



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: June 1, 2016
TO: Utility Advisory Board
FROM: John B. Storer, PE – Director of City Services
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on Monday, June 13 at 5:30 P.M. in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of May 9, 2016 Minutes
3. Appeals
 - 3.1 Geoffrey Betts – Tabled from December 2015 UAB (Page 3)
32 Lowell St
Rochester, NH 03867-3556
RE: 32 Lowell St
 - 3.2 Laura Schmalzl for East Rochester Library Association (Page 21)
55 Main St
Rochester, NH 03868
RE: 55 Main St
 - 3.3 Laura Schmalzl for East Rochester Library Association (Page 28)
55 Main St
Rochester, NH 03868
RE: 55 Main St
 - 3.4 Nahla Abounaja (Page 34)
78 Epping Rd
Exeter, NH 03833-1561
RE: 34 Chestnut St
 - 3.5 Larry Lane or Darell Hall for McDonald's Corporation (Page 40)
PO Box 6300
Amherst, NH 03031-6300
RE: 161 Wakefield St

- 3.6 Wilford Larochelle (Page 46)
42 Main St
Rochester, NH 03868-0453
RE: 42 Main St
- 3.7 Richard Drapeau for Stephanie Beauregard (Page 53)
311 Island Dr
Melbourne Beach, FL 32951
RE: 15 Madison Ave
- 3.8 Selena S Randolph (Page 61)
PO Box 843
Rochester, NH 03866-0843
RE: 12 Front St
- 4. Water and Sewer Rate Review (Page 73)
- 5. Financial Reports (Page 93)
- 6. Other
- 7. Adjournment

Copy to:
Blaine M.Cox, Deputy City Manager



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 6, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 11/9/15

Customer Name: Geoffrey Betts

Account: 091840

Service Address: #32 34 Lowell St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 39.5 units of sewer on the invoiced amounts.

The above recommendation is based upon the following findings:

1. The original appeal was discussed at the December 2015 UAB Meeting. Per the documentation a water heater leaked into the foundation. The above average use did not enter the sewer system.
2. Average use has been established
 - a. Usage on the disputed 9/2/16 invoice is 28 Units
 - b. Use on the previous invoice 6/11/16 is (1/2 cycle) 22 Units
50 Units
 - c. Average usage of 2 billing cycles is 7 units
Total average usage for 1 & ½ Cycles 10.5 Units
 - d. Estimated Usage over average 39.50 Units

Value of 39.5 Units of Sewer at the current sewer rate of \$6.24 = \$246.48

Total abatement = \$246.48 plus accrued interest.


John B. Storer, PE
Director of City Services

6/3/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: John Storer
FROM: Karen Bonneau
DATE: November 17, 2015
SUBJECT: Geoffrey Betts
PROPERTY: 32 34 Lowell St

Attached please find the Water/Sewer Billing Appeal Application, water & electric bills, receipts for parts, pictures of leak/repair, consumption history and notes for the above account.

The customer is asking for an adjustment on his bill due to a leak that was going from his water heater into his foundation. He suspects that this leak was occurring when he purchased the home in May of 2015.

Also asked to Consider previous invoice



City of Rochester, New Hampshire

Utility Billing Office

19 Wakefield Street Rochester, NH 03867
(603) 332-3110 or Fax (603) 335-7501

December 17, 2015

Geoffry Betts
32 Lowell Street
Rochester NH 03867

Your appeal of the Water/Sewer bills has been reviewed by the Utility Advisory Board
at its meeting held **December 14, 2015**

The decision of the Board was to:

<input type="checkbox"/>	Abate the amount of \$
<input type="checkbox"/>	Abate the amount of \$ _____, with the following stipulation:
<input type="checkbox"/>	Deny your appeal.
<input checked="" type="checkbox"/>	Tabled your appeal until the June 13, 2016 UAB meeting in order to establish average use by new owner
<input type="checkbox"/>	Refer the appeal to the City Manger for further review/discussion
<input type="checkbox"/>	Other - Please Call the billing office to schedule an appointment for staff to come out and inspect the meter.

Please contact the Utility Billing Office at 332-3110 or 335-7501 if you have any questions.

Sincerely,

John B. Storer, PE
Director of City Services

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/12/15

1. Date of Appeal: Nov 9, 2015 W/S
2. Property Owner's Name: Geoffrey Betts Account #: 091840
3. Billing Address: 32 Lowell St
Rochester, NH 03867
4. Service Location: 32 Lowell St Rochester, NH Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-491-2745 Cell: 603-491-2745
8. Email Address: gcbetts@gmail.com
(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

a. How many units of water _____ x 4.67 = \$ _____

b. How many units of sewer _____ x 6.24 = \$ _____

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

Please review the accompanying documents and see that
upon purchasing my home at 32 Lowell St. I had a water heater
failure that was hidden due to a crack in the foundation.
The leak apparently occurred right after I bought property.
before

Can you please make an adjustment in my bill relative
to current consumption and also consider previous
quarters bill for credit? (Also that I live alone
and use very little water.)

Thank You for Your Consideration in this matter
Geoffrey C. Betts

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes - See attached photos

Who made the repair? Self

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Would seek for allowance to make installments
briefly to offset one large payment.

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*

Accounts

File Edit Tools Insert Help

Account: 091840

THIS IS THE WHITE HOUSE

[2015-11-06 14:24:12 karenb]: OWNER CAME IN REGARDING HIGH BILL. HE FOUND THAT HIS HOT WATER HEATER HAD BEEN LEAKING INTO HIS FOUNDATION. HE HAS REPLACED THE HOT WATER HEATER AND WILL BE FILING AN APPEAL FOR THIS BILL.

[2015-11-17 08:20:27 karenb]: APPEAL PAPERWORK RECEIVED AND SENT FOR DEC UAB 11/12/15

[2015-12-23 09:55:55 karenb]: APPEAL TABLED UNTIL JUNE 2016 MEETING TO ESTABLISH AVERAGE USE

[2016-05-24 14:19:42 karenb]: SENT TABLED APPEAL TO UAB FOR JUNE MEETING. USAGE FOR LAST TWO BILLING CYCLES (DECEMBER AND MARCH) WAS 7 UNITS.

Check Spelling

Display as HTML



Account: 091840 Customer: 42882
 Parcel: 012800750000
 Location: 32 LOWELL ST
 Status: Active

Service: 100 RES WATER Mtr # 69890214
 1 of 1

Tier History

Replace Hist

Demand Inq

Report Options

Consumption History

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
03/09/2016		13932776	A		359	7	7	0	84	77.35	33.67
12/15/2015		13925407	A		352	7	7	0	104	77.08	33.40
09/02/2015		13917968	A		345	28	28	0	83	305.48	130.76
05/11/2015		13910527	A		317	22	22	0	42	240.02	103.74



- Tier History
- Replace Hist
- Demand Inq
- Report Options

Account

Account: 091840 Customer: 6897
 Parcel: 012800/750000
 Location: 32 LOWELL ST Status: Active

Service

Service: 1000 001 RES WATER Mfr: SENS Meter #: 68890214

1 of 1

previous owner history

Consumption history

Read Date	Read Time	Read #	P	R	Current	Usage	Repl Use	Use Days	Est Amt	Charge Amt	Adj Est Amt
04/09/2015		13907355	F			2935	19	0	56	237.29	88.73
03/05/2015		13903056	A			276	9	0	86	98.19	42.03
12/09/2014		13895703	A			267	11	0	92	120.01	51.37
09/08/2014		13888302	A			256	13	0	91	141.83	60.71
06/09/2014		13880881	A			243	10	0	95	109.10	46.70
03/06/2014		13873475	A			233	8	0	80	86.76	36.84
12/16/2013		13866183	A			225	10	0	90	108.40	46.00
09/17/2013		13858800	A			215	11	0	98	119.24	50.60
06/11/2013		13851423	A			204	13	0	85	140.92	59.80
03/18/2013		13844047	A			191	13	0	96	140.92	59.80
12/12/2012		13836761	A			178	13	0	91	138.21	58.56

1 of 3



Plumbing/Electrical
parts



More saving.
More doing.™

280 NORTH MAIN ST. ROCHESTER NH 03867
NOW HIRING HOMEDepOT.COM/CAREERS

3489 00058 07821 09/01/15 02:45 PM
CASHIER SELF CHECK OUT - SCOT58

783643148642 QP PLUG 50A <A> 9.47
BREAKER SIE 50A 2-POLE
782114103234 A/C DISCONN. <A> 5.88
60AMP NONFUSE OUTDOOR A/C DISC 55156
051411205188 CONNECTOR <A> 1.75
SNAPTITE CONN NH/SE 3/4" PK2

SUBTOTAL 17.10
SALES TAX 0.00
TOTAL \$17.10

XXXXXXXXXXXX8194 DEBIT 17.10
AUTH CODE 232329



3489 58 07821 09/01/2015 9749

RETURN POLICY DEFINITIONS
POLICY ID DAYS POLICY EXPIRES ON
A 1 90 11/30/2015
THE HOME DEPOT RESERVES THE RIGHT TO
LIMIT / DENY RETURNS. PLEASE SEE THE
RETURN POLICY SIGN IN STORES FOR
DETAILS.

BUY ONLINE PICK-UP IN STORE
AVAILABLE NOW ON HOMEDepOT.COM.
CONVENIENT, EASY AND MOST ORDERS
READY IN LESS THAN 2 HOURS!

ENTER FOR A CHANCE
TO WIN A \$5,000
HOME DEPOT GIFT
CARD!

Share Your Opinion With Us! Complete
the brief survey about your store visit
and enter for a chance to win at:

www.homedepot.com/opinion

COMPARTA SU OPINION EN UNA BREVE
ENCUESTA PARA LA OPORTUNIDAD DE GANAR.

User ID:
2PX2 19420 15989

Password:
15451 15931

Entries must be entered by 10/01/2015.
Entrants must be 18 or older to enter.
See complete rules on website. No
purchase necessary.



LOWE'S HOME CENTERS, LLC
160 WASHINGTON ST, SUITE B
ROCHESTER, NH 03839 (603) 853-4000

- SALE -

SALES#: S2449TS1 2060733 TRANS#: 0130215 09

23017 1/2-IN X 10-FT CPR TYP L 14.9
70122 8-2 COPPER NH/UG INDOOR L 52.1
35 0 1.49
599832 BC TUBE CTR 1/8-IN-7/6-IN 9.0
369235 1/2-IN LEAD FREE CHCK ULV 7.7
79410 1/2-IN PF X 1/2-IN NPT AD 9.5
2 0 4.78
188636 1/2-IN COPPER PUSH ELBOW 30.2
7 0 4.32

SUBTOTAL: 124.5

TOTAL TAX: 0.0

INVOICE 08396 TOTAL: 124.5

DEBIT: 124.5

DEBIT:XXXXXXXXXXXX8194 AMOUNT:124.57 AUTHCD:

SWIPE REFID:130230244908 09/01/15 13:57:

TRACE:00194464

PURCHASE CASH BACK TOTAL DEBIT
124.57 0.00 124.57

STORE: 2449 TERMINAL: 08 09/01/15 13:5

OF ITEMS PURCHASED:

EXCLUDES FEES, SERVICES AND SPECIAL ORDER I



THANK YOU FOR SHOPPING LOWE'S.

SEE REVERSE SIDE FOR RETURN POLICY.

STORE MANAGER: MICHAEL D RICHARD II

WE HAVE THE LOWEST PRICES. GUARANTEED!
IF YOU FIND A LOWER PRICE, WE WILL BEAT IT!
SEE STORE FOR DETAILS.

YOUR OPINIONS COUNT!

REGISTER FOR A CHANCE TO WIN A

\$5,000 LOWE'S GIFT CARD!

¡REGISTRESE PARA TENER LA OPORTUNIDAD DE GANAR

TARJETA DE REGALO DE LOWE'S DE \$5000!

REGISTER BY COMPLETING A GUEST SATISFACTION

WITHIN ONE WEEK AT: www.loves.com/survey

YOUR ID# 08396 2449 244

NO PURCHASE NECESSARY TO ENTER OR WIN.

VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO

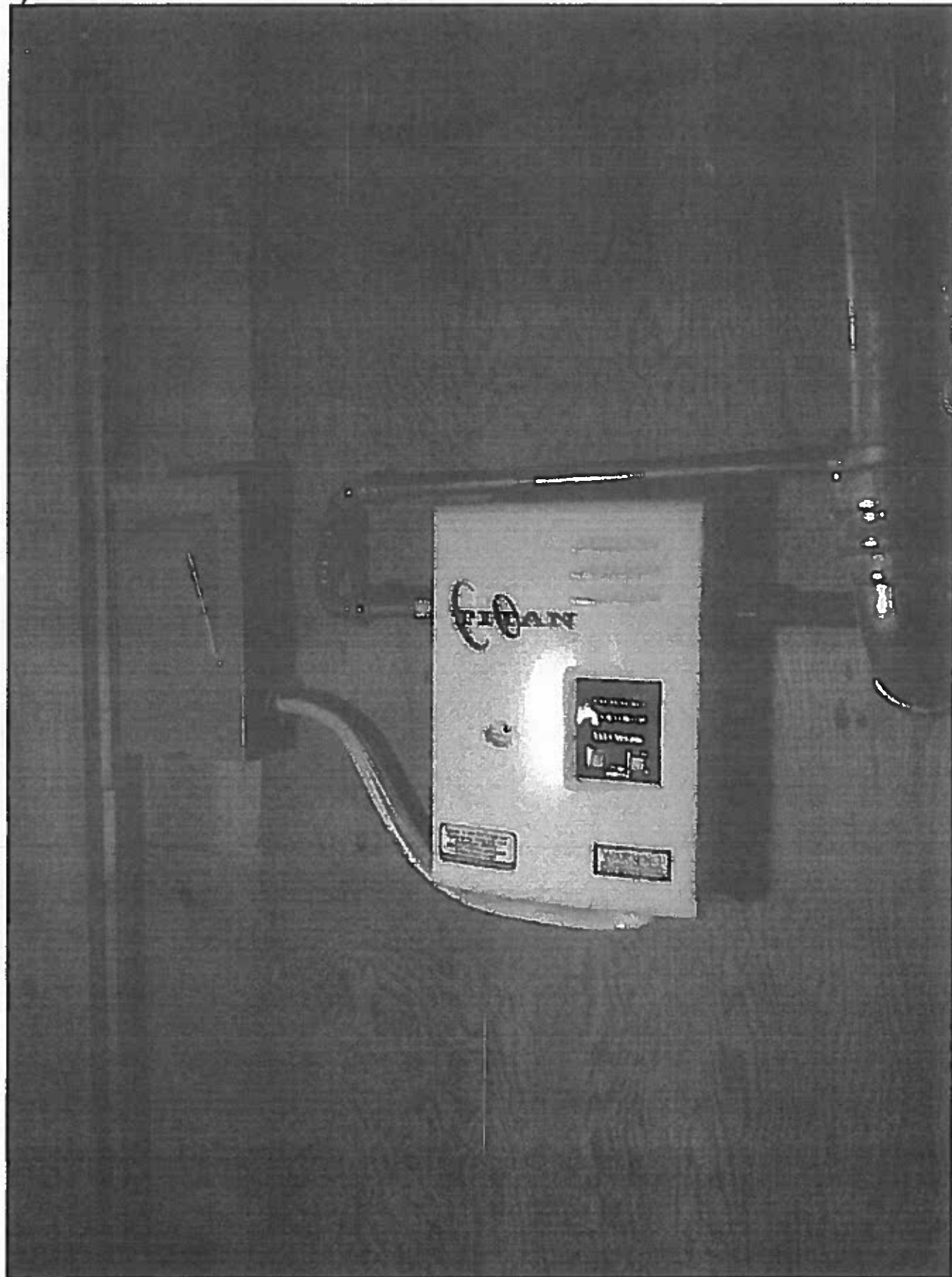
OFFICIAL RULES & WINNERS AT: www.loves.com/s

