



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: March 30, 2017
TO: Utility Advisory Board
FROM: John B. Storer, PE – Director of City Services
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, April 17th at 5:30 P.M.** in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of February 13, 2017 Minutes (Pages 3-4)
3. Appeals

- 3.1 Charles W. Cyr (Pages 5-10)
8 Westview Dr
Rochester, NH 03867-5010
RE: 11 Green St
- 3.2 Scott Trafton (Pages 11-16)
4 Levi St
Gonic, NH 03839
RE: 4 Levi St
- 3.3 Kelly & Erik Ickes (Pages 17-23)
22 Bayview Rd
Durham, NH 03824-2416
RE: 5A Janet St
- 3.4 Jacqueline Roy (Pages 24-31)
216 No Main St
Rochester, NH 03867-1243
RE: 3 High St
- 3.5 Jon Clough (Pages 32-37)
76 Betts Rd
Rochester, NH 03867-5177
RE: 57 Ledgeview Dr

- 3.6 Steven & Marla Roseberry (Pages 38-43)
57 Rochester Hill Rd
Rochester, NH 03867-3231
RE: 57 Rochester Hill Rd
 - 3.7 Sulema Landry (Pages 44-50)
8 York Ct
Rochester, NH 03867-0000
RE: 8 York Ct
 - 3.8 MJC Seacoast Ventures 22 LLC (Pages 51-59)
PO Box 475
Hampton, NH 03843-0475
RE: 17 Winter St
- 6. Financials – Water & Sewer Revenue & Expense Reports (Pages 60-66)
 - 7. Adjournment

**Utility Advisory Board
February 15, 2017 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman
Raymond Turner
Ralph Sanders

MEMBERS ABSENT

Eli M. Barnes

OTHERS PRESENT

John B. Storer, PE Director of City Services
Lisa Clark, Utility Billing Office Supervisor
Sharon Page, 38 Autumn Street
Dave Morgan, 69 Franklin Heights

MINUTES

1. Call to order:

Chairman Libby called the meeting to order at 5:27 PM.

2. Appeals -

2.1 38 Autumn Street – Sharon Page

The appellant, Sharon Page, was present. Ms. Page stated that she typically uses rain barrels when maintaining her garden, but with the drought this year the hose was used more than normal. John Storer explained that the appeal recommendation was based on a one time abatement with the recommendation a Sewer Deduct Meter be installed in the future.

Chairman Libby made a motion to abate the above average use of 20 units of sewer at \$6.24 each for a total of \$124.80 plus all accrued interest. Mr. Sanders seconded the motion. The motion passed unanimously.

2.2 69 Franklin Heights – Dave Morgan

The appellant, Dave Morgan, was present. He stated that he had a leak at the water heater that did not enter the sewer system and was repaired.

Mr. Turner made a motion to abate the above average use of 39 units of sewer at \$6.24 each for a total of \$243.36 plus all accrued interest. Chairman Libby seconded the motion. The motion passed unanimously.

2.3 42-44 Lafayette Street – Eric Goucher

The appellant was not present for the meeting. This appeal was tabled for two months to allow for the next cycle to be completed and capture the total costs of leak. The leak has been repaired and consumption has returned to normal. The Board and Mr. Storer agreed that this appeal meets the Water & Sewer Adjustment Policy criteria.

Chairman Libby made a motion to abate 50% of the above average water use per the policy and all of the above average sewer use. The motion stipulated that the abatement is for 547.5 units of water at \$4.81 each for a credit of \$2,633.48 and 10 units of water at the new rate of \$5.29 each for a credit of \$52.90, as well as 1095 units of sewer at \$6.24 each for a credit of \$6,832.80 and 20 units of sewer at the new rate of \$6.52 for a credit of \$130.40. The total abatement is for \$9,649.58, plus all accrued interest. The board also stipulates that the decision letter and account notes must state this is a one time in ten year abatement for this property. Mr. Turner seconded the motion. The motion passed unanimously.

2.4 22 Chestnut Street – Donna Leonard

The appellant was not present for the meeting. This appeal was tabled for a month to allow for the next cycle to be completed and capture all of the cost. The property owner had a leak at the water heater that was repaired. The Board agreed that this appeal meets the Water & Sewer Adjustment Policy criteria.

Chairman Libby made a motion to abate 50% of the above average water use per the policy and all of the above average sewer use. The motion stipulated that the abatement is for 31 units of water at \$4.81 each for a credit of \$149.11 and 6 units of water at the new rate of \$5.29 each for a credit of \$31.74, as well as 62 units of sewer at \$6.24 each for a credit of \$386.88 and 12 units of sewer at the new rate of \$6.52 for a credit of \$78.24. The total abatement is for \$645.97 plus all accrued interest. The board also stipulates that the decision letter and account notes must state this is a one time in ten year abatement for this property. Mr. Turner seconded the motion. The motion passed unanimously.

3. Approval of the January 11, 2017 Minutes

Mr. Turner made a motion to accept the January 11, 2017 meeting minutes as presented. The motion was seconded by Mr. Libby. The motion passed unanimously.

4. Adjournment:

Mr. Libby made a motion to adjourn at 6:00PM. The motion was seconded by Mr. Turner. The motion passed unanimously.

Minutes respectfully submitted by Samantha Juneau, Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 21, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 2/14/17

Customer Name: Cyr Charles W & Edna C

Account: 182660

Service Address: #11 Green St

Rochester, NH 03867-5010

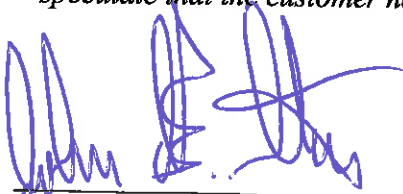
The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."


Recommendations

I recommend no abatement for this appeal. Owner & City agree meter is functioning properly.

The above recommendation is based upon the following findings:

1. The owner does dispute the meter readings.
2. The appellant is responsible for undetected water leaks on property.
3. While the owner disputes the meter readings, the technician checked the meter on 2/3/17 and it was working normally. Per the appeal paperwork the owner agrees that the meter is working properly.
4. The owner could not determine the source of the high consumption and per the Water & Sewer Adjustment Policy the appeal should be denied: *"In the event that a customer cannot determine the source or cause of the abnormally high consumption, the customer is required to hire a private licensed plumber to assist the customer in trying to determine said source or cause. If the plumber is unable to determine the source or cause of the abnormally high consumption, the City can only speculate that the customer has located and repaired or corrected said source."*


John B. Storer, PE
Director of City Services


Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: February 21, 2017
SUBJECT: Charles W. Cyr
PROPERTY: 11 Green St

Please find attached the Water Billing Appeal, account notes, and consumption history for the above location.

The customer is filing an appeal for 175 units of water and sewer on the January 2017 bill. There was no leak found by homeowner but usage has returned to normal.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 4/14/17

1. Date of Appeal: 02/13/2017
2. Property Owner's Name: Charles W. Cyr Account #: 182660
3. Billing Address: 8 Westview Drive
Rochester NH 03867
4. Service Location: 11 Green Street Zip Code 03868
5. Owners Representative: Charles W. Cyr representing self
6. Owners Representative's Signature: Charles W. Cyr
Digitally signed by Charles W. Cyr
DN: cn=Charles W. Cyr, o=City of Rochester, ou=City of Rochester, email=cwcy@metrocast.net, c=US
Date: 2017.02.13 17:01:52 -0500
7. Phone #: (603) 918-1066 Cell: (603) 918-1066
8. Email Address: cwcy@metrocast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 10/06/2016 to 01/06/2017

10. Abatement is being requested for:

a. How many units of water	<u>175</u>	x 4.49= \$	<u>875.16</u>
b. How many units of sewer	<u>175</u>	x 6.11= \$	<u>1,111.49</u>
C. Water & Sewer Department Fees of:		\$	<u>0.00</u>
Total		\$	<u>1,986.65</u>

11. Explanation of Appeal Request:

Our normal units of water used for 11 Green Street run between 15 and 18. Last year's bills were: 13928607 for \$176.80, 13936015 for \$165.75, 13943585 for \$143.65, 13951124 for \$198.90

I checked out the property with my tenants and I found no evidence of a leak or explanation for over ten times the normal use of water. We have one of the new meters that was installed about four years ago. We checked the meter and found that there was no indication of flow when the faucets were all closed. When we opened a faucet, the meter least significant digits advanced. We closed the faucet again and there was no more advancement of the digits. I checked all two of the toilets in the house and both of them were not leaking. The outdoor hose faucet was not leaking. The driveway pavement goes right to the house and is visible to the downstairs tenant and he had not seen any leak in the driveway. I request that we pay the normal quarterly bill of \$200.00 instead of the \$1,986.65 for this billing quarter.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

The meter seems to be working correctly now. A new reading was taken on Friday 2/3/2017 and indicated about 5 units of water usage since 1/6/2017 which is in line with what is expected.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No ☐ (circle one)

If yes, did the water enter the sewer system? _____ If

yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No, I will not seek financial assistance from the City. I would have to work out a re-payment plan for 12 months.

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking an abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*

Account: 182660

[2010-05-06 13:45:15 am]: CUSTOMER CALLED AND LEFT MESSAGE THAT SHE WOULD LIKE TO DISCUSS ACCOUNT. CALLED BACK - NO ANSWER - LEFT MESSAGE

[2010-07-21 14:05:33 kathy]: CALLED TODAY WILL PAY BALANCE 7/29 COMING INTO OFFICE

[2011-04-25 12:20:32 kathy]: COMING IN 5/6 TO PAY BALANCE

[2011-07-11 16:37:33 kathy]: COMING IN TO PAY JULY 15 - PAID

[2015-08-11 16:02:59 karenb]: RECEIVED JULY BILL WITH FORWARDING ADDRESS: 8 WESTVIEW DR ROCHESTER, NH 03867-5010

[2015-11-20 16:39:24 sjuneau]: RECEIVED OCTOBER BILL WITH SAME FORWARDING ADDRESS AS ABOVE. SENT TO ASSESSING AGAIN.

[2015-12-01 16:14:10 karenb]: OCTOBER BILL RETURNED. REMAILED TO 8 WESTVIEW DR. ROCHESTER NH 03867

[2017-01-10 08:40:56 sjuneau]: INCREDIBLY HIGH BILL FOR JANUARY BILL RUN - DOOR TAGGED & SENT LETTER . 175 UNITS.

[2017-02-02 16:52:15 karenb]: HOMEOWNER CALLED. HE STATED THAT HIS TENANT DID NOT FIND ANY LEAKS. EXPLAINED HOW TO CHECK METER. WILL GET ANOTHER READ AND PULL REPORT.

[2017-02-10 15:38:09 sjuneau]: METER TECH JO WENT OUT ON 2/3 & CONFIRMED READ. HE GOT A READ SHOWING THAT ONLY 4 UNITS HAD BEEN USED SINCE THE HIGH BILL IN JANUARY. USAGE SEEMS TO BE BACK TO NORMAL. SPOKE TO HOMEOWNER & HE HAS REQUESTED APPEAL PAPERWORK.

[2017-02-21 11:03:48 karenb]: RECEIVED UAB PAPERWORK ON 2/3/17 AND SENT FOR MARCH APPEAL.



1
P ubcnsinq

02/21/2017 10:59
karenb

CITY OF ROCHESTER
UB Consumption History Report

Account Number	Customer # Name	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
Service	Mfr Meter Number	Cd	Read Date	Time	By	010301730000	11 GREEN ST	Active	
182660	304793	CYR CHARLES W & EDNA C	A 01/06/2017	357	175	0	875.16	1,986.65	
100	SENS76167455	A 10/06/2016	13958642	182	18	0	86.58	198.90	
100	SENS76167455	A 07/06/2016	13951124	164	13	0	62.53	143.65	
100	SENS76167455	A 04/12/2016	13943585	151	15	0	72.15	165.75	
100	SENS76167455	A 01/12/2016	13936015	136	16	0	76.96	176.80	
100	SENS76167455	A 10/02/2015	13928607	120	14	0	65.43	152.79	
100	SENS76167455	A 07/07/2015	13921217	106	23	0	107.41	250.93	
100	SENS76167455	A 04/02/2015	13913773	83	22	0	102.74	240.02	
100	SENS76167455	A 01/05/2015	13908270	61	20	0	93.40	218.20	
100	SENS76167455	A 10/06/2014	13898921	41	20	0	93.40	218.20	
100	SENS76167455	A 07/03/2014	13891523	21	21	11	149.44	349.12	
100	SENS76167455	I 05/15/2014	13884103	3,603	11	0	111.10	260.86	
100	NEPT31409370	A 04/03/2014	13876661	3,592	24	0	92.00	216.80	
100	NEPT31409370	A 01/13/2014	13869370	3,568	20	0	119.60	281.84	
100	NEPT31409370	A 10/16/2013	13862026	3,548	26	0	147.20	346.88	
100	NEPT31409370	A 07/17/2013	13854645	3,522	32	0	82.80	195.12	
100	NEPT31409370	A 04/04/2013	13847216	3,490	18	0	77.21	182.12	
100	NEPT31409370	A 01/09/2013	13839955	3,472	17	0	85.31	201.40	
100	NEPT31409370	A 10/17/2012	13832635	3,455	19	0	76.33	180.20	
100	NEPT31409370	A 07/17/2012	13825300	3,436	17	0	71.84	169.60	
100	NEPT31409370	A 04/13/2012	13817914	3,419	16	0	121.23	286.20	
100	NEPT31409370	A 01/20/2012	13810657	3,403	27	0	164.70	389.63	
100	NEPT31409370	A 10/18/2011	13803340	3,376	34	0	145.86	348.16	
100	NEPT31409370	A 07/13/2011	13796050	3,339	34	0	141.57	337.92	
100	NEPT31409370	A 04/18/2011	13788724	3,305	33	0	145.86	348.16	
100	NEPT31409370	A 01/20/2011	13781548	3,272	34	0	145.86	348.16	
100	NEPT31409370	A 10/19/2010	13774300	3,238	34	0	130.42	314.87	
100	NEPT31409370	A 07/16/2010	13767048	3,204	31	0	142.46	344.76	
100	NEPT31409370	A 04/13/2010	13759768	3,173	34	0	125.70	304.20	
100	NEPT31409370	A 01/07/2010	13752631	3,139	30	0	222.07	537.42	
100	NEPT31409370	A 10/14/2009	13745404	3,109	53	0	242.51	573.42	
100	NEPT31409370	A 07/01/2009	13738118	3,056	60	0	157.56	372.45	
100	NEPT31409370	A 04/07/2009	13730875	2,996	39	0	141.40	334.25	
100	NEPT31409370	A 01/08/2009	13723744	2,957	35	0	137.36	324.70	
100	NEPT31409370	A 10/08/2008	13716506	2,922	34	0	139.30	336.89	
100	NEPT31409370	A 07/08/2008	13709301	2,888	38	0	137.94	334.40	
100	NEPT31409370	A 04/08/2008	1369297	2,850	38	0	185.13	448.80	
100	NEPT31409370	A 01/10/2008	1362507	2,812	51	0	156.09	378.40	
100	NEPT31409370	A 10/05/2007	1355675	2,761	43	0	110.98	262.88	
100	NEPT31409370	A 07/09/2007	1348792	2,718	32	0	103.50	244.50	
100	NEPT31409370	A 04/11/2007	1341996	2,686	30	0	34.50	81.50	
100	NEPT31409370	A 01/09/2007	1335235	2,656	10	0	34.50	81.50	
100	NEPT31409370	A 10/02/2006	1328456	2,646	10	0	33.07	76.42	
100	NEPT31409370	A 07/10/2006	1321629	2,636	10	0	55.93	128.86	
100	NEPT31409370	A 04/10/2006	1314889	2,626	17	0	121.73	280.46	
100	NEPT31409370	A 01/11/2006	1308191	2,609	37	0	92.12	212.24	
100	NEPT31409370	A 10/12/2005	1301476	2,572	28	0	98.70	216.58	
100	NEPT31409370	A 07/07/2005	126534	2,544	30	0	92.12	201.32	
100	NEPT31409370	A 04/06/2005	119864	2,514	28	0	92.12	201.32	
100	NEPT31409370	A 01/06/2005	113229	2,486	28	0	95.41	208.51	
100	NEPT31409370	A 10/13/2004	106630	2,458	29	0			



