



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: May 7, 2018
TO: Utility Advisory Board
FROM: Lisa J. Clark – Utility Billing Office Supervisor
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, May 14, 2018 at 5:30 P.M.** in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of March 12, 2018 Minutes (Pages 3-4)
3. Appeals
 - 3.1 James & Jessica Winiarski (Pages 5-12)
86 Freeman Hall Rd
Nottingham, NH 03290
RE: 26 Lafayette St
 - 3.2 Paul H & Diana Couture (Pages 13-19)
16 Dublin Way
Rochester, NH 03867-3424
RE: 16 Dublin Way
 - 3.3 Leonard Daigle (Pages 20-26)
647 Salmon Falls Rd
Rochester, NH 03868
RE: 647 Salmon Falls Rd
 - 3.4 Lorraine Mackenzie (Pages 27-32)
5 Daniel Ct
Rochester, NH 03867-2776
RE: 5 Daniel Ct
 - 3.5 Paul S. Miller (Pages 33-39)
325 Salmon Falls Rd
Rochester, NH 03868
RE: 325 Salmon Falls Rd

- 3.6 Kevin Ashley (Pages 40-46)
2 Second St
Rochester, NH 03867-2825
RE: 2 Second St
- 3.7 Claire Fogarty (Pages 47-54)
76 Moose Ln
Rochester, NH 03867
RE: 76 Moose Ln
- 3.8 Ly & Jordan Realty Hold Co LLC (Pages 55-62)
c/o Amy Callahan
78 Franklin Heights
Rochester, NH 03867
RE: 78 Franklin Heights
- 3.9 George Kelly (Pages 63-70)
PO Box 112
Rochester, NH 03867
RE: 10 No Main St
- 3.10 John Adams (Pages 71-78)
5141 Shenandoah Ave Apt 63
Jacksonville, FL 32254-1471
RE: 38 Silver St
- 3.11 Edward & Deborah Seavey (Pages 79-85)
29 High St
Rochester, NH 03867-1006
RE: 29A High S
- 4. Financials – Water & Sewer Revenue & Expense Reports (Pages 86-93)
- 5. Adjournment

**Utility Advisory Board
March 12, 2018 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman
Joe Boudreau
Eli Barnes
Ralph Sanders

OTHERS PRESENT

Lisa Clark, Utility Billing Office Supervisor

MINUTES

1. Call to order:

Chairman Libby called the meeting to order at 5:30 PM.

2. Approval of February 12, 2018 Minutes

Mr. Boudreau made a motion to accept the February 12, 2018 meeting minutes as presented. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3. Appeals –

2.1 26 River Road – Jamey R & Katherine M Beland

The appellants were not present for the meeting. The appeal is for above average usage due to a toilet leak that a tenant did not notify them about.

Chairman Libby made a motion to abate 46 units of water at \$243.34 and 46 units of sewer at \$299.92 for a total abatement of \$543.26 plus accrued interest. The motion stated that the decision letter and account would note that this is a once in ten year abatement. The motion was seconded by Mr. Barnes. The motion passed unanimously.

2.2 17 Farmington Road – BFG Realty LLC

The appellant was not present for the meeting. The appeal is for above average usage due to a toilet leak in a tenant's unit.

Mr. Barnes made a motion to abate 144 units of water at \$761.76 and 134 units of sewer at \$873.68 for a total abatement of \$1,635.44 plus accrued interest. The motion stated that the decision letter and account would note that this is a once in ten year abatement. The motion was seconded by Chairman Libby. The motion passed unanimously.

4. Financials

Mr. Boudreau made inquiries regarding the financial reports. Ms. Clark responded.

5. Adjournment:

Chairman Libby made a motion to adjourn at 6:07PM. The motion was seconded by Mr. Barnes. The motion passed unanimously.

Minutes respectfully submitted by Karen Bonneau, Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: April 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 3/5/18

Customer Name: James & Jessica Winiarski

Account: 042860

Service Address: #26 Lafayette St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 57 units of water and sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to an unpredictable leak in the bathroom plumbing and that leak has been repaired.
 - a. Total invoiced usage 02/20/2018 171 Units
 - b. Average Consumption (3 years) 58 Units
 - c. Above Average 113 Units
 - d. $\frac{1}{2}$ of 113 56.5 Units

Value of 57 Units of Water at the current water rate of \$5.29= \$301.53.

Value of 57 Units of Sewer at the current sewer rate of \$6.52=\$371.64.

Total abatement = \$673.17 plus accrued interest.

Lisa J. Clark
Utility Billing Office Supervisor

4/2/18
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: March 30, 2018
SUBJECT: James & Jessica Winiarski
PROPERTY: **26 Lafayette St**

Please find attached the Water Billing Appeal, receipt, account notes, and consumption history for the above location.

The customer is filing an appeal for 57 units of water and sewer on the February 2018 invoice due to a leaking toilet and faucets, which have been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 3/8/18

1. Date of Appeal: 3/5/2018
2. Property Owner's Name: Jessica Winiarski Account #: 042860
James Winiarski
3. Billing Address: 86 Freeman Hall Rd.
Nottingham, NH 03290
4. Service Location: 26 Lafayette St. Rochester Zip Code 03867
5. Owners Representative: Jessica Winiarski
6. Owners Representative's Signature: Jessica Winiarski
7. Phone #: N/A Cell: (603) 303-6018
8. Email Address: jimesica@comcast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

a. How many units of water 57 x 5.29 = \$ 301.53

b. How many units of sewer 57 x 6.52 = \$ 371.64

c. Water & Sewer Department Fees of: \$ _____

Total \$ 673.17

11. Explanation of Appeal Request:

We had tenants in Apt. #1 that stopped paying rent and when we initiated their eviction they stopped communicating with us. This went on for several months, during this billing cycle. When we finally gained access to the apartment we realized that the bathroom sink, kitchen sink and toilet were leaking. The toilet, being the worst and running non-stop. All three areas have been fixed and we expect average water/sewer bills again. We are aware of this and are requesting the once in ten year abatement. Thank you for your consideration.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? Yes

If yes, has the leak been repaired? Yes

Who made the repair? James Winarski

Has proof of the repair been attached to this appeal form? Yes (receipts)

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***



LOWE'S HOME CENTERS, LLC
150 WASHINGTON ST, SUITE 8
ROCHESTER, NH 03899 (603) 893-4000

- SALE -

S ESN: 82449LS1 2013135 TRANSM: 11348787 01-07-18

271020 1/2-IN FIP X 3/8-IN VALVE	2 @	8.90
71001 SO 00 15A 1P CIRCUIT BREAKER		7.26
756557 PROJECTSOURCE 2H CH (-199		24.00
666791 PERFORMAX FILL VALVE AND		19.98
670351 124-FL OZ 2000 ST PASTE		23.98
151998 50-LB CALCIUM CHLORIDE 12	2 @	34.94
		19.97

17.96

Valves

7.26

24.00

19.98

23.98

34.94

new faucet
toilet valve.

SUBTOTAL: 132.12
TOTAL TAX: 0.00
INVOICE 11735 TOTAL: 132.12
N/C: 132.12

/C:XXXXXXXXXXXX9960 AMOUNT:132.12 AUTHCD:00006P
CHIP REFID:244911031167 01/07/18 13:12:30
APL: MASTERCARD TUR: 0000000000
ATD: A0000000041010 TSI: E000

[Signature]

STORE: 2449 TERMINAL: 11 01/07/18 13:12:30
OF ITEMS PURCHASED: 8

INCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
SEE REVERSE SIDE FOR RETURN POLICY.
STORE MANAGER: MICHAEL D RICHARD II

LOWE'S PRICE MATCH GUARANTEE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

YOUR OPINIONS COUNT!
REGISTER FOR A CHANCE TO BE
ONE OF FIVE \$300 WINNERS DRAWN MONTHLY!
REGISTRESE EN EL SORTEO MENSUAL
PARA SER UNO DE LOS CINCO GANADORES DE \$300!
REGISTER BY COMPLETING A GUEST SATISFACTION SURVEY
WITHIN ONE WEEK AT: www.lowes.com/survey
YOUR ID # 11735 2449 007
NO PURCHASE NECESSARY TO ENTER OR WIN.
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.
OFFICIAL RULES & WINNERS AT: www.lowes.com/survey

STORE: 2449 TERMINAL: 11

Account: 042860

[2012-07-12] CALLED TO SAY SHE SENT PAYMENT IN FULL ON ACCOUNT
07/12/07- JESSICA CALLED AND SAID SHE WOULD MAIL \$250 TODAY AND THE BALANCE OF 135.76 ON JULY 23, 2007

NEW PAYMENT PLAN - \$300.00 DUE 11/30 (PAID), \$300.00 DUE 12/30, AND \$300.00 DUE 1/30
02/10/09- SENT LEAK LETTER

[2010-02-09 14:55:33 kathy]: SENT OUT OVERDUE NOTICE GIVING UNTIL 2/16 TO MAKE PAYMENT OR VOID THE AGREEMENT

[2010-02-12 16:17:46 kathy]: JESSICA CALLED TODAY UPSET... SHE SAID SHE SENT A CHECK FOR \$320.00 # 280 AND IT CASHED IN THE BANK ON 1/28/10 SHE IS GOING TO GET CANCELED CHECK FROM BANK TO FIGURE THIS OUT AND WILL CALL ON TUESDAY 2/16

[2010-02-18 09:20:19 kathy]: CHECK POSTED TO WRONG ACCOUNT - KAREN TOOK CARE OF IT. PAYMENT PLAN PAID OFF.

[2012-10-02 09:05:36 kathy]: MAILING AUGUST BILLING ON OCTOBER 15 TO WAKEFIELD ST

[2015-02-20 08:50:48 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2015-07-15 09:35:41 karenb]: MAILING CHECK FOR \$350.00 TODAY AND WILL MAIL CHECK FOR BALANCE ON 8/1/2015

[2016-01-11 11:21:48 karenb]: MAILING CHECK TO 19 WAKEFIELD ST TODAY

[2016-04-11 14:04:21 karenb]: MAILED PAYMENT TO 19 WAKEFIELD ST TODAY

[2016-10-27 11:13:44 karenb]: MAILED PAYMENT TO 19 WAKEFIELD ST TODAY

[2018-02-08 16:28:31 sjuneau]: 171 UNITS ON FEBRUARY BILL. SENT HIGH USAGE LETTER

[2018-03-05 10:43:08 karenb]: CUSTOMER CALLED REGARDING HIGH BILL. THEY HAD A TENANT WITH A RUNNING TOILET. FORWARDED HER THE APPEAL PAPERWORK. SHE STATED THE LEAK HAS BEEN REPAIRED.

[2018-03-08 14:21:06 karenb]: APPEAL PAPERWORK RECEIVED. SENT FOR APRIL UAB.

[2018-03-09 14:42:21 karenb]: TECHNICIAN GOT READ TODAY 4271. 23 UNITS/32 DAYS = .72/DAY - THIS IS SHOWING USAGE IS BACK TO NORMAL FOR THIS PROPERTY.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13991490	042860	02/20/2018	03/23/2018	3.51	.00	2,023.92
Amount Due						\$2,027.43

042860
WINIARSKI JAMES T & JESSICA
86 FREEMAN HALL RD
NOTTINGHAM, NH 03290

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013991490700002027431

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
WINIARSKI JAMES T & JESSICA			26 LAFAYETTE ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
13991490	042860		03/23/2018		02/20/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	02/05/2018	11/03/2017	4248	4077	171	906.93
RES SEWER					171	1,116.99
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
803.60		01/08/2018	3.51	.00	2,023.92	\$2,027.43

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
RATE CHANGES AS OF 2/1/2018- LISTED ON CITY WEBSITE
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

03/09/2018 14:47
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P
ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
042860	27658 WINIARSKI JAMES T & JESSICA	012100580000			26 LAFAYETTE ST	Active
100	1 RES WATER	SENS53827066	A 02/05/2018	13991490	171	2,023.92
100	1 RES WATER	SENS53827066	A 11/03/2017	13983841	68	906.93
100	1 RES WATER	SENS53827066	A 08/04/2017	13976169	60	359.72
100	1 RES WATER	SENS53827066	A 05/04/2017	13968446	57	803.08
100	1 RES WATER	SENS53827066	A 02/03/2017	13960920	56	708.60
100	1 RES WATER	SENS53827066	A 11/01/2016	13953419	55	673.17
100	1 RES WATER	SENS53827066	A 08/02/2016	13945871	54	647.92
100	1 RES WATER	SENS53827066	A 05/05/2016	13938295	53	607.75
100	1 RES WATER	SENS53827066	A 02/05/2016	13930858	50	596.70
100	1 RES WATER	SENS53827066	A 11/09/2015	13923461	61	585.65
100	1 RES WATER	SENS53827066	A 08/07/2015	13916014	68	552.50
100	1 RES WATER	SENS53827066	A 05/07/2015	13908498	64	669.10
100	1 RES WATER	SENS53827066	E 02/20/2015	13901146	53	741.88
100	1 RES WATER	SENS53827066	A 11/07/2014	13893766	69	698.24
100	1 RES WATER	SENS53827066	A 08/05/2014	13886367	60	578.23
100	1 RES WATER	SENS53827066	A 05/02/2014	13878867	41	752.79
100	1 RES WATER	SENS53827066	A 02/04/2014	13871568	41	654.60
100	1 RES WATER	SENS53827066	A 11/06/2013	13864242	42	280.20
100	1 RES WATER	SENS53827066	A 08/07/2013	13856868	32	190.65
100	1 RES WATER	SENS53827066	A 05/09/2013	13849442	32	446.49
100	1 RES WATER	SENS53827066	A 02/06/2013	13842162	52	455.28
100	1 RES WATER	SENS53827066	A 11/07/2012	13834849	72	346.88
100	1 RES WATER	SENS53827066	A 08/07/2012	13827492	68	329.13
100	1 RES WATER	SENS53827066	A 05/07/2012	13820114	64	720.80
100	1 RES WATER	SENS53827066	A 02/07/2012	13812852	57	305.32
100	1 RES WATER	SENS53827066	A 11/04/2011	13805565	45	287.36
100	1 RES WATER	SENS53827066	A 08/03/2011	13798261	26	678.40
100	1 RES WATER	SENS53827066	A 05/04/2011	13790916	27	255.93
100	1 RES WATER	SENS53827066	A 02/08/2011	13783721	32	477.00
100	1 RES WATER	SENS53827066	A 11/03/2010	13776501	48	275.60
100	1 RES WATER	SENS53827066	A 08/04/2010	13769234	51	276.79
100	1 RES WATER	SENS53827066	A 05/05/2010	13761944	45	327.68
100	1 RES WATER	SENS53827066	A 02/02/2010	13754814	42	491.52
100	1 RES WATER	SENS53827066	A 11/03/2009	13747596	46	522.24
100	1 RES WATER	SENS53827066	A 08/04/2009	13740313	53	177.58
100	1 RES WATER	SENS53827066	A 05/08/2009	13733014	63	427.48
100	1 RES WATER	SENS53827066	A 02/03/2009	13725882	66	456.30
100	1 RES WATER	SENS53827066	A 11/05/2008	13718652	64	466.44
100	1 RES WATER	SENS53827066	A 08/01/2008	13711437	50	466.44
100	1 RES WATER	SENS53827066	A 05/05/2008	13704185	45	518.45
100	1 RES WATER	SENS53827066	A 02/11/2008	13646266	48	601.65
100	1 RES WATER	SENS53827066	A 11/01/2007	1357798	41	630.30
100	1 RES WATER	SENS53827066	A 07/31/2007	1350922	40	611.20
100	1 RES WATER	SENS53827066	A 04/30/2007	1344130	41	453.48
100	1 RES WATER	SENS53827066	A 02/01/2007	1337346	51	396.00
100	1 RES WATER	SENS53827066	A 10/31/2006	1330568	61	422.40
100	1 RES WATER	SENS53827066	A 08/03/2006	1323758	44	148.83
100	1 RES WATER	SENS53827066	A 05/01/2006	1316971	44	360.80
100	1 RES WATER	SENS53827066	A 10/31/2005	1303578	47	334.67
100	1 RES WATER	SENS53827066	A 07/29/2005	128708	44	383.05



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: April 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 03/27/18

Customer Name: Paul H & Diana Couture

Account: 091040

Service Address: #16 Dublin Way

Rochester NH 03867-3427

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 14 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
3. The appellant is responsible for undetected water leaks on the property.

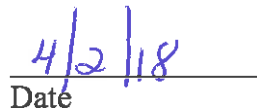
a. Usage on the current invoice is	28 Units
b. Average usage of previous 3 years	<u>14 Units</u>
c. Estimated increase of Usage	14 Units

Value of 14 Units of Sewer at the current sewer rate of \$6.52 = \$91.28.

Total abatement = \$91.28 plus accrued interest.



Lisa J. Clark
Utility Billing Office Supervisor


Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: March 30, 2018
SUBJECT: Paul H & Diana Couture
PROPERTY: **16 Dublin Way**

Please find attached the Water Billing Appeal, account notes, and consumption history for the above location.