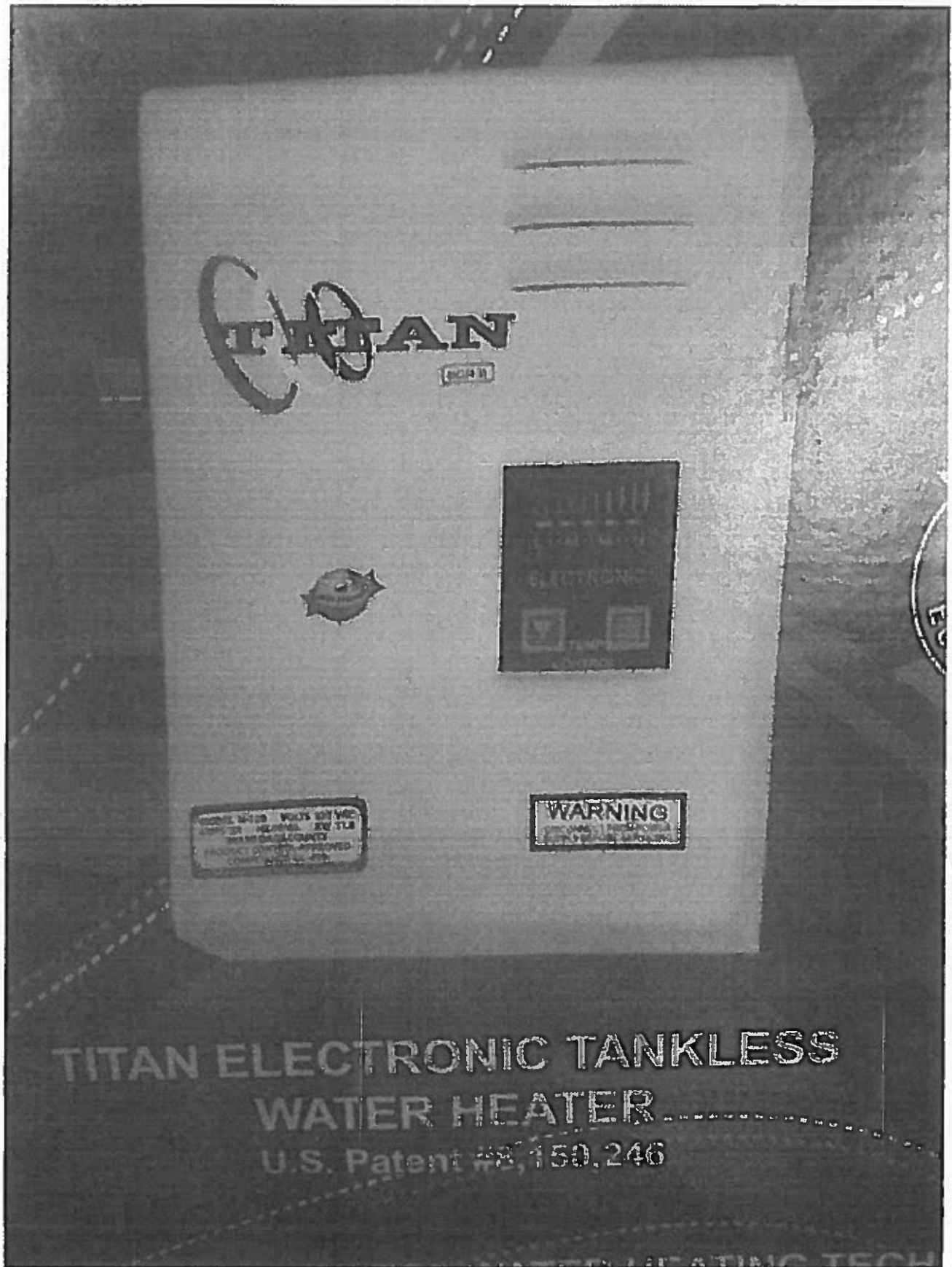
Position of Removed Water Heater



Crack in foundation masked an ongoing leaking water heater. Noticed water on floor several months after purchasing property. Presumably after ground was saturated and rose up to become finally apparent.

Newly installed "On Demand" water heater





Shipping label of New Water Heater

TANK THE TANK
(305) 873-6691
W30, INCORPORATED
7875 W 2ND CT
HIALEAH FL 33014-4339

8 LBS

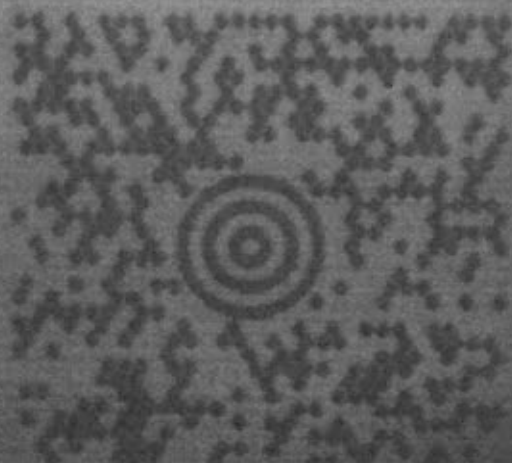
SHIP TO:

BETTS

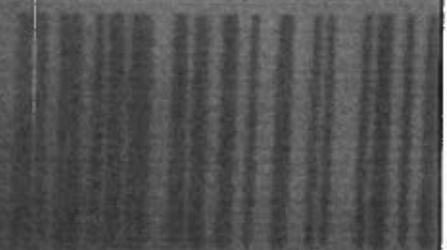
(603) 491-2745

32 LOWELL ST

ROCHESTER NH 03867



NH 038





TITAN®

Electronic Tankless Water Heater

Use & Care Manual

With Installation Instructions for the Installer



The modern way to heat water

The Professional for Professionals
Electronic Tankless Water Heater
American Technology at it's Best

- Endless hot water
- Quality Design
- Space Saver
- Enviromentally friendly
- Energy Efficiency
- New digital microprocessor controller

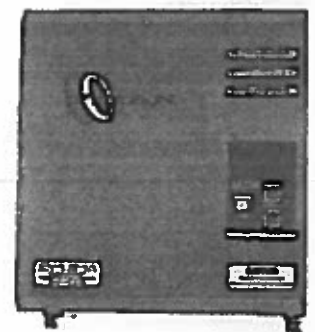
Serie SCR2



Serie SCR3



Serie SCR4



\$210.00
"On Demand" unit

New "on Demand" Location ↓



Old Heater Location ↗

Titan

Model	Breaker Size	Wire Size
N10	1 Single Pole 30amp/110V	10/2
N42	1 Dbl Pole 20amp/220V	12/2
N64	1 Dbl Pole 30amp/220V	10/2
N75	1 Dbl Pole 40amp/220V	8/2
N85	1 Dbl Pole 40amp/220V	8/2
N100	1 Dbl Pole 50amp/220V	8/2
N120	1 Dbl Pole 60amp/220V	6/2
N160	1 Dbl Pole 70amp/220V	6/2
N180	2 Dbl Pole 40amp/220V	8/2
N210	2 Dbl Pole 50amp/220V	6/2
N270	2 Dbl Pole 60amp/220V	6/2

Attention!

Do not use any Teflon tape, pipe dope or sealant on the inlet or outlet side. Only use the compression rings that are provided with the unit. Run water thru unit before turning on the power. Before turning on unit, run water through the water heater for at least 5 minutes to remove all air in water lines. Not performing this step will immediately damage your water heater!

Ball Valve:

Install one ball valve on inlet (right) side of heater before the filter.

Install one ball valve on left outlet side of heater 8" to 10" inches away from heater.

Pressure Relief Valve:

Install pressure relief valve between heater and filter on cold inlet side. Install pipe from valve to drain source.

For install tech support please call us at 305-823-6991

9:00am To 12 Midnight

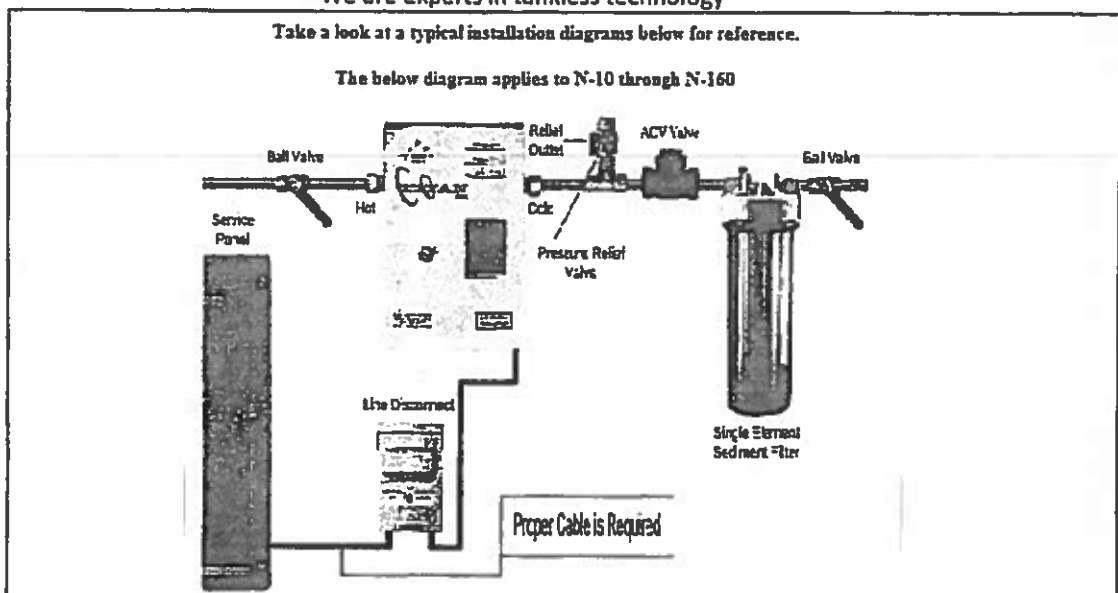
Our professional staff is here to help you 7 days a week with any and all of your questions.

Thank you for your business from tankthetank.com.

"We are experts in tankless technology"

Take a look at a typical installation diagrams below for reference.

The below diagram applies to N-10 through N-160



\$210.00

Purchased 8-27-15
Installed 9-4-15

008354

EVERSOURCE

Contact Information
 Emergency: 1-800-662-7764 (anytime)
 Web Site: www.eversource.com
 Email: CustomerServiceNH@eversource.com

Residential customers:
 Customer Service: 1-800-662-7764
 M-F 7 a.m. - 7 p.m.

Simplify your life
 Use eBill and ePay at www.eversource.com
 Or Pay by Phone 1-888-729-7764

Your electric supplier is
 Eversource
 P.O. Box 330
 Manchester, NH 03105-0330

*See page 2
 please for
 consumption graph.*

PAGE

GEOFFREY C B

Statement date: Oct 27,
 Customer name key:

Account number: 5618852

Due Date	Total Amount Due
Nov 22, 2015	\$106.94

Electric Account Summary

Amount due on Sep 28	\$1
Late Payment Charge Oct 27	1
Balance Forward	\$1
New Charges/Credits	
Delivery Services	\$1
Electricity Supply Services	\$1
Electricity Consumption Tax	1
Total new charges	\$1
Total amount due	\$10

The "Total amount due" must be received by Nov 22, 2015 to avoid a 1.00% late payment charge.

Did you forget? Your balance is past due. If you have already paid, thank you.

Detail for Service at:
 32 LOWELL ST, ROCHESTER NH 03867-3556
 Service reference: 877180003

Billing cycle: 20

Your meter reading for meter # 646955866

For billing period: Sep 28 - Oct 27 (29 days)

Next read date on or about: Nov 27, 2

Actual reading on Oct 27, 2015

Actual reading on Sep 28, 2015

Billed usage

Remit Payment To: Eversource, P.O.Box 650047, Dallas, TX 75265-0047

(continued on next)

Make your check payable to Eversource. Please consider adding \$1 for Neighbor Helping Neighbor to your payment.

EVERSOURCE

Account Number
 56188527071

Statement date
 Oct 27, 2015

Total amount due
 \$106.94

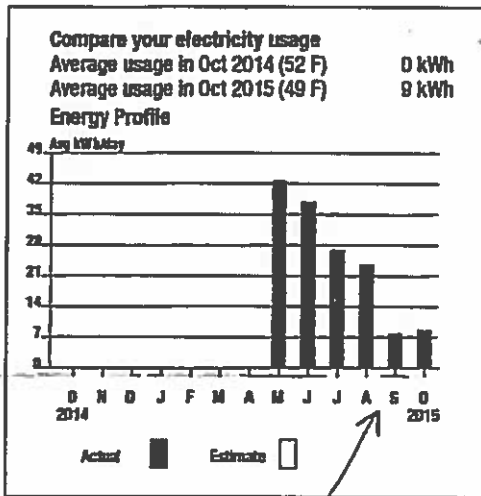
Amount Enclosed

The "Total amount due" must be received by Nov 22, 2015 to avoid a 1.00 % late payment charge.

GEOFFREY C BETTS
 32 LOWELL ST
 ROCHESTER NH 03867-3556

Eversource
 PO Box 650047
 Dallas, TX 75265-0047

5618852707150 0000106940 0000054706



*Replaced
water heater
here.
Electric bill was extremely
high also as you
will note.*

Delivery Services Detail **RATE R RESIDENTIAL SVC**

Customer Chrg		
KWH Distribution Chrg	268.00KWH	x \$0.041610
Transmission Chrg	268.00KWH	x \$0.019570
Strnded Cst Recovery Chrg	268.00KWH	x \$0.001720
System Benefits Chrg	268.00KWH	x \$0.003300

Subtotal**Generation Detail** **RATE R ENERGY SERVICE**

Energy Chrg - Rate R	268.00KWH	x \$0.089800
----------------------	-----------	--------------

Subtotal**Taxes**

Electricity Consumption Tax (calculated by rate \$0.00055/kWh)

Total Taxes**Account messages****IDENTITY PROTECTION**

On November 1, 2008, Eversource implemented additional identity protection measures safeguard our customers' confidential account information. These measures will help to protect your confidential personal information and ensure only authorized access to your account. For current customers requesting account information or access, Customer Service Representatives will ask several simple questions to verify the caller's identity and their ability to access the requested account information. We are committed to providing the excellent customer service you deserve and the timely information you need to manage your energy use.

Remit Payment To: Eversource, P.O.Box 650047, Dallas, TX 75265-0047

(continued on next)



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 6, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 5/3/16

Customer Name: E Rochester Library Assoc

Account: 184301

Service Address: #55 Main St

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

The customer is requesting an abatement for the costs associated with replacing a meter that froze due to weather conditions. I recommend no abatement on the invoiced amount per the following provisions in the City of Rochester Chapter 17 Ordinances.

Per Section 17.9 (a) All meters will be maintained by the Department of Public Works, but the customer will be charged for any damage to meters caused by abnormal conditions i.e., freezing, fire, tampering, etc. (c) All persons shall avoid unnecessary waste of water. Water shall not be left running to prevent freezing unless required by the Department of Public Works. All customers taking water must keep their own fixtures, and service pipes within their property lines, in good repair, and fully protected from injury by frost and all such pipes and connections shall conform to the Rochester Plumbing Code.

