



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: January 5, 2015
TO: Utility Advisory Board
FROM: John B. Storer, PE – Director of City Services
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on Monday, January 11, 2016 at 5:30 P.M. in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of December 14, 2015 Minutes
3. Appeals
 - 3.1 Leo Lacouture (Pages 3-8)
19 Old Gonic Rd
Rochester, NH 03867-4418
RE: 19 Old Gonic Rd
 - 3.2 Victoria Ziemer (Pages 9-17)
232 Bacon Rd
Charleston, ME 04422
RE: 14 High St
 - 3.3 Carol Bogrett (Pages 18-26)
40 Manchester Dr
Webster, NH 03303
RE: 147 Eagle Dr
 - 3.4 Joseph A McCollum (Pages 27-32)
12 Crockett St
Rochester, NH 03867-3714
RE: 12 Crockett St
 - 3.5 Krzysztof Kozlowski (Pages 33-44)
9 Academy St
Rochester, NH 03867-3015
RE: 67 69 Charles St

- 3.6 Tonia M Chase (Pages 45-50)
36 Highland St
Rochester, NH 03868-8529
RE: 36 Highland St
- 3.7 Josh Caldon (Pages 51-57)
18 King St
Rochester, NH 03867-3113
RE: 18 King St
- 4. Financial Reports (Pages 58-65)
- 5. Other
- 6. Adjournment

Copy to:
Blaine M.Cox, Deputy City Manager



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 11/30/15

Customer Name: Leo Lacouture

Account: 151540

Service Address: #19 Old Gonic Rd

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant is responsible for undetected water leaks on property.
2. The appellant has not provided any justification for increased usage or for loss of water.
3. Technician reread the meter on 11/20/2015; only 1 unit of use in one month shows normal usage.

John B. Storer, PE
Director of City Services

1/5/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: December 16, 2015
SUBJECT: Leo Lacouture
PROPERTY: 19 Old Gonic Rd

Attached please find the Water Billing Appeal Application, notes and consumption history for the above location.

The customer is appealing 9.5 units of water on his October bill. Owner states his usage doubled; did not use extra water and did not find any leaks.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/30/15

Water
ONLY

1. Date of Appeal: 11-24-15
2. Property Owner's Name: LEO LACOUTURE Account #: 151540
3. Billing Address: 19 OLD GONIC RD.
ROCHESTER N.H
4. Service Location: SAME AS ABOVE Zip Code 03867
5. Owners Representative: LEO LACOUTURE
6. Owners Representative's Signature: Leo Lacouture
7. Phone #: 332-1842 Cell: _____
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 8-20-15 to 10-22-15

10. Abatement is being requested for:

a. How many units of water 9.5 x 4.67 = \$ 44.37

b. How many units of sewer 0 x 6.24 = \$ ~~5.928~~

C. Water & Sewer Department Fees of: \$ _____

Total \$ ~~103.05~~ 44.37

11. Explanation of Appeal Request:

my Bill has more than double per 1/4
that more that I ever paid in my
life time something must wrong
some place

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

bill has more than double from any
previous bill

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

no

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.



Account

Account

151540

Customer

40584

Parcel

013100100000

LACOUTURE LEO P REVOC TRUST &

Location

19

OLD GONIC RD

Status

Active

Tier History

Replace Hist

Demand Inq

Report Options

Service

Service

100

001

RIS WATER

Mfr

SENS

Meter #

76871395

1 of 1

Consumption History

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
10/15/2015		13910052	A		A	25	13	0	98	60.97	60.97
07/08/2015		13912610	A		A	12	5	0	92	23.35	23.35
04/07/2015		13905104	A		A	7	2	0	92	17.74	17.74
01/05/2015		13897765	A		A	5	5	0	89	23.35	23.35
10/08/2014		13890361	A		A	0	0	2	92	17.74	17.74
09/17/2014		0	I		I	282	2	0	89	.00	.00
07/08/2014		13882950	A		A	280	10	0	96	46.70	46.70
04/03/2014		13875512	A		A	270	0	0	85	17.74	17.74
01/08/2014		13868215	A		A	270	0	0	77	17.48	17.48
10/23/2013		13860872	A		A	270	0	0	114	17.48	17.48
07/11/2013		13853497	A		A	270	0	0	89	17.48	17.48

Accounts 151540

11/3/09 MR. COUTURE CAME IN INQUIRING AS TO WHEN HIS METER WAS GOING TO BE REPLACED - ADVISED HIM NOTHING SET YET

[2014-09-04 09:05:20 ksa]:MR LECOULTURE CAME IN INQUIRING WHEN METER CHANGE OUT WAS TO BE COMPLETED. THEY CAME TO COMPLETE IT AND COULD NOT SHUT WATER OFF. THEY CAME AND FIXED WATER SHUT OFF AND SAID THEY WOULD BE BACK THAT AFTERNOON TO CHANGE METER. THEY NEVER CAME BACK. BILLING OFFICE CALLED TO RESCHEDULE AND LEFT HIM A MESSAGE. HE CALLED IN AND LEFT BILLING OFFICE MSG. BILLING OFFICE HAS NOT CALLED HIM BACK. I EXPLAINED THAT WE ARE ANXIOUS TO CHANGE METER TOO AND HE WOULD HEAR FROM SOMEONE 9/5/14

[2015-11-23 09:24:52 karenb]: OWNER CAME IN REGARDING HIGH BILL. TECH WENT OUT ON 11/20 TO READ HIS METER AND CHECK IT. ONLY 1 UNIT OF USAGE SINCE LAST READ, SO USAGE IS NORMAL. OWNER CAME IN TODAY AND ASKED FOR APPEAL FORM. HE STATED THERE WERE NO LEAKS. HE IS PAYING HIS BILL.

[2015-12-16 09:16:52 karenb]: RECEIVED UAB FORM ON 11/24/2015. SENT FOR JANUARY UAB.

✓ Check Spelling

Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 12/9/15

Customer Name: Victoria Ziemer

Account: 024260

Service Address: #14 High St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant is responsible to request water to be turned off at street.
2. Account notes show that appellant was contacted due to zero usage in November at which time appellant stated property was vacant and service order was done to turn water off.

John B. Storer, PE
Director of City Services

1/5/16

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: December 16, 2015
SUBJECT: Victoria Ziemer
PROPERTY: 14 High St

Attached please find the Water Billing Appeal Application, notes, billing history and service orders for the above location.

The customer is appealing her August and November bill. The customer states that she had requested the water to be turned off on May 2015.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/9/15

W/S

1. Date of Appeal: 12-3-15
2. Property Owner's Name: Victoria Jensen Account #: 024260
3. Billing Address: ~~14 High St~~ 232 ~~High~~ Bacon Rd
Charleston, ME.
04422
4. Service Location: 14 High St. Rochester, NH Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 207-285-7300 Cell: 603-617-8188 (use 1st)
8. Email Address: VICTORIAJEN@YAHOO.COM
(Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 6-2015 to present.

10. Abatement is being requested for:

- a. How many units of water _____ x 4.67 = \$ 17.74
- b. How many units of sewer _____ x 6.24 = \$ 29.85 } + "past due" 47.59)
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 96.10

11. Explanation of Appeal Request:

I moved from 14 High St on 5-23-15. I had requested
a final bill & for water shut off at that time. I have not lived
there since. Apparently the requested shut off did NOT occur
and I recieved a bill for \$96.10, for readings on 8-4-15 and
11-3-15.

I don't feel that I need to pay when I requested a shut off
in May, when I moved, & have not been there since.

I am now on social security & cannot afford to pay for
things that I did not buy or use.

Thank you, Vicki Jensen

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

I dispute the fact that I requested the meter shut off
when I moved + it did not happen

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes. I am on social security, so live on a very small
amount. I can't afford to pay for utilities that I did not
use.

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2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

Account15

File Edit Tools Insert Help

Account: 024260

[2015-02-17 16:01:46 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2015-05-28 14:09:37 karenb]: BILL RECEIVED WITH CHANGE OF ADDRESS TO 232 BACON RD, CHARLESTON, ME 04422. GAVE TO ASSESSING.

[2015-11-16 14:55:30 karenb]: ZERO USAGE ON NOVEMBER BILL, CONTACTED CUSTOMER. PER OWNER THIS IS VACANT REQUEST WATER TURN OFF, SERVICE ORDER SCHEDULED.

[2015-11-20 14:00:29 sjuneau]: WATER TURNED OFF AT THE STREET AND METER PULLED - LEFT IN BASEMENT

[2015-12-02 09:23:13 karenb]: VICTORIA CALLED REGARDING BILL SHE RECEIVED. SHE STATED THAT THE WATER WAS SUPPOSED TO BE TURNED OFF IN MAY WHEN THE FINAL BILL WAS DONE. I DID NOT SEE ANY RECORD OF THAT REQUEST BUT TOLD HER WE DID HAVE A REQUEST TO TURN THE WATER OFF 11/20/15. SHE REQUESTED THAT I SEND HER APPEAL FORM FOR THE TWO BILLS IN AUGUST AND NOVEMBER AS SHE FELT THE WATER WAS SUPPOSED TO BE SHUT OFF.

[2015-12-16 09:10:03 karenb]: RECEIVED UAB FORM AND SENT FOR JANUARY UAB

Check Spelling

Display as HTML



- Tier History
- Replace Hist
- Demand Inq
- Report Options

Account: 024250 Customer: 30235

Parcel: 012201650000 ZIEMER VICTORIA

Location: 14 HIGH ST Status:

Service: 100 RES WATER Mfr: 002 Meter #: 69993071

1 of 1

Consumption History

Read Date	Read Time	Blk #	P	R	Current	Usage	Repl Use	Use Days	Bbl Amt	Charge Amt	Adj Bbl Amt
11/03/2015		13922925	A		347	0	0	0	91	47.59	17.74
08/04/2015		13915488	A		347	0	0	0	69	47.59	17.74
05/27/2015		13909872	F		347	1	1	0	23	40.91	4.67
05/04/2015		13907967	A		346	4	4	0	74	48.53	18.68
02/19/2015		13900612	E		342	4	4	0	106	48.53	18.68
11/05/2014		13893235	A		338	3	3	0	93	47.59	17.74
08/04/2014		13885835	A		335	4	4	0	91	48.53	18.68
05/05/2014		13878334	A		331	4	4	0	91	48.45	18.60
02/03/2014		13871034	A		327	5	5	0	90	54.20	23.00
11/05/2013		13863714	A		322	7	7	0	95	75.88	32.20
08/02/2013		13856344	A		315	23	23	0	88	249.32	105.80
05/06/2013		13846918	A		292	25	25	0	91	271.00	115.00



Service order

Reference	15547	Seq	001	Entered	05/20/2015 11:14	By	koramb
Status	COMPLETED						
Account	024260	BOOK	02	Seq	4260		
Parcel	012201650000	District	01	Type	R		
Location	14 HIGH ST	Requested	05/18/2015	at	1:00		
Prop desc		Scheduled	05/27/2015	at	ANY		
Customer	30295	Completed	05/27/2015	by	GEO		
Service	ZIEMER VICTORIA						
Read meter	100	Reason					
Install date	01/10/2009	Start time					
Other Meter	SENS	End time					
SO type	MISC - MISCELLANEOUS SERVICE						
SO reason	FINB - FINAL BILL						
Authorized by							
Department	601 - WATER WORKS						
Assigned to							
Priority							
Comments	SEND TO VICTORIA:						
	232 BACON RD CHARLESTON, ME 04422						
	347						

2 of 4

Attachments (0)

OVR

Add a sequence to the current service order.