The customer is filing an appeal for 14 units of sewer on the March 2018 invoice due to usage through the outdoor hose. This water did not enter the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 3/27/18

1. Date of Appeal: 3-27-18
2. Property Owner's Name: Paul H. & Diana Couture Account #: 091040
3. Billing Address: 16 Dublin Way
Rochester, NH 03867
4. Service Location: 16 Dublin Way Rochester Zip Code 03867
5. Owners Representative: PAUL Couture
6. Owners Representative's Signature: Paul Couture
7. Phone #: 603-332-7024 Cell: 603-834-1637
8. Email Address: Pauldi@metrocast.net

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 3-21-18 to _____

10. Abatement is being requested for:

a. How many units of water _____ x 5.29 = \$ _____

b. How many units of sewer 14 x 6.52 = \$ 91.28

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

grandchild left outdoor hose on

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Account: 091040

[1/15/2005. ROCKY HITCHED THE HOSE TO NEXT DOOR DUE TO LEAK. ADJUST BILL IN MARCH. READ WAS 2423.

READ 1/20/2005, LEAK FIXED AT MAIN-END READ 2435.

[2011-09-20 11:30:02 kathy]: CALLED STARTING POOL CREDIT 017293.69

[2011-09-21 10:02:34 ann]: END READ 018215.72 - 10 UNITS - \$61.10

[2014-05-14 09:16:05 ann]: POOL CREDIT - 13 UNITS - \$81.12

[2015-05-11 12:28:23 karenb]: STARTING POOL READ: 039309.80

[2015-05-14 09:16:10 karenb]: ENDING POOL READ: 039579.48. POOL CREDIT- 2 UNITS = \$12.48

[2017-05-17 10:31:49 karenb]: POOL CREDIT - 4 UNITS = \$26.08

[2018-02-02 11:55:48 karenb]:CUSTOMER CALLED BECAUSE THEY HAD BEEN HEARING WATER RUNNING FOR A FEW DAYS BUT DIDN'T FIND A LEAK IN THE HOUSE. FINALLY FOUND THAT THE OUTSIDE SPIGOT WAS RUNNING. HE ASKED FOR SEWER TO BE ADJUSTED FOR NEXT BILL. EXPLAINED THE APPEAL PROCESS.

[2018-02-02 12:45:17 sjuneau]: CUSTOMER CALLED BACK WITH A READ, USAGE IS ABOUT 10 UNITS HIGHER THAN AVERAGE. HE WILL BE COMING IN WHEN HE GETS HIS FEBRUARY BILL TO FILE AN APPEAL FOR THE ABOVE AVERAGE SEWER.

[2018-03-27 13:03:48 karenb]:RECEIVED APPEAL FORM. SENT FOR APRIL UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13993404	091040	03/21/2018	04/25/2018	0.00	.00	336.43
Amount Due						\$336.43

091040
COUTURE PAUL H & DIANA J
16 DUBLIN WAY
ROCHESTER, NH 03867-3427

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018013993404600000336438

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
COUTURE PAUL H & DIANA J			16 DUBLIN WAY /			
Bill Number	Account Number		Past Due Date		Bill Date	
13993404	091040		04/25/2018		03/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	03/13/2018	12/06/2017	563	535	28	151.17
RES SEWER					28	185.26
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
129.91		12/29/2017	0.00	.00	336.43	\$336.43

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
NEW WATER & SEWER RATES AS OF 2/1/2018 ON CITY WEBSITE
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



03/27/2018 13:04
karenb

CITY OF ROCHESTER
UB Consumption History Report

P 1
ubcnsing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Status
091040	6456	COUTURE PAUL H & DIANA J				012501140000				16 DUBLIN WAY							Active
100	1 RES WATER	SENS69992777	A	03/13/2018		13993404	563			28				151.17		336.43	
100	1 RES WATER	SENS69992777	A	12/06/2017		13985780	535			11				58.19		129.91	
100	1 RES WATER	SENS69992777	A	09/07/2017		13978119	524			17				89.93		200.77	
100	1 RES WATER	SENS69992777	A	06/02/2017		13970448	507			15				79.35		177.15	
100	1 RES WATER	SENS69992777	A	03/06/2017		13962803	492			10				52.90		118.10	
100	1 RES WATER	SENS69992777	A	12/13/2016		13955317	482			13				63.37		144.98	
100	1 RES WATER	SENS69992777	A	09/08/2016		13947775	469			14				67.34		154.70	
100	1 RES WATER	SENS69992777	A	06/15/2016		13940267	455			17				81.77		187.85	
100	1 RES WATER	SENS69992777	A	03/09/2016		13932721	438			13				62.53		143.65	
100	1 RES WATER	SENS69992777	A	12/08/2015		13925349	425			13				61.99		143.11	
100	1 RES WATER	SENS69992777	A	09/02/2015		13917910	412			14				65.38		152.74	
100	1 RES WATER	SENS69992777	A	06/04/2015		13910473	398			13				60.71		141.83	
100	1 RES WATER	SENS69992777	A	03/09/2015		13903001	385			11				56.04		130.92	
100	1 RES WATER	SENS69992777	A	12/10/2014		13895648	373			12				51.37		120.01	
100	1 RES WATER	SENS69992777	A	09/08/2014		13888246	362			13				60.71		141.83	
100	1 RES WATER	SENS69992777	A	06/09/2014		13880825	349			25				116.75		272.75	
100	1 RES WATER	SENS69992777	A	03/04/2014		13873420	324			11				50.64		119.28	
100	1 RES WATER	SENS69992777	A	12/17/2013		13866128	313			12				55.20		130.08	
100	1 RES WATER	SENS69992777	A	09/17/2013		13858744	301			22				101.20		238.48	
100	1 RES WATER	SENS69992777	A	06/11/2013		13851369	279			15				69.00		162.60	
100	1 RES WATER	SENS69992777	A	03/14/2013		13843993	264			13				59.80		140.92	
100	1 RES WATER	SENS69992777	A	12/12/2012		13836705	251			12				54.05		127.57	
100	1 RES WATER	SENS69992777	A	09/12/2012		13829405	239			15				67.35		159.00	
100	1 RES WATER	SENS69992777	A	06/13/2012		13822044	224			14				62.86		148.40	
100	1 RES WATER	SENS69992777	A	03/14/2012		13814676	210			15				67.35		159.00	
100	1 RES WATER	SENS69992777	A	12/09/2011		13807454	195			24				107.76		254.40	
100	1 RES WATER	SENS69992777	A	09/15/2011		13800133	171			21				92.15		218.74	
100	1 RES WATER	SENS69992777	A	06/14/2011		13792849	150			19				81.51		194.56	
100	1 RES WATER	SENS69992777	A	03/18/2011		13785535	131			16				68.64		163.84	
100	1 RES WATER	SENS69992777	A	12/13/2010		13778357	115			13				55.77		133.12	
100	1 RES WATER	SENS69992777	A	09/16/2010		13771105	102			21				89.66		214.61	
100	1 RES WATER	SENS69992777	A	06/11/2010		13763787	81			15				87.99		212.94	
100	1 RES WATER	SENS69992777	A	03/04/2010		13756626	60			21				62.85		152.10	
100	1 RES WATER	SENS69992777	A	12/02/2009		13749454	45			14				58.66		141.96	
100	1 RES WATER	SENS69992777	A	09/14/2009		13742172	31			19				78.99		190.23	
100	1 RES WATER	SENS69992777	A	06/10/2009		13734876	12			12				84.84		200.55	
100	1 RES WATER	SENS69992777	I	04/09/2009		0	2,826			9				.00		.00	
100	1 RES WATER	NEPT31248702	A	03/10/2009		13727676	2,817			21				84.84		200.55	
100	1 RES WATER	NEPT31248702	A	12/03/2008		13720530	2,796			18				72.72		171.90	
100	1 RES WATER	NEPT31248702	A	09/10/2008		13713302	2,778			23				90.72		215.62	
100	1 RES WATER	NEPT31248702	A	06/09/2008		13706027	2,755			33				119.79		290.40	
100	1 RES WATER	NEPT31248702	A	03/05/2008		1366132	2,722			17				61.71		149.60	
100	1 RES WATER	NEPT31248702	A	12/17/2007		1359357	2,705			25				90.75		220.00	
100	1 RES WATER	NEPT31248702	A	09/06/2007		1352517	2,680			28				100.50		242.27	
100	1 RES WATER	NEPT31248702	A	06/11/2007		1345651	2,652			29				100.05		236.35	
100	1 RES WATER	NEPT31248702	A	03/14/2007		1338866	2,623			23				79.35		187.45	
100	1 RES WATER	NEPT31248702	A	12/07/2006		1332114	2,600			21				72.45		171.15	
100	1 RES WATER	NEPT31248702	A	09/07/2006		1325344	2,579			24				81.78		191.97	
100	1 RES WATER	NEPT31248702	A	06/06/2006		1318499	2,555			22				72.38		166.76	
100	1 RES WATER	NEPT31248702	A	03/01/2006		1311786	2,533			16				62.64		121.28	
100	1 RES WATER	NEPT31248702	A	12/13/2005		1305112	2,517			19				62.51		144.02	



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: April 2, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 03/23/18

Customer Name: Leonard Daigle

Account: 110090

Service Address: #647 Salmon Falls Rd

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 13 units of sewer on the invoiced amount.

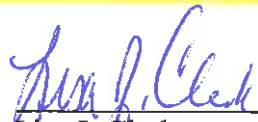
The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
3. The appellant is responsible for undetected water leaks on the property.

a. Usage on the current invoice is	21 Units
b. Average usage of previous 3 years	<u>8 Units</u>
c. Estimated increase of Usage	13 Units

Value of 13 Units of Sewer at the new sewer rate of \$6.75 = \$87.75.

Total abatement = \$87.75 plus accrued interest.


Lisa J. Clark

Utility Billing Office Supervisor

4/2/18
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: March 30, 2018

SUBJECT: Leonard Daigle

PROPERTY: **647 Salmon Falls Rd**

Please find attached the Water Billing Appeal, account notes, and consumption history for the above location.

The customer is filing an appeal for 13 units of sewer on the March 2018 invoice due to an outside faucet that had been running.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 3/23/18

WIS

1. Date of Appeal: 3/23/2018
2. Property Owner's Name: LEONARD DAIGLE Account #: 110090
3. Billing Address: 647 SALMON FALLS RD
ROCHESTER, NH 03868
4. Service Location: 647 SALMON FALLS RD Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-509-2076 Cell: _____
8. Email Address: LEN.DAIGLE@AOL.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 12/12/2017 to 3/16/2018

10. Abatement is being requested for:

a. How many units of water _____ x 5.29 = \$ _____

b. How many units of sewer 13 x 6.52 = \$ 84.76

C. Water & Sewer Department Fees of: \$ _____

Total \$ 84.76

11. Explanation of Appeal Request:

ON MARCH 16 2018 I DISCOVERED THAT MY
OUTSIDE WATER FAUCET HAD BEEN TURNED ON AND
RUNNING. I LIVE HERE BY MYSELF AND DID NOT TURN
IT ON SO IT HAD TO BE TURNED ON BY AN OUTSIDE
SOURCE. I REMOVED TO SPIGOT SO IT WON'T
HAPPEN AGAIN.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

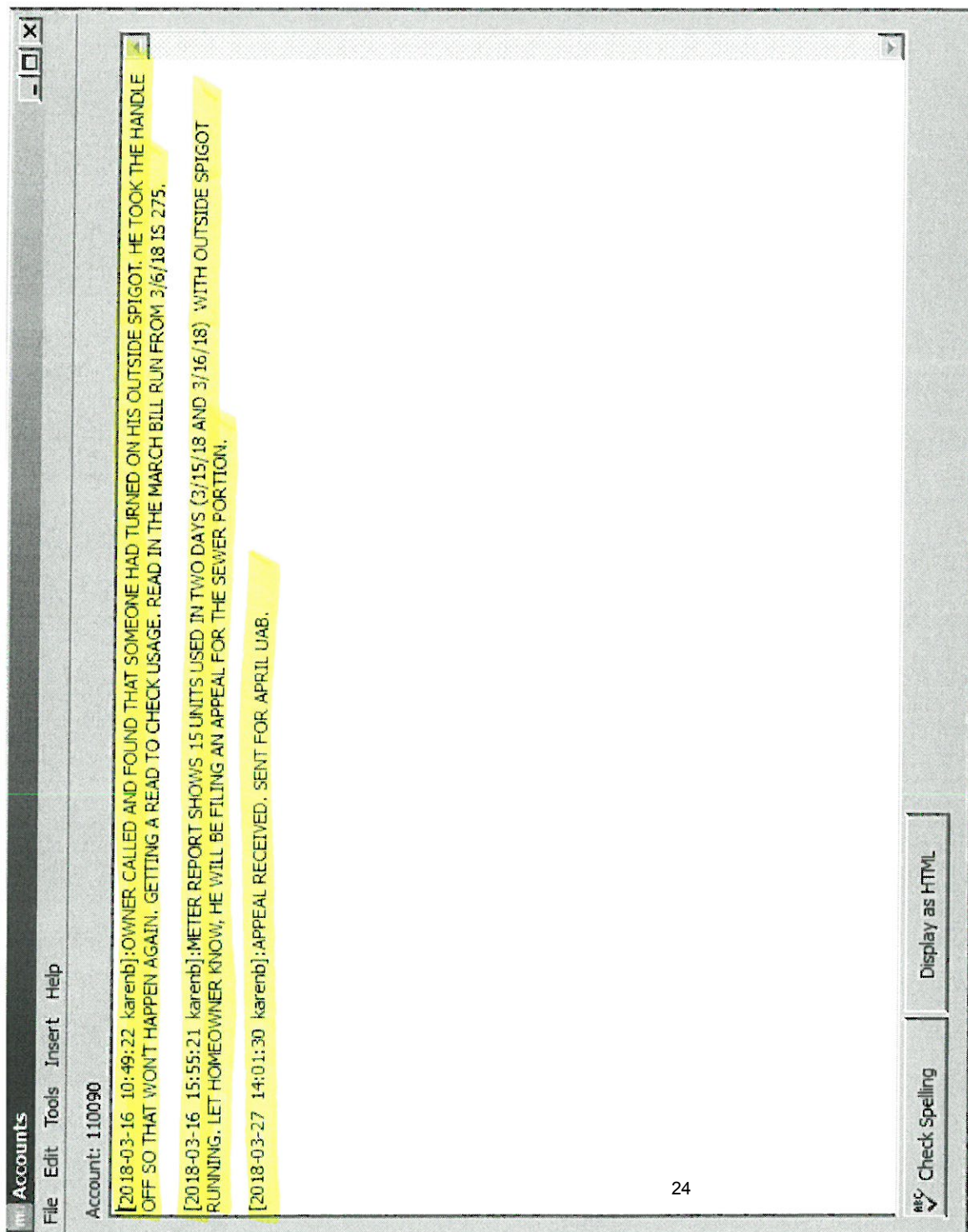
Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**





City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13994031	110090	03/21/2018	04/25/2018	0.00	.00	252.78
Amount Due						\$252.78

110090
DAIGLE LEONARD J LIVING TRUST
% DAIGLE LEONARD J TRUSTEE
647 SALMON FALLS RD
ROCHESTER, NH 03868

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013994031600000252783

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
DAIGLE LEONARD J LIVING TRUST			647 SALMON FALLS RD /			
Bill Number	Account Number		Past Due Date		Bill Date	
13994031	110090		04/25/2018		03/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	03/16/2018	12/12/2017	290	269	21	113.62
RES SEWER					21	139.16
Last Payment Amt			Last Payment Date		Past Due	
70.86			12/28/2017		0.00	
Other Current Charges			Current Charges		Amount Due	
.00			252.78		\$252.78	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
NEW WATER & SEWER RATES AS OF 2/1/2018 ON CITY WEBSITE
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

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P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

03/27/2018 14:02
karenb

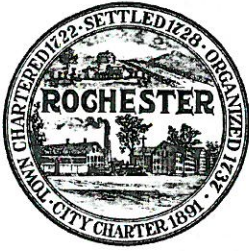
CITY OF ROCHESTER
UB Consumption History Report