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 27, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 2/21/17

Customer Name: Scott Trafton

Account: 160466

Service Address: #4 Levi St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 32 units of sewer on the invoiced amount. Note that due to the read date of January 11th, 42 days of the above average use has been prorated at new sewer rate that became effective 12/1/16.

The above recommendation is based upon the following findings:

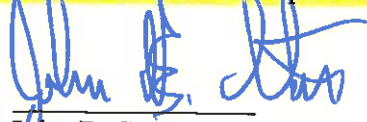
1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
3. The appellant is responsible for undetected water leaks on the property.

a. Usage on the current invoice is	50 Units
b. Average usage of previous 3 years is	<u>18 Units</u>
c. Estimated increase of Usage	32 Units

Value of 18.24 Units of Sewer at the previous sewer rate of \$6.24 = \$113.82

Value of 13.76 Units of Sewer at the current sewer rate of \$6.52 = \$89.72

Total abatement = \$203.53 plus accrued interest.


John B. Storer, PE
Director of City Services

4/4/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: February 24, 2017
SUBJECT: Scott Trafton
PROPERTY: 4 Levi St

Please find attached the Water Billing Appeal, account notes, and consumption history for the above location.

The customer is filing an appeal for 27.25 units of sewer on his January 2017 invoice due to a leaking hot water tank in the basement, which did not go into the sewer system. The repair has been made.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 2/21/17

1. Date of Appeal: 2-21-17
2. Property Owner's Name: R Bradley + Elaine Trafton Account #: 160466
3. Billing Address: 4 Lev St
Gorham, NH 03833
4. Service Location: 4 Lev St Gorham, NH Zip Code 03839
5. Owners Representative: Scott Trafton
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-332-2402 Cell: 603-973-3629
8. Email Address: trafton.scott@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from October to January
10. Abatement is being requested for:

- a. How many units of water _____ x 4.81 = \$ _____
- b. How many units of sewer 27.75 x 6.24 = \$ 173.75
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

32 units

11. Explanation of Appeal Request:

Noticed high bill in October, checked toilets, all were good.
Thought bill could be high also due to some outdoor water usage in
summer. After January bill, discovered small leak in hot water tank
in basement.

10/4-11/11/17

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? no

If yes, has the leak been repaired? yes

Who made the repair? myself

Has proof of the repair been attached to this appeal form? No

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

no

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Account: 360466

[2011-01-03 16:39:55 am]: OWNER'S SON CAME IN - HE LIVES AT THIS ADDRESS - ADDED HIM TO GET COPIES OF BILL
[2013-03-11 15:19:00 am]: TENANT CALLED - THOUGHT THEY HAD SEPTIC AND LEACH FIELD AND WANTED TO KNOW WHY THEY ARE BEING CHARGED
FOR SEWER - CHECKED WITH KEN AND THEY HAVE A PUMP UP SYSTEM - PAY FOR PUMPING BUT NOT FOR DUMPING
[2013-04-30 14:17:40 am]: APRIL 2013 BILL RETURNED WITH PO FORWARDING ADDRESS OF: 2 WILLOWBROOK DR., APT 14, ROCHESTER, NH
03867-3550 - REMAILED AND GAVE TO ASSESSING
[2017-02-21 14:05:40 karenb]: CUSTOMER CAME IN AND DROPPED OFF APPEAL FROM FOR HIS JANUARY BILL. DISCOVERED A LEAK IN THE HOT WATER
TANK IN BASEMENT WHICH HAS BEEN REPAIRED. SENT TO MARCH UAB.
[2017-02-24 10:51:18 karenb]: TECHNICIAN GOT READ TODAY, USAGE 8 UNITS/46 DAYS = .17/DAY. USAGE IS BACK TO NORMAL.



02/24/2017 11:02
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P ubensing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	By	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
160466	8125	TRAFTON ELAINE O & R BRADLEY		014100200000						4 LEVI ST				Active
100	-	1 RES WATER		A 01/11/2017				13957737	239	50	0	250.58	568.46	
100	-	1 RES WATER		A 10/04/2016				13950214	189	42	0	202.02	464.10	
100	-	1 RES WATER		A 06/30/2016				13942688	147	29	0	139.49	320.45	
100	-	1 RES WATER		A 04/04/2016				13935115	118	25	0	120.25	276.25	
100	-	1 RES WATER		A 01/05/2016				13927706	93	25	0	120.25	276.25	
100	-	1 RES WATER		A 10/13/2015				13920321	68	12	0	56.28	131.16	
100	-	1 RES WATER		A 07/16/2015				13912879	56	19	0	60.71	141.83	
100	-	1 RES WATER		A 04/08/2015				13905371	37	11	0	51.37	120.01	
100	-	1 RES WATER		A 01/06/2015				13898027	26	10	0	46.70	109.10	
100	-	1 RES WATER		A 10/14/2014				13890628	16	11	0	51.37	120.01	
100	-	1 RES WATER		A 07/07/2014				13883217	5	5	7	56.04	130.92	
100	-	1 RES WATER		I 05/23/2014					1,807	7	0	.00	.00	
100	-	1 RES WATER		A 04/04/2014				13875776	1,800	10	0	46.31	108.71	
100	-	1 RES WATER		A 01/17/2014				13868479	1,790	11	0	50.60	119.24	
100	-	1 RES WATER		A 10/24/2013				13861139	1,779	17	0	78.20	184.28	
100	-	1 RES WATER		A 07/02/2013				13853762	1,762	24	0	110.40	260.16	
100	-	1 RES WATER		A 04/01/2013				13846335	1,738	31	0	142.60	336.04	
100	-	1 RES WATER		A 01/07/2013				13839065	1,707	27	0	122.39	288.73	
100	-	1 RES WATER		A 10/03/2012				13831746	1,680	19	0	85.31	201.40	
100	-	1 RES WATER		A 07/06/2012				13824414	1,661	20	0	89.80	212.00	
100	-	1 RES WATER		A 04/05/2012				13817026	1,641	18	0	80.82	190.80	
100	-	1 RES WATER		A 01/09/2012				13809767	1,623	19	0	85.31	201.40	
100	-	1 RES WATER		A 10/12/2011				13802450	1,604	24	0	106.29	251.76	
100	-	1 RES WATER		A 06/30/2011				13795157	1,580	15	0	64.35	153.60	
100	-	1 RES WATER		A 04/07/2011				13787834	1,565	16	0	68.64	163.84	
100	-	1 RES WATER		A 01/05/2011				13780665	1,549	14	0	60.06	143.36	
100	-	1 RES WATER		A 10/08/2010				13773415	1,535	14	0	60.06	143.36	
100	-	1 RES WATER		A 07/08/2010				13766170	1,521	18	0	75.58	182.68	
100	-	1 RES WATER		A 04/09/2010				13758887	1,503	14	0	58.66	141.96	
100	-	1 RES WATER		A 01/11/2010				13751744	1,489	15	0	62.85	152.10	
100	-	1 RES WATER		A 10/06/2009				13744519	1,474	14	0	58.66	141.96	
100	-	1 RES WATER		A 07/08/2009				13737237	1,460	22	0	89.16	211.20	
100	-	1 RES WATER		A 04/06/2009				13729993	1,438	14	0	56.56	133.70	
100	-	1 RES WATER		A 01/15/2009				13722865	1,424	14	0	56.56	133.70	
100	-	1 RES WATER		A 10/15/2008				13715630	1,410	13	0	52.52	124.15	
100	-	1 RES WATER		A 07/02/2008				13708433	1,397	14	0	50.96	123.46	
100	-	1 RES WATER		A 04/10/2008				1368430	1,383	25	0	90.75	220.00	
100	-	1 RES WATER		A 01/07/2008				1361644	1,358	24	0	87.12	211.20	
100	-	1 RES WATER		A 10/04/2007				1354817	1,334	25	0	90.75	220.00	
100	-	1 RES WATER		A 07/05/2007				1347933	1,309	19	0	65.75	155.56	
100	-	1 RES WATER		A 04/09/2007				1341143	1,290	26	0	89.70	211.90	
100	-	1 RES WATER		A 01/04/2007				1334378	1,264	27	0	93.15	220.05	
100	-	1 RES WATER		A 10/05/2006				1327611	1,237	25	0	86.25	203.75	
100	-	1 RES WATER		A 07/06/2006				1320787	1,212	23	0	75.94	175.28	
100	-	1 RES WATER		A 04/14/2006				1314053	1,189	25	0	82.25	189.50	
100	-	1 RES WATER		A 01/03/2006				1307361	1,164	21	0	69.09	159.18	
100	-	1 RES WATER		A 10/03/2005				1300650	1,143	22	0	72.38	166.76	
100	-	1 RES WATER		A 07/01/2005				125721	1,121	20	0	65.80	143.89	
100	-	1 RES WATER		A 04/01/2005				119052	1,101	21	0	69.09	150.99	
100	-	1 RES WATER		A 01/04/2005				112427	1,080	20	0	65.80	143.80	
100	-	1 RES WATER		A 10/07/2004				105834	1,060	21	0	69.09	150.99	



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: February 7, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 2/22/17

Customer Name: Kelly & Erik Ickes

Account: 144950

Service Address: #5A Janet St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount. This leak was due to an unfortunate circumstance.

The above recommendation is based upon the following findings:

1. This account has a sewer deduct meter for outdoor spicket so this increased usage was already deducted from the sewer portion of the bill.
2. Per the Water & Sewer Adjustment Policy the appeal should be denied: *In the event the abnormally high consumption has occurred due to "unpredictable leakage" not caused by customer negligence, ignorance or unfortunate circumstances, as determined by City staff and the Utility Advisory Board, the City shall consider granting a one-time abatement, per account, during any ten-year period, up to half of the water consumption above normal consumption.*

John B. Storer, PE
Director of City Services

4/4/17
Date

WATER/SEWER BILLING MEMORANDUM


TO: Lisa Clark
FROM: Karen Bonneau
DATE: February 23, 2017
SUBJECT: Kelly & Erik Ickes
PROPERTY: 5A Janet St

Please find attached the Water Billing Appeal, account notes, and consumption history for the above location.

The customer is filing an appeal for 126 units of water on the February 2017 final bill. The water was turned on 1/31/17 for home inspection; the buyer's realtor or home inspector left the back spigot on full power.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
 Received: 2/22/17

1. Date of Appeal: 2/21/17
2. Property Owner's Name: Kelly + Erik Ickes Account #: 144950 WXS
3. Billing Address: 22 Bayview Rd
Durham NH 03824
4. Service Location: 5A Janet St. Zip Code 03867
5. Owners Representative: Erik Ickes
6. Owners Representative's Signature: 
7. Phone #: (603) 892-0817 Cell: (same)
8. Email Address: erik.ickes@heinemann.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 12/15/2016 to 2/15/2017
10. Abatement is being requested for:
 - a. How many units of water 126 [?] x 4.81 = \$ 606.06
 - b. How many units of sewer _____ x 6.24 = \$ _____
 - c. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

We are selling the house and had the water shut off by the city. The buyers home inspector came to check the house but could not test the water. We had the city turn the water back on but the inspector or realtor had left the back spigot on full power. When the water came on it poured into the back yard for roughly a month. We shut it off when we did a final cleanout but had already used \$730 in water! We really hope to get some back as this was a bank sale foreclosure. This bill we had to pay ourselves, not part of the bank agreement.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☐ No ☒ (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☐ No ☒ (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

[03/09/2005 - OWNER IS RUNNING WATER FOR THE WINTER SO IT WON'T FREEZE UP AGAIN

[2016-09-22 10:40:29 karenb]: REQUESTED FINAL BILL. REGULAR BILL JUST PRODUCED, FAXED A COPY.

[2016-12-02 13:27:52 karenb]: WATER OFF FOR WINTER 12/2/16

[2016-12-30 13:38:27 sjuneau]: RECEIVED ADDRESS CHANGE TO 22 BAYVIEW ROAD, DURHAM NH 03824 - REMAILED BILL & SENT TO ASSESSING

[2017-01-31 11:13:03 karenb]: WATER TURNED ON.

