



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

603) 332-3110 Fax (603) 335-7580

DATE: January 5, 2017
TO: Utility Advisory Board
FROM: John B. Storer, PE – Director of City Services
REGARDING: Utility Advisory Board Meeting

There will be a meeting of the Utility Advisory Board on **Wednesday January 11, 2017** at **5:30 P.M.** in the City Hall Council Conference Room.

AGENDA

1. Call to Order (Page 1)
2. Acceptance of December 12, 2016 Minutes (Page 3)
3. Previously Tabled Appeals
 - 3.1 Ronald & Noreen Long (Page 7)
PO Box 388
Berwick, ME 03901-0388
RE: 9 Lincoln St
 - 3.2 Eric Goucher (Page 17)
32 Mountain Vista Dr
New Hampton, NH
03256 RE: 42 44
- 4 Appeals
 - Lafayette St
 - 4.1 Tonia Chase (Page 27)
36 Highland St
Rochester, NH 03868-8529
RE: 36 Highland St
 - 4.2 Donna Leonard (Page 34)
17 Crowhill Rd
Rochester, NH 03868
RE: 22 Chestnut St
 - 4.3 Janice Melanson (Page 41)
32 Adams Ave
Rochester, NH 03867
RE: 32 Adams Ave

6. Finances (Page 47)

7. Adjournment

Copy to:

Blaine M.Cox, Deputy City Manager

**Utility Advisory Board
December 12, 2016 5:30 P.M.
City Hall Council Conference Room**

MEMBERS PRESENT

Dan Peterson, Chairman

Shawn Libby

Thomas H. Willis, Jr

Ralph Sanders

OTHERS PRESENT

John B. Storer, PE Director of City Services

John McKenna, 21 Alder Creek Lane

Ronald Long, 9 Lincoln Street

Matthew Croteau, 42-44 Lafayette Street

MINUTES

1. Call to order:

Chairman Peterson called the meeting to order at 5:30 PM.

2. Appeals -

2.1 21 Alder Creek Lane – John McKenna

The appellant, John McKenna, was present. Mr. McKenna stated that he was contacted by the billing office staff in November alerting to check his sewer deduct meter. It was determined to have stopped working around March 2006 and had not been calculating usage since. The meter was replaced at City expense as is usual practice. The board discussed City Ordinance 16.22(a) pertaining to the notification period for appeals and made the following motion based on the ordinance.

Chairman Peterson made a motion to abate the above average use on the September 2016 Invoice, 62 units of sewer at \$6.24 each for a total of \$386.88 plus all accrued interest. Mr. Willis seconded the motion. The motion passed unanimously.

2.2 9 Lincoln Street – Ronald Long

The appellant, Ronald Long, was present. He stated that he noticed a meter leak in October and called in DPW staff to repair. He also stated that during the repair, he spoke with the Utilities Supervisor and was informed that the meter was leaking at the freeze plate below and calculating usage that was not used in the home. It was leaking on to basement floor. The meter was replaced. Director John Storer requested that the appeal be tabled to give him time to discuss the details with the Utilities Staff.

Chairman Peterson made a motion to table the appeal until the January UAB Meeting. Mr. Willis seconded the motion. The motion passed unanimously.

2.3 694 Columbus Avenue – Northeast Credit Union

The maintenance manager, Bill, was present at the meeting. This appeal was tabled last month to allow for the next cycle to be completed and capture all of the cost. The Board and Mr. Storer agreed that this appeal meets the Water & Sewer Adjustment Policy criteria.

Mr. Willis made a motion to abate 50% of the above average water use per the policy. The motion stipulated that the abatement is for 295 units of water at \$4.81 each for a water credit of \$1,418.95, plus all accrued interest. Mr. Libby seconded the motion. The motion passed unanimously.

2.4 126 Brock Street – Tim Drouin

The appellant was not present for the meeting. The appeal request was for above average use for outside watering. The above average use is 7 units/\$43.68. Mr. Willis stated that the billing seems to be very consistent and that the property owner would be responsible for tenants watering and should purchase the sewer deduct meter if he continues to allow the tenant to water plants.

Mr. Willis made a motion to deny the request for abatement. Mr. Libby seconded the motion. The motion passed unanimously.

2.5 11 Riverside Drive – Sarah Miller

The appellant was not present for the meeting. This appeal is for water used when the irrigation system was left running for an extended period of time. This property is water only and would not be eligible for a sewer credit and the increased usage does not meet the criteria in the Policy for Water & Sewer Adjustment as the usage did not go over the minimum above average usage requirements.

Chairman Peterson made a motion to deny the request for abatement. Mr. Libby seconded the motion. The motion passed unanimously.

2.6 42 Collins Circle – Lisa Ansell

The appellant was not present for the meeting. Mr. Storer stated that this abatement request was for a leak in the irrigation system due to the line being hit by a plow truck and damaged. He stated that this would fall under “customer negligence” in the Policy for Water & Sewer Adjustments.

Mr. Libby made a motion to deny the request for abatement. Mr. Willis seconded the motion. The motion passed unanimously.

2.7 42-44 Lafayette Street – Matthew Croteau

The appellant was present for the meeting. He stated that the extra usage was caused by two separate leaks that were difficult to find. One was in the floor of a bathroom

and the other in the basement crawl space. Both were found and confirmed to be repaired by the Meter Technician. Neither leak entered the city sewer system. Mr. Croteau expects the next invoice to also have increased use. The Board agreed that this appeal meets the Water & Sewer Adjustment Policy criteria and Mr. Storer stated that he will review the policy for notification and submit a recommendation for the January meeting.

Mr. Libby made a motion to table the appeal until the January UAB meeting as this is a once in 10 year adjustment and they want to capture all of the costs. Mr. Willis seconded the motion. The motion passed unanimously.

2.8 17 Millers Farm Drive – Dianne Hall

The appellant was not present for the meeting. The appeal stated that there was above average usage due to irrigation that did not enter the sewer system. The Board agreed that the water was used for irrigation and did not enter the sewer system.

Mr. Willis made a motion to add the language and information for the property owner to install a sewer deduct meter for future outside use to the decision letter and to abate 37 units of sewer at \$6.24 each for a total of \$230.88 plus all accrued interest. Mr. Libby seconded the motion. The motion passed unanimously.

2.9 54 North Main Street – Walter Belville

The appellant was not present for the meeting. The appellant requested an abatement of the Service Charge on the account. The technician was sent to the property to turn the water off for a past due bill. The appellant stated that he did not receive the water bill or past-due notice in the mail. The Board discussed the Chapter 17 of City Ordinance Section 19 regarding lack of receipt of invoices and Section 21 that states the fee is required by ordinance.

Mr. Willis made a motion to deny the request for abatement. Mr. Libby seconded the motion. The motion passed unanimously.

2.10 5 Erin Lane – Thomas Laperriere

The appellant was not present for the meeting. The appeal requests a sewer abatement for above average usage due to irrigation that did not enter the sewer system.

Chairman Peterson made a motion to add the language and information for the property owner to install a sewer deduct meter for future outside use to the decision letter and to abate 18 units of sewer at \$6.24 each for a total of \$112.32, plus all accrued interest. Mr. Willis seconded the motion. The motion passed unanimously.

2.1(2) 21 Alder Creek Lane – John McKenna

The appellant, Mr. McKenna, came back to the UAB Meeting with more questions regarding the decision on his appeal. Mr. Storer explained the ordinance to him; that the Utility Billing Office should be notified of a contested bill before the next billing cycle. Mr. McKenna asked if there was any other recourse to appeal the UAB decision. Mr. Storer summarized section (b) of Chapter 16.22 of the City Ordinance, stating that the City Manager has the authority to veto or modify any action of the Utility Advisory Board if Mr. McKenna shall choose to request a meeting. Mr. McKenna thanked them for the further explanation and stated he would likely be calling the City Manager.

3. Approval of the November 14, 2016 Minutes

Mr. Libby made a motion to accept the November 14, 2016 meeting minutes as presented. The motion was seconded by Mr. Willis. The motion passed unanimously.

4. Election of Board Chairman

The board wished Chairman Peterson well and opened a discussion on nomination for a new Chairman.

Mr. Willis made a motion to nominate Mr. Libby as the new UAB Board Chairman starting January 2017. Mr. Sanders seconded the motion. The motion passed unanimously.

Chairman Peterson also expressed his support for the decision. Mr. Libby accepted the position.

5. January 2017 Meeting Date

The board discussed the January schedule. Mr. Willis stated that he has a conflict on January 9, 2017. He asked the board to consider January 11, 2017 as an alternate date. The Board agreed on a new date of Wednesday, January 11th, 2017 at 5:30PM pending availability of the City Council Conference Room.

6. Adjournment:

Mr. Willis made a motion to adjourn at 6:52PM. The motion was seconded by Mr. Torr. The motion passed unanimously.

Minutes respectfully submitted by Samantha Juneau, Utility Billing Administrator



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: January 4, 2017, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 11/7/16

Customer Name: Long Ronald & Noreen

Account: 071500

Service Address: #9 Lincoln St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

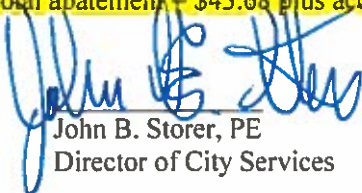
Recommendations

I recommend an abatement of 7 units of sewer on the November 2016 invoiced amount.

1. The property owner requested abatement on previous 3 quarters of water and sewer above average use. The November invoice is the only invoice that meets the time frame required by ordinance. The City of Rochester Ordinance time frame is for appeals is as follows: "17.20 (a) Notification. The aggrieved user shall notify the Business Office in writing that said bill is contested before the next payment is due for water service."
2. The Property does not qualify for a water abatement for the following reasons:
 - The water did pass through the meter
 - Staff noted that the meter was sitting in a cold damp space which likely caused erosion of the meter bottom plate which violates the following ordinance:
17.9 (b) Meters are installed for measurement of all water supplied to consumer. Customers shall provide a clean, dry, warm, safe and accessible place (always free from debris) for installation of a meter. The location shall be easily accessible by a person in the upright position for reading, maintaining and changing.
 - In order to qualify for a water abatement per the Policy of Water & Sewer Adjustments "All customer requests to abate any portion of a metered water bill that is unusually high due to unpreventable leakage shall be reviewed by City staff on a case-by-case basis. In order to qualify for abatement, a customer's excess consumption must exceed the greater of 100% or 35,000 gallons above their normal average consumption." This customer's quarterly use does not meet this requirement.
3. As the water did not enter the sewer system.
 - a. Usage on the applicable invoice 11/18/16 invoice is 29 Units
 - b. Average use for previous three years is 22 Units
7 Units

Value of 7 Units of Sewer at the current sewer rate of \$6.24 = \$43.68

Total abatement = \$43.68 plus accrued interest.


John B. Storer, PE
Director of City Services

11/5/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: December 19, 2016
SUBJECT: Long Ronald & Noreen
PROPERTY: 9 Lincoln St

Please find attached the Water Billing Appeal that was tabled from the December 12, 2016 meeting.

The customer is filing an appeal for extra water and sewer usage due to a leaking meter. The City replaced the meter 10/28/16.