1
P
ubensing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Amt	Status
110090	35010	DAIGLE LEONARD J LIVING TRUST	022403190000							647 SALMON FALLS RD								Active
100	-	1 RES WATER	SENS73719341	A	03/16/2018		13994031		290	21	647	SALMON	FALLS	RD	113.62		252.78	
100	-	1 RES WATER	SENS73719341	A	12/12/2017		13986407		269	6	647	SALMON	FALLS	RD	31.74		70.86	
100	-	1 RES WATER	SENS73719341	A	09/20/2017		13978738		263	9	647	SALMON	FALLS	RD	47.61		106.29	
100	-	1 RES WATER	SENS73719341	A	06/14/2017		13971067		254	10	647	SALMON	FALLS	RD	52.90		118.10	
100	-	1 RES WATER	SENS73719341	A	03/13/2017		13963426		244	9	647	SALMON	FALLS	RD	47.61		106.29	
100	-	1 RES WATER	SENS73719341	A	12/07/2016		13955941		235	10	647	SALMON	FALLS	RD	48.47		111.08	
100	-	1 RES WATER	SENS73719341	A	09/07/2016		13948394		225	7	647	SALMON	FALLS	RD	33.67		77.35	
100	-	1 RES WATER	SENS73719341	A	06/07/2016		13940880		218	6	647	SALMON	FALLS	RD	28.86		66.30	
100	-	1 RES WATER	SENS73719341	A	03/02/2016		13933336		212	7	647	SALMON	FALLS	RD	33.67		77.35	
100	-	1 RES WATER	SENS73719341	A	12/07/2015		13925968		205	9	647	SALMON	FALLS	RD	42.93		99.09	
100	-	1 RES WATER	SENS73719341	A	09/04/2015		13918523		196	14	647	SALMON	FALLS	RD	65.38		152.74	
100	-	1 RES WATER	SENS73719341	A	06/02/2015		13911084		182	8	647	SALMON	FALLS	RD	37.36		87.28	
100	-	1 RES WATER	SENS73719341	A	03/02/2015		13903612		174	4	647	SALMON	FALLS	RD	18.68		48.53	
100	-	1 RES WATER	SENS73719341	A	12/11/2014		13896256		170	5	647	SALMON	FALLS	RD	23.35		54.55	
100	-	1 RES WATER	SENS73719341	A	09/05/2014		13888853		165	4	647	SALMON	FALLS	RD	18.68		48.53	
100	-	1 RES WATER	SENS73719341	A	06/04/2014		13881432		161	7	647	SALMON	FALLS	RD	32.69		76.37	
100	-	1 RES WATER	SENS73719341	A	03/06/2014		13874020		154	10	647	SALMON	FALLS	RD	46.04		108.44	
100	-	1 RES WATER	SENS73719341	A	12/05/2013		13866735		144	9	647	SALMON	FALLS	RD	41.40		97.56	
100	-	1 RES WATER	SENS73719341	A	09/05/2013		13859340		135	24	647	SALMON	FALLS	RD	110.40		260.16	
100	-	1 RES WATER	SENS73719341	A	06/03/2013		13851955		111	22	647	SALMON	FALLS	RD	101.20		238.48	
100	-	1 RES WATER	SENS73719341	A	03/01/2013		13844580		89	23	647	SALMON	FALLS	RD	105.80		249.32	
100	-	1 RES WATER	SENS73719341	A	12/13/2012		13837293		66	24	647	SALMON	FALLS	RD	108.10		255.14	
100	-	1 RES WATER	SENS73719341	A	09/04/2012		13829995		42	18	647	SALMON	FALLS	RD	80.82		190.80	
100	-	1 RES WATER	SENS73719341	A	06/01/2012		13822630		24	18	647	SALMON	FALLS	RD	80.82		190.80	
100	-	1 RES WATER	SENS73719341	A	03/06/2012		13815262		6	6	647	SALMON	FALLS	RD	26.94		63.60	
100	-	1 RES WATER	SENS69992027	I	01/24/2012				156	0	647	SALMON	FALLS	RD	.00		.00	
100	-	1 RES WATER	SENS69992027	E	12/16/2011		13808033		156	0	647	SALMON	FALLS	RD	67.35		159.00	
100	-	1 RES WATER	SENS69992027	E	09/12/2011		13800715		141	15	647	SALMON	FALLS	RD	70.08		166.43	
100	-	1 RES WATER	SENS69992027	A	06/09/2011		13793424		125	13	647	SALMON	FALLS	RD	55.77		133.12	
100	-	1 RES WATER	SENS69992027	A	03/08/2011		13786109		112	13	647	SALMON	FALLS	RD	55.77		133.12	
100	-	1 RES WATER	SENS69992027	A	12/09/2010		13778935		99	16	647	SALMON	FALLS	RD	68.64		163.84	
100	-	1 RES WATER	SENS69992027	A	09/03/2010		13771673		83	20	647	SALMON	FALLS	RD	85.18		204.18	
100	-	1 RES WATER	SENS69992027	A	06/02/2010		13764351		63	12	647	SALMON	FALLS	RD	50.28		121.68	
100	-	1 RES WATER	SENS69992027	A	03/09/2010		13757197		51	12	647	SALMON	FALLS	RD	50.28		121.68	
100	-	1 RES WATER	SENS69992027	A	12/04/2009		13750028		39	9	647	SALMON	FALLS	RD	37.71		91.26	
100	-	1 RES WATER	SENS69992027	A	09/15/2009		13742745		30	14	647	SALMON	FALLS	RD	58.13		139.88	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: May 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 4/6/18

Customer Name: Lorraine Mackenzie

Account: 053500

Service Address: #5 Daniel Ct

Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount

1. Per Section 17.21 (b) Unpaid bills of over thirty (30) days shall constitute cause for water shutoff. If on the day of the shutoff, the customer pays the outstanding water bill after City personnel arrive at the customer's service to execute the shutoff, the customer will be assessed a minimum service charge. This charge is as listed in Section 17.33 Water Rate and Fee Schedule.
2. Per Section 17.34 Fees Minimum Service Charge: \$30.00 per visit.
3. Per Section 17.19 (d) The failure of a customer to receive water bills does not relieve the customer of the responsibility of making prompt payment.

Lisa J. Clark

Utility Billing Office Supervisor

May 3, 2018

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: April 30, 2018
SUBJECT: Lorraine Mackenzie
PROPERTY: **5 Daniel Ct**

Please find attached the Water Billing Appeal, account notes, and invoice for the above location.

The customer is filing an appeal for the \$30 service fee for non-payment door tag on 2/6/18.

22
4/6/18

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 4/6/18

1. Date of Appeal: April 6, 2018 w/s
2. Property Owner's Name: Lorraine MacKenzie Account #: 053500
3. Billing Address: 5 Daniel Ct.
Rochester, NH 03867
4. Service Location: 5 Daniel Ct Zip Code 03867
5. Owners Representative: Self
6. Owners Representative's Signature: Lorraine MacKenzie
7. Phone #: please see cell # Cell: (603) 923-5987
8. Email Address: dimeslorraine@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 11/20/2017 to 02/01/2018
10. Abatement is being requested for:

a. How many units of water 1 x 5.29 = \$ 5.29

b. How many units of sewer 1 x 6.52 = \$ 6.52

c. Water & Sewer Department Fees of: \$ 30.00

Total \$ 30.00

11. Explanation of Appeal Request:

My water & sewer bill of due date Dec 26 was
unpaid. The service fee is the result of a CO-incident
visit Feb 6th requesting payment before shut off my absence
from the home, and a no-easter storm. By mail, I was aware
of a shut off date, but that was overlooked while dealing with
transportation & return. I appreciate the fact I was not
shut off from service prior to my return
home. I payed amount overdue upon seeing the
visit notice on my door forthwith. Shortly after, I
received the bill detailed in line 9 above which included a
service fee for visit mentioned. As I'm trying to stay in
control of my circumstances and have limited funds, I appeal
this fee be waived.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

** of note: I've owned property since 2 May 2014
and my usage is conservative. I'm billed consistently
for minimum usage as I recall mostly over the years*

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

*respectively
Not
applicable*

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

*If my appeal is denied I will relinquish payment of the
fee. Thank-you for your consideration. Please
consider the explanation of my request and my conservative use of
this resource.*

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

8/22/07- SENT LETTER TO FIX OUTSIDE READER

12/03/07- 2ND REQUEST. BAD RADIO READ
[2010-03-08 09:07:55 ann]: NOTICE OF MORTGAGEE SALE TO BE EFFECTIVE 4/2/10 - POSTPONED UNTIL 5/14/10
[2011-05-26 13:35:31 ann]: NOTICE OF MORTGAGEE SALE TO BE EFFECTIVE 6/17/11
[2011-11-10 11:29:54 ann]: NOTICE OF MORTGAGEE SALE TO BE EFFECTIVE 12/1/11
[2011-12-22 12:55:09 ann]: NOTICE OF MORTGAGEE FORECLOSURE SALE TO BE EFFECTIVE 1/4/12 - POSTPONED UNTIL 2/7/12
[2012-02-14 08:20:09 ann]: LEFT MESSAGE - WILL BE IN TODAY TO PAY PAST DUE BALANCE
[2012-03-06 15:48:41 ann]: NOTICE OF MORTGAGEE FORECLOSURE SALE TO BE EFFECTIVE 3/27/12
[2013-05-06 10:02:45 ann]: NOTICE OF MORTGAGEE SALE TO BE EFFECTIVE 5/15/13
[2013-05-13 08:49:52 sjuneau]: PAID \$110 TODAY, WILL PAY PAST DUE ON 5/24, ON BOARD FOR 5/29.
[2013-06-04 14:56:25 ann]: NOTICE OF MORTGAGEE FORECLOSURE SALE TO BE EFFECTIVE 7/8/13
[2013-08-12 08:57:41 ann]: SHE CAME IN AND PAID \$20.00 TODAY AND WILL PAY BALANCE BY 8/19
[2013-09-04 16:29:10 ann]: SHE CAME IN - WILL PUT \$50.00 IN DROP BOX TONIGHT AND WILL PAY BALANCE BY 9/7/13 - PAID -
[2013-11-15 16:23:23 sjuneau]: WILL PAY BALANCE 11/18. ON BOARD FOR 11/20
[2013-12-26 14:19:09 sjuneau]: NOTICE OF FORECLOSURE SALE FOR 1/7/2014
[2014-03-13 14:24:59 ann]: FEBRUARY BILL RETURNED WITH PO FORWARDING OF: 10705 KAY BERRIE DR., ST. LOUIS, MO 63123-5944 - REMAILED
AND GAVE TO ASSESSING
[2014-05-16 13:54:08 ann]: WATER SHUT OFF AT THE STREET FOR NON-PAYMENT 5/8/14
[2014-05-30 14:04:32 ann]: E-MAILED COPY OF CURRENT BILL AND HISTORY OF CHARGES TO GLEN MARTIN @ GMHOMES@AOL.COM

[2014-06-16 13:04:57 ann]: WATER IS ON AT THE STREET

[2015-02-20 10:12:35 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2015-11-02 09:09:55 karenb]: BALANCE 11/3RD. ON BOARD.

[2017-11-21 10:10:19 karenb]: NO READ ON NOVEMBER INVOICE. MXU WAS BROKEN, METER TECH DID NOT HAVE TOOL TO FIX. ESTIMATED BILL AND SCHEDULED ANYTIME APT FOR TECH TO FIX AND GET READ.

[2017-12-08 16:47:58 karenb]: FIXED 11/22/17. READ 0469

[2018-02-09 14:56:28 sjuneau]: SERVICE CHARGE FOR NON PAYMENT 2/6/18

[2018-04-09 13:32:45 karenb]: APPEAL FORM RECEIVED FOR \$30 SERVICE CHARGE. SENT FOR MAY UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13991766	053500	02/20/2018	03/23/2018	0.06	.00	81.28
Amount Due						\$30.06

053500
MACKENZIE LORRAINE
5 DANIEL CT
ROCHESTER, NH 03867-2776

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018013991766000000030064

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
MACKENZIE LORRAINE			5 DANIEL CT /			
Bill Number	Account Number		Past Due Date		Bill Date	
13991766	053500		03/23/2018		02/20/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	02/01/2018	11/20/2017	471	470	1	20.09
RES SEWER					1	31.19
SERV CALL						30.00
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
51.65		04/06/2018	0.06	.00	81.28	\$30.06

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
RATE CHANGES AS OF 2/1/2018- LISTED ON CITY WEBSITE
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

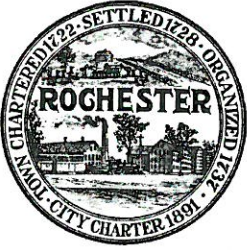
Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: May 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 4/9/18

Customer Name: Paul S. Miller

Account: 111160

Service Address: #325 Salmon Falls Rd

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 185 units of sewer and 93 units of water on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

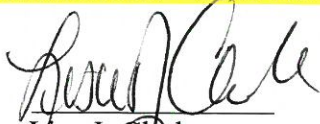
The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The water did not enter the sewer system.
3. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. It is above the minimum requirements of additional use and the usage was due to a frozen meter, which has been replaced.
 - a. Total invoiced usage 03/21/18 195 Units
 - b. Average Consumption (3 years; excluding 9/15/16) 10 Units
 - c. Above Average 185 Units
 - d. $\frac{1}{2}$ of 185 92.5 Units

Value of 93 Units of Water at the current water rate of \$5.29= \$491.97.

Value of 185 Units of Sewer at the current sewer rate of \$6.52=\$1,206.20.

Total abatement = \$1,698.17 plus accrued interest.


Lisa J. Clark
Utility Billing Office Supervisor

May 3, 2018
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: April 30, 2018

SUBJECT: Paul S. Miller

PROPERTY: **325 Salmon Falls Rd**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

The customer is filing an appeal for above average usage of water and sewer on the March 2018 invoice due to a frozen meter. This is a once in ten year appeal for water.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 4/19/18

1. Date of Appeal: _____
2. Property Owner's Name: Paul S. Miller Account #: 111160
3. Billing Address: 325 Salmon Falls Rd
Rochester N11
4. Service Location: 325 Salmon Falls Rd Zip Code 03868
5. Owners Representative: Paul S Miller
6. Owners Representative's Signature: Paul S Miller
7. Phone #: _____ Cell: 603-235-5976
8. Email Address: PJMUGS43@AOL.Com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from Jan 2018 to April 2018

10. Abatement is being requested for:

a. How many units of water 195 x 5.29= \$ 1037.55

b. How many units of sewer 185 x 6.52= \$ 1276.84

C. Water & Sewer Department Fees of: \$ _____

Total \$ 2314.54

11. Explanation of Appeal Request:

While away in Florida the city meter for water
failed

I am aware this is a once in ten year water
appeal

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

Meter broke

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? _____

Who made the repair? City

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes. We are retired and certainly don't have
\$2500.00 to pay for water we didn't use

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Account: 111160

[2011-07-19 10:49:19 kathy]: POOL CREDIT 6 UNITS = \$35.70

[2016-09-26 10:07:30 sjuneau]: CUSTOMER CAME IN TODAY ANGRY ABOUT HIS WATER BILL. CLAIMS THAT HE HAS NOT BEEN HOME IN A FEW MONTHS, ONLY ON WEEKENDS & THAT THERE IS NO LEAKS IN THE PROPERTY. HE BELIEVES THAT SOMETHING HAPPENED DURING THE CONSTRUCTION AS HIS BILL IS HIGHER THAN IT HAS EVER BEEN EVEN WHEN HOME FOR THE SUMMER. FILLED OUT APPEAL PAPERWORK FOR OCTOBER MEETING.

[2016-09-29 10:52:50 karenb]: GOT A READ FOR OCTOBER UAB, READ 384, ZERO UNITS IN 13 DAYS.

[2016-10-13 11:59:13 sjuneau]: AN APPEAL GRANTED

[2017-06-29 12:39:04 karenb]: POOL CREDIT 7 UNITS = \$45.64

[2018-03-07 11:46:48 karenb]: ON CALL RESPONDED TO LEAKING METER. FOUND WITH BROKEN FLANGE. REPLACED METER. 2/8/18

[2018-04-03 09:26:55 karenb]: CUSTOMER CALLED IN REGARDING HIGH BILL. ALTHOUGH HIS METER WAS FROZEN HE FELT LIKE THAT WAS A LOT OF USAGE. HE REQUESTED APPEAL FORM. EMAILED APPEAL FORM AND EXPLAINED ONCE IN TEN YEAR POLICY FOR WATER APPEAL.

[2018-04-06 11:20:23 karenb]: TECHNICIAN WENT TO WIRE NEW METER TODAY. METER WAS WIRED, THERE HAS ONLY BEEN 76CFT OF USAGE; THE OWNERS JUST GOT BACK FROM FLORIDA.