Per Section 17.11 (a) All meters shall be kept in repair by the Department of Public Works except when damaged by the customer or by his/her negligence, including freezing. In case of any such damage, the cost of repairs shall be charged to the owner of the premises.


John B. Storer, PE
Director of City Services


Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: May 24, 2016
SUBJECT: East Rochester Library Assoc
PROPERTY: 55 Main St

Please find attached the Water Billing Appeal Application, account notes and invoice for the above location.

The customer is filing an appeal for the cost of replacing a frozen water meter.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 5/3/16

1. Date of Appeal: 5/3/16
2. Property Owner's Name: E. Rochester Lib. ^{MS00} Account #: 184301
3. Billing Address: 55 Main St
E. Rochester NH
4. Service Location: 55 Main St Zip Code 038108
5. Owners Representative: LAURA Schmalz
6. Owners Representative's Signature: Laura Schmalz
7. Phone #: Home 603 332 0289 Mo Cell: 603 332 8063
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3-18-16 to 4-18-16

10. Abatement is being requested for:

a. How many units of water _____ x 4.81 = \$ _____

b. How many units of sewer _____ x 6.24 = \$ _____

C. Water & Sewer Department Fees of: \$ 215.08

Total \$ 215.08

11. Explanation of Appeal Request:

One year ago, the old brass meter was changed out for the new plastic meter. The plastic meter was only a year old and developed a leak. Laura is the trustee that goes into the cellar as it is a cobwebby place. She checked the oil tank (the only reason to go into the cellar) heard the water sound and saw the plastic meter leaking. The inside water valve was used to turn off the water and Monday, the following day, a repair man replaced the meter. The furnace was working properly, the building was heated, the cellar did not go below the

Form continues on back

freezing mark. The library receives limited funds from the city and this does not even last for an entire year's time. Extra funds do not exist for anything other than normal operations. Nothing can be paid if there is no money.

Since this is a non profit, open to the public facility, governed by volunteers, the trustees are asking for an appeal of the amount of \$215.08.

Thank you.
Hanna J. Schuch
president, Board of Trustees

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

defective plastic water meter, one year old

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? NO

Who made the repair? the city replaced the meter

Has proof of the repair been attached to this appeal form? yes, invoice included.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

yes, the city manager and council vote to fund the library yearly, of only \$5000.00. at this time, there is no money for this bill.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



CITY OF ROCHESTER

19 WAKEFIELD STREET
ROCHESTER, NH 03867-1915
603-332-3110
603-335-7580 (fax)

INVOICE

DATE:	3/7/2016	REQUESTED BY: Laura	
		PHONE # 332-0289	
PROPERTY LOCATION:	55 Main St	ACCOUNT #:	184301
OWNER:	East Rochester Library Assoc		
MAILING ADDRESS:	55 Main St		
	Rochester, NH 03868		

MATERIALS					
ITEM#	PART #	QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1	50300-24S	1	5/8 x 3/4 Iperi Meter	\$ 189.00	\$ 189.00
2	50196	2	3/4 Meter Gasket	\$ 0.55	\$ 1.09
3				\$ -	\$ -
4				\$ -	\$ -
5				\$ -	\$ -
6				\$ -	\$ -
7				\$ -	\$ -
8				\$ -	\$ -
9				\$ -	\$ -
10				\$ -	\$ -
TOTAL MATERIALS					\$ 190.09

LABOR					
ITEM #		HOURS		PER HOUR	AMOUNT
1	W1702		Laborer #1 (OverTime)	\$ 37.50	\$ -
2	W1702	1	Laborer #2	\$ 25.00	\$ 25.00
3	W1702		Laborer #3	\$ 25.00	\$ -
4	W1702		Foreman	\$ 35.00	\$ -
TOTAL LABOR					\$ 25.00

EQUIPMENT					
ITEM #		HOURS		PER HOUR	AMOUNT
1	W1707		Backhoe	\$ 50.00	\$ -
2	W1708		Compressor	\$ 50.00	\$ -
3	W1503		Saw	\$ 50.00	\$ -
TOTAL EQUIPMENT					\$ -

FEES					
ITEM #		QTY	DESCRIPTION	FEE	AMOUNT
1	310		Turn On	\$ 30.00	\$ -
2	W1708		Water Inspection	\$ 50.00	\$ -
3	S1708		Sewer Inspection	\$ 50.00	\$ -
TOTAL FEES					\$ -

TOTAL INVOICE AMOUNT	\$ 215.09
LESS PAID ESTIMATE	\$ -
PAYMENT DUE	\$ 215.09

Accounts

File Edit Tools Insert Help

Account: 1B4301

OCTOBER 09 BILL RETURNED WITH CHANGE OF ADDRESS TO 55 MAIN ST., ROCHESTER, NH 03868

[2014-01-22 13:26:32 sjuneau]: METER FROZEN. GEORGE WILL REPLACE TODAY.

[2016-03-07 15:51:23 karenb]: METER FROZEN, TECH REPLACED AND EXPLAINED HOW TO INSULATE METER TO PREVENT FROM FREEZING AGAIN. USAGE WAS 11 UNITS, WILL MOST LIKELY FILE APPEAL FOR APRIL BILL.

[2016-05-24 14:41:49 karenb]: LAURA CAME IN 5/3/16 AND DROPPED OFF TWO APPEAL FORMS; ONE FOR THE COST OF THE FROZEN METER REPLACEMENT AND ONE FOR WATER USAGE ON THE APRIL BILL. SENT TO UAB TO JUNE APPEAL.

✓ Check Spelling

Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 6, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 5/3/16

Customer Name: E Rochester Library Assoc

Account: 184301

Service Address: #55 Main St

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of \$20.07 of sewer charges on the invoiced amount. This is to bring the sewer amount to \$29.85, which is the normal minimum charge for all accounts on sewer.

The above recommendation is based upon the following findings:

1. The water did not enter the sewer system
2. The appellant is responsible for undetected water leaks on the property.
 - a. Usage on the current invoice is 8 Units
 - b. Average usage of previous 4 quarters 0 Units
 - c. Estimated increase of Usage 8 Units

Value of 8 Units of Sewer at the current sewer rate of \$6.24 = \$49.92. This would be zero units on the May bill so the minimum charge would be \$29.85.

Total abatement = \$20.07 plus accrued interest.


John B. Storer, PE
Director of City Services

6/3/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: May 25, 2016
SUBJECT: East Rochester Library Assoc
PROPERTY: 55 Main St

Please find attached the Water Billing Appeal Application, account notes, consumption history and invoice for the above account.

The customer is filing an appeal for extra usage on the April bill due to a leak caused by a frozen meter; water did not go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 5/3/16

1. Date of Appeal: 5/3/16
2. Property Owner's Name: E. Rochester Lib. Assoc. Account #: 184301
3. Billing Address: 55 Main St
E. Rochester NH
4. Service Location: 55 Main St Zip Code 038108
5. Owners Representative: LAURA Schmalz
6. Owners Representative's Signature: Laura Schmalz
7. Phone #: 603 332 0289 lib Cell: 603 332 8013
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3-18-16 to 5-30-2016
10. Abatement is being requested for:

a. How many units of water _____ x 4.81 = \$ _____

b. How many units of sewer _____ x 6.24 = \$ _____

C. Water & Sewer Department Fees of: @ \$ 44.84

Total @ \$ 44.84

> unknown

11. Explanation of Appeal Request:

The E. Rochester Public Library is a non profit open to the public facility. It is funded by the city and the funds do not cover an entire year. There is no money for extra expenses. The most basic charge is applied to the building altho the library is only open six hours per week.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

The newer plastic water meter leaked

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? no

If yes, has the leak been repaired? yes

Who made the repair? the city

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

There is no extra money.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

1





Account

Account: 184301 Customer: 35241
 Parcel: 010301130000 EAST ROCHESTER LIBRARY ASSOC
 Location: 55 MAIN ST Status: Active

Service

Service: 145 GOVT WATER Mfr SENS Meter #: 76166486
 1 of 1

Tier History

Replace Hist

Demand Inq

Report Options

Consumption History

Read Date	Read Time	Bill #	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
04/13/2016		13936104		A		0	0	8	93	88.40	38.48
03/07/2016		0		I		11	8	0	85	.00	.00
01/11/2016		13928696		A		3	0	0	101	48.12	18.27
10/02/2015		13921308		A		3	0	0	87	47.59	17.74
07/07/2015		13913860		A		3	0	0	96	47.59	17.74
04/02/2015		13906358		A		2	0	0	87	47.59	17.74
01/05/2015		13899011		A		2	0	0	91	47.59	17.74
10/06/2014		13891615		A		2	0	0	95	47.59	17.74
07/03/2014		13884193		A		2	0	0	91	47.59	17.74
04/03/2014		13876748		A		2	2	0	84	47.59	17.74
01/03/2014		0		I		173	1	0	85	.00	.00



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 6, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 5/6/16

Customer Name: Nahla Abounaja

Account: 043765

Service Address: #34 Chestnut St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement at this time.

The above recommendation is based upon the following findings:

The water did pass through the meter.

1. The usage on the account dropped in May and continues at a reduced rate of usage.
2. The appellant is responsible for undetected water leaks on property.
3. Long term payment arrangements are available with the Utility Billing Office.

John B. Storer, PE
Director of City Services

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: May 25, 2016
SUBJECT: Nahla Abounaja
PROPERTY: 34 Chestnut St

Please find attached the Water Billing Appeal Application, account notes, and consumption history for the above account.

The customer is filing an appeal for 62.25 units of water and sewer for his February bill. Owner did not find leak and disputes the meter reading.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 5/6

1. Date of Appeal: _____
2. Property Owner's Name: Nahla Aboungga Account #: 043765
3. Billing Address: 78 Epping Rd
Exeter NH 03833
4. Service Location: 34 Chatham St Zip Code 03867
5. Owners Representative: Rabih Aboungga
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-944-2257 Cell: 603-944-2257
8. Email Address: NATJAWTWC@gmail.com
- (Agendas and Decision Letters will be emailed).
9. Billing Period that is being appealed is from 11-09-2015 to 02-5-2016
10. Abatement is being requested for:
- a. How many units of water 62.25 x 4.67 = \$ 290.70
- b. How many units of sewer 62.25 x 6.24 = \$ 389.44
- C. Water & Sewer Department Fees of: \$ 679.44.
- Total \$ _____

11. Explanation of Appeal Request:

Do to fact we own Building for Almost 7 years
we did have leak lines before for some
Reason or other OUR building for
water bill did not exceed 1500.00

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

The meter been Replace last Year & did
BY check it is Leaking before & water bill was not
that much.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

??
11

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.



- Tier History
- Replace Hist
- Demand Inq
- Report Options

Account: 043765 Customer: 35564

Parcel: 012100850000

Location: 34 CHESTNUT ST Status: Active

Service: 100 001 RES WATER Mfr SENS Meter #: 73642047

1 of 1

Consumption history

Read Date	Read Time	BS #	P	R	Current	Usage	Repl Use	Use Days	Bll Amt	Charge Amt	Adj Bll Amt
05/05/2016		13938337	A		455	54	90	0	596.70	239.74	
02/05/2016		13930900	A		401	88	88	0	972.40	423.28	
11/09/2015		13923504	A		313	33	94	0	361.97	156.05	
08/07/2015		13916057	A		280	24	92	0	291.84	112.08	
05/07/2015		13908540	A		256	22	78	0	240.02	102.74	
02/18/2015		13901188	A		234	24	103	0	261.84	112.08	
11/07/2014		13893809	A		210	21	94	0	289.11	98.07	
08/05/2014		13886409	A		189	30	95	0	357.30	140.10	
05/02/2014		13878908	A		159	27	87	0	354.04	125.56	
02/04/2014		13871611	A		132	28	90	0	303.52	128.80	
11/08/2013		13863935	A		104	25	82	0	274.06	115.06	

Customer Inquiry

Account: 043765

CHAPTER 7 BANKRUPTCY
 NOTICE OF FORECLOSURE RECEIVED TO BE EFFECTIVE 9/26/07
 11/5/07 - PROPERTY VACANT AND HAS BEEN WINTERIZED
 11/07/07 - WATER OFF & METER PULLED AT THIS LOCATION FOR WINTER
 10/22/08 - NEW OWNER - DJAMEL HAFIANI, PO BOX 814, RYE, NH 03870
 10/23/08 - WATER TURNED BACK ON
 6/4/09 - OWNERSHIP HAS NOT YET TRANSFERRED - ASSESSING WILL CHECK ON IT -
 REPRINTED LAST BILL AND SENT TO NEW OWNER
 09/02/09 - WATER IS CURRENTLY OFF AT THIS LOCATION FOR NON PAYMENT
 09/11/09 - WATER TURNED BACK ON. PAYMENT RECEIVED
 OWNER CAME IN 9/14/09 AND REQUESTED LETTER STATING THAT HE DID NOT REQUEST WATER
 BE SHUT OFF BUT THAT IT WAS TURNED OFF DUE TO NON-PAYMENT. I GAVE HIM LETTER
 STATING THAT AND ALSO THAT THE DOOR HAD BEEN TAGGED PRIOR TO SHUT OFF ADVISING
 TENANTS THAT THE WATER WAS BEING SHUT OFF DUE TO NON-PAYMENT.
 9/15/09 - TENANT CALLED AND WANTED TO KNOW WHO MADE PAYMENT OF 6/8/09 - SHE
 REQUESTED HISTORY BECAUSE SHE HAS COURT DATE TODAY
 [2010-04-19 10:04:12 kathy] : WANTED TO ADD A METER TO BUILDING SEPERATED
 PLUMBING - TOLD THEM THEY CAN BUY A METER FROM US AND HAVE A PLUMBER INSTALL -
 JAMES IS THE MAINTENANCE MAN FOR OWNER 608-5283
 RECEIVED REQUEST TO CHANGE MAILING ADDRESS TO: 2 TERRY'S WAY, EXETER, NH 03833
 [2011-04-21 11:25:49 kathy] : SENDING CHECK TODAY FOR OVERDUE BALANCE
 [2011-05-11 10:12:14 kathy] : SENT LEAK LETTER
 [2011-07-07 14:10:20 ann] : SENT LETTER ABOUT MAY HAVING A LEAK BETWEEN FEB -
 MAY LETTER IN MISC CORRESPONDENCE
 [2011-08-16 16:00:20 kathy] : OWNER CAME IN AND WANTED TO KNOW IF THE PROPERTY
 WAS EVER SHUT OFF FROM THIS TEXT IT WAS ON THE SHUT OFF LIST FOR NON-PAYMENT BUT
 WAS NEVER SHUT OFF. GAVE HIM A COPY OF TEXT AND A NOTE TO WHOM IT MAY CONCERN
 THE WATER WAS NOT SHUT OFF TO OUR KNOWLEDGE.
 [2012-02-10 11:03:01 kathy] : SENT LETTER TO OWNER STATING WE ARE REPLACING THE
 NEPTUNE METER ON 2/15/12 AND THE WATER WILL BE SHUT DOWN FOR 1/2 HOUR
 [2013-02-20 12:57:09 kathy] : TURNED OFF AT STREET PER OWNER 2/15/13***HAS
 FROZEN PIPES
 [2013-04-09 08:44:43 sjuneau] : WATER SERVICE TURNED BACK ON.
 [2014-05-09 14:25:57 ann] : WATER OFF/ON NON-PAYMENT 5/6/14 - OFF 5/6 ON 5/9
 [2014-08-07 10:18:01 kathy] : TURNED OFF FOR NON-PAYMENT 8/5/14
 [2014-09-08 15:44:55 sjuneau] : WATER WAS TURNED ON IN AUGUST SOMETIME, BUT
 NEVER NOTED ON THE ACCOUNT OR ANYTHING. I HAD GEORGE CHECK TO MAKE SURE IT WAS
 ON AND CHANGED THE STATUS TO ON.
 [2014-11-05 09:44:34 sjuneau] : TURNED OFF/ON FOR NON PAYMENT 11/4
 [2015-08-05 10:57:56 karenb] : S/C FOR NON PAYMENT 8/4 - CAR ON SHUT OFF
 [2016-02-12 14:35:53 karenb] : SENT HIGH USAGE LETTER FOR FEBRUARY BILL (88
 UNITS)
 [2016-02-26 13:35:40 karenb] : OWNER CALLED ABOUT HIGH USAGE. HE STATED HE WENT
 TO CHECK APARTMENT FOR ANYTHING LEAKING WHEN HE RECEIVED LETTER. WAS TOLD BY
 TENANTS THAT ANOTHER TENANT THAT WAS EVICTED HAD PUT IN A WASHING MACHINE FOR A
 COUPLE WEEKS. HE DID NOT KNOW ABOUT. SCHEDULED TECH TO GO GET READ AND SHOW HIM
 HOW TO CHECK METER FOR ANY ADDITIONAL LEAKS.
 [2016-03-01 15:17:56 karenb] : TECH WENT TO CHECK METER AND IT WAS RUNNING
 NORMALLY. A TENANT HAD JUST BEEN EVICTED.
 [2016-05-03 10:56:01 sjuneau] : SPOKE WITH CUSTOMER TODAY ABOUT PAST DUE HIGH
 FEBRUARY BILL. HE WILL BE COMING IN TODAY OR TOMORROW TO FILE AN APPEAL. STATES
 HE HAS SEEN NOTHING LEAKING.
 [2016-05-25 10:04:15 karenb] : OWNER DROPPED APPEAL FORM OFF 5/6/16. SENT TO
 BOARD FOR JUNE APPEAL.
 [2016-06-03 14:37:45 lisa] : METER TECH SENT TO GET A READING TO CHECK USAGE.
 READING 18 UNITS SINCE 5/3/16. AT CURRENT RATE 3 MONTHS SHOULD BE 54 UNITS,
 SAME AS MAY BILL.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: June 6, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 5/12/16

