



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: October 29, 2018
TO: Utility Advisory Board
FROM: Lisa J. Clark – Utility Billing Office Supervisor
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, November 5, 2018 at 5:30 P.M.** in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of October 9, 2018 Minutes (Pages 4-7)
3. Tabled Appeals
 - 3.1 SRJ Lou Holdings LLC (Pages 8-15)
PO Box 411
Epping, NH 03042
RE: 760 Portland St
 - 3.2 Miranda Royer (Pages 16-24)
17 Gagne St
Rochester, NH 03867-2617
RE: 17 Gagne St
4. Appeals
 - 4.1 Joseph Ryan (Pages 25-31)
737 Portland St
Rochester, NH 03868-8416
RE: 737 Portland St
 - 4.2 Signal Street Properties LLC (Pages 32-42)
750 Lafayette Rd Suite 201
Portsmouth, NH 03801-5497
RE: 29 Signal St

- 4.3 Robert Jenness (Pages 43-49)
631 Salmon Falls Rd
Rochester, NH 03868-5908
RE: 631 Salmon Falls Rd
- 4.4 GPD Revocable Family Trust % ail DiBerto (Pages 50-56)
282 Main St
Durham, NH 03824
RE: 146 Portland St
- 4.5 Harold Hill (Pages 57-63)
17 ½ Farrington St
Rochester, NH 03867-3106
RE: 17 ½ Farrington St
- 4.6 Matthew McLean (Pages 64-70)
23 McNeil Dr
Rochester, NH 03867-2421
RE: 23 McNeil Dr
- 4.7 Wayne Peterson (Pages 71-77)
385 Portland St
Rochester, NH 03867-2301
RE: 387 Portland St
- 4.8 James & Pamela Edge (Pages 78-86)
15 Givens Cir
Rochester, NH 03867-4490
RE: 15 Givens Cir
- 4.9 MIB LLC % Greenwood Inn (Pages 87-98)
9 Farmington Rd
Rochester, NH 03867-4305
RE: 9 Farmington Rd
- 4.10 Janice Harmen (Pages 99-106)
29 Grove St Apt 4
Rochester, NH 03868-8477
RE: 40 Pine St
- 4.11 Laura & Joseph Pomerleau (Pages 107-114)
1 Apple Orchard Rd
Rochester, NH 03867
RE: 1 Apple Orchard Rd

- 4.12 Christopher Donnelly (Pages 115-121)
 - 8 Laredo Ln
 - Rochester, NH 03868-4400
 - RE: 8 Laredo Ln
- 4.13 Melena Lugo (Pages 122-130)
 - 594 Salmon Falls Rd
 - Rochester, NH 03868
 - RE: 594 Salmon Falls Rd
- 5. Financials – Water & Sewer Revenue & Expense Reports (Pages 131-138)
- 6. Adjournment

**Utility Advisory Board
October 9, 2018 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman

Joe Boudreau

Eli Barnes

Ralph Sanders

OTHERS PRESENT

Lisa Clark, Utility Billing Office Supervisor

Nancy Gilbert – 72 Lafayette St

MINUTES

1. Call to order:

Chairman Libby called the meeting to order at 5:30 PM.

2. Approval of September 10, 2018 Minutes

Mr. Boudreau made a motion to accept the September 10, 2018 meeting minutes as presented. The motion was seconded by Mr. Barnes. The motion passed unanimously.

3. Appeals –

3.1 760 Portland St – Timothy Chalifour

The appellant was not present for the meeting. The appeal was for excess sewer usage due to a leak in the irrigation system.

Mr. Barnes made a motion to abate the above average sewer usage on the June and September 2018 invoices, or 29 units of sewer at \$195.75, plus accrued interest per the recommendation. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

3.2 5 Blair Dr – Paul & Denise Schweinsberg

The appellants were not present for the meeting. The appeal is for above average sewer usage due to a faulty sewer deduct meter. The meter was replaced.

Mr. Barnes made a motion to abate the above average sewer on the August invoice and upcoming November invoice plus any accrued interest. The motion was seconded by Chairman Libby. The motion passed unanimously.

3.3 17 Gagne St – Miranda Royer

The appellant was not present for the meeting. The appeal is for above average usage. The appellant did not find any leaks and the meter has been sent for testing. *Chairman Libby made a motion to table the appeal until the meter test results are received. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

3.4 4 Blair Dr – Daniel Bilodeau

The appellant was not present for the meeting. The appeal is for above average sewer usage due to a faulty sewer deduct meter. The meter has been replaced. *Chairman Libby made a motion to abate the above average sewer on the August invoice and upcoming November invoice plus any accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

3.5 72 Lafayette St – RAMA

Nancy Gilbert was present for the meeting. The request is for an abatement per the City's Policy on Water & Sewer Adjustments. The policy allows for an abatement of ½ of the above average water used, and per the appeal the high usage was due to a pipe leak in the Exhibition Building. The pipe was repaired by RAMA staff. There was discussion regarding the once in ten-year policy per location, per property, per meter or per building. *Chairman Libby made a motion to abate 371 units of water at \$5.55 each for a total of \$2,059.05. The abatement is for the Exhibition Hall meter on the August invoice plus any accrued interest. The motion stated that the decision letter and account would note that this is a once in ten-year abatement for the Exhibition Hall location. The motion was seconded by Mr. Boudreau. The motion passed unanimously.*

3.6 96 A Trinity Circle – Karen Cofferen

The appellant was not present for the meeting. The appeal is for above average sewer usage due to a hot water heater that leaked. The leak has been repaired. *Chairman Libby made a motion to abate 7 units of sewer at \$47.25 plus any accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.*

3.7 90 Big Bear Rd – Neal Roberts

The appellant was not present for the meeting. The appeal is for above average sewer usage due to faulty installation of the sewer deduct meter. This has been repaired. *Mr. Boudreau made a motion to abate the above average sewer on the August invoice and upcoming November invoice plus any accrued interest. Chairman Libby seconded the motion. The motion passed unanimously.*

3.8 47 Blair Dr – Pierre & Laurette Beaulieu

The appellant was not present for the meeting. The appeal is for above average water and sewer usage due to a leak in an underground pipe and a faulty sewer deduct meter. These have both been repaired.

Mr. Barnes made a motion to abate the above average sewer usage with the choice of abating ½ of the above average water usage on the August and upcoming November invoice plus any accrued interest. If the homeowner chooses to accept the water abatement, the decision letter and account will note that this is a once in ten year abatement. The motion was seconded by Chairman Libby. The motion passed unanimously.

3.9 108 Maple St – Marian L Veno

The appellant was not present for the meeting. The appeal is for above average usage due to a toilet leak. The leak has been repaired.

Chairman Libby made a motion to abate 25 units of water at \$138.75 and 25 units of sewer at \$168.75 for a total abatement of \$307.50 plus any accrued interest. The motion stated the decision letter and account will note that this is a once in ten year abatement. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

3.10 13 Kendall St – James Hand

The appellant was not present for the meeting. The appeal is for above average sewer usage due to a leaking automatic waterer.

Mr. Barnes made a motion to abate the above average sewer on the August invoice and upcoming November invoice. The motion stated that the decision letter will recommend installing a sewer deduct meter. The motion was seconded by Mr. Sanders. The motion passed unanimously.

3.11 23 Temple Dr – Dale & Patricia Officer

The appellant was not present for the meeting. The appeal is for above average sewer usage due to a faulty sewer deduct meter. The meter has been replaced.

Chairman Libby made a motion to abate the above average sewer on the August invoice and upcoming November invoice plus any accrued interest. The motion was seconded by Mr. Barnes. The motion passed unanimously.

4. Financials

Mr. Boudreau made inquiries regarding the financial reports. Ms. Clark responded.

5. Adjournment:

Chairman Libby made a motion to adjourn at 6:30PM. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

Minutes respectfully submitted by Karen Bonneau, Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 07/25/18

Customer Name: SRJ Lou Holdings LLC

Account: 133620

Service Address: #74 Winter St

Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant is responsible for all usage and/or undetected water leaks on the property.
2. Per Section 2 in the Policy on Water & Sewer Adjustments:
*"In the event that a customer cannot determine the source or cause of the abnormally high consumption, the customer is required to hire a private licensed plumber to assist the customer in trying to determine the cause. **If the plumber is unable to determine the source or cause of the abnormally high consumption, the City can only speculate that the customer has located and repaired or corrected said source.** If the customer claims that said source never existed, the City shall test the meter and make an adjustment to the bill in accordance with the requirements stipulated in the City Ordinance 17.12(d) for meter found to be inaccurate based on the American Water Works Association (AWWA) standards. **If the meter test reveals an accurate or under-recording meter the customer shall be held responsible for the entire bill plus the cost of meter testing, shipping and handling.**"*

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: October 24, 2018

SUBJECT: SRJ Lou Holdings LLC

PROPERTY: **74 Winter St**

Please find attached the Water Billing Appeal, account notes, consumption history, invoice and LLC information for the above account. The appeal was tabled from the August 2018 meeting with a request for more documentation from property owner. The appeal was tabled from the September 2018 meeting because the property owner was unable to attend. The property owner was notified to bring documentation to the November UAB meeting.

The customer is filing an appeal for 588 units of water and sewer due to high usage on the June 2018 water bill. The usage is back to normal. The homeowner could not locate the source of the high usage and will be monitoring the property weekly.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 7/25/18
WLS

1. Date of Appeal: _____
2. Property Owner's Name: SRT LOU HOUSINGS Account #: 14002631 Bill#
3. Billing Address: PO Box 411 133620 Account#
EPPING, NH 03042.
4. Service Location: 74 WINTER ST. Zip Code _____
5. Owners Representative: JACK MURRAY
6. Owners Representative's Signature: [Signature]
7. Phone #: 603-502-6438 Cell: _____
8. Email Address: JACK@IKANPROPERTY.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from April 2018 to JUNE 2018

10. Abatement is being requested for:

- a. How many units of water 588 x 5.29 = \$ 3,104.52
- b. How many units of sewer 588 x 6.52 = \$ 3,767.76
- c. Water & Sewer Department Fees of: ~~6,872.28~~
- Total \$ 6,872.28

11. Explanation of Appeal Request:

THE CURRENT BILL IS NOT INDICATIVE OF NORMAL AVERAGE
USAGE OF WATER. IN AN EFFORT TO MANAGE POTENTIAL FUTURE
LEAKS I WILL IMPLEMENT A WEEKLY RECORD OF WATER READING.
REGRETTFULLY, WE COULD NOT FIND ANY LEAKS AND THE CITY
DATA REPORT SHOWED IT STOPPED PRIOR TO THE ONSITE VISIT.
I AM LOOKING INTO AN ALARM NOTIFICATION SYSTEM SIMILAR
TO A SPRINKLER WATER FLOW SENSOR.

I HAVE BEEN INFORMED OF THE 1x IN 10 YEAR REQUEST
FOR ABATEMENT ON WATER USAGE.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? COULD NEVER DETERMINE SOURCE OF WATER USAGE.

If yes, has the leak been repaired? THE LEAK STOPPED. PROPERTY HAS NO OUTSIDE H₂O SPICKETS

Who made the repair? I HAVE HAD A CONTRACTOR VERIFY IF ANY LEAKS ARE CONTINUING

Has proof of the repair been attached to this appeal form? WILL PRESENT MAINTENANCE DOCUMENTS AT APPEAL.

14. If your appeal is denied, will this cause you financial hardship for which you will seek

assistance from the City? If so, explain:

YES, THE PROPERTY DOES NOT GENERATE ENOUGH RENTAL INCOME TO COVER SUCH A LARGE UNEXPECTED EXPENSE.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account: 133620

[10/01/08- CHARGED SERVICE CALL FOR NON PAYMENT. TIM PICKED UP A CHECK (#6831)

06/30/09- CHARGED TURN OFF FOR NON PAYMENT

07/02/09- CHARGED TURN ON FOR NON PAYMENT

[2010-12-28 08:18:44 ann]: CALLED - WILL BE IN EITHER TODAY OR TOMORROW FOR SURE TO PAY PAST DUE BALANCE

[2013-01-24 11:35:11 kathy]: GOING TO AUCTION 1/30/13

[2013-04-01 16:49:40 sjuneau]: SHUT OFF NOTICE RETURNED - MOVED LEFT NO ADDRESS

[2013-04-10 09:48:27 ann]: NEW OWNER SRJ LOU HOLDINGS, LLC, PO BOX 411, EPPING, NH 03042 (JACK MURRAY)

[2018-06-18 3:48:38 karenb]:611 UNITS ON JUNE INVOICE. TAGGED DOOR AND MAILED LEAK LETTER.

[2018-06-26 15:29:24 karenb]:TECHNICIAN PULLED METER REPORT TODAY WHICH SHOWED THAT LEAK/ISSUE WAS RESOLVED ON 6/7/18. SINCE THEN THE USAGE HAS BEEN BACK TO NORMAL. EMAILED REPORT TO HOMEOWNER. HE WILL CHECK ON PROPERTY AND WITH TENANTS AGAIN.

[2018-07-25 09:44:25 karenb]:HOMEOWNE DROPPED OFF APPEAL FORM. HE COULD NOT FIND CAUSE FOR HIGH USAGE. WILL BE IMPLEMENTING A WEEKLY RECORD OF WATER

READING TO STAY ON TOP OF ANY ISSUES. SENT FOR AUGUST UAB.

[2018-08-29 16:14:24 karenb]:AUGUST APPEAL WAS TABLED UNTIL SEPTEMBER MEETING. THE BOARD IS REQUESTING MORE DOCUMENTATION/INFORMATION. SENT FOR SEPT UAB.

[2018-09-11 10:39:47 karenb]:UAB TABLED APPEAL UNTIL OCTOBER MEETING. HOMEOWNER COULD NOT MAKE IT TO SEPTEMBER MEETING.

[2018-10-15 14:29:50 karenb]:APPEAL IS BEING HEARD AT NOVEMBER MEETING. LET HOMEOWNER KNOW. HE STATED THAT HE DID OBTAIN SOME INFORMATION FROM PRESCOTT PUMP IN EXTER, IS STILL WAITING ON FW WEB.

**Form SRA – Addendum to Business Organization and Registration Forms
Statement of Compliance with New Hampshire Securities Laws**

Part I – Business Identification and Contact Information

Business Name: SRJ Lou Holdings, LLC

Business Address (include city, state, zip): P.O. Box 147, Hampton, NH 03842

Telephone Number: (603) 502-6438 E-mail: _____

Contact Person: Nelson J. Murray, Jr.

Contact Person Address (If Different): _____

Part II – Check ONE of the following items in Part II. If more than one item is checked, the form will be rejected.
[PLEASE NOTE: Most small businesses registering in New Hampshire qualify for the exemption in Part II, Item 1 below. However, you must insure that your business meets all of the requirements spelled out in A), B), and C)]:

1. ☒ Ownership interests in this business are exempt from the registration requirements of the state of New Hampshire because the business meets ALL of the following three requirements:
 - A) This business has 10 or fewer owners; and
 - B) Advertising relating to the sale of ownership interests has not been circulated; and
 - C) Sales of ownership interests – if any – will be completed within 60 days of the formation of this business.
2. _____ This business will offer securities in New Hampshire under another exemption from registration or will notice file for federal covered securities. Enter the citation for the exemption or notice filing claimed - _____
3. _____ This business has registered or will register its securities for sale in New Hampshire. Enter the date the registration statement was or will be filed with the Bureau of Securities Regulation - _____
4. _____ This business was formed in a state other than New Hampshire and will not offer or sell securities in New Hampshire.

Part III – Check ONE of the following items in Part III:

1. _____ This business is not being formed in New Hampshire.
2. ☒ This business is being formed in New Hampshire and the registration document states that any sale or offer for sale of ownership interests in the business will comply with the requirements of the New Hampshire Uniform Securities Act.

Part IV – Certification of Accuracy

(NOTE: The information in Part IV must be certified by: 1) all of the incorporators of a corporation to be formed; or 2) an executive officer of an existing corporation; or 3) all of the general partners or intended general partners of a limited partnership; or 4) one or more authorized members or managers of a limited liability company; or 5) one or more authorized partners of a registered limited liability partnership or foreign registered limited liability partnership.)

I (We) certify that the information provided in this form is true and complete. (Original signatures only)

Name (print): Nelson J. Murray, Jr. Signature: NJ Murray 3-17-08

Name (print): _____ Signature: _____

Name (print): _____ Signature: _____

Date: 3-17-08



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14002631	133620	06/20/2018	07/23/2018	0.00	.00	7,515.30
Amount Due						\$7,120.24

133620
SRJ LOU HOLDINGS LLC
P O BOX 411
EPPING, NH 03042

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042018014002631100007120249

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
SRJ LOU HOLDINGS LLC			74 WINTER ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14002631	133620		07/23/2018		06/20/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	06/18/2018	03/09/2018	1012	401	611	3,391.05
RES SEWER					611	4,124.25
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
400.00	07/25/2018	0.00	.00	7,515.30	\$7,120.24	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
CITY OF ROCHESTER WATER QUALITY REPORTS ONLINE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/PAGES/WATER-QUALITY-REPORTS

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



07/25/2018 09:43
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P
ubcnsinq

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
133620	40727	SRJ LOU HOLDINGS LLC				012001270000				74 WINTER ST				Active
100	1 RES WATER	SENS76166287	A	06/18/2018			14002631		1,012	611	0	3,391.05	7,515.30	
100	1 RES WATER	SENS76166287	A	03/09/2018			13994836		401	21	0	113.39	252.35	
100	1 RES WATER	SENS76166287	A	12/12/2017			13987202		380	19	0	100.51	224.39	
100	1 RES WATER	SENS76166287	A	09/19/2017			13979530		361	18	0	95.22	212.58	
100	1 RES WATER	SENS76166287	A	06/09/2017			13971865		343	34	0	179.86	401.54	
100	1 RES WATER	SENS76166287	A	03/07/2017			13964223		309	29	0	153.41	342.49	
100	1 RES WATER	SENS76166287	A	12/02/2016			13956735		280	33	0	159.08	365.20	
100	1 RES WATER	SENS76166287	A	09/02/2016			13949192		247	29	0	139.49	320.45	
100	1 RES WATER	SENS76166287	A	06/06/2016			13941680		218	40	0	192.40	442.00	
100	1 RES WATER	SENS76166287	A	03/04/2016			13934138		178	46	0	221.26	508.30	
100	1 RES WATER	SENS76166287	A	12/08/2015			13926769		132	38	0	181.46	418.58	
100	1 RES WATER	SENS76166287	A	09/08/2015			13919320		94	22	0	102.74	240.02	
100	1 RES WATER	SENS76166287	A	06/03/2015			13911876		72	21	0	98.07	229.11	
100	1 RES WATER	SENS76166287	A	03/16/2015			13904407		51	27	0	126.09	294.57	
100	1 RES WATER	SENS76166287	A	12/02/2014			13897055		24	23	0	107.41	250.93	
100	1 RES WATER	SENS76166287	A	09/04/2014			13889650		1	0	0	17.74	47.59	
100	1 RES WATER	SENS76166287	A	06/02/2014			13882228		1	1	0	17.74	47.59	
100	1 RES WATER	SENS76166287	A	03/03/2014			13874811		0	0	0	17.74	47.59	
100	1 RES WATER	SENS76166287	I	01/08/2014					2,664	0	0	101.20	238.48	
100	1 RES WATER	NEPT31198792	A	12/12/2013			13867529		2,664	22	0	96.60	227.64	
100	1 RES WATER	NEPT31198792	A	09/09/2013			13860133		2,642	21	0	78.20	214.28	
100	1 RES WATER	NEPT31198792	A	06/12/2013			13852752		2,621	17	0			

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 08/31/18

Customer Name: Miranda Royer

Account: 041680

Service Address: #17 Gagne St

Rochester NH 03867-2617

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the invoiced amount.

The above recommendation is based upon the following findings:

1. Per the Water & Sewer Adjustment Policy, the appeal should be denied: *In order to qualify for abatement, a customer's excess consumption must exceed 35,000 gallons (46 units) and be greater than 100% of their normal average consumption.*
 - a. Usage on the current invoice is 57 Units
 - b. Average previous usage 13 Units
 - c. Estimated increase of Usage 44 Units

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 24, 2018
SUBJECT: Miranda Royer
PROPERTY: **17 Gagne St**

Please find attached the Water Billing Appeal, account notes, consumption history, meter test results, email and invoice for the above location.

The appeal was tabled for from the October UAB pending meter test results. The test results were returned and the meter was reading less than it should at low and intermediate flow. The homeowner mentioned that they had a toilet that was running and turned off. This appeal is for a once in ten year appeal for above average usage due to the toilet leak.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 9/5/18
W/S

1. Date of Appeal: 8-31-18
2. Property Owner's Name: Miranda Royer Account #: 041680
3. Billing Address: 17 Gayne Street
Rochester NH 03867
4. Service Location: 17 Gaynest Rch NH Zip Code 03867
5. Owners Representative: N/A
6. Owners Representative's Signature: Miranda Royer
7. Phone #: _____ Cell: 973-2333
8. Email Address: miranda31980@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

- a. How many units of water _____ x 5.29 = \$ _____
- b. How many units of sewer _____ x 6.52 = \$ _____
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

In the 14 years of me owning this house I have
NEVER had a water bill higher than 180 per billing
cycle. I think the meter is not working properly.

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

I think meter is not working properly

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

I'm a single mother of 3. Father of my children in jail. I receive 1100 weekly in child support. I work but part time as I'm not medically released to work FT due to cancer treatment, but am in remission.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Karen E. Bonneau

From: Miranda Hersom <miranda31980@gmail.com>
Sent: Monday, October 22, 2018 12:37 PM
To: Karen E. Bonneau
Subject: Re: Appeal

Hi

I am requesting once in ten year forgiveness for my faulty toilet.

Thank You for your kindness it really helps me financially.

Thank You

Miranda Royer

On Mon, Oct 22, 2018, 12:10 PM Karen E. Bonneau <Karen.E.Bonneau@rochesternh.net> wrote:

I have to turn it in today. If you just want to respond my email stating what you are asking for (once in ten year water appeal and mention the toilet) I can submit it with the appeal. Or if you can get the paperwork to me by 1:30PM.