[2018-04-09 15:30:18 karenb]: APPEAL FORM RECEIVED. SENT FOR MAY UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13994155	111160	03/21/2018	04/25/2018	0.00	265.09	2,314.54
Amount Due						\$2,579.63

111160
MILLER PAUL S & JUDITH A
325 SALMON FALLS RD
ROCHESTER, NH 03868

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018013994155300002314540

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
MILLER PAUL S & JUDITH A				325 SALMON FALLS RD /			
Bill Number	Account Number		Past Due Date		Bill Date		
13994155	111160		04/25/2018		03/21/2018		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	02/08/2018	02/08/2018			195	1,037.70	
RES SEWER						1,276.84	
						195	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
70.86	01/02/2018	0.00	265.09	2,314.54	\$2,579.63		

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
NEW WATER & SEWER RATES AS OF 2/1/2018 ON CITY WEBSITE
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
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Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

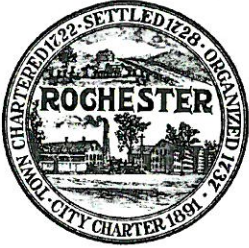
04/09/2018 15:31
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P
ubensing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Status
111160		24237	MILLER PAUL S & JUDITH A				010500030000			325 SALMON FALLS RD							Active
100	1 RES WATER	SENS83506465		A	02/08/2018			13994155	632	0	195	0	1,037.70			2,314.54	
100	1 RES WATER	SENS69992132		I	02/08/2018			0	437	6	0	0	31.74			.00	
100	1 RES WATER	SENS69992132		A	12/05/2017			13986529	431	22	0	0	116.38			70.86	
100	1 RES WATER	SENS69992132		A	09/21/2017			13978858	409	9	0	0	47.61			259.82	
100	1 RES WATER	SENS69992132		A	06/12/2017			13971187	400	9	0	0	47.61			106.29	
100	1 RES WATER	SENS69992132		A	03/10/2017			13963546	391	7	0	0	34.25			106.29	
100	1 RES WATER	SENS69992132		A	12/16/2016			13956057	384	28	0	0	81.77			78.27	
100	1 RES WATER	SENS69992132		A	09/15/2016			13948513	356	12	0	0	57.72			309.40	
100	1 RES WATER	SENS69992132		A	06/03/2016			13940999	344	6	0	0	28.86			132.60	
100	1 RES WATER	SENS69992132		A	03/02/2016			13933457	338	4	0	0	19.08			66.30	
100	1 RES WATER	SENS69992132		A	12/07/2015			13926089	334	19	0	0	88.73			48.93	
100	1 RES WATER	SENS69992132		A	09/04/2015			13918644	315	15	0	0	70.05			207.29	
100	1 RES WATER	SENS69992132		A	06/02/2015			13911203	300	5	0	0	23.35			163.65	
100	1 RES WATER	SENS69992132		A	03/02/2015			13903733	295	11	0	0	51.37			54.55	
100	1 RES WATER	SENS69992132		A	12/11/2014			13896377	284	6	0	0	28.02			120.01	
100	1 RES WATER	SENS69992132		A	09/05/2014			13888972	278	7	0	0	32.69			65.46	
100	1 RES WATER	SENS69992132		A	06/04/2014			13881554	271	9	0	0	41.45			76.37	
100	1 RES WATER	SENS69992132		A	03/07/2014			13874139	262	10	0	0	46.00			97.61	
100	1 RES WATER	SENS69992132		A	12/11/2013			13866855	252	16	0	0	73.60			108.40	
100	1 RES WATER	SENS69992132		A	09/05/2013			13859459	236	16	0	0	73.60			173.44	
100	1 RES WATER	SENS69992132		A	06/04/2013			13852076	220	12	0	0	55.20			173.44	
100	1 RES WATER	SENS69992132		A	03/06/2013			13844701	208	13	0	0	58.56			130.08	
100	1 RES WATER	SENS69992132		A	09/04/2012			13837413	195	42	0	0	188.58			138.21	
100	1 RES WATER	SENS69992132		A	06/01/2012			13830115	135	9	0	0	40.41			138.21	
100	1 RES WATER	SENS69992132		A	03/05/2012			13822750	126	8	0	0	35.92			445.20	
100	1 RES WATER	SENS69992132		A	12/05/2011			13815382	118	24	0	0	105.11			190.80	
100	1 RES WATER	SENS69992132		A	09/12/2011			13808152	94	11	0	0	47.19			95.40	
100	1 RES WATER	SENS69992132		A	06/09/2011			13800836	83	7	0	0	30.03			84.80	
100	1 RES WATER	SENS69992132		A	03/09/2011			13793545	76	6	0	0	25.74			249.63	
100	1 RES WATER	SENS69992132		A	12/03/2010			13786231	70	16	0	0	68.20			112.64	
100	1 RES WATER	SENS69992132		A	09/07/2010			13779056	54	13	0	0	54.47			71.68	
100	1 RES WATER	SENS69992132		A	06/04/2010			13771795	41	8	0	0	33.52			61.44	
100	1 RES WATER	SENS69992132		A	03/09/2010			13764472	33	12	0	0	37.71			163.40	
100	1 RES WATER	SENS69992132		A	12/14/2009			13757318	24	9	0	0	49.91			131.82	
100	1 RES WATER	SENS69992132		A	09/15/2009			13750149	12	1	0	0	15.33			81.12	
100	1 RES WATER	SENS69992132		A	06/11/2009			13742867	11	11	7	0	72.72			91.26	
100	1 RES WATER	SENS69992132		E	03/15/2009			13735573	1,268	7	0	0	.00			120.22	
100	1 RES WATER	SENS69992132		I	02/17/2009			13728370	1,261	11	0	0	44.44			41.66	
100	1 RES WATER	NEPT32006863		A	12/11/2008			13721222	1,250	20	0	0	98.01			171.90	
100	1 RES WATER	NEPT32006863		A	09/15/2008			13713999	1,230	27	0	0	79.04			.00	
100	1 RES WATER	NEPT32006863		A	06/10/2008			13706724	1,203	20	0	0	98.01			105.05	
100	1 RES WATER	NEPT32006863		A	03/14/2008			1366825	1,157	27	0	0	76.23			187.78	
100	1 RES WATER	NEPT32006863		A	12/19/2007			1360047	1,131	21	0	0	90.75			237.60	
100	1 RES WATER	NEPT32006863		A	09/12/2007			1353206	1,110	25	0	0	93.51			184.80	
100	1 RES WATER	NEPT32006863		A	06/14/2007			1346335	1,090	26	0	0	72.45			220.00	
100	1 RES WATER	NEPT32006863		A	03/14/2007			1339548	1,079	21	0	0	69.00			225.65	
100	1 RES WATER	NEPT32006863		A	12/07/2006			1332797	1,046	20	0	0	37.95			171.15	
100	1 RES WATER	NEPT32006863		A	09/12/2006			1326021	1,030	33	0	0	112.86			163.00	
100	1 RES WATER	NEPT32006863		A	06/14/2006			1319170	1,046	16	0	0	52.64			89.65	
100	1 RES WATER	NEPT32006863		A	03/09/2006			1312447	1,046	10	0	0	32.90			265.44	



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: May 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 4/11/18

Customer Name: Kevin Ashley

Account: 132480

Service Address: #2 Second St

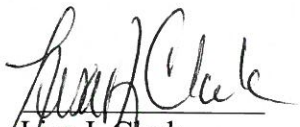
Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount

1. Per Section 17.21 (b) Unpaid bills of over thirty (30) days shall constitute cause for water shutoff.
2. Per Section 17.34 Fees Minimum Service Charge: \$30.00 per visit.
3. Per Section 17.19 (d) The failure of a customer to receive water bills does not relieve the customer of the responsibility of making prompt payment.


Lisa J. Clark
Utility Billing Office Supervisor

May 3, 2018

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: April 30, 2018
SUBJECT: Kevin Ashley
PROPERTY: **2 Second St**

Please find attached the Water Billing Appeal, account notes, door tag and invoice for the above location.

The customer is filing an appeal for \$60 in service fees due to non-payment door tags on 3/7/18 and 3/12/18.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 4/11/18

1. Date of Appeal: Apr 11, 2018
2. Property Owner's Name: Kevin Ashley Account #: 132480
3. Billing Address: 2 Second ST
Rochester NH
03867
4. Service Location: Same Zip Code _____
5. Owners Representative: Kevin Ashley
6. Owners Representative's Signature: Kevin Ashley
7. Phone #: 603-332-1878 Cell: 603-312-4127
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from Sept to Dec

10. Abatement is being requested for:

a. How many units of water 2 x 5.29 = \$ 120.99
b. How many units of sewer 2 x 6.52 = \$ 31.18
c. Water & Sewer Department Fees of: \$ 60
Total \$ _____

11. Explanation of Appeal Request:

I was charged - \$60.00 in service
fees for a late payment while I
was out of town. No service
was performed other than sending
a late Notice. All previous bills
are up to date and paid in full

12. Do you dispute the meter reading used to determine your units of usage?

~~Yes~~ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Account: 132480

[01/02/08- DEC. 07 BILL WAS RETURNED WITH A FORWARDING ADDRESS OF 363 SCULPTURED ROCKS RD- HEBRON, NH 03241. I REPRINTED AND MAILED TO THAT ADDRESS

ELIMINATE ELDERLY EXEMPTION EFFECTIVE 2/29/08

DAUGHTER CALLED 5/27/09 - MOTHER PASSED AWAY - NO ONE WILL BE LIVING HERE BUT LEAVE WATER ON FOR NOW - WILL BE CLEANING AND PREPARING TO SELL

BROKEN PIPE CAUSED INCREASED USAGE - PENDING APPEAL TO JUNE 09 UAB - APPEAL GRANTED - \$259.67

[2010-12-08 09:30:49 ann]: NEW METER SEPTEMBER 2010

[2011-06-14 09:40:41 ann]: SENT LETTER TO CONFIRM PROPERTY IS STILL VACANT - IF OCCUPIED METER NEEDS REPAIR

[2011-08-15 13:58:21 ann]: JUNE 2011 BILL RETURNED WITH CHANGE OF ADDRESS TO 16 BIRCHWOOD AVE., ROCHESTER, NH 03867

[2018-03-12 15:33:04 karenb]: SERVICE CALL FOR NON-PAYMENT 3/7/18 AND TAGGED AGAIN 3/12/18. METER TECH JQ COULD NOT LOCATE SHUT OFF EITHER TIME.

[2018-04-11 13:19:43 sjuneau]: HE CAME IN VERY UPSET ABOUT THE \$60 IN SERVICE CHARGE FEES IN MARCH. HE STATES THE POST OFFICE WAS HOLDING HIS MAIL WHILE HE WAS AWAY SO HE DID NOT RECEIVE THE NOTICES. EXPLAINED TO HIM THAT WE ARE NOT RESPONSIBLE FOR THAT, AND WE MAILED OUT THE NOTICES ON TIME. TOOK APPEAL PAPERWORK.

[2018-04-11 14:10:58 karenb]: APPEAL SENT FOR MAY UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13994780	132480	03/21/2018	04/25/2018	0.00	.00	111.28
Amount Due						\$60.00

132480
ASHLEY KEVIN J
2 SECOND ST
ROCHESTER, NH 03867-2825

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018013994780800000060004

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
ASHLEY KEVIN J			2 SECOND ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
13994780	132480		04/25/2018		03/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	03/09/2018	12/06/2017	88	86	2	20.09
RES SEWER					2	31.19
SERV CALL						30.00
SERV CALL						30.00
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
51.28		04/11/2018	0.00	.00	111.28	\$60.00

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
NEW WATER & SEWER RATES AS OF 2/1/2018 ON CITY WEBSITE
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

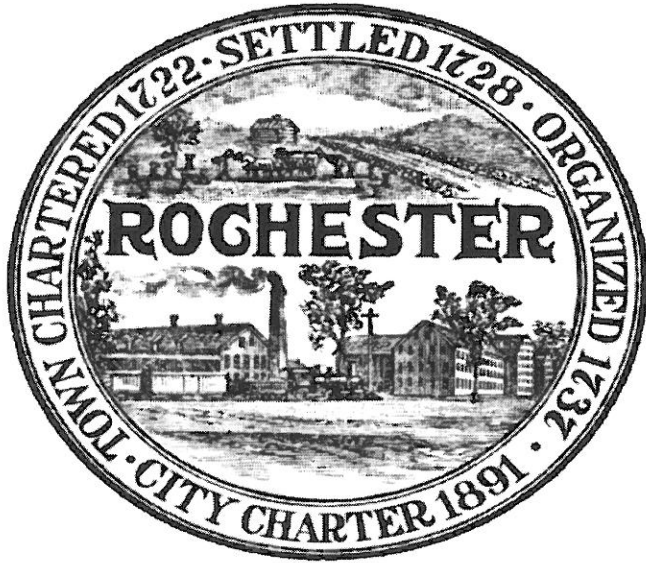
Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



CITY OF ROCHESTER
WATER AND SEWER
DEPARTMENT

CUSTOMER SERVICE
MONDAY ~ FRIDAY
8:00 AM ~ 5:00 PM
603-332-3110 / 603-335-7501

IMPORTANT NOTICE

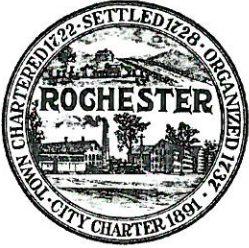
YOUR WATER MAY OR MAY NOT BE
TURNED OFF DUE TO NON-PAYMENT.

SERVICE MAY BE RESTORED BY PAYING
THE TOTAL PAST DUE AMOUNT.

IF WATER IS OFF THERE IS A \$60 FEE. IF
WATER IS STILL ON, YOU WILL BE
CHARGED A \$30 SERVICE CHARGE.

**EACH ATTEMPT REGARDING THIS
MATTER WILL RESULT IN A \$30 SERVICE
CALL.**

#17



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: May 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 4/9/18

Customer Name: Claire Fogarty

Account: 310380

Service Address: #76 Moose Ln

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 15 units of sewer on the March 2018 invoiced amount.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
 - a. The water did not enter the sewer system.
 - b. Total usage on disputed invoice: 24 Units
 - c. Average use on previous three years is: 9 Units
 - d. Above average 15 Units

Value of 7 Units of Sewer at the previous sewer rate of \$4.34 = \$30.38

Value of 8 Units of Sewer at the current sewer rate of \$4.49 = \$35.92

Total abatement = \$66.30 plus accrued interest

Lisa J. Clark

Utility Billing Office Supervisor

May 3, 2018

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: April 30, 2018
SUBJECT: Claire Fogarty
PROPERTY: **76 Moose Ln**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice and note of repair for the above location.

The customer is filing an appeal for 15 units of sewer due to a leak behind the shower that was not going into the sewer system. The leak has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 4/12/18

1. Date of Appeal: 4-9-18
2. Property Owner's Name: Claire Logarty Account #: 310380
3. Billing Address: 76 Morse Lane
Rochester, N.H.
03867
4. Service Location: 76 Morse Lane Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: Claire Logarty
7. Phone #: 332-5644 Cell: _____
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 1/20/18 to 3/20/18
10. Abatement is being requested for:

a. How many units of water _____ x 5.29= \$ _____

b. How many units of sewer 15 x 6.52= \$ 65.10

C. Water & Sewer Department Fees of: \$ 65.10

Total \$ 65.10

11. Explanation of Appeal Request:

Plumber noticed a leak behind the
shower - it was repaired and it did not
go into sewerage.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? no

If yes, has the leak been repaired? yes

Who made the repair? B-2 Brother Plumbing

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

yes it would as I am on a
fixed income.

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

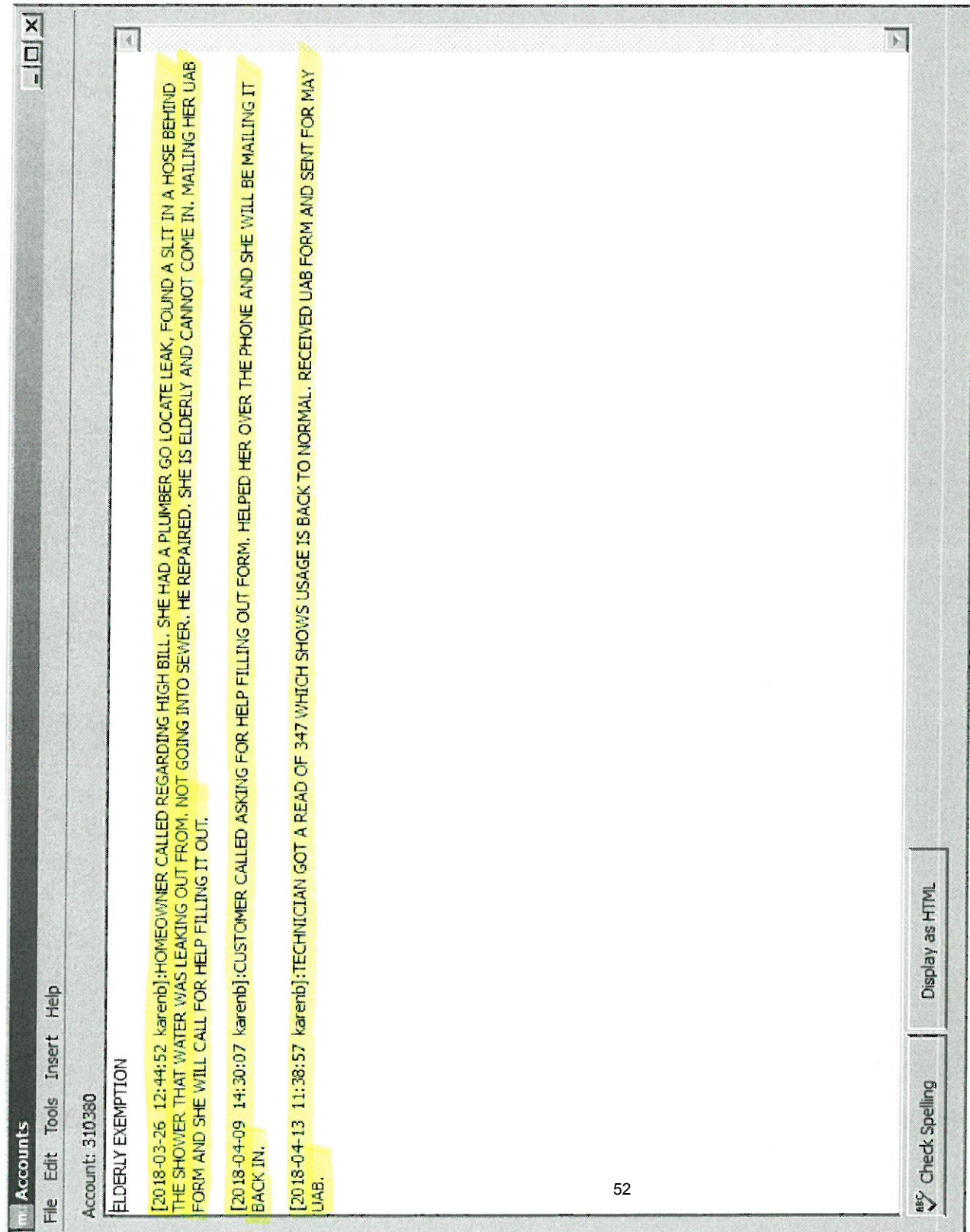


Residential & Commercial Boilers • Volume Water Heaters • Controls • Commercial Pool Heaters • Tanks

Big Brother Plumbing

Found leaking Shower Head PB fitting inside
Shower wall. Replaced w/ 1/2" UPONOR PEX DROP EAR GO.
All other Fittings and Pipe are in Good Working
order. I made repair ON MARCH-21-18 for the Price
of \$150.00 CASH.