[2017-02-22 15:12:36 karenb]: FINAL BILL SHOWED A LOT OF USAGE. HOMEOWNER CAME IN AND STATED THAT THE BUYERS HOME INSPECTOR OR REALTOR HAD LEFT THE BACK SPIGOT ON FULL POWER WHEN THEY DID THE INSPECTION. HE DROPPED OFF A UAB FORM FOR WATER ABATEMENT. I EXPLAINED TO HIM THAT THIS IS A ONE IN TEN YEAR POLICY AND IT IS A RELATIVELY NEW POLICY, I TOLD HIM I AM NOT SURE IF THE BOARD WILL APPROVE IT AS HE HAS SOLD THE HOUSE AND IT WAS DUE TO A SPIGOT BEING LEFT ON; HOWEVER THE HOMEOWNERS WERE NOT THE ONES THAT LEFT THE SPIGOT ON. IF THEY DID APPROVE IT HE WOULD RECEIVE AN ABATEMENT VIA CHECK AS HE WILL NO LONGER BE THE OWNER OF THIS ACCOUNT. HE PAID THE BILL IN FULL. SENT TO MARCH UAB.

main meter



1
ubcneing

02/23/2017 08:06
karenb
CITY OF ROCHESTER
UB Consumption History Report

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
144950	27943 ICKES KELLY A & ERIK E	012300670000			5 JANET ST	Active
100	1 RES WATER	F 02/15/2017		1,558	127	738.35
100	1 RES WATER	A 12/15/2016		1,431	1	18.27
100	1 RES WATER	A 06/17/2016		1,430	24	48.27
100	1 RES WATER	A 09/19/2016		1,406	19	146.64
100	1 RES WATER	A 03/09/2016		1,387	14	115.44
100	1 RES WATER	A 12/15/2015		1,373	16	51.39
100	1 RES WATER	A 09/11/2015		1,357	35	203.71
100	1 RES WATER	A 06/05/2015		1,322	29	154.70
100	1 RES WATER	A 03/12/2015		1,293	21	170.09
100	1 RES WATER	A 09/10/2014		1,272	24	282.01
100	1 RES WATER	A 06/09/2014		1,248	28	222.79
100	1 RES WATER	A 03/12/2014		1,220	19	197.91
100	1 RES WATER	A 12/17/2013		1,186	15	205.68
100	1 RES WATER	A 09/18/2013		1,161	25	211.88
100	1 RES WATER	A 06/13/2013		1,117	44	169.85
100	1 RES WATER	A 03/18/2013		1,075	16	214.84
100	1 RES WATER	A 12/17/2012		1,031	42	308.48
100	1 RES WATER	A 09/13/2012		984	39	299.28
100	1 RES WATER	A 06/15/2012		929	16	173.44
100	1 RES WATER	A 03/15/2012		911	18	224.39
100	1 RES WATER	A 06/14/2011		887	24	302.68
100	1 RES WATER	A 03/18/2011		870	17	272.87
100	1 RES WATER	A 12/14/2010		851	19	169.60
100	1 RES WATER	A 09/16/2010		832	65	172.47
100	1 RES WATER	A 06/14/2010		767	30	195.78
100	1 RES WATER	A 03/19/2010		737	14	156.23
100	1 RES WATER	A 12/15/2009		723	15	194.56
100	1 RES WATER	A 09/11/2009		708	42	188.61
100	1 RES WATER	A 06/04/2009		666	26	384.78
100	1 RES WATER	A 03/12/2009		640	14	220.90
100	1 RES WATER	A 12/12/2008		626	14	136.01
100	1 RES WATER	A 09/17/2008		612	41	146.15
100	1 RES WATER	A 06/13/2008		571	20	279.24
100	1 RES WATER	A 03/14/2008		537	14	209.73
100	1 RES WATER	A 11/30/2007		488	14	128.19
100	1 RES WATER	A 09/14/2007		466	14	122.68
100	1 RES WATER	A 06/13/2007		448	41	238.77
100	1 RES WATER	A 03/16/2007		425	20	134.64
100	1 RES WATER	A 12/07/2006		400	14	123.20
100	1 RES WATER	A 09/07/2006		385	49	229.57
100	1 RES WATER	A 06/12/2006		366	22	798.21
100	1 RES WATER	A 03/03/2006		349	12	236.35
100	1 RES WATER	A 12/01/2005		330	12	97.80
100	1 RES WATER	A 09/06/2005		300	35	138.55
100	1 RES WATER	A 06/10/2005		277	44	353.18
100	1 RES WATER	A 03/16/2005		251	12	166.76
100	1 RES WATER			227	12	90.96
100	1 RES WATER			208	35	265.30
100	1 RES WATER			195	55	411.84
100	1 RES WATER			185	13	93.47
100	1 RES WATER			175	8	57.52

** END OF REPORT - Generated by Karen Bonneau **

Source Deduct



02/23/2017 08:11
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status Billed Amt
144950	27943 ICKES KELLY A & BRIK E	012300670000			5 JANET ST	Active
100 -	2 RES WATER SENS67285241	F 02/15/2017		13959759	126	738.35
100 -	2 RES WATER SENS67285241	A 12/15/2016		13957107	1	48.27
100 -	2 RES WATER SENS67285241	A 09/19/2016		13949561	19	146.64
100 -	2 RES WATER SENS67285241	A 06/17/2016		13942047	1	203.71
100 -	2 RES WATER SENS67285241	A 03/09/2016		13934510	0	154.70
100 -	2 RES WATER SENS67285241	A 12/15/2015		13927140	1	170.09
100 -	2 RES WATER SENS67285241	A 09/11/2015		13919692	16	282.01
100 -	2 RES WATER SENS67285241	A 06/05/2015		13912246	15	222.79
100 -	2 RES WATER SENS67285241	A 03/12/2015		13904777	5	197.91
100 -	2 RES WATER SENS67285241	A 12/12/2014		13897426	9	205.68
100 -	2 RES WATER SENS67285241	A 09/10/2014		13890021	15	211.88
100 -	2 RES WATER SENS67285241	A 06/09/2014		13882598	6	169.85
100 -	2 RES WATER SENS67285241	A 03/12/2014		13875182	2	150.26
100 -	2 RES WATER SENS67285241	A 12/17/2013		13867897	9	214.84
100 -	2 RES WATER SENS67285241	A 09/18/2013		13860506	27	308.48
100 -	2 RES WATER SENS67285241	A 06/13/2013		13853124	25	299.28
100 -	2 RES WATER SENS67285241	A 03/18/2013		13845747	0	173.44
100 -	2 RES WATER SENS67285241	A 12/17/2012		13838459	12	224.39
100 -	2 RES WATER SENS67285241	A 09/13/2012		13831166	32	302.68
100 -	2 RES WATER SENS67285241	A 06/15/2012		13823804	23	272.87
100 -	2 RES WATER SENS67285241	A 03/15/2012		13816431	0	169.60
100 -	2 RES WATER SENS67285241	A 12/13/2011		13809198	3	172.47
100 -	2 RES WATER SENS67285241	A 09/16/2011		13801884	9	195.78
100 -	2 RES WATER SENS67285241	A 06/14/2011		13794589	3	156.23
100 -	2 RES WATER SENS67285241	A 03/18/2011		13787283	0	194.56
100 -	2 RES WATER SENS67285241	A 12/14/2010		13780102	1	188.61
100 -	2 RES WATER SENS67285241	A 09/16/2010		13772843	47	384.78
100 -	2 RES WATER SENS67285241	A 06/14/2010		13765513	14	220.90
100 -	2 RES WATER SENS67285241	A 03/19/2010		13758358	1	136.01
100 -	2 RES WATER SENS67285241	A 12/15/2009		13751193	1	146.15
100 -	2 RES WATER SENS67285241	A 09/11/2009		13743913	24	279.24
100 -	2 RES WATER SENS67285241	A 06/04/2009		13736622	7	209.73
100 -	2 RES WATER SENS67285241	A 03/12/2009		13729423	1	128.19
100 -	2 RES WATER SENS67285241	A 12/15/2008		13722278	2	122.68
100 -	2 RES WATER SENS67285241	A 09/17/2008		13715050	27	236.77
100 -	2 RES WATER SENS67285241	A 06/13/2008		13707778	8	134.64
100 -	2 RES WATER SENS67285241	A 03/14/2008		1367880	0	123.20
100 -	2 RES WATER SENS67285241	A 11/30/2007		1361094	39	229.57
100 -	2 RES WATER SENS67285241	A 09/14/2007		1354261	206	879.49

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: March 1, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 03/01/17

Customer Name: Jacqueline Roy

Account: 023960

Service Address: #3 High St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend of 48 units of sewer on the February 2017 invoiced amount.

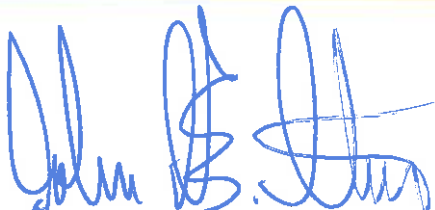
The above recommendation is based upon the following findings:

1. Per the Water & Sewer Adjustment Policy the appeal should be denied: *4. In the event the source or cause of the abnormally high consumption is related to a leak due to customer negligence such as the failure to maintain internal (private) plumbing fixtures in good repair and/or protect plumbing from freezing, the customer shall be held responsible for the entire bill.*
2. The customer does not dispute the meter reading.
 - a. Total usage on disputed invoice: 62 Units
 - b. Average use on previous three years is: 14 Units
 - c. Estimated use over average: 48 Units

Value of 14 Units of Sewer at the previous sewer rate of \$6.24 = \$87.36

Value of 34 Units of Sewer at the current sewer rate of \$6.52 = \$221.68

Total abatement = \$309.04 plus accrued interest


John B. Storer, PE
Director of City Services

4/4/17
Date

64

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: March 1, 2017
SUBJECT: Jacqueline Roy
PROPERTY: 3 High St

Please find attached the Water Billing Appeal, account notes, consumption history and proof of repair for the above location.

The customer is filing an appeal for above average water and sewer on due to a leak caused by frozen pipes.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3/1/2017

1. Date of Appeal: 03/01/2017
2. Property Owner's Name: Jacqueline Roy Account #: 023960
11004
3. Billing Address: 216 North Main St.
Rochester, NH 03867
4. Service Location: 3 High St. Roch Zip Code NH 03867
5. Owners Representative: Jacqueline Roy
6. Owners Representative's Signature: Jacqueline Roy
7. Phone #: 330-3077 Cell: Nancy Ramsey
Legal Guardian
8. Email Address: _____
- (Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 02/2017 to _____

10. Abatement is being requested for:

a. How many units of water _____ x 4.81 = \$ _____

b. How many units of sewer _____ x 6.24 = \$ _____

c. Water & Sewer Department Fees of: _____ \$ _____

Total \$ _____

11. Explanation of Appeal Request:

No one lives at this address on
3 High St., Rochester, NH
On 1/16/2017, police called for water
on the outside of residence. House lost
heat and pipes froze leaving everything
dripping. Police shut off water.
Ramsey Plumbing & Heating called for
help secure property

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

"very little water used"

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system?

NO

If yes, has the leak been repaired?

Leak has been secured

Who made the repair?

Ramsey Plumbing & Heating

Has proof of the repair been attached to this appeal form?

yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

yes - elderly controls property
very little use
NOW WATER SHUT OFF

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account: 023960

[2015-02-17 15:56:44 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW
[2016-08-12 08:58:28 karenb]: SERVICE CHARGE FOR NON PAYMENT 8/9/16
[2016-09-09 10:30:43 karenb]: SERVICE CHARGE FOR NON PAYMENT 9/7/16
[2016-09-12 08:45:01 sjuneau]: CALL THE LADY IF THERE ARE ANY PAYMENT ISSUES.
[2017-01-17 14:26:35 karenb]: PLUMBER CALLED. PIPES FROZE, WATER IN BASEMENT. TURNED OFF AT CURB STOP AND PULLED METER (LEFT AT LOCATION).
[2017-03-01 13:20:55 karenb]:LEGAL GUARDIAN DROPPED OFF APPEAL FORM FOR FEBRUARY BILL WITH PROOF OF REPAIR. SENT FOR MARCH UAB.

RAMSEY PLUMBING and HEATING

Paul Ramsey
235 Sheepboro Rd.
Farmington, NH 03835

OFFICE -603-332-8932
CELL 603-234-3274

JANUARY 22, 2017

**Mrs. Jackie Roy
216 North Main St.
Rochester, NH 03867 – 330-3077**

**RE: 3 HIGH ST., ROCHESTER, NH
FREEZE UP REPAIRS**

**01/16/2017 – 1) Receive call from Police Department, about Freeze up situation.
2) Respond to, Freeze up, First Floor and Basement.
3) Supply, Temporary Heat, in Basement and First Floor.
4) Remove, wet carpets and attempting to dry the spaces.**

**01/17/2017 – 1) Continue, to Dewater House, Drain Boiler and Drain Domestic Water Piping,
Anti-Freeze Drains.
2) Meet with City of Rochester, NH Officials, to shut off, Domestic Water ,to the
House. Had to Isolate within the home, Remove Meter and Cap off Entrance.
3) Patch up, Rear Steps, before someone gets hurt.
4) Supply and Install, new Rear Door Lock.
5) Remove all Equipment and Shut off Power.**

LABOR & MATERIAL – TOTALS: \$ 1,983.88

TERMS: NET UPON RECEIPT

THANK YOU !

