360	1,360	.00	.00	.00	1,360.00	.0%
52602057	543001	VEHICLE MAINT & RE	1,500	3,800	3,800.00	.00	.00	.00	100.0%
52602057	543002	EQUIPMENT MAINTENA	3,242	942	872.25	.00	.00	69.75	92.6%
52602057	544200	RENTAL OF EQUIPMEN	400	400	342.50	.00	.00	57.50	85.6%
52602057	544400	RENTAL OF COMP/COM	1,800	1,800	1,664.61	.00	135.39	.00	100.0%
52602057	544500	LEASE COPIER/PRINT	1,600	1,600	1,703.79	.00	.00	-103.79	106.5%*
52602057	552001	FLEET INSURANCE	4,165	4,165	4,413.17	.00	.00	-248.17	106.0%*
52602057	552002	PROPERTY INSURANCE	5,267	5,267	5,297.41	.00	.00	-30.41	100.6%*
52602057	552003	GENERAL LIABILITY	5,506	5,506	5,537.79	.00	.00	-31.79	100.6%*
52602057	552005	INSURANCE CLAIM DE	2,000	2,000	.00	.00	.00	2,000.00	.0%
52602057	553400	POSTAGE FEES	500	500	72.17	.00	29.28	398.55	20.3%
52602057	554000	ADVERTISING	735	735	357.27	.00	135.95	241.78	67.1%
52602057	555000	PRINTING AND BINDI	1,609	1,419	1,253.50	.00	.00	165.50	88.3%
52602057	556000	TUITION	6,980	3,880	3,095.83	.00	.00	784.17	79.8%

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	558000	TRAVEL	825	825	16.00	.00	194.00	615.00	25.5%
52602057	561003	OFFICE SUPPLIES	2,834	3,184	2,909.36	.00	167.50	107.14	96.6%
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	12,750	19,200	17,842.42	.00	511.09	846.49	95.6%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,615	5,615	3,458.83	.00	625.60	1,530.57	72.7%
52602057	561015	SAFETY EQUIPMENT &	5,875	4,675	4,618.85	.00	56.14	.01	100.0%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	1,644.00	.00	.00	6.00	99.6%
52602057	561032	OTHER OPERATIONAL	525	525	525.00	.00	.00	.00	100.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	6,000.00	.00	.00	.00	100.0%
52602057	562600	VEHICLE FUEL	36,000	36,000	29,102.12	.00	.00	6,897.88	80.8%
52602057	573401	ADMIN EQUIPMENT	17,072	17,659	17,393.38	.00	265.12	.00	100.0%
52602057	573900	OTHER EQUIPMENT	6,000	2,350	2,347.00	.00	3.00	.00	100.0%
52602057	575100	INVENTORY PURCHASE	12,500	12,500	11,140.10	.00	1,308.56	51.34	99.6%
52602057	581000	DUES AND FEES	1,090	1,090	183.50	.00	.00	906.50	16.8%
52602057	583000	INTEREST EXPENSE	623,185	623,185	482,479.14	.00	.00	140,705.86	77.4%
52602057	584000	CONTINGENCY	25,000	15,000	.00	.00	.00	15,000.00	.0%
52602057	589001	STATE PERMITS & FE	1,650	1,650	1,387.00	.00	263.00	.00	100.0%
52602057	591000	REDEMPTION OF PRIN	1,891,207	1,891,207	1,685,031.71	.00	.00	206,175.29	89.1%
52602057	593002	TRANS TO CAPITAL P	669,000	679,000	679,000.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	20,833.30	.00	.00	4,166.70	83.3%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	419,685	419,685	382,404.07	.00	.00	37,280.93	91.1%
52602074	513001	OVERTIME - REGULAR	30,000	30,000	33,184.66	.00	.00	-3,184.66	110.6%*
52602074	515001	ON CALL	29,438	29,438	28,218.54	.00	.00	1,219.46	95.9%
52602074	516000	LONGEVITY	600	600	600.00	.00	.00	.00	100.0%
52602074	521100	HEALTH INSURANCE	147,243	147,243	132,611.69	.00	.00	14,631.31	90.1%
52602074	521100	HPHRA HEALTH PLANS	60	60	.00	.00	.00	60.00	.0%
52602074	521200	DENTAL INSURANCE	1,737	1,737	1,643.84	.00	.00	93.16	94.6%
52602074	521300	LIFE INSURANCE	737	737	695.93	.00	.00	41.07	94.4%
52602074	522000	SOCIAL SECURITY CO	33,308	33,308	31,057.57	.00	.00	2,250.43	93.2%
52602074	523000	RETIREMENT CONTRIB	51,668	51,668	44,941.87	.00	.00	6,726.13	87.0%
52602074	526000	WORKERS' COMPENSAT	4,732	4,732	2,303.76	.00	2,428.24	.00	100.0%
52602074	528001	IPT	3,185	3,185	2,985.99	.00	.00	199.01	93.8%
52602074	533000	OTHER PROF SERVICE	5,000	5,000	2,329.46	.00	.00	2,670.54	46.6%
52602074	533006	LABORATORY SERVICE	124,374	124,374	30,765.15	.00	18,834.50	74,774.35	39.9%
52602074	534009	INDUSTRIAL PRETREA	33,518	33,518	12,010.71	.00	6,000.00	15,507.29	53.7%
52602074	543000	REPAIR AND MAINTEN	91,526	91,526	47,796.23	.00	34,526.25	9,203.52	89.9%
52602074	543002	EQUIPMENT MAINTENA	80,585	80,585	57,394.41	.00	14,887.51	8,303.08	89.7%
52602074	544500	LEASE COPIER/PRINT	1,852	1,852	1,268.53	.00	.00	583.47	68.5%