~~Steve~~ 





City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13995296	310380	03/21/2018	04/25/2018	0.00	.00	162.48
Amount Due						\$162.48

310380
FOGARTY CLAIRE
76 MOOSE LN
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018013995296400000162487

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
FOGARTY CLAIRE			76 MOOSE LN /			
Bill Number	Account Number		Past Due Date		Bill Date	
13995296	310380		04/25/2018		03/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
ELD WATER	03/21/2018	12/21/2017	346	322	24	56.38
ELD SEWER					24	106.10
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
39.78		01/04/2018	0.00	.00	162.48	\$162.48

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
WATER & SEWER RATE INCREASES AS OF 2/1/2018 ON CITY WEBSITE.
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



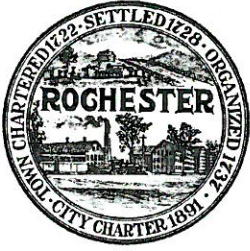
04/12/2018 14:37
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P
ubcnsing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Amt	Status
310380	13959	FOGARTY CLAIRES				011100840038				76	MOOSE LN							Active
105	-	1 ELD WATER		A	03/21/2018		13995296		346	24	0			56.38			162.48	
105	-	SENS72278827		A	12/21/2017		13987656		322	6	0			13.74			39.78	
105	-	SENS72278827		A	09/25/2017		13979980		316	8	0			18.32			53.04	
105	-	SENS72278827		A	06/21/2017		13972328		308	9	0			20.61			59.67	
105	-	SENS72278827		A	03/21/2017		13964685		299	9	0			20.61			59.67	
105	-	SENS72278827		A	12/22/2016		13957226		290	9	0			18.96			56.71	
105	-	SENS72278827		A	09/21/2016		13949678		281	7	0			14.64			43.69	
105	-	SENS72278827		A	06/23/2016		13942139		274	7	0			14.64			43.69	
105	-	SENS72278827		A	03/16/2016		13934596		267	6	0			14.64			39.54	
105	-	SENS72278827		A	12/28/2015		43		261	7	0			14.64			43.69	
105	-	SENS72278827		A	09/17/2015		13919780		254	13	0			26.26			80.21	
105	-	SENS72278827		A	06/25/2015		13912335		241	14	0			28.28			86.38	
105	-	SENS72278827		A	03/27/2015		13904865		227	14	0			36.36			111.06	
105	-	SENS72278827		A	12/17/2014		13897517		209	14	0			28.28			86.38	
105	-	SENS72278827		A	09/24/2014		13890106		195	16	0			32.32			98.72	
105	-	SENS72278827		A	06/18/2014		13882683		179	13	0			26.26			80.21	
105	-	SENS72278827		A	03/20/2014		13875265		166	14	0			27.95			86.05	
105	-	SENS72278827		A	12/26/2013		13867977		152	13	0			25.87			79.82	
105	-	SENS72278827		A	09/23/2013		13860593		139	13	0			25.87			79.82	
105	-	SENS72278827		A	06/18/2013		13853207		126	11	0			21.89			67.54	
105	-	SENS72278827		A	03/25/2013		13845829		115	13	0			25.87			79.82	
105	-	SENS72278827		A	12/20/2012		13838544		102	12	0			23.41			72.35	
105	-	SENS72278827		A	09/17/2012		13828919		90	13	0			25.22			78.00	
105	-	SENS72278827		A	06/20/2012		13823892		77	12	0			23.28			72.00	
105	-	SENS72278827		A	03/20/2012		13816515		65	16	0			31.04			96.00	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

#8

Date: May 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 04/19/18

Customer Name: Ly & Jordan Realty
c/o Amy Callahan

Account: 103299

Service Address: #78 Franklin Heights
Rochester NH 03867

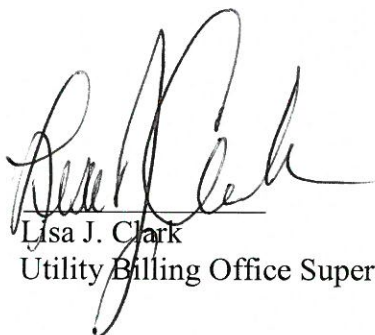
The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend tabling this appeal until the July 2018 UAB meeting.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. The water did not enter the sewer system
3. The read for the March 2018 invoice was taken on 3/2/18. The repair was made 3/26/18. The leak will carry into the next billing cycle in June 2018.


Lisa J. Clark
Utility Billing Office Supervisor

May 3, 2018
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: April 30, 2018
SUBJECT: Amy Callahan for Ly & Jordan Realty
PROPERTY: **78 Franklin Heights**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice and repair invoice for the above location.

The customer is filing an appeal for the above average usage of sewer due to a cold water pipe that burst. The water did not go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 4/19/18

1. Date of Appeal: 4/3/18
2. Property Owner's Name: LY/Jordan Realty H.O., LLC Account #: 103299
3. Billing Address: 78 franklin hts
Rochester NH 03867
4. Service Location: 78 franklin Hts Rochester Zip Code 03867
5. Owners Representative: Amy Callahan
6. Owners Representative's Signature: Amy Callahan
7. Phone #: _____ Cell: (603) 706-3279
8. Email Address: AmyCal1978@gmail.com (no cap)

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____
10. Abatement is being requested for:
- a. How many units of water _____ x 5.29 = \$ _____
- b. How many units of sewer 10 x 6.52 = \$ 39.12
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

The cold water pipe burst and flooded
the hall way. The pipe has been leaking
for atleast from March 1st to 21st

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? yes

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***



61 Allen Street
 Rochester, NH 03867-1403
 Phone 603-335-1800 Fax 603-335-7889
 www.adplumbing.com / info@adplumbing.net

Invoice

March 27, 2018
 Summary: SERVICE
 Invoice #: 1021-57265
 Tech: PAUL
 Due Date: 4/3/2018
 Job Date: 3/26/2018

Bill To:
 Executive Properties
 Nick / Judi
 PO Box 353
 Rochester, NH 03866

Job Name:
 78 Franklin Heights
 Amy Callahan
 Rochester

Item Code	Description	Amount
	Leak coming from under concrete slab.	
26-MAR-18	Removed stackable washer/dryer. Cut up the concrete slab in the alcove to expose 1/2 inch copper pipe serving the kitchen faucet cold side that was leaking below the slab. Capped the line under the slab and re-routed the water pipe above the floor behind the washer/dryer, through the entry closer and under the kitchen sink.	
	NOTE - concrete and sheet rock to be repaired by Others.	
PAQ	PRICE AS QUOTED	1200.00

Subtotal	Total
1200.00	\$1,200.00

All materials are warranted by the manufacturers' written warranty only. All labor performed by the above named company is warranted for one year or as otherwise indicated in writing. All work to be completed in a professional manner according to standard practices. Payment is due upon receipt. A USD 3.00 processing fee and a finance charge of two percent per month (24 percent per annum) will be charged on unpaid balances. Purchaser agrees to pay all costs of collection, including attorney's fees. Returned checks are processed electronically for amount and state allowed fees.

Thank you for your Business!

Account: 103299

[2010-03-09 16:56:18 kathy]: SENT DEAD LETTER
[2010-04-01 11:42:48 kathy]: SENT DEAD LETTER
[2012-06-06 11:21:09 kathy]: TENANT ADDED TO ACCOUNT TANYA BRETON
[2012-11-29 15:31:10 kathy]: MADE PAYMENT PLAN 12/5/12 \$64.00 BALANCE ON 1/4/13
[2013-03-11 12:09:22 sjuneau]: TONYA BRETON MADE PAYMENT PLAN 3/11/13 - \$30.00 THIS WEEK, PAY THE BALANCE BY 4/3/13. NOTE SENT TO NANCY AT PROPERTY MANAGEMENT.
[2013-05-16 09:11:32 ann]: FORMER TENANT (TONYA BRETON) CAME IN - WILL BE IN JUNE 3RD TO PAY BALANCE UNTIL SHE MOVED OUT.
[2013-05-31 12:31:56 ann]: PER EXECUTIVE PROPERTIES THIS PROPERTY IS CURRENTLY VACANT
[2013-06-17 09:59:10 kathy]: TURNED OFF FOR NON-PAYMENT 6/11/13
[2013-06-24 15:20:47 kathy]: TURNED ON 6/19/13

[2013-06-26 10:17:00 ann]: ADDED NEW TENANT AMY CALLAHAN

[2018-04-03 09:58:47 karenb]: TENANT CAME IN REGARDING MARCH INVOICE. HAD A LEAK WHERE COLD WATER PIPE WAS LEAKING OUT ONTO FLOOR. SHE IS GOING TO GET REPAIR INVOICES FROM EXECUTIVE PROPERTIES AND WILL BE FILING AN APPEAL FOR THE ABOVE AVERAGE USAGE FOR SEWER.

[2018-04-23 13:33:08 karenb]: APPEAL FORM RECEIVED. SENT FOR MAY UAB.

[2018-04-27 08:12:53 karenb]: SPOKE WITH TENANT. REPAIR WAS NOT MADE UNTIL 3/26/18 SO INCREASED USAGE WILL GO OVER INTO NEXT BILLING CYCLE. SHE WOULD LIKE TO APPEAL THAT AS WELL. TOLD HER THAT HER APPEAL WILL MOST LIKELY BE TABLED UNTIL AFTER JUNE BILL COMES OUT.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13993834	103299	03/21/2018	04/25/2018	0.00	.00	227.67
Amount Due						\$227.67

103299
LY & JORDAN REALTY HOLD CO LLC
% EXECUTIVE PROPERTIES INC
P O BOX 353
ROCHESTER, NH 03866-0353

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013993834400000227678

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
LY & JORDAN REALTY HOLD CO LLC				78 FRANKLIN HEIGHTS /			
Bill Number	Account Number		Past Due Date		Bill Date		
13993834	103299		04/25/2018		03/21/2018		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	03/02/2018	12/08/2017	423	404	19	102.25	
RES SEWER					19	125.42	
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
142.19		02/02/2018	0.00	.00	227.67	\$227.67	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
NEW WATER & SEWER RATES AS OF 2/1/2018 ON CITY WEBSITE
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



04/23/2018 13:55
karenb

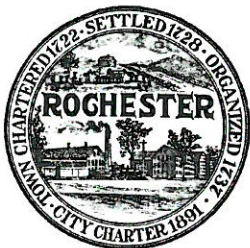
CITY OF ROCHESTER
UB Consumption History Report

1
P ubcnsing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
103299	36944	LY & JORDAN REALTY HOLD CO	LLC011800560058							78 FRANKLIN HEIGHTS				Active
100	1 RES WATER	SENS69992547	A	03/02/2018			13993834		423	19	0	102.25	227.67	
100	1 RES WATER	SENS69992547	A	12/08/2017			13986208		404	12	0	63.48	141.72	
100	1 RES WATER	SENS69992547	A	09/15/2017			13978546		392	16	0	84.64	188.96	
100	1 RES WATER	SENS69992547	A	06/07/2017			13970876		376	14	0	74.06	165.34	
100	1 RES WATER	SENS69992547	A	03/09/2017			13963232		362	16	0	84.64	188.96	
100	1 RES WATER	SENS69992547	A	12/01/2016			13955749		346	13	0	62.60	143.76	
100	1 RES WATER	SENS69992547	A	09/01/2016			13948205		333	12	0	57.72	132.60	
100	1 RES WATER	SENS69992547	A	06/02/2016			13940697		321	13	0	62.53	143.65	
100	1 RES WATER	SENS69992547	A	03/08/2016			13933150		308	15	0	72.15	165.75	
100	1 RES WATER	SENS69992547	A	12/01/2015			13925782		293	13	0	61.97	143.09	
100	1 RES WATER	SENS69992547	A	09/03/2015			13918340		280	12	0	56.04	130.92	
100	1 RES WATER	SENS69992547	A	06/03/2015			13910901		268	11	0	51.37	120.01	
100	1 RES WATER	SENS69992547	A	03/12/2015			13903429		257	14	0	65.38	152.74	
100	1 RES WATER	SENS69992547	A	12/04/2014			13896075		243	13	0	60.71	141.83	
100	1 RES WATER	SENS69992547	A	09/03/2014			13888672		230	11	0	51.37	120.01	
100	1 RES WATER	SENS69992547	A	06/02/2014			13881254		219	12	0	56.04	130.92	
100	1 RES WATER	SENS69992547	A	03/03/2014			13873845		207	11	0	50.63	119.27	
100	1 RES WATER	SENS69992547	A	12/03/2013			13866558		196	11	0	50.60	119.24	
100	1 RES WATER	SENS69992547	A	09/09/2013			13859172		185	6	0	27.60	65.04	
100	1 RES WATER	SENS69992547	F	06/26/2013			13853231		179	-11	0	-50.60	30.00	
100	1 RES WATER	SENS69992547	F	06/17/2013			13851796		190	11	0	50.60	149.24	
100	1 RES WATER	SENS69992547	F	05/02/2013			13848307		179	6	0	27.60	95.04	
100	1 RES WATER	SENS69992547	A	03/18/2013			13844420		173	12	0	55.20	130.08	
100	1 RES WATER	SENS69992547	A	12/07/2012			13837135		161	14	0	62.98	148.66	
100	1 RES WATER	SENS69992547	A	09/07/2012			13829840		147	12	0	53.88	127.20	
100	1 RES WATER	SENS69992547	A	06/06/2012			13822477		135	12	0	53.88	127.20	
100	1 RES WATER	SENS69992547	A	03/13/2012			13815109		123	13	0	58.37	137.80	
100	1 RES WATER	SENS69992547	A	12/05/2011			13807884		110	11	0	49.39	116.60	

** END OF REPORT - Generated by Karen Bonneau **

#9



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: May 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 04/27/18

Customer Name: George Kelly

Account: 040960

Service Address: #10 No Main St

Rochester, NH 03867

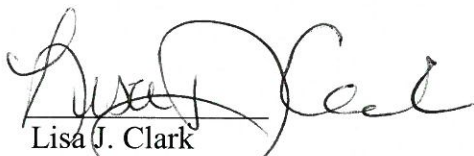
The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement for this appeal.

The above recommendation is based upon the following findings:

1. The appellant is responsible for undetected water leaks on property.
2. The owner could not verify that the leak has been repaired and per the Water & Sewer Adjustment Policy the appeal should be denied: *"The customer must also prove that the deficiency responsible for leakage has been repaired or corrected."*
3. Per the Water & Sewer Adjustment Policy: *"In the event the source or cause of the abnormally high consumption is related to a leak due to customer negligence such as the failure to maintain internal plumbing fixtures in good repair and/or protect plumbing from freezing, the customer shall be held responsible for the entire bill."* It was confirmed with Building, Zoning and Licensing that due to condition of the building, it has been posted; however if the owner needs to get in to make repairs he is able to request permission through Building, Zoning and Licensing.


Lisa J. Clark
Utility Billing Office Supervisor

May 3, 2018
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: April 30, 2018

SUBJECT: George Kelly

PROPERTY: **10 No Main St**

Please find attached the Water Billing Appeal, account notes, consumption history, and invoice for the above location.

The customer is filing an appeal for 788 units of water and sewer due to a leak. The leak has not been repaired; water is shut off to the property.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 4/27/18

1. Date of Appeal: 4/27/18 w/s
2. Property Owner's Name: _____ Account #: 0409600
3. Billing Address: 37 S. main St.
P.O. Box 112
Rochester N.Y.
4. Service Location: 10 N. main St. Zip Code 03867
5. Owners Representative: Self
6. Owners Representative's Signature: [Signature]
7. Phone #: _____ Cell: 603 343 3056
8. Email Address: gkellygym@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

a. How many units of water 7.88 x 5.29 = \$ 3865.94

b. How many units of sewer 7.88 x 6.52 = \$ _____

c. Water & Sewer Department Fees of: \$ 60.00
Total \$ 8734.18

11. Explanation of Appeal Request:

The building was condemned
by the fire marshall as of
Aug 2017 no one has been living
there therefore.

Water was shut off to
every floor. Only the main was
on.

This meter had been changed
I believe twice by the city.
Once it was maintenance I believe and
the second time was when this meter
was not gaged correctly (wrong meter)

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? The building is pending sale and will need extensive renovations including

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

the plumbing system

14. If your appeal is denied, will this cause you financial hardship for which you will seek

assistance from the City? If so, explain:

do not even have close to what's billed.
Still paying a mortgage on this property
and is costing on insurance. No occupancy

Please note:

is allowed and no permits granted

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

and the fact that I cannot monitor this close to what I could living there.

Also the fact that I shut all water off. The freeze line did not go below

a foot or two and the leak was below that; with city employees possibly could

have been ~~an~~ inadvertently ~~part of~~

part of the issue ~~with~~ with the installation of the water.

Even if its just an act of nature; city employees heard a gushing of water when they went to shut the ~~a~~ water off. ~~The~~ The ~~fire~~ fire marshall

and code enforcement helped by making the building accessable and witnessed the gush. ~~and~~ I was not contacted and found out later.

