



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: February 4, 2019
TO: Utility Advisory Board
FROM: Lisa J. Clark – Utility Billing Office Supervisor
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Monday, February 11, 2019 at 5:30 P.M.** in the City Hall Council Conference Room.

AGENDA

1. Call to Order
2. Acceptance of January 14, 2019 Minutes (Pages 3-4)
3. Appeals
 - 3.1 Gilbert G Colon Jr (Pages 5-11)
7 Weeping Willow Dr
Rochester, NH 03867-5052
RE: 7 Weeping Willow Dr
 - 3.2 Gosport Properties , LLC (Pages 12-21)
750 Exeter Rd
Hampton, NH 03842
RE: 10 Main St
 - 3.3 Mary Carol Fowler (Pages 22-30)
48A Church St
Rochester, NH 03867
RE: 48A Church St
 - 3.4 Shannon Curtis (Pages 31-39)
420 Blackwater Rd
Dover, NH 03820-8704
RE: 379 Portland St
 - 3.5 Partridge Green of NH LLC (Pages 40-56)
201 Loudon Rd
Concord, NH 03301
RE: 1 24 Partridge Green Way (Building 1)

- 3.6 Anne E Milne (Pages 57-65)
452 Portland St
Rochester, NH 03867-2305
RE: 452 Portland St
- 4. Financials – Water & Sewer Revenue & Expense Reports (Pages 66-73)
- 5. Adjournment

**Utility Advisory Board
January 14, 2019 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Shawn Libby, Chairman
Joe Boudreau
Ralph Sanders
Brett Johnson

MINUTES

1. Call to order:

Chairman Libby called the meeting to order at 5:30 PM.

2. Approval of December 10, 2018 Minutes

Mr. Sanders made a motion to accept the December 10, 2018 meeting minutes as presented. The motion was seconded by Chairman Libby. The motion passed unanimously. This is the first meeting for Mr. Johnson, Mr. Johnson abstained from voting.

3. Appeals –

3.1 7 Academy St – Krzysztof & Renata Kozlowski

The appellants were not present for the meeting. The appeal was for excess water and sewer usage due to a leaking toilet.

Mr. Boudreau made a motion to abate 93 units of water at \$516.15 and sewer at \$627.75 for a total abatement of \$1,143.90 on the November 2018 invoice and ½ of any above average water and sewer usage on the February 2019 invoice plus any accrued interest. The motion stated the decision letter and account will note that this is a once in ten year abatement. The motion was seconded by Mr. Sanders. The motion passed unanimously.

3.2 43 45 Mill St – John Randolph

The appellant was not present for the meeting. The appeal is for above average usage of water and sewer due to tenants leaving drain lines in basement open. The water was not going into the sewer system.

Chairman Libby made a motion to abate 91 units of water at \$505.05 and 181 units of sewer at \$1,221.75 for a total abatement of \$1,726.80 plus any accrued interest on the October 2018 invoice and ½ of any above average sewer and ½ of any above average water on the January 2019 invoice. The motion stated the decision letter

and account will note that this is a once in ten year abatement. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

3.3 670 Portland St – Mary E Masse

The appellant was not present for the meeting. The appeal is for above average water and sewer usage due to outdoor water found running. There was discussion regarding the Water & Sewer Adjustment Policy and it was decided that the usage did not meet the guidelines for a water appeal.

Chairman Libby made a motion to abate 29 units of sewer at \$195.75 plus any accrued interest. The motion was seconded by Mr. Sanders. The motion passed unanimously.

3.4 222 No Main St – Smith Properties of Durham LLC

The appellant was not present for the meeting. The appeal is for above average water and sewer due to a leaking toilet.

Mr. Boudreau made a motion to abate 38 units of water at \$210.90 and sewer at \$256.50 for a total abatement of \$467.40 on the November 2018 invoice and ½ of any above average water and sewer usage on the February 2019 invoice plus any accrued interest. The motion stated the decision letter and account will note that this is a once in ten year abatement. The motion was seconded by Chairman Libby. The motion passed unanimously.

4. Adjournment:

Chairman Libby made a motion to adjourn at 6:00PM. The motion was seconded by Mr. Boudreau. The motion passed unanimously.

Minutes respectfully submitted by Karen Bonneau, Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 4, 2019

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 01/02/19

Customer Name: Colon G Gilbert Jr

Account: 143033

Service Address: #7 Weeping Willow Dr

Rochester NH 03867-5052

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 5 units of sewer on the invoiced amount.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter reading.
2. The water did not go into the sewer system.
 - a. Usage on the current invoice is 20 Units
 - b. Average previous usage 15 Units
 - c. Estimated increase of Usage 5 Units

Value of 5 Units of Sewer at the current sewer rate of \$6.75= \$33.75.

Total abatement = \$33.75 plus accrued interest.

Lisa J. Clark

Lisa J. Clark

Utility Billing Office Supervisor

2/4/19

 Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 28, 2019
SUBJECT: Gilbert G Colon Jr
PROPERTY: **7 Weeping Willow Dr**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for above location.

This appeal is for above average sewer usage on the December invoice due to outside spigot left on.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/7/19

WIS

1. Date of Appeal: 2 JAN 19
2. Property Owner's Name: GILBERT G. COLON JR Account #: 143033
3. Billing Address: 7 WEEPING WILLOW DR.
ROCHESTER, N.H. 03867
4. Service Location: SAME AS ABOVE Zip Code _____
5. Owners Representative: _____
6. Owners Representative's Signature: _____
7. Phone #: (603) 438-4512 Cell: (603) 438-4512
8. Email Address: GILL@PHE-EM SOLUTIONS.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from Current to 18 DEC 2018

10. Abatement is being requested for:

- a. How many units of water _____ x 5.29 = \$ _____ ?
- b. How many units of sewer _____ ? x 6.52 = \$ _____ ?
- c. Water & Sewer Department Fees of: \$ _____
- Total \$ _____

11. Explanation of Appeal Request:

DISCONNECTED HOSE FROM SCARE CROW THAT PROTECTS KOI POND
FROM BLUE HERONS THAT HAVE EATEN OUR FISH. HOSE WAS FROZEN
AND COULD NOT REEL IN. DID NOT REALIZE OUTDOOR
FAUCET WAS LEFT ON. SOMETIME DURING THE EVENING THE
WATER PRESSURE ON THE HOSE DEFROSTED IT AND THE WATER
JUST RAN FOR AN ESTIMATE 12-14 HRS, NO WATER
WENT INTO THE SEWER DURING THIS TIME JUST IN THE BACKYARD.
PLEASE LOOK AT MY PAST BILLS AND YOU CAN SEE MY AVERAGE USAGE.
THE WATER RUNNING IS TOTALLY MY FAULT BUT A BREAK ON THE
SEWER PORTION OF THE BILL IS GREATLY APPRECIATED.

Thank You.

Gill Colon JR

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO, NOT AT ALL.

If yes, has the leak been repaired? YES

Who made the repair? MYSELF

Has proof of the repair been attached to this appeal form? SHUT OFF THE OUTDOOR SPECKET.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

1. *The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.*
2. *Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.*
3. *Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.*
4. *Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.*

Account: 143033

5/14/03 - POOL CREDIT - 15 UNITS - \$77.55

[2013-05-13 15:55:45 ann]: POOL CREDIT 26 UNITS - \$162.24

[2013-05-16 14:05:43 ann]: POOL CREDIT 19 UNITS - \$118.56 (CHEMICAL IMBALANCE - MAY BE THIRD FILL)

[2019-01-16 09:23:37 karenb]:UAB FORM RECEIVED 1/7/19 FOR ABOVE AVERAGE SEWER USAGE DUE TO OUTSIDE SPIGOT LEFT ON FOR 12-14 HOURS. SENT TO FEBRUARY UAB.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14018502	143033	12/20/2018	01/24/2019	0.00	.00	246.00
Amount Due						\$246.00

143033
COLON GILBERT G
7 WEEPING WILLOW DR
ROCHESTER, NH 03867-5052

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814018502600000246009

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
COLON GILBERT G			7 WEEPING WILLOW DR /			
Bill Number	Account Number		Past Due Date		Bill Date	
14018502	143033		01/24/2019		12/20/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	12/18/2018	09/06/2018	1026	1006	20	111.00
RES SEWER					20	135.00
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
159.90	10/19/2018	0.00	.00	246.00	\$246.00	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE
PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

01/16/2019 09:06
karenbCITY OF ROCHESTER
IUB Consumption History Report1
P
I
ubensing

Account Number	Customer # Name	Customer # Name	Parcel	Bill #	Curr	Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Status
Service	Mfr Meter Number	By	Time	By			Usage							
143033	7738	COLON GILBERT G	013600160000				7 WEEPING WILLOW DR							Active
100	1 RES WATER	INVE62278483	A 12/18/2018	14018502		1,026	20				111.00	246.00		
100	1 RES WATER	INVE62278483	A 09/06/2018	14010704		1,006	13				72.15	159.90		
100	1 RES WATER	INVE62278483	A 06/19/2018	14002900		1,006	21				116.55	258.30		
100	1 RES WATER	INVE62278483	A 03/02/2018	13995107		972	11				59.28	131.96		
100	1 RES WATER	INVE62278483	A 12/14/2017	13987471		961	12				63.48	141.72		
100	1 RES WATER	INVE62278483	A 09/20/2017	13979795		949	17				89.93	200.77		
100	1 RES WATER	INVE62278483	A 06/05/2017	13972137		932	16				84.64	188.96		
100	1 RES WATER	INVE62278483	A 03/06/2017	13964495		916	9				47.61	106.29		
100	1 RES WATER	INVE62278483	A 12/15/2016	13957006		907	9				43.99	100.56		
100	1 RES WATER	INVE62278483	A 09/14/2016	13949459		898	25				120.25	276.25		
100	1 RES WATER	INVE62278483	A 06/15/2016	13941946		873	16				76.96	176.80		
100	1 RES WATER	INVE62278483	A 03/09/2016	13934408		857	10				48.10	110.50		
100	1 RES WATER	INVE62278483	A 12/14/2015	13927038		847	16				76.33	176.17		
100	1 RES WATER	INVE62278483	A 09/02/2015	13919591		831	15				70.05	163.65		
100	1 RES WATER	INVE62278483	A 06/04/2015	13904675		816	17				79.39	185.47		
100	1 RES WATER	INVE62278483	A 03/05/2015	13897325		799	12				56.04	130.92		
100	1 RES WATER	INVE62278483	A 12/09/2014	13889919		766	21				116.75	272.75		
100	1 RES WATER	INVE62278483	A 09/08/2014	13882498		741	25				107.41	250.93		
100	1 RES WATER	INVE62278483	A 06/09/2014	13875082		718	10				46.04	108.44		
100	1 RES WATER	INVE62278483	A 03/04/2014	13867797		708	15				69.00	162.60		
100	1 RES WATER	INVE62278483	A 12/17/2013	13860406		693	18				82.80	195.12		
100	1 RES WATER	INVE62278483	A 09/16/2013	13853023		675	68				312.80	737.12		
100	1 RES WATER	INVE62278483	A 06/12/2013	13845648		607	18				82.80	195.12		
100	1 RES WATER	INVE62278483	A 03/18/2013	13838358		589	15				67.47	159.25		
100	1 RES WATER	INVE62278483	A 12/06/2012	13831064		574	25				112.25	265.00		
100	1 RES WATER	INVE62278483	A 09/10/2012	13823701		549	15				67.35	159.00		
100	1 RES WATER	INVE62278483	A 06/11/2012	13816330		534	12				53.88	127.20		
100	1 RES WATER	INVE62278483	A 03/13/2012	13809095		522	15				67.35	159.00		
100	1 RES WATER	INVE62278483	A 12/09/2011	13801781		507	22				96.51	229.12		
100	1 RES WATER	INVE62278483	A 09/15/2011	13794487		485	27				115.83	276.48		
100	1 RES WATER	INVE62278483	A 06/13/2011	13787180		458	11				47.19	112.64		
100	1 RES WATER	INVE62278483	A 12/14/2010	13780001		447	10				42.90	102.40		
100	1 RES WATER	INVE62278483	A 09/15/2010	13772741		437	12				51.27	122.67		
100	1 RES WATER	INVE62278483	A 06/14/2010	13765410		425	12				50.28	121.68		
100	1 RES WATER	INVE62278483	A 03/19/2010	13758255		413	13				54.47	131.82		
100	1 RES WATER	INVE62278483	A 12/07/2009	13751091		400	15				62.85	152.10		
100	1 RES WATER	INVE62278483	A 09/11/2009	13743811		385	30				124.89	301.02		
100	1 RES WATER	INVE62278483	A 06/15/2009	13736520		355	12				48.48	114.60		
100	1 RES WATER	INVE62278483	A 03/16/2009	13729320		343	15				60.60	143.25		
100	1 RES WATER	INVE62278483	A 12/01/2008	13722177		318	11				44.44	105.05		
100	1 RES WATER	INVE62278483	A 09/10/2008	13714948		317	27				106.86	253.80		
100	1 RES WATER	INVE62278483	A 06/13/2008	13707676		290	30				108.90	264.00		
100	1 RES WATER	INVE62278483	A 03/10/2008	1367779		260	12				43.56	105.60		
100	1 RES WATER	INVE62278483	A 12/19/2007	1360991		248	29				105.27	255.20		
100	1 RES WATER	INVE62278483	A 09/07/2007	1354158		219	37				132.59	319.39		
100	1 RES WATER	INVE62278483	A 06/07/2007	1347285		182	12				41.40	97.80		
100	1 RES WATER	INVE62278483	A 03/14/2007	1340502		170	15				51.75	122.25		
100	1 RES WATER	INVE62278483	A 12/13/2006	1333748		155	13				44.85	105.95		
100	1 RES WATER	INVE62278483	A 09/14/2006	1326974		142	13				44.34	104.12		
100	1 RES WATER	INVE62278483	A 06/06/2006	1320125		129	14				46.06	106.12		



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 4, 2019

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 01/08/19

Customer Name: Gosport Properties LLC

Account: 153150

Service Address: #10 Main St

Rochester NH 03839

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend tabling this appeal until the March 2019 UAB meeting.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. After notification of high December invoice, the appellant found a leaking toilet in a tenant's unit and repaired.
3. This account is billed monthly. Usage did go down after repair, but it still a little high. Maintenance will be checking again and would like appeal tabled so all repairs can be made and usage captured.

Lisa J. Clark

Lisa J. Clark

Utility Billing Office Supervisor

2/4/19

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 28, 2019
SUBJECT: Gosport Properties LLC
PROPERTY: 10 Main St, Main mill

Please find attached the Water Billing Appeal, account notes, consumption history and invoices for above location.