City of Rochester, New Hampshire

Utility Billing Office

19 Wakefield Street Rochester, NH 03867
(603) 332-3110 or Fax (603) 335-7501

December 15, 2016

Ronald Long
P.O. Box 388
Berwick, ME 03901-0388

Your appeal of the Water/Sewer bills has been reviewed by the Utility Advisory Board
at its meeting held **December 12, 2016.**

The decision of the Board was to:

<input type="checkbox"/>	Abate the amount of \$____ and any accrued interest charges if applicable
<input type="checkbox"/>	Abate the amount of \$ _____, with the following stipulation:
<input type="checkbox"/>	Deny your appeal.
<input checked="" type="checkbox"/>	Table your appeal
<input type="checkbox"/>	Refer the appeal to the City Manger for further review/discussion
<input type="checkbox"/>	Other This will be discussed at the UAB Meeting on January 11th at 5:30pm.

Please contact the Utility Billing Office at 332-3110 or 335-7501 if you have any questions.

Sincerely,

Lisa J. Clark
Office Manager



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: December 6, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 11/7/16

Customer Name: Long Ronald & Noreen

Account: 071500

Service Address: #9 Lincoln St

Rochester NH 03867

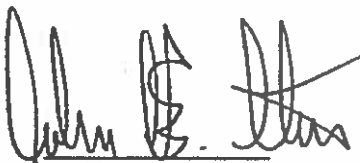
The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend the UAB table this appeal until further information is obtained and/or February 2017 meter reading. Will put on January meeting schedule to discuss information obtained.

Resident requested abatement on previous 3 quarters due to Utility Supervisor comment that the meter may have been leaking for a while.

- a) Average for two year period prior to the 3 quarters that are being appealed is 22 Units.
- b) Total usage invoiced 5/16 is 39 units
- c) Total usage invoiced 8/16 is 46 units
- d) Total usage invoiced 11/16 is 29 units


John B. Storer, PE
Director of City Services

12/6/16
Date

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 11/7/16

1. Date of Appeal: 02-Nov-16
2. Property Owner's Name: Long Ronald & Noreen Account #: 071500
3. Billing Address: Box 388
Berwick, Maine 03901
4. Service Location: 9 Lincoln Street Zip Code _____
5. Owners Representative: Self
6. Owners Representative's Signature: [Signature] 02 Nov 16
7. Phone #: 207-698-5370 Cell: 603-312-0882
8. Email Address: _____

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 18-Feb-2016 to 28-Oct-2016

10. Abatement is being requested for:

- a. How many units of water 47 x 4.81 = \$ 226.07
- b. How many units of sewer 47 x 6.24 = \$ 293.28
- c. Water & Sewer Department Fees of: \$ 0
- Total \$ 519.35

11. Explanation of Appeal Request:

First and foremost let me say that Paul Michaud, Rocky, and Samantha Juneau have been excellent to work with.

On Wednesday evening 26-Oct-2016 my plumber explained that the water meter was leaking through the freeze plate. I immediately called Mr. Paul Michaud around 8:30 PM. He called me back and went out right away and changed out meter.

On Friday 28-Oct-2016 I spoke to a few different people, including Rocky, in regards to the metering of these meters when the freeze plate is leaking. They all agreed that even with the freeze plate leaking the water would meter somewhat.

Furthermore Mr. Michaud or Rocky indicated that the meter had been leaking for sometime.

In an effort to be fair with the City of Rochester I averaged the readings from 06-May-14 to 17-Feb-16. I did that because the tenancy of the building has been consistent since that time. The average for those readings was 19 units per reading.

Therefore for the last two readings that were 39 and 46 units respectively I was charged for a total of 85 units and feel that IT SHOULD
have been 38, leaving a difference of 47 units as it should have been 38. I have now way of knowing the amount that I was or will be charged
from 12-Aug-16 to 26-Oct-16 as that bill has not come yet. I would also like that period to be considered. I'm just not sure how to
include that at this time

29 units

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

Yes, for reason explained on page 1.

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes by the water department

Who made the repair? The water department

Has proof of the repair been attached to this appeal form? Can water dept provide?

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

It will cause financial hardship, but I don't know that I would be eligible for the city to assist

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



Account: 071500

[2012-04-25 15:00:48 am]: HE REQUESTED COPY OF CURRENT BILL - I REPRINTED AND MAILED IT TO HIM - HE SHOULD GET COPIES OF BILLS - I HAD ADDED HIM BACK IN JANUARY

[2012-11-20 15:30:06 kathy]: TURNED OFF 11/14/12 THEN ON FOR NON-PAYMENT 11/15/12

[2013-03-08 08:17:57 am]: INTERESTING - WE RECEIVED NOTICE OF MORTGAGE FORECLOSURE TO BE EFFECTIVE 3/21/13 BUT WE HAVE CURRENT OWNER AS FEDERAL HOME LOAN MORTGAGE - HE CALLED US JANUARY OF 2012 AND ADVISED HE HAD LOST THE PROPERTY TO FORECLOSURE

[2013-04-05 13:35:07 am]: A HARRIET DUFFY FROM STEWART TITLE INQUIRED ABOUT THIS PROPERTY - ADVISED HER THERE IS A PAST DUE BALANCE OF \$533 AS OF TODAY

[2013-05-14 16:40:36 am]: WATER WAS SHUT OFF 5/14 FOR NON-PAYMENT - I AGREED TO TURN ON AS TENANT IS ILL AND THEY WILL BE OUT BY 6/2 (THEY ARE GETTING CASH FOR KEYS) - I PUT ON BOARD FOR SHUT OFF 6/4/13 AS PROPERTY SHOULD BE VACANT

[2013-05-16 10:00:52 am]: BILL SOMERSET OF AVALAR REAL ESTATE CALLED (#512-5971) THEY WILL BE HANDLING THIS PROPERTY AND WILL PAY THE BILLS. SET UP ACCOUNT SO THAT THEY WILL GET COPIES OF ANY FUTURE BILLINGS. FAXED HIM COPIES OF BILL AND HISTORY

[2013-06-14 11:48:34 kathy]: TURNED OFF AT STREET FOR NON-PAYMENT 6/13/13 ~~PROPERTY VACANT~~

[2013-10-16 14:25:38 am]: WATER IS ON

[2013-11-22 13:48:14 sjuneau]: WILL BE A NEW OWNER AS IF 11/26.

RONALD & NOREEN LONG
PO BOX 388
BERWICK ME 03901

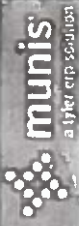
[2015-02-23 09:08:53 karenb]: FEBRUARY BILL ESTIMATED DUE TO SNOW

[2016-11-02 14:20:29 sjuneau]: TWO CITY STAFF WERE CALLED OUT TO REPLACE A METER AT THIS PROPERTY AFTER-HOURS. IT WAS DETERMINED TO BE AN ERROR WHERE THE METER HAD BROKEN & REPLACED AT CITY EXPENSE. A PLUMBER INFORMED THE OWNER THAT USAGE LEAKING OUT OF THE BASE OF THE METER WOULD HAVE BEEN REGISTERING AS USAGE THAT WAS BILLED. HOMEOWNER SPOKE TO THE UTILITIES SUPERVISOR & WAS TOLD THAT THERE IS A LIKELY POSSIBILITY THAT THE METER WAS LEAKING FOR A LONG TIME & WAS JUST NOTICED AS IT STARTED LEAKING AT A HIGHER RATE. OFFICE STAFF CALLED AND CONFIRMED THAT WITH THE UTILITIES SUPERVISOR AS WELL.

[2016-11-08 12:27:03 sjuneau]: APPEAL WAS RECEIVED BY BILLING STAFF

✓ Check Spelling

Display as HTML



11/21/2016 08:32
karenb

CITY OF ROCHESTER
UB Consumption History Report

P 1
ubcensing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	By	Parcel	Bill #	Curr	Read	Location Usage	Repl	Usage	Charge Amt	Billed Amt	Status
071500	41466	LONG RONALD & NOREEN					012501330000				9	LINCOLN	ST			Active
100	1 RES WATER	SENSB2017307	A	11/10/2016			13954182				0			139.49	320.45	
100	1 RES WATER	SENS52570243	I	10/25/2016			0			2,621	29		0	.00	.00	
100	1 RES WATER	SENS52570243	A	08/12/2016			13946644			2,592	46		0	221.26	508.30	
100	1 RES WATER	SENS52570243	A	05/09/2016			13939062			2,546	39		0	187.59	430.95	
100	1 RES WATER	SENS52570243	A	02/17/2016			13931630			2,507	3		0	18.27	48.12	
100	1 RES WATER	SENS52570243	A	11/04/2015			13924229			2,504	19		0	89.74	208.30	
100	1 RES WATER	SENS52570243	A	08/05/2015			13916776			2,485	21		0	98.07	229.11	
100	1 RES WATER	SENS52570243	A	05/05/2015			13909261			2,464	20		0	93.40	218.20	
100	1 RES WATER	SENS52570243	E	02/20/2015			13901904			2,444	18		0	84.06	196.38	
100	1 RES WATER	SENS52570243	A	11/06/2014			13894532			2,426	29		0	135.43	316.39	
100	1 RES WATER	SENS52570243	A	08/05/2014			13887131			2,397	30		0	140.10	327.30	
100	1 RES WATER	SENS52570243	A	05/06/2014			13879632			2,367	13		0	60.48	141.60	
100	1 RES WATER	SENS52570243	A	02/07/2014			13872337			2,354	1		0	17.48	47.33	

** END OF REPORT - Generated by Karen Bonneau **

Account #071500

Consumption history for same bill period previous 2 years

Date	Units
5/14	13
8/14	30
11/14	29
5/15	20
8/15	21
11/15	19

Average Consumption for 3 years

132	22
-----	----

5/16	39	Excluded from average
8/16	46	
11/16	29	

	5/16	8/16	11/16	
Units Used	39	46	29	
Average use	22	22	22	
above avg use	17	24	7	48 Total

per unit Credit

Water above avg	48	4.81	\$230.88
Sewer above avg	48	6.24	\$299.52
	48		\$530.40



City of Rochester
P.O. Box 981096
Boston MA 02298-1096

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13954182	071500	11/18/2016	12/23/2016	0.00	.00	320.45
Amount Due						\$320.45

071500
LONG RONALD & NOREEN
P O BOX 388
BERWICK, ME 03901-0388

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042017213954182500000320457

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
LONG RONALD & NOREEN				9 LINCOLN ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
13954182	071500		12/23/2016		11/18/2016		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	11/10/2016	10/25/2016			29	139.49	
RES SEWER						180.96	
					29		
Last Payment Amt	Last Payment Date	Past Due	Other Current Charges	Current Charges	Amount Due		
508.30	08/31/2016	0.00	.00	320.45	\$320.45		

WATER \$4.81, ELDERLY \$2.08, MINIMUM \$18.27, MINIMUM ELDERLY \$14.64
SEWER \$6.24, ELDERLY \$4.15, MINIMUM \$29.85, MINIMUM ELDERLY \$23.78

MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981096
Boston MA 02298-1096

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
19 Wakefield Street
Rochester, NH 03867

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: January 4, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 12/5/16

Customer Name: Goucher Eric J

Account: 042700

Service Address: #42 44 Lafayette St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend the UAB table this appeal until February 2017 UAB Meeting.

The above recommendation is based upon the following findings:

1. The appellant is requesting a one time in ten year abatement for the periods of August, November and February as the leak continued past the second billing cycle into the 3rd, which will be on the February Invoice.
2. Resident was notified and responded with the intent to file claim for August billing. He believed repair to be made on 9/28/16. November bill usage was 6 units per day so technician took a reading of the meter on 12/6/16 and the leak was still going at 6 units per day. The property owner found another leak and had it repaired on 12/7/16. The technician took additional reads on 12/8/16 and 12/16/16 and usage has returned to normal.
3. Tabling the abatement to the February meeting will allow staff to complete the quarterly invoicing in order to establish the total impact for the one time in ten year abatement to be allowed.