Karen Bonneau

Utility Billing Administrator

City of Rochester, NH
19 Wakefield St

Rochester, NH 03867

(603) 335-7501

From: Miranda Hersom <miranda31980@gmail.com>
Sent: Monday, October 22, 2018 9:31 AM
To: Karen E. Bonneau <Karen.E.Bonneau@rochesternh.net>
Subject: Appeal

Good Morning!!

Is it too late to do the paper work??

Take Care

Miranda



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14006968	041680	08/21/2018	09/25/2018	1.38	.00	701.10
Amount Due						\$702.48

041680
ROYER MIRANDA A & JEREMY A
17 GAGNE ST
ROCHESTER, NH 03867-2617

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814006968300000702480

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
ROYER MIRANDA A & JEREMY A			17 GAGNE ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14006968	041680		09/25/2018		08/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/08/2018	05/07/2018	577	520	57	316.35
RES SEWER					57	384.75
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
135.30	05/31/2018	1.38	.00	701.10	\$702.48	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

0411080

RED HED MANUFACTURING
Division of Everett J. Prescott
38 Albion Road
Lincoln, Rhode Island 02865
401-333-1317

METER TEST DATA

TEST DATE 10/2/18

CUSTOMER EJP CONCORD
METER FROM 17 GAGNE STREET
REFERENCE #305

METER INFORMATION
SERIAL # 69891129
SIZE: 3/4 X 5/8
BRAND: SENSUS
COMMENTS:

PASS RANGE: 98.5%-101.5%

TESTING DATA

AWWA STANDARDS

LOW FLOW 1/2 G.P.M.	INTERMEDIATE FLOW 3 G.P.M.	HIGH FLOW 25 G.P.M.	
------------------------	----------------------------------	------------------------	--

TEST AMOUNT	% OF METER ACCURACY	TEST AMOUNT	% OF METER ACCURACY	TEST AMOUNT	% OF METER ACCURACY	PASS/FAIL
1 CF	97.9%	1 CF	98.1%	10 CF	98.9%	

Signed



Date

10-2-18

Account: 041680

[12/22/08 - RECEIVED MESSAGE THAT PUBLIC WORKS HAD REFERRED US TO THIS NUMBER - DRAIN IN BASEMENT WITH DARK WATER THAT SMELLS LIKE SEWAGE - CALLED TERRY AT PUBLIC WORKS - TERRY HAD GIVEN HER OUR NUMBER IN ERROR - TERRY WILL TAKE CARE OF.

[2010-04-19 12:53:50 kathy]: CUSTOMER HAVING TENANT MOVING OUT TODAY DID FINAL BUT HAS A CREDIT BALANCE WHICH WAS APPLIED TO THE TENANTS BILL OWNER WILL HAVE TO TAKE IT UP WITH THE TENANT..

[2012-11-21 16:00:40 ann]: TENANT CALLED ABOUT HIGH BILL - HE GOT ANGRY AND RAISED HIS VOICE - I TRIED TO EXPLAIN AND ADVISED HIM TO LOOK FOR LEAKS AND TOLD HIM OF THE SHARE FUND.

[2013-12-03 08:49:48 kathy]:RETURN TO SENDER CHANGE ADDRESS TO 17 GAGNE ST

[2018-08-27 15:18:40 karenb]:HOMEOWNER CALLED REGARDING HIGH BILL 8/24/18. EXPLAINED HOW TO CHECK METER. GOT ANOTHER READ TODAY AND IT IS STILL HIGH: 11 UNITS/19 DAYS. LEFT VOICEMAIL FOR HOMEOWNER.

[2018-08-28 16:35:30 karenb]:HOMEOWNER CALLED BACK. STATED SHE CHECKED HER METER AND NOTHING IS GOING ON. WANTED METER TESTED AND UAB FORM.

[2018-09-14 10:25:37 karenb]:METER PULLED FOR TESTING 8/31/18 S/N 69891129 MODEL 63544637. READ 0588. TEMP METER 085251988. READ 0. HOMEOWNER DROPPED OFF APPEAL FORM FOR OCTOBER UAB.

[2018-10-01 14:19:47 karenb]:GOT READ FOR UAB 9/27/18. READ 0005. 5 UNITS/27 DAYS = .18/DAY. USAGE IS NORMAL.

[2018-10-11 10:49:31 karenb]:UAB TABLED APPEAL UNTIL METER TEST RESULTS ARE RECEIVED.

[2018-10-12 11:41:15 karenb]:METER TEST RESULTS RECEIVED. METER WAS ACTUALLY READING LESS THAN IT SHOULD AT LOW AND INTERMEDIATE FLOW. CALLED HOMEOWNER AND EXPLAINED THIS AND THAT WE ARE LEAVING NEW METER IN AND SHE WILL NOT BE CHARGED THE TEST FEE. HOMEOWNER MENTIONED THAT THEY DID HAVE A TOILET RUNNING THAT THEY TURNED OFF BUT SHE DIDN'T THINK IT WOULD CAUSE THAT MUCH USAGE. EXPLAINED THE WATER APPEAL HOWEVER SHE MISSES THE USAGE GUIDELINE BY 2 UNITS. SHE STILL WANTS TO TRY TO GO FORWARD WITH THE APPEAL.



Check Spelling

Display as HTML

10/01/2018 14:14
karenb

CITY OF ROCHESTER
|UB Consumption History Report



1
|P
|ubensing

Account Number Service	Customer # Name Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr	Read	Location Usage	Repl	Usage	Charge	Amt	Billed	Status
041680	27058	ROYER MIRANDA A & JEREMY A	012100390000						17	GAGNE	ST				Active
100	1 RES WATER	I	08/31/2018			14006968	0	588	11		0	0	00	00	
100	1 RES WATER	A	08/08/2018			13990901	0	577	57		0	0	316.35	701.10	
100	1 RES WATER	A	05/07/2018			13990901	0	520	11		0	0	61.05	135.30	
100	1 RES WATER	A	02/01/2018			13991426	0	509	11		0	0	58.23	129.98	
100	1 RES WATER	A	11/02/2017			13983777	0	498	12		0	0	63.48	141.72	
100	1 RES WATER	A	08/04/2017			13976106	0	486	12		0	0	63.48	141.72	
100	1 RES WATER	A	05/04/2017			13968383	0	474	12		0	0	63.48	141.72	
100	1 RES WATER	A	02/03/2017			13960858	0	462	12		0	0	61.66	138.84	
100	1 RES WATER	A	11/01/2016			13953355	0	450	11		0	0	52.91	121.55	
100	1 RES WATER	A	08/02/2016			13945807	0	439	17		0	0	81.77	187.85	
100	1 RES WATER	A	05/05/2016			13938233	0	422	13		0	0	62.53	143.65	
100	1 RES WATER	A	02/05/2016			13930794	0	409	11		0	0	52.91	121.55	
100	1 RES WATER	A	11/09/2015			13923397	0	398	12		0	0	56.75	131.63	
100	1 RES WATER	A	08/07/2015			13915951	0	386	17		0	0	79.39	185.47	
100	1 RES WATER	A	05/07/2015			13908437	0	369	15		0	0	70.05	163.65	
100	1 RES WATER	A	02/18/2015			13901082	0	354	17		0	0	79.39	185.47	
100	1 RES WATER	A	11/07/2014			13893702	0	337	13		0	0	60.71	141.83	
100	1 RES WATER	A	08/05/2014			13886304	0	324	19		0	0	88.73	207.29	
100	1 RES WATER	A	05/02/2014			13878805	0	305	22		0	0	102.30	239.58	
100	1 RES WATER	A	02/04/2014			13871505	0	283	15		0	0	69.00	162.60	
100	1 RES WATER	A	11/04/2013			13864180	0	268	1		0	0	17.48	47.33	
100	1 RES WATER	A	09/05/2013			13858237	0	267	3		0	0	13.80	32.52	
100	1 RES WATER	A	08/07/2013			13856804	0	264	14		0	0	64.40	151.76	
100	1 RES WATER	A	05/09/2013			13849380	0	250	15		0	0	69.00	162.60	
100	1 RES WATER	A	02/06/2013			13842098	0	235	14		0	0	64.00	150.89	
100	1 RES WATER	A	11/07/2012			13834786	0	221	42		0	0	188.58	445.20	
100	1 RES WATER	A	08/07/2012			13827429	0	179	14		0	0	62.86	148.40	
100	1 RES WATER	A	05/07/2012			13820050	0	165	13		0	0	58.37	137.80	
100	1 RES WATER	A	02/07/2012			13812788	0	152	13		0	0	58.37	137.80	
100	1 RES WATER	A	11/04/2011			13805500	0	139	13		0	0	55.85	133.27	
100	1 RES WATER	A	08/03/2011			13798197	0	126	13		0	0	51.48	122.88	
100	1 RES WATER	A	05/04/2011			13790851	0	113	12		0	0	60.06	143.36	
100	1 RES WATER	A	02/08/2011			13776440	0	101	14		0	0	47.19	112.64	
100	1 RES WATER	A	11/03/2010			13769171	0	87	11		0	0	21.34	51.09	
100	1 RES WATER	A	08/04/2010			13765563	0	76	5		0	0	15.91	44.35	
100	1 RES WATER	F	06/21/2010			13754750	31	70	9		0	0	37.71	91.26	
100	1 RES WATER	A	04/19/2010			13747500	0	61	15		0	0	62.85	152.10	
100	1 RES WATER	A	02/02/2010			13744022	0	46	11		0	0	46.09	111.54	
100	1 RES WATER	A	10/16/2009			13740253	0	35	11		0	0	49.19	117.39	
100	1 RES WATER	A	08/04/2009			13732953	0	23	12		0	0	60.60	143.25	
100	1 RES WATER	A	05/08/2009			13725823	0	8	15		5	5	52.25	124.15	
100	1 RES WATER	A	02/03/2009			13718595	0	1	8		5	5	48.48	114.60	
100	1 RES WATER	I	12/08/2008			13711380	0	1,224	5		0	0	37.81	90.76	
100	1 RES WATER	A	11/05/2008			13704125	0	1,207	12		0	0	119.79	290.40	
100	1 RES WATER	A	08/01/2008			1364564	0	1,164	33		0	0	43.56	105.60	
100	1 RES WATER	E	02/12/2008			1357735	0	1,152	12		0	0	58.08	140.80	
100	1 RES WATER	A	11/01/2007			1350859	0	1,136	16		0	0	38.61	92.03	
100	1 RES WATER	A	07/31/2007			1344069	0	1,125	11		0	0	31.05	73.35	
100	1 RES WATER	A	04/30/2007			1337287	0	1,116	9		0	0	41.40	97.80	
100	1 RES WATER	A	02/13/2007						12		0	0			



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/01/18

Customer Name: Joseph Ryan

Account: 111800

Service Address: #737 Portland St

Rochester NH 03868-8416

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 26 units of water and 52 units of water on the September invoice. The account and decision letter will be noted that this is a once in ten year appeal and recommendation to contact Utility Billing Office regarding sewer deduct meter.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The water did not go through the sewer system.
 - a. Total invoiced usage 64 Units
 - b. Average Consumption 12 Units
 - c. Above Average 52 Units
 - d. ½ of Above Average 26 Units

Value of 26 Units of Water at the current water rate of \$5.55 = \$144.30.

Value of 52 Units of Sewer at the current sewer rate of \$6.75 = \$351.00.

Total abatement = \$495.30 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 24, 2018
SUBJECT: Joseph Ryan
PROPERTY: **737 Portland St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

This appeal is for 26 units of water and 52 units of sewer due to extra usage from watering a hydro seeded lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/1/18

1. Date of Appeal: 30 OCT 2018
2. Property Owner's Name: JOSEPH RYAN Account #: 111800
3. Billing Address: 737 PORTLAND ST
ROCHESTER, NH
03868
4. Service Location: 737 PORTLAND ST, ROCHESTER NH Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 907512 5160 Cell: _____
8. Email Address: JRYAN96706@Yahoo.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/12/18 to 9/10/2018

10. Abatement is being requested for:

a. How many units of water 26 x 5.55 = \$ 144.30

b. How many units of sewer 52 x 6.75 = \$ 351.00

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

BACK YARD WAS HYDRO-SEEDED, CAUSING THE INCREASED
WATER USAGE. I UNDERSTAND THAT YOU CAN APPEAL ONE TIME
IN A TEN YEAR PERIOD. THANK YOU.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Account: 111800

[2014-09-16 08:18:35 sjuneau]: NO USAGE ON SEPTEMBER BILL. SENT DEAD METER LETTER

[2014-09-22 08:55:35 sjuneau]: THEY DONT LIVE THERE FULL TIME RIGHT NOW AND ARE ONLY CHECKING IN ONCE IN A WHILE. WILL BE BACK IN OCTOBER.

[2015-10-26 14:33:09 karenb]: RICHARD CALLED BECAUSE HE RECEIVED BILL. BILL WENT OUT BEFORE NEW OWNER UPDATED. REMAILED BILL TO NEW OWNER. LOST CALL WITH RICHARD, IF HE CALLS BACK, THIS IS ALL SET.

[2017-09-19 09:29:45 sjuneau]: FINAL PROCESSED

[2018-09-13 10:01:56 karenb]: 64 UNITS ON SEPTEMBER INVOICE. MAILED HIGH USAGE LETTER.

[2018-09-27 09:23:36 karenb]: HOMEOWNER CAME IN. HYDRO SEEDED A LAWN AND ASKED IF THERE WAS ANYTHING THAT COULD BE DONE ABOUT THE INVOICE. EXPLAINED THE APPEAL PROCESS AND GAVE HIM APPEAL FORM.

[2018-10-09 11:34:46 karenb]: UAB FORM RECEIVED 10/1/18. SENT FOR NOVEMBER UAB.

[2018-10-15 14:53:43 karenb]: READ OF 0533 ON 10/12/18 SHOWS USAGE HAS GONE BACK TO NORMAL SINCE READ FOR SEPTEMBER INVOICE. 4 UNITS/31 DAYS = .1/DAY.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14009834	111800	09/24/2018	10/29/2018	0.00	.00	787.20
Amount Due						\$787.20

111800
RYAN JOSEPH R
737 PORTLAND ST
ROCHESTER, NH 03868-8416

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814009834400000787200

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
RYAN JOSEPH R			737 PORTLAND ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14009834	111800		10/29/2018		09/24/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/10/2018	06/12/2018	529	465	64	355.20
RES SEWER					64	432.00
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
159.90	06/28/2018	0.00	.00	787.20	\$787.20	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

10/15/2018 14:59
karenb

CITY OF ROCHESTER
| UB Consumption History Report

1
| P
| ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
111800	47764 RYAN JOSEPH R	010700570000	737 PORTLAND ST	Active		
100 - 1 RES WATER	SENS69992804	A 09/10/2018	14009834	529	64	787.20
100 - 1 RES WATER	SENS69992804	A 06/12/2018	14002026	465	13	355.20
100 - 1 RES WATER	SENS69992804	A 03/05/2018	13994227	452	11	72.15
100 - 1 RES WATER	SENS69992804	A 12/08/2017	13986601	441	13	59.26
						131.93
						153.53

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/01/18

Customer Name: Signal Street Properties LL

Account: 054820

Service Address: #29 Signal St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 79 units of water and sewer on the August invoice. The account and decision letter will be noted that this is a once in ten year appeal.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account

a. Total invoiced usage	243 Units
b. Average Consumption	<u>86 Units</u>
c. Above Average	157 Units
d. ½ of Above Average	78.5 Units

Value of 79 Units of Water at the current water rate of \$5.55 = \$438.45.

Value of 79 Units of Sewer at the current sewer rate of \$6.75 = \$533.25.

Total abatement = \$971.70 plus accrued interest.

Lisa J. Clark

10/25/18

Lisa J. Clark
Utility Billing Office Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 24, 2018
SUBJECT: Signal Street Properties LLC
PROPERTY: **29 Signal St**

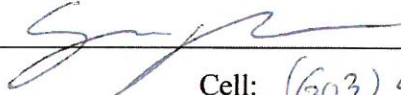
Please find attached the Water Billing Appeal, account notes, consumption history, LLC information and invoice for the above location.

This appeal is for 85 units of water and sewer due to leaking toilet. The tenant did not notify the property owner of the leak and they were not allowed access to fix immediately. The repair has been made.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 10/1/18

1. Date of Appeal: 9-27-18
2. Property Owner's Name: SIGNAL STREET PROPERTIES LLC Account #: 054820 w/s
3. Billing Address: 750 LAFAYETTE RD, SUITE 201
PORTSMOUTH, NH 03801
4. Service Location: 29C SIGN Zip Code 03867
5. Owners Representative: SEAN PETERS
6. Owners Representative's Signature: 
7. Phone #: _____ Cell: (603) 498-2826
8. Email Address: REVISIONCONSTRUCTIONLLC@GMAIL.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 11/17 to 8/18

10. Abatement is being requested for:

a. How many units of water 85 x 5.55 = \$ 471.75

b. How many units of sewer 85 x 6.75 = \$ 573.75

c. Water & Sewer Department Fees of: \$ _____

Total \$ 1045.50

11. Explanation of Appeal Request:

A LEAKING TOILET WAS DISCOVERED TO BE THE
CAUSE OF A SUBSTANTIAL AMOUNT OF WATER USAGE
THE TENANT LIVING IN THE SUBJECT PROPERTY NEGLECTED
TO INFORM MANAGEMENT OF THIS ISSUE, AND SUBSEQUENTLY
DID NOT ALLOW ACCESS TO GET IT FIXED IMMEDIATELY.
WE DID FIX THE ISSUE AS SOON AS POSSIBLE.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? UNKNOWN

If yes, has the leak been repaired? YES

Who made the repair? PROPERTY MANAGEMENT TEAM @ UPM

Has proof of the repair been attached to this appeal form? YES

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

(/online/Home/)  Back to Home (/online)

Business Information

Business Details

Business Name:	SIGNAL STREET PROPERTIES, LLC	Business ID:	773867
Business Type:	Domestic Limited Liability Company	Business Status:	Not In Good Standing
Management Style:	Member Managed		
Business Creation Date:	07/01/2017	Name in State of Formation:	Not Available
Date of Formation in Jurisdiction:	N/A		
Principal Office Address:	750 Lafayette Rd, Suite 201, Portsmouth, NH, 03801, USA	Mailing Address:	750 Lafayette Rd, Suite 201, Portsmouth, NH, 03801, USA
Citizenship / State of Formation:	Domestic/New Hampshire		
		Last Annual Report Year:	N/A
		Next Report Year:	2018
Duration:	Perpetual		
Business Email:	revisionconstructionllc@gmail.com	Phone #:	603-498-2826
Notification Email:	revisionconstructionllc@gmail.com	Fiscal Year End Date:	NONE

Principal Purpose

S.No	NAICS Code	NAICS Subcode
1	Real Estate and Rental and Leasing	Lessors of Residential Buildings and Dwellings

Page 1 of 1, records 1 to 1 of 1

Registered Agent Information

Name: Sean Peters

Registered Office 750 Lafayette Rd, Suite 201, Portsmouth, NH, 03801, USA
Address:

Registered Mailing 750 Lafayette Rd, Suite 201, Portsmouth, NH, 03801, USA
Address:

Trade Name Information

No Trade Name(s) associated to this business.

Trade Name Owned By

No Records to View.

Trademark Information

Trademark Number	Trademark Name	Business Address	Mailing Address
No records to view.			

- Filing History
- Address History
- View All Other Addresses
- Name History
- Shares
- Businesses Linked to Registered Agent
- Return to Search
- Back

NH Department of State, 107 North Main St. Room 204, Concord, NH 03301 -- [Contact Us \(/online/Home/ContactUS\)](#)

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Karen E. Bonneau

From: Sean Peters <seanaldenpeters@gmail.com>
Sent: Thursday, October 11, 2018 11:53 AM
To: Karen E. Bonneau
Cc: jspetrovitsis@gmail.com
Subject: Signal st water appeal

Karen,

I am aware this is a once in every ten years abatement

Sean Peters
Revision Construction, LLC
Mobile: (603) 498-2826
Office: (603) 610-8500

750 Lafayette Rd, ste 201
Portsmouth, NH 03801
Keller Williams Coastal Realty

Sent from my iPhone

Account: 054820

[2010-11-10 09:35:40 kathy]: SENT LEAK LETTER
[2010-12-02 07:59:36 ann]: CUSTOMER CALLED REGARDING HIGH BILL - TOLD THEM HOW TO CHECK THE METER FOR LEAKS - THEY WILL CHECK IT OUT.
[2012-02-08 15:09:39 ann]: NO USAGE ON FEBRUARY 2012 BILL - DEAD METER LETTER SENT
[2012-02-21 13:53:37 ann]: LINDA DUFFY CALLED FOR CUSTOMER - RECENTLY RENTED SO THAT IS PROBABLY THERE IS NO USAGE - I CALLED HER BACK AND LEFT A MESSAGE THAT WAS PROBABLY WHY NO USAGE - IF NO USAGE AGAIN ON NEXT BILL WILL CALL HER BACK TO HAVE METER CHANGED OUT.
[2012-08-17 09:57:38 ann]: 120 UNITS ON AUGUST 2012 BILL - TRIED TO CALL LINDA DUFFY BUT MAIL BOX IS FULL - LETTER SENT
[2012-09-04 15:02:23 ann]: LINDA DUFFY CALLED - SHE IS CONVINCED THAT THE METER IS FAULTY - I EXPLAINED TO HER SEVERAL POSSIBILITIES AND TOLD HER TO CHECK METER - I ALSO GAVE HER OPTION OF HAVING METER TESTED
[2013-08-07 16:05:41 kathy]: CHANGE OF ADDRESS OFF WATER BILL TO 88 HANCOCK ST, SUITE 7, ROCHESTER, NH 03867
[2014-05-13 13:00:04 kathy]: METER NOT READING ESTIMATED TWO CYCLES
[2014-05-22 08:33:47 ann]: 5/20/14 INSIDE WIRE FIXED - READ 1417
[2015-02-23 09:52:32 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW
[2015-06-08 15:30:06 karenb]: PER GIS: CHANGE OF ADDRESS TO ABIQUIU LLC % TIDEROCK MANAGEMENT 1 MIDDLE ST STE 200 PORTSMOUTH NH 03801-4391. SENT MAY BILL.
[2015-07-24 14:30:08 karenb]: WILL PAY 7/27
[2016-05-11 16:31:01 karenb]: SERVICE CHARGE FOR NON PAYMENT 5/10/16. DOOR TAGGED. CARS ON SHUT OFF.
[2017-02-27 12:02:19 sjuneau]: FEBRUARY BILL RETURNED WITH FORWARDING ADDRESS OF 664 COLUMBUS AVE, SUITE 5 ROCHESTER NH 03867-3498 - REMAILED & SENT TO ASSESSING
[2017-07-19 10:20:29 karenb]: FINAL BILL PROCESSED.
[2018-02-15 09:32:30 karenb]: NOTES ON SHUT OFF LIST STATED \$500 PAYMENT 1/24 IN MAIL AND BALANCE END OF FEBRUARY. NEVER RECEIVED PAYMENT. SENT SHUT OFF NOTICES
[2018-03-07 09:24:44 karenb]: BALANCE 3/15TH. ON BOARD.
[2018-03-23 13:14:34 karenb]: TURNED OFF FOR NON-PAYMENT 3/22/18. OWNER STATED THAT HE MAILED PAYMENT TO 19 WAKEFIELD ST ON THE 13TH. TURNED BACK ON.
[2018-08-21 11:10:58 karenb]: 243 UNITS ON AUGUST INVOICE, MAILED LEAK LETTER.
[2018-09-07 15:53:00 karenb]: PROPERTY MANAGEMENT CALLED REGARDING HIGH BILL. FOUND A TOILET THAT WAS CONSTANTLY RUNNING. WILL BE REPLACING AND REQUESTED APPEAL FORM FOR ONCE IN TEN YEAR ABATEMENT.
[2018-10-09 11:33:06 karenb]: UAB FORM RECEIVED 10/1/18. SENT FOR NOVEMBER UAB.
[2018-10-15 15:21:56 karenb]: READ ON 10/12/18 2789. 53 UNITS/52 DAYS = 1 UNIT/DAY. THIS IS DOWN FROM THE AVERAGE 2.25 UNITS/DAY ON THE AUGUST INVOICE, SHOWING REPAIR HAS BEEN MADE.