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602074	552002	PROPERTY INSURANCE	4,833	4,833	4,860.91	.00	.00	-27.91	100.6%*
52602074	553000	COMMUNICATION	10,130	10,130	7,920.08	.00	815.57	1,394.35	86.2%
52602074	559000	MISC PURCHASED SER	15,500	15,500	14,850.00	.00	.00	650.00	95.8%
52602074	561001	JANITORIAL SUPPLIE	1,400	1,400	1,332.46	.00	.00	67.54	95.2%
52602074	561002	BUILDING MAINT SUP	12,450	12,450	4,636.97	.00	584.99	7,228.04	41.9%
52602074	561010	CLOTHING	9,000	9,000	5,723.20	.00	1,121.72	2,155.08	76.1%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	2,189.87	.00	121.45	3,888.68	37.3%
52602074	561031	CHEMICAL	202,940	182,940	68,685.32	.00	29,250.63	85,004.05	53.5%
52602074	561037	LABORATORY SUPPLIE	26,348	26,348	12,371.82	.00	2,033.31	11,942.87	54.7%
52602074	561040	EQUIPMENT REPAIR S	73,230	93,230	53,794.36	.00	32,990.87	6,444.77	93.1%
52602074	562200	ELECTRICITY	380,000	380,000	254,510.76	.00	6,973.00	118,516.24	68.8%
52602074	562400	HEATING FUEL	36,000	36,000	39,335.82	.00	.00	-3,335.82	109.3%*
52602074	573900	OTHER EQUIPMENT	13,225	13,039	10,657.89	.00	.00	2,380.61	81.7%
52602074	592001	DEPRECIATION	1,124,561	1,124,561	.00	.00	.00	1,124,561.00	.0%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	30,404	30,404	30,741.42	.00	.00	-337.42	101.1%*
52602470	513001	OVERTIME - REGULAR	0	0	6.36	.00	.00	-6.36	100.0%*
52602470	516000	LONGEVITY	300	300	455.77	.00	.00	-155.77	151.9%*
52602470	521100	HEALTH INSURANCE	11,155	11,155	10,534.49	.00	.00	620.51	94.4%
52602470	521200	DENTAL INSURANCE	252	252	211.21	.00	.00	40.79	83.8%
52602470	521300	LIFE INSURANCE	59	59	52.64	.00	.00	6.36	89.2%
52602470	522000	SOCIAL SECURITY CO	2,035	2,035	2,154.65	.00	.00	-119.65	105.9%*
52602470	523000	RETIREMENT CONTRIB	3,308	3,308	3,334.48	.00	.00	-26.48	100.8%*
52602470	526000	WORKERS' COMPENSAT	68	68	33.11	.00	34.89	.00	100.0%
52602470	528001	IPT	295	295	262.85	.00	.00	32.15	89.1%
52602470	543000	REPAIR AND MAINTEN	500	0	.00	.00	.00	.00	.0%
52602470	553400	POSTAGE FEES	7,700	9,200	8,710.81	.00	.00	489.19	94.7%
52602470	555000	PRINTING AND BINDI	250	90	90.00	.00	.00	.00	100.0%
52602470	561003	OFFICE SUPPLIES	290	290	266.97	.00	8.66	14.37	95.0%
TOTAL SEWER ENTERPRISE FUND			6,970,229	6,970,229	4,907,312.45	.00	164,098.17	1,898,818.38	72.8%
TOTAL EXPENSES			6,970,229	6,970,229	4,907,312.45	.00	164,098.17	1,898,818.38	
GRAND TOTAL			6,970,229	6,970,229	4,907,312.45	.00	164,098.17	1,898,818.38	72.8%