John B. Storer, PE
Director of City Services

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: December 19, 2016
SUBJECT: Eric Goucher
PROPERTY: 42 44 Lafayette St

Please find attached the Water Billing Appeal that was tabled from the December 12, 2016 meeting.

The customer is filing an appeal for 885 units of water and sewer on his August and November bills. The technician got a read of 5540 on 12/8/16 and 5546 on 12/16/16, showing that leak has been repaired.



City of Rochester, New Hampshire

Utility Billing Office

19 Wakefield Street Rochester, NH 03867

(603) 332-3110 or Fax (603) 335-7501

December 15, 2016

Matthew Croteau
32 Mountain Vista Drive
New Hampton, NH 03256

Your appeal of the Water/Sewer bills has been reviewed by the Utility Advisory Board
at its meeting held **December 12, 2016**.

The decision of the Board was to:

<input type="checkbox"/>	Abate the amount of \$____ and any accrued interest charges if applicable
<input type="checkbox"/>	Abate the amount of \$ _____, with the following stipulation:
<input type="checkbox"/>	Deny your appeal.
<input checked="" type="checkbox"/>	Table your appeal
<input type="checkbox"/>	Refer the appeal to the City Manger for further review/discussion
<input type="checkbox"/>	Other This will be discussed at the UAB Meeting on January 11th at 5:30pm.

Please contact the Utility Billing Office at 332-3110 or 335-7501 if you have any questions.

Sincerely,

Lisa J. Clark
Office Manager

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/11/16

1. Date of Appeal: 12/5/16
2. Property Owner's Name: Eric Goucher Account #: 042700 W/S
3. Billing Address: P.O. Box 475
Hampton, NH 03842
4. Service Location: 42-44 Lafayette St, Zip Code 03867
5. Owners Representative: Matthew Gobeau
6. Owners Representative's Signature: [Signature]
7. Phone #: _____ Cell: 603-661-1597
8. Email Address: MJC117@MAC.COM

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from _____ to _____

10. Abatement is being requested for:

Combined

a. How many units of water 885 x 4.81 = \$ 4,256.85

b. How many units of sewer 885 x 6.24 = \$ 5,522.40

C. Water & Sewer Department Fees of: \$ 9,779.25

Total \$ 9,779.25

11. Explanation of Appeal Request:

There was a leak under the bathroom
floor in a unit that a tenant was
evicted from. The water leak was
leaking into the ground below
as well as the floor but no water
from this leak was going into the
sewer drain. I called on 9/28/16 to the water
to have the water shut off to the entire
building and it was turned back on
a few hours later after it was repaired. Dept

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? No

If yes, has the leak been repaired? Yes

Who made the repair? United Communities Property Management

Has proof of the repair been attached to this appeal form? No but can give in hand.

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

12/06/2016 14:51
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P ubcnsing

Account Number Service	Customer # Name Mtr Meter Number	Cd	Read Date	Time	By	Parcel	Bill #	Curr	Read	Location Usage	Repl	Usage	Charge	Amt	Billed	Status
042700	34360	GOUCHER	ERIC J			012100630000				42 LAFAYETTE ST						Active
100	SENS98120004	A	11/01/2016				13953412	5,298		564			2,712.84	6,427.20		
100	SENS98120004	A	08/02/2016				13945864	4,734		431			2,073.11	4,822.55		
100	SENS98120004	A	05/05/2016				13938288	4,303		139			668.59	1,595.95		
100	SENS98120004	A	02/05/2016				13930851	4,164		59			283.79	681.95		
100	SENS98120004	A	11/09/2015				13923454	4,105		72			340.49	789.77		
100	SENS98120004	A	08/07/2015				13916007	4,033		40			186.80	496.40		
100	SENS98120004	A	05/07/2015				13908491	3,993		62			289.54	736.42		
100	SENS98120004	E	02/20/2015				13901139	3,931		49			228.83	534.59		
100	SENS98120004	A	11/07/2014				13893759	3,882		42			196.14	458.22		
100	SENS98120004	A	08/05/2014				13886360	3,840		45			210.15	550.95		
100	SENS98120004	A	05/02/2014				13878860	3,795		46			292.95	686.07		
100	SENS98120004	A	02/04/2014				13871561	3,732		46			211.60	528.64		
100	SENS98120004	A	11/06/2013				13864235	3,686		36			165.60	390.24		
100	SENS98120004	A	08/07/2013				13856861	3,650		48			220.80	550.32		
100	SENS98120004	A	05/09/2013				13849435	3,602		39			179.40	422.76		
100	SENS98120004	A	02/06/2013				13842155	3,563		70			319.99	754.42		
100	SENS98120004	A	11/07/2012				13834842	3,493		44			197.56	466.40		
100	SENS98120004	A	08/07/2012				13827485	3,449		48			215.52	508.80		
100	SENS98120004	A	05/07/2012				13820107	3,401		66			296.34	699.60		
100	SENS98120004	A	02/07/2012				13812845	3,335		201			902.49	2,130.60		
100	SENS98120004	A	11/04/2011				13805558	3,234		125			561.25	1,385.00		
100	SENS98120004	A	08/03/2011				13798254	3,009		43			184.75	440.82		
100	SENS98120004	E	05/04/2011				13790909	2,966		53			227.37	542.72		
100	SENS98120004	A	02/18/2011				13783714	2,913		50			214.50	512.00		
100	SENS98120004	A	11/03/2010				13776494	2,863		31			132.99	317.44		
100	SENS98120004	A	08/04/2010				13769227	2,832		132			558.10	1,343.50		
100	SENS98120004	A	05/05/2010				13761937	2,700		243			1,018.17	2,464.02		
100	SENS98120004	A	02/02/2010				13754807	2,457		88			368.72	892.32		
100	SENS98120004	A	11/03/2009				13747589	2,369		37			155.03	375.18		
100	SENS98120004	A	08/04/2009				13740306	2,332		45			184.46	440.20		
100	SENS98120004	A	05/08/2009				13733087	2,287		26			105.04	248.30		
100	SENS98120004	E	02/03/2009				13725875	2,261		40			161.60	382.00		

** END OF REPORT - Generated by Karen Bonneau **

Account #042700

3 Year Consumption History for property

Date	Units	
5/16	139	
2/16	59	
11/15	72	
8/15	40	
5/15	62	
2/15	49	
11/14	42	
8/14	45	
5/14	63	
2/14	46	
11/13	36	
8/13	48	Average Consumption for 3 years
	701	58

8/16 431 Excluded from average
11/16 564 Excluded from average

	16-Aug	16-Nov		
Units Used	431	564		
Average Use	58	58		
above avg use	373	506	Total above average:	879

		per unit	
1/2 of above average	439.5	4.81	\$2,114.00 Water
Above average sew	879	6.24	\$5,484.96 Sewer
Total Credit			\$7,598.96

STATE OF NEW YORK

[2016-05-11 09:50:14 karenb]: TURNED OFF/ON FOR NON PAYMENT 5/10/16

[2016-08-10 12:49:05 sjmearu]: 431 UNITS ON AUGUST BILL. CALLED AND SPOKE WITH ANNE ABOUT THE HIGH USAGE, THEY ARE SENDING A PLUMBER.

[2016-08-10 13:32:11 karenb]: TURNED OFF/ON FOR NON PAYMENT 8/10/16

[2016-09-28 16:34:29 sjmneu]: MATT CALLED & SAID THERE WAS A LEAK THAT NEEDS EMERGENCY SHUT OFF. CALLED IN THE ONCALL TO TAKE CARE OF. WHEN ONCALL (BILL PRENTICE) GOT THERE, THEY HAD A TOILET LEAK. BILL TURNED WATER OFF ON AT THE STREET FOR THE REPAIR.

[2016-11-08 16:13:21 lsa]:PROPERTY OFF TODAY FOR NONPAYMENT. MATT CALLED WILL PAY \$1000 PRIOR TO END OF DAY, \$1000 PRIOR TO NOVEMBER 30TH AND WILL FILE APPEAL ON 375 UNITS OF W&S FOR LEAKING PLUMBING IN APARTMENT. TENNANT DID NOT REPORT. MATT REQUESTED ADDITIONAL METER READ AS SOON AS POSSIBLE TO CONFIRM NORMAL CONSUMPTION. SCHEDULE SHUT OFF FOR 12/7/16 IF APPEAL AND PAYMENT PLAN NOT KEPT. MATT WILL CALL ON 12/13/16 FOR RESULT OF UAB MEETING.

[2016-12-01 09:48:44 karab]: DID NOT MAKE \$1000 PAYMENT PRIOR TO 11/30 AND DID NOT TURN IN APPEAL PAPERWORK. SHUTTING OFF TODAY.

[2016-12-02 11:34:42 spuneau]: WATER TURNED OFF AT THE STREET 12/1.

[2016-12-05 16:08:28 sjrnew]: HE CAME IN AND PAID THE \$1000 PAYMENT THAT WAS DUE 11/30. DID NOT HAVE APPEAL PAPERWORK ADN SAID HE WOULD GET IT IN TOMORROW.. I TOLD HIM I WASNT SURE IF HE WOULD MAKE THE DECEMBER MEETING BUT THE APPEAL PAPERWORK NEEDS TO BE IN TOMORROW AT THE VERY LATEST. HE SEEMS TO THINK THE WATER IS STILL ON AT THE STREET. I WILL HAVE THE TECHNICIAN CHECK OUT TOMORROW TO MAKE SURE.

[2016-12-06 14:02:35 karenb]: DROPPED OFF APPEAL FORM. SENT FOR DECEMBER UAB.

[2016-12-06 15:06:07 karenb]: TECHNICIAN GOT A READ FOR THE UAB. TODAY THE READ WAS 5530. ON NOVEMBER 1ST THE READ WAS 5298, THIS IS 232 UNITS IN 36 DAYS WHICH IS 6 UNITS PER DAY. LEFT VOICEMAIL FOR MATT TELLING HIM THAT HIS USAGE WAS STILL HIGH AND HE SHOULD HAVE A PLUMBER CHECK ON THIS. ALSO ASKED HIM TO CALL BACK SO WE COULD DISCUSS.



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867
(603) 332-3110 Fax (603) 335-7580

Date: December 6, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 12/5/16

Customer Name: Goucher Eric J

Account: 042700

Service Address: #42 44 Lafayette St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend tabling this appeal until January meeting, per the meter readings the leak is still active.

The above recommendation is based upon the following findings:

1. November bill usage was 6 units/day. Per homeowner repair was made 9/28/16.
2. Technician got a read of the meter on 12/6/16 which shows 232 units in 36 days, this is still high usage at 6 units/day. Homeowner needs to have plumber check again for needed repairs.

John B. Storer, PE
Director of City Services

12/6/16
Date



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: Januray 4, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 12/16/16

Customer Name: Tonia Chase

Account: 182140

Service Address: #36 Highland St

Rochester NH 03868

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend an abatement of 83 units of sewer and 41.5 units of water on the October 2016 invoiced amount and notification that a sewer deduct meter must be installed for future watering.