Check Spelling

Display as HTML



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14007383	054820	08/21/2018	09/25/2018	19.71	.00	2,988.90
Amount Due						\$3,008.61

054820
SIGNAL STREET PROPERTIES LLC
750 LAFAYETTE RD
PORTSMOUTH, NH 03801-5497

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814007383400003008612

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
SIGNAL STREET PROPERTIES LLC			29 SIGNAL ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14007383	054820		09/25/2018		08/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/20/2018	05/04/2018	2736	2493	243	1,348.65
RES SEWER					243	1,640.25
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
711.30		06/01/2018	19.71	.00	2,988.90	\$3,008.61

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

10/15/2018 15:23
karenb

CITY OF ROCHESTER
|UB Consumption History Report

|P 1
|ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
054820	47527	SIGNAL STREET PROPERTIES LLC 012000060000			29 SIGNAL ST	Active
100 -	1 RES WATER SENS69893931	A 08/20/2018	14007383	2,736	243 0 1,348.65	2,988.90
100 -	1 RES WATER SENS69893931	A 05/04/2018	13999504	2,493	57 0 316.35	701.10
100 -	1 RES WATER SENS69893931	A 02/15/2018	13991841	2,436	68 0 362.57	808.46
100 -	1 RES WATER SENS69893931	A 11/15/2017	13984187	2,368	94 0 497.26	1,110.14

** END OF REPORT - Generated by Karen Bonneau **

Average = 85.5 = 86

10/15/2018 15:23
karenb

CITY OF ROCHESTER
UB Consumption History Report

P
ubcnsing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
054820		42972	ABIQITU LLC				012000060000				29	SIGNAL	ST		Active
100	-	1 RES WATER	SENS69893931	F	07/19/2017		13972435			2,274	55	0	290.95	679.55	
100	-	1 RES WATER	SENS69893931	A	05/10/2017		13968795			2,219	70	0	370.30	826.70	
100	-	1 RES WATER	SENS69893931	A	02/08/2017		13961265			2,149	70	0	364.37	817.32	
100	-	1 RES WATER	SENS69893931	A	11/16/2016		13953763			2,079	97	0	466.57	1,071.85	
100	-	1 RES WATER	SENS69893931	A	08/11/2016		13946216			1,982	91	0	437.71	1,005.55	
100	-	1 RES WATER	SENS69893931	A	05/16/2016		13938640			1,891	89	0	428.09	1,013.45	
100	-	1 RES WATER	SENS69893931	A	02/11/2016		13931204			1,802	71	0	341.51	784.55	
100	-	1 RES WATER	SENS69893931	A	11/04/2015		13923807			1,731	58	0	273.99	635.91	
100	-	1 RES WATER	SENS69893931	A	08/06/2015		13916357			1,673	49	0	228.83	534.59	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/02/18

Customer Name: Robert Jenness

Account: 110091

Service Address: #631 Salmon Falls Rd

Rochester NH 03868-5908

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 30 units of sewer on the September invoice and an abatement of sewer charges for any above average use on the December 2018 invoice.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The read for the September invoice was taken on 9/05/18. Follow up read on 10/12/18 shows the usage will carry over into the December bill cycle.
3. The water did not go into the sewer system.
 - a. Total invoiced usage 40 Units
 - b. Average Consumption 10 Units
 - c. Above Average 30 Units

Value of 30 Units of Sewer at the current sewer rate of \$6.75 = \$202.50.

Total abatement = \$202.50 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: October 24, 2018

SUBJECT: Robert Jenness

PROPERTY: **631 Salmon Falls Rd**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

This appeal is for above average sewer on the September 2018 and upcoming December 2018 invoice due to watering a newly planted section of lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/2/18

1. Date of Appeal: 10/01/18 W/S
2. Property Owner's Name: Robert Jenner Account #: 110091
3. Billing Address: 631 Salmon Falls Road
Rochester, N.H.
4. Service Location: Same as above Zip Code 03868
5. Owners Representative: N/A
6. Owners Representative's Signature: [Signature]
7. Phone #: N/A Cell: 603-490-3554
8. Email Address: robertj1185@hotmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/4/18 to 09/05/18
10. Abatement is being requested for:

Also possibly
the December
Bill.

- a. How many units of water _____ x 5.55 = \$ _____
b. How many units of sewer _____ x 6.75 = \$ _____
C. Water & Sewer Department Fees of: \$ _____
Total \$ _____

11. Explanation of Appeal Request:

I am requesting an adjustment for my September/December
Water & Sewer Bill. There were extraordinary circumstances that
I have not experienced since my wife and I moved in, due
to a partial section of my lawn going dead and my having
to replant the seed. Watering has stopped but not sure date ended.

Water used went into the ground and then never into the
Septic.

I appreciate your understanding.

[Signature]

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Although I would not ask for assistance from the city,
I am retired and on a fixed income.

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14009639	110091	09/24/2018	10/29/2018	0.00	.00	492.00
Amount Due						\$492.00

110091
JENNESS ROBERT E & CYNTHIA C
631 SALMON FALLS RD
ROCHESTER, NH 03868-5908

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814009639700000492009

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
JENNESS ROBERT E & CYNTHIA C			631 SALMON FALLS RD /			
Bill Number	Account Number		Past Due Date		Bill Date	
14009639	110091		10/29/2018		09/24/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/05/2018	06/04/2018	193	153	40	222.00
RES SEWER					40	270.00
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
159.90	07/19/2018	0.00	.00	492.00	\$492.00	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account: 110091

[2013-09-13 09:23:51 karenb]:40 UNITS ON SEPTEMBER INVOICE, MAILED HIGH USAGE LETTER.

[2013-10-09 11:34:11 karenb]:UAB FORM RECEIVED 10/2/13. SENT FOR NOVEMBER UAB.

[2013-10-16 08:58:27 karenb]:READ OF 0210 ON 10/12/13 SHOWS USAGE WILL RUN INTO DECEMBER INVOICE. 17 UNITS/36 DAYS.

Check Spelling Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/02/18

Customer Name: GPD Revocable Trust % Gail DiBerto Account: 123420

Service Address: #146 Portland St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 74 units of water and sewer on the August invoice. The account and decision letter will be noted that this is a once in ten year appeal.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account

a. Total invoiced usage	178 Units
b. Average Consumption	<u>31 Units</u>
c. Above Average	147 Units
d. ½ of Above Average	73.5 Units

Value of 74 Units of Water at the current water rate of \$5.55 = \$410.70.

Value of 74 Units of Sewer at the current sewer rate of \$6.75 = \$499.50.

Total abatement = \$910.20 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: October 24, 2018

SUBJECT: GPD Revocable Family Trust % Gail DiBerto

PROPERTY: **146 Portland St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

This appeal is for 178 units of water and sewer due to a tenant's toilet that was constantly running. The tenant did not notify the landlord. The leak has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/2/18

W/S

1. Date of Appeal: 10-1-18
2. Property Owner's Name: G.P.D. Revocable Family Trust/Gail DiBerto Account #: 123420
3. Billing Address: 282 main street
Durham NH 03824
4. Service Location: 146 Portland St. Zip Code 03867
5. Owners Representative: Anthony L. DiBerto
6. Owners Representative's Signature: [Signature]
7. Phone #: (603) 659-3300 Cell: (603) 781-1776
8. Email Address: TonyD455@yahoo.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6-19-18 to 9-20-18

10. Abatement is being requested for:

a. How many units of water 178 x 5.55 = \$ 987.90

b. How many units of sewer 178 x 6.75 = \$ 1,201.50

C. Water & Sewer Department Fees of: \$ _____

Total \$ 2,189.40

11. Explanation of Appeal Request:

said premise is a rental property in
which a toilet was running for an
undetermined amount of time. tenant
admitted to not notifying landlord. The
problem was discovered during an inspection
of the Apartment.
I understand that I can only make
this appeal once every 10 years

owner: Gail P. DiBerto

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

Tenant's toilet was running
landlord was not notified

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? yes / running toilet

If yes, has the leak been repaired? yes

Who made the repair? Francis Rogers / maintenance person

Has proof of the repair been attached to this appeal form? No

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No, but I am retired and am on a partially
fixed income. This would definitely put
me behind on bills and general maintenance.

Please note:

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2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
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4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14010186	123420	09/24/2018	10/29/2018	0.00	.00	2,189.40
Amount Due						\$2,189.40

123420
GPD REVOCABLE FAMILY TRUST %
DIBERTO GAIL P TRUSTEE
282 MAIN ST
DURHAM, NH 03824-4709



Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____

92096042019814010186600002189405

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
GPD REVOCABLE FAMILY TRUST %				146 PORTLAND ST /			
Bill Number	Account Number	Past Due Date		Bill Date			
14010186	123420	10/29/2018		09/24/2018			
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	09/20/2018	06/19/2018	1350	1172	178	987.90	
RES SEWER					178	1,201.50	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
100.32	07/10/2018	0.00	.00	2,189.40	\$2,189.40		

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

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P.O. Box 981096
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Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account: 123420

[2014-06-06 10:18:05 kathy]: TURNED OFF / ON FOR NON-PAYMENT 6/4/14

[2014-06-26 11:49:50 ann]: JUNE BILL WENT TO PRIOR ADDRESS - REMAILED TO NEW ADDRESS 282 MAIN ST., DURHAM, NH 03824-4709

[2014-09-08 14:47:15 sjuneau]: SHUT OFF BILL WENT TO PRIOR ADDRESS. REMAILED TO NEW ADDRESS

[2014-09-10 09:31:45 sjuneau]: SERVICE CALL FOR NON PAYMENT 9/9/14

[2018-09-21 10:41:23 karenb]: 178 UNITS ON SEPTEMBER INVOICE. MAILED HIGH USAGE LETTER.

[2018-10-01 14:36:45 karenb]: HOMEOWNER'S SON CAME IN. WHEN HE WENT TO APT BUILDING FOUND TENANT'S TOILET CONSTANTLY RUNNING. GRABBING READ TO CHECK USAGE TOMORROW. GAVE HIM UAB PAPERWORK AND EXPLAINED ONCE IN TEN YEAR APPEAL.

[2018-10-03 10:56:37 karenb]: READ 10/2/18 1354. USAGE IS BACK TO NORMAL. UAB FORM RECEIVED FOR NOVEMBER UAB.

10/16/2018 09:13
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
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ubcnsing

Account Number Service	Customer # Name Mfr Meter Number	Parcel By	Cd Read Date Time	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
123420	41562	GPD REVOCABLE FAMILY TRUST %	012003700000		146 PORTLAND ST	Active
100	1 RES WATER		A 09/20/2018	14010186	178	987.90
100	1 RES WATER		A 06/19/2018	14002378	36	199.80
100	1 RES WATER		A 03/12/2018	13994582	30	162.21
100	1 RES WATER		A 12/14/2017	13986953	29	153.41
100	1 RES WATER		A 09/20/2017	13979278	31	163.99
100	1 RES WATER		A 06/09/2017	13971611	25	132.25
100	1 RES WATER		A 03/13/2017	13963969	33	174.57
100	1 RES WATER		A 12/16/2016	13956479	31	151.64
100	1 RES WATER		A 09/14/2016	13948938	38	182.78
100	1 RES WATER		A 06/14/2016	13941424	34	163.54
100	1 RES WATER		A 03/09/2016	13933883	28	134.68
100	1 RES WATER		A 12/10/2015	13926514	36	124.26
100	1 RES WATER		A 09/11/2015	13919066	32	149.44
100	1 RES WATER		A 06/11/2015	13911624	30	140.10
100	1 RES WATER		A 03/17/2015	13904153	22	102.74
100	1 RES WATER		A 12/12/2014	13896802	22	102.74
100	1 RES WATER		A 09/15/2014	13889397	25	116.75
100	1 RES WATER		A 06/09/2014	13881975	22	102.74
100	1 RES WATER		A 03/12/2014	13874559	26	119.84
100	1 RES WATER					2,189.40
100	1 RES WATER					442.80
100	1 RES WATER					360.91
100	1 RES WATER					342.49
100	1 RES WATER					366.11
100	1 RES WATER					295.25
100	1 RES WATER					389.73
100	1 RES WATER					346.56
100	1 RES WATER					419.90
100	1 RES WATER					375.70
100	1 RES WATER					309.40
100	1 RES WATER					286.50
100	1 RES WATER					349.12
100	1 RES WATER					327.30
100	1 RES WATER					240.02
100	1 RES WATER					240.02
100	1 RES WATER					302.75
100	1 RES WATER					300.02
100	1 RES WATER					282.08

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/02/18

Customer Name: Harold Hill

Account: 124400

Service Address: #17 ½ Farrington St

Rochester NH 03867-3106

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 209 units of sewer and 105 units of water on the September invoice and an abatement of above average sewer charges and ½ of the above average water charges on the December 2018 invoice. The account and decision letter will be noted that this is a once in ten year appeal.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The read for the September invoice was taken on 09/18/18. The usage will carry over into the December bill cycle.
3. The water did not go through the sewer system.
 - a. Total invoiced usage 222 Units
 - b. Average Consumption 13 Units
 - c. Above Average 209 Units
 - d. ½ of Above Average 104.5 Units

Value of 209 Units of Sewer at the current sewer rate of \$6.75 = \$1,410.75.

Value of 105 Units of Water at the current water rate of \$5.55 = \$582.75.

Total abatement = \$1,993.50 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: October 24, 2018

SUBJECT: Harold Hill

PROPERTY: **17 ½ Farrington St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

This appeal is for 105 units of water and 209 units of sewer on the September invoice. This usage is due to a broken water line between the house and the 2nd building. The water valve has been turned off to the second property.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/2/18

1. Date of Appeal: 2 Oct 2018
2. Property Owner's Name: Harold Hill Account #: 124400
3. Billing Address: 17 1/2 Farrington St
Rochester NH 03867
4. Service Location: SAME Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: Harold Hill
7. Phone #: 603-332-8814 Cell: 603-312-2019
8. Email Address: LR Hill@Metrcast-Com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/15/18 to 9/18/18

10. Abatement is being requested for:

a. How many units of water 105 x 5.55 = \$ 582.75

b. How many units of sewer 209 x 6.75 = \$ 1410.75

c. Water & Sewer Department Fees of: \$ 1993.50

Total \$ 2730.60 pm:

11. Explanation of Appeal Request:

Broken WATER line between house and 2nd building
City employee assisted in locating leak

Normal usage: Sept 2017 12

Dec " 11

Mar 2018 21

June " 22

I am aware that I am appealing the
water bill; this is a once in ten year appeal

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Shut valve at water line to Aptm.

Who made the repair? —

Has proof of the repair been attached to this appeal form? —

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14010230	124400	09/24/2018	10/29/2018	0.00	.00	2,730.60
Amount Due						\$2,730.60

124400
HILL HAROLD S & LUCI
17 1/2 FARRINGTON ST
ROCHESTER, NH 03867-3106

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042019814010230200002730604

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
HILL HAROLD S & LUCI				17 1/2 FARRINGTON ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
14010230	124400		10/29/2018		09/24/2018		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	09/18/2018	06/15/2018	985	763	222	1,232.10	
RES SEWER					222	1,498.50	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
270.60	07/18/2018	0.00	.00	2,730.60	\$2,730.60		

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account: 124400

[12/23/03 CALLED REGARDING HIGH BILL - ROCKY DID REREAD - LEAK IN TUB AND APARTMENT TOILET RUNNING CONSTANTLY 07/11/07- SENT LETTER TO FIX OUTSIDE READER - NEW HEAD 7/17 - NEW HEAD READS 0 PER TIM - OLD METER READ 3990
 [2012-03-08 14:41:05 am]: 56 UNITS ON MARCH 2012 BILL - LEAK LETTER SENT
 [2012-03-12 09:56:51 am]: HE CALLED - THERE IS A LINE THAT RUNS FROM FRONT HOUSE TO BACK HOUSE - HE SHUT OFF BACK HOUSE AND METER STOPPED SPINNING - THERE APPEARS TO BE A LEAK IN THE LINE BETWEEN THE HOUSES - SENT HIM APPEAL PAPERWORK
 [2012-04-16 16:11:49 kathy]: MR HILL CAME IN WITH A SKETCH FOR HIS APPEAL GAVE HIM HISTORY OF CONSUMPTION BECAUSE HE DOES NOT KNOW WHEN THE LEAK STARTED HAD HIGH BILL IN DEC AND HIS JUNE BILL WAS HIGH BECAUSE HE WATERS FLOWERS. WE DISCUSSED A SEWER DEDUCT METER TOLD HIM ABOUT \$300.00 AND HE IS GOING TO THINK ON IT.
 [2012-04-19 11:19:55 am]: APPEAL TO BLAINE FOR MAY 2012 UAB
 [2012-06-01 15:19:01 am]: ABATEMENT GRANTED IN THE AMOUNT OF \$142.06 - REVISED BILL SENT
 [2013-09-20 14:44:18 kathy]: MAILED LETTER FOR WOOD IN THE WAY FOR GEORGE
 [2018-09-19 10:19:48 karenb]: 222 UNITS ON SEPTEMBER INVOICE. CALLED HOMEOWNER AND SCHEDULED APT FOR TECH TO GO SHOW HIM HOW TO CHECK METER (ELDERLY) AND VERIFY READ.
 [2018-09-21 13:06:51 karenb]: TECH WENT OUT ON 9/19/18 AND CHECKED METER WITH HOMEOWNER. FOUND THAT WATER WAS RUNNING IN PIPE GOING FROM MAIN HOUSE TO APARTMENT BUILDING IN BACK. BALL VALVE IN APARTMENT WAS OFF SO MUST BE LEAKING IN THE GROUND. TURNED BALL VALVE OFF IN HOUSE. WATER STOPPED RUNNING, CONFIRMED BY LOOKING AT METER. GOT A READ ON 9/20/18 AND CONFIRMED THAT USAGE WAS NORMAL NOW. HOMEOWNER STATED THEY ARE NOT GOING TO BE USING WATER IN THE APARTMENT BUILDING AND WILL LOOK INTO HAVING THIS REPAIRED BEFORE THEY DO. MAILED APPEAL FORM.
 [2018-09-28 10:55:37 karenb]: READ 9/20/18 0993, 09/24/18 0994. BACK TO NORMAL.
 [2018-10-09 11:32:35 karenb]: UAB FORM RECEIVED 10/2/18. SENT FOR NOVEMBER UAB.