Service order

Reference	36288	Seq	001	Entered	11/17/2015 11:14	By	larenb
Status	C COMPLETED						
Account	024260	Seq	02	Type	01	BOOK	4260
Parcel	012201650000	District	01	Type	R	District	
Location	14 HIGH ST	Requested	11/17/2015	at	11:40	Requested	
Prop desc		Scheduled	11/20/2015	at	11:30	Scheduled	
Customer	30235	Completed	11/20/2015	by	GEO	Completed	
Service	ZIEMER VICTORIA						
Read meter	100	Reason					
Install date	10/10/2009	Start time					
Other Meter	SENS	End time					
SO type	MISC - MISCELLANEOUS SERVICE	Utilities Work Orders	<input checked="" type="checkbox"/>				
SO reason	OFF - TURN OFF WATER	General Work Orders	<input checked="" type="checkbox"/>				
Authorized by		Notes					
Department	601 - WATER WORKS						
Assigned to							
Priority							
Comments	PULL METER/TURN OFF						
	969-8515: VICTORIA						
	WATER OFF METER PULLED						

- Sequence
- Schedule
- Complete
- Cancel SO
- CU Find
- Summary
- Misc Charges
- Report Options
- Global Delete
- Account Master
- Inquiry
- History
- Import Notes

Attachments (0)

Add a sequence to the current service order.



History

Contacts Search

Bil Inquiry

Account

Account 024260

Customer 30235 Owner 30235

Customer ZIEMER VICTORIA

Owner ZIEMER VICTORIA

Location 14 Suffix Apt

14 HIGH ST

Route/Book 02 District 01 Type R

Parcel 012201650000

Billing address

232 BACON RD

CHARLESTON, ME 04422

Recent activity

Last bil 11/19/2015 47.59

Last payment 06/22/2015 40.91

Bil due date 12/21/2015

Penalty amt 0.00

Total due after due date 96.52

Additional info

Last customer change 05/25/2006

Account created 09/17/1986

Status S

Group bil N

Service Orders

Contacts

Special Conditions

Text

Services

Bills

Bil Dt	Bil #	Charge	P	Billed	Current	Past Due	Interest	Balance	Due Date	From	To	Late
11/19/15	13922925	100		17.74	17.74	.00	.00	17.74	12/21/15	08/04/15	11/03/15	0
		200		29.85	29.85	.00	.00	29.85				
								47.59				
08/20/15	13915488	100		17.74	.00	17.74	.50	18.24	09/21/15	05/27/15	08/04/15	86
		200		29.85	.00	29.85	.84	30.69				
								48.93				
05/27/15	13909872	100		4.67	.00	.00	.00	.00	06/29/15	05/04/15	05/27/15	0
		200		6.24	.00	.00	.00	.00				
		300		30.00	.00	.00	.00	.00				
05/14/15	13907967	100		18.68	.00	.00	.00	.00	06/16/15	02/19/15	05/04/15	0
		200		29.85	.00	.00	.00	.00				
								.00				
02/24/15	13900612	100		18.68	.00	.00	.00	.00	03/30/15	11/05/14	02/19/15	0
		200		29.85	.00	.00	.00	.00				
								.00				

Bil Special Cond

History options.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 12/9/15

Customer Name: Carol Bogrett for

James L Copithorne

Account: 301570

Service Address: #147 Eagle Dr

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant is responsible for undetected water leaks on property.
2. Tara Estates checked the meter and looked for leaks; did not find any.
3. The appellant has not provided any justification for increased usage or for loss of water.

John B. Storer, PE
Director of City Services

1/5/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: December 16, 2015

SUBJECT: Carol Bogrett: administer of Estate of James Copithorne

PROPERTY: 147 Eagle Dr

Attached please find the Water Billing Appeal Application, notes and consumption history, bill, death certificate and certificate of appointment for the above location.

The customer is appealing 9 units of water and sewer due to a high bill. The customer has not found a leak and does not feel there was increased usage.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only: Received: <u>12/9/15</u>
--

w/s

1. Date of Appeal: 4 Dec 2015
2. Property Owner's Name: James L. Copthorne Account #: 301570
3. Billing Address: 147 Eagle Dr
Rochester, NH
4. Service Location: SAME Zip Code 03867
5. Owners Representative: CAROL L. Boggett
6. Owners Representative's Signature: Carol L. Boggett
7. Phone #: 603-746-2576 Cell: ---
8. Email Address: carbog@tds.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 8/20/15 to 11/23/15
10. Abatement is being requested for:
 - a. How many units of water 9 x 4.67 = \$ 42.74 ^{on bill} (42.03 ad.)
 - b. How many units of sewer 9 x 6.24 = \$ 56.16
- C. Water & Sewer Department Fees of: \$ ---
- Total \$ 98.90

11. Explanation of Appeal Request:

This is my father's house - my
father passed on 8/7/15 - please see
copy of death cert. This house
has been empty since - (trying to
sell it) I go up there to check on
the house every 1-2 weeks just
to check on it - I contacted Tara
Estates after talking to someone in
the City Water Office to check Meter
and to check for leaks under the
tailer and everything seems to be fine
I just can't understand how water
bill can go from 3-4 usage when he was
alive to 9 when he was passed.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

Can't see how it has just about tripled since the house is empty.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No - I don't live in Rochester - I live in Webster

Please note:

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2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

Admin of Property -

Carol L. Boggett

40 Manchester DR

Webster, NH 03303

Please send any mail to above address
or email

carlbog@tds.net.

Accounts

File Edit Tools Insert Help

Account: 301570

[2015-02-26 11:08:56 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW.

[2015-12-04 11:07:35 karenb]: RECEIVED A CALL FROM DAUGHTER. HER FATHER PASSED AWAY 8/7TH AND THE HOUSE HAS BEEN VACANT SINCE THEN SO THERE SHOULD BE NO USAGE. WE GOT A READ OF 9 UNITS. SHE WILL CALL TARA TO CHECK THE METER AND REQUESTED AN APPEAL FORM.

[2015-12-16 09:02:50 karenb]: RECEIVED APPEAL FORM AND SENT FOR JANUARY UAB. CAROL STATED ON THE FORM THAT TARA DID CHECK THE METER AND CHECKED FOR LEAKS UNDER THE TRAILER BUT DID NOT FIND ANYTHING.

✓ Check Spelling

Display as HTML



Account

Account: 301570 Customer: 20190
 Period: 022403090157
 Location: 147 EAGLE DR
 Status: Active

Service

Service: 100 001 RES WATER Mf: SEVS Meter #: 56431331
 1 of 1

Tier History

Replaces Hist

Demand Inq

Report Options

Consumption History

Read Date	Read Time	ES#	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
08/20/2015		13017178	A		194	194	3	0	98	47.59	17.74
05/14/2015		13009655	A		191	191	3	0	78	47.59	17.74
02/25/2015		13002304	E		188	188	4	0	98	48.53	18.68
11/19/2014		13094930	A		184	184	4	0	93	48.53	18.68
08/19/2014		13087524	A		180	180	4	0	96	40.53	18.68
05/14/2014		13080023	A		176	176	3	0	79	47.59	17.74
02/24/2014		13072730	A		173	173	5	0	94	54.20	23.00
11/22/2013		13065403	A		168	168	5	0	95	54.20	23.00
08/19/2013		13058025	A		163	163	4	0	90	48.25	18.40
04/21/2013		13050505	A		159	159	1	0	88	47.33	17.48

1 of 1



**THE STATE OF NEW HAMPSHIRE
JUDICIAL BRANCH
NH CIRCUIT COURT**

7th Circuit - Probate Division - Dover
259 County Farm Road, Suite 203
Dover NH 03820

Telephone: 1-855-212-1234
TTY/TDD Relay: (800) 735-2964
<http://www.courts.state.nh.us>

**CERTIFICATE OF APPOINTMENT
(Letter of Appointment)**

Case Name: Estate of James L. Copithorne

Case Number: 319-2015-ET-00516

On September 21, 2015, the following person(s) was/were appointed to administer the estate of James L. Copithorne. The named administrator(s) accepted this responsibility.

Administrator(s)

Carol L. Bogrett 40 Manchester Drive
Webster NH 03303

This document, when signed under seal, certifies that this appointment did occur as stated and remains in effect as dated below.

September 24, 2015


Suzanne R. Doyle, Clerk of Court

**NOT VALID WITHOUT
PROBATE DIVISION SEAL**



CERTIFICATION OF VITAL RECORD

State of New Hampshire

CERTIFICATE OF DEATH

FILE # 2015007307

FULL NAME OF DECEASED
DATE OF DEATH
DATE OF BIRTH
MOTHER'S/PARENT'S NAME
FATHER'S/PARENT'S NAME
PLACE OF DEATH
DOMESTIC STATUS
SPOUSE'S/PARTNER'S NAME PRIOR
TO FIRST MARRIAGE/CIVIL UNION
SOCIAL SECURITY NUMBER
RESIDENCE
PLACE OF DISPOSITION
FINAL PLACE OF DISPOSITION
DATE OF DISPOSITION
MANNER OF DEATH
MARGINAL NOTES

JAMES L. COPITHORNE
AUGUST 7, 2015
APRIL 13, 1933
AGE 82 YRS SEX MALE
BIRTHPLACE BOSTON, MASSACHUSETTS
CHARLOTTE COPITHORNE (NICKERSON)
RICHARD COPITHORNE
WOLFEBORO, NEW HAMPSHIRE
WIDOWED
ROBERTA CURRIE
021-24-9044
ROCHESTER, NEW HAMPSHIRE
OYSTER RIVER CREMATORY, BARRINGTON, NEW HAMPSHIRE
RETURNED TO FAMILY, WEBSTER, NEW HAMPSHIRE
AUGUST 13, 2015
NATURAL
FILE DATE AUGUST 12, 2015

I HEREBY CERTIFY THIS IS A TRUE COPY ISSUED FROM THE OFFICIAL RECORDS ON FILE AT THIS OFFICE AND SHALL BE RECEIVED AS EVIDENCE WITH THE SAME EFFECT AS THE ORIGINAL.