Account: 040960

INCHES OF ICE AND SEWER AND THE METER HAD BEGUN TO FREEZE. GASKETS WERE REPLACED BY TIM AT ONE POINT AND THE OWNER WAS INFORMED THAT HE NEEDED TO DO MORE TO KEEP HIS METER AND PIPES FROM FREEZING. HE HAS HAD SEVERAL FREEZE UPS THIS YEAR ALREADY IN HIS APARTMENT BUILDINGS.

[2015-04-08 11:53:17 sjuneau]: PAID \$550 TODAY AND PER LISA, HAS TO BE IN ON MONDAY 4/13 WITH \$250 OR WILL BE SHUT OFF ON TUESDAY. HE ALSO HAS TO MAKE A PAYMENT ARRANGEMENT FOR THE REMAINING PAST DUE ON MONDAY WHEN HE COMES IN.

[2015-04-13 13:11:22 karenb]: PER LISA: GEORGE WILL PAY \$150 ON 4/14 AND \$100 ON 4/17. ON 4/17 WILL MAKE PAYMENT PLAN FOR REMAINING BALANCE OF 626.15.

[2015-04-20 08:52:57 karenb]: GEORGE MADE \$100 PAYMENT AND MADE PAYMENT PLAN TO PAY \$50/WEEK STARTING 4/27**VOID** DID NOT MAKE PAYMENT 5/1

[2015-05-04 14:57:45 karenb]: PAYMENTS WILL BE MADE WEEKLY ON MONDAYS

[2015-06-01 13:14:00 karenb]: GEORGE WILL MAKE THIS WEEKS PAYMENT ON WEDNESDAY -\$75 AND THEN BACK TO \$50 EVERY MONDAY***PAID***

[2015-08-11 14:13:10 karenb]: SENT LETTER AND TAGGED DOOR FOR ZERO USAGE ON AUGUST BILL

[2015-11-16 16:30:11 karenb]: ZERO USAGE ON NOVEMBER BILL. TAGGED DOOR.

[2016-02-12 16:14:23 karenb]: ZERO USAGE ON FEBRUARY BILL. MAILED LETTER.

[2016-04-01 15:07:43 karenb]: SENT LETTER REQUIRING LOW HAZARD DEVICE W/SHUT OFF DATE OF 5/24/16.

[2016-05-24 10:47:34 sjuneau]: ZERO USAGE ON MAY BILL. MAILED LETTER CERTIFIED WITH SHUT OFF DATE OF 6/7. ALSO WILL DOORTAG ON 6/1 TO ALERT HIM.

[2016-05-27 14:30:33 karenb]: ADDED BACKFLOW TO ACCOUNT AND MAILED PERMIT

[2016-06-28 09:52:18 karenb]: METER DEAD, CHANGED OUT 6/9/16

[2018-02-09 14:56:28 sjuneau]: SERVICE CHARGE FOR NON PAYMENT 2/6/18

[2018-02-15 10:24:33 karenb]: TURNED OFF 2/14/18 FOR NON-PAYMENT. TECH COULD HEAR WATER, THERE IS A LARGE LEAK

[2018-02-21 12:03:11 karenb]: CONFIRMED WITH CODE ENFORCEMENT THAT BASEMENT WAS COMPLETELY FLOODED SO WATER DID NOT GO INTO THE SEWER SYSTEM AND THAT OWNER IS NOT ALOUD INSIDE BUILDING.

[2018-03-12 11:33:18 karenb]: GEORGE KELLY IS GOING TO BE FILING AN APPEAL FOR THE FEBRUARY INVOICE. HE IS WORKING ON GETTING INSIDE TO LOCATE AND FIX LEAK.

[2018-04-27 11:45:23 karenb]: DROPPED OFF APPEAL FORM. FORWARDED TO MAY UAB. OWNER STATES THAT HE IS NOT ABLE TO GET PERMITS TO DO REPAIRS.

[2018-05-02 15:13:42 karenb]: BUILDING, ZONING AND LICENSING CONFIRMED THAT IF THE OWNER NEEDED TO MAKE REPAIRS HE COULD REQUEST PERMISSION TO GO IN.

 Check Spelling Display as HTML



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13991386	040960	02/20/2018	03/23/2018	99.92	.00	8,681.94
Amount Due						\$8,781.86

040960
KELLY GEORGE M
39 SO MAIN ST
ROCHESTER, NH 03867-2755

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018013991386700008781866

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
KELLY GEORGE M			10 NO MAIN ST /KELLY'S GYMNASTICS			
Bill Number	Account Number		Past Due Date		Bill Date	
13991386	040960		03/23/2018		02/20/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
COMM WATER	02/14/2018	11/03/2017	788	62	726	3,865.94
COMM SEWER					726	4,756.00
SERV CALL						30.00
TURN OFF						30.00
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
52.56	03/12/2018	99.92	.00	8,681.94	\$8,781.86	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
RATE CHANGES AS OF 2/1/2018- LISTED ON CITY WEBSITE
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

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Phone: 1 (603) 332 - 3110 Billing Office
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100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

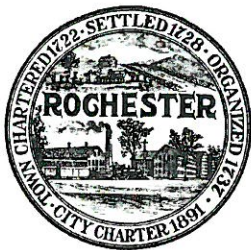
04/27/2018 11:52
karenb

CITY OF ROCHESTER
UB Consumption History Report



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ubcensing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Status Billed Amt
040960		27035	KELLY GEORGE M				012003610000			10 NO MAIN ST			
110	-	1	COMM WATER	SENS08095911	A	02/14/2018		13991386	788	726	0	3,865.94	8,681.94
110	-	1	COMM WATER	SENS08095911	A	11/03/2017		13983738	62	1	0	20.09	51.28
110	-	1	COMM WATER	SENS08095911	A	08/08/2017		13976067	61	10	0	52.90	118.10
110	-	1	COMM WATER	SENS08095911	A	05/05/2017		13968346	51	11	0	58.19	129.91
110	-	1	COMM WATER	SENS08095911	A	02/21/2017		13960819	40	19	0	98.53	221.26
110	-	1	COMM WATER	SENS08095911	A	11/08/2016		13953317	21	11	0	52.91	121.55
110	-	1	COMM WATER	SENS08095911	A	08/22/2016		13945768	10	10	0	48.10	110.50
110	-	1	COMM WATER	SENS08095911	I	06/09/2016		0	858	0	0	0.00	.00
110	-	1	COMM WATER	SENS08095911	A	05/16/2016		13938195	858	0	0	18.27	48.12
110	-	1	COMM WATER	SENS08095911	A	02/10/2016		13930756	858	0	0	18.27	48.12
110	-	1	COMM WATER	SENS08095911	A	11/06/2015		13923359	858	0	0	17.74	47.59
110	-	1	COMM WATER	SENS08095911	A	08/11/2015		13915913	858	0	0	17.74	47.59
110	-	1	COMM WATER	SENS08095911	A	05/06/2015		13908399	858	0	0	-88.73	.00
110	-	1	COMM WATER	SENS08095911	E	02/20/2015		13901043	877	-19	0	252.14	589.14
110	-	1	COMM WATER	SENS08095911	A	11/12/2014		13893663	823	54	0	317.56	741.88
110	-	1	COMM WATER	SENS08095911	A	08/05/2014		13886265	755	56	0	261.52	610.96
110	-	1	COMM WATER	SENS08095911	A	05/05/2014		13878766	699	49	0	228.17	533.93
110	-	1	COMM WATER	SENS08095911	A	02/13/2014		13871465	650	44	0	202.40	506.96
110	-	1	COMM WATER	SENS08095911	A	11/06/2013		13864140	606	32	0	147.20	346.88
110	-	1	COMM WATER	SENS08095911	A	08/09/2013		13856765	574	39	0	179.40	422.76
110	-	1	COMM WATER	SENS08095911	A	05/16/2013		13849340	535	25	0	115.00	271.00
110	-	1	COMM WATER	SENS08095911	A	02/21/2013		13842059	510	82	0	375.17	884.46
110	-	1	COMM WATER	SENS08095911	A	11/07/2012		13834747	428	66	0	296.34	699.60
110	-	1	COMM WATER	SENS08095911	A	08/08/2012		13827391	362	35	0	157.15	371.00
110	-	1	COMM WATER	SENS08095911	A	05/07/2012		13820011	327	17	0	76.33	180.20
110	-	1	COMM WATER	SENS08095911	A	02/09/2012		13812749	310	27	0	121.23	286.20
110	-	1	COMM WATER	SENS08095911	A	11/14/2011		13805461	283	32	0	143.68	339.20
110	-	1	COMM WATER	SENS08095911	A	08/05/2011		13798158	251	24	0	103.23	246.24
110	-	1	COMM WATER	SENS08095911	A	05/09/2011		13790813	227	20	0	85.80	204.80
110	-	1	COMM WATER	SENS08095911	A	02/11/2011		13783620	207	56	0	240.24	573.44
110	-	1	COMM WATER	SENS08095911	A	11/12/2010		13776402	151	21	0	90.09	215.04
110	-	1	COMM WATER	SENS08095911	A	08/10/2010		13769133	130	20	0	84.68	203.68
110	-	1	COMM WATER	SENS08095911	A	05/10/2010		13761844	110	23	0	96.37	233.22
110	-	1	COMM WATER	SENS08095911	A	02/11/2010		13754712	87	22	0	92.18	223.08
110	-	1	COMM WATER	SENS08095911	A	11/10/2009		13747494	65	18	0	75.42	182.52
110	-	1	COMM WATER	SENS08095911	A	08/24/2009		13740216	47	-12	0	-50.28	656.91
110	-	1	COMM WATER	SENS08095911	E	05/04/2009		13732916	59	59	0	238.36	563.45
110	-	1	COMM WATER	SENS08095911	E	02/03/2009		13725785	0	17	0	68.68	162.35
110	-	1	COMM WATER	NEPT31530909	I	01/30/2009		0	4,007	17	0	.00	.00
110	-	1	COMM WATER	NEPT31530909	A	11/24/2008		13718557	3,990	40	0	161.60	668.50
110	-	1	COMM WATER	NEPT31530909	A	08/15/2008		13711343	3,950	150	0	572.50	1,371.23
110	-	1	COMM WATER	NEPT31530909	E	05/07/2008		13704088	3,800	30	0	108.90	264.00
110	-	1	COMM WATER	NEPT31530909	E	02/12/2008		1364527	3,770	30	0	108.90	264.00
110	-	1	COMM WATER	NEPT31530909	A	11/02/2007		1357697	3,740	60	0	217.80	528.00
110	-	1	COMM WATER	NEPT31530909	E	08/10/2007		1350822	3,680	20	0	70.46	168.28
110	-	1	COMM WATER	NEPT31530909	E	05/02/2007		1344031	3,660	10	0	34.50	81.50
110	-	1	COMM WATER	NEPT31530909	A	01/31/2007		1337250	3,650	20	0	69.00	163.00
110	-	1	COMM WATER	NEPT31530909	E	11/13/2006		1330472	3,630	20	0	101.04	235.74
110	-	1	COMM WATER	NEPT31530909	E	08/09/2006		1323662	3,610	30	0	101.04	235.74
110	-	1	COMM WATER	NEPT31530909	A	05/20/2006		1316876	3,580	-20	0	-65.80	.00
110	-	1	COMM WATER	NEPT31530909	E	02/10/2006		1310179	3,600	40	0	131.60	303.20



#10

City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: May 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 04/30/18

Customer Name: John Raymond Adams

Account: 093700

Service Address: #38 Silver St

Rochester NH 03868-2829

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 38 units of water and 76 units of sewer on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this property.

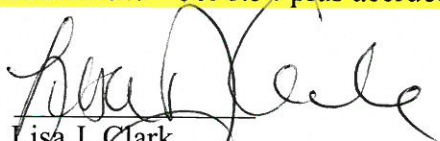
The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption for water. It is above the minimum requirements of additional use.
3. The water did not enter the sewer system.
 - a. Total invoiced usage 76 Units
 - b. New homeowner, property vacant 0 Units
 - c. Above Average 76 Units
 - d. $\frac{1}{2}$ of 76 38 Units

Value of 38 Units of Water at the current water rate of \$5.29 = \$201.02.

Value of 76 Units of Sewer at the current sewer rate of \$6.52 = \$495.52.

Total abatement = \$696.54 plus accrued interest.


Lisa J. Clark
Utility Billing Office Supervisor

May 3, 2018
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: April 30, 2018
SUBJECT: John Raymond Adams
PROPERTY: **38 Silver St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

The customer is filing an appeal for 76 units of water and sewer due to a caused by a frozen meter, which has been replaced.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 4/30/18

1. Date of Appeal: April 30, 2018
2. Property Owner's Name: John Raymond Adams Account #: 093700 W/S
3. Billing Address: _____
4. Service Location: 38 Silver St. Rochester Zip Code 03801
5. Owners Representative: _____
6. Owners Representative's Signature: John Raymond Adams
7. Phone #: _____ Cell: 904-303-3761
8. Email Address: jjohnadams01@aol.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

a. How many units of water	<u>748</u>	x 5.29= \$	<u>409.82</u>
b. How many units of sewer	<u>76</u>	x 6.52= \$	<u>502.40</u>
C. Water & Sewer Department Fees of:		\$	<u>912.22</u>
Total		\$	<u>1,129.79</u>

11. Explanation of Appeal Request:

I just purchased the home & was not living in
it & the pipes & water meter froze & burst
causing a major leak problem - Please be merciful.
Thank you for your consideration -

Blessings
John

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

I thought the heater would prevent freezing
but it did not.

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? yes

Who made the repair? utility for meter, me for pipes

Has proof of the repair been attached to this appeal form? No

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Karen E. Bonneau

From: John Adams [jjohnadams01@aol.com]
Sent: Wednesday, May 02, 2018 3:37 PM
To: Karen E. Bonneau
Subject: Re: Appeal

Good day Miss Karen

I am aware that the water appeal is a 1 time in a 10 year span. Thank you.

Blessings

John

-----Original Message-----

From: Karen E. Bonneau <Karen.E.Bonneau@rochesternh.net>
To: John Adams <jjohnadams01@aol.com>
Sent: Wed, May 2, 2018 9:44 am
Subject: RE: Appeal

Good morning, John,

It looks like you are applying for the water appeal as well. Per my email below, I do need you to confirm that you are aware the water appeal is for once in ten years per property.

Thank you,

Karen Bonneau
Utility Billing Administrator
City of Rochester, NH
19 Wakefield St
Rochester, NH 03867
(603) 332-3110

From: John Adams [mailto:jjohnadams01@aol.com]
Sent: Monday, April 30, 2018 8:08 AM
To: Karen E. Bonneau
Subject: Re: Appeal

Good Morning Miss Karen,
Thank you for your help.

Blessing: John Adams

-----Original Message-----

From: Karen E. Bonneau <Karen.E.Bonneau@rochesternh.net>
To: jjohnadams01 <jjohnadams01@aol.com>
Sent: Mon, Apr 23, 2018 4:03 pm
Subject: Appeal

Good afternoon, Mr. Adams,

Account: 093700

[2017-10-30 16:38:56 karenb]: BILL RETURNED "NOT DELIVERABLE AS ADDRESSED". REMAINING; ADDRESS HAS NOT CHANGED AND BILLS HAVE NOT BEEN RETURNED BEFORE.

[2017-11-17 13:57:45 karenb]:BILL RETURNED AGAIN, TAGGED DOOR.

[2017-12-05 15:40:15 karenb]:BILL HAD BEEN RETURNED. IS ON SHUT OFF LIST FOR 12/6 BUT WE ARE GETTING A FINAL. WILL SEND TO TITLE COMPANY WITH NOTE STATING WATER IS SET TO BE SHUT OFF IF COMPLETE BALANCE ISNT PAID BY 12/28/17

[2018-01-31 17:02:57 karenb]: FROZEN METER REPLACED 1/30/18

[2018-03-26 15:22:58 karenb]:WATER BILL RETURNED WITH FORWARDING ADDRESS OF 5141 SHENANDOAH AVE APT 63 JACKSONVILLE FL 32254-1471. REMAILED AND GAVE TO ASSESSING.

[2018-04-24 08:14:43 karenb]:HOMEOWNER CALLED DUE TO HIGH BILL. THIS WAS FROM HIS FROZEN METER. EMAILED HIM UAB FORMS. HE WILL SEND THOSE IN AND ALSO PAY FOR THE METER REPLACEMENT INVOICE.

[2018-05-02 16:41:59 karenb]:APPEAL FORM RECEIVED 4/30/18 AND SENT FOR MAY UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13993555	093700	03/21/2018	04/25/2018	2.22	.00	912.22
Amount Due						\$914.44

093700
ADAMS JOHN RAYMOND
38 SILVER ST
ROCHESTER, NH 03867-2829

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018013993555500000914440

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
ADAMS JOHN RAYMOND			38 SILVER ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
13993555	093700		04/25/2018		03/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	03/09/2018	01/30/2018	1		1	409.82
RES SEWER					76	502.40
					75	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
220.00	04/26/2018	2.22	.00	912.22	\$914.44	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
NEW WATER & SEWER RATES AS OF 2/1/2018 ON CITY WEBSITE
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

05/02/2018 10:49
karenb

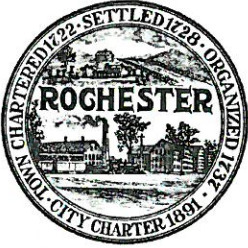
CITY OF ROCHESTER
UB Consumption History Report

P 1
ubcnsing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
093700		48039	ADAMS JOHN RAYMOND		012001980000		38 SILVER ST				Active
100	- 1 RES WATER		SENS82292200	A 03/09/2018		13993555	1	75	409.82	912.22	
100	- 1 RES WATER			I 01/30/2018		0	461	0	.00	.00	

** END OF REPORT - Generated by Karen Bonneau **

/ /



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: May 3, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 04/30/18

Customer Name: Edward & Deborah Seavey

Account: 024100

Service Address: #29A High St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 15 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. Per the Water & Sewer Adjustment Policy the water appeal should be denied: *"In order to qualify for abatement, a customer's excess consumption must exceed 35,000 gallons (46 units) and be greater than 100% of their normal average consumption."*
3. The water did not enter the sewer system
4. The appellant is responsible for undetected water leaks on the property.

a. Usage on the current invoice is	28 Units
b. Average usage of previous 3 years	<u>13 Units</u>
c. Estimated increase of Usage	15 Units

Value of 15 Units of Sewer at the current sewer rate of \$6.52 = \$97.80.