This appeal is for above average water and sewer usage due to a running toilet inside a tenant's unit, which has been repaired. The usage is still on the higher side and maintenance is still looking into the issue.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/8/19

W/S

1. Date of Appeal: _____
2. Property Owner's Name: GOSPORT PROPERTIES, LLC Account #: 153150
Stephen W. Dumont, owner
3. Billing Address: 750 Exeter Rd.
HAMPTON NH 03842
4. Service Location: 10 Main St. / Main Zip Code 03839
MILL
5. Owners Representative: Lauri Brown, Office Mgr
6. Owners Representative's Signature: Lauri Brown
7. Phone #: 603-926-9029 Cell: _____
8. Email Address: Lauri@dumontpropertygroup.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 11/2/18 to 12/4/18
10. Abatement is being requested for:

a. How many units of water _____ x 5.29 = \$ N/A

b. How many units of sewer 210 x 6.75 = \$ 1,417.50

C. Water & Sewer Department Fees of: \$ _____

Total

\$ 1,417.50 (see attached BILL)

11. Explanation of Appeal Request:

We were notified by the City Water & Sewer department by telephone that the usage had increased. Thereafter, we received our monthly bill, see attached. Our maintenance immediately went through the building to find the problem. It was determined to be a running toilet inside a tenant's unit. The repairs were made on the same day. No vendor was hired as our maintenance resolved the issue. While we are able to monitor the common area restrooms, we unfortunately cannot monitor each tenant's unit on a day to day basis. We were never informed of any issues by this tenant.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☒ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? Yes

If yes, has the leak been repaired? Yes

Who made the repair? our facility manager

Has proof of the repair been attached to this appeal form? No, our own maintenance repaired the issue. No outside vendor was needed.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes it would be. We are a small business. This additional \$1,417.50 is an exorbitant amount.

Please note:

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2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Account: 153150

***THIS IS MAIN MILL ***

1/24/08 - METER INSPECTION LETTER SENT
[2010-02-16 14:57:12 kathy]: SENT LEAK LETTER
APPEAL TO MAY 2010 UAB
[2010-08-20 11:02:05 kathy]:SENDING CHECK TODAY FOR OVERDUE BALANCE
[2010-11-22 11:05:22 kathy]:MAILING CHECK TODAY FOR OVERDUE BALANCE
[2011-01-25 13:50:41 ann]: CALLED - PUTTING CHECK IN THE MAIL FOR PAST DUE TODAY
[2011-08-30 15:43:23 kathy]: SENDING CHECK TODAY FOR TOTAL DUE ON ACCOUNT - WAS UPSET THAT ALL THE DOORS IN MILL WAS TAGGED AND SHE WAS NOT NOTIFIED
[2015-02-18 13:33:13 sjuneau]:FEBRUARY BILL ESTIMATED DUE TO SNOW
[2015-05-12 14:06:21 karenb]: THIS ACCOUNT IS FOR MAIN MILL
[2015-09-28 08:45:52 karenb]: CHECK #2837 FOR \$480.75 SENT TO BOSTON 9/24
[2015-12-30 10:49:19 karenb]: MAILED CHECK TO ROCHESTER ADDRESS TODAY
[2016-02-02 11:40:55 karenb]:MAILING CHECK FOR NOVEMBER AND DECEMBER BILL TODAY
[2016-06-14 14:59:33 sjuneau]: OWNERS CALLED & ASKED IF THEY NEED A BACKFLOW DEVICE. I TOLD THEM THAT THEY DO & THEY WILL BE CALLING DSG TO SCHEDULE.
[2016-08-11 11:06:58 karenb]: ADDED HIGH HAZARD BACKFLOW DEVICE TO ACCOUNT AND MAILED PERMIT, NEXT TESTING DATE 5/2017
[2017-08-03 11:23:51 karenb]: RECEIVED A CALL FROM BEN. HIS CHECK OF \$275.38 WAS APPLIED TO THIS ACCOUNT BECAUSE THAT WAS THE RETURN ADDRESS ON THE ENVELOPE; IT SHOULD HAVE BEEN APPLIED TO 070440. HE WILL MARK CLEARLY ON CHECKS FROM NOW ON. PUT IN REQUEST TO HAVE IT TRANSFERRED TO THE RIGHT ACCOUNT.
[2018-06-15 10:57:30 sjuneau]: 70 UNITS ON JUNE BILL - SENT HIGH USAGE LETTER
16
[2018-12-10 09:38:46 karenb]: 211 UNITS ON DECEMBER INVOICE. CALLED DUMONT PROPERTY AND SPOKE WITH LAURIE. ALSO MAILED LETTER.
[2018-12-17 10:27:39 karenb]:MAILED LETTER REQUIRING HIGH HAZARD BACKFLOW TEST. SHUT OFF DATE 1/15/19.
[2019-01-18 09:30:03 karenb]:RECEIVED UAB FORM 1/8/19. RUNNING TOILET FOUND INSIDE TENANT'S UNIT. REPAIRS WERE MADE THE SAME DAY.
[2019-01-22 09:37:53 karenb]:METER KICKED OUT 2327 FOR JANUARY BILL. TECHNICIAN/METER SUPERVISOR WENT OUT 1/17/19 AND REPLACED METER HEAD. S/N ON OLD METER WAS 62949891 AND READ WAS 2333
[2019-01-29 10:58:41 karenb]: JANUARY BILL WAS HIGH AS WELL. 219 UNITS (5/DAY). THIS COULD BE DUE TO LEAK RUNNING INTO THIS CYCLE AS WELL AS READ DONE ON 1/17/19 WHEN METER HEAD WAS REPLACED. FOLLOW UP READS ON 1/25 00032 AND 1/29 00038 - 6 UNITS/3 DAYS = 2 UNITS/DAY. THIS IS MORE NORMAL HOWEVER THIS WAS OVER THE WEEKEND. MAINTENANCE WILL BE CHECKING FOR MORE LEAKS AND WILL RECOMMEND TABLING APPEAL UNTIL MARCH MEETING TO MAKE SURE ISSUES ARE CAUGHT AND REPAIRED.

(/online/Home/) Back to Home (/online)

Business Information

Business Details

Business Name:	GOSPORT PROPERTIES, LLC	Business ID:	412807
Business Type:	Domestic Limited Liability Company	Business Status:	Good Standing
Management Style:	Manager Managed		
Business Creation Date:	08/21/2002	Name in State of Formation:	Not Available
Date of Formation in Jurisdiction:	08/21/2002		
Principal Office Address:	750 EXETER ROAD, HAMPTON, NH, 03842, USA	Mailing Address:	750 Exeter Road, Hampton, NH, 03842, USA
Citizenship / State of Formation:	Domestic/New Hampshire		
		Last Annual Report Year:	2018
		Next Report Year:	2019
Duration:	Perpetual		
Business Email:	NONE	Phone #:	NONE
Notification Email:	NONE	Fiscal Year End Date:	NONE

Principal Purpose

S.No	NAICS Code	NAICS Subcode
1	OTHER / REAL PROPERTY	

Principals Information

Name/Title**Business Address**

Stephen Dumont / Manager

750 Exeter Road, Hampton, NH, 03842, USA

Page 1 of 1, records 1 to 1 of 1

Registered Agent Information

Name: Dumont, Stephen W

Registered Office 750 Exeter Road, Hampton, NH, 03842, USA
Address:Registered Mailing 750 Exeter Road, Hampton, NH, 03842, USA
Address:

Trade Name Information

No Trade Name(s) associated to this business.

Trade Name Owned By

No Records to View.

Trademark Information

Trademark Number **Trademark Name****Business Address****Mailing Address**

No records to view.

[Filing History](#)[Address History](#)[View All Other Addresses](#)[Name History](#)[Shares](#)[Businesses Linked to Registered Agent](#)[Return to Search](#)[Back](#)NH Department of State, 107 North Main St. Room 204, Concord, NH 03301 -- [Contact Us](#)
(/online/Home/ContactUS)

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City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14018627	153150	12/20/2018	01/24/2019	0.00	.00	2,588.55
Amount Due						\$2,588.55

153150
GOSPORT PROPERTIES LLC
750 EXETER RD
HAMPTON, NH 03842

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814018627100002588556

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
GOSPORT PROPERTIES LLC			10 MAIN ST /MAIN MILL			
Bill Number	Account Number		Past Due Date		Bill Date	
14018627	153150		01/24/2019		12/20/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
IND WATER	12/04/2018	11/02/2018	2114	1903	211	1,171.05
IND WATER	12/04/2018	11/02/2018	807	806	1	.00
IND SEWER					210	1,417.50
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
1,107.00		12/12/2018	0.00	.00	2,588.55	\$2,588.55

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE
PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

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and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14019076	153150	01/24/2019	02/26/2019	1419.83	.00	2,693.70
Amount Due						\$4,113.53

153150
GOSPORT PROPERTIES LLC
750 EXETER RD
HAMPTON, NH 03842

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042019814019076000004113536

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
GOSPORT PROPERTIES LLC			10 MAIN ST /MAIN MILL			
Bill Number	Account Number		Past Due Date		Bill Date	
14019076	153150		02/26/2019		01/24/2019	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
IND WATER	01/17/2019	01/17/2019				1,215.45
IND WATER	12/31/2018	12/04/2018	807	807		.00
IND SEWER					219	1,478.25
					219	
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
1,171.05	01/11/2019	1419.83	.00	2,693.70	\$4,113.53	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
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Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

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01/29/2019 12:01
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P
ubcnsing

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
153150		25602	GOSPORT PROPERTIES LLC				014200030000				10 MAIN ST				Active
125	1	IND WATER	SENS835570953	A	01/17/2019		14019076			2,333	0	219	1,215.45	2,693.70	
125	1	IND WATER	SENS62949891	I	01/17/2019		0			2,114	219	0	1,171.05	2,588.55	
125	1	IND WATER	SENS62949891	A	12/04/2018		14018627			1,813	211	0	499.50	1,107.00	
125	1	IND WATER	SENS62949891	A	11/02/2018		14015850			1,764	49	0	388.50	543.75	
125	1	IND WATER	SENS62949891	A	10/01/2018		14011289			1,694	70	0	555.00	630.60	
125	1	IND WATER	SENS62949891	A	09/04/2018		14010827			1,512	82	0	388.50	813.75	
125	1	IND WATER	SENS62949891	A	08/06/2018		14008049			1,442	100	0	210.90	467.40	
125	1	IND WATER	SENS62949891	A	07/02/2018		14003508			1,367	70	0	205.35	455.10	
125	1	IND WATER	SENS62949891	A	06/01/2018		14003023			1,329	38	0	210.90	467.40	
125	1	IND WATER	SENS62949891	A	05/01/2018		14000167			1,220	36	0	190.74	425.73	
125	1	IND WATER	SENS62949891	A	04/02/2018		13995883			1,178	41	0	216.89	484.21	
125	1	IND WATER	SENS62949891	A	03/01/2018		13995231			1,097	42	0	222.18	496.02	
125	1	IND WATER	SENS62949891	A	02/01/2018		13992500			927	49	0	259.21	578.69	
125	1	IND WATER	SENS62949891	A	01/02/2018		13988045			904	32	0	169.28	377.92	
125	1	IND WATER	SENS62949891	A	12/01/2017		13984847			876	36	0	190.44	425.16	
125	1	IND WATER	SENS62949891	A	10/31/2017		13977169			863	46	0	243.34	543.26	
125	1	IND WATER	SENS62949891	A	09/01/2017		13972748			823	58	0	306.82	684.98	
125	1	IND WATER	SENS62949891	A	07/31/2017		13972261			721	23	0	158.70	354.30	
125	1	IND WATER	SENS62949891	A	06/05/2017		13969446			655	30	0	121.67	271.63	
125	1	IND WATER	SENS62949891	A	05/01/2017		13965075			644	18	0	52.90	118.10	
125	1	IND WATER	SENS62949891	A	04/04/2017		13964620			552	10	0	95.22	212.58	
125	1	IND WATER	SENS62949891	A	03/02/2017		13961914			489	13	0	68.77	153.53	
125	1	IND WATER	SENS62949891	A	02/15/2017		13957569			438	17	0	84.74	192.55	
125	1	IND WATER	SENS62949891	A	01/10/2017		13957131			401	23	0	110.63	254.15	
125	1	IND WATER	SENS62949891	A	12/12/2016		13954407			371	65	0	312.65	406.25	
125	1	IND WATER	SENS62949891	A	11/10/2016		13950045			354	72	0	370.37	532.61	
125	1	IND WATER	SENS62949891	A	09/09/2016		13949585			332	92	0	442.52	673.40	
125	1	IND WATER	SENS62949891	A	08/10/2016		13946871			301	63	0	303.03	440.31	
125	1	IND WATER	SENS62949891	A	07/12/2016		13942526			290	51	0	245.31	407.55	
125	1	IND WATER	SENS62949891	A	06/10/2016		13942071			277	19	0	91.39	209.95	
125	1	IND WATER	SENS62949891	A	05/18/2016		13939286			257	18	0	86.58	198.90	
125	1	IND WATER	SENS62949891	A	04/11/2016		13934948			239	18	0	86.58	198.90	
125	1	IND WATER	SENS62949891	A	03/11/2016		13934534			221	17	0	57.72	132.60	
125	1	IND WATER	SENS62949891	A	02/08/2016		13931854			186	22	0	81.77	187.85	
125	1	IND WATER	SENS62949891	A	01/08/2016		13927540			169	16	0	105.82	243.10	
125	1	IND WATER	SENS62949891	A	12/11/2015		13927164			163	15	0	75.33	175.17	
125	1	IND WATER	SENS62949891	A	11/10/2015		13924455			151	11	0	70.05	163.65	
125	1	IND WATER	SENS62949891	A	10/08/2015		13920153			141	11	0	51.37	120.01	
125	1	IND WATER	SENS62949891	A	09/10/2015		13919716			138	13	0	60.71	141.83	
125	1	IND WATER	SENS62949891	A	08/10/2015		13917006			125	20	0	93.40	218.20	
125	1	IND WATER	SENS62949891	A	07/10/2015		13912711			117	18	0	84.06	196.38	
125	1	IND WATER	SENS62949891	A	06/10/2015		13912270			105	18	0	84.06	196.38	
125	1	IND WATER	SENS62949891	A	05/08/2015		13909491			93	17	0	79.39	185.47	
125	1	IND WATER	SENS62949891	A	04/08/2015		13905204			81	17	0	84.06	196.38	
125	1	IND WATER	SENS62949891	A	03/10/2015		13904801			79	17	0	79.39	185.47	
125	1	IND WATER	SENS62949891	E	02/19/2015		13902138			79	17	0	84.06	196.38	
125	1	IND WATER	SENS62949891	A	01/12/2015		13897862			79	17	0	79.39	185.47	
125	1	IND WATER	SENS62949891	A	12/09/2014		13897450			79	17	0	79.39	185.47	



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 4, 2019

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 1/11/19

Customer Name: Mary Carol Fowler

Account: 153380

Service Address: #48A Church St

Rochester NH 03839

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement on the October 2018 appeal and an abatement of 28 units of water and 55 units of sewer on the January 2019 invoice pending proof of repair. The decision letter will state that the water appeal is pending written confirmation from the homeowner that they are requesting once in ten year appeal and if so, the decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. Per City Ordinance 17:20: *(a) Notification. The aggrieved user shall notify the Business Office in writing that said bill is contested before the next payment is due for water service. The notification shall explain why the bill is contested and provide the information necessary to determine the validity of the claim. The Finance Director may require the use of forms to expedite the appeals process.* The property owner notified the billing office of intent to file appeal until 1/7/19. The October 2018 bill was due on 11/26/18.
2. Per Section 17.21 *(b) Unpaid bills of over thirty (30) days shall constitute cause for water shutoff.* Per Section 17.34 *Fees Service Reactivated following payment when shutoff due to non-payment. \$60.00*
3. The owner does not dispute the meter reading.
 - a. Total usage on disputed invoices: 71 Units
 - b. Average use on previous three years is: 16 Units
 - c. Estimated use over average 55 Units
 - d. ½ of above average use equals 27.5 Units

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

2/4/19

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 28, 2019
SUBJECT: Mary Carol Fowler
PROPERTY: **48A Church St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoice for above location.