✓ Check Spelling

Display as HTML



10/16/2018 09:38
karenb

CITY OF ROCHESTER
UB Consumption History Report

1P
1ubensing

Account Number	Customer # Name	Parcel	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
Service	Mfr Meter Number	By							
124400	6367	HILL HAROLD S & LUCI	012500190000		17 FARRINGTON ST				Active
100	1 RES WATER	A 09/18/2018	14010230	985	222	0	1,232.10	2,730.60	
100	1 RES WATER	A 06/15/2018	14002424	763	22	0	122.10	270.60	
100	1 RES WATER	A 03/16/2018	13994628	741	21	0	113.79	253.10	
100	1 RES WATER	A 12/18/2017	13986996	720	11	0	58.19	129.91	
100	1 RES WATER	A 09/19/2017	13979324	709	12	0	63.48	141.72	
100	1 RES WATER	A 06/09/2017	13971656	697	10	0	52.90	118.10	
100	1 RES WATER	A 03/15/2017	13964014	687	10	0	63.48	141.72	
100	1 RES WATER	A 12/14/2016	13956525	675	12	0	68.25	156.14	
100	1 RES WATER	A 09/02/2016	13948981	661	10	0	48.10	110.50	
100	1 RES WATER	A 06/06/2016	13941469	651	11	0	52.91	121.55	
100	1 RES WATER	A 03/04/2016	13933928	640	12	0	57.72	132.60	
100	1 RES WATER	A 12/08/2015	13926559	628	9	0	42.98	99.14	
100	1 RES WATER	A 09/08/2015	13919111	619	12	0	56.04	130.92	
100	1 RES WATER	A 06/03/2015	13911668	607	10	0	46.70	109.10	
100	1 RES WATER	A 03/16/2015	13904197	597	12	0	56.04	130.92	
100	1 RES WATER	A 12/02/2014	13896847	585	10	0	46.70	109.10	
100	1 RES WATER	A 09/04/2014	13889442	575	10	0	46.70	109.10	
100	1 RES WATER	A 06/02/2014	13882020	565	11	0	51.37	120.01	
100	1 RES WATER	A 03/03/2014	13874603	554	9	0	41.42	97.58	
100	1 RES WATER	A 12/12/2013	13867322	545	9	0	41.40	97.56	
100	1 RES WATER	A 09/16/2013	13859923	536	17	0	124.20	292.68	
100	1 RES WATER	A 06/12/2013	13852542	519	24	0	110.40	260.16	
100	1 RES WATER	A 03/07/2013	13845168	495	22	0	101.20	238.48	
100	1 RES WATER	A 12/14/2012	13837880	473	26	0	117.14	276.47	
100	1 RES WATER	A 09/06/2012	13830582	447	34	0	152.66	360.40	
100	1 RES WATER	A 06/06/2012	13823217	413	35	0	157.15	371.00	
100	1 RES WATER	A 03/07/2012	13815851	378	56	0	251.44	593.60	
100	1 RES WATER	A 12/06/2011	13808617	322	38	0	170.62	402.80	
100	1 RES WATER	A 09/13/2011	13801304	284	34	0	148.85	353.55	
100	1 RES WATER	A 06/06/2011	13794012	250	28	0	120.12	286.72	
100	1 RES WATER	A 03/14/2011	13786700	222	31	0	132.99	317.44	
100	1 RES WATER	A 12/06/2010	13779524	191	29	0	124.41	296.96	
100	1 RES WATER	A 09/07/2010	13772263	162	33	0	140.72	337.07	
100	1 RES WATER	A 06/07/2010	13764935	129	29	0	121.51	294.06	
100	1 RES WATER	A 03/02/2010	13757778	100	26	0	108.94	263.64	
100	1 RES WATER	A 12/02/2009	13750616	74	26	0	108.94	263.64	
100	1 RES WATER	A 08/31/2009	13743331	48	24	0	99.49	239.17	
100	1 RES WATER	A 06/05/2009	13736043	24	24	0	96.96	229.20	
100	1 RES WATER	A 03/05/2009	13728842	0	38	0	153.52	362.90	
100	1 RES WATER	I 03/04/2009	0	251	38	0	117.16	336.95	
100	1 RES WATER	A 12/02/2008	13721693	213	29	0	145.14	345.41	
100	1 RES WATER	A 09/08/2008	13714470	184	37	0	225.06	545.60	
100	1 RES WATER	A 06/03/2008	13707194	147	62	0	101.64	246.40	
100	1 RES WATER	E 03/12/2008	1367295	85	28	0	148.83	360.80	
100	1 RES WATER	A 12/05/2007	1360513	57	41	0	83.49	202.40	
100	1 RES WATER	A 09/04/2007	1353675	16	16	0	72.45	171.15	
100	1 RES WATER	I 07/17/2007	0	3,980	7	0	89.70	211.90	
100	1 RES WATER	E 06/01/2007	1346803	3,983	21	0	58.65	138.55	
100	1 RES WATER	A 03/12/2007	1340019	3,962	26	0	57.96	136.10	
100	1 RES WATER	A 11/30/2006	1333269	3,936	17	0			
100	1 RES WATER	A 09/06/2006	1326493	3,919	17	0			



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/03/18

Customer Name: Matthew McLean

Account: 120645

Service Address: #23 McNeil Dr

Rochester NH 03867-2421

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 10 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not enter the sewer system
3. The appellant is responsible for undetected water leaks on the property.
 - a. Usage on the current invoice is 21 Units
 - b. Average usage of previous 3 years 11 Units
 - c. Estimated increase of Usage 10 Units

Value of 10 Units of Sewer at the current sewer rate of \$6.75 = \$67.50.

Total abatement = \$67.50 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: October 24, 2018

SUBJECT: Matthew McLean

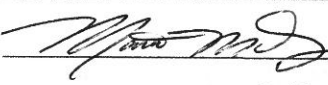
PROPERTY: **23 McNeil Dr**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

This appeal is for 11 units of sewer due to watering a new lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/3/18

1. Date of Appeal: October 3 2018
2. Property Owner's Name: MATTHEW MCLEAN Account #: 120645
3. Billing Address: 23 MCNEIL DRIVE
Rochester, NH 03867
4. Service Location: 23 McNeil Dr Zip Code 03867
5. Owners Representative: MATTHEW MCLEAN
6. Owners Representative's Signature: 
7. Phone #: 603-661-6942 Cell:
8. Email Address: matthewmmclean@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/1/18 to 9/1/18

10. Abatement is being requested for:

- a. How many units of water x 5.55 = \$
- b. How many units of sewer 11 x 6.75 = \$ 74.25
- C. Water & Sewer Department Fees of: \$
- Total \$ 74.25

11. Explanation of Appeal Request:

I installed a new lawn in May 2018 and utilized my
water to hydrate the lawn during the period of 6/1/18
to approximately 6/30/18 and again from 8/15/18 - 8/30/18.
Isted was close to 9000sf requiring 2x day watering. I am
requesting an abatement of the above amount of
sewer impact fees in conjunction of what my typical
usage patterns have been since purchase of approx 10 units/
quarter.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No.

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14010044	120645	09/24/2018	10/29/2018	0.00	.00	258.30
Amount Due						\$258.30

120645
MCLEAN MATTHEW M &
DOUCETTE JENNIFER E
23 MCNEIL DR
ROCHESTER, NH 03867-2421

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042019814010044700000258301

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
MCLEAN MATTHEW M &			23 MCNEIL DR /			
Bill Number	Account Number		Past Due Date		Bill Date	
14010044	120645		10/29/2018		09/24/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/05/2018	06/01/2018	1429	1408	21	116.55
RES SEWER					21	141.75
Last Payment Amt			Last Payment Date		Past Due	
172.20			07/23/2018		0.00	
Other Current Charges			Current Charges		Amount Due	
.00			258.30		\$258.30	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account: 120645

4/12/10 - NEW PAYMENT ARRANGEMENT - \$200.00 AT THE END OF APRIL, MAY & JUNE - ARRANGEMENT PAID
[2010-07-21 13:37:20 ann]: NOTICE OF MORTGAGEE SALE TO BE EFFECTIVE 7/28/10 - POSTPONED UNTIL 9/22/10
[2010-12-23 10:03:32 ann]: NEW PAYMENT ARRANGEMENT - \$150.00 12/23/10 AND PAYMENTS OF \$135.00 DUE JANUARY, FEBRUARY & MARCH ON THE 17TH OF THE MONTH
[2011-01-27 09:54:46 kathy]: VOIDED PAYMENT PLAN
[2011-04-01 11:08:55 ann]: TURN OFF/ON NON-PAYMENT 3/29/11
[2011-06-01 11:41:23 ann]: HE CAME IN - WILL PAY \$75.00 ON 6/10/11 AND SET UP PAYMENT ARRANGEMENT WHEN JUNE 2011 BILL COMES OUT FOR BALANCE
[2011-06-13 14:50:44 ann]: A SET UP JOB SHEET FOR 6/29/11 FOR SHUT OFF IF HE DOES NOT COME IN TO SET UP PAYMENT ARRANGEMENT WITH NEW BILL
[2011-06-29 09:51:47 kathy]: CAME IN MADE \$200.00 PAYMENT AND NEW PAYMENT PLAN FOR NEW BILLING 3 PAYS @ 184.00 JULY AUG SEPT
[2011-07-06 14:12:36 kathy]: TURNED OFF / ON FOR NON-PAYMENT 06/29/11
[2011-07-19 15:27:53 ann]: TURN OFF / TURN ON FOR FAILURE TO PAY PAYMENT PLAN WHEN DUE
[2011-07-28 09:54:29 ann]: NOTICE OF MORTGAGEE SALE TO BE EFFECTIVE 7/28/11
[2011-09-09 09:23:13 kathy]: PAID LAST PAYMENT OF PAYMENT PLAN
[2011-09-26 10:27:33 ann]: LAST PAYMENT OF PAYMENT PLAN RETURNED NSF - WORK ORDER TO SHUT OFF 9/27/11
[2011-09-28 09:24:31 ann]: HE CAME IN 9/27/11 AND PAID BEFORE TIM WENT TO SHUT OFF - WORK ORDER CANCELLED
[2011-12-09 13:52:42 ann]: NEW PAYMENT PLAN - \$145.00 12/15, 1/15, 2/15 AND 3/15
[2012-02-22 08:39:27 ann]: HE CALLED - JUST STARTED NEW JOB - WILL MAKE PAYMENT NEXT WEEK
[2012-03-06 08:30:46 ann]: HE LEFT MESSAGE - WILL BE IN TODAY TO MAKE PAYMENT
[2012-04-16 09:52:36 kathy]: PAID PAYMENT PLAN *****
[2012-06-11 09:47:22 ann]: JOHN KNIPHER CALLED - HE WILL PAY PAST DUE BALANCE ON 6/15
[2012-06-18 08:11:31 ann]: JOHN CAME IN AND PAID \$50.00 - HE WILL BE IN NEXT WEEK WHEN HE GETS HIS NEW BILL AND SET UP A FORMAL ARRANGEMENT - I ALSO GAVE HIM THE
NUMBER FOR THE SHARE FUND AND SUGGESTED HE CALL THEM.
[2012-12-03 10:56:47 kathy]: TURNED OFF PROPERTY BEING WINTERIZED BY PLUMBER 11/29/12
[2013-01-04 10:46:53 ann]: WATER IS BACK ON AT THE STREET
[2013-03-12 13:35:12 ann]: METER RUNNING BACKWARDS - ACTUAL READ 1151 - PREVIOUS READ WAS 1161 = I USED READ OF 1171 AND CHARGED THEM 10 UNITS - WHEN METER
IS TURNED AROUND WE WILL NEED TO ADJUST - LETTER SENT
[2013-03-14 16:29:23 stuneau]: APPOINTMENT SCHEDULED FOR BACKWARDS METER ON 3/19
*****[2013-03-26 14:45:37 ann]: METER TURNED AROUND - READ 1149 - WILL NEED TO ADJUST NEXT BILL CYCLE*****
[2014-12-15 15:39:23 stuneau]: METER NOT READING - DOOR TAGGED FOR REPAIRS & DECEMBER BILL ESTIMATED - APPT SCHEDULED 1/5
[2015-01-05 10:53:21 ann]: WIRE FIXED - READ 1256

[2016-12-12 17:05:36 stuneau]: TOUCHPAD IS DAMAGED & NEEDS INTERNAL REPAIR. ESTIMATED DECEMBER BILL & SENT LETTER FOR REPAIR - SHUT OFF DATE 12/28

[2018-06-11 12:07:43 karenb]: TECHNICIAN WENT OUT TO CHECK LOW WATER PRESSURE 6/8/18. PRESSURE AT METER 42 PSI. FLOW 16.6 GAL/MIN.

[2018-09-28 13:43:15 karenb]: CUSTOMER CALLED REGARDING HIGH BILL. HE HAD A READING TODAY WHICH SHOWED USAGE WAS BACK TO NORMAL. 3 UNITS/23 DAYS. HE WILL
CHECK HIS SCHEDULE FOR WATERING THE NEW PART OF HIS LAWN, MAY HAVE CARRIED OVER.

[2018-10-09 11:32:03 karenb]: UAB FORM RECEIVED 10/3/18. SENT FOR NOVEMBER UAB.

Check Spelling

Display as HTML

10/16/2018 10:04
karenb

CITY OF ROCHESTER
UB Consumption History Report

P
|ubcnsinq

Account Number Service	Customer # Name Mfr Meter Number	Parcel By	Cd Read Date Time	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
120645	42805 MCLEAN MATTHEW M &	011100630002			23 MCNEIL DR	Active
100 -	1 RES WATER		A 09/05/2018	1,429	21	116.55
100 -	1 RES WATER		A 06/01/2018	1,408	14	77.70
100 -	1 RES WATER		A 03/01/2018	1,394	10	53.76
100 -	1 RES WATER		A 12/04/2017	1,384	10	52.90
100 -	1 RES WATER		A 09/06/2017	1,374	9	47.61
100 -	1 RES WATER		A 06/05/2017	1,365	11	58.19
100 -	1 RES WATER		A 03/02/2017	1,354	10	52.90
100 -	1 RES WATER		A 12/16/2016	1,344	11	53.74
100 -	1 RES WATER		A 09/06/2016	1,333	12	57.72
100 -	1 RES WATER		A 06/02/2016	1,321	11	52.91
100 -	1 RES WATER		A 03/01/2016	1,310	11	52.91
100 -	1 RES WATER		A 12/02/2015	1,299	10	47.74
100 -	1 RES WATER		A 09/09/2015	1,289	10	46.70
100 -	1 RES WATER		A 06/08/2015	1,279	14	65.38

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/04/18

Customer Name: Wayne Peterson

Account: 094520

Service Address: #387 Portland St

Rochester NH 03867-2301

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 43 units of sewer on the September invoice and an abatement of sewer charges for above average use on the December 2018 invoice.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The water did not go through the sewer system.
3. The read for the September invoice was taken on 09/11/18. The usage will carry over onto the December invoice.
 - a. Total invoiced usage 69 Units
 - b. Average Consumption (3 years) 14 Units
 - c. Usage on sewer deduct 12 Units
 - d. Above Average 43 Units

Value of 43 Units of Sewer at the current sewer rate of \$6.75 = \$290.25.

Total abatement = \$290.25 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 24, 2018
SUBJECT: Wayne Peterson
PROPERTY: **387 Portland St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

This appeal is for 55 units of sewer due to a water heater leaking in an apartment, the tenant did not notify the landlord. The leak has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/9/18

W/S

1. Date of Appeal: 10/2/18
2. Property Owner's Name: Wayne Peterson Account #: 094520
3. Billing Address: 385 Portland St
Rochester NH 03867
4. Service Location: 387 ~~385~~ Portland St Zip Code 03867
5. Owners Representative: Fay Peterson
6. Owners Representative's Signature: Fay Peterson
7. Phone #: 332 9345 Cell: _____
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6.18 to 9.18

10. Abatement is being requested for:

a. How many units of water _____ x 5.55 = \$ _____

b. How many units of sewer 55 x 6.75 = \$ 371.25

C. Water & Sewer Department Fees of: \$ _____

Total \$ 371.25

11. Explanation of Appeal Request:

Water heater was leaking in apartment, but
tenants didn't notify me.

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? no

If yes, has the leak been repaired? yes

Who made the repair? Joy's Plumbing + Heating

Has proof of the repair been attached to this appeal form? haven't received bill yet

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14009197	094520	09/24/2018	10/29/2018	0.00	.00	767.70
Amount Due						\$767.70

094520
PETERSON WAYNE
385 PORTLAND ST
ROCHESTER, NH 03867-2301

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814009197600000767707

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
PETERSON WAYNE			387 PORTLAND ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14009197	094520		10/29/2018		09/24/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/11/2018	06/13/2018	659	590	69	382.95
RES WATER	09/11/2018	06/19/2018	236	224	12	.00
RES SEWER					57	384.75
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
89.38		06/27/2018	0.00	.00	767.70	\$767.70

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account: 094520

[2018-09-27 10:14:25 karenb]:HOMEOWNER WAS TOLD BY HER TENANT THAT THEY HAD NO HOT WATER A COUPLE OF WEEKS AGO. HOT WATER HEATER HAD BEEN LEAKING FOR A WHILE, CAUSING A LARGE BILL. SHE HAD IT REPLACED, MAILED UAB FORM.

[2018-10-03 11:21:19 karenb]:10 UNITS/17 DAYS = .58/DAY STILL HIGH. READ 9/28/18.

[2018-10-09 11:31:00 karenb]:UAB FORM RECEIVED 10/4/18. SENT FOR NOVEMBER UAB.

[2018-10-11 11:40:46 karenb]: READ 0671 ON 10/9/18 = .2/DAY. BACK TO NORMAL.



10/16/2018 10:32
karenb

CITY OF ROCHESTER
UB Consumption History Report

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ubcnsing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
094520	41558	PETERSON WAYNE				011701700000				387	PORTLAND ST			Active
100	1 RES WATER	SENS69890128	A	09/11/2018		14009197			659	69	0	382.95	767.70	
100	1 RES WATER	SENS69890128	A	06/13/2018		14001389			590	10	0	55.50	89.25	
100	1 RES WATER	SENS69890128	A	03/12/2018		13993590			580	8	0	43.23	96.19	
100	1 RES WATER	SENS69890128	A	12/11/2017		13985966			572	8	0	42.32	94.48	
100	1 RES WATER	SENS69890128	A	09/18/2017		13978303			564	27	0	142.83	181.95	
100	1 RES WATER	SENS69890128	A	06/08/2017		13970634			537	11	0	58.19	110.35	
100	1 RES WATER	SENS69890128	A	03/08/2017		13962988			526	7	0	37.03	82.67	
100	1 RES WATER	SENS69890128	A	12/02/2016		13955503			519	10	0	48.22	104.44	
100	1 RES WATER	SENS69890128	A	09/16/2016		13947961			509	31	0	149.11	242.71	
100	1 RES WATER	SENS69890128	A	06/02/2016		13940453			478	14	0	67.34	135.98	
100	1 RES WATER	SENS69890128	A	03/01/2016		13932906			464	10	0	48.10	110.50	
100	1 RES WATER	SENS69890128	A	12/02/2015		13925537			454	13	0	62.04	143.16	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/05/18

Customer Name: James & Pamela Edge

Account: 104286

Service Address: #15 Givens Cir

Rochester NH 03867-4490

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 63 units of sewer and 32 units of water on the September invoice. The account and decision letter will be noted that this is a once in ten year appeal.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The water did not go through the sewer system.
 - a. Total invoiced usage 82 Units
 - b. Average Consumption 19 Units
 - c. Above Average 63 Units
 - d. ½ of Above Average 31.5 Units

Value of 63 Units of Sewer at the current sewer rate of \$6.75 = \$425.25.

Value of 32 Units of Water at the current water rate of \$5.55 = \$177.60.

Total abatement = \$602.85 plus accrued interest.

Lisa J. Clark

10/25/18

Lisa J. Clark
Utility Billing Office Supervisor

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 24, 2018
SUBJECT: James & Pamela Edge
PROPERTY: **15 Givens Cir**

Please find attached the Water Billing Appeal, emails, account notes, consumption history and invoice for the above location.

This appeal is for 82 units of water and sewer due to watering treated lawn. The customer is asking for consideration of a hardship appeal on the water portion in lieu of once in ten year appeal.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/5/18

1. Date of Appeal: 10-3-2018
2. Property Owner's Name: JAMES & PAMELA Account #: 104286
3. Billing Address: 15 GIVEN CIRCLE EDGE
ROCHESTER, N.H.
4. Service Location: ROCHESTER Zip Code 03867
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 480-246-9042 Cell: 480-246-9153
8. Email Address: JAMES.CHELSEA@GMAIL.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 06-4-18 to 9-5-2018

10. Abatement is being requested for:

- a. How many units of water 82 x 5.55 = \$ 455.10
- b. How many units of sewer 82 x 6.75 = \$ 553.50
- c. Water & Sewer Department Fees of: \$ _____

Total \$ 1,008.60

11. Explanation of Appeal Request:

WE PURCHASED AND MOVED IN TO OUR NEW HOME IN
APRIL 2017. THE FRONT AND BACKYARD TO TAKING NEARLY
1/2 ACRE WAS IN BAD SHAPE THAT SUMMER WAS TOO LATE TO
RECTIFY THE PROBLEM, SO EARLY IN 2018 IN SPRING WE
Hired A LAWN TREATMENT COMPANY TO IMPROVE LAWN.
OVER THIS SUMMER ALONG WITH THE TREATMENTS THIS
LAWN REQUIRED HIGH WATER CONSUMPTION TO ENCOURAGE
GROWTH. THIS TOOK DURING VERY HOT AND DRY SUMMER
RESULTING IN THIS HIGH WATER/SEWER BILL. DUE TO THESE
MITIGATING CIRCUMSTANCES, WE ARE APPEALING AND
ARE LOOKING TO THE CITY TO ADJUST THIS AMOUNT

Many Thanks

James Page

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek

assistance from the City? If so, explain: MY WIFE LOST HER JOB AT THE

BEGINNING OF 2018, I AM RETIRED AND BEING

TREATED FOR PROSTATE CANCER. SHE IS

YOUNGER THAN I AM - 59 - 73 AND HER INCOME WAS

Please note: OBVIOUSLY VITAL, NOW WE HAVE MY PENSION

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.

2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.

3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.

4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

AND
SOCIAL
SECURITY
INCOME
TO LIVE
ON.

Thanks Karen obviously it seems right to confirm this as a water appeal. If you could also put forward the hardship email as well that would help as well. One last thing can you give me an idea hardship aside, if they that uphold the water appeal what would my final bill look like in total?

Thank you Karen.
James

On Tue, Oct 16, 2018 at 4:10 PM Karen E. Bonneau <Karen.E.Bonneau@rochesternh.net> wrote:

Hi James,

There shouldn't be an issue with having the above average water deducted from the sewer portion of the bill, this will be approximately \$425. I can include this email with your appeal showing that you are asking for a hardship appeal for the water portion if you would like so the Board can consider that. If the Board does not opt for a hardship appeal for the water portion, you just need to confirm if you would like the water appeal of \$177.60, knowing that you can't do it again for ten years.

Hopefully this helps!

From: James Edge <james.chelseablue@gmail.com>
Sent: Tuesday, October 16, 2018 3:27 PM
To: Karen E. Bonneau <Karen.E.Bonneau@rochesternh.net>
Subject: Re: Appeal

Hi Karen.

thanks for the information that was very helpful, as there was no leak in regard to the usage, it was for exceptional circumstances due to watering the lawn as it was in such poor shape when we bought the home in 2017. We paid a lawn care company to treat the lawn during the summer and this treatment required a lot of water to get the treatments to pay off. Our front and back yard is very big and without a sprinkler system it meant using a walking sprinkler to cover the nearly half an acre of lawn. This was of course compounded by a dry hot summer.

So technically we did use the water but we were shocked by the amount of the bill.

So long story short, not sure how we should go, whatever is going to help me reduce this amount by appeal or as a hardship problem due to my wife out of work and myself retired being treated for cancer in Boston for which treatments can be expensive. I guess when I filed the appeal it was an attempt to reduce the bill by asking that the water be classed as sewer water thus lowering the bill?

Help :)

James

On Tue, Oct 16, 2018 at 11:31 AM Karen E. Bonneau <Karen.E.Bonneau@rochesternh.net> wrote:

Good morning, James,

If you cannot make it, please do not stress. It is not mandatory that you go and I can pass onto the Board that your intention was to come. I just wanted to follow up on the appeal, I wanted to be sure if I told you about the policy on water appeals. For sewer, you are eligible for 100% of the above average usage back because it did not go into the sewer system. For water appeals, you can only do a water appeal once in ten years per property and it is only for half of the above average usage. The water portion of your appeal will likely be: 82 units – 19 units (average) = 63 units. Half of 63 = 31.5 units, so 32 units x \$5.55/unit = \$177.60.