Customer Name: McDonalds Corporation

Account: 063040

Service Address: #161 Wakefield St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 567 units of sewer on the invoiced amount.


The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
3. The appellant is responsible for undetected water leaks on the property.

a. Usage on the current invoice is	605 Units
b. Average usage of previous 4 quarters	<u>38 Units</u>
c. Estimated increase of Usage	567 Units

Value of 567 Units of Sewer at the current sewer rate of \$6.24 = \$3,538.08.

Total abatement = \$3,538.08 plus accrued interest.


John B. Storer, PE
Director of City Services

6/3/16
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: May 25, 2016

SUBJECT: Larry Lane or Darell Hall for McDonalds Corporation

PROPERTY: 161 Wakefield St

Please find attached the Water Billing Appeal Application, account notes, and consumption history for the above account.

The customer is filing an appeal for 567 units of water and sewer due to an underground leak in the parking lot.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 5/12/16

1. Date of Appeal: May 12, 2016
2. Property Owner's Name: McDonald's Account #: 063040
3. Billing Address: 161 Wakefield St
Rochester, NH 03867
4. Service Location: Same Zip Code _____
5. Owners Representative: Larry Lane of Darell Valli
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-332-9848 Cell: 603-817-0658
8. Email Address: larry.lane@us.store.mcd.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3/1/16 to 4/1/16

10. Abatement is being requested for:

a. How many units of water 567 x 4.67 = \$ 2647.89

b. How many units of sewer 567 x 6.24 = \$ 3538.08

c. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

leak

Excessive water use due to a leak in a
waterline under the parking lot to an outside
fountain. Line was shut off and valve
disabled to prevent leaking. Leak was discovered
due to excessive water coming to the parking
lot surface and confirmed when we received
a water bill close to 20x the normal amount.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Resolution has been made

Who made the repair? UA

Has proof of the repair been attached to this appeal form? UA

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

Accounts 063040

6/25/09 - PER TIM WATER IS OFF AND METER IS PULLED - BUILDING BEING DEMOLISHED AND NEW ONE BUILT - PROCESSED FINAL BILL AND CHANGED STATUS TO SHUT-OFF

10/06/09 - METERS REINSTALLED & WATER TURNED BACK ON. ACCOUNT REACTIVATED

NOTE: THE SEWER DEDUCT IS INSTALLED INCORRECTLY - THE PIPE COMES IN AND BRANCHES OFF TO THE MAIN METER AND THEN LATER BRANCHES OFF FOR THE SEWER DEDUCT, THEREFORE THE WATER THAT GOES INTO THE SEWER DEDUCT DOES NOT FIRST GET MEASURED BY THE MAIN METER. SINCE CONSTRUCTION IS COMPLETE AND NO ONE PICKED IT UP WE SET UP THE ACCOUNT WITH MAIN METER WITH WATER & SEWER AND SET UP THE SEWER DEDUCT AS A SEPARATE WATER SERVICE WITH WATER ONLY.

2010-01-14 09:15:32 kathyj: KELLY CALLED TODAY SENDING CHECK OUT 1/15/10 TO COVER OUTSTANDING BALANCE WHICH CONTRACTOR OWES

2012-01-17 12:26:23 kathyj: BILLED MCDONALDS FOR 2 COUPLINGS AND 1 HR LABOR BECAUSE OF BAD LEAK IN PARKING LOT.

2014-08-18 09:18:49 sjuneauj: SENT LETTER REQUIRING HIGH HAZARD BACKFLOW DEVICE BY 10/3/14

2015-06-22 10:35:20 sjuneauj: ADDED HIGH HAZARD BACKFLOW DEVICE TO ACCOUNT AND MAILED PERMIT

2016-04-29 14:24:18 karenb: RECEIVED A CALL FROM THE BILLING OFFICE REGARDING THE HIGH USAGE ON THE APRIL BILL. TECH WENT TO MEET WITH MANAGER AND METER SEEMED TO BE READING FINE. PULLED REPORT FOR THE PAST 30 DAYS OF USAGE ON THE METER; THIS SHOWED THAT THERE WAS VERY HIGH USAGE THAT WAS CORRECTED ON 4/4/16, BETWEEN 6-8AM. THE USAGE HAS BEEN NORMAL SINCE THEN. I SPOKE WITH THE MANAGER AND HE IS GOING TO CHECK HIS SCHEDULED AND RESEARCH IF ANYTHING WAS FIXED ON THAT DAY.

2016-05-12 10:38:55 karenb: MANAGER CAME IN. THEY FOUND A LEAK IN A WATERLINE UNDER THE PARKING LOT. FILLED OUT APPEAL FORM AND SENT TO UAB FOR JUNE APPEAL.

Check Spelling

Display as HTML



Account

Account	063040	Customer	30041
Parcel	011300490000	MCDONALDS CORPORATION % CMC	
Location	161	WAKEFIELD ST	Status Active

Service

Service	110	001	COMM WATER	Mfr	SENS	Meter #	69811271
<div> <div>1 of 2</div> <div>1 of 2</div> </div>							

Consumption History

Read Date	Read Time	Bl#	IP	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
05/11/2016		13938870		A	3868	42	30	0	464.10	202.02	
04/11/2016		13934687		A	3826	605	31	0	6,685.25	2,910.05	
03/11/2016		13932265		A	3221	94	32	0	1,038.70	452.14	
02/08/2016		13931438		A	3127	36	31	0	397.80	173.16	
01/08/2016		13927280		A	3091	33	28	0	364.65	158.73	
12/11/2015		13924892		A	3058	39	31	0	430.95	187.59	
11/10/2015		13924038		A	3019	43	33	0	475.15	206.83	
10/08/2015		13919891		A	2976	36	28	0	394.15	169.51	
09/10/2015		13917456		A	2940	41	31	0	554.72	191.47	
08/10/2015		13916588		A	2899	42	31	0	775.78	196.14	
07/10/2015		13912457		A	2857	41	30	0	743.22	181.47	



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 6, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 5/18/16

Customer Name: Wilford Larochelle

Account: 184240

Service Address: #42 Main St

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 17 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
3. The appellant is responsible for undetected water leaks on the property.

a. Usage on the current invoice is	33 Units
b. Average usage of previous 4 quarters	<u>16 Units</u>
c. Estimated increase of Usage	17 Units

Value of 17 Units of Sewer at the current sewer rate of \$6.24 = \$106.08.

Total abatement = \$106.08 plus accrued interest.


John B. Storer, PE
Director of City Services

6/3/16
Date

WATER/SEWER BILLING MEMORANDUM

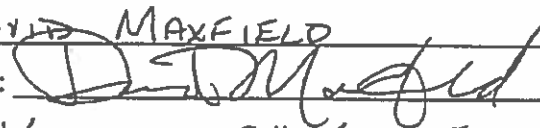
TO: Lisa Clark
FROM: Karen Bonneau
DATE: May 25, 2016
SUBJECT: Wilford Larochelle
PROPERTY: 42 Main St

Please find attached the Water Billing Appeal Application, account notes, consumption history and invoice for the above account.

The customer is filing an appeal for 20 units of sewer due to a leak in the basement caused by frozen pipes.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 5/18/16

1. Date of Appeal: 5-18-16 W/S
2. Property Owner's Name: WILFORD LAROCHELLE Account #: 184240
3. Billing Address: 42 MAIN ST
ROCHESTER, NH 03868
4. Service Location: 42 MAIN ST, ROCHESTER NH Zip Code 03868
5. Owners Representative: DAVID MAXFIELD
6. Owners Representative's Signature: 
7. Phone #: 603 335-3816 Cell: 603 534-3828
8. Email Address: DMAXFIELD@METROCAST.NET

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 1/11/16 to 4/13/16
10. Abatement is being requested for:

a. How many units of water _____ x 4.81 = \$ _____

b. How many units of sewer 20 x 6.24 = \$ 124.80

C. Water & Sewer Department Fees of: \$ _____

Total \$ 124.80

11. Explanation of Appeal Request:

FROZEN PIPES BROKE SOMETIME IN EARLY
FEBRUARY 2016. WATER DID NOT GO INTO
SEWER SYSTEM. THIS PORTION OF THE BASEMENT
IS SAND.

HOME OWNER WAS IN FLORIDA AND WATER
WAS SHUT DOWN AS SOON AS LEAK WAS DISCOVERED.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☐ No ☒ (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES

Who made the repair? STEVEN MAXFIELD

Has proof of the repair been attached to this appeal form? YES

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

739504

Statement

DATE 4-30-16

TERMS

TO
WILFORD L AROCHELLE
42 MAIN ST
ROCHESTER, N.H. 03868

IN ACCOUNT WITH
STEVEN MAXFIELD
MASTER PLUMBER # 3820
CELL # 603 767-8658

SPLIT PIPE FROM
FREEZE UP.

BROKEN PIPE REMOVED
REPAIRED WITH NEW PIPE
AND FITTINGS

MATERIALS USED:

COPPER PIPE TYPE L 1/2 X 12
1/2 COPPER COUPLER 1/2 COPPER 90°

Steven J. Maxfield #3820

CURRENT

OVER 30 DAYS

OVER 60 DAYS

TOTAL AMOUNT

Adams DC5812

01-11



Account

Account	184240	Customer	41852
Parcel	010301030000	LAROCHELLE JEANNE C &	
Location	42 MAIN ST	Status	Active

Service

Service	300	001	RES WATER	Mfr	SENS	Meter #	73027089
1 of 1							

Consumption History

Read Date	Read Time	Blk#	P	R	Current	Usage	Repl Use	Use Days	Blk Amt	Charge Amt	Adj Blk Amt
04/13/2016		13936100	A			361	33	0	93	364.65	158.73
01/11/2016		13928692	A			328	16	0	101	176.80	76.96
10/02/2015		13921303	A			312	15	0	87	163.70	70.10
07/07/2015		13913856	A			297	22	0	96	240.02	102.74
04/02/2015		13906353	A			275	12	0	87	130.92	56.04
01/05/2015		13899006	A			263	17	0	91	185.47	79.39
10/06/2014		13891610	A			246	23	0	95	250.93	107.41
07/03/2014		13884168	A			233	23	0	91	250.93	107.41

Tier History

Replace Hist

Demand Inq

Report Options

Accounts

File Edit Tools Insert Help

Account: 184240

[2012-02-07 14:57:04 am]: NEPTUNE METER ESTIMATED JANUARY 2012 BILLING - LETTER SENT TO REPLACE -----REPLACED 03/09/12

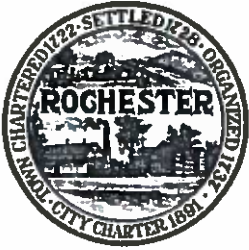
[2016-05-09 09:15:18 karenb): OWNER WAS IN FLORIDA FOR THE WINTER. WHEN HE RECEIVED LARGE BILL HE CONTACTED HIS SON WHO VERIFIED THERE WAS A PIPE THAT BURST AND LEAKED INTO BASEMENT WHEN HE WAS GONE. MAILED APPEAL FORM.

[2016-05-13 10:34:52 karenb): CUSTOMER CAME IN TO PICK UP UAB FORM

[2016-05-18 12:01:09 karenb): CUSTOMER DROPPED OFF UAB FORM. SENT FOR JUNE UAB.

Check Spelling

Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: June 6, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 5/23/16

Customer Name: Stephanie Beauregard

Account: 031660

Service Address: #15 Madison Ave

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

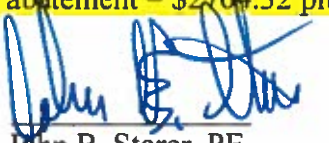
Estimating an average 32 units for the last quarter of 2015, I recommend an abatement of 443 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
3. As noted in the appellants appeal letter, they had received a notice of shut off February 8, 2016. The appellants took no action prior to, or after the notice to winterize a vacant building.
4. The appellant is responsible for undetected water leaks on the property.
 - (a) Per City Ordinance 17.28 Claims for Damages and Liability -The Department of Public Works will not be responsible for any damage caused by shutoffs in the mains or service pipes, because of shortage of supply, setting or removing meters, repairs, construction, or for other reasons beyond the control of the department. Notice of shutoff will be given when practicable; however, nothing in this rule shall be construed as requiring the giving of such notice. The Department of Public Works will not be liable for any damages resulting from leakage escaping from any part of the owner's system.

Value of 443 Units of Sewer at the current sewer rate of \$6.24 = \$2764.32.

Total abatement = \$2764.32 plus accrued interest.


John B. Storer, PE
Director of City Services


Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: May 25, 2016
SUBJECT: Stephanie Beauregard
PROPERTY: 15 Madison Ave

Please find attached the Water Billing Appeal Application, account notes, consumption history and copy of cancelled check for the above account.