The above recommendation is based upon the following findings:

1. The owner does not dispute the meter reading.
 - a. The water did not enter the sewer system. Usage on the disputed 10/25/16 invoice is 92 Units
 - b. Average use on previous three years is 9 Units
 - c. Estimated use over average 83 Units
 - d. $\frac{1}{2}$ of above average use 41.5 Units

Value of 83 Units of Sewer at the current sewer rate of \$6.24 = \$517.92

Value of 41.5 Units of Water at the current water rate of \$4.81 = 199.62

Total abatement = \$717.54 plus accrued interest.


John B. Storer, PE
Director of City Services

1/5/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: December 19, 2016
SUBJECT: Tonia Chase
PROPERTY: 36 Highland St

Please find attached the Water Billing Appeal Application, account notes and water consumption for the above location.

The customer is filing an appeal for 57 units of water and sewer for high usage. The homeowner states that two hose termination fittings on drip watering system ruptured while away on business travel.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/16/16

1. Date of Appeal: 12/16/2016
2. Property Owner's Name: Tonia Chase
3. Billing Address: 36 Highland St
Rochester NH 03868

Acct 182140
Account #: 13851097 - 2112
Inv

WIS

4. Service Location: same Zip Code 03868
5. Owners Representative: Tonia Chase
6. Owners Representative's Signature: Tonia Chase
7. Phone #: 603.930.4303 Cell: _____
8. Email Address: tchase@lydall.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 7/7/2016 to 10/7/2016

10. Abatement is being requested for:

a. How many units of water 57 x 4.81 = \$ 274.17
b. How many units of sewer 57 x 6.24 = \$ 355.68
C. Water & Sewer Department Fees of: \$ 0
Total \$ 629.85

11. Explanation of Appeal Request: Customer balance: \$392.77

Two hose termination fittings on drip watering system ruptured while on business travel.

Will install a deduction meter, more robust fittings and and flow limiting orifices
on hoses before next growing season.

Form continues on back

Inv Acct 13951097 - ~~2162~~
Acct 182140

12. Do you dispute the meter reading used to determine your units of usage?

Yes ☐ No ☒ (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? No - leak was at garden

If yes, has the leak been repaired? Yes

Who made the repair? Me - removed hoses from service

Has proof of the repair been attached to this appeal form? No

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Yes. Water bill represents several year's worth of typical water use and is roughly

equivalent to an entire month's mortgage payment.

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.



City of Rochester
P.O. Box 981098
Boston MA 02298-1098

WATER & SEWER BILL

Remit Copy

Please write your account number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Rochester

Bill Number	Account Number	Bill Date	Past Due Date	Past Due	Other Current Charges	Current Charges
13951097	182140	10/25/2016	11/28/2016	8.02	.00	1,016.60
						Amount Due
						\$1,022.62

182140
CHASE TONIA M
36 HIGHLAND ST
ROCHESTER, NH 03888-8529

Please Note Address Correction Below:

Name _____

Street _____

City _____ State _____ Zip _____



92096042017213951097800001022623

✕ Detach and return the above portion with your payment ✕



City of Rochester
Rochester, New Hampshire

WATER & SEWER BILL

Customer Copy

Keep this portion for your records

Customer				Service Address			
CHASE TONIA M				36 HIGHLAND ST /			
Bill Number	Account Number		Past Due Date		Bill Date		
13951097	182140		11/28/2016		10/25/2016		
Description	Read Date		Meter Readings		Usage in 100 cu. feet	Charge	
	Current	Previous	Current	Previous			
RES WATER	10/07/2016	07/07/2016	198	104	92	442.62	
RES SEWER					92	574.08	
Last Payment Amt		Last Payment Date		Past Due	Other Current Charges	Current Charges	Amount Due
298.88		06/16/2016		8.02	.00	1,016.60	\$1,022.62

WATER \$4.81, ELDERLY \$2.08, MINIMUM \$16.27, MINIMUM ELDERLY \$14.64
SEWER \$6.24, ELDERLY \$4.16, MINIMUM \$29.85, MINIMUM ELDERLY \$23.78

MASTERCARD, DISCOVER & AMX PMTS IN TAX OFFICE. 2.95% SURCHARGE

BILL IS DUE UPON PRESENTATION

Payment is due upon receipt. Interest accrues daily from the past due date at the rate of 12% interest per annum computed to the payment date. Past due bills shall cause water shut off and may become a lien on the property.

100 CU. FT. = 748 Gallons
Rate per 100 cubic feet.

Remit payment to:

City of Rochester
Tax Collector's Office
P.O. Box 981098
Boston MA 02298-1098

For all other correspondence or accounting inquiries:

City of Rochester
Water & Sewer Billing Office
18 Wakefield Street
Rochester, NH 03887

Phone: 1 (603) 332 - 3110 Billing Office
1 (603) 330 - 7127 Off Hour Emergencies

Consumption billed in hundreds of cubic feet. Non-receipt of issued bill not deemed excuse for failure to pay. Property owner responsible for protection of meter from loss and damage. Any person other than an employee of the Rochester Water Department who turns water off or on at curb stop, without permission, may be subject to a fine.

12/19/2016 10:27
karenb

CITY OF ROCHESTER
UB Consumption History Report



1
P ubcnsing

Account Number	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	By	Parcel	Bill #	Curr	Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
182140	39843	CHASE TONIA M					0104000449000				36 HIGHLAND ST				Active
100	-	1 RES WATER		A	10/07/2016			13951097		196	92		442.52	1,016.60	
100	-	SENS76167066		A	07/07/2016			13943559		104	27		125.87	298.35	
100	-	SENS76167066		A	04/14/2016			13935988		77	5		24.05	55.25	
100	-	SENS76167066		A	01/14/2016			13928581		72	6		28.86	66.30	
100	-	SENS76167066		A	10/05/2015			13921191		66	31		145.01	338.45	
100	-	SENS76167066		A	07/07/2015			13913746		35	10		46.70	108.10	
100	-	SENS76167066		A	04/02/2015			13906243		25	5		23.35	54.55	
100	-	SENS76167066		A	01/05/2015			13898895		20	6		28.02	65.46	
100	-	SENS76167066		A	10/06/2014			13891496		14	11		51.37	120.01	
100	-	SENS76167066		A	07/01/2014			13884076		3	3		28.02	65.46	
100	-	SENS76167066		I	05/08/2014					1,555	3		.00	.00	
100	-	NEPT31262212		A	04/03/2014			13876634		1,552	7		12.40	76.08	
100	-	NEPT31262212		A	01/09/2014			13869343		1,545	6		27.60	65.04	
100	-	NEPT31262212		A	10/16/2013			13861999		1,539	12		55.20	130.08	
100	-	NEPT31262212		A	07/16/2013			13854618		1,537	10		46.00	108.40	
100	-	NEPT31262212		A	04/16/2013			13847189		1,517	5		23.00	54.20	
100	-	NEPT31262212		A	01/22/2013			13839928		1,512	7		31.84	75.10	
100	-	NEPT31262212		A	10/16/2012			13832608		1,505	16		71.84	169.60	
100	-	NEPT31262212		A	07/16/2012			13825273		1,489	36		161.64	381.60	

** END OF REPORT - Generated by Karen Bonneau **

Accounts

File Edit Tools Insert Help

Account: 182140

[2011-12-01 16:32:39 kathy]: TURNED ON AT STREET PER MIKE ROCHELIAU 767-6973

[2015-12-23 13:32:13 karenb]: CUSTOMER CAME IN AND REQUESTED AN APPEAL FORM. SHE STATED THAT THE HOSE HAD BROKEN OFF FROM CONNECTOR AND WAS RUNNING WIDE OPEN UNTIL SHE NOTICED IT. SHE FILLED OUT APPEAL FORM; SENT FOR JANUARY UAB.

[2016-01-15 15:42:33 karenb]: UAB GRANTED ABATEMENT OF 23 UNITS OF SEWER = \$143.52 PLUS INTEREST. DID BILL ADJUSTMENT AND MAILED NEW BILL/LETTER.

[2016-10-11 10:06:39 sjuneau]: 92 UNITS ON OCTOBER BILL. DOOR TAGGED & SENT LETTER FOR HIGH USAGE

[2016-12-19 10:15:43 karenb]: RECEIVED APPEAL FORM. PER FORM; TWO HOSE TERMINATION FITTINGS RUPTURED. SENT FOR JANUARY UAB.

[2017-01-03 11:43:17 karenb]: TECHNICIAN GOT READ ON 12/30/16; 8 UNITS IN 84 DAYS, USAGE IS BACK TO NORMAL.

Check Spelling

Display as HTML



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: January 4, 2016

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 12/19/16

Customer Name: Donna Leonard

Account: 043840

Service Address: #22 Chestnut St

Rochester NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsections 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend the UAB table this appeal until February 2017 Meeting.

1. Resident requested abatement on previous quarter due to a leak on the water heater pipe. The leak continued several weeks into the next billing cycle.
2. As this is the one time in ten year abatement, tabling the appeal until February will allow staff to invoice for the full quarter and to establish a recommendation for the total impact of the leak.

John B. Storer, PE
Director of City Services

Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: December 20, 2016
SUBJECT: Donna Leonard for Madeleine Guilmette
PROPERTY: 22 Chestnut St

Please find attached the Water Billing Appeal, account notes, consumption history and repair invoice for the above location.

The customer is filing an appeal for 42.5 units of water and 85 units of sewer due to a leaking water heater that has been repaired.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 12/19/16

1. Date of Appeal: 12/19/16
2. Property Owner's Name: RICHARD + MADELEINE GUILMETTE Account #: 043840
3. Billing Address: 17 CROW HILL RD
ROCHESTER, NH
03868-8472
4. Service Location: 22 CHESTNUT ST. Zip Code 03867
5. Owners Representative: DONNA LEONARD
6. Owners Representative's Signature: Donna Leonard
7. Phone #: (603) 332-6851 Cell: (603) 507-4116
8. Email Address: donna1nrd@gmail.com

(Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 11/1/16 to DEC. 16, 2016

10. Abatement is being requested for:

a. How many units of water 42.5 x 4.81 = \$ 204.43

b. How many units of sewer 85 x 6.24 = \$ 530.40

C. Water & Sewer Department Fees of: \$ _____

Total \$ _____

11. Explanation of Appeal Request:

TOP OF WATER HEATER PIPE CORRODED AND
WATER LEAKED ONTO THE FLOOR.

REPAIRED ON 12/15/17

LAST HOME OWNER (MADELEINE) WAS IN
A HOSPICE AND PASSED AWAY ~~9/18/16~~ 9/25/16

DONNA LEONARD IS HER DAUGHTER AND
IS THE EXECUTOR OF THE ESTATE (GRANTED 12/7/16)

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

☒ Yes ☐ No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

☒ Yes ☐ No (circle one)

If yes, did the water enter the sewer system? NO

If yes, has the leak been repaired? YES 12/15/16

Who made the repair? A.D. ARCHAMBAULT

Has proof of the repair been attached to this appeal form? YES

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

NO

Please note:

1. The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.
2. Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.
3. Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.
4. Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.

Invoice

A-D Archambault Plumbing & Heating, Inc.

