



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: August 4, 2017
TO: Utility Advisory Board
FROM: Lisa J. Clark, Utility Billing Office Supervisor
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, August 14, 2017 at 5:30 P.M.** in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of July 10, 2017 Minutes (Pages 2-3)
3. Appeals
 - 3.1 Fred Mailhot (Pages 4-10)
824 Portland St
Rochester, NH 03868-8410
RE: 824 Portland St
 - 3.2 Donna Landry (Pages 11-18)
8 Morrill Ct B
Rochester, NH 03867-2820
RE: 8B Morrill Ct
 - 3.3 Brandie Mackey (Pages 19-26)
6 Norman St
Rochester, NH 03839-5519
RE: 6 Norman St
 - 3.4 Albert L Valiquet (Pages 27-37)
3 Anna Ln
Litchfield, NH 03052-2347
RE: 223 No Main St
4. Financials – Water & Sewer Revenue & Expense Reports (Pages 38-45)
5. User Rate Discussion (Pages 46-49)
6. Adjournment

**Utility Advisory Board
July 10, 2017 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman

Ralph Sanders

Raymond Turner

OTHERS PRESENT

Lisa Clark, Utility Billing Office Supervisor

Lisa Stanley, 54 Allen Street

MINUTES

1. Call to order:

Chairman Libby called the meeting to order at 5:30 PM.

2. Appeals –

2.1 54 Allen St - LJR Properties LLC

The appellant was present for the meeting. Ms. Stanley stated that it was hard to believe that a large leak of approximately 5 gallons/minute would have gone unnoticed. Mr. Libby stated that it is unexplained where the water went but they have to go by the readings and the test, which showed the meter to be working accurately.

Mr. Libby made a motion to go with the staff recommendation and abate 426 units of sewer for \$2,777.52 plus accrued interest. The motion was seconded by Mr. Turner. The motion passed unanimously.

2.2 28 Willey St – Pamela Turmelle

The appellant was not present for the meeting. There was discussion that the usage was not high enough to meet the Water & Sewer Adjustment Policy.

Mr. Sanders made a motion to deny the appeal per staff recommendation. The motion was seconded by Mr. Turner. The motion passed unanimously.

2.3 12 Franklin Heights – Steven & Cynthia Dore

The appellant was not present for the meeting. There was a leak in the utility closet that did not go into the sewer system. The appellant is a new owner at this location with minimal billing history.

Mr. Libby made a motion to table this appeal per the staff recommendation for one billing cycle to establish usage history. The motion was seconded by Mr. Turner. The motion passed unanimously.

3. Financials

Mark Sullivan was not present for the meeting. There was discussion regarding the possibility of raising service charges. The decision was made to revisit this issue at the next meeting with Mark Sullivan and the City Engineer present.

4. Approval of June 12, 2017 Minutes

Mr. Libby made a motion to accept the June 12, 2017 meeting minutes as presented. The motion was seconded by Mr. Turner. The motion passed unanimously.

5. Adjournment:

Mr. Libby made a motion to adjourn at 6:05PM. The motion was seconded by Mr. Sanders. The motion passed unanimously.

Minutes respectfully submitted by Karen Bonneau, Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: August 2, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 7/5/17

Customer Name: Fred Mailhot

Account: 174410

Service Address: #824 Portland St

Rochester, NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount

Per Section 17.21 (b) Unpaid bills of over thirty (30) days shall constitute cause for water shutoff.

Per Section 17.34 Fees Service Reactivated following payment when shutoff due to non-payment. \$60.00

Per Section 17.19 (d) The failure of a customer to receive water bills does not relieve the customer of the responsibility of making prompt payment.

Lisa J. Clark

Utility Billing Office Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: July 10, 2017
SUBJECT: Fred Mailhot
PROPERTY: **824 Portland St**

Please find attached the Water Billing Appeal, April invoice and account notes for the above location.

The customer is filing an appeal for the on/off charges that were applied to the April 2017 invoice.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 7/5/17

WIS

1. Date of Appeal: 7-5-17
2. Property Owner's Name: Fred Mueller Account #: 174410
3. Billing Address: 824 Portland St
4. Service Location: 824 Portland St Zip Code 03868
5. Owners Representative: Fred Mueller
6. Owners Representative's Signature: [Signature]
7. Phone #: _____ Cell: 508-723-3389
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

a. How many units of water _____ x 5.29 = \$ _____

b. How many units of sewer _____ x 6.52 = \$ _____

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

OFF and ON Charge

From April 2017 Bill

I haven't had any prior issues

and been a long time and forth Fed
Customer

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Account: 174410

COPPER SHUT OFF

ELIMINATE ELDERLY EXEMPTION 6/15/06 - NO LONGER QUALIFIES

04/18/07 - ADD ELDERLY EXEMPTION

5/12/08 - ELIMINATE ELDERLY EXEMPTION

[2014-07-14 15:14:56 kathy]: TURNED OFF / ON FOR NON-PAYMENT 7/8/14

[2014-08-15 16:01:25 ann]: HE CAME IN AND WANTED ADJUSTMENT FOR POOL FILL BUT DID NOT HAVE METER READINGS - HE WILL GET BACK TO US. ALSO, HE WANTED US TO ELIMINATE THE OFF/ON CHARGES. I EXPLAINED TO HIM THAT IT IS PROCEDURE AND WE CANNOT DELETE. HE ASKED FOR A TOOK APPEAL PAPERWORK.

[2016-09-21 16:48:40 sjuneau]: HE CAME IN SAYING HE GAVE US POOL READS AND WE NEVER ENTERD THEM. HAVE NO RECORD OF HIS POOL READS, GAVE HIM THE BENEFIT OF THE DOUBT BASED ON HIS 3,600 GALLON POOL (FILLED TWICE) ADN GAVE HIM 9 UNITS CREDIT. HE CALLED BACK AND SAID HIS POOL WAS 11,000 GALLONS ACTUALLY (FILLED TWICE). I INFORMED HIM THAT WOULD BE A HIGHER CREDIT THAN HE EVEN USED IN SEWER TOTAL AND ISNT POSSIBLE. HE PLANS ON CALLING BACK.

[2017-04-04 12:25:09 sjuneau]: WATER WAS TURNED OFF FOR NON-PAYMENT. CUSTOMER CAME IN & PAID BALANCE & WANTED TO APPEAL THE OFF/ON CHARGES. WATER WAS TURNED BACK ON AFTER PAST DUE BILL WAS PAID IN FULL.

[2017-07-10 14:22:26 karenb]: RECEIVED UAB FORM FOR ON/OFF CHARGES ON APRIL BILL. SENT FOR AUGUST UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

| Bill Number | Account Number | Bill Date | Past Due Date | Past Due | Other Current Charges | Current Charges |
|-------------------|----------------|------------|---------------|----------|-----------------------|-----------------|
| 13965936 | 174410 | 04/24/2017 | 05/30/2017 | 0.05 | .00 | 154.48 |
| Amount Due | | | | | | \$30.77 |

174410
MAILHOT FRED
824 PORTLAND ST
ROCHESTER, NH 03868-8410

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042017213965936100000030775

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

| Customer | | | | Service Address | | | |
|------------------|-------------------|------------|-----------------------|-------------------|--------------------------|--------|--|
| MAILHOT FRED | | | | 824 PORTLAND ST / | | | |
| Bill Number | Account Number | | Past Due Date | | Bill Date | | |
| 13965936 | 174410 | | 05/30/2017 | | 04/24/2017 | | |
| Description | Read Date | | Meter Readings | | Usage in 100 cu. feet | Charge | |
| | Current | Previous | Current | Previous | | | |
| RES WATER | 04/06/2017 | 01/19/2017 | 145 | 137 | 8 | 42.32 | |
| RES SEWER | | | | | 8 | 52.16 | |
| TURN OFF | | | | | | 30.00 | |
| TURN ON | | | | | | 30.00 | |
| Last Payment Amt | Last Payment Date | Past Due | Other Current Charges | Current Charges | Amount Due | | |
| 30.00 | 07/05/2017 | 0.05 | .00 | 154.48 | \$30.77 | | |

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



08/01/2017 13:07
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P
ubensing

| Account Number | Service | Customer # Name | Mfr Meter Number | Cd | Read Date | Time | Parcel By | Bill # | Curr Read | Location Usage | Repl Usage | Charge Amt | Billed Amt | Status |
|----------------|---------|-----------------|------------------|------|------------|------|--------------|----------|-----------|----------------|-------------|------------|------------|--------|
| 174410 | | 36315 | MAILHOT | FRED | | | 010300010000 | | | 824 | PORTLAND ST | | | Active |
| 100 | - | 2 RES WATER | SENS76166235 | A | 07/07/2017 | | | 13973615 | 171 | 26 | 0 | 137.54 | 307.06 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 04/06/2017 | | | 13965936 | 145 | 8 | 0 | 42.32 | 154.48 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 01/19/2017 | | | 13958425 | 137 | 7 | 0 | 35.26 | 79.87 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 10/06/2016 | | | 13950906 | 130 | 19 | 0 | 91.39 | 209.95 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 07/06/2016 | | | 13943371 | 111 | 21 | 0 | 101.01 | 232.05 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 04/14/2016 | | | 13935802 | 90 | 6 | 0 | 28.86 | 66.30 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 01/11/2016 | | | 13928391 | 84 | 2 | 0 | 38.48 | 88.40 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 10/02/2015 | | | 13921003 | 76 | 2 | 0 | 17.74 | 47.59 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 07/07/2015 | | | 13913561 | 74 | 9 | 0 | 42.03 | 98.19 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 04/02/2015 | | | 13906053 | 65 | 10 | 0 | 46.70 | 109.10 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 01/05/2015 | | | 13898707 | 55 | 11 | 0 | 51.37 | 120.01 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 10/06/2014 | | | 13891308 | 44 | 16 | 0 | 74.72 | 174.56 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 07/03/2014 | | | 13883891 | 28 | 21 | 0 | 98.07 | 289.11 | |
| 100 | - | 2 RES WATER | SENS76166235 | A | 04/03/2014 | | | 13876448 | 7 | 7 | 2 | 41.65 | 97.81 | |
| 100 | - | 2 RES WATER | NEPT31456562 | I | 01/29/2014 | | | 0 | 2,044 | 2 | 0 | .00 | .00 | |
| 100 | - | 2 RES WATER | NEPT31456562 | A | 01/09/2014 | | | 13869155 | 2,042 | 9 | 0 | 41.40 | 97.56 | |
| 100 | - | 2 RES WATER | NEPT31456562 | A | 10/16/2013 | | | 13861811 | 2,033 | 18 | 0 | 82.80 | 195.12 | |
| 100 | - | 2 RES WATER | NEPT31456562 | A | 07/17/2013 | | | 13854429 | 2,015 | 21 | 0 | 96.60 | 227.64 | |
| 100 | - | 2 RES WATER | NEPT31456562 | A | 04/05/2013 | | | 13847003 | 1,994 | 9 | 0 | 41.40 | 97.56 | |
| 100 | - | 2 RES WATER | NEPT31456562 | A | 01/22/2013 | | | 13839739 | 1,985 | 15 | 0 | 68.25 | 160.96 | |
| 100 | - | 2 RES WATER | NEPT31456562 | A | 10/17/2012 | | | 13832421 | 1,970 | 26 | 0 | 116.74 | 275.60 | |
| 100 | - | 2 RES WATER | NEPT31456562 | A | 07/17/2012 | | | 13825084 | 1,944 | 22 | 0 | 98.78 | 233.20 | |
| 100 | - | 2 RES WATER | NEPT31456562 | A | 04/16/2012 | | | 13817698 | 1,922 | 12 | 0 | 53.88 | 127.20 | |
| 100 | - | 2 RES WATER | NEPT31456562 | A | 01/19/2012 | | | 13810441 | 1,910 | 12 | 0 | 53.88 | 127.20 | |
| 100 | - | 2 RES WATER | NEPT31456562 | A | 10/21/2011 | | | 13803124 | 1,898 | 14 | 0 | 62.34 | 147.46 | |
| 100 | - | 2 RES WATER | NEPT31456562 | A | 07/13/2011 | | | 13795832 | 1,884 | 13 | 0 | 55.77 | 133.12 | |
| 100 | - | 2 RES WATER | NEPT31456562 | A | 04/18/2011 | | | 13788506 | 1,871 | 19 | 0 | 81.51 | 194.56 | |

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: August 2, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 8/1/17

Customer Name: Donna Landry

Account: 094590

Service Address: #8B Morrill Ct

Rochester, NH 03867


The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend tabling this appeal until the October 2017 meeting.

The above recommendation is based upon the following findings:

1. While the owner disputes the meter readings, the owner does mention in the appeal that there was an occasional running toilet that was fixed on 4/25/17. The City's technician took readings on 6/29/17 and 8/1/17 which showed usage had gone down from .5 units a day to .04 units a day.
2. This is the appellant's first billing cycle at this location. The City would like to establish usage history for this property so an accurate recommendation can be made. With the current usage of .04/day, it is projected that the quarterly usage would be 4 units.
3. Should the owner continue to dispute the meter readings, per the Water & Sewer Adjustment Policy the appeal should be denied: *"In the event that a customer cannot determine the source or cause of the abnormally high consumption, the customer is required to hire a private licensed plumber to assist the customer in trying to determine said source or cause. If the plumber is unable to determine the source or cause of the abnormally high consumption, the City can only speculate that the customer has located and repaired or corrected said source. If the customer claims that said source never existed, the City shall test the meter and make an adjustment to the bill in accordance with NHPUC requirements for meters found to be over-recording. If the meter test reveals an accurate or under-recording meter, the customer shall be held responsible for the entire bill plus the cost of meter testing and shipping/handling."*


Lisa J. Clark
Utility Billing Office Supervisor


Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: July 10, 2017

SUBJECT: Donna Landry

PROPERTY: **8B Morrill Ct**

Please find attached the Water Billing Appeal, account notes and consumption history for the above location.