This appeal is for above average water and sewer usage due to a crack in the boiler, the water turned into steam and exited through the chimney, not going into the sewer system.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:

Received: 1/11/19

WJS

1. Date of Appeal: January 7, 2018
2. Property Owner's Name: Mary Carol Fowler Account #: 153380
3. Billing Address: 484 Church St
Rochester NH, 03839
4. Service Location: Gonic, NH Zip Code 03839
5. Owners Representative: Mary Carol Fowler
6. Owners Representative's Signature: M Fowler
7. Phone #: 603-76-7838 Cell: _____
8. Email Address: mcfowler723@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to Bill date 10/23/18

10. Abatement is being requested for:

- a. How many units of water 54 x 5.29 = \$ 294.70
- b. How many units of sewer 54 x 6.52 = \$ 364.50
- c. Water & Sewer Department Fees of: \$ 60 - Shut off
- Total \$ 734.90

11. Explanation of Appeal Request:

There was a crack in the boiler that was very high the water continued to flow and the crack produced steam. The steam exited through the chimney. We never knew there was a crack because no water leaked on to the basement floor. All the extra water called for turned to steam and exited through the chimney with no signs of repairs needed.

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☐ No ☒ (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes ☐ No ☒ (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES

Who made the repair? the new furnace is due on 1/26/18

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

There is absolutely NO way for the tenant to pay this increase

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



Your transaction has been successfully completed!

Account Information

Payment Type: Rochester Utilities
Bill Number: 14011301 \$175.00

Payment Details

Amount: \$175.00
Convenience Fee: \$1.95
Total Amount: \$176.95

Card Number: XXXXXX XXXXXX XXXX4329

Your confirmation number is
5809685

Thursday, January 10, 2019 12:51:52 PM [CST]

Print Receipt

Account: 153380

[2010-03-00 11:02:40 karenb]: APRIL BILL TO OWNER RETURNED *REPAIRED TO DIAGNOSTIC AT CHURCH CITY LOCATION AND REQUESTED CORRECT MAILING ADDRESS.

[2015-10-07 14:27:59 sjuneau]: WATER TURNED OFF /ON FOR NON PAYMENT 10/7

[2016-04-29 09:57:34 karenb]: TECH WENT TO CHECK METER WITH OWNER AS USAGE WAS HIGHER ON APRIL BILL. FOUND NOTHING WRONG WITH METER. OWNER WILL THINK ABOUT GETTING TESTED. NO NEW PLUMBING/ONE PERSON LIVES THERE.

[2016-07-07 15:34:21 karenb]: TURNED OFF /ON FOR NON PAYMENT 7/6/16

[2016-10-05 09:03:42 karenb]: TURNED OFF /ON FOR NON PAYMENT 10/4/16

[2017-01-10 09:31:44 sjuneau]: TURNED OFF /ON FOR NONPAYMENT 1/4/17

[2017-04-03 08:14:28 karenb]: PROMISE TO PAY 4/10. ON BOARD.

[2017-04-17 14:05:32 karenb]: TURNED OFF 4/11 AND ON 4/12 FOR NON-PAYMENT.

[2017-10-05 09:56:00 karenb]: PAYING \$100 TODAY, BALANCE 10/13

[2017-10-10 10:01:13 karenb]: PAYING WHOLE BALANCE TODAY

[2018-01-05 16:21:22 karenb]: BALANCE 1/8/18

[2018-07-09 08:27:41 karenb]: BALANCE 7/13

[2018-10-09 10:08:29 karenb]: BALANCE 10/9

[2018-10-10 08:35:11 karenb]: 54 UNITS ON OCTOBER INVOICE. MAILED HIGH USAGE LETTER.

[2018-10-10 15:27:53 karenb]: TURNED OFF /ON FOR NON-PAYMENT 10/10/18

[2018-10-25 14:36:32 jeffrey.wiggin]: OWNER CALLED ABOUT HER HIGH BILL. WILL CHECK FOR LEAKS AND GET BACK TO US.

[2019-01-07 11:00:02 jeffrey.wiggin]: OWNER CALLED AND DID SAY THAT THEY FOUND A PROBLEM WITH THE FURNACE. SHE SAID THAT SHE SENT IN THE APPEAL AND A CHECK FOR \$200 BUT WE HAVE NOT RECEIVED IT. SHE WILL SEND THE PAPERWORK TO MY E-MAIL AND MAKE A PAYMENT BY THE END OF THE DAY 1/9.

[2019-01-11 10:00:47 karenb]: TURNED OFF FOR NON PAYMENT /UAB FORM 1/10/11 AND ON 1/11/11

[2019-01-18 09:35:47 karenb]: UAB FORM RECEIVED 1/11/19 AND SENT FOR FEBRUARY UAB.

[2019-01-25 12:15:29 karenb]: READ ON 1/24/19 0528 SHOWS 2 UNITS/13 DAYS. USAGE IS BACK TO NORMAL.



Check Spelling

Display as HTML



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

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Remit Copy

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Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14011301	153380	10/23/2018	11/26/2018	1.48	.00	724.20
Amount Due						\$561.38

153380
FOWLER MARY CAROL
48 CHURCH ST UNIT A
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042019814011301000000561381

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
FOWLER MARY CAROL			48 CHURCH ST A /48 A CHURCH			
Bill Number	Account Number		Past Due Date		Bill Date	
14011301	153380		11/26/2018		10/23/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	10/05/2018	07/13/2018	455	401	54	299.70
RES SEWER					54	364.50
TURN OFF						30.00
TURN ON						30.00
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
175.00	01/10/2019	1.48	.00	724.20	\$561.38	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70

MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE.

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14019088	153380	01/24/2019	02/26/2019	562.67	.00	933.30
Amount Due						\$1,495.97

153380
FOWLER MARY CAROL
48 CHURCH ST UNIT A
ROCHESTER, NH 03867

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042019814019088500001495977

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
FOWLER MARY CAROL			48 CHURCH ST A /48 A CHURCH			
Bill Number	Account Number		Past Due Date		Bill Date	
14019088	153380		02/26/2019		01/24/2019	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	01/11/2019	10/05/2018	526	455	71	394.05
RES SEWER					71	479.25
TURN OFF						30.00
TURN ON						30.00
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
175.00	01/10/2019	562.67	.00	933.30	\$1,495.97	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
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PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



01/25/2019 12:21
karenb

CITY OF ROCHESTER
UB Consumption History Report

1
P
ubcnsinq

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	Parcel By	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
153380		36918	FOWLER MARY CAROL				01420016000A				48 CHURCH ST A				Active
100	1 RES WATER	SENS69993193		A	01/11/2019			14019088		526	71	0	394.05	933.30	
100	1 RES WATER	SENS69993193		A	10/05/2018			14011301		455	54	0	299.70	724.20	
100	1 RES WATER	SENS69993193		A	07/13/2018			14003520		401	12	0	66.60	147.60	
100	1 RES WATER	SENS69993193		A	04/10/2018			13995695		379	15	0	82.10	182.33	
100	1 RES WATER	SENS69993193		A	01/03/2018			13988057		384	11	0	58.19	129.91	
100	1 RES WATER	SENS69993193		A	10/18/2017			13980408		363	14	0	74.06	165.34	
100	1 RES WATER	SENS69993193		A	07/13/2017			13972760		349	11	0	58.19	129.91	
100	1 RES WATER	SENS69993193		A	04/13/2017			13965087		338	12	0	63.48	201.72	
100	1 RES WATER	SENS69993193		A	01/12/2017			13957581		326	14	0	70.17	219.18	
100	1 RES WATER	SENS69993193		A	10/03/2016			13950057		312	22	0	105.82	303.10	
100	1 RES WATER	SENS69993193		A	06/30/2016			13942538		290	15	0	72.15	225.75	
100	1 RES WATER	SENS69993193		A	04/04/2016			13934960		275	39	0	187.59	430.95	
100	1 RES WATER	SENS69993193		A	01/05/2016			13927552		236	12	0	57.72	132.60	
100	1 RES WATER	SENS69993193		A	10/13/2015			13920165		224	12	0	56.26	191.14	
100	1 RES WATER	SENS69993193		A	07/09/2015			13912723		212	5	0	23.35	54.55	
100	1 RES WATER	SENS69993193		A	04/08/2015			13905216		207	5	0	23.35	54.55	
100	1 RES WATER	SENS69993193		A	01/06/2015			13897874		202	9	0	42.03	98.19	
100	1 RES WATER	SENS69993193		A	10/14/2014			13890474		193	13	0	60.71	141.83	
100	1 RES WATER	SENS69993193		A	07/07/2014			13883063		180	10	0	46.70	109.10	
100	1 RES WATER	SENS69993193		A	04/04/2014			13875624		170	7	0	32.42	76.10	
100	1 RES WATER	SENS69993193		A	01/17/2014			13868326		163	9	0	41.40	97.56	
100	1 RES WATER	SENS69993193		A	10/02/2013			13860986		154	11	0	50.60	119.24	
100	1 RES WATER	SENS69993193		A	07/02/2013			13853610		143	10	0	46.00	108.40	
100	1 RES WATER	SENS69993193		A	04/01/2013			13846182		133	6	0	27.60	65.04	
100	1 RES WATER	SENS69993193		A	01/04/2013			13838911		127	9	0	40.77	96.19	
100	1 RES WATER	SENS69993193		A	10/02/2012			13831593		118	5	0	22.45	53.00	
100	1 RES WATER	SENS69993193		E	07/03/2012			13824261		113	8	0	35.92	84.80	
100	1 RES WATER	SENS69993193		A	04/05/2012			13816871		105	6	0	26.94	63.60	
100	1 RES WATER	SENS69993193		A	01/06/2012			13809612		99	9	0	40.41	95.40	
100	1 RES WATER	SENS69993193		A	10/04/2011			13802295		90	9	0	39.82	94.34	

** END OF REPORT - Generated by Karen Bonneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: February 4, 2019

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 01/15/19

Customer Name: Shannon Curtis

Account: 094340

Service Address: #379 Portland St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend tabling this appeal until the March 2019 UAB meeting so homeowner can track down cause of continued high usage.

The above recommendation is based upon the following findings:

1. The appellant does not dispute the meter readings.
2. After notification of high invoice, the homeowner hired a plumber and a repair was made to a leak in the radiator pipe.
3. Follow up reads on 1/24/19 and 1/29/19 showed usage is still high. Homeowner will be checking property to try to track down issue.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

2/4/19

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: January 28, 2019

SUBJECT: Shannon Curtis

PROPERTY: **379 Portland St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoices for above location.

This appeal is for above average water and sewer usage due to a leak in radiator pipe going into dirt floor in basement. This was repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/15/19

WIS

1. Date of Appeal: 1/15/19
2. Property Owner's Name: Shannon Curtis Account #: 094340
3. Billing Address: Shannon Curtis
430 Blackwater
Dover NH 03820
4. Service Location: 379 Portland Zip Code 03867
5. Owners Representative: Doug Curtis
6. Owners Representative's Signature: _____
7. Phone #: 603 312 2069 Cell: _____
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 9/1/18 to 12/2018

10. Abatement is being requested for:

a. How many units of water 0 x 5.55 = \$ _____

b. How many units of sewer 72 x 6.75 = \$ 486.00

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

Finally found leak in radiator 1st floor
following pipe down to dirt floor
in basement.

NO toilet leak found but replaced due
to age

* Not Seeking 1x water Abatement
would only be 199.80
not worth it now.

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? Yes

Who made the repair? The Mini (contractor)

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes - tenants do not pay bill.

Please note:

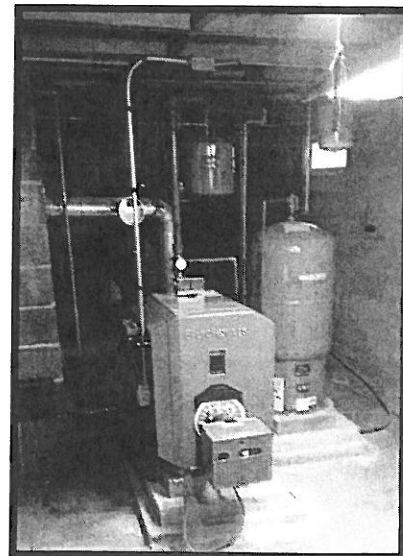
1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

THE MINI

MECHANICAL CONTRACTOR

256 Old Rochester Road • Somersworth, NH 03878
 Phone: (603) 817-7856
 Ron Brunelle
 The Heatman

- Heating Installations & Service Work
- On Call
- Insured
- Licensed in Maine
- Plumbing NH/ME
- Sprinkler ME
- Gas LP/NG/ME



Customer's Order No. _____ Phone No. _____ Date 1-7 20 19

Name Shannon Curtis

Address 379 Portland St Apartments Rochester N.H.