ATTEST *Kelly A. Walters*

STATE/LOCAL REGISTRAR

Stephen M. Wertz
Stephen M. Wertz, State Registrar

DATE ISSUED: August 13, 2015

STATE/CITY/TOWN OF: ROCHESTER

This copy not valid unless prepared on engraved border displaying seal and signature of Registrar. It shall be unlawful for anyone to reproduce this certificate other than local or State Registrar.

VS-SP1

5 December 2015

City of Rochester

I would just like to take this time and say thank you for considering the Appeal for the Water and Sewer bill for the property at 147 Eagle Dr.


Carol L. Bogrett (Admin)

Estate of James L. Copithorne
carbog@tds.net



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2015

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 12/16/15

Customer Name: Joseph McCollum

Account: 081080

Service Address: #12 Crockett St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount

Per Section 17.21 (b) Unpaid bills of over thirty (30) days shall constitute cause for water shutoff. If on the day of the shutoff, the customer pays the outstanding bill after City personnel arrive at the customer's service to execute the shutoff, the customer will be assessed a minimum service charge. This charge is listed in Section 17.34 Water Rate and Fee Schedule.

John B. Storer, PE
Director of City Services

IBS
1/5/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: December 18, 2015
SUBJECT: Joseph A McCollum
PROPERTY: 12 Crockett St

Attached please find the Water Billing Appeal Application and notes for the above location.

The customer states that after her water was turned off for non-payment; she had discolored water. She is appealing the \$60.00 fee due to the inconvenience that this caused.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/16/15

1. Date of Appeal: 11-5-15
2. Property Owner's Name: Joseph McCollum Account #: 08680
3. Billing Address: 12 Crockett St.
Rochester, N.Y. 14607
4. Service Location: 12 Crockett St Zip Code 14607
5. Owners Representative: ourselves Joe & Lisa McCollum
6. Owners Representative's Signature: [Signature]
7. Phone #: 603 988-3521 Cell: 603 988-3517
8. Email Address: Lisa A McCollum at Yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from Oct 5th to Oct 11th
10. Abatement is being requested for:

a. How many units of water 1 x 4.67 = \$ 4.67
b. How many units of sewer 1 x 6.24 = \$ 6.24
c. Water & Sewer Department Fees of: \$
Total \$

11. Explanation of Appeal Request:

I was on my way to pay the bill
at 8:00 am. We must have crossed each other
as I couldn't catch him in time. He already
w/ in 5 min shut the water off. Now we
lived here 3 yrs and never have had it off.
Since then we have had problems w/ our water.
Rusted. It probably has not been shut off in yrs.
still discovered some rust water. I think they
need to come out and still inspect it. They
also shut it off for three hours. Gave my
kids a bath in rust water. Gross I'm asking for \$169.00
off our bill for the
Inconvenience.

Form continues on back

How many units ?

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? no

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

no

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*

Accounts

File Edit Tools Insert Help

Account: 081080

2012-12-03 11:07:03 kathy]: SERVICE CALL FOR REPAIRS 11/30/12

[2013-06-05 16:34:54 kathy]: WILL PAY 1/2 OF BALANCE \$163.00 AND WILL LET US KNOW THEN WHEN WE CAN SEE THE BALANCE ---PAID \$200.00 7/3 AND WILL PAY BALANCE 7/19-PAID-

[2013-09-10 09:18:05 kathy]: MADE NEW PAYMENT PLAN \$153.00 9/9 THEN BALANCE 9/30

[2013-12-03 12:26:07 kathy]:PAYMENT PLAN 50.00 ON 12/13 THEN BALANCE 1/10/14

[2014-12-17 09:13:44 sjuneau]: MADE A PAYMENT ARRANGEMENT - \$111 12/26, 1/9 AND 1/23. --- ARRANGEMENT VOID - DID NOT MAKE FINAL PAYMENT---

[2015-06-03 10:53:03 sjuneau]: ARRANGMENT MADE - \$80 TODAY AND BALANCE 6/26 - ON BOARD

[2015-07-01 14:41:25 karenb]: DID NOT MAKE FINAL PAYMENT. JIM WENT TO SHUT OFF AND THEY CAME IN AND PAID. \$30 s/c.

[2015-09-08 09:56:20 karenb]: PAID \$100 9/4 WILL PAY BALANCE 9/18

[2015-09-21 10:01:28 karenb]: TURNED OFF/ON FOR NONPAYMENT

[2015-11-24 10:30:00 karenb]: WILL MAKE \$150 12/11TH AND PLAN FOR THE REST ON THAT DAY

[2015-12-11 08:05:10 karenb]: WILL PAY BALANCE 12/28TH.

[2015-12-16 15:31:20 karenb]: RECEIVED UAB APPEAL FORM. CALLED HOMEOWNER TO VERIFY THAT THEY WERE APPEALING FOR \$60.00 DUE TO ON/OFF FEE 9/21/15. THIS FEE WILL BE ON DECEMBER BILL. ALSO NOTED ON UAB FORM THAT HER WATER IS STILL DISCOLORED SINCE IT WAS TURNED OFF AND SHE WOULD LIKE IT INSPECTED. ADVISED UTILITY SUPERVISOR.

Check Spelling

Display as HTML



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13917538	081080	09/17/2015	10/19/2015	88.60	.00	291.84
						Amount Due
						\$380.44

081080
MCCOLLUM JOSEPH A
12 CROCKETT ST
ROCHESTER, NH 03867-3714

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042016413917538400000380444

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
MCCOLLUM JOSEPH A			12 CROCKETT ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
13917538	081080		10/19/2015		09/17/2015	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/01/2015	08/01/2015	349	325	24	112.08
RES SEWER					24	148.76
SERV CALL						30.00
			nt Charges		Amount Due	
100.00			09/04/2015		88.60	
					.00	
					291.84	
					\$380.44	

WATER \$4.67, ELDERLY \$2.02, MINIMUM \$17.74, MINIMUM ELDERLY \$14.21
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.76
- RATE CHANGE AS OF 10/1/2015 FOR WATER -
WATER \$4.81, ELDERLY \$2.08, MINIMUM \$18.27, MINIMUM ELDERLY \$14.64

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 12/7/15

Customer Name: Krzysztof Kozlowski

Account: 140410

Service Address: #67 69 Charles St

Rochester NH 03837

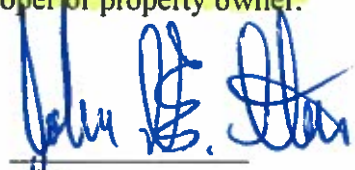
The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount

Per Section 17.7 (b) The Department of Public Works or its agent shall make necessary repairs to existing services up to the customer's side of the curb stop. The cost incurred for the repair and maintenance of all existing water services from the distribution main up to the customer's side of the curb stop, or to the customer's property line, whichever is further from the distribution main, shall be the responsibility of the Department of Public Works. The cost incurred for the repair and maintenance of existing water services from the customer's side of the curb stop, or from the customer's property line, whichever is closer to the customer's building, shall be the responsibility of the customer, except that the customer shall not be responsible for the cost of the sidewalk or roadway excavation and repair.

(c) If new services are installed by a developer or property owner, the Department of Public Works must approve all materials, inspect the installation, provide and install the meter, perform the installation of the remote reader, install all wiring and perform testing and sealing of meters. All charges incurred during the work are the responsibility of the developer or property owner.


John B. Storer, PE
Director of City Services

1/5/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: December 18, 2015
SUBJECT: Krzysztof Kozlowski
PROPERTY: 67 69 Charles St

Attached please find the Water Billing Appeal Application, notes, letter of dispute, invoice and pictures of work done for the above property. The customer is appealing the invoiced amount of \$210.57 incurred for work done 9/22/2015.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 01/18/15

1. Date of Appeal: 12/07/2015
2. Property Owner's Name: KRZYSZTOF KOZLOWSKI Account #: 140410
3. Billing Address: 9 ACADEMY STREET
ROCHESTER
NH 03867
4. Service Location: 67/69 CHARLES ST Zip Code 03867
5. Owners Representative: KRZYSZTOF KOZLOWSKI
6. Owners Representative's Signature: [Signature]
7. Phone #: _____ Cell: 603-767-4481
8. Email Address: KRIZKOZLOWSKI@HOTMAIL.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 9/22/2015 to 9/22/2015
10. Abatement is being requested for:

a. How many units of water _____ x 4.67 = \$ _____

b. How many units of sewer _____ x 6.24 = \$ _____

C. Water & Sewer Department Fees of: \$ 210.57

Total \$ 210.57

11. Explanation of Appeal Request:

COST OF NEW WATER LINE WAS PAID
TO SUR CONTRACTOR AS PER AGREEMENT
WITH CITY SERVICES DIRECTOR.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

THIS IS A MATTER OF
CONTRACT BETWEEN ME, CITY
AND SUD.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

Kris Kozlowski
9 Academy street
Rochester, NH 03867

City of Rochester
19 Wakefield Street
Rochester, NH 03867-1915

Re: 67-69 Charles Street, Account #: 140410

Dispute of Invoice for \$210.57

I dispute the amount of \$210.57 for re-relocation of water meter at 69 Charles Street, Rochester.

The re-location of water meter from one location to another was agreed at meeting with the Director of City Services and was imposed on me due to new Water Department policy of one meter per property location. The cost of installation of new one inch water supply line together with four inch sprinkler line was agreed to be paid by me to the SUR contractor. Also it was agreed that the reconnection of internal lines to the new location meter will be furnished by me. During the installation I had to supply a fitting to your crew to accommodate connection from the meter to my domestic line, and I did the connection myself.

According to my agreement with the City Services Director I had to pay for the one inch line and 4 inch line directly to the SUR. Therefore the disputed invoice should be paid by SUR contractor to the City. There was no any indication that I have to pay for any extra work by other contractors.

After the relocation of the meter there is abundance of water line connection fittings in my property. The City crew did not bother to reuse any of them. Please see attached photos of old and new line connection with left unused fittings and valves.

This is an obvious waste of material for which I should not be charged.