The customer is filing an appeal for 50 units of water and sewer on the June 2017 invoice. Customer states she purchased property and did not move in until 5/13/17, an occasionally running toilet upstairs was repaired on 4/25/17.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 7/5/17

W/S

1. Date of Appeal: 7/5/2017
2. Property Owner's Name: Donna Landy Account #: 094590
3. Billing Address: 8B Morrill Court
Rochester, NH 03867
4. Service Location: 8B Morrill Court Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: (603) 335-7299 Cell: _____
8. Email Address: ddd001@comcast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3/13/2017 to 6/8/2017

10. Abatement is being requested for:

a. How many units of water 50 x 5.29 = \$ 264.50

b. How many units of sewer 50 x 6.52 = \$ 326.00

C. Water & Sewer Department Fees of: \$ 0

Total \$ 590.50

11. Explanation of Appeal Request:

I purchased the condo on 4/7/2017. No one was living here at the time and I didn't move in until 5/13/2017. I don't understand why this bill is so high. I live by myself and do 1 load of laundry a week plus 1-2 loads of dishes per week. I need help figuring out why this has happened. My brother lives in Rochester and he said he has never paid over \$150 for 3 months and they had 4 people living at their house at some point.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

there was no one living here from 3/13 - 5/13/17
and I don't believe there was anyone living
here before that.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes, I didn't budget for an almost "600" water bill
every 3 months. If this isn't straightened out I
can't afford to keep living here.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

no leak but the upstairs toilet was running on occasion when I looked at the audio before buying it. After I purchased it, I had my brother-in-law look at it and he noticed the lever wasn't working properly. I had someone come in and clean the furnace on 4/25 and he fixed ~~the~~ the toilet after looking at it. ~~It was~~ I have had no trouble with it since then. Ron Brunelle - the Mini Mechanical contractor did the repair and furnace cleaning for me. He is the best!

Account: 094590

[2010-12-06 12:23:17 kathy]: SENT FOR LETTER

[2011-01-11 11:14:51 kathy]: CALLED TODAY SAID TO CALL AMY TENANT FOR ACCESS BUT WILL CALL BACK WITH HER NUMBER

[2011-03-22 10:12:13 kathy]: SENT SECOND REQUEST TO GAIN ACCESS TO METER - HAD TO ESTIMATE THIRD CYCLE

[2011-05-03 09:55:08 ann]: APPOINTMENT 5/3/11 - TIM CHECKED METER AND COULD FIND NOTHING WRONG - READ OK - READ 408

[2016-09-26 14:30:27 sjuneau]: SEPTEMBER BILL RTUENRED WITH FORWARDING ADDRESS OF 25 ALDER CREEK LANE, ROCHESTER 03867 - SENT TO ASSESSING

[2017-03-13 11:24:56 karenb]: FINAL BILL PROCESSED

[2017-06-29 13:26:29 karenb]: CUSTOMER CALLED DUE TO HIGH JUNE BILL. SHE DID NOT CLOSE ON HOUSE UNTIL 4/7/17 AND FINAL WAS CREATED 3/13/17. EXPLAINED THAT SHE COULD CONTACT HER REALTOR ABOUT THAT. GOT READ TO CHECK USAGE: 1 UNIT IN 21 DAYS SO USAGE IS DOWN FROM .5/DAY TO .04/DAY. LEFT VOICEMAIL.

[2017-07-10 14:43:01 karenb]: APPEAL FORM RECEIVED AND SENT FOR AUGUST UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

| Bill Number | Account Number | Bill Date | Past Due Date | Past Due | Other Current Charges | Current Charges |
|-------------------|----------------|------------|---------------|----------|-----------------------|-----------------|
| 13970639 | 094590 | 06/20/2017 | 07/24/2017 | 1.56 | .00 | 590.50 |
| Amount Due | | | | | | \$592.06 |

094590
LANDRY DONNA M
8 MORRILL CT B
ROCHESTER, NH 03867-2820

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042017213970639400000592063

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

| Customer | | | | Service Address | | | |
|------------------|-------------------|------------|-----------------------|------------------------|--------------------------|--------|--------|
| LANDRY DONNA M | | | | 8 B MORRILL CT 8B /8-B | | | |
| Bill Number | Account Number | | Past Due Date | | Bill Date | | |
| 13970639 | 094590 | | 07/24/2017 | | 06/20/2017 | | |
| Description | Read Date | | Meter Readings | | Usage in 100 cu. feet | Charge | |
| | Current | Previous | Current | Previous | | | |
| RES WATER | 06/08/2017 | 03/13/2017 | 771 | 721 | 50 | 50 | 264.50 |
| RES SEWER | | | | | 50 | 50 | 326.00 |
| Last Payment Amt | Last Payment Date | Past Due | Other Current Charges | Current Charges | Amount Due | | |
| 448.78 | 04/12/2017 | 1.56 | .00 | 590.50 | \$592.06 | | |

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

CARD PMTS IN TAX OFFICE. 2.95% SURHARGE. NO VISA ACCEPTED.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

07/10/2017 14:44 karenb CITY OF ROCHESTER UB Consumption History Report P 1 ubcnsing

| Account Number Service | Customer # Name Mfr Meter Number | Cd Read Date Time | Parcel By | Bill # Curr Read | Location Usage Repl Usage Charge Amt Billed Amt | Status |
|---------------------------|-------------------------------------|-------------------|--------------|------------------|--|--------|
| 094590 | 47107 LANDRY DONNA M | | 01170166008B | | 8 MORRILL CT 8B | Active |
| 100 - 1 RES WATER | SENS65139402 | A 06/08/2017 | | 13970639 771 | 50 0 264.50 | 590.50 |

** END OF REPORT - Generated by Karen Bonneau **

07/10/2017 14:45
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P ubcnsing

| Account Number Service | Customer # Name Mfr Meter Number | Cd Read Date Time | Parcel By | Bill # Curr Read | Location Usage Repl Usage Charge Amt Billed Amt | Status |
|---------------------------|-------------------------------------|---------------------------|--------------|------------------|--|--------|
| 094590 | 20492 | TANNER THOMAS N & REBECCA | 01170166008B | | 8 MORRILL CT 8B | Active |
| 100 | 1 RES WATER | F 03/13/2017 | | 13962307 | 721 | 201.02 |
| 100 | 1 RES WATER | A 12/19/2016 | | 13955508 | 683 | 103.00 |
| 100 | 1 RES WATER | A 09/15/2016 | | 13947966 | 662 | 81.77 |
| 100 | 1 RES WATER | A 06/17/2016 | | 13940458 | 645 | 105.82 |
| 100 | 1 RES WATER | A 03/01/2016 | | 13932911 | 623 | 81.77 |
| 100 | 1 RES WATER | A 12/02/2015 | | 13925542 | 606 | 62.04 |
| 100 | 1 RES WATER | A 09/08/2015 | | 13918103 | 593 | 143.16 |
| 100 | 1 RES WATER | A 06/03/2015 | | 13910662 | 575 | 196.38 |
| 100 | 1 RES WATER | A 03/16/2015 | | 13903189 | 560 | 163.65 |
| 100 | 1 RES WATER | A 12/02/2014 | | 13895837 | 542 | 196.38 |
| 100 | 1 RES WATER | A 09/04/2014 | | 13888436 | 531 | 120.01 |
| 100 | 1 RES WATER | A 06/02/2014 | | 13881016 | 518 | 141.83 |
| 100 | 1 RES WATER | A 03/03/2014 | | 13873610 | 506 | 130.92 |
| 100 | 1 RES WATER | A 12/03/2013 | | 13866320 | 493 | 140.95 |
| 100 | 1 RES WATER | A 09/03/2013 | | 13858934 | 485 | 86.72 |
| 100 | 1 RES WATER | A 06/04/2013 | | 13851556 | 476 | 97.56 |
| 100 | 1 RES WATER | A 03/04/2013 | | 13844181 | 468 | 86.72 |
| 100 | 1 RES WATER | A 12/05/2012 | | 13836895 | 459 | 97.56 |
| 100 | 1 RES WATER | A 09/05/2012 | | 13829600 | 451 | 84.91 |
| 100 | 1 RES WATER | A 06/04/2012 | | 13822237 | 441 | 106.00 |
| 100 | 1 RES WATER | A 03/02/2012 | | 13807647 | 429 | 127.20 |
| 100 | 1 RES WATER | A 12/01/2011 | | 13807647 | 421 | 84.80 |
| 100 | 1 RES WATER | A 09/19/2011 | | 13800328 | 415 | 63.60 |
| 100 | 1 RES WATER | A 06/14/2011 | | 13793041 | 408 | 72.97 |
| 100 | 1 RES WATER | E 03/17/2011 | | 13785727 | 408 | 44.75 |
| 100 | 1 RES WATER | E 12/02/2010 | | 13778553 | 395 | 133.12 |
| 100 | 1 RES WATER | E 09/13/2010 | | 13771298 | 381 | 143.36 |
| 100 | 1 RES WATER | A 06/01/2010 | | 13763978 | 366 | 153.18 |
| 100 | 1 RES WATER | A 03/01/2010 | | 13756820 | 357 | 91.26 |
| 100 | 1 RES WATER | A 12/01/2009 | | 13749649 | 345 | 121.68 |
| 100 | 1 RES WATER | A 09/01/2009 | | 13742369 | 326 | 192.66 |
| 100 | 1 RES WATER | A 06/01/2009 | | 13735071 | 307 | 78.69 |
| 100 | 1 RES WATER | A 03/05/2009 | | 13727871 | 289 | 189.04 |
| 100 | 1 RES WATER | A 12/04/2008 | | 13720724 | 276 | 171.90 |
| 100 | 1 RES WATER | A 09/16/2008 | | 13713498 | 274 | 124.15 |
| 100 | 1 RES WATER | A 06/06/2008 | | 13706226 | 256 | 41.66 |
| 100 | 1 RES WATER | A 03/06/2008 | | 1366329 | 242 | 15.33 |
| 100 | 1 RES WATER | A 12/06/2007 | | 1359554 | 226 | 50.82 |
| 100 | 1 RES WATER | A 06/07/2007 | | 1352717 | 209 | 58.08 |
| 100 | 1 RES WATER | A 03/12/2007 | | 1345849 | 184 | 140.80 |
| 100 | 1 RES WATER | A 12/05/2006 | | 1339064 | 169 | 61.71 |
| 100 | 1 RES WATER | | | 1332313 | 144 | 89.56 |
| 100 | 1 RES WATER | | | | | 122.25 |
| 100 | 1 RES WATER | | | | | 203.75 |
| 100 | 1 RES WATER | | | | | 260.80 |

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: August 2, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 07/26/17

Customer Name: Brandie Mackey

Account: 164560

Service Address: #6 Norman St

Rochester NH 03839

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount.

The above recommendation is based upon the following findings:

1. Per City Ordinance 17.9 (a): *All meters will be maintained by the Department of Public Works, but the customer will be charged for any damage to meters caused by abnormal conditions i.e., freezing, fire, tampering, etc.* This meter froze so the homeowner is responsible for the replacement cost.
2. Per the Water & Sewer Adjustment Policy the appeal should be denied: *4. In the event the source or cause of the abnormally high consumption is related to a leak due to customer negligence such as the failure to maintain internal (private) plumbing fixtures in good repair and/or protect plumbing from freezing, the customer shall be held responsible for the entire bill.*
3. The usage on the 7/19/17 invoice is not above average:
 - a. Total usage on disputed invoice: 27 Units
 - b. Average us on previous three years for July invoice: 30 Units


Lisa J. Clark

Utility Billing Office Supervisor

8/2/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: July 26, 2017
SUBJECT: Brandie Mackey
PROPERTY: **6 Norman St**

Please find attached the Water Billing Appeal, account notes and consumption history for the above location.

The customer is filing an appeal for the 5/26/17 invoice of a meter replacement and sewer charges on July invoice due to leaking meter which did not go into the sewer system. The frozen meter was replaced on 5/15/17.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 7/26/17

1. Date of Appeal: 7.26.17
2. Property Owner's Name: Brandie Mackey Account #: 164560 W/S
3. Billing Address: 6 Norman St
Rochester, NH
4. Service Location: _____ Zip Code 03839
5. Owners Representative: self
6. Owners Representative's Signature: Brandie Mackey
7. Phone #: (603) 343-6358 Cell: same
8. Email Address: shellb@metrocast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7.8.16 to present
10. Abatement is being requested for:

a. How many units of water _____ x 5.29= \$ _____

b. How many units of sewer _____ x 6.52= \$ _____

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

leaking meter which caused constant
water running. I came to water
company a couple times and expressed
that I felt something was wrong. With
no action it resulted in meter breaking
completely and water coming in. Called
plumbers initially to address problem to
find it was a city situation. Which
as well charged me 17

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

for Crack in Meter Causing leakage
for months Constant

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? ye

If yes, has the leak been repaired? yes

Who made the repair? plumber and water company

Has proof of the repair been attached to this appeal form? (2 bills for me?)