The customer is filing an appeal for 474 units of water & sewer due to a leak in the basement caused by frozen pipes.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 5/23/16

- w/s
1. Date of Appeal: 5/20/2015
 2. Property Owner's Name: Stephanie Beauregard Account #: 031660
 3. Billing Address: 311 Island Drive
Melbourne Beach FL, 32951
 4. Service Location: 15 Madison Avenue Zip Code 03867
 5. Owners Representative: Richard Drapeau
 6. Owners Representative's Signature: Richard R. Drapeau
 7. Phone #: N/A Cell: 603-833-0837
 8. Email Address: dickdrapo@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 9/21/15 to 5/3/2016

10. Abatement is being requested for:

a. How many units of water 474 x 4.81 = \$ 2277.01

b. How many units of sewer 474 x 6.24 = \$ 2957.56

C. Water & Sewer Department Fees of: \$ _____

Total \$ 5234.57

11. Explanation of Appeal Request:

See Attached Document

See attached Photo

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☐ No ☒ (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☐ Yes ☒ No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes

Who made the repair? John Morin license # 5008

Has proof of the repair been attached to this appeal form? Yes / See Photo

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

City Of Rochester, NH
Utility Advisory Board
May 20, 2016

Board Members;

I am issuing this letter of appeal, to contest payment of the water usage at 15 Madison Ave, Rochester, NH, for the period of September 21, 2015 – May 3, 2016.

My reasons are as follows:

I received notice that the water would be shut off on February 8, 2016

The property was vacant at that time and had been listed for sale. I took no further action to winterize the property at that time, due to the shut off notice from the City Of Rochester.

During the course of the winter, a pipe in the basement level froze and burst.

Water flowed onto the floor of the basement and into the sump opening in the concrete floor.

The water continued to flow until my Real Estate Agent went to the property and discovered the leak. The water was shut off at the interior shut off valve at that time.

The burst pipe valve was repaired by a licensed plumber on 3/7/2016. See attached photo.

It has been determined and confirmed that the City shut off valve at the street was defective and in fact did not shut off the water to the property. Therefore I do not feel I should be responsible for the water that flowed into the property during that period.

Fortunately there was no damage to the basement walls or flooring, as the water flowed into the sump area and back into the ground. No water entered the sewer system as a result of this incident.

I respectfully request that this bill be waived in its entirety due to the malfunction of the City shut off valve

Respectfully yours,
Stephanie Beauregard



Notice to Purchaser - In the event that this check is lost, misplaced or stolen, a sworn statement and 90-day waiting period will be required prior to replacement. This check should be negotiated within 90 days.

Cashier's Check - Customer Copy

No. 0836603233

Void After 90 Days

30-1/1140

Date 05/18/16 09:21:58 AM

NTX

INDIALANTIC

0003 0005103 0011

Pay



***\$5,707.37

To The
Order Of CITY OF ROCHESTER

Remitter (Purchased By): STEPHANIE B DRAPEAU

Bank of America, N.A.
SAN ANTONIO, TX

Not-Negotiable
Customer Copy
Retain for your Record

001641001973

Account: 031660

05/21/08- WATER TURNED BACK ON
 03/20/09- ADDED NEW TENANT DENISE WILCOX ONTO ACCOUNT
 TENANT HAS APPOINTMENT WITH SHARE FUND 9/14/09 - HE & HIS WIFE ARE UNEMPLOYED - HE IS WAITING FOR UNEMPLOYMENT AND WIFE
 DRIVES BUS AND IS GOING BACK TO WORK NEXT WEEK. I TOLD HIM WE WOULD HOLD OFF SHUTTING OFF UNTIL 9/15 AND HE NEEDS TO CALL US
 WITH RESULTS OF SHARE FUND MEETING
 [2010-02-26 14:12:03 kathy]: COMING IN 3/1/10 TO PAY \$300.00
 [2010-07-13 11:03:01 kathy]: COMING THIS WEEK TO MAKE PAYMENT AND THEN IN TWO WEEKS TO PAY BALANCE 7/30
 [2012-11-09 12:29:51 kathy]: COMING IN 11/16 TO PAY BALANCE
 [2013-01-11 08:57:36 am]: TENANT CAME IN WILL PAY 1/2 OF NOVEMBER 2012 BILL ON 1/24 AND BALANCE 2/7/13
 [2013-05-02 12:22:29 sjuneau]: PAID \$300 TODAY - WILL BE IN ON 5/15 WITH MORE MONEY & ANOTHER DATE TO PAY THE BALANCE.
 [2013-06-04 10:12:00 kathy]: TURNED OFF 5/20/13 THEN PAID 5/29/13 AND TURNED ON
 [2013-11-01 15:32:08 am]: TENANT CALLED - HE WILL PAY 1/2 ON 11/7 AND BALANCE ON 11/21. ON BOARD FOR 11/25
 [2014-11-04 11:53:23 sjuneau]: HE CALLED - WILL PAY BALANCE ON 11/6. HE WILL BE CHARGED SERVICE CALL FOR AN ATTEMPT TO TURN OFF
 ON SHUT OFF DAY TODAY. I INFORMED HIM HE MUST PAY ON 11/6 OR HE WILL BE SHUT OFF
 [2015-01-30 15:31:50 sjuneau]: WILL PAY BALANCE BY 2/6.
 [2015-02-18 10:22:37 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW
 [2015-09-17 14:33:29 karenb]: FINAL BILL PROCESSED AND REMOVED JEFFREY WILCOX AS TENANT 9/21/15
 [2015-11-03 08:12:28 karenb]: PROMISE TO PAY 1/2 11/12. HE WAS TENANT AND BANK TOOK OVER AND HE WAS VACATED. HE WILL STILL PAY
 HALF OF BILL NEXT WEEK.
 [2015-12-10 10:44:53 karenb]: TURNED OFF FOR NON-PAYMENT 12/8/15
 [2016-05-09 10:53:25 sjuneau]: 474 UNITS USED WHEN READ IN MAY; SENT GEORGE OUT TO CONFIRM READ & MAKE SURE WATER IS REALLY
 TURNED OFF. THE ROD SEEMS TO BE BROKEN.
 [2016-05-10 15:05:45 karenb]: SPOKE WITH OWNERS FATHER DUE TO NOTICE ON THE DOOR. HE STATED THAT THEY HAD GOTTEN NOTICE THAT
 WATER WAS TURNED OFF FOR NON PAYMENT IN DECEMBER SO THEY DID NOT GO BACK TO WINTERIZE IT. PIPES FROZE AND BURST. ROD MAY
 HAVE BEEN BROKEN SO WATER WAS NOT TURNED OFF, CAUSING LEAK. EMAILED UAB FORM.
 [2016-05-24 12:09:06 sjuneau]: WATER ON AT THE STREET
 [2016-05-23 13:29:05 karenb]: RECEIVED UAB FORM WITH COPY OF CANCELLED CHECK. SENT TO UAB FOR JUNE MEETING.

✓ Check Spelling

Display as HTML



Account

Account: 031660 Customer: 29138
 Parcel: 012102790000
 Location: 15 MADISON AVE
 Status: Active

Service

Service: 100 RES WATER Mfr: 001 SENS Meter #: 69891179
 1 of 1

Tier History

Replace Hist

Demand Inq

Report Options

Consumption history

Read Date	Read Time	Bil #	P	R	Current	Usage	Repl Use	Use Days	Bil Amt	Charge Amt	Adj Bil Amt
05/09/2016		13937142	F			1354	475	0	231	5,245.89	2,281.89
09/21/2015		13919784	F			879	18	0	48	226.38	84.06
08/04/2015		13915615	A			861	38	0	92	414.58	177.46
05/04/2015		13908098	A			823	25	0	74	283.66	121.42
02/19/2015		13900744	E			797	31	0	106	338.21	144.77
11/05/2014		13893366	A			766	32	0	93	379.12	149.44
08/04/2014		13885965	A			734	29	0	91	316.39	135.43
05/05/2014		13878465	A			705	28	0	88	304.97	130.25
02/06/2014		13871164	A			677	33	0	93	357.72	151.80
11/05/2013		13863842	A			644	38	0	92	411.92	174.80
08/05/2013		13856711	A			608	35	0	89	368.15	157.59

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City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: June 6, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 6/6/16

Customer Name: Selena S Randolph

Account: 184560

Service Address: #12 Front St

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount.

The above recommendation is based upon the following findings:

1. The original appeal was not received within the current billing cycle. Per City Ordinance 17.20 Appeals (a) Notification. The aggrieved user shall notify the Business Office in writing that said bill is contested before the next payment is due for water service. The notification shall explain why the bill is contested and provide the information necessary to determine the validity of the claim.
2. This appeal was denied in September 2014. Per City Ordinance 17.20 Appeals (b) Resolution. Upon receipt of a notification under Section 17.20(A), the Finance Director shall submit the claim to the Utility Advisory Board with a recommendation on the validity of the claim. The Utility Advisory Board shall be final, except that the City Manager shall have the authority to veto or modify any action of the Utility Advisory Board. Aggrieved parties shall be allowed only one appeal per claim.
3. In October 2014 the supervisor recommended that the owner file an appeal for reconsideration with the City Manager and that she would need to attend the meeting. The owner was told that if she filed the appeal and brought in \$1,000 cash; an arrangement could be made. The office did not hear from the owner until 6/1/2016.

John B. Storer, PE
Director of City Services

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: June 6, 2016
SUBJECT: Selena Randolph
PROPERTY: 12 Front St

Please find attached the Water Billing Appeal Application, account notes, consumption history, and repair invoice for the above location.


The customer is filing an appeal for 343 units of sewer due to a leak in April 2014. This appeal was originally heard and denied in September 2014.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 6/16/16

W/S

1. Date of Appeal: June 6, 2016
2. Property Owner's Name: Selena S. Randolph Account #: 184560
3. Billing Address: P. O. Box 843
Rochester, New Hampshire 03866
4. Service Location: 12 Front Street, E. Rochester, N. H. Zip Code 03868
5. Owners Representative: Selena S. Randolph
6. Owners Representative's Signature: 
7. Phone #: 1-603-833-3588 Cell: _____
8. Email Address: absolutrc@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from April to July
10. Abatement is being requested for:

a. How many units of water _____ x 4.81 = \$ _____

b. How many units of sewer 343 x 6.24 = \$ 2140.32

C. Water & Sewer Department Fees of: \$ 770.50

Total \$ 2910.82

11. Explanation of Appeal Request:

On or about April 5, 2014, water and heating pipes broke at my property located at 12 Front
Street, East Rochester, N. H. 03868. The water that ran through the property caused over
\$37,000.00 in total damages. ServiceMaster Elite provided \$14,431.73 in emergency water
remediation services. I am requesting credit for the above average water and sewage usage,
as well as the waiving of accrued interest and fees.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

Not sure there is a bill after water
was shut off there were no pipes for water
to run through

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

I am a single mother trying to work hard to make ends meet and this financial hardship is
bankrupting me because without water I can't live in the home nor can I rent it out to a family. I
am still solely responsible for the mortgage, taxes and insurance without any assistance.

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

The above recommendation is based upon the following findings:

1. The higher than normal usage for the billing period 11-14-2013 through 02-12-2014 is the result of a leak.
2. There is no indication or evidence to suggest the meter readings are inaccurately high. No water abatement is needed.
3. The leaked usage did not enter the sewer system due to the location of the leak. Therefore, a sewer fees abatement is warranted.

The estimated leaked usage is 39.25 units.

12/12/14 Usage	50.00 units
Average Usage	<u>10.75 units</u>
Estimated Leaked Usage	39.25 units
	<u>x 6.24/unit</u>
	\$ 244.92

Daniel Peterson **MOVED** to abate 39.25 units of sewer valued at \$244.92. The motion received a second and the motion was **ADOPTED** on a unanimous voice vote.

4.2 Picard Appeal

Paul Brodzinski, the brother-in-law of the appellant was present and he explained the basis of the appeal.

The customer seeks abatement due to a high water bill. There was no claim of a leak.

The recommendation of Deputy City Manager Cox is that no abatement be granted.

The above recommendation is based upon the following findings:

1. There were no leaks claimed or documented.
2. There is no indication of why usage is 16.5 units above the average of the previous four quarters.

Sharon Parshley **MOVED** to grant a hardship abatement of 16.5 units of water valued at \$77.06 and 16.5 units of sewer valued at \$107.96 for a total of \$180.02. The motion received a second and the motion was **ADOPTED** on a unanimous voice vote.

4.3 Randolph Appeal

The appellant seeks an abatement of 300 units of both water and sewer and Water and Sewer administrative fees of \$120.00 for a total of \$3,393.00. The appellant advised

that copper pipes within the residence burst and water leaked into the crawl space and dirt floor.

Deputy City Manager Cox recommends denial of this request for abatement.

The above recommendation is based upon the following findings:

1. The City's General Ordinances, Chapter 16.18 (a) regarding water fee appeals and Chapter 17.20 (a) regarding sewer fee appeals, require the customer to request abatement prior to the next billing cycle.
2. The customer seeks abatement of fees for the billing period ending April 3, 2014. A subsequent billing occurred on July 3, 2014. The customer submitted this request for abatement on August 15, 2014.

Shawn Libby **MOVED** to deny an abatement. The motion received a second and the motion was **ADOPTED** on a unanimous voice vote.

4.4. Nelson Appeal

The appellant seeks an abatement of 10 units of excess water and sewer fees due to a leak from a newly installed meter.

The recommendation of Deputy City Manager Cox is to abate 4.5 units of both water and sewer fees valued at \$49.10 for the billing period January 9, 2014 through April 3, 2014.

In addition, Mr. Cox recommends abatement of 35.5 units of both water and sewer fees valued at \$387.31 for the billing period April 3, 2014 through July 1, 2014.

Total abatement recommended is \$436.41.

The above recommendation is based upon the following findings:

1. The replacement meter installed by the City's contractor was defective in that it experienced a leak after being installed.
2. The average usage for the four billing periods prior to the installation of the replacement meter was 9.5. units.