Kris Kozlowski



12/07/15



City of Rochester, New Hampshire

PUBLIC WORKS DEPARTMENT

45 Old Dover Road • Rochester, NH 03867

(603) 332-4096

Fax (603) 335-4352

www.rochesternh.net

August 5, 2015

Krzysztof Kozlowski
FEA Consultants Inc.
9 Academy Street
Rochester, NH 03866-1225

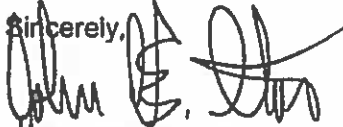
RE: Domestic Water and Fire Services for 67/69 Charles Street

Dear Mr. Kozlowski,

The City of Rochester has received a Permit Application for Water Service Connection for your property at 67/69 Charles Street. As we have discussed, SUR Construction Inc. is currently under contract to perform work on the City's utilities and roadway in the vicinity of your property, and as such must either perform the work or approve the work of another contractor. Given that fact, SUR has been listed as the contractor on your Permit Application and has submitted a proposal for completing the work (attached for reference). The work will include the installation of a 4-inch fire service line to the building, new 1-inch domestic water service to the building from the previously installed new curb stop, and the disconnection of the second domestic water service to the property. As proposed by SUR in the attached letter, the City will cover certain costs within the roadway, totaling \$5,922.25; and, the remaining costs will be your responsibility.

Appropriate backflow prevention devices will be required on the new fire sprinkler service, as well as the domestic service. Please coordinate the removal of the second water meter and any necessary permitting of backflow prevention devices with the Water/Sewer Billing Office.

Please sign below to indicate agreement to the terms presented in this letter.

Sincerely, 

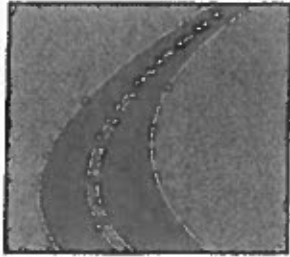
John B. Storer, PE
Director of City Services

Attachment: SUR Letter dated July 30, 2015

Agreed: 

Krzysztof S. Kozlowski
Owner of 67/69 Charles Street, Rochester, NH

08/05/2015.
Date



S·U·R
SITES • UTILITIES • ROADS

S.U.R. Construction, Inc.
233 Chestnut Hill Road
P.O. Box 720
Rochester, NH 03866-0720

Voice: (603) 332-4554
Fax: (603) 332-0351
www.surconstruction.com

FEA Consultants
9 Academy Street
Rochester, NH 03866

City of Rochester
31 Wakefield Street
Rochester, NH 03867

July 30, 2015

RE: The following is a break down of the costs associated with installing a 4" fire protection service into FEA Consultants' building at the corner of Charles Street and Catherine Street. The 1 ¾" service will be disconnected at the curb stop and a new 1" line will run from the new curb stop into the building. All of the City's work is from the main to the property line and FEA Consultants portion of the work is from the property line into the home.

	<u>City</u>	<u>FEA</u>
Material	\$2741.89	\$2036.38
Installation	\$2560.36	\$2752.87
Paving 2" Binder	\$ 620.00	\$ 880.00
Total Cost	\$5,922.25	\$5,669.25

Total Cost of Job = \$11,591.50

Account: 140410

THIS IS 69 CHARLES ST.

[2010-10-15 09:05:34 am]: NEW OWNER HEATH BEAUDOIN

[2010-10-15 09:05:34 am]: SEPTEMBER 2010 BILL RETURNED WITH CHANGE OF ADDRESS TO: 21 ELMO LN., ROCHESTER, NH 03867

[2012-01-26 10:52:38 am]: DOOR TAGGED 1/24/12 FOR PRIOR ESTIMATE & NEPTUNE REPLACEMENT

[2012-01-30 10:19:22 kathy]: SENT LETTER TODAY TO GAIN ACCESS FOR NOT READING & NEPTUNE

[2012-02-22 14:44:27 am]: APPOINTMENT 2/29/12 TO REPLACE NEPTUNE

[2013-09-16 15:45:53 kathy]: GALLO REALTY GROUP TAKING CARE OF THIS ACCOUNT ADDED THEM TO RECEIVE COPY'S AND WILL SEND IN PAYMENT

[2013-10-03 15:11:39 kathy]: REQUESTED A REFUND ON THIS ACCOUNT BECAUSE IT HAS BEEN ESTIMATED FOR A FEW CYCLES. WILL EMAIL FOR

REFUND.

[2013-10-15 09:57:18 am]: FORMER OWNER HEATH BEAUDOIN WILL SEND REQUEST FOR REFUND - REFUND CAME FROM OVERESTIMATION

[2013-11-06 09:53:41 am]: WATER OFF AT THE STREET 9/12/13 - NON-PAYMENT

[2014-07-15 13:56:39 kathy]: TURNED ON AT STREET 3/10/14

[2014-07-15 12:00:45 kathy]: OWNER CALLED SAID HAD LEAK ON METER GEORGE WENT OUT AND METER WAS BROKEN HAD TO REPLACE IT.

[2014-08-13 12:01:59 kathy]: OWNER CALLED WANTED TO KNOW ABOUT CHARGES FOR THE BROKEN METER EXPLAINED SHE IS RESPONSIBLE FROM THE SHUT OFF IN STREET INTO THE HOUSE AND WE MAINTAINED THE METER FOR REPAIRS OR READINGS. SHE WANTS THE METER RETURNED - GEORGE WILL RETURN

[2015-09-11 13:49:51 karenb]: PER ROCKY AND MIKE, CUSTOMER WANTED FIRE SERVICE SO IN ORDER TO DO SO HE NEEDED TO HAVE ONE LINE GOING IN INSTEAD OF THE TWO LINES NOW. (140410 AND 140420) CUSTOMER HAD NEW LINE PUT IN AND TECH IS SCHEDULED TO GO MOVE ONE OF THE METERS TO THE NEW LINE. PER ROCKY THE ONLY THING COVERED BY THE CITY IS THE PIPE FROM THE STREET. ANY PARTS THAT THE TECH USES TO MOVE METER WILL BE BILLABLE.

[2015-11-24 16:52:13 karenb]: OWNER STATED SHE IS DISPUTING THE OVERDUE BILL WITH THE CITY

[2015-12-10 10:35:52 karenb]: RECEIVED NOTICE OF DISPUTE PAPERWORK FROM OWNER. MAILED HIM UAB APPEAL FORM TO SEND IN

[2015-12-21 08:39:02 karenb]: RECEIVED UAB APPEAL FORM, SENT FOR JANUARY APPEAL



Check Spelling

Display as HTML



CITY OF ROCHESTER

19 WAKEFIELD STREET
ROCHESTER, NH 03867-1915
603-332-3110
603-335-7580 (fax)

INVOICE

DATE:	9/22/2015	REQUESTED BY:	Krzysztof
		PHONE #	(603) 767-4481
PROPERTY LOCATION:	67-69 Charles Street	ACCOUNT #:	140410
OWNER:	Krzysztof & Renata Kozlowski		
MAILING ADDRESS:	9 Academy Street		
	Rochester, NH 03867-3015		

MATERIALS					
ITEM#	PART #	QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1	36273	1	1" to 3/4" Bushing	\$ 7.73	\$ 7.73
2	47910	1	1" CPPJ Ballvalve	\$ 142.80	\$ 142.80
3	52700	1	3/4" Tailpiece	\$ 13.65	\$ 13.65
4	52733	1	3/4" 90deg. Tailpiece	\$ 20.30	\$ 20.30
5	50196	2	3/4" Gaskets	\$ 0.55	\$ 1.09
6				\$ -	\$ -
7				\$ -	\$ -
8				\$ -	\$ -
9				\$ -	\$ -
10				\$ -	\$ -
TOTAL MATERIALS					\$ 185.57

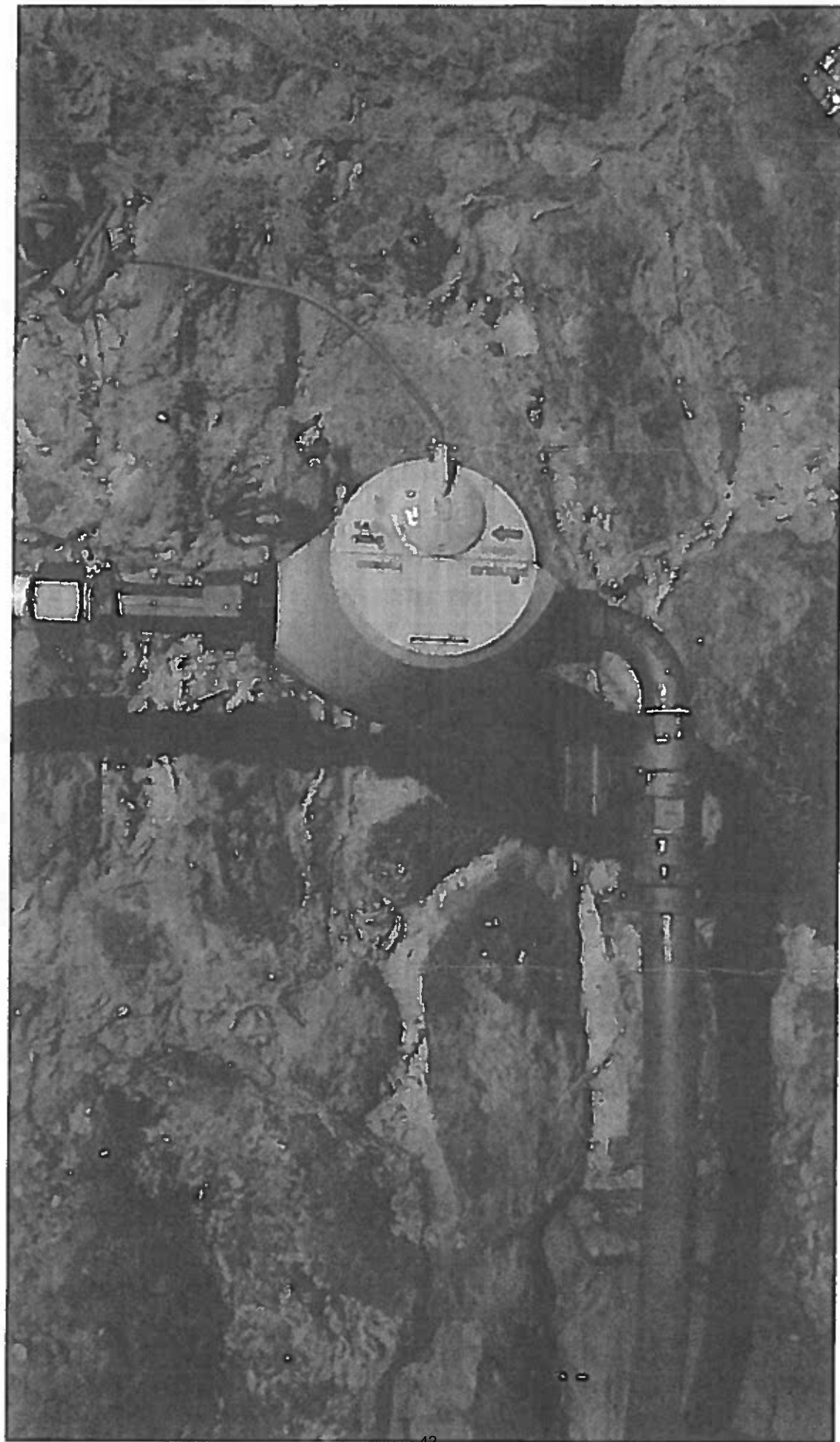
LABOR					
ITEM #		HOURS		PER HOUR	AMOUNT
1	W1702		Laborer #1 (OverTime)	\$ 37.50	\$ -
2	W1702	0.5	Laborer #2	\$ 25.00	\$ 12.50
3	W1702	0.5	Laborer #3	\$ 25.00	\$ 12.50
4	W1702		Foreman	\$ 35.00	\$ -
TOTAL LABOR					\$ 25.00