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

yes

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account: 164560

11/13/08- REC'D BILL FROM CUST. INDICATING THAT WE CHANGE THE NAME FROM GELDART TO VINCENT. I SENT LETTER EXPLAINING THAT THE DEED HAD TO BE CHANGED IN ORDER FOR THE ACCOUNT TO CHANGE

[2010-11-01 14:20:57 ann]: OCTOBER BILL RETURNED WITH FORWARDING ADDRESS OF: 7630 N JONES BLVD., LAS VEGAS, NV 89131-2119

[2011-06-21 15:48:18 kathy]: POOL CREDIT 7 UNITS = \$41.65

[2011-07-20 13:31:09 ann]: POOL CREDIT - 9 UNITS - \$53.55

[2013-03-06 09:20:46 ann]: JANUARY 2013 BILL SENT TO PRIOR ADDRESS - REMAILED TO NEW ADDRESS

[2013-07-02 09:56:09 ann]: POOL CREDIT - 17 UNITS - \$106.08

[2014-07-11 10:10:24 ann]: POOL CREDIT - 16 UNITS - \$99.84

[2015-07-01 13:27:31 karenb]: POOL CREDIT - 17 UNITS = \$106.08

[2017-05-15 10:52:15 karenb]: HOMEOWNER CAME IN WITH METER. HAD PLUMBER AT HOUSE AND WATER WAS "GUSHING" OUT OF METER. THEY TOOK THE METER OUT AND BROUGHT IT IN. TECHNICIAN SENT OVER TO REPLACE METER AND CHECK SITUATION. HOMEOWNER SAID SHE COULD HEAR WATER FLOWING FOR A COUPLE WEEKS AND ALSO COMPLAINED ABOUT HIGH USAGE ON PREVIOUS BILLS. PREVIOUS HISTORY LOOKS NORMAL. USAGE SINCE 4/17/17 IS 11 UNITS; .39/DAY WHICH IS SLIGHTLY HIGHER THAN .29/DAY.

[2017-05-16 08:26:35 karenb]: TECHNICIAN REPLACED METER. METER WAS FROZEN AND TECHNICIAN STATED HAD PROBABLY BEEN FOR A WHILE. METER IS IN A PIT WITH WATER SO HOMEOWNER MAY HAVE NOT KNOWN RIGHT AWAY THAT IT WAS LEAKING. HE DID TELL THEM A FROZEN METER IS CONSIDERED NEGLIGENCE. LEFT VOICEMAIL WITH HOMEOWNER REGARDING POSSIBLE APPEAL WHEN THE NEXT BILL COMES OUT FOR THE SEWER PORTION.

[2017-06-29 08:20:38 karenb]: HOMEOWNER CALLED TODAY TO DISCUSS BILL. SHE DID NOT FEEL SHE SHOULD BE RESPONSIBLE FOR THE METER AND TO PAY LABOR WHEN SHE PAYS TAXES. SHE ALSO STATED THAT SHE CAME IN SEVERAL TIMES TO DISCUSS HIGH BILLS AND WAS TOLD TO CHECK HER METER AND THEN FOUND OUT THAT IT WAS FROZEN AND MAY HAVE BEEN LEAKING FOR SOME TIME. EXPLAINED THAT PER ORDINANCE IT IS THE HOMEOWNER'S RESPONSIBILITY TO PROTECT THE METER FROM FREEZING; SO THE HOMEOWNER IS RESPONSIBLE FOR THE BILL. SHE REQUESTED AN APPEAL FORM AND WILL BE FILING AN APPEAL.

[2017-07-26 12:38:01 karenb]: APPEAL PAPERWORK RECEIVED. SENT TO UAB FOR AUGUST UAB MEETING.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

| Bill Number | Account Number | Bill Date | Past Due Date | Past Due | Other Current Charges | Current Charges |
|-------------------|----------------|------------|---------------|----------|-----------------------|-----------------|
| 13969833 | 164560 | 05/26/2017 | 06/27/2017 | 3.88 | 318.87 | 337.28 |
| Amount Due | | | | | | \$660.03 |

164560
MACKEY BRANDIE &
SZARY ALAN JOHN
6 NORMAN ST
ROCHESTER, NH 03839-5519



Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____

92096042017213969833600000341164

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

| Customer | | | Service Address | | | |
|------------------------|----------------|-------------------|-----------------|-----------------------|--------------------------|-----------------|
| MACKEY BRANDIE & | | | 6 NORMAN ST / | | | |
| Bill Number | Account Number | | Past Due Date | | Bill Date | |
| 13969833 | 164560 | | 06/27/2017 | | 05/26/2017 | |
| Description | Read Date | | Meter Readings | | Usage in 100 cu. feet | Charge |
| | Current | Previous | Current | Previous | | |
| WAT LABOR MATERIALS | | | | | | 25.00 |
| | | | | | | 312.28 |
| Last Payment Amt | | Last Payment Date | Past Due | Other Current Charges | Current Charges | Amount Due |
| 236.20 | | 05/24/2017 | 3.88 | 318.87 | 337.28 | \$660.03 |

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

| Bill Number | Account Number | Bill Date | Past Due Date | Past Due | Other Current Charges | Current Charges |
|-------------------|----------------|------------|---------------|----------|-----------------------|-----------------|
| 13973232 | 164560 | 07/24/2017 | 08/28/2017 | 341.16 | .00 | 318.87 |
| Amount Due | | | | | | \$660.03 |

164560
MACKEY BRANDIE &
SZARY ALAN JOHN
6 NORMAN ST
ROCHESTER, NH 03839-5519



Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____

92096042018013973232500000660035

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

| Customer | | | | Service Address | | | |
|------------------|-------------------|------------|-----------------------|-----------------|--------------------------|--------|--|
| MACKEY BRANDIE & | | | | 6 NORMAN ST / | | | |
| Bill Number | Account Number | | Past Due Date | | Bill Date | | |
| 13973232 | 164560 | | 08/28/2017 | | 07/24/2017 | | |
| Description | Read Date | | Meter Readings | | Usage in 100 cu. feet | Charge | |
| | Current | Previous | Current | Previous | | | |
| RES WATER | 07/19/2017 | 05/15/2017 | 16 | | 16 | 142.83 | |
| RES SEWER | | | | | 27 | 176.04 | |
| | | | | | 11 | | |
| Last Payment Amt | Last Payment Date | Past Due | Other Current Charges | Current Charges | Amount Due | | |
| 236.20 | 05/24/2017 | 341.16 | .00 | 318.87 | \$660.03 | | |

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.43, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
2016 WATER QUALITY REPORT AVAILABLE ONLINE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

07/26/2017 13:01
karenb

CITY OF ROCHESTER
UB Consumption History Report

P 1
ubcnsing

| Account Number Service | Customer # Name Mfr Meter Number | Cd Read Date Time | Parcel By | Bill # Curr Read | Location Usage Repl Usage Charge Amt Billed Amt | Status |
|---------------------------|-------------------------------------|-------------------|--------------|------------------|--|--------|
| 164560 | 41965 | MACKEY BRANDIE & | 013801090000 | | 6 NORMAN ST | Active |
| 100 - | 1 RES WATER | A 07/19/2017 | | 16 | 16 | 318.87 |
| 100 - | 1 RES WATER | I 05/15/2017 | | 821 | 11 | .00 |
| 100 - | 1 RES WATER | A 04/17/2017 | | 810 | 20 | 236.20 |
| 100 - | 1 RES WATER | A 01/13/2017 | | 790 | 29 | 105.80 |
| 100 - | 1 RES WATER | A 10/05/2016 | | 761 | 30 | 145.56 |
| 100 - | 1 RES WATER | A 07/08/2016 | | 731 | 30 | 144.30 |
| 100 - | 1 RES WATER | A 04/05/2016 | | 13942992 | 30 | 144.30 |
| 100 - | 1 RES WATER | A 01/05/2016 | | 13935425 | 23 | 144.30 |
| 100 - | 1 RES WATER | A 10/13/2015 | | 13928013 | 20 | 110.63 |
| 100 - | 1 RES WATER | A 07/17/2015 | | 13920628 | 19 | 96.20 |
| 100 - | 1 RES WATER | A 04/06/2015 | | 13913184 | 35 | 89.12 |
| 100 - | 1 RES WATER | A 01/08/2015 | | 13905677 | 15 | 207.68 |
| 100 - | 1 RES WATER | A 10/08/2014 | | 13898332 | 17 | 163.45 |
| 100 - | 1 RES WATER | A 07/02/2014 | | 13890935 | 22 | 70.05 |
| 100 - | 1 RES WATER | | | 572 | 24 | 79.39 |
| 100 - | 1 RES WATER | | | 550 | 24 | 102.74 |
| 100 - | 1 RES WATER | | | 13883520 | 24 | 112.08 |

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: August 4, 2017

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 7/28/17

Customer Name: Albert L Valiquet

Account: 013500

Service Address: #223 No Main St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

We recommend no abatement on the February 2017 invoice and an abatement of 41 units of water and 81 units of sewer on the combined excess usage for the May and August 2017 invoices.

The above recommendation is based upon the following findings:

1. The appellant is requesting abatement on the February 2017, May 2017 and August 2017 invoices of a three unit apartment building that he owns.
2. The owner contacted the office after the February 2017 billing due to a high bill. The appellant informed staff on 4/21/17 that he had checked the property and there were was a leak in the 3rd floor bathroom. This February invoice would not typically qualify for abatement as the water did enter the sewer system through the toilet and the above average usage was 23 units. This does not meet the Water and Sewer Adjustment Policy guidelines. *"In order to qualify for abatement, a customer's excess consumption must exceed the greater of 100% or 35,000 gallons above their normal average consumption."*
3. The homeowner contacted the billing office again due to a high May 2017 invoice. Per documented notes on 5/23/17, the technician took another meter read showing increased usage. Also the homeowner had a plumber check the meter and property and did not find evidence of a leak. On 5/24/17 the property called to state he was notified by tenant that a plumber had been called as he woke at 3:30am to a large leak coming from the 3rd floor hot water tank. The property owner had it repaired on 5/25/17. The technician took additional reads on 5/24/17 and 5/31/17 and usage had returned to normal. This leak which appears to be a second issue did not enter the

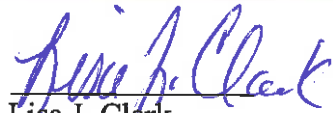
sewer system and does qualify for sewer abatement and meets the parameters for a 1 time in 10 year abatement on the water per the policy.

4. The owner does not dispute the meter reading and canceled the meter test when the second leak occurred.
 - a. The water did not enter the sewer system.
 - b. Total usage on disputed invoices:
May 2017 (78) August 2017(47): 125Units
Average use on previous three years is 22 (22x2cycles) is: 44 Units
 - c. Estimated use over average: May (56) August (25) 81 Units
 - d. ½ of above average use equals: May (28) August (12.5) 40.5 Units

Value of 81 Units of Sewer at the current rate of \$6.52 = \$528.12

Value of 40.5 Units of Water at the current rate of \$5.29 = \$214.25

Total abatement = \$742.37 plus accrued interest, one time abatement in 10 Years



Lisa J. Clark

Utility Billing Office Supervisor

8/4/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: July 31, 2017
SUBJECT: Albert L Valiquet
PROPERTY: **223 No Main St**

Please find attached the Water Billing Appeal, account notes, consumption history and repair invoice for the above location.

The customer is filing an appeal for 95 units of sewer on the February (39 units), May (56 units) and August (25 units) 2017 invoices. The customer found a leaking toilet in April and had it replaced. The usage was still high; the customer had a leaking valve on the hot water tank, which was replaced in May 2017.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 7/13/17

1. Date of Appeal: 7/28/2017
2. Property Owner's Name: ALBERT L VALQUE Account #: 013500
3. Billing Address: 3 ANNA LN
LITCHFIELD, N.H.
03052
4. Service Location: 223 NO MAIN ST Zip Code 03867
ROCHESTER, N.H.
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-686-6269 Cell: SAME
8. Email Address: USSVAL@Yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 11/1/16 to Aug, 2017
10. Abatement is being requested for:

a. How many units of water _____ x 5.29 = \$ _____

b. How many units of sewer 95 x 6.52 = \$ 619.40

c. Water & Sewer Department Fees of: \$ _____

Total \$ 619.40

JAN 39
MAY 1 56

11. Explanation of Appeal Request:

HAD CALLED IN ABOUT FIRST BILL, I
REPLACED TOILETS, THAT WAS NOT THE ISSUE.
RECENTLY REPLACED FAULTY T&P VALVE ON
3RD FLOOR HOT WATER TANK. THIS WAS THE
MAJOR ISSUE.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES

Who made the repair? ON DEMAND PLUMBER + APT. 126

Has proof of the repair been attached to this appeal form? YES

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO BUT WILL DEFINITELY
AFFECT BUDGET.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Master Lic#3455

ON DEMAND**PLUMBING & HEATING****24 Hour Service****800-205-8036**

- Plumbing
- Heating
- Drain Cleaning
- Trench-less Sewer Replacement
- Well
- Bathroom Remodels

Diagnosis/Solutions Cust bears water leakage

INV# 23501 DATE 5/25 TECHNICIAN Dave

| TASK # | QTY | DESCRIPTION | Standard Rate | Value Rate | Warranty |
|--|-----|--|---------------|------------|----------|
| 32 | | After hours Service Charge | | 99.00 | |
| | | Complete rebuild of 3 toilets, Fill Valves | | | |
| | | Flappers & Drain Leaks | | 420.00 | 1 yr |
| | | Major Leak | | | |
| | | After toilet | | | |
| | | Drain Down water heater | | | |
| | | Replace T&P Valve | | 370.00 | 1 yr |
| | | Sanity | | | |
| BE SURE TO ASK ABOUT OUR SERVICE AGREEMENTS! | | | TOTALS | 889.00 | 1 yr |

Recommendations

S/N#

Make

Model

PAYMENT ☐ CASH ☒ CK ☐ M/C ☐ VISA ☐ DISC

CC / CK# 20 Cash EXP.

AMOUNT COLLECTED 889.00

BALANCE DUE

2% finance charge after 30 days (24% annually) of billing date on work

Acceptance of work performed - I agree that the total amount of services at this time is \$

AUTHORIZED SIGNATURE

I have received my coupons and/or valve tags.

I hereby find the service rendered and material installed in work described above has been completed in a satisfactory manner. Owner will accept any and all responsibility for corroded pipes, fittings, valves or any other material which could indirectly be affected by work performance per authorization.