03/01/2017 13:20
karenb

CITY OF ROCHESTER
UB Consumption History Report



Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage	Repl Usage	Charge Amt	Status Billed Amt
023960	33004 ROY JACQUELINE TURCOTTE		012103240000		216 NO MAIN ST			
100 -	1 RES WATER	A 02/06/2017		13960363	76	0	319.08	748.13
100 -	1 RES WATER	A 11/02/2016		13952864	14	0	18.27	48.12
100 -	1 RES WATER	A 08/04/2016		13945314	14	0	18.27	78.12
100 -	1 RES WATER	A 05/03/2016		13937744	14	0	18.27	48.12
100 -	1 RES WATER	A 02/03/2016		13930305	14	0	18.27	48.12
100 -	1 RES WATER	A 11/03/2015		13922909	14	0	17.74	47.59
100 -	1 RES WATER	A 08/12/2015		13915472	14	0	17.74	47.59
100 -	1 RES WATER	A 05/04/2015		13907951	14	0	17.74	47.59
100 -	1 RES WATER	E 02/19/2015		13900596	13	0	17.74	47.59
100 -	1 RES WATER	A 11/05/2014		13893219	13	0	17.74	47.59
100 -	1 RES WATER	A 08/04/2014		13885820	13	0	17.74	47.59
100 -	1 RES WATER	A 05/05/2014		13878318	13	0	17.74	47.59
100 -	1 RES WATER	A 02/03/2014		13871018	12	0	17.48	47.33
100 -	1 RES WATER	A 11/04/2013		13863699	12	0	17.48	47.33
100 -	1 RES WATER	A 08/02/2013		13856328	11	0	17.48	47.33
100 -	1 RES WATER	A 05/06/2013		13848902	11	0	17.48	47.33
100 -	1 RES WATER	A 02/04/2013		13841619	10	0	17.07	46.28
100 -	1 RES WATER	A 11/05/2012		13834312	10	0	17.07	46.28
100 -	1 RES WATER	A 08/03/2012		13826958	9	0	17.07	46.28
100 -	1 RES WATER	A 05/03/2012		13819576	9	0	17.07	46.28
100 -	1 RES WATER	A 02/03/2012		13812316	8	0	17.07	46.28
100 -	1 RES WATER	A 11/02/2011		13805030	7	0	17.07	46.28
100 -	1 RES WATER	A 08/02/2011		13797723	7	0	16.31	44.75
100 -	1 RES WATER	A 05/03/2011		13790382	6	0	16.31	44.75
100 -	1 RES WATER	A 02/07/2011		13783186	6	0	16.31	44.75
100 -	1 RES WATER	A 11/02/2010		13775969	5	0	16.31	44.75
100 -	1 RES WATER	A 08/03/2010		13768698	4	0	15.91	44.35
100 -	1 RES WATER	A 05/04/2010		13761411	4	0	15.91	44.35
100 -	1 RES WATER	A 02/08/2010		13754278	3	0	15.91	44.35
100 -	1 RES WATER	A 11/04/2009		13747061	2	0	15.91	44.35
100 -	1 RES WATER	A 08/11/2009		13739785	2	0	15.91	44.35
100 -	1 RES WATER	A 05/04/2009		13732485	1	0	15.33	41.66
100 -	1 RES WATER	E 02/03/2009		13725352	0	0	15.33	41.66
100 -	1 RES WATER	I 11/19/2008		0	282	0	.00	.00
100 -	1 RES WATER	A 11/06/2008		13718127	282	0	15.33	41.66
100 -	1 RES WATER	A 08/04/2008		13710912	282	0	15.33	41.66
100 -	1 RES WATER	A 05/06/2008		13703656	282	0	13.79	38.51
100 -	1 RES WATER	E 02/12/2008		1364094	282	0	13.79	38.51
100 -	1 RES WATER	A 11/05/2007		1357267	281	0	13.79	38.51

** END OF REPORT - Generated by Karen Bonneau **



Billing address

216 NO MAIN ST

ROCHESTER, NH 03867-1243

Account

Account 023960
 Customer 33004 Owner 33004
 Customer ROY JACQUELINE TURCOTTE
 Owner ROY JACQUELINE TURCOTTE
 Location 216 Suffix Apt
 216 NO MAIN ST
 Route/Book 02 District 01 Type R
 Parcel 012103240000

Recent activity

Last bill 02/22/2017 748.13
 Last payment 09/12/2016 178.67
 Bill due date 03/27/2017
 Penalty amt 0.00
 Total due after due date 797.23

Service Orders Contacts Special Conditions Text

Bill Dt	Bill#	Charge	P	Billed	Current	Past Due	Interest	Balance	Due Date	From	To	Late	Cat
02/22/17	13930203	100		319.03	319.03	.00	.14	319.03	03/27/17	11/02/16	12/05/17		
		200		399.05	399.05	.00	.00	399.05					
		305		30.00	30.00	.00	.00	30.00					
								748.13					
11/18/16	13952864	100		18.27	.00	18.27	.37	18.64	12/23/16	08/04/16	11/02/16	62	€
		200		29.85	.00	29.85	.61	30.46					
								49.10					
08/23/16	13945314	100		18.27	.00	.00	.00	.00	09/27/16	05/03/16	08/04/16	0	€
		200		29.85	.00	.00	.00	.00					
		300		30.00	.00	.00	.00	.00					
05/25/16	13937744	100		18.27	.00	.00	.00	.00	06/27/16	02/03/16	05/03/16	0	€
		200		29.85	.00	.00	.00	.00					
								.00					
02/23/16	13930305	100		18.27	.00	.00	.00	.00	03/28/16	11/03/15	02/03/16	0	€
		200		29.85	.00	.00	.00	.00					

abatement no sewage



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: March 13, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 3/13/17

Customer Name: Jon Clough

Account: 163240

Service Address: #57 Ledgeview Dr

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 30 units of sewer on the invoiced amount.

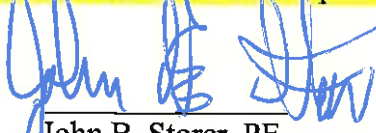
The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. Per Meter Technician Report pulled from meter the property showed zero usage and confirms owner's position that the property was vacant.
3. The water did not enter the sewer system
4. The appellant is responsible for undetected water leaks on the property.

a. Usage on the current invoice is	30 Units
b. Per meter report property vacant	<u>0 Units</u>
c. Estimated increase of Usage	30 Units

Value of 30 Units of Sewer at the current sewer rate of \$6.52 = \$195.60.

Total abatement = \$195.60 plus accrued interest.


John B. Storer, PE
Director of City Services

4/4/17
Date

5

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: March 13, 2017
SUBJECT: Jon Clough
PROPERTY: 57 Ledgeview Dr

Please find attached the Water Billing Appeal, account notes, consumption history and meter usage report for the above location.

The customer is filing an appeal for 30 units of sewer due to a leaking frozen meter, which did not go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3/13/17

1. Date of Appeal: _____
2. Property Owner's Name: Jon Clough Account #: 163240
3. Billing Address: 76 Belts Rd
Rochester NH
4. Service Location: 57 Ledgeview Dr Zip Code: _____
5. Owners Representative: Jon Clough
6. Owners Representative's Signature: [Signature]
7. Phone #: 603 332 1821 Cell: 603 337 5499
8. Email Address: jclough303@hotmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

a. How many units of water _____ x 4.81 = \$ _____

b. How many units of sewer 30 x 6.24 = \$ 187.20

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

Burst pipe

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☐ No ☒ (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☐ No ☒ (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? Yes

Who made the repair? City of Rochester

Has proof of the repair been attached to this appeal form? NO

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account: 163240

[10/31/07- SENT LETTER TO FIX OUTSIDE READER
 [2010-07-28 14:27:51 ann]: JULY 2010 BILL RETURNED - REMAILED TO: 4167 E. BAYLOR LN., GILBERT, AZ 85295-2379 (PO FORWARD)
 [2011-01-26 14:50:35 kathy]: REALTOR CALLED SENDING CHECK TODAY
 [2012-08-02 11:31:09 ann]: JULY 2012 BILL RETURNED WITH PO FORWARDING ADDRESS OF: 837 W. SUN COAST DR., GILBERT, AZ 85233-6721 - REMAILED BILL
 [2013-03-15 13:50:57 sjuneau]: FAXED COPY OF BILL TO BENJAMIN AT 602-302-9288
 [2013-03-26 11:05:26 ann]: NOTICE OF MORGAGEE FORECLOSURE SALE TO BE EFFECTIVE 4/16/13
 [2013-04-01 13:01:06 sjuneau]: CALLED - WILL PAY PAST DUE ON 5/1/2013
 [2013-05-02 10:10:54 ann]: FAXED HISTORY TO SAMANTHA HASTBACKA AT KORDE & ASSOCIATES #978-256-7615
 [2014-01-08 14:06:57 sjuneau]: PIPES ARE FROZEN. STEVE TURNED OFF AND PULLED THE METER
 [2014-09-25 10:53:32 sjuneau]: WATER TURNED ON - METER REPLACED
 [2015-01-26 09:50:04 ann]: ADDED NEW TENANT - MICHAEL STEPHENS
 [2016-02-17 09:29:25 sjuneau]: EMERGENCY CALL IN ON 2/14, METER FROZE & WAS REPLACED.
 [2016-10-31 14:09:49 karenb]: FINAL BILL PROCESSED AND TENANT REMOVED FROM ACCOUNT
 [2017-01-12 15:33:55 karenb]: REPLACED FROZEN METER. REPORT PULLED. 30 UNITS OF WATER WAS USED DURING LEAK. REPORT IS ON W SHARED DRIVE.
 [2017-03-06 10:04:58 karenb]: SENT PAPERWORK FOR APPEAL OF THE UNITS USED DURING LEAK.
 [2017-03-13 11:54:17 karenb]: RECEIVED APPEAL PAPERWORK. SENT FOR APRIL UAB.



03/13/2017 11:48
karenb

CITY OF ROCHESTER
UB Consumption History Report

P 1
ubcnsing

Account Number	Customer # Name	Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
163240	42224	CLOUGH JON & CHRISTINE	025100580000			57 LEDGEVIEW DR				Active
100	1 RES WATER	SENS82017284	A 01/18/2017	13957959		0	30	153.12	345.47	
100	1 RES WATER	SENS76166403	I 01/12/2017	0	74	30	0	.00	.00	
100	1 RES WATER	SENS76166403	F 10/31/2016	13952239	44	4	0	19.24	74.20	
100	1 RES WATER	SENS76166403	A 10/04/2016	13950434	40	18	0	86.58	198.90	
100	1 RES WATER	SENS76166403	A 07/01/2016	13942903	22	14	0	67.34	154.70	
100	1 RES WATER	SENS76166403	A 04/05/2016	13935335	8	8	7	72.15	165.75	
100	1 RES WATER	SENS77908962	I 02/14/2016	0	73	7	0	.00	.00	
100	1 RES WATER	SENS77908962	A 01/06/2016	13927921	66	20	0	96.20	221.00	
100	1 RES WATER	SENS77908962	A 10/07/2015	13920536	46	17	0	79.59	185.67	
100	1 RES WATER	SENS77908962	A 07/14/2015	13913094	29	15	0	70.05	163.65	
100	1 RES WATER	SENS77908962	A 04/06/2015	13805586	14	13	0	60.71	141.83	
100	1 RES WATER	SENS77908962	A 01/15/2015	13898240	1	1	0	17.74	47.59	
100	1 RES WATER	SENS77908962	I 09/17/2014	0	313	0	0	.00	.00	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: March 15, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application Dated: 3/15/17

Customer Name: Steven & Marla Roseberry Account: 081240

Service Address: #57 Rochester Hill Rd

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend abatement on all above average water and sewer charges as the meter may not have been installed properly.

The above recommendation is based upon the following findings:

1. Our technician states there may have been an improperly installed meter. The integrity of the system is important.
2. The owner does not dispute the meter reading.

a. Total usage on disputed invoices:	
Sep 2016 (37) Dec 2016 (39) Mar 2017 (40)	116 Units
b. Average use for prior three years 14 (14*3)	42 Units
c. Estimated use above average	74 Units

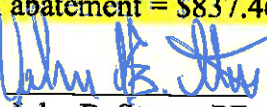
Value of 48 Units of Sewer at the previous sewer rate of \$6.24 = \$299.52

Value of 26 Units of Sewer at the current sewer rate of \$6.52 = \$169.52

Value of 48 Units of Water at the previous water rate of \$4.81 = \$230.88

Value of 26 Units of Water at the current water rate of \$5.29 = \$137.54

Total abatement = \$837.46 plus accrued interest.


John B. Storer, PE
Director of City Services


Date

6

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: March 15, 2017
SUBJECT: Marla Roseberry
PROPERTY: 57 Rochester Hill Rd

Please find attached the Water Billing Appeal, account notes and consumption history for the above location.

The customer is filing an appeal for 76 units of water and sewer for above average usage on the September 2016, December 2016 and upcoming March 2017 bills due to a leaking meter, which has been replaced.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3/10/17

1. Date of Appeal: March 10, 2017
2. Property Owner's Name: Steven & Marla Roseberry Account #: 081240
3. Billing Address: 57 Rochester Hill Rd
Rochester, NH 03867
4. Service Location: 57 Rochester Hill Rochester NH Zip Code 03867
5. Owners Representative: Marla Roseberry
6. Owners Representative's Signature: Marla Roseberry
7. Phone #: 603-781-9646 Cell: 0
8. Email Address: jmsaj2008@live.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 9-12-17 to current

10. Abatement is being requested for:

a. How many units of water 76 x 4.81 = \$

b. How many units of sewer 76 x 6.24 = \$

c. Water & Sewer Department Fees of: \$

Total \$

11. Explanation of Appeal Request:

Meter was faulty

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system?

No - directly absorbed into dirt cellar

If yes, has the leak been repaired?

yes - replaced @ city expense on Monday 3/6/19

Who made the repair?

city of rochester

Has proof of the repair been attached to this appeal form?