Total abatement = \$97.80 plus accrued interest.


Lisa J. Clark
Utility Billing Office Supervisor

May 3, 2018
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: April 30, 2018
SUBJECT: Edward & Deborah Seavey
PROPERTY: **29A High St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

The customer is filing an appeal for 15 units of water and sewer due to a leaking hot water tank, which has been replaced. The water did not go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 4/30/18

W/S

1. Date of Appeal: APRIL 30, 2018
2. Property Owner's Name: SEAVEY, Edward & Deborah Account #: 024100
3. Billing Address: 29 HIGH STREET
ROCHESTER, NH 03867
4. Service Location: 29-A HIGH STREET Zip Code 03867
5. Owners Representative: Deborah Seavey
6. Owners Representative's Signature: Deborah Seavey
7. Phone #: Edward; cell: 603- Cell: Deborah: 603-767-1527
8. Email Address: seavey.dw@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 11-8-17 to 2-8-18

10. Abatement is being requested for:

- a. How many units of water 15 x 5.29= \$
- b. How many units of sewer 15 x 6.52= \$
- c. Water & Sewer Department Fees of: \$ 0
- Total \$

11. Explanation of Appeal Request:

MANY WEEKS PASSED BEFORE WE REALIZED THE
HOT WATER TANK WAS LEAKING IN THE BASEMENT.
THE LEAKING WATER DID NOT ENTER THE SEWER
SYSTEM.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

WATER WAS LEAKING INTO THE BASEMENT,
IT WENT UNDISCOVERED FOR MANY WEEKS.

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES

Who made the repair? EDWARD SEAVEY, HOME OWNER

Has proof of the repair been attached to this appeal form? NO; purchased new water heater;
installed by home owner

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Account: 024100

[WATER TURNED OFF ON 8/9/95

[2010-11-24 15:13:52 kathy]: OPENING HOUSE FOR USE

[2010-12-02 12:15:50 kathy]: WATER TURNED ON AT STREET

[2011-05-31 11:19:50 ann]: THERE WAS A TURN OFF CHARGE ON THE MAY 2011 BILL IN ERROR - I PROCESSED BILL ADJUSTMENT TO ELIMINATE THE INCORRECT CHARGE AND SENT THEM A REVISED BILL

[2014-02-14 08:40:45 ann]: SHE CALLED - WILL PUT IN DROP BOX OVER WEEKEND OR COME IN NEXT WEEK TO PAY PAST DUE

[2015-02-17 15:59:01 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2017-02-07 14:57:34 karenb]: SERVICE CHARGE FOR NON PAYMENT.

[2018-04-16 13:39:50 karenb]: CUSTOMER CALLED REGARDING HIGH BILL. THEY REPLACED A HOT WATER HEATER THAT WAS LEAKING INTO THE BASEMENT. SHE ASKED IF SHE CAN DO ANYTHING ABOUT THE WATER NOT GOING INTO THE SEWER. MAILED HER UAB FORM FOR FEBRUARY BILL.

[2018-05-02 10:36:23 karenb]: RECEIVED UAB FORM ON 4/30/18. SENT FOR MAY UAB.

[2018-05-03 15:25:37 karenb]: READ OF 286 SHOWS USAGE IS BACK TO NORMAL. 14 UNITS/84 DAYS = .16/DAY.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13990928	024100	02/20/2018	03/23/2018	4.36	.00	331.23
Amount Due						\$335.59

024100
SEAVEY EDWARD S & DEBORAH W
29 HIGH ST
ROCHESTER, NH 03867-1006

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018013990928700000335596

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
SEAVEY EDWARD S & DEBORAH W				29 HIGH ST /29A HIGH STREET			
Bill Number	Account Number		Past Due Date		Bill Date		
13990928	024100		03/23/2018		02/20/2018		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	02/08/2018	11/08/2017	272	244	28	148.12	
RES SEWER					28	183.11	
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
154.89		01/22/2018	4.36	.00	331.23	\$335.59	

WATER \$5.29, ELDERLY \$2.29, MINIMUM \$20.09, MINIMUM ELDERLY \$16.10
SEWER \$6.52, ELDERLY \$4.34, MINIMUM \$31.19, MINIMUM ELDERLY \$24.83
RATE CHANGES AS OF 2/1/2018- LISTED ON CITY WEBSITE
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

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Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



05/02/2018 14:14
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P ubcnsing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
024100		6020	SEAVEY EDWARD S & DEBORAH W		012201570000						29 HIGH ST				Active
100	-	1 RES WATER	SENS69890621	A	02/08/2018			13990928		272	28	0	148.12	331.23	
100	-	1 RES WATER	SENS69890621	A	11/08/2017			13983282		244	13	0	68.77	153.53	
100	-	1 RES WATER	SENS69890621	A	08/02/2017			13975621		231	12	0	63.48	141.72	
100	-	1 RES WATER	SENS69890621	A	05/03/2017			13967898		219	10	0	52.90	118.10	
100	-	1 RES WATER	SENS69890621	A	02/06/2017			13960370		209	10	0	51.46	145.83	
100	-	1 RES WATER	SENS69890621	A	11/02/2016			13952870		199	12	0	57.72	132.60	
100	-	1 RES WATER	SENS69890621	A	08/04/2016			13945321		187	18	0	86.58	198.90	
100	-	1 RES WATER	SENS69890621	A	05/03/2016			13937751		169	12	0	57.72	132.60	
100	-	1 RES WATER	SENS69890621	A	11/03/2015			13930311		157	11	0	52.91	121.55	
100	-	1 RES WATER	SENS69890621	A	08/04/2015			13922916		146	11	0	51.94	120.58	
100	-	1 RES WATER	SENS69890621	A	05/04/2015			13915479		135	13	0	60.71	141.83	
100	-	1 RES WATER	SENS69890621	E	02/19/2015			13907958		122	21	0	98.07	229.11	
100	-	1 RES WATER	SENS69890621	A	11/05/2014			13900603		101	1	0	17.74	47.59	
100	-	1 RES WATER	SENS69890621	A	08/04/2014			13893226		100	1	0	17.74	47.59	
100	-	1 RES WATER	SENS69890621	A	05/05/2014			13885826		99	0	0	17.74	47.59	
100	-	1 RES WATER	SENS69890621	A	02/03/2014			13878325		99	1	0	17.74	47.59	
100	-	1 RES WATER	SENS69890621	A	11/05/2013			13871025		98	2	0	17.48	47.33	
100	-	1 RES WATER	SENS69890621	A	08/02/2013			13863706		96	14	0	64.40	151.76	
100	-	1 RES WATER	SENS69890621	A	05/06/2013			13856335		82	12	0	55.20	130.08	
100	-	1 RES WATER	SENS69890621	A	02/04/2013			13848909		70	10	0	46.00	108.40	
100	-	1 RES WATER	SENS69890621	A	11/05/2012			13841626		60	9	0	41.12	96.95	
100	-	1 RES WATER	SENS69890621	A	08/03/2012			13834319		51	7	0	31.43	74.20	
100	-	1 RES WATER	SENS69890621	A	05/03/2012			13826965		44	8	0	35.92	84.80	
100	-	1 RES WATER	SENS69890621	A	02/03/2012			13819583		36	8	0	35.92	84.80	
100	-	1 RES WATER	SENS69890621	A	11/02/2011			13812323		28	9	0	40.41	95.40	
100	-	1 RES WATER	SENS69890621	A	08/02/2011			13805037		19	9	0	40.41	95.40	
100	-	1 RES WATER	SENS69890621	A	05/03/2011			13797730		10	7	0	30.06	71.74	
100	-	1 RES WATER	SENS69890621	I	04/04/2009			13790389		3	3	0	16.31	74.75	
100	-	1 RES WATER	SENS69890621					0		234	0	0	.00	.00	

** END OF REPORT - Generated by Karen Bonneau **

05/02/2018 16:54
karenb

CITY OF ROCHESTER
YTD BUDGET REPORT

P
glytdbud 1

FOR 2018 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
510001	406102	TRANSFER FROM CIP	0	0	-16,429.53	.00	.00	16,429.53	100.0%
510001	406105	XFER FROM RET EARNIN	-2,364,068	-2,364,068	.00	.00	.00	-2,364,068.00	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-176,148.07	.00	.00	151,148.07	704.6%
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-58,916.06	.00	.00	8,916.06	117.8%
510001	406601	USER FEES	-3,700,000	-3,700,000	-2,606,038.75	.00	.00	-1,093,961.25	70.4%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-7,869.20	.00	.00	-4,130.80	65.6%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	-1,680.00	.00	.00	-22,320.00	7.0%*
510001	406826	HOMEOWNER FINANCE RE	0	0	-15,600.52	.00	.00	15,600.52	100.0%
TOTAL WATER WORKS REVENUE			-6,177,568	-6,177,568	-2,885,182.13	.00	.00	-3,292,385.87	46.7%
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	598,983	587,570	492,387.40	.00	.00	95,182.80	83.8%
51601057	511099	SALARIES - ADJUSTM	4,490	4,490	2,207.85	.00	.00	2,282.15	49.2%
51601057	513001	OVERTIME - REGULAR	40,000	40,000	40,808.37	.00	.00	-808.37	102.0%*
51601057	515001	ON CALL	4,397	4,397	3,868.65	.00	.00	528.35	88.0%
51601057	516000	LONGEVITY	1,481	1,481	1,061.09	.00	.00	419.91	71.6%
51601057	519000	TRAVEL ALLOWANCE	500	500	423.06	.00	.00	76.94	84.6%
51601057	521100	HEALTH INSURANCE	157,838	157,838	128,814.98	.00	.00	29,023.02	81.6%
51601057	521200	DENTAL INSURANCE	2,727	2,727	2,085.09	.00	.00	641.91	76.5%
51601057	521300	LIFE INSURANCE	1,113	1,113	940.37	.00	.00	172.63	84.5%
51601057	522000	SOCIAL SECURITY CO	46,502	46,502	39,100.26	.00	.00	7,401.74	84.1%
51601057	523000	RETIRE CONTRIBUTIO	73,737	73,737	61,307.83	.00	.00	12,429.17	83.1%
51601057	526000	WORKERS' COMPENSAT	28,071	28,071	28,063.00	.00	.00	8.00	100.0%
51601057	528001	DISABILITY INSURAN	6,180	6,180	4,825.75	.00	.00	1,354.25	78.1%
51601057	532001	STAFF DEVELOPMENT	5,794	5,794	5,048.67	.00	223.33	522.00	91.0%
51601057	532200	CONTRACTED SERVICE	0	10,413	8,146.95	.00	.00	2,265.85	78.2%
51601057	533000	OTHER PROF SERVICE	7,995	7,995	6,445.10	.00	375.34	1,174.56	85.3%
51601057	533001	AUDIT	3,968	3,968	3,967.50	.00	.00	.50	100.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	5,224.46	.00	5,025.54	1,550.00	86.9%
51601057	533004	MEDICAL SERVICES	500	500	177.00	.00	323.00	.00	100.0%
51601057	533009	14542 ROCHESTER HIL	0	0	38,871.83	.00	2,020.49	-40,892.32	100.0%*
51601057	534003	SOFTWARE MAINTENAN	32,145	32,145	20,948.53	.00	.00	11,196.47	65.2%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	541100	WATER & SEWERAGE	6,000	7,000	6,726.71	.00	273.29	.00	100.0%
51601057	542300	CUSTODIAL SERVICES	2,100	2,100	1,749.00	.00	.00	351.00	83.3%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	189.94	.00	.00	810.06	19.0%
51601057	543002	EQUIPMENT MAINTENA	1,335	1,335	1,292.20	.00	.00	42.80	96.8%
51601057	544200	RENTAL OF EQUIPMEN	410	410	.00	.00	.00	410.00	.0%
51601057	544500	LEASE COPIER/PRINT	1,656	1,656	1,674.44	.00	.00	-18.44	101.1%*
51601057	552001	FLEET INSURANCE	4,127	4,127	4,124.00	.00	.00	3.00	99.9%
51601057	552003	GENERAL LIABILITY	5,657	5,657	5,653.00	.00	.00	4.00	99.9%
51601057	553400	POSTAGE FEES	400	400	165.16	.00	.00	234.84	41.3%
51601057	554000	ADVERTISING	1,650	1,650	466.66	.00	725.80	457.54	72.3%
51601057	555000	PRINTING AND BINDI	1,000	1,000	385.53	.00	150.00	464.47	53.6%
51601057	556000	TUITION	3,150	3,150	612.50	.00	.00	2,537.50	19.4%
51601057	558000	TRAVEL	375	375	31.73	.00	20.00	323.27	13.8%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	2,734.80	.00	30.12	286.08	90.6%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	7,807.11	.00	666.13	526.76	94.1%
51601057	561010	CLOTHING	5,800	5,800	4,435.91	.00	712.94	651.15	88.8%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	4,127.09	.00	595.98	276.93	94.5%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,800.00	.00	.00	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	2,429.15	.00	318.75	877.10	75.8%
51601057	562600	VEHICLE FUEL	21,420	21,420	10,469.63	.00	.00	10,950.37	48.9%
51601057	573401	ADMIN EQUIPMENT	2,335	105	105.38	.00	.00	.00	100.0%
51601057	573900	OTHER EQUIPMENT	7,000	9,230	5,493.44	.00	69.87	3,666.31	60.3%
51601057	575100	INVENTORY PURCHASE	109,000	109,000	93,467.92	.00	15,532.08	.00	100.0%
51601057	581000	DUES AND FEES	2,410	2,410	106.67	.00	33.33	2,270.00	5.8%
51601057	583000	INTEREST EXPENSE	572,610	572,610	588,206.25	.00	.00	-15,596.25	102.7%*
51601057	584000	CONTINGENCY	20,000	20,000	.00	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	2,428.50	.00	100.00	221.50	91.9%
51601057	589031	LIEN DISCHARGE FEE	600	600	225.00	.00	175.00	200.00	66.7%
51601057	589034	ABATEMENTS/OVERLAY	0	0	76.93	.00	.00	-76.93	100.0%*
51601057	591000	REDEMPTION OF PRIN	1,728,035	1,728,035	1,688,219.66	.00	.00	39,815.34	97.7%
51601057	592001	DEPRECIATION	1,324,954	1,324,954	.00	.00	.00	1,324,954.00	.0%
51601057	593002	TRANS TO CAPITAL P	100,000	100,000	100,000.00	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	20,833.34	.00	.00	4,166.66	83.3%
TOTAL WATER WORKS EXPENSE			5,007,021	5,007,021	3,456,261.39	.00	27,370.99	1,523,388.62	69.6%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	291,783	291,783	240,248.20	.00	.00	51,534.80	82.3%
51601073	513001	OVERTIME - REGULAR	15,000	15,000	15,328.54	.00	.00	-328.54	102.2%*