Please verify if you are still asking for the water appeal, knowing that should you have any future leaks within the next ten years, you will only be able to file an appeal for sewer if it does not go through the sewer system.

Regards,

Karen Bonneau

Utility Billing Administrator

From: James Edge <james.chelseablue@gmail.com>
Sent: Friday, October 12, 2018 6:05 AM
To: Karen E. Bonneau <Karen.E.Bonneau@rochesternh.net>
Subject: Re: Appeal

Thanks Karen for letting me know, just wondered if you would think it would be good for me to be there, or does it matter? Not sure yet due to ongoing treatments for cancer in Boston and their side effects.

Thanks for everything.

James

On Thu, Oct 11, 2018 at 5:10 PM Karen E. Bonneau <Karen.E.Bonneau@rochesternh.net> wrote:

Good afternoon,

Your appeal will be heard at the meeting on Monday, November 5th at 5:30PM. The meeting is in the conference room in City Council Chambers at 31 Wakefield St. If you cannot make the meeting, decision letters and adjusted bills, if applicable, will be mailed out the following day.

Karen Bonneau



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14009475	104286	09/24/2018	10/29/2018	0.00	.00	1,008.60
Amount Due						\$1,008.60

104286
EDGE PAMELA L & JAMES C
15 GIVENS CIR
ROCHESTER, NH 03867-4490

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814009475600001008606

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
EDGE PAMELA L & JAMES C			15 GIVENS CIR /			
Bill Number	Account Number		Past Due Date		Bill Date	
14009475	104286		10/29/2018		09/24/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/05/2018	06/04/2018	452	370	82	455.10
RES SEWER					82	553.50
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
344.40	06/28/2018	0.00	.00	1,008.60	\$1,008.60	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

File Edit Tools Insert Help

Account: 104286

[2015-12-15 16:21:44 karenb]: NO READ, BAD MXU. ESTIMATED DECEMBER BILL AND MAILED LETTER.

[2016-05-25 14:46:20 sjuneau]: FINAL BILL PROCESSED

[2017-03-28 10:36:36 sjuneau]: FINAL PROCESSED

[2018-09-13 09:03:36 karenb]:82 UNITS ON SEPTEMBER INVOICE. MAILED HIGH USAGE LETTER.

[2018-09-18 14:20:11 karenb]:HOMEOWNER CALLED. HE HAD HIS LAWN TREATED THIS SUMMER AND HAS BEEN WATERING IT A GOOD DEAL.

[2018-10-05 14:26:14 karenb]:RECEIVED UAB FORM. SENT FOR NOVEMBER UAB.

[2018-10-16 10:58:35 karenb]:READ OF 0458 ON 10/12/18 SHOWS USAGE IS BACK TO NORMAL. USAGE WILL NOT CARRY OVER INTO NEXT INVOICE.

Check Spelling Display as HTML



10/16/2018 11:00
karenb
CITY OF ROCHESTER
UB Consumption History Report
P
ubcnsinq
1

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
104286		47110	EDGE PAMELA L & JAMES C		011901000002						15	GIVENS CIR			Active
100	-	1 RES WATER	SENS38055709	A	09/05/2018		14009475			452	82		455.10	1,008.60	
100	-	1 RES WATER	SENS38055709	A	06/04/2018		14001669			370	28		155.40	344.40	
100	-	1 RES WATER	SENS38055709	A	03/01/2018		13993871			342	9		48.42	107.81	
100	-	1 RES WATER	SENS38055709	A	12/08/2017		13986245			333	19		100.51	224.39	
100	-	1 RES WATER	SENS38055709	A	09/06/2017		13978583			314	32		169.28	377.92	
100	-	1 RES WATER	SENS38055709	A	06/05/2017		13970913			282	5		26.45	59.05	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/04/18

Customer Name: MIB LLC % Greenwood Inn

Account: 021114

Service Address: #9 Farmington Rd

Rochester NH 03867-4305

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the July and August 2018 invoices and an abatement of 141 units of sewer on the September 2018 invoice.

The above recommendation is based upon the following findings:

1. The July and August appeals were not received within the current billing cycle. Per the Policy on Water & Sewer Adjustments: ***This policy only applies to leaks that have occurred and are being appealed per section 17.20 of the City Ordinance. Per Ordinance 17.20(a) The appellant shall file an appeal to the Utility Billing office in writing prior to the payment due date.***
2. July Bill Date 7/20/18, Due Date 8/27/18.
3. August Bill Date 8/21/18, Due Date 9/25/18. This invoice was due one day before notice of appeal was given.
4. The water did not go through the sewer system.

a. Total invoiced usage September 2018	217 Units
b. Average Consumption	<u>76 Units</u>
c. Above Average	141 Units

Value of 141 Units of Sewer at the current sewer rate of \$6.75 = \$951.75.

Total abatement = \$951.75 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 24, 2018
SUBJECT: MIB LLC % Greenwood Inn
PROPERTY: 9 Farmington Rd

Please find attached the Water Billing Appeal, LLC information, repair invoice, account notes, consumption history and invoices for the above location.

This appeal is for 342 units of sewer on the July, August and September 2018 invoices. The high usage was due to a leak in a pipe that was not going through the sewer system. The leak has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
 Received: 10/5/18

1. Date of Appeal: 10/4/18
2. Property Owner's Name: MIB LLC Account #: 021114
3. Billing Address: 9 FARMINGTON RD
ROCHESTER NH 03867
D/R/A GREENWOOD INN
4. Service Location: SAME Zip Code 03867
5. Owners Representative: SURESH MURTANI
6. Owners Representative's Signature: [Signature]
7. Phone #: 603 740 1362 Cell: 603 512 4898
8. Email Address: SURESHMURTANI1@GMAIL.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 6/1/18 to 9/4/18

10. Abatement is being requested for:

- a. How many units of water 342 x 5.29 = \$
- b. How many units of sewer 342 x 6.52 = \$ 2229.84
- C. Water & Sewer Department Fees of: \$
- Total \$

11. Explanation of Appeal Request:

THERE WAS A LEAK JUST BEYOND WATER METER
THAT WENT UNNOTICED TILL LAST WEEK OF AUG
WE LOOKED FOR & FOUND THE LEAK & CALLED BOTH
THE CITY AND AD ARCHAMBAULT PLUMBING.
THE CITY WORKER SAID IT WAS ON OUR SIDE OF
METER SO AD ARCHAMBAULT FIXED THE LEAK,
ON 8/27/18 (SEE PAID INVOICE ATTACHED).

AVERAGE USAGE LAST 12 MO THRU 6/1 74 UNITS

<u>USAGE</u>	<u>6/1 - 7/16</u>	<u>205</u>
	<u>7/16 - 8/6</u>	<u>142</u>
	<u>8/6 - 9/4</u>	<u>217</u>
<u>TOTAL</u>		<u>564</u>
<u>AVG 74 UNITS X 3 MO</u>		<u><322></u>
<u>EXCESS USAGE</u>		<u>342</u>

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES 8/27/18

Who made the repair? AD ARCHAM BAULT PLUMBING

Has proof of the repair been attached to this appeal form? YES

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

N/A

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*



61 Allen Street
Rochester, NH 03867-1403
Phone 603-335-1800 Fax 603-335-7889
www.adplumbing.com / info@adplumbing.net

Invoice

August 27, 2018

Summary: SERVICE
Invoice #: 4567-59142
Tech: KEVIN
Due Date: 9/1/2018
Job Date: 8/27/2018

Bill To:

Greenwood Inn
Suresh Murjani
9 Farmington Rd
Rochester, NH 03867

Job Name:

9 Farmington Road

Rochester, NH

PAID

Item Code	Description	Amount
	Large leak in the water pipe outside of the building near water meter.	
	27-AUG-18 - emergency response	
	Replaced leaking section of 1.25 inch well pipe, including all fittings, adapters and miscellaneous materials.	
PAI	PRICE AS INSTALLED - LABOR AND MATERIALS	628.00

Subtotal	Total
628.00	\$628.00

Credits: \$628.00 CR
Balance: \$0.00

All materials are warranted by the manufacturers' written warranty only. All labor performed by the above named company is warranted for one year or as otherwise indicated in writing. All work to be completed in a professional manner according to standard practices. Payment is due upon receipt. A USD 3.00 processing fee and a finance charge of two percent per month (24 percent per annum) will be charged on unpaid balances. Purchaser agrees to pay all costs of collection, including attorney's fees. Returned checks are processed electronically for amount and state allowed fees.

REMITTANCE ADDRESS: A-D Archambault Plumbing & Heating, Inc., 61 Allen Street, Rochester, NH 03867-1403

(/online/Home/) Back to Home (/online)

Business Information

Business Details

Business Name: M.I.B., L.L.C.	Business ID: 370171
Business Type: Domestic Limited Liability Company	Business Status: Good Standing
Management Style: Member Managed	
Business Creation Date: 02/12/2001	Name in State of Formation: Not Available
Date of Formation in Jurisdiction: 02/12/2001	
Principal Office 31A Cushing Street, Dover, NH, Address: 03820, USA	Mailing Address: NONE
Citizenship / State of Formation: Domestic/New Hampshire	
	Last Annual Report Year: 2018
	Next Report Year: 2019
Duration: Perpetual	
Business Email: greenwoodinnonline@myfairpoint.net	Phone #: NONE
Notification Email: NONE	Fiscal Year End Date: NONE

Principal Purpose

S.No	NAICS Code	NAICS Subcode
1	OTHER / OWN & OPERATE RESIDENTIAL & COMMERCIAL PROPERTIES	

Page 1 of 1, records 1 to 1 of 1

Registered Agent Information

Name: Murjani, Suresh

Registered Office Address: 31A Cushing Street, Dover, NH, 03820, USA

Registered Mailing Address: 31A Cushing Street, Dover, NH, 03820, USA

Trade Name Information

No Trade Name(s) associated to this business.

Trade Name Owned By

No Records to View.

Trademark Information

Trademark Number	Trademark Name	Business Address	Mailing Address
------------------	----------------	------------------	-----------------

No records to view.

Filing History	Address History	View All Other Addresses	Name History	Shares
Businesses Linked to Registered Agent		Return to Search	Back	

NH Department of State, 107 North Main St. Room 204, Concord, NH 03301 -- [Contact Us \(/online/Home/ContactUS\)](#)

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City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14003207	021114	07/20/2018	08/27/2018	817.76	1,057.80	2,521.50
Amount Due						\$4,397.06

021114
M I B LLC % GREENWOOD INN
9 FARMINGTON RD
ROCHESTER, NH 03867-4305

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042018014003207900003339264

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
M I B LLC % GREENWOOD INN				9 FARMINGTON RD /GREENWOOD INN			
Bill Number	Account Number		Past Due Date		Bill Date		
14003207	021114		08/27/2018		07/20/2018		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
COMM WATER	07/16/2018	06/01/2018	4149	3944	205	1,137.75	
COMM SEWER					205	1,383.75	
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
824.10		06/25/2018	817.76	1,057.80	2,521.50	\$4,397.06	

← THIS BILL

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
CITY OF ROCHESTER WATER QUALITY REPORTS ONLINE AT:
WWW.ROCHESTERNH.NET/PUBLIC-WORKS/PAGES/WATER-QUALITY-REPORTS

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14006210	021114	08/21/2018	09/25/2018	0.00	2,521.50	1,746.60
Amount Due						\$4,268.10

021114
M I B LLC % GREENWOOD INN
9 FARMINGTON RD
ROCHESTER, NH 03867-4305

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814006210000001746601

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
M I B LLC % GREENWOOD INN				9 FARMINGTON RD /GREENWOOD INN			
Bill Number 14006210		Account Number 021114		Past Due Date 09/25/2018		Bill Date 08/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
COMM WATER COMM SEWER	08/06/2018	07/16/2018	4291	4149	142	788.10	
					142	958.50	
				7/20 BILL		THIS BILL	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
1,882.51	08/02/2018	0.00	2,521.50	1,746.60	\$4,268.10		

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14008523	021114	09/24/2018	10/29/2018	2544.71	1,746.60	2,669.10
Amount Due						\$6,960.41

021114
M I B LLC % GREENWOOD INN
9 FARMINGTON RD
ROCHESTER, NH 03867-4305

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042019814008523400005213814

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
M I B LLC % GREENWOOD INN				9 FARMINGTON RD /GREENWOOD INN			
Bill Number		Account Number		Past Due Date		Bill Date	
14008523		021114		10/29/2018		09/24/2018	
Description	Read Date		Meter Readings		Usage in	Charge	
	Current	Previous	Current	Previous	100 cu. feet		
COMM WATER COMM SEWER	09/04/2018	08/06/2018	4508	4291	217	1,204.35	
					217	1,464.75	

Account: 021114

[2012-05-03 16:12:31 kathy]: SENT LEAK LETTER 161 UNITS
[2012-05-07 11:20:12 kathy]: WILL BE IN JUNE 1, 2012 TO PAY BALANCE
[2012-08-10 12:10:58 kathy]: WILL PAY SEPT 3 OVERDUE BALANCE
[2013-05-17 09:50:22 ann]: 380 UNITS ON MAY 2013 BILLING - I CALLED CUSTOMER AND ADVISED - SUGGESTED THAT THERE MUST BE A LEAK SOMEWHERE AND ADVISED HE GET A PLUMBER TO CHECK THE PROPERTY OUT.
[2013-06-05 10:16:39 ann]: HE CALLED - THEY DID FIND PROBLEM - IT IS A PIPE OUTSIDE THE BUILDING THAT IS LEAKING - THEY ARE HAVING REPAIRED AND WILL FILE APPEAL - I TOLD HIM THE GET PROOF, PICTURES, BILLS, ETC. - HE WILL ONCE WORK IS COMPLETED
[2013-08-09 10:57:25 ann]: HE CALLED - WILL PAY PAST DUE BALANCE ON 9/6 - WE DISCUSSED THE APPEAL AND I ADVISED HIM THAT IT NEEDS TO BE IN BEFORE THE 20TH
[2013-08-29 11:26:01 kathy]: OWNER CALLED SAID HE WANTS METER CHECKED TODAY THINKS METER IS THE PROBLEM WITH HIS HIGH USAGE HE HAS HAD HIS MAINTENANCE MAN AND A PLUMBER LOOKING FOR LEAKS BUT CANT FIND ANY...HIS MAINTENANCE MAN TOOK A READING ON SUNDAY 8/25 THEN JUST TOOK ONE TODAY 8/29 AND THE USAGE IS 195 UNITS IN 4 DAYS??? HE WANTS METER CHECKED SENT JOSH OUT
[2013-11-27 14:43:13 sjuneau]: METER SENT OUT FOR TESTING 11/13
[2013-12-02 12:11:30 kathy]: CUSTOMER CALLED SAID ROCKY FROM DPW HAD SENT HIM A CONSTRUCTION COMPANY TO HELP FIND THE LEAK AS OF TODAY THEY FOUND A BROKEN PIPE UNDERGROUND AND WILL BE REPAIRING IT THIS WEEK ***** CUSTOMER WILL BE APPEALING THE SEWER *****
[2014-02-24 10:02:17 ann]: FEBRUARY 2014 UAB ABATED \$2,711.28 -REVISED BILL SENT
[2014-03-19 14:03:01 kathy]: WILL BE IN TO PAY FEBRUARY BILL ON APRIL 7, 2014- WILL SEND \$3,000 AND WILL CALL TO SET UP ARRANGEMENT, GOING TO APPEAL SEWER PART OF BILL
[2014-04-02 12:29:04 kathy]: CAME IN TODAY AND GAVE APPEAL PAPERWORK FOR MAY UAB MEETING
[2014-05-21 10:19:40 ann]: MAY UAB GRANTED \$1,850.16 APPEAL - PROCESSED ABATEMENT
[2014-05-21 11:08:14 kathy]: CUSTOMER HAD REQUESTED TO BECOME A MONTHLY BILLING CYCLE**OKED WITH LISA TO MAKE HIM MONTHLY
[2014-06-05 14:25:52 ann]: NEW PAYMENT PLAN \$1,000 PER MONTH TO PAY PAST DUE BALANCE***PAID *****
[2014-11-26 11:12:26 ann]: HE CALLED - HE WILL PAY BILL DUE IN NOVEMBER ON DECEMBER 5TH
[2014-12-31 09:14:01 sjuneau]: LETTER SENT REQUIRING LOW HAZARD BACKFLOW DEVICE BY 2/13/15.
[2015-02-17 15:29:48 sjuneau]: FEBRUARY BILL ESTIMATED DUE TO SNOW
[2015-03-11 09:45:15 sjuneau]: FEBRUARY BILL RUN WAS ESTIMATED HIGH - MARCH BILL RUN IS A CREDIT.
[2015-04-01 10:14:38 sjuneau]: ADDED LOW HAZARD BACKFLOW DEVICE TOA CCOUNT AND MAILED PERMIT - NEXT TEST DUE 5/1/16
[2015-05-04 08:57:40 karenb]: WILL PAY FULL PAST DUE BALANCE 5/22 AND REMAINING FIRST WEEK OF JUNE
[2015-09-08 10:26:59 karenb]: WILL PAY FULL BALANCE 9/11
[2015-10-05 09:58:40 karenb]: WILL PAY SHUT OFF AMOUNT OF 657.78 10/13***PAID***
[2018-09-26 09:13:37 cristina]: WILL BE FILING A REQUEST FOR ABATEMENT ON THE SEWER CHARGES, HAD A BAD LEAK BUT HAVE HAD IT FIXED - WERE WAITING ON SEPTEMBER BILL, IS HOPING TO MAKE A PARTIAL PAYMENT FOR OCTOBER.
[2018-09-27 09:37:47 karenb]: SENDING PAYMENT FOR JULY BILL BUT WILL BE ASKING FOR ABATEMENT FOR LEAK THAT THEY WERE NOT AWARE OF. HE THINKS IT WAS LEAKING IN JUNE. WILL BE FILING APPEAL FOR AUGUST AND SEPTEMBER INVOICE. SEWER ONLY.
[2018-10-09 11:30:39 karenb]: UAB FORM RECEIVED 10/5/18. SENT FOR NOVEMBER UAB. OCTOBER INVOICE IS FOR 75 UNITS SO USAGE IS BACK TO NORMAL.

10/16/2018 11:56
karenb

CITY OF ROCHESTER
UB Consumption History Report



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Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
021114	29499	M I B LLC % GREENWOOD INN	022101660000		9 FARMINGTON RD				Active
110	1 COMM WATER SENS68112327	A 09/04/2018	14008523	4,508	217	0	1,204.35	2,669.10	
110	1 COMM WATER SENS68112327	A 08/06/2018	14006210	4,291	142	0	1,788.10	1,746.60	
110	1 COMM WATER SENS68112327	A 07/16/2018	14003207	4,149	205	0	1,137.75	2,521.50	
110	1 COMM WATER SENS68112327	A 06/01/2018	14000708	3,944	86	0	477.30	1,057.80	
110	1 COMM WATER SENS68112327	A 05/01/2018	13998335	3,858	60	0	333.00	738.00	
110	1 COMM WATER SENS68112327	A 04/02/2018	13995383	3,798	72	0	399.60	885.60	
110	1 COMM WATER SENS68112327	A 03/01/2018	13992914	3,726	67	0	371.85	824.10	
110	1 COMM WATER SENS68112327	A 02/01/2018	13990677	3,659	96	0	508.65	1,135.28	
110	1 COMM WATER SENS68112327	A 01/02/2018	13987748	3,563	115	0	608.35	1,358.15	
110	1 COMM WATER SENS68112327	A 12/01/2017	13985292	3,448	93	0	491.97	1,098.33	
110	1 COMM WATER SENS68112327	A 10/31/2017	13983035	3,355	74	0	391.46	873.94	
110	1 COMM WATER SENS68112327	A 10/02/2017	13980094	3,281	84	0	444.36	992.04	
110	1 COMM WATER SENS68112327	A 09/01/2017	13977638	3,197	93	0	491.97	1,098.33	
110	1 COMM WATER SENS68112327	A 07/31/2017	13975376	3,104	75	0	396.75	885.75	
110	1 COMM WATER SENS68112327	A 07/03/2017	13972448	3,029	75	0	396.75	885.75	
110	1 COMM WATER SENS68112327	A 06/05/2017	13969964	2,954	102	0	539.58	1,204.62	
110	1 COMM WATER SENS68112327	A 05/01/2017	13967655	2,852	66	0	349.14	779.46	
110	1 COMM WATER SENS68112327	A 04/04/2017	13964779	2,786	87	0	460.23	1,027.47	
110	1 COMM WATER SENS68112327	A 03/02/2017	13962319	2,699	81	0	428.49	956.61	
110	1 COMM WATER SENS68112327	A 02/01/2017	13960125	2,618	55	0	290.95	649.55	
110	1 COMM WATER SENS68112327	A 01/10/2017	13957171	2,563	61	0	322.69	720.41	
110	1 COMM WATER SENS68112327	A 12/20/2016	13954834	2,502	95	0	479.19	1,084.96	
110	1 COMM WATER SENS68112327	A 11/10/2016	13952630	2,407	73	0	351.13	806.65	
110	1 COMM WATER SENS68112327	A 10/11/2016	13949741	2,334	85	0	408.85	939.25	
110	1 COMM WATER SENS68112327	A 09/09/2016	13947291	2,249	83	0	399.23	917.15	
110	1 COMM WATER SENS68112327	A 08/12/2016	13945081	2,166	114	0	548.34	1,259.70	
110	1 COMM WATER SENS68112327	A 07/12/2016	13942221	2,052	125	0	601.25	1,381.25	
110	1 COMM WATER SENS68112327	A 06/10/2016	13939779	1,927	65	0	312.65	718.25	
110	1 COMM WATER SENS68112327	A 05/11/2016	13937518	1,862	52	0	250.12	574.60	
110	1 COMM WATER SENS68112327	A 04/11/2016	13934644	1,810	52	0	250.12	574.60	
110	1 COMM WATER SENS68112327	A 03/11/2016	13932235	1,758	66	0	317.46	729.30	
110	1 COMM WATER SENS68112327	A 02/08/2016	13930073	1,692	51	0	245.31	563.55	
110	1 COMM WATER SENS68112327	A 01/08/2016	13927234	1,641	54	0	259.74	596.70	
110	1 COMM WATER SENS68112327	A 12/11/2015	13924864	1,587	90	0	432.90	994.50	
110	1 COMM WATER SENS68112327	A 11/02/2015	13922685	1,497	53	0	254.93	585.65	
110	1 COMM WATER SENS68112327	A 10/08/2015	13919848	1,444	52	0	244.92	569.40	
110	1 COMM WATER SENS68112327	A 09/11/2015	13917426	1,392	63	0	294.21	687.33	
110	1 COMM WATER SENS68112327	A 08/10/2015	13915244	1,329	74	0	345.58	807.34	
110	1 COMM WATER SENS68112327	A 07/10/2015	13912406	1,255	59	0	275.53	643.69	
110	1 COMM WATER SENS68112327	A 06/11/2015	13909988	1,196	62	0	289.54	676.42	
110	1 COMM WATER SENS68112327	A 05/11/2015	13907725	1,134	59	0	275.53	643.69	
110	1 COMM WATER SENS68112327	A 04/10/2015	13904903	1,075	46	0	214.82	501.86	
110	1 COMM WATER SENS68112327	A 03/10/2015	13902520	1,029	-82	0	-382.94	11.00	
110	1 COMM WATER SENS68112327	E 02/19/2015	13900369	1,111	178	0	831.26	1,941.98	
110	1 COMM WATER SENS68112327	A 01/12/2015	13897561	933	38	0	177.46	414.58	
110	1 COMM WATER SENS68112327	A 12/10/2014	13895166	895	54	0	252.18	589.14	
110	1 COMM WATER SENS68112327	A 10/31/2014	13892995	841	32	0	149.44	349.12	
110	1 COMM WATER SENS68112327	A 10/10/2014	13890156	809	52	0	242.84	567.32	
110	1 COMM WATER SENS68112327	A 09/10/2014	13887766	757	67	0	312.89	730.97	
110	1 COMM WATER SENS68112327	A 08/01/2014	13885598	690	41	0	191.47	447.31	
110	1 COMM WATER SENS68112327	A 07/10/2014	13882745	649	53	0	247.51	578.23	

746
Avg



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/09/18

Customer Name: Janice Harmen

Account: 050160

Service Address: #40 Pine St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the August 2018 invoices and an abatement of above average sewer charges and ½ of the above average water charges, if water usage meets the policy guidelines, on November 2018 invoice.