AUTHORIZED SIGNATURE

JOB LOCATION

BILLING ADDRESS

NAME

ADDR

C/SZ

PHONE 603 321 4027 WORK

NAME

ADDR

C/SZ

PHONE WORK

Account: 013500

WILL COME BY A TIME FOR A FORMAL ARRANGEMENT

[2013-05-14 13:24:40 sjuneau]: TURNED OFF/ON FOR NON-PAYMENT
 [2013-05-15 16:26:51 sjuneau]: MADE APPOINTMENT TO MOVE TOUCHPAD
 [2013-05-17 12:11:41 sjuneau]: STEVE WENT THERE BUT FENCE AND DOOR WERE LOCKED. CALLED AND LEFT MESSAGE.

[2013-08-14 14:31:15 ann]: MOVED T/P OUTSIDE FENCE 8/7/13

[2014-03-10 08:18:26 ann]: CALLED - HE WILL BE IN TODAY TO PAY PAST DUE BALANCE

[2015-02-10 14:22:08 cristina]: FEBRUARY BILL ESTIMATED DUE TO SNOW.

[2016-05-11 09:23:10 karenb]: TURNED OFF/ON FOR NON PAYMENT 5/10/16

[2017-04-14 12:29:42 lisa]: GENTLEMAN CALLED IN ABOUT HIGH USAGE. STATED HE WAS GOING TO CHECK FOR LEAKS AND POSSIBLY FILE AN APPEAL.

[2017-04-21 14:26:12 karenb]: RECEIVED CALL: THE HOMEOWNER ONLY FOUND A LEAK IN THE THIRD FLOOR TENANT'S TOILET. EXPLAINED THAT THIS WOULD NOT BE ELIGIBLE FOR AN ABATEMENT ON SEWER BECAUSE IT WOULD HAVE GONE THROUGH THE SEWER SYSTEM AND THE EXCESS USAGE OF 23 UNITS DOES NOT MEET THE ABATEMENT POLICY. HE STATED THAT HE STILL WOULD LIKE TO FILE AN APPEAL. HE IS GOING TO SPEAK TO SUPERVISOR AND MAKE A PARTIAL PAYMENT.

[2017-05-22 14:36:06 karenb]: HOMEOWNER CALLED REGARDING HIGH MAY BILL. DUE TO THE FACT THAT THE TOILET WASN'T FIXED UNTIL LATE APRIL, THE LEAK CARRIED OVER INTO THIS BILLING CYCLE. HIS USAGE DOES MEET THE APPEAL POLICY; EXPLAINED THAT IT CAN ONLY BE DONE ONCE IN TEN YEARS. EMAILED HOMEOWNER THE APPEAL PAPERWORK.

[2017-05-23 15:44:50 karenb]: HOMEOWNER CALLED. EXPLAINED THAT THE READ WE GOT TODAY WAS 2515, 21 UNITS IN 21 DAYS SO USAGE HAS GONE UP. HE STATED THAT THE PLUMBER CHECKED THE METER AND PROPERTY AND IT DID NOT APPEAR THAT THERE WAS A LEAK. HE WAS INQUIRING ABOUT HAVING APARTMENTS METERED INDIVIDUALLY AND THOUGHT THAT USAGE WENT UP SINCE THIRD STORY TENANT MOVED IN. EXPLAINED THAT HE WOULD HIRE A PLUMBER TO PUT METERS ON INDIVIDUAL UNITS AND HE WOULD READ THEM. HE WANTED TO TALK TO UTILITY SUPERVISOR ABOUT IT; GAVE HIM THAT INFORMATION. HOMEOWNER STILL FEELS THAT THERE MAY BE AN ISSUE WITH THE METER AND WANTS IT TESTED. SCHEDULED APPOINTMENT TO HAVE THAT PULLED FOR TESTING AND WILL PUT IPERL IN THAT WE ARE ABLE TO PULL REPORTS ON. HE WILL BE PAYING THE FEBRUARY BILL.

[2017-05-24 13:57:14 karenb]: HOMEOWNER CALLED TODAY. HIS TENANT HEARD WATER RUNNING AT 3:30AM AND CALLED PLUMBER. PLUMBER SAID THAT THE RELIEF VALVE ON THE HOT WATER TANK FOR THE 3RD STORY TENANT WAS LEAKING. REPAIRED. CANCELLING METER TEST FOR NOW AND GRABBING ANOTHER READ NEXT WEEK.

[2017-05-31 12:35:40 karenb]: READ ON 5/24/17 2516 READ 5/31/17 2517. 1 UNIT/7 DAYS = .14/DAY. USAGE HAS RETURNED TO NORMAL. NOTIFIED HOMEOWNER.

[2017-07-25 15:22:49 karenb]: STATED HE WILL BE SENDING IN UAB FORM BY MONDAY MORNING

[2017-07-31 13:12:01 karenb]: RECEIVED UAB FORM; SENT FOR AUGUST UAB.

[2017-08-02 14:50:14 karenb]: PRODUCED AUGUST BILL TO INCLUDE WITH UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

| Bill Number | Account Number | Bill Date | Past Due Date | Past Due | Other Current Charges | Current Charges |
|-------------------|----------------|------------|---------------|----------|-----------------------|-----------------|
| 13959949 | 013500 | 02/22/2017 | 03/27/2017 | 799.05 | .00 | 707.48 |
| Amount Due | | | | | | \$799.05 |

013500
VALIQUET ALBERT L
7 HARVARD ST
EXETER, NH 03833-1522

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042017213959949200000799056

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

| Customer | | | | Service Address | | | |
|-------------------|-------------------|------------|-----------------------|------------------|--------------------------|--------|--|
| VALIQUET ALBERT L | | | | 223 NO MAIN ST / | | | |
| Bill Number | Account Number | | Past Due Date | | Bill Date | | |
| 13959949 | 013500 | | 03/27/2017 | | 02/22/2017 | | |
| Description | Read Date | | Meter Readings | | Usage in 100 cu. feet | Charge | |
| | Current | Previous | Current | Previous | | | |
| RES WATER | 01/31/2017 | 11/07/2016 | 2416 | 2355 | 61 | 314.52 | |
| RES SEWER | | | | | 61 | 392.96 | |
| Last Payment Amt | Last Payment Date | Past Due | Other Current Charges | Current Charges | Amount Due | | |
| 500.00 | 05/24/2017 | 799.05 | .00 | 707.48 | \$799.05 | | |

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

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| Bill Number | Account Number | Bill Date | Past Due Date | Past Due | Other Current Charges | Current Charges |
|-------------------|----------------|------------|---------------|----------|-----------------------|-----------------|
| 13967481 | 013500 | 05/17/2017 | 06/21/2017 | 10.63 | .00 | 921.18 |
| Amount Due | | | | | | \$799.05 |

013500
VALIQUET ALBERT L
3 ANNA LN
LITCHFIELD, NH 03052-2347

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042017213967481600000799056

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

| Customer | | | | Service Address | | | |
|-------------------|-------------------|------------|-----------------------|------------------|--------------------------|--------|--|
| VALIQUET ALBERT L | | | | 223 NO MAIN ST / | | | |
| Bill Number | Account Number | | Past Due Date | | Bill Date | | |
| 13967481 | 013500 | | 06/21/2017 | | 05/17/2017 | | |
| Description | Read Date | | Meter Readings | | Usage in 100 cu. feet | Charge | |
| | Current | Previous | Current | Previous | | | |
| RES WATER | 05/02/2017 | 01/31/2017 | 2494 | 2416 | 78 | 412.62 | |
| RES SEWER | | | | | 78 | 508.56 | |
| Last Payment Amt | Last Payment Date | Past Due | Other Current Charges | Current Charges | Amount Due | | |
| 500.00 | 05/24/2017 | 10.63 | .00 | 921.18 | \$799.05 | | |

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83

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City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

| Bill Number | Account Number | Bill Date | Past Due Date | Past Due | Other Current Charges | Current Charges |
|-------------------|----------------|------------|---------------|----------|-----------------------|-------------------|
| 13974990 | 013500 | 08/02/2017 | 09/05/2017 | 799.30 | .00 | 555.07 |
| Amount Due | | | | | | \$1,354.37 |

013500
VALIQUET ALBERT L
3 ANNA LN
LITCHFIELD, NH 03052-2347

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013974990700001354372

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

| Customer | | | | Service Address | | | |
|-------------------|-------------------|------------|-----------------------|------------------|--------------------------|--------|--|
| VALIQUET ALBERT L | | | | 223 NO MAIN ST / | | | |
| Bill Number | Account Number | | Past Due Date | | Bill Date | | |
| 13974990 | 013500 | | 09/05/2017 | | 08/02/2017 | | |
| Description | Read Date | | Meter Readings | | Usage in 100 cu. feet | Charge | |
| | Current | Previous | Current | Previous | | | |
| RES WATER | 08/02/2017 | 05/02/2017 | 2541 | 2494 | 47 | 248.63 | |
| RES SEWER | | | | | 47 | 306.44 | |
| Last Payment Amt | Last Payment Date | Past Due | Other Current Charges | Current Charges | Amount Due | | |
| 500.00 | 05/24/2017 | 799.30 | .00 | 555.07 | \$1,354.37 | | |

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.43, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
2016 WATER QUALITY REPORT AVAILABLE ONLINE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/FILES/2016-WATER-QUALITY-REPORT

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Phone: 1 (603) 332 - 3110 Billing Office
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Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

08/02/2017 14:51
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P ubcnsing

| Account Number | Customer # Name | Mfr Meter Number | Cd | Read Date | Time | Parcel | Bill # | Curr | Read | Location Usage | Repl Usage | Charge Amt | Billed Amt | Status |
|----------------|-----------------|-------------------|----|------------|------|--------------|----------|------|-------|----------------|------------|------------|------------|--------|
| 013500 | 33781 | VALIQUET ALBERT L | | | | 011501410000 | | | | 223 NO MAIN ST | | | | Active |
| 100 | 1 RES WATER | SENS57141695 | A | 08/02/2017 | | | 13974990 | | 2,541 | 47 | 0 | 248.63 | 555.07 | |
| 100 | 1 RES WATER | SENS57141695 | A | 05/02/2017 | | | 13967481 | | 2,494 | 78 | 0 | 412.62 | 921.18 | |
| 100 | 1 RES WATER | SENS57141695 | A | 01/31/2017 | | | 13959949 | | 2,416 | 61 | 0 | 314.52 | 707.48 | |
| 100 | 1 RES WATER | SENS57141695 | A | 11/07/2016 | | | 13952458 | | 2,355 | 34 | 0 | 163.54 | 375.70 | |
| 100 | 1 RES WATER | SENS57141695 | A | 08/12/2016 | | | 13944908 | | 2,321 | 37 | 0 | 177.97 | 408.85 | |
| 100 | 1 RES WATER | SENS57141695 | A | 05/02/2016 | | | 13937351 | | 2,284 | 28 | 0 | 134.68 | 369.40 | |
| 100 | 1 RES WATER | SENS57141695 | A | 02/01/2016 | | | 13929908 | | 2,256 | 23 | 0 | 110.63 | 254.15 | |
| 100 | 1 RES WATER | SENS57141695 | A | 11/02/2015 | | | 13922523 | | 2,233 | 23 | 0 | 108.56 | 252.08 | |
| 100 | 1 RES WATER | SENS57141695 | A | 08/03/2015 | | | 13915081 | | 2,210 | 26 | 0 | 121.42 | 283.66 | |
| 100 | 1 RES WATER | SENS57141695 | A | 05/01/2015 | | | 13907561 | | 2,184 | 26 | 0 | 121.42 | 283.66 | |
| 100 | 1 RES WATER | SENS57141695 | E | 02/10/2015 | | | 13900205 | | 2,158 | 16 | 0 | 74.72 | 174.56 | |
| 100 | 1 RES WATER | SENS57141695 | A | 10/31/2014 | | | 13892832 | | 2,142 | 19 | 0 | 88.73 | 207.29 | |
| 100 | 1 RES WATER | SENS57141695 | A | 08/01/2014 | | | 13885438 | | 2,123 | 5 | 0 | 23.35 | 54.55 | |
| 100 | 1 RES WATER | SENS57141695 | A | 05/01/2014 | | | 13877940 | | 2,118 | 23 | 0 | 106.93 | 250.45 | |
| 100 | 1 RES WATER | SENS57141695 | A | 02/03/2014 | | | 13870639 | | 2,095 | 18 | 0 | 82.80 | 195.12 | |
| 100 | 1 RES WATER | SENS57141695 | E | 11/20/2013 | | | 13863326 | | 2,077 | 30 | 0 | 138.00 | 325.20 | |
| 100 | 1 RES WATER | SENS57141695 | A | 08/07/2013 | | | 13855954 | | 2,047 | 29 | 0 | 133.40 | 314.36 | |
| 100 | 1 RES WATER | SENS57141695 | E | 05/16/2013 | | | 13848530 | | 2,018 | 26 | 0 | 119.60 | 341.84 | |
| 100 | 1 RES WATER | SENS57141695 | E | 02/13/2013 | | | 13841245 | | 1,992 | 25 | 0 | 114.24 | 269.34 | |
| 100 | 1 RES WATER | SENS57141695 | A | 11/02/2012 | | | 13833939 | | 1,967 | 40 | 0 | 179.60 | 424.00 | |
| 100 | 1 RES WATER | SENS57141695 | E | 08/09/2012 | | | 13826584 | | 1,927 | 20 | 0 | 89.80 | 212.00 | |
| 100 | 1 RES WATER | SENS57141695 | A | 05/14/2012 | | | 13819204 | | 1,907 | 19 | 0 | 85.31 | 201.40 | |
| 100 | 1 RES WATER | SENS57141695 | A | 02/01/2012 | | | 13811942 | | 1,888 | 20 | 0 | 89.80 | 212.00 | |
| 100 | 1 RES WATER | SENS57141695 | A | 10/31/2011 | | | 13804654 | | 1,868 | 20 | 0 | 89.67 | 271.77 | |
| 100 | 1 RES WATER | SENS57141695 | A | 07/29/2011 | | | 13797351 | | 1,848 | 22 | 0 | 94.38 | 225.28 | |
| 100 | 1 RES WATER | SENS57141695 | A | 05/02/2011 | | | 13790009 | | 1,826 | 60 | 0 | 257.40 | 614.40 | |
| 100 | 1 RES WATER | SENS57141695 | E | 02/15/2011 | | | 13782813 | | 1,766 | 36 | 0 | 154.44 | 368.64 | |
| 100 | 1 RES WATER | SENS57141695 | A | 11/01/2010 | | | 13775595 | | 1,730 | 20 | 0 | 85.80 | 204.80 | |
| 100 | 1 RES WATER | SENS57141695 | A | 08/02/2010 | | | 13768324 | | 1,710 | 28 | 0 | 118.33 | 284.93 | |
| 100 | 1 RES WATER | SENS57141695 | A | 05/03/2010 | | | 13761037 | | 1,682 | 69 | 0 | 289.11 | 699.66 | |
| 100 | 1 RES WATER | SENS57141695 | A | 02/01/2010 | | | 13753903 | | 1,613 | 27 | 0 | 113.13 | 273.78 | |
| 100 | 1 RES WATER | SENS57141695 | A | 10/30/2009 | | | 13746688 | | 1,586 | 24 | 0 | 100.56 | 243.36 | |
| 100 | 1 RES WATER | SENS57141695 | A | 08/03/2009 | | | 13739411 | | 1,562 | 17 | 0 | 69.74 | 166.51 | |
| 100 | 1 RES WATER | SENS57141695 | A | 05/14/2009 | | | 13732114 | | 1,545 | 15 | 0 | 60.60 | 143.25 | |
| 100 | 1 RES WATER | SENS57141695 | A | 01/30/2009 | | | 13724980 | | 1,530 | 7 | 0 | 28.28 | 66.85 | |
| 100 | 1 RES WATER | SENS57141695 | A | 11/05/2008 | | | 13717755 | | 1,523 | 1 | 0 | 15.33 | 41.66 | |
| 100 | 1 RES WATER | SENS57141695 | A | 08/11/2008 | | | 13710539 | | 1,522 | 1 | 0 | 15.33 | 41.66 | |