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	515001	ON CALL	16,285	16,285	13,782.50	.00	.00	2,502.50	84.6%
51601073	516000	LONGEVITY	200	200	200.00	.00	.00	.00	100.0%
51601073	521100	HEALTH INSURANCE	101,371	101,371	83,799.98	.00	.00	17,571.02	82.7%
51601073	521200	DENTAL INSURANCE	1,500	1,500	1,228.52	.00	.00	271.48	81.9%
51601073	521300	LIFE INSURANCE	530	530	382.80	.00	.00	147.20	72.2%
51601073	522000	SOCIAL SECURITY CO	22,622	22,622	18,944.35	.00	.00	3,677.65	83.7%
51601073	523000	RETIREMENT CONTRIB	34,937	34,937	29,107.42	.00	.00	5,829.58	83.3%
51601073	526000	WORKERS' COMPENSAT	5,859	5,859	5,857.00	.00	.00	2.00	100.0%
51601073	528001	DISABILITY INSURAN	3,160	3,160	2,415.09	.00	.00	744.91	76.4%
51601073	533000	OTHER PROF SERVICE	11,500	11,500	7,250.00	.00	1,000.00	3,250.00	71.7%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	2,594.25	.00	4,305.75	3,100.00	69.0%
51601073	533006	LABORATORY SERVICE	32,877	32,877	16,473.02	.00	3,677.82	12,726.16	61.3%
51601073	543000	REPAIR AND MAINTEN	57,400	57,400	36,909.57	.00	993.38	19,497.05	66.0%
51601073	543002	EQUIPMENT MAINTENA	69,669	69,669	52,621.64	.00	4,433.00	12,614.36	81.9%
51601073	544500	LEASE COPIER/PRINT	800	800	567.63	.00	.00	232.37	71.0%
51601073	552002	PROPERTY INSURANCE	7,508	7,508	7,503.00	.00	.00	5.00	99.9%
51601073	553000	COMMUNICATIONS	11,253	11,253	10,492.96	.00	30.00	730.04	93.5%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	654.57	.00	112.66	232.77	76.7%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	1,579.40	.00	.00	20.60	98.7%
51601073	561010	CLOTHING	5,850	5,850	3,174.05	.00	1,640.98	1,034.97	82.3%
51601073	561015	SAFETY EQUIPMENT &	4,050	4,050	674.48	.00	34.80	3,340.72	17.5%
51601073	561031	CHEMICALS	187,500	187,500	102,245.56	.00	6,721.00	78,533.44	58.1%
51601073	561037	LABORATORY SUPPLIE	8,000	8,000	5,308.50	.00	2,689.67	1.83	100.0%
51601073	561040	EQUIPMENT REPAIR S	30,000	30,000	19,287.15	.00	2,870.31	7,842.54	73.9%
51601073	562200	ELECTRICITY	126,000	126,000	138,103.34	.00	.00	-12,103.34	109.6%*
51601073	562400	HEATING FUEL	34,000	34,000	24,145.35	.00	.00	9,854.65	71.0%
51601073	573900	OTHER EQUIPMENT	12,500	12,500	4,363.57	.00	633.23	7,503.20	40.0%
51601073	589030	PROP TAX TO OTH CO	3,155	3,155	33,709.00	.00	.00	-30,554.00	1068.4%*
TOTAL WATER TREATMENT PLANT			1,107,909	1,107,909	878,951.44	.00	29,142.60	199,814.96	82.0%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	33,098	33,098	28,377.19	.00	.00	4,720.81	85.7%
51601570	513001	OVERTIME - REGULAR	0	0	78.62	.00	.00	-78.62	100.0%*
51601570	516000	LONGEVITY	263	263	262.50	.00	.00	.50	99.8%
51601570	521100	HEALTH INSURANCE	12,162	12,162	10,300.93	.00	.00	1,861.07	84.7%
51601570	521200	DENTAL INSURANCE	221	221	187.22	.00	.00	33.78	84.7%
51601570	521300	LIFE INSURANCE	60	60	47.08	.00	.00	12.92	78.5%
51601570	522000	SOCIAL SECURITY CO	2,444	2,444	2,126.45	.00	.00	317.55	87.0%
51601570	523000	RETIREMENT CONTRIB	3,796	3,796	3,268.10	.00	.00	527.90	86.1%
51601570	526000	WORKERS' COMPENSAT	72	72	72.00	.00	.00	.00	100.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601570 528001	DISABILITY INSURAN		356	356	290.96	.00	.00	65.04	81.7%
51601570 543000	REPAIR AND MAINTEN		1,200	1,200	1,200.00	.00	.00	.00	100.0%
51601570 553400	POSTAGE FEES		8,256	8,256	7,077.99	.00	.00	1,178.01	85.7%
51601570 555000	PRINTING AND BINDI		410	410	.00	.00	.00	410.00	.0%
51601570 561003	OFFICE SUPPLIES		300	300	300.00	.00	.00	.00	100.0%
TOTAL WATER REVENUE OFFICE			62,638	62,638	53,589.04	.00	.00	9,048.96	85.6%
TOTAL WATER ENTERPRISE FUND			0	0	1,503,619.74	.00	56,513.59	-1,560,133.33	100.0%
TOTAL REVENUES			-6,177,568	-6,177,568	-2,885,182.13	.00	.00	-3,292,385.87	
TOTAL EXPENSES			6,177,568	6,177,568	4,388,801.87	.00	56,513.59	1,732,252.54	
GRAND TOTAL			0	0	1,503,619.74	.00	56,513.59	-1,560,133.33	100.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
520001	406102	TRANSFER FROM CIP	0	0	-108,831.00	.00	.00	108,831.00	100.0%
520001	406105	XFER FROM RET EARNIN	-2,575,369	-2,821,529	.00	.00	.00	-2,821,529.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-7,751.62	.00	.00	3,751.62	193.8%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	-27,903.70	.00	.00	11,854.70	173.9%
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	-24,270.87	.00	.00	14,270.87	242.7%
520001	406601	USER FEES	-4,600,000	-4,600,000	-2,889,943.41	.00	.00	-1,710,056.59	62.8%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-8,001.89	.00	.00	-3,998.11	66.7%*
520001	406607	IMPACT FEES	-14,000	-14,000	-104,918.20	.00	.00	90,918.20	749.4%
520001	406701	SEPTIC DISPOSAL PERM	-125,000	-125,000	-93,138.00	.00	.00	-31,862.00	74.5%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-9,927.36	.00	.00	-72.64	99.3%*
520001	406826	HOMEOWNER FINANCE RE	0	0	-23,778.79	.00	.00	23,778.79	100.0%
TOTAL SEWER WORKS REVENUE			-7,368,918	-7,615,078	-3,300,964.84	.00	.00	-4,314,113.16	43.3%
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-333,430	-333,430	-29,251.00	.00	.00	-304,179.00	8.8%*
520002	406307	STATE AID GRANT C-77	-7,291	-7,291	-7,291.00	.00	.00	.00	100.0%
520002	406308	STATE AID GRANT C-77	-11,378	-11,378	-2,718.00	.00	.00	-8,660.00	23.9%*
520002	406309	STATE AID GRANT C-83	-44,182	-44,182	-16,396.00	.00	.00	-27,786.00	37.1%*
520002	406310	STATE AID GRANT C-83	-14,510	-14,510	-4,815.00	.00	.00	-9,695.00	33.2%*
520002	406311	STATE AID GRANT C-83	-31,204	-31,204	-11,177.00	.00	.00	-20,027.00	35.8%*
520002	406312	STATE AID GRANT C-85	0	0	-10,269.00	.00	.00	10,269.00	100.0%
TOTAL SEWER WORKS REVENUE			-441,995	-441,995	-81,917.00	.00	.00	-360,078.00	18.5%
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	402,553	391,140	324,668.10	.00	.00	66,472.10	83.0%
52602057	511099	SALARIES - ADJUSTM	4,490	4,490	2,207.85	.00	.00	2,282.15	49.2%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	5,146.60	.00	.00	2,953.40	63.5%
52602057	515001	ON CALL	4,497	4,497	3,868.65	.00	.00	628.35	86.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	516000	LONGEVITY	1,481	1,481	1,061.11	.00	.00	419.89	71.6%
52602057	519000	TRAVEL ALLOWANCE	500	500	423.06	.00	.00	76.94	84.6%
52602057	521100	HEALTH INSURANCE	98,492	98,492	75,387.39	.00	.00	23,104.61	76.5%
52602057	521200	DENTAL INSURANCE	1,534	1,534	1,072.65	.00	.00	461.35	69.9%
52602057	521300	LIFE INSURANCE	757	757	664.93	.00	.00	92.07	87.8%
52602057	522000	SOCIAL SECURITY CO	30,110	30,110	24,401.39	.00	.00	5,708.61	81.0%
52602057	523000	RETIRE CONTRIBUTIO	47,575	47,575	38,041.69	.00	.00	9,533.31	80.0%
52602057	526000	WORKERS' COMPENSAT	16,822	16,822	16,817.00	.00	.00	5.00	100.0%
52602057	528001	DISABILITY INSURAN	4,057	4,057	3,116.04	.00	.00	940.96	76.8%
52602057	532001	STAFF DEVELOPMENT	6,344	6,344	4,096.13	.00	178.34	2,069.53	67.4%
52602057	532200	CONTRACTED SERVICE	0	11,413	8,146.95	.00	.00	3,265.85	71.4%
52602057	533000	OTHER PROF SERVICE	9,132	9,132	6,618.52	.00	346.86	2,166.62	76.3%
52602057	533001	AUDIT	3,968	3,968	3,967.50	.00	.00	.50	100.0%
52602057	533004	MEDICAL SERVICES	500	500	51.00	.00	449.00	.00	100.0%
52602057	534003	SOFTWARE MAINTENAN	25,245	25,245	21,638.61	.00	.00	3,606.39	85.7%
52602057	542300	CUSTODIAL SERVICES	2,000	2,000	1,749.00	.00	.00	251.00	87.5%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	.00	.00	.00	2,360.00	.0%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	1,791.44	.00	.00	708.56	71.7%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	1,292.20	.00	.00	2,820.80	31.4%
52602057	544200	RENTAL OF EQUIPMEN	400	400	.00	.00	.00	400.00	.0%
52602057	544500	LEASE COPIER/PRINT	1,600	1,600	1,674.48	.00	.00	-74.48	104.7%*
52602057	552001	FLEET INSURANCE	9,330	9,330	9,324.00	.00	.00	6.00	99.9%
52602057	552002	PROPERTY INSURANCE	5,869	5,869	5,865.00	.00	.00	4.00	99.9%
52602057	552003	GENERAL LIABILITY	5,378	5,378	5,375.00	.00	.00	3.00	99.9%
52602057	553400	POSTAGE FEES	500	500	141.21	.00	.00	358.79	28.2%
52602057	554000	ADVERTISING	735	735	448.67	.00	264.67	21.66	97.1%
52602057	555000	PRINTING AND BINDI	1,639	1,639	245.54	.00	146.40	1,247.06	23.9%
52602057	556000	TUITION	3,150	3,150	612.50	.00	.00	2,537.50	19.4%
52602057	558000	TRAVEL	875	875	21.22	.00	20.00	833.78	4.7%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	2,818.69	.00	126.09	403.22	88.0%
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	10,874.28	.00	856.69	1,769.03	86.9%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,615	5,615	2,350.00	.00	265.79	2,999.21	46.6%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	3,428.85	.00	809.98	1,661.17	71.8%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	593.89	.00	1,056.11	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	599.84	.00	.00	.16	100.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	5,997.63	.00	.00	2.37	100.0%
52602057	562600	VEHICLE FUEL	41,000	41,000	19,516.19	.00	.00	21,483.81	47.6%
52602057	573401	ADMIN EQUIPMENT	1,635	291	271.24	.00	19.87	.00	100.0%
52602057	573900	OTHER EQUIPMENT	6,500	7,844	6,941.02	.00	69.89	832.98	89.4%
52602057	575100	INVENTORY PURCHASE	12,500	12,500	7,336.25	.00	5,163.75	.00	100.0%
52602057	581000	DUES AND FEES	1,090	1,090	106.66	.00	53.34	930.00	14.7%

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CITY OF ROCHESTER
YTD BUDGET REPORT

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FOR 2018 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	583000	INTEREST EXPENSE	629,373	629,373	635,016.65	.00	.00	-5,643.65	100.9%*
52602057	584000	CONTINGENCY	15,000	15,000	.00	.00	.00	15,000.00	.0%
52602057	589001	STATE PERMITS & FE	1,650	1,650	1,200.00	.00	450.00	.00	100.0%
52602057	589034	ABATEMENTS/OVERLAY	0	0	76.94	.00	.00	-76.94	100.0%*
52602057	591000	REDEMPTION OF PRIN	2,562,534	2,562,534	2,492,738.86	.00	.00	69,795.14	97.3%
52602057	593002	TRANS TO CAPITAL P	214,500	460,660	460,660.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	20,833.34	.00	.00	4,166.66	83.3%
TOTAL SEWER WORKS EXPENSE			4,259,783	4,505,943	4,246,795.76	.00	10,276.78	248,870.46	94.5%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	459,334	459,334	352,433.64	.00	.00	106,900.36	76.7%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	27,619.44	.00	.00	4,880.56	85.0%
52602074	515001	ON CALL	29,438	29,438	24,525.70	.00	.00	4,912.30	83.3%
52602074	516000	LONGEVITY	600	600	600.00	.00	.00	.00	100.0%
52602074	521100	HEALTH INSURANCE	95,992	95,992	71,958.99	.00	.00	24,033.01	75.0%
52602074	521200	DENTAL INSURANCE	2,136	2,136	1,643.04	.00	.00	492.96	76.9%
52602074	521300	LIFE INSURANCE	833	833	565.36	.00	.00	267.64	67.9%
52602074	522000	SOCIAL SECURITY CO	37,771	37,771	29,812.31	.00	.00	7,958.69	78.9%
52602074	523000	RETIREMENT CONTRIB	56,042	56,042	42,264.89	.00	.00	13,777.11	75.4%
52602074	526000	WORKERS' COMPENSAT	5,020	5,020	5,018.00	.00	.00	2.00	100.0%
52602074	528001	DISABILITY INSURAN	4,075	4,075	2,796.18	.00	.00	1,278.82	68.6%
52602074	533000	OTHER PROF SERVICE	108,500	108,500	.00	.00	900.00	107,600.00	.8%
52602074	533006	LABORATORY SERVICE	119,699	119,699	31,785.25	.00	11,369.05	76,544.70	36.1%
52602074	534009	INDUSTRIAL PRETREA	32,755	32,755	8,115.61	.00	2,264.39	22,375.00	31.7%
52602074	543000	REPAIR AND MAINTEN	87,547	87,547	24,397.99	.00	22,459.20	40,689.81	53.5%
52602074	543002	EQUIPMENT MAINTENA	121,394	121,394	68,276.98	.00	12,335.60	40,781.42	66.4%
52602074	544500	LEASE COPIER/PRINT	1,852	1,852	1,533.15	.00	.00	318.85	82.8%
52602074	552002	PROPERTY INSURANCE	5,489	5,489	5,485.00	.00	.00	4.00	99.9%
52602074	553000	COMMUNICATION	10,844	10,844	11,584.99	.00	.00	-740.99	106.8%*
52602074	559000	MISC PURCHASED SER	7,750	7,750	7,750.00	.00	.00	.00	100.0%
52602074	561001	JANITORIAL SUPPLIE	1,500	1,500	983.97	.00	.00	516.03	65.6%
52602074	561002	BUILDING MAINT SUP	7,450	7,450	1,856.10	.00	408.00	5,185.90	30.4%
52602074	561010	CLOTHING	9,025	9,025	4,620.05	.00	1,005.96	3,398.99	62.3%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	2,189.70	.00	269.49	3,740.81	39.7%
52602074	561031	CHEMICAL	347,134	347,134	57,725.95	.00	38,763.65	250,644.40	27.8%
52602074	561037	LABORATORY SUPPLIE	28,057	28,057	14,768.93	.00	1,864.95	11,423.12	59.3%
52602074	561040	EQUIPMENT REPAIR S	93,948	93,948	27,772.98	.00	2,271.24	63,903.78	32.0%
52602074	562200	ELECTRICITY	375,000	375,000	261,508.47	.00	.00	113,491.53	69.7%
52602074	562400	HEATING FUEL	43,000	43,000	20,863.25	.00	.00	22,136.75	48.5%
52602074	573900	OTHER EQUIPMENT	15,275	15,275	15,244.24	.00	.00	30.76	99.8%

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YTD BUDGET REPORT

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FOR 2018 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602074	592001	DEPRECIATION	1,342,383	1,342,383	.00	.00	.00	1,342,383.00	.0%
		TOTAL SEWER TREATMENT PLANT	3,488,543	3,488,543	1,125,700.16	.00	93,911.53	2,268,931.31	35.0%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	33,098	33,098	28,378.41	.00	.00	4,719.59	85.7%
52602470	513001	OVERTIME - REGULAR	0	0	78.64	.00	.00	-78.64	100.0%*
52602470	516000	LONGEVITY	263	263	262.50	.00	.00	.50	99.8%
52602470	521100	HEALTH INSURANCE	12,162	12,162	10,301.69	.00	.00	1,860.31	84.7%
52602470	521200	DENTAL INSURANCE	222	222	187.44	.00	.00	34.56	84.4%
52602470	521300	LIFE INSURANCE	60	60	47.30	.00	.00	12.70	78.8%
52602470	522000	SOCIAL SECURITY CO	2,446	2,446	2,126.87	.00	.00	319.13	87.0%
52602470	523000	RETIREMENT CONTRIB	3,798	3,798	3,268.26	.00	.00	529.74	86.1%
52602470	526000	WORKERS' COMPENSAT	72	72	72.00	.00	.00	.00	100.0%
52602470	528001	DISABILITY INSURAN	360	360	291.40	.00	.00	68.60	80.9%
52602470	543000	REPAIR AND MAINTEN	1,200	1,200	1,200.00	.00	.00	.00	100.0%
52602470	553400	POSTAGE FEES	8,256	8,256	7,077.97	.00	.00	1,178.03	85.7%
52602470	555000	PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470	561003	OFFICE SUPPLIES	300	300	300.00	.00	.00	.00	100.0%
		TOTAL SEWER REVENUE OFFICE	62,587	62,587	53,592.48	.00	.00	8,994.52	85.6%
		TOTAL SEWER ENTERPRISE FUND	0	0	2,043,206.56	.00	104,188.31	-2,147,394.87	100.0%
		TOTAL REVENUES	-7,810,913	-8,057,073	-3,382,881.84	.00	.00	-4,674,191.16	
		TOTAL EXPENSES	7,810,913	8,057,073	5,426,088.40	.00	104,188.31	2,526,796.29	
		GRAND TOTAL	0	0	2,043,206.56	.00	104,188.31	-2,147,394.87	100.0%

** END OF REPORT - Generated by Karen Bonneau **