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

would request all funds be reimbursed to me as bill has already been paid.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

03/15/2017 13:49
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P ubensing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	By	Parcel	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
081240	100	1 RES WATER	301906	ROSEBERRY STEVEN & MARLA J	I	03/06/2017	012700340000	0	200	1,187	57	ROCHESTER HILL RD	0	0	Active
100	100	1 RES WATER	SENS77908973	A	12/05/2016	13954953		0	160	1,165	40		0	188.69	432.69
100	100	1 RES WATER	SENS77908973	A	09/12/2016	13947412		0	121	1,154	39		0	177.97	408.85
100	100	1 RES WATER	SENS77908973	A	06/09/2016	13939900		0	84	1,143	13		0	62.53	143.65
100	100	1 RES WATER	SENS77908973	A	03/07/2016	13932357		0	71	1,133	9		0	43.29	99.45
100	100	1 RES WATER	SENS77908973	A	12/09/2015	13924983		0	62	1,121	18		0	85.83	198.15
100	100	1 RES WATER	SENS77908973	A	09/01/2015	13917547		0	44	1,109	15		0	70.05	163.65
100	100	1 RES WATER	SENS77908973	A	06/01/2015	13910109		0	29	1,096	12		0	56.04	130.92
100	100	1 RES WATER	SENS77908973	A	03/06/2015	13902641		0	17	1,087	12		0	56.04	130.92
100	100	1 RES WATER	SENS77908973	A	12/03/2014	13895287		0	5	1,079	5		22	136.09	294.57
100	100	1 RES WATER	SENS53226339	I	10/06/2014	0		0	1,187	1,165	22		0	0	0
100	100	1 RES WATER	SENS53226339	E	09/16/2014	13887887		0	1,154	1,143	11		0	51.37	120.01
100	100	1 RES WATER	SENS53226339	A	06/02/2014	13880469		0	1,154	1,143	11		0	51.37	120.01
100	100	1 RES WATER	SENS53226339	A	03/07/2014	13873061		0	1,143	1,133	10		0	46.06	108.46
100	100	1 RES WATER	SENS53226339	A	12/19/2013	13865770		0	1,133	1,121	12		0	55.20	130.08
100	100	1 RES WATER	SENS53226339	A	09/16/2013	13858384		0	1,121	1,109	12		0	55.20	130.08
100	100	1 RES WATER	SENS53226339	A	06/06/2013	13851009		0	1,109	1,096	13		0	59.80	140.92
100	100	1 RES WATER	SENS53226339	A	03/12/2013	13843636		0	1,096	1,087	9		0	41.40	97.56
100	100	1 RES WATER	SENS53226339	A	12/11/2012	13836348		0	1,087	1,079	8		0	36.02	85.02
100	100	1 RES WATER	SENS53226339	A	09/11/2012	13829048		0	1,079	1,062	17		0	76.33	180.20
100	100	1 RES WATER	SENS53226339	A	06/07/2012	13821690		0	1,062	1,053	9		0	40.41	95.40
100	100	1 RES WATER	SENS53226339	A	03/08/2012	13814322		0	1,053	1,045	8		0	35.92	84.80
100	100	1 RES WATER	SENS53226339	A	12/07/2011	13807099		0	1,045	1,036	9		0	40.41	95.40
100	100	1 RES WATER	SENS53226339	A	09/14/2011	13799775		0	1,036	1,022	14		0	61.33	145.65
100	100	1 RES WATER	SENS53226339	A	06/08/2011	13792493		0	1,022	1,013	9		0	38.61	92.16
100	100	1 RES WATER	SENS53226339	A	03/16/2011	13785181		0	1,013	1,001	12		0	51.48	122.88
100	100	1 RES WATER	SENS53226339	A	12/07/2010	13778005		0	1,001	990	11		0	47.19	112.64
100	100	1 RES WATER	SENS53226339	A	09/16/2010	13770752		0	990	953	37		0	157.89	378.04
100	100	1 RES WATER	SENS53226339	A	06/08/2010	13763435		0	953	938	15		0	62.85	152.10
100	100	1 RES WATER	SENS53226339	A	03/11/2010	13756276		0	938	923	15		0	62.85	152.10
100	100	1 RES WATER	SENS53226339	A	12/08/2009	13749102		0	923	909	14		0	58.66	141.96
100	100	1 RES WATER	SENS53226339	A	09/09/2009	13741817		0	909	893	16		0	56.35	159.51
100	100	1 RES WATER	SENS53226339	A	06/02/2009	13734524		0	893	880	13		0	52.52	124.15
100	100	1 RES WATER	SENS53226339	A	03/09/2009	13727328		0	880	861	19		0	76.76	181.45
100	100	1 RES WATER	SENS53226339	A	12/05/2008	13720175		0	861	842	19		0	76.76	181.45
100	100	1 RES WATER	SENS53226339	A	09/02/2008	13712949		0	842	825	17		0	67.02	159.32
100	100	1 RES WATER	SENS53226339	A	06/11/2008	13705676		0	825	802	23		0	83.49	202.40
100	100	1 RES WATER	SENS53226339	A	03/10/2008	1365782		0	802	780	22		0	79.86	193.60
100	100	1 RES WATER	SENS53226339	A	12/07/2007	1359003		0	780	762	18		0	65.34	158.40
100	100	1 RES WATER	SENS53226339	A	09/10/2007	1352164		0	762	738	24		0	86.01	207.18
100	100	1 RES WATER	SENS53226339	A	06/05/2007	1345303		0	738	723	15		0	51.75	122.25
100	100	1 RES WATER	SENS53226339	A	03/09/2007	1338517		0	723	703	20		0	69.00	163.00
100	100	1 RES WATER	SENS53226339	A	12/01/2006	1331764		0	703	684	19		0	65.55	154.85
100	100	1 RES WATER	SENS53226339	A	08/31/2006	1324996		0	684	656	28		0	95.10	222.88
100	100	1 RES WATER	SENS53226339	A	05/31/2006	1318151		0	656	637	19		0	62.51	144.02
100	100	1 RES WATER	SENS53226339	A	03/03/2006	1311439		0	637	619	18		0	59.22	136.44
100	100	1 RES WATER	SENS53226339	A	12/01/2005	1304764		0	619	605	14		0	46.06	106.12
100	100	1 RES WATER	SENS53226339	A	08/31/2005	1298068		0	605	584	21		0	69.09	156.45
100	100	1 RES WATER	SENS53226339	A	05/31/2005	123104		0	584	568	16		0	52.64	115.04
100	100	1 RES WATER	SENS53226339	A	02/28/2005	116465		0	568	555	13		0	42.77	93.47
100	100	1 RES WATER	SENS53226339	A	12/01/2004	109884		0	555	14			0	46.06	100.66

Account: 081240

POOL CREDIT - 6/9/08 - 3 UNITS - \$15.51

[2010-10-05 09:45:19 kathy]: CALLED TODAY HAS HIGH BILL (DOUBLED) HAD LEAKY TOILET

[2010-11-24 13:02:24 ann]: CUSTOMER PAID \$200.00 TODAY AND WILL PAY BALANCE OF SEPTEMBER BILL BEFORE END OF DECEMBER

[2014-09-17 09:33:45 sjuneau]: SENT LETTER TO REPAIR OUTSIDE READER,METER NOT READING

[2014-10-08 10:09:33 sjuneau]: TECHNICIAN FOUND THAT THE METER WAS NOT WORKING AND WAS REPLACED IT.

[2014-12-22 09:10:58 ann]: SHE CAME IN AND WAS UPSET ABOUT HER BILL. I TRIED TO EXPLAIN ABOUT THE DEAD METER (THE CHANGED OUT METER USAGE DC ORDER). I WAS TRYING TO EXPLAIN WHEN SHE SAID "THE CITY IS SCRE**** HER. SHE GRABED THE BILL AND STORMED OUT.

[2017-03-06 08:07:21 karenb]: CUSTOMER CAME IN REGARDING METER, STATED SHE CALLED LAST BILL CYCLE BECAUSE IT WAS HIGH AND WAS TOLD HOW TO CH SHE AND HER HUSBAND FOUND HER METER LEAKING. SCHEDULED FOR TECHNICIAN TO CHECK AND CHANGE METER OUT.

[2017-03-08 14:01:45 karenb]:ON 3/6/17 THE METER TECHNICIAN. PER TECHNICIAN THE HIGHER USAGE ON DECEMBER BILL AND PREVIOUS SEPTEMBER BILL COULI IMPROPERLY INSTALLED METER INSTALLED PREVIOUSLY.

[2017-03-15 11:28:53 karenb]: UAB PAPERWORK SENT FOR APRIL UAB

 Check Spelling

Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: March 24, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 3/24/17

Customer Name: Sulema Landry

Account: 300120

Service Address: #8 York Ct

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 12 units of sewer on the invoiced amount.

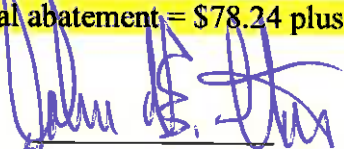
The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
3. The appellant is responsible for undetected water leaks on the property.

a. Usage on the current invoice is	29 Units
b. Average usage of previous 3 years	<u>17 Units</u>
c. Estimated increase of Usage	12 Units

Value of 12 Units of Sewer at the current sewer rate of \$6.52 = \$78.24.

Total abatement = \$78.24 plus accrued interest.


John B. Storer, PE
Director of City Services

4/4/17
Date

7

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: March 24, 2017
SUBJECT: Sulema Landry
PROPERTY: 8 York St

Please find attached the Water Billing Appeal, account notes, consumption history and repair receipt for the above location.

The customer is filing an appeal for 15 units of sewer for above average usage on the February 2017 invoice due to frozen water lines, which caused a leak onto the ground; repair has been made.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only
Received: 3/24/17

1. Date of Appeal: 24 March 2017
2. Property Owner's Name: Sulema Landry Account #: 300120
3. Billing Address: 8 York Ct
Rochester NH 03868
4. Service Location: 8 York Ct. Rochester NH Zip Code 03868
5. Owners Representative: N/A
6. Owners Representative's Signature: _____
7. Phone #: N/A Cell: 603-833-0238
8. Email Address: romana.sulema@gmail.com

(Agendas and Decision Letters will be emailed). Billing date 2-27-17

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

a. How many units of water _____ x 4.81 = \$ _____

b. How many units of sewer 15 x 6.24 = \$ 93.60

C. Water & Sewer Department Fees of: \$ _____

Total \$ 93.60

11. Explanation of Appeal Request:

On 14 Feb 17, I discovered a frozen water line under
my mobile home. I had it repaired that day.
My bill is double last months bill \$177 last month
and \$340 this month. I am requesting half off the
sewer bill since this water went onto the
ground, not the sewer. This bill has 29 unit sewer
so requesting 15 units deduction.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes

Who made the repair? Judd Brown

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes I have a very tight Budget

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Account: 300120

6/1/09 - RECEIVED BILL WITH LAWRENCE'S NAME CROSSED OFF - LETTER SENT

[2015-02-26 11:08:56 stjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW.
 [2015-06-12 11:53:13 karenb]: PAYING AVERAGE AMOUNT OF \$150.00 AND FILING APPEAL FOR THE REST AS THERE WAS A LEAK.
 [2015-07-21 08:50:37 karenb]: CAME IN AGAIN AND IS STILL WORKING ON APPEAL. SHE IS GETTING ALL OF HER RECEIPTS IN ORDER AND WILL BRING IN APPEAL FORM BY THURSDAY.
 [2015-07-24 14:46:29 karenb]: DROPPED OFF PAPERWORK. SENT FOR AUGUST UAB.
 [2015-08-14 08:55:36 karenb]: UAB GRANTED FOR \$205.92 OF SEWER.
 [2017-03-24 15:43:18 karenb]: HOMEOWNER CAME IN AND DROPPED OFF APEAL PAPERWORK FOR HER FEBRUARY BILL. SHE HAD FROZEN WATER LINES AND IS ASKING FOR AN ABATEMENT ON THE SEWER, FORWARDED TO UAB FOR APRIL MEETING. HOMEOWNER DID MAKE \$178 PAYMENT TOWARDS BILL.



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03/24/2017 15:42
karenb

CITY OF ROCHESTER
UB Consumption History Report

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
300120	10280	LANDRY LAWRENCE F & SULEMA R	022403090012						8 YORK CT				Active
100	-	1 RES WATER	SENS61821933	A	02/23/2017		13961949	640	29	0	151.95	340.18	
100	-	1 RES WATER	SENS61821933	A	11/21/2016		13954441	611	16	0	76.96	176.80	
100	-	1 RES WATER	SENS61821933	A	08/25/2016		13946915	595	21	0	101.01	232.05	
100	-	1 RES WATER	SENS61821933	A	05/26/2016		13939328	574	19	0	91.39	209.95	
100	-	1 RES WATER	SENS61821933	A	02/24/2016		13931894	555	18	0	86.58	198.90	
100	-	1 RES WATER	SENS61821933	A	11/23/2015		13924499	537	23	0	109.22	252.74	
100	-	1 RES WATER	SENS61821933	A	08/20/2015		13917048	514	26	0	121.42	283.66	
100	-	1 RES WATER	SENS61821933	E	02/25/2015		13909527	488	47	0	219.49	512.77	
100	-	1 RES WATER	SENS61821933	A	11/19/2014		13902178	441	13	0	60.71	141.83	
100	-	1 RES WATER	SENS61821933	A	08/18/2014		13894798	428	16	0	74.72	174.56	
100	-	1 RES WATER	SENS61821933	A	05/14/2014		13887398	412	9	0	42.03	98.19	
100	-	1 RES WATER	SENS61821933	A	02/24/2014		13879898	403	8	0	37.33	87.25	
100	-	1 RES WATER	SENS61821933	A	11/22/2013		13872610	395	20	0	92.00	216.80	
100	-	1 RES WATER	SENS61821933	A	08/19/2013		13865275	375	18	0	82.80	195.12	
100	-	1 RES WATER	SENS61821933	A	05/21/2013		13857897	357	11	0	50.60	119.24	
100	-	1 RES WATER	SENS61821933	A	02/22/2013		13850478	346	14	0	64.40	151.76	
100	-	1 RES WATER	SENS61821933	A	11/19/2012		13843190	332	15	0	68.80	162.16	
100	-	1 RES WATER	SENS61821933	A	08/22/2012		13835877	317	16	0	71.84	169.60	
100	-	1 RES WATER	SENS61821933	A	05/18/2012		13828536	301	16	0	71.84	169.60	
100	-	1 RES WATER	SENS61821933	A	02/22/2012		13821146	285	10	0	44.90	106.00	
100	-	1 RES WATER	SENS61821933	A	11/21/2011		13813873	275	11	0	49.39	116.60	
100	-	1 RES WATER	SENS61821933	A	08/24/2011		13806601	264	11	0	49.39	116.60	
100	-	1 RES WATER	SENS61821933	A	05/19/2011		13799311	253	10	0	43.39	103.28	
100	-	1 RES WATER	SENS61821933	A	02/22/2011		13791951	243	10	0	42.90	102.40	
100	-	1 RES WATER	SENS61821933	A	11/19/2010		13784758	233	10	0	42.90	102.40	
100	-	1 RES WATER	SENS61821933	A	08/23/2010		13777541	223	7	0	30.03	71.68	
100	-	1 RES WATER	SENS61821933	A	05/20/2010		13770281	216	11	0	46.70	112.15	
100	-	1 RES WATER	SENS61821933	A	02/22/2010		13762974	205	8	0	33.52	81.12	
100	-	1 RES WATER	SENS61821933	A	11/17/2009		13755845	197	10	0	41.90	101.40	
100	-	1 RES WATER	SENS61821933	A	08/20/2009		13748625	187	8	0	33.52	81.12	
100	-	1 RES WATER	SENS61821933	A	05/20/2009		13741338	179	8	0	32.98	78.99	
100	-	1 RES WATER	SENS61821933	A	02/20/2009		13734045	171	10	0	40.40	95.50	
100	-	1 RES WATER	SENS61821933	A	11/20/2008		13726908	161	9	0	36.36	85.95	
100	-	1 RES WATER	SENS61821933	A	08/21/2008		13719683	152	9	0	36.36	85.95	
100	-	1 RES WATER	SENS61821933	A	05/22/2008		13712471	143	15	0	57.92	138.35	
100	-	1 RES WATER	SENS61821933	A	02/23/2008		13705208	128	19	0	68.97	167.20	