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT	
QUANTITY	DESCRIPTION				PRICE	AMOUNT	
	<div style="border: 1px solid black; border-radius: 50%; padding: 10px; display: inline-block; transform: rotate(-15deg);"> down water shut off </div>						
	LEAKING radiator						
	Replaced radiator supply valve					36	
	Replaced toilet						
	owner supplied toilet				219	0	
	LEAK IN basement						
	Drain came apart						
	put back together						
	NEW gasket						68
	3 hrs labor 73 per					219	
	\$ 255.68						
					TAX		
					TOTAL	255	68

All claims and returned goods MUST be accompanied by this bill

Received by: _____

THANK YOU ³⁵

Account: 094340

[09/24/08- SENT DEAD METER LETTER

09/09/09- SPOKE TO MARJORIE AND EXPLAINED THAT SEPT. 09 BILL WILL BE 90 UNITS. THIS WAS QUADRUPLE WHAT IT NORMALLY IS. I EXPLAINED TO HER HOW TO CHECK FOR LEAKS. SHE WILL CHECK IT OUT AND LET US KNOW

[2011-02-03 11:04:25 kathy]: COMING IN TO PAY OVERDUE BALANCE 2/9

[2012-12-12 10:18:05 ann]: NO USAGE ON DECEMBER 2012 BILL - DEAD METER LETTER SENT SCHEDULED 12/21/12 8:30

[2013-03-14 09:51:32 ann]: 79 UNITS ON MARCH 2013 BILL - LEAK LETTER SENT

[2014-12-11 11:22:44 ann]: NOTICE OF LIEN SENT TO BE EFFECTIVE 12/29/14 - HE PAID LIEN NOT PLACED

[2014-12-16 10:12:37 ann]: REQUEST FOR ADDRESS CHANGE TO: PO BOX 1733, DOVER, NH 03821 TO ASSESSING

[2015-09-08 13:24:35 karenb]: WILL BE MAKING PAYMENT 9/8

[2015-09-09 16:39:53 sjuneau]: WATER TURNED OFF/ON FOR NON PAYMENT 9/9

[2016-10-03 14:53:49 karenb]: ADDED REAL PROPERTY MANAGEMENT 466 CENTRAL AVE SUITE 7 DOVER, NH 03820 TO RECEIVE COPIES OF BILLS

[2017-06-27 14:22:44 karenb]:FINAL BILL PROCESSED

[2018-09-18 10:35:38 karenb]:100 UNITS ON SEPTEMBER INVOICE. MAILED HIGH USAGE LETTER.

[2018-09-28 11:45:42 karenb]:METER REPORT ON 9/19/18 SHOWS CONSTANT USAGE. 1 UNIT/DAY.

[2018-12-27 14:31:55 jeffrey.wiggin]:THE OWNER OF THIS PROPERTY WENT TO PUBLIC WORKS TO SPEAK W/ LISA. THEY CALLED THE BILLING OFFICE TO SET UP ANOTHER METER TEST AND THEN I HAD JEREMY GO OUT TO GET A RE-READ. WE WILL GET ANOTHER ONE IN A WEEK.

[2018-12-31 14:58:09 karenb]:METER TECH PULLED A METER REPORT, WHICH SHOWS CONSTANT USAGE STILL. READ OF 1243 ON 12/27 AND 1248 TODAY SHOWS USAGE IS STILL AVERAGING 1.25/DAY. CALLED HOMEOWNER TO LET HIM KNOW. EMAILED HIM A COPY OF METER REPORT. EXPLAINED THAT HE COULD HAVE A PLUMBER CHECK AGAIN, EXPLAINED METER TESTING, HE KNOWS IF HE CHOOSES THIS HE WILL BE RESPONSIBLE TO PAY FOR IT IF IT COMES BACK FINE.

[2019-01-18 10:33:42 karenb]:UAB FORM RECEIVED 1/15/19. FOUND LEAK IN RADIATOR FOLLOWING PIPE DOWN TO DIRT FLOOR IN BASEMENT. DID NOT GO INTO SEWER SYSTEM.

[2019-01-28 07:59:57 karenb]:GRABBED READ FOR UAB 1/24/19 1282 AND 1/29/19 1289, 7 UNITS/5 DAYS = 1.4/DAY. METER REPORT TAKEN TODAY ALSO SHOWS CONSTANT USAGE. CALLED HOMEOWNER AND HE IS GOING TO CHECK PROPERTY TOMORROW AND CALL PLUMBER AGAIN.



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
CURTIS SHANNON E			379 PORTLAND ST /			
Bill Number	Account Number		Past Due Date		Bill Date	
14016970	094340		01/24/2019		12/20/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER 5.55	12/06/2018	09/14/2018	1213	1097	116	643.80
RES SEWER 6.75 each					116	783.00
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
1,230.00		10/29/2018	0.00	.00	1,426.80	\$1,426.80

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE
PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

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Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

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Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14016970	094340	12/20/2018	01/24/2019	0.00	.00	1,426.80
Amount Due						\$1,426.80

094340
CURTIS SHANNON E
420 BLACKWATER RD
DOVER, NH 03820-8704

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer NONE		Service Address 379 PORTLAND ST /					
14016970		Account Number 094340		Past Due Date 01/24/2019		Bill Date 12/20/2018	
Description		Read Date		Meter Readings		Usage in 100 cu. feet	
		Current	Previous	Current	Previous		Charge
RES WATER		12/06/2018	09/14/2018	1213	1097	116	643.80
RES SEWER						116	783.00
Last Payment Amt 1,230.00		Last Payment Date 10/29/2018		Past Due 0.00	Other Current Charges .00	Current Charges 1,426.80	Amount Due \$1,426.80

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE
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City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14016970	094340	12/20/2018	01/24/2019	0.00	.00	1,426.80
Amount Due						\$1,426.80

094340
CURTIS SHANNON E
420 BLACKWATER RD
DOVER, NH 03820-8704

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



Account Number	Customer # Name	Parcel	Bill #	Curr Read	Location	Usage	Repl	Usage	Charge	Amt	Billed	Stat
Service	Mfr Meter Number	Cd	Read	Date	Time	By	012000680000					Active
094340	47218	CURTIS SHANNON E										
100	1 RES WATER	SENS74865201	A	12/06/2018			14016970	1,213				
100	1 RES WATER	SENS74865201	A	09/14/2018			14009189	1,097				
100	1 RES WATER	SENS74865201	A	06/13/2018			14001381	997				
100	1 RES WATER	SENS74865201	A	03/12/2018			13993582	915				
100	1 RES WATER	SENS74865201	A	12/11/2017			13985958	861				
100	1 RES WATER	SENS74865201	A	09/18/2017			13978295	818				

** END OF REPORT - Generated by Lisa Clark **

Normal (AVG)

↓

$$116 - 44 = 72$$

Sewer only
 $72 \times 6.75 = 486.00$



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: February 4, 2019

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 01/07/19

Customer Name: Partridge Green of NH LLC

Account: 143040

Service Address: #1 24 Partridge Green Way, Building 1

Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 277 units of water and sewer on the December 2018 and January 2019 invoiced amounts. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading, has found, and repaired three leaks at property.
 - a. Total usage on disputed invoices:
Dec 2018 (394) Jan 2019 (331): 725 Units
 - b. Average use on previous three years is 86 (86*2) is: 172 Units
 - c. Estimated use over average 553 Units
 - d. ½ of above average use equals 276.5 Units

Value of 277 Units of Water at the current water rate of \$5.55 = \$1,537.35

Value of 277 Units of Sewer at the current sewer rate of \$6.75 = \$1,869.75

Total abatement = \$3,407.10 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

2/4/19

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark

FROM: Karen Bonneau

DATE: January 28, 2019

SUBJECT: Partridge Green of NH LLC

PROPERTY: **1 24 Partridge Green Way/Building 1**

Please find attached the Water Billing Appeal, account notes, consumption history, invoices and repair log for above location.

This appeal is for above average water and sewer usage due to three apartments with toilet leaks. All the flappers were replaced.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/14/19

W/S

1. Date of Appeal: 1/7/19
2. Property Owner's Name: Partridge Green of NH LLC Account #: 143040
3. Billing Address: Partridge Green of NH LLC
% Hodges Development Corp
201 Loudon Rd Concord NH 03301
4. Service Location: 81 Old Dover Rd / Building 1 Zip Code 03867
5. Owners Representative: Jamie Gayer
6. Owners Representative's Signature: Jamie Gayer
7. Phone #: 603-224-9224 Cell: 603-491-4541
8. Email Address: jgayer@hodgescompanies.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from ^{read date} 12/4/18 ^{thru} to Next ^{read} ~~date~~ date

10. Abatement is being requested for:

a. How many units of water 309.61 ^{5.55} x 5.29 = \$ 1718.34

b. How many units of sewer 309.61 ^{6.75} x 6.52 = \$ 2089.87

C. Water & Sewer Department Fees of: \$ _____

Total \$ 3808.21 + next months average
average.

11. Explanation of Appeal Request: Page

see Attachment A

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

We do not believe meter is issue but we are checking it for the next few weeks to see how it is reacting after we fixed the problem

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? Yes

If yes, has the leak been repaired? Yes

Who made the repair? Maintenance tech

Has proof of the repair been attached to this appeal form? Yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

No

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

3. At this time we are not planning on sending a representative to the Utility Advisory Board review. If deemed necessary please contact me and somebody will attend.

Thank You

Samie Gayer

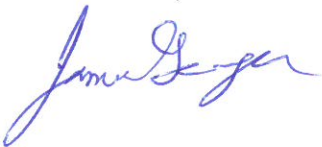
Attachment A

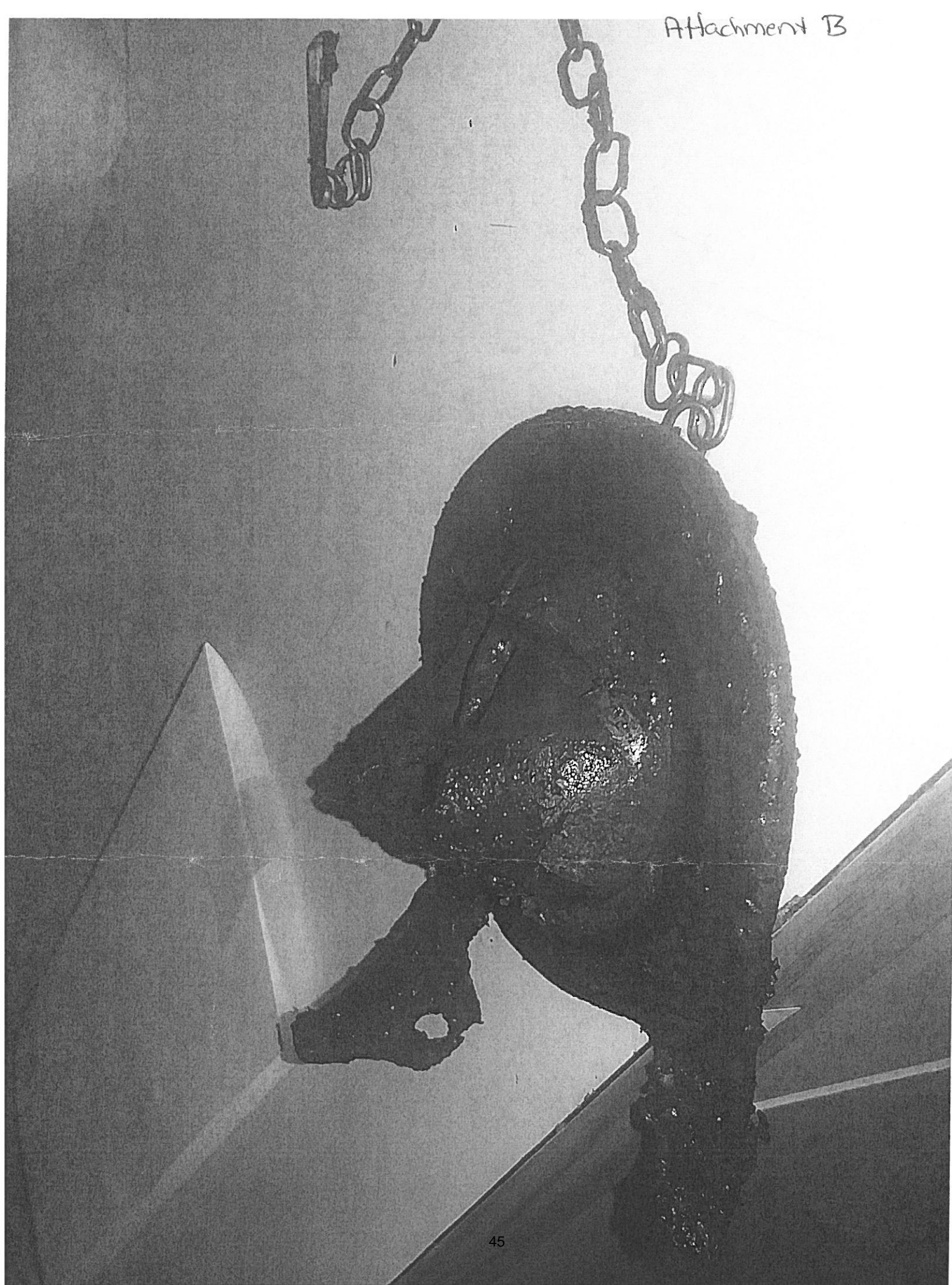
11. Explanation of appeal request

We received an alert from accounting on 12/27/2018 that the water and sewer invoice for building 1 had spiked significantly. I called my maintenance tech on 12/27/2018 to advise him of the problem. I asked him if he could come in on 12/28/2018 even though he was on vacation to go door to door to check for leaks. The property manager put up notices on 12/27/2018 to let residents know we would be coming into check for leaks the next day. Maintenance tech arrived on 12/28/2018 and inspected every unit in building 1. 3 issues were found, 1 bad, 2 minor. The bad one was a broken flapper (see attachment B). A new one was installed (see attachment C). The other two flappers had very minor leaking and he replaced those as well. Attachment D shows the work orders for the 3 flappers. The resident of the 3 apartments with the leaks did not tell maintenance or the property manager that they had a problem. As soon as we found out we investigated and fixed the problem immediately. I also had a couple conversations with Jeffrey Wiggins to inform the billing department that we had a problem and were investigating and fixing the problems. We figured from the read dates of January to November how much water was in used in building 1 in CF per day (usage in 100 cu. Ft) The average of Jan thru Nov read dates was 2.91 CF per day (usage in 100 cu. Ft) took the 29 billing cycle for read date in Dec. and came out we should of used approximately 84.39 CF (usage in 100 cu. Ft) for that time period. We subtracted the 394 CF – 84.39 CF average to come up with the abatement units of 309.61 for water and sewer. (See attachment E for calculations). We also would like this abatement to include next month water and sewer bill as we believe it will be just as high from the same problem