The leaked usage for the April billing cycle is estimated as follows:

April Usage	14.0 Units
Average Usage	<u>- 9.5 Units</u>
Estimated Leaked Usage	4.5 Units

The leaked usage for the July billing cycle is estimated as follows:



Account

Account

184560

Customer

3099

Parcel

010200370000

RANDOLPH SELENA S

Location

12

FRONT ST

Status

Service

Service

100

001

RIS WATER

Mfr

INVE

Meter #

58657169

1 of 1

Consumption History

Read Date	Read Time	Bill #	IP	R	Current	Usage	Repl Use	Use Days	Bill Amt	Charge Amt	Adj Bill Amt
07/03/2014		13884207	A			1414	23	0	91	280.93	107.41
04/03/2014		13876762	A			1391	320	0	84	3,477.76	1,480.96
01/09/2014		13869471	A			1071	13	0	85	140.92	59.80
10/16/2013		13862130	A			1058	15	0	91	162.60	69.00
07/17/2013		13854749	A			1043	5	0	104	54.20	23.00
04/04/2013		13847319	A			1038	4	0	85	48.25	18.40
01/09/2013		13840058	A			1034	2	0	84	47.33	17.48
10/17/2012		13832739	A			1032	6	0	92	63.60	26.94
07/17/2012		13825404	A			1026	12	0	95	127.20	53.88
04/13/2012		13815016	A			1014	24	0	84	222.50	94.29
01/20/2012		13810761	A			993	17	0	94	457.20	166.13

1 of 2



ServiceMaster Elite

ServiceMaster Elite
New England Large Loss
800-338-5311
Fax - 207.286.9221
Email - Jessica@elitesvm.com

Recap by Category

Items	Total	%
CLEANING	260.80	1.81%
GENERAL DEMOLITION	4,970.14	34.44%
PERMITS AND FEES	1,365.00	9.46%
WATER EXTRACTION & REMEDIATION	7,815.56	54.16%
Subtotal	14,411.50	99.86%
Material Sales Tax	20.23	0.14%
Total	14,431.73	100.00%

INSURED : SELENA RANDOLPH
LOCATION : 12 FRONT ST
: ROCHESTER, NH 03868-5822
COMPANY : Standard Guaranty Insurance Company
: P.O. Box 740252
: Atlanta, GA 30374

DATE OF REPORT : 5/21/2014
DATE OF LOSS : 4/5/2014
POLICY NUMBER : MLR693008400
CLAIM NUMBER : 00200650518
OUR FILE NUMBER : AGL405741_Report
ADJUSTER NAME : Sean Bielat

FREEZE

ESTIMATE RECAP

Estimate Grand Totals:	\$24,860.85		
Total Depreciation:	(\$3,484.05)	Recoverable Depreciation:	\$3,484.05
A.C.V. Estimate Totals:	\$21,376.80	Non-Recoverable Depreciation:	\$0.00
Policy Deductible:	(\$1,000.00)	Total Depreciation:	\$3,484.05
Final Totals:	\$20,376.80		



Ocwen Loan Servicing, LLC

OCWEN

CERTIFICATE OF SATISFACTION

RE: Ocwen Loan Servicing, LLC Loan Number: 7141490792

Property Address: 12 Front St, Rochester, NH 03868

I (We) hereby certify that all necessary repairs resulting from water
damage sustained on April 5, 2014 to the property located at
(Type of Damage)
(Date of Loss)

12 Front Street, East Rochester, New Hampshire 03868

(Property Address)

have been completed to the satisfaction of the undersigned in a workmanlike manner and that no materialmen's, laborer's, architect's or other liens relating to the repairs have been recorded against the property or will be incurred or recorded as a result of labor or other services performed or materials used for the repair of the property. Subject property has been restored to the condition existing prior to the date of damage.

(Borrower)June 4, 2014

(Date)

(Borrower)

(Date)

Return to:

Ocwen Loan Servicing, L.L.C.
Attn: Insurance Loss Department
PO Box 6501
Springfield OH 45501-6501

OR

Ocwen Loan Servicing, L.L.C.
Attn: Insurance Loss Department
One Assurant Way
Springfield, OH 45505

Fax: 937-324-6797



City of Rochester

Water and Sewer Billing
19 Wakefield Street
Rochester, NH 03867

NOTICE DATE: 05/19/2016

RANDOLPH SELENA S
P O BOX 843
ROCHESTER, NH 03866-0843

LOCATION: 12 FRONT ST

ACCOUNT # 184560

PAST DUE -\$ 1,619.33

INTEREST DUE -. \$ 710.50

TOTAL\$ 4,329.83

WATER SHUTOFF NOTICE

This is to inform you that as a result of your water and/or sewer account being overdue, **we will be terminating service beginning June 6, 2016** if the total past due, plus accrued interest has not been received. As required by city ordinances, a service charge of \$30.00 is payable for each service call. If service is terminated, a \$60.00 charge is to be paid in addition to the total due before service can be restored. **In the event of a return check for payment after receipt of this notice, services will be terminated next business day.** Please disregard this notice if payment has already been made.

For questions regarding this notice, please call 603-332-3110 or 335-7501.

Make checks payable to - City of Rochester

Remit to - Tax Collector

19 Wakefield St., Rochester, NH 03867

***Checks mailed to Boston address take approximately 1 week to process. Please be sure to send payment to above address, or deliver to the tax office.**

Water & Sewer Fund Analysis & Rate Projection

2016-2018

MSullivan June 2, 2016

Water Fund

FY15 Statistical Results

Total Water Consumption

Nominal Increase 1.17%

730,906 billable units

Residential Consumption

Decreased 1.09%

Commercial Consumption

Increased 4.74%

Industrial Consumption

Increased 15.37%

Water Fund

FY15 Statistical Results

Shut Offs for Non Payment

Decreased 35 %

238 Shut Off Events

38% Remain Shut Off Longer than 1 Day

45 Accounts had Multiple Shut Offs Events

Customer Requested Shut-Offs

160 Events

68% Remain Off for Extended Periods

Total Shut Offs- 398 Events

Water Fund

FY15 Statistical Results

New Service Connection History

FY11- 49

FY12- 25

FY13- 32

FY14- 46

FY15- 37

Water Fund

FY15 Financial Results

User Fee Revenues

Increased 4.74%

\$3,523,265

Operating Expenses

Increased 8%

\$2,155,514

(Excludes Debt & Depreciation)

Cash Funded Capital Expenses \$74,000

Debt Service P&I

\$1,485,728- essentially even

Water Fund

FY15 Financial Results

Net Income
Before Debt Service Payments

\$1,577,826

Principal & Interest Payments
(\$1,485,728)

\$92,098 Surplus

Working Capital-Net Cash Position
\$1,830,300

Water Fund Working Capital

	Fiscal Year Ending								
	2015	2014	2013	2012	2011	2010	2009	2008	2007
Current Assets:									
Accounts receivable	958,684	\$ 850,651	\$ 1,049,075	\$ 1,071,649	\$ 968,845	\$ 1,064,724	\$ 998,144	\$ 937,330	\$ 904,314
Due from other governments	391,069	53,401	2,196	15,076	101,097	1,074,529	80	620,372	4,237
Due from other funds	1,899,585				549,991	622,112	4,493	677	7,000
Deferred debt financing expense		-	4,689	3,200	3,067	4,110	5,392	5,392	
Prepaid expenses		-	314	351	384	359	11,597	16,497	14,062
Inventory	431,108	389,984	321,831	276,733	247,190	265,134	248,539	231,381	242,083
Total Current Assets	\$ 3,680,446	\$ 1,294,036	\$ 1,378,105	\$ 1,367,009	\$ 1,870,574	\$ 3,030,968	\$ 1,268,245	\$ 1,811,649	\$ 1,171,696
Current Liabilities:									
Accounts payable	91,167	\$ 70,070	\$ 175,210	\$ 81,654	\$ 413,918	\$ 692,309	\$ 109,049	\$ 204,060	\$ 211,191
Accrued expenses	281,923	274,521	291,861	258,416	229,395	240,632	234,495	247,671	169,509
Retainage payable	185,641	49,018	61,920	79,878	105,641	141,730	82,495	125,280	159,081
Deposits payable		-							25,000
Notes payable	-	176,239				14,235			
Due to other governments		-				14,235			
Current portion of bonds payable	1,312,305	1,024,924	976,861	910,450	824,694	836,614	620,325	618,363	422,827
Total Current Liabilities	\$ 1,871,036	\$ 1,594,772	\$ 1,505,852	\$ 1,330,398	\$ 1,573,648	\$ 1,939,755	\$ 1,046,364	\$ 1,195,374	\$ 987,608
Working Capital Balance (Deficit) from Operations	1,809,410	(300,736)	(127,747)	36,611	296,926	1,091,213	221,881	616,275	184,088
Liquidity Ratio	1.97	0.81	0.92	1.03	1.19	1.56	1.21	1.52	1.19
Due to other funds	69,285	2,096,957	855,648	301,372	38,533	19,227	1,995,109	191,445	4,067,581
Net Working Capital Balance (Deficit)	\$ 1,740,125	\$(2,397,693)	\$(983,395)	\$ 36,611	\$ 296,926	\$ 1,091,213	\$ 221,881	\$ 616,275	\$ 184,088
Net Liquidity Ratio	1.90	0.35	0.58	0.84	1.16	1.55	0.42	1.31	0.23
Cash and Equivalents Analysis:									
Due from other funds	1,899,585	\$ -	\$ -	\$ -	\$ 549,991	\$ 622,112	\$ 4,493	\$ 677	\$ 7,000
Due to other funds	69,285	2,096,957	855,648	301,372	38,533	19,227	1,995,109	191,445	4,067,581
Net Cash and Equivalents Position (Deficit)	\$ 1,830,300	\$(2,096,957)	\$(855,648)	\$(301,372)	\$ 511,458	\$ 602,885	\$(1,990,616)	\$(190,768)	\$(4,060,581)

WATER FUND-USER RATE FORECAST FY16-FY18

	WATER FUND	FY15-Audited	FY16 Estimated	FY17-Projection	FY18-Projection
	New Connections	20	20	25	25
	Consumption Growth %	0.00%	1.00%	1.00%	1.00%
A	TOTAL REVENUE UNITS	730,906	736,771	744,139	751,580
	(1) Unit = 748 gallons				
	OPERATING REVENUES				
	User Fees	\$3,523,265	\$3,543,868	\$4,092,762	\$4,509,480
	Other Service Charges-Misc	\$284,075	\$180,500	\$187,840	\$195,500
B	TOTAL OPERATING REVENUES	\$3,807,340	\$3,721,868	\$4,278,102	\$4,702,480
C	OPERATING EXPENSES (Less Depreciation)	\$2,155,514	\$2,198,624	\$2,242,597	\$2,287,449
D	WATER CURRENT 20 YEAR DEBT SERVICE	\$1,485,728	\$1,343,223	\$1,823,910	\$1,785,030
E	ADDITIONAL DEBT SERVICE				
	Authorized & Unissued Debt	\$4,993,260	\$0	\$2,200,000	\$4,000,000
	Added Principal & Interest Payments	\$0	\$475,494	\$160,000	\$320,000
	Prior Year Authorized & Unissued P&I Payments	\$0	\$0	\$0	\$157,000
	Additional Principal & Interest Payments	\$0	\$475,494	\$160,000	\$477,000
F	ALL OPERATIONAL EXPENSES	\$3,641,242	\$4,017,341	\$4,226,507	\$4,549,478
G	CASH FUNDED CIP PROJECTS	\$74,000	\$157,000	\$189,000	\$189,000
H	PROJECTED USER RATES	\$4.67	\$4.81	\$5.50	\$6.00
	RATE INCREASE PERCENTAGE	0.0%	3.0%	14.3%	9.1%
I	PROJECTED SURPLUS (DEFICIT)	\$92,098	(\$452,473)	(\$137,405)	\$153,002

Water Fund FY16

Summary Factors of Loss

**New Debt Issued-\$4.9M,
Added \$475,000 in new debt service payments.**

Prior Year Model- Indicated a User Rate of \$5.25

**Actual User Rate-\$4.81 Effective October-2015
.44 cents less than model**

Equates to \$324,000 in User Fee Revenue

**FY15 included one time Revenue of \$120k related to
Health Insurance refunds**

Water Fund FY16

Net Impact of New Debt Issue

New Debt Issue March-15 of \$4.9M

**Reversed FYE14 Net Cash Position of
(\$2M) deficit to \$1.8M Surplus**

\$1.8M surplus can support FY16 losses

Net Cash Position will trend negative until 2018 bond

WATER FUND-USER RATE FORECAST FY16-FY18

USER RATE SCALE	FY16	FY17	FY18
EXPENSES-5%	\$4.81	\$4.81	\$4.81
Estimated Surplus (Deficit)	(\$340,042)	(\$536,230)	(\$813,506)
RATE LEVEL INCREASE 3% & Expenses -5%	\$4.81	\$4.95	\$5.09
Estimated Surplus (Deficit)	(\$340,042)	(\$432,051)	(\$603,064)
RATE- PROJECTION	\$4.81	\$5.50	\$6.00
Estimated Surplus (Deficit)	(\$452,473)	(\$137,405)	\$153,002
RATE-CONSERVATIVE-Expenses +5%	\$4.81	\$5.83	\$6.21
Estimated Surplus (Deficit)	(\$559,904)	(\$1,160)	\$6,500

Water Fund

Expense-Rate Increase Ratios

FISCAL YEAR	OPERATIONS AND DEBT SERVICE EXP	EXPENSE INCREASE %	USER RATE	USER RATE INCREASE %	USER RATE CHANGED	RATE CALENDAR
FY11	\$3,134,840		\$4.29		Jul-10	12 Months
FY12	\$3,145,160	0.33%	\$4.49	4.66%	Aug-11	13 Months
FY13	\$3,372,261	7.22%	\$4.60	2.45%	Dec-12	16 Months
FY14	\$3,725,757	10.48%	\$4.67	1.52%	Mar-14	14 Months
FY15	\$3,715,242	-0.28%	\$4.67	0.00%	NONE DURING FISCAL YEAR	
FY16	\$4,174,341	12.36%	\$4.81	3.00%	Oct-15	19 Months
TOTAL		30.11%	\$0.52	11.63%		15 Months

**RATE REVIEW AND APPROVAL PERIOD
LENGTHENING & RATE INCREASES
LAGGING EXPENSE INCREASE PERCENTAGES**

Sewer Fund

FY15 Statistical Results

**Overall Billable Sewer Discharge Units
Decreased 5.23% to
*678,038 billable units**

*** 150,000 units is High Volume User
Down 9.9%**

**Residential Discharges
Decreased 3.24%**

**Commercial Discharge
Decreased 5.84%**

Sewer Fund

FY15 Statistical Results

New Service Connections

FY15-33

FY14-36

FY13-30

FY12-22

FY11-40

New Sewer Deduct Meters

FY15-23

FY14-14

FY13-17

FY12-20

FY11-26

Sewer Fund

FY15 Financial Results

User Fee Revenues

Decreased 3.80%

\$4,262,290

Septic Disposal Permit Revenue

Decreased 3%

\$114,185

Operating Expenses

Increased 5%

\$2,280,079

(Excludes Debt & Depreciation)

Sewer Fund

FY15 Financial Results

O&M- Income Before Depreciation

\$2,504,050

Principal Debt
(\$2,228,128)

Cash CIP Expense
(\$679,000)