** END OF REPORT - Generated by Karen Bonneau **

08/01/2017 13:30
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 1
glytdbud

FOR 2017 13

| | | | ORIGINAL APPROP | REVISED BUDGET | YTD ACTUAL | MTD ACTUAL | ENC/REQ | AVAILABLE BUDGET | PCT USED |
|------------------------------|--------|----------------------|--------------------|-------------------|---------------|------------|---------|---------------------|-------------|
| 5001 WATER ENTERPRISE FUND | | | | | | | | | |
| 510001 WATER WORKS REVENUE | | | | | | | | | |
| 510001 | 400302 | INTEREST INCOME | -2,500 | -2,500 | -2,500.00 | .00 | .00 | .00 | 100.0% |
| 510001 | 406102 | TRANSFER FROM CIP | 0 | 0 | -103,730.16 | .00 | .00 | 103,730.16 | 100.0% |
| 510001 | 406105 | XFER FROM RET EARNIN | -2,182,341 | -2,283,167 | .00 | .00 | .00 | -2,283,166.71 | .0%* |
| 510001 | 406201 | MISCELLANEOUS REVENU | -25,000 | -25,000 | -34,127.58 | .00 | .00 | 9,127.58 | 136.5% |
| 510001 | 406600 | CONSTRUCTION REVENUE | -50,000 | -50,000 | -90,822.68 | .00 | .00 | 40,822.68 | 181.6% |
| 510001 | 406601 | USER FEES | -3,500,000 | -3,500,000 | -3,053,093.73 | .00 | .00 | -446,906.27 | 87.2%* |
| 510001 | 406602 | INTEREST ON DEL ACCT | -12,000 | -12,000 | -13,227.42 | .00 | .00 | 1,227.42 | 110.2% |
| 510001 | 406603 | HYDRANT RENTAL FEES | -24,000 | -24,000 | -28,680.00 | .00 | .00 | 4,680.00 | 119.5% |
| TOTAL WATER WORKS REVENUE | | | -5,795,841 | -5,896,667 | -3,326,181.57 | .00 | .00 | -2,570,485.14 | 56.4% |
| 51601057 WATER WORKS EXPENSE | | | | | | | | | |
| 51601057 | 511001 | SALARIES - FULL TI | 575,907 | 575,907 | 547,633.99 | .00 | .00 | 28,273.01 | 95.1% |
| 51601057 | 511099 | SALARIES - ADJUSTM | 2,741 | 2,741 | 3,246.80 | .00 | .00 | -505.80 | 118.5%* |
| 51601057 | 513001 | OVERTIME - REGULAR | 40,000 | 40,000 | 43,791.75 | .00 | .00 | -3,791.75 | 109.5%* |
| 51601057 | 515001 | ON CALL | 4,497 | 4,497 | 4,497.34 | .00 | .00 | -.34 | 100.0%* |
| 51601057 | 516000 | LONGEVITY | 1,393 | 1,393 | 1,345.52 | .00 | .00 | 47.48 | 96.6% |
| 51601057 | 519000 | TRAVEL ALLOWANCE | 0 | 0 | 499.98 | .00 | .00 | -499.98 | 100.0%* |
| 51601057 | 521100 | HEALTH INSURANCE | 155,059 | 155,059 | 154,082.26 | .00 | .00 | 976.74 | 99.4% |
| 51601057 | 521200 | DENTAL INSURANCE | 2,720 | 2,720 | 2,461.83 | .00 | .00 | 258.17 | 90.5% |
| 51601057 | 521300 | LIFE INSURANCE | 667 | 667 | 1,080.85 | .00 | .00 | -413.85 | 162.0%* |
| 51601057 | 522000 | SOCIAL SECURITY CO | 45,587 | 45,587 | 43,875.36 | .00 | .00 | 1,711.64 | 96.2% |
| 51601057 | 523000 | RETIRE CONTRIBUTIO | 69,133 | 69,133 | 67,050.18 | .00 | .00 | 2,082.82 | 97.0% |
| 51601057 | 526000 | WORKERS' COMPENSAT | 26,499 | 26,499 | 26,482.00 | .00 | .00 | 17.00 | 99.9% |
| 51601057 | 528001 | DISABILITY INSURAN | 3,986 | 3,986 | 5,463.80 | .00 | .00 | -1,477.80 | 137.1%* |
| 51601057 | 532001 | STAFF DEVELOPMENT | 5,794 | 5,794 | 5,270.03 | .00 | .00 | 523.97 | 91.0% |
| 51601057 | 533000 | OTHER PROF SERVICE | 9,672 | 9,672 | 8,086.68 | .00 | 828.01 | 757.31 | 92.2% |
| 51601057 | 533000 | 12540 EMERGENCY TAN | 0 | 0 | 5,678.00 | .00 | .00 | -5,678.00 | 100.0%* |
| 51601057 | 533001 | AUDIT | 3,910 | 3,910 | 3,910.00 | .00 | .00 | .00 | 100.0% |
| 51601057 | 533002 | ENGINEERING SERVIC | 11,800 | 11,800 | 6,392.07 | .00 | .00 | 5,407.93 | 54.2% |
| 51601057 | 533004 | MEDICAL SERVICES | 500 | 500 | 114.41 | .00 | .00 | 385.59 | 22.9% |
| 51601057 | 533009 | 14542 ROCHESTER HIL | 0 | 0 | 31,676.11 | .00 | .00 | -31,676.11 | 100.0%* |
| 51601057 | 533010 | LABOR NEGOTIATIONS | 1,000 | 1,000 | 595.00 | .00 | .00 | 405.00 | 59.5% |
| 51601057 | 534003 | SOFTWARE MAINTENAN | 23,425 | 23,425 | 20,132.09 | .00 | .00 | 3,292.91 | 85.9% |

08/01/2017 13:30
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P 2
glytdbud

FOR 2017 13

| | | | ORIGINAL APPROP | REVISED BUDGET | YTD ACTUAL | MTD ACTUAL | ENC/REQ | AVAILABLE BUDGET | PCT USED |
|--------------------------------|--------|--------------------|--------------------|-------------------|--------------|------------|----------|---------------------|-------------|
| 51601057 | 541100 | WATER & SEWERAGE | 6,000 | 6,000 | 4,048.10 | .00 | 1,951.87 | .03 | 100.0% |
| 51601057 | 542300 | CUSTODIAL SERVICES | 2,100 | 2,100 | 2,004.75 | .00 | .00 | 95.25 | 95.5% |
| 51601057 | 543001 | VEHICLE MAINT & RE | 1,000 | 1,000 | 635.68 | .00 | .00 | 364.32 | 63.6% |
| 51601057 | 543002 | EQUIPMENT MAINTENA | 1,135 | 1,135 | 1,135.00 | .00 | .00 | .00 | 100.0% |
| 51601057 | 544200 | RENTAL OF EQUIPMEN | 410 | 410 | 410.00 | .00 | .00 | .00 | 100.0% |
| 51601057 | 544400 | RENTAL OF COMP/COM | 1,823 | 1,823 | 1,816.28 | .00 | .00 | 6.72 | 99.6% |
| 51601057 | 544500 | LEASE COPIER/PRINT | 1,656 | 1,656 | 2,091.08 | .00 | .00 | -435.08 | 126.3%* |
| 51601057 | 552001 | FLEET INSURANCE | 3,029 | 3,029 | 3,930.00 | .00 | .00 | -901.00 | 129.7%* |
| 51601057 | 552003 | GENERAL LIABILITY | 5,942 | 5,942 | 5,388.00 | .00 | .00 | 554.00 | 90.7% |
| 51601057 | 553400 | POSTAGE FEES | 400 | 400 | 214.28 | .00 | .00 | 185.72 | 53.6% |
| 51601057 | 554000 | ADVERTISING | 1,650 | 1,650 | 697.66 | .00 | .00 | 952.34 | 42.3% |
| 51601057 | 555000 | PRINTING AND BINDI | 1,839 | 1,839 | 1,797.94 | .00 | .00 | 41.06 | 97.8% |
| 51601057 | 556000 | TUITION | 3,150 | 3,150 | .00 | .00 | .00 | 3,150.00 | .0% |
| 51601057 | 558000 | TRAVEL | 375 | 375 | 5.74 | .00 | 16.16 | 353.10 | 5.8% |
| 51601057 | 561003 | OFFICE SUPPLIES | 3,051 | 3,051 | 2,853.46 | .00 | .00 | 197.54 | 93.5% |
| 51601057 | 561005 | PUBLICATIONS | 50 | 50 | .00 | .00 | .00 | 50.00 | .0% |
| 51601057 | 561008 | VEHICLE SUPPLIES | 9,000 | 9,000 | 7,985.49 | .00 | 1.23 | 1,013.28 | 88.7% |
| 51601057 | 561010 | CLOTHING | 5,800 | 5,800 | 5,465.46 | .00 | 100.00 | 234.54 | 96.0% |
| 51601057 | 561015 | SAFETY EQUIPMENT & | 5,000 | 5,000 | 4,986.88 | .00 | 8.48 | 4.64 | 99.9% |
| 51601057 | 561022 | HOT TOP COLD PATCH | 5,500 | 5,500 | 5,500.00 | .00 | .00 | .00 | 100.0% |
| 51601057 | 561023 | SAND AND GRAVEL | 1,800 | 1,800 | 1,800.00 | .00 | .00 | .00 | 100.0% |
| 51601057 | 561032 | OTHER OPERATIONAL | 3,625 | 3,625 | 3,617.34 | .00 | .00 | 7.66 | 99.8% |
| 51601057 | 562600 | VEHICLE FUEL | 21,420 | 21,420 | 12,250.65 | .00 | .00 | 9,169.35 | 57.2% |
| 51601057 | 573401 | ADMIN EQUIPMENT | 2,335 | 2,335 | 2,334.86 | .00 | .00 | .14 | 100.0% |
| 51601057 | 573900 | OTHER EQUIPMENT | 7,000 | 7,000 | 7,102.64 | .00 | .00 | -102.64 | 101.5%* |
| 51601057 | 575100 | INVENTORY PURCHASE | 109,000 | 109,000 | 109,577.20 | .00 | .00 | -577.20 | 100.5%* |
| 51601057 | 581000 | DUES AND FEES | 1,020 | 1,020 | 91.66 | .00 | .00 | 928.34 | 9.0% |
| 51601057 | 583000 | INTEREST EXPENSE | 545,886 | 545,886 | 487,182.61 | .00 | .00 | 58,703.39 | 89.2% |
| 51601057 | 584000 | CONTINGENCY | 20,000 | 7,500 | .00 | .00 | .00 | 7,500.00 | .0% |
| 51601057 | 589001 | STATE PERMITS & FE | 2,750 | 2,750 | 2,068.01 | .00 | 100.00 | 581.99 | 78.8% |
| 51601057 | 589031 | LIEN DISCHARGE FEE | 600 | 600 | 293.66 | .00 | 125.00 | 181.34 | 69.8% |
| 51601057 | 591000 | REDEMPTION OF PRIN | 1,429,547 | 1,429,547 | 1,403,722.44 | .00 | .00 | 25,824.56 | 98.2% |
| 51601057 | 592001 | DEPRECIATION | 1,278,950 | 1,278,950 | .00 | .00 | .00 | 1,278,950.00 | .0% |
| 51601057 | 593002 | TRANS TO CAPITAL P | 167,000 | 267,826 | 267,825.71 | .00 | .00 | .00 | 100.0% |
| 51601057 | 593008 | TRANSFER TO GENERA | 25,000 | 25,000 | 25,000.00 | .00 | .00 | .00 | 100.0% |
| TOTAL WATER WORKS EXPENSE | | | 4,659,133 | 4,747,459 | 3,357,198.63 | .00 | 3,130.75 | 1,387,129.33 | 70.8% |
| 51601073 WATER TREATMENT PLANT | | | | | | | | | |
| 51601073 | 511001 | SALARIES - FULL TI | 281,181 | 281,181 | 278,865.47 | .00 | .00 | 2,315.53 | 99.2% |
| 51601073 | 513001 | OVERTIME - REGULAR | 15,000 | 15,000 | 18,697.66 | .00 | .00 | -3,697.66 | 124.7%* |