61 Allen Street

Rochester, NH 03867

Phone 603-335-1800 Fax 603-335-7889

www.adplumbing.com

December 19, 2016

Summary: SERVICE

Invoice #: 10994-52063

Tech: JERRY

Due Date: 12/26/2016

Job Date: 12/14/2016

Bill To:

Steve Leonard

22 Chestnut Street

Rochester, NH 03867

Job Name:

22 Chestnut Street

Rochester, NH

PAID

Item Code	Description	Amount
	Installed State 40 Gallon Indirect-Fired Electric Water Heater.	
LK-P0034	Replace 40 Gallon Indirect Electric Water Heater 6 Yr. Warranty	1598.00

Model # EN6-40-DORS 110

Equip. Warranty Expires
12/13/2022

Labor Warranty Expires
12/13/2017

Subtotal	Total
1598.00	\$1,598.00
	Credits: \$1,598.00 CR
	Balance: \$0.00

All materials are warranted by the manufacturers' written warranty only. All labor performed by the above named company is warranted for 1 year or as otherwise indicated in writing. All work to be completed in a professional manner according to standard practices. Payment is due upon receipt. A \$3.00 processing fee and a finance charge of 2% per month (24% per annum) will be charged on unpaid balances. Purchaser agrees to pay all costs of collection, including attorney's fees. Returned checks are processed electronically for amount & state allowed fees.

Accounts

File Edit Tools Insert Help

Account: 043840

ADD ELDERLY EXEMPTION 6/15/06

EFFECTIVE 4/1/11 - NO LONGER ELDERLY EXEMPTION

[2015-02-20 09:04:24 karenb]:FEBRUARY BILL ESTIMATED DUE TO SNOW

[2016-11-15 13:18:47 karenb]: MAILED LETTER FOR HIGH USAGE. 61 UNITS.

[2016-12-14 10:59:19 sjunEAU]: THE OWNER OF THIS PROPERTY PASSED AWAY IN AUGUST & THE ESTATE HAS BEEN TAKEN OVER BY HER DAUGHTER. I EXPLAINED TO HER DAUGHTER'S HUSBAND TODAY THAT IT LOOKS LIKE THERE IS A LEAK AT THE PROPERTY. HE WILL BE HEADING OVER TO CHECK FOR ANY LEAKS OR ISSUES AND WILL CALL BACK.

[2016-12-15 10:41:42 sjunEAU]: THEY WENT TO THE PROPERTY AND FOUND THAT THE WATER HEATER WAS LEAKING ONTO THE BASEMENT FLOOR. PUT A SERVICE ORDER UP TO GET A READ OF THE LAST MONTH OF USAGE TO ALSO PUT ON HIS APPEAL. GAVE HIM THE APPEAL PAPERWORK.

[2016-12-16 14:32:31 karenb]: READ TODAY: 638

[2016-12-20 08:23:07 karenb]:RECEIVED UAB PAPERWORK AND SENT TO UAB FOR JANUARY APPEAL.

Check Spelling

Display as HTML

12/20/2016 08:23
karenb

CITY OF ROCHESTER
UB Consumption History Report



P 1
ubensing

Account Number Service	Customer # Name Mfr Meter Number	Cd Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Billed Amt	Status
043840	5587	GUILMETTE RICH & MADELINE	012100810000			22 CHESTNUT ST				Active
100	2 RES WATER	SENS49429647	A 11/01/2016	13953465	602	61	0	293.41	674.05	
100	2 RES WATER	SENS49429647	A 08/02/2016	13945917	541	7	0	33.67	77.35	
100	2 RES WATER	SENS49429647	A 05/05/2016	13938341	534	8	0	38.48	88.40	
100	2 RES WATER	SENS49429647	A 02/05/2016	13930904	526	8	0	38.48	88.40	
100	2 RES WATER	SENS49429647	A 11/09/2015	13923508	518	8	0	37.83	87.75	
100	2 RES WATER	SENS49429647	A 08/07/2015	13916061	510	8	0	37.36	87.28	
100	2 RES WATER	SENS49429647	A 05/07/2015	13908544	502	15	0	70.05	163.65	
100	2 RES WATER	SENS49429647	E 02/20/2015	13901132	487	16	0	74.72	174.56	
100	2 RES WATER	SENS49429647	A 11/07/2014	13893813	471	14	0	65.38	152.74	
100	2 RES WATER	SENS49429647	A 08/05/2014	13886413	457	14	0	65.38	152.74	
100	2 RES WATER	SENS49429647	A 05/02/2014	13878912	443	16	0	74.40	174.24	
100	2 RES WATER	SENS49429647	A 02/04/2014	13871615	427	18	0	82.80	185.12	
100	2 RES WATER	SENS49429647	A 11/06/2013	13864289	409	18	0	82.80	185.12	
100	2 RES WATER	SENS49429647	A 08/07/2013	13856915	391	19	0	87.40	205.96	
100	2 RES WATER	SENS49429647	A 05/08/2013	13849489	372	20	0	92.00	216.80	
100	2 RES WATER	SENS49429647	A 02/06/2013	13842209	352	21	0	96.00	226.33	
100	2 RES WATER	SENS49429647	A 11/07/2012	13834896	331	20	0	89.80	212.00	
100	2 RES WATER	SENS49429647	A 08/07/2012	13827539	311	17	0	76.33	180.20	
100	2 RES WATER	SENS49429647	A 05/07/2012	13820160	294	22	0	98.78	233.20	
100	2 RES WATER	SENS49429647	A 02/07/2012	13812896	272	18	0	80.82	180.80	
100	2 RES WATER	SENS49429647	A 11/04/2011	13805609	254	18	0	80.82	180.80	
100	2 RES WATER	SENS49429647	A 08/03/2011	13798308	236	40	0	171.74	409.85	

** END OF REPORT - Generated by Karen Bouneau **



City of Rochester, New Hampshire

WATER & SEWER BILLING

19 Wakefield Street • Rochester, NH 03867

(603) 332-3110 Fax (603) 335-7580

Date: January 4, 2017

To: Utility Advisory Board

From: John B. Storer, Director City Services

Re: Water/Sewer Billing Appeal Application

Dated: 1/7/17

Customer Name: Janice Melanson

Account: 133240

Service Address: #32 Adams Ave

Rochester, NH 03867

The attached appeal has been reviewed in accordance with the provisions of the City of Rochester Ordinances, Chapter 16 "Sewer Ordinance" subsection 16.18 "Appeals," and Chapter 17 "Water" subsection 17.20 "Appeals."

Recommendations

I recommend no abatement at this time.

The above recommendation is based upon the following findings:

1. The appellant is responsible for undetected water leaks on property.
2. Although the appellant did not find a leak the technician noted a possible leak with the backwash system.
3. Per the Policy on Water & Sewer Adjustments the additional usage does not meet the requirement that states "a customer's excess consumption must exceed the greater of 100% or 35,000 gallons above their normal average consumption", to be considered for an adjustment. This leak does not meet the 35,000 gal/46 units.
4. Long term payments arrangements are available through the billing office.


John B. Storer, PE
Director of City Services

1/5/17
Date

WATER/SEWER BILLING MEMORANDUM

TO: Lisa Clark
FROM: Karen Bonneau
DATE: January 4, 2017
SUBJECT: Janice Melanson
PROPERTY: 32 Adams Ave

Please find attached the Water Billing Appeal, account notes, and consumption history for the above location.

The customer is filing an appeal for 11.5 units of water and sewer due to high invoice. Homeowner states that no leaks were found.

CITY OF ROCHESTER
Water/Sewer Billing Appeal Application

Office Use Only:
Received: 1/4/17

1. Date of Appeal: 1-4-16
2. Property Owner's Name: Melanson Janice Account #: 133240
3. Billing Address: 32 Adams Ave
Rochester NH 03867
4. Service Location: 32 Adams Ave Zip Code 03867
5. Owners Representative: Janice Melanson
6. Owners Representative's Signature: Janice Melanson
7. Phone #: 603 330 7012 Cell: 603 973 9558
8. Email Address: Janice m38@myfairpoint.net
- (Agendas and Decision Letters will be emailed).

9. Billing Period that is being appealed is from 9/2/16 to 12/14/16

10. Abatement is being requested for:

a. How many units of water 11.5 x 4.81 = \$ 55.32

b. How many units of sewer 11.5 x 6.24 = \$ 71.76

C. Water & Sewer Department Fees of: \$ _____

Total \$ 127.08

11. Explanation of Appeal Request:

Not Sure why this bill is so high, 12 years at
Residence and the only high bills were for
Pool fill ups in 2005, 2008, 2016.
We filled a new Pool in July 2016 which
was reflected on Sept 2016 Bill.

No leaks were found
Report done by w/s dept

Form continues on back

12. Do you dispute the meter reading used to determine your units of usage?

Yes No (circle one)

If yes, why?

13. Do you claim that there was a leak that caused higher than normal units of usage?

Yes No (circle one)

If yes, did the water enter the sewer system? _____

If yes, has the leak been repaired? _____

Who made the repair? _____

Has proof of the repair been attached to this appeal form? _____

14. If your appeal is denied, will this cause you financial hardship for which you will seek assistance from the City? If so, explain:

Please note:

1. **The Utility Advisory Board reviews abatement appeals at its monthly meetings which occur on the second Monday of every month at 5:30 P.M. at City Hall.**
2. **Abatement Appeal Applications must be received by the 20th of the month to be placed on the following month's UAB agenda.**
3. **Customer's seeking abatement are encouraged, but not required, to appear before the UAB when their abatement appeal is reviewed.**
4. **Customers seeking an abatement will pay the uncontested average bill for both water and sewer prior to due date as specified on the invoice.**

Accounts

File Edit Tools Insert Help

Account: 133240

PROPERTY PURCHASED AT FORECLOSURE 4/04

WATER TURNED BACK ON 04/14/2004

6/14/05 POOL ADJUSTMENT 23 UNITS \$589.70 - SEPT 05 BILL

POOL CREDIT - 6/10/08 - 14 UNITS - \$72.38

[2012-06-22 14:08:40 kathy]: CALLED MR. MELANSON ASKED TO SWAP OUT HIS METER SAID HE WORKS TWO JOBS AND HAS NOT DAYS OFF....TOLD HIM WE WOULD HAVE TO GET IN AND SWAP OUT SOON ASKED HIM TO CALL US WHEN HE IS OFF

[2016-07-19 13:42:05 sjuneau]: POOL FILL 15 UNITS = \$93.60

[2016-12-30 12:19:47 sjuneau]: METER TECH JQ WENT TO HOME & PULLED REPORT/CHECKED METER WITH THE OWNER. NO LEAKS WERE FOUND.

[2017-01-03 13:25:23 karenb]: HOMEOWNER CALLED ASKING WHAT CAN BE DONE ABOUT THE BILL AND IF SHE CAN FILE AN APPEAL. I EXPLAINED THAT WE WOULD GET ANOTHER READ AT THE END OF JANUARY, HOWEVER IT LOOKS LIKE IT IS READING NORMALLY, SO THE WATER WAS MOST LIKELY USED. I EXPLAINED THAT IF SHE STILL THINKS SHE DOES NOT HAVE A LEAK SHE CAN HAVE HER METER TESTED, WHICH WOULD BE REQUIRED IN ORDER TO FILE AN APPEAL. SHE DID NOT FEEL LIKE SHE SHOULD HAVE TO SPEND THE \$50 ON THIS IF THE METER IS WORKING FINE NOW. SHE FEELS LIKE MAYBE CONSTRUCTION IN THE AREA CAUSED THIS. SENT HER TO SUPERVISOR BECAUSE WITHOUT TESTING SHE DOES NOT QUALIFY FOR APPEAL. SPOKE WITH TECHNICIAN THAT WENT OUT, HE FEELS LIKE THEY POSSIBLY COULD HAVE HAD A SMALL LEAK IN FILTRATION SYSTEM.