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REPORT OPTIONS

	Field #	Total	Page Break	
Sequence 1	1	Y	N	Year/Period: 2015/13
Sequence 2	9	N	N	Print revenue as credit: Y
Sequence 3	0	N	N	Print totals only: N
Sequence 4	0	N	N	Suppress zero bal accts: Y
				Print full GL account: N
				Double space: N
				Roll projects to object: N
Report title:				
YEAR-TO-DATE BUDGET REPORT				
				Carry forward code: 1
				Print journal detail: N
				From Yr/Per: 2003/ 6
				To Yr/Per: 2003/ 6
				Include budget entries: Y
				Incl encumb/liq entries: Y
				Sort by JE # or PO #: J
				Detail format option: 1
Print Full or Short description: F				
Print MTD Version: Y				
Print Revenues-Version headings: N				
Format type: 1				
Print revenue budgets as zero: N				
Include Fund Balance: N				
Include requisition amount: Y				
Multiyear view: L				

Find Criteria

Field Name	Field Value
Org	5260*
Object	
Project	
Rollup code	
Account type	
Account status	

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	2,500	2,500	2,500.00	.00	.00	.00	100.0%*
520001	406102	TRANSFER FROM CIP	0	0	55.50	.00	.00	-55.50	100.0%*
520001	406105	XFER FROM RET EARNIN	1,290,815	1,290,815	.00	.00	.00	1,290,815.00	.0%*
520001	406201	MISCELLANEOUS REVENU	4,000	4,000	73,515.71	.00	.00	-69,515.71	1837.9%*
520001	406201	15568 MISCELLANEOUS	0	0	1,072.71	.00	.00	-1,072.71	100.0%*
520001	406211	HOMEMAKERS SRF LOAN	16,049	16,049	16,408.84	.00	.00	-359.84	102.2%*
520001	406600	CONSTRUCTION REVENUE	10,000	10,000	3,242.50	.00	.00	6,757.50	32.4%*
520001	406601	USER FEES	5,047,000	5,047,000	3,217,891.58	.00	.00	1,829,108.42	63.8%*
520001	406602	INTEREST ON DEL ACCT	12,000	12,000	11,272.60	.00	.00	727.40	93.9%*
520001	406607	IMPACT FEES	14,000	14,000	46,900.00	.00	.00	-32,900.00	335.0%*
520001	406701	SEPTIC DISPOSAL PERM	175,000	175,000	99,266.00	.00	.00	75,734.00	56.7%*
520001	406703	INDUSTRIAL PRE-TREAT	10,000	10,000	9,742.66	.00	.00	257.34	97.4%*
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	369,290	369,290	50,062.00	.00	.00	319,228.00	13.6%*
520002	406307	STATE AID GRANT C-77	7,290	7,290	7,290.00	.00	.00	.00	100.0%*
520002	406308	STATE AID GRANT C-77	12,285	12,285	3,625.00	.00	.00	8,660.00	29.5%*
520002	406309	STATE AID GRANT C-83	0	0	19,470.00	.00	.00	-19,470.00	100.0%*
520002	406310	STATE AID GRANT C-83	0	0	5,718.00	.00	.00	-5,718.00	100.0%*
520002	406311	STATE AID GRANT C-83	0	0	13,272.00	.00	.00	-13,272.00	100.0%*
TOTAL SEWER ENTERPRISE FUND			6,970,229	6,970,229	3,581,305.10	.00	.00	3,388,923.90	51.4%
TOTAL REVENUES			6,970,229	6,970,229	3,581,305.10	.00	.00	3,388,923.90	
GRAND TOTAL			6,970,229	6,970,229	3,581,305.10	.00	.00	3,388,923.90	51.4%

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REPORT OPTIONS

	Field #	Total	Page Break	
Sequence 1	1	Y	N	Year/Period: 2015/13
Sequence 2	9	N	N	Print revenue as credit: N
Sequence 3	0	N	N	Print totals only: N
Sequence 4	0	N	N	Suppress zero bal accts: Y
				Print full GL account: N
				Double space: N
Report title:				Roll projects to object: N
YEAR-TO-DATE BUDGET REPORT				
				Carry forward code: 1
Print Full or Short description: F				Print journal detail: N
Print MTD Version: Y				From Yr/Per: 2003/ 6
Print Revenues-Version headings: N				To Yr/Per: 2003/ 6
Format type: 1				Include budget entries: Y
Print revenue budgets as zero: N				Incl encumb/liq entries: Y
Include Fund Balance: N				Sort by JE # or PO #: J
Include requisition amount: Y				Detail format option: 1
Multiyear view: L				

Find Criteria	
Field Name	Field Value
Org	520*
Object	
Project	
Rollup code	
Account type	Revenue
Account status	