EQUIPMENT					
ITEM #		HOURS		PER HOUR	AMOUNT
1	W1707		Backhoe	\$ 50.00	\$ -
2	W1708		Compressor	\$ 50.00	\$ -
3	W1503		Saw	\$ 50.00	\$ -
TOTAL EQUIPMENT					\$ -

FEES					
ITEM #		QTY	DESCRIPTION	FEE	AMOUNT
1	310		Turn On	\$ 30.00	\$ -
2	W1708		Water Inspection	\$ 50.00	\$ -
3	S1708		Sewer Inspection	\$ 50.00	\$ -
TOTAL FEES					\$ -

TOTAL INVOICE AMOUNT	\$ 210.57
LESS PAID ESTIMATE	\$ -
PAYMENT DUE	\$ 210.57

69 CHARLES ST. - NEW INSTALLATION



69 CHARLES ST - OLD INSTALLATION



67 CHARLES ST - DISCONNECTED / UTILITY





City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 12/23/15

Customer Name: Tonia M Chase

Account: 182140

Service Address: #36 Highland St

Rochester NH 03868-8529

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 23 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings
2. The water did not enter the sewer system

Value of 23 Units of Sewer at the current sewer rate of \$6.24 = \$143.52

Total abatement = \$143.52 plus accrued interest.


John B. Storer, PE
Director of City Services


Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: December 23, 2015
SUBJECT: Tonia M Chase
PROPERTY: 36 Highland St

Please find attached the Water Billing Appeal Application, notes, and consumption history for the above account. The appellant is requesting 23 units of water/sewer due to her hose disconnecting from connector, leaving water running until noticed.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 12/23/15

1. Date of Appeal: 12/23/2015
2. Property Owner's Name: Tome Chole Account #: 182140 W/S
3. Billing Address: 36 Highland St
Rochester NH
4. Service Location: Same Zip Code 07868
5. Owners Representative: Tome Chole
6. Owners Representative's Signature: [Signature]
7. Phone #: Cell: 603 930 4303
8. Email Address: tchole@windhamsafety.com
(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/8 to 10/5

10. Abatement is being requested for:

- a. How many units of water 23 x 4.67 = \$ 107.41
- b. How many units of sewer 23 x 6.24 = \$ 143.52
- C. Water & Sewer Department Fees of: \$250.93
- Total \$ 250.93

11. Explanation of Appeal Request:

I placed my vegetable garden on seaker hoses connected to a timer so that I could reduce my summer water usage. When I came home from vacation I noticed the hose had broken off from its connector. This would have resulted in it running wide open for an hour each day. This water was not used and did not go to sewer. It was the result of a malfunction.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? no

If yes, has the leak been repaired? yes

Who made the repair? me, it was removed from service

Has proof of the repair been attached to this appeal form? no

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.



Account

Tier History

Replace Hist

Demand Inq

Report Options

Account

182140

Customer

39843

Parcel

01040040000

CHASE TONIA M

Location

36

HIGHLAND ST

Status

Active

Service

Service

300

001

RES WATER

Mfr

SENS

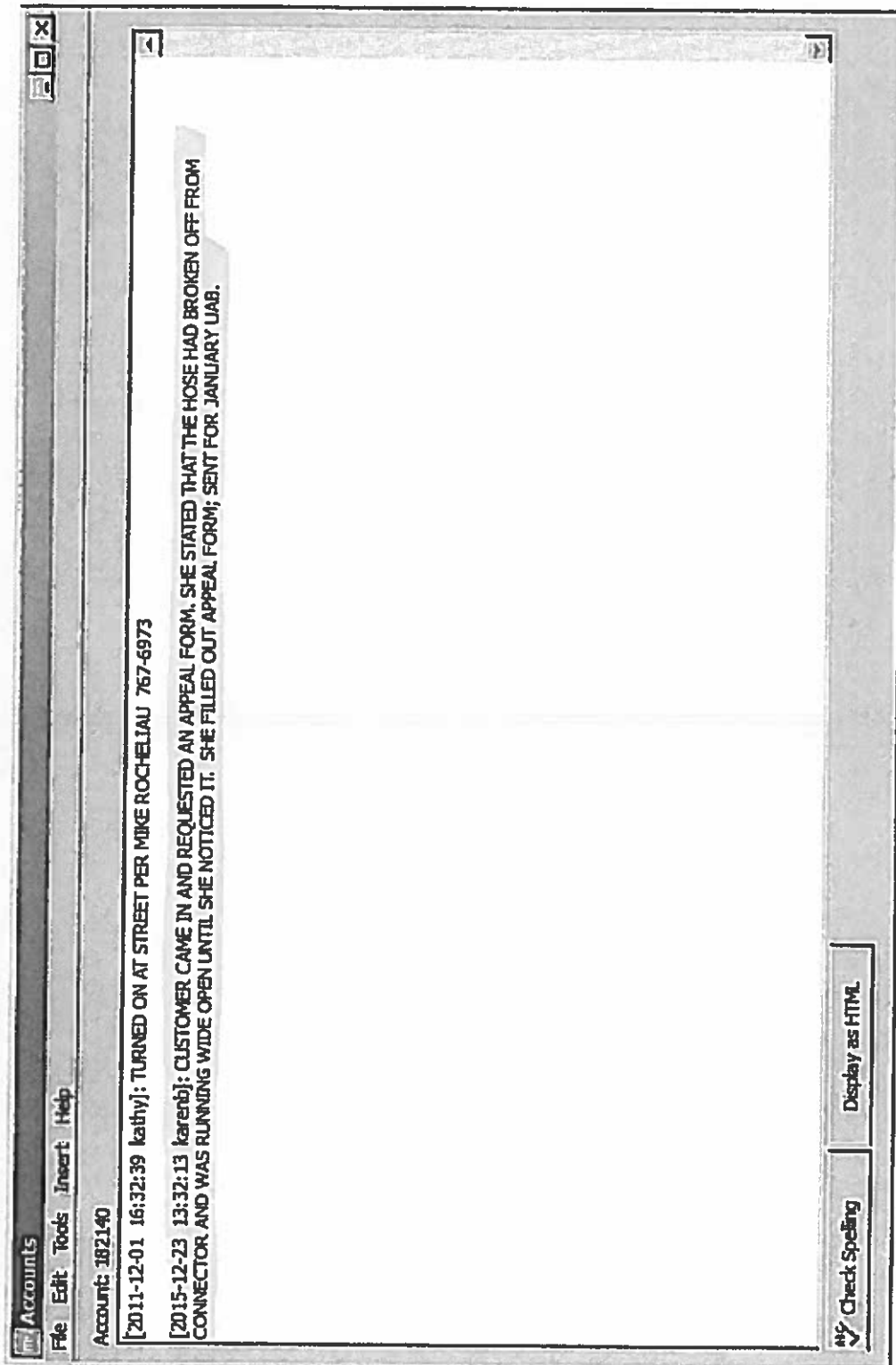
Meter #

76167066

1 of 1

Consumption History

Read Date	Read Time	BL#	P	R	Current	Usage	Repl Use	Use Days	BL Amt	Charge Amt	Adj BL Amt
10/05/2015		15921191	A		66	31	90	0	333.45	145.91	
07/07/2015		13913746	A		35	10	96	0	109.10	46.70	
04/02/2015		13906243	A		25	5	87	0	54.55	23.35	
01/05/2015		13898895	A		20	6	91	0	65.46	28.02	
10/06/2014		13891496	A		14	11	97	0	120.01	51.37	
07/01/2014		13884076	A		3	3	89	3	65.46	28.02	
05/08/2014		0	I		1555	3	82	0	.00	.00	
04/03/2014		13876634	A		1552	7	84	0	76.08	32.40	
01/09/2014		13869343	A		1545	6	85	0	65.04	27.60	
10/16/2013		13861999	A		1539	12	92	0	130.08	55.20	
07/16/2013		13854618	A		1527	10	91	0	108.40	46.00	
04/16/2013		13847189	A		1517	5	84	0	54.20	23.00	





City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: January 5, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 12/31/15

Customer Name: Josh Caldon

Account: 130220

Service Address: #18 King St

Rochester NH 03867-3113

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 54.5 units of sewer on the invoiced amount once proof of repair is received.

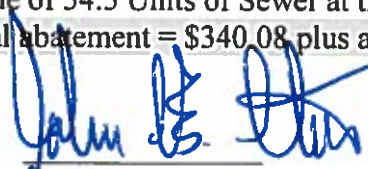
The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings
2. The water did not enter the sewer system
3. The appellant is responsible for undetected water leaks on the property.

a. Usage on the current invoice is	62.0 Units
b. Average usage of previous 4 quarters	<u>7.5 Units</u>
c. Estimated increase of Usage	54.5 Units

Value of 54.5 Units of Sewer at the current sewer rate of \$6.24 = \$340.08

Total abatement = \$340.08 plus accrued interest.


John B. Storer, PE
Director of City Services

1/5/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 4, 2016
SUBJECT: Josh Caldon
PROPERTY: 18 King St

Please find attached the Water Billing Appeal Application, notes, consumption history and sales receipt for the above account. The appellant is requesting 56 units of water and sewer caused by a leak from the shut off valve onto the basement floor.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 12/31/15

1. Date of Appeal: 12/31/2015
2. Property Owner's Name: Rachel Caldon Account #: 130220 w/s
3. Billing Address: 18 King St
Rochester NH
4. Service Location: Basement Zip Code 03867
5. Owners Representative: Josh Caldon
6. Owners Representative's Signature: [Signature]
7. Phone #: 603) 332-1429 Cell: 603) 973-9711
8. Email Address: none

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from Sept to Dec
10. Abatement is being requested for: \$261.52
- a. How many units of water ~~4~~ 56 x 4.67 = \$ ~~6-706-42~~
- Reg b. How many units of sewer ~~26~~ 56 x 6.24 = \$ ~~139-10~~ \$349.44
- C. Water & Sewer Department Fees of: \$ _____
- Total \$610.96

11. Explanation of Appeal Request:

Shut off VAIL Gasket is crooked
Leaking from the middle of it so it spun
The meter like crazy and did not return
To sewer But to floor of Base bring to
Appeal for the usage of water was
wasted and as soon as the water is
on will and have to fix immitely and as soon
as possible

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? no on the Basement floor

If yes, has the leak been repaired? ASAP right after the water is on

Who made the repair? I Josh Caldon is doing the repairs ASAP

Has proof of the repair been attached to this appeal form? ASAP

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

yes it could I just started working
so I have to wait two weeks till paycheck

Please note:

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2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.