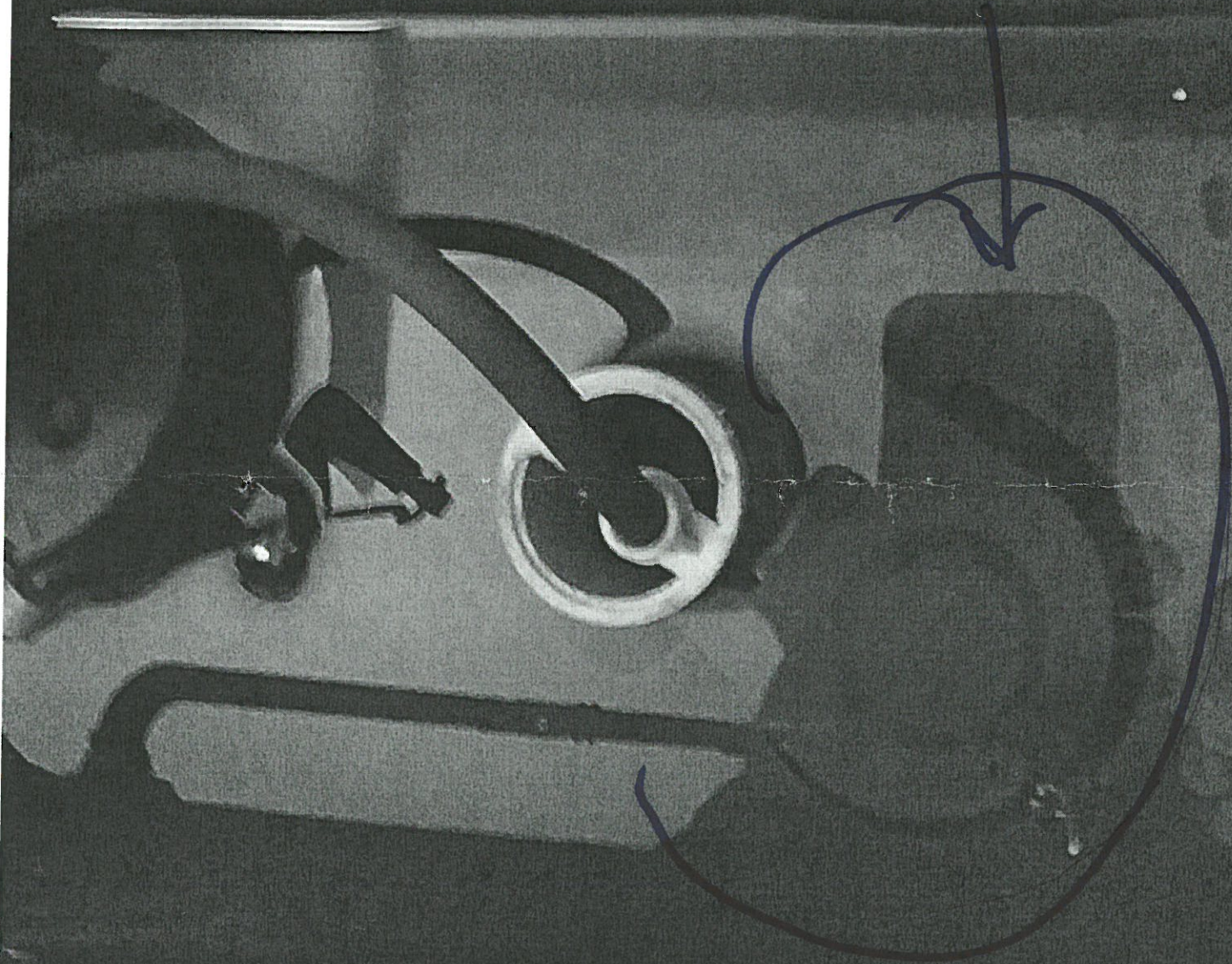
We respectfully request abatement for the excessive water and sewer charges covering the read dates of 12/4/2018 thru next month read date. We greatly appreciate your cooperation and assistance with this matter.

Jamie Gayer





Attachment C



COMPLEX P6 UNIT # 22
 RESIDENT NAME/PHONE Jeff Justin Lewis
 ASSIGNED TO Jeff
 ASSIGNED BY Jamie

DATE REPORTED 12/28/18 TIME 10:00 AM
 DATE ASSIGNED 12/28/18 TIME 10:00 AM
 DATE COMPLETED 12/28/18 TIME 11:50
 TIME TO COMPLETE _____ HRS. 30 MINS.



DESCRIBE IN DETAIL NATURE OF WORK

Toilet flapper replaced.

PRIORITY (CIRCLE) A B C PM A - URGENT B - ROUTINE C - LOW PM - PREVENTATIVE MAINTENANCE

SERVICEMAN COMMENTS Constant Running water Flapper Crumbled done in tank DRAIN 4 gallons per minute flow

3911/CWO • TO REORDER CALL:
 GREAT AMERICAN 1-800-231-0329

THANK YOU IT'S A PLEASURE TO BE OF SERVICE

176665

SERVICE REQUEST

COMPLEX P6 UNIT # 16
 RESIDENT NAME/PHONE Rebecca Pierce
 ASSIGNED TO Jeff
 ASSIGNED BY Jamie

DATE REPORTED 12/28/18 TIME 10:00 AM
 DATE ASSIGNED 12/28/18 TIME 10:00 AM
 DATE COMPLETED 12/28/18 TIME 11:00
 TIME TO COMPLETE _____ HRS. 20 MINS.



DESCRIBE IN DETAIL NATURE OF WORK

Toilet flapper replaced.

PRIORITY (CIRCLE) A B C PM A - URGENT B - ROUTINE C - LOW PM - PREVENTATIVE MAINTENANCE

SERVICEMAN COMMENTS Flapper had bad Seal Water running every 10 mins for about 5 seconds

3911/CWO • TO REORDER CALL:
 GREAT AMERICAN 1-800-231-0329

THANK YOU IT'S A PLEASURE TO BE OF SERVICE

176666

SERVICE REQUEST

COMPLEX P6 UNIT # 2
 RESIDENT NAME/PHONE Noa Burke
 ASSIGNED TO Jeff
 ASSIGNED BY Jamie

DATE REPORTED 12/28/18 TIME 10:00
 DATE ASSIGNED 12/28/18 TIME 10:00 AM
 DATE COMPLETED 12/28/18 TIME 10:05
 TIME TO COMPLETE _____ HRS. 10 MINS.



DESCRIBE IN DETAIL NATURE OF WORK

Toilet Flapper Replaced

PRIORITY (CIRCLE) A B C PM A - URGENT B - ROUTINE C - LOW PM - PREVENTATIVE MAINTENANCE

SERVICEMAN COMMENTS Flapper falling apart running water every 10 mins for about 10 seconds

3911/CWO • TO REORDER CALL:
 GREAT AMERICAN 1-800-231-0329

THANK YOU IT'S A PLEASURE TO BE OF SERVICE

176664

Attachment E

CF per day (usage in 100 cu. Ft.)

Read dates

Jan	2.63
Feb	2.64
March	2.57
April	2.53
May	2.83
June	3.27
July	3.45
Aug	2.74
Sept	2.86
Oct	2.78
Nov	3.69
	<hr/> 31.99

11 Months

$$31.99 / 11 = 2.91$$

29 days billing cycle

$$2.91 \times 29 = 84.39 \text{ CF (usage in 100 cu. Ft.)}$$

$$394 \text{ used} - 84.39 \text{ AV} = 309.61 \text{ } \textcircled{C} \text{ over use}$$

Partridge Green

January 18, 2019

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Re: Partridge Green of NH LLC
81 Old Dover Rd/Building 1 -- Account Number 143040

To whom it may concern:

Hodges Development Corporation is the Management Agent for Partridge Green Apartments and its owner Partridge Green of NH, LLC.

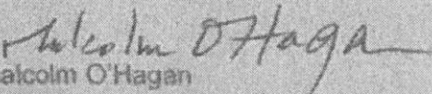
Please accept this correspondence as authorization for Jamie Gayer to act on behalf of Hodges Development Corporation and Partridge Green of NH, LLC, in the filing and execution of an abatement/appeal application. We hereby authorize Mr. Gayer to submit said application for the above referenced building and account. We understand that this request is only for the above and is not permitted to be submitted again for ten (10) years.

Should you have any questions or concerns, please don't hesitate to contact me.

Thank you.

Sincerely,

PARTRIDGE GREEN OF NH, LLC


Malcolm O'Hagan
Owner

MO:dbb



Hodges Development Corporation ■ Hodges Properties, Inc. ■ Hodges-Portsmouth, LLC ■ Hodges-Pembroke, LLC

January 15, 2019

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Re: Partridge Green of NH LLC
81 Old Dover Rd/Building 1 – Account Number 143040

To whom it may concern:

Hodges Development Corporation is the Management Agent for Partridge Green Apartments and its owner Partridge Green of NH, LLC.

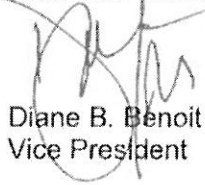
Please accept this correspondence as authorization for Jamie Gayer to act on behalf of Hodges Development Corporation, in the filing and execution of an abatement/appeal application. We hereby authorize Mr. Gayer to submit said application for the above referenced building and account. We understand that this request is only for the above and is not permitted to be submitted again for ten (10) years.

Should you have any questions or concerns, please don't hesitate to contact me.

Thank you.

Sincerely,

HODGES DEVELOPMENT CORPORATION



Diane B. Benoit
Vice President

DBB:d

(/online/Home/)  Back to Home (/online)

Business Information

Business Details

Business Name:	PARTRIDGE GREEN OF NEW HAMPSHIRE LLC	Business ID:	576696
Business Type:	Domestic Limited Liability Company	Business Status:	Good Standing
Management Style:	Manager Managed		
Business Creation Date:	04/19/2007	Name in State of Formation:	Not Available
Date of Formation in Jurisdiction:	04/19/2007		
Principal Office Address:	6409 Shadow Road, Chevy Chase, MD, 20815, USA	Mailing Address:	NONE
Citizenship / State of Formation:	Domestic/New Hampshire		
		Last Annual Report Year:	2018
		Next Report Year:	2019
Duration:	Perpetual		
Business Email:	NONE	Phone #:	301-529-7108
Notification Email:	NONE	Fiscal Year End Date:	NONE

Principal Purpose

S.No	NAICS Code	NAICS Subcode
1	OTHER / purch/own sell/manage residential housing & other real estate	

Page 1 of 1, records 1 to 1 of 1

Principals Information

Name/Title**Business Address**

Malcolm O'Hagan / Manager

6409 Shadow Road, Chevy Chase, MD, 20815, USA

Virginia O'Hagan / Member

6409 Shadow Road, Chevy Chase, MD, 20815, USA

Page 1 of 1, records 1 to 2 of 2

Registered Agent Information

Name: Whittum, Donald F, Esq

Registered Office 89 Charles Street, Rochester, NH, 03867, USA

Address:

Registered Mailing 89 Charles Street, Rochester, NH, 03867, USA

Address:

Trade Name Information

No Trade Name(s) associated to this business.

Trade Name Owned By

No Records to View.

Trademark Information

Trademark Number **Trademark Name****Business Address****Mailing Address**

No records to view.

[Filing History](#)[Address History](#)[View All Other Addresses](#)[Name History](#)[Shares](#)[Businesses Linked to Registered Agent](#)[Return to Search](#)[Back](#)NH Department of State, 107 North Main St. Room 204, Concord, NH 03301 -- [Contact Us](#)
(/online/Home/ContactUS)

Version 2.1 © 2014 PCC Technology Group, LLC, All Rights Reserved.

Account: 1430-40

EFFECTIVE 5/1/07 - THERE WILL BE A NEW OWNER (FINAL DONE FOR PG REALTY TRUST FOR HYDRANT FEE - CHARGED 10 MONTHS - WHEN HYDRANT BILLING IS DONE IN AUGUST CHARGE NEW OWNER FOR TWO MONTHS ONLY)

[2016-12-12 13:39:21 karenb]:MAILED LETTER REQUIRING HIGH HAZARD BACKFLOW DEVICE. SHUT OFF DATE 1/11/17.

[2017-05-31 12:50:24 karenb]: ADDED HIGH HAZARD BACKFLOW TO ACCOUNT AND MAILED PERMIT.

[2018-12-28 11:13:52 jeffrey.wiggin]:MANAGEMENT CALLED ABOUT A REALLY HIGH BILL. SHEDULED A READ FOR TODAY AND 1/4/19. THEY WILL CALL BACK 1/2/19 TO SCHULE AN APPT. IF THEY CAN NOT FIND THE PROBLEM. JAIMI 491-4541 OR 224-9221. READ TODAY = 674

[2019-01-04 15:07:11 karenb]:FOLLOW UP READ TODAY OF 690 SHOWS USAGE IS BACK TO NORMAL. READ ON 1/1 690 AND TODAY 695 IS 5 UNITS/3 DAYS = 1.6/DAY. MANAGEMENT STATED A TOILET WAS CONTINUOUSLY RUNNING.

[2019-01-18 10:36:09 karenb]:UAB FORM RECEIVED 1/14/19

**City of Rochester**P.O. Box 981096
Boston MA 02298-1096**WATER & SEWER BILL****Remit Copy**Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14018505	143040	12/20/2018	01/24/2019	0.00	4,071.30	4,846.20
Amount Due						\$4,071.30

143040
PARTRIDGE GREEN OF NH LLC
% HODGES DEVELOPMENT CORP
201 LOUDON RD
CONCORD, NH 03301

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042019814018505900000000000

✂ Detach and return the above portion with your payment ✂

**City of Rochester**

Rochester, New Hampshire

WATER & SEWER BILL**Customer Copy**

Keep this portion for your records

Customer			Service Address			
PARTRIDGE GREEN OF NH LLC			1 -24 PARTRIDGE GREEN WAY /BUILDING 1			
Bill Number	Account Number		Past Due Date		Bill Date	
14018505	143040		01/24/2019		12/20/2018	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	12/04/2018	11/02/2018	359	9965	394	2,186.70
RES SEWER					394	2,659.50
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due	
4,846.20	01/09/2019	0.00	4,071.30	4,846.20	\$4,071.30	

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE
PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET**BILL IS DUE UPON PRESENTATION**Payment is due upon receipt. Interest accrues daily from the past
due date at the rate of 12% interest per annum computed to the
payment date. Past due bills shall cause water shut off and may
become a lien on the property.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.Consumption billed in hundreds of cubic feet. Non-receipt of
issued bill not deemed excuse for failure to pay. Property owner
responsible for protection of meter from loss and damage. Any
person other than an employee of the Rochester Water
Department who turns water off or on at curb stop, without
permission, may be subject to a fine.