The above recommendation is based upon the following findings:

1. The August appeal was not received within the current billing cycle. Per the Policy on Water & Sewer Adjustments: ***This policy only applies to leaks that have occurred and are being appealed per section 17.20 of the City Ordinance. Per Ordinance 17.20(a) The appellant shall file an appeal to the Utility Billing office in writing prior to the payment due date.***
2. August bill date 8/21/18, Due Date 9/25/18.
3. This appeal was received on 10/9/18.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 24, 2018
SUBJECT: Janice Harmen
PROPERTY: **40 Pine St**

Please find attached the Water Billing Appeal, repair invoice, account notes, consumption history and invoice for the above location.

This appeal is for 54 units of water and 107 units of sewer on the August 2018 invoice due to a boiler relief valve that had broken and leaked. The boiler has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/9/18
W/S

1. Date of Appeal: _____
2. Property Owner's Name: Janice Harmen Account #: 050160
3. Billing Address: _____

4. Service Location: _____ Zip Code _____
5. Owners Representative: Jim Schroeder
6. Owners Representative's Signature: [Signature]
7. Phone #: (603) 881-7289 Cell: (603) 557-1351
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 5/8/18 to 8/14/18

10. Abatement is being requested for:

a. How many units of water 91 x ~~5.29~~ ^{5.55} = \$ 296.93

b. How many units of sewer 107 x ~~6.52~~ ^{6.75} = \$ 722.25

C. Water & Sewer Department Fees of: 6.75 \$ _____

Total \$ 1,019.18

11. Explanation of Appeal Request:

Boiler relief valve broke and was leaking all over
basement. Had repaired.
I believe this is a concern 10 yr appeal

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? yes

Who made the repair? Attached

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

24 HOUR EMERGENCY SERVICE

INVOICE # 40063

E-MAIL

REASON FOR CALL

WORK AUTHORIZATION: I, the undersigned, am the owner/authorized representative/tenant of the premises at which the above work is being done. I authorize you to perform the above recommendations and to use such labor and materials, as you deem advisable. Unless prior authorization for billing all work done is due upon completion COD. I agree to pay reasonable attorney fees, court costs and collection fees in the event that legal action by my not paying this bill. I have read this contract and agree to be bound by all that is contained herein. All old parts will be removed from the premises and discarded unless otherwise specified herein. I authorize to process with above work for a fee of

\$

Signature _____

Print Name _____

For your piece of mind,
should the repair amount
exceed 25% of your system's
replacement value our
technician is required to
inform you of the option for
both replacing and repairing
the equipment

SERVICE TECHNICIAN ACKNOWLEDGEMENT: Prior to the customer entering into the contract I have discussed the nature of the services and the cost. I have given a copy of the contract to the customer. All work I have done has been in compliance with company standards in a workmanship manner, to building codes when applicable.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14007144	050160	08/21/2018	09/25/2018	10.15	.00	1,476.00
Amount Due						\$1,481.20

050160
HARMEN JANICE
29 GROVE ST APT 4
ROCHESTER, NH 03868-8477

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814007144000001481209

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
HARMEN JANICE			40 PINE ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14007144	050160		09/25/2018		08/21/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	08/14/2018	05/08/2018	584	464	120	666.00
RES SEWER					120	810.00
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
105.00	08/27/2018	10.15	.00	1,476.00	\$1,481.20	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account: 050160

[2013-12-10 15:42:03 sjuneau]: NEW PAYMENT PLAN \$81 ON 1/21 & 2/21
[2014-09-22 16:55:34 sjuneau]: NEW PAYMENT PLAN \$175.20 END OF MONTH SEP. OCT. NOV *****PAID *****

[2014-12-31 09:11:41 ann]: NEW PAYMENT PLAN \$60.00 FOR ON THE 26TH OF FEBRUARY & MARCH 2015
[2015-04-22 14:20:56 karenb]: 1/2 BY 4/24; BALANCE BY END OF MAY

[2015-06-08 15:47:47 karenb]: NEW PAYMENT PLAN: \$65.70 BY END OF JUNE, JULY, AUGUST

[2015-10-05 16:23:15 sjuneau]: NEW PAYMENT PLAN: \$52.27 END OF SEPTEMBER, OCTOBER AND NOVEMBER

[2015-12-21 13:36:20 karenb]: NEW PAYMENT PLAN: END OF JAN, FEB, MARCH

[2016-03-15 16:01:35 karenb]: NEW PAYMENT PLAN: BALANCE FOR FEB BILL BY END OF APRIL

[2016-07-21 13:41:28 sjuneau]: 1/2 END OF JULY & BALANCE END OF AUGUST.

[2016-09-12 15:45:47 sjuneau]: \$58.93 END OF OCTOBER, NOVEMBER & DECEMBER.

[2017-01-06 13:25:39 karenb]: NEW PAYMENT PLAN - \$90.74 JANUARY & FEBRUARY

[2017-04-27 13:20:04 karenb]: \$56 END OF MAY, JUNE

[2017-07-27 14:27:22 sjuneau]: \$100.09 END OF JULY, AUGUST & SEPTEMBER.

[2017-10-23 10:04:15 karenb]: WILL MAKE PAYMENT 11/1ST

[2017-11-01 16:07:22 karenb]: \$53.74 END OF OCT, NOV AND DEC

[2017-12-20 16:44:58 karenb]: NEW PAYMENT PLAN - \$59.05 END OF JANUARY, FEBRUARY, MARCH

[2018-05-03 15:52:00 karenb]: \$60 5/3 BALANCE 6/8

[2018-07-06 15:18:05 karenb]: \$50 7/6, END OF JULY, BALANCE END OF AUGUST

[2018-08-15 09:03:01 karenb]: 120 UNITS ON AUGUST INVOICE. CALLED CHERYL TO LET HER KNOW, SHE WILL HAVE MAINTENANCE CHECK IT.

[2018-10-09 11:29:49 karenb]: OWNER FOUND THAT THE RELIEF VALVE ON THE BOILER BROKE AND WAS LEAKING INTO BASEMENT. DROPPED OFF UAB FORM FOR NOVEMBER UAB WITH REPAIR INVOICE.

[2018-10-17 09:14:33 karenb]: CALLED JIM SCHROEDER TO LET HIM KNOW WHEN THE MEETING WILL BE HELD IN NOVEMBER. I ALSO INFORMED HIM THAT IF THEY WANT THE ONCE IN TEN YEAR APPEAL, THEY SHOULD PROVIDE PAPERWORK SHOWING THAT THEY ARE ABLE TO MAKE THIS DECISION SINCE THEY ARE NOT LISTED AS AN OWNER ON THE ACCOUNT AND/OR SHOULD TRY TO MAKE IT TO THE MEETING TO EXPLAIN OR PROVIDE INFORMATION.

Check Spelling

Display as HTML

10/16/2018 12:48
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P
ubcnsinq

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
050160	33788	HARMEN JANICE				012101300000			40 PINE ST				Active
100	1 RES WATER	SENS69890627	A	08/14/2018		14007144		584	120		666.00	1,476.00	
100	1 RES WATER	SENS69890627	A	05/08/2018		13999264		464	12		66.60	147.60	
100	1 RES WATER	SENS69890627	A	02/06/2018		13991601		452	10		53.06	118.41	
100	1 RES WATER	SENS69890627	A	11/03/2017		13983953		427	15		79.35	177.15	
100	1 RES WATER	SENS69890627	A	08/04/2017		13976280		427	14		74.06	165.34	
100	1 RES WATER	SENS69890627	A	05/04/2017		13968560		413	25		132.25	295.25	
100	1 RES WATER	SENS69890627	A	02/03/2017		13961032		388	9		46.24	104.13	
100	1 RES WATER	SENS69890627	A	11/01/2016		13953533		379	9		43.29	99.45	
100	1 RES WATER	SENS69890627	A	08/03/2016		13945983		370	16		76.96	176.80	
100	1 RES WATER	SENS69890627	A	05/05/2016		13938409		354	7		33.67	77.35	
100	1 RES WATER	SENS69890627	A	02/05/2016		13930972		347	6		28.86	66.30	
100	1 RES WATER	SENS69890627	A	11/09/2015		13923574		341	16		75.67	175.51	
100	1 RES WATER	SENS69890627	A	08/07/2015		13916126		325	14		65.38	152.74	
100	1 RES WATER	SENS69890627	A	05/07/2015		13908610		311	18		84.06	196.38	
100	1 RES WATER	SENS69890627	A	02/18/2015		13901258		293	21		98.07	229.11	
100	1 RES WATER	SENS69890627	A	11/07/2014		13893879		272	16		74.72	174.56	
100	1 RES WATER	SENS69890627	A	08/05/2014		13886480		256	16		74.72	174.56	
100	1 RES WATER	SENS69890627	A	05/02/2014		13878978		243	17		79.06	185.14	
100	1 RES WATER	SENS69890627	A	02/04/2014		13871681		223	15		69.00	162.60	
100	1 RES WATER	SENS69890627	A	11/06/2013		13864355		208	15		69.00	162.60	
100	1 RES WATER	SENS69890627	A	08/07/2013		13856980		193	14		64.40	151.76	
100	1 RES WATER	SENS69890627	A	05/08/2013		13849556		179	15		69.00	162.60	
100	1 RES WATER	SENS69890627	A	02/06/2013		13842277		164	17		77.71	183.21	
100	1 RES WATER	SENS69890627	A	11/07/2012		13834964		147	2		17.07	46.28	
100	1 RES WATER	SENS69890627	A	08/07/2012		13827606		145	14		62.86	148.40	
100	1 RES WATER	SENS69890627	A	05/07/2012		13820228		131	14		62.86	148.40	
100	1 RES WATER	SENS69890627	A	02/07/2012		13812963		117	19		85.31	201.40	
100	1 RES WATER	SENS69890627	A	11/07/2011		13810293		98	20		89.80	212.00	
100	1 RES WATER	SENS69890627	A	08/04/2011		13798376		78	10		42.99	102.56	
100	1 RES WATER	SENS69890627	A	05/04/2011		13791029		68	7		30.03	71.68	
100	1 RES WATER	SENS69890627	A	02/08/2011		13783833		61	8		34.32	81.92	
100	1 RES WATER	SENS69890627	A	11/03/2010		13776612		53	8		34.32	81.92	
100	1 RES WATER	SENS69890627	A	08/04/2010		13769345		45	10		42.28	101.78	
100	1 RES WATER	SENS69890627	A	05/05/2010		13762055		35	5		20.95	50.70	
100	1 RES WATER	SENS69890627	A	02/02/2010		13754925		30	8		33.52	81.12	
100	1 RES WATER	SENS69890627	A	11/03/2009		13747708		22	13		54.47	131.82	
100	1 RES WATER	SENS69890627	A	08/04/2009		13740425		9	6		24.60	58.70	
100	1 RES WATER	SENS69890627	A	05/08/2009		13733125		3	3		28.28	66.85	
100	1 RES WATER	NEPT31258469	I	03/30/2009				2,539	4		.00	.00	
100	1 RES WATER	NEPT31258469	E	02/03/2009		13725997		2,535	6		24.24	57.30	
100	1 RES WATER	NEPT31258469	A	11/05/2008		13718764		2,529	10		40.40	95.50	
100	1 RES WATER	NEPT31258469	A	08/01/2008		13711549		2,519	14		52.43	126.14	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/11/18

Customer Name: Laura & Joseph Pomerleau

Account: 080340

Service Address: #1 Apple Orchard Rd

Rochester NH 03868-3704

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 30 units of sewer on the September invoice.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The water did not go through the sewer system.
 - a. Total invoiced usage 40 Units
 - b. Average Consumption 10 Units
 - c. Above Average 30 Units

Value of 30 Units of Sewer at the current sewer rate of \$6.75 = \$202.50.

Total abatement = \$202.50 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 24, 2018
SUBJECT: Laura & Joseph Pomerleau
PROPERTY: **1 Apple Orchard Rd**

Please find attached the Water Billing Appeal, filtration meter picture, account notes, consumption history and invoice for the above location.

This appeal is for 30 units of sewer due to hydro seeded lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/11/18

WJS

1. Date of Appeal: 10/3/2018
2. Property Owner's Name: Laura & Joseph Pomerleau Account #: 080340
3. Billing Address: 1 Apple Orchard Rd
Rochester, NH 03867
4. Service Location: Same as above Zip Code 03867
5. Owners Representative: n/a
6. Owners Representative's Signature: _____
7. Phone #: _____ Cell: 603-866-0752
8. Email Address: lbpomerleau@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 06/07/2018 to 09/17/2018

10. Abatement is being requested for:

a. How many units of water _____ x 5.55 = \$ _____

b. How many units of sewer 30 x 6.75 = \$ 202.50

c. Water & Sewer Department Fees of: \$ _____

Total \$ 202.50

11. Explanation of Appeal Request:

Hydro-seeded yard on May 22, 2018. (previous bill slightly increased as well) Used outside spigot for watering lawn. We have a water filtration system that tells us what we use on an average daily basis inside the house. Requesting sewer abatement for exterior watering, since sewer was not used for those CF. Snapshot included of water filtration meter, see attached.

Average usage for last 90 days = 80 gal/day x 90 days = 7,200 gal / 748 (gal per CF) = 9.63 CF used

Laura Pomerleau

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
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- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Lana Pomulau

Photo from remote panel

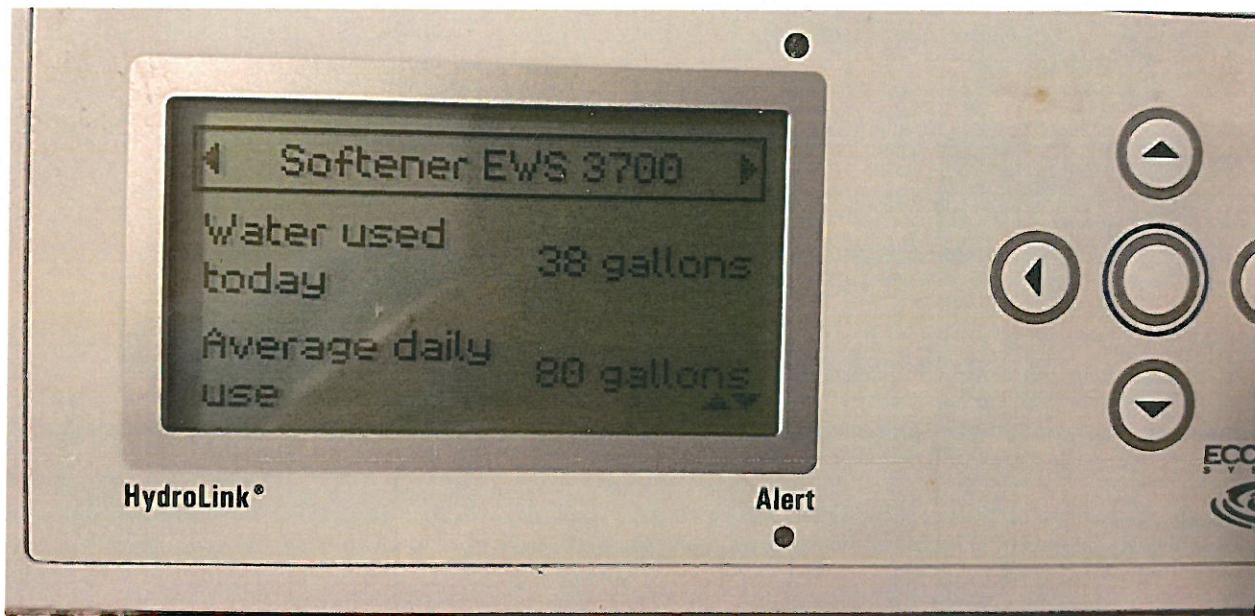


Photo from filtration unit



Photo taken 10/3/2018, 8:15pm



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14008584	080340	09/24/2018	10/29/2018	0.00	.00	492.00
Amount Due						\$492.00

080340
POMERLEAU JOSEPH D &
POMERLEAU LAURA L
1 APPLE ORCHARD RD
ROCHESTER, NH 03867-3704

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814008584600000492009

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
POMERLEAU JOSEPH D &			1 APPLE ORCHARD RD /			
Bill Number	Account Number		Past Due Date		Bill Date	
14008584	080340		10/29/2018		09/24/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/17/2018	06/07/2018	509	469	40	222.00
RES SEWER					40	270.00
Last Payment Amt			Last Payment Date		Past Due	
159.90			07/20/2018		0.00	
Other Current Charges			Current Charges		Amount Due	
.00			492.00		\$492.00	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
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Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account: 080340

b6/12/07- POOL CREDIT DONE 19 UNITS \$89.30

[2017-12-19 16:07:07 karenb]:NO READ ON DECEMBER INVOICE. ESTIMATED AND SENT LETTER. SHUT OFF DATE 1/24/18

[2017-12-27 15:13:42 sjuneau]: WIRE WAS FIXED BY CUSTOMER - METER TECH JQ CONFIRMED ALL SET.

[2018-09-18 10:55:48 karenb]:40 UNITS ON SEPTEMBER INVOICE. MAILED HIGH USAGE LETTER.

[2018-09-28 13:31:09 karenb]:HOMEOWNER CALLED, HYDRO SEEDED LAWN, REQUESTED APPEAL FORM.

[2018-10-11 11:09:27 karenb]:RECEIVED APPEAL FORM. SENT FOR NOVEMBER UAB.

[2018-10-17 09:31:41 karenb]:READ ON 10/12/18 0513. USAGE IS BACK TO NORMAL.

10/17/2018 09:32
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P
ubcnsinq

Account Number Service	Customer # Name Mfr Meter Number	Parcel Cd Read Date Time By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
080340	46440	POMERLEAU JOSEPH D & 012700780000		1 APPLE ORCHARD RD	Active
100 -	1 RES WATER SENS69992690	A 09/17/2018	509	40	492.00
100 -	1 RES WATER SENS69992690	A 06/07/2018	469	13	159.90
100 -	1 RES WATER SENS69992690	A 03/13/2018	456	16	72.15
100 -	1 RES WATER SENS69992690	E 12/19/2017	440	10	86.65
100 -	1 RES WATER SENS69992690	A 09/07/2017	430	13	192.75
100 -	1 RES WATER SENS69992690	A 06/06/2017	417	14	118.10
100 -	1 RES WATER SENS69992690	A 03/06/2017	403	7	52.90
100 -	1 RES WATER SENS69992690	A 12/13/2016	396	5	68.77
					74.06
					37.03
					82.67
					55.76

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/11/18

Customer Name: Christopher Donnelly

Account: 110058

Service Address: #8 Laredo Ln

Rochester NH 03868-4400

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 31 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading. .
2. Per the Water & Sewer Adjustment Policy, the water portion of appeal should be denied: *In order to qualify for abatement, a customer's excess consumption must exceed 35,000 gallons (46 units) and be greater than 100% of their normal average consumption.*
3. The water did not enter the sewer system
 - a. Usage on the current invoice is 50 Units
 - b. Previous usage 19 Units
 - c. Estimated increase of Usage 31 Units

Value of 31 Units of Sewer at the current sewer rate of \$6.75 = \$209.25.

Total abatement = \$209.25 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: October 24, 2018
SUBJECT: Christopher Donnelly
PROPERTY: **8 Laredo Ln**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for the above location.

This appeal is for 50 units of water and sewer due to a hydro seeded lawn.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/11/18

1. Date of Appeal: 10/1/18
2. Property Owner's Name: Christopher Donnelly Account #: 14009614 (Bill #)
3. Billing Address: 8 Laredo Ln 110058 - Act #
Rochester NH 03868
4. Service Location: 8 Laredo Ln Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: [Signature]
7. Phone #: 603 817 0136 Cell: _____
8. Email Address: Cdonnelly19@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from ~~9/5/18~~ to 9/5/18
10. Abatement is being requested for: 6/1/18
- a. How many units of water 50 x 5.55 = \$ 277.50
- b. How many units of sewer 50 x 6.75 = \$ 337.50
- C. Water & Sewer Department Fees of: \$ 615.00
- Total \$ 615.00

11. Explanation of Appeal Request:

moved into the house the end of
April. The contractor had the hydroseed
laid sometime in June. we had to
water the grass twice a day for a few
months.