Account

Account	130220	Customer	303247
Parcel	012002440000	Customer Name	CALDON WILLIAM B
Location	18	Location	KING ST
		Status	Active

Service

Service	100	Mfr	SENS	Meter #	76478406
	100				

Tier History

Replace Hist

Demand Inq

Report Options

Consumption History

Read Date	Read Time	Bil #	P	R	Current	Usage	Repl Use	Use Days	Bil Amt	Charge Amt	Adj Bil Amt
12/08/2015		13926501	A			96	9	0	91	159.14	42.93
09/08/2015		13919153	A			87	62	0	97	706.42	289.54
06/03/2015		13911710	A			25	10	0	79	139.10	46.70
03/16/2015		13904239	A			15	7	0	104	76.37	32.69
12/02/2014		13896889	A			8	6	0	89	65.46	28.02
09/04/2014		13889483	A			2	2	5	23	76.37	32.69
08/13/2014		0	I			0	5	0		.00	.00
08/12/2014		0	I			0	5	0		.00	.00
07/31/2014		0	I			1937	5	0		.00	.00
06/02/2014		13882061	A			1932	7	0	91	136.37	32.69
03/03/2014		13874644	A			1925	4	0	81	48.26	18.41
12/12/2013		13867364	A			1921	10	0	94	108.40	46.00

Accounts

File Edit Tools Insert Help

Account: 130220

[2013-09-16 11:03:49 kathy]: TURNED OFF FOR NON-PAYMENT 9/10/13

[2013-09-17 09:34:06 kathy]: PAID OVERDUE TURNED ON AT STREET 9/17/13

[2014-04-10 10:05:09 kathy]: TURNED OFF 4/8/14 THEN ON 4/9/14

[2014-05-09 14:25:57 ann]: WATER OFF/ON NON-PAYMENT 5/6/14

[2015-05-07 11:49:35 sjuneau]: WATER OFF FOR NON PAYMENT 5/5/15

[2015-09-14 11:51:58 karenb]: TURNED OFF FOR NON PAYMENT 9/10/15

[2015-12-04 15:41:06 karenb]: TURNED ON 11/24/15. MADE PAYMENT.

[2015-12-09 10:29:36 isa]: CUSTOMER CALLED AND STATED THEY ARE OFF FOR NON PAYMENT TODAY. WANTED TO MAKE PAYMENT ARRANGEMENT. INVOICE WAS 3X NORMAL RATE. SENDING TECHNICIAN OUT FOR READING TO SEE IF USAGE CONTINUING AT EXCESSIVE RATE. EXPLAINED TO CUSTOMER THAT WHEN THEY RECEIVED THIS INVOICE THEY SHOULD HAVE FOUND A LEAK, MADE REPAIR AND POSSIBLY FILED AN APPEAL. CUSTOMER IS GOING TO CALL BACK IF THEY CAN DETERMINE THE CAUSE OF THE HIGH USAGE.

[2015-12-09 11:34:09 isa]: 205-1375

[2015-12-09 11:40:18 karenb]: TECH GOT A NEW READ ON 12/8. NEW READ WAS: 96 SO IN 16 DAYS OF USAGE THERE WERE 9 UNITS. AVERAGE USAGE IS 7.5 UNITS A QUARTER.

[2015-12-10 10:56:17 karenb]: TURNED OFF FOR NON-PAYMENT 12/9/15

[2015-12-30 11:18:42 karenb]: PER CONVERSATION WITH JOSH/LISA, JOSH HAS TO PAY WATER PORTION OF BILL AND HIS FEE, HE ALSO HAD TO HAVE APPEAL FORM FILLED OUT AND REPAIR DONE BEFORE WATER CAN BE TURNED BACK ON.

[2015-12-31 11:01:39 karenb]: TURNED ON. READ 96. PAID 5319 FOR WATER AND HANDED IN APPEAL FORM. HAS TO FOLLOW UP WITH LISA ON MONDAY 1/4TH REGARDING FIXING LEAK OR WILL BE TURNED OFF AGAIN.

[2016-01-04 14:36:39 karenb]: OWNER CAME IN WITH RECEIPTS FOR PARTIAL REPAIR. WILL BRING RECEIPTS/PICTURES OF COMPLETE REPAIR TO UAB MEETING.

Check Spelling

Display as HTML



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280 NORTH MAIN ST. ROCHESTER NH 03867
NOW HIRING HOMEDEPOT.COM/CAREERS

3489 00058 85215 01/04/16 01:58 PM
CASHIER SELF CHECK OUT - SCOT58

697285260054 PEX PIPE <A>	1.86
1/2IN X 5FT WHITE PEX PIPE	
697285465626 STRT CPLG <A>	
1/2" SHARKBITE COUPLING	
297.63	15.26
016000505346 CANDY <A>	1.48
CHOCOLATE MARSH GOLDEN GRAHAM TREATS	
SUBTOTAL	18.60
SALES TAX	0.00
TOTAL	\$18.60
CASH	20.00
CHANGE DUE	1.40



3489 58 85215 01/04/2016 5765

RETURN POLICY DEFINITIONS
POLICY ID DAYS POLICY EXPIRES ON
A 1 90 04/03/2016
THE HOME DEPOT RESERVES THE RIGHT TO
LIMIT / DENY RETURNS. PLEASE SEE THE
RETURN POLICY SIGN IN STORES FOR
DETAILS.

BUY ONLINE PICK-UP IN STORE
AVAILABLE NOW ON HOMEDEPOT.COM.
CONVENIENT, EASY AND MOST ORDERS
READY IN LESS THAN 2 HOURS!

ENTER FOR A CHANCE
TO WIN A \$5,000
HOME DEPOT GIFT
CARD!

Share Your Opinion With Us! Complete
the brief survey about your store visit
and enter for a chance to win at:

www.homedepot.com/opinion

COMPARTA SU OPINION EN UNA BREVE
ENCUESTA PARA LA OPORTUNIDAD DE GANAR.

User ID:
2PWZ 174208 170777

Password:
16054 170719

Entries must be entered by 02/03/2016.
Entrants must be 18 or older to enter.
See complete rules on website. No
purchase necessary.

01/05/2016 13:42
lisa

CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

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glytdbud

FOR 2016 13

			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	541,316	532,189	277,747.98	.00	.00	254,441.02	52.2%
51601057	511099	SALARIES - ADJUSTM	1,656	1,656	.00	.00	.00	1,656.00	.0%
51601057	513001	OVERTIME - REGULAR	40,000	40,000	20,511.11	.00	.00	19,488.89	51.3%
51601057	515001	ON CALL	4,497	4,497	2,164.71	.00	.00	2,332.29	48.1%
51601057	516000	LONGEVITY	1,203	1,203	928.58	.00	.00	274.42	77.2%
51601057	519000	TRAVEL ALLOWANCE	0	0	57.69	.00	.00	-57.69	100.0%*
51601057	521100	HEALTH INSURANCE	147,150	145,734	80,737.28	.00	.00	64,996.72	55.4%
51601057	521200	DENTAL INSURANCE	2,708	2,684	1,391.72	.00	.00	1,292.28	51.9%
51601057	521300	LIFE INSURANCE	1,157	1,146	572.63	.00	.00	573.37	50.0%
51601057	522000	SOCIAL SECURITY CO	41,519	41,015	22,057.31	.00	.00	18,957.69	53.8%
51601057	523000	RETIRE CONTRIBUTIO	65,582	64,820	33,875.73	.00	.00	30,944.27	52.3%
51601057	526000	WORKERS' COMPENSAT	24,134	24,134	24,134.00	.00	.00	.00	100.0%
51601057	528001	IPT	5,638	5,579	2,792.50	.00	.00	2,786.50	50.1%
51601057	532001	STAFF DEVELOPMENT	5,794	5,794	2,252.87	.00	65.00	3,476.13	40.0%
51601057	532200	CONTRACTED SERVICE	0	11,903	10,506.71	.00	.00	1,396.29	88.3%
51601057	533000	OTHER PROF SERVICE	9,672	9,672	2,217.02	.00	2,500.81	4,954.17	48.8%
51601057	533001	AUDIT	3,910	3,910	3,162.50	.00	920.00	-172.50	104.4%*
51601057	533002	ENGINEERING SERVIC	11,800	11,800	1,914.74	.00	4,585.26	5,300.00	55.1%
51601057	533004	MEDICAL SERVICES	500	500	250.00	.00	.00	250.00	50.0%
51601057	533009	14542 ROCHESTER HIL	0	0	4,214.42	.00	1,785.58	-6,000.00	100.0%*
51601057	533010	LABOR NEGOTIATIONS	2,000	2,000	.00	.00	.00	2,000.00	.0%
51601057	534003	SOFTWARE MAINTENAN	18,820	18,820	16,089.15	.00	53.59	2,677.26	85.8%
51601057	541100	WATER & SEWERAGE	4,000	4,000	2,672.73	.00	1,327.27	.00	100.0%
51601057	542300	CUSTODIAL SERVICES	2,100	2,100	990.00	.00	.00	1,110.00	47.1%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	266.66	.00	.00	733.34	26.7%
51601057	543002	EQUIPMENT MAINTENA	1,135	1,135	1,311.33	.00	.00	-176.33	115.5%*
51601057	544200	RENTAL OF EQUIPMEN	410	410	.00	.00	.00	410.00	.0%
51601057	544400	RENTAL OF COMP/COM	1,800	1,800	969.54	.00	830.46	.00	100.0%
51601057	544500	LEASE COPIER/PRINT	1,656	1,656	1,539.00	.00	.00	117.00	92.9%
51601057	552001	FLEET INSURANCE	2,826	2,826	.00	.00	.00	2,826.00	.0%
51601057	552003	GENERAL LIABILITY	5,543	5,543	.00	.00	.00	5,543.00	.0%
51601057	553400	POSTAGE FEES	400	400	93.15	.00	.00	306.85	23.3%
51601057	554000	ADVERTISING	1,650	1,650	611.39	.00	.00	1,038.61	37.1%
51601057	555000	PRINTING AND BINDI	1,839	1,839	129.00	.00	.00	1,710.00	7.0%
51601057	556000	TUITION	3,180	3,180	960.00	.00	.00	2,220.00	30.2%
51601057	558000	TRAVEL	825	825	1.00	.00	15.67	808.33	2.0%
51601057	561003	OFFICE SUPPLIES	2,934	2,934	630.53	.00	289.97	2,013.50	31.4%