[2017-01-04 10:23:41 karenb]: OWNER CAME IN AND FILLED OUT APPEAL FORM. SENT TO UAB FOR JANUARY APPEAL. TOLD HOMEOWNER THAT TECH DID SAY IT WAS POSSIBLE THAT SHE MIGHT HAVE HAD A SMALL LEAK IN HER FILTRATION SYSTEM, IT WAS SHOWING USAGE IN THE EARLY MORNING HOURS. HOMEOWNER STATED THAT THIS IS WHEN THE SYSTEM PURGES ITSELF.

Check Spelling

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Account #133240

3 Year Consumption History

Date	Units	
12/13	31	
3/14	20	
6/14	19	
9/14	21	
12/14	18	
3/15	18	
6/15	18	
9/15	21	
12/15	18	
3/16	18	
6/16	21	Average Consumption for 3 years
	223	20

12/16 42 Excluded from average

	12/16
Units Used	42
Average use	20
above avg use	22

		per unit	Credit
1/2 Water above :	11	4.81	\$52.91
1/2 Sewer above :	11	6.24	\$68.64
			<u>\$121.55</u>



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P unbussing

CITY OF ROCHESTER
UB Consumption History Report

01/04/2017 10:26
karenb

Account Number	Service	Customer # Name	Mfr Meter Number	Cd	Read Date	Time	By	Parcel	Bill #	Curr	Read	Location Usage	Repl	Usage	Charge	Amt	Billed	Status
133240		29827	MELANSON JANICK L & JAMES F				011900680000					32	ADAMS AVE					Active
100	1 RES WATER	SENS76166554		A	12/14/2016				13956717		322	42		0	204.74	204.74	468.40	
100	1 RES WATER	SENS76166554		A	09/02/2016				13949174		280	44		0	211.64	211.64	486.20	
100	1 RES WATER	SENS76166554		A	06/06/2016				13941662		236	21		0	101.01	101.01	232.05	
100	1 RES WATER	SENS76166554		A	03/04/2016				13934120		215	18		0	86.58	86.58	198.90	
100	1 RES WATER	SENS76166554		A	12/08/2015				13926751		197	18		0	85.96	85.96	198.28	
100	1 RES WATER	SENS76166554		A	09/08/2015				13919302		179	21		0	98.07	98.07	229.11	
100	1 RES WATER	SENS76166554		A	06/03/2015				13911858		158	18		0	84.06	84.06	196.38	
100	1 RES WATER	SENS76166554		A	03/04/2015				13904389		140	18		0	84.06	84.06	196.38	
100	1 RES WATER	SENS76166554		A	12/04/2014				13897037		122	18		0	84.06	84.06	196.38	
100	1 RES WATER	SENS76166554		A	09/04/2014				13889632		104	21		0	98.07	98.07	229.11	
100	1 RES WATER	SENS76166554		A	06/02/2014				13882210		83	19		0	88.73	88.73	207.29	
100	1 RES WATER	SENS76166554		A	03/03/2014				13874793		64	20		0	92.05	92.05	216.85	
100	1 RES WATER	SENS76166554		A	12/11/2013				13867511		44	31		0	142.60	142.60	336.04	
100	1 RES WATER	SENS76166554		A	09/16/2013				13860115		13	31		15	128.80	128.80	303.52	
100	1 RES WATER	NEPT31356933		I	08/07/2013				0		2,455	15		0	.00	.00	.00	
100	1 RES WATER	NEPT31356933		A	06/13/2013				13852734		2,440	20		0	92.00	92.00	216.80	
100	1 RES WATER	NEPT31356933		A	03/11/2013				13845358		2,420	19		0	87.40	87.40	205.96	
100	1 RES WATER	NEPT31356933		A	12/07/2012				13838070		2,401	29		0	130.45	130.45	307.93	
100	1 RES WATER	NEPT31356933		A	09/07/2012				13830773		2,372	39		0	175.11	175.11	413.40	
100	1 RES WATER	NEPT31356933		E	06/20/2012				13823409		2,333	19		0	85.31	85.31	201.40	
100	1 RES WATER	NEPT31356933		A	03/08/2012				13816040		2,314	16		0	71.84	71.84	169.60	
100	1 RES WATER	NEPT31356933		A	12/07/2011				13808805		2,298	17		0	76.33	76.33	180.20	
100	1 RES WATER	NEPT31356933		A	09/13/2011				13801493		2,281	25		0	109.47	109.47	260.00	
100	1 RES WATER	NEPT31356933		A	06/07/2011				13794199		2,256	17		0	72.93	72.93	174.08	
100	1 RES WATER	NEPT31356933		A	03/14/2011				13786888		2,239	25		0	107.25	107.25	256.00	
100	1 RES WATER	NEPT31356933		A	12/07/2010				13779714		2,214	19		0	81.51	81.51	194.56	
100	1 RES WATER	NEPT31356933		A	09/08/2010				13772454		2,195	20		0	85.29	85.29	204.29	
100	1 RES WATER	NEPT31356933		A	06/07/2010				13765126		2,175	23		0	96.37	96.37	233.22	
100	1 RES WATER	NEPT31356933		A	03/02/2010				13757969		2,152	24		0	100.56	100.56	243.36	
100	1 RES WATER	NEPT31356933		A	12/02/2009				13750804		2,128	22		0	92.18	92.18	223.08	
100	1 RES WATER	NEPT31356933		A	08/31/2009				13743523		2,106	18		0	74.62	74.62	179.38	
100	1 RES WATER	NEPT31356933		A	06/05/2009				13736236		2,088	21		0	84.64	84.64	200.55	
100	1 RES WATER	NEPT31356933		A	03/06/2009				13729031		2,067	20		0	80.80	80.80	191.00	
100	1 RES WATER	NEPT31356933		A	12/02/2008				13721886		2,047	17		0	68.68	68.68	162.35	
100	1 RES WATER	NEPT31356933		A	09/09/2008				13714659		2,030	19		0	75.12	75.12	178.45	
100	1 RES WATER	NEPT31356933		A	06/12/2008				13707387		2,011	37		0	134.31	134.31	325.60	
100	1 RES WATER	NEPT31356933		A	03/05/2008				1367488		1,974	26		0	94.38	94.38	228.80	
100	1 RES WATER	NEPT31356933		A	12/07/2007				1360707		1,948	26		0	94.38	94.38	228.80	
100	1 RES WATER	NEPT31356933		A	09/11/2007				1353867		1,922	28		0	100.88	100.88	243.65	
100	1 RES WATER	NEPT31356933		A	06/18/2007				1346997		1,894	32		0	110.40	110.40	260.80	
100	1 RES WATER	NEPT31356933		A	03/12/2007				1340213		1,862	23		0	79.35	79.35	187.45	
100	1 RES WATER	NEPT31356933		A	12/05/2006				1333461		1,839	20		0	69.00	69.00	163.00	
100	1 RES WATER	NEPT31356933		A	09/06/2006				1326685		1,819	22		0	75.01	75.01	176.13	
100	1 RES WATER	NEPT31356933		A	06/08/2006				1319835		1,797	33		0	108.57	108.57	250.14	
100	1 RES WATER	NEPT31356933		A	02/28/2006				1313108		1,764	21		0	69.09	69.09	159.18	
100	1 RES WATER	NEPT31356933		A	12/05/2005				1306440		1,743	24		0	78.96	78.96	181.92	
100	1 RES WATER	NEPT31356933		A	09/02/2005				1299716		1,719	47		0	154.63	154.63	351.11	

** END OF REPORT - Generated by Karen Bonneau **

01/05/2017 14:36
lisa

CITY OF ROCHESTER
YEAR-TO-DATE BUDGET REPORT

1
glytdbud

FOR 2017 13

	ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5001 WATER ENTERPRISE FUND							
510001 WATER WORKS REVENUE							
510001 400302 INTEREST INCOME	-2,500	-2,500	-103,730.16	.00	.00	-2,500.00	.0%
510001 406102 TRANSFER FROM CIP	-2,182,341	-2,283,167	.00	.00	.00	103,730.16	100.0%
510001 406105 XFER FROM RET EARNIN	-25,000	-25,000	.00	.00	.00	-2,283,166.71	.0%
510001 406201 MISCELLANEOUS REVENU	-50,000	-50,000	-15,146.86	.00	.00	-9,853.14	60.6%
510001 406600 CONSTRUCTION REVENUE	-3,500,000	-3,500,000	-39,042.13	.00	.00	-10,957.87	78.1%
510001 406601 USER FEES	-12,000	-12,000	-1,991,547.06	.00	.00	-1,508,452.94	56.9%
510001 406602 INTEREST ON DEL ACCT	-24,000	-24,000	-5,331.01	.00	.00	-6,668.99	44.4%
510001 406603 HYDRANT RENTAL FEES	-24,000	-24,000	-1,680.00	.00	.00	-22,320.00	7.0%
51601057 WATER WORKS EXPENSE							
51601057 511001 SALARIES - FULL TI	575,907	575,907	271,021.65	.00	.00	304,885.35	47.1%
51601057 511099 SALARIES - ADJUSTM	2,741	2,741	.00	.00	.00	2,741.00	.0%
51601057 513001 OVERTIME - REGULAR	40,000	40,000	10,672.53	.00	.00	29,327.47	26.7%
51601057 515001 ON CALL	4,497	4,497	2,252.02	.00	.00	2,244.98	50.1%
51601057 516000 LONGEVITY	1,393	1,393	1,032.00	.00	.00	361.00	74.1%
51601057 519000 TRAVEL ALLOWANCE	0	0	249.99	.00	.00	-249.99	100.0%
51601057 521100 HEALTH INSURANCE	155,059	155,059	72,985.95	.00	.00	82,073.05	47.1%
51601057 521200 DENTAL INSURANCE	2,720	2,720	1,185.36	.00	.00	1,534.64	43.6%
51601057 521300 LIFE INSURANCE	667	667	531.80	.00	.00	135.20	79.7%
51601057 522000 SOCIAL SECURITY CO	45,587	45,587	20,740.67	.00	.00	24,846.33	45.5%
51601057 523000 RETIRE CONTRIBUTIO	69,133	69,133	31,794.47	.00	.00	37,338.53	46.0%
51601057 526000 WORKERS' COMPENSAT	26,499	26,499	26,482.00	.00	.00	17.00	99.9%
51601057 528001 IPT	3,986	3,986	2,693.70	.00	.00	1,292.30	67.6%
51601057 532001 STAFF DEVELOPMENT	5,794	5,794	1,928.00	.00	.00	3,866.00	36.6%
51601057 533000 OTHER PROF SERVICE	9,672	9,672	3,462.43	.00	.00	6,209.57	47.4%
51601057 533001 AUDIT	3,910	3,910	3,277.50	.00	.00	662.50	82.5%
51601057 533002 ENGINEERING SERVICES	11,800	11,800	.00	.00	.00	11,800.00	100.0%
51601057 533004 MEDICAL SERVICES	500	500	30.00	.00	.00	469.00	93.8%
51601057 533009 14542 ROCHESTER HIL	0	0	21,674.98	.00	.00	-21,674.98	100.0%
51601057 533010 LABOR NEGOTIATIONS	1,000	1,000	69.00	.00	.00	931.00	6.9%
51601057 534003 SOFTWARE MAINTENAN	23,425	23,425	18,807.66	.00	.00	4,617.34	82.4%
51601057 541100 WATER & SEWERAGE	6,000	6,000	4,048.10	.00	.00	1,951.90	67.5%
51601057 542300 CUSTODIAL SERVICES	2,100	2,100	1,014.75	.00	.00	1,085.25	48.3%
51601057 543001 VEHICLE MAINT & RE	1,000	1,000	292.05	.00	.00	707.95	29.2%
51601057 543002 EQUIPMENT MAINTENA	1,135	1,135	1,135.00	.00	.00	.00	100.0%