Karen Bonneau had the technician
read the meter on 9/1/18, we only used 1 unit
of water since the meter read on 9/5/18 so
our usage had gone down from approximately
0.5 units/day to .07 units/day.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

The water used was to water grass,
not used for personal household usage.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☒ No ☐ (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14009614	110058	09/24/2018	10/29/2018	0.00	.00	615.00
Amount Due						\$615.00

110058
DONNELLY CHRISTOPHER &
DONNELLY VICTORIA
8 LAREDO LN
ROCHESTER, NH 03868-4400



Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____

92096042019814009614000000615005

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
DONNELLY CHRISTOPHER &			8 LAREDO LN /			
Bill Number	Account Number		Past Due Date		Bill Date	
14009614	110058		10/29/2018		09/24/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/05/2018	06/01/2018	69	19	50	277.50
RES SEWER					50	337.50
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
233.70		07/23/2018	0.00	.00	615.00	\$615.00

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

File Edit Tools Insert Help

Account: 110058

[2018-04-25 09:00:23 karenb]:APP/INSPECTIONS RECEIVED

[2018-04-26 16:06:32 karenb]:METER INSTALLED/ON

[2018-09-13 09:11:15 karenb]:50 UNITS ON SEPTEMBER INVOICE. MAILED HIGH USAGE LETTER.

[2018-09-19 08:36:35 karenb]:OWNER CALLED. ASKED FOR ANOTHER READ TO SEE IF USAGE HAD GONE DOWN. 1 UNIT/13 DAYS = .07/DAY. USAGE IS BACK TO NORMAL.

[2018-10-11 12:30:00 karenb]:APPEAL FORM RECEIVED. SENT FOR NOVEMBER UAB.

Check Spelling

Display as HTML

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
110058	49279	DONNELLY CHRISTOPHER &	022403240004		8 LAREDO LN	Active
100 - 1 RES WATER	SENS82154523	A 09/05/2018	14009614	69	50	615.00
100 - 1 RES WATER	SENS82154523	A 06/01/2018	14001808	19	19	233.70

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: October 25, 2018

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 10/18/18

Customer Name: Melena Lugo

Account: 110240

Service Address: #594 Salmon Falls Rd

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 62 units of water and sewer on the September invoice and an abatement of ½ of the above average water and sewer charges on December 2018 invoice. The account and decision letter will be noted that this is a once in ten year appeal.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The water did go through the sewer system.
 - a. Total invoiced usage 157 Units
 - b. Average Consumption 34 Units
 - c. Above Average 123 Units
 - d. ½ of Above Average 61.5 Units

Value of 62 Units of Sewer at the current sewer rate of \$6.75 = \$418.50.

Value of 62 Units of Water at the current water rate of \$5.55 = \$344.10.

Total abatement = \$762.60 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

10/25/18

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: October 24, 2018

SUBJECT: Melena Lugo

PROPERTY: **594 Salmon Falls Rd**

Please find attached the Water Billing Appeal, account notes, consumption history, repair invoices and invoice for the above location.

This appeal is for 62 units of water and sewer on the September 2018 invoice and above average usage on the upcoming December invoice. The high usage was due to two toilet leaks and a washing machine leak. The water did go into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/19/18

1. Date of Appeal: 10/18/2018
2. Property Owner's Name: Melena Lugo Account #: 110240
3. Billing Address: 594 Salmon Falls Road
Rochester, N.H.
4. Service Location: Same Zip Code 03868
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: 603-866-2860 Cell: _____
8. Email Address: lugomelena@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from June 2018 to September 2018

10. Abatement is being requested for:

a. How many units of water 62 x 5.55 = \$ 344¹⁰
b. How many units of sewer 62 x 6.75 = \$ 418⁵⁰
c. Water & Sewer Department Fees of: \$ 344¹⁰
Total \$ 762⁶⁰

11. Explanation of Appeal Request:

When we received the unusually high water bill, I consulted with Karen Bonneau at the Water Department.
We found a small leak in the downstairs bathroom and fixed that. When we discovered that the water usage
was still to high, we then found a leak in the basement. The washing machine drum had a major
leak that caused the water to run continuously through the washing machine at every wash.
We were unable to fix this leak and have replaced the washing machine with a new high efficient,
energy star, washing machine. When we checked and discovered that the water usage was
still high, we found another leak in the upstairs bathroom. This leak caused the toilet to constantly run
and we replaced the entire flush setup inside the tank.

Please also consider an abatement for
our December bill - as these issues will
carry over on that bill.

I am aware that I can only apply for
this - every 10 years.

Form continues on back

ML

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? Yes, from the two toilets that were running

If yes, has the leak been repaired? Yes - Both toilets were repaired and the washing machine replaced

Who made the repair? we did

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes, we are down to a one income family. I was laid off on August 30, 2018

I am receiving unemployment benefits but we are currently 2 months behind on our Mortgage.

We would not be able to afford this high water bill.

Please note:

- 1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.***
- 2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.***
- 3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.***
- 4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.***

Placed on Sep 29, 2018 Order #878209432

Picked Up

fulfilled by Sears

Total: 1 Item

Store Address:
Fox Run Mall
50 Fox Run Rd Ste 74
Newington, NH 03801



Kenmore 20372 4.7 cu. ft. Top Load Washer
w/Steam - White
ssin: 02620372000P

\$917.64

salescheck: 093002249616

Qty: 1

[return items](#)

[manage lease contract](#) [review this product](#)

✔ Leased through Why Not Lease It

[view return policy](#)

Question about your lease?
Call Why Not Lease It:
or call (855) 727-9030

Kenmore 99901 59027 Stainless-Steel Washing Machine Hose – 2 Pack

\$34.99



If it breaks, We'll fix it

If we can't fix it, we'll replace it. It's that simple. You have until
October 29, 2018 to decide. [see what's included](#)

Billing Address

Melena Lugo
594 Salmon Falls Road
Rochester, NH 03868

603-866-2860

kmgfmama4@yahoo.com

Order Summary

Merchandise Subtotal	\$952.63
Additional Discount	-(\$187.65)
<hr/>	
Pre-Tax Subtotal	\$764.98
Sales Tax	Collected by Why Not Lease It
<hr/>	
Sears Total ⓘ	\$764.98

You've earned **\$438.25 in points** on this order.

base	\$7.65 in points
bonus	\$430.60 in points

[view details](#)

Payment Information

Paid through Why Not Lease It: **\$764.98**



LOVE'S HOME CENTERS, LLC
160 WASHINGTON ST, SUITE 8
ROCHESTER, NH 03839 (603) 833-4000

- SALE -

STORE#: S2449RB1 2499945 TRANS#: 11548150 10-14-18

795248 FM PERFORMAX COMPLETE KIT 19.99

SUBTOTAL: 19.99
TOTAL TAX: 0.00
INVOICE 11289 TOTAL: 19.99
CASH: 20.00
CHANGE: 0.01

STORE: 2449 TERMINAL: 11 10/14/18 16:15:59

OF ITEMS PURCHASED: 1

XCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
SEE REVERSE SIDE FOR RETURN POLICY.
STORE MANAGER: MICHAEL D. RICHARD II

LOWE'S PRICE MATCH GUARANTEE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

*** *****
* YOUR OPINIONS COUNT! *
* REGISTER FOR A CHANCE TO BE *
* ONE OF FIVE US\$300 WINNERS DRAWN MONTHLY! *
* ¡REGISTRESE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE US\$300! *
* *
* GISTER BY COMPLETING A GUEST SATISFACTION SURVEY *
* WITHIN ONE WEEK AT: www.lowes.com/survey *
* Y O U R I D # 11289 2449 287 *
* *
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* U D WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* FICIAL RULES & WINNERS AT: www.lowes.com/survey *
*** *****

STORE: 2449 TERMINAL: 11 10/14/18 16:15:59



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14009697	110240	09/24/2018	10/29/2018	0.00	.00	1,748.85
Amount Due						\$1,732.38

110240
KUPU JACQUELINE &
LUGO FRANCISCO & MELENA
594 SALMON FALLS RD
ROCHESTER, NH 03868

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814009697500001732387

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
KUPU JACQUELINE &			594 SALMON FALLS RD /			
Bill Number	Account Number		Past Due Date		Bill Date	
14009697	110240		10/29/2018		09/24/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	09/10/2018	06/12/2018	1485	1328	157	871.35
RES SEWER					157	877.50
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
140.00	10/01/2018	0.00	.00	1,748.85	\$1,732.38	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

Account: 110240

PAYMENT CAN NOT BE MOVED AGAIN. AND HER FIRST BI-WEEKLY PAYMENT OF \$80 WILL STILL BE DUE 1/27TH.

[2017-02-27 08:12:55 karenb]: CHANGED PAYMENT FOR THIS WEEK TO 3/2. WILL CONTINUE WITH REGULARY SCHEDULED ON 3/10

[2017-04-10 09:25:28 sjuneau]: PAID LAST PAYMENT - WILL CONTINUE WITH \$80 BIWEEKLY ON NEW BILL - HAS NOT MADE ANY NEW PAYMENTS AS OF 5/18 - MAILING SHUT OFF

[2017-06-02 15:44:33 karenb]: PAYING \$74 6/9, 6/16, 6/23 AND 6/30. ON BOARD.

[2017-06-12 08:32:16 karenb]: ONLY HAD \$60 TODAY, WILL PAY THE \$14 WITH PAYMENT ON FRIDAY

[2017-08-31 13:04:03 karenb]: PROMISE TO PAY \$73.80 EVERY FRIDAY UNTIL PAID IN FULL. STARTING 9/1

[2017-09-11 08:07:03 karenb]: COULD NOT PICK UP CHECK THIS PAST WEEKEND. WILL MAKE TWO PAYMENTS 9/15/17

[2017-09-25 07:55:33 karenb]: COULD NOT MAKE PAYMENT. WILL PAY IN FULL 10/6

[2017-11-29 14:47:40 karenb]: \$175 12/8, \$100 12/15, \$150 1/5, \$100 1/19. ON BOARD.

[2017-11-30 14:33:34 karenb]: RECEIVED EMAIL FROM MELENA ASKING TO SWITCH THE FIRST AND LAST PAYMENT SO SHE IS PAYING \$100 12/8 AND \$175 1/19TH. I EXPLAINED TO HER THAT SINCE SHE IS ALREADY ON THE SHUT OFF LIST WE ARE SUPPOSED TO GET HALF BY SHUT OFF DATE OF 12/4TH. WE HAVE ALREADY PUSHED IT OUT SO HALF WOULD BE PAID OFF BY THE TIME THE DECEMBER BILL CAME OUT. WE ALSO GAVE TWO WEEKS OFF FROM PAYMENTS FOR THE WEEK BEFORE AND OF CHRISTMAS; HER ORIGINAL REQUEST WAS A PAYMENT EVERY FRIDAY. EXPLAINED THAT THIS IS ALL THAT WE CAN DO AT THIS TIME AND SHE WOULD HAVE TO CONTACT SUPERVISOR IF SHE CANNOT MAKE THESE TERMS.

[2018-01-05 14:35:02 karenb]: MELENA EMAILED AGAIN TO MOVE THE REMAINING PAYMENTS ON THE SEPTEMBER BILL TO 1/12TH AND START A PLAN FOR THE DECEMBER INVOICE. I EXPLAINED THAT WE NEED TO STICK TO THE PAYMENT ARRANGEMENT FOR THE SEPTEMBER INVOICE; \$150 TODAY AND BALANCE 1/19. FOR THE DECEMBER BILL I TOLD HER SHE CAN DO HALF 2/2 AND BALANCE 3/9. IF SHE CANNOT STICK TO HER ARRANGEMENT I REFERRED HER TO MY SUPERVISOR.

[2018-03-16 14:21:59 karenb]: SERVICE CALL FOR NON-PAYMENT 3/15/18

[2018-04-27 11:31:27 karenb]: PAYMENT PLAN: 1/2 BY END OF MAY AND BALANCE BY 6/15

[2018-05-31 15:00:31 karenb]: FULL BALANCE 6/8/18. ON BOARD.

[2018-09-13 09:57:20 karenb]: 157 UNITS ON SEPTEMBER INVOICE. EMAILED OWNER AND MAILED HIGH USAGE LETTER.

[2018-10-02 14:40:17 karenb]: CUSTOMER CAME IN REGARDING BILL. SHE HAD FILLED POOL AND FORGOT TO CALL IN READINGS. (1346-1373). PROCESSED ADJUSTMENT FOR POOL. THEY ALSO DID FIND A LEAK IN THE WASHING MACHINE, WATER WAS NOT GOING INTO THE SEWER AND A LEAKING TOILET THAT THEY REPLACED.

[2018-10-05 08:46:24 karenb]: TECH GOT READ. USAGE IS STILL HIGH. 10/1/18 READ 1513 AND 10/3/18 READ 1515. EMAILED CUSTOMER.

[2018-10-19 11:18:49 karenb]: CUSTOMER DROPPED OFF APPEAL FORM FOR ONCE IN TEN YEAR APPEAL. FOUND ANOTHER TOILET THAT WAS REPLACED YESTERDAY. SENT FORM FOR NOVEMBER UAB.

Check Spelling

Display as HTML



10/19/2018 11:21
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P
ubcnsinq

Account Number Service	Customer # Name Mfr Meter Number	Parcel By	Cd Read Date Time	Bill # Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
110240	31974 KUPU JACQUELINE &	022400080000			594 SALMON FALLS RD				Active
100	SENS69992018		A 09/10/2018	14009697	157	0	871.35	1,931.10	
100	SENS69992018		A 06/12/2018	14001890	32	0	177.60	393.60	
100	SENS69992018		A 03/06/2018	13994090	23	0	124.09	306.20	
100	SENS69992018		A 12/13/2017	13986466	21	0	111.09	248.01	
100	SENS69992018		A 09/12/2017	13978797	44	0	232.76	519.64	
100	SENS69992018		A 06/14/2017	13971124	31	0	163.99	366.11	
100	SENS69992018		A 03/13/2017	13963483	27	0	126.96	283.44	
100	SENS69992018		A 12/07/2016	13955996	24	0	130.86	359.92	
100	SENS69992018		A 09/07/2016	13948450	44	0	211.64	486.20	
100	SENS69992018		A 06/17/2016	13940936	39	0	187.59	460.95	
100	SENS69992018		A 03/02/2016	13933394	25	0	120.25	276.25	
100	SENS69992018		A 12/07/2015	13926026	37	0	176.50	527.38	
100	SENS69992018		A 09/04/2015	13918582	24	0	345.58	807.34	
100	SENS69992018		A 06/02/2015	13911142	24	0	112.08	261.84	
100	SENS69992018		A 03/19/2015	13903671	35	0	163.45	381.85	
100	SENS69992018		A 12/11/2014	13896315	38	0	177.46	414.58	
100	SENS69992018		A 09/05/2014	13888910	60	0	280.20	654.60	
100	SENS69992018		A 06/04/2014	13881491	30	0	140.10	327.30	
100	SENS69992018		A 03/06/2014	13874077	33	0	151.95	357.87	
100	SENS69992018		A 12/05/2013	13866792	35	0	161.00	379.40	
100	SENS69992018		A 09/05/2013	13859398	45	0	207.00	487.80	
100	SENS69992018		A 06/03/2013	13852014	31	0	142.60	336.04	
100	SENS69992018		A 03/06/2013	13844640	25	0	115.00	271.00	
100	SENS69992018		A 12/13/2012	13837353	33	0	148.64	350.82	
100	SENS69992018		A 09/04/2012	13830055	51	0	228.99	540.60	
100	SENS69992018		A 06/01/2012	13822690	27	0	121.23	286.20	
100	SENS69992018		A 03/07/2012	13815322	23	0	103.27	243.80	
100	SENS69992018		A 12/06/2011	13808091	22	0	98.78	233.20	
100	SENS69992018		A 09/12/2011	13800775	37	0	162.04	474.84	
100	SENS69992018		A 06/09/2011	13793484	48	0	205.92	491.52	
100	SENS69992018		A 03/08/2011	13786169	26	0	111.54	266.24	
100	SENS69992018		A 12/10/2010	13778994	34	0	145.86	348.16	
100	SENS69992018		A 09/03/2010	13771733	56	0	238.55	571.75	
100	SENS69992018		A 06/03/2010	13764411	39	0	163.41	395.46	
100	SENS69992018		A 03/09/2010	13757257	28	0	117.32	283.92	
100	SENS69992018		A 12/04/2009	13750088	24	0	100.56	243.36	
100	SENS69992018		A 09/15/2009	13742805	39	0	162.20	390.71	
100	SENS69992018		A 06/11/2009	13735511	64	0	161.60	382.00	
100	SENS69992018		A 03/16/2009	13728308	24	41	262.60	645.75	
100	SENS69992018		I 02/17/2009	0	41	0	.00	.00	
100	NEPT31357072		A 12/11/2008	13721160	25	0	101.00	238.75	
100	NEPT31357072		A 09/15/2008	13713936	39	0	154.40	366.66	
100	NEPT31357072		A 06/12/2008	13706661	33	0	119.79	290.40	
100	NEPT31357072		A 03/12/2008	1366764	24	0	87.12	211.20	
100	NEPT31357072		A 12/19/2007	1359986	26	0	94.38	228.80	
100	NEPT31357072		A 09/12/2007	1353145	35	0	125.82	303.55	
100	NEPT31357072		A 06/13/2007	1346275	23	0	79.35	187.45	
100	NEPT31357072		A 03/14/2007	1339486	26	0	89.70	211.90	