01/05/2016 13:42
lisa

CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

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glytdbud

FOR 2016 13

			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	561005	PUBLICATIONS	50	50	50.00	.00	.00	.00	100.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	4,281.92	.00	586.86	4,131.22	54.1%
51601057	561010	CLOTHING	5,800	5,800	3,354.38	.00	2,445.62	.00	100.0%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	3,494.28	.00	1,477.30	28.42	99.4%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,007.90	.00	792.10	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	1,354.18	.00	260.09	2,010.73	44.5%
51601057	562600	VEHICLE FUEL	21,420	21,420	5,229.15	.00	.00	16,190.85	24.4%
51601057	573401	ADMIN EQUIPMENT	4,635	4,635	516.31	.00	2,989.20	1,129.49	75.6%
51601057	573900	OTHER EQUIPMENT	8,334	8,334	2,742.85	.00	1,870.24	3,720.91	55.4%
51601057	575100	INVENTORY PURCHASE	104,000	104,000	55,414.13	.00	4,846.11	43,739.76	57.9%
51601057	581000	DUES AND FEES	1,020	1,020	714.99	.00	.00	305.01	70.1%
51601057	583000	INTEREST EXPENSE	606,669	606,669	314,620.74	.00	.00	292,048.26	51.9%
51601057	584000	CONTINGENCY	20,000	19,065	.00	.00	.00	19,065.00	.0%
51601057	589001	STATE PERMITS & FE	2,810	2,810	2,704.00	.00	100.00	6.00	99.8%
51601057	589031	LIEN DISCHARGE FEE	600	600	155.49	.00	44.51	400.00	33.3%
51601057	591000	REDEMPTION OF PRIN	1,353,562	1,353,562	284,779.97	.00	37,500.00	1,031,282.03	23.8%
51601057	592001	DEPRECIATION	1,060,790	1,060,790	.00	.00	.00	1,060,790.00	.0%
51601057	593002	TRANS TO CAPITAL P	92,000	157,000	157,000.00	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	12,499.98	.00	.00	12,500.02	50.0%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	282,714	282,714	147,393.37	.00	.00	135,320.63	52.1%
51601073	513001	OVERTIME - REGULAR	15,000	15,000	11,909.55	.00	.00	3,090.45	79.4%
51601073	515001	ON CALL	16,340	16,340	8,757.00	.00	.00	7,583.00	53.6%
51601073	521100	HEALTH INSURANCE	87,901	87,901	56,790.40	.00	.00	31,110.60	64.6%
51601073	521200	DENTAL INSURANCE	1,301	1,301	791.19	.00	.00	509.81	60.8%
51601073	521300	LIFE INSURANCE	504	504	257.61	.00	.00	246.39	51.1%
51601073	522000	SOCIAL SECURITY CO	21,990	21,990	12,298.52	.00	.00	9,691.48	55.9%
51601073	523000	RETIREMENT CONTRIB	33,258	33,258	17,725.49	.00	.00	15,532.51	53.3%
51601073	526000	WORKERS' COMPENSAT	5,037	5,037	5,037.00	.00	.00	.00	100.0%
51601073	528001	IPT	3,111	3,111	1,502.81	.00	.00	1,608.19	48.3%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	1,450.00	.00	4,350.00	4,200.00	58.0%
51601073	533006	LABORATORY SERVICE	15,832	15,832	7,010.02	.00	.00	8,821.98	44.3%
51601073	543000	REPAIR AND MAINTEN	58,178	58,178	3,424.82	.00	5,849.94	48,903.24	15.9%
51601073	543002	EQUIPMENT MAINTENA	67,399	67,399	19,119.15	.00	5,282.73	42,997.12	36.2%
51601073	544500	LEASE COPIER/PRINT	800	800	431.63	.00	.00	368.37	54.0%
51601073	552002	PROPERTY INSURANCE	6,372	6,372	.00	.00	.00	6,372.00	.0%
51601073	553000	COMMUNICATIONS	9,880	9,880	4,523.95	.00	2,161.10	3,194.95	67.7%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	99.90	.00	267.25	632.85	36.7%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	449.87	.00	553.14	596.99	62.7%
51601073	561010	CLOTHING	5,500	5,500	3,022.49	.00	1,898.93	578.58	89.5%

01/05/2016 13:42
lisa

CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

P 3
glytdbud

FOR 2016 13

			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	561015	SAFETY EQUIPMENT &	4,050	4,050	1,453.63	.00	520.02	2,076.35	48.7%
51601073	561031	CHEMICALS	187,500	187,500	50,689.99	.00	49,440.51	87,369.50	53.4%
51601073	561037	LABORATORY SUPPLIE	8,000	8,000	4,129.59	.00	1,656.44	2,213.97	72.3%
51601073	561040	EQUIPMENT REPAIR S	30,000	30,000	2,340.26	.00	5,586.26	22,073.48	26.4%
51601073	562200	ELECTRICITY	126,000	126,000	63,478.88	.00	.00	62,521.12	50.4%
51601073	562400	HEATING FUEL	34,000	34,000	7,974.49	.00	.00	26,025.51	23.5%
51601073	573900	OTHER EQUIPMENT	17,400	17,400	1,598.86	.00	4,718.20	11,082.94	36.3%
51601073	589030	PROP TAX TO OTH CO	3,000	3,935	3,449.36	.00	.00	485.64	87.7%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	30,567	30,567	16,275.72	.00	.00	14,291.28	53.2%
51601570	516000	LONGEVITY	100	100	.00	.00	.00	100.00	.0%
51601570	521100	HEALTH INSURANCE	11,556	11,556	6,097.78	.00	.00	5,458.22	52.8%
51601570	521200	DENTAL INSURANCE	220	220	115.43	.00	.00	104.57	52.5%
51601570	521300	LIFE INSURANCE	58	58	27.84	.00	.00	30.16	48.0%
51601570	522000	SOCIAL SECURITY CO	2,059	2,059	1,092.04	.00	.00	966.96	53.0%
51601570	523000	RETIREMENT CONTRIB	3,446	3,446	1,845.18	.00	.00	1,600.82	53.5%
51601570	526000	WORKERS' COMPENSAT	62	62	62.00	.00	.00	.00	100.0%
51601570	528001	IPT	361	361	164.40	.00	.00	196.60	45.5%
51601570	543000	REPAIR AND MAINTEN	500	500	500.00	.00	.00	.00	100.0%
51601570	553400	POSTAGE FEES	8,256	8,256	3,795.08	.00	.00	4,460.92	46.0%
51601570	555000	PRINTING AND BINDI	410	410	90.00	.00	.00	320.00	22.0%
51601570	561003	OFFICE SUPPLIES	300	300	33.99	.00	.00	266.01	11.3%
TOTAL WATER ENTERPRISE FUND			5,403,531	5,468,531	1,840,382.54	.00	147,570.16	3,480,578.30	36.4%
TOTAL EXPENSES			5,403,531	5,468,531	1,840,382.54	.00	147,570.16	3,480,578.30	
GRAND TOTAL			5,403,531	5,468,531	1,840,382.54	.00	147,570.16	3,480,578.30	36.4%

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
<hr/>									
5001 WATER ENTERPRISE FUND									
<hr/>									
510001 WATER WORKS REVENUE									
<hr/>									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00		.00	.00	100.0%
510001	406105	XFER FROM RET EARNIN	-1,790,031	-1,855,031	.00		.00	-1,855,031.00	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-27,681.25		.00	2,681.25	110.7%
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-34,430.58		.00	-15,569.42	68.9%*
510001	406601	USER FEES	-3,500,000	-3,500,000	-1,240,194.34		.00	-2,259,805.66	35.4%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-7,299.89		.00	-4,700.11	60.8%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	-1,529.59		.00	-22,470.41	6.4%*
TOTAL WATER ENTERPRISE FUND			-5,403,531	-5,468,531	-1,313,635.65		.00	-4,154,895.35	24.0%
TOTAL REVENUES			-5,403,531	-5,468,531	-1,313,635.65		.00	-4,154,895.35	
GRAND TOTAL			-5,403,531	-5,468,531	-1,313,635.65		.00	-4,154,895.35	24.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MTD EXPENDED	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	357,598	348,471	181,990.69	.00	.00	166,480.31	52.2%
52602057	511099	SALARIES - ADJUSTM	1,656	1,656	.00	.00	.00	1,656.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	3,672.38	.00	.00	4,427.62	45.3%
52602057	515001	ON CALL	4,497	4,497	2,164.71	.00	.00	2,332.29	48.1%
52602057	516000	LONGEVITY	1,202	1,202	928.59	.00	.00	273.41	77.3%
52602057	519000	TRAVEL ALLOWANCE	0	0	57.69	.00	.00	-57.69	100.0%*
52602057	521100	HEALTH INSURANCE	89,598	88,182	48,101.08	.00	.00	40,080.92	54.5%
52602057	521200	DENTAL INSURANCE	1,517	1,493	729.82	.00	.00	763.18	48.9%
52602057	521300	LIFE INSURANCE	836	825	402.69	.00	.00	422.31	48.8%
52602057	522000	SOCIAL SECURITY CO	26,344	25,840	13,591.64	.00	.00	12,248.36	52.6%
52602057	523000	RETIRE CONTRIBUTIO	41,497	40,735	21,177.55	.00	.00	19,557.45	52.0%
52602057	526000	WORKERS' COMPENSAT	14,463	14,463	14,463.00	.00	.00	.00	100.0%
52602057	528001	IPT	3,705	3,646	1,753.47	.00	.00	1,892.53	48.1%
52602057	532001	STAFF DEVELOPMENT	6,344	6,344	1,618.85	.00	65.00	4,660.15	26.5%
52602057	532200	CONTRACTED SERVICE	0	11,903	10,506.70	.00	.00	1,396.30	88.3%
52602057	533000	OTHER PROF SERVICE	6,780	11,630	9,485.58	.00	2,129.11	15.31	99.9%
52602057	533001	AUDIT	3,910	3,910	3,162.50	.00	920.00	-172.50	104.4%*
52602057	533004	MEDICAL SERVICES	500	500	250.00	.00	.00	250.00	50.0%
52602057	533010	LABOR NEGOTIATIONS	2,000	2,000	.00	.00	.00	2,000.00	.0%
52602057	534003	SOFTWARE MAINTENAN	30,048	30,048	16,089.15	.00	13,919.47	39.38	99.9%
52602057	542300	CUSTODIAL SERVICES	2,000	2,000	990.00	.00	.00	1,010.00	49.5%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	532.50	.00	.00	1,827.50	22.6%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	2,500.00	.00	.00	.00	100.0%
52602057	543002	EQUIPMENT MAINTENA	3,635	3,635	2,222.25	.00	.00	1,412.75	61.1%
52602057	544200	RENTAL OF EQUIPMEN	400	400	.00	.00	.00	400.00	.0%
52602057	544400	RENTAL OF COMP/COM	1,800	1,800	969.54	.00	830.46	.00	100.0%
52602057	544500	LEASE COPIER/PRINT	1,600	1,600	1,525.69	.00	.00	74.31	95.4%
52602057	552001	FLEET INSURANCE	3,956	3,956	.00	.00	.00	3,956.00	.0%
52602057	552002	PROPERTY INSURANCE	5,002	5,002	.00	.00	.00	5,002.00	.0%
52602057	552003	GENERAL LIABILITY	5,296	5,296	.00	.00	.00	5,296.00	.0%
52602057	553400	POSTAGE FEES	500	500	48.21	.00	.00	451.79	9.6%
52602057	554000	ADVERTISING	735	735	182.21	.00	.00	552.79	24.8%
52602057	555000	PRINTING AND BINDI	1,639	1,639	129.00	.00	.00	1,510.00	7.9%
52602057	556000	TUITION	6,780	6,780	960.00	.00	.00	5,820.00	14.2%
52602057	558000	TRAVEL	875	875	34.00	.00	15.66	825.34	5.7%
52602057	561003	OFFICE SUPPLIES	2,069	2,069	742.38	.00	289.97	1,036.65	49.9%
52602057	561005	PUBLICATIONS	32	32	32.00	.00	.00	.00	100.0%