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
14018845	143040	01/24/2019	02/26/2019	0.00	.00	4,071.30
Amount Due						\$4,071.30

143040
PARTRIDGE GREEN OF NH LLC
% HODGES DEVELOPMENT CORP
201 LOUDON RD
CONCORD, NH 03301

Please Note Address Correction Below:

Name _____
Street _____
City _____ State _____ Zip _____



92096042019814018845900004071304

✂ Detach and return the above portion with your payment ✂



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer			Service Address			
PARTRIDGE GREEN OF NH LLC			1 -24 PARTRIDGE GREEN WAY /BUILDING 1			
Bill Number	Account Number		Past Due Date		Bill Date	
14018845	143040		02/26/2019		01/24/2019	
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge
	Current	Previous	Current	Previous		
RES WATER	12/31/2018	12/04/2018	690	359	331	1,837.05
RES SEWER					331	2,234.25
Last Payment Amt		Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due
4,846.20		01/09/2019	0.00	.00	4,071.30	\$4,071.30

WATER \$5.55, ELDERLY \$2.40, MINIMUM \$21.09, MINIMUM ELDERLY \$16.91
SEWER \$6.75, ELDERLY \$4.49, MINIMUM \$32.28, MINIMUM ELDERLY \$25.70
MASTERCARD, AMX & DISCOVER PMTS IN TAX OFFICE. 2.79% SURCHARGE
PAYMENTS ONLINE AT WWW.ROCHESTERNH.NET

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

Remit payment to:
City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:
City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

01/28/2019 09:10
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P
ubensing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location Usage Repl Usage Charge Amt Billed Amt	Status
143040	32846 PARTRIDGE GREEN OF NH LLC	013600690000			1 PARTRIDGE GREEN WAY	Active
100	SENS69811286	A 12/31/2018		14018845	690	1,837.05
100	SENS69811286	A 12/04/2018		14018505	331	4,071.30
100	SENS69811286	A 11/02/2018		14015827	394	2,186.70
100	SENS69811286	A 10/01/2018		14011057	118	4,846.20
100	SENS69811286	A 09/04/2018		14010707	83	1,451.40
100	SENS69811286	A 08/06/2018		14008026	75	416.25
100	SENS69811286	A 07/02/2018		14003279	83	922.50
100	SENS69811286	A 06/01/2018		14002902	96	460.65
100	SENS69811286	A 05/02/2018		14001144	107	532.80
100	SENS69811286	A 04/02/2018		13995456	98	593.85
100	SENS69811286	A 03/01/2018		13995110	85	1,180.80
100	SENS69811286	A 02/15/2018		13992477	36	1,316.10
100	SENS69811286	A 01/02/2018		13987819	81	1,205.40
100	SENS69811286	A 12/01/2017		13987474	116	471.75
100	SENS69811286	A 10/31/2017		13984824	84	449.55
100	SENS69811286	A 09/01/2017		13980168	83	199.80
100	SENS69811286	A 07/31/2017		13979798	88	623.69
100	SENS69811286	A 06/01/2017		13972520	90	444.36
100	SENS69811286	A 05/01/2017		13972140	89	481.39
100	SENS69811286	A 04/04/2017		13969423	88	439.07
100	SENS69811286	A 03/02/2017		13964498	90	465.52
100	SENS69811286	A 02/15/2017		13961891	43	476.10
100	SENS69811286	A 01/10/2017		13957343	106	407.33
100	SENS69811286	A 12/12/2016		13957009	89	470.81
100	SENS69811286	A 11/10/2016		13954384	94	560.74
100	SENS69811286	A 10/11/2016		13949815	84	1,251.86
100	SENS69811286	A 09/09/2016		13949462	91	1,051.09
100	SENS69811286	A 08/10/2016		13946848	86	1,064.67
100	SENS69811286	A 07/12/2016		13942296	93	928.20
100	SENS69811286	A 06/10/2016		13939263	86	437.71
100	SENS69811286	A 05/11/2016		13934718	79	413.66
100	SENS69811286	A 04/11/2016		13934411	80	379.99
100	SENS69811286	A 03/10/2016		13931830	88	872.95
100	SENS69811286	A 02/08/2016		13927311	85	884.00
100	SENS69811286	A 01/08/2016		13927041	81	972.40
100	SENS69811286	A 12/11/2015		13924431	75	939.25
100	SENS69811286	A 11/10/2015		13919923	79	828.75
100	SENS69811286	A 10/08/2015		13919223	91	872.95
100	SENS69811286	A 09/10/2015		13919594	77	1,005.55
100	SENS69811286	A 08/10/2015		13916982	87	843.05
100	SENS69811286	A 07/10/2015		13912482	87	949.17
100	SENS69811286	A 06/10/2015		13912149	91	949.17
100	SENS69811286	A 05/08/2015		13909467	96	992.81
100	SENS69811286	A 04/10/2015		13904678	78	1,047.36
100	SENS69811286	A 03/10/2015		13902113	80	872.80
100	SENS69811286	A 02/11/2015		13897637	74	373.60
100	SENS69811286	A 01/09/2015		13897328	93	345.58
100	SENS69811286	A 12/10/2014		13894741	88	434.31
100	SENS69811286	A 11/10/2014			87	410.96
100	SENS69811286				96	960.08
100	SENS69811286				96	949.17
100	SENS69811286				96	1,047.36



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: February 4, 2019

To: Utility Advisory Board

From: Lisa J. Clark, Utility Billing Office Supervisor

Re: Water/Sewer Billing Appeal Application

Dated: 01/28/19

Customer Name: Anne E. Milne

Account: 121560

Service Address: #452 Portland St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 61 units of sewer and 31 units of water on the invoiced amount. The decision letter and account will be noted with the language that this is a one in 10 year abatement for this rental property.

The above recommendation is based upon the following findings:

1. This is a Water and Sewer Account
2. The water did not go through the sewer system
3. Per the City of Rochester Water & Sewer Adjustment Policy this account would qualify for an abatement of $\frac{1}{2}$ of the above average consumption. It is above the minimum requirements of additional usage.

a. Total invoiced usage	66 Units
b. Average Consumption	<u>5 Units</u>
c. Above Average	61 Units
d. $\frac{1}{2}$ of 61	30.5 Units

Value of 31 Units of Water at the current water rate of \$5.55= \$172.05.

Value of 61 Units of Sewer at the current sewer rate of \$6.75= \$411.75.

Total abatement = \$583.80 plus accrued interest.

Lisa J. Clark

Lisa J. Clark
Utility Billing Office Supervisor

2/4/19

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 28, 2019
SUBJECT: Anne E. Milne
PROPERTY: **452 Portland St**

Please find attached the Water Billing Appeal, account notes, consumption history and invoices for above location.

This appeal is for above average water and sewer usage due to a leak in the water powered Liberty sump pump. The unit has been replaced.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 10/8/19

1. Date of Appeal: 1-25-19 W/S
2. Property Owner's Name: Anne E. Milne Account #: 121560
3. Billing Address: 452 Portland St.
Rochester, NH 03867
4. Service Location: 452 Portland St. Zip Code 03867
5. Owners Representative: Anne Milne
6. Owners Representative's Signature: Anne E. Milne
7. Phone #: 207 432 4995 Cell: same
8. Email Address: milneanne7@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 9/07/18 to 12/13/18
10. Abatement is being requested for:
- a. How many units of water 61 1/2 x 5.55 = \$ 172.05
- b. How many units of sewer 61 x 6.75 = \$ 411.75
- C. Water & Sewer Department Fees of: \$ _____
- Total \$ 583.80

11. Explanation of Appeal Request:

My plumber installed a Liberty sump pump and when it had to run in October after a ton of rain, it sounded horrible. I called plumber, but he couldn't come fix it for 3 days. He believes the faulty o-ring seal was the issue and replaced it.

I had no idea there was a water issue until I got the bill on 12-24-18. Both Jeff and Karen, in billing, have told me that the water/sewer department usually, as a courtesy, sends a letter to customers to inform them they are using a higher-than-average number of units. I never received a letter, and they both have confirmed no letter was sent out to me.

The sump has been replaced (October) and I've been monitoring my meter daily. All seems to be back to within normal range. After I got the

12. Do you dispute the meter reading used to determine your units of usage?

Yes (No (circle one))

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage? (sewer pump o-ring seal)

(Yes) No (circle one)

If yes, did the water enter the sewer system? I don't have any idea.

If yes, has the leak been repaired? Yes.

Who made the repair? Gino Blanchette

Has proof of the repair been attached to this appeal form? yes

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

I will have serious difficulty paying the \$811.80 bill.
I can't afford it. Please consider excusing it,
as it was an accident due to the faulty o-ring seal.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Thank you.

huge water bill, Gino came back ⁽¹²⁻²⁷⁻¹⁸⁾ and replaced ^{new} Liberty pump with electric Z-52 pump. Then he returned on 1/17/19 to put the Liberty in as backup, in case I lose power. (I am aware that a water bill appeal can only be presented once in a 10-yr. period.)



GINO'S PLUMBING & HEATING
Mark Blanchette
14 Lindsay Lane
SOUTH BERWICK, ME 03908

(207) 384-2023

INVOICE

1104

JOB PHONE	DATE OF ORDER
JOB NAME/LOCATION	1/17/19

TO Anne Milne
452 Portland
Rochester N.H.

PHONE

ORDER TAKEN BY

TERMS:

DESCRIPTION

AMOUNT

install Z-52 sump pump.	400.00
Hook up back up pump	150.00

Paid in full
1/16/19
#208

LABOR		HOURS	RATE	AMOUNT	TOTAL MATERIAL	
					TOTAL LABOR	
WORK ORDERED BY		DATE COMPLETED		TOTAL LABOR	TAX	
Thank You		Mark B. Lane		PAY THIS AMOUNT →		550.00

Mark Blanchette
SIGNATURE (I hereby acknowledge the satisfactory completion of the above described work.)



GINO'S PLUMBING & HEATING
Mark Blanchette
14 Lindsay Lane
SOUTH BERWICK, ME 03908

(207) 384-2023

INVOICE

9778

JOB PHONE	DATE OF ORDER 7/9/18
JOB NAME/LOCATION	

TO Anne Milne
452 Portland St
Rochester N.H.

PHONE

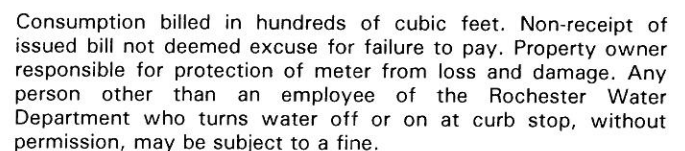
ORDER TAKEN BY

TERMS:

DESCRIPTION	AMOUNT
> Install new Liberty Sump Pump, Remove old 40 gallon oil fired WH.	450.00
PAID IN FULL 7/9/18	

LABOR	HOURS	RATE	AMOUNT	TOTAL MATERIAL
				TOTAL LABOR
WORK ORDERED BY	DATE COMPLETED	TOTAL LABOR		TAX
Thank You	Mark Blanchette	PAY THIS AMOUNT →	450.00	

SIGNATURE (I hereby acknowledge the satisfactory completion of the above described work.)



Account: 121560

[2016-07-11 08:33:44 karenb]: OWNER WANTED METER TESTED. TECH PULLED FOR TESTING 7/8/16. READ ON OLD METER WAS 0062.
[2016-08-17 14:23:24 karenb]: METER TEST CAME BACK FINE. MAILED COPY TO OWNER AND SHE ASKED FOR ANOTHER READ. ADDED \$50 TEST FEE.

[2018-03-21 13:12:41 karenb]: FINAL BILL PROCESSED

[2019-01-23 12:55:30 karenb]: HOMEOWNER CALLED. STATED SHE SPOKE WITH OFFICE ABOUT HIGH DECEMBER INVOICE. SHE WAS UPSET THAT SHE DIDN'T RECEIVE A NOTICE. I EXPLAINED WE DO GO THROUGH THE HIGH LIST AND DO TRY TO CATCH ALL OF THEM. I APOLOGIZED FOR MISSING THE LETTER AS IT WOULD HAVE SAVED APPROXIMATELY 7 DAYS OF USAGE. SHE HAD A PLUMBER COME AND HE BELIEVES THE NEW LIBERTY SUMP PUMP, WHICH OPERATES ON WATER POWER INSTEAD OF ELECTRICITY, HE HAD PUT IN HAD A DEFECTIVE SEAL. HE CHANGED IT OUT AND USAGE HAS GONE BACK DOWN. EMAILED HER APPEAL FORM.

[2019-01-29 15:24:10 karenb]: APPEAL FORM RECEIVED 1/28/19 AND SENT FOR FEBRUARY UAB. READ ON 1/29 0090 SHOWS USAGE IS BACK TO NORMAL. 4 UNITS/46 DAYS = .08/DAY.



Account

Tier History

Replace Hist

Demand Inq

Report Options

Account

121560

Customer

48823

Parcel

0118000-40000

Location

452

PORTLAND ST

Status Active

Service

Service

100

001

RES WATER

Mfr SENS

Meter # 76166499

1 of 1

Consumption history

Read Date	Read Time	Bill#	P	R	Current	Usage	Repl Use	Use Days	Bill Amt	C
12/13/2018		14017823	A			85	66	0	97	811.80
09/07/2018		14010093	A			20	6	0	86	73.80
06/13/2018		14002286	A			14	4	0	84	54.48

Avg = 5 units

66-5 = 61 units above average

100% Sewer: $61 \times 6.75 = \$411.75$
 1/2 water: $61/2 = 31.31 \times 5.55 = \172.05

\$ 583.80

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CITY OF ROCHESTER
YTD BUDGET REPORT