** END OF REPORT - Generated by Karen Bonneau **



02/22/2017

Terms: Net 30 days, 1.5% per month on overdue accounts.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: March 27, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 3/20/17

Customer Name: MJC Seacoast Ventures 22 LLC Account: 123560

Service Address: #17 Winter St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

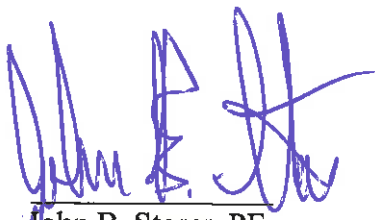
Recommendations

I recommend no abatement on this appeal

The above recommendation is based upon the following findings:

1. Per City Ordinance 17:20: ***(a) Notification. The aggrieved user shall notify the Business Office in writing that said bill is contested before the next payment is due for water service. The notification shall explain why the bill is contested and provide the information necessary to determine the validity of the claim. The Finance Director may require the use of forms to expedite the appeals process.*** The property owner notified the billing office of intent to file appeal until 3/6/17. The December 2016 bill was due on 1/23/17.
2. Per the policy on Water & Sewer Adjustments: ***In the event the source or cause of the abnormally high consumption is related to a leak due to customer negligence such as the failure to maintain internal (private) plumbing fixtures in good repair and/or protect plumbing from freezing, the customer shall be held responsible for the entire bill.*** Noted on repair invoice; one leak was a frozen line due to a broken window.
3. Per the policy on Water & Sewer Adjustments: ***In the event the abnormally high consumption has occurred due to "unpredictable leakage" not caused by customer negligence, ignorance or unfortunate circumstances, as determined by City staff and the Utility Advisory Board, the City shall consider granting a one-time abatement, per account, during any ten-year period, up to half of the water consumption above normal consumption.***

- On 3/15/16 and 6/7/16 the technician was not able to read the meter for the quarterly billing. Letters were sent to the property for repair and bills were estimated. The billing office received no response from the homeowner.
- The technician was unable to read the meter for the September 2016 bill run. The bill was estimated and a third notice was sent to the homeowner via certified mail on 9/7/16 to schedule repair; with a shut off date of 9/26/16.
- 9/27/16 - The water was turned off for non-compliance as the meter was still not reading and staff had received no response to all letters. The technician replaced the meter and got the actual read. That usage was much higher than average estimated use. The reading had been estimated for 9 months. A voicemail was left alerting the property owner that the December 2016 bill would be very high. There was still no response. If repair was able to be made sooner it is possible the leaks could have been found at an earlier period.
- 3/6/17 - Water was set to be turned off for non-payment. The property owner requested an abatement due to the high December 2016 bill.
- 3/9/17 –The technician pulled a meter report, which showed a current leak of approximately 1.5 gallons/minute. The property owner was told that he would need to hire a plumber to locate/repair the leak. The property owner was given until 3/17/17 to turn in Appeal Form and make payment.
- 3/20/17 - Water was turned off for Non-payment and appeal form not received. Homeowner emailed appeal form stating two leaks were repaired. The technician pulled another meter report, which showed that the leak was not repaired, although property owner stated it was.
- 3/21/17 – Tenants were left with water off overnight. After making a partial payment, per property owner request the water was turned back on so the leaks could be found and repaired. The repairs were confirmed by meter. Consumption has returned to normal. The repair invoice states that there was a leak on cold water line just before entering unit due to a broken window. ; and was due to a frozen pipe because of a broken window.


 John B. Storer, PE
 Director of City Services

4/4/17
 Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: March 27, 2017
SUBJECT: MJC Seacoast Ventures 22 LLC – Matt Croteau
PROPERTY: 17 Winter St

Please find attached the Water Billing Appeal, account notes, consumption history, repair invoice, customer email and water meter report for the above location.

The customer is filing an appeal for excessive usage on the December 2016 and March 2017 invoices due to multiple leaks.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3/24/17

03/20/17

1. Date of Appeal: _____
2. Property Owner's Name: MJC Seacoast Ventures 22 LLC - Matt Croteau Account #: 1235600
3. Billing Address: United Communities Property Management
PO Box 475
Hampton, NH 03843
4. Service Location: 17 Winter St, Rochester, NH Zip Code 03867
5. Owners Representative: Matt Croteau
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-661-1597 Cell: 603-661-1597
8. Email Address: Mjc117@mac.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

- a. How many units of water _____ x 4.81= \$ _____
- b. How many units of sewer _____ x 6.24= \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

I, Matt Croteau, owner of 17 Winter Street, am writing to ask for an
abatement on the sewer, and part of the water bill. The water usage began
to increase sometime last year however the meter was not read until this
year, so I was unaware of the leak(s). I have since gone through the entire
building and checked all plumbing fixtures, leaks, toilets, laundry and pipes.
We did find two leaks, one in the gray water out pipe, which has been
repaired, as well as one on a pet line that has split at the seam.
I will also make myself available and be present for the Rochester
town meeting regarding these matters to further explain. Thank you very much
in advance for your consideration.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? No

Who made the repair? N/A

Has proof of the repair been attached to this appeal form? N/A

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes. I am in the middle of taking care of multiple repairs, as well as a lead abatement, after a horrible experience of a few years that went on with a property management company.

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Samantha Juneau

From: Matthew Croteau [mjc117@me.com]
Sent: Monday, March 27, 2017 8:35 AM
To: Samantha Juneau
Subject: Attached invoices
Attachments: Bosko Invoice - 17 Winter St.. #2.pdf; Bosko Invoice - 17 Winter St.pages; watersewerappealform_0 copy 2.pdf

Hi Samantha,

I could not add text to the appeal so if you can write in see attached and add this to it that'd be great. Let me know. Thanks

We found two additional leaks in unit 3 basement. One from a water heater and one from an apparent freeze up in a crawl space near window. Both leaks have been repaired and the town has been back out since and determined water usage to be normal. We will continue to check/monitor usage to ensure no additional leaks exist.

Sincerely,

Matthew Croteau
Owner, 17 Winter St Rochester, NH

Account: 123560

12/19/15 10:55:16 karenb: TURNED OFF / ON FOR NON-PAYMENT 12/19/15

[2016-03-08 16:32:03 sjuneau]: WATER TURNED OFF / ON FOR NON-PAYMENT

[2016-03-15 09:44:09 sjuneau]: METER NOT READING - ESTIMATED MARCH BILL & SENT LETTER

[2016-06-07 12:46:36 sjuneau]: METER NOT READING - ESTIMATED JUNE BILL & SENT LETTER *SECOND NOTICE

[2016-09-07 16:43:23 sjuneau]: METER NOT READING - ESTIMATED SEP BILL & SENT CERTIFIED LETTER W/ SHUT OFF DATE OF 9/26. **THIRD NOTICE**

[2016-09-09 10:43:01 karenb]: TURNED OFF / ON FOR NON-PAYMENT 9/7/16

[2016-09-27 10:53:32 sjuneau]: WATER TURNED OFF / ON FOR NON-COMPLIANCE OF METER NOT READING. METER TECH GS REPLACED METER - USAGE WAS A LOT HIGHER THAN AVERAGE USE AS IT HAS BEEN ESTIMATED FOR AT LEAST 9 MONTHS. LEFT VOICEMAIL ALERTING HOMEOWNER THAT BILL WOULD BE HIGH.

[2017-03-06 15:10:11 sjuneau]: PAID \$1500 TODAY & SCHEDULED AN APPOINTMENT TO CHECK WITH METER TECH JQ DUE TO HIGH USAGE. WILL BE IN ON THURSDAY TO PAY & POSSIBLY FILE APPEAL

[2017-03-09 10:09:00 karenb]: METER TECH JQ PULLED REPORT WHICH SHOWED A CURRENT LEAK. PEAK FLOW NEVER GOES UNDER 5 CU FEET.

CURRENT LEAK IS APPROXIMATELY 1.5 GALLONS/MINUTE. READ TODAY IS 213. LAST READ WAS 95 IN DECEMBER. 118 UNITS IN 82 DAYS = 1.4/DAY. EXPLAINED TO MATT THAT AT THIS POINT HE NEEDS TO HIRE A PLUMBER TO LOCATE/REPAIR LEAK.

[2017-03-20 13:58:19 karenb]: TURNED OFF TODAY FOR NON-PAYMENT AND MATT DID NOT TURN IN APPEAL FORM.

[2017-03-20 14:31:56 karenb]: MATT EMAILED APPEAL FORM THAT STATES TWO LEAKS WERE REPAIRED. ONE LEAK WAS FOR GREY MATTER THAT DID NOT GO THROUGH THE METER. THE SECOND LEAK WAS ON A PET LINE THAT SPLIT AT THE SEAM. TECHNICIAN PULLED ANOTHER REPORT WHICH SHOWS THAT LEAK HAS NOT BEEN FIXED. READ TODAY: 230: 17 UNITS IN 11 DAYS = 1.5/DAY. MATT WAS NOTIFIED THAT THIS APPEAL FORM IS INVALID DUE TO THE FACT THAT A LARGE LEAK IS STILL OCCURRING AND THAT HE WOULD NEED TO CONTACT SUPERVISOR REGARDING PAYMENT AND APPEAL.

[2017-03-21 10:58AM lisa - SPOKE WITH MATT. SAYS HE IS AT BILLING OFFICE AND HAS A PLUMBER WITH HIM AND NEEDS WATER TURNED ON TO COMPLETE REPAIR. TOLD HE MUST PAY \$1000 NOW TO HAVE WATER TURNED BACK ON. MUST FIX ALL LEAKS. TECHNICIAN TO CHECK IN 24 HOURS FOR CONTINUED HIGH USE. SERVICE WILL BE TURNED BACK OFF IF USE IS STILL UP. APPEAL PAPERWORK MUST BE UPDATED WITH RECEIPT FOR REPAIR AND EXPLANATION OF LEAK TO BE DEEMED VALID. EXPLAINED THAT THE ON / OFF CHARGES CAN NOT BE APPEALED AS THOSE ARE FOR SERVICE RENDERED DUE TO NEGLIGENCE OF PAYMENT ARRANGEMENT AND / OR REPAIRS NOT MADE.

[2017-03-22 15:47:22 karenb]: TECHNICIAN CHECKED METER REPORT THIS MORNING AND LOOKS LIKE MAJOR LEAK WAS REPAIRED. 1 PERIOD OF ZERO USAGE IN PAST 24 HOURS WAS NOTED. MAY STILL HAVE A SMALL DRIP LEAK. WILL CHECK READ AND REPORT NEXT WEEK.

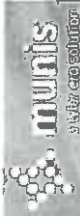
[2017-03-27 11:45:41 karenb]: TECHNICIAN WENT OUT AND PULLED METER REPORT TODAY. THERE HAS BEEN 2 UNITS OF USAGE SINCE READ ON 3/20/17. THIS PROPERTY DOES ALMOST ALWAYS HAVE SOME USAGE GOING THROUGH METER, MINUS FOUR HOURS OVER THE PAST 6 DAYS WHERE THERE WAS ZERO USAGE. MAJOR LEAKS SEEM TO BE REPAIRED.