FOR 2017 13



	ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601057 544200 RENTAL OF EQUIPMENTS	410	410	145.25		.00	264.75	35.4%
51601057 544400 RENTAL OF COMP/COM	1,823	1,823	895.28		.00	23.00	98.7%
51601057 544500 LEASE COPIER/PRINT	1,656	1,656	1,578.80		904.72	77.20	95.3%
51601057 552001 FLEET INSURANCE	3,029	3,029	3,930.00		.00	-901.00	129.7%*
51601057 552003 GENERAL LIABILITY	5,942	5,942	5,388.00		.00	554.00	90.7%
51601057 553400 POSTAGE FEES	400	400	122.50		.00	277.50	30.6%
51601057 554000 ADVERTISING	1,650	1,650	339.00		.00	1,311.00	20.5%
51601057 555000 PRINTING AND BINDI	1,839	1,839	105.34		.00	1,733.66	5.7%
51601057 556000 TUITION	3,150	3,150	.00		.00	3,150.00	.0%
51601057 558000 TRAVEL	375	375	3.84		36.16	335.00	10.7%
51601057 561003 OFFICE SUPPLIES	3,051	3,051	1,095.18		69.57	1,886.25	38.2%
51601057 561005 PUBLIC SUPPLIES	50	50	.00		.00	50.00	.0%
51601057 561008 VEHICLE SUPPLIES	9,000	9,000	5,061.97		453.22	3,484.81	61.3%
51601057 561010 CLOTHING	5,800	5,800	2,695.42		2,415.83	688.75	88.1%
51601057 561015 SAFETY EQUIPMENT &	5,000	5,000	3,510.37		1,483.32	6.31	99.9%
51601057 561022 HOT TOP COLD PATCH	5,500	5,500	5,500.00		.00	.00	100.0%
51601057 561023 SAND AND GRAVEL	1,800	1,800	812.82		987.18	.00	100.0%
51601057 561032 OTHER OPERATIONAL	3,625	3,625	1,502.76		10.00	2,112.24	41.7%
51601057 562600 VEHICLE FUEL	21,420	21,420	5,353.95		.00	16,066.05	25.0%
51601057 573401 ADMIN EQUIPMENT	2,335	2,335	1,266.36		.00	1,068.64	54.2%
51601057 573900 OTHER EQUIPMENT	7,000	7,000	.00		682.50	6,317.50	9.8%
51601057 575100 INVENTORY PURCHASE	109,000	109,000	55,057.18		16,870.45	37,072.37	66.0%
51601057 581000 DUES AND FEES	1,020	1,020	91.66		.00	928.34	9.0%
51601057 583000 INTEREST EXPENSE	545,886	545,886	311,742.75		.00	234,143.25	57.1%
51601057 584000 CONTINGENCY	20,000	20,000	.00		.00	20,000.00	.0%
51601057 589001 STATE PERMITS & FE	2,750	2,750	1,950.00		100.00	700.00	74.5%
51601057 589031 LIEN DISCHARGE FEE	600	600	155.68		66.32	378.00	37.0%
51601057 591000 REDEMPTION OF PRIN	1,429,547	1,429,547	384,930.38		37,500.00	1,007,116.62	29.5%
51601057 592001 DEPRECIATION	1,278,950	1,278,950	.00		.00	1,278,950.00	.0%
51601057 593002 TRANS TO CAPITAL P	167,000	267,826	100,825.71		.00	167,000.00	37.6%
51601057 593008 TRANSFER TO GENERA	25,000	25,000	12,500.00		.00	12,500.00	50.0%
51601073 WATER TREATMENT PLANT							
51601073 511001 SALARIES - FULL TI	281,181	281,181	138,238.21		.00	142,942.79	49.2%
51601073 513001 OVERTIME - REGULAR	15,000	15,000	7,676.31		.00	7,323.69	51.2%
51601073 515001 ON CALL	16,285	16,285	8,157.50		.00	8,127.50	50.1%
51601073 516000 LONGEVITY	200	200	.00		.00	200.00	.0%
51601073 521100 HEALTH INSURANCE	107,812	107,812	50,769.22		.00	57,042.78	47.1%
51601073 521200 DENTAL INSURANCE	1,500	1,500	709.24		.00	790.76	47.3%
51601073 521300 LIFE INSURANCE	225	225	231.09		.00	-6.09	102.7%*
51601073 522000 SOCIAL SECURITY CO	22,543	22,543	11,030.68		.00	11,512.32	48.9%
51601073 523000 RETIREMENT CONTRIB	33,109	33,109	16,063.54		.00	17,045.46	48.5%

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	ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
51601073 526000 WORKERS' COMPENSAT	5,531	5,531	5,527.00	.00	.00	4.00	99.9%
51601073 528001 IPT	1,924	1,924	1,398.05	.00	.00	525.95	72.7%
51601073 533002 ENGINEERING SERVICE	11,000	11,000	1,987.56	.00	7,362.44	1,650.00	85.0%
51601073 533006 LABORATORY SERVICE	19,360	30,360	17,009.78	.00	8,952.51	4,397.71	85.5%
51601073 543000 REPAIR AND MAINTEN	58,563	58,563	15,359.59	.00	15,739.67	27,463.74	53.1%
51601073 543002 EQUIPMENT MAINTENA	68,999	68,999	8,090.00	.00	20,186.57	40,722.43	41.0%
51601073 544500 LEASE COPIER/PRINT	800	800	440.23	.00	.00	359.77	55.0%
51601073 552002 PROPERTY INSURANCE	6,831	6,831	7,150.00	.00	.00	-319.00	104.7%
51601073 553000 COMMUNICATIONS	10,360	10,360	6,473.17	.00	1,764.97	2,121.86	79.5%
51601073 561001 JANITORIAL SUPPLIE	1,000	1,000	502.62	.00	.00	497.38	50.3%
51601073 561002 BLDG MAINT SUPPLIE	1,600	1,600	1,391.31	.00	105.31	103.38	93.5%
51601073 561010 CLOTHING	5,500	5,500	2,216.39	.00	2,600.00	683.61	87.6%
51601073 561015 SAFETY EQUIPMENT &	4,050	4,050	3,651.08	.00	.00	398.92	90.2%
51601073 561031 CHEMICALS	187,500	176,500	54,445.74	.00	21,034.48	101,019.78	42.8%
51601073 561037 LABORATORY SUPPLIE	8,000	8,000	1,036.46	.00	2,481.26	4,482.28	44.0%
51601073 561040 EQUIPMENT REPAIR S	30,000	30,000	11,585.45	.00	2,480.19	15,934.36	46.9%
51601073 562200 ELECTRICITY	126,000	126,000	47,535.24	.00	.00	78,464.76	37.7%
51601073 562400 HEATING FUEL	34,000	34,000	5,731.88	.00	.00	28,268.12	16.9%
51601073 573900 OTHER EQUIPMENT	15,400	15,400	.00	.00	.00	15,400.00	.0%
51601073 589030 PROP TAX TO OTH CO	3,155	3,155	3,099.00	.00	.00	56.00	98.2%
51601570 WATER REVENUE OFFICE							
51601570 511001 SALARIES - FULL TI	31,159	31,159	16,237.00	.00	.00	14,922.00	52.1%
51601570 513001 OVERTIME - REGULAR	0	0	56.40	.00	.00	-56.40	100.0%
51601570 516000 LONGEVITY	163	163	.00	.00	.00	163.00	.0%
51601570 521100 HEALTH INSURANCE	11,616	11,616	6,226.19	.00	.00	5,389.81	53.6%
51601570 521200 DENTAL INSURANCE	221	221	110.26	.00	.00	110.74	49.9%
51601570 521300 LIFE INSURANCE	26	26	27.82	.00	.00	-1.82	107.0%
51601570 522000 SOCIAL SECURITY CO	2,145	2,145	1,144.87	.00	.00	1,000.13	53.4%
51601570 523000 RETIREMENT CONTRIB	3,497	3,497	1,819.93	.00	.00	1,677.07	52.0%
51601570 526000 WORKERS' COMPENSAT	68	68	68.00	.00	.00	.00	100.0%
51601570 528001 IPT	219	219	166.39	.00	.00	52.61	76.0%
51601570 543000 REPAIR AND MAINTEN	1,200	1,200	1,154.71	.00	.00	45.29	96.2%
51601570 553400 POSTAGE FEES	8,256	8,256	4,223.05	.00	.00	4,032.95	51.2%
51601570 555000 PRINTING AND BINDI	410	410	.00	.00	.00	410.00	.0%
51601570 561003 OFFICE SUPPLIES	300	300	110.53	.00	147.16	42.31	85.9%
TOTAL WATER ENTERPRISE FUND	0	0	-293,683.92	.00	173,004.15	120,679.77	100.0%
TOTAL REVENUES	-5,795,841	-5,896,667	-2,156,477.22	.00	.00	-3,740,189.49	
TOTAL EXPENSES	5,795,841	5,896,667	1,862,793.30	.00	173,004.15	3,860,869.26	
GRAND TOTAL	0	0	-293,683.92	.00	173,004.15	120,679.77	100.0%

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	ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
5002 SEWER ENTERPRISE FUND							
520001 SEWER WORKS REVENUE							
520001 400302 INTEREST INCOME	-2,500	-2,500	.00	.00	.00	-2,500.00	.0%
520001 406102 TRANSFER FROM CIP	-1,677,334	-1,677,334	-1,707.00	.00	.00	1,707.00	100.0%
520001 406105 XFER FROM RET EARNIN	-4,000	-4,000	.00	.00	.00	-1,677,334.00	.0%
520001 406201 MISCELLANEOUS REVENU	-16,049	-16,049	-3,641.89	.00	.00	358.11	91.0%
520001 406211 HOMEOWNERS SRF LOAN	-10,000	-10,000	.00	.00	.00	-16,049.00	.0%
520001 406600 CONSTRUCTION REVENUE	-4,500,000	-4,500,000	-2,720.00	.00	.00	-7,280.00	27.2%
520001 406601 USER FEES	-12,000	-12,000	-2,237,034.34	.00	.00	-2,262,965.66	49.7%
520001 406602 INTEREST ON DEL ACCT	-14,000	-14,000	-5,228.48	.00	.00	-6,771.52	43.6%
520001 406607 IMPACT FEES	-175,000	-175,000	-69,552.00	.00	.00	55,552.00	436.8%
520001 406701 SEPTIC DISPOSAL PERM	-10,000	-10,000	-58,953.00	.00	.00	-116,047.00	33.7%
520001 406703 INDUSTRIAL PRE-TREAT	-10,000	-10,000	-2,490.84	.00	.00	-7,509.16	24.9%
520002 SEWER WORKS REVENUE							
520002 406306 STATE AID GRANT C-52	-345,384	-345,384	-19,777.00	.00	.00	-325,607.00	5.7%
520002 406307 STATE AID GRANT C-77	-7,291	-7,291	-7,290.00	.00	.00	-1.00	100.0%
520002 406308 STATE AID GRANT C-77	-11,681	-11,681	-3,021.00	.00	.00	-8,660.00	25.9%
520002 406309 STATE AID GRANT C-83	-45,206	-45,206	-17,421.00	.00	.00	-27,785.00	38.5%
520002 406310 STATE AID GRANT C-83	-14,811	-14,811	-5,116.00	.00	.00	-9,695.00	34.5%
520002 406311 STATE AID GRANT C-83	-31,901	-31,901	-11,875.00	.00	.00	-20,026.00	37.2%
520002 406312 STATE AID GRANT C-85	0	0	-10,840.00	.00	.00	10,840.00	100.0%
52602057 SEWER WORKS EXPENSE							
52602057 511001 SALARIES - FULL TI	387,548	387,548	188,178.00	.00	.00	199,370.00	48.6%
52602057 511099 SALARIES - ADJUSTM	2,741	2,741	.00	.00	.00	2,741.00	.0%
52602057 513001 OVERTIME - REGULAR	8,100	8,100	3,226.58	.00	.00	4,873.42	39.8%
52602057 515001 ON CALL	4,497	4,497	2,252.02	.00	.00	2,244.98	50.1%
52602057 516000 LONGEVITY	1,393	1,393	1,032.01	.00	.00	360.99	74.1%
52602057 519000 TRAVEL ALLOWANCE	0	0	249.99	.00	.00	-249.99	100.0%
52602057 521100 HEALTH INSURANCE	99,563	99,563	49,466.64	.00	.00	50,096.36	49.7%
52602057 521200 DENTAL INSURANCE	1,529	1,529	734.14	.00	.00	794.86	48.0%
52602057 521300 LIFE INSURANCE	516	516	390.60	.00	.00	125.40	75.7%
52602057 522000 SOCIAL SECURITY CO	29,248	29,248	14,066.00	.00	.00	15,182.00	48.1%
52602057 523000 RETIRE CONTRIBUTIO	44,836	44,836	21,739.46	.00	.00	23,096.54	48.5%