P 1
glytdbud

FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND									
510001 WATER WORKS REVENUE									
510001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
510001	406102	TRANSFER FROM CIP	0	0	-4,030.25	.00	.00	4,030.25	100.0%
510001	406105	XFER FROM RET EARNIN	-3,020,368	-3,202,368	.00	.00	.00	-3,202,368.00	.0%*
510001	406201	MISCELLANEOUS REVENU	-25,000	-25,000	-19,106.11	.00	.00	-5,893.89	76.4%*
510001	406600	CONSTRUCTION REVENUE	-50,000	-50,000	-35,490.48	.00	.00	-14,509.52	71.0%*
510001	406601	USER FEES	-3,800,000	-3,800,000	-1,785,902.47	.00	.00	-2,014,097.53	47.0%*
510001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-5,930.41	.00	.00	-6,069.59	49.4%*
510001	406603	HYDRANT RENTAL FEES	-24,000	-24,000	-1,230.00	.00	.00	-22,770.00	5.1%*
510001	406605	STUB FEES	0	0	-7,336.00	.00	.00	7,336.00	100.0%
510001	406826	HOMEOWNER FINANCE RE	-3,500	-3,500	-8,847.51	.00	.00	5,347.51	252.8%
TOTAL WATER WORKS REVENUE			-6,937,368	-7,119,368	-1,870,373.23	.00	.00	-5,248,994.77	26.3%
51601057 WATER WORKS EXPENSE									
51601057	511001	SALARIES - FULL TI	630,588	630,588	340,864.30	.00	.00	289,723.70	54.1%
51601057	511099	SALARIES - ADJUSTM	3,126	3,126	.00	.00	.00	3,126.00	.0%
51601057	513001	OVERTIME - REGULAR	45,000	45,000	19,981.18	.00	.00	25,018.82	44.4%
51601057	515001	ON CALL	4,497	4,497	2,080.70	.00	.00	2,416.30	46.3%
51601057	516000	LONGEVITY	3,082	3,082	2,867.01	.00	.00	214.99	93.0%
51601057	519000	TRAVEL ALLOWANCE	500	500	.00	.00	.00	500.00	.0%
51601057	521100	HEALTH INSURANCE	132,223	132,223	77,054.95	.00	2.75	55,165.30	58.3%
51601057	521200	DENTAL INSURANCE	2,603	2,603	1,710.01	.00	.00	892.99	65.7%
51601057	521200	11539 DENTAL	-42	-42	.00	.00	.00	-42.00	.0%*
51601057	521300	LIFE INSURANCE	1,069	1,069	609.44	.00	.00	459.56	57.0%
51601057	522000	SOCIAL SECURITY CO	49,351	49,351	26,085.99	.00	.00	23,265.01	52.9%
51601057	523000	RETIRE CONTRIBUTIO	77,754	77,754	42,255.14	.00	.00	35,498.86	54.3%
51601057	526000	WORKERS' COMPENSAT	29,747	29,747	29,752.00	.00	.00	-5.00	100.0%*
51601057	528001	DISABILITY INSURAN	6,434	6,434	3,428.94	.00	.00	3,005.06	53.3%
51601057	532001	STAFF DEVELOPMENT	4,080	4,080	1,684.90	.00	275.53	2,119.57	48.0%
51601057	532200	CONTRACTED SERVICE	0	2,100	2,616.75	.00	.00	-516.75	124.6%*
51601057	533000	OTHER PROF SERVICE	6,065	3,965	2,310.58	.00	1,602.91	51.51	98.7%
51601057	533000	18572 AUG 2018 GOB	0	0	3,703.11	.00	.00	-3,703.11	100.0%*
51601057	533001	AUDIT	4,140	4,140	3,335.00	.00	805.00	.00	100.0%
51601057	533002	ENGINEERING SERVIC	11,800	11,800	8,571.82	.00	2,364.84	863.34	92.7%

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CITY OF ROCHESTER
YTD BUDGET REPORT

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FOR 2019 13

			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057	533004	MEDICAL SERVICES	500	500	188.33	.00	311.67	.00	100.0%
51601057	534003	SOFTWARE MAINTENAN	31,925	31,925	21,551.67	.00	1,739.13	8,634.20	73.0%
51601057	541100	WATER & SEWERAGE	7,800	7,800	15,029.39	.00	1,669.53	-8,898.92	214.1%*
51601057	542300	CUSTODIAL SERVICES	2,200	2,200	1,113.75	.00	.00	1,086.25	50.6%
51601057	543001	VEHICLE MAINT & RE	1,000	1,000	183.76	.00	83.33	732.91	26.7%
51601057	543002	EQUIPMENT MAINTENA	1,412	1,412	1,357.00	.00	.00	55.00	96.1%
51601057	544200	RENTAL OF EQUIPMEN	410	2,550	.00	.00	2,550.00	.00	100.0%
51601057	544500	LEASE COPIER/PRINT	1,675	1,675	961.38	.00	.00	713.62	57.4%
51601057	552001	FLEET INSURANCE	3,972	3,972	3,949.00	.00	.00	23.00	99.4%
51601057	552003	GENERAL LIABILITY	5,444	5,444	5,413.00	.00	.00	31.00	99.4%
51601057	553400	POSTAGE FEES	400	400	100.00	.00	.00	300.00	25.0%
51601057	554000	ADVERTISING	1,400	1,400	313.00	.00	.00	1,087.00	22.4%
51601057	555000	PRINTING AND BINDI	1,000	1,000	49.50	.00	.00	950.50	5.0%
51601057	556000	TUITION	3,150	3,150	.00	.00	1,507.50	1,642.50	47.9%
51601057	558000	TRAVEL	375	375	210.11	.00	142.85	22.04	94.1%
51601057	561003	OFFICE SUPPLIES	3,051	3,051	1,392.87	.00	123.45	1,534.68	49.7%
51601057	561005	PUBLICATIONS	50	50	.00	.00	.00	50.00	.0%
51601057	561008	VEHICLE SUPPLIES	9,000	9,000	6,871.05	.00	674.49	1,454.46	83.8%
51601057	561010	CLOTHING	6,100	6,100	3,452.54	.00	669.82	1,977.64	67.6%
51601057	561015	SAFETY EQUIPMENT &	5,000	5,000	3,273.03	.00	1,449.28	277.69	94.4%
51601057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
51601057	561023	SAND AND GRAVEL	1,800	1,800	1,800.00	.00	.00	.00	100.0%
51601057	561032	OTHER OPERATIONAL	3,625	3,625	1,381.29	.00	834.78	1,408.93	61.1%
51601057	562600	VEHICLE FUEL	21,420	21,420	8,355.12	.00	.00	13,064.88	39.0%
51601057	573401	ADMIN EQUIPMENT	2,435	2,435	566.12	.00	512.65	1,356.23	44.3%
51601057	573900	OTHER EQUIPMENT	7,000	7,000	1,457.57	.00	.00	5,542.43	20.8%
51601057	575100	INVENTORY PURCHASE	124,000	124,000	72,874.85	.00	28,078.65	23,046.50	81.4%
51601057	581000	DUES AND FEES	1,910	1,910	1,191.67	.00	.00	718.33	62.4%
51601057	583000	INTEREST EXPENSE	706,222	686,222	389,866.43	.00	.00	296,355.57	56.8%
51601057	584000	CONTINGENCY	20,000	20,000	.00	.00	.00	20,000.00	.0%
51601057	589001	STATE PERMITS & FE	2,750	2,750	25.62	.00	106.67	2,617.71	4.8%
51601057	589031	LIEN DISCHARGE FEE	600	600	198.00	.00	202.00	200.00	66.7%
51601057	591000	REDEMPTION OF PRIN	1,882,491	1,882,491	619,679.42	.00	37,500.00	1,225,311.58	34.9%
51601057	592001	DEPRECIATION	1,380,000	1,380,000	.00	.00	.00	1,380,000.00	.0%
51601057	593002	TRANS TO CAPITAL P	410,000	612,000	612,000.00	.00	.00	.00	100.0%
51601057	593008	TRANSFER TO GENERA	25,000	25,000	14,583.33	.00	.00	10,416.67	58.3%
TOTAL WATER WORKS EXPENSE			5,692,634	5,876,774	2,363,800.62	.00	83,206.83	3,429,766.55	41.6%

51601073 WATER TREATMENT PLANT

51601073	511001	SALARIES - FULL TI	295,859	295,859	171,548.73	.00	.00	124,310.27	58.0%
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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073	513001	OVERTIME - REGULAR	18,000	18,000	18,452.33	.00	.00	-452.33	102.5%*
51601073	515001	ON CALL	16,285	16,285	9,422.50	.00	.00	6,862.50	57.9%
51601073	516000	LONGEVITY	1,600	1,600	600.00	.00	.00	1,000.00	37.5%
51601073	521100	HEALTH INSURANCE	86,319	86,319	44,243.78	.00	2.75	42,072.47	51.3%
51601073	521200	DENTAL INSURANCE	1,500	1,500	1,009.96	.00	.00	490.04	67.3%
51601073	521300	LIFE INSURANCE	526	526	287.22	.00	.00	238.78	54.6%
51601073	522000	SOCIAL SECURITY CO	23,124	23,124	14,080.57	.00	.00	9,043.43	60.9%
51601073	523000	RETIREMENT CONTRIB	35,903	35,903	21,690.41	.00	.00	14,212.59	60.4%
51601073	526000	WORKERS' COMPENSAT	6,209	6,209	6,210.00	.00	.00	-1.00	100.0%*
51601073	528001	DISABILITY INSURAN	3,179	3,179	1,803.64	.00	.00	1,375.36	56.7%
51601073	532001	STAFF DEVELOPMENT	1,750	1,750	985.00	.00	.00	765.00	56.3%
51601073	533000	OTHER PROF SERVICE	11,500	11,500	7,000.00	.00	4,500.00	.00	100.0%
51601073	533002	ENGINEERING SERVIC	10,000	10,000	7,392.29	.00	2,607.39	.32	100.0%
51601073	533006	LABORATORY SERVICE	26,732	26,732	7,741.22	.00	6,053.78	12,937.00	51.6%
51601073	541901	HVAC SERVICE CONTR	6,061	6,061	4,545.75	.00	1,515.25	.00	100.0%
51601073	543000	REPAIR AND MAINTEN	73,189	71,049	35,792.88	.00	12,940.44	22,315.68	68.6%
51601073	543002	EQUIPMENT MAINTENA	71,359	71,359	25,651.34	.00	9,200.00	36,507.66	48.8%
51601073	544500	LEASE COPIER/PRINT	568	568	1,211.16	.00	.00	-643.16	213.2%*
51601073	552002	PROPERTY INSURANCE	7,226	7,226	7,185.00	.00	.00	41.00	99.4%
51601073	553000	COMMUNICATIONS	12,996	12,996	7,934.19	.00	2,410.68	2,651.13	79.6%
51601073	561001	JANITORIAL SUPPLIE	1,000	1,000	784.69	.00	.00	215.31	78.5%
51601073	561002	BLDG MAINT SUPPLIE	1,600	1,600	1,600.00	.00	.00	.00	100.0%
51601073	561009	TRAINING MATERIALS	1,000	1,000	.00	.00	.00	1,000.00	.0%
51601073	561010	CLOTHING	5,850	5,850	2,228.82	.00	1,384.51	2,236.67	61.8%
51601073	561015	SAFETY EQUIPMENT &	4,000	4,000	621.96	.00	100.00	3,278.04	18.0%
51601073	561031	CHEMICALS	192,592	192,592	77,902.70	.00	16,235.12	98,454.18	48.9%
51601073	561037	LABORATORY SUPPLIE	8,993	8,993	3,611.88	.00	1,645.81	3,735.31	58.5%
51601073	561040	EQUIPMENT REPAIR S	35,000	35,000	11,091.32	.00	5,649.14	18,259.54	47.8%
51601073	562200	ELECTRICITY	126,000	126,000	95,706.61	.00	21,523.27	8,770.12	93.0%
51601073	562400	HEATING FUEL	28,000	28,000	11,118.48	.00	5,694.61	11,186.91	60.0%
51601073	573900	OTHER EQUIPMENT	39,024	39,024	.00	.00	.00	39,024.00	.0%
51601073	589030	PROP TAX TO OTH CO	30,175	30,175	26,860.00	.00	3,564.00	-249.00	100.8%*
TOTAL WATER TREATMENT PLANT			1,183,119	1,180,979	626,314.43	.00	95,026.75	459,637.82	61.1%
51601570 WATER REVENUE OFFICE									
51601570	511001	SALARIES - FULL TI	34,098	34,098	19,204.45	.00	.00	14,893.55	56.3%
51601570	513001	OVERTIME - REGULAR	0	0	35.38	.00	.00	-35.38	100.0%*
51601570	516000	LONGEVITY	263	263	119.37	.00	.00	143.63	45.4%
51601570	521100	HEALTH INSURANCE	9,893	9,893	5,082.88	.00	.00	4,810.12	51.4%
51601570	521200	DENTAL INSURANCE	220	220	116.97	.00	.00	103.03	53.2%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601570	521300	LIFE INSURANCE	59	59	31.55	.00	.00	27.45	53.5%
51601570	522000	SOCIAL SECURITY CO	2,517	2,517	1,419.81	.00	.00	1,097.19	56.4%
51601570	523000	RETIREMENT CONTRIB	3,909	3,909	2,148.97	.00	.00	1,760.03	55.0%
51601570	526000	WORKERS' COMPENSAT	77	77	77.00	.00	.00	.00	100.0%
51601570	528001	DISABILITY INSURAN	363	363	198.38	.00	.00	164.62	54.7%
51601570	543000	REPAIR AND MAINTEN	1,250	1,250	1,243.00	.00	.00	7.00	99.4%
51601570	544500	LEASE COPIER/PRINT	0	0	765.50	.00	.00	-765.50	100.0%*
51601570	553400	POSTAGE FEES	8,256	8,256	5,196.71	.00	55.00	3,004.29	63.6%
51601570	555000	PRINTING AND BINDI	410	410	.00	.00	.00	410.00	.0%
51601570	561003	OFFICE SUPPLIES	300	300	147.63	.00	16.82	135.55	54.8%
TOTAL WATER REVENUE OFFICE			61,615	61,615	35,787.60	.00	71.82	25,755.58	58.2%
TOTAL WATER ENTERPRISE FUND			0	0	1,155,529.42	.00	178,305.40	-1,333,834.82	100.0%
TOTAL REVENUES			-6,937,368	-7,119,368	-1,870,373.23	.00	.00	-5,248,994.77	
TOTAL EXPENSES			6,937,368	7,119,368	3,025,902.65	.00	178,305.40	3,915,159.95	
GRAND TOTAL			0	0	1,155,529.42	.00	178,305.40	-1,333,834.82	100.0%