Check Spelling

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03/27/2017 11:54
Karenb

CITY OF ROCHESTER
UB Consumption History Report



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Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	By	Parcel	Bill #	Curr Read	Location Usage	Repl	Usage	Charge	Amt Billed	Status
123560	34800	MJC SEACOAST VENTURES	22	LLC	0120029330000					17	WINTER ST				Active
100	1 RES WATER	SENS81354570	A	03/20/2017				13963972	230	135		0	714.15	1,624.35	
100	1 RES WATER	SENS81354570	A	12/14/2016				13956482	95	95		551	3,151.10	7,267.72	
100	1 RES WATER	SENS69890931	I	09/26/2016				0	2,522	551		0	.00	.00	
100	1 RES WATER	SENS69890931	E	09/07/2016				13948941	1,971	72		0	346.32	855.60	
100	1 RES WATER	SENS69890931	E	06/06/2016				13941427	1,899	67		0	322.27	740.35	
100	1 RES WATER	SENS69890931	E	03/15/2016				13933886	1,832	69		0	331.89	822.45	
100	1 RES WATER	SENS69890931	A	12/08/2015				13926517	1,763	82		0	391.56	963.24	
100	1 RES WATER	SENS69890931	A	09/08/2015				13919069	1,612	69		0	322.23	752.79	
100	1 RES WATER	SENS69890931	A	06/03/2015				13911627	1,566	46		0	214.82	561.86	
100	1 RES WATER	SENS69890931	A	03/16/2015				13904156	1,489	77		0	359.59	900.07	
100	1 RES WATER	SENS69890931	A	12/02/2014				13896805	1,429	60		0	280.20	654.60	
100	1 RES WATER	SENS69890931	A	09/04/2014				13889400	1,363	66		0	308.22	750.06	
100	1 RES WATER	SENS69890931	A	06/02/2014				13881978	1,309	54		0	252.18	614.14	
100	1 RES WATER	SENS69890931	A	03/03/2014				13874562	1,246	63		0	289.96	683.08	
100	1 RES WATER	SENS69890931	A	12/12/2013				13867280	1,109	137		0	630.20	1,485.08	
100	1 RES WATER	SENS69890931	A	09/09/2013				13859882	1,016	93		0	427.80	1,038.12	
100	1 RES WATER	SENS69890931	A	06/12/2013				13852499	935	81		0	372.60	878.04	
100	1 RES WATER	SENS69890931	A	03/07/2013				13845125	876	59		0	271.40	639.56	
100	1 RES WATER	SENS69890931	A	12/14/2012				13837837	756	120		0	540.65	1,276.03	
100	1 RES WATER	SENS69890931	A	09/06/2012				13830539	636	120		0	538.80	1,272.00	
100	1 RES WATER	SENS69890931	A	06/06/2012				13823175	582	54		0	242.46	657.40	
100	1 RES WATER	SENS69890931	A	03/07/2012				13815808	522	94		0	422.06	1,056.40	
100	1 RES WATER	SENS69890931	A	12/05/2011				13808575	488	51		0	228.99	565.60	
100	1 RES WATER	SENS69890931	A	09/13/2011				13801262	437	44		0	192.64	517.54	
100	1 RES WATER	SENS69890931	A	06/06/2011				13793970	393	64		0	274.56	655.36	
100	1 RES WATER	SENS69890931	A	03/14/2011				13786657	329	79		0	338.91	863.96	
100	1 RES WATER	SENS69890931	A	12/06/2010				13779482	250	72		0	308.88	762.28	
100	1 RES WATER	SENS69890931	A	09/07/2010				13772221	178	55		0	234.53	561.78	
100	1 RES WATER	SENS69890931	A	06/07/2010				13764893	123	39		0	163.41	395.46	
100	1 RES WATER	SENS69890931	A	03/02/2010				13757736	84	38		0	159.22	385.32	
100	1 RES WATER	SENS69890931	A	12/02/2009				13750574	46	38		0	33.20	79.87	
100	1 RES WATER	SENS69890931	A	08/31/2009				13743290	8	8		0			

** END OF REPORT - Generated by Karen Bonneau **

INVOICE

Bosko Repair Services LLC

17 Winter St. #2, Rochester, NH 03867
Phone (718) 809-5236

INVOICE # 1094
DATE: MARCH 7, 2017

TO Matthew Croteau
MJC Seacoast Ventures 22 LLC
PO Box 475
Hampton, NH 03843
(603) 661-1597.

WORK PERFORMED ON	JOB	PAYMENT TERMS	DUE DATE
03/07/17	17 Winter St. #2	Due upon receipt	

QTY	DESCRIPTION	UNIT PRICE	LINE TOTAL
	- Found & Repaired Water Leak from cold water line just before entering unit. Line froze up due to broken window. Recommend window be replaced/repared and insulated, owner said would have it done same day..		
	Price includes all materials & labor.		280.00
SUBTOTAL			
SALES TAX			
TOTAL			\$280.00

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
510001	406102	TRANSFER FROM CIP	0	0	-103,730.16	.00	.00	103,730.16	100.0%
510001	406105	XFER FROM RET EARNIN	-2,182,341	-2,283,167	.00	.00	.00	-2,283,166.71	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-21,846.86	.00	.00	-3,153.14	87.4%*
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-53,677.77	.00	.00	3,677.77	107.4%
510001	406601	USER FEES	-3,500,000	-3,500,000	-2,160,036.47	.00	.00	-1,339,963.53	61.7%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-10,301.53	.00	.00	-1,698.47	85.8%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	-1,680.00	.00	.00	-22,320.00	7.0%*
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	575,907	575,907	425,516.66	.00	.00	150,390.34	73.9%
51601057	511099	SALARIES - ADJUSTM	2,741	2,741	.00	.00	.00	2,741.00	.0%
51601057	513001	OVERTIME - REGULAR	40,000	40,000	14,098.92	.00	.00	25,901.08	35.2%
51601057	515001	ON CALL	4,497	4,497	3,468.00	.00	.00	1,029.00	77.1%
51601057	516000	LONGEVITY	1,393	1,393	1,345.52	.00	.00	47.48	96.6%
51601057	519000	TRAVEL ALLOWANCE	0	0	384.60	.00	.00	-384.60	100.0%*
51601057	521100	HEALTH INSURANCE	155,059	155,059	117,499.42	.00	.00	37,559.58	75.8%
51601057	521200	DENTAL INSURANCE	2,720	2,720	1,887.61	.00	.00	832.39	69.4%
51601057	521300	LIFE INSURANCE	667	667	832.14	.00	.00	-165.14	124.8%*
51601057	522000	SOCIAL SECURITY CO	45,587	45,587	32,391.42	.00	.00	13,195.58	71.1%
51601057	523000	RETIRE CONTRIBUTIO	69,133	69,133	49,596.24	.00	.00	19,536.76	71.7%
51601057	526000	WORKERS' COMPENSAT	26,499	26,499	26,482.00	.00	.00	17.00	99.9%
51601057	528001	IPT	3,986	3,986	4,213.80	.00	.00	-227.80	105.7%*
51601057	532001	STAFF DEVELOPMENT	5,794	5,794	3,257.33	.00	245.62	2,291.05	60.5%
51601057	533000	OTHER PROF SERVICE	9,672	9,672	4,551.31	.00	1,790.24	3,330.45	65.6%
51601057	533001	AUDIT	3,910	3,910	3,910.00	.00	.00	.00	100.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	1,097.37	.00	6,152.63	4,550.00	61.4%
51601057	533004	MEDICAL SERVICES	500	500	30.00	.00	470.00	.00	100.0%
51601057	533009	14542 ROCHESTER HIL	0	0	23,232.48	.00	13,442.50	-36,674.98	100.0%*
51601057	533010	LABOR NEGOTIATIONS	1,000	1,000	157.00	.00	.00	843.00	15.7%
51601057	534003	SOFTWARE MAINTENAN	23,425	23,425	19,827.66	.00	304.43	3,292.91	85.9%
51601057	541100	WATER & SEWERAGE	6,000	6,000	4,048.10	.00	1,951.87	.03	100.0%
51601057	542300	CUSTODIAL SERVICES	2,100	2,100	1,460.25	.00	.00	639.75	69.5%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	292.05	.00	.00	707.95	29.2%
51601057	543002	EQUIPMENT MAINTENA	1,135	1,135	1,135.00	.00	.00	.00	100.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	544200	RENTAL OF EQUIPMEN	410	410	145.25	.00	.00	264.75	35.4%
51601057	544400	RENTAL OF COMP/COM	1,823	1,823	1,264.97	.00	535.03	23.00	98.7%
51601057	544500	LEASE COPIER/PRINT	1,656	1,656	2,091.08	.00	.00	-435.08	126.3%*
51601057	552001	FLEET INSURANCE	3,029	3,029	3,930.00	.00	.00	-901.00	129.7%*
51601057	552003	GENERAL LIABILITY	5,942	5,942	5,388.00	.00	.00	554.00	90.7%
51601057	553400	POSTAGE FEES	400	400	164.17	.00	.00	235.83	41.0%
51601057	554000	ADVERTISING	1,650	1,650	339.00	.00	.00	1,311.00	20.5%
51601057	555000	PRINTING AND BINDI	1,839	1,839	620.00	.00	.00	1,219.00	33.7%
51601057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	375	5.44	.00	34.56	335.00	10.7%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	1,229.05	.00	1,083.57	738.38	75.8%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	6,103.33	.00	763.77	2,132.90	76.3%
51601057	561010	CLOTHING	5,800	5,800	3,865.18	.00	1,346.57	588.25	89.9%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	4,829.33	.00	170.55	.12	100.0%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	812.82	.00	987.18	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	1,918.43	.00	.00	1,706.57	52.9%
51601057	562600	VEHICLE FUEL	21,420	21,420	7,675.86	.00	.00	13,744.14	35.8%
51601057	573401	ADMIN EQUIPMENT	2,335	2,335	1,929.88	.00	39.99	365.13	84.4%
51601057	573900	OTHER EQUIPMENT	7,000	7,000	1,175.62	.00	.00	5,824.38	16.8%
51601057	575100	INVENTORY PURCHASE	109,000	109,000	71,994.18	.00	37,005.82	.00	100.0%
51601057	581000	DUES AND FEES	1,020	1,020	91.66	.00	.00	928.34	9.0%
51601057	583000	INTEREST EXPENSE	545,886	545,886	487,182.61	.00	.00	58,703.39	89.2%
51601057	584000	CONTINGENCY	20,000	20,000	.00	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	2,063.01	.00	100.00	586.99	78.7%
51601057	589031	LIEN DISCHARGE FEE	600	600	248.66	.00	170.00	181.34	69.8%
51601057	591000	REDEMPTION OF PRIN	1,429,547	1,429,547	1,403,722.44	.00	.00	25,824.56	98.2%
51601057	592001	DEPRECIATION	1,278,950	1,278,950	.00	.00	.00	1,278,950.00	.0%
51601057	593002	TRANS TO CAPITAL P	167,000	267,826	267,825.71	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	18,750.00	.00	.00	6,250.00	75.0%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	281,181	281,181	213,965.60	.00	.00	67,215.40	76.1%
51601073	513001	OVERTIME - REGULAR	15,000	15,000	13,781.20	.00	.00	1,218.80	91.9%
51601073	515001	ON CALL	16,285	16,285	12,557.50	.00	.00	3,727.50	77.1%
51601073	516000	LONGEVITY	200	200	.00	.00	.00	200.00	.0%
51601073	521100	HEALTH INSURANCE	107,812	107,812	79,531.03	.00	.00	28,280.97	73.8%
51601073	521200	DENTAL INSURANCE	1,500	1,500	1,109.37	.00	.00	390.63	74.0%
51601073	521300	LIFE INSURANCE	225	225	356.74	.00	.00	-131.74	158.6%*
51601073	522000	SOCIAL SECURITY CO	22,543	22,543	17,216.40	.00	.00	5,326.60	76.4%
51601073	523000	RETIREMENT CONTRIB	33,109	33,109	25,204.16	.00	.00	7,904.84	76.1%

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51601073	526000	WORKERS' COMPENSAT	5,531	5,531	5,527.00	.00	.00	4.00	99.9%
51601073	528001	IPT	1,924	1,924	2,162.88	.00	.00	-238.88	112.4%*
51601073	533002	ENGINEERING SERVIC	11,000	11,000	2,250.71	.00	8,749.29	.00	100.0%
51601073	533006	LABORATORY SERVICE	19,360	30,360	20,951.78	.00	5,010.51	4,397.71	85.5%
51601073	543000	REPAIR AND MAINTEN	58,563	58,563	35,174.43	.00	9,424.83	13,963.74	76.2%
51601073	543002	EQUIPMENT MAINTENA	68,999	67,599	23,903.08	.00	16,557.42	27,138.50	59.9%
51601073	544500	LEASE COPIER/PRINT	800	800	518.91	.00	.00	281.09	64.9%
51601073	552002	PROPERTY INSURANCE	6,831	6,831	7,150.00	.00	.00	-319.00	104.7%*
51601073	553000	COMMUNICATIONS	10,360	11,760	9,264.53	.00	229.35	2,266.12	80.7%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	502.62	.00	255.38	242.00	75.8%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	1,588.83	.00	.00	11.17	99.3%
51601073	561010	CLOTHING	5,500	5,500	3,048.96	.00	1,717.27	733.77	86.7%
51601073	561015	SAFETY EQUIPMENT &	4,050	4,050	4,041.70	.00	8.30	.00	100.0%
51601073	561031	CHEMICALS	187,500	176,500	72,700.23	.00	46,106.13	57,693.64	67.3%
51601073	561037	LABORATORY SUPPLIE	8,000	8,000	2,578.26	.00	1,599.80	3,821.94	52.2%
51601073	561040	EQUIPMENT REPAIR S	30,000	30,000	16,489.46	.00	7,168.69	6,341.85	78.9%
51601073	562200	ELECTRICITY	126,000	126,000	92,633.27	.00	.00	33,366.73	73.5%
51601073	562400	HEATING FUEL	34,000	34,000	18,951.86	.00	.00	15,048.14	55.7%
51601073	573900	OTHER EQUIPMENT	15,400	15,400	.00	.00	.00	15,400.00	.0%
51601073	589030	PROP TAX TO OTH CO	3,155	3,155	3,099.00	.00	.00	56.00	98.2%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	31,159	31,159	24,965.75	.00	.00	6,193.25	80.1%
51601570	513001	OVERTIME - REGULAR	0	0	69.68	.00	.00	-69.68	100.0%*
51601570	516000	LONGEVITY	163	163	100.00	.00	.00	63.00	61.3%
51601570	521100	HEALTH INSURANCE	11,616	11,616	9,589.61	.00	.00	2,026.39	82.6%
51601570	521200	DENTAL INSURANCE	221	221	169.83	.00	.00	51.17	76.8%
51601570	521300	LIFE INSURANCE	26	26	42.80	.00	.00	-16.80	164.6%*
51601570	522000	SOCIAL SECURITY CO	2,145	2,145	1,766.72	.00	.00	378.28	82.4%
51601570	523000	RETIREMENT CONTRIB	3,497	3,497	2,807.55	.00	.00	689.45	80.3%
51601570	526000	WORKERS' COMPENSAT	68	68	68.00	.00	.00	.00	100.0%
51601570	528001	IPT	219	219	256.20	.00	.00	-37.20	117.0%*
51601570	543000	REPAIR AND MAINTEN	1,200	1,200	1,154.71	.00	.00	45.29	96.2%
51601570	553400	POSTAGE FEES	8,256	8,256	6,137.15	.00	.00	2,118.85	74.3%
51601570	555000	PRINTING AND BINDI	410	410	.00	.00	.00	410.00	.0%
51601570	561003	OFFICE SUPPLIES	300	300	300.00	.00	.00	.00	100.0%
TOTAL WATER ENTERPRISE FUND			0	0	1,421,495.28	.00	163,421.30	-1,584,916.58	100.0%
TOTAL REVENUES			-5,795,841	-5,896,667	-2,353,772.79	.00	.00	-3,542,893.92	
TOTAL EXPENSES			5,795,841	5,896,667	3,775,268.07	.00	163,421.30	1,957,977.34	
GRAND TOTAL			0	0	1,421,495.28	.00	163,421.30	-1,584,916.58	100.0%