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| | | | ORIGINAL APPROP | REVISED BUDGET | YTD ACTUAL | MTD ACTUAL | ENC/REQ | AVAILABLE BUDGET | PCT USED |
|-----------------------------|--------|--------------------|--------------------|-------------------|--------------|------------|-----------|---------------------|-------------|
| 51601073 | 515001 | ON CALL | 16,285 | 16,285 | 16,292.50 | .00 | .00 | -7.50 | 100.0%* |
| 51601073 | 516000 | LONGEVITY | 200 | 200 | .00 | .00 | .00 | 200.00 | .0% |
| 51601073 | 521100 | HEALTH INSURANCE | 107,812 | 107,812 | 104,214.87 | .00 | .00 | 3,597.13 | 96.7% |
| 51601073 | 521200 | DENTAL INSURANCE | 1,500 | 1,500 | 1,452.63 | .00 | .00 | 47.37 | 96.8% |
| 51601073 | 521300 | LIFE INSURANCE | 225 | 225 | 464.44 | .00 | .00 | -239.44 | 206.4%* |
| 51601073 | 522000 | SOCIAL SECURITY CO | 22,543 | 22,543 | 22,490.03 | .00 | .00 | 52.97 | 99.8% |
| 51601073 | 523000 | RETIREMENT CONTRIB | 33,109 | 33,109 | 33,002.60 | .00 | .00 | 106.40 | 99.7% |
| 51601073 | 526000 | WORKERS' COMPENSAT | 5,531 | 5,531 | 5,527.00 | .00 | .00 | 4.00 | 99.9% |
| 51601073 | 528001 | DISABILITY INSURAN | 1,924 | 1,924 | 2,818.81 | .00 | .00 | -894.81 | 146.5%* |
| 51601073 | 533002 | ENGINEERING SERVIC | 11,000 | 11,000 | 8,967.19 | .00 | 1,450.00 | 582.81 | 94.7% |
| 51601073 | 533006 | LABORATORY SERVICE | 19,360 | 30,360 | 26,887.63 | .00 | 635.66 | 2,836.71 | 90.7% |
| 51601073 | 543000 | REPAIR AND MAINTEN | 58,563 | 58,563 | 48,061.12 | .00 | .00 | 10,501.88 | 82.1% |
| 51601073 | 543002 | EQUIPMENT MAINTENA | 68,999 | 68,599 | 68,175.05 | .00 | 617.50 | -193.55 | 100.3%* |
| 51601073 | 544500 | LEASE COPIER/PRINT | 800 | 800 | 605.58 | .00 | .00 | 194.42 | 75.7% |
| 51601073 | 552002 | PROPERTY INSURANCE | 6,831 | 6,831 | 7,150.00 | .00 | .00 | -319.00 | 104.7%* |
| 51601073 | 553000 | COMMUNICATIONS | 10,360 | 11,760 | 13,165.30 | .00 | 225.35 | -1,630.65 | 113.9%* |
| 51601073 | 561001 | JANITORIAL SUPPLIE | 1,000 | 1,000 | 918.48 | .00 | .00 | 81.52 | 91.8% |
| 51601073 | 561002 | BLDG MAINT SUPPLIE | 1,600 | 1,600 | 1,600.00 | .00 | .00 | .00 | 100.0% |
| 51601073 | 561010 | CLOTHING | 5,500 | 5,500 | 4,493.96 | .00 | .00 | 1,006.04 | 81.7% |
| 51601073 | 561015 | SAFETY EQUIPMENT & | 4,050 | 4,050 | 4,041.70 | .00 | 8.30 | .00 | 100.0% |
| 51601073 | 561031 | CHEMICALS | 187,500 | 150,900 | 116,290.28 | .00 | 6,004.19 | 28,605.53 | 81.0% |
| 51601073 | 561037 | LABORATORY SUPPLIE | 8,000 | 8,000 | 5,622.04 | .00 | 718.34 | 1,659.62 | 79.3% |
| 51601073 | 561040 | EQUIPMENT REPAIR S | 30,000 | 30,000 | 29,193.35 | .00 | 750.00 | 56.65 | 99.8% |
| 51601073 | 562200 | ELECTRICITY | 126,000 | 126,000 | 155,263.81 | .00 | .00 | -29,263.81 | 123.2%* |
| 51601073 | 562400 | HEATING FUEL | 34,000 | 34,000 | 19,328.24 | .00 | .00 | 14,671.76 | 56.8% |
| 51601073 | 573900 | OTHER EQUIPMENT | 15,400 | 52,500 | 52,454.16 | .00 | .00 | 45.84 | 99.9% |
| 51601073 | 589030 | PROP TAX TO OTH CO | 3,155 | 3,155 | 3,099.00 | .00 | .00 | 56.00 | 98.2% |
| TOTAL WATER TREATMENT PLANT | | | 1,077,428 | 1,089,928 | 1,049,142.90 | .00 | 10,409.34 | 30,375.76 | 97.2% |

51601570 WATER REVENUE OFFICE

| | | | | | | | | | |
|----------|--------|--------------------|--------|--------|-----------|-----|-----|-----------|---------|
| 51601570 | 511001 | SALARIES - FULL TI | 31,159 | 31,159 | 32,498.27 | .00 | .00 | -1,339.27 | 104.3%* |
| 51601570 | 513001 | OVERTIME - REGULAR | 0 | 0 | 202.36 | .00 | .00 | -202.36 | 100.0%* |
| 51601570 | 516000 | LONGEVITY | 163 | 163 | 100.00 | .00 | .00 | 63.00 | 61.3% |
| 51601570 | 521100 | HEALTH INSURANCE | 11,616 | 11,616 | 12,476.84 | .00 | .00 | -860.84 | 107.4%* |
| 51601570 | 521200 | DENTAL INSURANCE | 221 | 221 | 220.89 | .00 | .00 | .11 | 100.0% |
| 51601570 | 521300 | LIFE INSURANCE | 26 | 26 | 55.64 | .00 | .00 | -29.64 | 214.0%* |
| 51601570 | 522000 | SOCIAL SECURITY CO | 2,145 | 2,145 | 2,306.29 | .00 | .00 | -161.29 | 107.5%* |
| 51601570 | 523000 | RETIREMENT CONTRIB | 3,497 | 3,497 | 3,663.71 | .00 | .00 | -166.71 | 104.8%* |
| 51601570 | 526000 | WORKERS' COMPENSAT | 68 | 68 | 68.00 | .00 | .00 | .00 | 100.0% |
| 51601570 | 528001 | DISABILITY INSURAN | 219 | 219 | 333.18 | .00 | .00 | -114.18 | 152.1%* |

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| | | | ORIGINAL APPROP | REVISED BUDGET | YTD ACTUAL | MTD ACTUAL | ENC/REQ | AVAILABLE BUDGET | PCT USED |
|-----------------------------|--------|--------------------|--------------------|-------------------|---------------|------------|-----------|---------------------|-------------|
| 51601570 | 543000 | REPAIR AND MAINTEN | 1,200 | 1,200 | 1,154.71 | .00 | .00 | 45.29 | 96.2% |
| 51601570 | 553400 | POSTAGE FEES | 8,256 | 8,256 | 8,426.31 | .00 | .00 | -170.31 | 102.1%* |
| 51601570 | 555000 | PRINTING AND BINDI | 410 | 410 | 271.25 | .00 | .00 | 138.75 | 66.2% |
| 51601570 | 561003 | OFFICE SUPPLIES | 300 | 300 | 300.00 | .00 | .00 | .00 | 100.0% |
| TOTAL WATER REVENUE OFFICE | | | 59,280 | 59,280 | 62,077.45 | .00 | .00 | -2,797.45 | 104.7% |
| TOTAL WATER ENTERPRISE FUND | | | 0 | 0 | 1,142,237.41 | .00 | 13,540.09 | -1,155,777.50 | 100.0% |
| TOTAL REVENUES | | | -5,795,841 | -5,896,667 | -3,326,181.57 | .00 | .00 | -2,570,485.14 | |
| TOTAL EXPENSES | | | 5,795,841 | 5,896,667 | 4,468,418.98 | .00 | 13,540.09 | 1,414,707.64 | |
| GRAND TOTAL | | | 0 | 0 | 1,142,237.41 | .00 | 13,540.09 | -1,155,777.50 | 100.0% |

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| | | | ORIGINAL APPROP | REVISED BUDGET | YTD ACTUAL | MTD ACTUAL | ENC/REQ | AVAILABLE BUDGET | PCT USED |
|------------------------------|--------|----------------------|--------------------|-------------------|---------------|------------|---------|---------------------|-------------|
| 5002 SEWER ENTERPRISE FUND | | | | | | | | | |
| 520001 SEWER WORKS REVENUE | | | | | | | | | |
| 520001 | 400302 | INTEREST INCOME | -2,500 | -2,500 | -2,500.00 | .00 | .00 | .00 | 100.0% |
| 520001 | 406102 | TRANSFER FROM CIP | 0 | 0 | -1,707.00 | .00 | .00 | 1,707.00 | 100.0% |
| 520001 | 406105 | XFER FROM RET EARNIN | -1,677,334 | -1,677,334 | .00 | .00 | .00 | -1,677,334.00 | .0%* |
| 520001 | 406201 | MISCELLANEOUS REVENU | -4,000 | -4,000 | -8,889.96 | .00 | .00 | 4,889.96 | 222.2% |
| 520001 | 406211 | HOMEMAKERS SRF LOAN | -16,049 | -16,049 | .00 | .00 | .00 | -16,049.00 | .0%* |
| 520001 | 406600 | CONSTRUCTION REVENUE | -10,000 | -10,000 | -3,637.50 | .00 | .00 | -6,362.50 | 36.4%* |
| 520001 | 406601 | USER FEES | -4,500,000 | -4,500,000 | -3,652,554.71 | .00 | .00 | -847,445.29 | 81.2%* |
| 520001 | 406602 | INTEREST ON DEL ACCT | -12,000 | -12,000 | -11,318.48 | .00 | .00 | -681.52 | 94.3%* |
| 520001 | 406607 | IMPACT FEES | -14,000 | -14,000 | -109,587.00 | .00 | .00 | 95,587.00 | 782.8% |
| 520001 | 406701 | SEPTIC DISPOSAL PERM | -175,000 | -175,000 | -103,173.00 | .00 | .00 | -71,827.00 | 59.0%* |
| 520001 | 406703 | INDUSTRIAL PRE-TREAT | -10,000 | -10,000 | -12,220.06 | .00 | .00 | 2,220.06 | 122.2% |
| TOTAL SEWER WORKS REVENUE | | | -6,420,883 | -6,420,883 | -3,905,587.71 | .00 | .00 | -2,515,295.29 | 60.8% |
| 520002 SEWER WORKS REVENUE | | | | | | | | | |
| 520002 | 406306 | STATE AID GRANT C-52 | -345,384 | -345,384 | -35,670.00 | .00 | .00 | -309,714.00 | 10.3%* |
| 520002 | 406307 | STATE AID GRANT C-77 | -7,291 | -7,291 | -7,290.00 | .00 | .00 | -1.00 | 100.0%* |
| 520002 | 406308 | STATE AID GRANT C-77 | -11,681 | -11,681 | -3,021.00 | .00 | .00 | -8,660.00 | 25.9%* |
| 520002 | 406309 | STATE AID GRANT C-83 | -45,206 | -45,206 | -17,421.00 | .00 | .00 | -27,785.00 | 38.5%* |
| 520002 | 406310 | STATE AID GRANT C-83 | -14,811 | -14,811 | -5,116.00 | .00 | .00 | -9,695.00 | 34.5%* |
| 520002 | 406311 | STATE AID GRANT C-83 | -31,901 | -31,901 | -11,875.00 | .00 | .00 | -20,026.00 | 37.2%* |
| 520002 | 406312 | STATE AID GRANT C-85 | 0 | 0 | -10,840.00 | .00 | .00 | 10,840.00 | 100.0% |
| TOTAL SEWER WORKS REVENUE | | | -456,274 | -456,274 | -91,233.00 | .00 | .00 | -365,041.00 | 20.0% |
| 52602057 SEWER WORKS EXPENSE | | | | | | | | | |
| 52602057 | 511001 | SALARIES - FULL TI | 387,548 | 387,548 | 369,284.25 | .00 | .00 | 18,263.75 | 95.3% |
| 52602057 | 511099 | SALARIES - ADJUSTM | 2,741 | 2,741 | 3,246.82 | .00 | .00 | -505.82 | 118.5%* |
| 52602057 | 513001 | OVERTIME - REGULAR | 8,100 | 8,100 | 6,041.89 | .00 | .00 | 2,058.11 | 74.6% |
| 52602057 | 515001 | ON CALL | 4,497 | 4,497 | 4,497.34 | .00 | .00 | -.34 | 100.0%* |
| 52602057 | 516000 | LONGEVITY | 1,393 | 1,393 | 1,345.55 | .00 | .00 | 47.45 | 96.6% |