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
510001	406105	XFER FROM RET EARNIN	-3,020,368	-3,202,368	.00	.00	.00	-3,202,368.00	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-11,613.11	.00	.00	-13,386.89	46.5%*
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-26,738.33	.00	.00	-23,261.67	53.5%*
510001	406601	USER FEES	-3,800,000	-3,800,000	-807,879.69	.00	.00	-2,992,120.31	21.3%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-3,257.79	.00	.00	-8,742.21	27.1%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	450.00	.00	.00	-24,450.00	-1.9%*
510001	406605	STUB FEES	0	0	-6,314.00	.00	.00	6,314.00	100.0%
510001	406826	HOMEOWNER FINANCE RE	-3,500	-3,500	-5,544.18	.00	.00	2,044.18	158.4%
TOTAL WATER WORKS REVENUE			-6,937,368	-7,119,368	-863,397.10	.00	.00	-6,255,970.90	12.1%
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	630,588	630,588	177,957.30	.00	.00	452,630.70	28.2%
51601057	511099	SALARIES - ADJUSTM	3,126	3,126	.00	.00	.00	3,126.00	.0%
51601057	513001	OVERTIME - REGULAR	45,000	45,000	15,530.63	.00	.00	29,469.37	34.5%
51601057	515001	ON CALL	4,497	4,497	1,120.71	.00	.00	3,376.29	24.9%
51601057	516000	LONGEVITY	3,082	3,082	1,277.51	.00	.00	1,804.49	41.5%
51601057	519000	TRAVEL ALLOWANCE	500	500	.00	.00	.00	500.00	.0%
51601057	521100	HEALTH INSURANCE	132,223	132,223	39,633.46	.00	16.50	92,573.04	30.0%
51601057	521200	DENTAL INSURANCE	2,603	2,603	884.91	.00	.00	1,718.09	34.0%
51601057	521200	11539 DENTAL	-42	-42	.00	.00	.00	-42.00	.0%*
51601057	521300	LIFE INSURANCE	1,069	1,069	307.53	.00	.00	761.47	28.8%
51601057	522000	SOCIAL SECURITY CO	49,351	49,351	14,027.26	.00	.00	35,323.74	28.4%
51601057	523000	RETIRE CONTRIBUTIO	77,754	77,754	22,393.39	.00	.00	55,360.61	28.8%
51601057	526000	WORKERS' COMPENSAT	29,747	29,747	29,752.00	.00	.00	-5.00	100.0%*
51601057	528001	DISABILITY INSURAN	6,434	6,434	1,743.40	.00	.00	4,690.60	27.1%
51601057	532001	STAFF DEVELOPMENT	4,080	4,080	1,260.15	.00	185.06	2,634.79	35.4%
51601057	532200	CONTRACTED SERVICE	0	0	516.75	.00	2,100.00	-2,616.75	100.0%*
51601057	533000	OTHER PROF SERVICE	6,065	6,065	1,219.95	.00	2,648.23	2,196.82	63.8%
51601057	533000	18572 AUG 2018 GOB	0	0	3,703.11	.00	.00	-3,703.11	100.0%*
51601057	533001	AUDIT	4,140	4,140	.00	.00	4,140.00	.00	100.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	2,944.12	.00	4,505.88	4,350.00	63.1%
51601057	533004	MEDICAL SERVICES	500	500	32.33	.00	467.67	.00	100.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	534003	SOFTWARE MAINTENAN	31,925	31,925	20,858.08	.00	1,982.72	9,084.20	71.5%
51601057	541100	WATER & SEWERAGE	7,800	7,800	3,825.43	.00	3,974.57	.00	100.0%
51601057	542300	CUSTODIAL SERVICES	2,200	2,200	346.50	.00	.00	1,853.50	15.8%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	33.33	.00	33.33	933.34	6.7%
51601057	543002	EQUIPMENT MAINTENA	1,412	1,412	1,357.00	.00	.00	55.00	96.1%
51601057	544200	RENTAL OF EQUIPMEN	410	410	.00	.00	300.00	110.00	73.2%
51601057	544500	LEASE COPIER/PRINT	1,675	1,675	784.39	.00	.00	890.61	46.8%
51601057	552001	FLEET INSURANCE	3,972	3,972	3,949.00	.00	.00	23.00	99.4%
51601057	552003	GENERAL LIABILITY	5,444	5,444	5,413.00	.00	.00	31.00	99.4%
51601057	553400	POSTAGE FEES	400	400	25.61	.00	.00	374.39	6.4%
51601057	554000	ADVERTISING	1,400	1,400	313.00	.00	.00	1,087.00	22.4%
51601057	555000	PRINTING AND BINDI	1,000	1,000	.00	.00	34.50	965.50	3.5%
51601057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
51601057	558000	TRAVEL	375	375	.00	.00	352.96	22.04	94.1%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	954.55	.00	394.24	1,702.21	44.2%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	3,931.26	.00	471.56	4,597.18	48.9%
51601057	561010	CLOTHING	6,100	6,100	1,471.64	.00	1,045.13	3,583.23	41.3%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	2,103.54	.00	398.43	2,498.03	50.0%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,312.50	.00	487.50	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	744.64	.00	100.00	2,780.36	23.3%
51601057	562600	VEHICLE FUEL	21,420	21,420	3,993.91	.00	.00	17,426.09	18.6%
51601057	573401	ADMIN EQUIPMENT	2,435	2,435	134.84	.00	172.14	2,128.02	12.6%
51601057	573900	OTHER EQUIPMENT	7,000	7,000	310.07	.00	1,147.50	5,542.43	20.8%
51601057	575100	INVENTORY PURCHASE	124,000	124,000	21,891.76	.00	59,061.74	43,046.50	65.3%
51601057	581000	DUES AND FEES	1,910	1,910	.00	.00	81.67	1,828.33	4.3%
51601057	583000	INTEREST EXPENSE	706,222	686,222	258,419.23	.00	.00	427,802.77	37.7%
51601057	584000	CONTINGENCY	20,000	20,000	.00	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	16.15	.00	2,002.27	731.58	73.4%
51601057	589031	LIEN DISCHARGE FEE	600	600	145.00	.00	55.00	400.00	33.3%
51601057	591000	REDEMPTION OF PRIN	1,882,491	1,882,491	213,244.89	.00	37,500.00	1,631,746.11	13.3%
51601057	592001	DEPRECIATION	1,380,000	1,380,000	.00	.00	.00	1,380,000.00	.0%
51601057	593002	TRANS TO CAPITAL P	410,000	612,000	612,000.00	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	6,250.00	.00	.00	18,750.00	25.0%
TOTAL WATER WORKS EXPENSE			5,692,634	5,874,634	1,483,633.83	.00	123,658.60	4,267,341.57	27.4%
51601073 WATER TREATMENT PLANT									
51601073	511001	SALARIES - FULL TI	295,859	295,859	90,874.67	.00	.00	204,984.33	30.7%
51601073	513001	OVERTIME - REGULAR	18,000	18,000	12,553.32	.00	.00	5,446.68	69.7%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	515001	ON CALL	16,285	16,285	5,002.50	.00	.00	11,282.50	30.7%
51601073	516000	LONGEVITY	1,600	1,600	200.00	.00	.00	1,400.00	12.5%
51601073	521100	HEALTH INSURANCE	86,319	86,319	23,557.95	.00	8.25	62,752.80	27.3%
51601073	521200	DENTAL INSURANCE	1,500	1,500	538.79	.00	.00	961.21	35.9%
51601073	521300	LIFE INSURANCE	526	526	146.88	.00	.00	379.12	27.9%
51601073	522000	SOCIAL SECURITY CO	23,124	23,124	7,658.45	.00	.00	15,465.55	33.1%
51601073	523000	RETIREMENT CONTRIB	35,903	35,903	11,792.88	.00	.00	24,110.12	32.8%
51601073	526000	WORKERS' COMPENSAT	6,209	6,209	6,210.00	.00	.00	-1.00	100.0%*
51601073	528001	DISABILITY INSURAN	3,179	3,179	945.68	.00	.00	2,233.32	29.7%
51601073	532001	STAFF DEVELOPMENT	1,750	1,750	175.00	.00	375.00	1,200.00	31.4%
51601073	533000	OTHER PROF SERVICE	11,500	11,500	7,000.00	.00	4,500.00	.00	100.0%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	2,337.91	.00	2,662.09	5,000.00	50.0%
51601073	533006	LABORATORY SERVICE	26,732	26,732	5,409.62	.00	7,045.38	14,277.00	46.6%
51601073	541901	HVAC SERVICE CONTR	6,061	6,061	3,030.50	.00	3,030.50	.00	100.0%
51601073	543000	REPAIR AND MAINTEN	73,189	73,189	3,878.51	.00	11,654.25	57,656.24	21.2%
51601073	543002	EQUIPMENT MAINTENA	71,359	71,359	1,848.32	.00	28,718.15	40,792.53	42.8%
51601073	544500	LEASE COPIER/PRINT	568	568	1,141.05	.00	.00	-573.05	200.9%*
51601073	552002	PROPERTY INSURANCE	7,226	7,226	7,185.00	.00	.00	41.00	99.4%
51601073	553000	COMMUNICATIONS	12,996	12,996	3,182.81	.00	4,373.96	5,439.23	58.1%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	.00	.00	707.31	292.69	70.7%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	182.11	.00	353.60	1,064.29	33.5%
51601073	561009	TRAINING MATERIALS	1,000	1,000	.00	.00	.00	1,000.00	.0%
51601073	561010	CLOTHING	5,850	5,850	1,237.23	.00	1,049.49	3,563.28	39.1%
51601073	561015	SAFETY EQUIPMENT &	4,000	4,000	240.01	.00	72.29	3,687.70	7.8%
51601073	561031	CHEMICALS	192,592	192,592	41,840.66	.00	9,921.17	140,830.17	26.9%
51601073	561037	LABORATORY SUPPLIE	8,993	8,993	902.43	.00	1,475.15	6,615.42	26.4%
51601073	561040	EQUIPMENT REPAIR S	35,000	35,000	1,445.14	.00	1,935.59	31,619.27	9.7%
51601073	562200	ELECTRICITY	126,000	126,000	34,160.20	.00	20,983.48	70,856.32	43.8%
51601073	562400	HEATING FUEL	28,000	28,000	.00	.00	.00	28,000.00	.0%
51601073	573900	OTHER EQUIPMENT	39,024	39,024	.00	.00	.00	39,024.00	.0%
51601073	589030	PROP TAX TO OTH CO	30,175	30,175	309.00	.00	19,944.00	9,922.00	67.1%
TOTAL WATER TREATMENT PLANT			1,183,119	1,183,119	274,986.62	.00	118,809.66	789,322.72	33.3%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	34,098	34,098	10,051.61	.00	.00	24,046.39	29.5%
51601570	513001	OVERTIME - REGULAR	0	0	21.21	.00	.00	-21.21	100.0%*
51601570	516000	LONGEVITY	263	263	119.37	.00	.00	143.63	45.4%
51601570	521100	HEALTH INSURANCE	9,893	9,893	2,963.73	.00	.00	6,929.27	30.0%
51601570	521200	DENTAL INSURANCE	220	220	69.86	.00	.00	150.14	31.8%
51601570	521300	LIFE INSURANCE	59	59	15.79	.00	.00	43.21	26.8%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601570	522000	SOCIAL SECURITY CO	2,517	2,517	739.05	.00	.00	1,777.95	29.4%
51601570	523000	RETIREMENT CONTRIB	3,909	3,909	1,105.78	.00	.00	2,803.22	28.3%
51601570	526000	WORKERS' COMPENSAT	77	77	77.00	.00	.00	.00	100.0%
51601570	528001	DISABILITY INSURAN	363	363	101.80	.00	.00	261.20	28.0%
51601570	543000	REPAIR AND MAINTEN	1,250	1,250	1,243.00	.00	.00	7.00	99.4%
51601570	544500	LEASE COPIER/PRINT	0	0	627.84	.00	.00	-627.84	100.0%*
51601570	553400	POSTAGE FEES	8,256	8,256	2,726.82	.00	55.00	5,474.18	33.7%
51601570	555000	PRINTING AND BINDI	410	410	.00	.00	.00	410.00	.0%
51601570	561003	OFFICE SUPPLIES	300	300	108.55	.00	20.20	171.25	42.9%
TOTAL WATER REVENUE OFFICE			61,615	61,615	19,971.41	.00	75.20	41,568.39	32.5%
TOTAL WATER ENTERPRISE FUND			0	0	915,194.76	.00	242,543.46	-1,157,738.22	100.0%
TOTAL REVENUES			-6,937,368	-7,119,368	-863,397.10	.00	.00	-6,255,970.90	
TOTAL EXPENSES			6,937,368	7,119,368	1,778,591.86	.00	242,543.46	5,098,232.68	
GRAND TOTAL			0	0	915,194.76	.00	242,543.46	-1,157,738.22	100.0%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
520001	406105	XFER FROM RET EARNIN	-3,463,377	-3,523,377	.00	.00	.00	-3,523,377.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-25,683.48	.00	.00	21,683.48	642.1%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	-4,101.96	.00	.00	-11,947.04	25.6%*
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	.00	.00	.00	-10,000.00	.0%*
520001	406601	USER FEES	-4,700,000	-4,700,000	-771,422.08	.00	.00	-3,928,577.92	16.4%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-3,241.29	.00	.00	-8,758.71	27.0%*
520001	406607	IMPACT FEES	-14,000	-14,000	-10,800.00	.00	.00	-3,200.00	77.1%*
520001	406701	SEPTIC DISPOSAL PERM	-125,000	-125,000	-41,176.00	.00	.00	-83,824.00	32.9%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-2,951.17	.00	.00	-7,048.83	29.5%*
520001	406826	HOMEOWNER FINANCE RE	-15,000	-15,000	-22,593.48	.00	.00	7,593.48	150.6%
TOTAL SEWER WORKS REVENUE			-8,371,926	-8,431,926	-884,469.46	.00	.00	-7,547,456.54	10.5%
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-285,618	-285,618	-13,358.00	.00	.00	-272,260.00	4.7%*
520002	406307	STATE AID GRANT C-77	-5,419	-5,419	-7,291.00	.00	.00	1,872.00	134.5%
520002	406308	STATE AID GRANT C-77	-8,660	-8,660	-2,416.00	.00	.00	-6,244.00	27.9%*
520002	406309	STATE AID GRANT C-83	-27,786	-27,786	.00	.00	.00	-27,786.00	.0%*
520002	406310	STATE AID GRANT C-83	-9,695	-9,695	-4,514.00	.00	.00	-5,181.00	46.6%*
520002	406311	STATE AID GRANT C-83	-20,027	-20,027	-10,478.00	.00	.00	-9,549.00	52.3%*
520002	406312	STATE AID GRANT C-85	-30,674	-30,674	.00	.00	.00	-30,674.00	.0%*
TOTAL SEWER WORKS REVENUE			-387,879	-387,879	-38,057.00	.00	.00	-349,822.00	9.8%
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	427,250	427,250	124,337.19	.00	.00	302,912.81	29.1%
52602057	511099	SALARIES - ADJUSTM	3,126	3,126	.00	.00	.00	3,126.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	2,155.03	.00	.00	5,944.97	26.6%
52602057	515001	ON CALL	4,497	4,497	1,120.71	.00	.00	3,376.29	24.9%
52602057	516000	LONGEVITY	1,982	1,982	777.51	.00	.00	1,204.49	39.2%

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52602057	519000	TRAVEL ALLOWANCE	500	500	.00	.00	.00	500.00	.0%
52602057	521100	HEALTH INSURANCE	79,709	79,709	24,514.20	.00	8.25	55,186.55	30.8%
52602057	521200	DENTAL INSURANCE	1,370	1,370	481.08	.00	.00	888.92	35.1%
52602057	521300	LIFE INSURANCE	713	713	217.88	.00	.00	495.12	30.6%
52602057	522000	SOCIAL SECURITY CO	32,182	32,182	9,285.40	.00	.00	22,896.60	28.9%
52602057	523000	RETIRE CONTRIBUTIO	50,290	50,290	14,712.37	.00	.00	35,577.63	29.3%
52602057	525000	UNEMPLOYMENT COMPE	0	0	23.60	.00	.00	-23.60	100.0%*
52602057	526000	WORKERS' COMPENSAT	17,827	17,827	17,830.00	.00	.00	-3.00	100.0%*
52602057	528001	DISABILITY INSURAN	4,255	4,255	1,186.83	.00	.00	3,068.17	27.9%
52602057	532001	STAFF DEVELOPMENT	3,100	3,100	980.18	.00	185.06	1,934.76	37.6%
52602057	532200	CONTRACTED SERVICE	0	0	516.75	.00	2,100.00	-2,616.75	100.0%*
52602057	533000	OTHER PROF SERVICE	9,125	9,125	1,419.92	.00	1,166.72	6,538.36	28.3%
52602057	533000	18572 AUG 2018 GOB	0	0	21,391.27	.00	.00	-21,391.27	100.0%*
52602057	533001	AUDIT	4,140	4,140	.00	.00	4,140.00	.00	100.0%
52602057	533002	ENGINEERING SERVIC	1,000	1,000	.00	.00	.00	1,000.00	.0%
52602057	533004	MEDICAL SERVICES	500	500	32.34	.00	467.66	.00	100.0%
52602057	534003	SOFTWARE MAINTENAN	25,945	25,945	21,777.07	.00	1,982.72	2,185.21	91.6%
52602057	542300	CUSTODIAL SERVICES	2,200	2,200	346.50	.00	.00	1,853.50	15.8%
52602057	543000	REPAIR AND MAINTEN	2,360	2,360	.00	.00	.00	2,360.00	.0%
52602057	543001	VEHICLE MAINT & RE	2,500	2,500	33.34	.00	33.34	2,433.32	2.7%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	1,356.67	.00	.00	2,756.33	33.0%
52602057	544200	RENTAL OF EQUIPMEN	400	400	.00	.00	300.00	100.00	75.0%
52602057	544500	LEASE COPIER/PRINT	1,675	1,675	1,787.91	.00	.00	-112.91	106.7%*
52602057	552001	FLEET INSURANCE	8,980	8,980	8,929.00	.00	.00	51.00	99.4%
52602057	552002	PROPERTY INSURANCE	5,648	5,648	5,616.00	.00	.00	32.00	99.4%
52602057	552003	GENERAL LIABILITY	5,177	5,177	5,147.00	.00	.00	30.00	99.4%
52602057	553400	POSTAGE FEES	500	500	17.26	.00	.00	482.74	3.5%
52602057	554000	ADVERTISING	800	800	.00	.00	.00	800.00	.0%
52602057	555000	PRINTING AND BINDI	1,639	1,639	.00	.00	35.50	1,603.50	2.2%
52602057	556000	TUITION	3,150	3,150	.00	.00	.00	3,150.00	.0%
52602057	558000	TRAVEL	875	875	6.00	.00	346.95	522.05	40.3%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	934.55	.00	394.23	2,019.22	39.7%
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	13,500	13,500	10,394.46	.00	865.61	2,239.93	83.4%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,650	5,650	668.31	.00	663.21	4,318.48	23.6%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	2,115.38	.00	399.43	3,385.19	42.6%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	1,312.47	.00	337.53	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	600.00	.00	.00	.00	100.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	326.20	.00	2,255.08	3,418.72	43.0%
52602057	562600	VEHICLE FUEL	41,000	41,000	8,699.07	.00	.00	32,300.93	21.2%
52602057	573401	ADMIN EQUIPMENT	1,818	1,818	160.74	.00	172.16	1,485.10	18.3%
52602057	573900	OTHER EQUIPMENT	8,000	8,000	100.00	.00	1,147.50	6,752.50	15.6%

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52602057	575100	INVENTORY PURCHASE	12,000	12,000	1,935.86	.00	3,564.14	6,500.00	45.8%
52602057	581000	DUES AND FEES	1,290	1,290	.00	.00	81.66	1,208.34	6.3%
52602057	583000	INTEREST EXPENSE	882,593	862,593	306,704.58	.00	.00	555,888.42	35.6%
52602057	584000	CONTINGENCY	15,000	15,000	.00	.00	.00	15,000.00	.0%
52602057	589001	STATE PERMITS & FE	2,150	2,150	66.17	.00	1,402.26	681.57	68.3%
52602057	589034	ABATEMENTS/OVERLAY	0	0	4,406.00	.00	.00	-4,406.00	100.0%*
52602057	591000	REDEMPTION OF PRIN	2,954,033	2,954,033	1,237,695.05	.00	.00	1,716,337.95	41.9%
52602057	593002	TRANS TO CAPITAL P	406,500	486,500	486,500.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	6,250.00	.00	.00	18,750.00	25.0%
TOTAL SEWER WORKS EXPENSE			5,107,442	5,167,442	2,340,367.85	.00	22,049.01	2,805,025.14	45.7%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	450,043	450,043	132,449.39	.00	.00	317,593.61	29.4%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	7,596.82	.00	.00	24,903.18	23.4%
52602074	515001	ON CALL	29,438	29,438	9,000.78	.00	.00	20,437.22	30.6%
52602074	516000	LONGEVITY	2,500	2,500	.00	.00	.00	2,500.00	.0%
52602074	521100	HEALTH INSURANCE	80,535	80,535	22,235.28	.00	16.50	58,283.22	27.6%
52602074	521200	DENTAL INSURANCE	2,136	2,136	696.96	.00	.00	1,439.04	32.6%
52602074	521300	LIFE INSURANCE	638	638	209.22	.00	.00	428.78	32.8%
52602074	522000	SOCIAL SECURITY CO	37,307	37,307	10,883.57	.00	.00	26,423.43	29.2%
52602074	523000	RETIREMENT CONTRIB	55,202	55,202	15,937.30	.00	.00	39,264.70	28.9%
52602074	526000	WORKERS' COMPENSAT	5,320	5,320	5,321.00	.00	.00	-1.00	100.0%*
52602074	528001	DISABILITY INSURAN	3,927	3,927	1,099.24	.00	.00	2,827.76	28.0%
52602074	532001	STAFF DEVELOPMENT	3,240	3,240	.00	.00	240.00	3,000.00	7.4%
52602074	533000	OTHER PROF SERVICE	121,650	121,650	4,108.72	.00	36,600.09	80,941.19	33.5%
52602074	533006	LABORATORY SERVICE	109,258	109,258	8,715.35	.00	31,373.45	69,169.20	36.7%
52602074	534009	INDUSTRIAL PRETREA	32,839	32,839	3,150.85	.00	12,289.15	17,399.00	47.0%
52602074	541901	HVAC SERVICE CONTR	18,824	18,824	9,412.00	.00	9,412.00	.00	100.0%
52602074	543000	REPAIR AND MAINTEN	96,370	96,370	3,584.19	.00	13,140.00	79,645.81	17.4%
52602074	543002	EQUIPMENT MAINTENA	150,459	150,459	30,173.60	.00	49,422.61	70,862.79	52.9%
52602074	544500	LEASE COPIER/PRINT	1,540	1,540	780.12	.00	.00	759.88	50.7%
52602074	552002	PROPERTY INSURANCE	5,283	5,283	5,253.00	.00	.00	30.00	99.4%
52602074	553000	COMMUNICATION	13,425	13,425	2,972.27	.00	2,098.46	8,354.27	37.8%
52602074	559000	MISC PURCHASED SER	8,000	8,000	8,000.00	.00	.00	.00	100.0%
52602074	561001	JANITORIAL SUPPLIE	1,600	1,600	295.96	.00	.00	1,304.04	18.5%
52602074	561002	BUILDING MAINT SUP	7,750	7,750	755.57	.00	379.70	6,614.73	14.6%
52602074	561010	CLOTHING	9,000	9,000	1,347.46	.00	914.50	6,738.04	25.1%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	1,151.56	.00	720.70	4,327.74	30.2%
52602074	561031	CHEMICAL	345,616	345,616	32,000.98	.00	33,635.20	279,979.82	19.0%
52602074	561037	LABORATORY SUPPLIE	30,423	30,423	4,053.77	.00	2,307.88	24,061.35	20.9%

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52602074	561040	EQUIPMENT REPAIR S	89,800	89,800	22,008.17	.00	5,636.76	62,155.07	30.8%
52602074	562200	ELECTRICITY	375,000	375,000	82,501.50	.00	106,441.85	186,056.65	50.4%
52602074	562400	HEATING FUEL	43,000	43,000	1,117.55	.00	5,182.45	36,700.00	14.7%
52602074	573900	OTHER EQUIPMENT	21,700	21,700	.00	.00	.00	21,700.00	.0%
52602074	592001	DEPRECIATION	1,400,000	1,400,000	.00	.00	.00	1,400,000.00	.0%
TOTAL SEWER TREATMENT PLANT			3,590,523	3,590,523	426,812.18	.00	309,811.30	2,853,899.52	20.5%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	34,098	34,098	10,051.97	.00	.00	24,046.03	29.5%
52602470	513001	OVERTIME - REGULAR	0	0	21.23	.00	.00	-21.23	100.0%*
52602470	516000	LONGEVITY	263	263	119.38	.00	.00	143.62	45.4%
52602470	521100	HEALTH INSURANCE	9,898	9,898	2,964.02	.00	.00	6,933.98	29.9%
52602470	521200	DENTAL INSURANCE	223	223	69.92	.00	.00	153.08	31.4%
52602470	521300	LIFE INSURANCE	61	61	15.87	.00	.00	45.13	26.0%
52602470	522000	SOCIAL SECURITY CO	2,521	2,521	739.24	.00	.00	1,781.76	29.3%
52602470	523000	RETIREMENT CONTRIB	3,912	3,912	1,105.86	.00	.00	2,806.14	28.3%
52602470	526000	WORKERS' COMPENSAT	77	77	77.00	.00	.00	.00	100.0%
52602470	528001	DISABILITY INSURAN	367	367	101.89	.00	.00	265.11	27.8%
52602470	543000	REPAIR AND MAINTEN	1,250	1,250	1,243.00	.00	.00	7.00	99.4%
52602470	544500	LEASE COPIER/PRINT	0	0	503.89	.00	.00	-503.89	100.0%*
52602470	553400	POSTAGE FEES	8,520	8,520	2,726.81	.00	55.00	5,738.19	32.7%
52602470	555000	PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470	561003	OFFICE SUPPLIES	300	300	108.53	.00	20.14	171.33	42.9%
TOTAL SEWER REVENUE OFFICE			61,840	61,840	19,848.61	.00	75.14	41,916.25	32.2%
TOTAL SEWER ENTERPRISE FUND			0	0	1,864,502.18	.00	331,935.45	-2,196,437.63	100.0%
TOTAL REVENUES			-8,759,805	-8,819,805	-922,526.46	.00	.00	-7,897,278.54	
TOTAL EXPENSES			8,759,805	8,819,805	2,787,028.64	.00	331,935.45	5,700,840.91	
GRAND TOTAL			0	0	1,864,502.18	.00	331,935.45	-2,196,437.63	100.0%

** END OF REPORT - Generated by Karen Bonneau **