** END OF REPORT - Generated by Lisa Clark **

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
520001	406102	TRANSFER FROM CIP	0	0	-1,707.00	.00	.00	1,707.00	100.0%
520001	406105	XFER FROM RET EARNIN	-1,677,334	-1,677,334	.00	.00	.00	-1,677,334.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-6,899.29	.00	.00	2,899.29	172.5%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	.00	.00	.00	-16,049.00	.0%*
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	-2,779.50	.00	.00	-7,220.50	27.8%*
520001	406601	USER FEES	-4,500,000	-4,500,000	-2,559,698.85	.00	.00	-1,940,301.15	56.9%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-8,075.98	.00	.00	-3,924.02	67.3%*
520001	406607	IMPACT FEES	-14,000	-14,000	-80,187.00	.00	.00	66,187.00	572.8%
520001	406701	SEPTIC DISPOSAL PERM	-175,000	-175,000	-67,253.00	.00	.00	-107,747.00	38.4%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-6,794.06	.00	.00	-3,205.94	67.9%*
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-345,384	-345,384	-35,670.00	.00	.00	-309,714.00	10.3%*
520002	406307	STATE AID GRANT C-77	-7,291	-7,291	-7,290.00	.00	.00	-1.00	100.0%*
520002	406308	STATE AID GRANT C-77	-11,681	-11,681	-3,021.00	.00	.00	-8,660.00	25.9%*
520002	406309	STATE AID GRANT C-83	-45,206	-45,206	-17,421.00	.00	.00	-27,785.00	38.5%*
520002	406310	STATE AID GRANT C-83	-14,811	-14,811	-5,116.00	.00	.00	-9,695.00	34.5%*
520002	406311	STATE AID GRANT C-83	-31,901	-31,901	-11,875.00	.00	.00	-20,026.00	37.2%*
520002	406312	STATE AID GRANT C-85	0	0	-10,840.00	.00	.00	10,840.00	100.0%
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	387,548	387,548	291,229.55	.00	.00	96,318.45	75.1%
52602057	511099	SALARIES - ADJUSTM	2,741	2,741	.00	.00	.00	2,741.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	4,179.16	.00	.00	3,920.84	51.6%
52602057	515001	ON CALL	4,497	4,497	3,468.00	.00	.00	1,029.00	77.1%
52602057	516000	LONGEVITY	1,393	1,393	1,345.55	.00	.00	47.45	96.6%
52602057	519000	TRAVEL ALLOWANCE	0	0	384.60	.00	.00	-384.60	100.0%*
52602057	521100	HEALTH INSURANCE	99,563	99,563	75,740.15	.00	.00	23,822.85	76.1%
52602057	521200	DENTAL INSURANCE	1,529	1,529	1,115.50	.00	.00	413.50	73.0%
52602057	521300	LIFE INSURANCE	516	516	603.30	.00	.00	-87.30	116.9%*
52602057	522000	SOCIAL SECURITY CO	29,248	29,248	21,792.99	.00	.00	7,455.01	74.5%
52602057	523000	RETIRE CONTRIBUTIO	44,836	44,836	33,518.61	.00	.00	11,317.39	74.8%

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52602057	526000	WORKERS' COMPENSAT	15,880	15,880	15,870.00	.00	.00	10.00	99.9%
52602057	528001	IPT	2,627	2,627	2,815.66	.00	.00	-188.66	107.2%*
52602057	532001	STAFF DEVELOPMENT	6,344	6,344	3,844.15	.00	1,505.62	994.23	84.3%
52602057	533000	OTHER PROF SERVICE	6,780	6,780	3,169.24	.00	564.62	3,046.14	55.1%
52602057	533001	AUDIT	3,910	3,910	3,910.00	.00	.00	.00	100.0%
52602057	533004	MEDICAL SERVICES	500	500	93.00	.00	407.00	.00	100.0%
52602057	533010	LABOR NEGOTIATIONS	1,000	1,000	157.00	.00	.00	843.00	15.7%
52602057	534003	SOFTWARE MAINTENAN	19,016	19,016	18,776.81	.00	185.53	53.66	99.7%
52602057	542300	CUSTODIAL SERVICES	2,000	2,000	1,460.25	.00	.00	539.75	73.0%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	2,360.00	.00	.00	.00	100.0%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	292.29	.00	.00	2,207.71	11.7%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	1,797.37	.00	217.57	2,098.06	49.0%
52602057	544200	RENTAL OF EQUIPMEN	400	400	145.25	.00	.00	254.75	36.3%
52602057	544400	RENTAL OF COMP/COM	2,352	2,352	1,264.94	.00	571.06	516.00	78.1%
52602057	544500	LEASE COPIER/PRINT	1,600	1,600	1,066.55	.00	.00	533.45	66.7%
52602057	552001	FLEET INSURANCE	4,241	4,241	8,886.00	.00	.00	-4,645.00	209.5%*
52602057	552002	PROPERTY INSURANCE	5,362	5,362	5,589.00	.00	.00	-227.00	104.2%*
52602057	552003	GENERAL LIABILITY	5,677	5,677	5,122.00	.00	.00	555.00	90.2%
52602057	553400	POSTAGE FEES	500	500	118.63	.00	19.00	362.37	27.5%
52602057	554000	ADVERTISING	735	735	343.00	.00	.00	392.00	46.7%
52602057	555000	PRINTING AND BINDI	1,639	1,639	620.02	.00	.00	1,018.98	37.8%
52602057	556000	TUITION	6,900	6,900	.00	.00	.00	6,900.00	.0%
52602057	558000	TRAVEL	875	875	11.42	.00	28.57	835.01	4.6%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	2,240.04	.00	1,274.57	-166.61	105.0%*
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	10,039.79	.00	739.42	2,720.79	79.8%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	250.00	.00	100.0%
52602057	561010	CLOTHING	5,615	5,615	1,908.00	.00	661.09	3,045.91	45.8%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	4,932.25	.00	227.85	739.90	87.5%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	812.79	.00	837.21	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	600.00	.00	.00	.00	100.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	2,122.17	.00	.00	3,877.83	35.4%
52602057	562600	VEHICLE FUEL	41,000	41,000	15,085.86	.00	.00	25,914.14	36.8%
52602057	573401	ADMIN EQUIPMENT	1,635	2,535	1,635.00	.00	900.00	.00	100.0%
52602057	573900	OTHER EQUIPMENT	6,500	6,500	1,175.62	.00	.00	5,324.38	18.1%
52602057	575100	INVENTORY PURCHASE	12,500	12,500	6,750.00	.00	750.00	5,000.00	60.0%
52602057	581000	DUES AND FEES	1,090	1,090	91.67	.00	.00	998.33	8.4%
52602057	583000	INTEREST EXPENSE	481,493	481,493	426,237.13	.00	.00	55,255.87	88.5%
52602057	584000	CONTINGENCY	15,000	10,258	.00	.00	.00	10,258.21	.0%
52602057	589001	STATE PERMITS & FE	1,650	1,650	973.98	.00	270.00	406.02	75.4%
52602057	589034	ABATEMENTS/OVERLAY	0	4,742	4,741.79	.00	.00	.00	100.0%
52602057	591000	REDEMPTION OF PRIN	2,026,656	2,026,656	1,975,581.22	.00	.00	51,074.78	97.5%
52602057	593002	TRANS TO CAPITAL P	143,500	143,500	143,500.00	.00	.00	.00	100.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	593008	TRANSFER TO GENERA	25,000	25,000	18,750.00	.00	.00	6,250.00	75.0%
52602074	SEWER TREATMENT PLANT								
52602074	511001	SALARIES - FULL TI	437,756	437,756	333,173.82	.00	.00	104,582.18	76.1%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	31,845.91	.00	.00	654.09	98.0%
52602074	515001	ON CALL	29,438	29,438	21,309.02	.00	.00	8,128.98	72.4%
52602074	516000	LONGEVITY	600	600	600.00	.00	.00	.00	100.0%
52602074	521100	HEALTH INSURANCE	94,174	94,174	80,945.42	.00	.00	13,228.58	86.0%
52602074	521200	DENTAL INSURANCE	1,794	1,794	1,661.48	.00	.00	132.52	92.6%
52602074	521300	LIFE INSURANCE	356	356	570.34	.00	.00	-214.34	160.2%*
52602074	522000	SOCIAL SECURITY CO	37,110	37,110	28,539.58	.00	.00	8,570.42	76.9%
52602074	523000	RETIREMENT CONTRIB	52,598	52,598	40,424.08	.00	.00	12,173.92	76.9%
52602074	526000	WORKERS' COMPENSAT	4,739	4,739	4,736.00	.00	.00	3.00	99.9%
52602074	528001	IPT	2,476	2,476	2,839.92	.00	.00	-363.92	114.7%*
52602074	533000	OTHER PROF SERVICE	121,834	121,834	4,165.63	.00	.00	117,668.37	3.4%
52602074	533006	LABORATORY SERVICE	119,699	119,699	29,509.55	.00	17,755.45	72,434.00	39.5%
52602074	534009	INDUSTRIAL PRETREA	32,755	32,755	7,731.85	.00	13,208.15	11,815.00	63.9%
52602074	543000	REPAIR AND MAINTEN	87,547	87,547	39,740.88	.00	17,736.96	30,069.16	65.7%
52602074	543002	EQUIPMENT MAINTENA	122,576	122,576	53,484.70	.00	17,413.35	51,677.95	57.8%
52602074	544500	LEASE COPIER/PRINT	1,852	1,852	1,248.23	.00	.00	603.77	67.4%
52602074	552002	PROPERTY INSURANCE	4,849	4,849	5,228.00	.00	.00	-379.00	107.8%*
52602074	553000	COMMUNICATION	10,844	10,844	7,188.45	.00	229.35	3,426.20	68.4%
52602074	559000	MISC PURCHASED SER	15,500	15,500	15,000.00	.00	.00	500.00	96.8%
52602074	561001	JANITORIAL SUPPLIE	1,500	1,500	889.57	.00	197.12	413.31	72.4%
52602074	561002	BUILDING MAINT SUP	7,450	7,450	2,475.48	.00	282.06	4,692.46	37.0%
52602074	561010	CLOTHING	9,025	9,025	3,759.18	.00	2,322.75	2,943.07	67.4%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	1,207.27	.00	41.70	4,951.03	20.1%
52602074	561031	CHEMICAL	327,286	327,286	74,777.47	.00	37,623.42	214,885.11	34.3%
52602074	561037	LABORATORY SUPPLIE	28,057	28,057	11,751.56	.00	2,325.42	13,980.02	50.2%
52602074	561040	EQUIPMENT REPAIR S	81,570	81,570	25,178.13	.00	5,582.58	50,809.29	37.7%
52602074	562200	ELECTRICITY	375,000	375,000	261,773.13	.00	.00	113,226.87	69.8%
52602074	562400	HEATING FUEL	43,000	43,000	16,424.17	.00	.00	26,575.83	38.2%
52602074	573900	OTHER EQUIPMENT	22,075	21,175	7,553.99	.00	.00	13,621.01	35.7%
52602074	592001	DEPRECIATION	1,230,057	1,230,057	.00	.00	.00	1,230,057.00	.0%
52602470	SEWER REVENUE OFFICE								
52602470	511001	SALARIES - FULL TI	31,159	31,159	24,966.37	.00	.00	6,192.63	80.1%
52602470	513001	OVERTIME - REGULAR	0	0	69.69	.00	.00	-69.69	100.0%*
52602470	516000	LONGEVITY	163	163	100.00	.00	.00	63.00	61.3%
52602470	521100	HEALTH INSURANCE	11,620	11,620	9,590.26	.00	.00	2,029.74	82.5%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602470	521200	DENTAL INSURANCE	222	222	170.03	.00	.00	51.97	76.6%
52602470	521300	LIFE INSURANCE	27	27	43.00	.00	.00	-16.00	159.3%*
52602470	522000	SOCIAL SECURITY CO	2,151	2,151	1,766.92	.00	.00	384.08	82.1%
52602470	523000	RETIREMENT CONTRIB	3,501	3,501	2,807.79	.00	.00	693.21	80.2%
52602470	526000	WORKERS' COMPENSAT	68	68	68.00	.00	.00	.00	100.0%
52602470	528001	IPT	222	222	256.59	.00	.00	-34.59	115.6%*
52602470	543000	REPAIR AND MAINTEN	1,200	1,200	1,154.71	.00	.00	45.29	96.2%
52602470	553400	POSTAGE FEES	8,256	8,256	6,137.14	.00	.00	2,118.86	74.3%
52602470	555000	PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470	561003	OFFICE SUPPLIES	300	300	300.00	.00	.00	.00	100.0%
TOTAL SEWER ENTERPRISE FUND			0	0	1,469,802.93	.00	124,127.42	-1,593,930.35	100.0%
TOTAL REVENUES			-6,877,157	-6,877,157	-2,827,127.68	.00	.00	-4,050,029.32	
TOTAL EXPENSES			6,877,157	6,877,157	4,296,930.61	.00	124,127.42	2,456,098.97	
GRAND TOTAL			0	0	1,469,802.93	.00	124,127.42	-1,593,930.35	100.0%

** END OF REPORT - Generated by Lisa Clark **