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| | | | ORIGINAL APPROP | REVISED BUDGET | YTD ACTUAL | MTD ACTUAL | ENC/REQ | AVAILABLE BUDGET | PCT USED |
|----------|--------|--------------------|--------------------|-------------------|------------|------------|---------|---------------------|-------------|
| 52602057 | 519000 | TRAVEL ALLOWANCE | 0 | 0 | 499.98 | .00 | .00 | -499.98 | 100.0%* |
| 52602057 | 521100 | HEALTH INSURANCE | 99,563 | 99,563 | 96,688.70 | .00 | .00 | 2,874.30 | 97.1% |
| 52602057 | 521200 | DENTAL INSURANCE | 1,529 | 1,529 | 1,414.64 | .00 | .00 | 114.36 | 92.5% |
| 52602057 | 521300 | LIFE INSURANCE | 516 | 516 | 776.89 | .00 | .00 | -260.89 | 150.6%* |
| 52602057 | 522000 | SOCIAL SECURITY CO | 29,248 | 29,248 | 27,964.32 | .00 | .00 | 1,283.68 | 95.6% |
| 52602057 | 523000 | RETIRE CONTRIBUTIO | 44,836 | 44,836 | 42,942.08 | .00 | .00 | 1,893.92 | 95.8% |
| 52602057 | 526000 | WORKERS' COMPENSAT | 15,880 | 15,880 | 15,870.00 | .00 | .00 | 10.00 | 99.9% |
| 52602057 | 528001 | DISABILITY INSURAN | 2,627 | 2,627 | 3,599.59 | .00 | .00 | -972.59 | 137.0%* |
| 52602057 | 532001 | STAFF DEVELOPMENT | 6,344 | 6,344 | 6,314.11 | .00 | .00 | 29.89 | 99.5% |
| 52602057 | 533000 | OTHER PROF SERVICE | 6,780 | 6,780 | 6,521.18 | .00 | 231.66 | 27.16 | 99.6% |
| 52602057 | 533001 | AUDIT | 3,910 | 3,910 | 3,910.00 | .00 | .00 | .00 | 100.0% |
| 52602057 | 533004 | MEDICAL SERVICES | 500 | 500 | 172.72 | .00 | .00 | 327.28 | 34.5% |
| 52602057 | 533010 | LABOR NEGOTIATIONS | 1,000 | 1,000 | 595.00 | .00 | .00 | 405.00 | 59.5% |
| 52602057 | 534003 | SOFTWARE MAINTENAN | 19,016 | 19,016 | 18,962.34 | .00 | .00 | 53.66 | 99.7% |
| 52602057 | 542300 | CUSTODIAL SERVICES | 2,000 | 2,000 | 2,004.75 | .00 | .00 | -4.75 | 100.2%* |
| 52602057 | 543000 | REPAIR AND MAINTEN | 2,360 | 2,360 | 2,360.00 | .00 | .00 | .00 | 100.0% |
| 52602057 | 543001 | VEHICLE MAINT & RE | 2,500 | 2,500 | 730.92 | .00 | .00 | 1,769.08 | 29.2% |
| 52602057 | 543002 | EQUIPMENT MAINTENA | 4,113 | 4,113 | 2,014.87 | .00 | .00 | 2,098.13 | 49.0% |
| 52602057 | 544200 | RENTAL OF EQUIPMEN | 400 | 400 | 145.25 | .00 | .00 | 254.75 | 36.3% |
| 52602057 | 544400 | RENTAL OF COMP/COM | 2,352 | 2,352 | 1,836.00 | .00 | .00 | 516.00 | 78.1% |
| 52602057 | 544500 | LEASE COPIER/PRINT | 1,600 | 1,600 | 1,066.55 | .00 | .00 | 533.45 | 66.7% |
| 52602057 | 552001 | FLEET INSURANCE | 4,241 | 4,241 | 8,886.00 | .00 | .00 | -4,645.00 | 209.5%* |
| 52602057 | 552002 | PROPERTY INSURANCE | 5,362 | 5,362 | 5,589.00 | .00 | .00 | -227.00 | 104.2%* |
| 52602057 | 552003 | GENERAL LIABILITY | 5,677 | 5,677 | 5,122.00 | .00 | .00 | 555.00 | 90.2% |
| 52602057 | 553400 | POSTAGE FEES | 500 | 500 | 338.17 | .00 | .00 | 161.83 | 67.6% |
| 52602057 | 554000 | ADVERTISING | 735 | 735 | 662.67 | .00 | .00 | 72.33 | 90.2% |
| 52602057 | 555000 | PRINTING AND BINDI | 1,639 | 1,639 | 1,596.11 | .00 | .00 | 42.89 | 97.4% |
| 52602057 | 556000 | TUITION | 6,900 | 6,900 | .00 | .00 | .00 | 6,900.00 | .0% |
| 52602057 | 558000 | TRAVEL | 875 | 875 | 11.72 | .00 | 10.17 | 853.11 | 2.5% |
| 52602057 | 561003 | OFFICE SUPPLIES | 3,348 | 3,348 | 3,751.77 | .00 | .00 | -403.77 | 112.1%* |
| 52602057 | 561005 | PUBLICATIONS | 32 | 32 | 32.00 | .00 | .00 | .00 | 100.0% |
| 52602057 | 561008 | VEHICLE SUPPLIES | 13,500 | 13,500 | 12,095.69 | .00 | 1.46 | 1,402.85 | 89.6% |
| 52602057 | 561009 | TRAINING MATERIALS | 250 | 250 | 250.00 | .00 | .00 | .00 | 100.0% |
| 52602057 | 561010 | CLOTHING | 5,615 | 5,615 | 3,097.82 | .00 | .00 | 2,517.18 | 55.2% |
| 52602057 | 561015 | SAFETY EQUIPMENT & | 5,900 | 5,900 | 5,886.84 | .00 | 8.52 | 4.64 | 99.9% |
| 52602057 | 561022 | HOT TOP COLD PATCH | 5,500 | 5,500 | 5,500.00 | .00 | .00 | .00 | 100.0% |
| 52602057 | 561023 | SAND AND GRAVEL | 1,650 | 1,650 | 1,650.00 | .00 | .00 | .00 | 100.0% |
| 52602057 | 561032 | OTHER OPERATIONAL | 600 | 600 | 600.00 | .00 | .00 | .00 | 100.0% |
| 52602057 | 561040 | EQUIPMENT REPAIR S | 6,000 | 6,000 | 5,800.36 | .00 | .00 | 199.64 | 96.7% |
| 52602057 | 562600 | VEHICLE FUEL | 41,000 | 41,000 | 23,616.97 | .00 | .00 | 17,383.03 | 57.6% |
| 52602057 | 573401 | ADMIN EQUIPMENT | 1,635 | 2,535 | 2,535.00 | .00 | .00 | .00 | 100.0% |
| 52602057 | 573900 | OTHER EQUIPMENT | 6,500 | 6,500 | 5,038.82 | .00 | 14.43 | 1,446.75 | 77.7% |
| 52602057 | 575100 | INVENTORY PURCHASE | 12,500 | 12,500 | 12,190.99 | .00 | .00 | 309.01 | 97.5% |
| 52602057 | 581000 | DUES AND FEES | 1,090 | 1,090 | 91.67 | .00 | .00 | 998.33 | 8.4% |

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| | | | ORIGINAL APPROP | REVISED BUDGET | YTD ACTUAL | MTD ACTUAL | ENC/REQ | AVAILABLE BUDGET | PCT USED |
|--------------------------------|--------|--------------------|--------------------|-------------------|--------------|------------|----------|---------------------|-------------|
| 52602057 | 583000 | INTEREST EXPENSE | 481,493 | 481,493 | 447,501.91 | .00 | .00 | 33,991.09 | 92.9% |
| 52602057 | 584000 | CONTINGENCY | 15,000 | 10,258 | .00 | .00 | .00 | 10,258.21 | .0% |
| 52602057 | 589001 | STATE PERMITS & FE | 1,650 | 1,650 | 978.98 | .00 | 270.00 | 401.02 | 75.7% |
| 52602057 | 589034 | ABATEMENTS/OVERLAY | 0 | 4,742 | 4,741.79 | .00 | .00 | .00 | 100.0% |
| 52602057 | 591000 | REDEMPTION OF PRIN | 2,026,656 | 2,026,656 | 2,017,153.79 | .00 | .00 | 9,502.21 | 99.5% |
| 52602057 | 593002 | TRANS TO CAPITAL P | 143,500 | 143,500 | 143,500.00 | .00 | .00 | .00 | 100.0% |
| 52602057 | 593008 | TRANSFER TO GENERA | 25,000 | 25,000 | 25,000.00 | .00 | .00 | .00 | 100.0% |
| TOTAL SEWER WORKS EXPENSE | | | 3,475,701 | 3,476,601 | 3,364,025.81 | .00 | 536.24 | 112,038.95 | 96.8% |
| 52602074 SEWER TREATMENT PLANT | | | | | | | | | |
| 52602074 | 511001 | SALARIES - FULL TI | 437,756 | 437,756 | 433,420.08 | .00 | .00 | 4,335.92 | 99.0% |
| 52602074 | 513001 | OVERTIME - REGULAR | 32,500 | 32,500 | 37,925.60 | .00 | .00 | -5,425.60 | 116.7%* |
| 52602074 | 515001 | ON CALL | 29,438 | 29,438 | 27,769.29 | .00 | .00 | 1,668.71 | 94.3% |
| 52602074 | 516000 | LONGEVITY | 600 | 600 | 600.00 | .00 | .00 | .00 | 100.0% |
| 52602074 | 521100 | HEALTH INSURANCE | 94,174 | 94,174 | 105,249.60 | .00 | .00 | -11,075.60 | 111.8%* |
| 52602074 | 521200 | DENTAL INSURANCE | 1,794 | 1,794 | 2,160.88 | .00 | .00 | -366.88 | 120.5%* |
| 52602074 | 521300 | LIFE INSURANCE | 356 | 356 | 746.20 | .00 | .00 | -390.20 | 209.6%* |
| 52602074 | 522000 | SOCIAL SECURITY CO | 37,110 | 37,110 | 36,846.48 | .00 | .00 | 263.52 | 99.3% |
| 52602074 | 523000 | RETIREMENT CONTRIB | 52,598 | 52,598 | 52,300.64 | .00 | .00 | 297.36 | 99.4% |
| 52602074 | 526000 | WORKERS' COMPENSAT | 4,739 | 4,739 | 4,736.00 | .00 | .00 | 3.00 | 99.9% |
| 52602074 | 528001 | DISABILITY INSURAN | 2,476 | 2,476 | 3,716.51 | .00 | .00 | -1,240.51 | 150.1%* |
| 52602074 | 533000 | OTHER PROF SERVICE | 121,834 | 121,834 | 47,656.39 | .00 | .00 | 74,177.61 | 39.1% |
| 52602074 | 533006 | LABORATORY SERVICE | 119,699 | 119,699 | 41,645.76 | .00 | 150.00 | 77,903.24 | 34.9% |
| 52602074 | 534009 | INDUSTRIAL PRETREA | 32,755 | 32,755 | 11,743.86 | .00 | 6,000.00 | 15,011.14 | 54.2% |
| 52602074 | 543000 | REPAIR AND MAINTEN | 87,547 | 87,547 | 55,732.29 | .00 | 550.00 | 31,264.71 | 64.3% |
| 52602074 | 543002 | EQUIPMENT MAINTENA | 122,576 | 122,576 | 81,805.97 | .00 | 2,975.35 | 37,794.68 | 69.2% |
| 52602074 | 544500 | LEASE COPIER/PRINT | 1,852 | 1,852 | 1,334.34 | .00 | .00 | 517.66 | 72.0% |
| 52602074 | 552002 | PROPERTY INSURANCE | 4,849 | 4,849 | 5,228.00 | .00 | .00 | -379.00 | 107.8%* |
| 52602074 | 553000 | COMMUNICATION | 10,844 | 10,844 | 11,746.64 | .00 | 4.35 | -906.99 | 108.4%* |
| 52602074 | 559000 | MISC PURCHASED SER | 15,500 | 15,500 | 15,000.00 | .00 | .00 | 500.00 | 96.8% |
| 52602074 | 561001 | JANITORIAL SUPPLIE | 1,500 | 1,500 | 1,338.21 | .00 | 51.20 | 110.59 | 92.6% |
| 52602074 | 561002 | BUILDING MAINT SUP | 7,450 | 7,450 | 3,942.04 | .00 | 300.00 | 3,207.96 | 56.9% |
| 52602074 | 561010 | CLOTHING | 9,025 | 9,025 | 6,086.17 | .00 | .00 | 2,938.83 | 67.4% |
| 52602074 | 561015 | SAFETY EQUIPMENT & | 6,200 | 6,200 | 1,366.59 | .00 | 995.15 | 3,838.26 | 38.1% |
| 52602074 | 561031 | CHEMICAL | 327,286 | 327,286 | 124,192.21 | .00 | .00 | 203,093.79 | 37.9% |
| 52602074 | 561037 | LABORATORY SUPPLIE | 28,057 | 28,057 | 21,276.67 | .00 | 253.24 | 6,527.09 | 76.7% |
| 52602074 | 561040 | EQUIPMENT REPAIR S | 81,570 | 81,570 | 78,908.81 | .00 | 417.84 | 2,243.35 | 97.2% |
| 52602074 | 562200 | ELECTRICITY | 375,000 | 375,000 | 358,187.21 | .00 | .00 | 16,812.79 | 95.5% |
| 52602074 | 562400 | HEATING FUEL | 43,000 | 43,000 | 21,406.13 | .00 | .00 | 21,593.87 | 49.8% |
| 52602074 | 573900 | OTHER EQUIPMENT | 22,075 | 21,175 | 13,690.88 | .00 | .00 | 7,484.12 | 64.7% |

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CITY OF ROCHESTER
YTD BUDGET REPORT