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52602057	561008	VEHICLE SUPPLIES	13,500	13,500	9,135.34	.00	695.84	3,668.82	72.8%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,615	5,615	1,774.58	.00	2,113.14	1,727.28	69.2%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	2,626.84	.00	964.98	2,308.18	60.9%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	1,007.90	.00	642.10	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	561.34	.00	31.27	7.39	98.8%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	1,605.26	.00	128.90	4,265.84	28.9%
52602057	562600	VEHICLE FUEL	41,000	41,000	9,859.06	.00	.00	31,140.94	24.0%
52602057	571000	13551 LAND&IMPROVEM	0	4,275	4,285.00	.00	.00	-10.00	100.2%*
52602057	573401	ADMIN EQUIPMENT	1,635	1,635	362.70	.00	26.20	1,246.10	23.8%
52602057	573900	OTHER EQUIPMENT	6,033	6,033	2,742.83	.00	1,870.23	1,419.94	76.5%
52602057	575100	INVENTORY PURCHASE	12,500	12,500	1,659.00	.00	3,341.00	7,500.00	40.0%
52602057	581000	DUES AND FEES	1,090	1,090	346.01	.00	.00	743.99	31.7%
52602057	583000	INTEREST EXPENSE	550,877	550,877	304,080.87	.00	.00	246,796.13	55.2%
52602057	584000	CONTINGENCY	15,000	5,875	.00	.00	.00	5,875.00	.0%
52602057	589001	STATE PERMITS & FE	1,650	1,650	1,025.00	.00	250.00	375.00	77.3%
52602057	591000	REDEMPTION OF PRIN	2,013,438	2,013,438	1,399,882.91	.00	.00	613,555.09	69.5%
52602057	593002	TRANS TO CAPITAL P	158,000	158,000	158,000.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	12,499.98	.00	.00	12,500.02	50.0%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	421,120	421,120	211,270.80	.00	.00	209,849.20	50.2%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	14,465.04	.00	.00	18,034.96	44.5%
52602074	515001	ON CALL	29,438	29,438	15,787.27	.00	.00	13,650.73	53.6%
52602074	516000	LONGEVITY	600	600	.00	.00	.00	600.00	.0%
52602074	521100	HEALTH INSURANCE	141,410	141,410	53,236.12	.00	.00	88,173.88	37.6%
52602074	521200	DENTAL INSURANCE	1,794	1,794	892.26	.00	.00	901.74	49.7%
52602074	521300	LIFE INSURANCE	753	753	369.67	.00	.00	383.33	49.1%
52602074	522000	SOCIAL SECURITY CO	33,794	33,794	18,054.96	.00	.00	15,739.04	53.4%
52602074	523000	RETIREMENT CONTRIB	50,740	50,740	25,391.83	.00	.00	25,348.17	50.0%
52602074	526000	WORKERS' COMPENSAT	4,316	4,316	4,316.00	.00	.00	.00	100.0%
52602074	528001	IPT	3,766	3,766	1,796.02	.00	.00	1,969.98	47.7%
52602074	533000	OTHER PROF SERVICE	155,000	155,000	27,817.25	.00	22,949.00	104,233.75	32.8%
52602074	533006	LABORATORY SERVICE	116,428	116,428	24,287.97	.00	27,821.75	64,318.28	44.8%
52602074	534009	INDUSTRIAL PRETREA	32,755	32,755	5,997.00	.00	11,823.00	14,935.00	54.4%
52602074	543000	REPAIR AND MAINTEN	65,931	65,931	17,801.40	.00	9,748.54	38,381.06	41.8%
52602074	543002	EQUIPMENT MAINTENA	115,023	115,023	37,747.88	.00	12,707.95	64,567.17	43.9%
52602074	544500	LEASE COPIER/PRINT	1,852	1,852	1,211.33	.00	.00	640.67	65.4%
52602074	552002	PROPERTY INSURANCE	4,523	4,523	.00	.00	.00	4,523.00	.0%
52602074	553000	COMMUNICATION	10,552	10,552	4,750.13	.00	1,761.11	4,040.76	61.7%
52602074	559000	MISC PURCHASED SER	15,500	15,500	15,000.00	.00	.00	500.00	96.8%

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52602074	561001	JANITORIAL SUPPLIE	1,500	1,500	345.54	.00	135.01	1,019.45	32.0%
52602074	561002	BUILDING MAINT SUP	7,450	7,450	675.05	.00	881.90	5,893.05	20.9%
52602074	561010	CLOTHING	9,025	9,025	3,469.10	.00	2,890.59	2,665.31	70.5%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	412.53	.00	433.05	5,354.42	13.6%
52602074	561031	CHEMICAL	339,448	339,448	16,318.90	.00	15,807.50	307,321.60	9.5%
52602074	561037	LABORATORY SUPPLIE	26,348	26,348	6,718.04	.00	1,144.90	18,485.06	29.8%
52602074	561040	EQUIPMENT REPAIR S	78,270	78,270	33,610.26	.00	1,680.54	42,979.20	45.1%
52602074	562200	ELECTRICITY	380,000	380,000	164,881.52	.00	.00	215,118.48	43.4%
52602074	562400	HEATING FUEL	38,000	38,000	5,136.73	.00	.00	32,863.27	13.5%
52602074	573900	OTHER EQUIPMENT	14,843	14,843	2,531.67	.00	2,801.00	9,510.33	35.9%
52602074	592001	DEPRECIATION	1,124,561	1,124,561	.00	.00	.00	1,124,561.00	.0%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	30,567	30,567	16,276.44	.00	.00	14,290.56	53.2%
52602470	516000	LONGEVITY	100	100	.00	.00	.00	100.00	.0%
52602470	521100	HEALTH INSURANCE	8,546	8,546	6,098.14	.00	.00	2,447.86	71.4%
52602470	521200	DENTAL INSURANCE	223	223	115.57	.00	.00	107.43	51.8%
52602470	521300	LIFE INSURANCE	60	60	27.98	.00	.00	32.02	46.6%
52602470	522000	SOCIAL SECURITY CO	2,064	2,064	1,092.29	.00	.00	971.71	52.9%
52602470	523000	RETIREMENT CONTRIB	3,451	3,451	1,845.27	.00	.00	1,605.73	53.5%
52602470	526000	WORKERS' COMPENSAT	62	62	62.00	.00	.00	.00	100.0%
52602470	528001	IPT	363	363	164.54	.00	.00	198.46	45.3%
52602470	543000	REPAIR AND MAINTEN	600	600	600.00	.00	.00	.00	100.0%
52602470	553400	POSTAGE FEES	8,256	8,256	3,795.06	.00	.00	4,460.94	46.0%
52602470	555000	PRINTING AND BINDI	350	350	90.00	.00	.00	260.00	25.7%
52602470	561003	OFFICE SUPPLIES	300	300	33.99	.00	.00	266.01	11.3%
TOTAL SEWER ENTERPRISE FUND			6,825,394	6,825,394	3,002,462.04	.00	140,819.17	3,682,112.79	46.1%
TOTAL EXPENSES			6,825,394	6,825,394	3,002,462.04	.00	140,819.17	3,682,112.79	
GRAND TOTAL			6,825,394	6,825,394	3,002,462.04	.00	140,819.17	3,682,112.79	46.1%

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5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00		.00	.00	100.0%
520001	406105	XFER FROM RET EARNIN	-1,611,293	-1,611,293	.00		.00	-1,611,293.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-21,024.73		.00	17,024.73	525.6%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	.00		.00	-16,049.00	.0%*
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	-598.44		.00	-9,401.56	6.0%*
520001	406601	USER FEES	-4,500,000	-4,500,000	-1,472,167.88		.00	-3,027,832.12	32.7%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-6,373.31		.00	-5,626.69	53.1%*
520001	406607	IMPACT FEES	-14,000	-14,000	-27,300.00		.00	13,300.00	195.0%
520001	406608	WATER & SEWER HOOKUP	0	0	-8,850.00		.00	8,850.00	100.0%
520001	406701	SEPTIC DISPOSAL PERM	-175,000	-175,000	-55,596.00		.00	-119,404.00	31.8%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-2,712.80		.00	-7,287.20	27.1%*
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-357,337	-357,337	-23,702.00		.00	-333,635.00	6.6%*
520002	406307	STATE AID GRANT C-77	-7,290	-7,290	-7,290.00		.00	.00	100.0%
520002	406308	STATE AID GRANT C-77	-11,983	-11,983	-3,323.00		.00	-8,660.00	27.7%*
520002	406309	STATE AID GRANT C-83	-46,230	-46,230	-18,445.00		.00	-27,785.00	39.9%*
520002	406310	STATE AID GRANT C-83	-15,112	-15,112	-5,417.00		.00	-9,695.00	35.8%*
520002	406311	STATE AID GRANT C-83	-32,600	-32,600	-12,574.00		.00	-20,026.00	38.6%*
TOTAL SEWER ENTERPRISE FUND			-6,825,394	-6,825,394	-1,667,874.16		.00	-5,157,519.84	24.4%
TOTAL REVENUES			-6,825,394	-6,825,394	-1,667,874.16		.00	-5,157,519.84	
GRAND TOTAL			-6,825,394	-6,825,394	-1,667,874.16		.00	-5,157,519.84	24.4%

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