(\$403,078) Deficit

Working Capital-Net Cash Position
\$3,288,150

Sewer Fund Working Capital

	Fiscal Year Ending								
	2015	2014	2013	2012	2011	2010	2009	2008	2007
Current Assets:									
Accounts receivable	\$ 1,036,036	\$ 1,046,950	\$ 1,634,302	\$ 1,682,551	\$ 1,642,851	\$ 1,766,532	\$ 1,645,527	\$ 1,592,872	\$ 1,073,562
Due from other governments	1,037,306	358,891	294,278	326,257	951,300	1,303,873	1,522,668	4,383,402	4,366,674
Due from other funds	3,288,150	1,782,378	2,663,685	3,178,744	2,439,382	1,066,957		4,278,937	7,114
Deferred debt financing expense		-	10,458	3,256	3,667	4,915	6,448	6,448	
Inventory	52,712	42,392	31,621						
Total Current Assets	<u>\$ 5,414,204</u>	<u>\$ 3,230,611</u>	<u>\$ 4,634,344</u>	<u>\$ 5,190,808</u>	<u>\$ 5,037,200</u>	<u>\$ 4,142,277</u>	<u>\$ 3,174,643</u>	<u>\$ 10,261,659</u>	<u>\$ 5,447,350</u>
Current Liabilities:									
Accounts payable	\$ 74,492	\$ 105,325	\$ 201,751	\$ 134,018	\$ 368,086	\$ 161,335	\$ 109,203	\$ 255,539	\$ 222,946
Accrued expenses	294,638	282,105	304,322	564,025	605,538	664,706	677,277	630,858	660,862
Retainage payable	123,955	41,578	66,866	19,595	17,646	54,091	50,338	133,988	181,755
Deferred revenue	308,135	331,834	355,482	379,182	402,880	426,579	436,752	466,033	
Notes payable		9,830				5,231			
Other liabilities	28,914	48,083				5,231			
Due to other governments		-				5,231			
Due to other funds		-					250,870	3,681,239	751,948
Current portion of bonds payable	2,012,928	1,685,030	1,773,780	1,554,765	1,554,332	1,574,510	1,538,380	1,730,924	1,620,408
Total Current Liabilities	<u>\$ 2,843,062</u>	<u>\$ 2,503,785</u>	<u>\$ 2,702,201</u>	<u>\$ 2,651,585</u>	<u>\$ 2,948,482</u>	<u>\$ 2,896,914</u>	<u>\$ 3,062,820</u>	<u>\$ 6,898,581</u>	<u>\$ 3,437,919</u>
Working Capital Analysis:									
Working Capital Balance (Deficit)	<u>\$ 2,571,142</u>	<u>\$ 726,826</u>	<u>\$ 1,932,143</u>	<u>\$ 2,539,223</u>	<u>\$ 2,088,718</u>	<u>\$ 1,245,363</u>	<u>\$ 111,823</u>	<u>\$ 3,363,078</u>	<u>\$ 2,009,431</u>
Liquidity Ratio	1.90	1.29	1.72	1.96	1.71	1.43	1.04	1.49	1.58
Cash and Equivalents Analysis:									
Due from other funds	\$ 3,288,150	\$ 1,782,378	\$ 2,663,685	\$ 3,178,744	\$ 2,439,382	\$ 1,066,957	\$ -	\$ 4,278,937	\$ 7,114
Due to other funds	-	-	-	-	-	-	250,870	3,681,239	751,948
Net Cash and Equivalents Position (Deficit)	<u>\$ 3,288,150</u>	<u>\$ 1,782,378</u>	<u>\$ 2,663,685</u>	<u>\$ 3,178,744</u>	<u>\$ 2,439,382</u>	<u>\$ 1,066,957</u>	<u>\$ (250,870)</u>	<u>\$ 597,698</u>	<u>\$ (744,834)</u>

SEWER FUND-USER RATE FORECAST FY16-FY18

Excludes WWTP Upgrade Costs

	SEWER FUND	FY15	FY16	FY17	FY18
	Regular Units	527,669	540,350	545,754	548,482
	High Volume	150,365	150,365	150,365	150,365
A	Total Units	678,034	690,715	696,119	698,847
		-8.80%	1.87%	0.78%	0.39%
	OPERATING REVENUES				
	User Fees	\$4,262,290	\$4,254,035	\$4,479,775	\$4,828,675
	Other Service Charges	\$129,602	\$132,194	\$134,838	\$137,535
	Miscellaneous	\$392,237	\$400,082	\$408,083	\$416,245
B	Total Operating Revenues	\$4,784,129	\$4,786,311	\$5,022,696	\$5,382,455
C	OPERATING EXPENSES	\$2,280,079	\$2,325,681	\$2,372,194	\$2,419,638
		0.00%	2.00%	2.00%	2.00%
D	SEWER CURRENT 20 YEAR DEBT SERVICE	\$2,228,128	\$2,075,441	\$2,013,584	\$1,928,880
E	ADDITIONAL DEBT SERVICE				
	Authorized & Unissued Debt	\$0	\$3,000,000	\$1,000,000	\$6,000,000
	Added Principal & Interest Payments	\$0	\$0	\$80,000	\$480,000
	Prior Year Authorized & Unissued P&I Payments	\$0	\$0	\$0	\$80,000
	Additional Principal & Interest Payments	\$0	\$0	\$80,000	\$560,000
F	ALL OPERATIONAL EXPENSES	\$4,508,207	\$4,401,122	\$4,465,778	\$4,908,518
	CASH FUND CIP PROJECTS	\$679,000	\$158,000	\$185,000	\$185,000
H	Regular Rate	\$6.24	\$6.24	\$6.52	\$7.00
	High Volume Rate	\$5.62	\$5.62	\$5.87	\$6.30
	PERCENTAGE INCREASE	0.00%	0.00%	4.49%	7.36%
I	PROJECTED SURPLUS (DEFICIT)	(\$403,078)	\$227,189	\$371,918	\$288,937
J	CASH BALANCE FROM WORKING CAPITAL ANALYSIS	\$3,288,150			
	OPERATIONS CASH SURPLUS (DEFICIT)		\$227,189	\$371,918	\$288,937
	GENERAL FUND-CIP BOND CASH ADVANCES	90	(\$2,500,000)	(\$2,500,000)	(\$2,500,000)
	ESTIMATED NET CASH POSITION	\$3,288,150	\$1,015,339	(\$1,112,743)	(\$3,323,807)

SEWER FUND-USER RATE FORECAST FY16-FY17

USER RATE SCALE	RATES	FY16	FY17	FY18
EXPENSES- Decrease-5%	User	\$6.24	\$6.52	\$7.00
	High Vol	\$5.62	\$5.87	\$6.30
Estimated Surplus (Deficit)		\$343,473	\$490,527	\$367,919
RATE LEVEL INCREASE 1.5% & Expenses -5%	User	\$6.24	\$6.33	\$6.42
	High Vol	\$5.62	\$5.70	\$5.78
Estimated Surplus (Deficit)		\$343,473	\$322,002	(\$28,692)
RATE- PROJECTION	User	\$6.24	\$6.52	\$7.00
	High Vol	\$5.62	\$5.87	\$6.40
Estimated Surplus (Deficit)		\$227,189	\$371,918	\$288,937
RATE-CONSERVATIVE-Expenses +5%	User	\$6.24	\$6.74	\$7.37
	High Vol	\$5.62	\$6.06	\$6.51
Estimated Surplus (Deficit)		\$110,905	\$361,314	\$363,170

Due to General Fund & Due From General Fund

- **Due To General Fund**-Means the Fund required more cash than it contributed. This is usually due to Capital Outlays in advance of actual Bond cycles.
- **Due From General Fund**-Means the Fund contributed more cash than it used. This due to strong O&M operations and Cash received from actual Bond cycles.
- A **Due From General Fund Balance** is essentially the cash strength of the fund.

06/07/2016 08:18
lisa

CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

P 1
glytdbud

FOR 2016 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
510001	406105	XFER FROM RET EARNIN	-1,790,031	-1,855,031	.00	.00	.00	-1,855,031.00	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-39,302.19	.00	.00	14,302.19	157.2%
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-59,912.39	.00	.00	9,912.39	119.8%
510001	406601	USER FEES	-3,500,000	-3,500,000	-2,642,397.94	.00	.00	-857,602.06	75.5%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-11,585.16	.00	.00	-414.84	96.5%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	-1,529.59	.00	.00	-22,470.41	6.4%*
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	541,316	532,189	502,304.80	.00	.00	29,884.20	94.4%
51601057	511099	SALARIES - ADJUSTM	1,656	1,656	.00	.00	.00	1,656.00	.0%
51601057	513001	OVERTIME - REGULAR	40,000	40,000	36,235.40	.00	.00	3,764.60	90.6%
51601057	515001	ON CALL	4,497	4,497	4,056.67	.00	.00	440.33	90.2%
51601057	516000	LONGEVITY	1,203	1,203	1,144.41	.00	.00	58.59	95.1%
51601057	519000	TRAVEL ALLOWANCE	0	0	269.22	.00	.00	-269.22	100.0%*
51601057	521100	HEALTH INSURANCE	147,150	145,734	144,702.27	.00	.00	1,031.73	99.3%
51601057	521200	DENTAL INSURANCE	2,708	2,684	2,473.95	.00	.00	210.05	92.2%
51601057	521300	LIFE INSURANCE	1,157	1,146	1,028.67	.00	.00	117.33	89.8%
51601057	522000	SOCIAL SECURITY CO	41,519	41,015	39,916.92	.00	.00	1,098.08	97.3%
51601057	523000	RETIRE CONTRIBUTIO	65,582	64,820	61,117.82	.00	.00	3,702.18	94.3%
51601057	526000	WORKERS' COMPENSAT	24,134	24,134	24,134.00	.00	.00	.00	100.0%
51601057	528001	IPT	5,638	5,579	5,080.92	.00	.00	498.08	91.1%
51601057	532001	STAFF DEVELOPMENT	5,794	5,794	5,549.18	.00	143.33	101.49	98.2%
51601057	532200	CONTRACTED SERVICE	0	10,507	10,506.71	.00	.00	.00	100.0%
51601057	533000	OTHER PROF SERVICE	9,672	9,672	3,482.31	.00	3,862.03	2,327.66	75.9%
51601057	533001	AUDIT	3,910	3,910	3,655.36	.00	.00	254.64	93.5%
51601057	533002	ENGINEERING SERVIC	11,800	9,926	5,162.30	.00	1,337.70	3,426.29	65.5%
51601057	533004	MEDICAL SERVICES	500	500	310.67	.00	.00	189.33	62.1%
51601057	533009	14542 ROCHESTER HIL	0	0	4,977.22	.00	1,022.78	-6,000.00	100.0%*
51601057	533010	LABOR NEGOTIATIONS	2,000	2,000	467.00	.00	.00	1,533.00	23.4%
51601057	534003	SOFTWARE MAINTENAN	18,820	18,820	16,853.05	.00	.00	1,966.95	89.5%
51601057	541100	WATER & SEWERAGE	4,000	5,750	4,625.32	.00	474.68	650.00	88.7%
51601057	542300	CUSTODIAL SERVICES	2,100	2,100	2,054.25	.00	.00	45.75	97.8%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	591.29	.00	171.23	237.48	76.3%
51601057	543002	EQUIPMENT MAINTENA	1,135	1,135	1,311.33	.00	.00	-176.33	115.5%*

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51601057	544200	RENTAL OF EQUIPMEN	410	410	.00	.00	.00	410.00	.0%
51601057	544400	RENTAL OF COMP/COM	1,800	1,800	1,566.40	.00	233.60	.00	100.0%
51601057	544500	LEASE COPIER/PRINT	1,656	1,656	1,539.00	.00	.00	117.00	92.9%
51601057	552001	FLEET INSURANCE	2,826	2,826	.00	.00	.00	2,826.00	.0%
51601057	552003	GENERAL LIABILITY	5,543	5,543	.00	.00	.00	5,543.00	.0%
51601057	553400	POSTAGE FEES	400	400	373.35	.00	.00	26.65	93.3%
51601057	554000	ADVERTISING	1,650	1,650	932.99	.00	456.66	260.35	84.2%
51601057	555000	PRINTING AND BINDI	1,839	1,839	203.00	.00	1,023.02	612.98	66.7%
51601057	556000	TUITION	3,180	1,430	960.00	.00	.00	470.00	67.1%
51601057	558000	TRAVEL	825	825	6.83	.00	29.84	788.33	4.4%
51601057	561003	OFFICE SUPPLIES	2,934	2,934	2,653.98	.00	244.15	35.87	98.8%
51601057	561005	PUBLICATIONS	50	50	50.00	.00	.00	.00	100.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	7,934.92	.00	881.76	183.32	98.0%
51601057	561010	CLOTHING	5,800	5,800	5,032.11	.00	767.89	.00	100.0%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	4,995.67	.00	4.33	.00	100.0%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,397.59	.00	402.41	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	2,665.62	.00	60.09	899.29	75.2%
51601057	562600	VEHICLE FUEL	21,420	21,420	11,182.23	.00	.00	10,237.77	52.2%
51601057	573401	ADMIN EQUIPMENT	4,635	7,905	3,989.09	.00	3,913.00	2.91	100.0%
51601057	573900	OTHER EQUIPMENT	8,334	8,334	8,334.00	.00	.00	.00	100.0%
51601057	575100	INVENTORY PURCHASE	104,000	104,000	98,550.77	.00	4,922.24	526.99	99.5%
51601057	581000	DUES AND FEES	1,020	1,020	714.99	.00	.00	305.01	70.1%
51601057	583000	INTEREST EXPENSE	606,669	606,669	529,306.01	.00	.00	77,362.99	87.2%
51601057	584000	CONTINGENCY	20,000	19,065	.00	.00	.00	19,065.00	.0%
51601057	589001	STATE PERMITS & FE	2,810	2,810	2,705.67	.00	100.00	4.33	99.8%
51601057	589031	LIEN DISCHARGE FEE	600	600	215.49	.00	184.51	200.00	66.7%
51601057	589034	ABATEMENTS/OVERLAY	0	0	713.23	.00	.00	-713.23	100.0%*
51601057	591000	REDEMPTION OF PRIN	1,353,562	1,353,562	1,287,811.07	.00	37,500.00	28,250.93	97.9%
51601057	592001	DEPRECIATION	1,060,790	1,060,790	.00	.00	.00	1,060,790.00	.0%
51601057	593002	TRANS TO CAPITAL P	92,000	157,000	157,000.00	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	22,916.63	.00	.00	2,083.37	91.7%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	282,714	282,714	263,432.95	.00	.00	19,281.05	93.2%
51601073	513001	OVERTIME - REGULAR	15,000	15,000	18,513.78	.00	.00	-3,513.78	123.4%*
51601073	515001	ON CALL	16,340	16,340	15,639.50	.00	.00	700.50	95.7%
51601073	521100	HEALTH INSURANCE	87,901	87,901	102,270.54	.00	.00	-14,369.54	116.3%*
51601073	521200	DENTAL INSURANCE	1,301	1,301	1,406.36	.00	.00	-105.36	108.1%*
51601073	521300	LIFE INSURANCE	504	504	455.79	.00	.00	48.21	90.4%
51601073	522000	SOCIAL SECURITY CO	21,990	21,990	21,735.98	.00	.00	254.02	98.8%
51601073	523000	RETIREMENT CONTRIB	33,258	33,258	31,424.86	.00	.00	1,833.14	94.5%