** END OF REPORT - Generated by Karen Bonneau **

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND									
520001 SEWER WORKS REVENUE									
520001	400302	INTEREST INCOME	-2,500	-2,500	-2,500.00	.00	.00	.00	100.0%
520001	406102	TRANSFER FROM CIP	0	0	-17,760.00	.00	.00	17,760.00	100.0%
520001	406105	XFER FROM RET EARNIN	-3,463,377	-3,523,377	.00	.00	.00	-3,523,377.00	.0%*
520001	406201	MISCELLANEOUS REVENU	-4,000	-4,000	-28,801.48	.00	.00	24,801.48	720.0%
520001	406211	HOMEMAKERS SRF LOAN	-16,049	-16,049	-8,203.92	.00	.00	-7,845.08	51.1%*
520001	406600	CONSTRUCTION REVENUE	-10,000	-10,000	.00	.00	.00	-10,000.00	.0%*
520001	406601	USER FEES	-4,700,000	-4,700,000	-1,898,478.62	.00	.00	-2,801,521.38	40.4%*
520001	406602	INTEREST ON DEL ACCT	-12,000	-12,000	-5,988.66	.00	.00	-6,011.34	49.9%*
520001	406607	IMPACT FEES	-14,000	-14,000	-22,620.00	.00	.00	8,620.00	161.6%
520001	406701	SEPTIC DISPOSAL PERM	-125,000	-125,000	-76,797.00	.00	.00	-48,203.00	61.4%*
520001	406703	INDUSTRIAL PRE-TREAT	-10,000	-10,000	-3,575.94	.00	.00	-6,424.06	35.8%*
520001	406826	HOMEOWNER FINANCE RE	-15,000	-15,000	-34,463.97	.00	.00	19,463.97	229.8%
TOTAL SEWER WORKS REVENUE			-8,371,926	-8,431,926	-2,099,189.59	.00	.00	-6,332,736.41	24.9%
520002 SEWER WORKS REVENUE									
520002	406306	STATE AID GRANT C-52	-285,618	-285,618	-13,358.00	.00	.00	-272,260.00	4.7%*
520002	406307	STATE AID GRANT C-77	-5,419	-5,419	-7,291.00	.00	.00	1,872.00	134.5%
520002	406308	STATE AID GRANT C-77	-8,660	-8,660	-2,416.00	.00	.00	-6,244.00	27.9%*
520002	406309	STATE AID GRANT C-83	-27,786	-27,786	-15,371.00	.00	.00	-12,415.00	55.3%*
520002	406310	STATE AID GRANT C-83	-9,695	-9,695	-4,514.00	.00	.00	-5,181.00	46.6%*
520002	406311	STATE AID GRANT C-83	-20,027	-20,027	-10,478.00	.00	.00	-9,549.00	52.3%*
520002	406312	STATE AID GRANT C-85	-30,674	-30,674	.00	.00	.00	-30,674.00	.0%*
TOTAL SEWER WORKS REVENUE			-387,879	-387,879	-53,428.00	.00	.00	-334,451.00	13.8%
52602057 SEWER WORKS EXPENSE									
52602057	511001	SALARIES - FULL TI	427,250	427,250	233,794.83	.00	.00	193,455.17	54.7%
52602057	511099	SALARIES - ADJUSTM	3,126	3,126	.00	.00	.00	3,126.00	.0%
52602057	513001	OVERTIME - REGULAR	8,100	8,100	6,698.51	.00	.00	1,401.49	82.7%
52602057	515001	ON CALL	4,497	4,497	2,080.70	.00	.00	2,416.30	46.3%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	516000	LONGEVITY	1,982	1,982	1,767.01	.00	.00	214.99	89.2%
52602057	519000	TRAVEL ALLOWANCE	500	500	.00	.00	.00	500.00	.0%
52602057	521100	HEALTH INSURANCE	79,709	79,709	45,523.05	.00	2.75	34,183.20	57.1%
52602057	521200	DENTAL INSURANCE	1,370	1,370	882.90	.00	.00	487.10	64.4%
52602057	521300	LIFE INSURANCE	713	713	425.66	.00	.00	287.34	59.7%
52602057	522000	SOCIAL SECURITY CO	32,182	32,182	17,690.20	.00	.00	14,491.80	55.0%
52602057	523000	RETIRE CONTRIBUTIO	50,290	50,290	28,015.43	.00	.00	22,274.57	55.7%
52602057	525000	UNEMPLOYMENT COMPE	0	0	23.60	.00	.00	-23.60	100.0%*
52602057	526000	WORKERS' COMPENSAT	17,827	17,827	17,830.00	.00	.00	-3.00	100.0%*
52602057	528001	DISABILITY INSURAN	4,255	4,255	2,238.52	.00	.00	2,016.48	52.6%
52602057	532001	STAFF DEVELOPMENT	3,100	3,100	1,405.40	.00	275.52	1,419.08	54.2%
52602057	532200	CONTRACTED SERVICE	0	2,100	2,616.75	.00	.00	-516.75	124.6%*
52602057	533000	OTHER PROF SERVICE	9,125	7,025	2,258.09	.00	1,057.36	3,709.55	47.2%
52602057	533000	18572 AUG 2018 GOB	0	0	21,391.27	.00	.00	-21,391.27	100.0%*
52602057	533001	AUDIT	4,140	4,140	3,335.00	.00	805.00	.00	100.0%
52602057	533002	ENGINEERING SERVIC	1,000	1,000	.00	.00	.00	1,000.00	.0%
52602057	533004	MEDICAL SERVICES	500	500	62.34	.00	437.66	.00	100.0%
52602057	534003	SOFTWARE MAINTENAN	25,945	25,945	22,470.66	.00	1,739.13	1,735.21	93.3%
52602057	542300	CUSTODIAL SERVICES	2,200	2,200	1,113.75	.00	.00	1,086.25	50.6%
52602057	543000	REPAIR AND MAINTEN	2,360	210	.00	.00	.00	210.00	.0%
52602057	543001	VEHICLE MAINT & RE	2,500	200	166.66	.00	33.34	.00	100.0%
52602057	543002	EQUIPMENT MAINTENA	4,113	4,113	1,356.67	.00	.00	2,756.33	33.0%
52602057	544200	RENTAL OF EQUIPMEN	400	2,550	.00	.00	2,550.00	.00	100.0%
52602057	544500	LEASE COPIER/PRINT	1,675	1,675	2,020.02	.00	.00	-345.02	120.6%*
52602057	552001	FLEET INSURANCE	8,980	8,980	8,929.00	.00	.00	51.00	99.4%
52602057	552002	PROPERTY INSURANCE	5,648	5,648	5,616.00	.00	.00	32.00	99.4%
52602057	552003	GENERAL LIABILITY	5,177	5,177	5,147.00	.00	.00	30.00	99.4%
52602057	553400	POSTAGE FEES	500	500	63.30	.00	.00	436.70	12.7%
52602057	554000	ADVERTISING	800	800	.00	.00	.00	800.00	.0%
52602057	555000	PRINTING AND BINDI	1,639	1,639	50.50	.00	.00	1,588.50	3.1%
52602057	556000	TUITION	3,150	3,150	.00	.00	1,507.50	1,642.50	47.9%
52602057	558000	TRAVEL	875	875	212.37	.00	143.58	519.05	40.7%
52602057	561003	OFFICE SUPPLIES	3,348	3,348	1,390.15	.00	128.31	1,829.54	45.4%
52602057	561005	PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
52602057	561008	VEHICLE SUPPLIES	13,500	15,800	13,934.93	.00	899.28	965.79	93.9%
52602057	561009	TRAINING MATERIALS	250	250	.00	.00	.00	250.00	.0%
52602057	561010	CLOTHING	5,650	5,650	1,631.23	.00	330.98	3,687.79	34.7%
52602057	561015	SAFETY EQUIPMENT &	5,900	5,900	3,283.28	.00	1,729.50	887.22	85.0%
52602057	561022	HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	.00	.00	100.0%
52602057	561023	SAND AND GRAVEL	1,650	1,650	1,650.00	.00	.00	.00	100.0%
52602057	561032	OTHER OPERATIONAL	600	600	600.00	.00	.00	.00	100.0%
52602057	561040	EQUIPMENT REPAIR S	6,000	6,000	3,833.49	.00	802.32	1,364.19	77.3%
52602057	562600	VEHICLE FUEL	41,000	41,000	21,603.26	.00	.00	19,396.74	52.7%
52602057	573401	ADMIN EQUIPMENT	1,818	1,818	1,037.04	.00	512.65	268.31	85.2%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602057	573900	OTHER EQUIPMENT	8,000	8,000	1,247.50	.00	.00	6,752.50	15.6%
52602057	575100	INVENTORY PURCHASE	12,000	12,000	2,251.55	.00	3,248.45	6,500.00	45.8%
52602057	581000	DUES AND FEES	1,290	1,290	456.66	.00	.00	833.34	35.4%
52602057	583000	INTEREST EXPENSE	882,593	862,593	415,142.49	.00	.00	447,450.51	48.1%
52602057	584000	CONTINGENCY	15,000	15,000	.00	.00	.00	15,000.00	.0%
52602057	589001	STATE PERMITS & FE	2,150	2,150	3,867.63	.00	256.66	-1,974.29	191.8%*
52602057	589034	ABATEMENTS/OVERLAY	0	0	4,406.00	.00	.00	-4,406.00	100.0%*
52602057	591000	REDEMPTION OF PRIN	2,954,033	2,954,033	1,426,133.62	.00	.00	1,527,899.38	48.3%
52602057	593002	TRANS TO CAPITAL P	406,500	486,500	486,500.00	.00	.00	.00	100.0%
52602057	593008	TRANSFER TO GENERA	25,000	25,000	14,583.33	.00	.00	10,416.67	58.3%
TOTAL SEWER WORKS EXPENSE			5,107,442	5,167,442	2,844,237.35	.00	16,459.99	2,306,744.66	55.4%
52602074 SEWER TREATMENT PLANT									
52602074	511001	SALARIES - FULL TI	450,043	450,043	246,357.57	.00	.00	203,685.43	54.7%
52602074	513001	OVERTIME - REGULAR	32,500	32,500	18,125.06	.00	.00	14,374.94	55.8%
52602074	515001	ON CALL	29,438	29,438	16,936.05	.00	.00	12,501.95	57.5%
52602074	516000	LONGEVITY	2,500	2,500	2,100.00	.00	.00	400.00	84.0%
52602074	521100	HEALTH INSURANCE	80,535	80,535	42,220.21	.00	5.50	38,309.29	52.4%
52602074	521200	DENTAL INSURANCE	2,136	2,136	1,289.95	.00	.00	846.05	60.4%
52602074	521300	LIFE INSURANCE	638	638	405.72	.00	.00	232.28	63.6%
52602074	522000	SOCIAL SECURITY CO	37,307	37,307	20,760.68	.00	.00	16,546.32	55.6%
52602074	523000	RETIREMENT CONTRIB	55,202	55,202	30,229.65	.00	.00	24,972.35	54.8%
52602074	526000	WORKERS' COMPENSAT	5,320	5,320	5,321.00	.00	.00	-1.00	100.0%*
52602074	528001	DISABILITY INSURAN	3,927	3,927	2,061.22	.00	.00	1,865.78	52.5%
52602074	532001	STAFF DEVELOPMENT	3,240	3,240	240.00	.00	170.00	2,830.00	12.7%
52602074	533000	OTHER PROF SERVICE	121,650	121,650	12,492.72	.00	36,600.09	72,557.19	40.4%
52602074	533006	LABORATORY SERVICE	109,258	109,258	23,474.34	.00	21,710.14	64,073.52	41.4%
52602074	534009	INDUSTRIAL PRETREA	32,839	32,839	4,663.78	.00	10,776.22	17,399.00	47.0%
52602074	541901	HVAC SERVICE CONTR	18,824	18,824	14,118.00	.00	4,706.00	.00	100.0%
52602074	543000	REPAIR AND MAINTEN	96,370	96,370	10,849.42	.00	19,264.76	66,255.82	31.2%
52602074	543002	EQUIPMENT MAINTENA	150,459	150,459	56,848.68	.00	31,752.46	61,857.86	58.9%
52602074	544500	LEASE COPIER/PRINT	1,540	1,540	819.64	.00	.00	720.36	53.2%
52602074	552002	PROPERTY INSURANCE	5,283	5,283	5,253.00	.00	.00	30.00	99.4%
52602074	553000	COMMUNICATION	13,425	13,425	6,027.36	.00	1,701.71	5,695.93	57.6%
52602074	559000	MISC PURCHASED SER	8,000	8,000	8,000.00	.00	.00	.00	100.0%
52602074	561001	JANITORIAL SUPPLIE	1,600	1,600	295.96	.00	298.22	1,005.82	37.1%
52602074	561002	BUILDING MAINT SUP	7,750	7,750	1,789.99	.00	152.46	5,807.55	25.1%
52602074	561010	CLOTHING	9,000	9,000	2,542.41	.00	1,045.40	5,412.19	39.9%
52602074	561015	SAFETY EQUIPMENT &	6,200	6,200	1,994.85	.00	.00	4,205.15	32.2%
52602074	561031	CHEMICAL	345,616	345,616	66,086.18	.00	36,835.20	242,694.62	29.8%

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			ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602074	561037	LABORATORY SUPPLIE	30,423	30,423	9,708.41	.00	1,981.12	18,733.47	38.4%
52602074	561040	EQUIPMENT REPAIR S	89,800	89,800	28,433.14	.00	3,331.76	58,035.10	35.4%
52602074	562200	ELECTRICITY	375,000	375,000	171,315.50	.00	96,067.43	107,617.07	71.3%
52602074	562400	HEATING FUEL	43,000	43,000	10,705.46	.00	11,528.81	20,765.73	51.7%
52602074	573900	OTHER EQUIPMENT	21,700	21,700	1,348.03	.00	3,123.38	17,228.59	20.6%
52602074	592001	DEPRECIATION	1,400,000	1,400,000	.00	.00	.00	1,400,000.00	.0%
TOTAL SEWER TREATMENT PLANT			3,590,523	3,590,523	822,813.98	.00	281,050.66	2,486,658.36	30.7%
52602470 SEWER REVENUE OFFICE									
52602470	511001	SALARIES - FULL TI	34,098	34,098	19,204.94	.00	.00	14,893.06	56.3%
52602470	513001	OVERTIME - REGULAR	0	0	35.41	.00	.00	-35.41	100.0%*
52602470	516000	LONGEVITY	263	263	119.38	.00	.00	143.62	45.4%
52602470	521100	HEALTH INSURANCE	9,898	9,898	5,083.37	.00	.00	4,814.63	51.4%
52602470	521200	DENTAL INSURANCE	223	223	117.03	.00	.00	105.97	52.5%
52602470	521300	LIFE INSURANCE	61	61	31.64	.00	.00	29.36	51.9%
52602470	522000	SOCIAL SECURITY CO	2,521	2,521	1,420.21	.00	.00	1,100.79	56.3%
52602470	523000	RETIREMENT CONTRIB	3,912	3,912	2,149.11	.00	.00	1,762.89	54.9%
52602470	526000	WORKERS' COMPENSAT	77	77	77.00	.00	.00	.00	100.0%
52602470	528001	DISABILITY INSURAN	367	367	198.60	.00	.00	168.40	54.1%
52602470	543000	REPAIR AND MAINTEN	1,250	1,250	1,243.00	.00	.00	7.00	99.4%
52602470	544500	LEASE COPIER/PRINT	0	0	565.55	.00	.00	-565.55	100.0%*
52602470	553400	POSTAGE FEES	8,520	8,520	5,106.70	.00	55.00	3,358.30	60.6%
52602470	555000	PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470	561003	OFFICE SUPPLIES	300	300	147.54	.00	16.83	135.63	54.8%
TOTAL SEWER REVENUE OFFICE			61,840	61,840	35,499.48	.00	71.83	26,268.69	57.5%
TOTAL SEWER ENTERPRISE FUND			0	0	1,549,933.22	.00	297,582.48	-1,847,515.70	100.0%
TOTAL REVENUES			-8,759,805	-8,819,805	-2,152,617.59	.00	.00	-6,667,187.41	
TOTAL EXPENSES			8,759,805	8,819,805	3,702,550.81	.00	297,582.48	4,819,671.71	
GRAND TOTAL			0	0	1,549,933.22	.00	297,582.48	-1,847,515.70	100.0%

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