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FOR 2017 13

| | | | ORIGINAL APPROP | REVISED BUDGET | YTD ACTUAL | MTD ACTUAL | ENC/REQ | AVAILABLE BUDGET | PCT USED |
|----------|----------------------|-----------------------------|--------------------|-------------------|---------------|------------|-----------|---------------------|-------------|
| 52602074 | 592001 | DEPRECIATION | 1,230,057 | 1,230,057 | .00 | .00 | .00 | 1,230,057.00 | .0% |
| | | TOTAL SEWER TREATMENT PLANT | 3,342,217 | 3,341,317 | 1,607,759.45 | .00 | 11,697.13 | 1,721,860.42 | 48.5% |
| 52602470 | SEWER REVENUE OFFICE | | | | | | | | |
| 52602470 | 511001 | SALARIES - FULL TI | 31,159 | 31,159 | 32,499.04 | .00 | .00 | -1,340.04 | 104.3%* |
| 52602470 | 513001 | OVERTIME - REGULAR | 0 | 0 | 202.39 | .00 | .00 | -202.39 | 100.0%* |
| 52602470 | 516000 | LONGEVITY | 163 | 163 | 100.00 | .00 | .00 | 63.00 | 61.3% |
| 52602470 | 521100 | HEALTH INSURANCE | 11,620 | 11,620 | 12,477.67 | .00 | .00 | -857.67 | 107.4%* |
| 52602470 | 521200 | DENTAL INSURANCE | 222 | 222 | 221.15 | .00 | .00 | .85 | 99.6% |
| 52602470 | 521300 | LIFE INSURANCE | 27 | 27 | 55.90 | .00 | .00 | -28.90 | 207.0%* |
| 52602470 | 522000 | SOCIAL SECURITY CO | 2,151 | 2,151 | 2,306.61 | .00 | .00 | -155.61 | 107.2%* |
| 52602470 | 523000 | RETIREMENT CONTRIB | 3,501 | 3,501 | 3,664.04 | .00 | .00 | -163.04 | 104.7%* |
| 52602470 | 526000 | WORKERS' COMPENSAT | 68 | 68 | 68.00 | .00 | .00 | .00 | 100.0% |
| 52602470 | 528001 | DISABILITY INSURAN | 222 | 222 | 333.69 | .00 | .00 | -111.69 | 150.3%* |
| 52602470 | 543000 | REPAIR AND MAINTEN | 1,200 | 1,200 | 1,154.71 | .00 | .00 | 45.29 | 96.2% |
| 52602470 | 553400 | POSTAGE FEES | 8,256 | 8,256 | 8,426.29 | .00 | .00 | -170.29 | 102.1%* |
| 52602470 | 555000 | PRINTING AND BINDI | 350 | 350 | 271.25 | .00 | .00 | 78.75 | 77.5% |
| 52602470 | 561003 | OFFICE SUPPLIES | 300 | 300 | 300.00 | .00 | .00 | .00 | 100.0% |
| | | TOTAL SEWER REVENUE OFFICE | 59,239 | 59,239 | 62,080.74 | .00 | .00 | -2,841.74 | 104.8% |
| | | TOTAL SEWER ENTERPRISE FUND | 0 | 0 | 1,037,045.29 | .00 | 12,233.37 | -1,049,278.66 | 100.0% |
| | | TOTAL REVENUES | -6,877,157 | -6,877,157 | -3,996,820.71 | .00 | .00 | -2,880,336.29 | |
| | | TOTAL EXPENSES | 6,877,157 | 6,877,157 | 5,033,866.00 | .00 | 12,233.37 | 1,831,057.63 | |
| | | GRAND TOTAL | 0 | 0 | 1,037,045.29 | .00 | 12,233.37 | -1,049,278.66 | 100.0% |

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

Office of Finance and Administration

31 Wakefield Street • Rochester, NH 03867-1917

(603) 335-7609 Fax (603) 332-7589

To: Utility Advisor Board (UAB)

Fm: Mark Sullivan-Finance

c: J. Storer, B.Cox

Re: Revised Sewer Rate Analysis

Per the UAB's request the 2018-2022 Sewer User Rate Analysis has been reworked to eliminate the sharp User Rate percent increase in 2018, and average 3.5% over the next four fiscal years. The revised projection identifies the following User Rate percentage increases per fiscal year.

FY18- 3.53% to \$6.75 Standard Rate, and \$6.08 High Volume Rate

FY19- 3.70% to \$7.00 Standard Rate, and \$6.30 High Volume Rate

FY20- 3.57% to \$7.25 Standard Rate, and \$6.53 High Volume Rate

FY21- 3.45% to \$7.50 Standard Rate, and \$6.75 High Volume Rate

FY22- No Increase forecast.

Further, the phasing of the new Debt Service was adjusted to \$7 million in FY20, and \$7 million in FY22. In addition, between FY19 and FY22 \$1.5 million in existing debt service will be expiring. The largest drop occurs in FY22 of approximately \$1M related to the late 1980's Waste Water Treatment Plant Upgrade. However, slightly over \$1M in new debt service payments are estimated to be added in the FY20 & FY22 bond issues. In FY22 there is also a \$300,000 State of NH debt forgiveness payment attached to the Waste Water Treatment Plant Upgrade that will also be expiring. That project was financed through State of NH Clean Water State Revolving Fund, which we were eligible

for a debt forgiveness. The State of NH sends us an actual check instead of reducing the debt service payments. This amount has been plugged into the Other Service Charges Revenue line for the sake of the projections, and in FY22 it is removed. We have other debt forgiveness amounts for other projects that total approximately \$100,000 and will continue through the early 2030's.

In addition, the estimated Fund Cash balances (line L in the attached spreadsheet) have been added to each year, and are used to offset the User Rate Revenue shortages in FY17 through FY21. A new Line M has been added to illustrate what the actual User Rate should be in order to get the particular fiscal year to an even cash flow. Water Fund User Rates has also been update to include estimated Fund Cash Balances.

Please feel free to forward any questions or requests for additional information to my attention. Thanks

Sewer User Rate Forecast -Revised 6-28-17

| | SEWER FUND | FY15 | FY16-Audited | FY17-Est | FY18 | FY19 | FY20 | FY21 | FY22 |
|---|---|----------------------|-----------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| | Regular Units | 527,669 | 530,183 | 535,485 | 538,162 | 543,544 | 548,979 | 554,469 | 560,014 |
| | High Volume | 150,365 | 140,539 | 150,365 | 150,365 | 150,365 | 150,365 | 150,365 | 150,365 |
| A | Total Units | 678,034 | 670,722 | 685,850 | 688,527 | 693,909 | 699,344 | 704,834 | 710,379 |
| | OPERATING REVENUES | | | | | | | | |
| | User Fees | \$4,262,290 | \$4,327,295 | \$4,412,823 | \$4,586,563 | \$4,794,107 | \$5,004,732 | \$5,218,482 | \$5,260,067 |
| | Other Service Charges | \$129,602 | \$510,062 | \$520,263 | \$530,669 | \$541,282 | \$552,108 | \$563,150 | \$274,413 |
| | Miscellaneous | \$392,237 | \$130,686 | \$133,300 | \$135,966 | \$138,685 | \$141,459 | \$144,288 | \$147,174 |
| B | Total Operating Revenues | \$4,784,129 | \$4,968,043 | \$5,066,386 | \$5,253,197 | \$5,474,074 | \$5,698,298 | \$5,925,920 | \$5,681,654 |
| | | | | | | | | | |
| C | OPERATING EXPENSES | \$2,280,079 | \$2,410,011 | \$2,458,211 | \$2,507,375 | \$2,557,523 | \$2,608,673 | \$2,660,847 | \$2,714,064 |
| | | | | | | | | | |
| D | SEWER CURRENT 20 YEAR DEBT SERVICE | (\$2,228,128) | \$ (2,641,022) | \$2,459,098 | \$3,189,389 | \$3,097,875 | \$2,985,428 | \$2,644,089 | \$1,637,153 |
| | | | | | | | | | |
| E | ADDITIONAL DEBT SERVICE | | | | | | | | |
| | New Debt Issues | \$0 | \$3,100,000 | \$0 | \$7,900,000 | \$0 | \$7,000,000 | \$0 | \$7,000,000 |
| | Added Principal & Interest Payments | \$0 | \$0 | \$0 | \$0 | \$0 | \$560,000 | \$0 | \$560,000 |
| | Prior Year Authorized & Unissued P&I Payments | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$549,500 | \$539,000 |
| | Additional Principal & Interest Payments | \$0 | \$0 | \$0 | \$0 | \$0 | \$560,000 | \$549,500 | \$1,099,000 |
| | | | | | | | | | |
| F | ALL OPERATIONAL EXPENSES | \$51,951 | (\$231,011) | \$4,917,309 | \$5,696,764 | \$5,655,398 | \$6,154,101 | \$5,854,436 | \$5,450,217 |
| | | | | | | | | | |
| G | CASH FUND CIP PROJECTS & OTHER TRANSFERS | \$679,000 | \$185,252 | \$185,000 | \$185,000 | \$100,000 | \$100,000 | \$100,000 | \$100,000 |
| H | Projected Regular Rate | \$6.24 | \$6.24 | \$6.52 | \$6.75 | \$7.00 | \$7.25 | \$7.50 | \$7.50 |
| I | High Volume Rate | \$5.62 | \$5.62 | \$5.87 | \$6.08 | \$6.30 | \$6.53 | \$6.75 | \$6.75 |
| J | PERCENTAGE INCREASE | 0.00% | 0.00% | 4.49% | 3.53% | 3.70% | 3.57% | 3.45% | 0.00% |
| K | SURPLUS (DEFICIT) | \$4,053,178 | \$5,013,802 | (\$35,923) | (\$628,567) | (\$281,325) | (\$555,803) | (\$28,516) | \$131,437 |
| | | | | | | | | | |
| L | ESTIMATED FUND-CASH BALANCE | | | \$3,500,000 | \$2,871,433 | \$2,590,108 | \$2,034,305 | \$2,005,789 | \$2,137,226 |
| | | | | | | | | | |
| M | MINIMUM RATE W/O USE OF CASH BALANCE | \$0.08 | \$6.40 | \$6.52 | \$7.31 | \$7.41 | \$8.04 | \$7.54 | \$7.31 |

| FY17 PROJECTION | | FY15-Audited | FY16 Estimated | FY16-Audited | FY17-Estimate | FY18-Projection | FY19-Projection | FY20-Projection |
|-----------------|---|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| A | WATER FUND | | | | | | | |
| | New Connections | 20 | 20 | 65 | 25 | 25 | 25 | 25 |
| | Consumption Growth % | 0.00% | 1.00% | 1.11% | 0.36% | 1.00% | 1.00% | 1.00% |
| | TOTAL REVENUE UNITS | 730,906 | 736,771 | 739,007 | 741,699 | 749,116 | 756,607 | 764,173 |
| | (1) Unit = 748 gallons | | | | | | | |
| | OPERATING REVENUES | | | | | | | |
| | User Fees | \$3,523,265 | \$3,543,868 | \$3,614,634 | \$3,795,848 | \$4,396,743 | \$4,520,754 | \$4,720,891 |
| | Other Service Charges-Misc | \$284,075 | \$180,500 | \$169,059 | \$290,840 | \$301,590 | \$312,768 | \$324,391 |
| B | TOTAL OPERATING REVENUES | \$3,807,340 | \$3,721,868 | \$3,783,693 | \$4,084,188 | \$4,695,833 | \$4,831,022 | \$5,042,783 |
| | | | | | | | | |
| C | OPERATING EXPENSES (Less Depreciation) | \$2,155,514 | \$2,198,624 | \$2,170,796 | \$2,242,597 | \$2,287,449 | \$2,333,198 | \$2,379,862 |
| | | | | | | | | |
| D | WATER CURRENT 20 YEAR DEBT SERVICE | \$1,485,728 | \$1,818,717 | \$1,830,262 | \$1,975,433 | \$2,010,584 | \$2,163,712 | \$2,117,316 |
| | | | | | | | | |
| E | ADDITIONAL DEBT SERVICE | | | | | | | |
| | Authorized & Unissued Debt | \$4,993,260 | \$0 | \$0 | \$2,200,000 | \$4,460,660 | \$0 | \$4,000,000 |
| | Added Principal & Interest Payments | \$0 | \$475,494 | \$0 | \$0 | \$290,336 | \$0 | \$320,000 |
| | Prior Year Authorized & Unissued P&I Payments | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| | Additional Principal & Interest Payments | \$0 | \$475,494 | \$0 | \$0 | \$290,336 | \$0 | \$320,000 |
| | | | | | | | | |
| F | ALL OPERATIONAL EXPENSES | \$3,641,242 | \$4,017,341 | \$4,001,058 | \$4,218,030 | \$4,588,369 | \$4,496,910 | \$4,817,178 |
| | | | | | | | | |
| G | CASH FUNDED CIP PROJECTS & OTHER TRANSFERS | \$74,000 | \$157,000 | \$184,252 | \$267,826 | \$100,000 | \$100,000 | \$100,000 |
| | | | | | | | | |
| | ALL EXPENSE TOTALS | \$3,715,242 | \$4,174,341 | \$4,185,310 | \$4,485,856 | \$4,688,369 | \$4,596,910 | \$4,917,178 |
| | | | | | | | | |
| H | PROJECTED USER RATES | \$4.67 | \$4.81 | \$4.81 | \$5.29 | \$5.85 | \$6.00 | \$6.25 |
| | RATE INCREASE PERCENTAGE | 0.0% | 3.0% | 3.0% | 10.0% | 10.6% | 2.6% | 4.2% |
| | | | | | | | | |
| I | PROJECTED SURPLUS (DEFICIT) | \$92,098 | (\$452,473) | (\$401,617) | (\$401,668) | \$107,465 | \$334,112 | \$225,605 |
| | | | | | | | | |
| J | ESTIMATED FUND CASH BALANCE | | | | \$1,800,000 | \$1,907,465 | \$2,241,577 | \$2,467,181 |