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51601073	526000	WORKERS' COMPENSAT	5,037	5,037	5,037.00	.00	.00	.00	100.0%
51601073	528001	IPT	3,111	3,111	2,679.18	.00	.00	431.82	86.1%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	4,350.00	.00	1,450.00	4,200.00	58.0%
51601073	533006	LABORATORY SERVICE	15,832	15,832	9,867.32	.00	4,440.13	1,524.55	90.4%
51601073	543000	REPAIR AND MAINTEN	58,178	58,178	19,398.27	.00	2,307.72	36,472.01	37.3%
51601073	543002	EQUIPMENT MAINTENA	67,399	67,399	24,635.13	.00	11,486.75	31,277.12	53.6%
51601073	544500	LEASE COPIER/PRINT	800	800	431.63	.00	.00	368.37	54.0%
51601073	552002	PROPERTY INSURANCE	6,372	6,372	.00	.00	.00	6,372.00	.0%
51601073	553000	COMMUNICATIONS	9,880	9,880	9,207.23	.00	1,594.44	-921.67	109.3%*
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	966.36	.00	.00	33.64	96.6%
51601073	561002	BLDG MAINT SUPPLIE	1,600	3,600	1,588.33	.00	2,011.67	.00	100.0%
51601073	561010	CLOTHING	5,500	5,500	4,702.29	.00	658.00	139.71	97.5%
51601073	561015	SAFETY EQUIPMENT &	4,050	4,050	4,027.65	.00	22.35	.00	100.0%
51601073	561031	CHEMICALS	187,500	185,500	100,695.79	.00	38,531.40	46,272.81	75.1%
51601073	561037	LABORATORY SUPPLIE	8,000	8,000	7,384.38	.00	569.67	45.95	99.4%
51601073	561040	EQUIPMENT REPAIR S	30,000	30,000	16,844.04	.00	1,570.69	11,585.27	61.4%
51601073	562200	ELECTRICITY	126,000	126,000	136,264.90	.00	.00	-10,264.90	108.1%*
51601073	562400	HEATING FUEL	34,000	34,000	16,302.94	.00	.00	17,697.06	47.9%
51601073	573900	OTHER EQUIPMENT	17,400	17,400	7,862.79	.00	8,540.76	996.45	94.3%
51601073	589030	PROP TAX TO OTH CO	3,000	3,935	3,449.36	.00	.00	485.64	87.7%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	30,567	30,567	27,933.69	.00	.00	2,633.31	91.4%
51601570	516000	LONGEVITY	100	100	100.00	.00	.00	.00	100.0%
51601570	521100	HEALTH INSURANCE	11,556	11,556	10,891.76	.00	.00	664.24	94.3%
51601570	521200	DENTAL INSURANCE	220	220	202.99	.00	.00	17.01	92.3%
51601570	521300	LIFE INSURANCE	58	58	48.11	.00	.00	9.89	82.9%
51601570	522000	SOCIAL SECURITY CO	2,059	2,059	1,873.38	.00	.00	185.62	91.0%
51601570	523000	RETIREMENT CONTRIB	3,446	3,446	3,161.28	.00	.00	284.72	91.7%
51601570	526000	WORKERS' COMPENSAT	62	62	62.00	.00	.00	.00	100.0%
51601570	528001	IPT	361	361	291.40	.00	.00	69.60	80.7%
51601570	543000	REPAIR AND MAINTEN	500	500	500.00	.00	.00	.00	100.0%
51601570	553400	POSTAGE FEES	8,256	8,256	7,607.69	.00	.00	648.31	92.1%
51601570	555000	PRINTING AND BINDI	410	410	90.00	.00	320.00	.00	100.0%
51601570	561003	OFFICE SUPPLIES	300	300	300.00	.00	.00	.00	100.0%
TOTAL WATER ENTERPRISE FUND			0	0	1,167,671.06	.00	131,238.83	-1,298,909.89	100.0%
TOTAL REVENUES			-5,403,531	-5,468,531	-2,757,227.27	.00	.00	-2,711,303.73	
TOTAL EXPENSES			5,403,531	5,468,531	3,924,898.33	.00	131,238.83	1,412,393.84	
GRAND TOTAL			0	0	1,167,671.06	.00	131,238.83	-1,298,909.89	100.0%

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5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
520001	406105	XFER FROM RET EARNIN	-1,611,293	-1,611,293	.00	.00	.00	-1,611,293.00	.00*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-26,311.52	.00	.00	22,311.52	657.8%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	.00	.00	.00	-16,049.00	.00*
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	-717.44	.00	.00	-9,282.56	7.2%*
520001	406601	USER FEES	-4,500,000	-4,500,000	-3,244,096.62	.00	.00	-1,255,903.38	72.1%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-11,391.76	.00	.00	-608.24	94.9%*
520001	406607	IMPACT FEES	-14,000	-14,000	-59,120.00	.00	.00	45,120.00	422.3%
520001	406608	WATER & SEWER HOOKUP	0	0	-8,850.00	.00	.00	8,850.00	100.0%
520001	406701	SEPTIC DISPOSAL PERM	-175,000	-175,000	-92,238.06	.00	.00	-82,761.94	52.7%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-11,902.51	.00	.00	1,902.51	119.0%
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-357,337	-357,337	-43,479.00	.00	.00	-313,858.00	12.2%*
520002	406307	STATE AID GRANT C-77	-7,290	-7,290	-7,290.00	.00	.00	.00	100.0%
520002	406308	STATE AID GRANT C-77	-11,983	-11,983	-3,323.00	.00	.00	-8,660.00	27.7%*
520002	406309	STATE AID GRANT C-83	-46,230	-46,230	-18,445.00	.00	.00	-27,785.00	39.9%*
520002	406310	STATE AID GRANT C-83	-15,112	-15,112	-5,417.00	.00	.00	-9,695.00	35.8%*
520002	406311	STATE AID GRANT C-83	-32,600	-32,600	-12,574.00	.00	.00	-20,026.00	38.6%*
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	357,598	348,471	332,912.49	.00	.00	15,558.51	95.5%
52602057	511099	SALARIES - ADJUSTM	1,656	1,656	.00	.00	.00	1,656.00	.00*
52602057	513001	OVERTIME - REGULAR	8,100	8,100	5,460.33	.00	.00	2,639.67	67.4%
52602057	515001	ON CALL	4,497	4,497	4,056.67	.00	.00	440.33	90.2%
52602057	516000	LONGEVITY	1,202	1,202	1,144.43	.00	.00	57.57	95.2%
52602057	519000	TRAVEL ALLOWANCE	0	0	269.22	.00	.00	-269.22	100.0%*
52602057	521100	HEALTH INSURANCE	89,598	88,182	87,637.61	.00	.00	544.39	99.4%
52602057	521200	DENTAL INSURANCE	1,517	1,493	1,328.76	.00	.00	164.24	89.0%
52602057	521300	LIFE INSURANCE	836	825	729.07	.00	.00	95.93	88.4%
52602057	522000	SOCIAL SECURITY CO	26,344	25,840	24,852.84	.00	.00	987.16	96.2%
52602057	523000	RETIRE CONTRIBUTIO	41,497	40,735	38,503.87	.00	.00	2,231.13	94.5%
52602057	526000	WORKERS' COMPENSAT	14,463	14,463	14,463.00	.00	.00	.00	100.0%

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52602057	528001	IPT	3,705	3,646	3,227.96	.00	.00	418.04	88.5%
52602057	532001	STAFF DEVELOPMENT	6,344	6,344	3,983.25	.00	143.34	2,217.41	65.0%
52602057	532200	CONTRACTED SERVICE	0	10,507	10,506.70	.00	.00	.00	100.0%
52602057	533000	OTHER PROF SERVICE	6,780	11,630	10,269.06	.00	1,360.94	.00	100.0%
52602057	533001	AUDIT	3,910	3,910	3,655.36	.00	.00	254.64	93.5%
52602057	533004	MEDICAL SERVICES	500	500	310.66	.00	.00	189.34	62.1%
52602057	533010	LABOR NEGOTIATIONS	2,000	2,000	467.00	.00	.00	1,533.00	23.4%
52602057	534003	SOFTWARE MAINTENAN	30,048	30,048	29,955.03	.00	.00	92.97	99.7%
52602057	542300	CUSTODIAL SERVICES	2,000	2,000	2,054.25	.00	.00	-54.25	102.7%*
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	532.50	.00	.00	1,827.50	22.6%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	2,500.00	.00	.00	.00	100.0%
52602057	543002	EQUIPMENT MAINTENA	3,635	3,635	2,671.58	.00	608.10	355.32	90.2%
52602057	544200	RENTAL OF EQUIPMEN	400	400	.00	.00	300.00	100.00	75.0%
52602057	544400	RENTAL OF COMP/COM	1,800	1,800	1,566.39	.00	233.61	.00	100.0%
52602057	544500	LEASE COPIER/PRINT	1,600	1,600	1,525.69	.00	.00	74.31	95.4%
52602057	552001	FLEET INSURANCE	3,956	3,956	.00	.00	.00	3,956.00	.0%
52602057	552002	PROPERTY INSURANCE	5,002	5,002	.00	.00	.00	5,002.00	.0%
52602057	552003	GENERAL LIABILITY	5,296	5,296	.00	.00	.00	5,296.00	.0%
52602057	553400	POSTAGE FEES	500	500	330.29	.00	.00	169.71	66.1%
52602057	554000	ADVERTISING	735	735	716.21	.00	18.79	.00	100.0%
52602057	555000	PRINTING AND BINDI	1,639	1,639	203.00	.00	1,022.98	413.02	74.8%
52602057	556000	TUITION	6,780	4,906	960.00	.00	.00	3,946.30	19.6%
52602057	558000	TRAVEL	875	875	45.59	.00	29.82	799.59	8.6%
52602057	561003	OFFICE SUPPLIES	2,069	2,069	2,301.75	.00	.00	-232.75	111.2%*
52602057	561005	PUBLICATIONS	32	32	32.00	.00	.00	.00	100.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	12,929.03	.00	518.38	52.59	99.6%
52602057	561009	TRAINING MATERIALS	250	250	35.64	.00	.00	214.36	14.3%
52602057	561010	CLOTHING	5,615	5,615	2,885.20	.00	1,823.51	906.29	83.9%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	5,690.67	.00	205.58	3.75	99.9%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	1,397.61	.00	252.39	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	568.73	.00	31.27	.00	100.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	5,354	4,927.14	.00	406.32	20.54	99.6%
52602057	562600	VEHICLE FUEL	41,000	41,000	20,104.90	.00	.00	20,895.10	49.0%
52602057	571000	13551 LAND&IMPROVEM	0	4,275	4,285.00	.00	.00	-10.00	100.2%*
52602057	573401	ADMIN EQUIPMENT	1,635	6,051	2,135.00	.00	3,912.00	4.00	99.9%
52602057	573900	OTHER EQUIPMENT	6,033	5,533	4,732.76	.00	800.24	.00	100.0%
52602057	575100	INVENTORY PURCHASE	12,500	12,500	12,399.00	.00	101.00	.00	100.0%
52602057	581000	DUES AND FEES	1,090	1,090	346.01	.00	.00	743.99	31.7%
52602057	583000	INTEREST EXPENSE	550,877	550,877	527,142.74	.00	.00	23,734.26	95.7%
52602057	584000	CONTINGENCY	15,000	5,875	.00	.00	.00	5,875.00	.0%
52602057	589001	STATE PERMITS & FE	1,650	1,650	1,033.41	.00	250.00	366.59	77.8%
52602057	589034	ABATEMENTS/OVERLAY	0	0	960.18	.00	.00	-960.18	100.0%*
52602057	591000	REDEMPTION OF PRIN	2,013,438	2,013,438	2,030,676.50	.00	.00	-17,238.50	100.9%*

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52602057	593002	TRANS TO CAPITAL P	158,000	158,000	158,000.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	22,916.63	.00	.00	2,083.37	91.7%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	421,120	421,120	386,717.70	.00	.00	34,402.30	91.8%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	23,900.67	.00	.00	8,599.33	73.5%
52602074	515001	ON CALL	29,438	29,438	28,128.05	.00	.00	1,309.95	95.6%
52602074	516000	LONGEVITY	600	600	600.00	.00	.00	.00	100.0%
52602074	521100	HEALTH INSURANCE	141,410	141,410	96,146.52	.00	.00	45,263.48	68.0%
52602074	521200	DENTAL INSURANCE	1,794	1,794	1,652.80	.00	.00	141.20	92.1%
52602074	521300	LIFE INSURANCE	753	753	685.75	.00	.00	67.25	91.1%
52602074	522000	SOCIAL SECURITY CO	33,794	33,794	32,872.00	.00	.00	922.00	97.3%
52602074	523000	RETIREMENT CONTRIB	50,740	50,740	46,110.30	.00	.00	4,629.70	90.9%
52602074	526000	WORKERS' COMPENSAT	4,316	4,316	4,316.00	.00	.00	.00	100.0%
52602074	528001	IPT	3,766	3,766	3,327.27	.00	.00	438.73	88.4%
52602074	533000	OTHER PROF SERVICE	155,000	155,000	46,218.11	.00	38,771.84	70,010.05	54.8%
52602074	533006	LABORATORY SERVICE	116,428	116,428	36,931.27	.00	15,506.25	63,990.48	45.0%
52602074	534009	INDUSTRIAL PRETREA	32,755	32,755	11,867.35	.00	5,942.40	14,945.25	54.4%
52602074	543000	REPAIR AND MAINTEN	65,931	65,931	30,320.53	.00	11,528.54	24,081.93	63.5%
52602074	543002	EQUIPMENT MAINTENA	115,023	115,023	64,403.60	.00	24,096.62	26,522.78	76.9%
52602074	544500	LEASE COPIER/PRINT	1,852	1,852	1,211.33	.00	.00	640.67	65.4%
52602074	552002	PROPERTY INSURANCE	4,523	4,523	.00	.00	.00	4,523.00	.0%
52602074	553000	COMMUNICATION	10,552	10,552	8,966.51	.00	1,586.45	-.96	100.0%*
52602074	559000	MISC PURCHASED SER	15,500	15,500	15,000.00	.00	.00	500.00	96.8%
52602074	561001	JANITORIAL SUPPLIE	1,500	1,500	1,070.63	.00	.00	429.37	71.4%
52602074	561002	BUILDING MAINT SUP	7,450	7,450	2,371.23	.00	5,078.77	.00	100.0%
52602074	561010	CLOTHING	9,025	9,025	5,427.90	.00	2,034.78	1,562.32	82.7%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	2,199.34	.00	250.00	3,750.66	39.5%
52602074	561031	CHEMICAL	339,448	324,748	74,241.96	.00	22,137.24	228,368.80	29.7%
52602074	561037	LABORATORY SUPPLIE	26,348	26,348	13,245.92	.00	895.10	12,206.98	53.7%
52602074	561040	EQUIPMENT REPAIR S	78,270	92,970	76,224.32	.00	16,337.77	407.91	99.6%
52602074	562200	ELECTRICITY	380,000	380,000	370,595.55	.00	.00	9,404.45	97.5%
52602074	562400	HEATING FUEL	38,000	38,000	18,085.64	.00	.00	19,914.36	47.6%
52602074	573900	OTHER EQUIPMENT	14,843	14,843	14,843.00	.00	.00	.00	100.0%
52602074	592001	DEPRECIATION	1,124,561	1,124,561	.00	.00	.00	1,124,561.00	.0%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	30,567	30,567	27,934.80	.00	.00	2,632.20	91.4%
52602470	516000	LONGEVITY	100	100	100.00	.00	.00	.00	100.0%
52602470	521100	HEALTH INSURANCE	8,546	8,546	10,892.41	.00	.00	-2,346.41	127.5%*

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CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

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FOR 2016 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602470	521200	DENTAL INSURANCE	223	223	203.24	.00	.00	19.76	91.1%
52602470	521300	LIFE INSURANCE	60	60	48.36	.00	.00	11.64	80.6%
52602470	522000	SOCIAL SECURITY CO	2,064	2,064	1,873.79	.00	.00	190.21	90.8%
52602470	523000	RETIREMENT CONTRIB	3,451	3,451	3,161.48	.00	.00	289.52	91.6%
52602470	526000	WORKERS' COMPENSAT	62	62	62.00	.00	.00	.00	100.0%
52602470	528001	IPT	363	363	291.72	.00	.00	71.28	80.4%
52602470	543000	REPAIR AND MAINTEN	600	600	600.00	.00	.00	.00	100.0%
52602470	553400	POSTAGE FEES	8,256	8,256	7,607.64	.00	.00	648.36	92.1%
52602470	555000	PRINTING AND BINDI	350	350	90.00	.00	260.00	.00	100.0%
52602470	561003	OFFICE SUPPLIES	300	300	300.00	.00	.00	.00	100.0%
TOTAL SEWER ENTERPRISE FUND			0	0	1,331,029.49	.00	156,444.03	-1,487,473.52	100.0%
TOTAL REVENUES			-6,825,394	-6,825,394	-3,547,655.91	.00	.00	-3,277,738.09	
TOTAL EXPENSES			6,825,394	6,825,394	4,878,685.40	.00	156,444.03	1,790,264.57	
GRAND TOTAL			0	0	1,331,029.49	.00	156,444.03	-1,487,473.52	100.0%

** END OF REPORT - Generated by Lisa Clark **