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	ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
WORKERS' COMPENSAT	15,880	15,880	15,870.00	.00	.00	10.00	99.9%
IPT	2,627	2,627	1,837.02	.00	.00	789.98	69.9%
STAFF DEVELOPMENT	6,344	6,344	2,544.87	.00	98.45	3,700.68	41.7%
OTHER PROF SERVICE	6,780	6,780	2,783.86	.00	650.00	3,346.14	50.6%
AUDIT	3,910	3,910	3,277.50	.00	3,335.00	-2,702.50	169.1%*
MEDICAL SERVICES	500	500	93.00	.00	407.00	.00	100.0%
LABOR NEGOTIATIONS	1,000	1,000	69.00	.00	.00	931.00	6.9%
SOFTWARE MAINTENAN	19,016	19,016	18,250.85	.00	.00	765.15	96.0%
CUSTODIAL SERVICES	2,000	2,000	1,014.75	.00	.00	985.25	50.7%
REPAIR AND MAINTEN	2,360	2,360	2,360.00	.00	.00	.00	100.0%
VEHICLE MAINT & RE	2,500	2,500	292.29	.00	.00	2,207.71	11.7%
EQUIPMENT MAINTENA	4,113	4,113	1,579.80	.00	.00	2,533.20	38.4%
RENTAL OF EQUIPMEN	400	400	145.25	.00	.00	254.75	36.3%
RENTAL OF COMP/COM	2,352	2,352	895.28	.00	940.72	516.00	78.1%
LEASE COPIER/PRINT	1,600	1,600	1,066.55	.00	.00	533.45	66.7%
FLEET INSURANCE	4,241	4,241	8,886.00	.00	.00	-4,645.00	209.5%*
PROPERTY INSURANCE	5,362	5,362	5,589.00	.00	.00	227.00	104.2%*
GENERAL LIABILITY	5,677	5,677	5,122.00	.00	.00	555.00	90.2%
POSTAGE FEES	500	500	91.66	.00	.00	408.34	18.3%
ADVERTISING	735	735	343.00	.00	.00	392.00	46.7%
PRINTING AND BINDI	1,639	1,639	105.34	.00	.00	1,533.66	6.4%
TUITION	6,900	6,900	.00	.00	.00	6,900.00	.0%
TRAVEL	3,348	3,348	3.82	.00	36.17	835.01	4.6%
OFFICE SUPPLIES	32	32	2,065.57	.00	69.59	1,212.84	63.8%
PUBLICATIONS	32	32	.00	.00	.00	32.00	.0%
VEHICLE SUPPLIES	13,500	13,500	6,890.29	.00	992.20	5,617.51	58.4%
TRAINING MATERIALS	250	250	.00	.00	.00	.00	.0%
CLOTHING	5,615	5,615	1,444.44	.00	.00	250.00	.0%
SAFETY EQUIPMENT &	5,900	5,900	3,280.26	.00	1,005.84	3,164.72	43.6%
HOT TOP COLD PATCH	5,500	5,500	5,500.00	.00	1,386.31	1,233.43	79.1%
SAND AND GRAVEL	1,650	1,650	812.79	.00	.00	.00	100.0%
OTHER OPERATIONAL	600	600	547.36	.00	837.21	.00	100.0%
EQUIPMENT REPAIR S	6,000	6,000	2,122.17	.00	.00	52.64	91.2%
VEHICLE FUEL	41,000	41,000	11,118.77	.00	.00	3,877.83	35.4%
ADMIN EQUIPMENT	1,635	1,635	1,191.37	.00	.00	29,881.23	27.1%
OTHER EQUIPMENT	6,500	6,500	.00	.00	.00	443.63	72.9%
INVENTORY PURCHASE	12,500	12,500	.00	.00	682.50	5,817.50	10.5%
DUES AND FEES	1,090	1,090	91.67	.00	7,500.00	5,000.00	60.0%
INTEREST EXPENSE	481,493	481,493	259,793.05	.00	.00	221,699.95	54.0%
CONTINGENCY	15,000	15,000	.00	.00	.00	15,000.00	.0%
STATE PERMITS & FE	1,650	1,650	961.00	.00	270.00	419.00	74.6%
REDEMPTION OF PRIN	2,026,656	2,026,656	1,387,305.73	.00	.00	639,350.27	68.5%
TRANS TO CAPITAL P	143,500	143,500	.00	.00	.00	143,500.00	.0%
TRANSFER TO GENERA	25,000	25,000	12,500.00	.00	.00	12,500.00	50.0%

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	ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
SEWER TREATMENT PLANT							
52602074 511001	437,756	437,756	214,495.01	.00	.00	223,260.99	49.0%
52602074 513001	32,500	32,500	17,737.33	.00	.00	14,762.67	54.6%
52602074 515001	29,438	29,438	14,120.88	.00	.00	15,317.12	48.0%
52602074 516000	600	600	.00	.00	.00	600.00	.0%
52602074 521100	94,174	94,174	52,675.77	.00	.00	41,498.23	55.9%
52602074 521200	1,794	1,794	1,080.74	.00	.00	713.26	60.2%
52602074 521300	356	356	365.17	.00	.00	-9.17	102.6%*
52602074 522000	37,110	37,110	18,147.94	.00	.00	18,962.06	48.9%
52602074 523000	52,598	52,598	25,524.77	.00	.00	27,073.23	48.5%
52602074 526000	4,739	4,739	4,736.00	.00	.00	3.00	99.9%
52602074 528001	2,476	2,476	1,819.18	.00	.00	656.82	73.5%
52602074 533000	121,834	121,834	4,165.63	.00	.00	117,668.37	3.4%
52602074 533006	119,699	119,699	21,065.60	.00	25,655.40	72,978.00	39.0%
52602074 534009	32,755	32,755	4,682.00	.00	16,258.00	11,815.00	63.9%
52602074 543000	87,547	87,547	31,571.86	.00	16,364.98	39,610.16	54.8%
52602074 543002	122,576	122,576	27,030.58	.00	25,230.15	70,315.27	42.6%
52602074 544500	1,852	1,852	1,112.38	.00	.00	739.62	60.1%
52602074 552002	4,849	4,849	5,228.00	.00	.00	-379.00	107.8%*
52602074 553000	10,844	10,844	4,841.09	.00	1,773.01	4,229.90	61.0%
52602074 559000	15,500	15,500	15,000.00	.00	.00	500.00	96.8%
52602074 561001	1,500	1,500	526.78	.00	69.19	904.03	39.7%
52602074 561002	7,450	7,450	1,327.04	.00	66.25	6,056.71	18.7%
52602074 561010	9,025	9,025	2,510.10	.00	3,700.00	2,814.90	68.8%
52602074 561015	6,200	6,200	169.67	.00	369.85	5,660.48	8.7%
52602074 561031	327,286	327,286	50,786.17	.00	30,150.72	246,349.11	24.7%
52602074 561037	28,057	28,057	8,588.02	.00	1,413.00	18,055.98	35.6%
52602074 561040	81,570	81,570	17,044.62	.00	2,785.89	61,739.49	24.3%
52602074 562200	375,000	375,000	174,047.78	.00	.00	200,952.22	46.4%
52602074 562400	43,000	43,000	5,739.18	.00	.00	37,260.82	13.3%
52602074 573900	22,075	22,075	7,553.99	.00	.00	14,521.01	34.2%
52602074 592001	1,230,057	1,230,057	.00	.00	.00	1,230,057.00	.0%
SEWER REVENUE OFFICE							
52602470 511001	31,159	31,159	16,237.37	.00	.00	14,921.63	52.1%
52602470 513001	0	0	56.41	.00	.00	-56.41	100.0%*
52602470 516000	163	163	.00	.00	.00	163.00	.0%
52602470 521100	11,620	11,620	6,226.60	.00	.00	5,393.40	53.6%
52602470 521200	222	222	110.39	.00	.00	111.61	49.7%

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	ORIGINAL APPROP	REVISED BUDGET	YTD ACTUAL	MTD ACTUAL	ENC/REQ	AVAILABLE BUDGET	PCT USED
52602470 521300 LIFE INSURANCE	27	27	27.95	.00	.00	-.95	103.5%*
52602470 522000 SOCIAL SECURITY CO	2,151	2,151	1,145.05	.00	.00	1,005.95	53.2%
52602470 523000 RETIREMENT CONTRIB	3,501	3,501	1,820.08	.00	.00	1,680.92	52.0%
52602470 526000 WORKERS' COMPENSAT	68	68	68.00	.00	.00	.00	100.0%
52602470 528001 IPT	222	222	166.64	.00	.00	55.36	75.1%
52602470 543000 REPAIR AND MAINTEN	1,200	1,200	1,154.71	.00	.00	45.29	96.2%
52602470 553400 POSTAGE FEES	8,256	8,256	4,223.06	.00	.00	4,032.94	51.2%
52602470 555000 PRINTING AND BINDI	350	350	.00	.00	.00	350.00	.0%
52602470 561003 OFFICE SUPPLIES	300	300	110.57	.00	147.16	42.27	85.9%
TOTAL SEWER ENTERPRISE FUND	0	0	357,553.31	.00	142,194.59	-499,747.90	100.0%
TOTAL REVENUES	-6,877,157	-6,877,157	-2,456,667.55	.00	.00	-4,420,489.45	
TOTAL EXPENSES	6,877,157	6,877,157	2,814,220.86	.00	142,194.59	3,920,741.55	
GRAND TOTAL	0	0	357,553.31	.00	142,194.59	-499,747.90	100.0%

** END OF REPORT - Generated by Lisa Clark **